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USPS Service Performance Improvement Holds Steady in Latest Weekly Update

WASHINGTON, DC — The U.S. Postal Service provided updated third quarter service performance data through the week of June 18th which shows performance improvement continues to hold steady since the second quarter.

Performance numbers below include the weeks of April 1 through June 18:

- **First-Class Mail:** 87.5 percent of First-Class Mail delivered on-time against the USPS service standard, an over 9 percent increase over the second quarter.
- **Marketing Mail:** 90.8 percent of Marketing Mail delivered on time against the USPS service standard, a nearly 6 percent increase over the second quarter.
- **Periodicals:** 79.1 percent of Periodicals delivered on time against the USPS service standard, a nearly 8 percent increase over the second quarter.

As laid out in its 10-year plan “Delivering for America,” the Postal Service continues its efforts to improve service performance and reliability while addressing ongoing employee availability challenges with the goal of meeting or exceeding 95 percent on-time delivery across mail and shipping product classes.

As announced in April, the Postal Service is moving forward with network enhancements and investments as part of its preparations for the 2021 holiday peak season and to meet the evolving mailing and shipping needs of the American public and business customers. These initiatives include the procurement of 138 package sorters to process higher package volume, the leasing of 45 annex facilities within 5 miles of existing facilities to accommodate surges and overflows of packages, and the completion of operational mail moves previously paused in 2015 at 18 facilities.

Service performance is defined by the Postal Service from acceptance of a mailpiece into our system through delivery, measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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