



**PAL LIGHTING
USA**



PAL Lighting Limited Warranty

What does this Limited Warranty cover?

This warranty covers any defects in workmanship, materials, or operation of any equipment in the PAL Lighting line of products, manufactured by Bellson Electric, PTY, LTD in Sydney, Australia.

How long does the Limited Warranty last?

Bellson Electric, PTY, LTD in Sydney, Australia, through its USA Agent Horizon Spa & Pool Parts, Inc., (PAL Lighting) warrants the PAL Lighting product line to the Installing Dealer and its retail customer against defects in workmanship, materials, or operation under normal domestic use.

- PAL Commander® and 2-wire 12v ad/dc lights, drivers, and power supplies carry a 12 month limited warranty
- PAL Color Touch® 4-wire lights and receiver/drivers carry a 24 month limited warranty
- PAL PoolTouch® Drivers and controls carry a 24 month limited warranty
- PAL EvenGlow® light products carry a 36 month limited warranty.
- Selected builders can qualify for a 36 month builder limited warranty – inquire for details.

Who do you contact and what information is needed to get warranty service?

If you are unable to contact your Installing Dealer, make a warranty claim submission at www.pallightingusa.com/warranty and fill out the requested information. If this is not available to you, call 866-601-7411 and you can give the information over the phone. Many issues prove to be installation or operation error, so please call our toll free number if there is any doubt.

What will PAL Lighting do if the product fails?

PAL Lighting will, at its discretion, repair or replace any defective or malfunctioning PAL Lighting product to the original owner at no charge. PAL Lighting may opt to offer an Advance Replacement product direct to the Installing Dealer or send an Authorized Warranty Station if available to facilitate faster warranty response. This is done on a case by case basis via direct contact between PAL Lighting and the Installing Dealer.

What does this Limited Warranty not cover?

Except as otherwise provided for by law, this warranty is voided if, in the opinion of PAL Lighting, the product has been misused, abused, damaged in transit, incorrectly installed, or connected to an electrical supply not complying with the product specifications. The Installing Dealer will ensure that there are no other conditions present which could affect the proper operation of the product. This Limited Warranty



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will not cover batteries or problems resulting from operator error, including water damage on handheld remote controls and control box circuit boards.

What are Special Conditions of the Warranty for Perimeter Lighting?

The PAL LED Optics strip light product line is a pool perimeter and feature lighting product designed to be installed on the side of the pool above the water line or out of the pool as a feature light. We strongly suggest you do not install in a submerged application to avoid any non-warrantable issues. Any performance problems caused by water inside the strip extrusion will not be considered under warranty. It is always recommended that overflow protection be installed on the pool to prevent flooding of the Perimeter Light. Please pay extra attention to the special installation instructions included with the PAL LED Optics strip lighting.

NOTE: The PAL LED Optics strip lights have been tested to the UL standard for submersible luminaries. It does not include testing for longevity underwater and for chemical imbalances that could cause damage and affect the performance of the product.

Are Internet Sales covered by this Limited Warranty?

This Limited Warranty covers PAL Lighting Products purchased on-line only if it can be demonstrated that they have been installed by a licensed professional contractor. This Limited Warranty is void if the PAL Lighting product is bought on-line and installed by an unlicensed individual. Call your Installing Dealer right away to ensure there are no other conditions present which could affect the proper operation of the product.

Are there any Exclusions or Limitations to this Limited Warranty?

PAL Lighting is not responsible for return freight, forwarding freight charges, or losses in transit. Removal and re-installation labor of PAL Lighting product, including travel charges, is the responsibility of the property owner. If an authorized Warranty Station is called out, and the situation is non-warrantable, the homeowner will be liable for troubleshooting and repair expenses, plus applicable travel charges. Unless prohibited by state law, PAL Lighting is not responsible for any incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Your Rights under State Law

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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