



**TRANSFORM EXPERIENCE.
TRANSFORM BUSINESS.**

The Case for Robotic Process Automation and Welcoming Virtual Colleagues

E46758

AGENDA

Welcome and Introductions

The Intelligent Automation Era

RPA: Robotic Process Automation

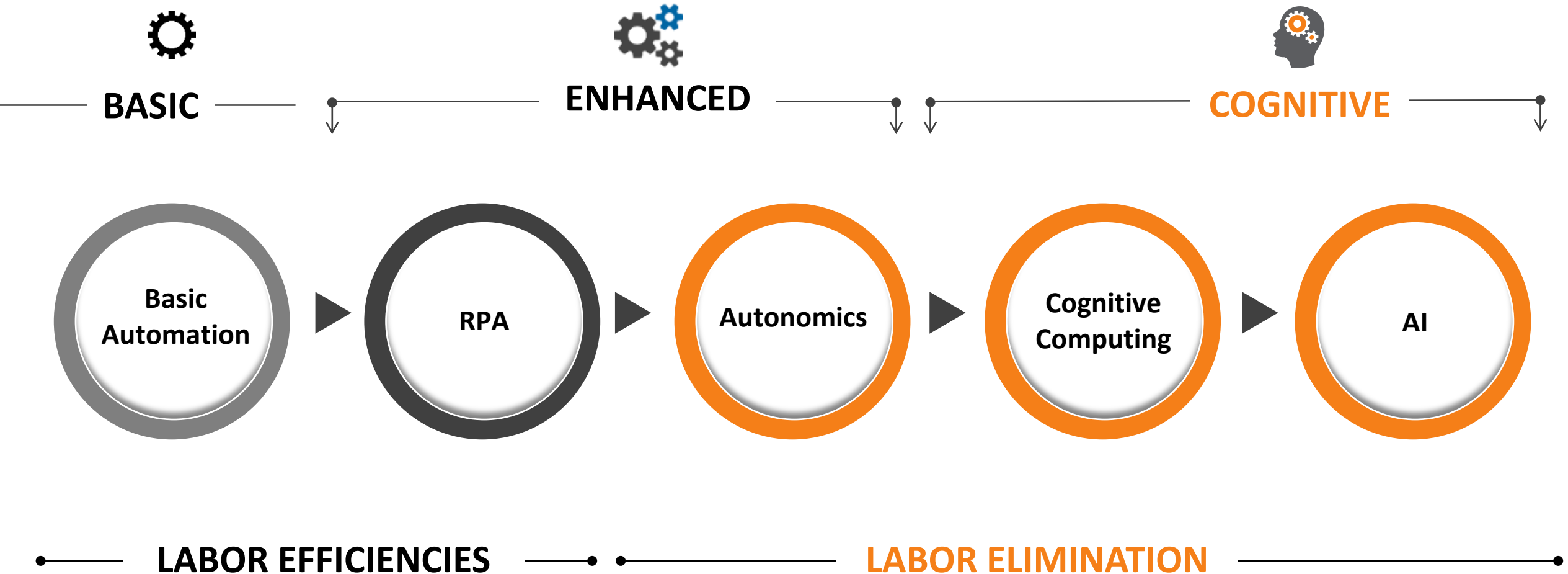
ML AI: Machine Learning Artificial Intelligence

Closing Notes



The Automation Era

The Intelligent Automation Era

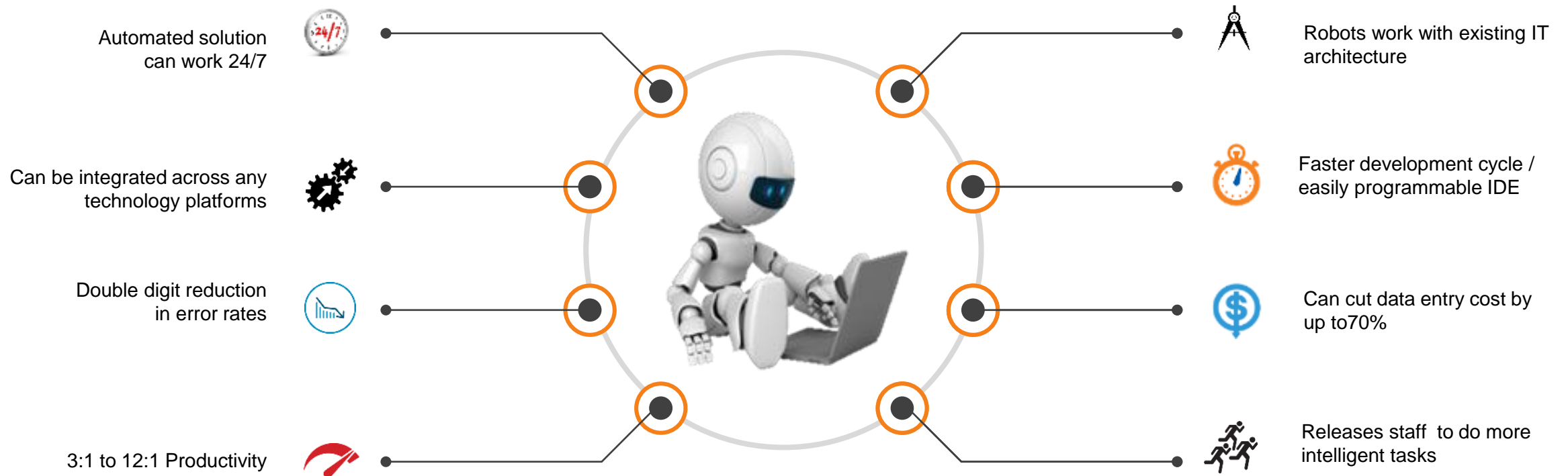
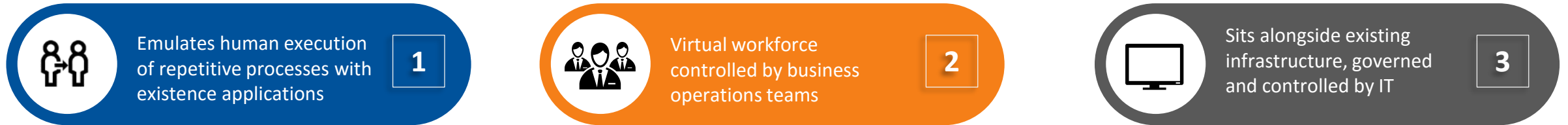




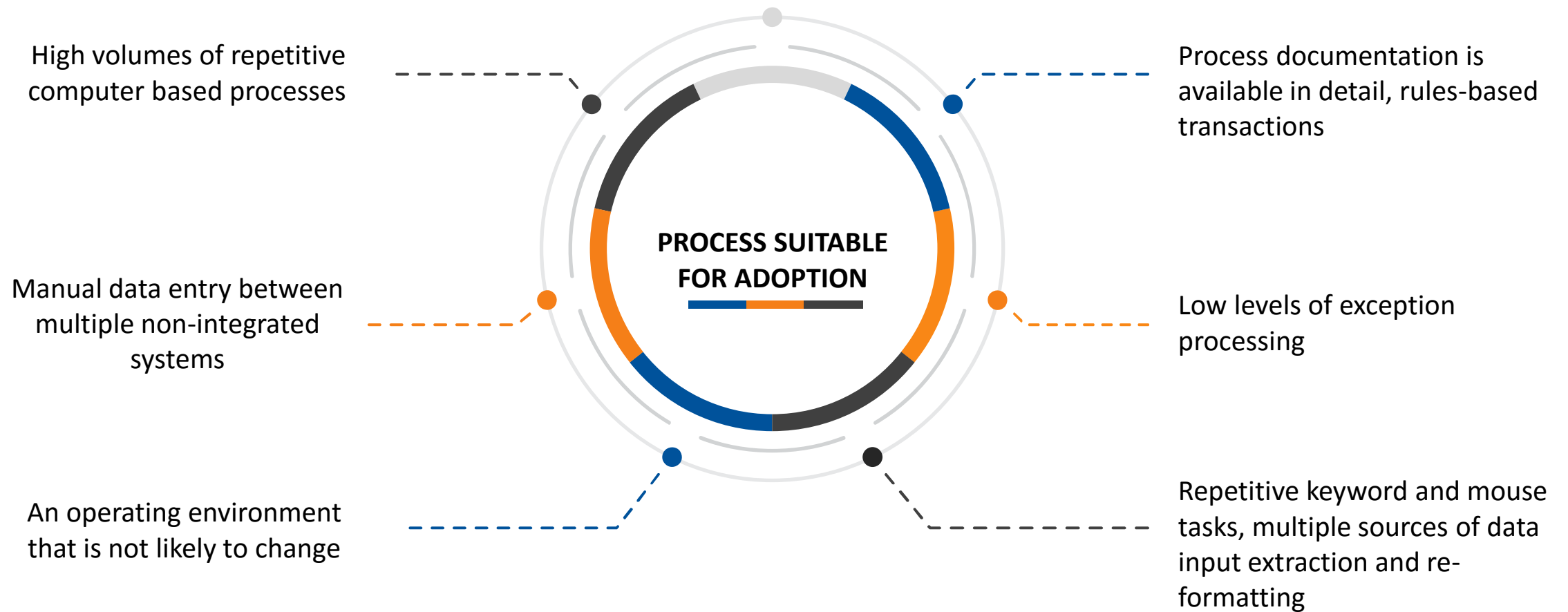
RPA: Robotic Process Automation

RPA - Robotic Process Automation

RPA SIMPLY PUT

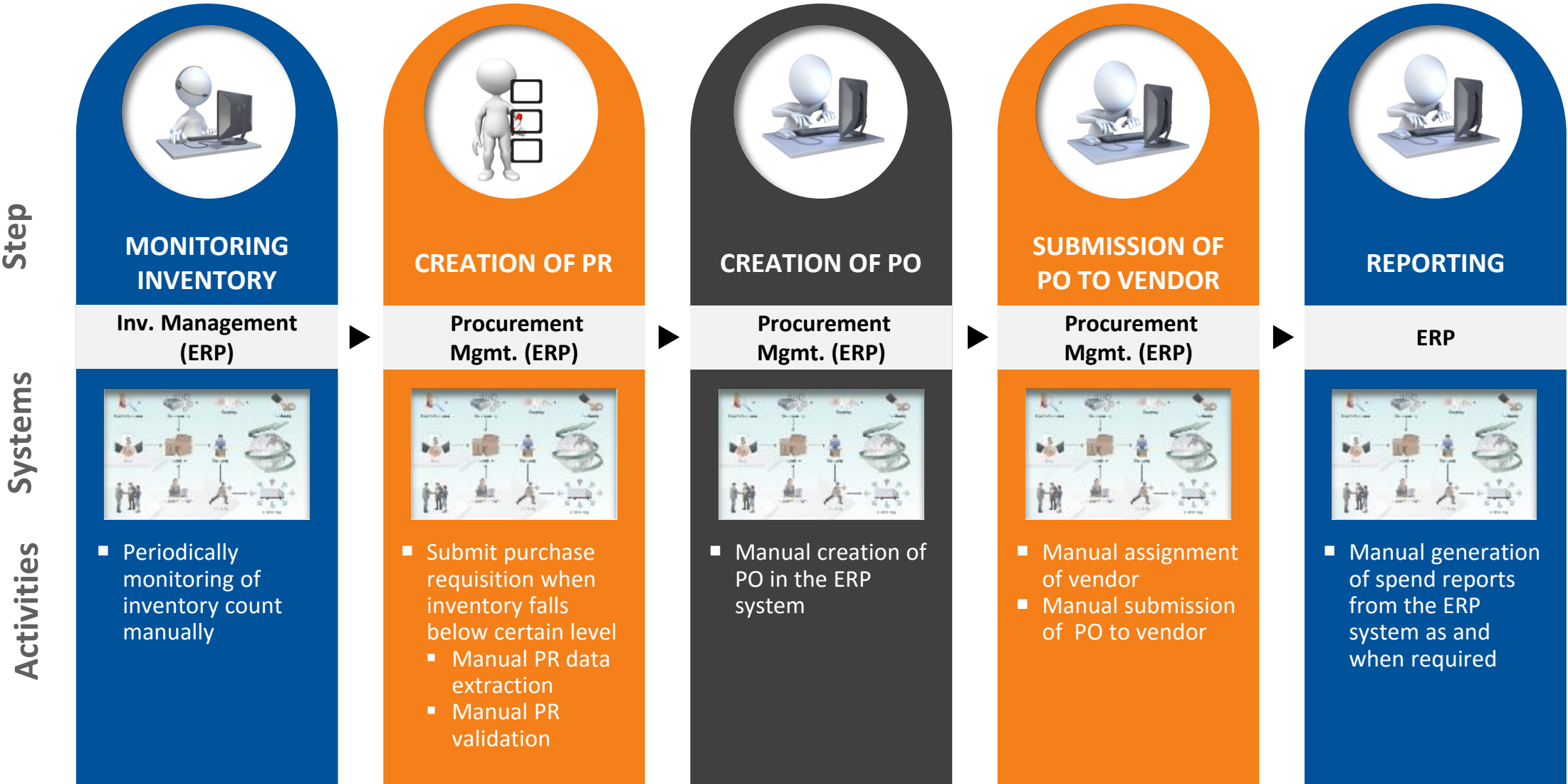


How to select an RPA case



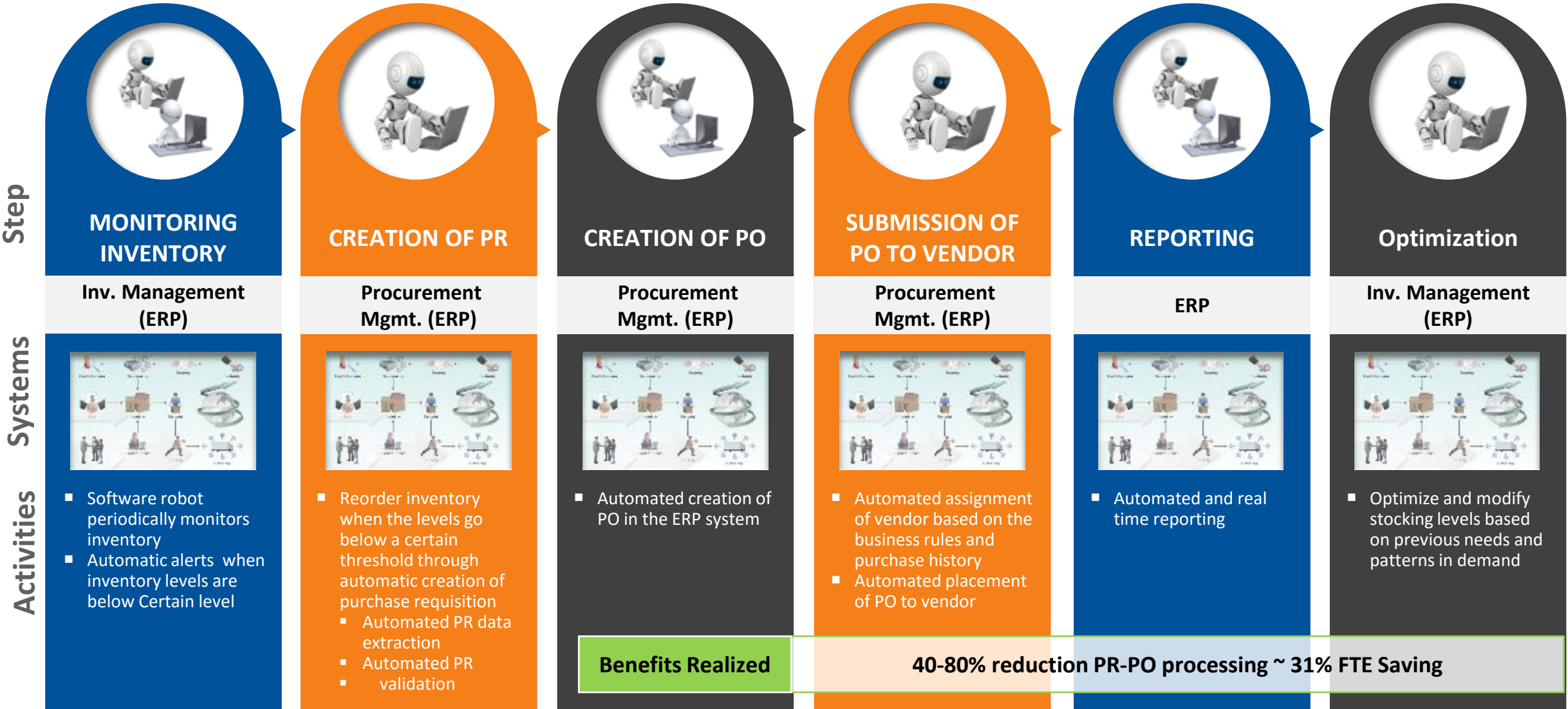
USE CASE : Procurement and Inventory Process

Prior to RPA



USE CASE : Procurement and Inventory Process

After RPA





ML AI - Machine Learning Artificial Intelligence



THE EMERGING ENTERPRISE

Harness the transformative and non-invasive power of ML AI @ Work

**Simple and Intuitive
Solution**

**BUSINESS
DRIVERS**

Using voice/ speech
recognition
technologies recording
data in SAP can be
simpler than a touch of
a button
Heightened user
adoption

**Innovative, though
non-disruptive**

**TECHNOLOGY
DRIVERS**

Cognitive Technologies
/ ML AI not only bring
latest innovations into
ERP space, but are a
non-invasive
technological layer

**Realtime data
recording and
data transmission**

**TIME AND
IMPACT**

Immediate data
recording will eliminate
data delays, loss and
domino-effect on
upstream processes -
Supply: inventory,
Finance: month end

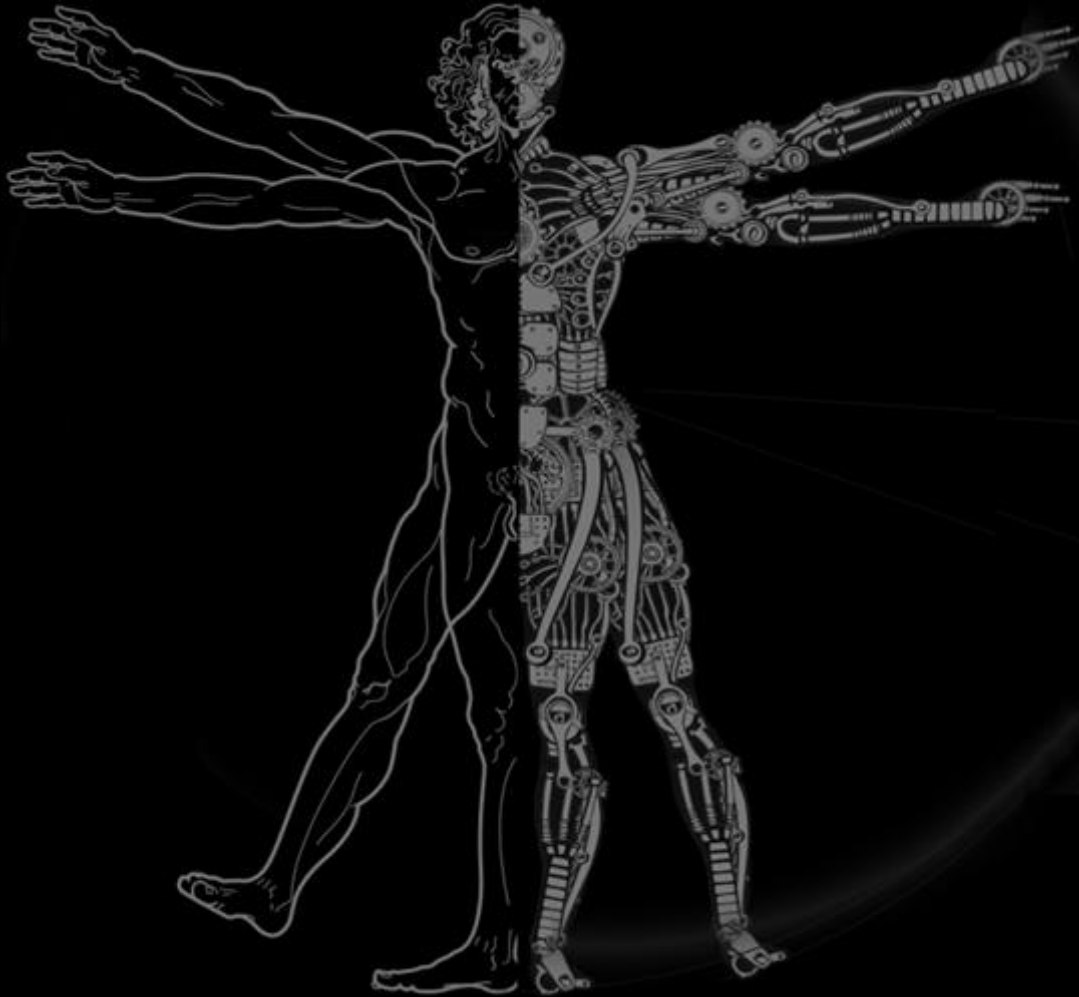
**Minimize
dependency on
technology access**

ACCESSIBILITY

Reduce and remove
need of laptop, iPad,
WIFI, manual
paperwork

Intelligent Service Order Automation: a 2-step User Journey





It's non-invasive technology

Human Resources are up-placed not re-placed

Start small, learn and expand

Consider how our work, our organization and our skills will benefit, but change management remains key

Knowingly or not we already use AI & Robots in our personal and social lives, now they come to help us at work: let's welcome them

HCL

*Relationship*TM
BEYOND THE CONTRACT

\$7.3 BILLION ENTERPRISE | 115,000 IDEAPRENEURS | 32 COUNTRIES



WATCH THE FILM