Information Technology Services Provided To CDCR

Workplace Services
- Desktop Computing for Staff
- Desktop Computing Support for Inmates/Youths
- Specialized Workstation Support
- Kiosk Support
- Printing Support
- Email
- Lync
- Audio Conferencing and Collaboration
- Media Services
- Video Conferencing

Voice Services
- Voice
- Mobile Devices
- Radio System Support
- Inmate/Ward Telephone System
- Managed Access System
- Public Payphones

Business Applications
- Strategic Offender Management Systems (SOMS)
- Business Information System (BIS)
- Enterprise Solutions
  - Administration
  - Adult Health Care
  - Adult Incarceration
  - Adult Parole
  - Adult Rehabilitation
  - Correctional Safety
  - Enterprise IT Services
  - Facilities Management
  - Internal Oversight and Research
  - Juvenile Justice
  - Legal
  - Parole Hearings
  - Public Information
  - Victim Services

Network Services
- Enterprise Network Access
- Inmate/Ward Network Access
- Remote Access

Information Security

IT Projects

Steps To A State Job

Step 1 - Create A Profile
Create your profile at www.jobs.ca.gov under My Profile.

Step 2 - Take An Exam
You must pass an open exam(s) before applying for vacancies with the State of California. Follow the steps below to complete the exam process.

Search and apply for an Open Exam - Review exam bulletins on the CalHR's website at www.jobs.ca.gov to determine if you meet the minimum qualifications. Refer to the exam bulletin to determine the appropriate method of applying for the exam.

Prepare for the Exam - The exam bulletin will indicate the type of testing method used for the exam. Note that IT exams are online and continuous. Review the Knowledge and Abilities/Scope section to prepare for the exam.

Obtain List Eligibility - Successful exam candidates are placed on an eligibility list. Refer to your exam results for specific list eligibility expiration dates. Eligibility lists are divided into ranks by score. Candidates in the top three ranks are immediately eligible for appointment. View your current eligibility rank under My Rank - Eligible List Disclosure located under My Profile at www.jobs.ca.gov.

Step 3 - Apply For Vacancies
Once you are on an eligibility list, search and apply for job vacancies following the steps below at www.jobs.ca.gov.

Search and apply for current vacancies in the classification(s) you have established eligibility. Read the vacancy information carefully as requirements for submitting your application may vary. Application(s) must include the classification title and position number for each job, which is found on the vacancy announcement. Applications must be signed and dated to be considered.

Ranking/Interview - Hiring interview is conducted after establishing list eligibility. An individual's ranking may change as hires are made; names are often added to and deleted from the eligibility lists. Review the duties and responsibilities on the job vacancy posting. Be prepared to explain how you can contribute to the organization's mission.

CALIFORNIA DEPARTMENT *of*

CORRECTIONS AND REHABILITATION

IT Employment Opportunities in a Nationally Recognized State Department

EIS

ENTERPRISE INFORMATION SERVICES

Leveraging technology to advance security, safety, rehabilitation and efficiencies

Enterprise Information Services

CDCR Mission

We enhance public safety through safe and secure incarceration of offenders, effective parole supervision, and rehabilitative strategies to successfully reintegrate offenders into our communities.

Information Technology (IT) Strategic Direction

The Department's IT Strategic Plan identifies the path CDCR will take to leverage technology to advance security, safety, rehabilitation, and effectiveness while maximizing efficiencies to evolve the Department's capabilities in information management, analytics, business process reengineering, and mobile technologies ensuring continued quality and convenient services to its staff and the citizens of California. The Plan serves as a road map for the next five years and includes the following Goals :

1. Effectively Management of Information and Data
2. Streamline the Delivery of IT Services
3. Manage IT as an Enterprise Asset
4. Strengthen Security
5. Evolve the IT Workforce to Meet Current and Future Needs

Become a Member of Our IT Team

The CDCR's Enterprise Information Services Division is a nationally recognized IT organization within California's largest state department with nearly 600 employees located throughout the State.

Team members support business operations and CDCR's vision to "provide a safer California through correctional excellence" by providing a full range of services.

We offer continuous technical training within an innovative and diverse IT culture where creativity, productivity, and professional growth are encouraged, recognized, and rewarded.

We foster an environment that supports our employees' career development with additional benefits such as on-the-job training, lateral and promotional opportunities, competitive salaries and benefits, flexible schedules, and telecommuting.

We invite you to explore the numerous IT career opportunities available within our organization. Together we can help the CDCR stay at the forefront of correctional excellence.

Information Technology Classifications and Salary Ranges

Data Processing Manager (DPM) Series

Data Processing Manager IV	$8,182 - $9,756
Data Processing Manager III	$7,442 - $8,872
Data Processing Manager II	$6,115 - $8,038
Data Processing Manager I	$5,560 - $7,311

Information Systems Analyst (ISA) Series

Senior ISA Supervisor	$6,116 - $8,039
Senior ISA Specialist	$5,824 - $7,655
Staff ISA Supervisor	$5,560 - $7,311
Staff ISA Specialist	$5,295 - $6,963
Associate ISA Specialist	$4,829 - $6,350
Assistant ISA	$3,247 - $5,280

Programmer Analyst (PA) Series

Senior PA Supervisor	$6,116 - $8,039
Senior PA Specialist	$5,824 - $7,655
Staff PA Specialist	$5,295 - $6,963
Associate PA Specialist	$4,829 - $6,350

Systems Software Specialist (SSS) Series

SSS III Supervisory	$6,708 - $8,817
SSS III Technical	$6,388 - $8,396
SSS II Supervisory	$6,105 - $8,027
SSS II Technical	$5,814 - $7,642
SSS I Technical	$5,294 - $6,962
Associate SSS Technical	$4,821 - $6,333

Information Systems Technician (IST) Series

IST I Specialist	$3,654 - $5,803
IST	$2,593 - $4,024

Temporary Help/Non-Testing Classifications

Mechanical and Technical Occupational Trainee (MTOT)	$2,026 - $2,296

Updated 7/2015

Visit our new career page at www.cdcr.ca.gov

Comprehensive Benefits Package

- Medical, Dental and Vision Plans: Covers the employee, employee's spouse/Registered Domestic Partner, and their dependents
- Sick leave: 8 hours per month for full time employees
- Vacation: 2 - 4 weeks annually, based upon length of time in state service
- Holidays: 11 state holidays, plus 1 Personal Day and 2 Professional Development Days
- Medical and Dependent Care Reimbursement Accounts (Flex Elect)
- Retirement Benefits
- 401 (k) and 457 Deferred Compensation Plans (Savings Plus)
- Career Advancement Opportunities
- Flexible Work Schedules
- Work and Family Leave Programs
- Employee Assistance Program
- Wellness and Fitness
- Group Legal Services Insurance
- Public Service Loan Forgiveness Program (Students Loans)

*Temporary Help/Non-Testing Classification benefits may vary.

California Department of Corrections and Rehabilitation

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Revised by EIS Recruitment Team 03/2016