# **ARUBA INSTANT ON & AISLELABS**

# Transform Guest Wi-Fi into a Powerful Marketing Tool

Wi-Fi hotspots are on the rise globally and are projected to grow four-fold from 2018 to 2023. Traditionally, guest Wi-Fi services have been an IT cost center. Aislelabs and Aruba have partnered to monetize Aruba Instant On guest Wi-Fi leveraging customer-related data to drive highly targeted, Al-powered marketing campaigns via e-mail, SMS, social, digital ads, and surveys.

#### **AISLELABS CONNECT**

Aislelabs Connect transforms Aruba Instant On guest Wi-Fi into a customer data acquisition and digital marketing platform to enhance revenue, loyalty, and engagement. The service offers a suite of free and premium services that can configured and start generating results in just minutes.

## **UNIQUE VALUE PROPOSITION**

The joint solution offers many unique added-value capabilities:

- Measures the return on investment of each campaign by linking on-line and off-line sales to specific marketing programs;
- Support for custom integration with CRMs (Salesforce, Oracle, and others) and third-party business applications;
- Global 24-7 support with regional offices in North America, UK, Middle East, and India;
- Dedicated Customer Success team with expertise in deploying the joint solution across different vertical applications.

**Get started with Aislelabs here:** https://www.aislelabs.com/instanton/.

### Free Tier Features

- Authentication
  - Facebook<sup>©</sup>
  - Instagram<sup>©</sup>
  - Twitter<sup>©</sup>
  - LinkedIn<sup>©</sup>E-mail login
- · Basic customizable captive portal
  - Multilingual support (170 languages)
- User details
  - Aggregated reports
  - Limited access to user profiles (view 10 recent user profiles)

#### **Premium Tier Features**

Free tier features plus:

- · Advanced marketing
  - Full featured e-mail marketing
  - Unlimited e-mails with no extra cost
  - Built-in social (Facebook/Instagram) advertising
  - Feature rich automated email campaign options, based on visit history, frequency of visits and/or demographic information
  - Numerous "set and forget" pre-built campaigns to fully automate your digital marketing efforts
  - Built-in smart coupons to engage loyal and at-risk customers
  - Smart Reviews features to increase positive user ratings of your venue on sites such as TripAdvisor®/Yelp®/Zomato®/Google Local®/Facebook Local®
  - Integration with digital-ad platforms to externalize all collected data
  - Enable location based digital campaigns using the customer profiles and visit history natively through the Aislelabs solution
  - Full-featured SMS campaigns with location based triggers (additional SMS costs apply)
- · Visitor details:
  - Unlimited collection and storage of detailed customer profiles and customer history
  - Customizable, location-based surveys to obtain real-time visitor feedback per venue
  - Unlimited CSV exports and API access
- Customized reporting and advanced analytics
- · Premium onboarding and account management support
- · SLA applies



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