

### User Guide

# Epiphan KVM2USB 3.0™



April 26, 2019 Release 4.0.0

UG120-02

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### Product feedback

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### Specifications

Go to the Epiphan Video website to get the most recent product specifications and additional information about this product.

### Warranty

All Epiphan Video products are provided with a 100% return to depot warranty for one year from the date of purchase.

### Technical support

Epiphan's products are backed by our professional support team. If you are having issues with your product, please gather details about your system and contact our team by:

- E-mailing support@epiphan.com
- Live chat via the link on our support site
- Phone toll free at 1-877-599-6581 or call +1 613-599-6581

Be sure to include as much information about your problem as possible, including:

- Problem description
- Details of the video or audio source (type, resolution, refresh rate, etc.)
- Product serial number
- Your operating system and version number

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# Introducing KVM2USB 3.0

Your KVM device lets you view and control any target computer or device from your Windows or Linux host.

#### Overview

As long as your target device can output VGA, DVI, or HDMI output and has an available USB port, KVM2USB 3.0 will work with it. There's nothing to install on the target, so it even works in BIOS mode and on closed operating systems. Simply connect the device to your target and host computer and use Epiphan's KVM App to view and control your target computer.

# Register your KVM2USB 3.0

### Why should I register my KVM2USB 3.0?

Product registration activates your product warranty, provides you notifications of firmware and software updates and gives you personalized customer support.

### How to register

1. Go to epiphan.com/register

2. Provide the required information. Your six digit serial number is found on your device. A valid e-mail address is required for product registration.

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# Get started

Welcome and thank you for buying Epiphan Video's KVM2USB 3.0!

KVM2USB 3.0 lets you control any target computer from a Windows or Linux host. There's nothing to install on the target computer, and it doesn't matter what OS it's running (or if it's running an OS at all!). Just connect the cables and start the KVM App to view and control from your host.

Your first stop after this, might be to look at the Quickstart guide.



This user guide contains all the information necessary to successfully use KVM2USB 3.0.

Take a look at what's in the box, check your system requirements, review the tech specs, then dive in with the quick start guide. After that, go ahead and read through the additional technical reference material, and some optional configuration including how to find and apply firmware updates.

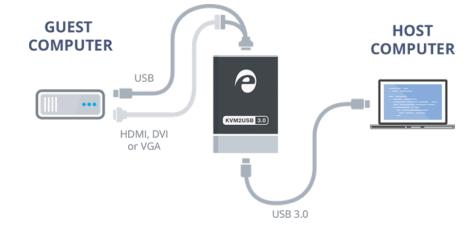
Let's get started!

# Quickstart

Setting up your KVM2USB 3.0 to control a target computer system couldn't be easier!

Before you begin the connection process, you'll need:

- 1. Your KVM2USB 3.0 with the cables and adapters that ship with it
- 2. A host computer running Windows or Linux (see system requirements for additional details)
- 3. A target computer (running any OS) that outputs HDMI, DVI or VGA video and works with a USB keyboard and mouse
- 4. A video cable (DVI, HDMI, or VGA) for your target computer



To connect your KVM2USB 3.0:

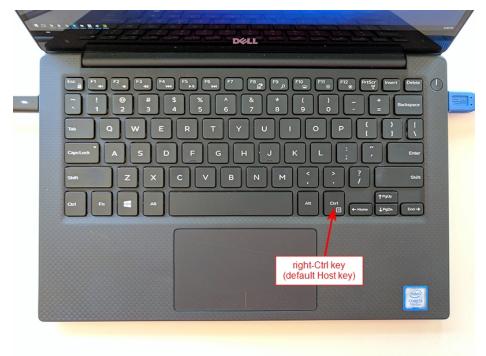
1. Connect the male end of the KVM cable to your KVM2USB 3.0. Tighten the thumbscrews for a good connection.



- 2. If your target computer uses HDMI or VGA video output, connect the HDMI to DVI or VGA to DVI adapter to the female end of the KVM cable. Tighten the thumbscrews.
- 3. Use an appropriate video cable to connect your target system's video output port to the female end of the KVM cable or to the adapter you connected to the KVM cable.
- 4. Connect the USB portion of the KVM cable to an available USB port on your target computer.
- 5. Connect the blue USB 3.0 cable to the bottom of KVM2USB 3.0 and to a USB 3.0 port on your host computer.
- 6. Windows host:
  - a. Download and unzip the KVM software from the Epiphan Video website.
  - b. Launch the KVM application: KvmApp.exe.
- 7. Linux host:
  - a. Download the KVM app from the Epiphan Video website.
  - b. Modify permissions to add executable permissions to the KVM app.
  - c. Launch the KVM application: kvmapp.
- 8. Click anywhere on the viewport to begin; your mouse and keyboard now control the target computer.



9. When you're done, exit control mode by pressing the **Host key**. By default, the **Host key** is the **right-Ctrl** key.



And that's it! No drivers to install and no extensive set-up!

# What's in the box?

#### Your KVM2USB 3.0 includes the following:

*Table 1* Description of included purchase contents (for identification only, color and appearance of individual cables/adapters may vary).



HDMI to DVI adapter	Connects to the female end of your KVM cable to a target that outputs an HDMI signal.
USB 3.0 cable (1 m / 3 ft)	The USB 3.0 cable connects your KVM2USB 3.0 to your host computer's USB 3.0 port.

Not included with your purchase is the cable needed to connect your target computer to the KVM cable. Depending on your target computer, this could be a VGA cable, HDMI cable, or DVI cable.

### Hardware and LED

Your KVM2USB 3.0 has an input, an output and an indicator light. It also comes with a special KVM cable.

### KVM2USB 3.0 top and bottom

#### Top / Input side of KVM2USB 3.0

with DVI-I port for connecting the KVM cable

#### Bottom / indicator light side of KVM2USB 3.0

with indicator light and USB port



#### **KVM** Cable

The KVM cable has two ends. The male end that connects to your KVM2USB 3.0, and the female/usb end that connects to your target computer.





### Indicator LED details

Your KVM2USB 3.0 has an LED indicator on the bottom side. The color and action of the indicator LED indicate the current activity of the device.

LED color	KVM2USB 3.0 status
Solid red	KVM2USB 3.0 is initializing
Blinking red	Adjustment to VGA input in progress or Firmware update in progress
Solid blue	USB 3.0 connection active
Blinking blue	KVM App successfully connected to KVM2USB 3.0

# System requirements

System requirements are the technical essentials your **host** computer needs to work with KVM2USB 3.0.

Note: There are no system requirements for the **target** computer, other than an available USB port and HDMI, DVI, or VGA output port.

KVM Host hardware	<ul> <li>Any computer (laptop/desktop/other) with:</li> <li>a compatible USB 3.0 host controller for SuperSpeed operation</li> <li>64-bit architecture</li> </ul>
KVM Host operating system	Windows 10 or Linux Ubuntu 16.04 or higher
Processor frequency	Minimum recommended value: 2.4 GHz
RAM	Minimum recommended value: 4 GB

# **Technical specifications**

Technical specifications for KVM2USB 3.0 are included in the table below.

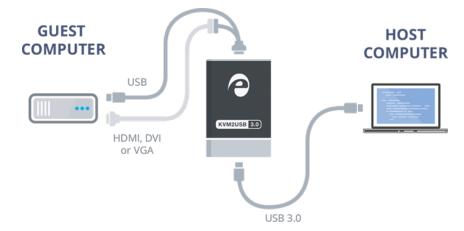
Device connectors	DVI-I (integrated, digital and analog) USB standard B type
Device LED	LED indicates the status of KVM2USB 3.0
Host OS support (64-bit)	Windows 10 Linux Ubuntu 16.04 or higher
Host USB support	USB 3.0
Target OS support	Any OS, nothing to install
Target video output	DVI, VGA, or HDMI (audio input is not supported)
Target video resolution	Standard and non-standard resolutions from 640×360 up to 1920×1080
Target USB support	USB 2.0 or 3.0 (single connection emulates both the keyboard and the mouse)
HDCP Compliance	High-bandwidth digital content protection (HDCP) protected content cannot be captured
Dimensions	3.54" × 2.36" × 0.91" (90 mm × 60 mm × 23 mm)

# Using KVM

It's easy to control any target devices with KVM2USB 3.0.

Here's what you need:

- 1. Your KVM2USB 3.0 with the cables and adapters that ship with it
- 2. A host computer running Windows or Linux (see system requirements for additional details)
- 3. A target computer (running any OS) that outputs HDMI, DVI or VGA video and works with a USB keyboard and mouse
- 4. A video cable (DVI, HDMI, or VGA) for your target computer



To connect your KVM2USB 3.0:

1. Connect the male end of the KVM cable to your KVM2USB 3.0. Tighten the thumbscrews for a good connection.

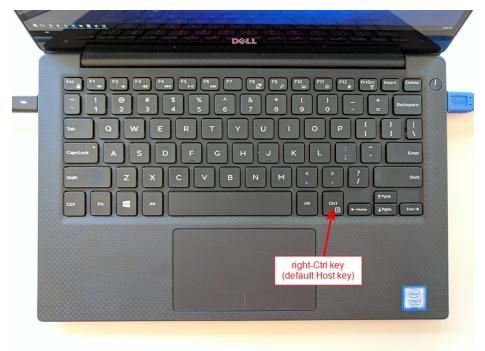


- 2. If your target computer uses HDMI or VGA video output, connect the HDMI to DVI or VGA to DVI adapter to the female end of the KVM cable. Tighten the thumbscrews.
- 3. Use an appropriate video cable to connect your target system's video output port to the female end of the KVM cable or to the adapter you connected to the KVM cable.
- 4. Connect the USB portion of the KVM cable to an available USB port on your target computer.
- 5. Connect the blue USB 3.0 cable to the bottom of KVM2USB 3.0 and to a USB 3.0 port on your host computer.
- 6. Windows host:
  - a. Download and unzip the KVM software from the Epiphan Video website.
  - b. Launch the KVM application: **KvmApp.exe**.
- 7. Linux host:
  - a. Download the KVM app from the Epiphan Video website.
  - b. Modify permissions to add executable permissions to the KVM app.
  - c. Launch the KVM application: **kvmapp**.
- 8. Click anywhere on the viewport to begin; your mouse and keyboard now control the target computer.



- 9. Control your target computer as if you were using a keyboard and mouse connected directly to it.
- 10. See special instructions for the Windows KVMApp and Linux kvmapp, including how to send special key strokes.

11. When you're done, exit control mode by pressing the **Host key**. By default, the **Host key** is the **right-Ctrl key**.





The **Host key** can also be used instead of the left mouse button to start a control session. You can change which key is used as the Host key.

# Windows hosts

There is no software to install on your target computer, but your host computer needs the Epiphan KVM App to send keyboard and mouse controls to the target.

- 1. Start by downloading the KVM App from the Epiphan Website.
- 2. Unzip the folder and launch **KvmApp.exe**.
- 3. Follow the set up instructions to start controlling your target computer.
- 4. To send special keystrokes to your target (such as Ctrl-Alt-Del), use the **Tools > Keyboard** menu (in host mode), or use the shortcuts listed in that menu (when controlling the target).

end Ctrl+Alt+[	Keyboard	•	Send Ctrl+Alt+Del	Host+Del
	Devices	•	Send Alt+Tab	Host+Tab
3	Reconnect remo	ote USB	Send Alt+Shift+Tab	Host+Shift+Tab
			Send GUI key	Host+Win
Recycle Bin			Send Alt+Space	Host+Alt+Space

- 5. To take a screen capture of your remote workspace click the **Copy screen to Clipboard** toolbar button, or click **Edit > Copy screen to Clipboard**.
- To save a screen capture as a PNG file, click the Save screen to file toolbar button, or click File > Save screen to file....
- To print a screen capture, click the **Print screen** toolbar button, or click **File > Print screen**.... You can also use **File > Print Preview**... to preview your screen capture and configure how it appears on the page.

## Linux hosts

There is no software to install on your target computer, but your host computer needs the Epiphan KVM App to send keyboard and mouse controls to the target.

- 1. Start by downloading the KVM App from the Epiphan Website.
- 2. Modify permissions to add executable permissions to the KVM app.
- 3. Launch the KVM application: **kvmapp**
- 4. If needed, follow the set up instructions to start controlling your target computer.
- 5. To send special keystrokes to your target (such as Ctrl-Alt-Del), use the **Tools > Keyboard** menu (in host mode), or use the shortcuts listed in that menu (when controlling the target).

File Edit View	Tools Options Help				
KVM2USB s/n 358	Keyboard	>	Send Ctrl+Alt+Del Host+Del	o clipboard	Print
-	Devices	>	Send Alt+Tab Host+Tab	k	
0	Reconnect remote USB		Send Alt+Shift+Tab Host+Shift+Tab		
			Send GUI key Host+Win		
Recycle Bin			Send Alt+Space Host+Alt+Space		

- 6. To take a screen capture of your remote workspace click the **Copy screen to clipboard** toolbar button, or click **Edit > Copy screen to Clipboard**.
- To save a screen capture as a PNG file, click the Save screen to file toolbar button, or click File > sace screen to file....
- To print a screen capture, click the Print screen toolbar button, or click File > Print screen.... You can also use File > Print Preview... to preview your screen capture and configure how it appears on the page.

# Select KVM

You can have more than one KVM connected to your host computer, assuming your host has multiple USB 3.0 ports.

To select the KVM used by the KVM App:

- 1. Launch the KVM App on Windows or Linux.
- 2. If more than one KVM2USB 3.0 device is connected to your host when you launch KVM App, it asks you to choose which one you'd like to use.

									_	
Epiphar					ı			-		×
File Edit					-	_				
Send C	trl+Alt+D	el 🔛	Save screer	to file	Copy screen to clipboard	🖨 Print screen				
			W	nich	n KVM2USB	3.0 do you w	ant to us	se?		
			W	nich	n KVM2USB	3.0 do you w	ant to us			
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3. You may change which KVM you are using at any time.

Select your KVM device from **Tools > Devices**.

× Send Ctrl+Alt+[	Keyboard	•	pbo	ard 🖨 Print
-	Devices	×.	•	KVM2USB 3.0 s/n 358847 (3.3.90.39699-debug)
0	Reconnect remote	USB		KVM2USB 3.0 s/n 307202 (3.3.90.39737-debug)
Recycle Bin				
Recycle Bin				

4. Or use **View > Show device list on Toolbar** to add the selector to your toolbar, then use the toolbar selector to choose your KVM device.

Epiphan KVM2US File Edit View	B 3.0 Control A Tools Option				
KVM2USB 3.0 s/n 3588		 <ul> <li>Save s</li> </ul>	screen to file	Copy screen to clipboard	🔒 Print screen
KVM2USB 3.0 s/n 3588 KVM2USB 3.0 s/n 3072 Recycle Bin					



To use two KVM2USB 3.0 devices at once, you can open two instances of the KVM App.

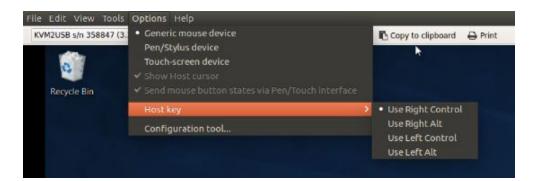
# Host key

The **Host key** is the key on your host keyboard that is trapped by the KVM App and performs special functions, such as exiting KVM control mode. The key chosen as the **Host key** cannot be used for any other function when using the KVM App, so for this reason, it's recommended you choose a key you rarely use. By default, the **Host key** is the **right-Ctrl** key.

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	right-Ctrl key (default Host key)

You can select a different **Host key** from a list of available keys in KVM App. Select your new **Host key** from **Options > Host key**.

Edit View Tools	Options	Help		
end Ctrl+Alt+Del	Pen Tou Sho	eric mouse device /Stylus device ch-screen device w Host cursor d mouse button states via Pen/Touch interface		
	Hos	t key 🕨	•	Use Right Control
	Con	figuration tool		Use Right Alt Use Left Control Use Left Alt



The following keyboard shortcuts use the **Host key**:

Key com- bination	Action
Host	Exit control mode
Host + M	Show / hide the KVM App menu bar
Host + T	Show / hide the KVM App toolbar
Host + F	Toggle KVM App fullscreen
Host + Del	Send Ctrl + Alt + Del
Host + Tab	Send Alt + Tab
Host + Shift + Tab	Send Alt + Shift + Tab
Host + Win	Send GUI key
Host + Alt + Space	Send Alt + Space

## Mouse type

Depending on how you control your host computer (via mouse, pen and tablet, or touch screen), you may want to select a different mouse control type in the KVM App.

To change the mouse controls, select one of the three mouse types from the **Options** menu.

ile Edit View Tools	Options Help
🗙 Send Ctrl+Alt+Del  🔛	Generic mouse device
-	Pen/Stylus device
0	Touch-screen device
	Show Host cursor
Recycle Bin	Send mouse button states via Pen/Touch interface
	Host key
	Configuration tool

The mouse types are:

#### Generic mouse device

This is the default mouse type, and is best used when controlling your host computer with a typical 2-button or 3-button mouse. For most text-only interfaces, this is the only mouse mode supported.

#### Pen/Stylus device

Use this mouse type when controlling your host computer with a pen and tablet or a stylus. When this selection is active, you can use the **Show Host cursor** option to show the position of your host cursor in addition to the stylus touchpoint in the target viewport. You must also select **Send mouse button states via Pen/Touch interface** to send stylus states to the target computer.



#### Touch-screen device

If your host computer is a touch-screen device, use this mouse type option. When in this mode, no cursor is shown in the target viewport. You can display the cursor by selecting **Show Host cursor**. For most

applications, this mode is faster than the default generic mouse device. However this mode doesn't work with most text-only interfaces.

# Configuration options

Your KVM2USB 3.0 device is ready to use right out of the box; however, there is support for additional configuration should you need it.

Changes to default capture settings can be applied using Epiphan's Capture Config tool. For settings to persist after power cycling, please allow 5 seconds before disconnecting or restarting device.

These available settings are:

- input signal resolution
- aspect ratio preservation
- audio selector for multichannel inputs
- performance mode
- user modes

Setting	Default Value	Description
Preserve aspect ratio	Not used	KVM App always adds black bars to the sides or top and bottom of the viewport to preserve the aspect ratio of your target computer's video output.
Audio selector for multichannel inputs	Not used	KVM2USB 3.0 doesn't support audio capture.
Performance mode	Enabled	When enabled, KVM2USB 3.0 enters and exits host system suspend mode (i.e. sleep) faster by disabling support for the Suspend/U3 USB power state.
		This means KVM2USB 3.0 starts working again faster after your host wakes from sleep, but will consume more power while your host is sleeping.
		Disable this setting if running off battery power and planning to use your host computer's sleep mode.
User modes	Clear	You can specify up to three custom resolutions from the Capture Config Tool's <b>User Modes</b> tab.
		These user mode resolutions are added to KVM2USB 3.0's EDID.

Setting	Default Value	Description
		*On Windows, some video graphics cards may prevent this feature from working.

To configure any of these options:

- 1. Connect your KVM2USB 3.0 **directly** to a USB port on your host computer. (Using a dock or splitter is not supported.)
- 2. Launch **KvmApp.exe**.
- 3. Click **Options > Configuration tool...**, the Capture config tool opens.

Epiphan Capture Conf	g		×
1	epiph	an video	С
EH Accido sepenhan video	HD HD Respiran video	AK epiptian video	epiphan video
Devices:			С
KVM2USB 3.0 (358847, 4.0	.0.39896) [2b77:3661]		
Firmware Settings	User Modes		
Firmware:			UPDATE
Input signal: no sig	nal		

- 4. If you have more than one KVM2USB 3.0 connected to your host computer, select the KVM2USB 3.0 you wish to configure.
- 5. Select the **Settings** or **User Modes** tab and make your adjustments. For user modes, check the check box for the modes you wish to have active.
- 6. Click **Apply** and wait at least 5 seconds before disconnecting KVM2USB 3.0 or closing the Capture Config Tool.
- 7. Close the Capture Config Tool when you've completed your changes.

### Firmware update

From time-to-time Epiphan Video releases firmware updates for KVM2USB 3.0. If you register your product and agree to be notified of product updates, you'll receive an email when there is an update available for download.

When new firmware is available, you can load this firmware onto your KVM2USB 3.0 by following the steps below.



To update firmware using the Capture Config Tool:

- 1. If you haven't already done so, download and install the KVM App.
- 2. Connect your KVM2USB 3.0 **directly** to a USB port on your host computer. (Using a dock or splitter is not supported.)
- 3. Download the firmware update file from the Epiphan website, as described in your firmware update notification email or discussion with your vendor.
- 4. Connect your KVM2USB 3.0 to your host computer.
- 5. Launch **KVM App** and click **Options > Configuration tool...**, the Capture config tool opens.
- 6. If you have more than one KVM2USB 3.0 connected to your host computer, select the KVM2USB 3.0 you wish to configure.
- 7. Check the current firmware version of your KVM2USB 3.0. It's shown in the devices list, to the right of your KVM2USB 3.0 serial number (see below). If it is the same version as the new firmware you downloaded, there is no need to do the firmware update.
- 8. Click the Firmware tab
- 9. Click the **folder icon** to navigate to the saved location of the firmware, and click **Update** to update your video grabber to the selected firmware; an update bar appears and displays the progress of the update.

STOP

Epiphan Capture Config			×
2	epiph	an video	C
C repinan video	C epiphan video	epiphan video	epiphan video
Devices: KVM2USB 3.0 (358841 4.0.0.3)8	This sho	ent firmware versi ws firmware 4.0.0	
Firmware Settings User	Modes		
Firmware:			
Input signal: no signal			-

Do not disconnect your KVM2USB 3.0 at any point during the update process! Doing so may cause irrevocable errors and/or permanently damage the device.

10. When the update is finished the progress bar turns green and displays "Update Completed" (Note the firmware update will not be automatically reflected in the Devices list unless the **Refresh** icon is clicked). You may now safely disconnect your KVM2USB 3.0if needed.

# KVM2USB 3.0 Change log

#### Firmware 3.3.90

Firmware 3.3.90 is the initial release of the KVM2USB 3.0 from Epiphan Video.

### FCC compliance statement updated in user guide (April 2020)

Compliance statement was added in this user guide for ICES-003 of the ISED rules for Innovation, Science and Economic Development Canada; as well as an added FCC caution statement.

### Limitations and known issues

This section includes known issues or limitations that affect functionality or usability and ways that you can work around these limitations.

### Affecting Windows

- **UVC-472**: Windows 10 host: Sometimes, Windows 10 does not recognize KVM2USB 3.0 when connected by a Fresco FL1100 USB 3.0 controller.
  - **Workaround**: Press the refresh icon to refresh the device list or unplug and reconnect the USB. If neither of these work, a different USB 3.0 host controller might be required.
- **KVMUS-69**: Windows 10 target running on Mac hardware (Bootcamp): Mouse cursor may not be drawn when moving the mouse on the target using the KVM App.
  - Workaround: Ensure Options > Send mouse button states via Pen/Touch interface and Options > Show Host cursor are both enabled in the KVM App.
- **KVMUS-79**: Arrow keys sometimes get stuck when controlling a target computer's GRUB loader.
  - **Workaround**: Disconnect and reconnect the KVM USB cable from the target computer. If the problem persists, you may need to connect a keyboard to the target computer and make the GRUB selection manually.
- **KVMUS-109**: After sending Ctrl+Alt+Del to unlock a Windows target, the KVM App may not be able to send more commands to the target. It appears stuck in a Ctrl+Alt+Del loop.
  - **Workaround**: Press the **Esc** key on your host computer keyboard, or reconnect the KVM2USB 3.0 from either the host or the target.

# Troubleshooting

Use the follow table for help if you are experiencing problems or unexpected behavior from your KVM2USB 3.0.

### Affecting Windows

Symptom(s)	Action(s) to resolve
Firmware update fails	There is a known compatibility issue with <b>Etron</b> <b>3.0 host controllers</b> on computers running Windows 10. Try performing the firmware update on another computer (without an Etron USB host controller) or using another USB port on the same computer. Note that USB 2.0 can be used for firmware updates.

### Affecting Ubuntu

Symptom(s)	Action(s) to resolve
The KVM app fails to see the target computer when the host recovers from sleep mode, even if the KVM App was stopped prior to sleep mode	There is a known compatibility issue with <b>Texas</b> Instruments <b>TUSB7320 USB 3.0 host</b> controllers on computers running Ubuntu. Use a different USB port or simply disconnect and re- connect KVM2USB 3.0's USB 3.0 cable to the capture computer.
The KVM2USB 3.0 status light is red until the KVM app is opened.	By default, Linux suspends USB devices when not in use. After starting the KVM app, KVM2USB 3.0 initializes and the status LED changes to blue (USB 3.0) to indicate it's ready to use.

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CAUTION, RISK OF ELECTRIC SHOCK: This device may have multiple AC power cords installed. All power sources shall be disconnected before servicing to avoid shock hazard.

ATTENTION: Cet appareil ne contient aucun composant pouvant être entretenu ou réparé par l'utilisateur. En cas de panne, retourner l'appareil pour réparation.

ATTENTION, RISQUE DE CHOC ÉLECTRIQUE: Cet appareil peut être équipé de multiples cordons d'alimentation en courant alternatif. Pour placer cet appareil hors tension, débrancher tous les cordons d'alimentation sans exception.

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47 CFR Section 2.1077 Compliance Information

Unique identifier: KVM2USB 3.0

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference

2. This device must accept any interference received, including interference that may cause undesired operation.

Responsible party (US contact):

Epiphan Video 116 University Avenue, Suite 100 Palo Alto, CA 94301, USA

www.Epiphan.com

#### FCC CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### Innovation, Science and Economic Development Canada:

This device complies with ICES-003 of the ISED rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

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Directive 2014/30/EU - Electromagnetic Compatibility

Directive 2011/65/EU - RoHS, restriction of the use of certain hazardous substances in electrical and electronic equipment

# FCCE

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All disputes arising out of or relating to these Terms and Conditions shall be finally resolved by arbitration conducted in the English language in Ottawa, Ontario, Canada under the commercial arbitration rules of the Canada. The parties shall appoint as sole arbitrator a retired judge who presided in the province of Ontario. The parties shall bear equally the cost of the arbitration (except that the prevailing party shall be entitled to an award of reasonable attorneys' fees incurred in connection with the arbitration in such an amount as may be determined by the arbitrator). All decisions of the arbitrator shall be final and binding on both parties and enforceable in any court of competent jurisdiction. Notwithstanding this, application may be made to any court for a judicial acceptance of the award or order of enforcement. Notwithstanding the foregoing, Epiphan shall be entitled to seek injunctive relief, security, or other equitable remedies from any court of competent jurisdiction.

If any part of these terms is unlawful, void, or unenforceable, that part will be deemed severable and will not affect the validity and enforceability of the remaining provisions. Epiphan may, at its sole discretion and without notice, revise these terms at any time by updating this posting.

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