

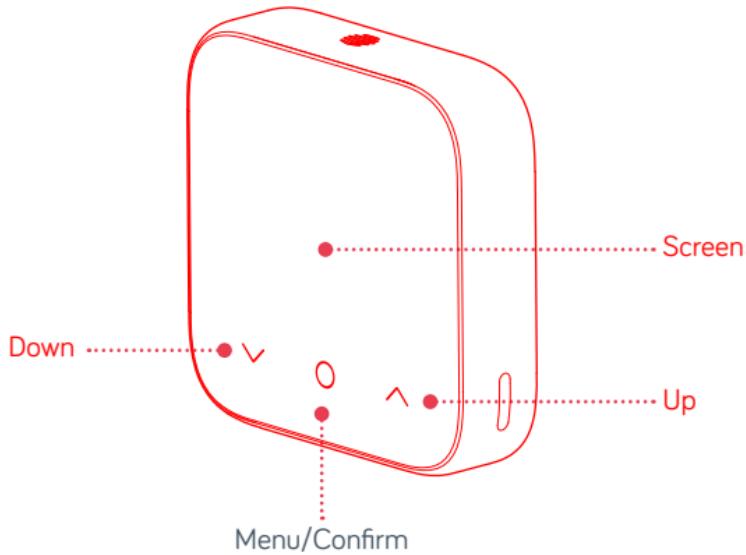
Hive Active Heating

Hive Thermostat Mini user guide



Welcome to Hive Active Heating

Hive Active Heating is the clever way to control your heating, and if you have a hot water tank, your hot water too. This guide tells you everything you need to know.



Hot tip: If you've bought Hive Active Heating, for help controlling your heating and hot water remotely visit hivehome.com



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Getting started

How to change the temperature:

- ① Tap the up arrow to increase the target temperature
- ② Your heating will come on if the target temperature is above the actual temperature (you'll see  when the heating is on)
- ③ Tap the down arrow to lower the target temperature



Heating

How to change mode:

Your thermostat has 3 different heating modes: **Schedule**, **Manual** and **Off**

- ① Tap any icon to wake up the thermostat
- ② Once the screen turns on press the Menu/Confirm  icon
- ③ Here you'll see the different modes: Schedule, Manual and Off (if you have Heating and Hot Water, you will first be presented with a screen to Choose Function Heating Hot Water. Use  or  to select the function and tap on Menu/Confirm  to select)
- ④ Select the mode you want by using the up or down arrow and tapping the Menu/Confirm  icon to confirm selection

Schedule turns your heating on and off when you want it to and can be more energy efficient

Manual makes sure your home maintains a constant temperature

Off leaves your heating in Frost Protection - so your heating will only come on if your home drops below 7°C. You'll see  on the screen to remind you that Frost Protection is enabled.

Setting up a heating schedule:

To set-up your heating schedule for the Hive Mini Thermostat, you will need to do so via the app.

To view our help article on setting up schedules for heating and hot water via the Hive app, this can be found under the support section of our website, or directly at the link below:

<https://community.hivehome.com/s/article/How-do-I-set-up-heating-and-hot-water-schedules-using-the-Hive-app>

Hot water

Hot water features are not shown on combi boilers (boilers without a separate hot water tank) as they automatically heat water when it's needed.

How to turn your hot water on or off:

- ① Wake your thermostat by tapping any of the icons on the screen
- ② Once the screen turns on press the Menu/Confirm  icon
- ③ Use the Up  or Down  icon to choose between Heating & Hot Water function, then tap Menu/Confirm  to select Hot Water
- ④ Choose between **On**, **Schedule** or **Off** using the Up  or Down  icons
- ⑤ Tap Menu/Confirm  to confirm



Hot tip: If you only want hot water at certain times of the day, using **Schedule** mode could be more energy efficient.

Setting up a new hot water schedule:

To set-up your Hot Water schedule for the Hive Mini Thermostat, you will need to do so via the app.

To view our help article on setting up schedules for heating and hot water via the Hive app, this can be found under the support section of our website, or directly at the link below:

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How to boost your heating or hot water for a short time:

On the Hive Thermostat Mini, you can send a boost command through your Hive app, ranging from 15 minutes right up to 6 hours.

Once the set boost duration has finished, your thermostat will resume its previous setting of either manual set temperature, schedule or off in frost protection mode.

You can find out more about our boost functionality in the app here:

<https://community.hivehome.com/s/article/How-do-I-boost-my-heating-or-hot-water-using-the-Hive-app>

Hive Multizone

Multizone lets you control up to six existing plumbed heating zones in your home. Each zone needs its own Hive thermostat and receiver.

If you are a Hive Multizone customer, to change the zone name of each thermostat log in to the Hive app or online dashboard and select **Manage Devices**.



Troubleshooting:

If you need to identify which of your Hive thermostats belongs to which receiver follow these steps:

- ① Turn the heating off in every zone using the app or thermostats
- ② When you look at the receivers the 'central heating' light should be switched off on each receiver
- ③ Turn the heating on in one zone only by using the app or thermostat. The 'central heating' light on one receiver will turn green showing that this thermostat is paired to this receiver
- ④ Repeat these steps to identify which receivers your other thermostats are paired with.

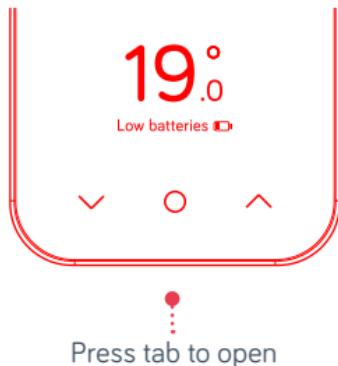
For more information on Hive Multizone, please visit hivehome.com/support

Troubleshooting

- A red battery symbol means your batteries need to be replaced with four new AAA batteries.

How to change the batteries:

- ① Pull the front of the Thermostat away from the backplate
- ② Lift your thermostat off the hooks that hold it against the wall and turn it over to access the batteries
- ③ Simply pop the batteries out and put the new ones in
- ④ Re-hook the top of your thermostat and then press the bottom until it clicks to secure it to the wall



No signal



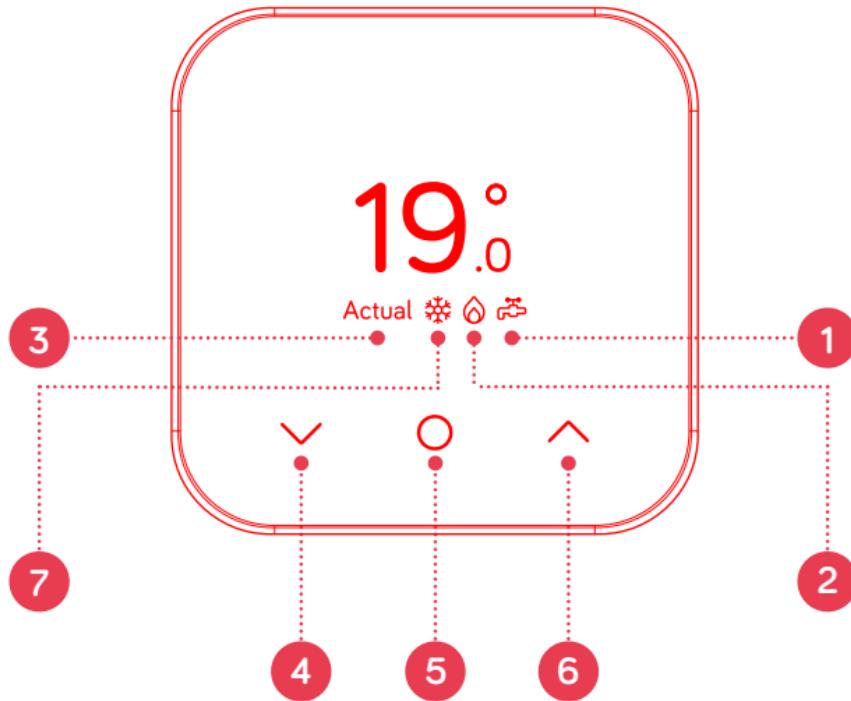
If this message shows along with this symbol - it means your thermostat and receiver aren't communicating.

For more information visit hivehome.com/support or get in touch with the Hive team by going to hivehome.com/contact-us

Hot tip: Even without a signal you can still manually switch your heating and hot water on and off by pressing the buttons on the Hive receiver (usually beside your boiler) when its 'Status' light is red.

Icons you might see on your thermostat

- 1 Hot Water mode on 
- 2 Heating mode on 
- 3 Actual temperature **Actual**
- 4 Down button 
- 5 Menu button 
- 6 Up button 
- 7 Frost protection 
- 8 Target temperature **Target**



21°

Target



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Can we help?

You can view our handy how-to-use videos along with hints and tips at hivehome.com/support

If for any reason you need to return your Hive Active Heating, simply return your box and its contents to the retailer. Any return is subject to the retailer's refund policy so please don't forget to check the retailer's refund policy too.

Centrica Connected Home Limited declares that the radio equipment types SLT6, SLR1c and SLR2c comply with UK SI 2017 No.1206 and EU Directive 2014/53/EU.

Full declaration text available at: hivehome.com/compliance
Max. radiated power: <20dBm. Frequency: 2400 - 2483.5 Mhz



To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out wheeled bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.

