

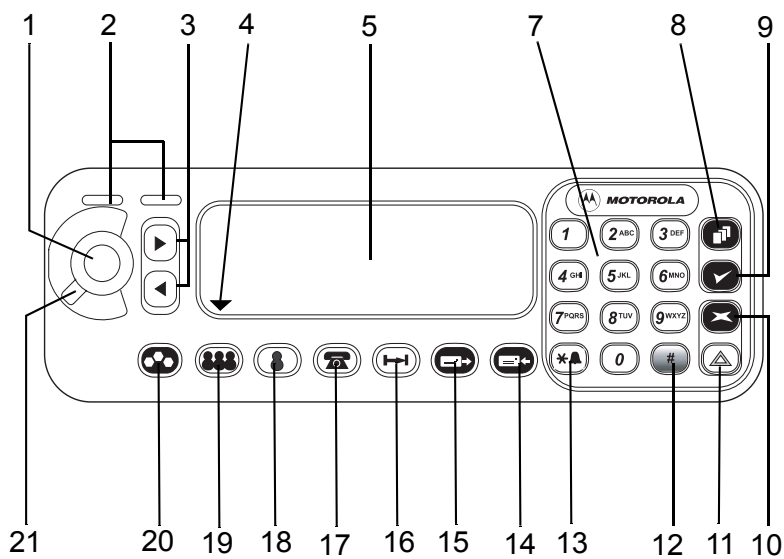


MTM800 Motorcycle

Basic User Guide



When printed by Motorola



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Safety Information



CAUTION

Before using these products, read the operating instructions for safe usage contained in the Product Safety and RF Exposure booklet Safety Leaflet 6866537D37.

The accessories are restricted to occupational use only to satisfy ICNIRP RF energy exposure requirements. Before using the products, read the RF energy awareness information and operating instructions in the Product Safety and RF Exposure booklet (Motorola Publication part number Safety Leaflet 6866537D37) to ensure compliance with RF energy exposure limits.

Keep this User Guide and the Product Safety and RF Exposure booklet in a safe place and make it available to other operators in case the accessories are passed on to other people.

Disposal Information



The **European Union's Waste of Electrical and Electronic Equipment** directive requires that products sold into EU countries must have the crossed out trashbin label on the product (or the package in some cases). As defined by the WEEE directive, this cross-out trashbin label means that customers and end-users in EU countries should not dispose of electronic and electrical equipment or accessories in household waste.

Customers or end-users in EU countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.

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Icon Conventions

The document set is designed to give the reader more visual cues. The following graphic icons are used throughout the documentation set. These icons and their associated meanings are described below.



WARNING

The signal word Warning with the associated safety icon implies information that, if disregarded, could result in death or serious injury, or serious product damage.



CAUTION

The signal word Caution with the associated safety icon implies information that, if disregarded, may result in minor or moderate injury, or serious product damage.

CAUTION

The signal word Caution may be used without the safety icon to state potential damage or injury that is not related to the product.

NOTE

Notes contain information more important than the surrounding text, such as exceptions or preconditions. They also refer the reader elsewhere for additional information, remind the reader how to complete an action (when it's not part of the current procedure, for instance), or tell the reader where something is located on the screen. There is no warning level associated with a Note.

MTM800 Overview

Controls and Indicators

The numbers below refer to the illustration on the inside front cover.

Number	Description
1	On-Off Key Used to turn the MTM800 On/Off (press and hold).
2	LED (Indicator)
3	Navigation Keys Press left or right for list scrolling while moving around the menu hierarchy or for alphanumeric text editing.
4	Display Arrows Indicate the present mode.
5	Alphanumeric Display Provides two lines of 14 characters with backlighting.
7	Alphanumeric Keypad Use the keypad to enter alphanumeric characters for dialing, address book entries and text messages.
8	Menu Key Used to enter the main menu and scroll the menu options.
9	Select Key
10	Cancel Key
11	Emergency Key Used to send Emergency Alarms (press and hold).
12	Backlight Key Dims and intensifies the terminal's backlight.
13	External Alarm Key Used to activate and deactivate the External Alarm (Horn & Lights).
14	Message Mail Key Selects the Message Mail mode of operation.
15	Status Mode Key. Selects the Send Status mode of operation.

Number	Description
16	Direct Mode Key Enters/Exits Direct Mode Operation.
17	Phone Mode Key Selects the Phone/PABX Call modes of operation.
18	Private Mode Key Selects the Private Call mode of operation.
19	Group Call Key Selects the Group Call mode of operation.
20	Range Key Selects the talkgroup range or DMO gateway.
21	Volume Knob Adjusts the volume level.
	Push-To-Talk (PTT) Button Press and hold this button to talk, release it to listen.

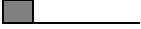
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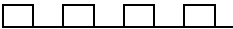
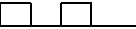
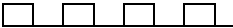
Before using your MTM800 for the first time, remove the plastic lens protector from the display.

Audio Signal Tones

☐ = High Tone; ☒ = Low Tone;

Description	Type	Repeated
Idle		
• Back to Home display • Back to rotary volume use when rotary scroll timer expires • Back to coverage • Back to full service	☐ _____	Once
Clear-to-send	☐ _____	Once
Bad key press	☒ _____	Once
• Good key press • MTM800 self-test fails at power up • From out-of-service to in-service	☐ _____	Once

Description	Type	Repeated
In Call		
Call clear warning		Once
Call waiting tone while Phone or Private Call are pending.		Every 6 seconds, until a call is terminated.
Data connected or Data disconnected		Once
Talk Permit sounds upon pressing the PTT.		Once (Normal Tone)
		Once (Short Tone)
Talk permit without gateway sounds upon pressing PTT. The tone indicates the gateway is no longer available.		Twice
		Once
• Talk prohibit • System busy • Time-out timer expire • Called MTM800 not available or busy		Until you release the PTT.
Call disconnected or failed due to network		Once
Wrong number dialed		No tone
DMO (Direct Mode) Entering		Once
DMO Exiting		Once
Local site trunking — Entering/Exiting		Once
Phone ring back (sending)		Every three seconds, until the called user answers or call is rejected.
Phone busy		Every 0.5 seconds
Status message sent to the dispatcher or failed.		Twice

Description	Type	Repeated
Incoming Calls		
Status message acknowledged by the dispatcher.		Four times
Your MTM800 received a Group Call without gateway (setup only).		Once
High-priority Group Call received		Once
Emergency Alarm sent or received		Twice
Emergency Alarm failed		Four times
Emergency Call received		Once
Phone ring, full-duplex Private Call (reception)	According to the Ring Style sub-menu setting.	Until you answer or the call is rejected.
Private Call received	According to the Ring Style sub-menu setting.	Until you answer or the call is rejected.
Private Call ringing to the caller		Until the call is answered.
Half-duplex Private Pre-emptive Priority Call (PPC) ring		Every 4 seconds, until the call is answered or rejected.
Full-duplex Private PPC ring		Every 4 seconds, until the call is answered or rejected.
Limited service		Once, upon entering limited service.
New mail received		Once
New Group Call		Once
General		
Volume setting (earpiece, keypad, speaker)		Continuous
Volume setting (ringer)		While setting the volume.
Transmit Inhibit (TXI)		Once

Periodic Alert

This feature can be disabled/enabled by the user.

Press  - **4 Setup - 1 Tones - 5 Periodic Alert** also to set the period of time between the indications.

Key and Button Overview

Mode Keys

The MTM800 has four call modes when operating in Trunked Mode (TMO):

- Group mode — to send and receive Group Calls: Press 
- Private mode — to send and receive Private Calls: Press 
- Phone mode — to send and receive Phone Calls: Press  **1**
- PABX mode — to send and receive local (office) extension calls:
Press  **2**

Group mode is the default mode to which your MTM800 returns when there is no activity for a few seconds.

Menu Key

Press  to enter the menu. The MTM800 menus allow you to control your MTM800 settings.

Emergency Button

Press and hold  from any mode to enter the Emergency mode.

NOTE

The required time you need to press the Emergency button is set as default to 2 seconds. This time may be set, however, by your service provider.

Function Keys

Numeric Keys

The MTM800 supports the one-touch feature that allows you to select or activate commonly used features by pressing and holding a numeric key.

One Touch Private Call

The MTM800 supports the one-touch private call if it is set by the Service Provider. User can dial the last group call originator number via pressing the assigned button.

NOTE

The required time you need to press the Numeric keys to activate a one-touch function is set as default to 1 second. This time may be set, however, by your service provider.

NOTE

For information on the function assigned to each Numeric keys please refer to your service provider.

List of Available Characters:

Key	Alphanumeric Mode
	.,?!01@' "- () / : _ ; + & % x * = < > € £ \$ ¥ ¢ [] { } \ ~ ^ ` ¨ ¡ ¢ £ \$ %
	A B C 2 a b c 2
	D E F 3 d e f 3
	G H I 4 g h i 4
	J K L 5 j k l 5
	M N O 6 m n o 6
	P Q R S 7 p q r s 7
	T U V 8 t u v 8
	W X Y Z 9 w x y z 9
	Space * / %
	0 + -
	# = < >

The LED Status Indicator

The LED indicator shows the states of your MTM800.

Indicator	Status
Solid green	In use
Flashing green	In service
Solid red	Out of service
Flashing red	Connecting to a network/Entering DMO
Solid orange	Transmit Inhibit (TXI) in service / Channel busy in DMO
First solid then flashing orange	Incoming call
No indication	Switched off

To Enter the Menu Options

1. From any mode, press .
2. Scroll to the required option, press  to select.
3. Alternatively, key the numbers of the required option, typically **2 2 4** to reach **4 Mem Usage**.

To Exit the Menu Options

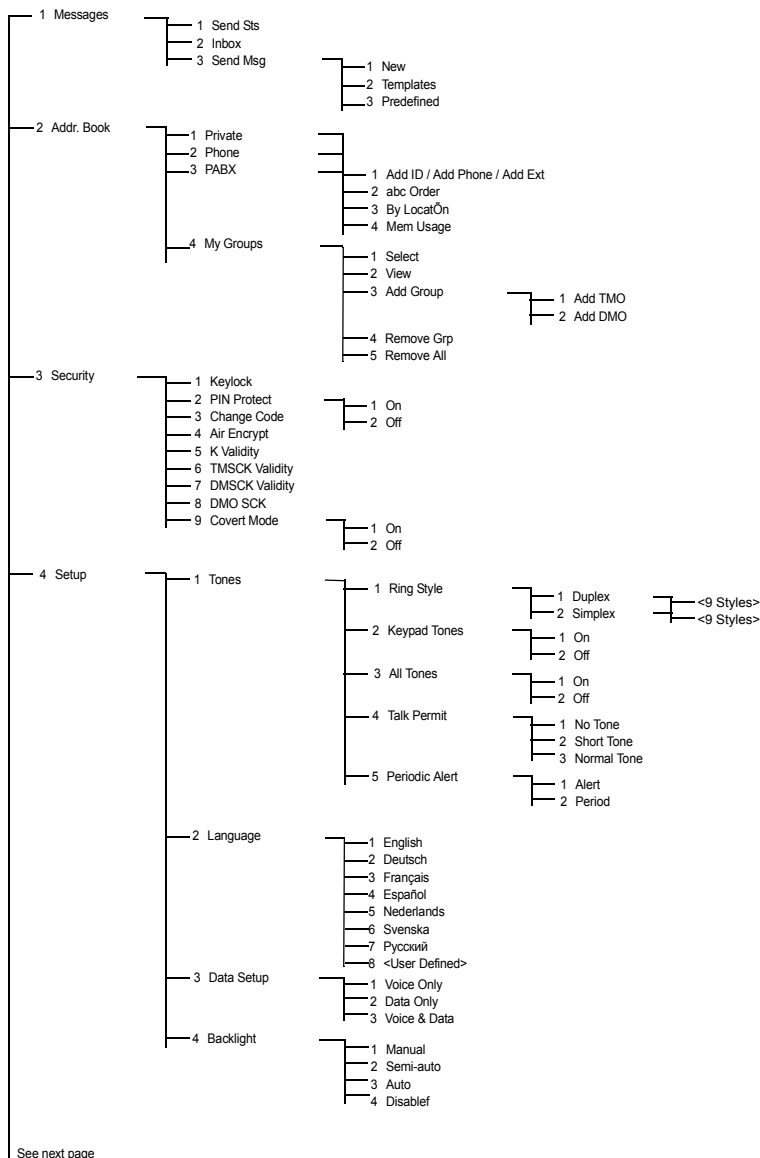
Press .

NOTE

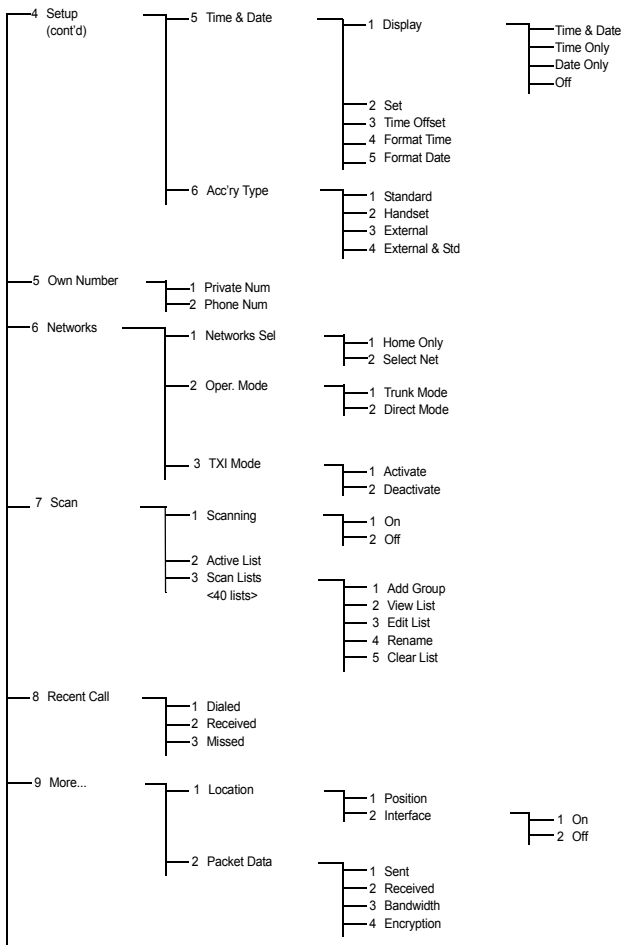
Your MTM800 may exit if no key presses are detected for a time-out period.

List of Menu Options

English



List of Menu Options (Cont'd)



NOTE

Some menu numbers may be different than the listed as some menu options can be enabled/disabled by your Service Provider.

The Display

Display Icons

When you turn on your MTM800, icons appear along the top of the display to indicate the following conditions:

Display Icon	Description
Trunked Mode Operation	
	Signal Strength (TMO) Allows you to check signal strength. More bars indicate a stronger signal.
	Priority Scan Indicates priority scanning is activated in the MTM800.
	Data Connected Displayed when the MTM800 is successfully connected to an external device and ready for data transfer.
	Data Transmit/Receive Displayed when the MTM800 is transferring data to/receiving data from the external device (laptop or desktop PC).
Direct Mode Operation	
	Signal Strength (DMO) Indicates an incoming Direct Mode Group Call.
	Direct Mode Displayed when the MTM800 is in Direct mode.
	DMO Gateway Indicates that gateway is selected. The icon has three states: Solid — while the MTM800 is synchronised with the gateway. Flashing — while the MTM800 is not synchronised or during attachment. No icon — during a terminal to terminal and repeater call.

Display Icon	Description
	DMO Repeater Displayed when the repeater option in DMO is selected. This icon has three states: Solid — while the terminal has detected the repeater (i.e., when the terminal receives a presence signal). Blinking — while the terminal has not detected the repeater or during attachment. No icon — during a terminal to terminal and gateway call.
General Icons	
	Unread Message Indicates that you have unread messages in your Inbox.
	New Message Has Arrived Your Inbox could not open due to an on-going activity. The icon remains to remind you of new messages in your Inbox.
	Emergency Appears while the MTM800 is in Emergency mode.

Displaying Long Numbers or Messages

Three dots after a number or message indicate that it continues on the next page. Press  to read the next “text” page and  to return to the previous page.

Getting Started

Powering the MTM800 On/Off (On/Off Button)

To power **On**, Press and hold the On/Off push button. Your MTM800 performs a self-check and registration routine. After successful registration, the MTM800 is in service.

To power **Off**, press and hold the On/Off push button. You will hear an audible beep and the **Powering Off** message is displayed.

Powering On the MTM800 (Ignition Sense)

If the MTM800 is configured with ignition sense, the terminal will automatically turn on whenever the vehicle ignition is turned on.

Powering On the MTM800 (Ext. Emergency Switch)

If an external Emergency Switch is connected and the MTM800 is powered off, press the Emergency Switch to power on. The MTM800 will power on in Emergency mode.

Powering On with Transmit Inhibit Active

The TXI Mode remains active at power On.

You will be asked whether to leave the TXI Mode On or not.



WARNING

Ensure you have left the restricted area before deactivating Transmit Inhibit.

Select **1 Exit TXI** to deactivate the TXI Mode. If the MTM800 was previously used in Trunked Mode (TMO), it will register to the network. If the MTM800 was previously used in Direct Mode it will remain in Direct Mode.

Select **2 Stay in TXI** in Trunked Mode and the MTM800 powers down; select **2 Stay in TXI** in DMO mode and you remain in DMO with TXI selected.

Uninstalling the Radio



CAUTION

OPTION 1:

Before disconnecting the 13.2V main power supply from the radio:

1. Switch off the radio.
2. Wait for a minimum of 4 seconds after the radio Off Switch is released.

Disconnect the 13.2V main power supply.

OPTION 2:

Turn off the main power supply **WITHOUT** switching OFF the radio.

Unlocking the MTM800

Your MTM800 may be locked at power up.

To unlock the MTM800 after powering on, enter the code at the prompt. The MTM800 enters the default home mode.

Selecting TMO or DMO Operation

Entering TMO or DMO

Enter TMO or DMO in one of the following ways:

- Press and hold  (TMO) if the MTM800 is in DMO.
- Press and hold  (DMO) if the MTM800 is in TMO.

Calls (Trunked Mode Operation)

TMO Group Calls

A Group Call is a communication between you and others in a talkgroup. A Talkgroup is a pre-defined set of subscribers enabled to participate in and/or invoke a Group Call.

Talkgroups are divided into **ranges**. Each range may contain several talkgroups.

Making a TMO Group Call

1. Press .
2. If this is the required talkgroup and range, press and hold the **PTT**. Wait for the talk permit tone and then speak into the microphone.
Release the **PTT** button to listen.
3. If you wish to call a talkgroup other than the one shown, press  or  to scroll through the talkgroups.
4. To select a range other than the one shown, press , select the Range option, use  or  to scroll. Press  to confirm your selection (or **PTT** to start the call in the new range).

When you start a call, all members of the selected talkgroup who have their units turned on, will receive the transmission.

NOTE

The "No Group" message is displayed when you are out of the normal coverage area of your selected talkgroup. You must then select a new talkgroup that is valid for your working location.

Receiving a TMO Group Call

Unless it is engaged in an active call, your MTM800 will automatically switch to Group Mode and receive the transmission. To answer the call, press and hold **PTT**.

Your MTM800 shows the Group name and the caller's private number or alias if previously stored in your address book.

NOTE *For incoming call alert, see settings in the Tones menu option.*

NOTE *When receiving a Group call, you will hear a "New Group Call" tone.*

Receiving a TMO Broadcast Call

The Broadcast Call (also called Site Wide Call) is a high-priority group call from the console operator (or dispatcher) to all users. The MTM800s are configured to monitor a Broadcast Call, but users cannot talk back.

The Broadcast Call pre-empts an on-going Group Call that has the same (or lower) call priority.

Calls (Direct Mode Operation)

DMO Group Calls

In DMO, the MTM800 can be used without your Service Provider's infrastructure.

Direct Mode allows communication with other terminals also operating in Direct Mode, which are on the same frequency and talkgroup as your MTM800.

NOTE *In DMO it is only possible to place the following call types: Group Calls, Emergency Group Calls and Private Half-duplex Calls.*

You can receive a call from the selected talkgroup and from an open group. (An open group is a super-group of all DMO groups.)

When you start a call, the members of the selected talkgroup who have their units turned on will receive the transmission.

In DMO the MTM800 can communicate with the trunking system (and vice-versa) if the Gateway option is enabled in the MTM800.

Making a DMO Group Call

1. Enter **Direct Mode** by selecting the Direct Mode option via the menu.
2. If this is the required talkgroup and range, press and hold the **PTT** button. Wait for the talk permit tone and then speak into the microphone.
Release the **PTT** button to listen.

Receiving a DMO Group Call

You can receive a DMO Group Call only when your MTM800 is in DMO.

Your MTM800 will display the caller's private number or alias, and the talkgroup name.

Exiting DMO

To exit DMO, select the Operating Mode option your MTM800 should be operating on.

Calls (Private and Phone Calls)

Private Call

A Private Call, also called Point-to-Point or individual call, is a call between two individuals. No other terminal can hear the conversation.

This call can be:

- full-duplex call (if the system allows) in TMO
- standard half-duplex call in TMO or DMO

Making a Private Call

1. To enter the Private Mode, press .
2. Enter the number of the person you wish to call.
3. Press and release the **PTT** button. You will hear a ringing tone. Wait for the called person to answer your call.
4. Press and hold **PTT**. Wait for the talk permit tone (if configured) before talking, and release the **PTT** when listening.
5. To end the call, press . If the called person ends the call, the **Call Ended** message is displayed.

NOTE

While Transmit Inhibit is activated, an incoming Private Call is indicated, but it is not possible to answer the call.

Receiving a Private Call

If the Service Provider configured the MTM800 to Automatic Mode Switch:

1. The MTM800 automatically switches to Private Mode. The display shows the caller's identity.
2. To answer the incoming call, press **PTT**.
3. To end the call, press . The display returns automatically to the mode it was in before the incoming call arrived.

If the Service Provider configured the MTM800 to Manual Mode Switch:

1. If the MTM800 is **NOT** in Private Mode, the Private Display Arrow starts blinking. The display returns to the mode it was in before the incoming call arrived.
2. To answer the call, press , and then the **PTT** button.
3. To end the call, press .

If the called person ends the call, the **Call Ended** message is displayed.

NOTE For call alert, see settings in the Tones menu option.

Phone and PABX Calls

The **Phone Mode** allows you to call a landline telephone number or a cellular mobile phone number. In this publication we use “phone number” when referring to these numbers.

The **Private Automatic Branch Exchange (PABX) Mode** allows you to call local (office) extension numbers. This mode needs to be activated by your Service Provider.

Both modes have the same dialling features.

NOTE While Transmit Inhibit is activated, an incoming Phone or PABX Call is indicated, but it is not possible to answer the call.

Making a Phone or PABX Call

1. Press , and select **1 Phone** or **2 PABX**.
2. Proceed as for making and receiving Private phone calls

VOX Control

VOX (Voice Operating Transmission) allows the user to transmit voice in a hands-free condition. The radio is detecting audio automatically when full duplex private call and telephone call use the fist microphone.

NOTE This feature is only available if set up by your Service Provider. If it is disabled, transmission can start upon pressing PTT.

Emergency Mode

You can send and receive **Emergency Group Calls** in **Trunked Mode** (TMO) or in **Direct Mode** (DMO). If your terminal is configured to operate through a gateway, Emergency calls can be placed through the gateway.

You can initiate an Emergency Group Call to and receive it from the selected talkgroup (TMO and DMO).

Your Service Provider will configure the Emergency Alarm and Hot Microphone features.

Emergency calls will be allocated emergency priority in the system.

Entering or Exiting Emergency Mode (TMO & DMO)

To enter Emergency mode from any mode, press **and hold** the emergency button .

NOTE For call alerts, see settings in the Tones menu option.

NOTE The required time you need to press the Emergency button is set to default to 2 seconds. The time can be configured by your Service Provider.

To exit Emergency mode, press and hold . You will switch to normal Group mode.

Invisible Emergency Mode

If the Invisible Emergency Mode is enabled by your Service Provider, all the audible and visible indications for operations in Emergency Mode are disabled.

NOTE Only the Emergency Private Call is exception for this feature.

Sending an Emergency Alarm

Your MTM800 will automatically send an Emergency Alarm when in Emergency mode. This is sent:

- automatically, upon entering Emergency mode
- if you press  again while the MTM800 is in Emergency mode.

After sending the alarm, the screen will show one of the following delivery reports:

- **Alarm Sent**
- **Alarm Failed**

In both cases the screen returns within a few seconds to the main screen of the Emergency mode.

Due to no delivery confirmation in DMO, **Alarm Sent** information confirms only sending the alarm.

NOTE

The Emergency Alarm is a special status message sent to the dispatcher monitoring the selected talkgroup. This can be used in dispatch systems to highlight emergency calls.

NOTE

Some systems do not support the Emergency Alarm feature when the user is in a "Local Area Service" area.



WARNING

*Pressing the Emergency button, even if Transmit Inhibit is activated, causes the MTM800 to radiate immediately. The MTM800 must **NOT** be within the RF sensitive area when entering Emergency mode.*

Hot Microphone Feature

If the Hot Microphone feature was programmed into your MTM800 by your Service Provider, you can make an Emergency Group Call and talk to the dispatcher (and members of your talkgroup) without the need to press and hold the **PTT**.

The microphone will stay open for a time period (programmed by your Service Provider). The microphone will stay open until:

- the Hot microphone time period expires
- you press **PTT** during the Hot Microphone period
- you press the **End** key

At the end of the Hot Microphone the **Emgcy Mic Ended** message will be displayed and the MTM800 reverts back to the Emergency Mode. The Hot Microphone feature is disabled and PTT operation returns to normal.

If required you can resume Hot Microphone by pressing the emergency key again.

Making an Emergency Group Call

- Hot Microphone enabled - to initiate an Emergency Group Call, press and hold **Emergency Button**.
- Hot Microphone disabled - to initiate an Emergency Group Call, press and hold **Emergency Button**. When the display has changed to Emergency Group Call hold **PTT** and wait for talk permit tone (if configured) and talk. Release the PTT to be able to listen.

Messages

Sending a Status Message

Select the desired group, then press  - **1 Messages - 1 Send Sts - OK**. Select status and press **PTT** to send the status message.

Sending a New Message

Press  - **1 Messages - 1 New - OK**. Write your message. Press **Optns** and select **Send**. Select your mail recipient or enter number. Press **PTT** to send the new message.

Sending a User-defined Message

Press  - **1 Messages - 2 Templates - OK**. Scroll and choose your required template. Press **Optns** and select **Send**. Select your mail recipient or enter number. Press **PTT** to send the message.

Sending a Predefined Message

Press  - **1 Messages - 2 Templates - OK**. Scroll and choose your required template. Press **Edit** to edit the message. Type required information. Press **PTT** to send the message.

Handling New Incoming Text Messages

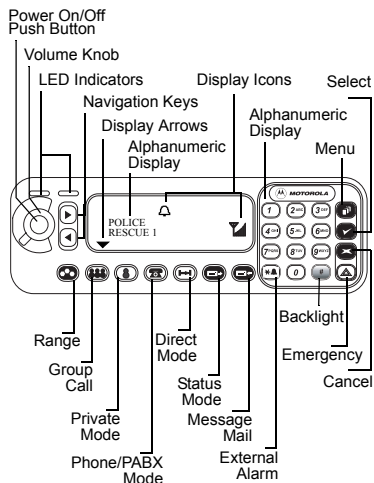
The  icon will flash on your display.

To enter the Inbox press  - **1 Messages - 2 Inbox - OK**. Scroll to the messages and select **Read** soft key. To read a long message, press **More** to read the next page and **Exit** to return to the previous page.

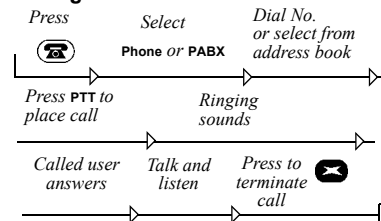
Handling Old Messages

Press  - **1 Messages - 2 Inbox - OK**. Scroll to the messages and select **Optns**. You can read, erase one message or erase all by selecting the relevant option.

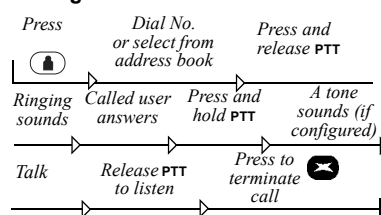
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Motorcycle Terminal
Quick Reference Guide



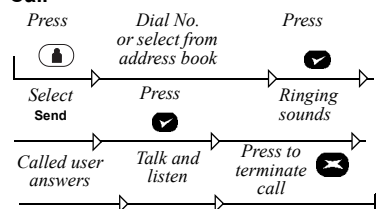
Making a Phone/PABX Call



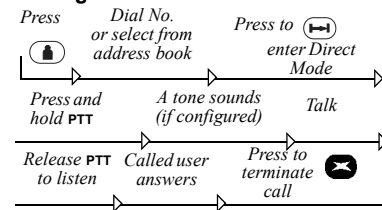
Making a TMO Private Call



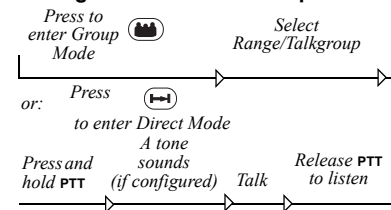
Making a TMO Private Full-duplex Call



Making a DMO Private Call



Making a TMO or DMO Group Call



Making an Emergency Group Call (in TMO Mode)

Press and hold . Emergency Alarm is sent automatically.

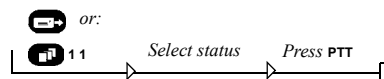
While in Emergency Mode, press and hold **PTT** to talk. If using Hot Mic feature, wait for the **Emergency Mic On** message to be displayed, and talk without pressing **PTT**.

To exit Emergency Mode press and hold .

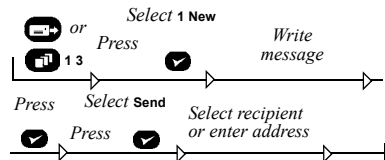
Answering a Call

Your MTM800 switches to the mode of the incoming call and starts ringing. To answer the call, press **PTT**.

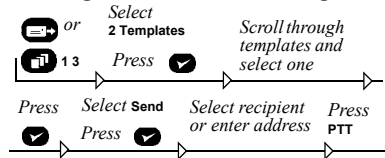
Sending a Status Message



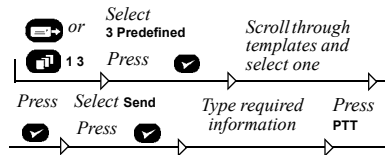
Sending a New Message



Sending a User defined Message

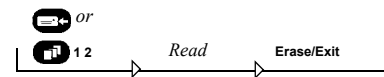


Sending a Predefined Message

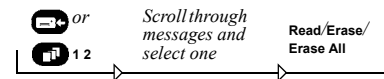


Handling New Incoming Text Messages

The  icon will flash on your display and the MTM800 sounds a tone. For details see the Menu Messages section in the User Guide.



Handling Old Messages



Last Number Redial

Press **PTT** to call the last called number.

Using the Menu

- Entering the menu: Press .
- Scrolling through the menu:
Press  or .
- Selecting a menu option: Press .
- Exiting the menu: Press .



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