

Aristel DV Series
System Administrator's
User Manual





ATTN:

# SERVICE WORK REQUEST FORM



This form must be printed from this manual and sent via fax before any service work can be scheduled or completed.

#### **SCHEDULE OF CHARGES**

REMOTE SUPPORT			ON SITE SUPPORT		
HOURLY RATE	\$90 ex GST	OR	CALL OUT	\$140 ex GST	
			Hourly rate	\$140 ex GST	
D D					

STEP 1
Company Name For Invoice:
Contact Person:
Contact Phone: <u>(w)</u> (m)
Site Address:
Email for Invoice:
System Brand/Model:
Description of work required:
STEP 2
CREDIT CARD PAYMENT DETAILS:
Name on Card:
Credit Card Number:
Card Type: Visa MasterCard Amex Expiry Date:
Please Note: Payment will be processed and invoice will be sent on day of works. Amex cards incur an additional 3% surcharge. For payment method other than Credit Card, you will need to contact Infiniti at <b>1800 850 214</b>

STEP 3

FAX TO 1300 889 756

Ph: 1800 850 214

<sup>\*</sup> Please note: Rates are based on work conducted during standard business hours, and are billable in 1 hour blocks. Rates are also excluding any materials required. For full terms, see <a href="www.infinititelecommunications.com.au/terms.htm">www.infinititelecommunications.com.au/terms.htm</a>

# DV SERIES



# SYSTEM ADMINISTRATOR'S USER GUIDE

# **Aristel networks**



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#### For Australia Wide Service or Support Call 1800 850 214 | www.itelcom.com.au | info@itelecom.com.au

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# **■** Icons Used in this Manual:

# **Dial pad symbols**

(2 1) : Press digit [1].

3 : Press digit [3].

: Press digit [5].

: Press digit [7].

: Press digit [9].

: Press digit [\*].

POSE 7 TUV 8 MRZ 9 Enter numbers.

**Special function keys** 

: Press [FUNC] key.

: Press [SPK] Button.

: Press [REDIAL] Button.

: Press [TRF/FL] Button.

▼ VOL ▲

: Press [VOL] Key.

SPD —

: Press [SPD] Key.

: Press digit [2].

: Press digit [4].

: Press digit [6].

: Press digit [8].

: Press digit [0].

: Press digit [#].

HOLD ÷

: Press [HOLD] Key.

# **DSS** keys

DSS FN: Press [DSS Function] Key.

CO. : Press [DSS CO line] Key

ST. : Press [DSS Station] Key.

AT/MIC :Microphone On/Off.

FAC :FAC Button

Forward Button

**SAVE** : Press [SAVE] Key.

CAL :Calculator Start/Cancel

PAGE : Press Page Key.

BE PAGED : Press Be Paged Key toAnswer a Page Call

: Press MW Key.

door :Press door Key.

conf/dnd : Press co

: Press conf/dnd Key

# **Other symbols**

: Hang Up or On Hook.

: Lift Handset or Off Hook.

: Station (Key Phone or SLT)
during ringing.

or : During Conversation or on talking.



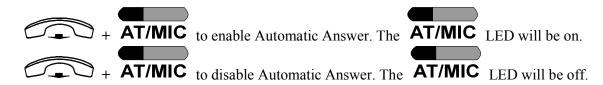
# A: Key Telephone Layout and Parts List



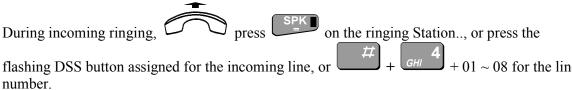


# **B:** Key Telephone Station Operation

# 01. Automatic Answer

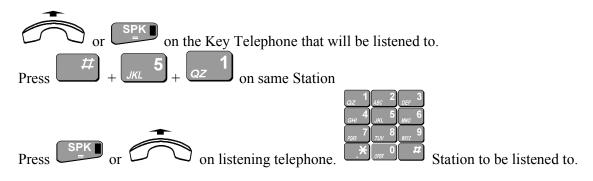








# 02. Baby Listening



#### **Cancel Baby Listening**



Note: Once the Baby Listening has been enabled, the microphone on the listened to Station will be active all the time.

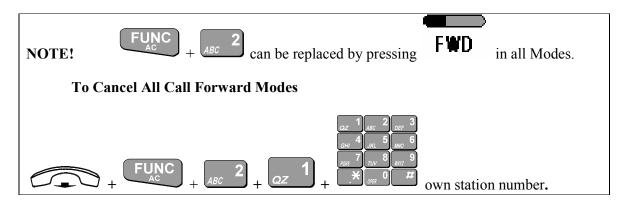
# 03. Background Music Listening



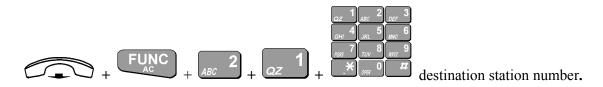
# **Cancel Background Music Listening**



# 04. Call Forward



**Call Forward All** 



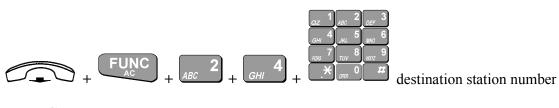
#### **Call Forward Busy**



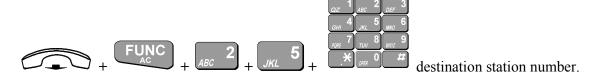
#### **Call Forward No Answer**



#### Call Forward Busy/No Answer

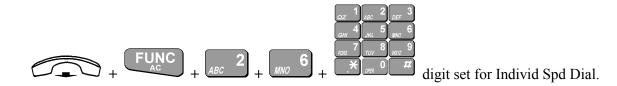


**Call Follow Me** 



#### **Call Forward to External Number**





# 05. Call Signal

OR

Changing call signal from Ring to Voice or from Voice to Ring.



# 06. Call Split

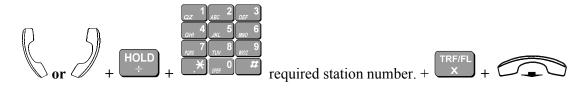


# 07. Call Transfer

#### **Announced Transfer**



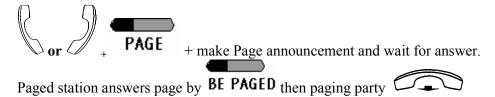
#### **Unannounced Transfer (Camp On)**



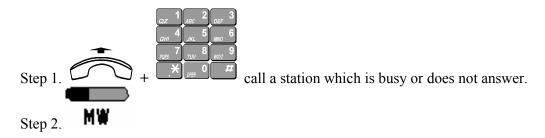
# Quick Transfer by DSS key



#### **Quick Transfer by Page key**

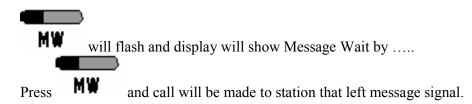


# 08. Call Waiting

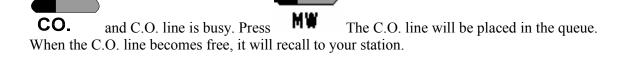


Note: If the called station was busy, it will recall to the station leaving the message and when this station answers the call, it will call the message left station.

# **Answer Call Waiting**

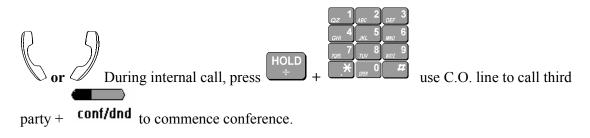


**Busy C.O.** line queuing

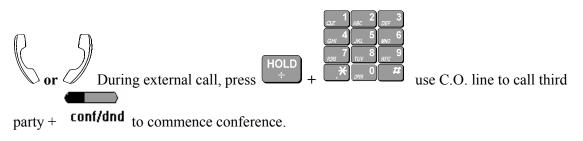


# 09. Conference

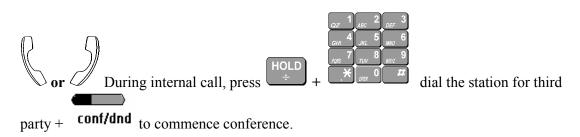
#### **Combined External/Internal Conference**



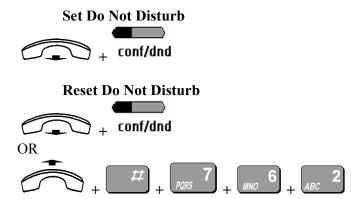
#### **External Conference**



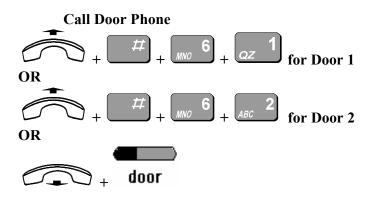
#### **Internal Conference**



# 10. Do Not Disturb



# 11. Door Phone



Note: To operate the door latch, press during a door call.

# 12. Environment Monitoring



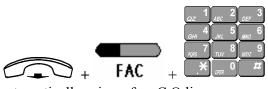
Note: The Environment Monitor ability is set in Zone506-ST-Item 07 for each station and the monitor level is set in Zone 506 Item 07. Monitoring gives no indication of operation at the monitored station and is one-way talking/listening.

# 13. Fire Alarm Off (Console Only)





# 14. Forced Account Codes



the Forced Account Code. The system will

automatically seize a free C.O.line.

OR



the Forced Account Code. The system

will automatically seize a free C.O. line.

# 15. Handsfree / Handset Switching

Handset to Handsfree operation



OR



Handsfree to Handset operation



# 16. Handsfree Operation



OR



# 17. Headset Operation

#### **Programming**

An eight digit max. Password can be programmed into Zone 301 Set 08 Item 01. This is not necessary for operation.

#### **Enable Headset mode**

Step 1. Connect Headset to Key Telephone



Step 3. Leave handset

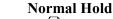
#### Disable Headset mode

As above



Disconnect from a Call in Headset mode

# 18. Hold Calls

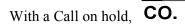




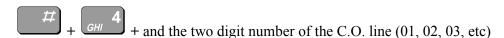
## **Exclusive Hold**



#### **Retrieve External Call from Normal Hold**



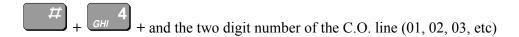
OR



#### **Retrieve External Call from Exclusive Hold**

At Holding Station: , CO.

OR



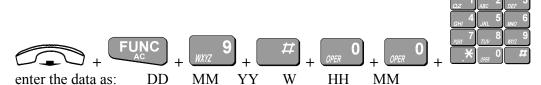
At any other Station: CO. + HOLD

OR

$$+$$
  $+$   $+$  and the two digit number of the C.O. line  $(01, 02, 03, \text{ etc})$  +

# 19. Individual / Own station Alarms / Date & Time

**Date & Time Setting (Console Only)** 



DD = Day of the Month

MM = Month of the Year

W = Day of the week. Monday = 1, Tuesday = 2, etc.

YY = Year

HH = Hour of Day

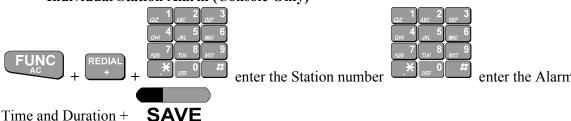
MM = Minutes

To save the new Date and Time on a **25 Button:** 

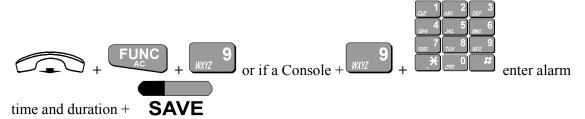


To save the new Date and Time on a **15 Button:** 

**Individual Station Alarm (Console Only)** 

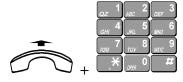


# **Own Station Alarm**



# 20. Internal Calls





enter the number programmed for Operator (Usually 0 or 9)

#### **Handsfree Call**



enter Station number

#### OR



#### **Hot Call**



connection will be made as programmed (Internal or SPD number)

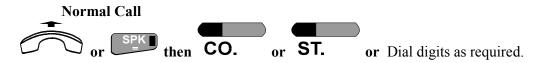
#### **Manual Call**



or SPK

and call will be made to the Operator.

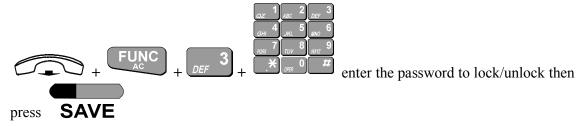
Note: This must programmed to function prior to using. It is an individual station feature.





# 21. Lock / Unlock Telephone.

Normal Lock and Unlock



Temporary (once off) Lock and Unlock

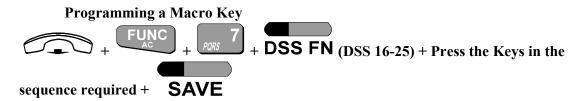


# 22. Lock / Unlock RS232 (SMDR) port.

Lock and Unlock RS232 Port/SMDR (Console Only)



# 23. Macro Key Assignment.



The DSS key selected to be the Macro key must not be already programmed as a function key.



# **24.** Mute

# During a Handset Call or + SPK Press again to resume talking.

OR

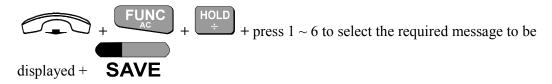


**During a Handfree Call** 



# 25. Message Text

Selecting and displaying a message



# **Removing the Message**

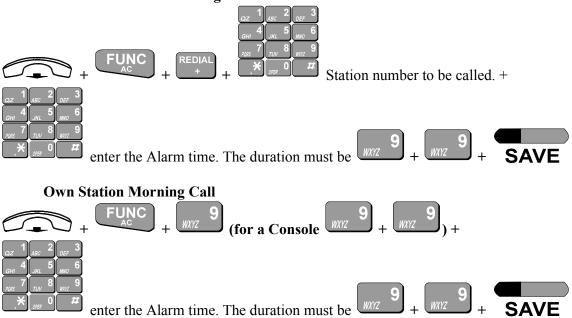


Note: These are the six available messages

- 1. DO NOT DISTURB
- 2. BACK AT (ENTER TIME) =: AS IN 2:00
- 3. NOT IN OFFICE
- 4. RETURN ON (ENTER DATE OR TIME) =/ AS IN 12/6
- 5. RING MY MOBILE
- 6. CALL (ENTER NUMBER. Max = 11 digits)

# 26. Morning Call

#### **Individual Station Morning Call**



# 27. Night Switching

#### Automatic switching: Day Mode/Night Mode Toggle



Note: This will toggle the system from Auto to Manual Night Switching Mode and visa versa

## Manual switching: Day Mode/Night Mode Toggle



Note: When the system is in Manual Mode, this will toggle the system from Night Mode to Day Mode and visa versa. When the system is in Night Mode:-

The 1<sup>st</sup> Console will display "Night Service" and the dnd/conf LED will fast flash.

The dnd/conf LED on the other Consoles will fast flash.

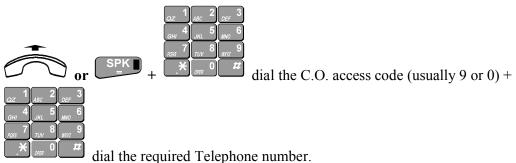
# **28. OHCA**

Step 1. Call a busy Station that is programmed and cabled as OHCA and is on an Off-Hook call

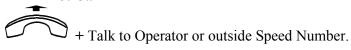
Step 2. Press Talk to Station through the handsfree speaker and microphone

# 29. Outgoing Calls

#### Automatic C.O. line access



#### **Hot Call**



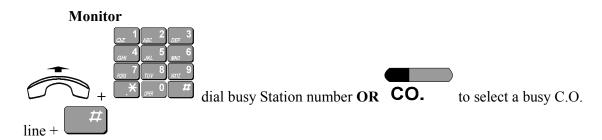
#### Manual C.O. line access



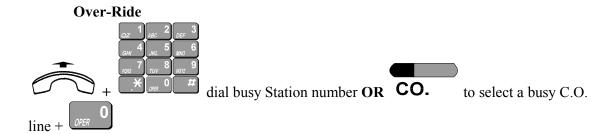
#### OR



# 30. Over-Ride and Monitor



Note: During Monitoring, the Monitoring party will hear the other parties' conversation, but the Monitored parties will not hear the Monitoring party. ie: One way connection.

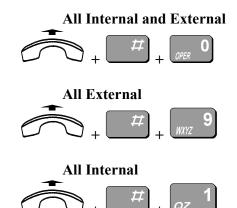


Note: An Over-Ride tone will be heard by the parties and a conference call is set up with all parties connected.

#### **Cancel Monitor or Over-Ride**



# 31. Paging





#### **External Zone**



#### **Internal Zone**



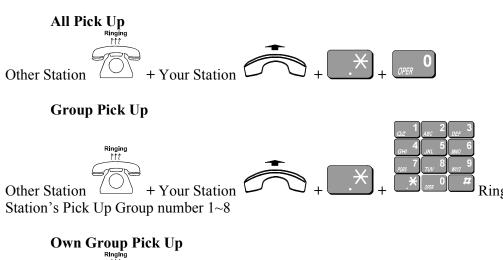
## **Incoming DISA Paging to All Internal Zone**

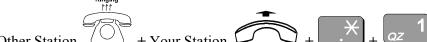
Step 1. Set a password DISA Paging

Step 2. Call in on a C.O. line set for Auto-Attendant answer.



# 32. Pick Up

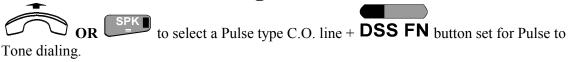








# 33. Pulse / Tone Switching



Note: It is only possible to change from Pulse to Tone. It is not possible to change from Tone to Pulse dialing.

# 34. Redial







Note: During Redial, the **SAVE** LED will flash.

#### Last Number Redial



The system will select a free C.O. line and redial the last number that was dialed.

# 35. Releasing Calls

#### Handset





# 36. Review System Software Version

For all systems + TRF/FL LCD shows operating Software version

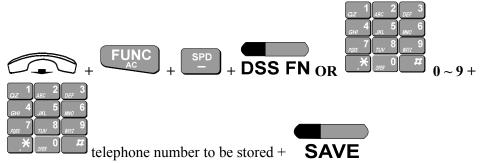
# 37. Review RS232 (SMDR) status

For all systems + TRF/FL + TRF/FL LCD shows RS232 / SMDR status

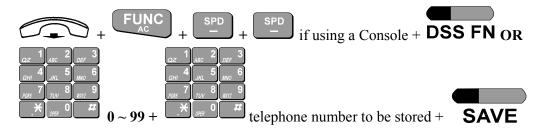


# 38. Speed Dial Programming and operation





OR



# **Individual Speed Dial Operation**

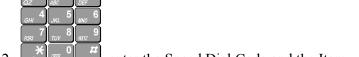


OR



# **System Speed Dial Programming (Console Only)**

Step 1. 
$$+$$
 FUNC  $+$  SPD  $+$   $QZ$  1



Step 2. Step 2 enter the Speed Dial Code and the Item = 
$$0 + 0$$

# **System Speed Dial Operation**

#### OR

#### OR

#### OR

Step 2. enter the Speed Dial Code required. The System will select a free C.O. and dial the number.

Note: When entering Names in Name Speed Dial,

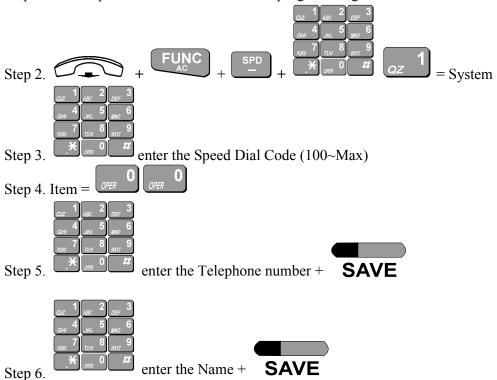
**DSS FN** DSS button 3 moves the cursor to the left

**DSS FN** DSS button 4 moves the cursor to the right

**DSS FN** DSS button 10 clears all digits/letters previously stored

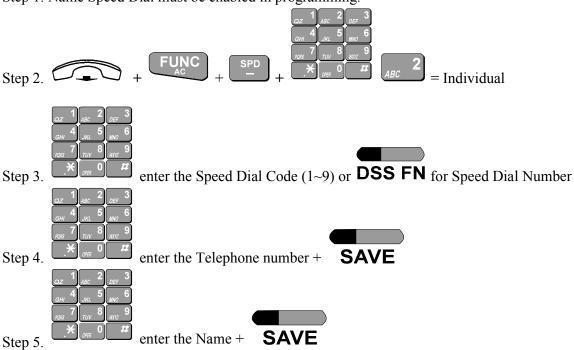
## **System Name Speed Dial Programming (Console Only)**

Step 1. Name Speed Dial must be enabled in programming.



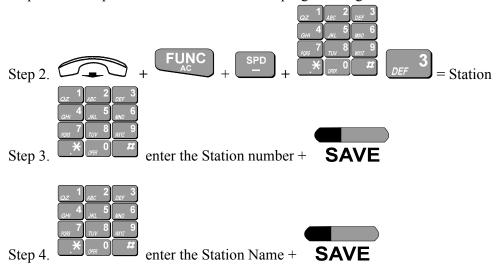
# **Individual Name Speed Dial Programming (Console Only)**

Step 1. Name Speed Dial must be enabled in programming.



## **Station Name Speed Dial Programming (Console Only)**

Step 1. Name Speed Dial must be enabled in programming.



Name Speed Dial Operation





Step 2. enter the first letter of the name + **DSS FN** DSS button 1 to start searching through the Speed Dial Codes beginning with that letter.

Step 3. **DSS FN** DSS button 2 to select the particular name.

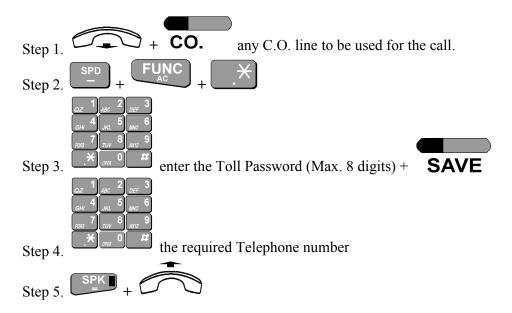


# 39. Station Operations Help List



Note: The LCD will display the function information for 3 seconds and then scroll to the next function. To activate a function, press

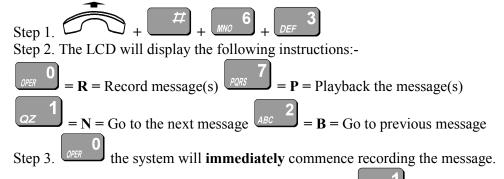
# 40. Toll Code



Note: If zone 253 is enabled, the full Toll Code used will be printed in the SMDR output.

# 41. Voice Message Recording/Playback (Console Only)

#### **Message Recording**



Step 4. When the recording of the message has finished, this marks the end of the message and the system will **immediately** commence recording the next message.

Step 5. Repeat Step 4 for each message except for the last message.

Step 6. At the end of recording the last message, hangup the handset using your fingers. (this gives a "clean" sounding end to the message)

Note: The messages MUST be recorded in the sequence as programmed. IF THE SEQUENCE IS ALTERED, THE SYSTEM WILL MALFUNCTION.

# Message Playback



Step 2. system will play the first message

Step 3. system will play the next message

Step 4. when finished listening

# 42. Volume Control

# For the call in progress only (does not affect future calls) **During a call**



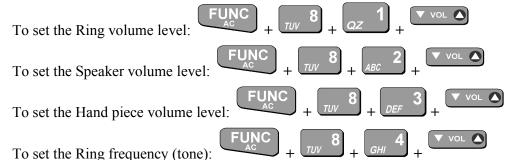
change to speech volume as required

# **During Ringing**



change the Ring volume as required

#### For all future calls (sets the default levels)





# POWER-FAIL EMERGENCY CALLS

Please note that under Power-Fail (no 240V mains supply) conditions, the system is completely non-operational. Power-Fail conditions result in the system being incapable of receiving or making any calls. However, if you require full or partial system operation during Power-Fail conditions, there are three options available.

- 1. An emergency Power-Fail backup battery can be installed (at initial installation or at a later date). The Aristel battery backup set will allow the telephone system to operate with full capability and functions for approximately 4~8 hours. This time will vary depending on the system capacity, features installed and the amount of calls on the system during the Power-Fail period. The Aristel backup battery is constantly charged by the telephone system and (assuming that your battery is fully charged) there will be no service interruption during the change over from Mains supply to backup battery supply.
- 2. Power-Fail phones can be connected/installed to the system. In the event of a 240V power failure, these phones can be used to receive and make calls. In general, only certain lines will be available for answering incoming and making out going calls during the power-fail period. Depending which system you have and how many/which "power-fail phones" are connected, you may have one or several operating phones on selected lines during Power-Fail.
- 3. An "Uninterruptible Power Supply" (UPS) can be fitted to the system. This is a power source that is fed by the 240V mains and in turn feeds manufactured 240V power to the telephone system. It also stores power in a battery for use during Power-Fail periods. The battery is then used to supply the telephone system with 240V manufactured by the UPS itself. This will give full operation for a limited time only. A UPS can be also used to power computers, alarms, etc. during power-fail periods. The period of time that a UPS will operate for is dependant on the number of devices being fed with power. A UPS can supply power for periods from five minutes to several hours.

See your Aristel dealer for further details on these options, or contact Aristel Networks on 03 9837 2300 during business hours.

ATTN:

# SERVICE WORK REQUEST FORM



This form must be printed from this manual and sent via fax before any service work can be scheduled or completed.

#### **SCHEDULE OF CHARGES**

REMOTE SUPPORT			ON SITE SUPPORT		
HOURLY RATE	\$90 ex GST	OR	CALL OUT	\$140 ex GST	
			Hourly rate	\$140 ex GST	
D D					

STEP 1
Company Name For Invoice:
Contact Person:
Contact Phone: <u>(w)</u> (m)
Site Address:
Email for Invoice:
System Brand/Model:
Description of work required:
STEP 2
CREDIT CARD PAYMENT DETAILS:
Name on Card:
Credit Card Number:
Card Type: Visa MasterCard Amex Expiry Date:
Please Note: Payment will be processed and invoice will be sent on day of works. Amex cards incur an additional 3% surcharge. For payment method other than Credit Card, you will need to contact Infiniti at <b>1800 850 214</b>

STEP 3

FAX TO 1300 889 756

Ph: 1800 850 214

<sup>\*</sup> Please note: Rates are based on work conducted during standard business hours, and are billable in 1 hour blocks. Rates are also excluding any materials required. For full terms, see <a href="www.infinititelecommunications.com.au/terms.htm">www.infinititelecommunications.com.au/terms.htm</a>



Aristel DV Series
System Administrator's
User Manual



