

Price Guide.

Everything you need to know about our prices.

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Three.co.uk



Three.co.uk

When it comes to what you pay for Three's services, we think three things matter most. Giving you choice. Treating you fairly, with clear price plans and no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.

Three = great value

When you're with Three, you've got big flexibility. First, you can choose between paying monthly or Pay As You Go, then select the right price plan or Top-up for you. Beyond that, there's a range of Add-ons you can select. This guide talks about what we do charge for.

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Our Pay Monthly Packages.

If you signed up to one of our pay monthly packages before 18 March 2014, the details of your plan are set out below. These packages are no longer available to new customers. For details of our new pay monthly packages, please go to Three.co.uk/priceguide

All calls made by pay monthly customers, (except calls to short code, premium rate numbers and EU roaming calls) are initially rounded to the first minute and are billed per second thereafter. After the first minute for Pay Monthly customers calls are charged by the second, except some roaming calls, calls to Directory Service and Special Calls. The call duration will be mathematically rounded to the nearest second.

The One Plan.

The One Plan has more than enough of everything, at a more affordable price, and there is no charge for voicemail and internet.

| Package ^{1,2,3,12} | Phones | UK voice minutes | UK text messages | Three to Three minutes | Internet | Minimum term | Price per month |
|-----------------------------|--------------------------------|------------------|------------------|------------------------|-----------------------|--------------|-----------------|
| The One Plan | Choose from variety of phones. | 2000 | 5000 | 5000 | All-you-can-eat data. | 24 Months | From £23 |
| The One Plan - SIM 1 month | N/A | 2000 | 5000 | 5000 | All-you-can-eat data. | 1 Month | £23 |
| The One Plan - SIM 12 month | N/A | 2000 | 5000 | 5000 | All-you-can-eat data. | 12 Months | £20 |

Outside your allowance.

Charges for calls and messages outside inclusive allowance of The One Plan.

| Per minute/ message | Package | Three UK Mobiles | UK mobiles | UK Landline |
|---------------------|--------------|------------------|------------|-------------|
| Voice, fax calls | The One Plan | 10p | 25p | 25p |
| Text messages | The One Plan | 10p | 10p | |
| Video calls | The One Plan | 51.1p | 51.1p | |
| Video message | The One Plan | 19.8p | 19.8p | |
| Picture messages | The One Plan | 19.8p | 19.8p | |

Essential Internet packages.

Our range of Pay Monthly packages offer great value for money. Our packages give you a generous bundle of minutes, texts and internet.

| Package ^{1,2,3,12} | Phones | UK voice minutes | UK text messages | Internet | Minimum term | Price per month |
|-----------------------------|----------------------------------|------------------|------------------|----------|--------------|-----------------|
| Essential Internet 50 | Choose from a variety of phones. | 50 | 500 | 250MB | 24 months | From £13 |
| Essential Internet 100 | | 100 | 5000 | 250MB | 24 months | From £12 |
| Essential Internet 300 | | 300 | 5000 | 250MB | 24 months | From £15 |
| Essential Internet 500 | | 500 | 5000 | 250MB | 24 months | From £17 |

Ultimate Internet with all-you-can-eat data.

| Package ^{1,2,3,12} | Phones | UK voice minutes | UK text messages | Internet | Minimum term | Price per month |
|-----------------------------|--------------------------------|------------------|------------------|-----------------------|--------------|-----------------|
| Ultimate Internet 100 | Choose from variety of phones. | 100 | 5000 | All-you-can-eat data* | 24 months | From £15 |
| Ultimate Internet 300 | | 300 | 5000 | All-you-can-eat data* | 24 months | From £18 |
| Ultimate Internet 500 | | 500 | 5000 | All-you-can-eat data* | 24 months | From £20 |
| Ultimate Internet 1000 | | 1000 | 5000 | All-you-can-eat data* | 24 months | From £25 |

*Internet access for phone browsing only, your data usage does not include using your phone as a modem.

Outside your allowance.

Charges for calls and messages outside inclusive allowance of your Essential or Ultimate Internet package.

| Per minute/ message | Package | Three UK Mobiles | UK mobiles | UK Landline |
|---------------------|----------------------|------------------|------------|-------------|
| Voice, fax calls | Ultimate / Essential | 35p | 35p | 35p |
| Voicemail | Ultimate / Essential | 35p | 35p | 35p |
| Text messages | Ultimate / Essential | 12p | 12p | 12p |
| Video calls | Ultimate / Essential | 51.1p | 51.1p | N/A |
| Video message | Ultimate / Essential | 19.8p | 19.8p | N/A |
| Picture messages | Ultimate / Essential | 19.8p | 19.8p | N/A |

*Subject to a minimum term of 24 months or the remainder of your contract term. Not available with any other Mobile Internet add on. Internet access for phone browsing only, your data usage does not include using your phone as a modem.

SIM Zero – How it works.

With our SIM Zero plan on a minimum one month* term, you pay for only what you use and there is no charge for voicemail.

| Per minute/message | Price Plan | Three UK mobiles | UK mobiles | UK landline |
|-----------------------------------|------------|------------------|------------|-------------|
| Voice and fax calls ¹² | SIM Zero | 20.4p | 20.4p | 20.4p |
| Text message ³ | SIM Zero | 10.2p | 10.2p | |
| Video calls ¹² | SIM Zero | 51.1p | 51.1p | |
| Video message ³ | SIM Zero | 19.8p | 19.8p | |
| Photo message ³ | SIM Zero | 19.8p | 19.8p | |
| Mobile Internet | SIM Zero | 30.6p per MB | | |

*One month notice required to terminate.

SIM Plans – How it works.

With our SIM Plans, you get a generous bundle of minutes, texts and data.

If you signed up to one of our SIM plans before 15 July 2014, this is where you'll find your plan details. For our new SIM plans, please go to Three.co.uk/priceguide and select the price guide for our new plans.

| Package ^{1,2,3,12} | Essential SIM 200 1 month | Essential SIM 600 1 Month | Ultimate SIM 200 1 Month | Essential SIM 200 12 Months | Essential SIM 600 12 Months | The One Plan SIM Only 1 month | The One Plan SIM Only 12 months |
|---------------------------------|---------------------------|---------------------------|--------------------------|-----------------------------|-----------------------------|-------------------------------|---------------------------------|
| Monthly charge | £9.90 | £12.90 | £12.90 | £6.90 | £9.90 | £23 | £20 |
| UK Voice minutes | 200 | 600 | 200 | 200 | 600 | 2000 | 2000 |
| UK Text messages | 5000 | 5000 | 5000 | 5000 | 5000 | 5000 | 5000 |
| UK Three to Three voice minutes | | | | | | 5000 | 5000 |
| Mobile Internet | 500MB | 1GB | All-you-can-eat data | 500MB | 1GB | All-you-can-eat data | All-you-can-eat data |
| Minimum Term | 1 Month | 1 Month | 1 Month | 12 Month | 12 Month | 1 Month | 12 Months |

Outside your allowance.

Charges for calls and messages outside inclusive allowance of your SIM Only packages (excluding SIM Zero).

| Per minute/ message | Package | Three UK Mobiles | UK mobiles | UK Landline |
|---------------------|--|------------------|------------|-------------|
| Voice, fax calls | Essential / Ultimate SIM 50, 200 and 600 | 35p | 35p | 35p |
| Voicemail | | 35p | | |
| Text messages | | 12p | 12p | |
| Video calls | | 51.1p | 51.1p | |
| Video message | | 19.8p | | |
| Picture messages | | 19.8p | | |
| Mobile Internet | | 10p per MB | | |

| Per minute/ message | Package | Three UK Mobiles | UK mobiles | UK Landline |
|---------------------|-------------------------------|------------------|------------|-------------|
| Voice, fax calls | The One Plan - SIM 1/12 month | 10p | 25p | 25p |
| Voicemail | | No charge | | |
| Text messages | | 10p | 10p | |
| Video calls | | 51.1p | 51.1p | |
| Video message | | 19.8p | | |
| Picture messages | | 19.8p | 25p | |

Pay Monthly Add-ons^{6,7}.

With Three Add-ons it's easy to customise your price plan to give you even more flexibility and value. Just choose the Add-on that means the most to you.

Each Add-on has a one month minimum term unless otherwise stated. If you want something extra on top of what you get with your price plan, purchasing an Add-on is the way to do it.

| Mobile Internet Add-ons | | Allowance | Price per month | Additional MB Cost |
|-------------------------|--------------------------|------------------------------------|-----------------|----------------------|
| | Add Tethering | 1GB | £5 | N/A |
| | Add All-you-can-eat* | All-you-can-eat data for 30 days. | £5 | N/A |
| | Add 250 MB | 250MB | £2 | N/A |
| | Add Internet 10* | 10MB | £2.56 | Price plan dependent |
| | Add Broadband Lite* | 1GB | £10.21 | 10.2p |
| | Add Broadband Plus* | 3GB | £15.32 | 10.2p |
| | Add Internet and Email** | 2GB | £5.11 | Price plan dependent |
| | Add Internet Max** | 2GB | £5.11 | Price plan dependent |
| | All-you-can-eat | All-you-can-eat data for 24 months | £3 | N/A |

Mobile Internet Add-ons not available with All-You-Can-Eat data packages. Not available with The One Plan SIM Only (1/12 Months).

| BlackBerry® | Includes | Price | Out of bundle charge |
|--|-----------------------------------|-----------------|----------------------|
| | Add BlackBerry® Push mail service | £5.00 per month | Price plan dependant |
| Compatible with POP/IMAP mailboxes. Up to 10 email accounts - use both your work and personal accounts. Emails are encrypted giving you peace of mind. Synchronise contacts, calendar and email. Works abroad (roaming charges apply). | | | |

| Add text | Choose from | Includes | Price |
|----------|--------------|-----------|--------|
| | Add Text 500 | 500 texts | £20.42 |
| | Add Text 200 | 200 texts | £10.21 |
| | Add Text 75 | 75 texts | £5.11 |

| Add International Saver ¹³ | |
|---------------------------------------|--|
| | 3000 voice minutes to landlines and mobiles to USA, Canada, Hawaii, Puerto Rico, Hong Kong, China, Singapore and Thailand; and to landlines in Spain, Ireland, France, Italy, Germany, Australia, Netherlands, Sweden, Belgium, Switzerland, Denmark, Japan, Austria, New Zealand, Norway, Malaysia, Taiwan, Korea (Republic of), Luxembourg, Poland, Portugal and Thailand. For just £15.32 a month it can be used any time, any day. 388 prefix must be dialled before country code. |

| Add Landlines | |
|-----------------------|---|
| | 2000 voice minutes for all calls made from the UK to any standard UK landline (01, 02, 03) for £10.21 a month. Calls to Isle of Man and Channel Islands numbers are excluded. |
| Add Landline 1000 | |
| | 1000 voice minutes for all calls made from the UK to any standard UK landline (01, 02, 03) for £5 a month. Calls to Isle of Man and Channel Islands numbers are excluded. |
| Euro Internet Pass*** | |
| | Enjoy the freedom to browse, tweet, update, upload and search in the EU with our Euro Internet Pass, for just £5 a day. It's valid from the time you buy it until midnight (UK time). Available to Pay Monthly contract voice customers Eligible for use in Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal (incl. Azores & Madeira), Romania, Slovakia, Slovenia, Spain (incl. Balearic & Canary Islands), Sweden, Vatican City, Monaco. This pass doesn't allow you to use your phone as a modem (tethering), and streaming video and audio content may not be as good as it is on our UK network. Note: If you need to use the internet as soon as you arrive, type this link into your mobile browser just before you travel - http://mobile.three.co.uk/europass . Follow the simple instructions, make your purchase, and off you go. |

* Includes free unlimited access to Email on Three, Three's email service, which sends all of your personal (ISP, such as Hotmail or GoogleMail) emails straight to your phone. Email on Three is a unlimited service with no fair use limit or policy. Add-on and Email on Three service available to Consumer contract customers only. Add-on not available to PAYG customers or Business contract customers. Internet access for phone browsing only, your data usage does not include using your phone as a modem. Unlimited email does not include 3Mail.

** Includes free unlimited access to Email on Three, Three's email service, which sends all of your personal (ISP, such as Hotmail or GoogleMail) and work (Microsoft Exchange / Lotus Domino) emails straight to your phone. Email on Three is a unlimited service with no fair use limit or policy. Add-on and Email on Three service available only to Consumer contract customers. Add-on not available to PAYG customers. With this add-on your data allowance includes using your phone as a modem.

*** Three reserves the right to withdraw or modify the Euro Internet Pass at any time. UK Add-ons (such as Add Tethering) can't be used when your pass is active.
Add Tethering cannot be used as part of Feel At Home.

Surf the web with Mobile Broadband.

| Package ¹² | Monthly Charge | Inclusive data | Out of bundle charge per MB | Minimum term |
|-----------------------|----------------|----------------|-----------------------------|----------------|
| Broadband Casual | £0 | 0MB | £1.02 | 18/24 months |
| Broadband 0.5GB | £5.29 | 0.5GB | 10.2p | 24 months |
| Broadband Lite | £10.49 | 1GB | 10.2p | 18/24 months |
| Broadband 1GB | £7.50 | 1GB | 10.2p | 1 month |
| Broadband 5GB | £15.99 | 5GB | 10.2p | 1/18/24 months |
| Broadband 10GB | £15.00 | 10GB | 10.2p | 1 month |
| Broadband 15GB | £25.00 | 15GB | 10.2p | 24 months |
| Broadband 15GB | £30.99 | 15GB | 10.2p | 18/24 months |

| Add-on ^{2,3,6,15,16} | Price | Allowance | Minimum term |
|----------------------------------|--------|-----------|--------------|
| Add Wireless Modem with 20 Texts | £2.04 | 20 texts | 18/24 months |
| Add Wi-Fi Device with 80 Texts | £8.17 | 80 texts | 18/24 months |
| Add Wi-Fi Device with 90 Texts | £9.19 | 90 texts | 18/24 months |
| Add Text with Laptop 75 | £7.66 | 75 texts | 18/24 months |
| Add Text with Laptop 100 | £10.21 | 100 texts | 18/24 months |
| Add Text with Laptop 150 | £15.32 | 150 texts | 18/24 months |
| Add Text with Laptop 200 | £20.42 | 200 texts | 18/24 months |
| Add Text with Laptop 250 | £25.54 | 250 texts | 18/24 months |
| Add Text with Laptop 300 | £30.64 | 300 texts | 18/24 months |
| Add Text with Laptop 350 | £35.75 | 350 texts | 18/24 months |

Mobile Broadband SIM Only⁵.

With our Mobile Broadband SIM only plans, you can have 5GB Mobile Broadband on a one month contract if you already have a dongle.

| Package ¹² | Monthly Charge | Inclusive data | Out of bundle charge per MB | Minimum term |
|-------------------------|----------------|----------------|-----------------------------|--------------|
| SIM Only Broadband 5GB | £15.99 | 5GB | 10p | 1/ 18 months |
| SIM Only Broadband Lite | £10.49 | 1GB | 10p | 24 months |
| SIM Only Broadband 15GB | £15.99 | 15GB | 10p | 24 months |

Pay As You Go Broadband Add-ons.⁶

| | Allowance | Price |
|----------------|-----------|-------|
| Broadband Lite | 1GB | £10 |
| Broadband Plus | 3GB | £15 |
| Broadband Max | 7GB | £25 |
| Pay Per Day | 500MB* | £2.99 |

* Available for up to 48 hours unless allowance used earlier.

Business plans.

| Package ^{1,2,3,12} | Business 600 | Business 900 | Business Flat Rate |
|---|--|-----------------|--------------------|
| Monthly charge ¹ | £25.53 | £34.04 | £11 |
| Inclusive UK Voice Minutes ¹ | 750 | 1125 | 0 |
| Inclusive UK text Messages ^{1,3} | 100 | 150 | 0 |
| Three to Three Minutes ² | 2000 | 2000 | 2000 |
| Minimum Term | 12/18/24 months | 12/18/24 months | 12/18/24 months |
| Additional discount | 18 months contract discount – 10% off monthly access charges 24 months contract discount – 25% off monthly access charges | | |

Prices for business shown excluding VAT. VAT is payable in addition at the current rate. See page 29 for footnotes.

| UK voice and video calls ¹² | Business 600 | Business 900 | Business Flat Rate |
|--|--------------|--------------|--------------------|
| Three UK mobile – voice/fax | 8.5p | 8.5p | 6p |
| Other UK mobile – voice/fax | 21.3p | 21.3p | 20p |
| UK landline | 8.5p | 8.5p | 6p |
| Voicemail | 8.5p | 8.5p | Free |
| Three UK video calls | 42.6p | 42.6p | 42.6p |
| Other UK mobile video calls | 42.6p | 42.6p | 42.6p |
| Messages ³ | | | |
| UK Text message | 8.5p | 8.5p | 8p |
| Text sent abroad from UK ⁸ | 21.3p | 21.3p | 20p |
| UK picture message | 16.5p | 16.5p | 16.5p |
| Three video message | 16.5p | 16.5p | 16.5p |
| Data (Mobile Internet) | £1.70 per MB | £1.70 per MB | £1.70 per MB |

Prices for business shown excluding VAT. VAT is payable in addition at the current rate. See page 29 for footnotes.

Business packages for teams.

Business Share¹¹.

- Unique hybrid plan, ideal for small businesses.
- Free calls to colleagues – and anyone else on a Three mobile in the UK.
- Flexible Business Choice allowance for inclusive calls, texts and downloads.
- Sharer member can be a voice or mobile broadband connection (one mobile broadband allowance for every voice sharer).
- No charge for voicemail.

| Package ^{1,2,3,12} | Business Share 1000 | Business Share 2000 | Business Share 3000 | Business Share 4000 | Business Broadband Share |
|--|--|--|--|--|--------------------------|
| Maximum number of handsets | 3 | 5 | 7 | 10 | Min 2-5 modems |
| Access charge | £34 | £74 | £114 | £154 | £5 |
| Monthly sharer member fee, for each handset / Mobile Broadband | £15 | £15 | £15 | £15 | £15 |
| Total inclusive choice flexible allowance to share. | Up to 1000 UK minutes or up to 2000 UK texts or any mix of the two. | Up to 2000 UK minutes or up to 4000 UK texts or any mix of the two. | Up to 3000 UK minutes or up to 6000 UK texts or any mix of the two. | Up to 4000 UK minutes or up to 8000 UK texts or any mix of the two. | 10GB |
| Inclusive data plus unlimited email on Three. | Fair use policy 1GB on handsets. Fair use policy 3GB on Mobile Broadband | Fair use policy 1GB on handsets. Fair use policy 3GB on Mobile Broadband | Fair use policy 1GB on handsets. Fair use policy 3GB on Mobile Broadband | Fair use policy 1GB on handsets. Fair use policy 3GB on Mobile Broadband | |
| Three to Three UK calls | Free | Free | Free | Free | Free |
| Minimum Term (per member) | 12/18/24 months | 12/18/24 months | 12/18/24 months | 12/18/24 months | 12/18/24 months |
| Additional discounts | 18 month contract discount – 10% off monthly sharer member fee. 24 month contract discount – 25% off monthly sharer member fee. | | | | |

Prices for business shown excluding VAT. VAT is payable in addition at the current rate. See page 29 for footnotes.

Business.

Outside your allowance.

| Per minute/ Per message | Price Plan | Three UK mobile | UK mobiles | UK landlines |
|----------------------------|----------------------|--------------------|------------|-----------------|
| Voice and fax calls | Business Share plans | Free | 16p | 16p |
| Data (Mobile Internet) | Business Share plans | Free | | |
| Video calls ¹² | Business Share plans | 42.6p | 42.6p | |
| Text ⁹ | Business Share plans | 8p | 8p | |
| Video message ³ | Business Share plans | 16.5p | 16.5p | |
| Photo message ³ | Business Share plans | 16.5p | 16.5p | |

Surf the web with Mobile Broadband.

Broadband Casual, Lite, Plus, Max, 5GB and 15GB⁵

| Package ^{1,12} | Broadband Casual | Broadband Lite | Broadband Plus | Broadband 5GB |
|-----------------------------|---------------------|-------------------|-------------------|---------------|
| Monthly charges | £0 | £8.74 | £13.32 | £13.32 |
| Inclusive Data ¹ | 0MB | 1GB | 3GB | 5GB |
| Out of Bundle charge per MB | 85p | 8.5p | 8.5p | 8.5p |
| Minimum Term | 12/18/24 months | 12/18/24 months | 12 months | 18 months |

| Package ^{1,2,3,12} | Broadband Max | Broadband 15GB 2009 | Broadband 15GB 2009 | Business Broadband Share |
|-----------------------------|------------------|------------------------|------------------------|-----------------------------|
| Monthly charges | £21.66 | £13.32 | £17.49 | £35 [*] |
| Inclusive Data ¹ | 7GB | 15GB | 15GB | 10GB |
| Out of Bundle charge per MB | 8.5p | 8.5p | 8.5p | Free |
| Minimum Term | 12 months | 24 months | 18 months | 12/18/24 months |

Prices for business shown excluding VAT. VAT is payable in addition at the current rate. See page 29 for footnotes.
^{*}Based on minimum 2 users (£5 monthly charge + £15 per sharer). Refer to page 12 for more details.

Business Add-ons.

Internet on your mobile and unlimited email on Three.

| Add-on ⁶ | Price | Allowance | Additional MB Cost |
|--|--------|------------------|--------------------|
| Add Internet Max ^{**} | £4.26 | 2GB [†] | £1.70 [†] |
| Add Internet Max (Contract Term) ^{**} | £4.26 | | £1.70 [†] |
| Add Broadband Lite (Contract Term) | £8.51 | 1GB | 8.5p |
| Add Broadband Max (Contract Term) | £12.77 | 3GB | 8.5p |

Prices for business shown excluding VAT. VAT is payable in addition at the current rate. See page 29 for footnotes.

^{*} 2GB of Internet Access, Unlimited Email (ISP, Microsoft Exchange, Lotus Domino) when using Three's 'Email' product. Phone Browsing only; Your data usage does not include using your phone as a modem. This Add-on lasts the term of the contract, and early termination fees apply.

^{**} Includes free unlimited access to Email on Three, Three's email service, which sends all of your personal (ISP, such as Hotmail or GoogleMail) emails straight to your phone. Email on Three is a unlimited service with no fair use limit or policy. Add-on and Email on Three service available to both Business and Consumer contract customers. Add-on not available to PAYG customers. Internet access for phone browsing only, your data usage does not include using your phone as a modem.

All business Add-ons have a minimum term of 12/18/24 months, depending on the minimum term of your package.

| Add-on | Availability | Includes | Price | Additional MB cost |
|--|--------------------------------------|--------------------------------------|-----------------|--------------------|
| BlackBerry [®] (Contract term) | Available on all business tariffs | 2GB of push mail and web browsing | £4.26 per month | £1.70 [†] |

Compatible with POP/IMAP mailboxes.

Up to 10 email accounts - use both your work and personal accounts.

Available on selected tariffs.

Emails are encrypted giving you peace of mind.

Synchronise contacts, calendar and email.

Works abroad (roaming charges apply).

Video minutes.

| Add-on | Price | Allowance |
|--|--------|---------------------------------------|
| Add Video Minutes Lite (Contract Term) | £4.26 | 50 UK Video minutes (Three-to-Three) |
| Add Video Minutes Plus (Contract Term) | £8.51 | 100 UK Video minutes (Three-to-Three) |
| Add Video Minutes Max (Contract Term) | £12.77 | 200 UK Video minutes (Three-to-Three) |

Prices for business shown excluding VAT. VAT is payable in addition to the current rate. See page 29 for footnotes.

Available to all business customers, except for Broadband Lite, Broadband Plus & Broadband Max.

[†] Price plan dependent. All business plans, except Business Sharer Plans are £1.70 ex VAT per MB. Business Sharer is free.

Talk & Text.

| Add-on ^{1,2,3,6} | Price | Allowance |
|--------------------------------|-------|-----------------|
| Add Voice 250 (Contract term) | £10 | 250 UK minutes |
| Add Voice 500 (Contract term) | £20 | 500 UK minutes |
| Add Voice 1000 (Contract term) | £40 | 1000 UK minutes |
| Add Landline (Contract Term) | £8.51 | 2000 UK minutes |
| Add Text 1000 (Contract Term) | £4.26 | 1000 UK texts |

Prices for business shown excluding VAT. Vat is payable in addition to the current rate. See page 31 for footnotes. Add Voice, Add Landline and Add Three-to-Three UK calls are available on all Business plans except for Broadband Lite, Broadband Plus & Broadband Max. *Add Three-to-Three UK calls is free only as part of a sale offer. Add Text 2000 is available to all business plans.

| Add-on ^{6,15} | Price | Allowance | Minimum term |
|--------------------------|--------|-----------|--------------|
| Add Text with Laptop 100 | £8.51 | 100 text | 18/24 months |
| Add Text with Laptop 150 | £12.77 | 150 text | 18/24 months |
| Add Text with Laptop 200 | £17.02 | 200 text | 18/24 months |
| Add Text with Laptop 250 | £21.27 | 250 text | 18/24 months |
| Add Text with Laptop 300 | £25.53 | 300 text | 18/24 months |
| Add Text with Laptop 350 | £29.78 | 350 text | 18/24 months |

All Add Text with laptops have a minimum term of 18 or 24 months and can only be purchased with Broadband Plus or Broadband Max (18 and 24 months minimum term) from selected Three authorised retailers.

Pay As You Go on Three.

With Pay As You Go on Three you get 150MB internet for free every time you top-up. This is applied straightaway and lasts for 30 days. Please note, For PAYG customers, all calls made (except calls to short code, premium rate numbers and EU Roaming calls), are rounded up to the nearest minute and are charged by the minute.

Charges for calls, fax and messages.

| Per minute/ message ^{3,12} | Three UK Mobiles | UK mobiles | UK Landline |
|-------------------------------------|------------------|------------|-------------|
| Voice, fax calls | 3p | 3p | 3p |
| Voicemail | 3p | | |
| Text messages | 2p | 2p | |
| Video calls | 52p | 52p | |
| Video message | 19.8p | | |
| Picture messages | 19.8p | | |
| Mobile Internet | 1p per MB | | |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man). See page 29 for footnotes.

Choose-a-Top-up (no expiry date)

£10

£15

£20

£25

£30

£40

£50

Add what you need⁶.

Our range of Add-ons offer great value for money and will allow you to fully enjoy our Feel At Home service. Convert all or part of your top up to an Add-on and get great value rates for calling, texting and using the internet on your phone. All-you-can-eat data is available with All in one 15 and 25.

All Add-ons are valid for 30 days from date of activation (Excludes Internet Daily Add-on).

| All in One | Choose from | Includes | Price |
|---------------------------------|---------------------|--|-------------------|
| | All in One 10 | 3000 texts 100 minutes 500MB data | £10 |
| | All in One 15 | 3000 texts 300 minutes All-you-can-eat data | £15 |
| | All in One 25 | 3000 texts 500 minutes All-you-can-eat data | £25 |
| Text | Choose from | Includes | Price |
| | 3000 Texts | 3000 texts | £5 |
| Three-to-Three minutes | Choose from | Includes | Price |
| | 3000 Three-to-Three | 3000 Three-to-Three | £5 |
| Mobile Web Access | Choose from | Includes | Price |
| | 500MB | 500MB | £5 |
| | Internet Daily | 120MB | 50p |
| BlackBerry [®] Add-ons | Choose | Includes | Price |
| | BlackBerry Add-on | Access to BlackBerry Messenger (BBM), App World, email and internet access on your BlackBerry. | £5 every 30 days. |

Make international calls for less from the UK, only on Pay As You Go.

With no connection fee and no need to sign a contract, we make it easy for you to stay in touch with friends and family around the world. By simply adding a 3 digit prefix in front of an international landline or mobile number, you can call abroad from as little as 1p a minute. Any call charges are per minute and are taken off your normal Pay As You Go credit. Visit three.co.uk/paygint for more information.

| Country | Landline or Mobile | Short code | Price per minute |
|-------------|--------------------|------------|------------------|
| Afghanistan | Mobile | 402 | 18 |
| Afghanistan | Landline | 403 | 22 |
| Australia | Mobile | 404 | 14 |
| Australia | Landline | 405 | 3 |
| Bangladesh | Mobile | 406 | 4 |
| Bangladesh | Landline | 407 | 4 |
| Bulgaria | Mobile | 425 | 25 |
| Bulgaria | Landline | 426 | 4 |
| Canada | Mobile | 408 | 1 |
| Canada | Landline | 408 | 1 |
| China | Mobile | 410 | 3 |
| China | Landline | 411 | 3 |
| France | Mobile | 427 | 10 |
| France | Landline | 428 | 3 |
| Germany | Mobile | 429 | 12 |
| Germany | Landline | 430 | 3 |
| Hungary | Mobile | 431 | 11 |
| Hungary | Landline | 432 | 3 |
| India | Mobile | 412 | 3 |
| India | Landline | 413 | 3 |
| Ireland | Mobile | 433 | 14 |
| Ireland | Landline | 434 | 2 |
| Italy | Mobile | 435 | 15 |
| Italy | Landline | 436 | 3 |
| Jamaica | Mobile | 437 | 19 |
| Jamaica | Landline | 438 | 8 |
| Japan | Mobile | 414 | 10 |
| Japan | Landline | 415 | 4 |
| Lithuania | Mobile | 416 | 13 |
| Lithuania | Landline | 417 | 3 |
| Nigeria | Mobile | 439 | 9 |
| Nigeria | Landline | 460 | 9 |

| Country | Landline or Mobile | Short code | Price per minute |
|--------------|--------------------|------------|------------------|
| Pakistan | Mobile | 418 | 12 |
| Pakistan | Landline | 419 | 8 |
| Philippines | Mobile | 461 | 13 |
| Philippines | Landline | 462 | 10 |
| Poland | Mobile | 420 | 9 |
| Poland | Landline | 421 | 2 |
| Portugal | Mobile | 463 | 14 |
| Portugal | Landline | 464 | 3 |
| Romania | Mobile | 465 | 10 |
| Romania | Landline | 466 | 3 |
| Spain | Mobile | 467 | 10 |
| Spain | Landline | 468 | 3 |
| South Africa | Mobile | 422 | 12 |
| South Africa | Landline | 423 | 4 |
| Turkey | Mobile | 469 | 9 |
| Turkey | Landline | 470 | 4 |
| USA | Mobile | 424 | 3 |
| USA | Landline | 424 | 3 |

International charges¹⁷

Most pay monthly customers, including SIM Only customers, and Pay As You Go customers will automatically have international roaming enabled on their account. If you joined us before 22 July 2010 and haven't roamed abroad since, you will need to contact us by calling Three Customer Services (before leaving the UK), so we can activate international roaming for you. If you need to contact Three Customer Services while abroad call +447782333333 (this call will be charged at your standard roaming rates). Calls made from abroad to your voicemail will also be charged at standard roaming rates.

Please visit three.co.uk/roaming to see which countries you can roam in and the cost.

Calls made from the UK to anywhere outside the UK normally have a one minute minimum charge and are then charged by the second¹². When in an EU destination, the minimum charge for making a call is 30 seconds, after which calls are charged by the second. Calls received in an EU destination are charged by the second with no minimum initial charges. When in a non-EU destination, the cost for making a call is normally charged per minute. Calls received when in a non-EU destination have a one-minute minimum charge and are then charged by the second.

To help you manage your roaming costs, we'll text you information about call charges and roaming rates when you're abroad for each destination worldwide. We've also set up a worldwide data roaming limit of £41.29 per month to stop you spending too much. You will need to contact Three Customer Services if you'd like this limit removed.

Use your phone abroad at no extra cost with Feel At Home.¹⁷

You can call and text back home and use your data at no extra cost. No worries. Only on Three.

We offer all our customers Feel At Home, which lets you use your allowance to call and text the UK and use your data without paying a penny more. It's also free to receive calls, texts, photo and video messages. Feel At Home can be used in the following destinations: Australia, Austria, Denmark, Finland, France, Hong Kong, Indonesia, Israel, Italy, Macau, Norway, Republic of Ireland, Sri Lanka, Switzerland, Sweden and USA. Check three.co.uk/feelathome for more information and the latest on which countries are included. You can enjoy Feel At Home whether you're on Pay Monthly or Pay As You Go, using a tablet, phone, mobile Wi-Fi or dongle.

If you're a Pay As You Go customer, in order to fully enjoy Feel At Home, all you need to do is convert your Top-up credit into an Add-on. We recommend All in One to get an allowance of minutes, texts and data. You can then use the allowance in any Feel At Home destination to call and text the UK, and use the internet, just like you would back home.

If you're in a Feel At Home destination and you come to the end of your allowance or want to make calls or send texts to non-UK numbers, you now get lower rates. The following rates also apply if you're on Pay As You Go and you don't convert your Top-up credit into an Add-on:

| | |
|---------------|----------------------|
| Calls | Up to 18.8p a minute |
| Texts | Up to 5.9p a text |
| Internet data | 10p a MB |

Photo messages, video messages and video calls do not form part of your allowance therefore the following charges will apply when in a Feel At Home destination:

| | |
|-----------------------------------|------------------------|
| Send photo messages | 19.8p per message |
| Send video messages | 19.8p per message |
| Make a video call (to any number) | Up to £2.04 per minute |
| Video calls received | Up to £1.53 per minute |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).

Is there any other useful information for Feel At Home?

• Most of our plans include a set of allowances of minutes, texts and data. For all-you-can-eat allowances, you can use a portion of these as part of Feel At Home. If you have All-you-can-eat data you can use up to 25GB in a Feel At Home destination. If you have All-you-can-eat texts you can use up to 5,000 texts. Plus if you have All-you-can-eat minutes or your plan includes 3,000 minutes or more, you can only use up to 3,000 minutes. If you exceed these allowances abroad in any two months within a 12 month period, it may affect your roaming services and prevent you from using international roaming in the future.

• You can't use your phone as a personal hotspot (this is also called tethering) in a Feel At Home destination – even if you normally do so in the UK using your data allowance, or have a personal hotspot allowance or Add-on.

• We restrict your ability to use your data allowance for file-sharing (like peer to peer download services) and using certain sites to download or share large files. This is so that we can manage demand from overseas and ensure that everyone can use the service.

• You should be able to stream and connect to VPNs, but you will find this is slower and the quality will not be as good as in the UK. For example, we don't recommend streaming TV programmes and films. If you're connecting more than one device via a mobile Wi-Fi device, your streaming experience will be poorer still.

• Feel At Home is intended for our UK customers who are visiting one of the destinations for short trips, like holidays or business trips. It isn't made for people who live abroad or stay there for an extended period of time. If you only use your plan in a Feel At Home destination for a complete month, and this happens three times within a year, we may have to suspend international roaming on your account, which would mean you would no longer be able to use your phone or device abroad. We'd let you know if this is likely to happen. If you spend a full month abroad but some of that time is spent in a destination that isn't included in Feel At Home, the restriction won't apply.

Three reserves the right to suspend this service if we reasonably believe that you are using VPN for accessing illegal or improper content or in contravention of our use requirements set out in our Terms and Conditions of use for Three Services. We reserve the right to extend, withdraw or modify the terms of Feel At Home and/or the destinations of service included at any time. See three.co.uk/feelathomeinformation for full details on how this service works and additional details that may be of interest.

International charges outside of Feel At Home.

Voice Calls for Pay monthly and Pay As You Go. Outside your inclusive allowance.

| Band | List of countries/Networks | Calls from UK to abroad | Calls received abroad | Calls made when abroad (within the same band & UK) | Calls made when abroad (other bands) | |
|--|---|--|-----------------------|--|--------------------------------------|-------|
| Band 0 (EU & Selected European countries) | Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Germany, Greece (incl. Corfu, Crete, Rhodes), Hungary, Isle of Man, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (incl. Azores, Madeira), Romania, Slovakia, Slovenia, Spain (incl. Canary Islands: Fuerteventura, Gran Canaria, Lanzarote, Tenerife, Balearic Islands: Ibiza, Majorca, Menorca). | 46p | 4.9p | 18.8p | £1.40 | |
| Band 0a (EU & Selected European countries) Non VAT | Channel Islands (incl. Jersey, Guernsey, Herm, Alderney, Sark), French Guiana, Gibraltar, Guadeloupe, Iceland, Liechtenstein, Martinique, Réunion, San Marino. | 46p | 4.1p | 15.6p | £1.40 | |
| Band 1 | Andorra, Bosnia & Herzegovina, Canada, Cyprus (North), Montenegro, Macedonia, New Zealand, South Africa*,Turkey. | 56.2p (£1.02 for South Africa) | 99p | £1.40 | £1.40 | |
| Band 2 | Rest of the world. (Excluding Feel At Home destinations -see page 19) | £1.02 | £1.25 | £2.00 | £2.00 | |
| Band 3 | Cape Verde, Morocco, Turkmenistan, Kuwait, Russia, Cuba, Oman, Ukraine, Georgia, Uzbekistan, Tunisia, Malaysia, Ethiopia, Maldives. | £1.02 | £1.25 | £3.00 | £3.00 | |
| Band 4 | Ships, Ferries, Cruise Liners, Airlines. | Charges vary by country code and/ or network (eg. £7.66 per minute for satellite services with 0087 / 0088 prefix) | | £1.25 | £3.00 | £3.00 |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).

Text messaging for Pay Monthly and Pay As You Go outside your inclusive allowance (per message)^{3,8}

| Band | List of countries/Networks | Text sent from UK to abroad | Text sent to any country | Receiving Text |
|--|---|-----------------------------|--------------------------|----------------|
| Band 0 (EU & Selected European countries) | Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Germany, Greece (incl. Corfu, Crete, Rhodes), Hungary, Isle of Man, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (incl. Azores, Madeira), Romania, Slovakia, Slovenia, Spain (incl. Canary Islands: Fuerteventura, Gran Canaria, Lanzarote, Tenerife, Balearic Islands: Ibiza, Majorca, Menorca). | Pay Monthly | | |
| | | 25.2p | 5.9p* | Free |
| | | Pay As You Go | | |
| | | 25.2p | 5.9p* | Free |
| Band 0a (EU & Selected European countries) Non VAT | Channel Islands (incl. Jersey, Guernsey, Herm, Alderney, Sark), French Guiana, Gibraltar, Guadeloupe, Iceland, Liechtenstein, Martinique, Réunion, San Marino. | Pay Monthly | | |
| | | 25.2p | 4.9p* | Free |
| | | Pay As You Go | | |
| | | 25.2p | 4.9p* | Free |
| Band 1 | Andorra, Bosnia & Herzegovina, Canada, Cyprus (North), Montenegro, Macedonia, New Zealand, Singapore, South Africa, Turkey. | Pay Monthly | | |
| | | 25.2p | 35p* | Free |
| | | Pay As You Go | | |
| | | 25.2p | 35p* | Free |
| Band 2 | Rest of the world. (Excluding Feel At Home destinations - see page 19) | Pay Monthly | | |
| | | 25.2p | 35p* | Free |
| | | Pay As You Go | | |
| | | 25.2p | 35p* | Free |
| Band 3 | Russia, Cuba, Tunisia. | Pay Monthly | | |
| | | 25.2p | 50p* | Free |
| | | Pay As You Go | | |
| | | 25.2p | 50p* | Free |
| Band 4 | Ships, Ferries, Cruise Liners, Airlines. | Pay Monthly | | |
| | | 25.2p | 50p* | Free |
| | | Pay As You Go | | |
| | | 25.2p | 50p* | Free |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).
*Plus premium short code charges if applicable.

Video calls outside your inclusive allowance.¹²

| Countries | From UK to abroad | To UK / other countries in same band | Other networks | |
|----------------------|-------------------|--------------------------------------|-----------------------------|----------------------------|
| | | | To countries in other bands | Calls received when abroad |
| Belgium | £1.53 | £2.04 | £2.04 | £1.53 |
| Brunei | £1.53 | £2.00 | £2.00 | £1.50 |
| Egypt | £1.53 | £2.00 | £2.00 | £1.50 |
| Estonia | £1.53 | £2.04 | £2.04 | £1.53 |
| Hungary | £1.53 | £2.04 | £2.04 | £1.53 |
| Ireland | £1.53 | £2.04 | £2.04 | £1.53 |
| Japan | £1.53 | £2.00 | £2.00 | £1.50 |
| Latvia | £1.53 | £2.00 | £2.00 | £1.50 |
| Luxembourg | £1.53 | £2.04 | £2.04 | £1.53 |
| Malaysia | £1.53 | £2.00 | £2.00 | £1.50 |
| Netherlands | £1.53 | £2.04 | £2.04 | £1.53 |
| Poland | £1.53 | £2.04 | £2.04 | £1.53 |
| Portugal | £1.53 | £2.04 | £2.04 | £1.53 |
| Romania | £1.53 | £2.04 | £2.04 | £1.53 |
| Singapore | £1.53 | £2.00 | £2.00 | £1.50 |
| South Africa | £1.53 | £2.00 | £2.00 | £1.50 |
| Korea (Republic of) | £1.53 | £2.00 | £2.00 | £1.50 |
| Spain | £1.53 | £2.04 | £2.04 | £1.53 |
| Taiwan | £1.53 | £2.00 | £2.00 | £1.50 |
| United Arab Emirates | £1.53 | £2.00 | £2.00 | £1.50 |
| Vatican City | £1.53 | £2.04 | £2.04 | £1.53 |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).

Photo messaging outside your inclusive allowance (per message)^{3,8}

| Band | List of countries | From UK to abroad | When you are abroad (international networks) | | |
|--------------------------------------|---|-------------------|---|--------------------------|----------------------|
| | | | To UK numbers | To International numbers | Received when abroad |
| Photo (VAT applicable countries) | Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Germany, Greece (incl. Corfu, Crete, Rhodes), Hungary, Isle of Man, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (incl. Azores, Madeira), Romania, Slovakia, Slovenia, Spain (incl. Canary Islands: Fuerteventura, Gran Canaria, Lanzarote, Tenerife, Balearic Islands: Ibiza, Majorca, Menorca). | Pay Monthly | | | |
| | | 19.8p | 19.8p for The One Plan & 19.8p for Essential / Ultimate Plans | 19.8p | Free |
| | | Pay As You Go | | | |
| | | 19.8p | 19.8p | 19.8p | Free |
| Photo (non VAT applicable countries) | Rest of the World (Excluding Feel At Home destinations - see page 19) | Pay Monthly | | | |
| | | 19.8p | 19.8p for The One Plan & 19.8p for Essential / Ultimate Plans | 19.8p | Free |
| | | Pay As You Go | | | |
| | | 19.8p | 19.8p | 19.8p | Free |

Video messaging outside your inclusive allowance (per message)^{3,8}

| Band | List of countries | From UK to abroad | When you are abroad (international networks) | | |
|--------------------------------------|---|-------------------|--|--------------------------|----------------------|
| | | | To UK numbers | To International numbers | Received when abroad |
| Video (VAT applicable countries) | Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Germany, Greece (incl. Corfu, Crete, Rhodes), Hungary, Isle of Man, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (incl. Azores, Madeira), Romania, Slovakia, Slovenia, Spain (incl. Canary Islands: Fuerteventura, Gran Canaria, Lanzarote, Tenerife, Balearic Islands: Ibiza, Majorca, Menorca). | Pay Monthly | | | |
| | | 19.8p | 19.8p | 19.8p | Free |
| | | Pay As You Go | | | |
| | | 19.8p | 19.8p | 19.8p | Free |
| Video (non VAT applicable countries) | Rest of the World (Excluding Feel At Home destinations - see page 19) | Pay Monthly | | | |
| | | 19.8p | 19.8p | 19.8p | Free |
| | | Pay As You Go | | | |
| | | 19.8p | 19.8p | 19.8p | Free |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).

International charges continued.

When you roam onto other international networks where data roaming is available, the charges below will apply (except if you're in a Feel At Home destination - see page 19 for more information).

The speed and availability of internet access will depend on the network you are roaming on. For the latest information on which countries you can roam in please visit [Three.co.uk/roaming](https://www.three.co.uk/roaming)

| Band | Countries | Cost per MB |
|--|--|-------------|
| Data Band 1 (EU and selected European countries) | Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Estonia, Germany, Greece, Hungary, Isle of Man, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (incl. The Azores, Madeira), Romania, Slovakia, Slovenia, Spain (incl. Balearic & Canary Islands). | 19.8p |
| Data Band 1a (EU & selected European countries NON VAT) | French Guiana, Gibraltar, Guadeloupe, Iceland, Liechtenstein, Martinique, Reunion, San Marino, French West Indies, Jersey, Guernsey. | 16.5p |
| Data Band 2 | Benin, Botswana, Cyprus North, India, Ivory Coast, Japan, Panama, Philippines, Puerto Rico, South Africa, Taiwan, Thailand, Turkey, Yemen. | £3 |
| Data Band 3 | Rest of the World. Maritime Networks (Ships, Ferries, Cruise Liners), Airlines. Excluding Feel At Home destinations – see page 19. | £6 |

Data charges are for data sent and received and are calculated to the nearest kilobyte.

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).

Special calls.

Certain kinds of calls within the UK fall outside the main price levels and are not included in your monthly allowance of inclusive minutes. Charges for these calls are shown in the following tables. Please call Customer Services for details of specific numbers. Click here to check the price for special 07, 08, 09 or 118 numbers.

Calls, Data and Fax to other phone numbers (per minute¹² unless otherwise stated)¹

| Number prefix | Price | Included in all price plan/Pay As You Go allowances |
|--|--|---|
| 116000/116006/116111/116117/116123 | | |
| Hotline for missing children, Helpline for Victims of crime Child Helpline, Non-emergency medical on-call service, Samaritans. | Free | Free |
| Certain 0800 numbers as featured on the Telephone Helpline Association (THA) list and Police Casualty Bureau numbers. Calls whilst you're in the UK to 333 (Three Customer Services), 444/555 Pay As You Go Top-up/balance enquiry, 999 / 112 - click here to check the price. | Free | Free |
| NHS 111 | Free | Free |
| 500 – Three Mobile Broadband customer services | On-net Mobile charges apply (see individual price plan for details). | Yes |
| 101 Single non emergency | 15p (per call). | No |
| 0800/ 0500/ 0808 numbers that are not on the THA list, 05 corporate numbers and IP Phones, 082 - click here to check the price. | All Pay Monthly price plans – 15.3p per minute. Pay As You Go – 10.2p to 15.3p per minute, click here to check the price | No |
| 0845 / 0870 – Click here to check the price | 20.4p per minute on The One Plan, 35p per minute on all other plans. | No |
| 0843 / 0844 / 0871 / 0872 – Click here to check the price | Up to 20.4p per call + 20.4p per minute on The One Plan. Up to 35p per call + 35p per minute on all other plans. | No |
| Non Standard 07 numbers – | | |
| 0740659 / 074060 / 074061 / 074062 / 074067 / 0740671 - 9 / 074176 / 074181 / 0741821 - 9 / 074185 / 074409 / 074411 / 074414 / 074515 / 075200 / 075201 / 075203 / 075204 / 075205 / 075207 / 075208 / 075209 / 075370 / 075373 / 075375 / 075376 / 075377 / 075378 / 075379 / 075580 / 075581 / 075582 / 075590 / 075591 / 075592 / 075593 / 075594 / 075595 / 075596 / 075597 / 075598 / 075710 / 075718 / 075890 / 075891 / 075892 / 075893 / 075898 / 075899 / 077000 / 077001 / 077442 / 077443 / 077444 / 077445 / 077446 / 077447 / 077448 / 077449 / 077552 / 077553 / 077554 / 077555 / 078220 / 078221 / 078223 / 078224 / 078225 / 078226 / 078227 / 078229 / 078644 / 078722 / 078727 / 078730 / 078744 / 078745 / 078920 / 078922 / 078925 / 078930 / 078931 / 078933 / 078938 / 078939 / 079111 / 079112 / 079117 / 079118 / 079245 / 079246 / 079780 / 079781 / 079782 / 079783 / 079784 / 079785 / 079786 / 079788 / 079789 | Out of allowance UK mobile charges apply (see individual price plans for details). | No |

| Number prefix | Price | Included in all price plan/ Pay As You Go allowances |
|--|---|--|
| International 07 number prefixes for Isle of Man and Channel Islands (Jersey, Guernsey, Alderney, Herm, Sark): | | |
| 074184 / 074520 / 074521 / 074522 / 074523 / 074524 / 075090 / 075091 / 075092 / 075093 / 075094 / 075095 / 075096 / 075097 / 07624 / 077003 / 077007 / 077008 / 047781 / 077977 / 077978 / 077979 / 078297 / 078298 / 078299 / 047839 / 078391 / 078392 / 078397 / 078398 / 079240 / 079241 / 079242 / 079243 / 079244/ 079247 / 079248 / 079370 / 079371 / 079372 / 079373 / 079374 / 079375 / 079376 / 079377 / 079378 / 079379 / 07781 | International Band 0 | No |
| 0087 and 0088' (Satellite phones) | £7.66 per minute | No |
| 076 – Pager | £1.22 per call plus 85.8p per minute | No |
| Personal numbering (070) – Band 1 | 30.6p per min | No |
| Personal numbering (070) – Band 2 | £1.04p per min | No |
| Personal numbering (070) – Band 3 | £1.22 per call plus 85.8p per min" | No |
| Premium rate (090, 091, 098) – Band A - Click here to check the price. | £1.27 per min (N.B. an initial minimum charge of 1 minute applies.) | No |
| Premium rate (090, 091, 098) – Band B - Click here to check the price. | £2.36 per min (N.B. an initial minimum charge of 1 minute applies.) | No |
| Premium rate (090, 091, 098) – Band C - Click here to check the price. | £1.10 per call | No |
| Premium rate (090, 091, 098) – Band D - Click here to check the price. | £2.25 per call | No |
| Premium rate (090, 091, 098) – Band E - Click here to check the price. | £2.04 per min + £2.04 per call" | No |
| Text relay (18000,18001) – Click here to check the price. | Out of allowance | No |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).

¹Satellite calls e.g. Inmarsat, excluding International Calls.

¹²Both charges from the start of the call, See page 29 for footnotes.

Directory services.

There are now a host of directory enquiry services available, all of which have different phone numbers and different charges.

The table here does not show the full list of directory services available (which is changing frequently) – Click here for current details.

Charges for Three directory services¹.

| | Price |
|--|---|
| National 118333 - multi-search | £1 a minute. Minimum charge of 1 minute & free text message with the number(s) you've requested |
| International 118313 - multi-search | £2 per minute. Minimum charge of 1 minute & free text message with the number(s) you've requested |
| Directory services for people with disabilities – 195 – multi-search | Free to call 195 for Three registered users. If the 195 operator then connects you to a number you've searched for, your call will be charged at the standard rate for your price plan or will come out of any available allowance you have. This includes Pay As You Go Add-ons. Free text message with the number(s) you've requested |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man). See page 29 for footnotes.

Other services.

What we charge you for a whole range of other activities.

| Charges for other services | Price |
|--|--|
| Text delivery report | 1.2p per request |
| Additional copy of invoice | £5.11 per copy |
| Fully itemised bill | £1.50 |
| Non-recurring payment ⁹ | £4.08 |
| Charge for change of Price Plan | £25 (Up to) |
| Unlock Fee | £0.00 |
| Change of phone number | £10.21 |
| Cancellation fee ¹¹ | Lump sum equivalent to the total of all the monthly charges still remaining during the Minimum Term of your agreement less a discount of: (i) 3% for new connecting customers who are in the first Minimum Term of their agreement with us; or (ii) 10% for existing customers that have upgraded or renewed their existing contract with us for a further, subsequent Minimum Term. |
| Charge for returning any missing or used accessory | See points to note. |
| Charge for failed / late payment | £5.11 |

All prices include VAT where applicable (calls outside the EU are not subject to UK VAT except Monaco and Isle of Man).

Points to note.

Inclusive allowances.

On our price plans for Pay Monthly customers, and most SIM plans (excluding SIM Zero), you may receive a monthly inclusive allowance which can be used in the UK and our Feel At Home destinations up to the limits set out in this Price Guide or at Three.co.uk/feelathome if your plan comes with an all-you-can eat allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month. For Pay As You Go customers, Top-ups have no expiry date and Add-ons are valid for 30 days (excludes certain Internet add-ons) from the date and time of activation (but you must remember to activate them within 90 days of date of purchase).

Use your SIM in the device category of your price plan.

You can't put your voice SIM into anything other than a phone (e.g dongle, laptop, tablet). For example, if you're on The One Plan you must use your SIM in a mobile handset only, you can't remove it and place it in a mobile broadband dongle.

Want to tether?

If you're on the One Plan contract (handset and SIM) we're happy for you to use your data allowance as a personal hotspot in the UK. This means you can connect your phone to other device via USB or WiFi to connect to the internet. If you're not on The One Plan, and one the other plans in this Price Guide, you can get a Mobile Internet Add-on , or a Tethering Add-on. See page 5 for how to get one. If you're in a Feel At Home destination, you won't be able to use your allowance or tethering add-on to tether.

Cancellation and unlock fees.

If you bought your handset from Three, it may be locked to the Three network. We'll unlock this for you at no extra cost. If you want to cancel your contract before the end of your Minimum Term, you'll be asked to pay a Cancellation Fee. For more information, please call Three Customer Services.

Can't find details of your Price Plan?

This price guide includes details of pay monthly and SIM plans that a number of our customers are on, if they joined us before 18 March and 15 July 2014, respectively. If you're on one of our older price plans, it may not have been included in this Price Guide – you can call us on 333 (free from your Three phone or 0333 300 3333 from another phone (standard call rates apply) and we'll be able to provide you with this information. For details of our new price plans, please select the appropriate Price Guide from Three.co.uk/priceguide

All you can eat data – what is it all about?

All you can eat data provides for worry free Internet use. Even if you used your phone for every minute of every day you could only use, subject to TrafficSense™, around 1000GB each month. A usage cap has been set at a 1000GB in order for example to identify commercial use of the service, which is not permitted under the Terms for Three Services. All-you-can-eat data is part of our Ultimate Internet Plan, The One Plan and our All in One 15 or All in One 25 Add-ons on Pay As You Go. It's also part of some Talk and Text plans. It gives you all the internet use you need when you're in the UK without the fear of "bill shock". With all-you-can-eat data, there are no "fair use polices" – you can even use up to 25GB a month in our Feel At Home destinations. For international data roaming costs, when not in a Feel At Home destination, please visit the roaming section of our website or page 23 in this Price Guide.

Charges for used, damaged or missing devices or accessories.

1. If you return your device to us under our returns policy with missing or damaged accessories, you will be charged as follows:

| Make | Accessory Type | Description | Missing / Damaged accessory charge |
|-----------|----------------|----------------------------|------------------------------------|
| Apple | Charger | Apple Travel Charger 3 pin | £23.00 |
| Non Apple | Charger | Mains Charger | £10.00 |
| All | Handsfree | Personal Handsfree | £10.00 |
| Apple | USB Cable | Apple USB Cable | £15.00 |
| Non Apple | USB Cable | USB Cable | £10.00 |
| All | Battery | Battery | £20.00 |
| All | Memory Card | 1GB Micro SD card | £5.00 |
| All | Memory Card | 2GB Micro SD card | £10.00 |
| All | Memory Card | 4GB Micro SD card | £15.00 |
| All | Memory Card | 8GB Micro SD card | £20.00 |

2. If you return your device used or damaged under our returns policy we will charge you a fee based on the particular device make and model, this could be as high as £234

Footnotes.

1. If your Package includes a set of allowances, it's made up of a number of units which automatically convert into voice minutes, texts or data when you use your device to make a call, send a text or use data. A unit means either one minute of calls, one text or one megabyte of data. To help you understand the value you're getting from your plan, you'll see a breakdown of the exact cost of the units included within your allowances on page 2 of your monthly bill in the 'Answering your questions' section titled 'About your allowance's unit costs'. An example of the unit costs for a tariff such as The One Plan is as follows: 0.7p per minute, 0.08p per text and 0.008p per megabyte. These aren't charges for going over your allowance, these units are included in your plan. They also don't include any one-off reductions, discounts or any 30 day or rolling short-term Add-on allowances - the unit costs for short-term Add-on allowances are shown in the table on page 31. If any of your allowances are all-you-can-eat, for the purposes of calculating a price per unit for you on your bill, we treat them as being units entitling you to either 3000 minutes, 5000 texts or 25GB of data, so that we can show a unit cost. If any of your allowance units can be used for two different things, like minutes and texts, we base the unit costs on you using half of your allowance on each type. For example, if you have 500 allowance units that you can choose to use as either minutes or texts, we base the unit costs on you using 250 texts and 250 minutes. Inclusive voice minutes in any price plans or Add-ons are for voice calls made either from the UK or while in a Feel At Home country to any other standard UK mobile (beginning 07 but excluding certain numbers – see page 25 for details) landline (beginning 01, 02 and 03) and voicemail (retrieved by calling 123 from your mobile in the UK) Inclusive texts are texts either sent in the UK or sent while in a Feel At Home country to a UK standard mobile (beginning 07 but excluding certain numbers – see page 25 for details). Inclusive video minutes on video pack with mobile are for video calls made from the UK or in a Feel At Home country to other Three UK mobiles. No rollover of monthly allowance to next month for Pay Monthly customers. Pay As You Go Top-up vouchers have no expiry date once activated (vouchers must be activated within 90 days of purchase). Pay As You Go Add-ons are valid for 30 days from date and time of activation, apart from Internet Daily, which lasts for 24 hours from activation, and Internet Weekly, which lasts for 7 days from activation. After monthly or Top-up allowance is used up, prices for additional use are shown in our service prices tables at the front of this guide (page 11 for

Business customers and page 15 for Pay As You Go customers). If your inclusive allowance runs out during a call, we will charge you for the remainder of the call at the charges published in this guide. The maximum cost of calls to 08 numbers is 35p per connection plus 35p per minute. International calls and messages, calls and messages made and received whilst abroad, premium rate calls and messages, reverse charge messages, message alert services and directory service calls, calls to 0800 / 0500 / 0808 numbers that are not on the THA list, non-geographic numbers (087, 084) and special numbers (eg 090, 070) are excluded from any monthly and Top-up voice and messaging allowances, except if you are in a Feel At Home country. See pages 25 and 26 for details of these charges. You can return a call directly to someone who has left you a message by simply keying # at the end of their message. This is called Call Return (returning a call directly from the voicemail service). When using Call Return, calls are charged at your standard price plan rates or from any inclusive allocation, as though you had made the call directly. Call returns will be shown separately on your bill. Call return from voicemail may not be made to certain numbers such as international and premium rate numbers. Any call-barring restrictions you have will also apply. You can only return one call directly from the voicemail service. As soon as you finish the call you will be disconnected and will have to redial into voicemail if you wish to continue listening to your voicemail. If you divert your incoming calls to another number, we'll charge you for each redirected call. The cost of the redirected call depends on your price plan and type of number.

2. Monthly allowances for photo and video messages (if any) only apply to messages within the UK, except if you are in a Feel At Home country in which case, your monthly allowances for photo and video messages will also apply. Messages sent from the UK to international destinations, messages sent and received whilst abroad, photo and video messages and alerts received as part of Three's Alerts services are excluded from any monthly Top-up and Add-on allowances for messages.

3. Each text/photo/video message can accommodate 160 characters. Some handsets allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your Top-up, Add-on or monthly allowance (if any) or charged at standard rates. When you send messages to several recipients at the same time you will be charged separately for each recipient.

4. Monthly allowance is applied as a discount against spend on content usage. Excludes certain shortcode services and 3rd party ringtone services charges via SMS and add-on purchase. Service limitations apply.

5. Assumes use of Three USB modem, PC software dependent.

6. Only one of each Add-on is allowed per account, per month. Pay As You Go customers can purchase more than one Internet Daily Add-on per month. There is no rollover to the next month for any Add on. Three reserves the right to suspend, modify or withdraw Add-on's, without notice, at any time. For pay monthly customers, each Add-on has one month minimum term when purchased except for (i) Add Text with Laptop, which has a minimum term of 18 or 24 months, (ii) Video Pack with mobile Addon's, which have an 18 month minimum term, and (iii) most business Add-ons (except Add Internet Max, Add International Call Saver and 3Cover, which all have the same minimum term as your underlying package). For Pay As You Go customers, Top-ups must be activated via My3 or by calling 444 within 90 days of purchase. Once activated top-ups have no expiry date.

For Business Share plans, add-on allowance is only available to individual sharer member purchasing add-on (not all members registered on Business Share plan).

7. Usage for Add-ons is unlimited for Add video pack (excluding Mobile TV, subscription services, Music, Tunes & Pix, Restricted, Buy & Multiplayer games, Hot Candy, Pics & Flics, all shortcode content and certain specific content). Add TV Channels excludes Adult TV services, TV series Passes, Mobitv and individual clips from TV shows. Handset dependent.

8. International messaging function is subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance on all price plans on Pay Monthly and Pay As You Go. Premium rate shortcode text messages sent while abroad are charged at standard roaming SMS charge plus short code charges.

9. Non-recurring payment: Three's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.

10. Cancellation fee: Pay Monthly customers only – there is no cancellation fee if you wish to cancel after your Minimum Term has finished.

11. Monthly Business choice allowance is a total allowance to share between all members registered on the same Business Share tariff. If additional members join a Business Share Tariff during the contractual minimum term, the Access Charge will carry on until the end of the last new member's contract but all existing sharers' minimum terms will remain unchanged. Each member has their own minimum term contract which commences on the day that member signs up to the Business Share Plan and is not related to other sharers' minimum term who join the plan at a later date. The Access Charge is payable in addition to any Member Fee from the date the first member joins the Business Share Plan until the last members (to join the Business Share Plan) minimum term expires. The access fee and each member's monthly fee makes up your monthly recurring charge for the purpose of the Cancellation Fee.

12. Charging/Billing. Pay Monthly – All calls made by pay monthly customers, (except calls to short code, premium rate numbers and EU roaming calls) are initially rounded to the first minute and are billed per second thereafter. After the first minute for Pay Monthly customers calls are charged by the second, except some roaming calls, calls to Directory Service and Special Calls. The call duration will be mathematically rounded to the nearest second.

Pay As You Go – For Pay As You Go customers, all calls made (except calls to short code, premium rate numbers and EU Roaming calls), are rounded up to the nearest minute and are charged by the minute.

Each individual charge on your bill is shown with VAT included (where relevant), and is rounded up or down to the nearest tenth of a penny to make it easier to read. This rounding process means that the total charges you see on our bill summary page may not always be identical to the "Total due by" charge you see on the front page of your bill. Don't worry, this is normal and you're not being overcharged or undercharged. The actual amount you need to pay is the one shown on your bill's front page, next to "Total due by".

To request a VAT invoice: customers can request a VAT invoice by calling 333 free from a Three phone, or 0333 300 3333 from any other phone (standard call rate applies) and select the Billing option. Once the request is received, Three will then arrange sending a VAT invoice for the period of time requested by the customer.

First Month Pro-Rated. Your first month's allowance and charge for your price plan or Add-on will depend on when in the month you join Three or when you decide to select your Add-on. Whenever that is, you can start using your allowance for your price plan or Add-on straight away. We'll work out an appropriate allowance and charge to take you to the end of the first month. After that, you simply pay the standard monthly line rental or Add-on charge for a full month's allowance.

Add-on Unit Costs.

| Add-on | Unit cost (pence) |
|-----------------------------|-------------------|
| £1 Video pack | 10.00 |
| Add 250MB | 0.80 |
| £2 Video pack | 10.20 |
| £2 Video pack with mobile | 10.55 |
| Add Internet 10 | 25.50 |
| £3 Video pack | 10.20 |
| £3 Video pack with mobile | 10.57 |
| Add Landline 1000 | 0.50 |
| £5 Video pack | 10.20 |
| Add Unlimited Blackberry | 0.25 |
| Add Text 1000 | 0.51 |
| X - Series Silver | 0.25 |
| Add text 75 | 6.81 |
| Add Internet Max | 0.25 |
| BlackBerry Email & Internet | 0.25 |
| £5 Video pack with mobile | 10.56 |
| £6 Video pack | 10.22 |
| £6 Video pack with mobile | 10.58 |
| £7 Video pack | 10.21 |
| £7 Video pack with mobile | 10.57 |
| £8 Video pack | 10.21 |
| £8 Video pack with mobile | 10.58 |
| £9 Video pack | 10.00 |
| £9 Video pack with mobile | 10.58 |
| Add Text Unlimited | 0.33 |
| Add 3 to 3 calls | 0.50 |
| X - Series Gold | 0.50 |
| Add Landlines | 0.51 |
| Add Text 200 | 5.11 |
| Add Broadband Lite | 1.00 |
| £10 Video pack with Mobile | 10.57 |
| £12 Video pack | 10.21 |
| £12 Video pack with mobile | 10.58 |
| £15 Video pack | 10.21 |
| Add Broadband Plus | 0.50 |
| £15 Video pack with mobile | 10.58 |
| Add Text 500 | 4.09 |
| £20 Video pack with mobile | 10.58 |

13. Add International Saver. Inclusive 3000 minutes covers voice calls from the UK to standard landlines and mobiles in Canada, USA, Hawaii, Puerto Rico, China, Hong Kong, Singapore and Thailand.

The allowance can also be used to call standard landlines in Australia, Austria, Belgium, Denmark, France, Germany, Ireland, Italy, Japan, Luxembourg, Malaysia, Netherlands, New Zealand, Norway, Poland, Portugal, South Korea, Spain, Sweden, Switzerland and Taiwan from the UK.

Available to new Pay Monthly customers entering into a minimum term contract (directly from Three). 388 prefix must be called before country code.

Video and fax calls are excluded. There is no rollover to the next month. Excludes whilst roaming abroad.

Your first month's Add-on charge and allowance (where applicable) may be pro-rated.

14. Inclusive GB allowances within Mobile Broadband Ready to go Kits are valid for up to: (i) 3 months (for 3GB kit), (ii) 12 months (for 12GB kit) or (iii) 24 months (for 24 GB kit) from the date of activation. Once your Mobile Broadband Ready to go Kit GB allowance is reached or expires, an additional Mobile Broadband Add-on must be purchased. Add-ons last for 30 days once activated (excludes Mobile Broadband Ready to go Kit allowance). Activation starts as soon as you have converted a Top-up. Outside of your Add-on allowance data usage will be charged at £1 per MB. Charged by the byte. Mobile Broadband is compatible with Windows 2000, XP and Vista operating systems and Mac OS (may require additional drivers). Maximum speeds of up to 2.8Mbps on Three's HSDPA network.

15. Add Text with Laptop. All Add Text with Laptop add-ons have a minimum term of 18 or 24 months and can only be purchased with Broadband 5GB, Broadband Lite or Broadband 15GB plans (on an 18 or 24 month minimum term contract) direct from Three or via selected Three authorised retailers. Inclusive texts are texts sent in the UK from laptop to standard UK mobiles. Laptop supplied by Three (in respect of add-ons purchased via Three) or from authorised Three retailer (in respect of add-ons purchased via an authorised Three retailer) at no additional charge.

16. Three Wireless Modem is available as a package with a bundle of text messages which can be sent from a PC. The Wireless Modem is also available on its own in some Three retail channels from £39.99 depending upon the price plan. Alternatively, you could buy an "Add-Text with Device" add-on, and get this whole package from only £2 per month as well as your chargeable data plan (minimum 18 month term contract), where the Wireless Modem is essentially included at no extra charge with a text bundle. Inclusive texts are texts sent from a compatible PC in the UK, to UK mobiles using a text messaging application on your PC. You need to download the software for the text message application (included with the Wireless Modem) and this currently works with Windows XP or Vista. The text messaging application and text messaging currently doesn't work with Mac operating systems, but it can be used for Mobile Wi-Fi.

17. Feel At Home is an additional service which Three makes available to its customers. Three reserves the right to extend, withdraw or modify the terms of Feel At Home and/or the destinations included at any time. If your plan, or Add-on, allowance comes with All You Can Eat Data, your data use while abroad in a Feel At Home destination is limited to 25GB of data. In addition, customers cannot use their smartphone as a modem to connect other devices such as laptops and tablets - also known as "tethering", whilst in a Feel At Home Country. Customers may be able to (i) stream; and (ii) connect over a virtual private network (VPN), while in a Feel At Home destination, however, both browsing and streaming may be slower than in the UK, as will peer-to-peer file sharing during peak times. Three reserves the right to suspend this service if we reasonably believe that the customer is using VPN for accessing illegal or improper content or in contravention of our use requirements set out in our terms and conditions.