

# SECURE. SMART. INTERACTIVE.

Guest room management solutions that enhance guest experience, increase efficiency and reduce costs.



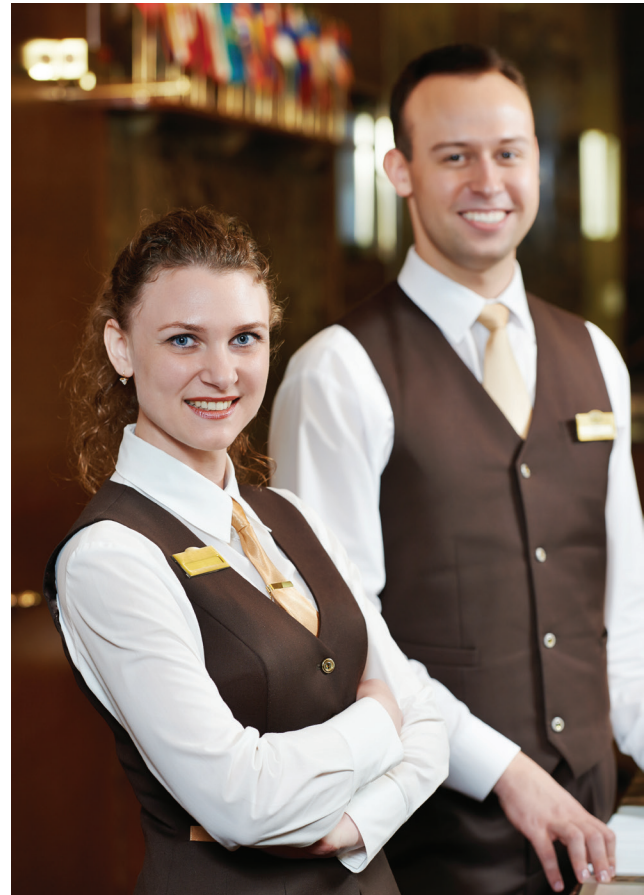


Guest Room Management System (GRMS) from Johnson Controls is designed to ensure an exemplary and gratifying experience for your guests. Our intelligent solutions are based on interactive technology that compliments the exceptional experience you want for your guests.

Johnson Controls offers scalable, easy to use and cost effective guest room management solutions to control lighting, entertainment, temperature, privacy and security in the hotel industry.



# Improve quality of service, enhance guest experience and reduced costs



JCI GRMS solutions negate the need for specialist operators for individual systems thereby reducing overhead costs. The user friendly graphical interface allows front desk staff to interpret and respond to alerts, notifications, emergencies and housekeeping calls through a standard platform. Real-time information such as room status, presence of a guest or housekeeper in the room, make-up room or do not disturb requests can be monitored and action taken directly through the GRMS software.

JCI GRMS solutions extend beyond the guestroom to help hotel managers and owners in increasing staff efficiency. The advanced, user friendly technology easily integrates into existing property management systems (PMS) ensuring a seamless check-in and check-out process increasing guest satisfaction and staff productivity.



# Securing your guest's privacy and safety with intelligent access control



Johnson Controls understands that the security and privacy of your guests takes high precedence. Our guest room management solutions equip you with intelligent access control that allows your guests the freedom they want while you are assured of their privacy and security.

Staff and hotel guests are individually recognized through smart cards that control access to designated zones such as parking areas, leisure facilities, offices and meeting rooms etc. Guest privacy and security is ensured as the solution prevents access by unauthorized persons or non-designated staff.

The GRMS solution monitors and stores all room entry and exit data to facilitate quick resolution of issues through analysis of archived data.





# Reduce operating costs and increase ROI when your guests are away



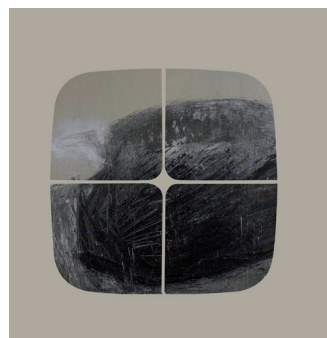
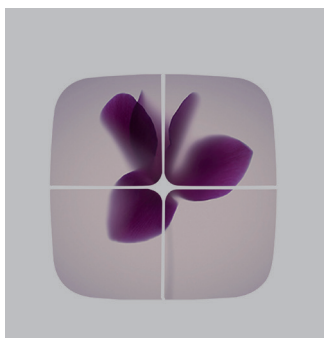
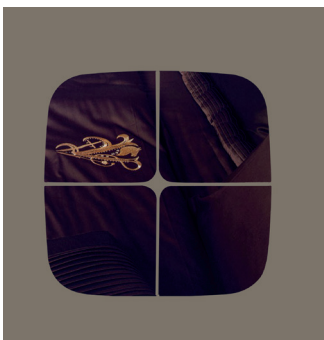
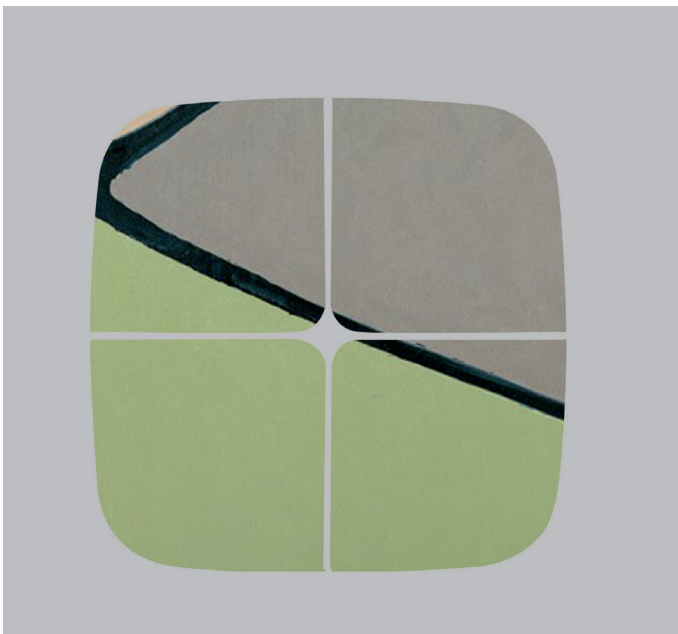
Hotel design principles allocate a varying percentage of a hotel's area to guest spaces and rooms. This can vary from up to 90 percent in motels and smaller budget hotels to about 65 percent in larger luxurious properties. In all cases, guest rooms offer the largest opportunity for increasing energy efficiency and reducing operating costs.

JCI GRMS solutions use smart technology to detect guest presence or absence and control air conditioning, lighting, and other in-room systems. The system automatically switches to an energy saving mode when a room is unoccupied and all non-essential services are turned off. Air conditioning, lighting and other services are re-activated at the previous settings once guest presence is detected, resulting in guaranteed guest comfort and energy conservation.



# Solutions that add to the aesthetic appeal of your hotel

Your hotel reflects your individuality and is a unique identity that sets it apart from the competition. Aesthetic design creates a signature ambience and a memorable visual character that increases guest satisfaction and enhances the experience of staying in your hotel. Johnson Controls' customizable guest room management solutions offer a variety of designs and personalized graphics that appeal to the aesthetic sense without compromising on functionality and ease of use.





# Complexities Simplified



JCI GRMS solutions offer your guests a unique, comfortable and personalized experience without complexities while meeting your cost reduction and higher efficiency goals.

Our solutions place the power of intelligent building automation systems (BAS) at your disposal giving you complete visibility into all aspects of your business. JCI GRMS solutions offer seamless integration with building automation systems (BAS) through KNX or IP protocols, empowering facility managers with powerful real time data they can use to make decisions about operating strategies that maximize energy efficiency and improve the bottom line.

The user interface presents information in a simple, intuitive way on virtually any device, significantly accelerating the decision making process for rapid returns on investment and higher productivity, while supporting quick identification and trouble-shooting of potential problems.



INFORMATION



VISUALIZATION

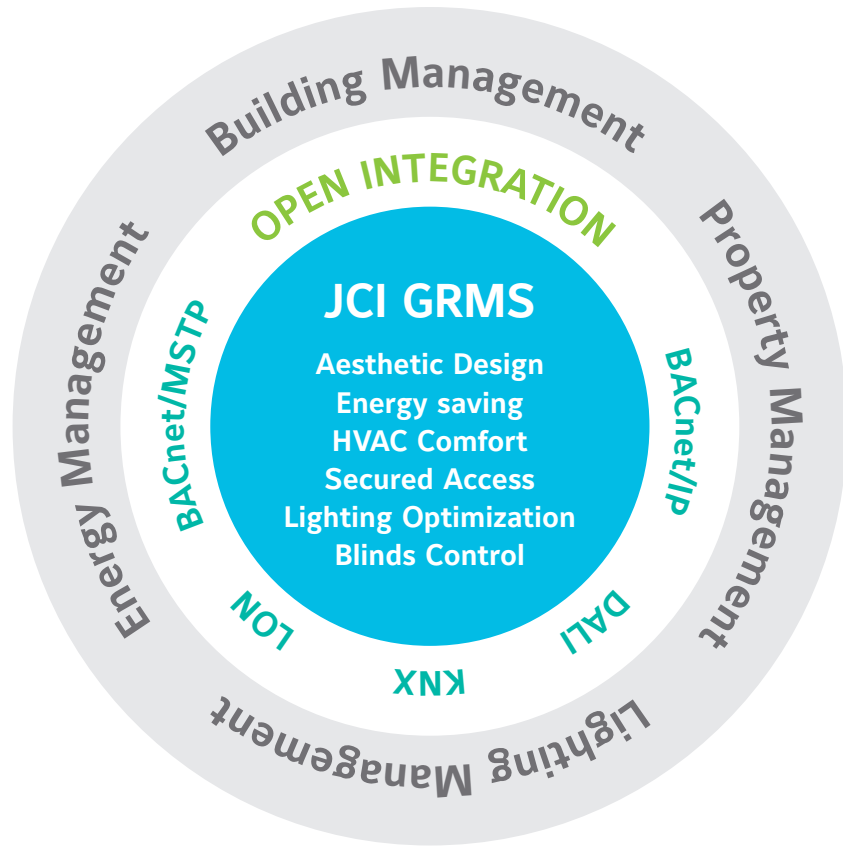


OPTIMIZATION



# Extended hotel system architecture

End users can benefit from Johnson Controls' industry leading capabilities in system integration by opting for a bundled enterprise level security, BAS and GRMS solution with a single source supplier advantages.



The Facility Explorer (FX) is a full BAS product line being offered by Johnson Controls through the Authorized Building Control Specialist (ABCS) partners. The FX-Product line is composed of the multiple layers of control products that can be customized for every building automation requirement. FX-PC series offers programmable controls solutions for a wide variety of applications.

JCI GRMS solutions can be integrated directly into the FX BAS System through FX Supervisory Controllers. The FX KNX/IP driver connects to

KNX networks via the IP interface, enabling FX Supervisory Controllers to manage one or more GRMS networks to provide comprehensive and important data to the main system. Integration capability of the FX Supervisory Controllers to the KNX protocol has been tested and been implemented in multiple projects across the region.

For more information on Facilities Explorer please visit: <http://www.johnsoncontrols.com/buildings/building-management/facility-explorer>



# The right solution giving benefits that you can measure

Johnson Controls' guest room management system offers powerful, scalable, versatile and user friendly solutions that integrate seamlessly with building automation systems to provide memorable guest experiences and substantial energy and cost savings improving hotel revenue and project sustainability.



Business and Environmental  
Sustainability



Rapid return on  
investment



Information accessible on  
mobile device



Optimized hotel performance,  
Gratifying guest experience

We reserve the right to change in part or in whole the specifications without prior notice.

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