

APX™ TWO-WAY RADIOS

APX MOBILE O2 CONTROL HEAD USER GUIDE





ASTRO® APX™ O2 Control Head Mobile Radio Quick Reference Card

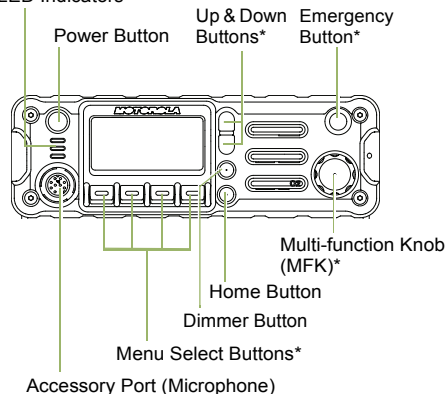
RF Energy Exposure and Product Safety Guide for Mobile Two-Way Radios

ATTENTION!

This radio is restricted to Occupational use only. Before using the radio, read the RF Energy Exposure and Product Safety Guide for Mobile Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

Radio Controls

LED Indicators



*These controls/buttons are programmable.

Radio On/Off

Press the **Power** button to turn the radio on or off.

Adjusting Volume

If volume is set as the primary mode,

- 1 Turn the **MFK** clockwise to increase volume or counterclockwise to decrease the volume.

If volume is not set as the primary mode, press the **MFK** once and repeat step 1.

Selecting a Zone

If zone is set as the primary mode,

- 1 Turn the **MFK** until the display shows the desired zone and press the **PTT** button to begin transmitting on the displayed zone.

If zone is not set as the primary mode, press the **MFK** once and repeat step 1.

OR

- 2 **▶** or **◀** (on the keypad mic.) to scroll to **Zone**.
- 3 Press the **Menu Select** button directly below **Zone**.
- 4 Rotate the **MFK** or **▼** or **▲** to the desired zone.
- 5 Press the **Menu Select** button directly below **Sel** or the **✓** button (on the keypad mic.) to confirm the selected zone number.

- 6 Press the **PTT** button to begin transmitting on the displayed zone.

Selecting a Channel

If channel is set as the primary mode,

- 1 Turn the **MFK** until the display shows the desired channel and press the **PTT** button to begin transmitting on the displayed channel.

If channel is not set as the primary mode, press the **MFK** once and repeat step 1.

OR

- 2 **▶** or **◀** (on the keypad mic.) to scroll to **Chan**.

- 3 Press the **Menu Select** button directly below **Chan**.

- 4 Rotate the **MFK** or press **▼** or **▲** to the desired channel.

- 5 Press the **Menu Select** button directly below **Sel** or the **✓** button (on the keypad mic.) to confirm the channel.

- 6 Press the **PTT** button to transmit on the displayed channel.

Receiving and Transmitting

- 1 Take the microphone off the hook.

- 2 Select zone/channel.

- 3 Listen for a transmission.

OR

▶ or **◀** (on the keypad mic.) to **Mon** then press the **Menu Select** button directly below **Mon** and listen for activity.

- 4 Adjust volume, if necessary.

- 5 Press the **PTT** button to transmit; release to receive.

Sending an Emergency Alarm

- 1 Press the **Emergency** button. A tone sounds and the display alternates **Emergency** and the home display.

- 2 A dispatcher acknowledgment **Ack received** display follows.

AND, Trunking Only:

A high-pitched tone indicates that the alarm has been received by the trunked system's central controller.

*To exit emergency at any time, press and hold the **Emergency** button or the **PTT** button.*



PMLN6193C



Sending an Emergency Call (Trunking Only)

- 1 Press Emergency button.
- 2 A tone sounds and the display alternates **Emergency** and the home display.
OR
A short low-pitched tone sounds when the selected channel does not support emergency.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** to end the transmission.

*To exit emergency at any time, press and hold the **Emergency** button.*

Sending a Silent Emergency Alarm

- 1 Press the preprogrammed **Emergency** button to activate the silent alarm feature.
- 2 The display does not change; the LED does not light up, and there is no tone.

*If silent emergency alarm is used with emergency call, pressing the **PTT** button exits the silent mode and initiates the emergency call.*

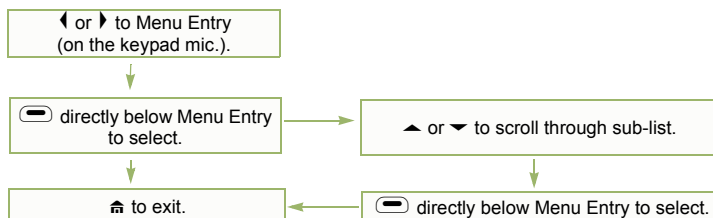
Display Status Icons

	Receiving a call or data.
	Transmitting a call or data.
	Received an Individual Call.
	The more stripes, the stronger the signal strength for the current site (trunking only).

	Direct radio-to-radio communication or communication through a repeater. On = Direct Off = Repeater
	This channel is being monitored.
	Voice muting the affiliated trunking talkgroup or selected channel. On = Enabled Off = Disabled
H OR L	L = Radio is set at Low power. H = Radio is set at High power.
	Scanning a scan list.
Z.	Blinking dot = Detects activity on the Priority-One Channel during scan. Steady dot = Detects activity on the Priority-Two Channel during scan.
	The vote scan feature is enabled.

	On = Secure operation. Off = Clear operation. Blinking = Receiving an encrypted voice call.
	On = AES Secure operation. Off = Clear operation. Blinking = Receiving an encrypted voice call.
	On = Location feature enabled, and location signal available. Off = Location feature disabled. Blinking = Location feature enabled, but location signal unavailable.
IP	Inverted = User is currently associated with the radio. On = Packet data is activated. Off = Packet data is deactivated. Blinking = Device registration or user registration with the server failed due to an invalid username or pin.
	Data activity is present.
	MFK is in Mode Change feature Turn the MFK to change channel.
	MFK is in Volume Change feature Turn the MFK to adjust the volume.

Menu Navigation



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Declaration of Conformity

This declaration is applicable to your radio only if your radio is labeled with the FCC logo shown below.

Declaration of Conformity

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 1303 East Algonquin Road, Schaumburg, IL 60196-1078, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: **APX Mobile**

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.



Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Important Safety Information

RF Energy Exposure and Product Safety Guide for Mobile Two-Way Radios

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Before using the radio, read the RF Energy Exposure and Product Safety Guide for Mobile Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

For a list of Motorola-approved antennas and other accessories, visit the following website:

<http://www.motorolasolutions.com/APX>

Any modification to this device, not expressly authorized by Motorola, may void the user's authority to operate this device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type

and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter has been approved by Industry Canada to operate with Motorola-approved antenna with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.



Note

Setting up the radio as an RF Modem takes complete control of the radio. In this mode, the radio no longer responds to button and **PTT** presses nor will it unmute to voice activity. This mode is designed to receive and pass specifically formatted over the air data to a tethered computer with RF modem enabled applications. This mode can only be exit by reprogramming the radio with Customer Programming Software (CPS) to not operate in RF modem mode and cycling power.

Software Version

All the features described in the following sections are supported by the radio's software version **R13.00.00** or later.

See [Accessing the Radio Information](#) on page 133 to determine your radio software version.

Check with your dealer or system administrator for more details of all the features supported.

Notice to Users (FCC and Industry Canada)

This device complies with Part 15 of the FCC rules and RSS 210 of the Industry Canada rules per the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola, could void the authority of the user to operate this equipment.

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Getting Started

How to Use This Guide

This User Guide covers the basic operation of the APX Mobiles.

However, your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

Notations Used in This Manual

Throughout the text in this publication, you will notice the use of **Warning**, **Caution**, and **Note**. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



Warning

An operational procedure, practice, or condition and so on, which may result in injury or death if not carefully observed.



Caution

An operational procedure, practice, or condition and so on, which may result in

damage to the equipment if not carefully observed.



Note

An operational procedure, practice, or condition and so on, which is essential to emphasize.

The following special notations identify certain items.

Example	Description
Home button or	Buttons and keys are shown in bold print or as an icon.
Phone	Menu entries are shown similar to the way they appear on the display of the radio.
	This means “Press the right side of the 4-Way Navigation Button”.

Additional Performance Enhancement

The following performance enhancements are some of the latest creations designed to enhance the security, quality and efficiency of the radios.

ASTRO 25 Enhanced Data

ASTRO 25 Enhanced Data is optimized to handle different message sizes and variable update rates from different applications of the radio. Add Enhanced Data to the Integrated Data system with a software installation to improve data channel efficiency and enable denser network traffic.

Dynamic System Resilience (DSR)

DSR ensures the radio system is seamlessly switched to a backup master site dynamically in case of system failure. DSR also provides additional indication e.g. failure detection, fault recovery, and redundancy within the system to address to the user in need. Mechanisms related to the Integrated Voice and Data (IV&D) or data centric are all supported by DSR.

CrossTalk Prevention

This feature prevents crosstalk scenario from happening, especially when a wideband antenna is used. This feature allows the adjustment of the Trident Transmitting SSI clock rate in the radio to be varied from the Receiving Frequency. This subsequently reduced the possibilities of radio frequency interfering spurs and prevents the issues of crosstalk.

Encrypted Integrated Data (EID)

EID provides security encryption and authentication of IV&D data bearer service communication between the radio and the Customer Enterprise Network.

SecureNet

SecureNet allows user to perform secured communications on an Analog or Motorola Data Communication (MDC) channel. The MDC Over-the-Air Rekeying (OTAR) feature will allow users to perform OTAR activities on an MDC channel.

P25 Digital Vehicular Repeater System (DVRS)

Motorola Solutions offers an MSI Certified APX compatible, 3rd Party, P25 Digital Vehicular Repeater System (DVRS) that provides low cost portable radio

coverage in areas where only mobile radio coverage is available and portable radio coverage is either intermittent or non-existent.

Conventional Talkgroup and Radio Scan Enhancements

A few enhancements have been made to the Conventional Talkgroup at the system. These enhancements improve the Scan feature operation significantly when multiple agencies are using a single conventional radio frequency channel. These enhancements allow users to use Selective Squelch to operate on only the subset of talkgroups that are relevant to the users rather than all talkgroups on the channel. These Scan improvements have been made to eliminate the audio holes that were present and to turn on the busy LED when activity is present on the channel. Mixed Vote Scan and Standard Conventional Scan configurations are supported. Priority Operation is also supported.

Up to 30 different talkgroups can be supported using conventional channels. A maximum of four talkgroups can be supported when Vote Scan channels are being used.

Smart **PTT** is supported with this enhancement as Smart **PTT** prevents users from transmitting while other users are on the channel.



Note

User Selectable Talkgroups are not compatible with this Conventional Talkgroup Enhancement.

What Your Dealer/System Administrator Can Tell You

You can consult your dealer or system administrator about the following:

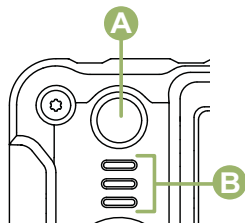
- Is your radio programmed with any preset conventional channels?
- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?

Preparing Your Radio for Use

This section provides simple instructions to prepare your radio for use.

Turning On the Radio

- 1 Press the **Power Button** ① briefly to power on the radio.



After a short time, the red, yellow and green LEDs ② light up. The display then shows Zone and channel text, and menu items display on the screen.

The backlight turns on to the last selected dim level.



Note

Pressing the **Power Button** before the LED lights up will be ignored.

If `Fail ##/##` appears in the display, the radio will not function until the condition has been corrected.

If `Error ##/##` appears, some non-critical data has been changed. If either of these displays appear, if the display goes blank, or if the unit appears to be locked up, see [Helpful Tips](#) on page 138 for more information.

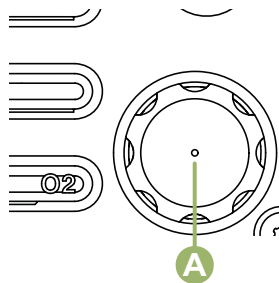
If `Ch mismatch` appears, means that either the Control Head has been connected to an incompatible transceiver, or vice versa.

If your radio does not power up, contact your dealer.

- 2 To turn off the radio, press the **Power Button** after the LEDs light up.

Adjusting the Volume

- 1 To increase the volume, rotate the **Multi-Function Knob** ① clockwise.



- 2 To decrease the volume, rotate this knob counterclockwise.

The display shows volume bars and volume level when you change the volume.

Validating Compatibility During Power Up

The radio validates and updates the software and hardware of your control head(s) during power up. During validation, the display shows Maintenance Mode Remote Device promptly followed by other maintenance statuses.

Press the **Power On/Off** Button to reset when the display shows Update done Please reset upon

completion, or when the display shows Update failed Please reset when it fails to update.

If the software updates are complete, the radio runs the usual power up operation.

If the updates are incomplete, the radio runs the Maintenance Mode and the display shows Maintenance Mode Remote Device; promptly followed by other maintenance statuses again.



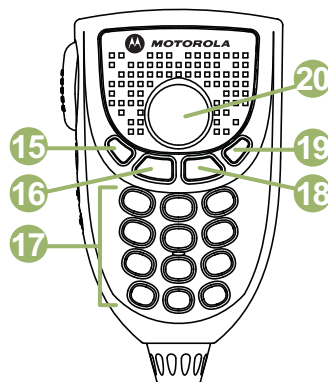
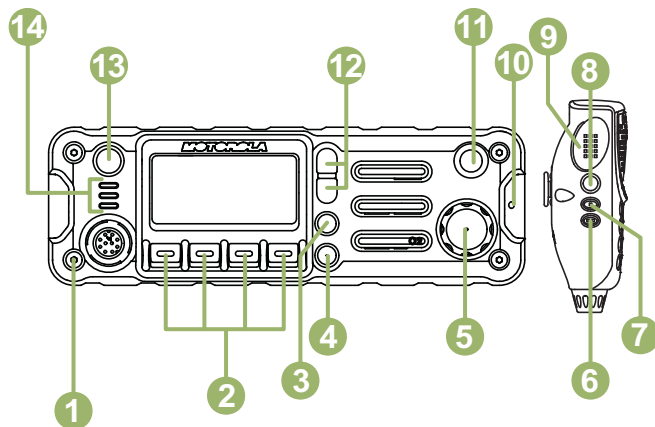
Note

If SW incomplete appears, use Flashport Recovery Tool to update the control heads before you power on the radio again.

Identifying Radio Controls

Radio Parts and Controls

Control Head and Microphone



Note

The microphone is not part of a radio. It is an optional accessory.

1	Accessory Port (Microphone)
2	Menu Select Buttons ^[1]
3	Dimmer Button
4	Home Button
5	Multi-Function Knob (MFK) ^[1]
6	Accy 2-Dot Button ^[1]
7	Accy 1-Dot Button ^[1]

8	Accy No-Dot Button (Purple) ^[1]
9	Push-to-Talk (PTT) Button
10	Bluetooth Indicator ^[2]
11	Emergency Button ^[1]
12	Up & Down Buttons ^[1]
13	Power Button
14	LED Indicators
15	Data Feature Button ^[1]
16	Home Button (Microphone)
17	Keypad
18	Okay/Select Button (✓)
19	Cancel Button (X)
20	Navigation Button (Microphone)

¹ These radio controls/buttons are programmable.

² The hardware of your radio is Bluetooth ready. Check with your dealer or system administrator for more details of all the features supported.

Programmable Features

Any reference in this manual to a control that is preprogrammed means that the control must be programmed by a dealer or qualified radio technician using the radio programming software, in order to assign a feature to that control.

The programmable buttons can be programmed as shortcuts to radio functions or preset channels/groups depending on the duration of a button press:

Press Pressing and releasing rapidly.

Long Press Pressing and holding for the preprogrammed duration (between 0.25 seconds and 3.75 seconds).

Hold down Keeping the button pressed.

One Touch Button

Each of the four **Menu Select** buttons, the **Emergency** button and the three **Accy** buttons on the microphone are programmable buttons which can be preprogrammed by a qualified radio technician to a default function which is activated upon a short press.

Assignable Radio Functions

Auxiliary	Switches back and forth between two radios that are attached to the same control head.
Call Alert	Allows the radio to function like a pager, or to verify if a radio is active on the system.
Call Response	Allows you to answer a private call or phone call.
Channel	Selects a channel.
Contacts	Selects the Contacts menu.
Delete	Deletes digit, or deletes a nuisance channel in Scan.

Digital Vehicle Repeater System

Toggles between the Digital Vehicle Repeater System (VRS) mode.

Dynamic Priority (Conventional Only)

Allows any channel in a Scan List (except for the Priority-One channel) to temporarily replace the Priority-Two channel.

Emergency

Depending on the programming, initiates or cancels an emergency alarm or call.

Ext PA On/Off

Toggles the audio routing between the connected public address (PA) loudspeaker amplifier and the radio's internal public address (PA) system.

Information

Displays the information of the radio.

Intercom

Enables users of multiple control heads to talk to each other via the control heads in a multi-control head setup.

Internet Protocol Address	Display the Internet Protocol (IP) address, device name and status of the radio.
Location	Determines the current location (latitude, longitude, time and date), and also the distance and bearing to another location. Or, turns the GPS functionality on or off for all locations.
Message	Enters the current message list.
Monitor (Conventional Only)	Monitors a selected channel for all radio traffic until function is disabled.
Multiple Private Line (Conventional Only)	Selects the Multiple Private Line lists.
Nuisance Delete	Temporarily removes an unwanted channel, except for priority channels or the designated transmit channel from the scan list.

One Touch 1– 4	Launches a specific feature with one single button-press. You can setup as many as four separately programmed buttons for four different features.
Phone	Allows you to make and receive calls similar to standard phone calls.
Private Call (Trunking Only)	Allows a call from an individual radio to another individual radio.
Private Line Defeat (Conventional Only)	Overrides any coded squelch (DPL or PL) that is preprogrammed to a channel.
Recent Calls	Allows easy access to the list of calls recently received or made.
Rekey Request	Notifies the dispatcher you want a new encryption key.
Repeater Access Button (RAB)	Allows user to manually send a repeater access codeword.

(Conventional Only)				Site Select (AMSS) or SmartZone operation.
Reprogram Request (Trunking Only)	Notifies the dispatcher you want a new dynamic regrouping assignment.	Site Lock/Unlock (Trunking Only)		Locks onto a specific site.
Request-To-Talk (Conventional Only)	Notifies the dispatcher you want to send a voice call.	Status (Astro 25 Trunking Only)		Sends data calls to the dispatcher about a predefined status.
Scan	Toggles scan on or off.	Talkaround/Direct (Conventional Only)		Toggles between using a repeater and communicating directly with another radio.
Scan List Programming	Selects the scan list for editing (by long press on the Scan button).	Talkgroup (Conventional Only)		Allows a call from an individual radio to a group of radios.
Secure/Clear	Toggles secure transmission on or off.	Text Messaging Service (TMS)		Selects the text messaging menu.
Selective Call (Conventional Only)	Calls an assigned radio.	TMS Quick Text		Selects a predefined message.
Siren	Turns different Siren Tones on or off.	User		Automatically registers with the server.
Site Display/Search (Trunking Only)	Displays the current site ID and RSSI value; performs site search for Automatic Multiple	Zone Down		Toggles downward through the zones in the radio.
		Zone Select		Allows selection from a list of zones.

Zone Up

Toggles upward through the zones in the radio.

Keypad Mute

Toggles the keypad tones on or off.

Assignable Settings or Utility Functions**Air Horn**

Toggles the external air horn alert tone on or off.

Low Power

Toggles transmit power level between high and low.

All Tones/Alerts

Toggles all tones on or off.

Manual

Toggles the manual tone on or off.

Backlight

Toggles display backlight on or off.

Public Address On/Off

Toggles the radio's internal public address (PA) system on or off.

Dim

Changes the display brightness.

Siren

Toggles external siren alert tone on or off.

External Radio

Toggles external radio on or off.

Squelch

Toggles squelch level between normal open and tight.

Front/Rear

Switches one of two control heads to be active at one time.

TX Power Level

Toggles transmit power level between high and low.

HiLo

Toggles the Hilo Airhorn tones on or off.

Voice Announcement

Audibly indicates the current feature mode, Zone or Channel the user has just assigned.

Horns/Lights

Toggles horns and lights feature on or off.

Voice Mute

Toggles voice mute on or off.

Keypad Lock

Toggles the keypad lock on or off.

Volume Set Tone

Sets the volume set tone.

Wail	Toggles the external wail alert tone on or off.
Yelp	Toggles the external yelp alert tone on or off.

Accessing the Preprogrammed Functions

You can access various radio functions through one of the following methods.

- A short or long press of the relevant programmable buttons.
- Use the **Menu Select** Button ().

Menu Select Buttons

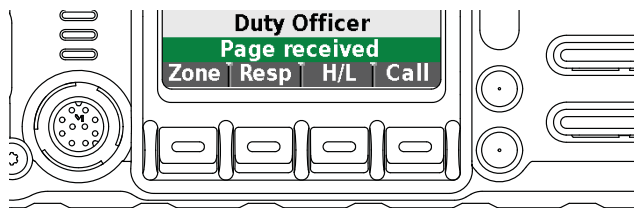


Note

Check with your dealer or system administrator for the list of features activated in your radio.

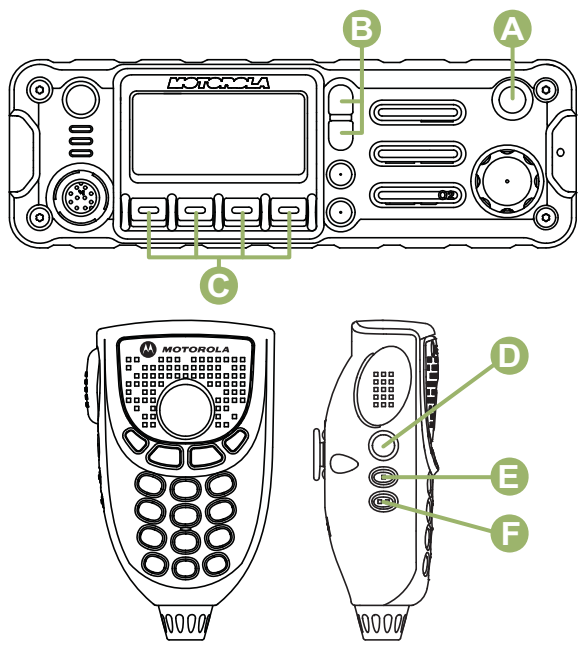
Use the **Menu Select** button to access the menu entry of your radio feature. Your radio may be preprogrammed differently from the following example, but the steps for selecting a zone may be the same.

Press the **Menu Select** button () directly below Zone.



Advance Programmable Buttons

This feature is to help you to shorten the process of applying certain common features.



A	Emergency Button ^[3]
B	Up & Down Buttons

C	Menu Select Buttons ^[3]
D	Accy No-Dot Button (Purple) ^[3]
E	Accy 1-Dot Button ^[3]
F	Accy 2-Dot Button ^[3]

**(Quick Access)
One Touch
Button**

Enters a menu with a short press on the preprogrammed One Touch button. Features assigned to these buttons are Call, Call Alert, Phone, Repeater Access, MDC RTT Button Access, Status and Message.

Home Button

Pressing the  button returns you to the Home (default) screen. In most cases, this is the current mode. For selected radio features, the  button is also used to save user-edited radio settings or information before returning you to the Home screen.

³ These programmable buttons support the **One Touch Button** feature.



Note

Some features do not require you to press  to go to the Home screen. Refer to the individual feature sections in this manual for further details on saving user-edited radio settings or information.

The  button also can revert to home channel from any other zone and mode in the radio. Check with your dealer or system administrator for more information.

Dimmer Button

Use this button to adjust the brightness of the display. Long press to toggle between day and night mode.

4-Way Navigation Button

Use the **4-Way Navigation Button** to scroll up, down, left or right with one of the following methods.

- Press and release one of the button to scroll from one entry to the next one.
- Press and hold one of the button to have the radio toggles through the list automatically (release the button to stop).

Data Feature Button

Use **Data Feature** button to access data-related features, such as the Text Messaging Service (TMS) feature screen.

Multi-Function Knob (MFK)

Mode Change



Press the **MFK** once and turn clockwise to scroll the channel list.

Volume Change



Turn the **MFK** clockwise or counterclockwise to adjust the volume level of the speaker.

The volume level can be adjusted in 16 steps or 32 steps. A fast turn of the **MFK** adjusts the volume level in 16 steps with large increments in volume level. A slow turn of the **MFK** adjusts the volume level in 32 steps with small increments in volume level.

The display shows the volume level and bars to indicate the current level. The level of last selected volume when your radio powers down remains the same when the radio powers up.

The main display shows the icon of the secondary feature. The main display does not show the icon of primary feature.

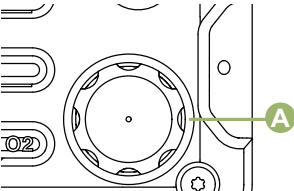
Your radio by default is set to use the primary feature. Short press the **MFK** to toggle it to work on either the secondary or primary feature.

The concentric ring LED **A** on the **MFK** will blink in green when the knob is set to secondary feature.

The secondary feature has an inactivity timer. This timer starts when the secondary feature is idle. The radio returns to primary feature when the timer expires.

If the **MFK** is set to operate only one feature, it is recommended that it be set to Volume Change.

Consult your dealer or system administrator for the best options available for **MFK**.



Keypad

You can use the 3 x 4 alphanumeric keypad on the keypad microphone to access your radio's features. The keypad functions in a manner similar to a standard telephone keypad when entering numeric digits. When the keypad is used to edit a list, each key can generate different characters of the alphabet. The following tables show the number of times a key needs to be pressed to generate the required character.

Keypad Characters – Uppercase Mode

Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
1	1	.	,	?	!	;	@	_	-	*	#	&	\$	/	+	=	\	"	'	(	)

Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
(2 abc)	A	B	C																		
(3 def)	D	E	F																		
(4 ghi)	G	H	I																		
(5 jkl)	J	K	L																		
(6 mno)	M	N	O																		
(7 pqr)	P	Q	R	S																	
(8 tuv)	T	U	V																		
(9 wx yz)	W	X	Y	Z																	
(0)	Toggle between mixed case mode, uppercase mode and lowercase mode.																				
(★)	Space																				
(#)	Toggle between numeric and letter mode.																				

Keypad Characters – Lowercase Mode

Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
1	1	.	,	?	!	;	@	_	-	*	#	&	\$	/	+	=	\	“	‘	(	)
2 abc	a	b	c																		
3 def	d	e	f																		
4 ghi	g	h	i																		
5 jkl	j	k	l																		
6 mno	m	n	o																		
7 pqrs	p	q	r	s																	
8 tuv	t	u	v																		
9 wx yz	w	x	y	z																	
0	Toggle between mixed case mode, uppercase mode and lowercase mode.																				
*	Space																				

Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
#	Toggle between numeric and letter mode.																				

Keypad Characters – Numeric Mode

Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
1	1	.	,	?	!	;	@	_	-	*	#	&	\$	/	+	=	\	"	'	(	)
2 abc	2																				
3 def	3																				
4 ghi	4																				
5 jkl	5																				
6 mno	6																				
7 pqrs	7																				
8 tuv	8																				

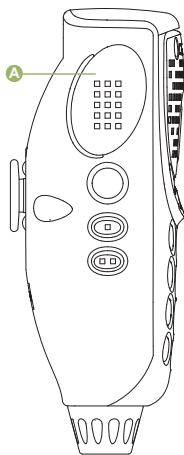
Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
9 wx yz	9																				
0	0																				
*	Space																				
#	Toggle between numeric and letter mode.																				

Keypad Characters – Hexadecimal Mode

Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
1	1																				
2 abc	2	A	B	C																	
3 def	3	D	E	F																	
4 ghi	4																				
5 jkl	5																				

Key	Number of Times Key is Pressed																				
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
6 mno	6																				
7 pqrs	7																				
8 tuv	8																				
9 wx yz	9																				
0	0																				
*	Not applicable																				
#	Not applicable																				

Push-To-Talk (PTT) Button



- While a call is not in progress, the **PTT** button is used to make a new call. See [Making a Radio Call](#) on page 53 for more information.

The **PTT** button **A** on the side of the microphone serves two basic purposes:

- While a call is in progress, the **PTT** button allows the radio to transmit to other radios in the call.

Press and hold down **PTT** button to talk. Release the **PTT** button to listen. The microphone is activated when the **PTT** button is pressed.

Identifying Status Indicators

Status Icons

The liquid crystal display (LCD) of your radio shows the radio status, text entries, and menu entries. The following are the icons that appear on the display of the radio.

	Receiving Radio is receiving a call or data.
	Transmitting Radio is transmitting a call or data.
	Call Received Radio has received an Individual Call.
	Received Signal Strength Indicator (RSSI) The number of bars displayed represents the received signal strength for the current site, for trunking only. The

more stripes in the icon, the stronger the signal.



Direct

On – Radio is currently configured for direct radio-to-radio communication (during conventional operation only).

Off – Radio is connected with other radios through a repeater.



Monitor (Carrier Squelch)

Selected channel is being monitored (during conventional operation only).



In-Call User Alert

On – The feature is enabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is activated.

Off – The feature is disabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is deactivated.

H or L	Power Level L – Radio is set at Low power. H – Radio is set at High power.
Z	Scan Radio is scanning a scan list.
Z.	Priority Channel Scan Blinking dot – Radio detects activity on channel designated as Priority-One. Steady dot – Radio detects activity on channel designated as Priority-Two.
Z	Vote Scan Enabled The vote scan feature is enabled.
	Secure Operation On – Secure operation. Off – Clear operation. Blinking – Receiving an encrypted voice call.

	AES Secure Operation On – AES secure operation. Off – Clear operation. Blinking – Receiving an encrypted voice call.
	GPS Signal On – Feature is enabled and signal is available. Off – Feature is disabled. Blinking – Feature is enabled, but no signal is available.
	User Login Indicator (IP Packet Data) On – User is currently associated with the radio. Off – User is currently not associated with the radio. Blinking – Device registration or user registration with the server failed due to an invalid username or pin.

	Inverted – User successfully login to the secured IP Packet Data.
	Data Activity Data activity is present.
HEX	Hexadecimal Indicates that the text entry is currently in hexadecimal mode.
123	Numeric Indicates that the text entry is currently in numeric mode.
Ab↑	Start Case Indicates that the first character of the text entry is capitalized.
Abc	Mixed Case Indicates that the text entry is currently in normal text mode.

ABC	Uppercase Indicates that the text entry is currently in uppercase mode.
abc	Lowercase Indicates that the text entry is currently in lowercase mode.
xt9	Lowercase Predictive Indicates that the text entry is currently in lowercase and with predicted words shown at the bottom of the screen.
Xt9	Mixedcase Predictive Indicates that the text entry is currently in mixed case and with predicted words shown at the bottom of the screen.
XT9	Uppercase Predictive Indicates that the text entry is currently in uppercase and with predicted words shown at the bottom of the screen.



MFK is in Mode Change feature

Turn the MFK to change the channel/ zone.



MFK is in Volume Change feature

Turn the MFK to turn the volume up or down.

Text Messaging Service (TMS) Indicators

This feature allows you to send and receive text messages. Status icons and menu options shown here help you to work more efficiently with TMS feature. See [Text Messaging Service \(TMS\)](#) on page 83 for more information.

TMS Status Icons

The following icons appear on the radio's display when you send and receive text messages.



Inbox Full

The Inbox is full.



Message Sent

The text message is sent successfully.



Message Unsent

The text message cannot be sent.



Unread Message

- User receives a new message.
- The selected text message in the Inbox has not been read.



Read Message

The selected text message in the Inbox has been read.



Normal Message

User is composing a message with normal priority and without a request for a reply.



Message Index

Indicates the index of the current message the user is viewing.

Example: If the user is looking at the third message out of a total of 6 messages in the Inbox folder, the icon is displayed as the icon on the left column.



Priority Status

- The “Priority” feature is toggled on before the message is sent.
- Messages in the Inbox folder are flagged with “Priority”.



Request Reply

- The “Request Reply” feature is toggled on before the message is sent.
- Messages in the Inbox folder are flagged with “Request Reply”.



Priority Status and Request Reply

- User is composing a message with a priority status and a request for a reply.
- Messages in the Inbox folder are flagged with “Priority” and “Request Reply”.

TMS Menu Options

Menu Option	Description/Function
Back	Brings you back to the previous screen.
Save	Saves the messages you have edited to the Draft folder.
New	Creates a new message.
Impt	Toggles the “Priority Status” icon on or off for an outgoing message.
RqRp	Toggles “Request Reply” icon on or off for an outgoing message.
Del	Deletes a message or text.
Edit	Edits a draft message or key in a target address.
Exit	Exits to the Home screen.
No	Cancel the delete all messages options.
Optn	Brings you to the Options main screen.
Rply	Replies to a message.

Menu Option	Description/Function
Set	Selects a predefined message or address.
Send	Sends the message.
Yes	Deletes all the messages in the current folder.

Call Type Icons

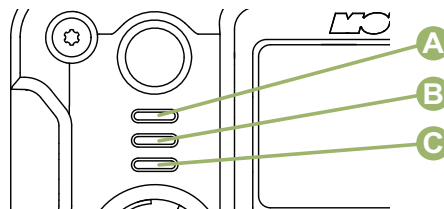
The following icons appear on the radio's main display, when you make or receive a call, or view selected call lists, to indicate the different call types associated with an alias or ID.

	Radio number.
	Radio number added to a Call List.
	Mobile number.

	Mobile number added to a Call List.
	Landline phone number.
	Landline phone number added to a Call List.
	Incoming call or data.
	Outgoing call or data.

LED Indicator

The LED indicator shows the operational status of your radio.



A	Red LED
B	Yellow LED
C	Green LED

Solid red	Radio is transmitting.
Blinking red	Radio is transmitting at low battery condition.
Double blinking red	Radio is in Emergency Mode.
Rapidly blinking red	Radio has failed the self test upon powering up or encountered a fatal error.
Solid yellow (Conventional Only)	Channel is busy.
Blinking yellow	Radio is receiving a secured transmission.
Solid green	Radio is powering up, or is on a non-priority channel while in the Scan List Programming mode.

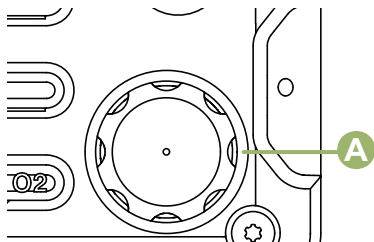
Blinking green Radio is receiving an individual or telephone call, or is on a Priority-Two channel while in the Scan List Programming mode.

Rapidly blinking green Radio is on a Priority-One channel while in the Scan List Programming mode.

Multi-function Knob - Concentric Ring LED

The concentric ring LED **Ⓐ** blinks green when the **MFK** is using the secondary feature. See [Multi-Function Knob \(MFK\)](#) on page 27 to understand the functionality of **MFK**.

If Intelligent Lighting is activated, the concentric ring LED does not blink green when the **MFK** is in the secondary mode. The LED turns into solid color of orange, red or green depending on the status of Intelligent Lighting. See [Intelligent Lighting Indicators](#) on page 42 for different status of Intelligent Lighting.



Intelligent Lighting Indicators

This feature temporarily changes the display backlight color and the alert text background color of the radio to help signal that a radio event has occurred.



Note

This feature must be preprogrammed by a qualified radio technician.

Backlight and Bar Color	Notification	When
Orange	Emergency Alerts	The radio initiates an emergency alarm or call.
		The radio receives an emergency alarm or call.
Red	Critical Alerts	The radio battery is low.
		The radio is out of range.
		The radio enters Failsoft mode.
		The radio is unable to establish a full connection with the system.

Backlight and Bar Color	Notification	When
Green	Call Alerts	The radio is unable to authenticate or register with the system.
		The radio lost GPS signal or GPS function fails.
		The radio receives a private call.
		The radio receives a phone call.
		The radio receives a call alert.
		The radio receives a selective call.
		The radio enters Geofence.

Alert Tones

Your radio uses alert tones to inform you of the condition of your radio. The following table lists these tones and when they occur.

You Hear	Tone Name	Heard
Short, Low-Pitched Tone	Radio Self Test Fail	When radio fails its power-up self test.
	Reject	When an unauthorized request is made.
	Time-Out Timer Warning	Four seconds before time out.
	No ACK Received	When radio fails to receive an acknowledgment.

You Hear	Tone Name	Heard
	Individual Call Warning Tone	When radio is in an individual call for greater than 6 seconds without any activity.
Long, Low-Pitched Tone	Time-Out Timer Timed Out	After time out.
	Talk Prohibit/PTT Inhibit	(When PTT button is pressed) transmissions are not allowed.
	Lack of Voice PTT Time out	When the radio ends your call after it detected there are lack of voice for 5 seconds after the PTT is pressed and hold. Your radio ends the call to enable your radio to receive calls from other radio users.
	Out of Range	(When PTT button is pressed) the radio is out of range of the system.
	Invalid Mode	When radio is on an unprogrammed channel.
A Group of Low-Pitched Tones	Busy	When system is busy.
Short, Medium-Pitched Tone	Valid Key-Press	When a correct key is pressed.
	Radio Self Test Pass	When radio passes its power-up self test.
	Clear Voice	At beginning of a non-coded communication.
	Priority Channel Received	When activity on a priority channel is received.

You Hear	Tone Name	Heard
	Emergency Alarm /Call Entry	When entering the emergency state.
	Central Echo	When central controller has received a request from a radio.
Long, Medium-Pitched Tone	Volume Set	When volume is changed on a quiet channel.
	Emergency Exit	When exiting the emergency state.
A Group of Medium-Pitched Tones	Failsoft	When the trunking system fails.
	Automatic Call Back	When voice channel is available from previous request.
	Keyfail	When encryption key has been lost.
	Console Acknowledge	When status, emergency alarm, or reprogram request ACK is received.
	Received Individual Call	When Call Alert or Private Call is received.
	Call Alert Sent	When Call Alert is received by the target radio.
	Site Trunking	When a SmartZone trunking system fails.
Short, High-Pitched Tone (Chirp)	Low-Battery Chirp	When battery is below preset threshold value.
Two High-Pitched Tones	GPS Fails	When the GPS signal is lost or when GPS fails.

You Hear	Tone Name	Heard
Ringing	Fast Ringing	When system is searching for target of Private Call.
	Enhanced Call Sent	When waiting for target of Private Call to answer the call.
	Phone Call Received	When a land-to-mobile phone call is received.
Gurgle	Dynamic Regrouping	(When PTT button is pressed) a dynamic ID has been received.
	Talk Permit	(When PTT button is pressed) is verifying with the system for accepting its transmissions.
Unique, Low-Pitched Chirp	New Message	When a new message is received.
Unique, High-Pitched Chirp	Priority Status	When a priority message is received.

You Hear	Tone Name	When
Two high-pitched tones	Private Conversation	When a Private Call is received.
Four high-pitched tones every five seconds	Call Alert	When a Call Alert page is received.

You Hear	Tone Name	When
Single, high-pitched tone	Central Acknowledge	When a Call Alert, emergency alarm, reprogram request, or status/message transmission is received by the system's central controller.
Four high-pitched tones	Mobile Unit Acknowledge	When a Call Alert page is received by the intended unit, or the emergency alarm, reprogram request, or status/message transmission is acknowledged by the intended dispatcher.
Sound similar to a telephone busy signal	System Busy	When the PTT button is pressed, indicates transmission fail because all system radio channels are in use. Release the PTT button and wait for call back.
A series of two short, high-pitched tones	Automatic Call Back	When a channel is now available for your previously requested transmission.
	Talk Permit (Optional)	When the PTT button is pressed, indicates the system is accepting your transmission.
A series of low-pitched tones followed by a series of high-pitched tones	Scan Alert On	When Scan feature is activated through the preprogrammed button.
A series of high-pitched tones followed	Scan Alert Off	When Scan feature is deactivated through the preprogrammed button.

You Hear	Tone Name	When
by a series of low-pitched tones		
Continuous, low-pitched tone	Talk-Prohibit	(When the PTT button is pressed) the system is out of service.
	Smart PTT Inhibit	(When the PTT button is pressed) the channel is busy with the Smart PTT feature enabled.
	Out-of-Range	(When the PTT button is pressed) indicates the radio is not in the range of the trunked radio system. Illegal Mode When you have entered
	Illegal Mode	When you have entered a mode where normal system traffic will be missed, or you are attempting something which is not permitted. Examples include: forgetting to exit the telephone interconnect mode after a call ends (fleet and subfleet calls cannot be received), attempting to transmit on a receive-only conventional mode, attempting to select a dynamic mode where no dynamic ID assignment has been made.
	Auto Power Off	Powers off the radio when no user actions occur during a preprogrammed length of time.
Single, high-pitched tone	Failsoft	When a trunked system central controller failure in an unmuted receive condition. The radio reverts from trunked operation to a

You Hear	Tone Name	When
every nine seconds		system similar to conventional radio repeater operation. Other system users can be heard sharing the channel.
Brief low-pitched tone	Time-Out Timer Warning or Menu Inactive Exit	When your present transmission will soon be disabled.
Single, short, high-pitched tone	Valid Key	When you pressed a valid key, or you entered a feature configuration state, or you are receiving or transmitting in the clear mode on secure models (with TX Clear Alert Tones enabled).
Single, low-pitched tone	Invalid Key	When you tried to make an invalid key press, or that an emergency alarm, reprogram request, or status/message was not acknowledged.

General Radio Operation

Selecting a Zone

Your radio must be preprogrammed to allow you to use this feature.

A zone is a group of channels. The following methods are options on how to select a radio zone. The result of all the methods is the same. You can use the options interchangeably depending on your preference and the programmed functions.

- Select a zone via the **MFK**:
 - a) Rotate the **MFK** until the display shows the desired zone.
- Select a zone via the radio menu Zone:
 - a)  or  to Zone and press the **Menu Select** button directly below Zone.
 - b)  or  to the required zone, or use the keypad to enter the zone number.
 - c) Press  or the **PTT** button to confirm the selected zone number.

- d) Press the **PTT** button to transmit on the displayed zone channel.

Selecting a Radio Channel

A channel is a group of radio characteristics, such as transmit/ receive frequency pairs. The following methods are options on how to select a radio channel. The result of all the methods is the same. You can use the options interchangeably depending on your preference and the programmed functions.

- Select a channel via the **MFK**:
 - a) If channel is set as the primary mode, turn the **MFK** until the display shows the desired channel.
If channel is not set as the primary mode, press the **MFK** once and repeat this step.
 - b) Press the **PTT** button to begin transmitting on the displayed channel.
- Select a channel via the radio menu Chan:
 - a)  or  to Chan.
 - b) Press the **Menu Select** button directly below Chan.

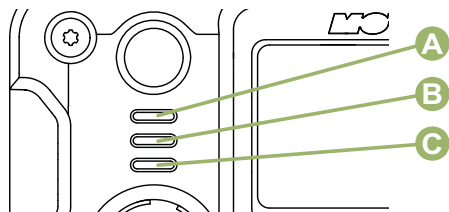
- c) ▲ or ▼ to the required channel.
- d) Press the **Menu Select** button directly below **SEL** to confirm the selected channel.
- e) Press the **PTT** button to transmit on the displayed zone channel.

solid yellow when the radio is receiving a transmission. In trunking mode, there is no LED indication when the radio receives a transmission.

If the radio is receiving a secure transmission, the LED blinks yellow.

Receiving and Responding to a Radio Call

Once you have selected the required channel and/or zone, you can proceed to receive and respond to calls.



A	Red LED
B	Yellow LED
C	Green LED

The LED lights up solid red while the radio is transmitting. In conventional mode, the LED lights up

Receiving and Responding to a Talkgroup Call

To receive a call from a group of users, your radio must be configured as part of that talkgroup.

When you receive a talkgroup call (while on the Home screen) the radio triggers for your attention with one of the following scenarios depending on the system your radio is configured:

- For ASTRO Conventional system, the LED lights up solid yellow. The display shows the talkgroup alias or ID, and the caller alias or ID.
- For Trunking system, the display shows the caller alias or ID.

1 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

2 Press the **PTT** button to respond to the call. The LED lights up solid red.

- 3 Release the **PTT** button to listen.

See also *Making a Talkgroup Call* on page 53 for details on making a Talkgroup Call.

Receiving and Responding to a Private Call (Trunking Only)

A Private Call is a call from an individual radio to another individual radio.

The one-to-one call between the two radios are not heard by the others in the current talkgroup. The transmitting radio automatically verifies that the receiving radio is active on the system and can display the caller ID.



Note

With the inactivity timer enabled (optional), when there is no response from the receiving radio, the transmitting radio exits the call with Menu Inactive Exit tone after the timer expires.

When you receive a Private Call, you hear two alert tones and the LED blinks green. The display shows `Call received` and the caller alias or ID.

- 1 Press the **Menu Select** button directly below `Resp` within 20 seconds after the call indicators begin.

If the caller alias is in the call list, the display shows the caller alias during the call.

If the caller name is not in the call list, the display shows the caller ID.

- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.

- 3 Press  to hang up and return to the Home screen.



Note

If you press **PTT** button before pressing the **Menu Select** button directly below `Resp`, your conversation will be heard by all members of the talk group.

If 20 seconds pass before you press the **Menu Select** button directly below the `Resp`, you will not respond privately to the call just received. Instead, you initiate a Private Call.

See also *Making a Private Call (Trunking Only)* on page 54 for details on making a Private Call.

Receiving and Responding to a Telephone Call (Trunking Only)

This feature allows you to receive calls similar to standard phone calls from a landline phone.



Note

With the inactivity timer enabled (optional), if there is no response to the call after the timer expires, your radio exits the call with Menu Inactive Exit tone.

When you receive a Telephone Call, you hear a telephone-type ringing and the LED blinks green. The backlight of the screen turns green. The display shows **Phone Call** and the call received icon blinks.

- 1 Press the **Menu Select** button directly below **Resp.**

- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.

- 3 Press or the **Menu Select** button directly below **Exit** to hang up and return to the Home screen.

See also [Making a Telephone Call \(Trunking Only\)](#) on page 55 for details on making a Telephone Call.

Making a Radio Call

You can select a zone, channel, subscriber ID, or talkgroup by using:

- The preprogrammed Zone menu
- The **MFK**
- A preprogrammed **One Touch** button.
- The Contacts list (see [Contacts](#) on page 64).



Note

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

Making a Talkgroup Call

To make a call to a group of users, your radio must be configured as part of that talkgroup.

- 1 Perform one of the following actions:
 - or to **Tgrp** and press the **Menu Select** button directly below **Tgrp**. The display shows the last-selected talkgroup. Press the **Menu Select** button directly below **Se1**.

- Use the **MFK** to select the channel with the desired talkgroup.

2 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

3 Press the **PTT** button to make the call.
The radio shows different indicators based on the system the radio is configured.

- For ASTRO Conventional system, the LED lights up solid red. The display shows the talkgroup alias or ID.
- For Trunking system, the LED lights up solid red.

4 Speak clearly into the microphone.

5 Release the **PTT** button to listen.

Making a Private Call (Trunking Only)

Your radio must be preprogrammed to allow you to use this feature.

This feature allows you to send an individual Call Alert or page if there is no answer from the target radio. See [Sending a Call Alert Page](#) on page 75 for more information.

1 Perform one of the following actions:

- To access this feature via a preprogrammed button, press the preprogrammed **Quick Access (One-Touch) Private Call** button to dial the preprogrammed ID (number) and initiate the Private Call. Proceed to step **5**.
- To access this feature via the menu, proceed to the next step.

2  or  to **Call**, and press the **Menu Select** button directly below **Call**.
The display shows the last transmitted or received ID.

3 To select the required ID, perform one of the following actions:

- Press the **Menu Select** button directly below **Cnts** to scroll through and select the required ID.
- Press the **Menu Select** button directly below **List** to go to the first number of the call list.
-  or  to the required ID.
- Use the **keypad** to enter the required ID.

4 Press the **PTT** button to initiate the Private Call.

A telephone-type ringing sounds if the receiving unit is in service. The display shows **Calling...** <Number> or **Calling...** <Alias>.

-
- 5** Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

When you are connected, the display shows the ID of the target radio.

If no acknowledgment is received, the display shows **No acknowledge**.

If the target radio does not respond before the time out, the display shows **No answer**.

-
- 6** Press and hold the **PTT** button to talk. Release the **PTT** button to listen.

-
- 7** Press  to return to the **Home** screen.
-

Making a Telephone Call (Trunking Only)

This feature allows you to make calls similar to standard phone calls to a mobile or landline phone.

- 1** Perform one of the following actions:
- To access this feature via a preprogrammed button, press the preprogrammed **Quick**

Access (One-Touch) Phone Call button to dial the preprogrammed phone number. Proceed to step **5**.

- To access this feature via the menu, proceed to the next step.

-
- 2**  or  to **Phon**, and press the **Menu Select** button directly below **Phon**.
The display shows the last transmitted or received ID.

-
- 3** To select the required ID, perform one of the following actions:

- Press the **Menu Select** button directly below **Cnts** to scroll through and select the required ID.
- Press the **Menu Select** button directly below **List** to go to the first number of the call list.
-  or  to the required phone number.
- Use the keypad to enter the required phone number.

-
- 4** Press the **PTT** button to dial the phone number.

-
- 5** Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
-

- 6 When your call is answered, press and hold the **PTT** button to talk. Release the **PTT** button to listen.

- 7 Press  to return to the **Home** screen.

See [Alert Tones](#) on page 43 for more information if your call is NOT answered.

Switching Between Repeater or Direct Operation Button

The **Repeater Operation** increases the radio's range by connecting with other radios through a repeater. The transmit and receive frequencies are different.

The **Direct** or "talkaround operation" allows you to bypass the repeater and connect directly to another radio. The transmit and receive frequencies are the same.

Perform one of the following actions:

- Press the preprogrammed **Repeater/Direct** switch to toggle between talkaround and repeater modes.

-  or  to **Dir** and press the **Menu Select** button directly below **Dir**.

The display shows **Repeater mode** if the radio is currently in Repeater mode.

The display shows **Direct mode** and the Talkaround icon if the radio is currently in Direct mode (during conventional operation only).

Monitor Feature

Radio users who switch from analog to digital radios often assume that the lack of static on a digital channel is an indication that the radio is not working properly. This is not the case.

This digital technology quiets the transmission by removing the noise from the signal and allows only the clear voice or data information to be heard.

Use the Monitor feature to make sure a channel is clear before transmitting.

Monitoring a Channel

- Monitoring a Channel in Conventional Modes:
 - a) Lift the microphone off hook.
 - b) Listen for activity on that channel.

- c) Adjust the volume by rotating the **MFK** if necessary.
- d) If you hear no activity, press and hold the **PTT** button to start your conversation.

-
- Monitoring a Channel in Trunked Modes:
 - a) Lift the microphone off hook.
 - b) Press the **PTT** button.
 - c) If you hear two, short, high-pitched tones, or if you hear no tone and the  indicator lights steadily, then proceed with your message.
 - d) Release the **PTT** button to receive (listen).
-

If you are not in the range of the system, you may hear a continuous low-pitched tone and the display shows `Out of range`.

Monitoring Conventional Mode

This feature must first be enabled by a qualified radio technician or system administrator.

This feature allows you to monitor channel traffic on conventional channels by defeating the coded squelch. Thus, you can listen to another user active on the channel. This way, you may be prevented from talking over someone else's conversation.

- 1 To activate monitoring, perform one of the following actions:
 - At Home mode where the default zone and channel are being displayed,  or  to `Mon` and press the **Menu Select** button directly below `Mon` momentarily.
 - Take the control head off hook.

The display shows `Monitor On`. You hear all channel traffic.

-
- 2 Press the **Menu Select** button again to deactivate the monitoring.
The display shows `Monitor off`.
-

`Monitor on` shown on the display indicates that the radio is monitoring. Pressing the **Menu Select** button again turns monitor off and you don't hear all channel traffic. If you try to transmit on a receive-only channel, you hear an invalid tone until you release the **PTT** button.

Advanced Features

Advanced Call Features

Calling a Phone Not in the List

- 1  or  to **Phon.**
- 2 Press the **Menu Select** button directly below **Phon.**
- 3 Enter the desired phone number on the keypad. The display updates as the numbers are entered.
- 4 Press the  button or the **PTT** button on the keypad microphone to make the call.
- 5 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 6 Press  or **Menu Select** button directly below **Phon** to exit.

Selective Call (ASTRO Conventional Only)

This feature allows you to receive a call from or to call a specific individual. It is intended to provide privacy

and to eliminate the annoyance of having to listen to conversations that are of no interest to you.

Receiving a Selective Call

When you receive a Selective Call, you hear two alert tones and the LED lights up solid yellow. The call received icons blink and the display alternates between **Call received** and the home display.

The speaker unmutes.

- 1 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.



Note

If you press **PTT** button before pressing the **Menu Select** button directly below **Call**, your conversation is heard by all members of the talk group.

If 20 seconds pass before you press the **Menu Select** button directly below the **Call**, you are not responding privately to the call just received. Instead, you initiate a

Selective Call. See [Making a Selective Call](#) on page 59.

Making a Selective Call

- 1 Perform one of the following actions:
 - To access this feature via a preprogrammed button, press the preprogrammed **Quick Access (One-Touch) Selective Call** button to dial the preprogrammed ID. Proceed to step 4.
 - To access this feature via the menu, proceed to the next step.
- 2  or  to **Call**, and press the **Menu Select** button directly below **Call**.
The display shows the last transmitted or received ID.
- 3 To select the required ID, perform one of the following actions:
 - Press the **Menu Select** button directly below **Ents** to scroll through and select the required ID.
 -  or  to the required ID.
 - Use the keypad to enter the required ID.

- 4 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

- 5 Press and hold the **PTT** button to start the Selective Call.
The display shows the ID of the target radio.

- 6 Release the **PTT** button to listen.

- 7 Press  to return to the **Home** screen.

If you do not press  button to hang up, your radio will remain in Selective Call state with the other unit. You will miss all subfleet traffic and incoming phone calls.

Talkgroup Call Feature (Conventional Operation Only)

This feature allows you to define a group of conventional system users so that they can share the use of a conventional channel.



Note

Encryption keys are associated to talkgroups. When talkgroups are associated, encryption keys are changed by changing the active talkgroup. See [Secure Operations](#) on page 93 for more information.

Selecting a Talkgroup

- 1  or  to **Tgrp** and press the **Menu Select** button directly below **Tgrp**.
The display shows the last Talkgroup that was selected and stored.

- 2 Perform one of the following actions:
 -  or  to **Pset** for the preset preprogrammed Talkgroup.
 -  or  to the required Talkgroup.

- 3 Press the **Menu Select** button directly below **Sel** to save the currently selected Talkgroup and return to the **Home** screen.
If the encryption key associated to the new Talkgroup is erased, you hear a momentary key fail tone and the display shows **Key fail**.

If the encryption key that is associated to the new Talkgroup is not allowed, you hear a momentary key fail tone and the display shows **Illegal key**.

- 4 Press  to return to the **Home** screen.

Sending a Status Call

This feature allows you to send data calls to the dispatcher about a predefined status.

Each status can have up to a 14-character name. A maximum of eight status conditions is possible.



Note

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

- 1 Perform one of the following actions:
 - Press the preprogrammed **Status** button.
 -  or  to **Sts** and press the **Menu Select** button directly below **Sts**.

The display shows the last acknowledged status call, or the first status in the list.

- 2 Perform one of the following actions:
 -  or  to the required status.
 - Use the **keypad** to enter a number corresponding to the location in the status list.

- 3 Press the **PTT** button to send the status.
When the dispatcher acknowledges, you hear four tones and the display shows **Ack received**. The radio returns to normal dispatch operation.

If no acknowledgment is received, you hear a low-pitched tone and the display shows **No acknowledge**.

-
- 4 Press  to return to the **Home** screen.
No traffic is heard on trunked channels while Status Calls is selected. If the radio detects no Status Call activity for six seconds, an alert tone sounds until you press  or the **PTT** button.
-

Responding to the Dynamic Regrouping Feature (Trunking Only)

This feature allows the dispatcher to temporarily reassign selected radios to a particular channel where they can communicate with each other. This feature is typically used during special operations and is enabled by a qualified radio technician.

You will not notice whether your radio has this feature enabled until a dynamic regrouping command is sent by the dispatcher.



Note

If you try to access a zone or channel that has been reserved by the dispatcher as a dynamically regrouped mode for other users, you hear an invalid tone.

When your radio is dynamically regrouped, it automatically switches to the dynamically regrouped channel. You hear a Gurgle tone and the display shows the dynamically regrouped channel's name.

Press the **PTT** button to talk. Release **PTT** button to listen.

When the dispatcher cancels dynamic regrouping, the radio automatically returns to the zone and channel that you were using before the radio was dynamically regrouped.

Requesting a Reprogram (Trunking Only)

This feature allows you to notify the dispatcher when you want a new dynamic regrouping assignment.

Perform one of the following actions:

- Press the preprogrammed **Reprogram Request** button to send reprogram request to the dispatcher.

- **◀ or ▶** to Rpgm then press the **Menu Select** button directly below Rpgm to send reprogram request to the dispatcher.

The display shows Reprogram Rqst and Please wait.

If you hear five beeps, the dispatcher has acknowledged the reprogram request. The display shows Ack received and the radio returns to the **Home** screen.

If the dispatcher does not acknowledge the reprogram request within six seconds, you hear a low-pitched alert tone and the display shows No acknowledge. Try again or press **⏏** to cancel and return to the **Home** screen.

Classification of Regrouped Radios

The dispatcher can classify regrouped radios into either of two categories:

Select Enabled

Select-enabled radios are free to change to any available channel, including the dynamic-regrouping channel, once the user has selected the dynamic-regrouping position.

Select Disabled

Select-disabled radios cannot change channels while dynamically regrouped. The dispatcher has forced the radio to remain on the dynamic-regrouping channel.

The Scan or Private Call feature cannot be selected while your radio is Select Disabled.

Dynamic Zone Programming (DZP)



Note

Your radio must be preprogrammed to allow you to use this feature. This feature works on the condition at least one zone in the radio must be a non-dynamic zone.

This feature provides one or more Dynamic Zones to store the frequent used channels be it conventional or trunking. These dynamic channels are saved from pre-existing (non-dynamic) channels in the radio. This saves the time and effort from the regular navigation around the working zones and channels. User can also delete or update the list in the Dynamic Zone.

Entering the Dynamic Zone to Select a Dynamic Channel

- 1  or  to Zone then press the **Menu Select** button directly below Zone.

The display shows the **Zone** screen.

-
- 2  or  to <# Dynamic Zone Channels>.[4]
-

- 3 Perform one of the following actions:

- Press the **Menu Select** button below Sel to select.
- Press the **Menu Select** button below Exit to exit.

If you have selected one of the Dynamic Zone Channels list, the display returns to **Home** screen with the selected <# Dynamic Zone Channels> shown on the screen.[4]

If you have selected Exit without selecting any Dynamic Zone Channels list, the display returns to **Home** screen without any changes.

Saving a Channel in the Dynamic Zone from List Selection

The radio must be in Dynamic Zone in order to perform this operation.

- 1  or  to ZnPr. Press the **Menu Select** button directly below ZnPr to enter **Program Zone** screen.
-

- 2 Press the **Menu Select** button directly below Edit.
The display shows **Search Options** screen.
-

- 3  or  to List Selection. Press the **Menu Select** button directly below Sel.
The display shows **Select Zone** screen.
-

- 4  or  to the required zone. Press the **Menu Select** button directly below Sel.
The display shows **Select Chan** screen.
-

- 5  or  to the required channel. Press the **Menu Select** button directly below Sel.
The display shows Channel updated.
-

⁴ # indicates number of the channel on the 16-Position Switch which are numbered from 1 to 16.

- 6 Press the **Menu Select** button directly below **Exit** to return to **Home** screen.

Deleting a Channel in the Dynamic Zone

The radio must be in Dynamic Zone in order to perform this operation.

- 1  or  to **ZnPr** then press the **Menu Select** button directly below **ZnPr** to enter **Program Zone** screen.
The display shows the dynamic channels list.
 - 2  or  to the saved dynamic channel then press the **Menu Select** button directly below **Del**.
The display shows **Channel deleted** screen.
 - 3 Press the **Menu Select** button below **Exit** to return to **Home** screen.
The **Home** screen shows `<Dynamic Zone Channels>`.

If the channel deleted is the Home channel, the **Home** screen shows `<Zone Name>+""Blank""`.
-

Contacts

This feature provides “address-book” capabilities on your radio. Each entry corresponds to an alias (name) or ID (number) that you use to initiate a call.

Contact entries are alphabetically sorted according to entry alias. Each alias can have up to five IDs of different call types associated with it.

Additionally, each entry, depending on context (conventional, trunking, or phone), associates with one or more of the four types of calls: Phone Call, Selective Call, Private Call, or Call Alert.

Each entry within Contacts contains the following information:

- Call Alias (Name)
- Call ID (Number)
- Call Type (Icon)
- WACN ID (Astro 25 Trunking IDs only)
- System ID



Note

Your radio must be preprogrammed to allow you to add, edit, or delete the contact entries.

Your radio also supports a maximum of 50 call lists. Each list can store up to 100 IDs (numbers).



Note

Your radio is preprogrammed with a number of contacts per Call Lists. Check with your dealer or system administrator for more information.

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You hear the Menu Inactive Exit Tone upon feature exit.

Making a Private Call from Contacts

Your radio must be preprogrammed to allow you to use this feature.

- 1  or  to **Cnts** and press the **Menu Select** button directly below **Cnts**.

The entries are alphabetically sorted.

- 2  or  to the required subscriber alias.

- 3 Perform one of the following actions:

- Press the **Menu Select** button directly below **Optn** and proceed to the next step.

- Press the **Menu Select** button directly below **Cnts** and proceed to step 6.

- 4  or  to **Call** and press the **Menu Select** button directly below **Sel**.

- 5  or  to select the call type.

- 6 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

- 7 Press the **PTT** button to initiate the call. During the call, the display shows the subscriber alias.

- 8 Press and hold the **PTT** button to talk. Release the **PTT** button to listen. The LED lights up solid red when the **PTT** button is pressed.

If there is no voice activity for a preprogrammed period of time, the call ends.

If the call reaches the maximum ring time, the call ends.

Adding a New Contact Entry

- 1  or  to Cnts and press the **Menu Select** button directly below Cnts.
The entries are alphabetically sorted.

- 2  or  to [New Contact] and press the **Menu Select** button directly below Sel.
The display shows Name.

- 3 Press the **Menu Select** button directly below Edit.

- 4 Use the **keypad** to enter the name and press the **Menu Select** button directly below OK once you have entered the name.
To cancel this operation, press the **Menu Select** button directly below Cnc1 to return to the previous screen.

- 5  or  to [Add Number] and press the **Menu Select** button directly below Sel.
The display shows Type 1 <Default Type>.

- 6 Press the **Menu Select** button directly below Edit.

- 7  or  to the required channel and press the **Menu Select** button directly below OK.

- 8  or  to Number 1 and press the **Menu Select** button directly below Edit.
The display shows Number 1 and a blinking cursor appears.

- 9 Use the **keypad** to enter the number and press the **Menu Select** button directly below OK once you have entered the number.
To cancel this operation, press the **Menu Select** button directly below Cnc1 to return to the previous screen.

- 10 Press the **Menu Select** button directly below Done once you have finished.
The display shows <Entry> Stored, confirming that the contact entry has been added.
The radio returns to the main **Contacts** screen.

Deleting a Contact Entry

- 1  or  to Cnts and press the **Menu Select** button directly below Cnts.

The entries are alphabetically sorted.

- 2 ◀ or ▶ to the entry you want to delete and press the **Menu Select** button directly below *Optn*.

- 3 ◀ or ▶ to *Del* and press the **Menu Select** button directly below *Sel*.
The display shows <Entry> Confirm del?.

- 4 Select the **Menu Select** button directly below *Yes* to delete the entry, or *No* to cancel and return to the main screen of **Contacts**.
The display shows <Entry> deleted and the radio returns to the main screen of **Contacts**.

Adding a Contact to a Call List

- 1 ◀ or ▶ to *Cnts* and press the **Menu Select** button directly below *Cnts*.
The entries are alphabetically sorted.

- 2 ▲ or ▼ to the entry you want to add and press the **Menu Select** button directly below *Optn*.

- 3 ▲ or ▼ to *Add to CallLst* or *Add to PhonLst* and press the **Menu Select** button directly below *Sel*.

- 4 Perform one of the following actions:

- ▲ or ▼ until the display shows [Available] and press the **Menu Select** button directly below *Add* to add as a new entry.
- ▲ or ▼ until the display shows <Entry> and its associated number and press the **Menu Select** button directly below *Rplc* to replace the existing entry.

The display shows <Entry> added, confirming the addition of the contact to the list.

The radio returns to the main display of **Contacts**.

Methods of Contact Editing in a Call List

Editing an Entry Alias

- 1 ◀ or ▶ to *Cnts* and press the **Menu Select** button directly below *Cnts*.

The entries are alphabetically sorted.

2 ▲ or ▼ to the entry you want to edit and press the **Menu Select** button directly below *Optn.*

3 ▲ or ▼ to *Edit* and press the **Menu Select** button directly below *Sel.*

4 ▲ or ▼ to the entry alias you wish to change and press the **Menu Select** button directly below *Edit.* A blinking cursor appears.

5 Use the **keypad** to edit the name and press the **Menu Select** button directly below *OK* once you have finished.
The display returns to the **Edit Contact** screen.

6 Press the **Menu Select** button directly below *Done* to save your changes and return to the main screen of **Contacts**.

Editing as Entry ID

1 ◀ or ▶ to *Cnts* and press the **Menu Select** button directly below *Cnts*.
The entries are alphabetically sorted.

2 ▲ or ▼ to the entry you want to edit and press the **Menu Select** button directly below *Optn.*

3 ▲ or ▼ to *Edit* and press the **Menu Select** button directly below *Sel.*

4 ▲ or ▼ to the entry ID you wish to change and press the **Menu Select** button directly below *Edit.* A blinking cursor appears.

5 Use the keypad to edit the number and press the **Menu Select** button directly below *OK* once you have finished.
The display returns to the **Edit Contact** screen.

6 Press the **Menu Select** button directly below *Done* to save your changes and return to the main screen of **Contacts**.

Editing a Call Type

1 ◀ or ▶ to *Cnts* and press the **Menu Select** button directly below *Cnts*.
The entries are alphabetically sorted.

- 2 ▲ or ▼ to the entry you want to edit and press the **Menu Select** button directly below Optn.

- 3 ▲ or ▼ to Edit and press the **Menu Select** button directly below Sel.

- 4 ▲ or ▼ to Type and press the **Menu Select** button directly below Edit.

- 5 ▲ or ▼ to choose from the list of call types given and press the **Menu Select** button directly below OK.
The display returns to the **Edit Contact** screen.

- 6 Press the **Menu Select** button directly below Done to save your changes and return to the main screen of **Contacts**.

Scan Lists

Scan lists are created and assigned to individual channels/ groups. Your radio scans for voice activity by cycling through the channel/group sequence specified in the scan list for the current channel/ group.

Your radio supports different types of Scan Lists:

- Trunking Priority Monitor Scan List
- Conventional Scan List
- Talkgroup Scan List

A maximum of 200 Scan Lists can be programmed in your radio. These lists must be preprogrammed by a qualified radio technician.

Viewing a Scan List

- 1 ◀ or ▶ to ScnL and press the **Menu Select** button directly below ScnL.

- 2 ▲ or ▼ to view the members on the list.

- 3 Press  to exit the current display and return to the Home screen.

Editing the Scan List

This feature lets you change scan list members and priorities.

- 1 ◀ or ▶ to ScnL and press the **Menu Select** button directly below ScnL.
The display shows the lists that can be changed.

- 2 ▲ or ▼ to the entry you want to edit.

3 Perform one of the following actions:

- Press the **Menu Select** button directly below **Sel** to add and/or change the priority of the currently displayed channel in the scan list.
- Press the **Menu Select** button directly below **Del** to delete the currently displayed channel from the scan list.
- Press the **Menu Select** button directly below **Next** to view the next member of the scan list.

4 Perform one of the following actions to select another channel that needs to be added or deleted then repeat step 3. Otherwise, proceed to the next step.

-  or  to the desired channel.
- Use the keypad to enter the desired channel name.
- Use the **MFK** to select the channel.

5 Press to exit scan list programming and return to the Home screen.

See [Viewing and Changing the Priority Status](#) on page 71 for more information on how to add and/or

change the priority of the currently displayed channel in the scan list.

Changing the Scan List Status

1 Long press the preprogrammed **Scan** side button.

2 or to the member you want to edit.

3 Perform one of the following actions:

- Press the **Select** button once to add the currently displayed channel to the scan list.
- Press the **Select** button one or more times to change the scan list status icon of the currently displayed channel.

4 Perform one of the following actions:

-  or  to select more list members whose scan status you want to change.
- Use the **MFK** to select another scan list member.

5 Press to exit scan list programming and return to the Home screen.

Viewing and Changing the Priority Status

Perform one of the following actions:

- Press the **Menu Select** button directly below **Sel** one or more times to change the priority status of the current displayed channel.
- Press the **Select** button one or more times to toggle between different status of the Scan List status icon of the current displayed channel.

The radio shows one of following priority status icons and scenarios:

- A Scan icon indicates that the current channel is in the scan list as a non-priority channel. The LED lights up solid green.
- A Priority-Two Channel Scan icon indicates that the current channel is in the scan list as the Priority-Two channel. The LED blinks green.
- A Priority-One Channel Scan icon indicates that the current channel is in the scan list as the Priority-One channel. The LED rapidly blinks green. You hear all traffic on the Priority-One channel, regardless of traffic on non-priority channels.

- No icon indicates that the current channel is deleted from the scan list.

Scan

This feature allows you to monitor traffic on different channels by scanning a preprogrammed list of channels.

Turning Scan On or Off

Perform one of the following actions:

- Press the preprogrammed **Scan** button to initiate or stop scan.
- **◀** or **▶** to **Scan** and press the **Menu Select** button directly below **Scan**.

If the scan is enabled, the display shows **Scan on** and the scan status icon.

If the scan is disabled, the display shows **Scan Off**.

The radio returns to the Home screen.

Turning Scan On While Disregarding the Squelch Code (Conventional Channels Only)

◀ or ▶ to Mon and press the **Menu Select** button directly below Mon.

The brief Monitor on display indicates that the radio is disregarding the squelch code.



Note

While scanning for activity, you can still receive fleetwide, system-wide, dynamic regrouping, incoming telephone interconnect and Private Conversation/Call Alert calls.

Respond to these types of calls as you would normally on the selected channel. However, when scanning different channels while in talkgroup scan, incoming Private Conversation/Call Alert calls may be missed.

Transmitting While the Scan is On

Transmitting Using Radio Programmed for Talkback Scan

Press the **PTT** button to transmit on the channel indicated by the display.

The radio does not begin scanning again for a predetermined hang time after you release the **PTT** button, allowing the other party to respond. If the other party responds within the hang time, scanning does not resume until the full hang time expires after they have finished speaking, allowing the conversation to be completed.

To transmit on the selected channel if another channel is active, first turn scan off by pressing the **Menu Select** button below Scan momentarily.

Transmitting Using Radio Programmed for Non-Talkback Scan

Press the **PTT** button at any time to transmit on the selected channel or fixed channel.

To make a Call Alert page, or Private Conversation call while scanning, press either the **Menu Select** button directly below page or call.

The call is entered on the selected channel and scanning is halted until the call is exited by pressing  or pressing the **Menu Select** button below either page or call.

Deleting a Nuisance Channel

If a channel continually generates unwanted calls or noise (termed a “nuisance” channel), you can temporarily remove the unwanted channel from the scan list.

This capability does not apply to priority channels or the designated transmit channel.

When the radio is locked onto the channel to be deleted,  or  to **Nuis** and press the **Menu Select** button directly below **Nuis**.

The radio continues scanning the remaining channels in the list.

Restoring a Nuisance Channel

To restore the deleted nuisance channel, perform one of the following actions:

- Turn scan off, and then on.
- Change channels.

- Turn off the radio, and then turn it back on.

Nuisance mode delete can be disabled by the system administrator.

Changing Priorities Status While Scan is On

While the radio is scanning, the dynamic priority change feature allows you to temporarily change any channel in a scan list (except for the Priority-One channel) to the Priority-Two channel.

This change remains in effect until scan is turned off. Scan then reverts to the preprogrammed (original) setting.

- 1 Press the **Menu Select** button directly below **DYNP** to change the priority of a non-priority channel in the scan list to Priority-Two.
- 2 Press  momentarily to exit the scan list and resume scanning.

Restoring Priorities in a Scan List

To restore the original channel priorities in a scan list, perform one of the following actions:

- Turn scan off, and then on.

- Change channels.
- Turn off the radio, and then turn it back on.

Using the Hang Up Box (HUB)

To temporarily suspend Scan Mode operation, remove the control head from the Hang Up Box (HUB).

You are allowed to use the control head while scan is suspended. However, Priority Member scanning is not suspended. This feature applies to all Scan Lists and Scan Types. Scan is resumed once the control head is returned to the holding clip and the preprogrammed hang time has elapsed.



Note

Priority Scan List members are continuously scanned only when the Scan List, **Designated Tx Member** field is set to "Talkback" in the radio programming. Otherwise, all scan mode operation is suspended.

Even if other users are away from their radios, or if they are unable to hear their radios, you can send them an individual Call Alert page. You can also verify if a radio is active on the system.

Depending on how your radio is programmed, when you make an Enhanced Private Call, the radio either automatically sends a call alert page if there is no answer after the maximum ring time, or when you press the **PTT** button.



Note

This feature must be preprogrammed by a qualified radio technician.

Receiving a Call Alert Page

When you receive a Call Alert page, you hear four repeating alert tones and the LED blinks green. If Call Alert Tone Auto Reset is enabled, you hear one alert tone and the LED blinks green. The call received icons blinks and the display shows *Page received*.

Press the **PTT** button to answer or press any button to clear the Call Alert page.

See [Making a Talkgroup Call](#) on page 53 or [Making a Private Call \(Trunking Only\)](#) on page 54 for more information on returning the call.

Call Alert Paging

This feature allows your radio to work like a pager.

Sending a Call Alert Page

The following methods are options on how to send a call alert page. The result of all the methods is the same. You can use the options interchangeably depending on your preference and the programmed functions.



Note

If the feature inactivity timer is enabled, your radio automatically exits the feature when your radio is left idle long enough for the time to expire. You hear the Menu Inactive Exit Tone upon feature exit.

- Sending a call alert page via the preprogrammed **Quick Access (One-Touch) Call Alert Paging** button:
 - a) Press the preprogrammed **Quick Access (One-Touch) Call Alert Paging** button to send a page to the preprogrammed ID.

The display shows Paging...<Number> or <Alias>.

If the call alert page is sent successfully, you hear four high-pitched tones and the display

shows Ack received. The radio returns to the Home screen.

If the call alert page is not acknowledged, you hear a low tone and the display shows No acknowledge. Press the **Menu Select** button directly below OK to return to the main screen for Contacts.

-
- Sending a call alert page via the radio menu Page:
 - a) ◀ or ▶ to Page.
 - b) Press the **Menu Select** button directly below Page.
 - c) ▲ or ▼ to select the required ID.
 - d) Press the **PTT** button to send the page.

The display shows Paging...<Number> or <Alias>.

If the call alert page is sent successfully, you hear four high-pitched tones and the display shows Ack received. The radio returns to the Home screen.

If the call alert page is not acknowledged, you hear a low tone and the display shows No acknowledge. Press the **Menu Select** button

directly below OK to return to the main screen of **Contacts**.

- Sending a call alert page via the radio menu Call:

a) ◀ or ▶ to Call.

b) Press the **Menu Select** button directly below Call.

c) ▲ or ▼ to select the alias or ID, and press the **PTT** button to initiate the call.

If the target radio does not respond after a preprogrammed period of time, the display shows *Send page?*.

d) To send the call alert page, press the **Menu Select** button directly below *Yes*. To exit the screen without sending the call alert page, press the **Menu Select** button directly below *No*.

The display shows *Paging...<Alias>*.

If the call alert page is sent successfully, you hear four high-pitched tones and the display shows *Ack received*. The radio returns to the Home screen.

If the call alert page is not acknowledged, you hear a low tone and the display shows *No acknowledge*. Press the **Menu Select** button

directly below OK to return to the main screen of **Contacts**.

Enabling and Disabling In-Call User Alert

Make sure you are in Home mode where the default zone and mode are being displayed.

You can enable and disable voice transmission, if needed.

1 ◀ or ▶ to scroll to the VMut and press the **Menu Select** button directly below VMut.
Voice mute is activated.

2 To turn the feature off, press the **Menu Select** button directly below VMut or the VMut preprogrammed button again.

Pressing the **Menu Select** button directly below VMut or the VMut programmed button momentarily toggles between Voice mute on and Voice mute off. *Voice mute on* shown on the display indicates that the radio is muted to all conventional dispatch calls and affiliated trunking group calls.

Emergency Operation

The Emergency feature is used to indicate a critical situation.

If the **Orange** button is preprogrammed to send an emergency signal, this signal overrides any other communication over the selected channel.

Your radio supports the following Emergency modes:

- Emergency Alarm
- Emergency Call (Trunking Only)
- Emergency Alarm with Emergency Call
- Silent Emergency Alarm
- Special Considerations for Emergencies

Check with your dealer or system administrator for more information on the programming of this feature.

Only **one** of the Emergency modes above can be assigned to the preprogrammed **Emergency** button or the **Emergency** footswitch.



Note

To exit emergency at any time, press and hold the preprogrammed Emergency button for about a second.

Sending an Emergency Alarm

This feature allows you to send a data transmission, which identifies the radio sending the emergency, to the dispatcher.

- 1 Press the preprogrammed **Emergency** button.

A tone sounds and the display alternates Emergency and the home display. A dispatcher acknowledgment **Ack received** display follows. For trunking system, the radio also sounds a high-pitched tone that indicates the alarm has been received by the trunked system's central controller.

- 2 Press and hold the **EMERGENCY** button or the **PTT** button to return to normal operation.

Sending an Emergency Call (Trunking Only)

This feature gives your radio priority access to a talkgroup.

- 1 Press the preprogrammed **Emergency** button. One of the following scenarios occurs:
 - A tone sounds and the display alternates Emergency and the home display.

- You hear the radio sounds a short low-pitched tone to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the microphone vertically 1 to 2 inches (2.0 to 2.5 cm) from your mouth.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 5 To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

Sending an Emergency Alarm with Emergency Call

This feature gives your radio priority access on a channel for conventional system, and to a talkgroup for trunking system.

If the radio has both emergency call and alarm features enabled, it automatically proceeds to the call mode after the alarm is acknowledged.

- 1 Press the preprogrammed **Emergency** button.

The display alternates **Emergency** and the home display. A high-pitched tone sounds, indicating that the alarm has been received by the trunked system's central controller. A dispatcher acknowledgment (four high-pitched tones) follows, accompanied by an **Ack received** display.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 5 To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

Turning the radio off also cancels the emergency state.

Sending a Silent Emergency Alarm

This feature allows you to send an Emergency Alarm to the system without triggering any audio or visual indicators.

This activated microphone state is also known as “hot mic”.



Note

If you press the **PTT** button during hot mic, and continue to press it after the hot mic duration expires, the radio continues to transmit until you release the **PTT** button.

- 1 Press the preprogrammed **Emergency** button. The display shows no changes, the LED does not light up, and you hear no tones. The silent emergency state continues until you perform the next step.

- 2 Press and hold the emergency button until a tone sounds to exit the silent alarm mode.

If silent emergency alarm is used with emergency call, pressing the **PTT** button exits the silent mode and initiates the emergency call.

Special Considerations for Emergencies

- If you press the emergency button while in a channel that has no emergency capability, a low-pitched tone sounds.

- If the unit is out of the range of the system and/or the emergency alarm is not acknowledged, a tone sounds and the display shows **No acknowledge**.
- If you press the emergency button, then change to a mode that has no emergency capability, the display shows **No emergency** and a continuous low-pitched tone sounds until a valid emergency mode is selected or until the emergency is cancelled.
- When an emergency is active, changing to another mode where emergency is enabled (trunked or conventional) causes an emergency alarm and/or emergency call to be active on the new mode.

Automatic Registration Service (ARS)

This feature provides an automated data application registration for the radio. When you turn on the radio, the device automatically registers with the server.

Data applications within the fixed network can determine the presence of a device on the system and send data to the device. For example: Text Messaging Service (TMS).

The Automatic Registration Service for the radio consists of two (2) modes:

- ARS Server Mode (default mode)
- ARS Non-Server Mode



Note

The default ARS mode can be changed by a qualified radio technician using the radio's programming software.

Selecting or Changing the ARS Mode

The following methods are options on how to select or change the ARS Mode. The result of all the methods is the same. You can use the options interchangeably depending on your preference and the programmed functions.

- Selecting or Changing the ARS mode via the radio menu:
 - a) Press and hold ◀ or ▶ to Chan.
 - b) Press the **Menu Select** button directly below Chan.
The display shows the current zone is not blinking, and the channel is blinking.
 - c) ▲ or ▼ or press the **MFK** once and rotate the **MFK** to the desired channel.
One of the following scenarios occur:

- In ARS Server Mode, the display shows the User Login Indicator icon, the zone, and ARS server channel.
- In ARS Non-Server Mode, the display shows the User Login Indicator icon, the zone, and ARS non-server channel.
- If the channel or mode selected is unprogrammed, the display shows Unprogrammed. Repeat this step.

d) Press  to confirm the displayed zone and channel.

-
- Selecting the ARS mode via the **MFK**:
 - a) After the zone you want is displayed, toggle until the display shows the required channel. The display shows the current zone is not blinking, and the channel is blinking.
 - b) ▲ or ▼ or press the **MFK** once and rotate the **MFK** to the desired channel.
One of the following scenarios occur:
 - In ARS Server Mode, the display shows the User Login Indicator icon, the zone, and ARS server channel.

- In ARS Non-Server Mode, the display shows the User Login Indicator icon, the zone, and ARS non-server channel.
 - If the channel or mode selected is unprogrammed, the display shows Unprogrammed. Repeat this step.
- c) Press  to confirm the displayed zone and channel.

User Login Feature

This feature allows you as the user to be associated with the radio. With this association, every data application (Example: Text Messaging Service) takes on a friendly username.

You can still send text messages without logging in as a user. The user login feature only enables the recipient of your message to identify you as the sender by assigning a username to your message.



Note

Valid characters for a username entry are capital letters (A – Z), small letters (a – z), numbers (0 – 9), symbols (*, #, -, /), and the space character.

The maximum length for a username is eight (8) characters. Usernames are not case sensitive in server mode but are case sensitive in non-server mode.

A predefined username may sometimes be invalid because the programming software that is used to set predefined usernames allows you to set usernames comprising of eight (8) characters or more.

Logging In as a User

- 1  or  to **User** and press the **Menu Select** button directly below **User**.
The display shows the User Login screen.

- 2 Perform one of the following actions:
 -  or  to [ID Entry] and press the **Menu Select** button directly below **Edit** to enter ID. A blinking cursor appears on the screen. Use the **keypad** to type or edit a user name. Press the **Menu Select** button directly below **OK** to submit.
 -  or  to scroll through the list of predefined user names. Press the **Menu Select** button

directly below **Sel** to select the predefined user name.

- Press and hold ▲ or ▼ to scroll through the list of predefined user names at a fast scroll rate. Press the **Menu Select** button directly below **Logn** to select the predefined user name.

If the selected predefined username has more than eight (8) characters, or an invalid character in it, the display momentarily shows **Invalid ID**.

- 3 Press the **Menu Select** button directly below **PIN**. A blinking cursor appears beside **PIN**.

- 4 Enter your Personal Identification Number (PIN) number.

The maximum PIN length is 4 digits. The PIN number will appear as asterisks.

- 5 Press the **Menu Select** button directly below **Logn**.

One of the following scenarios occurs:

- In ARS Server Mode, the display shows the User Login Indicator icon, the ID, and **In progress**, with **Cncl**.

- In ARS Non-Server Mode, the display shows the User Login Indicator icon, the ID, and **Logged in**, with **Logt** and **Exit**.
- In non-ARS enabled mode, the display shows **Offline**, with **Logt** and **Exit**.

One of the following scenarios occurs:

- If the user name is invalid, login fails and the user login failure indicator (IP indicator) icon blinks. The display also shows momentary **Login failed**.
- If the PIN is invalid, login fails and the user login failure indicator (IP indicator) icon blinks. The display also shows momentary **Login failed**.
- Wait for the logged in confirmation screen. If the login process is successful, the display shows the successful user login indicator (IP indicator) icon and **Logged in**, with **Logt** and **Exit**.



Note

To cancel the login process and return to the initial user login screen, press the **Menu Select** button directly below **Cncl**.

Logging Out

Once the data application registration is completed, you can log out.

**Note**

Private data refers to all messages in the text messaging **Inbox**, **Draft**, and **Sent** folder. The next user is able to access the **Inbox**, **Draft** and **Sent** messages if private data is not deleted.

- 1  or  to Logt and press the **Menu Select** button directly below Logt.

The display shows the User Login Indicator icon and Clear private data?.

- 2 Perform one of the following actions:
 - Select Yes to clear all your private data. The display shows momentary Private data cleared.
 - Select No to keep your private data.

Text Messaging Service (TMS)

This features allows you to quickly send and receive messages and run database queries directly from your radios. The maximum length of characters for a text message is 200.

The types of text messages available:

- A new text message (free form message).
- A predefined message (quick text message).
- An edited quick text message.

The main menu consists of the following options:

- Inbox
- Compose
- Drafts
- Sent

**Note**

See [Status Icons](#) on page 35 for more information on the TMS icons and [TMS Menu Options](#) on page 39 for more information on each menu option.

Accessing the Messaging Features

- 1 Perform one of the following actions:
 - Press the **Data Feature** button or the preprogrammed **TMS Feature** button to access the TMS feature screen.
 - Press and hold the **Data Feature** button or the preprogrammed **TMS Feature** button to access the Inbox.

- Follow the procedure described next to access this feature via the radio menu.

2 ◀ or ▶ to TMS.

3 Press the **Menu Select** button directly below TMS to access the TMS feature screen.

4 ▲ or ▼ to scroll through the main menu options.



Note

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

Press the **Menu Select** button directly below Back at any time to return to the previous screen.

Composing and Sending a New Text Message

During the uppercase and lowercase mode, multi-tapping the keys only scrolls through the letters. For example, A->B->C, a->b->c.

During the numeric mode, except for ¹, pressing the keypad only enters the numeric digits. Subsequent presses of the same key inserts the same digit to the text message (no multi-tap).

1 ◀ or ▶ to TMS.

2 Press the **Menu Select** button directly below TMS to access the TMS feature screen.

3 Press the **Menu Select** button directly below Comp to see the compose options.

4 Press the **Menu Select** button directly below New to compose a new message. A blinking cursor appears on the Compose screen.

5 Use the keypad to type or edit your message.

6 Press the **Menu Select** button directly below Optn once the message is composed.

7 ▲ or ▼ to Send and press the **Menu Select** button directly below Send.

8 Perform one of the following actions:

- ▲ or ▼ to scroll through the address list and highlight the required address.
- ▲ or ▼ to [Other Recpt] and press the **Menu Select** button below Edit. When a blinking cursor appears in the Enter Address screen, use the **keypad** to type the address entry.

-
- 9 Press the **Menu Select** button directly below Send or press the PTT button to send the message.

The display shows the Send Message screen and Sending msg.

If the message is sent, you hear a tone and the display shows Msg sent.

If the message is not sent, you hear a low tone, the display shows Send failed and returns to the main TMS screen.



Note

You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message](#) on page 86 for more information.

You can also select the **Drft** option to save your message in the Drafts folder to send it at a later time. See [Accessing the Drafts Folder](#) on page 91 for more information.

Sending a Quick Text Message

Quick Text messages are messages that are predefined and usually consist of messages that are used most frequently.

Each Quick Text message has a maximum length of 50 characters.

- 1 Perform one of the following actions:

- To access this feature via a preprogrammed button, press the preprogrammed **Quick Text** button and proceed to Step 4.
- To access this feature via the menu, proceed to the next step.

-
- 2 ◀ or ▶ to TMS and press the **Menu Select** button directly below TMS to access the TMS feature screen.

-
- 3 Perform one of the following actions:

- ▲ or ▼ to Comp and press the **Menu Select** button directly below Sel.
- Press the **Menu Select** button directly below Exit to return to the Home screen.

4 ▲ or ▼ to List.

5 ▲ or ▼ to scroll through the list of messages and press the **Menu Select** button directly below Sel to select the required message.
The message appears on the Compose screen, with a blinking cursor at the end of it. Use the keypad to edit the message, if required.

6 Press the **Menu Select** button directly below Optn.

7 ▲ or ▼ to Send and press the **Menu Select** button directly below Sel.

8 Perform one of the following actions:

- ▲ or ▼ to scroll through the address list and highlight the required address.
- ▲ or ▼ to [Other Recpt] and press the **Menu Select** button below Edit. When a blinking cursor appears on the Enter Address

screen. Use the keypad to type the address entry.

9 Press the **Menu Select** button directly below Send or press the PTT button to send the message.

The display shows the Send Message screen and Sending msg.

If the message is sent, you hear a tone and the display shows Msg sent.

If the message is not sent, you hear a low tone, the display shows Send failed and returns to the main TMS screen.



Note

You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message](#) on page 86 for more information.

Priority Status and Request Reply of a New Text Message

Before sending your message, you can append a priority status and/or a request reply to your message.

Appending a Priority Status to a Text Message

Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message](#) on page 84 for more information.



Note

The Priority Status icon on a message does not imply that the message gets higher priority over the other messages when it is being transmitted. It is just an indication that can be embedded into a message to let the receiver know that the message is important.

- 1 Press the **Menu Select** button directly below Optn.

- 2 ▲ or ▼ to Impt and press the **Menu Select** button directly below Impt to indicate the message as important.

The priority status icon appears beside the normal message icon on the label bar.

Removing a Priority Status from a Text Message

Ensure there is an outgoing message composed to allow you to perform this procedure. See [Composing](#)

[and Sending a New Text Message](#) on page 84 for more information.

- 1 Press the **Menu Select** button directly below Optn.

- 2 ▲ or ▼ to Impt and press the **Menu Select** button directly below Impt to remove the priority status icon.

The display shows the normal message icon on the label bar.

Appending a Request Reply to a Text Message

Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message](#) on page 84 for more information

- 1 Press the **Menu Select** button directly below Optn.

- 2 ▲ or ▼ to RqRp and press the **Menu Select** button directly below RqRp to request for a reply.

The request reply icon appears beside the normal message icon on the label bar.

Removing a Request Reply from a Text Message

Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message](#) on page 84 for more information.

- 1 Press the **Menu Select** button directly below Optn.
-

- 2 ▲ or ▼ to RqRp and press the **Menu Select** button directly below RqRp to remove the reply status icon.
-

The display shows the normal message icon on the label bar.

Appending a Priority Status and a Reply Request to a Text Message

Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message](#) on page 84 for more information.

- 1 Press the **Menu Select** button directly below Optn.
-

- 2 ▲ or ▼ to ImpT and press the **Menu Select** button directly below ImpT to indicate the message as important.
-

- 3 ▲ or ▼ to RqRp and press the **Menu Select** button directly below RqRp to request for a reply.
-

The priority status and request reply icons appear beside the normal message icon on the label bar.

Removing a Priority Status and a Reply Request from a Text Message

Ensure that a outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message](#) on page 84 for more information.

- 1 Press the **Menu Select** button directly below Optn.
-

- 2 ▲ or ▼ to ImpT and press the **Menu Select** button directly below ImpT to remove the priority status icon.
-

- 3 ▲ or ▼ to RqRp and press the **Menu Select** button directly below RqRp to remove the reply status icon.
-

The display shows the normal message icon on the label bar.

Managing Text Messages

Receiving a Text Message



Note

When you receive a message that is flagged with the “Request Reply” icon, you must manually respond to the sender that you have received the message. The system will not automatically send back a notification that the radio has received such message.

The following methods are options on how to receive a text message. The result of all the methods is the same. You can use the options interchangeably depending on your preference and the programmed functions.

- Receiving a text message via the **Data Feature** button or the **TMS Feature** button:
 - a) When you receive a message, press and hold the preprogrammed **Data Feature** button or the **TMS Feature** button to access the Inbox. The display shows a list of aliases or IDs, with the sender of the latest received message on top.

- Receiving a text message via the radio menu:
 - a) When the new message icon appears and the display shows momentary **New msg**, press the **Menu Select** button directly below TMS to access the Inbox. The display shows a list of aliases or IDs, with the sender of the latest received message on top.

Viewing a Text Message from the Inbox

The Inbox can hold up to thirty (30) messages.



Note

▲ or ▼ to read the message if the content fills more than one screen.

- 1 Perform one of the following actions:
 - Press the preprogrammed **Data Feature** button or the **TMS Feature** button to access the TMS feature screen. ▲ or ▼ to **Inbx** and press the **Menu Select** button below **Sel**.
 - Press and hold the preprogrammed **Data Feature** button or the **TMS Feature** button to access the Inbox.

-  or  to TMS and press the **Menu Select** button directly below TMS to access the TMS feature screen.  or  to Inbx and press the **Menu Select** button below Sel.

The display shows a list of aliases or IDs, with the sender of the latest received message on top.

-
- 2  or  to the required aliases or ID and press the **Menu Select** button below Sel to view the message.

While on the view message screen, press the **Menu Select** button directly below Rply, Del, or Back to access the option.

- Select Rply to reply the message.
- Select Del to delete the message.
- Select Back to return to the previous screen.



Note

The icon at the top right corner of the screen indicates the status of the message. See [Text Messaging Service \(TMS\) Indicators](#) on page 38 for more information.

Replying to a Received Text Message



Note

The original date and time stamp, address and message content is automatically appended to the reply message.

- 1  or  to the required aliases or ID and press the **Menu Select** button below Sel to view the message.
-
- 2 Press the **Menu Select** button directly below Rply to reply to a message.
-
- 3 Perform one of the following actions:
 -  or  to New and press the **Menu Select** button directly below Sel.
 -  or  to List and press the **Menu Select** button directly below Sel for a predefined message.
 -  or  to scroll through the list of messages and press the **Menu Select** button directly below Sel to select the required message.

One of the following scenarios occurs:

- A blinking cursor appears on the Compose screen.

- The predefined message appears on the Compose screen, with a blinking cursor at the end of it.

-
- 4 Use the keypad to type or edit your message.
-
- 5 Press the **Menu Select** button directly below Optn once you have completed the message.
-
- 6 ▲ or ▼ to Send and press the **Menu Select** button directly below Send to send the message.
-

The display shows the Send Message screen and Sending msg.



Note

Press the **Menu Select** button directly below Back at any time to return to the previous screen.

You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message](#) on page 86 for more information.

Accessing the Drafts Folder

This folder stores the messages that were saved previously. The Drafts folder can hold up to 10

messages. The oldest draft in the folder is deleted when the 11th message comes in.

-
- 1 ◀ or ▶ to TMS.
-
- 2 Press the **Menu Select** button directly below TMS to access the TMS feature screen.
-
- 3 ▲ or ▼ to Draft and press the **Menu Select** button below Draft. The display shows a list of drafts, with the latest text message drafted on top.
-
- 4 ▲ or ▼ to the required text message and press the **Menu Select** button below Sel to view the message. Press the **Menu Select** button directly below Edit, Del, or Back to access the option.
 - Select Edit to edit the message before sending it.
 - Select Del to delete the message.
 - Select Back to return to the previous screen.
-

Sent Text Messages

Once a message is sent to another radio, it is saved in the Sent folder. The most recent sent text message is always added to the top of the Sent list.

The Sent folder is capable of storing a maximum of ten (10) last sent messages. When the folder is full, the oldest message in the folder is deleted when the 11th message comes in.

Viewing a Sent Text Message

1 Perform one of the following actions:

- Press the preprogrammed **Data Feature** button or the **TMS Feature** button to access the TMS feature screen.
- $\blacktriangle$ or $\blacktriangledown$ to TMS and press the **Menu Select** button directly below TMS to access the TMS feature screen.

2 $\blacktriangle$ or $\blacktriangledown$ to Sent and press the **Menu Select** button below Sent.

The display shows a list of aliases or IDs, with the recipient of latest sent message on top.

3 $\blacktriangle$ or $\blacktriangledown$ to the required aliases or ID and press the **Menu Select** button below Sel to view the message.

While on the view message screen, press the **Menu Select** button directly below Optn, Del or Back to access the option.

- Select Optn to configure the message settings.
- Select Del to delete the message.
- Select Back to return to the previous screen.



Note

The icon at the top right corner of the screen indicates the status of the message. See [Text Messaging Service \(TMS\) Indicators](#) on page 38 for more information.

Sending a Sent Text Message

1 Press the **Menu Select** button directly below Optn while viewing the message.

2 $\blacktriangle$ or $\blacktriangledown$ to Send and press the **Menu Select** button directly below Send.

3 Perform one of the following actions:

- ▲ or ▼ to scroll through the address list and highlight the required address.
- ▲ or ▼ to [Other Recpt] and press the **Menu Select** button below Edit. When a blinking cursor appears in the Enter Address screen, use the **keypad** to type the address entry.

-
- 4 Press the **Menu Select** button below Send or the **PTT** button to send the message.

The display shows the Send Message screen and Sending msg.



Note

Press the **Menu Select** button directly below Back at any time to return to the previous screen.

You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message](#) on page 86 for more information.

Deleting Text Messages

- 1 From the Inbox, Draft, or Sent screen, ▲ or ▼ to scroll through the messages.
-

- 2 Press the **Menu Select** button directly below Del to view the delete options.
-

- 3 Perform one of the following actions:

- Press the **Menu Select** button directly below Curr to delete the current message.
 - Press the **Menu Select** button directly below All to delete all the messages.
-

Secure Operations

Secure radio operation provides the highest commercially available level of voice security on both trunked and conventional channels.

Unlike other forms of security, Motorola digital encryption provides signaling that makes it virtually impossible for others to decode any part of an encrypted message.

Enabling Secure Transmission

- 1 ◀ or ▶ to Sec and press the **Menu Select** button directly below Sec.

The display shows  and the current key if multi-key has been enabled.

2 Monitor the mode to be sure it is not in use.

3 Press **PTT** button to transmit.



Note

If the selected channel is preprogrammed for clear-only operation – when you press the **PTT** button, an invalid mode tone sounds and the display shows **Clear TX** only.

The radio does not transmit until you disable the secure mode.

The radio can be configured to ignore the clear voice or unsecured transmission when the radio is in secured transmission. Check with your agent for details.

Accessing the Secure Feature

1 ◀ or ▶ to **Sec.**

2 Press and hold the **Menu Select** button directly below **Sec** to display Secure feature screen.

The display shows the **Secure** screen.

Managing Encryption

Loading the Encryption Key(s)



Note

Refer to the key-variable loader (KVL) manual for equipment connections and setup.

1 Attach the KVL to your radio.
The display shows **Keyloading**, and all other radio functions are locked out, except for power down, and volume.

2 Press the **Menu Select** button below **Target**.

3 Press the **Menu Select** button below **Load**.

4 Perform one of the following actions:

- Press the **Menu Select** button below **Key** for single-key.
- Press the **Menu Select** button below **Group** for multikey.

5 ◀ or ▶ to the required key or group.

6 Press the **Menu Select** button below **Load** to load the key to your radio.

When the key has been loaded successfully, one of the following scenarios occurs:

- You hear a short tone for single-key radios.
- You hear an alternating tone for multikey radios.

Multikey Feature

This feature allows the radio to be equipped with different encryption keys and supports the DES-OFB algorithm.

There are two types:

Conventional Multikey The encryption keys can be tied (strapped), on a one-per-channel basis, through Customer Programming Software. In addition, you can have operator-selectable keys, operator-selectable keysets, and operator-selectable key erasure. If talkgroups are enabled in conventional, then the encryption keys are strapped to the talkgroups.

Trunked Multikey If you use your radio for both conventional and trunked applications, you have to strap your encryption keys for trunking on a

per-talkgroup or announcement-group basis. In addition, you may strap a different key to other features, such as dynamic regrouping, failsoft, or emergency talkgroup. You can have operator-selectable key erasure.

Selecting an Encryption Key

- 1  or  to Key.
- 2 Press the **Menu Select** button directly below Key. The display shows the last user-selected and stored encryption key, and the available menu selections.
- 3  or  to scroll through the encryption keys or use the keypad to enter the number of the desired key.
- 4 Perform one of the following actions:
 - Press the **Menu Select** button directly below Sel to save the newly selected key and return to the **Home** screen.

- Press , the **PTT** button, or the **Menu Select** button directly below **Exit**.



Note

When the selected key is erased, you hear a momentary keyfail tone and the display shows **Key fail**.

When the selected key is not allowed, you hear a momentary illegal key tone and the display shows **Illegal key**.

Selecting a Keypad

This feature allows you to select one or more groups of several encryption keys from among the available keys stored in the radio.

For example, you could have a group of three keys structured to one keypad, and another group of three different keys structured to another keypad; by changing keypads, you would automatically switch from one set of keys to the other.

Every channel to which one of the original keys was tied now has the equivalent new key instead.

- 1  or  to **KSet** and press the **Menu Select** button directly below **KSet**.

The display shows the last user-selected and stored keypad, and the available keypad menu selections.

- 2  or  to scroll through the keypads or use the keypad to enter the number of the desired keypad.
- 3 Press the **Menu Select** button directly below **Set** to save the newly selected keypad. The radio exits keypad selection and returns to the **Home** screen.



Note

Press , the **PTT** button, or the **Exit** menu selection to exit this menu at any time without changing the keypad selection.

Erasing the Selected Encryption Keys

This feature allows you to erase all or selected encryption keys.

Erasing the selected encryption keys via the radio menu:

- a)  or  to **Eras** and press the **Menu Select** button directly below **Eras**.

The display shows the last user-selected and stored encryption key, and the available menu selections.

- b) ▲ or ▼ to the desired encryption key or use the keypad to enter the number of the desired key.
- c) Press the **Menu Select** button directly below All to delete all keys, or press the **Menu Select** button directly below Sng1 to delete current shown key.

You can abort this screen and return to Home screen by pressing the **Menu Select** button directly below Abt t.

Requesting an Over-the-Air Rekey (ASTRO Conventional Only)

Ensure that the Unique Shadow Key (USK) is loaded into the radio with the key-variable loader (KVL) before the rekey request can be sent. Refer to your local key management supervisor for more information.

This feature, also known as OTAR, allows the dispatcher to reprogram the encryption keys in the radio remotely. The dispatcher performs the rekey

operation upon receiving a rekey request from the user.

1 ◀ or ▶ to Rekey.

2 Press the **Menu Select** button directly below Rekey.

3 Perform one of the following actions:

- Press the **PTT** button to send the rekey request.
- Press the **PTT** button again, or the  or **Emergency** button, to exit the feature and transmit in normal mode.

If the rekey operation fails, you hear a bad-key tone and the display shows Rekey fail.



Note

The rekey operation failure indicates that your radio does not contain the Unique Shadow Key (USK).

MDC Over-the-Air Rekeying (OTAR) Page

This feature allows you to view or define MDC Over-the-Air Rekeying (OTAR) features. It is applied only when operating in secure encrypted mode and only

for conventional communications. In addition to Rekey Requests, OTAR transmissions include Delayed Acknowledgements, and Power-up Acknowledgements.

Some of the options selected may also need to be set up at the Key Management Controller (KMC) site to work properly.



Note

This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

Infinite UKEK Retention

This feature enables Unique Key Encryption Key (UKEK) to be permanently stored in the radio even when all of the encryption keys is erased. Without this UKEK key, the radio could not be over the air rekeyed.



Note

This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

Hear Clear



Note

This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

There are two components of Hear Clear.

Companding Reduces the channel noise, e.g. OTA transmission, that is predominantly present in UHF2 and 900 MHz channel with the following features.

Compressor Reduces the background noise flow and the speech signal at transmitting radio.

Expander Expands the speech while the noise flow remains the same at receiving radio.

Random FM Noise Cancellor (Flutter Fighter)

Reduces the unwanted effects of random FM noise pulses caused by channel fading under high Signal-to-Noise (S/N) conditions such as in a moving transportation. The fading effects, heard as audio pops and clicks, are cancelled without affecting the desired audio signal.

The Random FM Noise Cancellor operates only in receive mode.

buildings, or in situations where you have not established a clear broad view of the sky.

GPS Operation

The GPS technology uses radio signals from earth orbiting satellites, to establish the location coordinates, maximizing your view of clear unobstructed sky is essential for optimum performance.

Where adequate signals from multiple satellites are not available (usually because you cannot establish a view of a wide area of the sky), the GPS feature of your radio will not work. Such situations include but are not limited to:

- Underground locations
- Inside of buildings, trains, or other covered vehicles
- Under any other metal or concrete roof or structure
- Between tall buildings or under dense tree-cover
- In temperature extremes outside the operating limits of your radio

Even where location information can be calculated in such situations, it may take longer to do so, and your location estimate may not be as accurate. Therefore,

Global Positioning System (GPS)

This feature uses information from the Global Positioning System (GPS) satellites orbiting the Earth to determine the approximate geographical location of your radio, expressed as latitude and longitude or MGRS format per request from customers. The availability and accuracy of this location information (and the amount of time that it takes to calculate it) varies depending on the environment in which you are using the GPS feature.

For example, GPS location fixes are very difficult to obtain indoors, in covered locations, between high

in any emergency situation, always report your location to your dispatcher.

Keep in mind that the accuracy of the location information and the time it takes to obtain it varies depending upon circumstances, particularly the ability to receive signals from an adequate number of satellites.

**Note**

Even where adequate signals from multiple satellites are available, your GPS feature only provides an approximate location, usually within 20 meters from your actual location, but sometimes farther away.

The satellites used by the GPS feature are controlled by the U.S. government and are subject to changes implemented in accordance with the Department of Defense GPS user policy and the Federal Radio Navigation Plan. These changes may affect the performance of the GPS feature on your radio.

GPS Performance Enhancement

Sometimes, the GPS feature may be unable to complete a location calculation successfully. You then see a message indicating that your radio cannot connect to enough visible satellites.

To maximize the ability of your radio to determine a fix, take note of the following guidelines:

- For your initial fix, hold the radio in the face position.
- Stay in the open. The GPS feature works best where there is nothing between your radio and a large amount of open sky.

The Outdoor Location Feature (Using GPS)

This feature allows you to determine your current location using a location menu, as well as your current distance and bearing in relation to another location. Radio location may be requested and reported over-the-air.

Your radio stores up to a maximum of sixty (60) programmable location coordinates, also known as waypoints. When the memory is full, the next waypoints automatically replaces the oldest waypoints in the radio.

The radio also stores four (4) preprogrammed waypoints. These coordinates cannot be deleted.

The following table shows the differences between programmable waypoints and preprogrammed waypoints.

Programmable Waypoints	Preprogrammed Waypoints
User-configurable location coordinates.	Fixed location coordinates: • Home • Emergency • Last Known Location • Destination
Only the alias is editable, not the coordinates.	The Home and Destination coordinates are editable.
Coordinates can be deleted one at a time, or all at once.	Coordinates cannot be deleted.

**Note**

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You hear the Menu Inactive Exit Tone upon feature exit.

Accessing the Outdoor Location Feature

**Note**

An **ON** radio menu may be present on the Location menu screen if it is preprogrammed by the dealer or system administrator.

- 1  or  to **Loc.**
- 2 Press the **Menu Select** button directly below **Loc.**
The display shows `Location off <Latitude>..`
- 3 Press the **Menu Select** button directly below **On** to turn on the GPS.
The display shows `Previous loc <Latitude>.`
- 4  or  to check the longitude, time and date of the last successful location fix.
- 5 To obtain a new location fix, press the **Menu Select** button directly below **Rfsh.**
The top line temporarily displays `Please wait` while the new location is being determined. While the new location is being determined, the location signal can be a solid or blinking icon.

Once the location coordinates are fixed, the display shows the current latitude. Toggle to see the longitude, time and date.

The location coordinates are updated automatically every 5 seconds while the location signal is present.

-
- 6 To return to the **Home** screen, press , the **PTT** button, or the **Menu Select** button directly below **Exit**.
-

Turning Off GPS

- 1  or  to **Loc.**
 - 2 Press the **Menu Select** button directly below **Loc.**
The display shows **Previous loc <Latitude>**.
 - 3  or  to check the time and date of the last successful location fix.
 - 4 Press the **Menu Select** button directly below **Optn.**
 - 5  or  to **Turn Off GPS** (if preprogrammed).
-

- 6 Press the **Menu Select** button directly below **Sel** to turn off the GPS.
The display shows **Location off**.
-

- 7 To return to the **Home** screen, press , the **PTT** button, or the **Menu Select** button directly below **Exit**.
-

Saving a Waypoint

Ensure that your radio shows the current location on the screen.

- 1 Press the **Menu Select** button directly below **Optn.**
- 2 Perform one of the following actions:
 -  or  to **Save as Waypt** and press the **Menu Select** button directly below **Sel**.
 -  or  to **Save as Home** and press the **Menu Select** button directly below **Sel** and proceed to [5](#).
 -  or  to **Save as Dest.** and press the **Menu Select** button directly below **Sel** and proceed to [5](#).

A blinking cursor appears in the screen.

3 Use the **keypad** to edit the auto-generated waypoint, if required, or press the **Menu Select** button directly below **Cnc1** to return to the Location main screen.

4 Press the **Menu Select** button directly below **OK** once you are done.
One of the following scenarios occur:

- The display shows `Saved as <Waypoint name>`.
- The display shows `Saved as Home`.
- The display shows `Saved as Dest..`

5 To return to the Home screen, press , the **PTT** button, the preprogrammed **GPS** button or the **Menu Select** button directly below **Exit**.

Viewing a Saved Waypoint

Ensure your radio shows the current location on the screen.

1 Press the **Menu Select** button directly below **Optn**.

2  or  to **Waypoints** and press the **Menu Select** button directly below **Sel**.
The display shows a list of waypoints.

3 Perform one of the following actions:

-  or  to scroll through the list.
-  or  to select a waypoint to view the location information in full.

4 Press the **Menu Select** button directly below **Optn**.

5 To view the longitude, time and date of the selected waypoint,  or  to **View** and press the **Menu Select** button directly below **Sel**.

6 To return to the previous screen, press the **Menu Select** button directly below **Back**, or to return to the Home screen, press  or the **PTT** button.

Editing the Alias of a Waypoint

Ensure your radio shows the current location on the screen.

1 Press the **Menu Select** button directly below **Optn**.

- 2 ▲ or ▼ to **Waypoints** and press the **Menu Select** button directly below **Sel**.

The display shows a list of waypoints.

- 3 ▲ or ▼ to the required saved waypoint, and press the **Menu Select** button directly below **Optn**.

- 4 ▲ or ▼ to **Edit name** and press the **Menu Select** button directly below **Sel**.

A blinking cursor appears in the **Edit Name** screen.

- 5 Use the **keypad** to edit the alias.

- 6 Perform one of the following actions:

- Press the **Menu Select** button directly below **OK** once you are done.
- Press the **Menu Select** button directly below **Cncl** to return to the **Waypoints** main screen.

- 7 The display shows <Waypoint name> Updated and the radio returns to the **Waypoints** main screen.

- 8 Perform one of the following actions:

- Press the **Menu Select** button directly below **Back** to return to the previous screen.
- Press  or the **PTT** button to return to the Home screen.

Editing the Coordinates of a Waypoint



Note

Only the preprogrammed coordinates of Home and Destination can be edited by the user.

Ensure your radio shows the current location on the screen.

- 1 Press the **Menu Select** button directly below **Optn**.

- 2 ▲ or ▼ to **Waypoints** and press the **Menu Select** button directly below **Sel**.
The display shows a list of waypoints.

- 3 Perform one of the following actions:

- ▲ or ▼ to **[Home]** and press the **Menu Select** button directly below **Optn**.
- ▲ or ▼ to **[Destination]** and press the **Menu Select** button directly below **Optn**.

- 4 ▲ or ▼ to Edit location and press the **Menu Select** button directly below Sel.
The first number blinks.

- 5 Utilize the following control buttons to select the number/coordinates if required, then press the **Menu Select** button directly below Edit to change the number/coordinates.

- Press ◀ to move to the previous number/coordinates.
- Press ▶ to move to the next number/coordinates.
- Press ▲ or ▼ to change the North (N), South (S), East (E) or West (W) direction.

A blinking cursor appears in the Edit Location screen.

- 6 Utilize the following control buttons or menu to change the number/coordinates if required then press the **Menu Select** button directly below OK once.

- Press ◀ to move one space to the left.
- Press ▶ to move one space to the right.

- Press the **Menu Select** button directly below Del to delete any unwanted characters.
- Press the **Menu Select** button directly below Cncl to return to the previous screen

- 7 Press the **Menu Select** button directly below OK once complete setting up the new Home or Destination.

One of the following scenarios occurs:

- The display shows [Home] Updated and the radio returns to the Waypoints main screen.
- The display shows [Destination] Updated and the radio returns to the Waypoints main screen.

Deleting a Single Saved Waypoint

Ensure your radio shows the current location on the screen.

- 1 Press the **Menu Select** button directly below Optn.
- 2 ▲ or ▼ to Waypoints and press the **Menu Select** button directly below Sel.
The display shows a list of waypoints.

3 Perform one of the following actions:

- ▲ or ▼ to the required saved waypoint, and press the **Menu Select** button directly below Optn. ▲ or ▼ to Edit name and press the **Menu Select** button directly below Del.
- Press the **Menu Select** button directly below Del.

4 The display shows <Waypoint name> Confirm del?.

5 Press the **Menu Select** button directly below Yes to delete the waypoint or press the **Menu Select** button directly below No to return to the Waypoints main screen.

The display shows <Waypoint name>deleted.

Deleting All Saved Waypoints

Ensure your radio shows the current location on the screen.



Note

You cannot delete any of the preprogrammed waypoints.

1 Press the **Menu Select** button directly below Optn.

2 ▲ or ▼ to Waypoints and press the **Menu Select** button directly below Sel.
The display shows a list of waypoints.

3 ▲ or ▼ to the required saved waypoint, and press the **Menu Select** button directly below Optn.

4 ▲ or ▼ to Delete All and press the **Menu Select** button directly below Sel.
The display shows All saved wayp confirm del?.

5 Press the **Menu Select** button directly below Yes to delete all waypoints or press the **Menu Select** button directly below No to return to the Waypoints main screen.

The display shows All saved waypoints deleted.

Measuring the Distance and Bearing from a Saved Waypoint

Ensure your radio shows the current location on the screen.

- 1 Press the **Menu Select** button directly below Optn.

- 2 ▲ or ▼ to Dist frm here and press the **Menu Select** button directly below Sel.
The display shows a list of waypoints.

- 3 ▲ or ▼ to the required waypoint and press the **Menu Select** button directly below Sel.

The display shows the distance and bearing from the current to the selected coordinates.

Location Feature in Emergency Mode

When the Emergency feature is activated by pressing the emergency button, the radio exits the Location menu and returns to the Home (default) screen so that you can see which channel the emergency signal is going out on.

However, you may re-enter the Location menu while still in emergency mode, provided that Silent Emergency has not been activated.

If you have turned Location off using the **ON/OFF** menu key, it automatically turns back on when Emergency is activated.

If there is a solid location signal during Emergency, the current location and the location information received is saved as Emergency and Last Known Location waypoints, respectively.

Peer-Location on the Display (ASTRO Conventional only)

This feature is only available for radio-to-radio voice transmissions, dispatch call and selective call in conventional ASTRO system. For radio-to-radio transmission, in order to allow the radio to show peer-location, the voice should be directly sent from one radio to another radio without passing through any infrastructure facility such as repeaters, phone or DVRS system. Both the transmitting radio and receiving radio must be configured to enable them to send and/or receive the GPS coordinates. You can check with your nearest qualified technician for more details.



Note

If the receiving radio is operating in a Mixed Mode channel, only if its voice transmission is via conventional ASTRO system then it can receive the location coordinates of its peers.

This feature is also operable in a Scan Active channel or Scan Talkback channel.

Upon receiving a voice transmission with GPS coordinates enabled on the receiving radio, the display shows the coordinates available in full or in short coordinates. There are two different formats available. Refer to the following list for the details shown in the Peer-Location quick text. Consult your agent to pick the best format to configure to your radio.

Full location coordinates

- PTT ID (This is optional.)
- Longitude and latitude
- Relative distance or direction.

Short location coordinates

- PTT ID (This is optional.)
- Longitude and latitude



Note

If the transmitting radio is stale at its location after a period of time, the receiving radio display shows ID:<PTT ID> Last Known Loc: <Coordinates>. The ID:<PTT ID> and <distance> are optional details depending on the requirements of usage.

If the transmitting radio does not have GPS or the receiving radio could not decode the GPS signal of the received signal, the receiving radio display shows ID:<PTT ID> Unknown Loc. The PTT ID is optional to be shown on the display per requirements of usage.

Geofence (ASTRO 25 Trunking System)

Geofence is a virtual perimeter based on the GPS to define a geographical area on earth.

When the radio enters the predefined Geofence area, your radio receives the Dynamic Regroup command from the system and immediately connects to a Dynamic Regroup talkgroup. The radio display shows the new selected Dynamic Regrouped talkgroup with green intelligent light for your attention.

On top of that, additional features are Voice Announcement of the new channel, and also direct content display of a text message to indicate that you are currently at Geofence area. Check with your nearest qualified technician on the requirements for these enhancements to work in Geofence.

Any new text messages received at Geofence shall have its content displayed immediately on the radio display.



Note

If the radio is set up in DVRS, only mobile radio is supported for this feature.

Entering the Geofence Area

The Voice Announcement and TMS display in this feature are optional. They must be configured to enable you to hear and see these indicators.

When the radio enters a Geofence area, the radio immediately sends a message ACK back to the system.

The radio searches the current zone for the channel with same talkgroup assigned as the Dynamic Talkgroup and also with same system ID of current trunk system. Once matched, the radio display shows the first matched and connected channel alias.

If there is no channel with matched Talkgroup ID and trunk system ID, the radio display shows the channel alias of <DYNAMIC talkgroup>.

Once the radio is connected, you hear a dynamic regroup tone, the radio display shows <DYNAMIC

channel> with temporary green color intelligent backlight and you hear a Voice Announcement.



Note

When the radio loss the GPS signal the GPS icon blinks and the radio sounds two high-pitched tones repetitively to indicate GPS fails to operate. The radio display shows red intelligent light.



Note

If the first matched channel is not configured with Voice Announcement, no Voice Announcement is played.

The system sends a message to your radio. The radio display shows a direct text message content without any user operation. This message indicates you are currently present in a Geofence area. This TMS remains open on the display until user presses exit/home to exit this screen.



Note

If there is another incoming text message before you exit the previous message, the message screen shall be refreshed to show the latest message.

The following procedure guides you to exit the text message received.

Press the **Menu Select** button below **Exit** or  to return to **Home** screen.

The other operations are the same as normal dynamic regroup command.

When the radio exits the Geofence area, your radio reverts to original channel or newly assigned talkgroup. The radio display shows the new channel together with Voice Announcement to indicate the changes. Voice Announcement of the new channel only works if that channel is configured with Voice Announcement.

Trunking System Controls

Using the Failsoft System

The failsoft system ensures continuous radio communications during a trunked system failure. If a trunking system fails completely, the radio goes into failsoft operation and automatically switches to its failsoft channel.

During failsoft operation, your radio transmits and receives in conventional operation on a

predetermined frequency. You hear a medium-pitched tone and the display shows **Failsoft**.

When the trunking system returns to normal operation, your radio automatically leaves failsoft operation and returns to trunked operation.

To continue, in Failsoft, to communicate with other talkgroups, refer to the following procedure.

- 1 Rotate the **MFK** to change to a different repeater frequency.
 - 2 Press the **PTT** button to talk, and release the button to listen.
-

Out-of-Range Radio

When your radio goes out of the range of the system, it can no longer lock onto a control channel.

You hear a low-pitched tone and/or the display shows the currently selected zone/channel combination and **Out of range**. Your radio remains in this out-of-range condition until it locks onto a control channel, it locks onto a failsoft channel, or it is turned off.

SmartZone

The SmartZone™ feature extends communications beyond the reach of a single-trunked site (antenna location) when operating in a SmartZone system. SmartZone units provide expanded wide-area coverage.

SmartZone automatically switches the radio to a different site when the current site signal becomes unacceptable. This usually happens when the vehicle in which the radio is located is driven out of the range of one site, and into the range of another.

Under normal conditions, a SmartZone-enabled radio functions invisibly to the operator. However, the operator does have some manual controls on the Control Head – the **RSSI** menu entry. This button can be used to check, or change, the SmartZone operation.

Site Trunking Feature

If the zone controller loses communication with any site, that site reverts to site trunking.

The display shows the currently selected zone/channel combination and Site trunking.



Note

When this occurs, you can communicate only with other radios within your trunking site.

Locking and Unlocking a Site

This feature allows your radio to lock onto a specific site and not roam among wide-area talkgroup sites. This feature should be used with caution, since it inhibits roaming to another site in a wide-area system.

You can toggle the lock state between locked and unlocked by pressing the preprogrammed **Site Lock/Unlock** button.

Follow the following procedure to lock and unlock a site via the radio menu.

- 1  or  to Site.

- 2 Press the **Menu Select** button directly below Site.

- 3 Perform one of the following actions:
 - To lock the site, press the **Menu Select** button directly below Lock. The display shows Site locked.

- To unlock the site, press the **Menu Select** button directly below **Unlk**. The display shows **Site unlocked**.

The radio saves the new site lock state and returns to the Home screen.

Site Display and Search Button

The **Site Display** and **Site Search** button allows you to view the name of the current site or force your radio to change to a new one.

Viewing the Current Site

Perform one of the following actions:

- Press the preprogrammed **Site Search** button.
- ◀ or ▶ to **RSSI** and press the **Menu Select** button directly below **RSSI**.

The display shows momentarily the name of the current site and its corresponding received signal strength indicator (RSSI).

Changing the Current Site

Perform one of the following actions:

- Press and hold down the preprogrammed **Site Search** button.
- Press and hold down the **Menu Select** button directly below **RSSI**.

When the radio finds a new site, it returns to the Home screen.

Trunked Announcement

The announcement capability allows you to make announcements to the entire user group, as well as monitor talkgroup calls and other announcements.

Announcement calls are handled in two different ways, depending on the trunked central controller configuration. The two types are called ruthless and non-ruthless preemption.

Ruthless Preemption

When a ruthless preemption announcement call is initiated, the requesting radio begins transmitting immediately. All associated talkgroup calls taking place on other channels are immediately halted, and the radios are steered to the announcement call.

Transmitting radios continue to transmit until the **PTT** button is released, at which time they also unmute for the announcement call. Individual calls (Private Conversation and telephone interconnect) are not affected.

Non-Ruthless Preemption

When a non-ruthless preemption announcement is initiated, the initiating unit receives a telephone-type busy tone, followed by a call back when all associated talkgroup conversations end.

Once an announcement call is pending, any attempts by other users to initiate a talkgroup call will result in a telephone-type busy tone. These users will not receive a call back until the announcement call is complete.

Initiating an Announcement

Ensure your radio has been programmed to allow announcement calls.

- 1 If channel is set as the primary mode, turn the **MFK** to locate the announcement-group mode.
- 2 Press the **PTT** button to initiate the announcement.

Ignition Switch Options

This feature allows the user to select the functionality of the radio based on the Ignition State of the radio user's vehicle. The following options are available.

Blank

This option allows the user to power on and power off the radio through the **Power** button regardless of the current state of the Ignition.

Tx Inhibit

This option allows the user to power on and power off the radio through the **Power** button regardless of the current state of the Ignition. In addition, if the Ignition is not present, then all transmissions are inhibited. This includes receiving any Trunking dispatch communications since the radio will not affiliate with the Trunking systems.

PTT Tx Inhibit

This option allows the user to power on and power off the radio through the **Power** button regardless of the current state of the Ignition. In addition, if the Ignition is not present, then all **PTT** button transmissions are inhibited. However, the radio is able to affiliate with the Trunking systems.

Required

This option allows the user to power on the radio only if the Ignition is present. The radio can be powered off either through **Power** button press or when Ignition is lost. In addition, the radio automatically powers on when the Ignition is present only if the radio was turned off due to the ignition being removed.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires, or, when Ignition Auto Power Off Timer expires.

Soft Power Off

This option allows the user to power on the radio either through **Power** button presses or when the Ignition is detected. Meanwhile, if the **Power** button was pressed or the Ignition was removed, the radio will be turned off.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires, or, when Ignition Auto Power Off Timer expires.

Ignition Only Power Up

This option allows the user to power on the radio only when Ignition is detected and will power off when it is removed. The radio does not power on or off with the Power button press.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires, or, when Ignition Auto Power Off Timer expires.



Note

While **Ignition** is not present, the radio powers-off with a radio-user **Power Off** button / knob selection if the radio was powered-up with an Emergency Power Up footswitch-press or Ignition Auto Power Off timer is running.

While **Ignition** is present, the radio powers-on with a radio-user **Power On** button / knob selection only if the radio was powered-down with Inactivity Auto Power Off timer.

Using Emergency Power Up

This feature allows the user to power on the radio and automatically transmits an emergency mode transmission on personalities with emergency enabled, with the use of a footswitch. In addition, when the Ignition Switch option is set to either Tx Inhibit or PTT Tx Inhibit, this feature will not be available to the users.

Press the footswitch to turn on the radio and launch Emergency.

A tone sounds and the display shows **Emergency**.

Auto Power Off Timer

Auto Power Off feature powers off the radio when no user actions occur during a preprogrammed length of time. There are two different versions of Auto Power Off:

Inactivity Auto Power Off Timer This timer begins once the radio is power-on. While the timer is active any user interaction with the radio resets the timer.

Ignition Auto Power Off Timer

This timer begins once the vehicle key is removed, when the voltage at the ignition sense is removed. While the timer is active any user interaction with the radio resets the timer. When the vehicle key is reapplied, the voltage at the ignition is reconnected, this timer is stopped.

Although both Inactivity Auto Power Off and Ignition Auto Power Off can be enabled together, Ignition Auto Power Off timer is mutually exclusive with Inactivity Auto Power Off timer when both are enabled. During the last two minutes of the timer countdown, the radio generates continuous low tone and blinks **Powering Off** warning on the display until the timer expires or the timer is reset. The radio automatically powers off after the timer expires. The duration of the timer is preprogrammed.

Voice Announcement

This feature enables the radio to audibly indicate the current feature mode, zone or channel the user has just assigned. This audio indicator can be customized per customer requirements. This is typically useful

when the user is in a difficult condition to read the content shown on the display.

Each voice announcement is within a limit of three seconds maximum. The sum duration of all different voice announcements in a radio shall be no more than 1000 seconds.



Note

This feature must be preprogrammed by a qualified radio technician.

Check with your agent if Voice Announcement is available for the feature you need.

The two options of priority for the Voice Announcement available are:

High Enables the voice of the feature to announce even when the radio is receiving calls.

Low Disables the voice of the feature from announcing when the radio is receiving calls.

You hear a voice announcement when the features below are preprogrammed in the radio.

- The radio powers up. The radio announces the current zone and channel it is transmitting.

- Press the preprogrammed voice announcement button (which specifically programmed to playback the current zone and channel). The radio announces the current zone and channel it is transmitting.



Note

Pressing this preprogrammed playback button will always enable the voice feature to announce in High priority.

All the three programmable buttons at the side of the radio support this feature.

- Change to a new zone. The radio announces the current zone and channel it is transmitting.
- Change to a new channel remaining within the current zone. The radio announces the current channel.
- Press either the **Menu Select** button or preprogrammed button or switch of the radio to launch or terminate Scan, PL Disabled, Talkaround/Direct or Transmit Inhibit. The radio announces the corresponding feature activation or deactivation.

Site Selectable Alerts (ASTRO 25)

A Site Selectable Alert (SSA) is an Intelligent Lighting indicator together with audio alert sent to radios at a site or a few sites to notify the users when there is a special situation that they need to be aware of. Only authorized radios are enabled to send SSA.

Upon the activation of a SSA, the receiving radios display the alert alias and generate the periodic alert tone.



Note

Alert alias, alert tone, and alert period can be preprogrammed. Alert period is the duration for the radio to repeat the alert tone. An interval of 5 seconds might impact the battery life of the radio. Check with your dealer or system administrator for more details.

When mixing SSA with received voice audio, the SSA alert is reduced in volume to ensure that the voice message is still heard clearly. Therefore, it is important that the SSA audio files are created with clear loud audio to ensure they can still be heard clearly when played at reduced levels.

Sending SSA Notification to Single Site

- 1  or  to SSA.

- 2 Press the **Menu Select** button directly below SSA. The display shows the **Site Alert** screen.

- 3  or  to Start Alert and press the **Menu Select** button directly below Sel. The display shows the **Select Site** screen.

- 4  or  to the desired Site Alias. Press the **Menu Select** button directly below Sel. The display shows the **Select Alert** screen.

- 5  or  to select the desired Alert Alias and press the **Menu Select** button directly below Send. The display shows Sending req.

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.

If the request is successful, the display shows Req successful.

If the site is not available, the display shows <Site Alias> not available.

If the site does not exist, the display shows <Site Alias> does not exist.

-
- 6 To return to the Home screen, press the **Menu Select** button directly below Exit.
-

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the <Alert Alias> with the intelligent lighting at Home screen.

Sending SSA Notification to Single Site Via Manual Entry

- 1 ◀ or ▶ to SSA.
 - 2 Press the **Menu Select** button directly below SSA. The display shows the **Site Alert** screen.
 - 3 ▲ or ▼ to Start Alert and press the **Menu Select** button directly below Sel. The display shows the **Select Site** screen.
 - 4 ▲ or ▼ to [SiteID Entry] to send alert via manual entry. Press the **Menu Select** button directly below Edit. The display shows the **Enter SiteID** screen.
-

- 5 Key in the desired Site ID and press the **Menu Select** button directly below OK. If a correct Site ID is entered, the display shows the **Select Alert** screen.

If a wrong Site ID is entered, the display shows Invalid ID and prompts to enter the Site ID again.

- 6 ▲ or ▼ to select the desired Alert Alias and press the **Menu Select** button directly below Send. The display shows Sending req.

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.

If the request is successful, the display shows Req successful.

If the site is not available, the display shows <Site ID> not available.

If the site does not exist, the display shows <Site ID>does not exist.

- 7 To return to the Home screen, press the **Menu Select** button directly below Exit.
-

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the <Alert Alias> with the intelligent lighting at Home screen.

Sending SSA Notification to All Sites

- 1 ◀ or ▶ to SSA.

- 2 Press the **Menu Select** button directly below SSA. The display shows the **Site Alert** screen.

- 3 ▲ or ▼ to Start Alert and press the **Menu Select** button directly below Sel. The display shows the **Select Site** screen.

- 4 ▲ or ▼ to [All Sites] and press the **Menu Select** button directly below Sel. The display shows the **Select Alert** screen.

- 5 ▲ or ▼ to select the desired Alert Alias and press the **Menu Select** button directly below Send. The display shows Sending req.

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.

If the request is successful, the display shows Req successful.

If one or more sites are not available, the display shows Not all sites available. Repeat 3.

- 6 To return to the Home screen, press the **Menu Select** button directly below Exit.

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the <Alert Alias> with the intelligent lighting at Home screen.

Sending SSA Notification to All Available Sites

- 1 ◀ or ▶ to SSA.

- 2 Press the **Menu Select** button directly below SSA. The display shows the **Site Alert** screen.

- 3 ▲ or ▼ to Start Alert and press the **Menu Select** button directly below Sel. The display shows the **Select Site** screen.

- 4 ▲ or ▼ to [All Avail] and press the **Menu Select** button directly below Sel. The display shows the **Select Alert** screen.

- 5 ▲ or ▼ to select the desired Alert Alias and press the **Menu Select** button directly below Send.

The display shows Sending req.

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.

If the request is successful, the display shows Req successful.

- 6 To return to the Home screen, press the **Menu Select** button directly below Exit.

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the <Alert Alias> with the intelligent lighting at Home screen.

Stopping SSA Notification of a Single Site

- 1 ◀ or ▶ to SSA.
- 2 Press the **Menu Select** button directly below SSA. The display shows the **Site Alert** screen.
- 3 ▲ or ▼ to Stop Alert and press the **Menu Select** button directly below Sel.

The display shows the **Select Site** screen.

- 4 ▲ or ▼ to select the desired Site Alias and press the **Menu Select** button directly below Send. The display shows Sending req.

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.

If the request is successful, the display shows Req successful.

If the site is not available, the display shows <Site Alias> not available.

If the site does not exist, the display shows <Site Alias>does not exist.

- 5 To return to the Home screen, press the **Menu Select** button directly below Exit.

The SSA Alert for the designated site stops.

Stopping SSA Notification of a Single Site Via Manual Entry

- 1 ◀ or ▶ to SSA.

- 2 Press the **Menu Select** button directly below SSA.
The display shows the **Site Alert** screen.

- 3 ▲ or ▼ to Stop Alert and press the **Menu Select** button directly below Sel.
The display shows the **Select Site** screen.

- 4 ▲ or ▼ to [SiteID Entry] and press the **Menu Select** button directly below Edit.
The display shows the **Enter SiteID** screen.

- 5 Key in the required Site ID and press the **Menu Select** button directly below Send.

One of the following scenarios occur:

- If a wrong Site ID is entered, the display shows Invalid ID and prompts to enter the Site ID again.
- If a correct Site ID is entered, the display shows Sending req.
- If the request is successful, the display shows Req successful.
- If the single site is not available, the display shows <Site ID> not available.
- If the single site does not exist, the display shows <Site ID> does not exist.

- 6 To return to the Home screen, press the **Menu Select** button directly below Exit.

The SSA Alert for the designated site stops.

Stopping SSA Notification of All Sites

- 1 ◀ or ▶ to SSA.

- 2 Press the **Menu Select** button directly below SSA.
The display shows the **Site Alert** screen.

- 3 ▲ or ▼ to Stop Alert and press the **Menu Select** button directly below Sel.
The display shows the **Select Site** screen.

- 4 ▲ or ▼ to [All Sites] and press the **Menu Select** button directly below Send.
The display shows Sending req.

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.

If the request is successful, the display shows Req successful.

If one or more sites are not available, the display shows `Not all sites available`. Repeat step 3.

-
- 5 To return to the Home screen, press the **Menu Select** button directly below `Exit`.
-

The SSA Alert for all sites stop.

Stopping SSA Notification of All Available Sites

-
- 1  or  to SSA.
 - 2 Press the **Menu Select** button directly below SSA. The display shows the **Site Alert** screen.
 - 3  or  to `Stop Alert` and press the **Menu Select** button directly below `Sel`. The display shows the **Select Site** screen.
 - 4  or  to `[All Avail]` and press the **Menu Select** button directly below `Send`. The display shows `Sending req`.
-

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows `Req failed`.

If the request is successful, the display shows `Req successful`.

-
- 5 To return to the Home screen, press the **Menu Select** button directly below `Exit`.
-

The SSA Alert for all available sites stop.

Channel Change on Off Hook on All Channels

This feature enables the mode of the radio to be changed based on the HUB on/off-hook state on all control heads.

Whenever the radio goes off-hook, the radio changes to a preprogrammed zone channel specifically for off-hook state. When the user returns the radio to on-hook state, it reverts to its previous channel zone before the radio goes off-hook.

When the radio is in off-hook state, manual mode change (including mode change triggered by third party devices) is allowed. Radio reverts back to the last mode before off-hook once the radio goes on-hook.



Note

During PL Defeats and Suspend Scan during on-hook state, the radio is converted to work

in new channel and Channel Change on Off Hook feature is suspended until these conditions end.

We do **not** recommend that "Hub Suspend Scan" and "Channel Change on Off Hook" to be enabled simultaneously.

During Dynamic Regroup channel selector lock state, Emergency, Transmit Inhibit, radio lock, or when external key loaded is attached to the radio, the Channel Change on Off Hook feature is suspended until these conditions end.

The Off Hook State for APX™ Dual Radio Setup

For Dual Radio, the state of the HUB on the unselected radio is always considered as on-hook. The state of the HUB of the selected radio is always reflected as the actual states of the HUB. When the HUB is placed off-hook, the selected radio makes channel change per CPS configuration, and the unselected radio does not trigger channel change.

With Channel Change on Off Hook enabled, when the HUB is placed off-

hook, and there is radio switch, the new selected radio moves to the target channel zone on off hook, and the new unselected radio reverts to the last user selected channel before off-hook.

The Off Hook State for Multiple Radios Setup

When there are multi-control heads connected, the states of these HUBs reflect the active control head(s) state. Any HUB placed off-hook by active control head(s) makes the radio goes off-hook state. Only when all HUBs are placed on-hook, the radio can be in on-hook state.



Note

This feature needs to be carefully enabled.

Users must also be familiar with the functionality of this feature as they have to be aware that removing the microphone triggers mode change most of the time.

Low Voltage Threshold Warning

This feature is created for APX mobile radio to provide warning for low voltage threshold.

A specific external device is attached to the radio to monitor the automobile voltage. When the car battery went lower than a pre-defined threshold, the external device asserts the Vehicular Interface Port (VIP) input to the radio. When the voltage of the battery becomes normal, the external device de-asserts the VIP input to the radio.

The voltage threshold is customized in the external device settings.

When the VIP switch turns on, the VIP asserts input to the radio. The radio immediately initiates a 15 seconds of low Voltage Pre-alert Timer. If the status of the VIP changed before this time-out timer ends, the radio returns to normal operation.

If the status from the VIP unchanged when the time-out timer ends, the radio shows **Low battery** on the display and also sounds low battery/voltage alert tone. The radio sounds a short, high-pitched tone immediately after the **PTT** button is released.



Note

If the mobile radio does not have a control head connected, the bricks can only alert the user with battery alert tone and the transmit chirp.

Next Button

If the O2 radio is programmed with this function, a permanent softkey appears as the first softkey from the right on the display. The softkeys appear at the bottom row of the display.



Note

If the softkeys of the radio are configured less than four softkeys, there shall be no **Next** button.

If there are more than four softkeys required on the radio, the **Next** button helps to toggle to next screen for the subsequent softkey(s) besides the first three softkeys. Pressing this button shall toggle the screens until the last softkey appears and then wraps back to the first four softkeys.

Softkey without any function appears as blank.



Note

When a radio is set up with multi control heads together with an O2 control head which were configured with a **Next** button, the **Next** button is also shown on the menus of other control heads.

Utilities

Viewing Recent Calls

This feature allows you to view the recent incoming and outgoing call information of the following call types:

- Call Alert
- Selective Call
- Private Call
- Phone Call (Outgoing Only)



Note

The radio can also be preprogrammed to log only the radio IDs associated with incoming Dispatch Calls. Check with your dealer or system administrator for more information.

Viewing recent calls via the radio menu:

- a)  or  to **Rent**.
- b) Press the **Menu Select** button directly below **Rent** to access the **Recent Calls** feature screen.
- c)  or  to scroll through the list.

- d) To return to the Home screen, press the **Menu Select** button directly below **Back**,  or the **PTT** button.

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

Selecting the Power Level



Note

This feature must be preprogrammed by a qualified radio technician.

This feature enables you to reduce the transmit power level for specific case that requires a lower power level. You can select the power level at which your radio transmits. The radio always turns on to the default setting.

Power level **Low** enables a shorter transmitting distance and to conserve power. Power level **High** enables a longer transmitting distance.

The following methods are options on how to select the power level. The result of all the methods is the same. You can use the options interchangeably

depending on your preference and the programmed functions.

- Selecting the Power Level via the **Transmit Power Level** switch:
 - a) Use the preprogrammed **Transmit Power Level** switch to toggle the power level between low and high power.

- Selecting the Power Level via the radio menu:
 - a) ◀ or ▶ to **Pwr.**
 - b) Press the **Menu Select** button directly below **Pwr.**

- Selecting the Power Level via the radio menu:

The display shows **Low power** and the low power icon or the display shows **High power** and the high power icon.

Selecting a Radio Profile

This feature allows you to manually switch the visual and audio settings of the radio. The display, backlight, alert tones, and audio settings are defined according to the preprogrammed radio settings of each radio profile.

Please refer to a qualified technician for more information.



Note

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

The following methods are options on how to select a radio profile. The result of all the methods is the same. You can use the options interchangeably depending on your preference and the programmed functions.

- Selecting a radio profile via the preprogrammed **Profile** button:
 - a) Press the preprogrammed **Profile** button.
 - b) ▲ or ▼ to scroll through the menu selections.
 - c) Press the **Menu Select** button directly below **Sel** to select the required radio profile, or press the **Menu Select** button directly below **Exit** to exit the screen without making any changes.
- The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

- Selecting a radio profile via the radio menu:
 - a)  or  to **Prfl** and press the **Menu Select** button directly below **Prfl** to access the **Profiles** feature screen.
 - b)  or  to scroll through the menu selections.
 - c) Press the **Menu Select** button directly below **Sel** to select the required radio profile, or press the **Menu Select** button directly below **Exit** to exit the screen without making any changes.

The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

Controlling the Display Backlight

You can enable or disable the radio's display backlight as needed, if poor light conditions make the display or keypad difficult to read.

Depending on how your radio is preprogrammed, you can also maintain a minimum backlight level on the radio's front display.

Press the **Dimmer** button to adjust the brightness of the display. Long press to toggle between day and night mode.

Turning the Keypad Tones On or Off

You can enable and disable keypad tones as needed.

- Turning the tones on or off via the preprogrammed **Keypad Mute** button:
 - a) To turn the tones off or on, press the preprogrammed **Keypad Mute** button.
- Turning the tones on or off via the radio menu:
 - a)  or  to **Mute**.
 - b) Press the **Menu Select** button directly below **Mute**.
The display shows momentary **Tones off**, indicating that the tones are disabled or the display shows momentary **Tones on**, and you hear a short tone indicating that the tones are enabled.

Turning Voice Mute On or Off

You can enable and disable voice transmission, if needed.

- Turning Voice Mute on or off via the preprogrammed **Voice Mute** button:

- a) To turn the feature off or on, press the preprogrammed **Voice Mute** button.

-
- Turning Voice Mute on or off via the radio menu:
 - a) ◀ or ▶ to **UMut**.
 - b) Press the **Menu Select** button directly below **UMut**.
-

The display shows momentary **Voice mute off**, and you hear a short tone, indicating that the feature is disabled or the display shows momentary **Voice mute on**, and you hear a short tone, indicating that the feature is enabled.

Using the Time-Out Timer

This feature turns off the transmitter of your radio. You cannot transmit longer than the preset timer setting.

If you attempt to do so, the radio automatically stops your transmission, and you hear a talk-prohibit tone.

The timer is defaulted at 60 seconds, but it can be preprogrammed from 3 to 120 seconds, in 15-second intervals, or it can be disabled entirely for each radio mode, by a qualified radio technician.



Note

You hear a brief, low-pitched, warning tone four seconds before the transmission times out.

- 1 Hold down the **PTT** button longer than the preprogrammed time.
You hear a short, low-pitched warning tone, the transmission is cut-off, and the LED goes out until you release the **PTT** button.
 - 2 Release the **PTT** button.
The timer resets.
 - 3 To re-transmit, press the **PTT** button.
The time-out timer restarts and the LED lights up solid red.
-

Using Conventional Squelch Operation Features

This feature filters out unwanted calls with low signal strength or channels that have a higher than normal background noise.

- 1 ◀ or ▶ to **Sq1**.
 - 2 Press the **Menu Select** button directly below **Sq1**.
-

The display shows **Squelch XX**, where **XX** is the value for the current squelch.

3 Perform one of the following actions:

- Press the **Menu Select** button directly below “+” to increase the squelch volume.
- Press the **Menu Select** button directly below “-” to decrease the squelch volume.

4 Press to return to the selected channel.

Analog Options

Tone Private Line (PL), Digital Private-Line (DPL), and carrier squelch can be available (preprogrammed) per channel.

Mode	Result
Carrier squelch (C)	You hear all traffic on a channel.
PL or DPL	The radio responds only to your messages.

Digital Options

One or more of the following options may be preprogrammed in your radio. Check with your dealer or system administrator for more information.

Option	Result
Digital Carrier-Operated Squelch (COS)	You hear any digital traffic.
Normal Squelch	You hear any digital traffic having the correct network access code.
Selective Switch	You hear any digital traffic having the correct network access code and correct talkgroup.

Using the PL Defeat Feature

This feature allows you to override any coded squelch (DPL or PL) that might be preprogrammed to a channel. The radio also unmutes to any digital activity on a digital channel.

Place the preprogrammed **PL Defeat** switch in the PL Defeat position.

One of the following scenarios occurs:

- You hear any activity on the channel.
- The radio is muted if no activity is present.



Note

When this feature is active, the Carrier Squelch status indicator is displayed.

When smart **PTT** is enabled in your radio, you cannot transmit on an active channel.

If you try to transmit on an active smart-**PTT** channel, you hear an alert tone, and the transmission is inhibited. The LED lights up solid yellow to indicate that the channel is busy.

The following table shows the variations of smart **PTT**:

Mode	Description
Transmit Inhibit on Busy Channel with Carrier	You cannot transmit if any traffic is detected on the channel.
Transmit Inhibit on Busy Channel with Wrong Squelch Code	You cannot transmit on an active channel with a squelch code or (if secure-equipped) encryption key other than your own. If the PL code is the same as yours, the transmission is not prevented.
Quick-Key Override	This feature can work in conjunction with either of the two above variations. You can override the transmit-inhibit state

Digital PTT ID Support

This feature allows you to see the radio ID (number) of the radio from whom you are currently receiving a transmission. This ID, consisting up to a maximum of eight characters, can be viewed by both the receiving radio and the dispatcher.

The ID number of your radio is also automatically sent every time the **PTT** button is pressed. This is a per-channel feature. For digital voice transmissions, the ID of your radio is sent continuously during the voice message.

Smart PTT Feature (Conventional Only)

Smart **PTT** is a per-personality, programmable feature used in conventional radio systems to keep radio users from talking over other radio conversations.

Mode	Description
	by quick-keying the radio. In other words, two PTT button presses within the preprogrammed time limit.

Transmit Inhibit

This feature is available for APCO 25 trunking, Type II trunking and Conventional operations for all APX radios.

When Transmit Inhibit feature is enabled, the radio stops all transmission including voice and data. The radio could receive messages but not replying the acknowledgement request of the received message.

User could physically control the transmission of the radio especially during operation in hazardous environments with this feature. An environment is considered hazardous when the power emitted by the radio power amplifier could initiate an explosion or other dangerous reactions.

When the Transmit Inhibit feature is disabled, the radio functions according to its normal operations.

The radio sounds alert tone when user enters or exits this feature and also when **PTT** is pressed.



Note

Acknowledgement of any messages required from the radio is not transmitted if the Transmit Inhibition is enabled.

Enabling Transmit Inhibition

Perform one of the following actions:

- ◀ or ▶ to TxIn. Press the **Menu Select** button below TxIn.
- Turn off the ignition through Ignition Sense Line.



Note

If the user has disabled TX Inhibit via the menu and then moves the switch to the position where TX Inhibit is enabled, the new value overwrites the menu value.

The display shows Tx inhibit on. You hear a sequence of short, low-high tones to indicate transmission is inhibited.

Pressing **PTT** triggers the radio sounds a constant short, low-pitched tone (reject tone).



Note

The status of the Transmit Inhibit does not change after the radio powers up.

The softkey TxIn is created to ease the user of inhibition transmission besides relying solely on Ignition Sense Line. Only if the Ignition Sense Line is on, the softkey TxIn works. If the Ignition Sense Line is on, user can always turn on or off the Transmit Inhibition using the softkey TxIn; but when the Ignition Sense Line is off, function of softkey TxIn is suspended, and the Transmit Inhibition function is always off.

If PTT TX Inhibit is enabled, when using multi control head with one active configuration, with the **PTT** pressed on the active control head, any press on the programmable button of the other control head which meant for that control head to be active control head will cause an unstoppable long low-pitched tone (Talk Prohibit Tone). The display shows Tx inhibit. This behavior can be stopped by pressing **PTT** button again on the active control head

Disabling Transmit Inhibition

Perform one of the following actions:

- ◀ or ▶ to TxIn. Press the **Menu Select** button below TxIn.
- Turn on the ignition through Ignition Sense Line.



Note

If the user has disabled TX Inhibit via the softkey and then moves the switch to the position where TX Inhibit is enabled, the new value overwrites the menu value.

The display shows Tx inhibit off. You hear a sequence of short, high-low tone (Transmit Inhibit Off tone) to indicate transmission is back to normal operation.

General Radio Information

Your radio contains information on the following:

- Radio Information
- IP Display
- Control Assignments



Note

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You

hear the Menu Inactive Exit Tone upon feature exit.

Accessing the Radio Information

This feature displays the following radio information:

- Host Version
- Secure Version
- CH 1 – 4 Version (depending on the number of channels connected.)
- Siren Version
- Model Number
- ESN
- Flash Code
- Tuning Version
- DSP Version
- KG (Secure Algorithm)
- Serial Number
- Flash Size & Type
- RF Band
- Processor Version
- MCHIB Version
- CHIB Version
- TIB Version
- TRC Version

- VRS Version
- URC Version
- DVRS App Version (only when DVRS is available)
- DVRS DSP Version (only when DVRS is available)
- DVRS CP Version (only when DVRS is available)
- AUX CH Version



Note

To return to the Home screen, press  at any time.

- 1  or  to **Info** and press the **Menu Select** button directly below **Info**.

- 2  or  to **Radio Info** and press the **Menu Select** button directly below **Set**.
The display shows the Information screen.

- 3 Perform one of the following actions:
 -  or  to scroll through the various information.
 - To return to the previous screen, press the **Menu Select** button directly below **Back**.
 - To return to the Home screen, press .

Viewing the IP Information

This feature displays the device name, IP address, and status of your radio.



Note

The device name of your radio is preprogrammed. Check with your dealer or system administrator for more information.

- 1 Perform one of the following actions:
 - Press the preprogrammed **Info** button.
 - ◀ or ▶ to **Info** and press the **Menu Select** button directly below **Info**.

- 2 ▲ or ▼ to **IP Info** and press the **Menu Select** button directly below **Sel**.
The display shows the IP Info screen.

- 3 Perform one of the following actions:
 - ▲ or ▼ to scroll through the various information.
 - Press the **Menu Select** button directly below **Back** to return to the previous screen.
 - Press  to return to the Home screen.

Viewing the Control Assignments

This feature displays the programmable radio functions assigned to the controls of your radio for the currently selected channel.

See [Programmable Features](#) on page 20 for more information on the various programmable features of your radio.

- 1 Perform one of the following actions:
 - Press the preprogrammed **Info** button.
 - ◀ or ▶ to **Info** and press the **Menu Select** button directly below **Info**.

- 2 ▲ or ▼ to **Control map** and press the **Menu Select** button directly below **Sel**.
The display shows the Control Map screen.

- 3 Perform one of the following actions:
 - ▲ or ▼ to scroll through the various information.
 - Press the **Menu Select** button directly below **Back** to return to the previous screen.
 - Press  to return to the Home screen.

External Alarms (Horn and Lights)

All control heads can be equipped for external alarms (horn and lights) that are activated when a Call Alert page, Private Conversation call, or phone call is received.

The radio always powers up with the horn and lights feature enabled.



Note

The horn and lights feature must be enabled by a qualified radio technician.

Using Non-Permanent Horn and Lights

- 1 Press the **Menu Select** button directly below H/L momentarily.
The last selected alarm(s) are enabled, and the display shows the enabled alarm(s) alternating with the selected mode, until it is turned off.
- 2 Press the **Menu Select** button directly below H/L momentarily to turn off the alarm(s).
The display shows Horn/Lites off.

Using Permanent Horn and Lights

If Permanent Horn and Lights is enabled, horn and lights will automatically turn on when the radio powers up.

- 1 Press the **Menu Select** button directly below H/L once to turn off the alarm(s).
- 2 Press the **Menu Select** button directly below H/L momentarily to enable the last selected alarm(s).
The display briefly shows the enabled alarms, and then reverts back to the selected mode.

Changing the Selected Alarms

- 1 Press the **Menu Select** button directly below H/L until the display shows the required alarm.
- 2 Perform one of the following actions:
 - Press the **Menu Select** button directly below H+L to turn on both horn and lights.
 - Press the **Menu Select** button directly below Lgts to turn on the lights.
 - Press the **Menu Select** button directly below Horn to turn on the horn.

One of the following scenarios occurs:

- If you choose H+L, the display shows Horn/Lites on.
- If you choose Lgts, the display shows Lights on.
- If you choose Horn, the display shows Horn on.

An Off entry is shown at the softkey when one of the alarms is active. Selecting Off deactivates the current active alarm.

Receiving a Call While Alarms are Turned On

When you receive a call with the Alarms turned on, you hear the vehicle's horn sounds for four seconds, and/or the car lights turn on for 60 seconds.

The display shows the type of call received (Call, Page, or Phone) and the selected mode name.

The time interval can be modified by a qualified radio technician.

Turning Off Non-Rearmable External Alarms

- 1 Perform one of the following actions:

- Press the **Menu Select** button directly below Call, Page or Phon to turn off the external alarm(s) and access that feature.
- Press the **PTT** button or any control-head button to turn off the external alarm(s).

The **Volume Knob** and the **Dimmer** button have no effect on the state of the external alarm(s).

-
- 2 Press the **Menu Select** button directly below H/L momentarily to rearm the horn and lights feature.
-

Turning Off Rearmable External Alarms

Perform one of the following actions:

- Press the **Menu Select** button directly below Call, Page or Phon to turn off the external alarm(s) and access that feature. The external alarm(s) is turned off and automatically rearmed so that when you exit the entry, the external alarm(s) will automatically turn on.
- Press the **PTT** button or any control head button other than the **Menu Select** button directly below H/L to turn off the external alarm(s). The external alarm(s) is turned off and automatically rearmed so that when you

exit the entry, the external alarm(s) will automatically turn on.

- Press the **Menu Select** button directly below H/L to turn off the external alarm(s) and exit the Horn and Lights feature. Press the **Menu Select** button directly below H/L momentarily to rearm the horn and lights feature.

The **Volume Knob** and the **Dimmer** button have no effect on the state of the external alarm(s).

Helpful Tips

If symptoms persist or, if your unit exhibits other problems, contact a qualified radio technician.

Radio Care

The following are suggestions to assist you in troubleshooting possible operating problems.



Caution

The cables that connect to the rear of the radio could have live voltage on some of their pins. Do not remove or reconnect these cables. Only a qualified radio technician should perform this task. Service performed by unauthorized personnel may cause the radio to transmit an emergency alarm even if the unit is turned off.

If your radio is locked up or the display shows **FAIL** 01/09, turn the radio off and then back on. If this does not correct the condition, take the radio to a qualified radio technician for service.

If radio operation is intermittent, check with other persons using the system for similar problems before taking the radio in for service. Similar problems indicate a system malfunction rather than a radio failure.

Accessories

The accessory link below is for APX radios. Not all accessories are FCC certified to operate with all APX models and/or bandsplits. Please refer to the specific APX radio price pages for a list of FCC certified accessories or contact your sales representative for accessory compatibility.

<http://www.motorolasolutions.com/APX>

Maritime Radio Use in the VHF Frequency Range

Special Channel Assignments

Emergency Channel

If you are in imminent and grave danger at sea and require emergency assistance, use VHF Channel 16 to send a distress call to nearby vessels and the United States Coast Guard. Transmit the following information, in this order:

- 1 “MAYDAY, MAYDAY, MAYDAY.”
- 2 “THIS IS _____, CALL SIGN _____.” State the name of the vessel in distress 3 times, followed by the call sign or other identification of the vessel, stated 3 times.
- 3 Repeat “MAYDAY” and the name of the vessel.
- 4 “WE ARE LOCATED AT _____.” State the position of the vessel in distress, using any information that will help responders to locate you, e.g.:
 - latitude and longitude
 - bearing (state whether you are using true or magnetic north)

- distance to a well-known landmark
 - vessel course, speed or destination
- 5 State the nature of the distress.
 - 6 Specify what kind of assistance you need.
 - 7 State the number of persons on board and the number needing medical attention, if any.
 - 8 Mention any other information that would be helpful to responders, such as type of vessel, vessel length and/or tonnage, hull color, etc.
 - 9 “OVER.”
 - 10 Wait for a response.
 - 11 If you do not receive an immediate response, remain by the radio and repeat the transmission at intervals until you receive a response. Be prepared to follow any instructions given to you.

Non-Commercial Call Channel

For non-commercial transmissions, such as fishing reports, rendezvous arrangements, repair scheduling, or berthing information, use **VHF Channel 9**.

Operating Frequency Requirements

A radio designated for shipboard use must comply with Federal Communications Commission Rule Part 80 as follows:

- on ships subject to Part II of Title III of the Communications Act, the radio must be capable of operating on the 156.800 MHz frequency.
- on ships subject to the Safety Convention, the radio must be capable of operating:
 - in the simplex mode on the ship station transmitting frequencies specified in the 156.025 – 157.425 MHz frequency band, and
 - in the semiduplex mode on the two frequency channels specified in the table below.



Note

Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be lawfully used by the general public in US waters.

Additional information about operating requirements in the Maritime Services can be obtained from the full text of FCC Rule Part 80 and from the US Coast Guard.

Table 1: VHF Marine Channel List

Channel Number	Frequency (MHz)	
	Transmit	Receive

1	156.050	160.650
2	156.100	160.700
*	156.150	160.750
4	156.200	160.800
5	156.250	160.850
6	156.300	–
7	156.350	160.950
8	156.400	–
9	156.450	156.450
10	156.500	156.500
11	156.550	156.550
12	156.600	156.600
13**	156.650	156.650
14	156.700	156.700
15**	156.750	156.750
16	156.800	156.800
17**	156.850	156.850

18	156.900	161.500
19	156.950	161.550
20	157.000	161.600
*	157.050	161.650
22	157.100	161.700
*	157.150	161.750
24	157.200	161.800
25	157.250	161.850
26	157.300	161.900
27	157.350	161.950
28	157.400	162.000
60	156.025	160.625
*	156.075	160.675
62	156.125	160.725
63	156.175	160.775
*	156.225	160.825
65	156.275	160.875

66	156.325	160.925
67**	156.375	156.375
68	156.425	156.425
69	156.475	156.475
71	156.575	156.575
72	156.625	—
73	156.675	156.675
74	156.725	156.725
75	***	***
76	***	***
77**	156.875	—
78	156.925	161.525
79	156.975	161.575
80	157.025	161.625
*	157.075	161.675
*	157.125	161.725
*	157.175	161.775

84	157.225	161.825
85	157.275	161.875
86	157.325	161.925
87	157.375	161.975
88	157.425	162.025

**Note**

* Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be **lawfully used** by the general public in US waters.

** Low power (1 W) only.

*** Guard band.

**Note**

A – in the Receive column indicates that the channel is transmit only.

maritime use when it operates on the distress and safety frequencies specified in RSS-182 Section 7.3.

Technical Parameters for Interfacing External Data Sources

	RS232	USB	SB9600
Input Voltage (Volts Peak-to-peak)	18V	3.6V	5V
Max Data Rate	28 kb/s	12 Mb/s	9.6 kb/s
Impedance	5k ohm	90 ohm	120 ohm

Declaration of Compliance for the Use of Distress and Safety Frequencies

The radio equipment does not employ a modulation other than the internationally adopted modulation for

Glossary

This glossary is a list of specialized terms used in this manual.

ACK	Acknowledgment of communication.
Active Channel	A channel that has traffic on it.
Analog Signal	An RF signal that has a continuous nature rather than a pulsed or discrete nature.
ARS	Automatic Registration Service
ASTRO 25	Motorola standard for wireless digital trunked communications.
ASTRO Conventional	Motorola standard for wireless digital conventional communications.
Autoscan	A feature that allows the radio to automatically scan the members of a scan list.
AUX CH	Auxiliary Control Head

Call Alert	Privately page an individual by sending an audible tone.
Carrier Squelch	Feature that responds to the presence of an RF carrier by opening or unmuting (turning on) a receiver's audio circuit. A squelch circuit silences the radio when no signal is being received so that the user does not have to listen to "noise".
Central Controller	A software-controlled, computer-driven device that receives and generates data for the trunked radios assigned to it. It monitors and directs the operations of the trunked repeaters.
Channel	A group of characteristics such as transmit/ receive frequency pairs, radio parameters, and encryption encoding.
Control Channel	In a trunking system, one of the channels that is used to

	provide a continuous, two-way/ data communications path between the central controller and all radios on the system.	Digital Signal	An RF signal that has a pulsed, or discrete, nature, rather than a continuous nature.
Conventional	Typically refers to radio-to-radio communications, sometimes through a repeater (see Trunking).	Dispatcher	An individual who has radio system management duties.
Conventional Scan List	A scan list that includes only conventional channels.	DSP	Digital Signal Processing
CP	Codeplug	Dynamic Regrouping	A feature that allows the dispatcher to temporarily reassign selected radios to a single special channel so they can communicate with each other.
Cursor	A visual tracking marker (a blinking line) that indicates a location on the display.	DVRS	Digital Vehicular Repeater System
Deadlock	Displayed by the radio after three failed attempts to unlock the radio. The radio must be powered off and on prior to another attempt.	ESN	Electrical Serial Number
Digital Private Line (DPL)	A type of coded squelch using data bursts. Similar to PL except a digital code is used instead of a tone.	Failsoft	A feature that allows communications to take place even though the central controller has failed. Each trunked repeater in the system transmits a data word informing every radio that the system has gone into failsoft.

FCC	Federal Communications Commission.
FM	Frequency Modulation
Hang Up	Disconnect.
Home screen	The first display information after the radio completes its self test.
IV&D	Integrated Voice and Data
KVL	Key-variable loader: A device for loading encryption keys into the radio.
LCD	Liquid crystal display.
LED	Light-emitting diode.
MCHB	Millennium Control Head Board
MDC	Motorola Data Communication
Menu Entry	A software-activated feature shown at the bottom of the display – selection of these features is controlled by the  button.

Monitor	Check channel activity by pressing the Monitor button. If the channel is clear, you hear static. If the channel is in use, you hear conversation. It also serves as a way to check the volume level of the radio, since the radio “opens the squelch” when the monitor button is pressed.
Multi-System Talkgroup Scan List	A scan list that can include both talkgroups (trunked) and channels (conventional).
Network Access Code	Network Access Code (NAC) operates on digital channels to reduce voice channel interference between adjacent systems and sites.
Non-Tactical/ Revert	The user talks on a preprogrammed emergency channel. The emergency alarm is sent out on this same channel.
OTAR	Over-the-air rekeying.

Page	A one-way alert, with audio and/or display messages.		(send) operation when pressed.
Personality	A set of unique features specific to a radio.	Radio Frequency (RF)	The part of the general frequency spectrum between the audio and infrared light regions (about 10 kHz to 10,000,000 MHz).
PIN	Personal Identification Number		
Preprogrammed	Refers to a software feature that has been activated by a qualified radio technician.	Repeater	A conventional radio feature, where you talk through a receive/transmit facility that re-transmits received signals, in order to improve communications range and coverage.
Private (Conversation) Call	A feature that lets you have a private conversation with another radio user in the talkgroup.		
Private Line (PL)	A sub-audible tone that is transmitted such that only receivers decoding the tone receives it.	Selective Call	A feature that allows you to call a selected individual, intended to provide privacy and to eliminate the annoyance of having to listen to conversations of no interest to you.
Programmable	Refers to a radio control that can have a radio feature assigned to it.		
PTT	Push-To-Talk. The PTT button engages the transmitter and puts the radio in transmit	Selective Switch	Any digital P25 traffic having the correct Network Access Code and the correct talkgroup.

Squelch	Special electronic circuitry, added to the receiver of a radio, that reduces, or cuts off, unwanted signals before they are heard in the speaker.		
Standby	An operating condition whereby the radio's speaker is muted but still continues to receive data.	TMS	Text Messaging Service
Status Calls	Pre-defined text messages that allow the user to send a conditional message without talking.	Trunking	The automatic sharing of communications paths between a large number of users (see Conventional).
Tactical/ Non-Revert	The user talks on the channel that was selected before the radio entered the emergency state.	Trunking Priority Monitor Scan List	A scan list that includes talkgroups that are all from the same trunking system.
Talkaround	Bypass a repeater and talk directly to another unit for easy local unit-to-unit communications.	USK	Unique Shadow Key.
Talkgroup	An organization or group of radio users who communicate	UTC	Coordinated Universal Time. The international time standard (formerly Greenwich Mean Time, or GMT). Zero hours UTC is midnight in Greenwich, England, which is located at 0 degrees longitude. Everything east of Greenwich (up to 180 degrees) is later in time; everything west is earlier. There are 42 time authorities around the world that are constantly synchronizing with

each other. Abbreviated as UTC (English backronym = Universal Time, Coordinated), it is also known as Zulu (Z) Time.

VRS

Vehicular Repeater System

Zone

A grouping of channels.

Limited Warranty

MOTOROLA COMMUNICATION PRODUCTS

I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA SOLUTIONS, INC. (“MOTOROLA”) warrants the MOTOROLA manufactured Communication Products listed below (“Product”) against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

ASTRO APX Mobile Radios	One (1) Year
Product Accessories	One (1) Year

MOTOROLA, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or

boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA.

This express limited warranty is extended by MOTOROLA to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA. MOTOROLA assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA.

Unless made in a separate agreement between MOTOROLA and the original end user purchaser, MOTOROLA does not warrant the installation, maintenance or service of the Product.

MOTOROLA cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

II. GENERAL PROVISIONS:

This warranty sets forth the full extent of MOTOROLA'S responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at MOTOROLA's option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

IV. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA at 1-800-927-2744 US/Canada.

V. WHAT THIS WARRANTY DOES NOT COVER:

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2 Defects or damage from misuse, accident, water, or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- 4 Breakage or damage to antennas unless caused directly by defects in material workmanship.
- 5 A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-MOTOROLA supplied equipment) which adversely affect performance of the Product or interfere with MOTOROLA's normal warranty inspection and testing of the Product to verify any warranty claim.
- 6 Product which has had the serial number removed or made illegible.
- 7 Rechargeable batteries if:
 - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
 - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- 8 Freight costs to the repair depot.
- 9 A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA's published specifications or the FCC certification labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA.
- 10 Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- 11 Normal and customary wear and tear.

VI. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and MOTOROLA will pay those costs and damages finally awarded against

the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- 1 that MOTOROLA will be notified promptly in writing by such purchaser of any notice of such claim,
- 2 that MOTOROLA will have sole control of the defense of such suit and all negotiations for its settlement or compromise, and
- 3 should the Product or parts become, or in MOTOROLA's opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA.

MOTOROLA will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished

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VII. GOVERNING LAW:

This Warranty is governed by the laws of the State of Illinois, U.S.A.

VIII. For Australia Only:

This warranty is given by Motorola Solutions Australia Pty Limited (ABN 16 004 742 312) of Tally Ho Business Park, 10 Wesley Court, Burwood East, Victoria.

Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Motorola Solutions Australia's limited warranty above is in addition to any rights and remedies you may have under the Australian Consumer Law. If you have any queries, please call Motorola Solutions Australia at 1800 457 439. You may also visit our website:

<http://www.motorolasolutions.com/XA-EN/Pages/>

[Contact_Us](#) for the most updated warranty terms.

SERVICE

Proper repair and maintenance procedures will assure efficient operation and long life for this product. A Motorola maintenance agreement will provide expert service to keep this and all other communication equipment in perfect operating condition. A nationwide service organization is provided by Motorola to support maintenance services. Through its maintenance and installation program, Motorola makes available the finest service to those desiring reliable, continuous communications on a contract basis. For a contract service agreement, please contact your nearest Motorola service or sales representative, or an authorized Motorola dealer.

Express Service Plus (ESP) is an optional extended service coverage plan, which provides for the repair of this product for a period of three years from the date of shipment from the factory, or the date of delivery if purchased from an authorized Motorola two-way radio dealer. For more information about ESP, contact the Motorola Radio Support Center, 2204 Galvin Drive, Elgin, IL 60123, 1-800-227-6772.



MOTOROLA

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