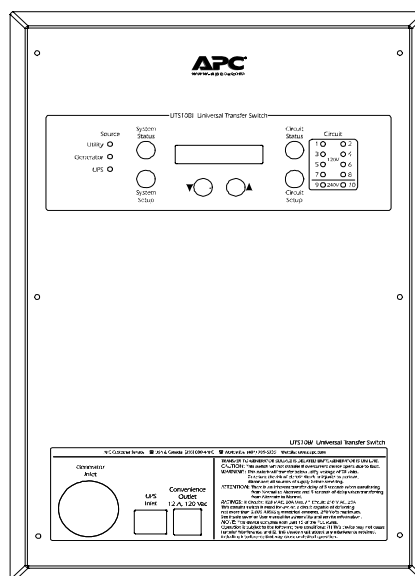




User Manual

Universal Transfer Switch UTS6, UTS6BI and UTS10BI



Entire contents copyright © 2007 American Power Conversion Corporation. All rights reserved. No part of this publication may be produced, transmitted, transcribed, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual, or otherwise without the prior written permission of **American Power Conversion Corporation.**

APC, the APC logo, and Trademark Names are trademarks of American Power Conversion Corporation.

All other trademarks, product names, and corporate names are the property of their respective owners, and are used for informational purposes only.

This manual is subject to change without notice.

FCC Compliance Information

These devices comply with Part 15 of the Federal Communications Compliance (FCC) rules. Operation is subject to the following two conditions:

- (1) These devices must not cause harmful interference, and
- (2) These devices must accept any interference received, including interference that may cause undesired operation.

As required, the bottom of this equipment contains, among other information, the Registration Number and Ringer Equivalence Number (REN) for this equipment. If requested, this information must be provided to the telephone company.

Address: American Power Conversion
132 Fairgrounds Road
West Kingston, RI 02892 USA

Email Support: www.apc.com/support/

**APC Toll-free
Technical Support:** 1-800-555-2725

Contents

	Page
About This Manual	iii
Intended Audience	iii
Revision Information	iii
Important Safety Information	iii
Safety Symbols	iii
Important Safety Tips	iv
Conventions and Typefaces Used	iv
Protect Your Investment	v
References	v
Frequently Used Acronyms	vi
Chapter 1 - Introduction	1-1
Proven Expertise... Proven Reliability	1-1
APC's Universal Transfer Switches	1-2
Safety Precautions	1-2
Unit Power	1-3
Supporting 240V Circuits	1-3
Supporting 120V Circuits	1-3
Features Summary	1-4
UTS Controls and Indicators	1-4
UTS Power Connectors	1-4
Chapter 2 - Familiarization	2-1
Major Features	2-1
Power Distribution to Up to Ten Circuits From Two Power Sources	2-1
Quick, Safe and Easy Installation and Setup	2-1
Adaptive Load Management	2-1
Ability to Transfer Select Loads Between Backup Sources	2-2
Voltage Sensitivity	2-2
Time Management and Load Shedding	2-2
Security Mode	2-2
Bypass Mode	2-2
LCD Alphanumeric Display	2-3
Automatic Start/Stop Operation	2-3
Chapter 3 - Controls and Indicators	3-1
LCD, Push Buttons and LED Indicators	3-2
System Status	3-3
Circuit Status	3-4
Down Arrow/Up Arrow Buttons	3-5
Advanced Configuration and Setup	3-5

Contents

	Page
Appendix A - Advanced Configuration	A-1
Advanced Configuration and Setup	A-1
System Configuration and Setup	A-1
Bypass Mode	A-1
Load Shedding	A-2
Voltage Sensitivity	A-2
Time Management	A-3
Reset Energy Meter	A-3
System Test	A-3
GEN Source Type	A-3
Generator Power Rating	A-3
Generator Surge Overload Time	A-4
Generator Start Mode	A-4
Generator Start and Stop Relay Positions	A-5
Generator Start and Stop Delay Times	A-6
UPS (BACKUP2) Source Type	A-6
UPS Power Rating	A-6
UPS Surge Overload Time	A-7
Reset to Factory Default	A-7
Circuits Configuration and Setup	A-7
Circuit Setup	A-7
Circuit Load Types	A-8
Circuit Source	A-8
Delayable Circuits	A-9
Circuit Maximum Time Off and Minimum Time On	A-9
Circuit Security Mode	A-10
Circuit Amp Rating	A-10
Appendix B - Troubleshooting	B-1
Troubleshooting Problems	B-1
While operating on utility power, some of the loads keep shutting off	B-1
While operating on backup power, some of the loads keep shutting off	B-2
While operating on backup power, the generator's breaker keeps tripping	B-2
While operating on backup power, the UPS keeps shutting off	B-2
UPS remains on battery with the generator running	B-2
Circuit fault (no power on a circuit)	B-2
Loads on Circuit 1 cannot be powered by the UPS	B-2

About This Manual

Intended Audience

This manual provides information for those persons responsible for set up, configuration and operation of the UTS6, UTS6BI and UTS10BI Universal Transfer Switches (UTSs). Information concerning troubleshooting common problems, and how to contact APC Technical Support and/or Customer Service is also provided.

This manual is part of a documentation set that also includes the *Universal Transfer Switch Site Preparation and Installation Guide (Document No. 990-2992A)*, and the *Universal Transfer Switch Quick Install Guide (Document No. 990-3061A)*.

Revision Information

This is the initial release of this manual.

Important Safety Information

It is very important that you read the information contained in this section concerning product safety, and that you understand the importance of the safety symbols that appear on the product, and in this manual.

Safety Symbols

The safety symbols that appear on the unit, and in appropriate parts of this manual are shown and described below.

	Message: The hazardous voltage symbol is used to reduce the risk of electrical shock. Do not remove the cover; this unit is to be serviced only by APC trained or qualified personnel.
WARNING 	Message: The WARNING symbol provides information about procedures that, if not performed exactly as stated, may result in injury or death.
Caution: 	Message: The Caution symbol provides information about a procedure that, if not performed exactly as stated, may result in equipment damage.
Note 	Message: The Note symbol alerts the user to important operating and maintenance (service) instructions, and other information in this manual that is essential to highlight.

Important Safety Tips

The following are important safety tips that must be read and understood prior to installing or operating a UTS6, UTS6BI or UTS10BI Universal Transfer Switch.

1. **Read this manual** - Read all of the safety and operating instructions before installing and operating this device.
2. **Keep this manual** - Keep this manual, and all safety information that came with the device.
3. **Warnings** - Comply with all warnings presented in this manual, and on the device.
4. **Follow Instructions** - Follow all instructions for operating and using this device.
5. **Water and Moisture** - Do not use this product near any source of water, or in any environment where the relative humidity may exceed 95% (non-condensing).
6. **Power** - Ensure this device is connected to a properly grounded AC power source.
7. **Power Cord** - Ensure power cords are routed in a manner that will ensure they are not pinched, frayed, or stepped on.
8. **Overloading** - Do not overload the load center where this device is connected, and do not overload this device. Ensure the total load to this device does not exceed the value listed in *Appendix A - Specifications of the Universal Transfer Switch Site Preparation and Installation Guide (Document No. 990-2992)*.
9. **Servicing** - This device does not contain any user-serviceable components. Removing the cover from this device by unqualified personnel may present a shock hazard and/or void the warranty.
10. **Damage Requiring Service** - If any damage occurs to this device, disconnect the main breaker, and notify your electrician, and/or APC Technical Support or Customer Service.
11. **Replacement Parts** - None of the components in this device can or should be removed or replaced unless it is done by qualified service personnel.
12. **Periodic Inspection** - Inspect the line cords to ensure they are fully inserted, or attached.
13. **Generator Usage** - Never use a generator indoors, it could result in asphyxiation or death.

Caution



Stop using this device immediately, and have it inspected and serviced by APC if:

- The conduit or receptacles have been damaged.
- Objects have fallen into, or liquid has spilled into the unit.
- The unit has been exposed to rain, or other liquids.
- The unit does not operate properly.
- The unit has been dropped or damaged in any way.

Conventions and Typefaces Used

This manual uses the conventions and symbols described in the bullets that follow. The various fonts apply to both general text, and text that appears in displays.

- *Italics* introduces or defines *new or important terms*, for example:

The *LCD display* provides informational messages...

- **Bold** is used for **extra emphasis**, and is often used to indicate a screen, menu, field, mode or key name; for example:

DO NOT remove the cover from the unit. The **System Setup** button...

- `Courier New` indicates text that is typed into a location on a screen or Web browser, or in response to a prompt.

Protect Your Investment

Please take a few minutes to fill out and mail the enclosed *Warranty Registration Card*, or complete the *online form* at: **www.apc.com** to ensure you receive all the benefits and protection that accompany your purchase.

Note: Under California law, failure to register your purchase may not exclude you from provisions of the **Warranty and Equipment Protection Policy**. The benefits of warranty registration are outlined in the following subparagraphs.

Registration - Registering your purchase now guarantees that you will receive all the information and special offers you qualify for as the owner of this product.

Verification - Registering your purchase confirms your right to maximum protection under the Warranty terms and conditions.

Confirmation - Registering your purchase now provides you with a way to confirm yourself as the owner of the product in the event of fire, theft or loss.

Reference Documents

There are several APC documents contained in the following table that are applicable to the UTS6, UTS6BI and UTS10BI Universal Transfer Switches.

Reference Documents

Document Title	Web Site
Universal Transfer Switch Quick Install Guide	http://www.apc.com/support/
Universal Transfer Switch User Manual	http://www.apc.com/support/

Frequently Used Acronyms

A	ampere
AC	alternating current
AFCI	arc-fault circuit interrupter
ALMTM	adaptive load management
APC	American Power Conversion
AVR	automatic voltage regulation
CSA	Canadian Standards Association
DC	direct current
EMI	electromagnetic interference
FCC	Federal Communications Commission
GFCI	ground-fault circuit interrupter
GND	ground
HP	horse power
Hz	Hertz
KwH	kilowatt hour
LCD	liquid crystal display
LED	light-emitting diode
LPG	liquefied petroleum gas
MOV	metal oxide varistor
NEC	National Electrical Code
NEMA	National Electrical Manufacturers' Association
NG	natural gas
RFI	radio frequency interference
SOHO	small or home office
TVSS	transient voltage surge suppression
UL	Underwriters' Laboratories
UPS	uninterruptible power supply
UTS	universal transfer switch
VA	Volt Amps
VAC or Vac	Volts AC

C h a p t e r 1

Introduction

Congratulations on purchasing your APC Universal Transfer Switch (UTS). Three universal transfer switches are covered in this manual, the UTS6, UTS6BI and the UTS10BI. A transfer switch is the key to safe and convenient operation of portable generators for standby power. By isolating those circuits that are using generator power, a transfer switch eliminates the risk of backfeeding the electrical utility, which can cause injury and possibly death to utility workers, as well as property damage.

These units are fully automatic, and provide power to up to ten circuits in your home or business. Backup power is derived from one or two independent backup sources such as a generator, uninterruptible power supply (UPS), solar inverter, or other alternative energy source. The UTS10BI, the largest of the three units, is shown in Figure 1-1 on the following page.

Major topics that are covered in this chapter include:

- Recommended Safety Precautions
- Unit Power Capacities
- Major UTS Features
- UTS Controls and Indicators
- UTS Power Connectors

Proven Expertise... Proven Reliability

From corporate data centers to home offices, APC is regarded as a leading innovator, designer and manufacturer of high-quality power protection solutions. With its proven reputation for Legendary Reliability™, leading companies depend on APC every day, 24 x 7 x 365 to protect and support many of the most critical networks in the world. Over the last 20 years, APC has been a pioneer in the development of innovative power protection technologies that have resulted in countless industry awards, design patents and an installed base numbering in the tens of millions of units. Multiple R&D centers, in conjunction with APC-owned and controlled factories, ensure APC solutions are the safest, most advanced and most reliable products available. When you buy APC products you buy “peace of mind”.

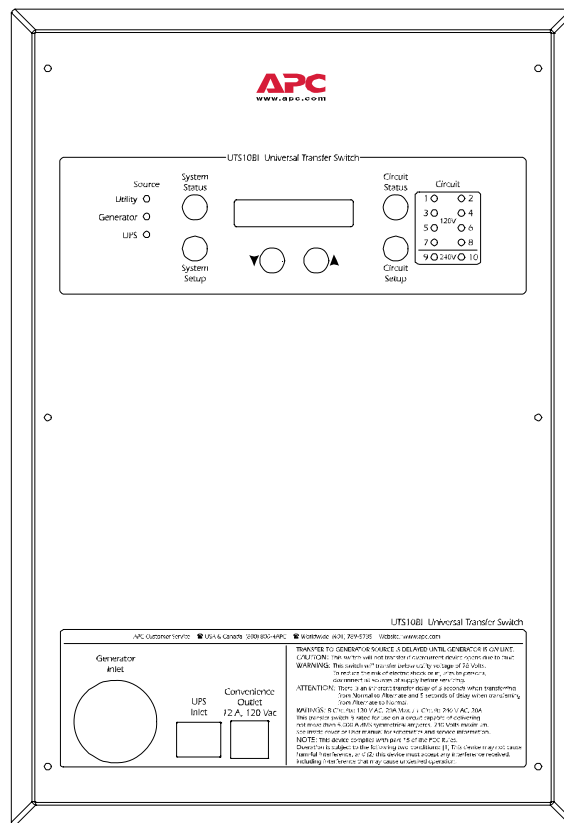


Figure 1-1. UTS10BI Universal Transfer Switch

APC's Universal Transfer Switches

APC's UTS6, UTS6BI and UTS10BI Universal Transfer Switches (UTSs) are designed to supply power to circuits in a home office or small office from up to two independent backup sources such as a generator, uninterruptible power supply (UPS), solar inverters, or other alternative energy sources. In most regions of the United States and Canada national and local electrical codes, and the electric utilities require a transfer switch to connect a generator to your home or small office electrical wiring.

The APC UTSs provide a safe and convenient way to connect a generator, and other backup power sources, to supply power to circuits used by essential home appliances, and computing and entertainment equipment during power outages. When a UPS is included clean, uninterrupted power is provided. The UTSs also support hardwired loads such as furnaces, sump pumps, and similar devices.

Safety Precautions

Ensure that you read and understand all of the safety information contained in “About This Manual”, in the front of this manual. If you have any questions concerning any of the safety information, or if you are concerned that your home or office may not be properly wired for this equipment, contact a qualified and licensed electrician, and APC Technical Support.

Unit Power

The UTS6 and UTS6BI are rated for 20 A (continuous), and the UTS10BI is rated for 30 A (continuous) while on **BACKUP1** (generator). However, they are designed to support component *inrush currents* that are much higher than their *continuous power ratings*. The UTS6BI and UTS10BI models are designed to operate with a 120V/240V load. The UTS6 is only intended for 120V circuits and loads. Also note that BACKUP2 (UPS) is 15 A or less.

Note



There is also a “hard wiring” option (Part No. UTSHW) to support up to 50 A generators.

Supporting 240V Circuits

An example of a 240V application would be a well pump. Most well pumps with 1/4 horse power (HP) motors or greater require 240V, 2-pole (also called “split phase”) power. Models UTS6BI and UTS10BI are designed to operate with both 120V and 240V loads. However, you must follow these 240V rules:

- Only one 240V circuit can be backed up through the UTS. However, multiple 240V loads can be wired to that 240 V circuit if required. Consult with a licensed electrician and APC Technical Support for additional information.
- A 240V circuit will use two UTS circuits. These are Circuits 9 and 10 for the UTS10BI, and Circuits 5 and 6 for the UTS6BI.
- The 240V circuits are **only** powered from the **Backup1** (generator) source.

Supporting 120V Circuits

Most of the circuits and loads in your home or office will be 120V, single pole. Other than the 240V circuit, all other UPS circuits are 120V circuits. The number of 120V circuits supported by each of the UTS models are summarized below.

Model	Number of 120V Circuits	Circuits Used for 240V
UTS6BI	Four (1 - 4)	5 and 6
UTS6	Six (1 - 6)	N/A
UTS10BI	Eight (1 - 8)	9 and 10

The following rules must be observed for 120V circuits and loads:

- The 120V circuits should be *balanced* between *Phase 1* and *Phase 2* of the incoming generator power for safe operation, and to ensure optimal backup generator operation.
- If you use a *second backup* source (for example, a UPS) please note that Circuit1, which also powers the convenience outlet for the UPS, **only** works with generator (**GEN**) as the backup power source. All other 120V circuits can be backed up by the UPS source.

Features Summary

The Model UTS6, UTS6BI and UTS10BI Universal Transfer Switches include the following major features:

- A fully automatic transfer switch that provides power for up to ten circuits from one or two independent backup sources
- Quick, easy and safe configuration, installation and setup
- Certified to UL 1008 Transfer Switch Equipment standard
- UPS backup for true uninterrupted operation
- Ability to transfer select loads between backup sources (generator and UPS) to provide maximum power availability and runtime
- Adaptive load management (ALM) prevents momentary surges and overloads from stalling the generator, and helps maximize generator operating efficiency
- Over voltage and under voltage protection safeguard electrical equipment
- LCD displays status messages including voltage, current and power values, and energy usage levels
- Semiautomatic operation with manual start generators by switching to generator power as soon as it is detected
- Fully automatic operation with remote controlled auto start/stop generators
- Support for hardwired loads such as well pumps, sump pumps and furnace blower motors
- Security mode timer automatically controls lights, and appliances to deter burglaries
- Designed for 240V, split phase, 20A or 30A for Backup Source1, and up to 50 A with hard wire option
- Designed for 120V, single phase, 15A for Backup Source2
- Time management, in concert with load shedding, ensures loads get the power they need
- Bypass mode for service and maintenance

For more detailed information reference *Chapter 2* in this manual.

UTS Controls and Indicators

The front panel controls and indicators for the UTS6, UTS6BI and the UTS10BI are located on the top of the UTS, and are virtually the same, except for the number of Circuit Status LED indicators. The UTS6 and UTS6BI have six, and the UTS10BI has ten Circuit Status LEDs. A 2-line, 20 characters per line liquid crystal display (LCD) is provided, as well as pushbutton controls, and three Source Status LED indicators. The UTS controls and indicators are discussed in greater detail in *LCD, Pushbuttons and LED Indicators* in *Chapter 3*.

UTS Power Connectors

The power connectors are located on the lower half of the UTS front panel, as shown in Figure 1-2, and described in the table that follows.

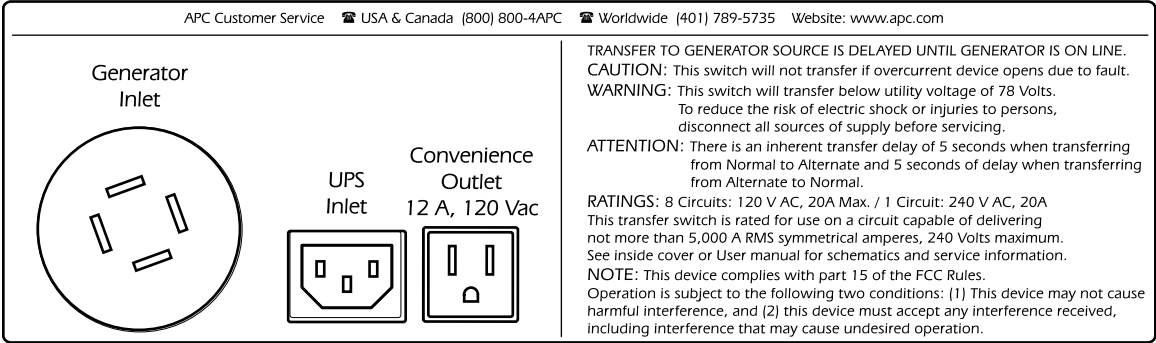


Figure 1-2. UTS Power Connectors

Generator Inlet	This is the male L14-20 or L14-30 connector for the power input cable that connects from the generator, and is supplied by the customer. Additional generator power input cable information is provided in <i>Appendix A</i> of the <i>Site Preparation and Installation Guide (990-2992A)</i> .
UPS Inlet	This is the female IEC 320 connector for the power input cable from the uninterruptible power supply (UPS).
Convenience Outlet	This is a standard female NEMA 5-15, 120 Volt convenience outlet for powering a UPS, or other device. It derives its power from the utility, or the generator input.

Familiarization

Major Features

The APC Universal Transfer Switches (UTSs) include a variety of features and options that provide maximum flexibility, and enhance operating reliability and efficiency.

Power Distribution to Up to Ten Circuits From Two Power Sources

The APC fully automatic Universal Transfer Switches (UTSs) supply power to multiple circuits in your home or small office from one or two independent backup sources, such as a generator, UPS, solar inverters or other alternative energy sources.

The UTS6 can support up to six single-pole circuits. The UTS6BI supports four single-pole circuits and one double-pole circuit, and the UTS10BI supports up to eight single-pole circuits and one double-pole circuit. *Hard wired loads* such as furnaces, well pumps, and sump pumps are also supported.

Quick, Safe and Easy Installation and Setup

The UTSs provide a safe and convenient way to connect a generator, uninterruptible power supply (UPS) and other backup power sources to supply power to circuits used by essential home automation devices and appliances, and computing and entertainment equipment during power outages.

Adaptive Load Management

With conventional transfer switches you must manage loads manually to prevent generator overload. The UTS's adaptive load management (ALM[™]) feature allows you to power more loads during an extended blackout by intelligently turning off circuits that may otherwise overload your generator, or your backup power source (UPS). Loads that are disconnected due to power surges or overloading are automatically reconnected when the power surge, or overload condition no longer exists. The principles of ALM are illustrated in Figure 2-1, and explained further in the *Time Management and Load Shedding* description that follows Figure 2-1.

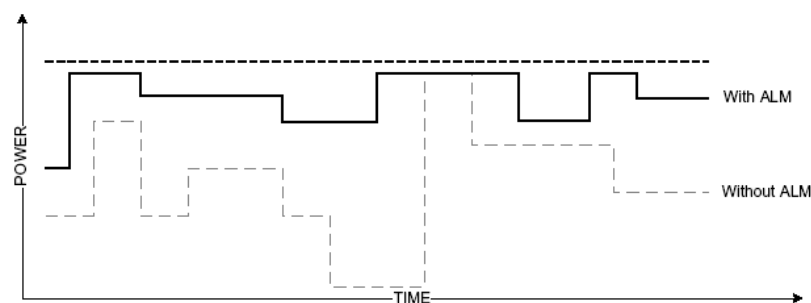


Figure 2-1. Power Characteristics With ALM and Without ALM

Ability to Transfer Select Loads Between Backup Sources

When the UTS is connected to both a generator and UPS, it can automatically transfer select loads between the backup sources. This helps minimize power interruptions to the loads due to Generator or UPS overloading.

Voltage Sensitivity

This feature allows you to determine how the UTS reacts to *momentary power fluctuations*. Sensitivity can be set to **LOW**, **MEDIUM**, or **HIGH**. The factory default is **MEDIUM**, which is suitable for most situations. The **HIGH** setting is **only** recommended when your *loads are very sensitive* to small, brief power fluctuations. The **LOW** setting is most useful for when you have *frequent power fluctuations* that do not require intervention by the UTS.

Time Management and Load Shedding

Time management, in concert with load shedding, ensure that loads get the power they need. For load shedding (load dropping), the UTS incorporates a patent-pending method called *Adaptive Load Management (ALMTM)* that increases the capabilities of your backup sources. This method causes loads to be dropped when the generator is in danger of an overload, and it reconnects the loads when sufficient power is available. Thus, the most suitable individual loads are selected to shed (drop) or reconnect as required, to minimize disruptions to your *total load*. When ALM is turned on over an extended period of time (greater than 30 minutes), it can increase the operating efficiency of a typical generator by about 20%. Also refer to the *Adaptive Load Management (ALM)* description.

Security Mode

Security mode is used when you go on vacation, or on an overnight trip. When **SECURITY** mode is set to **ON**, the UTS automatically cycles power to circuits at the rate of two hours on, and two hours off. It is also called "vacation mode".

Bypass Mode

In bypass mode, all circuits are powered by the primary utility power source only. Backup sources are not used to power the loads, regardless of the status of the primary utility power source. However, overload protection is provided. Bypass mode is covered in greater detail in *Chapter 3*.

LCD Alphanumeric Display

The liquid crystal display (LCD) is a two line alphanumeric display with 20 characters per line. During initial setup and configuration, the LCD displays the particular setting or value that is to be entered or changed. During regular operations, the LCD is used with the various LED indicators, and push buttons to provide UTS informational status messages, warnings, and to perform required actions.

Automatic Start/Stop Operation

This feature is available for automatic start/stop generators, and provides the ability to start and stop the generator remotely, with no human intervention. To operate in *automatic mode*, the generator requires electric remote start/stop buttons, and an automatic choke. If you will be using an automatic start/stop generator, you must order APC's optional *UTS Generator Hard Wiring Interface Kit (UTSHW)*, and *UTS Automatic Remote Start/Stop Kit (UTSREM)* when you order your UTS.

Controls and Indicators

This chapter describes and illustrates the controls and indicators that are used to setup, configure and operate the UTS6, UTS6BI and UTS10BI Universal Transfer Switches (UTSs). The controls are six push buttons, which are used with LED indicators, and text messages displayed on a liquid crystal display (LCD), as shown in Figure 3-1. The LCD displays two lines of text, 20 characters per line.

The various status and informational messages, and system operations that are used during installation, initial power on and setup are also discussed in *Chapter 3* of the *Universal Transfer Switch Site Preparation and Installation Guide (Document No. 990-2992A)*. Another site preparation and installation related document is the *UTS Quick Install Guide (Document No. 990-3061A)*.

This chapter discusses the following major topics:

- LCD, push buttons and LED indicators
- System Status
- Circuit Status
- Advanced Configuration

LCD, Push Buttons and LED Indicators

The alphanumeric liquid crystal display (LCD), push buttons, and LED indicators are located on the top half of the front panel. They are shown in Figure 3-1, and described in the table below.

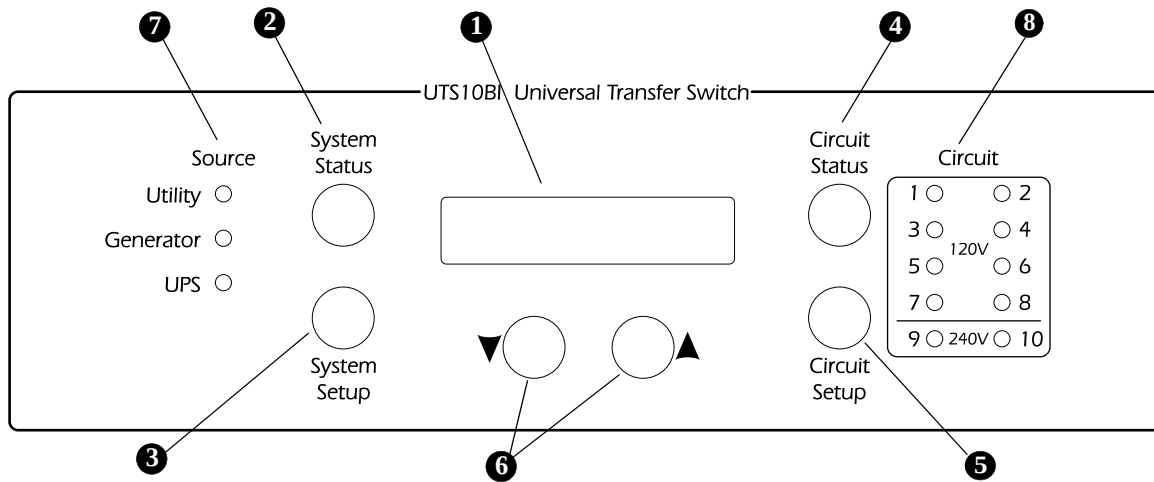


Figure 3-1. UTS Controls and Indicators

UTS Controls and Indicators Summary

	Control or Indicator	Description
①	LCD alphanumeric display	The green liquid crystal display (LCD) is a 2-line display with 20 characters per line that is used to show UTS status, and any important warnings or informational messages. During configuration and setup, the LCD also displays the value or setting that is being entered and/or changed.
②	System Status button	This button is used to cycle the UTS through the various <i>system options</i> or settings, which are displayed on the LCD.
③	System Setup button	This button is used to configure or change the UTS <i>system settings</i> .
④	Circuit Status button	This button is used to cycle the UTS through the various <i>circuit options</i> or settings, which are displayed on the LCD.
⑤	Circuit Setup button	This button is used to configure or change individual UTS <i>circuit settings</i> .
⑥	Down/Up Arrow buttons	The Down and Up arrow buttons are used to step through the various options during configuration and setup, and to scroll between the various status and informational displays.
⑦	Source Indicators (Green)	The three <i>green</i> LED indicators on the front panel under Source show the <i>status</i> of the power sources, which include: Utility, Generator, and UPS. When one of these LEDs is <i>ON</i> (lit) it indicates that particular power source is <i>normal</i> and <i>available</i>. When a LED is <i>OFF</i> (not lit) it indicates that the source is <i>not available</i> to supply power to any of the loads on the circuit. When a LED is <i>flashing</i> it indicates that a <i>fault</i> or abnormal condition exists that should be corrected.

8	Circuit Indicators (Red)	Depending on the UTS model there can be up to ten <i>red</i> LED indicators located on the front panel under Circuit that show the status of the circuits being backed up by the UTS. When one of the LEDs is <i>ON</i> (lit) it indicates that circuit is <i>receiving power</i> from one of the power sources. When a LED is <i>OFF</i> (not lit) it indicates that circuit is <i>not receiving power</i>. When a LED is <i>flashing</i> OFF and ON it indicates that a <i>fault</i> or abnormal condition exists that should be corrected.
---	---------------------------------	--

System Status

The UTS system status, and the status of up to three power sources can be viewed by pressing the **System Status** button. The messages are displayed in sequential order beginning below, with a brief description of each message.

This message contains the *AC input voltages* from the **UTILITY** via the main load center for **PHASE1** and **PHASE2**.

UTILITY PHASE1: 120V
UTILITY PHASE2: 120V

This message shows the **SYSTEM LOAD** (*total power*) that is being drawn through the UTS, which is further divided into the *power drawn* by each phase - **PH1** and **PH2**. This information is especially useful for verifying that the phases are balanced.

SYSTEM LOAD: 2400W
PH1: 1050W PH2: 1350W

This message displays the *BACKUP1 source voltages* for **GEN PHASE1** and **GEN PHASE2**.

GEN PHASE1: 117V
GEN PHASE2: 118V

This message shows the *BACKUP1 source power outputs* for **GEN PHASE1** and **GEN PHASE2**.

GEN PHASE1: 480W
GEN PHASE2: 750W

This message includes the **UPS VOLTAGE** and **UPS LOAD** (power) for the *BACKUP2 source* (normally the **UPS**).

UPS VOLTAGE: 120V
UPS LOAD: 200W

This message contains the **MODEL#** (model number) and **SN#** (serial number) of your UTS.

MODEL#: UTS10BI
SN#: JB06008004272

This message provides the *firmware version* (**FW VER**) that is used in your UTS.

UTS FW VER: 1
UI FW VER: 1

This message shows the date your UTS was *manufactured* (**MFG DATE**).

MFG DATE:07/23/2006

Circuit Status

Pressing the **Circuit Status** button allows you to display additional details about each of the circuits. An example is provided below:

In this example, **CK1SRC** (Circuit 1 Source) indicates the power source plus the status of Circuit1: 1 Amp, 2.35 kWh, and 120 Watts.

CK2SRC (Circuit 2 Source) would indicate the power source, and would contain status information similar to that shown for **CK1SRC** above.

CK1SRC:UTILITY AMP:1
KWH:2.35 WATTS:120

The following table is a summary of the types of *source states*, and *power status informational messages* that are displayed on the LCD.

Summary of Source States and Informational Messages

Source(s)	Description
UTILITY	When this is displayed it indicates that power is supplied from the normal <i>utility source</i> .
STANDBY	Indicates that the circuit is in standby mode, and is <i>not receiving power</i> .
GEN	This indicates the circuit is powered by a <i>generator</i> .
UPS	This indicates the circuit is powered by a <i>UPS</i> .
BYPASS	This indicates the circuit is being bypassed to the utility power. When the UTS is in the bypass state (which applies to the whole system) the UTS always supplies <i>power directly from the utility</i> to all the circuits, regardless of the power's quality or condition.
FAULT	This indicates the circuit has a fault, and additional messages are used to display more specific fault information.

SECURITY	This indicates the circuit is in <i>security mode</i> . This is primarily used for indoor and outdoor lighting circuits. This mode of operation is used when you are away from home, such as on vacation. In this mode the circuit is supplied power for two hours, goes off for two hours, is again supplied power for two hours, and so on.
Status	
AMPs	This is the <i>current</i> in Amperes for a circuit.
KWH	This is the <i>energy</i> consumed by the load(s) on a circuit since the energy meter was last reset. <i>Kilowatt hours</i> are used, which is also how the electric company bills for electricity. You can use this information to analyze and manage your energy consumption.
WATTS	Watts are used to indicate the <i>total power</i> consumed by the loads on a circuit.

Down Arrow/Up Arrow Buttons

The Down arrow and Up arrow buttons, shown in Figure 3-1, are used to step through the various options during configuration and setup, and to scroll between the various status and informational messages.

Advanced Configuration and Setup

Advanced configuration and setup is covered in *Appendix A*, which contains two major procedures:

- System Configuration and Setup
- Circuits Configuration and Setup.

A d v a n c e d C o n f i g u r a t i o n

Advanced Configuration and Setup

Advanced configuration and setup consists of two major tasks, system configuration and setup, and circuits configuration and setup.

System Configuration and Setup

Press the **SYSTEM SETUP** button to enter *system setup mode*. The LCD setup messages will appear in the order they are described in this section. The Up Arrow and Down Arrow buttons are used to move between messages, and to change values.

Note



The settings or values will change immediately after a **Down Arrow** or **Up Arrow** push button is pressed.

Bypass Mode

This mode can be disabled by selecting **NO**, or enabled by selecting **YES**. The factory default is **NO**.

In BYPASS MODE, all circuits are powered by the *utility power source*. Backup sources are not used to power the loads regardless of the status of the primary utility power source.

BYPASS MODE: NO/YES

Note



Changing Bypass settings while on Utility will cause all loads to be momentarily disconnected.

Other protections such as over voltage and under voltage protection are not available in Bypass mode. However, overload protection is provided.

Press the **System Setup** button to display the next message.

Load Shedding

Load shedding can be turned **ON** or **OFF**, as shown in this example, to shed (drop) a load or loads. The factory default setting is **ON**.

LOAD SHEDDING:
ON/OFF

The UTS includes an *algorithm* (software) for intelligent load management, defined by APC as *adaptive load management (ALM)*, that maximizes the capabilities of backup sources. The algorithm *sheds* (drops) loads when the generator is in danger of being overloaded, and *reconnects* them when adequate power is available. It also adaptively selects the most suitable loads to drop or reconnect at any given time, which minimizes load disruptions.

Note



When ALM is on it can increase the perceived power output of a typical generator by about 20%. This allows you to add more loads without overloading or stalling the generator.

When *load shedding* is turned off, the UTS will not drop any loads. During overload conditions the generator may stop running, a circuit breaker may trip, or the loads may momentarily experience severe under voltage conditions.

Press the **System Setup** button to display the next message.

Voltage Sensitivity

The level the voltage sensitivity is set to (**LOW**, **MEDIUM** or **HIGH**) determines how the UTS reacts to momentary power fluctuations. The factory default setting is **MEDIUM**, which is suitable for most situations.

VOLTAGE SENSITIVITY:
LOW/MEDIUM/HIGH

It is recommended that you **only** use **HIGH** when the loads are *very sensitive* to small, brief power fluctuations. **LOW** can be used if you have frequent power fluctuations that do not require the attention of the UTS. More detailed specifications are provided in *Appendix A* of the *Universal Transfer Switch Site Preparation and Installation Guide (Document No. 990-2992A)*.

Press the **System Setup** button to display the next message.

Time Management

Time management is used with load shedding to ensure that your loads receive the power they need over extended periods of time.

When time management is set to **OFF**, the **MAXIMUM OFF** time and **MINIMUM ON** time settings are disabled.

TIME MANAGEMENT:
ON/OFF

The two key time management components are **MAXIMUM OFF** time, and **MINIMUM ON** time. They can be individually set for each circuit. When this feature is **ON**, time management works in the background to ensure that each circuit is not shed (power is not removed) for more than the **MAXIMUM OFF** time.

Conversely, the **MINIMUM ON** time ensures that the circuit will be powered for at least the minimum time setting before it can be shed (dropped) again. More detailed information is provided later in this chapter in the *Delayable Circuits* description.

Note



MAXIMUM OFF and MINIMUM ON times are set separately for each circuit.

Press the **System Setup** button to display the next message.

Reset Energy Meter

This feature allows you to determine the total electric energy that is being consumed by your loads in kilowatt hours (kWh).

When it is reset, the kWh counter for each circuit resets to 0, and counts from that point forward.

Press the **System Setup** button to display the next message.

RESET ENERGY METER:
YES/NO

System Test

System test can be set to **NO** or **YES**. Setting it to **YES** initiates system test, which checks UTS basic operation and related components.

Press the **System Setup** button to display the next message.

SYSTEM TEST:
NO/YES

GEN Source Type

This feature allows you to select the type of power source that is connected to the UTS Generator Inlet.

The default is **GENERATOR**.

Press the **System Setup** button to display the next message.

BACKUP1 SOURCE TYPE
GENERATOR/UPS/OTHER

Generator Power Rating

This display, and the **Down Arrow** and **Up Arrow** buttons are used to set the maximum power rating for the generator.

Press the **System Setup** button to display the next message.

GEN POWER RATING:
0-12000W

Note



For typical generators you should enter the generator's *maximum continuous power rating*, not its peak or surge rating.

For example, a typical standby generator designed for the home, and rated at 5000 Watts peak/surge, may only have a continuous rating of 4000 Watts. The UTS intelligent *adaptive load management (ALM) algorithm* tries to optimize the average power output of the generator, and the *continuous rating* is the most appropriate to use.

Note



A value can be entered faster by pressing the Up Arrow or Down Arrow key, and holding it down until the desired value is displayed. Holding the button down causes the numbers to advance much faster. The display moves by 5 Watt increments, then 10 Watt increments, and then by 100 Watt increments. When you release the button it causes the incrementing speed to be reset, and it reverts back to 5 Watt increments.

Press the **System Setup** button to advance to the next displayed message.

Generator Surge Overload Time

This value is used to determine the response speed of the ALM algorithm. When the power output from the **BACKUP1 SOURCE** surge exceeds the power rating (which was set earlier in this section) for the specified **GEN SRGE OVERLD TIME** (a value in the [0 - 600] SEC range), then *load shedding* will be activated.

GEN SRGE OVERLD TIME
[0-600] SEC

Note



If you *reduce* the *surge overload* time it reduces the likelihood that the generator will be overloaded, but it increases the chance load shedding will occur.
If you *increase* the *surge overload* time it increases the likelihood that the generator will be overloaded, but decreases the chance that load shedding will occur.
For “inverter generators”, set the time to zero (0).

Press the **System Setup** button to advance to the next displayed message.

Generator Start Mode

This display is used to select either **MANUAL**, if you have a conventional generator that is started manually, or **AUTO**, which is selected if you want to take advantage of the UTS remote automatic start/stop feature. The default is **MANUAL**.

GEN START AUTO/MAN:
MANUAL

The next message asks you if the generator (**GEN**) is **OUTDOORS**. APC’s *UTS Generator Hard Wiring Interface Kit (UTSHW)* is provided to allow the generator to be plugged in outside of the house.

CONFIRM GEN OUTDOORS:
NO
YES

Note



The automatic start/stop generator must have an *automatic choke*, and must be capable of being started and stopped automatically from a remote location. Refer to your generator user's manual; if you are still unsure, contact the generator manufacturer.

Also, to take full advantage of the automatic start/stop capability, we strongly recommend that you use a UPS as the **BACKUP2** source. If you do not have a UPS, you cannot control the *delays* or *relay positions* of the *start/stop relays* if a power failure should occur, and proper operation during a power outage cannot be guaranteed.

Warning



Operating a gas generator inside a building or any other enclosed area may result in asphyxiation or death from breathing carbon monoxide. Locate the generator outdoors away from doors and windows. Ensure the generator has 3 to 4 feet of spacing on all sides, including above the generator. Generators need an unlimited supply of fresh air for proper cooling during operation. If the generator uses gasoline, ventilation is critical and fuel must be stored in containers approved for gasoline storage. Ensure that the generator is kept dry and is always operated on a solid, level surface.

If you select **MANUAL** skip the next four sections. If you select **AUTO** then continue with the next four sections by pressing the **Down Arrow** key.

Note



The *UTS Automatic Remote Start/Stop Kit (UTS REM)* is required for automatic generator start/stop operation.

Press the **System Setup** button to advance to the **GEN START RELAY POS**, and **GEN STOP RELAY POS** displays.

Generator Start and Stop Relay Positions

The generator is automatically started by closing a set of relay contacts. These settings are used to ensure proper automatic start/stop operation based on the specific operating requirements of your generator. The default is **NORMALLY OPEN**.

Caution



Thoroughly review your generator user's manual for the manufacturer's recommended installation guidelines, and contact your electrician to ensure it is installed properly. APC provides a *UTS Generator Hard Wiring Interfacing Kit (UTSHW)* that can be connected to the generators of manufacturers with whom APC has jointly performed tests. A *UTS Automatic Remote Start/Stop Kit (UTSREM)* is also available from APC to connect to a generator capable of remote, automatic start/stop operation.

GEN START RELAYPOS: NORMALLY OPEN/CLOSED

GEN STOP RELAY POS: NORMALLY OPEN/CLOSED

Press the **System Setup** button to advance to the **GEN START DLY TIME** and **GEN STOP DLY TIME** displays.

Generator Start and Stop Delay Times

The **GEN START DLY TIME** specifies the delay between when primary utility power fails, and when the **Backup1** automatic generator starts. The **GEN STOP DLY TIME** sets the time that elapses between when primary utility power is restored, and when the **Backup1** automatic generator automatically stops. The default is **5 MIN**, the minimum delay is **30 SEC** and the maximum delay is **60 MIN**.

GEN START DLY TIME:
5 MIN
30 SEC
1,2,5,10,20,30,60 MIN

GEN STOP DLY TIME:
5 MIN
30 SEC
1,2,5,10,20,30,60 MIN

Note



The UTS will attempt to start the generator up to three times. The time interval between each start attempt is defined by **GEN START DLY TIME**. If the generator does not start after the third attempt, the system ceases trying, and signals a fault.

When utility power is restored, the UTS will attempt to stop the generator up to three times. The time interval between each stop attempt is defined by **GEN STOP DLY TIME**. If the generator does not stop after the third attempt, the system ceases trying, and signals a fault.

UPS (BACKUP2) Source Type

This feature allows you to select the type of power source that is connected to the **BACKUP2** input, which is normally the **UPS**.

BACKUP2 SOURCE TYPE:
UPS
GENERATOR
OTHER

UPS Power Rating

This feature and the **Down Arrow** and **Up Arrow** buttons are used to set the maximum power rating for the **BACKUP2 POWER** source, normally a UPS.

BACKUP2 POWER:
0-1800W

Note



For a typical UPS you should enter the *maximum continuous power rating*, not its peak or surge rating.

UPS Surge Overload Time

This value is used to determine the response speed of the ALM algorithm. When the power output from the UPS source surge exceeds the power rating (set earlier in this section) for the specified **UPS SRGE OVERLD TIME** (a value in the **[0-60] SEC** range), then load shedding will be activated.

Load shedding occurs when the rated output power of the UPS is exceeded for longer than the **SRGE OVERLD TIME**.

UPS SRGE OVERLD TIME
[0-60] SEC

Note



If you *reduce* the *surge overload* time it reduces the likelihood that the UPS will be overloaded, but it increases the chance that load shedding will occur.

If you *increase* the *surge overload* time it increases the likelihood that the UPS will be overloaded, but decreases the chance that load shedding will occur.

Reset to Factory Default

Select **YES** to reset all configurable parameters to the *factory default*. Selecting **YES** also restarts the *UTS Setup Wizard*, which is described in *Initial Setup* in the *Universal Transfer Switch Site Preparation and Installation Guide (Document No. 990-2992A)*.

RESET TO DEFAULT
NO/YES

Circuits Configuration and Setup

Press the **Circuit Setup** button to enter *Circuit Setup mode*. When the circuit setup messages are displayed they appear in the same order as they are listed in this section.

Note



Use the **Up Arrow** and **Down Arrow** buttons to move between displays, and to change settings. Also, note that settings change immediately as soon as the **Up Arrow** or **Down Arrow** button is pressed.

Circuit Setup

Circuit setup begins with Circuit 1, and proceeds through all of the configuration settings for Circuit 1 before moving on to Circuit 2, the same is true for Circuit 2, then Circuit 3, and so on.

Note



To configure a particular circuit, use the **Circuit Status** button and change the display to show the desired circuit (for example, **CKT3**), then press the **Circuit Setup** button. The setup screen for that particular circuit will be displayed.

Circuit Load Types

Examples of the types of loads that may be connected to a circuit, and the labels that are typically found beside the circuit breakers on a circuit breaker panel are summarized below.

- LIGHTS
- COMPUTER
- HOME THEATER
- GARAGE DOOR OPENER
- SUMP PUMP
- SPRINKLER SYSTEM
- SECURITY ALARM
- REFRIGERATOR
- FURNACE
- WELL PUMP (or other motor-driven device, such as a blower or exhaust fan)
- FREEZER
- MICROWAVE OVEN
- AIR CONDITIONER
- OTHER1 (use for other loads not listed above)

Once the *load type* is selected, the UTS automatically configures the remainder of the settings and values so that they support your overall system requirements. However, you can continue to customize settings and values as needed.

Circuit Source

This setting determines which of the backup sources (GEN, UPS or OTHER) will be used to power the circuit's load. Some possible choices are shown below.

CKT1 SOURCE GEN/UPS/OTHER...

GEN – The load will ***only*** be backed up by the *generator (GEN)* during a power outage.

UPS – The load will ***only*** be backed up by the *UPS* during a power outage.

Note



This option is not available for Circuit1, or for 240V circuits (Circuits 9 and 10 for UTS10BI, and Circuits 5 and 6 for UTS6BI).

EITHER – The load can be backed up by ***either*** type of power source during a power outage.

Note



This option is not available for Circuit1, or for 240V circuits (Circuits 9 and 10 for UTS10BI, and Circuits 5 and 6 for UTS6BI).

NONE – The load will not be backed up by any of the power sources during a power outage.

UNINTERRUPTIBLE – The load is ***always backed up*** (even when using primary **UTILITY** power) by the **UPS** power source. This selection is for using a UPS as the power source. When it is *set for uninterruptible*, the power to the load will always flow through the UTS and UPS, taking full advantage of the power protection, filtering, voltage regulation, and other UPS backup features provided by the UPS.

For example, if you have a home office and you want to backup all of the outlets in the office using a UPS, you would make the circuit to your office uninterruptible, and the load and all the outlets connected to that **BACKUP2** circuit would be protected by the UPS.

Delayable Circuits

This setting determines whether a circuit can be delayed or not.

When it is set to YES the circuit is DELAYABLE, which means that when the backup power source is about to be overloaded, power to that circuit can be interrupted and delayed until a later time.

CKT1 DELAYABLE YES/NO

As an example, assume that during a power outage you turn on your microwave, which may overload the generator and cause you to lose all of your loads. However, if the refrigerator load is set as delayable, the UTS can temporarily disconnect power to the refrigerator to allow the microwave to be powered. Then when the microwave is turned off, power to the refrigerator is automatically turned back on. This is a good example of the *ALM algorithm* being applied, which greatly enhances your generator's usefulness and operating efficiency.

When **CKT1 DELAYABLE** is set to **NO**, power to that circuit is not delayable. This in turn means the circuit will receive power with as few interruptions as possible.

Circuit Maximum Time Off and Minimum Time On

These parameters are active when the *time management* feature is **ON**. Time management is used with *load shedding* to ensure that your loads receive the power they need over extended periods of time, and enable power to be turned **ON** (enabled) or **OFF** (disabled) with as little disruption as possible.

CKT1 MAX TIME OFF: 1-60MIN

CKT1 MIN TIME ON: 1-60MIN

MAX TIME OFF is used to adjust the maximum time a circuit can be "shed" (dropped) to prevent an overload before it has to be reconnected.

For example, a circuit powering a refrigerator might be set to **30MIN**, since its contents will not warm up significantly over that period. However, a well pump motor may have to be set to **5MIN** or less to prevent the water tank from emptying during the time it is disconnected.

MIN TIME ON is used to adjust the minimum amount of time a circuit must receive power before it is eligible to be shed (dropped) to prevent an overload. This is active when time management is active (**ON**).

You may want to set the refrigerator's **MIN TIME ON** to **45MIN** to ensure the refrigerator has sufficient time to cool its contents once it turns back on.

Circuit Security Mode

When security mode is enabled, the UTS automatically cycles power to the circuit (two hours on, and two hours off). This mode is for when you expect to be away overnight, or for an extended period of time, such as when you go on vacation.

CKT1 SECURITY MODE:
OFF/ON

Circuit Amp Rating

Use this feature to configure a circuit to have the same ampere rating (15 A or 20 A) as its corresponding circuit breaker located in the load center.

CKT1 AMP RATING:
15/20 AMPS

Caution



Selecting an improper ampere (A) rating can violate the electrical code. For example, selecting a rating greater than the circuit breaker rating is a violation. This can result in “nuisance trips” where the circuit breaker or fuse “trips” frequently due to an over current condition.

Note



The circuit ampere (A) setting should be configured by your electrician during initial setup and installation.

A p p e n d i x **B**

T r o u b l e s h o o t i n g

This appendix describes causes and recommended solutions for possible UTS problems.

Note



The LCD screen will display any faults or warning conditions that occur along with informational messages. If you are ever in doubt as to what action to take, please contact APC Technical Support:

Internet — www.apc.com/support/
Phone — 800-555-2725

Note



In the following possible causes and recommended solutions local electrical codes and the National Electrical Code (NEC) must be followed in all cases.

While operating on utility power, some of the loads keep shutting off

Possible Cause: One of the circuits may be in Security mode.

Solution: Check the circuits to ensure none of them are in Security mode.

Possible Cause: One of the circuits may be overloaded, as indicated on the LCD.

Solution: Reduce the load, or if necessary, have an electrician upgrade the circuit to 20A.

While operating on backup power, some of the loads keep shutting off

Possible Cause: Adaptive load management (ALM) may be active.

Solution: Ensure that the generator's power rating is set correctly and is appropriately rated (under *System Configuration in Appendix B*).

Possible Cause: A circuit that should not be shutting off is shutting off.

Solution: Change the circuit's load type, or set **CKT1 DELAYABLE** to **NO**.

Solution: Disabling the ALM can also cause the generator to overload.

While operating on backup power, generator's breaker keeps tripping

Possible Cause: The ALM is disabled.

Solution: Enable the ALM.

Possible Cause: Ensure the generator and/or UPS is rated appropriately (reference *System Configuration in Appendix B* of the *Universal Transfer Switch Site Preparation and Installation Guide*).

Solution: If the generator is not rated correctly, the ALM will not be able to prevent generator overloads. Lower the power ratings as needed, and reduce the Overload Delay Time.

While operating on backup power, UPS keeps shutting off

Possible Cause: UPS is overloaded.

Solution: Check to ensure the UPS power is rated correctly, and check the Overload Delay Time.

Solution: Reduce the load on the UPS by changing the circuit settings.

Possible Cause: Low battery.

Solution: Recharge or replace the battery.

UPS remains on battery with the generator running

Possible Cause: UPS is not receiving power, or the **VOLTAGE SENSITIVITY** is set incorrectly.

Solution: Ensure the UPS is plugged into the convenience outlet located on the bottom of the UTS.

Solution: Check the UPS's **VOLTAGE SENSITIVITY** setting, it should be **MEDIUM** or **LOW**.

Circuit Fault (no power on a circuit)

Possible Cause: The circuit breaker for this circuit may be tripped, or may have the wrong rating.

Solution: Reset the breaker, or have an electrician upgrade the breaker rating, as required.

Possible Cause: If there is still no power, the fuse may have blown.

Solution: Contact an electrician to replace the fuse.

Loads on Circuit 1 cannot be powered by the UPS

Possible Cause: Circuit 1 is designed to only be powered by the Utility and Generator sources.

Solution: Circuit 1 supplies power to the convenience outlet, which the UPS plugs in to, and from which the UPS derives its power.



APC Worldwide Customer Support

Customer support for this or any other APC product is available at no charge in any of the following ways:

- Visit the APC Web site to access documents in the APC Knowledge Base and to submit customer support requests.
 - **www.apc.com** (Corporate Headquarters)
Connect to localized APC Web sites for specific countries, each of which provides customer support information.
 - **www.apc.com/support/**
Global support searching APC Knowledge Base and using e-support.
 - **Technical Support Phone** — 800-555-2725
- Or, contact the APC Customer Support Center.
 - **APC headquarters U.S. & Canada** — 1-800-800-4272 (toll free)

Contact the APC representative or other distributor from whom you purchased your APC product for information on how to obtain local customer support.

Entire contents copyright © American Power Conversion Corporation. All rights reserved.
Reproduction in whole or in part without permission is prohibited. APC, the APC logo, and
TRADE MARK NAMES are trademarks of American Power Conversion Corporation.
All other trademarks, product names, and corporate names are the property of their
respective owners and are used for informational purposes only.