

## RETAIL IN DETAIL

October 2018  
Issue #48

### RECOGNITION

#### #1 TOP-SELLING IN AUGUST



Congrats to store #3089!  
Pictured left to right: Mande,  
Nichole

#### TOP 10 SELLING STORES IN AUGUST

3089	KINGMAN	AZ
3136	SOMERSET	KY
3760	ANGOLA	IN
3021	JASPER	IN
3503	BARRE	VT
3922	LINCOLN CITY	OR
3126	DANVILLE	KY
3312	POPLAR BLUFF	MO
3369	NORTH BEND	OR
3556	TULLAHOMA	TN

### SHARE THE NEWS!

Activating a Consumer Cellular device is easy! Simply go to our website at [www.consumercellular.com/activate](http://www.consumercellular.com/activate) and follow the prompts to complete activation. Through the website you can change a customer's phone, add a new line with a new number or port from another provider.

**Consumer Cellular** PLANS PHONES & DEVICES WHY US? HELP LOG IN

CONGRATULATIONS ON PURCHASING YOUR NEW PHONE!

**LET'S GET STARTED**  
Thank you for your purchase of a new Consumer Cellular phone! These simple steps are designed to help you activate your new phone or add a new Consumer Cellular SIM card to your current phone.

ARE YOU A NEW CUSTOMER?  
 Yes  No

HOW MANY PHONES ARE YOU ACTIVATING TODAY?  
 One  Two

ENTER YOUR ACTIVATION CODE  
Located on the back of the box

WHO IS GOING TO USE THIS PHONE?  
Optional

KEEP YOUR CURRENT PHONE NUMBER?  
We'll collect your phone number after you create your account. [Learn More](#)  
 Yes  No

**Activate & Select a Plan**

**YOUR ACTIVATION CODE IS LOCATED ON THE BACK OF YOUR NEW CELLPHONE BOX.**

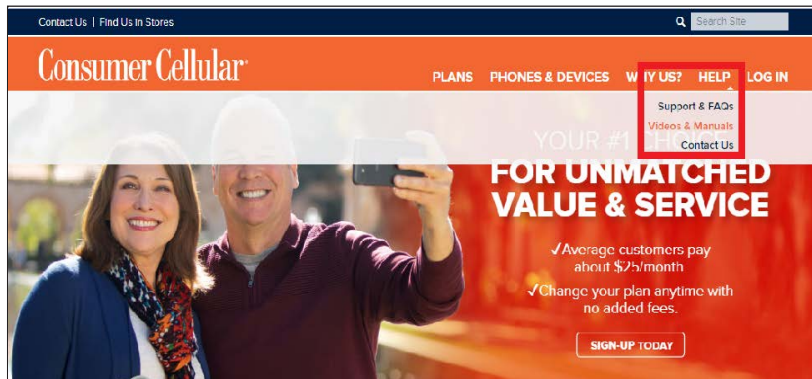
**Need Help?**  
Our U.S. based support team is always ready to help you.  
(888) 533-6942

By activating the customer's phone in the store, it creates a better experience for the customer and eliminates the need to call our customer service department. If you need any assistance with processing these activations online, please reach out to Consumer Cellular's Customer Service department at (888) 502-3193.

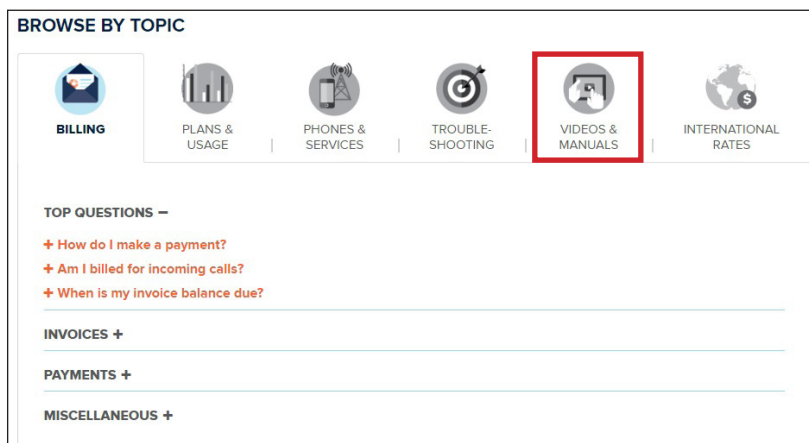
## SHARE THE NEWS

### CUSTOMER SUPPORT TOOLS AVAILABLE!

Help your customers get the most out of their phone! Consumer Cellular offers easy-to-follow videos that cover a wide range of topics for all Consumer Cellular devices. From the basics of getting started, to managing smartphone apps, your customers can learn all about operating their phone by watching the Consumer Cellular How-To videos.



To locate the how-to videos, customers can simply visit our website at [ConsumerCellular.com](http://ConsumerCellular.com) and click the “**Help**” link at the top right corner of the web page, as shown above. From there, customers can browse other topics to find answers to questions about billing, plans and usage, phones and services, and much more. Clicking on the “**Videos and Manuals**” link (shown below) will allow them to select which phone they want to learn about.



## CONTACT US



CUSTOMER SUPPORT/DEVICE TROUBLESHOOTING:  
**(888) 502-3193**

RETAIL SUPPORT INFORMATION:  
**(866) 900-8925**  
[RetailSupport@ConsumerCellular.com](mailto:RetailSupport@ConsumerCellular.com)

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