



PRO-200 series Online Manual

English

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Using This Online Manual

- ➔ [Symbols Used in This Document](#)
- ➔ [Touch-enabled Device Users \(Windows\)](#)

Symbols Used in This Document

Warning

Instructions that, if ignored, could result in death, serious personal injury, or property damage caused by incorrect operation of the equipment. These must be observed for safe operation.

Caution

Instructions that, if ignored, could result in personal injury or property damage caused by incorrect operation of the equipment. These must be observed for safe operation.

Important

Instructions including important information that must be observed to avoid damage and injury or improper use of the product. Be sure to read these instructions.

Note

Instructions including notes for operation and additional explanations.

Basics

Instructions explaining basic operations of your product.

Note

- Icons may vary depending on your product.

Touch-enabled Device Users (Windows)

For touch actions, you need to replace "right-click" in this document with the action set on the operating system. For example, if the action is set to "press and hold" on your operating system, replace "right-click" with "press and hold."

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»» Note

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2006-Jan-27

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Information about Paper

- **Supported Media Types**
- **Paper Load Limit**
- **Unsupported Media Types**
- **Handling Paper**
- **Before Printing on Art Paper**

Supported Media Types

For best results, choose paper designed for how you are printing. A variety of paper for documents as well as photos or illustrations is available from Canon. Use genuine Canon paper to print important photos, when possible.

- ➔ [Media Types](#)
- ➔ [Page Sizes](#)
- ➔ [Paper Weight / Thickness](#)

Media Types

Genuine Canon paper

»»» Note

- For warnings on use of the non-printable side, see each product's usage information.
- Page sizes and media types differ depending on the country or region where the paper is sold. For details on page sizes and media types, access the Canon website.
- Genuine Canon paper is not available in some countries or regions. Note that in the United States, Canon paper is not sold by model number. Instead, purchase paper by name.

Paper for printing documents:

- Canon Red Label Superior <WOP111>
- Canon Océ Office Colour Paper <SAT213>
- High Resolution Paper <HR-101N>

Paper for printing photos:

- Photo Paper Pro Platinum <PT-101>
- Glossy Photo Paper "Everyday Use" <GP-501>
- Photo Paper Glossy <GP-701>
- Photo Paper Plus Glossy II <PP-201/PP-208/PP-301>
- Photo Paper Pro Luster <LU-101>
- Photo Paper Plus Semi-gloss <SG-201>
- Matte Photo Paper <MP-101>
- Photo Paper Pro Premium Matte <PM-101>
- Premium Fine Art Rough <FA-RG1>

Paper for making original goods:

- Printable Nail Stickers <NL-101>
- Light Fabric Iron-on Transfers <LF-101>
- Dark Fabric Iron-on Transfers <DF-101>

Paper other than genuine Canon paper

- Plain Paper (including recycled paper)
- Envelopes
- T-Shirt Transfers
- Greeting Card
- Card Stock
- ➡ [Paper Load Limit](#)
- ➡ Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)
- ➡ [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#) (Mac)

▶▶▶ Note

- When printing photos saved on a PictBridge (Wi-Fi) compliant device, you must specify the page size and media type.
 - ➡ [Printing from Digital Camera](#)
- When using art paper, see [Before Printing on Art Paper](#).

Page Sizes

You can use the following page sizes.

▶▶▶ Note

- Page sizes and media types the printer supports differ depending on the OS you are using.

Standard sizes:

- top feed
 - Letter
 - Legal
 - 11"x17"(28x43cm)
 - A5
 - A4
 - A3
 - A3+
 - B5
 - B4
 - KG/4"x6"(10x15)
 - 5"x7"(13x18cm)
 - 7"x10"(18x25cm)
 - 8"x10"(20x25cm)
 - 10"x12"(25x30cm)

- 210x594mm
- L(89x127mm)
- 2L(127x178mm)
- Square 5"
- 12"x12"(30x30cm)
- Hagaki
- Hagaki 2
- Envelope Com 10
- Envelope DL
- manual feed tray
 - Letter
 - Legal
 - 11"x17"(28x43cm)
 - A4
 - A3
 - A3+
 - B4
 - 8"x10"(20x25cm)
 - 10"x12"(25x30cm)
 - 210x594mm
 - 12"x12"(30x30cm)

Special sizes

Special page sizes must be within the following limits:

- top feed
 - Minimum size: 3.50 x 5.00 in. (89.0 x 127.0 mm)
 - Maximum size: 12.95 x 39.00 in. (329.0 x 990.6 mm)
- manual feed tray
 - Minimum size: 8.00 x 10.00 in. (203.2 x 254.0 mm)
 - Maximum size: 13.00 x 39.00 in. (330.2 x 990.6 mm)

Paper Weight / Thickness

You can use paper in the following weight/thickness ranges.

* Do not use paper heavier or thicker than this, as it could jam in the printer.

- top feed
 - Plain paper: From 17 to 28 lb (64 to 105 g /m²)

Specialty paper: Up to 80 lb (300 g /m²) / from 4 to 11.8 mil (0.1 to 0.3 mm)

- manual feed tray

Specialty paper: Up to 93 lb (350 g /m²) / from 4 to 23.6 mil (0.1 to 0.6 mm)

Paper Load Limit

This section shows the paper load limits of the top feed, the manual feed tray, and the paper output tray.

➡ [Paper Load Limits of Top Feed and Manual Feed Tray](#)

➡ [Paper Load Limit of Paper Output Tray](#)

▶▶▶ Note

- Page sizes and media types differ depending on the country or region where the paper is sold. For details on page sizes and media types, access the Canon website.

Paper Load Limits of Top Feed and Manual Feed Tray

Genuine Canon Paper

Paper for printing documents:

Media Name <Model No.>	Top Feed
Canon Red Label Superior <WOP111>	Approx. 100 sheets
Canon Océ Office Colour Paper <SAT213>	Approx. 80 sheets
High Resolution Paper <HR-101N> *1	A4, B5, Letter: Approx. 80 sheets B4: 50 sheets A3: 20 sheets A3+: 1 sheet

Paper for printing photos:

Media Name <Model No.>	Top Feed	Manual Feed Tray
Photo Paper Pro Platinum <PT-101> *2 Glossy Photo Paper "Everyday Use" <GP-501> *2 Photo Paper Glossy <GP-701> *2 Photo Paper Plus Glossy II <PP-201/PP-208/PP-301> *2 Photo Paper Pro Luster <LU-101> *2 Photo Paper Plus Semi-gloss <SG-201> *2 Matte Photo Paper <MP-101>	KG/4"x6"(10x15), L(89x127mm), Square 5", Ha- gaki: 20 sheets A4, A3, Letter, 5"x7"(13x18cm), 8"x10"(20x25cm), 2L(127x178mm): 10 sheets A3+, 10"x12"(25x30cm): 1 sheet	1 sheet
Photo Paper Pro Premium Matte <PM-101> Premium Fine Art Rough <FA-RG1>	N/A	1 sheet

Paper for making original goods:

Media Name <Model No.>	Top Feed	Manual Feed Tray
Light Fabric Iron-on Transfers <LF-101>	1 sheet	1 sheet

Dark Fabric Iron-on Transfers <DF-101>		
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Paper other than Genuine Canon Paper

Common Name	Top Feed	Manual Feed Tray
Plain Paper (including recycled paper)*1	A5, A4, B5, Letter: Approx. 100 sheets A3, B4, Legal, 11"x17"(28x43cm): Approx. 50 sheets	N/A
Envelopes	10 sheets	N/A
T-Shirt Transfers	1 sheet	N/A
Greeting Card	1 sheet	1 sheet
Card Stock	1 sheet	1 sheet

*1 Normal feeding at maximum capacity may not be possible with some types of paper, or under very high or low temperature or humidity. In this case, load half the amount of paper or less.

*2 Feeding from a loaded stack of paper may leave marks on the printed side or prevent efficient feeding. In this case, load one sheet at a time.

»» Note

- When using non-Canon genuine specialty paper, load one sheet at a time in the top feed or manual feed tray.

Paper Load Limit of Paper Output Tray

Genuine Canon Paper

Paper for printing documents:

Media Name <Model No.>	Paper Output Tray
Canon Red Label Superior <WOP111> Canon Océ Office Colour Paper <SAT213> High Resolution Paper <HR-101N>	Approx. 50 sheets

Paper other than Genuine Canon Paper

Common Name	Paper Output Tray
Plain Paper (including recycled paper)	Approx. 50 sheets

When continuing printing with paper other than the above, we recommend removing already printed paper from the paper output tray to avoid smearing or discoloration.

Unsupported Media Types

Do not use the following types of paper. Using such paper will cause not only unsatisfactory results, but also the printer to jam or malfunction.

- Folded, curled, or wrinkled paper
- Damp paper
- Paper that is too thin
 - top feed
Plain paper: Less than 17 lb (64 g /m²)
Specialty paper: Less than 4 mil (0.1 mm)
 - manual feed tray
Specialty paper: Less than 4 mil (0.1 mm)
- Paper that is too thick
 - top feed
Plain paper: More than 28 lb (105 g /m²)
Specialty paper: More than 80 lb (300 g /m²) or more than 11.8 mil (0.3 mm)
 - manual feed tray
Specialty paper: More than 93 lb (350 g /m²) or more than 23.6 mil (0.6 mm)
- Paper thinner than a postcard, including plain paper or notepad paper cut to a small size (when printing on paper smaller than A5)
- Picture postcards
- Postcards affixed with photos or stickers
- Envelopes with a double flap
- Envelopes with an embossed or treated surface
- Envelopes whose gummed flaps are already moistened and adhesive
- Any type of paper with holes
- Paper that is not rectangular
- Paper bound with staples or glue
- Paper with an adhesive surface on the back such as label seal
- Paper decorated with glitter, etc.

Handling Paper

- Be careful not to rub or scratch the surfaces of any types of paper when handling.
- Hold the paper as closely as possible to its edges and try not to touch the printing surface. The print quality may be degraded if the printing surface is smudged with sweat or oil that comes from your hands.
- Do not touch the printed surface until the ink is dried. Even when the ink is dried, be careful not to touch the printed surface as much as possible when handling.
- Take out only the necessary number of paper from the package, just before printing.
- To avoid curling, when you do not print, put unused paper back into the package and keep it on a level surface. And also, store it avoiding heat, humidity, and direct sunlight.

Before Printing on Art Paper

When using art paper, dust is liable to be generated. It is therefore recommended that paper dust be removed on art paper just before printing.

You will need a soft hair brush (or similar brush used to clean office automation equipment).

The wider the brush, the more effective it will be.



OK - soft brush made from material such as polypropylene, polyethylene, horse hair or goat hair.

»» Important

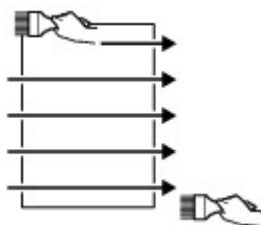
- Be sure not to use brushes as shown below. The printing surface may be damaged.



Not OK - brush made from hard material, cloth or washcloth, sticky and abrasive materials.

Paper dust removal procedure:

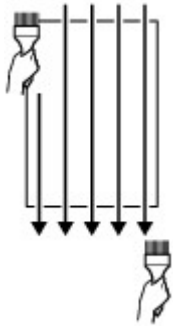
1. Check that the brush is not wet and free from dust or dirt.
2. Brush the overall printing surface carefully in one direction.



»» Important

- Be sure to brush all the way across the paper; do not start brushing at the middle or stop halfway.
- Be careful not to touch the printing surface as much as possible.

3. To complete the removal of paper dust, brush the paper in the other direction from top to bottom.



Changing Settings from Operation Panel/Web Browser

➤ Operation Panel

➤ LCD and Operation Panel

➤ Changing Settings from Operation Panel

- Changing Settings from Operation Panel
- Setting Items on Operation Panel
 - Print settings
 - LAN settings
 - PictBridge print settings
 - AirPrint print settings
 - Smartphone photo print settings
 - Other printer settings
 - Language selection
 - Firmware update
 - Paper-related settings
 - Energy saving settings
 - Quiet setting
 - Administrator password settings
 - Setting Administrator Password on Operation Panel
 - Reset settings
 - Web service setup
 - Printer information

➤ Changing Printer Settings from Your Computer (Windows)

- Changing the Print Options
- Registering a Frequently Used Printing Profile
- Updating Media Information in Printer Driver
- Managing the Printer Power
- Changing the Printer Operation Mode

- Reducing the Printer Noise

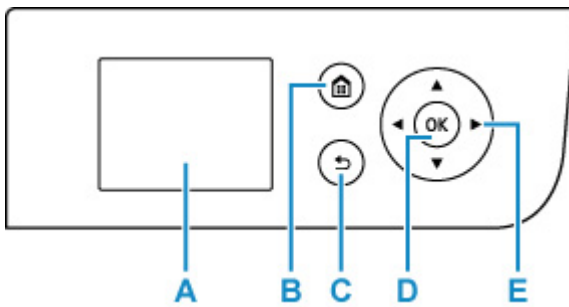
➤ **Changing Printer Settings from Your Computer (macOS)**

- Registering a Changed Printing Profile
- Managing the Printer Power
- Changing the Printer Operation Mode
- Updating Media Information in Printer Driver
 - Correcting Media Information in Printer Driver (When Printer Used in Shared Environment)
- Reducing the Printer Noise

➤ **Changing Printer's Setting Using Web Browser**

- Configuration Changes Using Web Browser
- Changeable Setting Items Using Web Browser
- Setting Password
- Registering Printer's Root Certificate to Web Browser for SSL Communication (Remote UI)
- Registering Printer's Root Certificate to Local Computer for SSL Communication
- Generating Server Certificate (Self-signed Certificate)

Operation Panel



A: LCD (Liquid Crystal Display)

Displays messages, menu items, and the operational status.

B: HOME button

Used to display the HOME screen.

➡ [LCD and Operation Panel](#)

C: Back button

Returns the LCD to the previous screen.

D: OK button

Finalizes the selection of a menu or setting item. This button is also used to resolve an error.

E: ▲, ▼, ◀, and ▶ buttons

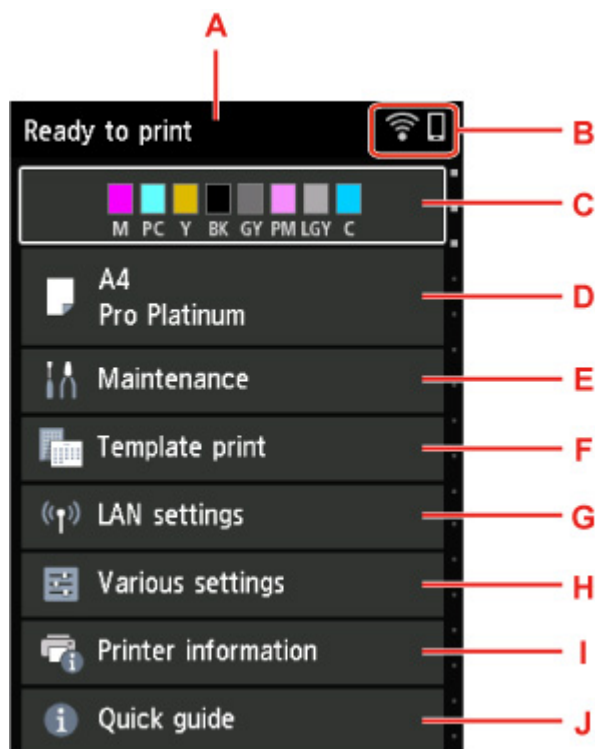
Used to select a menu or setting item.

➡ [LCD and Operation Panel](#)

LCD and Operation Panel

Turning on the printer displays the HOME screen.

Using the ▲ ▼ button to select an item from the menu and pressing the **OK** button enable you to perform each setting.



A: Printer status display area

Displays printer status, messages, and other information.

➡ [Notification Messages](#)

B: Network

Displays network status by the icon.

The icon differs depending on the network of use or the network status.



Wi-Fi is enabled and the printer is connected to the wireless router.

▶▶ Note

- Depending on the signal state, the icon will change.



(Signal strength: 81 % or more): You can use the printer over Wi-Fi without any problems.



(Signal strength: 51 % or more): The problem such as the printer cannot print may occur according to the network status. We recommend placing the printer near the wireless router.



(Signal strength: 50 % or less): The problem such as the printer cannot print may occur. Place the printer near the wireless router.



Wi-Fi is enabled but the printer is not connected to the wireless router.



Wired LAN is enabled.



Wireless Direct is enabled.



Network is disabled.

C: Ink status display area

Displays the ink status. Selecting this item enables you to check the remaining amount of ink and model number of ink tank.

➡ [Checking Ink Status on the LCD](#)

D: Paper settings display area

Displays information about the paper in the top feed. Selecting this item enables you to specify the size and type of paper loaded in the top feed.

E: Maintenance

Select this item to perform maintenance of the printer.

F: Template print

You can print and make as lined or graph paper.

G: LAN settings

You can perform settings relating to network.

H: Various settings

You can change printer settings such as settings when printing.

I: Printer information

Displays printer information and error histories.

J: Quick guide

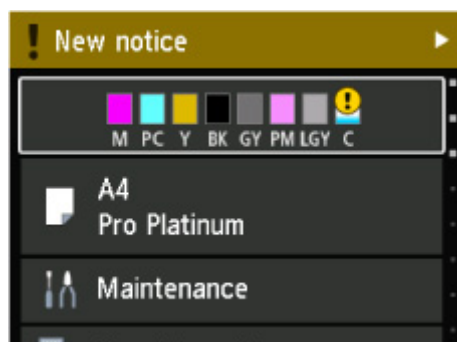
Displays how to operate the printer and QR code accessing to the Online Manual.

»»» Note

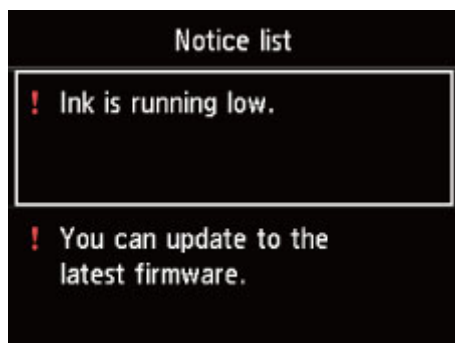
- When printing is in progress, you cannot select grayed out items.

Notification Messages

When the ink is low or there is another notification, **New notice** appears in the printer status display area.



Press the ► button to display the **Notice list** screen to check messages.



Use the ▲ ▼ button to select a message and press the **OK** button to view the message details screen to check the details and take action.



Changing Settings from Operation Panel

- Changing Settings from Operation Panel
- Setting Items on Operation Panel

Changing Settings from Operation Panel

This section describes the procedure to change the settings in the **Printer settings** screen, taking the steps to specify **Magnification level for borderless** as an example.

1. Check that printer is turned on.

➡ [Power Supply](#)

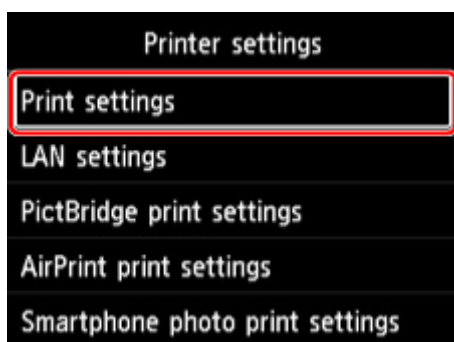
2. Select  **Various settings** on HOME screen and press the **OK** button.

➡ [LCD and Operation Panel](#)

3. Use the ▲▼ buttons to select **Printer settings** and press the **OK** button.

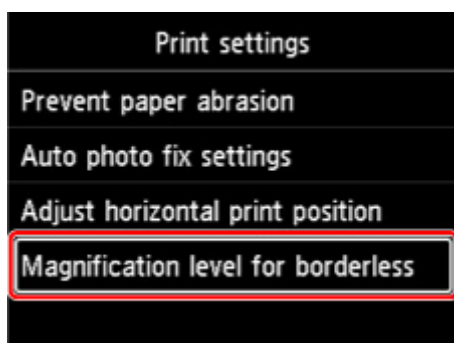
The **Printer settings** screen is displayed.

4. Use the ▲▼ buttons to select a setting item and press the **OK** button.



The setting screen for the selected item is displayed.

5. Use the ▲▼ buttons to select item and press the **OK** button.



6. Use the ▲▼ buttons to select setting item and press the **OK** button.



For more on setting items on the operation panel:

➡ [Setting Items on Operation Panel](#)

Setting Items on Operation Panel

▶▶▶ Note

- The administrator password is required to change some setting items if it is enabled for changing settings using the operation panel.

For more on setting items which the administrator password is required:

➡ [Setting Administrator Password on Operation Panel](#)

Items for Security

➡ [Administrator password settings](#)

Items for Printer

- ➡ [Other printer settings](#)
- ➡ [Language selection](#)
- ➡ [Web service setup](#)
- ➡ [Energy saving settings](#)
- ➡ [Quiet setting](#)

Items for Paper/Printing

- ➡ [Print settings](#)
- ➡ [PictBridge print settings](#)
- ➡ [AirPrint print settings](#)
- ➡ [Smartphone photo print settings](#)
- ➡ [Paper-related settings](#)

Items for Maintenance/Management

- ➡ [LAN settings](#)
- ➡ [Firmware update](#)
- ➡ [Reset settings](#)
- ➡ [Printer information](#)

Print settings

- **Prevent paper abrasion**

Use this setting only if the print surface becomes smudged.

»» Important

- Be sure to set this back to **OFF** after printing since it may result in lower print quality.

- **Auto photo fix settings**

When **Yes** is selected, you can print photos using the Exif information recorded in the image files when **Default*** or **On** is selected in printing with a PictBridge (Wi-Fi) compliant device.

* When **Default** is selected for the print setting on the PictBridge (Wi-Fi) compliant device, select **Auto photo fix** for **Photo fix** in **PictBridge print settings**.

- **Adjust horizontal print position**

Adjusts the print position when the left/right margins are not aligned.

You can adjust the left/right margins in increments of 0.01 inch/0.1 mm between -0.12 inch/-3 mm and +0.12 inch/+3 mm centered on the horizontal center of the paper.

»» Important

- For A3, A3+ and 12" x 12" (30 x 30 cm), you can adjust the left/right margins between -0.06 in. (-1.5 mm) and +0.06 in. (+1.5 mm) even if you specify the value over 0.06 in. (1.5 mm).

- **Magnification level for borderless**

Selects the amount of image that extends off the paper when printing in borderless (full).

When performing Borderless Printing, slight cropping may occur at the edges since the printed image is enlarged to fill the whole page. You can change the width to be cropped from the borders of the original image as needed.

»» Important

- Settings will become ineffective in the following situations:
 - Printing from a PictBridge (Wi-Fi) supporting device.
 - Printing from a standard form.

»» Note

- When performing settings from application software or the printer driver, these settings will be prioritized.
- If printouts contain margins even though you are printing in Borderless, specifying **Large** for this setting may help solve the problem.

LAN settings

Select this setting item from HOME screen.

Important

- The administrator password is required to change settings if it is enabled for changing settings using the operation panel.

• Wi-Fi

The following setting information on the Wi-Fi connection is displayed. (Some items are not displayed depending on printer settings.)

Items	Setting
Connection	Enabled (connected) / Enabled (disconnected) / Disable
Network name (SSID)	XXXXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXXXX (up to 32 characters)
Communication mode	Infrastructure
Frequency	2.4GHz / 5GHz
Channel	XX (up to 2 digits)
Wi-Fi security	Disable / WEP (64 bit) / WEP (128 bit) / WPA-PSK (TKIP) / WPA-PSK (AES) / WPA2-PSK (TKIP) / WPA2-PSK (AES)
Signal strength (%)	XXX
IPv4 address	XXX. XXX. XXX. XXX (12 characters)
IPv4 subnet mask	XXX. XXX. XXX. XXX (12 characters)
IPv4 default gateway	XXX. XXX. XXX. XXX (12 characters)
IPv6 link-local address	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 link-local prefix length	XXX (up to 3 digits)
IPv6 manual address	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 manual prefix length	XXX (up to 3 digits)
IPv6 stateless address 1	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 1	XXX (up to 3 digits)
IPv6 stateless address 2	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 2	XXX (up to 3 digits)
IPv6 stateless address 3	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 3	XXX (up to 3 digits)

IPv6 stateless address 4	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 4	XXX (up to 3 digits)
IPv6 default gateway 1	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 default gateway 2	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 default gateway 3	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 default gateway 4	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
MAC address (Wi-Fi)	XX:XX:XX:XX:XX:XX (12 characters)
IPsec settings	Enable (ESP) / Enable (ESP & AH) / Enable (AH) / Disable
Printer name	XXXXXXXXXXXXXXXXXX (up to 15 characters)
Bonjour service name	XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX (up to 52 characters)

("XX" represents alphanumeric characters.)

To change the setting, select **Settings**.

- **Enable/disable Wi-Fi**

Select **Enable** to wirelessly connect via wireless router.

- **Wi-Fi setup**

Select how to setup Wi-Fi.

- **Easy wireless connect**

Select if you specify the settings of the access point information to the printer directly from a device (e.g. smartphone, or tablet) without operating the wireless router. Follow the on-screen instructions of the connecting device for the setup procedure.

- **Manual connect**

Select when you perform settings for Wi-Fi manually using the operation panel of the printer.

- **WPS (Push button method)**

Select when you perform settings for Wi-Fi using a wireless router supporting a Wi-Fi Protected Setup (WPS) push button method. Follow the on-screen instructions during setup.

- **Other connection types**

- **Manual connect (adv.)**

Select when you perform settings for Wi-Fi manually. You can specify multiple WEP keys.

- **WPS (PIN code method)**

Select when you perform settings for Wi-Fi using a wireless router supporting a Wi-Fi Protected Setup (WPS) PIN code method. Follow the on-screen instructions during setup.

- **Advanced**

For details on each setting item:

➡ [Advanced](#)

- **Wireless Direct**

The following setting information on the Wireless Direct connection is displayed. (Some items are not displayed depending on printer settings.)

Items	Setting
Connection	Enable / Disable
Network (SSID)/device name	DIRECT-XXXX-PRO-200series
Password	XXXXXXXXXX (10 characters)
Communication mode	Wireless Direct
Channel	3
Wi-Fi security	WPA2-PSK (AES)
No. of printers connected now	XX / XX
IPv4 address	XXX. XXX. XXX. XXX (12 characters)
IPv4 subnet mask	XXX. XXX. XXX. XXX (12 characters)
IPv4 default gateway	XXX. XXX. XXX. XXX (12 characters)
IPv6 link-local address	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 link-local prefix length	XXX (up to 3 digits)
MAC address (Wi-Fi)	XX:XX:XX:XX:XX:XX (12 characters)
IPsec settings	Enable (ESP) / Enable (ESP & AH) / Enable (AH) / Disable
Printer name	XXXXXXXXXXXXXXXXXX (up to 15 characters)
Bonjour service name	XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX (up to 52 characters)

("XX" represents alphanumeric characters.)

To change the setting, select **Settings**.

- **Enable/disable Wireless Direct**

Select **Yes** to wirelessly connect without wireless router.

- **Change SSID/device name**

Changes the identifier (SSID/the printer's name displayed on a Wi-Fi Direct compatible device) for Wireless Direct.

- **Change password**

Changes the password for Wireless Direct.

- **Connection request confirmation**

Changes the display/non-display of the confirmation screen when Wi-Fi Direct compatible devices are connected to the printer.

- **Advanced**

For details on each setting item:

➡ [Advanced](#)

- **Wired LAN**

The following setting information on the Wired LAN connection is displayed. (Some items are not displayed depending on printer settings.)

Items	Setting
Connection	Enabled (connected) / Enabled (disconnected) / Disable
IPv4 address	XXX. XXX. XXX. XXX (12 characters)
IPv4 subnet mask	XXX. XXX. XXX. XXX (12 characters)
IPv4 default gateway	XXX. XXX. XXX. XXX (12 characters)
IPv6 link-local address	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 link-local prefix length	XXX (up to 3 digits)
IPv6 manual address	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 manual prefix length	XXX (up to 3 digits)
IPv6 stateless address 1	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 1	XXX (up to 3 digits)
IPv6 stateless address 2	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 2	XXX (up to 3 digits)
IPv6 stateless address 3	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 3	XXX (up to 3 digits)
IPv6 stateless address 4	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 stateless prefix length 4	XXX (up to 3 digits)
IPv6 default gateway 1	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)

IPv6 default gateway 2	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 default gateway 3	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
IPv6 default gateway 4	XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX: XXXX (32 characters)
MAC address (Wired LAN)	XX:XX:XX:XX:XX:XX (12 characters)
IPsec settings	Enable (ESP) / Enable (ESP & AH) / Enable (AH) / Disable
Printer name	XXXXXXXXXXXXXXXXXX (up to 15 characters)
Bonjour service name	XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX (up to 52 characters)

("XX" represents alphanumeric characters.)

To change the setting, select **Settings**.

- **Enable/disable Wired LAN**

Select **Enable** when connecting to wired LAN.

- **Advanced**

For details on each setting item:

⇒ [Advanced](#)

- **Print details**

Prints out the LAN setting information of the printer with Wi-Fi connection, wired LAN connection, wireless direct connection.

For the items that can be checked, see the following.

⇒ [Printing Network Settings](#)

▶▶▶ Important

- Important information on your computer is stated on the paper on which the LAN setting information is printed. Please handle with care enough.

▶▶▶ Note

- You can also print out the LAN setting information by selecting in the following order from the HOME screen.

LAN settings > Print details

- **Advanced**

By selecting **Advanced** on each setting screen of Wi-Fi connection, wired LAN connection, wireless direct connection, LAN information can be set in detail.

Important

- If the LAN is disabled, the following items can not be selected.

- **Set printer name**

Specifies the printer name. You can use 2 to 15 characters for the name.

Note

- You cannot use the same printer name as that already used for other LAN connected devices.
- You cannot use a hyphen for the initial or last character of the printer name.

- **TCP/IP settings**

Performs IPv4 or IPv6 setting.

- **WSD settings**

Setting items when you use WSD (one of the network protocols supported in Windows 10, Windows 8.1, and Windows 7).

- **Enable/disable WSD**

Selects whether WSD is enabled or disabled.

Note

- When this setting is enabled, the printer icon is displayed on the Network Explorer in Windows 10, Windows 8.1, and Windows 7.

- **Optimize inbound WSD**

Selecting **Enable** allows you to receive the WSD printing data faster.

- **Timeout settings**

Specifies the timeout length.

- **Bonjour settings**

Setting items when you use Bonjour.

- **Enable/disable Bonjour**

Selecting **Enable** allows you to use Bonjour to perform the network settings.

- **Service name**

Specifies the Bonjour service name. You can use up to 48 characters for the name.

Note

- You cannot use the same service name as that already used for other LAN connected devices.

- **IEEE802.1X settings**

Sets the IEEE802.1X authentication method, etc.

- **LPR protocol settings**

Enables/Disables the LPR setting.

- **RAW protocol**

Enables/Disables RAW printing.

- **LLMNR**

Specifies ON/OFF of LLMNR (Link-Local Multicast Name Resolution). Selecting **ON** allows the printer to detect printer's IP address from the printer name without a DNS server.

- **IPP settings**

Selecting **Enable** allows you to print via the network with the IPP protocol.

- **PictBridge communication**

Setting items for printing from a PictBridge (Wi-Fi) compliant device.

- **Enable/disable communication**

- Selecting **Enable** allows you to print from a PictBridge (Wi-Fi) compliant device.

- **Timeout setting**

- Specifies the timeout length.

- **Wi-Fi DRX settings**

Selecting **Enable** allows you to activate discontinuous reception when using Wi-Fi.

- **Wired LAN DRX settings**

Selecting **Enable** allows you to activate discontinuous reception when the printer is connected to a device compatible with wired LAN.

- **IPsec settings**

Selecting **Enable** allows you to specify the IPsec security.

PictBridge print settings

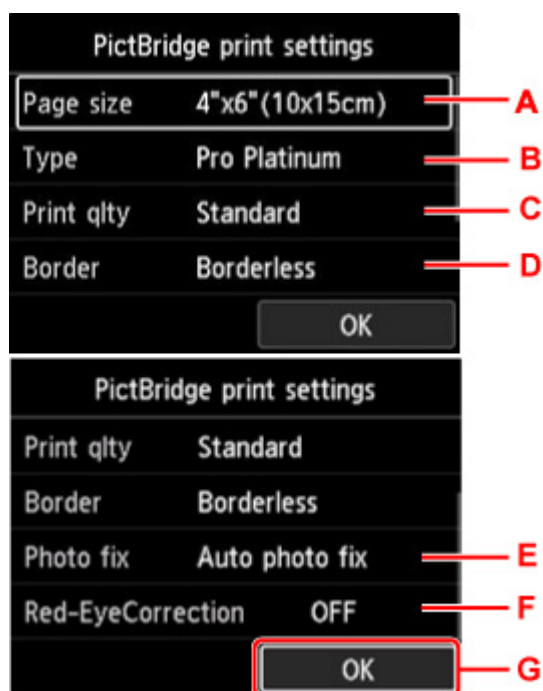
Select this setting item from **Printer settings** on **Various settings**.

You can change the print settings when printing from a PictBridge (Wi-Fi) compliant device.

Set the print settings to **Default** on the PictBridge (Wi-Fi) compliant device when you want to print according to the settings on the printer.

To change print settings from the PictBridge (Wi-Fi) compliant device:

➔ [Settings on PictBridge \(Wi-Fi\) Compliant Device](#)



A. Page size

Select the paper size when printing directly from a PictBridge (Wi-Fi) compliant device.

When you perform PictBridge (Wi-Fi) settings from the printer, set **Paper size** to **Default** on the PictBridge (Wi-Fi) compliant device.

B. Type (Media type)

Select the media type when printing directly from a PictBridge (Wi-Fi) compliant device.

When you perform PictBridge (Wi-Fi) settings from the printer, set **Paper type** to **Default** on the PictBridge (Wi-Fi) compliant device.

C. Print qlty (Print quality)

Select the print quality when printing directly from a PictBridge (Wi-Fi) compliant device.

D. Border (Bordered/Borderless print)

Select the bordered/borderless layout.

When you perform PictBridge (Wi-Fi) settings from the printer, set **Layout** to **Default** on the PictBridge (Wi-Fi) compliant device.

E. Photo fix

When **Auto photo fix** is selected, the scene or person's face of a shot photo is recognized and the most suitable correction for each photo is made automatically. It makes a darkened face by backlight brighter to print. It also analyzes a scene such as scenery, night scene, person, etc. and corrects each scene with the most suitable color, brightness, or contrasts automatically to print.

»» Note

- As a default, photos on a PictBridge (Wi-Fi) compliant device are printed with auto correction applied.
- If **No correction** is selected, photos are printed without correction.

F. **Red-EyeCorrection**

Select **ON** to correct red eyes in portraits caused by flash photography.

Depending on the type of the photo, red eyes may not be corrected or parts other than the eyes may be corrected.

G. Press **OK** button to specify the print settings.

AirPrint print settings

Select this setting item from **Printer settings** on **Various settings**.

You can change the print settings when printing using AirPrint from the macOS device or the iOS device.

- **Print quality settings**

- **Color mode**

Select the color correction method suited to the type of document to be printed.

Important

- Even if you select ICC profile, printing is performed without ICC profile if ICC profile is not included in the paper information added with Media Configuration Tool. Even if ICC profile is included in the paper information, printing will fail and the paper will be ejected as the blank paper if the Profile is not supported with the printer.

Smartphone photo print settings

You can set the correction for image quality when printing photos from the smartphone or tablet.

- **Auto photo fix**

Selecting **ON** will automatically correct to the optimum image quality.

▶▶▶ **Note**

- Depending on the print function of the smartphone or tablet used, image correction may not be possible.

Other printer settings

Select this setting item from **Printer settings** on **Various settings**.

▶▶▶ Important

- The administrator password is required to change this setting if the administrator password is enabled.

- **Date/time settings**

Sets the current date and time.

▶▶▶ Important

- If a power failure occurs or you unplug the power cord, the date/time settings will be reset.

- **Date display format**

Changes the display format of dates when printed.

- **Key repeat**

Enables/Disables continuous input by pressing and holding down the ▲▼◀▶ buttons when selecting a menu or setting item.

- **Use of Remote UI**

Enables/Disables Remote UI.

- **Keyboard layout**

You can select a layout to display on the LCD from the keyboard layouts below.

- **QWERTY**
- **QWERTZ**
- **AZERTY**

Language selection

Select this setting item from **Printer settings** on **Various settings**.

»» Important

- The administrator password is required to change this setting if the administrator password is enabled.

Changes the language for messages and menus on the LCD.

Firmware update

Select this setting item from **Printer settings** on **Various settings**.

»» Important

- The administrator password is required to change this setting if the administrator password is enabled.

You can update the firmware of the printer, check the firmware version, or perform settings of a notification screen, a DNS server and a proxy server.

»» Note

- If LAN is disabled, you can not use **Install update**, **DNS server setup**, **Proxy server setup**.

- **Install update**

Performs the firmware update of the printer. If you select **Yes**, the firmware update starts. Follow the on-screen instructions to perform update.

»» Important

- When you use this function, make sure the printer is connected to the Internet.

»» Note

- If the firmware update is not complete, check the following and take an appropriate action.
 - Check the network settings such as a wireless router.
 - If **Cannot connect to the server.** is displayed on the LCD, press the **OK** button and try again after a while.

- **Check current version**

You can check the current firmware version.

- **Update notification settings**

When **Yes** is selected and the firmware update is available, the screen to inform you of the firmware update is displayed on the LCD.

- **DNS server setup**

Performs settings for a DNS server. Select **Auto setup** or **Manual setup**. If you select **Manual setup**, follow the display on the LCD to perform settings.

- **Proxy server setup**

Performs settings for a proxy server. Follow the display on the LCD to perform settings.

Paper-related settings

Select this setting item from **Printer settings** on **Various settings**.

- **Top feed paper settings**

Set the paper size and the media type of paper loaded in the top feed.

- **Manual feed tray paper settings**

Set the paper size and the media type of paper loaded in the manual feed tray.

- **Check paper replacement**

If you select **Yes**, the printer detects that the paper is loaded or removed.

When the paper registration screen is displayed after loading paper, register the paper size and the media type.

- **Det. paper setting mismatch**

If you select **Yes**, the printer detects whether the paper size and the media type are the same as those registered. If printing starts with the settings that do not match, an error message appears on the LCD.

➡ [Register Paper Information](#)

- **Advanced paper settings**

Perform the following settings for each media type.

- **Paper thickness (head height)**
- **Pause between scans**
- **Pause between pages**
- **Detect paper width**

Selecting **Reset paper settings for all paper**, **Yes** and pressing the **OK** button initializes the settings. Entering the administrator password is required if it is enabled.

- **Print advanced paper settings**

Selecting **Yes** and pressing the **OK** button prints out each setting specified in **Advanced paper settings**.

- **Reset paper settings for all paper**

Selecting **Yes** and pressing the **OK** button initializes each setting specified in **Advanced paper settings**.

Entering the administrator password is required if it is enabled.

Energy saving settings

Select this setting item from **Printer settings** on **Various settings**.

Enabling this setting allows you to turn on/off the printer automatically to save electricity.

»» Important

- The administrator password is required to change this setting if the administrator password is enabled.

- **Auto power off**

Specifies the length of time to turn off the printer automatically when no operation is made or no printing data is sent to the printer.

- **Auto power on**

Selecting **ON** enables the printer to turn on automatically when printing data is sent to the printer.

Quiet setting

Select this setting item from **Printer settings** on **Various settings**.

Enable this function on the printer if you want to reduce the operating noise, such as when printing at night.

»»» Important

- The administrator password is required to change this setting if the administrator password is enabled.

• OFF

Select when you do not use the quiet mode.

• ON

Select to reduce the operating noise when printing.

»»» Important

- Operating speed is reduced compared to when **OFF** is selected.
- This function may not be so effective depending on the printer's setting. Furthermore, certain noise, such as when the printer is preparing for printing, is not reduced.

»»» Note

- You can set **Quiet setting** from the operation panel of the printer or the printer driver. No matter how you set the quiet mode, the mode is applied when you perform operations from the operation panel of the printer or printing from the computer.

Administrator password settings

Select this setting item from **Printer settings** on **Various settings**.

»» Important

- The administrator password is required to change this setting if the administrator password is enabled.

You can specify or disable the administrator password.

If you specify the administrator password, select the range and specify the administrator password.

- **Remote UI and other tools**

Entering the administrator password is required to change the setting items using the Remote UI or IJ Network Device Setup Utility.

- **LCD, Remote UI, and other tools**

Entering the administrator password is required to change the setting items using the operation panel of the printer, the Remote UI, or IJ Network Device Setup Utility.

➡ [Setting Administrator Password on Operation Panel](#)

Setting Administrator Password on Operation Panel

You can specify or disable the administrator password.

Specifying the administrator password requires you to enter the password to use the items or change the settings below.

- **Web service setup**
- **LAN settings**
- **Other printer settings**
- **Language selection**
- **Firmware update**
- **Energy saving settings**
- **Quiet setting**
- **Administrator password settings**
- **Reset settings** (except for **Reset all**)

Follow the procedure below to specify the administrator password.

1. Check that printer is turned on.

➡ [Power Supply](#)

2. Select  **Various settings** on HOME screen and press the **OK** button.

➡ [LCD and Operation Panel](#)

3. Use the ▲▼ buttons to select **Printer settings** and press the **OK** button.
4. Use the ▲▼ buttons to select **Administrator password settings** and press the **OK** button.

5. When confirmation screen to specify administrator password is displayed, select **Yes** and press the **OK** button.

If an administrator password is not specified, the register confirmation message appears. Select **Yes** and press the **OK** button. When the message appears again, press the **OK** button.

»» Important

- The administrator password is set at the time of purchase. The printer's serial number is used as the password.

For the administrator password, refer to Administrator Password.

6. When the **Manage passwords** screen is displayed, use the ▲▼ buttons to select **Change administrator password** and press the **OK** button.

If you do not specify an administrator password, select **Remove administrator password** and **OK** button. Select **Yes** and press the **OK** button. When the message appears again, press the **OK** button.

7. Use the ▲▼ buttons to select range where administrator password is valid and press the **OK** button.

Remote UI and other tools

Entering the administrator password is required to change the setting items using the Remote UI or IJ Network Device Setup Utility.

LCD, Remote UI, and other tools

Entering the administrator password is required to change the setting items using the operation panel of the printer, the Remote UI, or IJ Network Device Setup Utility.

8. Enter administrator password.

Pressing the **OK** button displays the input screen.

Use the ▲▼◀▶ buttons to select **OK** and press the **OK** button when you finished entering the administrator password.

▶▶▶ Important

- The following character restrictions apply to the password:
 - Set the password by using 4 to 32 characters.
 - The allowed characters are single-byte alphanumeric characters, blank space, umlaut characters, and the below symbols.
- ! @ # \$ % ^ & * _ ; : , . / ` = + ' " () [] { } < > |
 - For security reasons, we recommend you use 8 and more alphanumeric characters.

9. Use the ▲▼ buttons to select **Apply** and press **OK** button.

10. Enter administrator password you specified again.

Pressing the **OK** button displays the input screen.

After you finished entering the administrator password on the password input screen, use the ▲▼◀▶ buttons to select **Apply** and press the **OK** button.

The administrator password is enabled.

When You Want to Disable the Administrator Password:

After operating in the following order on the printer's operation panel, follow the on-screen instructions to remove the administrator password.

Various settings > Printer settings > Administrator password settings > Enter the administrator password > Remove administrator password

Reset settings

Select this setting item from **Printer settings** on **Various settings**.

Important

- The administrator password is required to change this setting if the administrator password is enabled.

You can set the settings back to the default.

- **Web service setup only**

Sets the Web service settings back to the default.

- **LAN settings only**

Sets the LAN settings other than the administrator password back to the default.

- **Settings only**

Sets the settings such as the paper size or media type back to the default.

- **Reset all**

Sets all settings you made to the printer back to the default. The administrator password specified for the printer is set to the default setting.

Note

- You cannot set the following setting items back to the default:
 - The language displayed on the LCD
 - The current position of the print head
 - CSR (Certificate Signing Request) for encryption method (SSL/TLS) setting
 - Media information registered to the printer by using Media Configuration Tool

Web service setup

Select this setting item from **Web service setup** on **Various settings**.

Important

- This setting item is for the administrator. The administrator password is required to change settings.

- **Web service usage registration/Web service usage cancellation**

Registers/Deletes Web service usage to use the printer device information to/from PIXMA/MAXIFY Cloud Link.

- **Web service connection setup**

The following setting items are available.

- **IJ Cloud Printing Center setup**

Registers/Deletes the printer to/from Canon Inkjet Cloud Printing Center.

- **Check Web service setup**

Make sure whether the printer is registered to Canon Inkjet Cloud Printing Center.

- **Issue registration code**

In order to link the web service and printer, obtain the registration code from the service origin.

- **DNS server setup**

Performs settings for a DNS server. Select **Auto setup** or **Manual setup**. If you select **Manual setup**, follow the display on the LCD to perform settings.

- **Proxy server setup**

Performs settings for a proxy server. Follow the display on the LCD to perform settings.

Printer information

Select this setting item from HOME screen.

- **System information**

Displays printer's system information.

- **Error history**

Displays the error history.

Up to 5 error codes appears.

For more on the error code, refer to [List of Support Code for Error](#).

Changing Printer Settings from Your Computer (macOS)

- **Registering a Changed Printing Profile**
- **Managing the Printer Power**
- **Changing the Printer Operation Mode**
- **Updating Media Information in Printer Driver**
- **Correcting Media Information in Printer Driver (When Printer Used in Shared Environment)**
- **Reducing the Printer Noise**

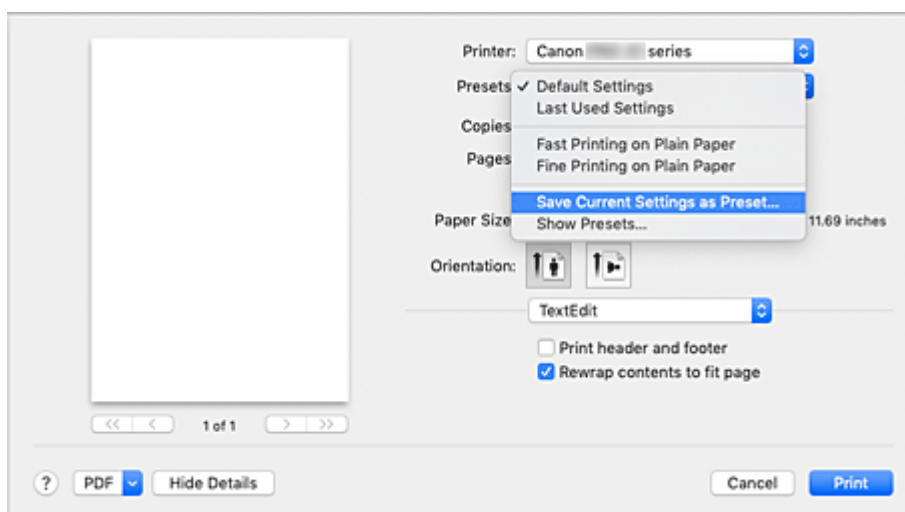
Registering a Changed Printing Profile

You can name and register the printing profile you made in the [Print Dialog](#). The registered printing profile can be called up from **Presets** to be used. You can also delete the unnecessary printing profile.

The procedure for registering a printing profile is as follows:

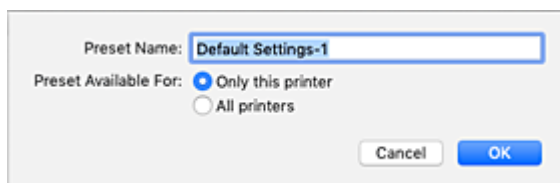
Registering a Printing Profile

1. In the Print dialog, set the necessary items
2. Select **Save Current Settings as Preset...** from the **Presets**



3. Save the settings

In the displayed dialog, enter a name in **Preset Name**, and if necessary, set **Preset Available For**. Then click **OK**.



Important

- There are also print settings that cannot be saved to preset.

Using Registered Printing Profile

1. On **Presets** in the Print dialog, select the name of printing profile you want to use
Printing profile in the Print dialog will be updated to the called profile.

Deleting Unnecessary Printing Profile

1. Select the printing profile to be deleted

In the print dialog, select **Show Presets...** in the **Presets** section. Then in the dialog that appears, select the name of the printing profile to be deleted.

2. Delete the printing profile

Click **Delete**, and click **OK**. The selected printing profiles will be deleted from **Presets**.

Managing the Printer Power

Printer power supply is operated from Remote UI.

Energy saving settings

Energy saving settings allow you to set **Auto power off** and **Auto power on**.

The **Auto power off** is the function wherein the printer automatically turns itself off, when data is not sent or the printer remains inactive for a certain period.

The **Auto power on** function automatically turns on the printer when data is received.

1. Selecting **Printer settings** from [Remote UI](#)

2. Click **Energy saving settings**

3. Complete the following settings:

Auto power off

Specify the time from the list. Printer automatically turns itself off, when data is not sent within the specified time or the printer has remained inactive.

Auto power on

When you check this check box, the printer automatically turns itself on when data is sent.

4. Apply the settings

Click **OK**.

The printer will operate with the changed settings hereafter.

Changing the Printer Operation Mode

If necessary, switch between various modes of printer operation.

The procedure for configuring **Custom Settings** is as follows:

1. Select **Custom Settings** from the pop-up menu on the [Canon IJ Printer Utility2](#)

▶▶▶ Note

- If the computer is unable to communicate with the printer, a message may be displayed because the computer cannot access the function information that was set on the printer.
If this happens, click **Cancel** to display the most recent settings specified on your computer.

2. If necessary, complete the following settings:

Detects compatible media in the multi-purpose tray

Detects whether compatible media is loaded on the multi-purpose tray during printing using the multi-purpose tray, and displays a message if compatible media is not loaded.

Check this check box to detect whether compatible media is loaded when printing.

Uncheck this check box to print without detecting whether compatible media is loaded.

▶▶▶ Important

- If you leave this check box unchecked, the printer may print to the multi-purpose tray even if compatible media is not loaded on the multi-purpose tray. Therefore, you should check this check box under normal circumstances.
- If you load compatible media that has already been printed onto the multi-purpose tray, the printer may detect that no compatible media is loaded on the multi-purpose tray. In this case, uncheck this check box.

Don't detect mismatch of paper settings when printing from computer

When you print documents from your computer, the paper settings in the printer driver and the paper information registered on the printer do not match, this setting disables the message display and allows you to continue printing.

To disable detection of paper setting mismatches, select this check box.

Disable paper width detection when printing from computer

Even if the paper width identified by the printer during printing from the computer differs from the paper width that was set for **Paper Size** in the print dialog box, this function disables the message display and allows you to continue printing.

To disable detection of the paper width during printing, check this check box.

3. Apply the settings

Click **Apply** and when the confirmation message appears, click **OK**.

The printer operates with the modified settings hereafter.

Updating Media Information in Printer Driver

This function gets the latest media information from the printer and updates the media information in the printer driver.

When the media information is updated, the media displayed for **Media Type** on the **Quality & Media** screen is updated to the latest information.

The procedure for updating media information is described below.



Update Media Information

1. From the [Canon IJ Printer Utility2](#) pop-up menu, select **Media Information**

2. Click **Update Media Information**

A dialog appears.

3. Check that the media information has updated

By following the dialog instructions, check that the printer is on, and then click **OK**.

After checking whether or not the printer media information needs to be updated, a message will be displayed.

If the printer media information is up to date, click **OK** and finish updating media information.

If the information needs to be updated, follow the below steps to do so:

4. Update media information

Check the message and click **Update**.

The printer driver media information will update.

When the authentication screen appears, enter the administrator's name and password, and then click **Install Helper**.

Important

- It may take some time to update the media information.
- Do not change media information on the printer while you are updating media information on the driver.

5. Finish updating media information

When a confirmation message appears, click **OK**.

The media information will be updated.

Important

- Restart the application or software you are printing from after updating media information.

»» Important

- Ensure that a user with administrator privileges carries out the media information update. Users other than administrators can check if a media information update is required, but cannot carry out the update itself.
- When you have added, deleted, or edited media using administrative tools (the Media Configuration Tool) but have not updated the media information, issues may arise such as the inability to print.

»» Note

- If the printer is being shared, **Correct Media Information** will display on the client machine.

Correcting Media Information in Printer Driver (When Printer Used in Shared Environment)

The printer driver media information will be corrected.

Carrying out a media information correction will correct the configuration of the media information in the printer driver.

The procedure for correcting media information is described below.



Correct Media Information

1. From the [Canon IJ Printer Utility2](#) pop-up menu, select **Media Information**

2. Click **Correct Media Information**

After checking whether or not the printer driver's media information is correct, a message will be displayed.

If the printer media information is set correctly, click **OK** and finish correcting media information.

If the information needs to be corrected, follow the below steps to do so:

3. Correct media information

When a confirmation message appears, click **OK**.

The printer driver media information will be corrected.

When the authentication screen appears, enter the administrator's name and password, and then click **Install Helper**.

4. Complete media information correction

When a confirmation message appears, click **OK**.

The paper information will be corrected.

Important

- Restart the application or software you are printing from after correcting media information.

Note

- **Media Information** will only be displayed on the client machine in use when the printer is being shared.

Reducing the Printer Noise

The silent function allows you to reduce the operating noise of this printer. Select when you wish to reduce the operating noise of the printer at night, etc.

Using this function may lower the print speed.

1. Select **Printer settings** from [Remote UI](#)

2. Click **Quiet setting**

3. Set the quiet mode

If necessary, specify one of the following items:

Do not use quiet mode

Select this option when you wish to use the printer with volume of normal operating noise.

Use quiet mode

Select this option when you wish to reduce the operating noise of the printer.

4. Apply the settings

Click **OK**.

The settings are enabled hereafter.

Changing Printer's Setting Using Web Browser

- **Configuration Changes Using Web Browser**
- **Changeable Setting Items Using Web Browser**
- **Setting Password**
- **Registering Printer's Root Certificate to Web Browser for SSL Communication (Remote UI)**
- **Registering Printer's Root Certificate to Local Computer for SSL Communication**
- **Generating Server Certificate (Self-signed Certificate)**

Configuration Changes Using Web Browser

You can check the printer status and change the printer settings using the web browser on your smartphone, tablet, or computer.

To check the printer status and to change the printer settings, display "Remote UI" on the web browser.

»» Note

- Remote UI is a software that enables you to perform operations, which are usually performed on the printer's operation panel, using a Web browser over a network.

LAN connection with the printer is required to use Remote UI.

- You can use Remote UI on the following OS and the web browser.

- iOS device

OS: iOS 11.0 or later

Web browser: iOS standard Web browser (Mobile Safari)

- Android device

OS: Android 4.4 or later

Web browser: Android standard Web browser (Chrome)

- macOS device

OS: Mac OS X v10.10 or later

Web browser: Safari 10.0 or later

- Windows device

OS: Windows 10/Windows 8.1/Windows 7 SP1 or later

Web browser: Internet Explorer 11 or later, Google Chrome, or Mozilla Firefox

1. Check that printer is turned on.

➡ [Power Supply](#)

2. Check printer's IP address.

1. Display the HOME screen.

If the HOME screen is not displayed, select the **HOME** button.

2. Use the ▲▼ buttons to select  **LAN settings** on HOME screen and press the **OK** button.

➡ [LCD and Operation Panel](#)

The setup menu screen will appear.

3. Use the ▲▼ buttons to select enabled LAN, and press the **OK** button.

Diagonal lines are displayed for disabled LAN icons.

4. Use the ▲▼ buttons, check the **IPv4 address**.
3. Open web browser on your smartphone, tablet, or computer and enter IP address.

Enter as following in the URL field of the web browser.

http://XXX.XXX.XXX.XXX

Enter the IP address in "XXX.XXX.XXX.XXX".

When you access, "Remote UI" will be displayed on the web browser on your smartphone, tablet, or computer.

4. If you display Remote UI for the first time on your smartphone, tablet, or computer, select **For secure communication**.

Download the root certificate, and then register it.

➡ [Registering Printer's Root Certificate to Web Browser for SSL Communication \(Remote UI\)](#)

▶▶▶ Note

- Once you register the root certificate to the web browser on your smartphone, tablet, or computer, this step is not necessary after the next time.

If all settings are set back to the default from the printer's operation panel, download the root certificate again, and then register it.
- If the root certificate is not registered, a message to warn you that the secure connection is not guaranteed may appear.

5. Select **Log in**.

The password authentication screen appears.

▶▶▶ Note

- When the standard user mode is enabled, choose either administrator mode or standard user mode to log in.

After choosing a mode and selecting **Log in**, the password authentication screen of each mode appears.

6. Enter password.

When the password authentication is complete, the menus that can be utilized are displayed on the web browser.

▶▶▶ Important

- The password is set at the time of purchase. The password is the printer serial number. The printer serial number is printed on the sticker attached on the printer. It consists of 9 alphanumeric characters (four alphabets followed by five numbers).

For details on setting password, see [Setting Password](#).

7. Check printer status and change printer settings.

For changeable setting items, see below.

➡ [Changeable Setting Items Using Web Browser](#)

8. When you finish checking printer status and changing printer settings, select **Log out**.

9. Close web browser.

Changeable Setting Items Using Web Browser

»»» Note

- The items described here and the items displayed in the web browser may differ in display order.
- The item which can be used is different in administrator mode or in standard user mode.

Items for Security

Security (Item for administrator)

This function allows you to specify the password, the standard user mode settings, and SSL/TLS settings of certificate for encrypted communication.

For details on setting password, see [Setting Password](#).

Items for Maintenance/Management

Utilities

This function allows you to set and perform maintenance such as cleaning.

System info and LAN settings

This function allows you to check the system information and to change the LAN settings.

If you place a check mark of **Enable HTTPS redirection** in **CHMP settings** in **Advanced setup** in **LAN settings**, it becomes possible to authenticate the communication partner and encrypt the communication data by HTTPS communication.

»»» Note

- Some of the menu is available only when you are logged in administrator mode.

Firmware update (Item for administrator)

This function allows you to update the firmware and check version information.

Language selection (Item for administrator)

This function allows you to change the language on the display.

Items for Printer

Printer settings

This function allows you to change the printer settings such as the energy saving settings, and the print settings.

»»» Note

- Some of the menu is available only when you are logged in administrator mode.

AirPrint settings

This function allows you to perform print settings when printing using AirPrint from the macOS device or the iOS device.

Web service connection setup (Item for administrator)

This function allows you to register to IJ Cloud Printing Center, or delete a registration.

Other Items

Printer status

This function displays printer information such as the remaining ink amount, the status, and detailed error information.

You can also connect to the ink purchase site or support page, and use Web Services.

Manual (Online)

This function displays the Online Manual.

Setting Password

Each of passwords for administrator and standard user can be set.

When logging in with password for administrator, all settings can be changed.

When logging in with password for standard user, some of the settings can be changed.

When logging in with password for administrator, you can restrict the function for standard user.

➡ [Setting Administrator Password](#)

➡ [Setting Standard User Password](#)

▶▶▶ Note

- Password can be set only when you are logged in administrator mode.

Setting Administrator Password

Change the administrator password by following the steps below.

▶▶▶ Important

- The password is set at the time of purchase. The password is the printer serial number. The printer serial number is printed on the sticker attached on the printer. It consists of 9 alphanumeric characters (four alphabets followed by five numbers).

1. [Display printer status on web browser.](#)

2. Select **Security**.

The menus are displayed.

3. Select **Administrator password setting**.

4. Select **Change administrator password**.

If the administrator password is not set, registration confirming message is displayed. Select **Yes**.
When message is displayed again, select **OK**.

5. Select range where administrator password is valid and select **OK**.

Remote UI and other tools

Entering the administrator password is required to change the setting items using the Remote UI or some software.

Operation panel/Remote UI/other tools

Entering the administrator password is required to change the setting items using the operation panel of the printer, the Remote UI, or some software.

6. Enter a password, and then select **OK**.

»» Important

- The following character restrictions apply to the password:
 - Set the password by using 4 to 32 characters.
 - The allowed characters are single-byte alphanumeric characters, blank space, umlaut characters, and the below characters.
- ! @ # \$ % ^ & * _ ; : , . / ` = + ' " () { } [] < > |
- For security reasons, we recommend you use 8 and more alphanumeric characters.

7. When the completion message is displayed, select **OK**.

Setting Standard User Password

Enable the standard user mode and set a standard user password by following the steps below.

1. [Display printer status on web browser.](#)
2. Select **Security**.
The menus are displayed.
3. Select **Standard user mode settings**.
4. When the confirming message is displayed, select **Yes**.
5. Enter a password, and then select **OK**.

»» Important

- The following character restrictions apply to the password:
 - Set the password by using 4 to 32 characters.
 - The allowed characters are single-byte alphanumeric characters, blank space, umlaut characters, and the below characters.
- ! @ # \$ % ^ & * _ ; : , . / ` = + ' " () { } [] < > |
- For security reasons, we recommend you use 8 and more alphanumeric characters.

6. When the completion message is displayed, select **OK**.

Registering Printer's Root Certificate to Web Browser for SSL Communication (Remote UI)

If the printer's root certificate has not been registered to the web browser, a message to warn you that the secure connection is not guaranteed may appear.

When you display Remote UI for the first time on your smartphone, tablet, or computer, download the root certificate, and then register it to the web browser. The secure connection will be confirmed and a message will not appear. However, the message may appear depending on a web browser even after you have registered the root certificate.

How to register the root certificate varies depending on the web browser.

- ➡ [For Internet Explorer](#)
- ➡ [For Safari](#)
- ➡ [For Chrome on Android](#)
- ➡ [For Mobile Safari on iOS](#)

Operating procedure may differ depending on the version of your web browser. For other web browser, refer to each help.

Important

- Make sure that you have accessed to the printer IP address correctly by checking the URL field of the web browser before registering the root certificate.
- If the printer is connected via IPv6 using Windows, you need to generate a server certificate using Remote UI.

For details, see [Generating Server Certificate \(Self-signed Certificate\)](#).

For Internet Explorer

1. Select **Download** on Remote UI.

Downloading the root certificate is started.

2. If confirmation screen appears, select **Open**.

Certificate screen is displayed.

Note

- To save the certificate file to your device and register it, select **Save**. Select **Internet options** from **Tool** menu of Internet Explorer, register the root certificate from **Certificates** on **Content** sheet.

3. Select **Install Certificate**.

Certificate Import Wizard screen is displayed.

4. Select **Next**.

5. Select **Place all certificates in the following store**.

6. Select **Browse**.

Select Certificate Store screen is displayed.

7. Select **Trusted Root Certification Authorities** and **OK**.

8. Select **Next** on **Certificate Import Wizard** screen.

9. If **Completing the Certificate Import Wizard** appears, select **Finish**.

Security Warning screen is displayed.

10. Make sure that thumbprint on **Security Warning** screen matches printer's thumbprint.

The printer's thumbprint is displayed in **Root cert. thumbprint (SHA-1)** column or **Root cert. thumbprint (SHA-256)** column when operated in the following order from the printer's operation panel.

Printer information > System information

11. If thumbprint on **Security Warning** screen matches printer's thumbprint, select **Yes**.

12. Select **OK** on **Certificate Import Wizard** screen.

The root certificate registration is completed.

For Safari

1. Select **Download** on Remote UI.

Downloading the root certificate is started.

2. Open the downloaded file.

Add Certificates screen is displayed.

3. Select **Add**.

4. Make sure that thumbprint of certificate detail information matches printer's thumbprint.

The printer's thumbprint is displayed in **Root cert. thumbprint (SHA-1)** column or **Root cert. thumbprint (SHA-256)** column when operated in the following order from the printer's operation panel.

Printer information > System information

5. If thumbprint of certificate detail information matches printer's thumbprint, select **Always Trust**.

The root certificate registration is completed.

»» Note

- If a password is set on your device, entering a password may be required.

For Chrome on Android

1. Select **Download** on Remote UI.

Downloading the root certificate is started and then **Name the certificate** screen is displayed.

2. As entering the root certificate name is required, enter an arbitrary certificate name and select **OK**.

The root certificate registration is completed.

»» Note

- If PIN or password is not set as security type, the attention screen may appear. Select **OK**, and then set the security type to PIN or password.

After Root Certificate Registration

We recommend that you make sure that the correct root certificate has been registered.

To make sure that the correct root certificate has been registered, make sure that thumbprint of certificate information matches printer's thumbprint. Follow the steps below.

»» Note

- Some Android devices cannot be checked the thumbprint of a registered route certificate.

1. From **Settings** menu on your device, select **Security, Trust credentials**, and **USER**.

The list of downloaded certificates appears.

2. Select downloaded certificate.

The certificate information appears.

3. Make sure that thumbprint of certificate information matches printer's thumbprint.

The printer's thumbprint is displayed in **Root cert. thumbprint (SHA-1)** column or **Root cert. thumbprint (SHA-256)** column when operated in the following order from the printer's operation panel.

Printer information > System information

4. If thumbprint of certificate information screen matches printer's thumbprint, select **OK**.

The root certificate registration is completed.

If the message to warn you that the secure connection is not guaranteed appears when you select **Log in** on Remote UI after registering the root certificate, restart the web browser. The message will not appear on the web browser.

»» Note

- Depending on the Android device, a warning may appear even after registering the proper root certificate.

For Mobile Safari on iOS

1. Select **Download** on Remote UI.

Downloading the root certificate is started and then **Install Profile** screen is displayed.

2. Select **Install**.

Warning screen is displayed.

»» Note

- If a password is set on your device, entering a password may be required.

3. Select **Install**.

4. Select **Install** on displayed dialog.

The root certificate registration is completed.

Registering Printer's Root Certificate to Local Computer for SSL Communication

To print from your computer or use Device Management Console and so on, when you connect the printer to a computer using SSL encrypted communication, you need to register (import) the printer's root certificate to your computer.

Procedure to register the certificate varies depending on your operation environment.

»» Important

- If the printer is connected via IPv6 using Windows, you need to generate a server certificate using Remote UI.

For details, see [Generating Server Certificate \(Self-signed Certificate\)](#).

➡ [For Windows 10/Windows 8.1](#)

➡ [For Windows 7](#)

➡ [For macOS](#)

Operation procedure may differ depending on your OS version.

For Windows 10/Windows 8.1

The procedure below describes how to import a root certificate in Windows 10/Windows 8.1.

1. [Start up Remote UI.](#)
2. Select **For secure communication**.

»» Note

- You can download a certificate from Status Monitor.

1. Open status monitor.

Open the **Printing Preference**, and select **Enable Status Monitor** on **Main**.

2. Download a certificate.

Select **Download Security Certificate** from the **Remote UI** menu.

3. Select **Download**.

The root certificate will be downloaded.

4. When download confirmation screen is displayed, select **Open**.

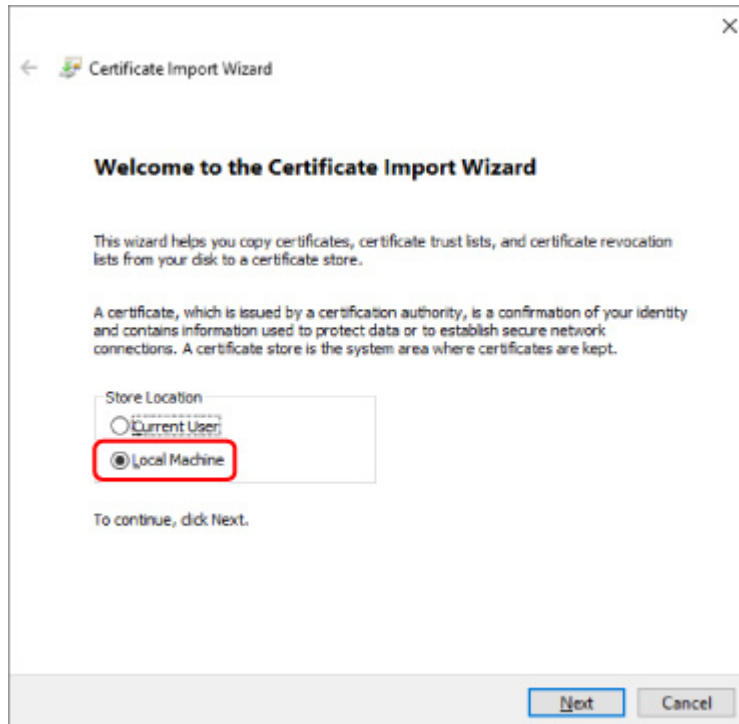
The **Certificate** screen appears.

5. Select **Install Certificate**.

The **Certificate Import Wizard** screen appears.

6. Select **Local Machine**.

1. Select **Local Machine** on the startup screen of **Certificate Import Wizard**.



2. Select **Next**.
3. Select **Yes** on the displayed screen.

The **Certificate Store** screen appears.

7. Select **Place all certificates in the following store**.

8. Select **Trusted Root Certificate Authorities**.

1. Select **Browse** to open the **Select Certificate Store** screen.
2. Select **Trusted Root Certificate Authorities** from the list and select **OK**.
3. Select **Next** on the **Certificate Store** screen.

9. Select **Finish**.

When the **Completing the Certificate Import Wizard** screen appears, check the settings and select **Finish**.

For Windows 7

The procedure below describes how to import a root certificate in Windows 7.

»» Important

- Be sure to create a certificate snap-in before importing a root certificate.

The root certificate will be registered to the local user if you import it without creating a certificate snap-in.

Creating Certificate Snap-in

1. Start up Microsoft Management Console.

Enter **MMC** on **Search programs and files** in the **Start** menu and press the Enter key.

2. Select **Yes** on displayed screen.

3. Select **Add/Remove Snap-in** from **File** menu.

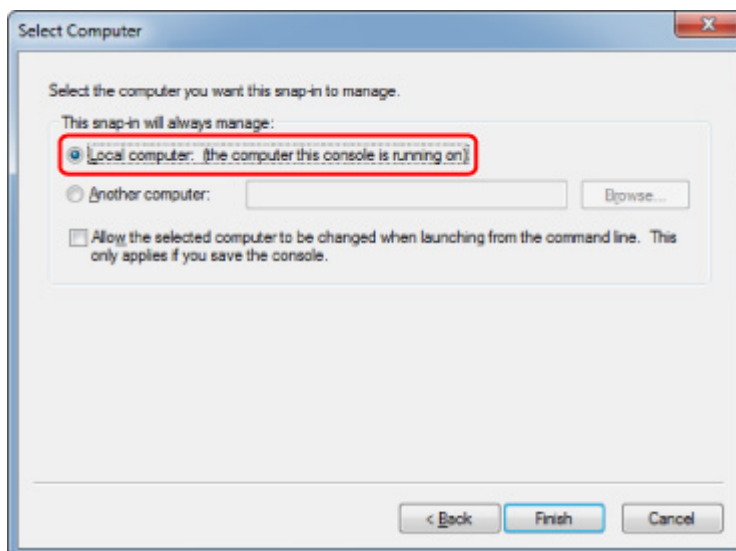
The **Add or Remove Snap-ins** screen appears.

4. Add **Certificate** snap-in.

1. Select **Certificates** from **Available snap-ins** list and select **Add**.

2. Select **Computer account** for **This snap-in will always manage certificates for** on the **Certificates snap-in** screen and select **Next**.

3. Select **Local computer** on the **Select computer** screen and select **Finish**.



4. Select **OK** on the **Add or Remove Snap-ins** screen.

Downloading Certificate

1. [Start up Remote UI.](#)
2. Select **For secure communication.**

►►► Note

- You can download a certificate from Status Monitor.
 1. Open status monitor.
Open the **Printing Preferences**, and select **Enable Status Monitor** on **Main**.
 2. Download a certificate.
Select **Download Security Certificate** from the **Remote UI** menu.

3. Select **Download.**
4. Select **Save.**

Importing Certificate

1. Open **Certificate Import Wizard.**
 1. On the left window, open **Trusted Root Certificate** from **Certificate** on **Console Root.**
 2. Right-click **Certificates** and select **Import** from **All tasks.**
2. Specify certificate file to import.
 1. Select **Next.**
 2. Specify the certificate file to import on **File name** and select **Next.**
3. Specify certificate store.
 1. Select **Place all certificates in the following store.**
 2. Select **Trusted Root Certificate Authorities** for **Certificates Store.**
4. Finish certificate import wizard.
 1. Select **Next** and check the specified settings.
 2. Select **Finish** to finish the wizard.

3. Select **OK** on the displayed screen.

Checking Imported Certificate

Make sure the imported certificate has been registered to your computer.

1. Display certificate list.

On the left window of Microsoft Management Console, select **Console Root > Certificates (Local Computer) > Trusted Root Certificate Authorities** in this order, and select **Certificates** to display the certificate list.

2. Check registered certificate.

Make sure the imported certificate name is displayed on the list.

»»» Note

- Make sure you can see the registered certificate from **Current user** by creating the **Current user** snap-in.

»»» Note

- When you finish Microsoft Management Console, a message asking you whether to save the console setting. If you continue to apply the same settings next, select **Yes** to save.

For macOS

The procedure below describes how to import a root certificate in macOS.

1. [Start up Remote UI.](#)
2. Select **For secure communication.**
3. Select **Download.**

The root certificate will be downloaded.

4. Open downloaded certificate file.

When the download procedure is completed, a downloaded item pops up on the right of the screen.

Double-click the downloaded certificate on the list starts up **Keychain Access** and the **Add Certificates** screen appears.

»»» Note

- If the downloaded item does not pop up, select the **Show Downloads**  button on the right.

- Selecting the magnifying glass icon on the right of download list displays the folder containing the certificate.

5. Select **Add**.

Select the destination for the certificate on **Keychain**.

Selecting **Add** displays information on the certificate.

»» Note

- You can add the certificate by selecting the same certificate on **Keychain Access**. Check the name of certification to add after selecting **View Certificates**.

6. Check certificate.

Make sure the fingerprint of certificate shown on **Details** corresponds with the root certificate thumbprint of the printer.

The printer's thumbprint is displayed in **Root cert. thumbprint (SHA-1)** column or **Root cert. thumbprint (SHA-256)** column when operated in the following order from the printer's operation panel.

Printer information > System information

7. Select **Always Trust**.

If the fingerprint of certificate detail information matches printer's thumbprint, display information on certificate from the menu or by double-clicking the certificate, and select **Always Trust** on **Trust**.

The root certificate has been registered.

»» Note

- Entering the password may be required if you specify it for your printer.

Generating Server Certificate (Self-signed Certificate)

When you use SSL connection via IPv6 network, you need to generate an IPv6 server certificate using the printer.

Generate the server certificate from Remote UI.

Follow the procedure below.

Step1 [Checking Printer's IP Address](#)

Step2 [Generating Server Certificate](#)

Step3 [Checking Generated Server Certificate](#)

Important

- If you generate an IPv6 server certificate, a warning message may appear if you are using Remote UI. To reset the IPv6 server certificate, operate in the following order from the Remote UI.

Security > SSL/TLS settings > Delete key and certificate > OK

Checking Printer's IP Address

1. Check that printer is turned on.

➡ [Power Supply](#)

2. Display the HOME screen.

If the HOME screen is not displayed, select the **HOME** button.

3. Use the ▲▼ buttons to select  **LAN settings** and press the **OK** button.

➡ [LCD and Operation Panel](#)

4. Use the ▲▼ buttons to select the enabled LAN and press the **OK** button.

Diagonal lines are displayed for disabled LAN icons.

5. Use the ▲▼ buttons to check the value on **IPv6 link-local address**.

Write down the value on **IPv6 link-local address** for your reference when you open Remote UI and generate a server certificate.

Generating Server Certificate

1. Open web browser on your smartphone, tablet, or computer and enter the printer IP address.

Enter as following in the URL field of the web browser.

http://[XXXX::XXXX:XXXX:XXXX:XXXX]

On "XXXX::XXXX:XXXX:XXXX:XXXX", enter the abbreviation value on "3-2-16 Link Local Address".

The top screen of Remote UI appears.

2. Select **Log in** on Remote UI.

▶▶▶ Note

- If you specify the administrator password, enter the password.

3. Select **Security**.

4. Select **SSL/TLS settings**.

5. Select **Generate key and certificate**.

6. Select **Generate self-signed cert**.

The **Generate self-signed cert** screen appears.

Specify each setting item.

- **Signature algorithm**

Select **SHA256**.

- **Public key length (bits)**

Select **2048 bits**.

- Specify the expiration date.

Enter the date you generated the server certificate on **Valid from**.

Enter the date the server certificate expires on **Valid to**.

- Enter the common name.

Enter the value in **Common name** you checked and wrote down on "3-2-16 Link Local Address".

▶▶▶ Note

- When you enter the common name, add [] to each end of the printer's IP address.
- Do not use a comma or make a space for the common name.

7. Select **Next**.

You need not enter anything on **Country**, **State or province**, **Locality**, **Organization**, **Organizational unit** or **Subject Alternative Names**.

8. Select **Generate**.

The server certificate starts to be generated.

When the server certificate has been generated, **Generated a self-signed certificate.** appears.

9. Select **Restart LAN**.

LAN will be restarted.

When LAN has been restarted, **Printer status** on Remote UI appears.

Note

- If you cannot access to Remote UI after you restart LAN, reload your web browser.

Checking Generated Server Certificate

1. Select **Security** on Remote UI.

2. Select **SSL/TLS settings**.

The **SSL/TLS settings** screen appears.

3. Select **Check key and certificate**.

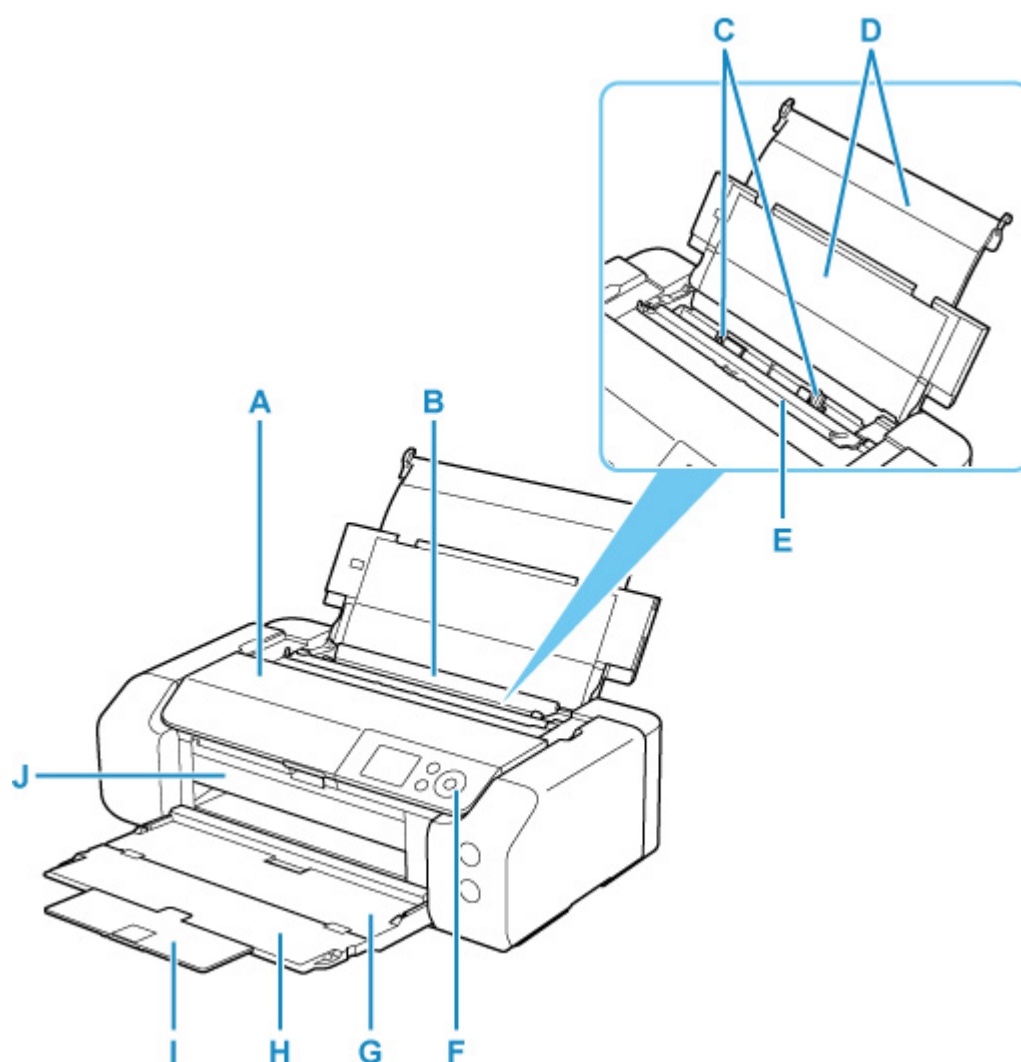
The **Check key and certificate** screen appears.

Make sure the issuer of the root certificate is displayed on **Issued by**, and the value you entered on **Common name** on **Subject**.

Printer Parts

- **Front View**
- **Rear View**
- **Inside View**
- **Power Supply**

Front View



A: Top Cover

Open to replace an ink tank or to remove jammed paper inside the printer.

B: Top Feed

Two or more sheets of the same size and type of paper can be loaded at the same time, and fed automatically one sheet at a time.

- ➡ [Loading Paper in the Top Feed](#)
- ➡ [Loading Envelopes in the Top Feed](#)

C: Paper Guides

Align with both sides of the paper stack.

D: Paper Support

Open to load paper in the top feed.

E: Feed Slot Cover

Prevents anything from falling into the feed slot.

Open it to slide the paper guides, and close it before printing.

F: Operation Panel

Use to change the settings of the printer or to operate it.

➡ [Operation Panel](#)

G: Paper Output Tray

Printed paper is ejected. Open it before printing.

H: Output Tray Extension

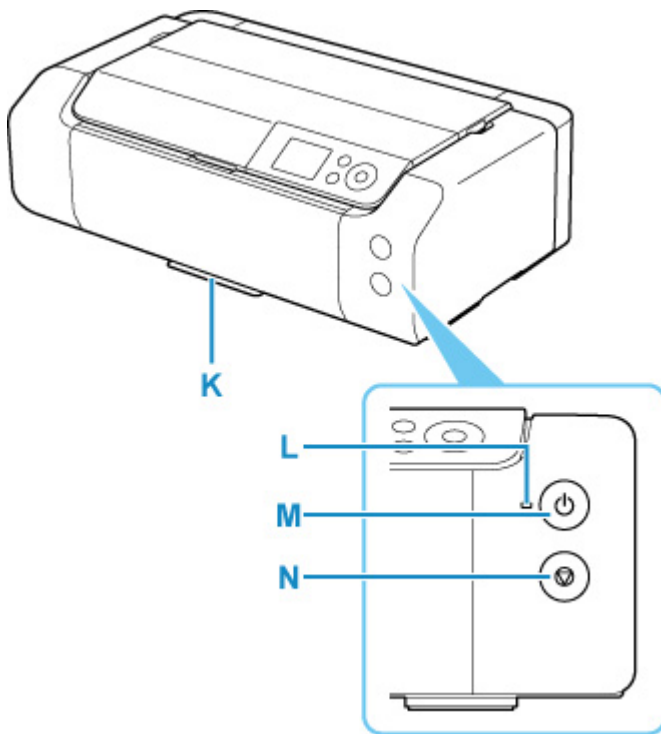
Open to support ejected paper.

I: Paper Output Support

Pull out to support ejected paper.

J: Multi-purpose Tray Guide

Place the multi-purpose tray here.

**K: Multi-purpose Tray Storage Compartment**

The multi-purpose tray supplied with the printer can be stored here.

L: ON lamp

Lights after flashing when the power is turned on.

M: ON button

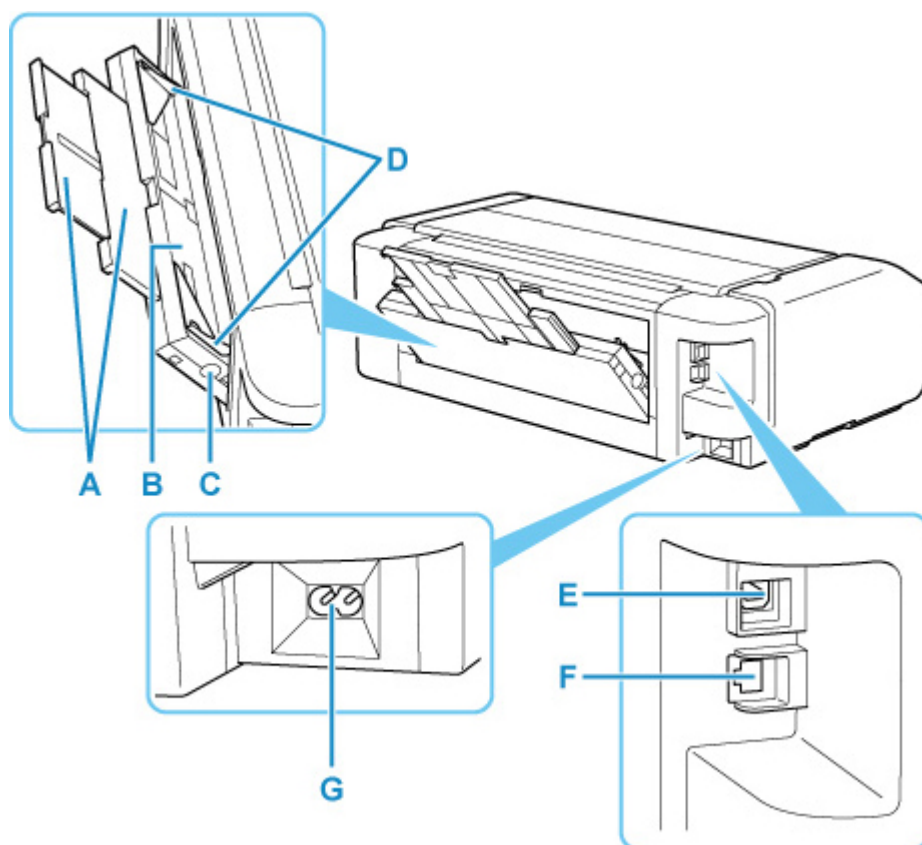
Turns the power on or off.

➡ [Turning the Printer On and Off](#)

N: Stop button

Cancels a print job in progress.

Rear View



A: Paper Support

Pull out to load paper in the manual feed tray.

B: Manual Feed Tray

Load one sheet of 8" x 10" (20 x 25 cm) size paper or larger, or thick paper at a time.

➡ [Loading Paper in the Manual Feed Tray](#)

C: Paper Jam Clearing button

Press this button when removing paper jammed in the manual feed tray.

D: Paper Guides

Align with both sides of the paper stack.

E: USB Port

Plug in the USB cable to connect the printer with a computer.

F: Wired LAN Connector

Plug in the LAN cable to connect the printer to a LAN.

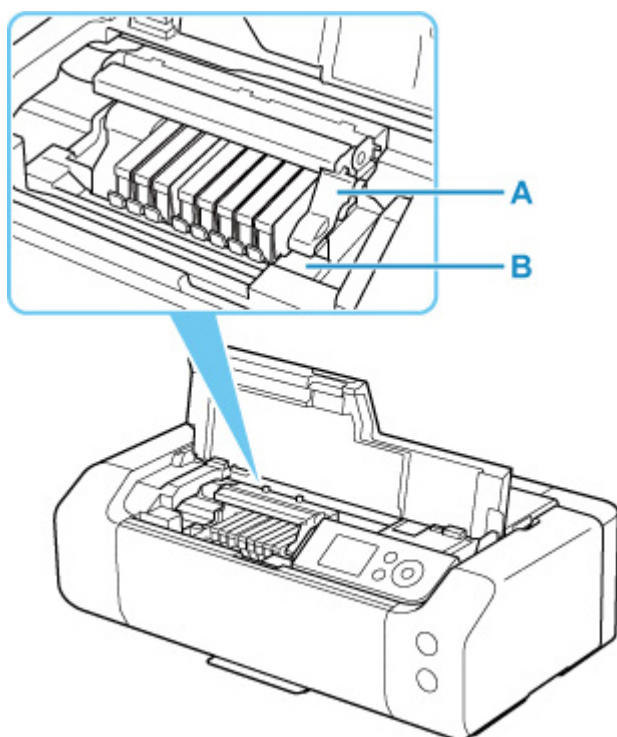
G: Power Cord Connector

Plug in the supplied power cord.

Important

- Do not touch the metal casing.
- Do not plug in or unplug the USB cable or LAN cable while the printer is printing with the computer. This can cause trouble.

Inside View



A: Print Head Lock Lever

Locks the print head into place.

B: Print Head Holder

Install the print head here.

►► Important

- Do not raise the print head lock lever after installing the print head.

►► Note

- For details on replacing an ink tank, see [Replacing Ink Tanks](#).

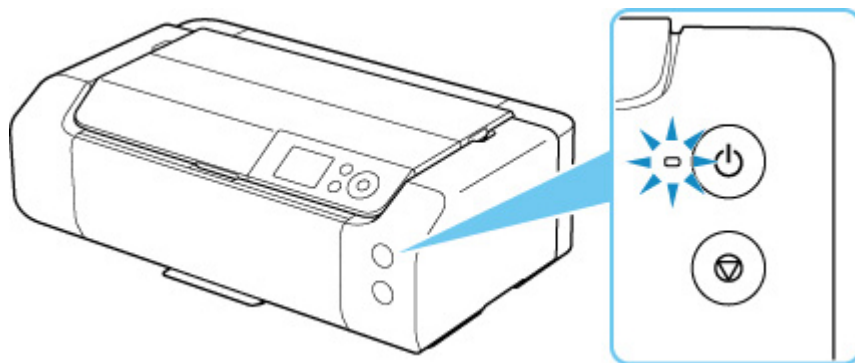
Power Supply

- **Checking that Power Is On**
- **Turning the Printer On and Off**
- **Checking the Power Plug/Power Cord**
- **Unplugging the Printer**

Checking that Power Is On

The **ON** lamp is lit when the printer is turned on.

Even if the LCD is off, if the **ON** lamp is lit, the printer is on.



»» Note

- It may take a while for the printer to start printing immediately after you turn on the printer.
- The LCD will turn off if the printer is not operated for about 3 minutes. To restore the display, press any button or perform the print operation. You cannot change the wait time before the LCD turns off.

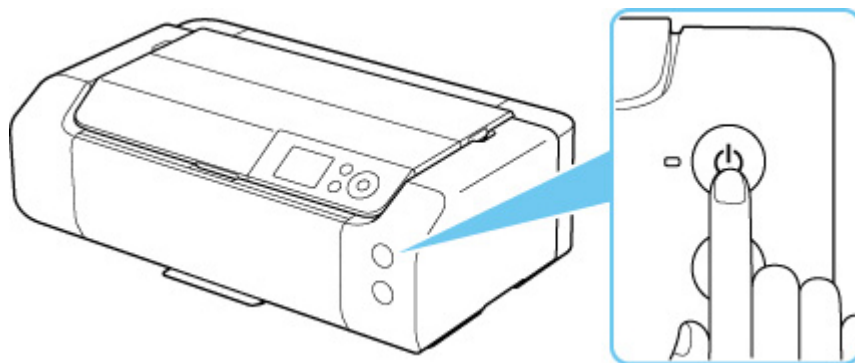
Turning the Printer On and Off

Turning on the printer

1. Press the **ON** button to turn on the printer.

The **ON** lamp flashes and then remains lit.

➡ [Checking that Power Is On](#)



➤➤➤ Note

- It may take a while for the printer to start printing immediately after you turn on the printer.
- If an error message is displayed on the LCD, see [When Error Occurred](#).
- You can set the printer to automatically turn on when a print operation is performed from a computer connected by USB cable or via network. This feature is set to off by default.

From the printer

➡ [Energy saving settings](#)

From the computer

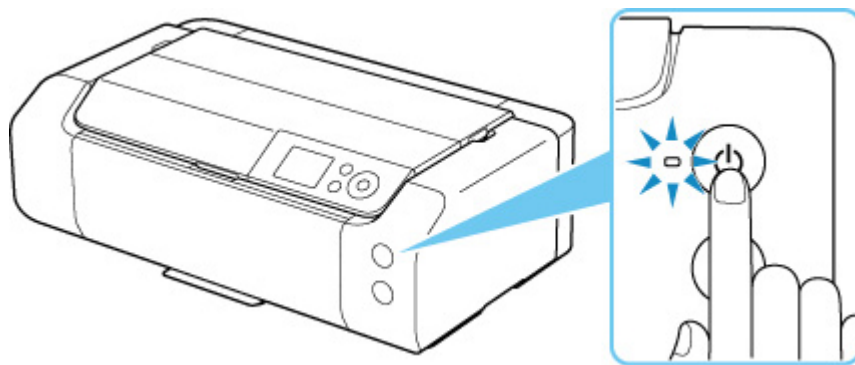
➡ Managing the Printer Power (Windows)

➡ [Managing the Printer Power](#) (macOS)

Turning off the printer

1. Press the **ON** button to turn off the printer.

When the **ON** lamp stops flashing, the printer is turned off.



►► Important

- When you [unplug the power cord](#) after turning off the printer, be sure to confirm that the **ON** lamp is off.

►► Note

- You can set the printer to automatically turn off when no operations are performed or no print jobs are sent to the printer for a certain interval. This feature is set to on by default.

From the printer

- ➡ [Energy saving settings](#)

From the computer

- ➡ Managing the Printer Power (Windows)
- ➡ [Managing the Printer Power](#) (macOS)

Checking the Power Plug/Power Cord

Unplug the power cord once a month to confirm that the power plug/power cord does not have anything unusual described below.

- The power plug/power cord is hot.
- The power plug/power cord is rusty.
- The power plug/power cord is bent.
- The power plug/power cord is worn.
- The power plug/power cord is split.

Caution

- If you find anything unusual with the power plug/power cord described above, [unplug the power cord](#) and contact your nearest Canon service center. Using the printer with one of the unusual conditions above may cause a fire or an electric shock.
-

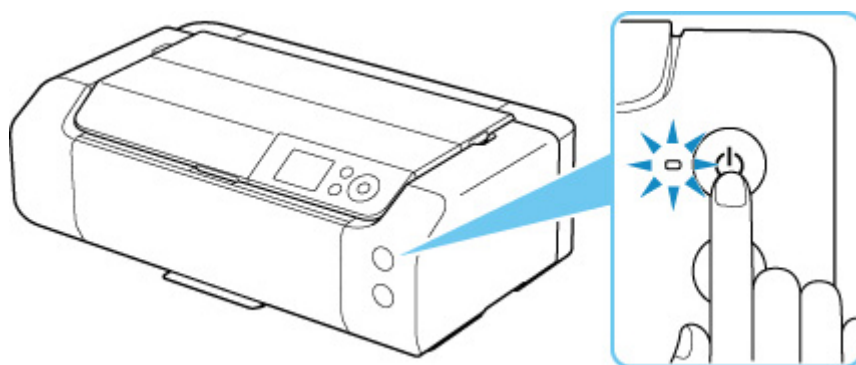
Unplugging the Printer

To unplug the power cord, follow the procedure below.

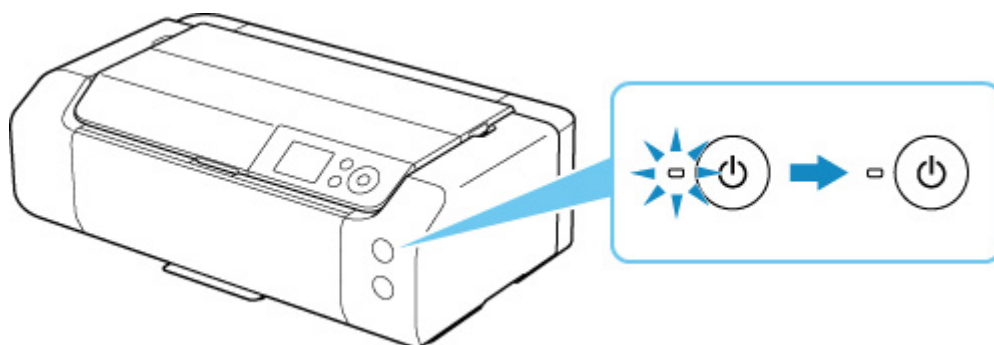
Important

- When you unplug the power cord, press the **ON** button, then confirm that the **ON** lamp is off. Unplugging the power cord while the **ON** lamp is lit or flashing may cause drying or clogging of the print head and print quality may be reduced.

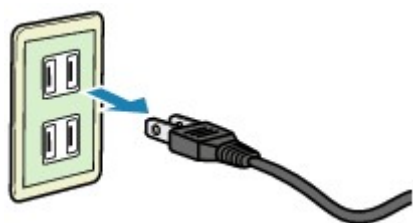
1. Press the **ON** button to turn the printer off.



2. Confirm that the **ON** lamp is off.



3. Unplug the power cord.



The specification of the power cord differs depending on the country or region of use.

Handling Paper, Multi-purpose Tray, etc.

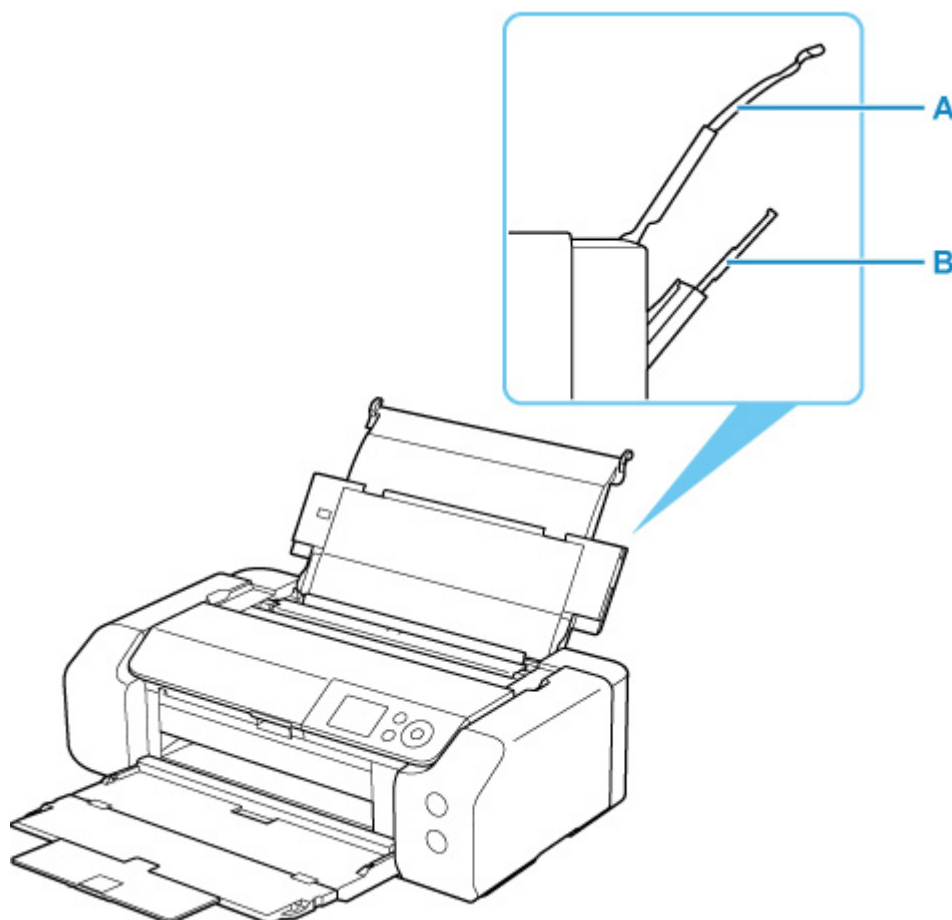
- Loading Paper
- Placing Multi-purpose Tray

Loading Paper

- **Paper Sources**
- **Loading Paper in the Top Feed**
- **Loading Paper in the Manual Feed Tray**
- **Loading Envelopes in the Top Feed**
- **Register Paper Information**

Paper Sources

The printer has two paper sources for feeding paper, the top feed (A) and manual feed tray (B).



Top Feed

Load paper from 4" x 6" (10 x 15 cm) size to A3+ size.

Two or more sheets of the same size and type of paper can be loaded at the same time, and fed automatically one sheet at a time.

Load plain paper in the top feed.

Manual Feed Tray

Load paper from 8" x 10" (20 x 25 cm) size to A3+ size.

Load a sheet of paper at a time.

Load thick paper such as art paper in the manual feed tray.

➡ [Supported Media Types](#)

➡ [Paper Load Limit](#)

▶▶▶ Note

- When printing, select the correct page size, media type, and paper source. If you select the wrong page size or media type, the printer may not print with the proper print quality.

For details on how to load paper in each paper source, see below.

➡ [Loading Paper in the Top Feed](#)

- ➡ [Loading Paper in the Manual Feed Tray](#)
- ➡ [Loading Envelopes in the Top Feed](#)

Loading Paper in the Top Feed

You can load multiple sheets of paper of the same type and size in the top feed.

Important

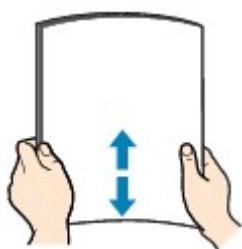
- If you cut plain paper to a size of 5" x 7" (13 x 18 cm) or smaller to perform a trial print, it may cause a paper jam.

Note

- We recommend Canon genuine photo paper for printing photos. For details on the Canon genuine paper, see [Supported Media Types](#).
- You can use general copy paper or Canon Red Label Superior WOP111/Canon Océ Office Colour Paper SAT213.
For the page size and paper weight you can use for this printer, see [Supported Media Types](#).
- Print in an environment (temperature and humidity) suitable to the paper in use. For the temperature and humidity conditions of Canon genuine papers, refer to the paper's packaging or the supplied instructions.

1. Prepare paper.

Align the edges of paper. If paper is curled, flatten it.



Note

- Align the edges of paper neatly before loading. Loading paper without aligning the edges may cause paper jams.
- If paper is curled, hold the curled corners and gently bend them in the opposite direction until the paper becomes completely flat.
For details on how to flatten curled paper, see [Check3](#) in [Paper Is Smudged / Printed Surface Is Scratched](#).
- When using Photo Paper Plus Semi-gloss SG-201, even if the sheet is curled, load one sheet at a time as it is. If you roll up this paper to flatten, this may cause cracks on the surface of the paper and reduce the print quality.

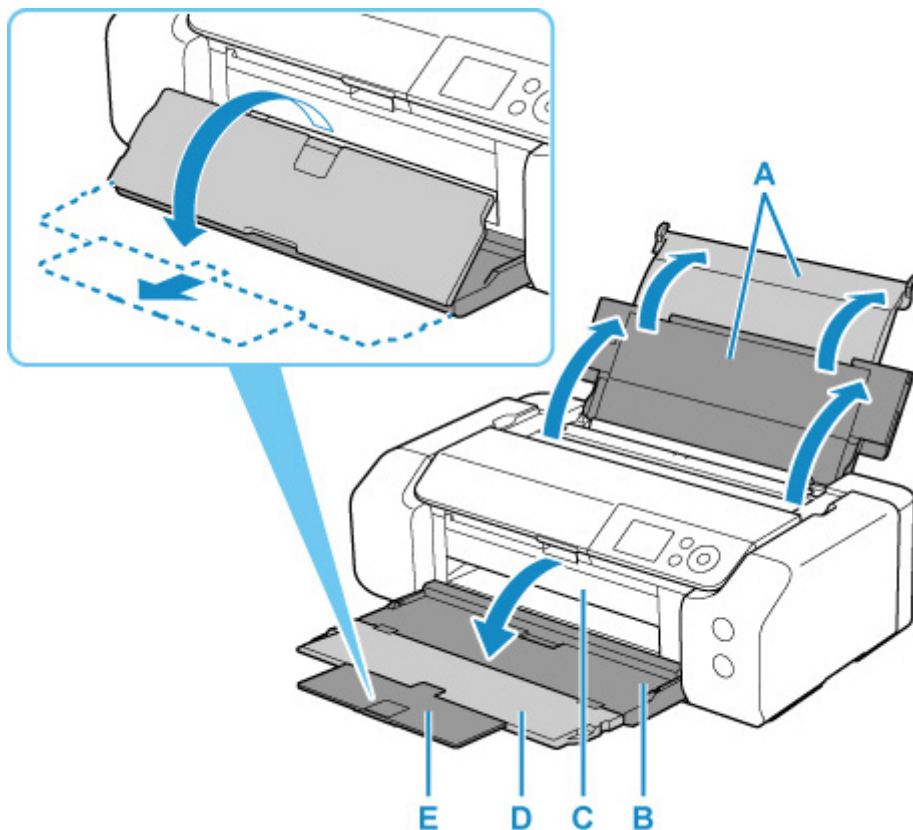
2. Open the paper support (A) of the top feed.

3. Open the paper output tray (B) gently.

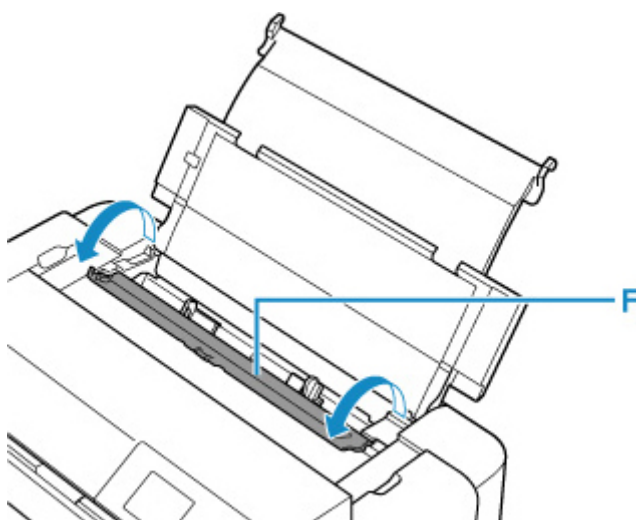
Important

- If the multi-purpose tray guide (C) is open, be sure to close it.

4. Open the output tray extension (D), then pull out the paper output support (E).



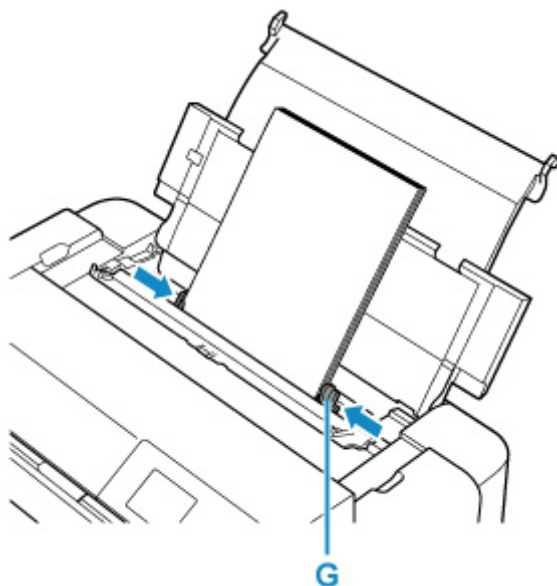
5. Open the feed slot cover (F).



6. Slide right paper guide (G) to open both paper guides and load the paper in the center of the top feed WITH THE PRINT SIDE FACING YOU.

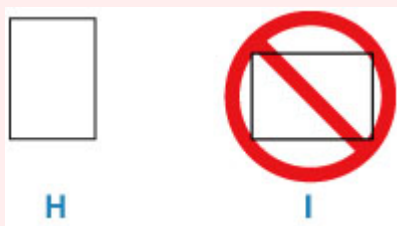
7. Slide right paper guide (G) to align both paper guides with both sides of the paper stack.

Do not slide the paper guides too hard against the paper. The paper may not be fed properly.



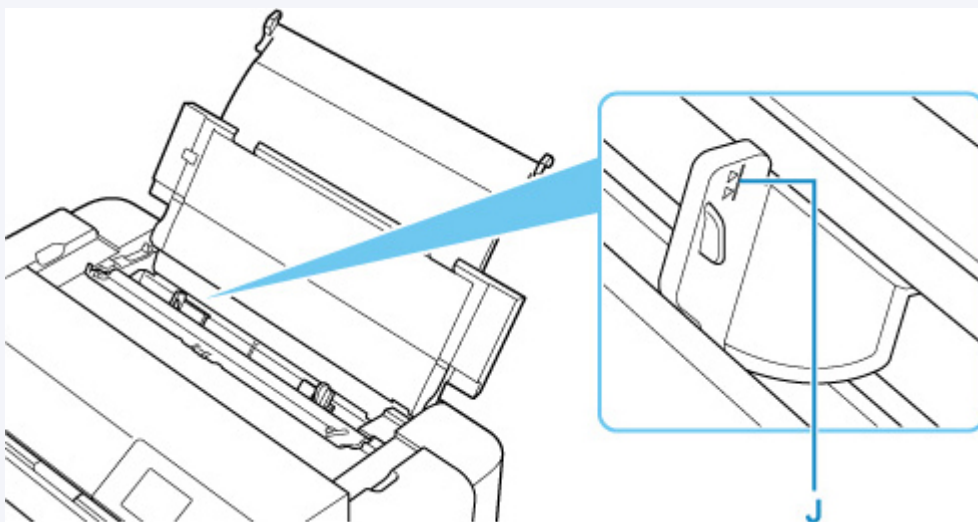
»» Important

- Always load paper in the portrait orientation (H). Loading paper in the landscape orientation (I) can cause paper jams.



»» Note

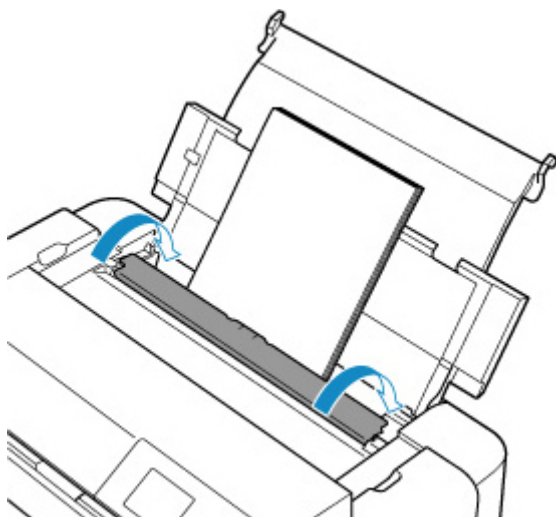
- Do not load sheets of paper higher than the load limit mark (J).



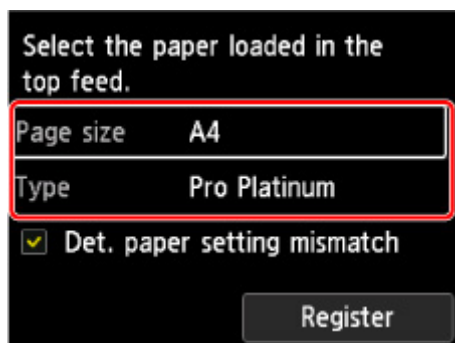
- For loading long-length paper (paper that the length is up to 39.00 in. (990.6 mm)), the leading edges of paper are lifted depending on the paper weight and printouts may be misaligned. Prevent the leading edges of paper from lifting by holding the parts protruding from the tray or other ways.

8. Close feed slot cover gently.

The paper information registration screen for the top feed is displayed on the LCD.



9. Select the size and type of paper loaded in the top feed at **Page size** and **Type**, select **Register**, then press the **OK** button.



»» Note

- There are various types of paper, such as paper with a special surface coating for printing photos at optimal quality and paper suitable for documents. Each media type has specific preset settings (how ink is used and sprayed, distance from nozzles, etc.), that allow you to print to that type with optimal image quality. The wrong paper settings may cause poor printout color quality or scratches on the printed surface. If you notice blurring or uneven colors, increase the print quality setting and try printing again.
- To prevent incorrect printing, this printer has a function that detects whether the settings for the paper loaded on the top feed matches the paper settings. Before printing, make print settings in accordance with the paper settings. When this function is enabled, an error message is displayed if these settings do not match to prevent incorrect printing. When this error message is displayed, check and correct the paper settings.

- For printing on long-length paper (paper that the length is up to 39.00 in. (990.6 mm)), hold ejected paper with your hand or use the printer at the location that paper does not fall. If paper falls, the printed surface may get dirty or be damaged. If you hold paper with your hand, do not pull it forcibly while printing.

Loading Paper in the Manual Feed Tray

You can load one sheet of 8" x 10" (20 x 25 cm) size paper or larger in the manual feed tray at a time.

»» Note

- We recommend Canon genuine photo paper for printing photos. For details on the Canon genuine paper, see [Supported Media Types](#).
- Print in an environment (temperature and humidity) suitable to the paper in use. For the temperature and humidity conditions of Canon genuine papers, refer to the paper's packaging or the supplied instructions.
- The manual feed tray does not accept plain paper. When printing on plain paper, load it in the top feed.

1. Prepare paper.

If paper is curled, flatten it.

»» Note

- If paper is curled, hold the curled corners and gently bend them in the opposite direction until the paper becomes completely flat.
For details on how to flatten curled paper, see **Check3** in [Paper Is Smudged / Printed Surface Is Scratched](#).
- When using Photo Paper Plus Semi-gloss SG-201, even if the sheet is curled, load one sheet at a time as it is. If you roll up this paper to flatten, this may cause cracks on the surface of the paper and reduce the print quality.

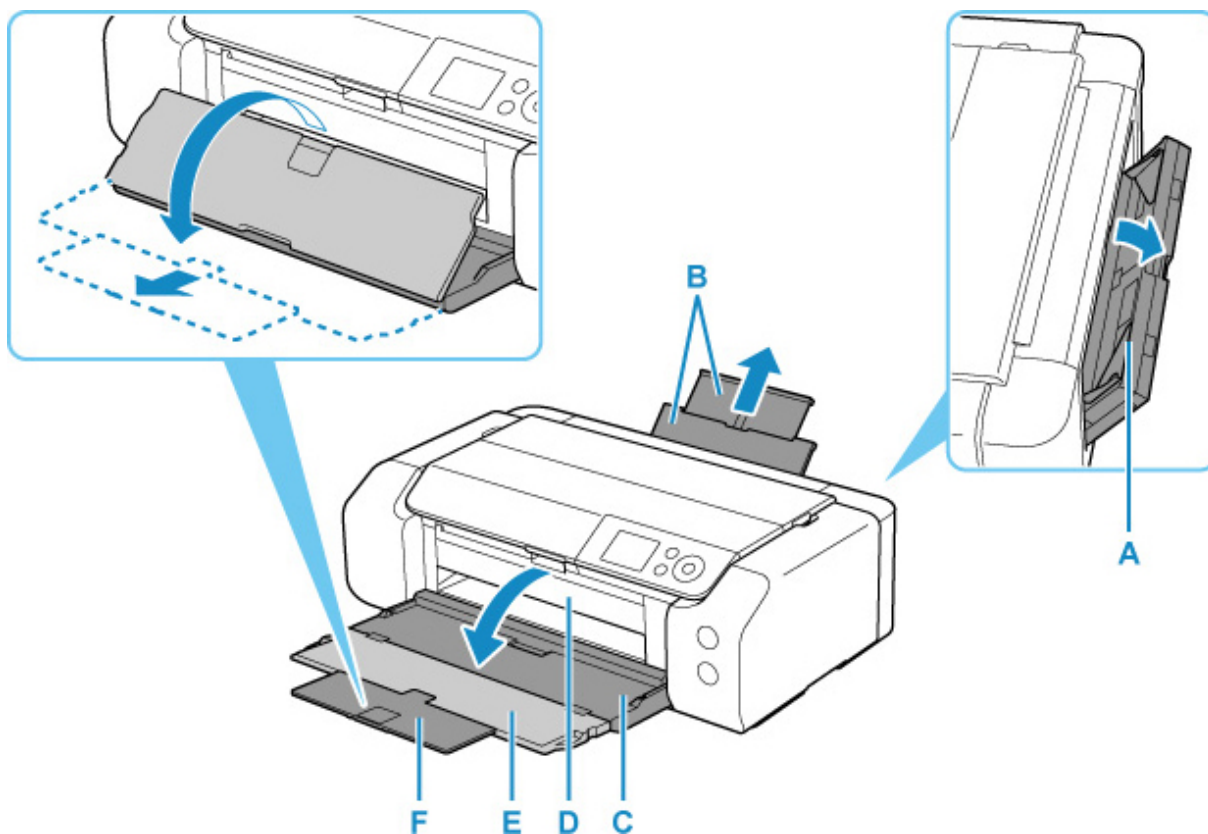
2. Open the manual feed tray (A), then extend the paper support (B).

3. Open the paper output tray (C) gently.

»» Important

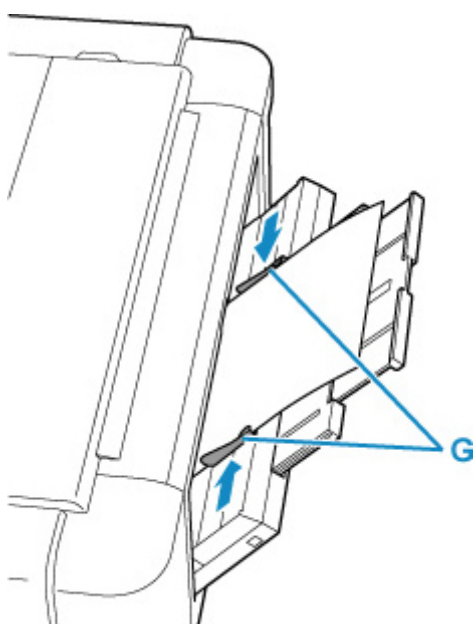
- If the multi-purpose tray guide (D) is open, be sure to close it.

4. Open the output tray extension (E), then pull out the paper output support (F).



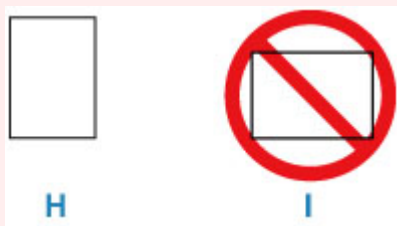
5. Slide the paper guides (G) to open them, and load **ONLY ONE SHEET OF PAPER** in the center of the manual feed tray **WITH THE PRINT SIDE FACING YOU**.
6. Slide the paper guides (G) to align them with both sides of the paper stack.

Do not slide the paper guides too hard against the paper. The paper may not be fed properly.



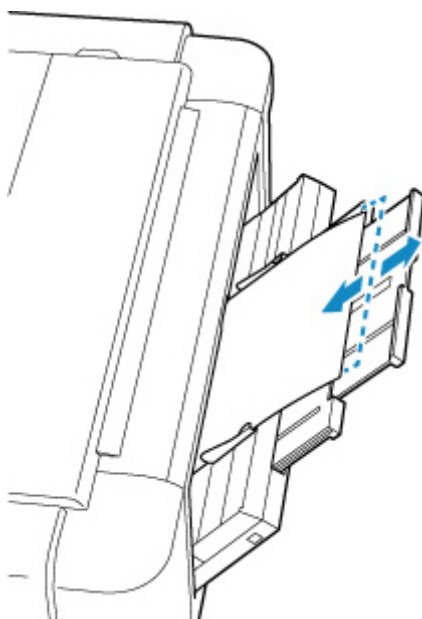
»» Important

- Always load paper in the portrait orientation (H). Loading paper in the landscape orientation (I) can cause paper jams.

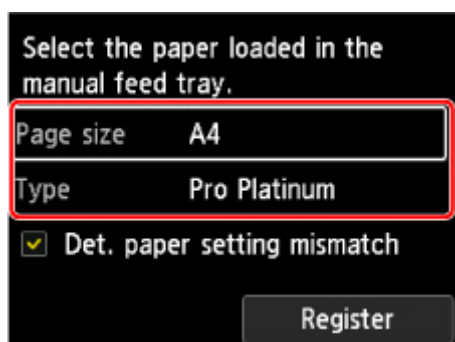


7. Check if the paper is set properly in the manual feed tray.

Make sure that the paper is set firmly against the bottom of the manual feed tray and against the paper guides by slightly jiggling the paper up and down.



8. Select the size and type of paper loaded in the manual feed tray at **Page size** and **Type**, select **Register**, then press the **OK** button.



»» Note

- To continue printing from the manual feed tray, wait until printing is complete, then load the next sheet.

- There are various types of paper, such as paper with a special surface coating for printing photos at optimal quality and paper suitable for documents. Each media type has specific preset settings (how ink is used and sprayed, distance from nozzles, etc.), that allow you to print to that type with optimal image quality. The wrong paper settings may cause poor printout color quality or scratches on the printed surface. If you notice blurring or uneven colors, increase the print quality setting and try printing again.
- To prevent incorrect printing, this printer has a function that detects whether the settings for the paper loaded on the manual feed tray matches the paper settings. Before printing, make print settings in accordance with the paper settings. When this function is enabled, an error message is displayed if these settings do not match to prevent incorrect printing. When this error message is displayed, check and correct the paper settings.
- For loading long-length paper (paper that the length is up to 39.00 in. (990.6 mm)), the leading edges of paper are lifted depending on the paper weight and printouts may be misaligned. Prevent the leading edges of paper from lifting by holding the parts protruding from the tray or other ways.

When printing on long-length paper, hold ejected paper with your hand or use the printer at the location that paper does not fall. If paper falls, the printed surface may get dirty or be damaged. If you hold paper with your hand, do not pull it forcibly while printing.

Loading Envelopes in the Top Feed

You can load Envelope DL and Envelope Com 10 on the top feed.

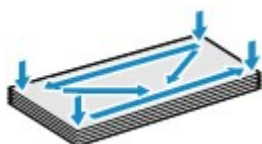
The address is automatically rotated and printed according to the envelope's direction by specifying with the printer driver properly.

Important

- Do not use the following envelopes. They could jam in the printer or cause the printer to malfunction.
 - Envelopes with an embossed or treated surface
 - Envelopes with a double flap
 - Envelopes whose gummed flaps are already moistened and adhesive

1. Prepare envelopes.

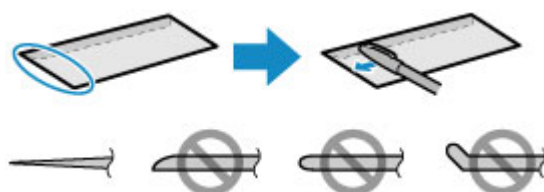
- Press down on all four corners and edges of the envelopes to flatten them.



- If the envelopes are curled, hold the opposite corners and gently twist them in the opposite direction.



- If the corner of the envelope flap is folded, flatten it.
- Use a pen to press the leading edge in the inserting direction flat and sharpen the crease.



The figures above show a side view of the leading edge of the envelope.

Important

- The envelopes may jam in the printer if they are not flat or the edges are not aligned. Make sure that no curl or puff exceeds 0.12 in. (3 mm).

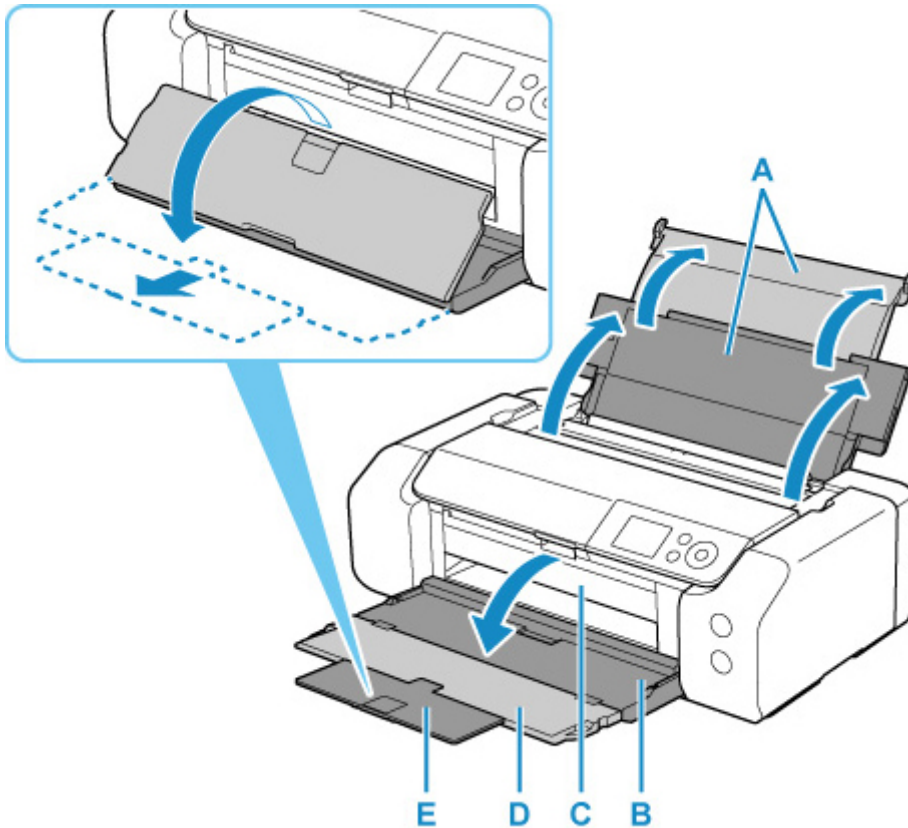
2. Open the paper support (A) of the top feed.

3. Open the paper output tray (B) gently.

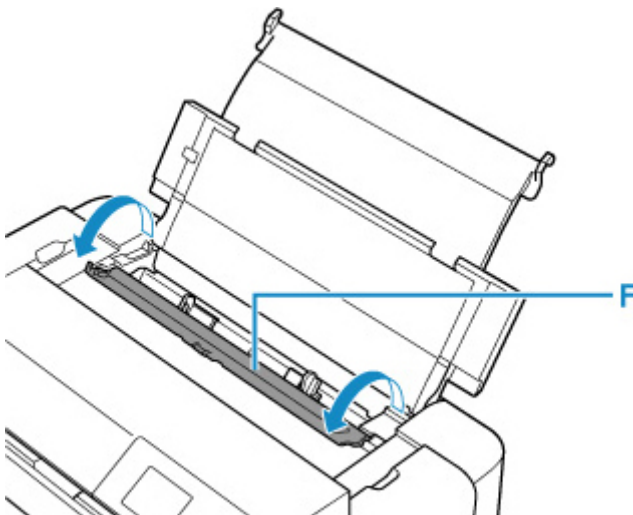
»» Important

- If the multi-purpose tray guide (C) is open, be sure to close it.

4. Open the output tray extension (D), then pull out the paper output support (E).



5. Open the feed slot cover (F).

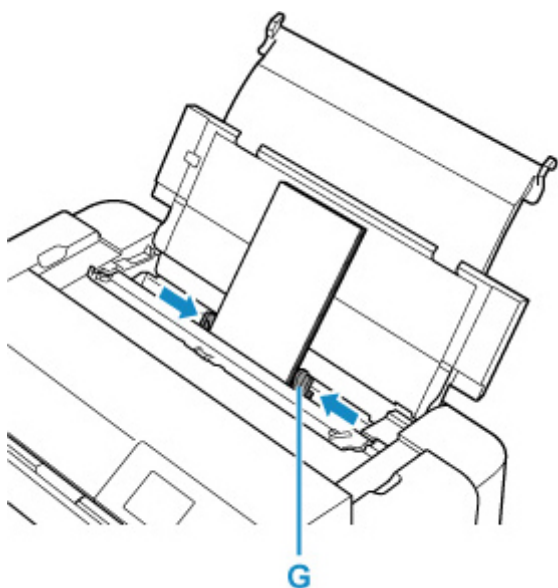


6. Slide right paper guide (G) to open both paper guides and load the envelopes in the center of the top feed WITH THE PRINT SIDE FACING YOU.

Up to 10 envelopes can be loaded at once.

7. Slide right paper guide (G) to align both paper guides with both sides of the paper stack.

Do not slide the paper guides too hard against the envelopes. The envelopes may not be fed properly.

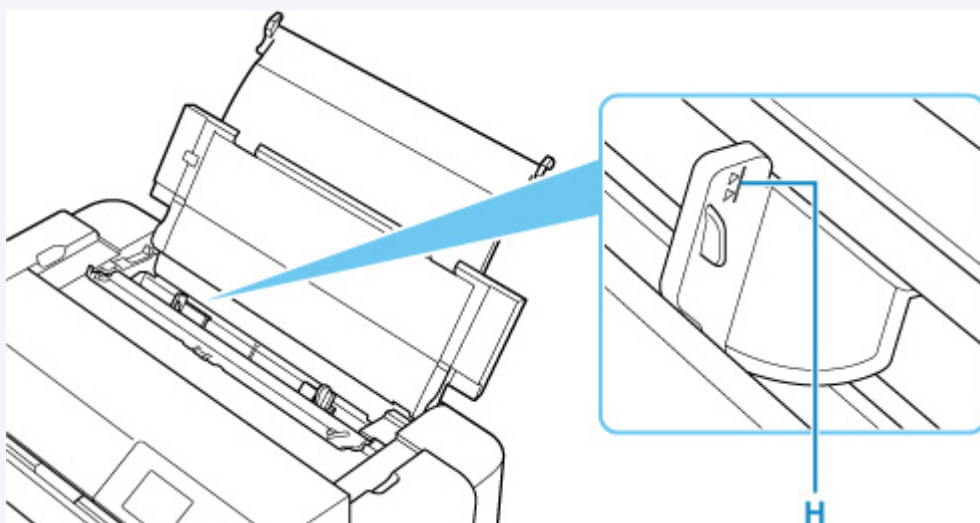


Fold flap of the envelope and load the envelope in portrait orientation with the address side facing up.



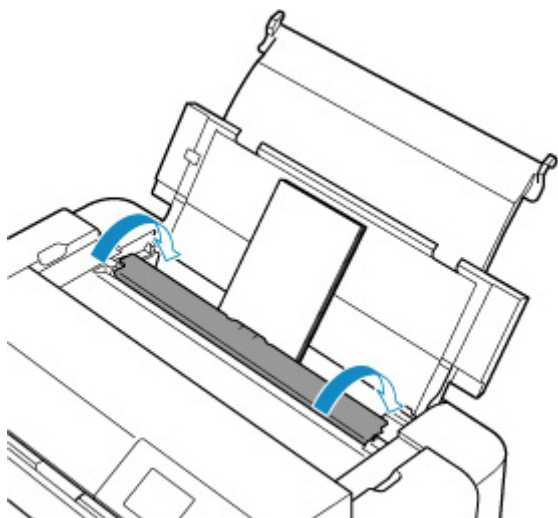
»» Note

- Do not load envelopes higher than the load limit mark (H).

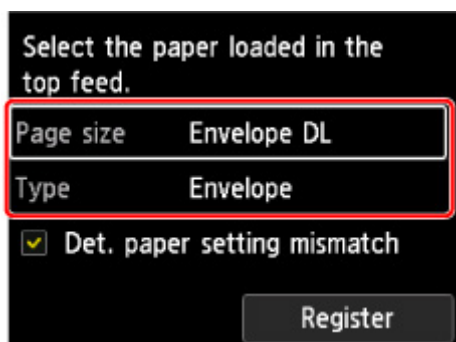


8. Close feed slot cover gently.

The paper information registration screen for the top feed is displayed on the LCD.



9. Select the size and type of envelopes loaded in the top feed at **Page size** and **Type**, select **Register**, then press the **OK** button.



»»» Note

- To prevent incorrect printing, this printer has a function that detects whether the settings for the paper loaded on the top feed matches the paper settings. Before printing, make print settings in accordance with the paper settings. When this function is enabled, an error message is displayed if these settings do not match to prevent incorrect printing. When this error message is displayed, check and correct the paper settings.

Register Paper Information

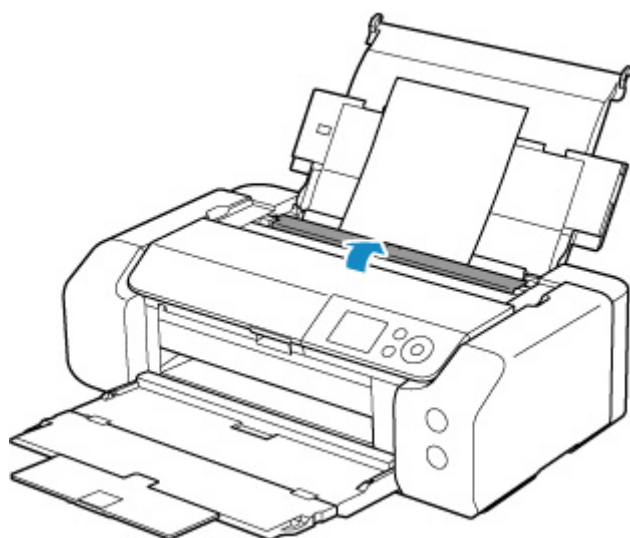
By registering the paper size and the media type loaded in the top feed or the manual feed tray, you can prevent the printer from misprinting by displaying the message before printing starts when the paper size or the media type of the loaded paper differs from the paper settings.

Note

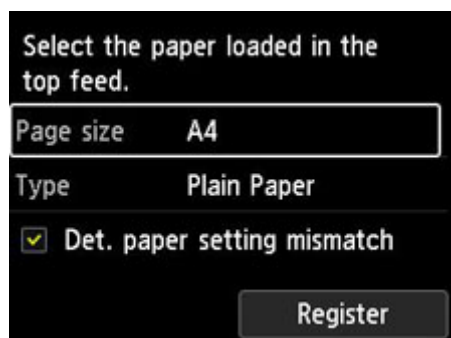
- The default setting for displaying the message which prevents misprinting varies depending on the printing method.

➡ [Default Setting for Displaying the Message which Prevents Misprinting](#)

When you load paper in the top feed and close the feed slot cover, or load paper in the manual feed tray:



The screen to register the paper information is displayed.



If the loaded paper matches the paper information displayed on the printer's LCD, select **Register** using the ▲▼ buttons and press the printer's **OK** button.

If it is different, select **Page size** or **Type** and press the printer's **OK** button. Then register the correct paper information.

Important

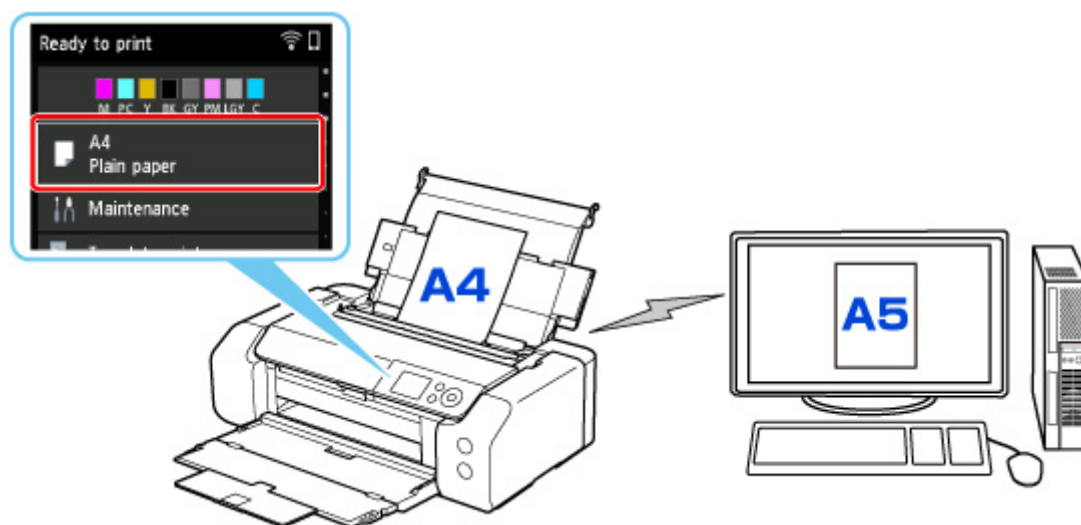
- For the appropriate combination of the paper settings specified in the printer driver and the paper information registered in the printer, refer to the following.

- ➔ Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)
- ➔ [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#) (macOS)
- ➔ Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
- ➔ [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#) (macOS)

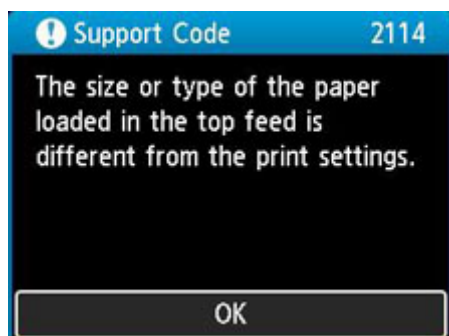
When the paper settings specified when printing differ from the paper information registered in the printer:

Ex:

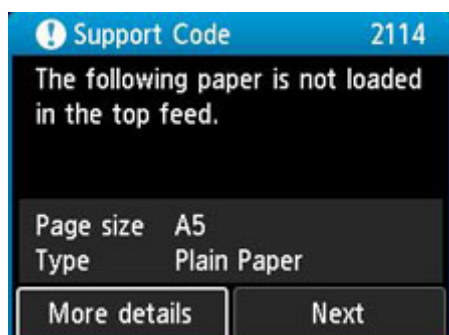
- Paper settings specified on the printer driver when printing: A5
- Paper information for the top feed registered in the printer: A4



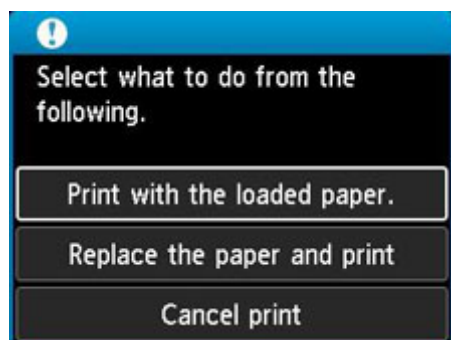
When you start printing, a message is displayed.



When you press the printer's **OK** button, the paper settings specified when printing are displayed on the LCD.



Select **Next** using the ◀▶ buttons and press the printer's **OK** button to display the screen below.



Select the appropriate action using the ▲▼ buttons and press the printer's **OK** button.

▶▶▶ Note

- Depending on the setting, the choices below may not be displayed.

Print with the loaded paper.

Select this option to print on the loaded paper with the paper settings specified when printing.

For example, when the paper size specified at printing is A5 and the paper information for the top feed is registered as A4, select this option to print on A4 paper loaded in the top feed with the A5 setting.

Replace the paper and print

Select this option to print after changing the paper in the top feed.

For example, when the paper size specified at printing is A5 and the paper information for the top feed is registered as A4, select this option to print after replacing the paper in the top feed with A5 paper.

After changing the paper and closing the feed slot cover, the paper information registration screen for the top feed appears. Register the paper information in the printer according to the loaded paper.

▶▶▶ Note

- If you do not know the paper size and paper type to be loaded in the top feed, press the printer's **Back** button. The paper size and paper type are displayed.
- For the appropriate combination of the paper settings specified in the printer driver and the paper information registered in the printer, refer to the following.
 - ➡ Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)
 - ➡ [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#) (macOS)
 - ➡ Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
 - ➡ [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#) (macOS)

Cancel print

Cancels printing.

Select this option when you want to change the paper settings specified at printing. Change the paper settings and retry printing.

Default Setting for Displaying the Message which Prevents Misprinting

- **When you print without using the printer driver (when printing from the printer's operation panel or smartphone/tablet):**

The message which prevents misprinting is enabled by default.

To change whether to display a misprint prevention message when printing without using the printer driver:

➡ [Paper-related settings](#)

- **When you print using the printer driver:**

The message which prevents misprinting is disabled by default.

To change whether to display a misprint prevention message when printing using the printer driver:

➡ Changing the Printer Operation Mode (Windows)

➡ [Changing the Printer Operation Mode](#) (macOS)

Important

- When the message which prevents misprinting is disabled:

The printer starts printing even though the paper settings for printing and the paper information registered to the printer are different.

Placing Multi-purpose Tray

- **Cautions When Printing with Multi-purpose Tray**
- **Placing a Printable Disc**
- **Placing Printable Nail Stickers**

Cautions When Printing with Multi-purpose Tray

Cautions Common to using Multi-purpose Tray

- Be sure to use the multi-purpose tray supplied with this printer.
- Do not mount the multi-purpose tray while the printer is in operation.
- Do not remove the multi-purpose tray while the printer is in operation. Doing so may damage the printer, the multi-purpose tray, or the media.
- Do not get dirt on the multi-purpose tray or scratches on the reflectors. The printer may not be able to recognize that a media is loaded, or printing may become misaligned. If the multi-purpose tray becomes dirty, wipe the reflector clean with a soft and dry cloth, taking care not to scratch it.
- After printing, allow the printing surface of the media to dry naturally. Do not use hairdryers or expose the media to direct sunlight to dry the ink. Do not touch the printing surface until the ink has dried.

Cautions When Printing onto Printable Disc

- Remove any dirt from the multi-purpose tray before placing printable discs on it. Loading discs on a dirty multi-purpose tray may scratch the recording surface of the discs.
- Do not print onto printable discs that are not compatible with inkjet printing. The ink will not dry and may cause problems with the disc itself or DVD players or other devices it is loaded into.
- Do not print onto a printable disc's recording surface. Doing so will make data recorded onto discs unreadable.
- Hold printable discs by their edges. Do not touch either the label surface (printing surface) or recording surface.
- The multi-purpose tray may become dirty if software other than Easy-PhotoPrint Editor is used.

Cautions When Printing on Printable Nail Stickers

- For precautions on Printable Nail Stickers, refer to the instructions supplied with the Printable Nail Stickers.
- The multi-purpose tray may become dirty if an application other than Nail Stickers Creator is used.

Placing a Printable Disc

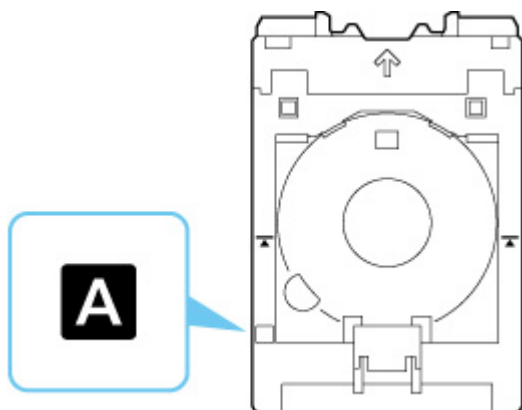
- **Before Placing a Printable Disc**
- **Placing a Printable Disc**
- **Removing a Printable Disc**

Before Placing a Printable Disc

A printable disc differs from regular disc (BD/DVD/CD, etc.) in that its label surface has been specially processed or printing by an inkjet printer.

The following items are needed to print onto the printable disc.

- Multi-purpose tray (supplied with the printer)



* Use the multi-purpose tray with "A" on the surface.

- 4.72 in. (12 cm) printable disc



Obtain a printable disc with a label surface compatible with inkjet printing.

Placing a Printable Disc

To print onto a printable disc, place it on the supplied multi-purpose tray, and then insert it into the printer.

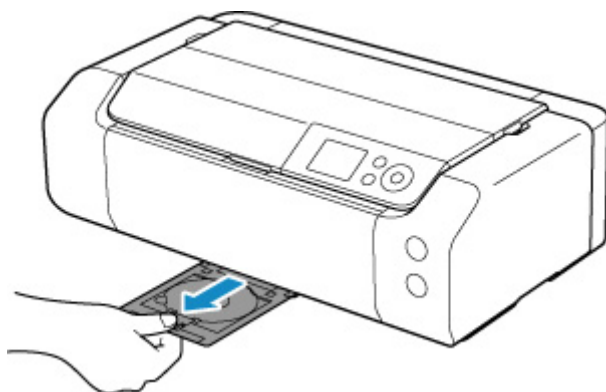
Important

- Do not mount the multi-purpose tray until the message prompting you to load the printable disc appears. Doing so can damage the printer.
- Remove any paper in the manual feed tray.

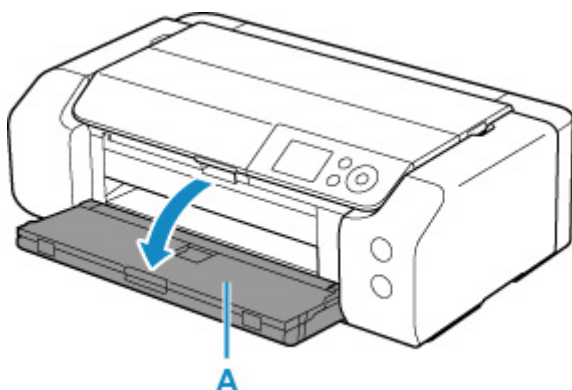
Note

- If test printing is executed onto test printing paper, depending on the paper type, the printer may not be able to read its size correctly, preventing the border areas from being printed. Test printing paper should be used for purposes of checking the envisioned layout.

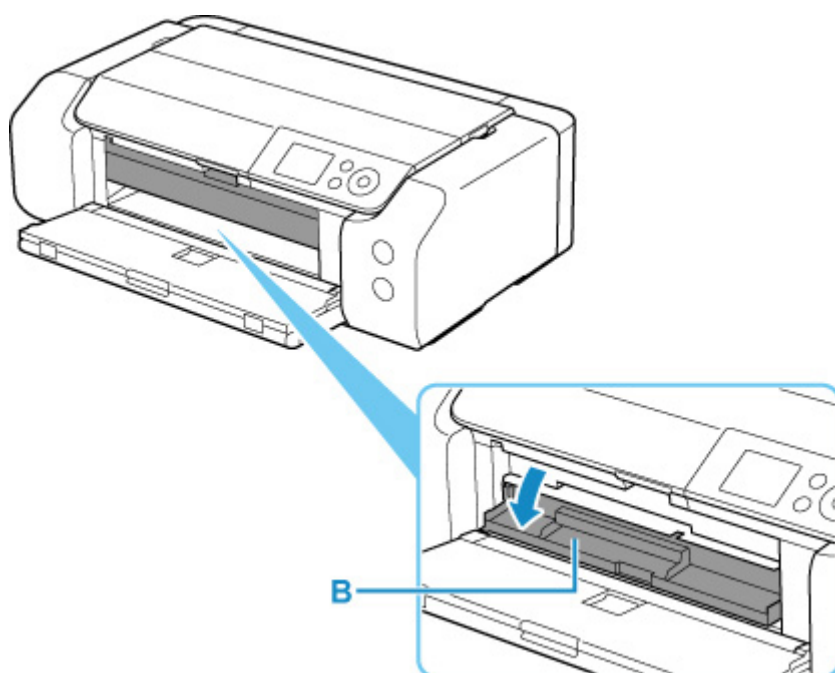
1. Take out multi-purpose tray from multi-purpose tray storage compartment.



2. Open the paper output tray (A) gently.



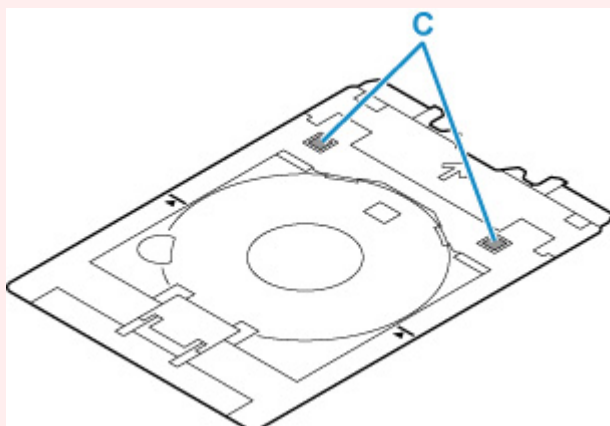
3. When message prompting you to load printable disc appears, open the multi-purpose tray guide (B).



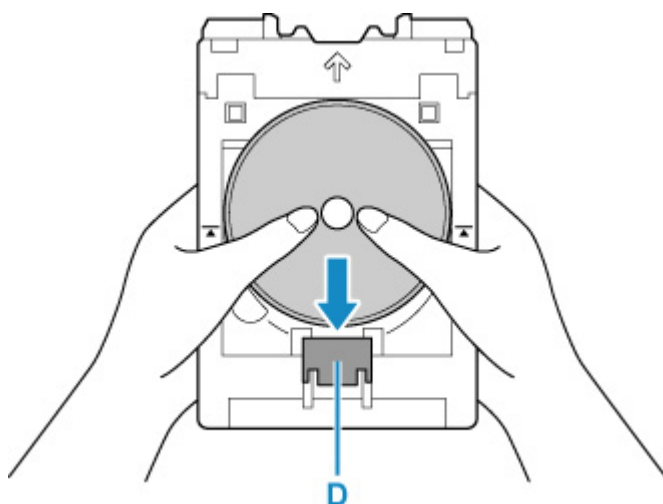
4. Place printable disc on multi-purpose tray.

»» Important

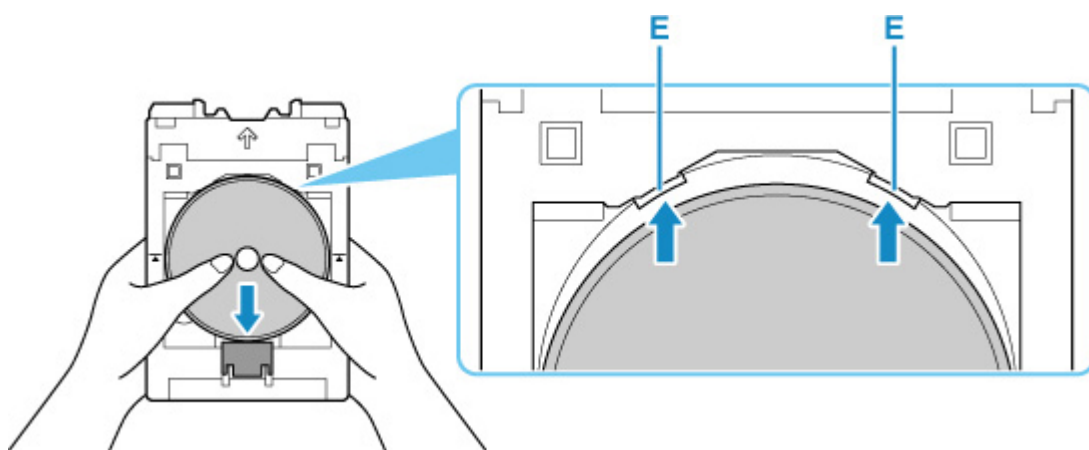
- Check that there is no dirt on the multi-purpose tray before placing a printable disc on it.
- When placing a printable disc on the multi-purpose tray, do not touch the printing surface of the disc or the reflectors (C) on the multi-purpose tray.



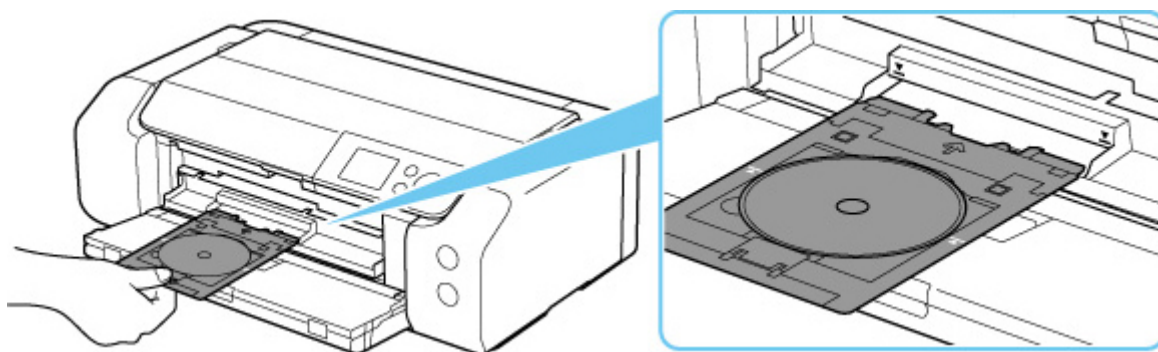
1. WITH PRINT SIDE FACING UP, place printable disc, and press it against lock (D) at bottom.



2. While pressing down lock with printable disc, insert top of printable disc into slits (E).



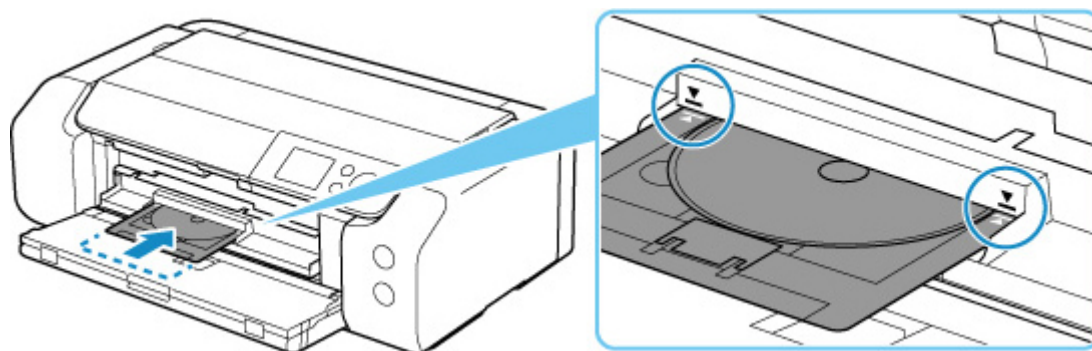
5. Place multi-purpose tray on multi-purpose tray guide.



6. Insert multi-purpose tray straight in in horizontal direction until arrow (▼) on multi-purpose tray guide is approximately aligned with arrow (▲) on multi-purpose tray.

►►► Important

- Do not insert the multi-purpose tray beyond the arrow (▼) on the multi-purpose tray guide.

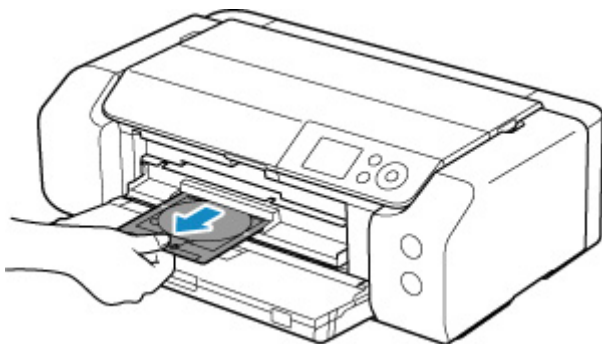


»» Note

- The multi-purpose tray may be ejected after a certain amount of time passes. In such a case, follow the on-screen instructions to place the multi-purpose tray again.

Removing a Printable Disc

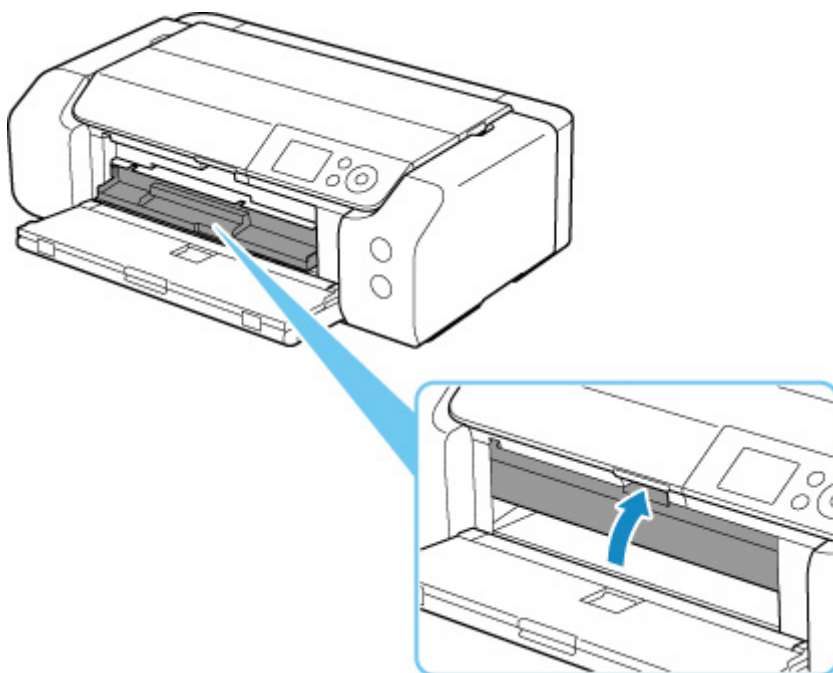
1. Pull out multi-purpose tray.



2. Close the multi-purpose tray guide.

Important

- If the multi-purpose tray guide is opened, you cannot print on paper as it will not feed properly. Make sure that the multi-purpose tray guide is closed.



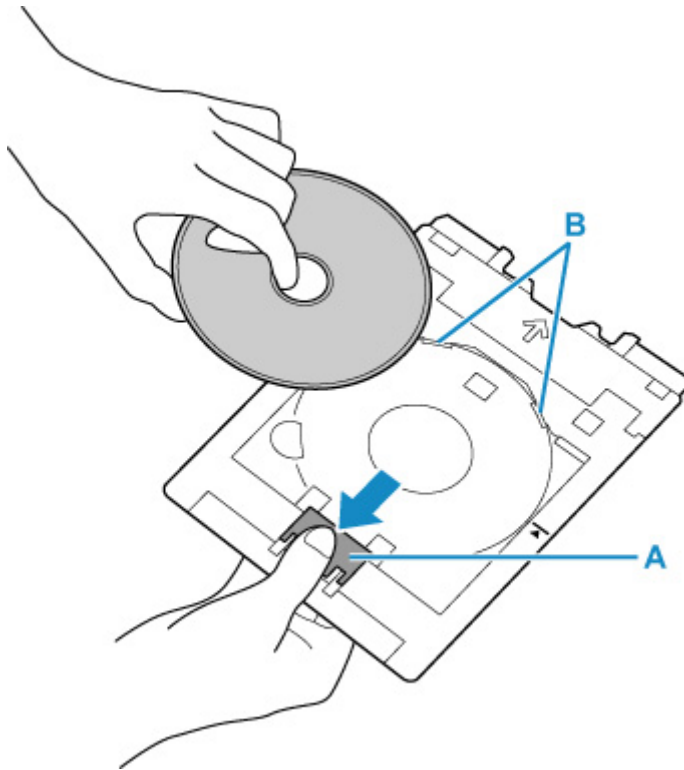
3. While pressing down lock (A), take out printable disc from slits (B) on multi-purpose tray, and remove it.

Important

- Do not touch the printing surface when removing the disc from the multi-purpose tray.

»» Note

- Allow the printing surface to dry before removing the disc. If you see printing on the multi-purpose tray or on the transparent parts of the inner or outer diameters of the printable disc, wipe them clean after the printing surface has dried.



4. Insert multi-purpose tray straight into multi-purpose tray storage compartment.

When not using the multi-purpose tray, store it in the multi-purpose tray storage compartment.

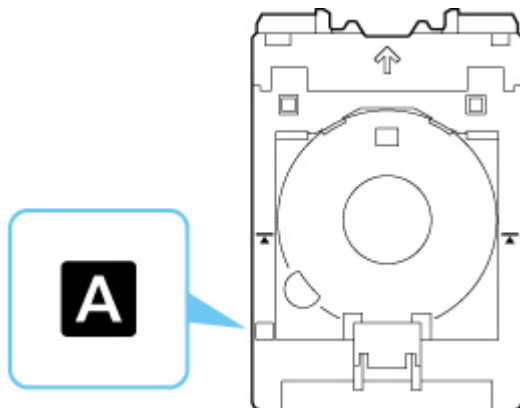
Placing Printable Nail Stickers

- **Before Placing Printable Nail Stickers**
- **Placing Printable Nail Stickers**
- **Removing Printable Nail Stickers**

Before Placing Printable Nail Stickers

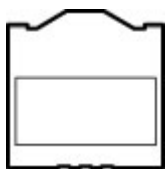
The following items are needed to print onto Printable Nail Stickers.

- Multi-purpose tray (supplied with the printer)



* Use the multi-purpose tray with "A" on the surface.

- Printable Nail Stickers (NL-101)



►► Note

- For the latest information on Printable Nail Stickers, access our website.

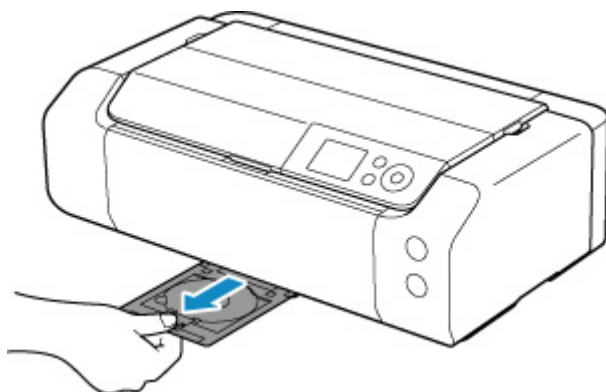
Placing Printable Nail Stickers

To print onto Printable Nail Stickers, place them on the multi-purpose tray supplied with the printer, and then insert them into the printer.

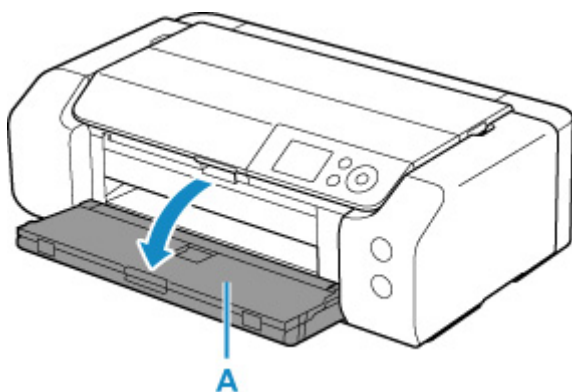
»» Important

- Do not mount the multi-purpose tray until the message prompting you to load Printable Nail Stickers appears. Doing so can damage the printer.

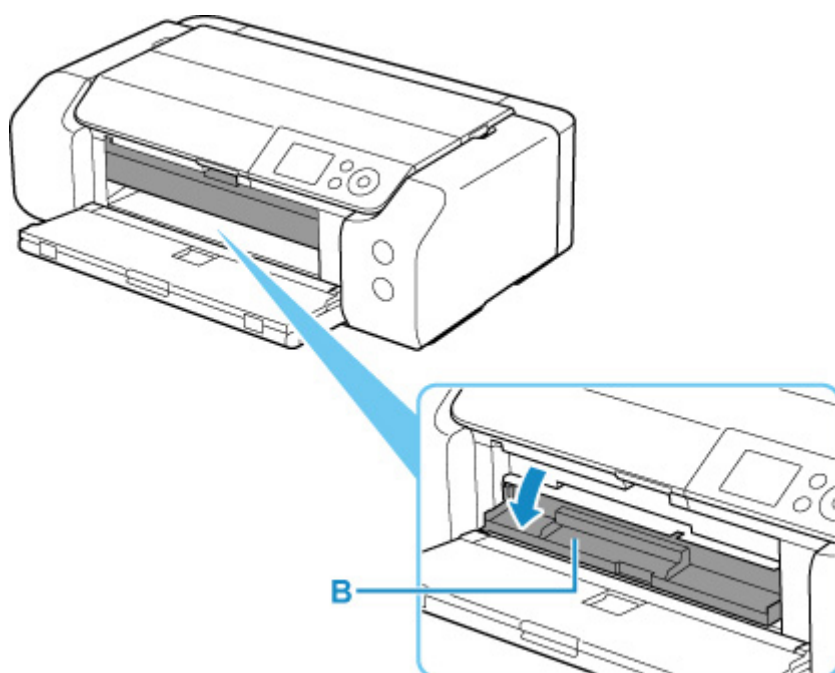
1. Take out multi-purpose tray from multi-purpose tray storage compartment.



2. Open the paper output tray (A) gently.



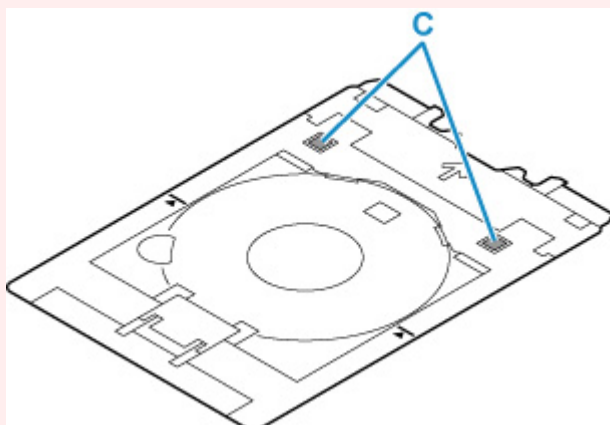
3. When message prompting you to load Printable Nail Stickers appears, open the multi-purpose tray guide (B).



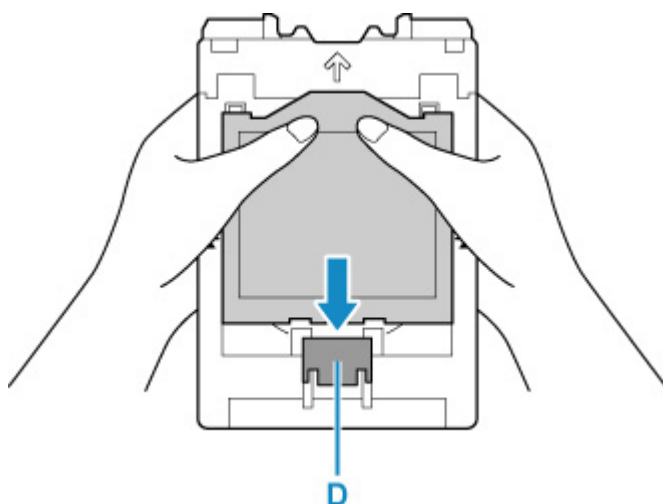
4. Place Printable Nail Stickers on multi-purpose tray.

»» Important

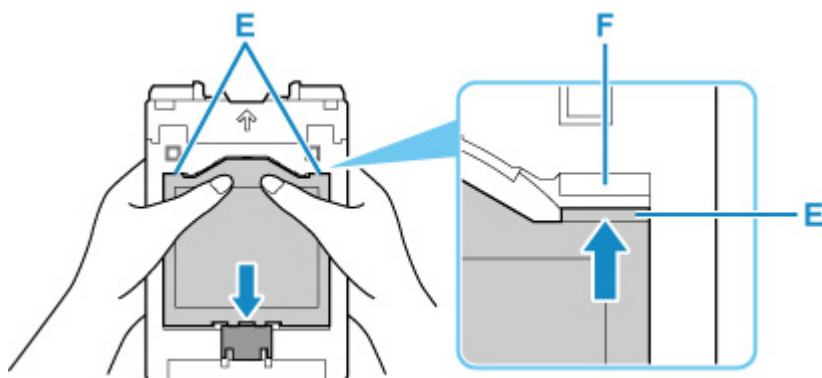
- Check that there is no dirt on the multi-purpose tray before placing Printable Nail Stickers on it.
- To prevent getting dirt or fingerprints on Printable Nail Stickers, hold the stickers by their edges. If the print side gets any dirt or is damaged, it may cause poor print quality.
- When placing Printable Nail Stickers on the multi-purpose tray, do not touch the reflectors (C) on the multi-purpose tray.



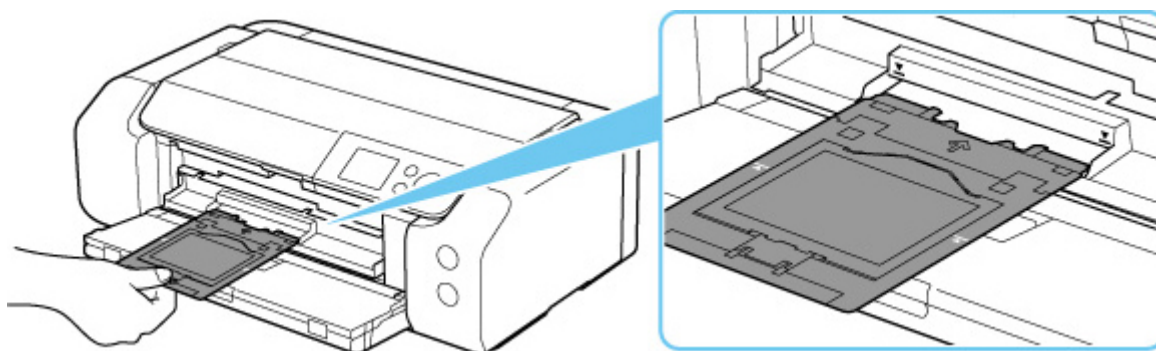
1. WITH PRINT SIDE FACING UP, place Printable Nail Stickers and press it against lock (D) at bottom.



2. While pressing down lock with Printable Nail Stickers, insert two tabs (E) on top into slits (F) on multi-purpose tray.



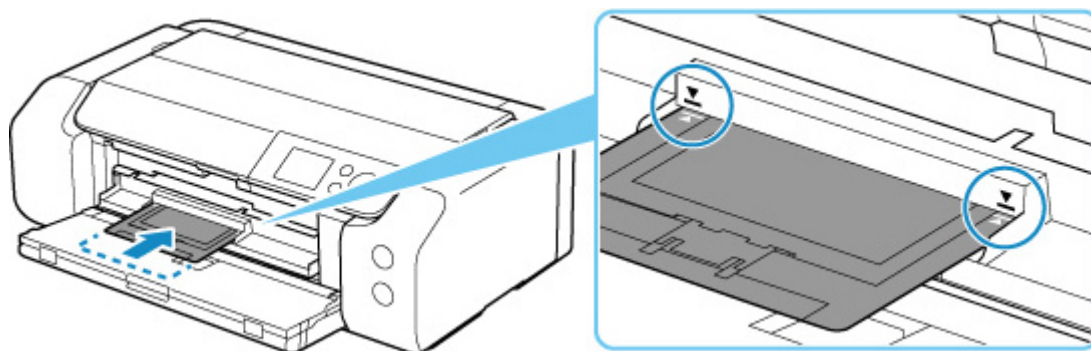
5. Place multi-purpose tray on multi-purpose tray guide.



6. Insert multi-purpose tray straight in in horizontal direction until arrow (▼) on multi-purpose tray guide is approximately aligned with arrow (▲) on multi-purpose tray.

»» Important

- Do not insert the multi-purpose tray beyond the arrow (▼) on the multi-purpose tray guide.

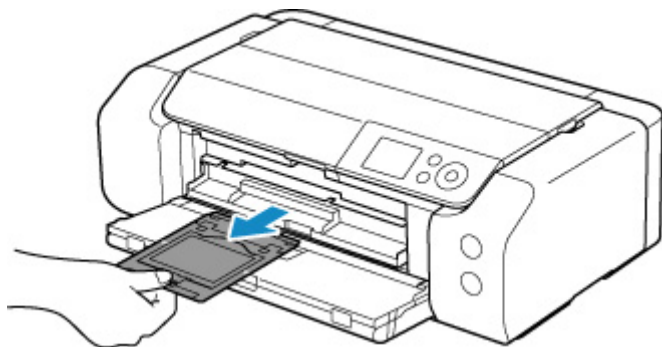


Note

- The multi-purpose tray may be ejected after a certain amount of time passes. In such a case, follow the on-screen instructions to place the multi-purpose tray again.

Removing Printable Nail Stickers

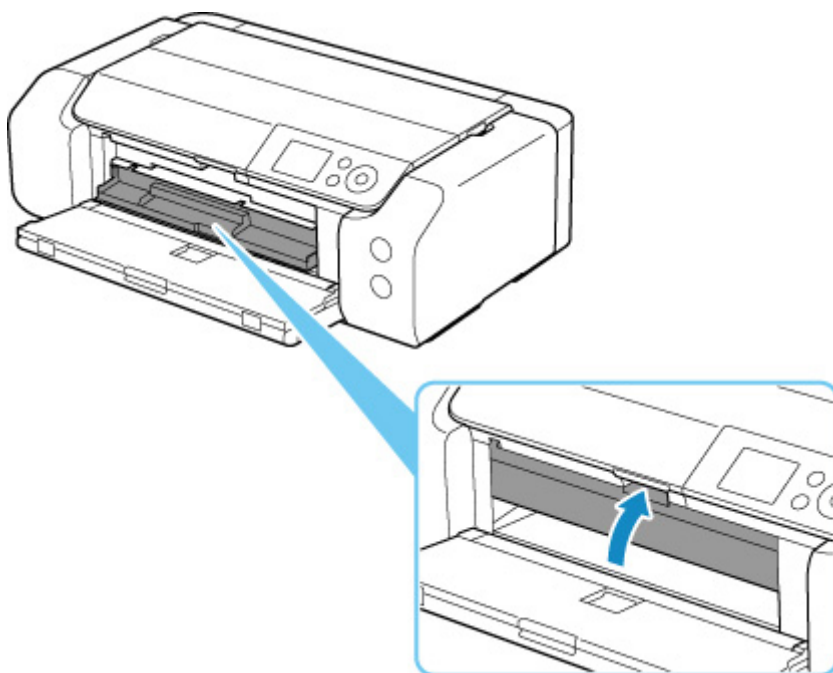
1. Pull out multi-purpose tray.



2. Close the multi-purpose tray guide.

Important

- If the multi-purpose tray guide is opened, you cannot print on paper as it will not feed properly. Make sure that the multi-purpose tray guide is closed.



3. Remove Printable Nail Stickers.

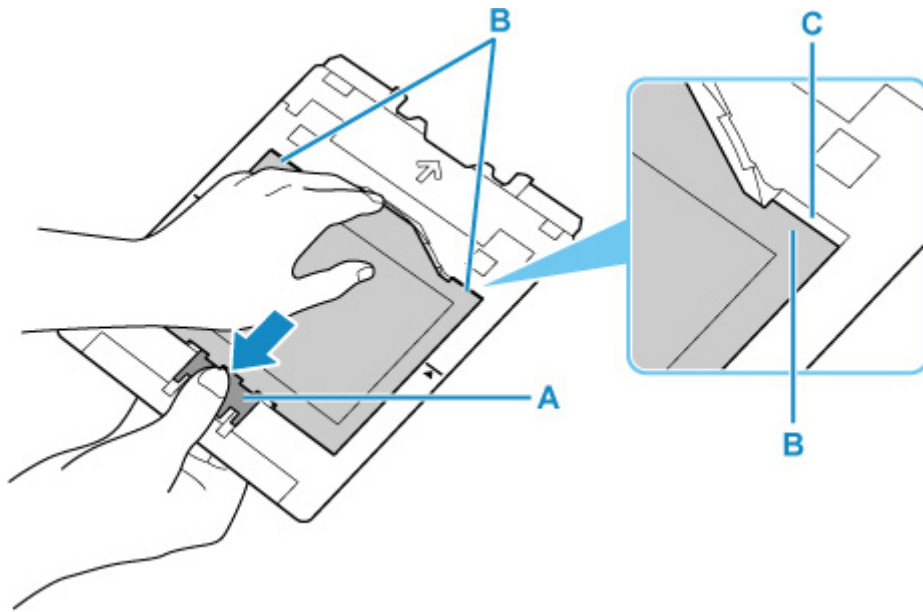
While pressing down lock (A), remove two tabs (B) on the top out of slits (C).

Important

- Do not touch the printing surface when removing Printable Nail Stickers.

»» Note

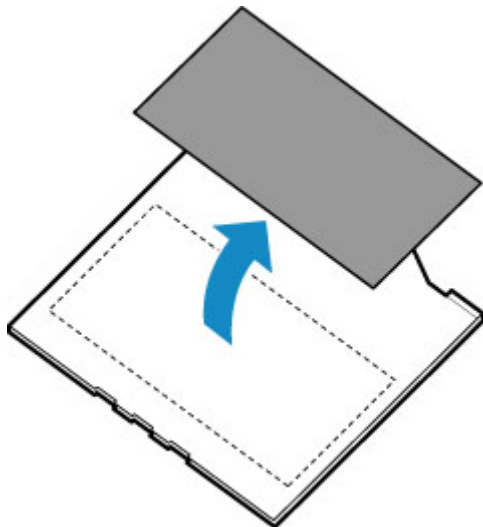
- Allow the printing surface to dry before removing Printable Nail Stickers. If you see printing on the multi-purpose tray or outside the Printable Nail Stickers, wipe them clean after the printing surface has dried.



4. Peel a sheet of Printable Nail Stickers from adapter.

»» Important

- Allow the printing surface to dry before tearing off Printable Nail Stickers from its edges.



5. Insert multi-purpose tray straight into multi-purpose tray storage compartment.

When not using the multi-purpose tray, insert it in the multi-purpose tray storage compartment.

Network

Available Connection Methods

The following connection methods are available on the printer.

• Wireless Connection

Connect the printer and devices (e.g. computer/smartphone/tablet) using a wireless router.

If you have a wireless router, we recommend you use one for wireless connection.



- Connection methods vary depending on the wireless router type.
- You can change network settings such as the network name (SSID) and security protocol on the printer.
- When the connection between a device and a wireless router is completed and  (Wi-Fi icon) is displayed in the device's screen, you can connect the device to the printer using the wireless router.

• Wireless Direct

Connect the printer and devices (e.g. computer/smartphone/tablet) without using a wireless router.



- While you are using the printer with Wireless Direct, Internet connection from the printer becomes unavailable. In that case, web services for the printer cannot be used.
- If you connect a device connected to the Internet via a wireless router to the printer that is in the Wireless Direct, the connection between the device and wireless router will be disabled. In that case, the connection of the device may switch to a mobile data connection automatically depending on your device. Transmission fees for connecting to the Internet using a mobile data connection apply.
- In the Wireless Direct, you can connect up to five devices at the same time. If you try to connect a sixth device while five devices are already connected, an error will appear. If an error appears, disconnect a device you do not use and configure settings again.
- Network settings such as the network name (SSID) and security protocol are specified automatically.

• Wired Connection

Connect the printer and hub/router using a LAN cable. Prepare a LAN cable.



»»» Note

- You can connect the printer and computer using a USB cable (USB connection). Prepare a USB cable. For details, see [Connects to Another Computer via LAN/Changes from USB to LAN Connection](#).

Network Connection Settings/Setup

Perform connection setup for the printer and computer/smartphone/tablet.

For more on setup procedure, click [here](#).

Changing Network Settings

See below for changing connection settings for the printer and computer/smartphone/tablet.

- To change network connection method:
 - ➡ [Reconfiguration Method of LAN Connection/Reconfiguration Method of Wi-Fi Connection](#)
 - ➡ Changing the Connection Mode
- To add computer/smartphone/tablet to the printer:
 - ➡ [Connects to Another Computer via LAN/Changes from USB to LAN Connection](#)
- To use Wireless Direct temporarily:
 - ➡ [Connecting with Wireless Direct](#)

IJ Network Device Setup Utility

IJ Network Device Setup Utility checks or diagnoses the settings of the printer and those of computer and restores the status of them if anything is wrong with network connection. Select either link below to download IJ Network Device Setup Utility.

- ➡ Checking Printer Connection Status Using IJ Network Device Setup Utility

- Performing/Changing Network Settings (Windows)

For Windows, you can perform network settings using IJ Network Device Setup Utility.

- ➡ IJ Network Device Setup Utility (Windows)

- Diagnosing and Repairing Network Settings (Windows/macOS)

You can diagnose or repair network settings using IJ Network Device Setup Utility.

- **For Windows:**

- ➡ IJ Network Device Setup Utility (Windows)

- **For macOS:**

- ➡ [IJ Network Device Setup Utility \(macOS\)](#)

Network Connection Tips

See below for tips on using the printer via network connection.

- ➡ [Network Connection Tips](#)
- ➡ [Changing Printer's Setting Using Web Browser](#)
- ➡ Countermeasures against Unauthorized Access

Troubleshooting

See [Network Settings and Common Problems](#) for troubleshooting on network connection.

Notice/Restriction

See below for details.

- Restrictions on network settings:
 - ➡ [Restrictions](#)
- Notices when printing using web service:
 - ➡ Notice for Web Service Printing

Restrictions

When connecting another device while a device (such as a computer) is already connected to the printer, connect it using the same connection method as the connected device.

If you connect using a different connection method, the connection to the device in use will be disabled.

Connection Using a Wired Network cannot be performed on printers that do not support a wired connection.

Connect via wireless router

- You cannot establish a printer with wireless and wired connections at the same time.
- Make sure your device and the wireless router are connected. For details on checking these settings, see the manual supplied with the wireless router or contact its manufacturer.
As for a device already connected to the printer without using a wireless router, reconnect it via a wireless router.
- Configuration, router functions, setup procedures and security settings of wireless routers vary depending on the system environment. For details, see the manual for your wireless router or contact its manufacturer.
- This printer does not support IEEE802.11ac. IEEE802.11a and IEEE802.11n (5 GHz) may not be supported depending on the country or region you live in. Check if your device supports IEEE802.11n, IEEE802.11g, IEEE802.11b or IEEE802.11a.
- If your device is set to the "IEEE802.11n only" mode, WEP or TKIP cannot be used as a security protocol. Change the security protocol for your device to something other than WEP and TKIP or change the setting to something other than "IEEE802.11n only."
The connection between your device and the wireless router will be temporarily disabled while the setting is changed. Do not proceed to the next screen of this guide until setup is complete.
- When connecting to Wi-Fi outdoors, do not connect to a 5 GHz network (SSID).
The 5 GHz band available for use with the printer includes the channels that are allowed for indoor use only, depending on your country or region.
For details on the 5 GHz network (SSID) of your wireless router, see the manual supplied with the wireless router, or contact its manufacturer.
- For office use, consult your network administrator.
- Note that if you connect to a network with no security protection, your personal information could be disclosed to a third party.

Wireless Direct

»» Important

- If a device is connected to the Internet via a wireless router, and you then connect it to a printer in Wireless Direct mode, the existing connection between the device and wireless router will be disabled. In that case, the connection of the device may switch to a mobile data connection automatically depending on your device. When you connect to the Internet using a mobile data connection, charges may apply depending on your contract.
 - When you connect a device and the printer using Wireless Direct, the connection information will be saved to Wi-Fi settings. The device may be connected to the printer automatically even after disconnecting it or connecting it to another wireless router.

- To prevent automatic connection to the printer in Wireless Direct mode, change the connection mode after using the printer, or set not to connect automatically in the Wi-Fi settings of the device.

For details on changing the settings of your device, see the manual supplied with the device or contact its manufacturer.

- If you connect a device and the printer using Wireless Direct, Internet connection may become unavailable depending on your environment. In that case, web services for the printer cannot be used.
- In Wireless Direct mode, you can connect up to five devices at the same time. If you try to connect a sixth device while five devices are already connected, an error will appear.
If an error appears, disconnect a device that does not use the printer, and then redo the settings.
- Devices connected to the printer using Wireless Direct cannot communicate with each other.
- Firmware updates for the printer are not available while using Wireless Direct.
- When a device has been connected to the printer without using a wireless router and you want to set it up again using the same connection method, disconnect it first. Disable the connection between the device and printer in the Wi-Fi setting screen.

Connection Using a Wired Network

- You cannot establish a printer with wireless and wired connections at the same time.
- When using a router, connect the printer and computer to the LAN side (same network segment).

Network Connection Tips

- **Default Network Settings**
- **Detect Same Printer Name**
- **Connects to Another Computer via LAN/Changes from USB to LAN Connection**
- **Printing Network Settings**
- **Reconfiguration Method of LAN Connection/Reconfiguration Method of Wi-Fi Connection**
- **Connecting with Wireless Direct**

Default Network Settings

LAN Connection Defaults

Item	Default
Change wireless/wired LAN	Wired LAN
Network name (SSID)	BJNPSETUP
Wi-Fi security	Disable
IP address (IPv4)	Auto setup
IP address (IPv6)	Auto setup
Set printer name*	XXXXXXXXXXXX
Enable/disable IPv6	Enable
Enable/disable WSD	Enable
Timeout setting	15 minutes
Enable/disable Bonjour	Enable
Service name	Canon PRO-200 series
LPR protocol settings	Enable
RAW protocol	Enable
LLMNR	Enable
PictBridge communication	Enable
Wired LAN DRX settings	Enable

("XX" represents alphanumeric characters.)

* Default value depends on printer. To check value, use operation panel.

➡ [LAN settings](#)

Wireless Direct Defaults

Item	Default
Network name (SSID)	DIRECT-abXX-PRO-200series *1
Password	YYYYYYYYYY *2
Wi-Fi security	WPA2-PSK (AES)
Connection request confirmation	Displayed

*1 "ab" is specified at random and "XX" represents last two digits of printer's MAC address. (The value is specified when the printer is turned on for the first time.)

*2 The password is specified automatically when the printer is turned on for the first time.

Detect Same Printer Name

When the printer is detected during setup, plural printers with the same name may appear on the results screen.

Select a printer with checking the printer settings against those on detection result screen.

- **For Windows:**

Check the printer's MAC address or serial to select the correct printer from the results.

- **For macOS:**

The printer names appear with the MAC address added at the end or as the printer name specified by Bonjour.

Check identifiers such as the MAC address, the printer name specified by Bonjour, and the printer's serial number to select the printer from among those that appear.

▶▶▶ Note

- Serial number may not appear on result screen.

To check the printer's MAC address and the serial number, print out the network settings information.

⇒ [Printing Network Settings](#)

▶▶▶ Note

- You can check the serial number by displaying on the LCD.

⇒ [Printer information](#)

Connects to Another Computer via LAN/Changes from USB to LAN Connection

To connect an additional computer to the printer via LAN, or to change from USB to LAN connection, click [here](#) and perform setup.

Printing Network Settings

Use the operation panel to print the printer's current network settings.

»» Important

- The network settings printout contains important information about your network. Handle it with care.

1. Check that printer is turned on and display the Home screen.

If the HOME screen is not displayed, press the **HOME** button.

2. [Load three sheets of A4 or Letter-sized plain paper.](#)

3. Select **LAN settings** on the Home screen and press the **OK** button.

4. Select **Print details** and press the **OK** button.

5. Check message, select **Yes** and press the **OK** button.

6. When the confirmation screen for printing passwords appears, select **Yes** or **No** and press the **OK** button.

The printer starts printing the network setting information.

The following information on the printer's network setting is printed out. (Some setting values are not displayed depending on the printer settings.)

Item Number	Item	Description	Setting
1	Product Information	Product information	–
1-1	Product Name	Product name	XXXXXXXX
1-2	ROM Version	ROM version	XXXXXXXX
1-3	Serial Number	Serial number	XXXXXXXX
2	Network Diagnostics	Network diagnostics	–
2-1	Diagnostic Result	Diagnostic result	XXXXXXXX
2-2	Result Codes	Result codes	XXXXXXXX
2-3	Result Code Details	Result code details	http://canon.com/ijnwt
3	Wireless LAN	Wireless LAN	Enable/Disable
3-2	Infrastructure	Infrastructure	Enable/Disable
3-2-1	Signal Strength	Signal strength	0 to 100 [%]

3-2-2	Link Quality	Link quality	0 to 100 [%]
3-2-3	Frequency	Frequency	XX (GHz)
3-2-4	MAC Address	MAC address	XX:XX:XX:XX:XX:XX
3-2-5	Connection	Connection status	Active/Inactive
3-2-6	SSID	SSID	Wireless LAN network name (SSID)
3-2-7	Channel	Channel	XXX (1 to 13, 36, 40, 44, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 149, 153, 157, 161, 165)
3-2-8	Encryption	Encryption method	None/WEP/TKIP/AES
3-2-9	WEP Key Length	WEP key length (bits)	Inactive/128/64
3-2-10	Authentication	Authentication method	None/auto/open/shared/WPA-PSK/WPA2-PSK
3-2-11	TCP/IPv4	TCP/IPv4	Enable/Disable
3-2-12	IP Address	IP address	XXX.XXX.XXX.XXX
3-2-13	Subnet Mask	Subnet mask	XXX.XXX.XXX.XXX
3-2-14	Default Gateway	Default gateway	XXX.XXX.XXX.XXX
3-2-15	TCP/IPv6	TCP/IPv6	Enable/Disable
3-2-16	Link Local Address	Link local address	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-17	Link Local Prefix Length	Link local prefix length	XXX
3-2-18	Stateless Address1	Stateless address 1	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-19	Stateless Prefix Length1	Stateless prefix length 1	XXX
3-2-20	Stateless Address2	Stateless address 2	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-21	Stateless Prefix Length2	Stateless prefix length 2	XXX
3-2-22	Stateless Address3	Stateless address 3	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-23	Stateless Prefix Length3	Stateless prefix length 3	XXX
3-2-24	Stateless Address4	Stateless address 4	XXXX:XXXX:XXXX:XXXX

			XXXX:XXXX:XXXX:XXXX
3-2-25	Stateless Prefix Length4	Stateless prefix length 4	XXX
3-2-26	Default Gateway1	Default gateway 1	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-27	Default Gateway2	Default gateway 2	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-28	Default Gateway3	Default gateway 3	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-29	Default Gateway4	Default gateway 4	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-30	Manual Setting	Manual Setting	Enable/Disable
3-2-31	IP Address	IP Address	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-2-32	Subnet Prefix Length	Subnet Prefix Length	XXX
3-2-33	IPsec	IPsec setting	Active/Inactive
3-2-34	Security Protocol	Security method	ESP/ESP & AH/AH/Blank (not selected)
3-2-35	Wireless LAN DRX	Discontinuous reception (wireless LAN)	Enable/Disable
3-3	Wireless Direct	Operation mode for Wireless Direct	Enable/Disable
3-3-1	MAC Address	MAC address	XX:XX:XX:XX:XX:XX
3-3-2	Connection	Connection status	Active/Inactive
3-3-3	SSID	SSID	Wireless Direct network name (SSID)
3-3-4	Password	Password	Wireless Direct password
3-3-5	Channel	Channel	3
3-3-6	Encryption	Encryption method	AES
3-3-7	Authentication	Authentication method	WPA2-PSK
3-3-8	TCP/IPv4	TCP/IPv4	Enable/Disable
3-3-9	IP Address	IP address	XXX.XXX.XXX.XXX
3-3-10	Subnet Mask	Subnet mask	XXX.XXX.XXX.XXX
3-3-11	Default Gateway	Default gateway	XXX.XXX.XXX.XXX

3-3-12	TCP/IPv6	TCP/IPv6	Enable/Disable
3-3-13	Link Local Address	Link local address	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
3-3-14	Link Local Prefix Length	Link local prefix length	XXX
3-3-15	IPsec	IPsec setting	Active/Inactive
3-3-16	Security Protocol	Security method	ESP/ESP & AH/AH/Blank (not selected)
3-3-17	Wireless LAN DRX	Discontinuous reception (wireless direct)	Enable/Disable
4	Wired LAN	Wired LAN	Enable/Disable
4-1	MAC Address	MAC Address	XX:XX:XX:XX:XX:XX
4-2	Connection	Connection	Active/Inactive
4-3	TCP/IPv4	Operation mode for TCP/IPv4	Enable/Disable
4-4	IP Address	IP Address	XXX.XXX.XXX.XXX
4-5	Subnet Mask	Subnet Mask	XXX.XXX.XXX.XXX
4-6	Default Gateway	Default Gateway	XXX.XXX.XXX.XXX
4-7	TCP/IPv6	Operation mode for TCP/IPv6	Enable/Disable
4-8	Link Local Address	Link Local Address	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-9	Link Local Prefix Length	Link Local Prefix Length	XXX
4-10	Stateless Address1	Stateless Address1	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-11	Stateless Prefix Length1	Stateless Prefix Length1	XXX
4-12	Stateless Address2	Stateless Address2	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-13	Stateless Prefix Length2	Stateless Prefix Length2	XXX
4-14	Stateless Address3	Stateless Address3	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX

4-15	Stateless Prefix Length3	Stateless Prefix Length3	XXX
4-16	Stateless Address4	Stateless Address4	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-17	Stateless Prefix Length4	Stateless Prefix Length4	XXX
4-18	Default Gateway1	Default Gateway1	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-19	Default Gateway2	Default Gateway2	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-20	Default Gateway3	Default Gateway3	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-21	Default Gateway4	Default Gateway4	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-22	Manual Setting	Manual Setting	Enable/Disable
4-23	IP Address	IP Address	XXXX:XXXX:XXXX:XXXX XXXX:XXXX:XXXX:XXXX
4-24	Subnet Prefix Length	Subnet Prefix Length	XXX
4-25	IPsec	IPsec	Active/Inactive
4-26	Security Protocol	Security Protocol	ESP/ESP & AH/AH/Blank (not selected)
4-27	Wired LAN DRX	Wired LAN DRX	Enable/Disable
5	Other Settings	Other settings	–
5-1	Printer Name	Printer name	Printer name (Up to 15 alphanumeric characters)
5-2	Wireless Direct Dev-Name	Device name for wireless direct	Device name for wireless direct (Up to 32 alphanumeric characters)
5-4	WSD Printing	WSD printing setting	Enable/Disable
5-5	WSD Timeout	Timeout	1/5/10/15/20 [min]
5-6	LPD Printing	LPD printing setting	Enable/Disable
5-7	RAW Printing	RAW printing setting	Enable/Disable
5-9	Bonjour	Bonjour setting	Enable/Disable
5-10	Bonjour Service Name	Bonjour service name	Bonjour service name (Up to 52 alphanumeric characters)
5-11	LLMNR	LLMNR setting	Enable/Disable

5-12	SNMP	SNMP setting	Enable/Disable
5-13	PictBridge Commun.	PictBridge Communication	Enable/Disable
5-14	DNS Server	Obtain DNS server address automatically	Auto/Manual
5-15	Primary Server	Primary server address	XXX.XXX.XXX.XXX
5-16	Secondary Server	Secondary server address	XXX.XXX.XXX.XXX
5-17	Proxy Server	Proxy server setting	Enable/Disable
5-18	Proxy Address	Proxy address	XXXXXXXXXXXXXXXXXXXX
5-19	Proxy Port	Proxy port specification	1 to 65535
5-20	Cert. Fingerprt(SHA-1)	Certificate fingerprint(SHA-1)	xxxxxxxx xxxxxxxx xxxxxxxx xxxxxxxx xxxxxxxx
5-21	Cert. Fingerprt(SHA-256)	Certificate fingerprint(SHA-256)	xxxxxxxx xxxxxxxx xxxxxxxx xxxxxxxx xxxxxxxx xxxxxxxx xxxxxxxx xxxxxxxx
7	Web Services	Web Services	–
7-1	Unsent Usage Logs	Number of unsent usage logs	0 to 200
7-2	Usage Log Last Sent	Last date when usage log was sent	XXXXXXXX
7-3	Web Service Status	Registration status	Not set/Disabled/Registration pending/Registered
7-4	Log Transmission Status	Transmission result	Not activated/Processing/Server error/Connection error/Timeout error/Error/Awaiting server response/Active

("XX" represents alphanumeric characters.)

Reconfiguration Method of LAN Connection/Reconfiguration Method of Wi-Fi Connection

- ➔ [Reconfiguration Method of LAN Connection](#)
- ➔ [Reconfiguration Method of Wi-Fi Connection](#)

Reconfiguration Method of LAN Connection

Follow either procedure below to change LAN connection method (wired or wireless).

- **For Windows:**

- Redo setup from the web page.
- Select **Enable** for **Enable/disable Wired LAN** or **Enable/disable Wi-Fi** from **LAN settings** in the LCD menu.

After that, perform settings on the **Network Settings** screen on IJ Network Device Setup Utility.

For details, refer to Performing/Changing Wi-Fi Settings or Performing/Changing Wired LAN Connection (Ethernet Cable) Settings.

- **For macOS:**

Redo setup from the web page.

Reconfiguration Method of Wi-Fi Connection

Follow either procedure below to change Wi-Fi connection method (infrastructure or wireless direct).

- **For Windows:**

- Refer to Changing the Connection Mode.
- Perform settings on the **Network Settings** screen on IJ Network Device Setup Utility.

»» Important

- Before you perform settings using IJ Network Device Setup Utility, change the printer settings following the procedure below.

1. Check that printer is turned on.
2. Select **LAN settings** on HOME screen and press the **OK** button.
If you specify the administrator password, enter the password.
3. Select **Wi-Fi** and press the **OK** button.
4. Select **Settings** and press the **OK** button.
5. Select **Wi-Fi setup** and press the **OK** button.

6. Select **Easy wireless connect** and press the **OK** button.

7. Check message and press the **OK** button.

Follow instructions on your computer, smartphone or tablet.

8. If message saying setup is completed appears, press the **OK** button.

- **For macOS:**

Refer to Changing the Connection Mode.

Connecting with Wireless Direct

You can connect devices (e.g. computer, smartphone, or tablet) to the printer by two methods below.

- Wireless connection (connecting devices via a wireless router)
- Direct wireless connection (connecting devices using Wireless Direct)

This section describes Wireless Direct, which allows you to print by connecting the devices to the printer directly.

Follow the procedure below to set up and use Wireless Direct.

1. Preparing the printer.

➡ [Changing Printer Setting to Use Wireless Direct](#)

2. Preparing a device to connect to the printer.

➡ [Changing Settings of a Device and Connecting It to the Printer](#)

»» Important

- You can connect up to 5 devices to the printer at the same time with Wireless Direct.
- Check the usage restrictions and switch the printer to the Wireless Direct.

➡ [Restrictions](#)

Changing Printer Setting to Use Wireless Direct

1. Make sure the printer is turned on.
2. Select **LAN settings** on HOME screen and then press the **OK** button.
➡ [Setting Items on Operation Panel](#)
3. Select **Wireless Direct** and then press the **OK** button.
4. Select **Settings** and then press the **OK** button.
5. Select **Enable/disable Wireless Direct** and then press the **OK** button.
6. Check displayed message, select **Yes** and then press the **OK** button.

After Wireless Direct is enabled, the identifier (SSID), etc. when using the printer with wireless direct connection are displayed.

You can check various settings of wireless direct.

»» Note

- The password is required when connecting a device to the printer. Depending on the device you are using, no password is required.

- When you connect a Wi-Fi Direct compatible device to the printer, select the device name displayed on the LCD from your device.
- To change the identifier (SSID) and the password, see below.

➡ [Changing Wireless Direct Setting](#)

Changing Settings of a Device and Connecting It to the Printer

1. Turn on Wi-Fi function on your device.

Enable "Wi-Fi" on your device's "Setting" menu.

For more on turning on Wi-Fi function, see your device's instruction manual.

2. Select "DIRECT-XXXX-PRO-200series" ("X" represents alphanumeric characters) from list displayed on your device.

▶▶▶ Note

- If "DIRECT-XXXX-PRO-200series" does not appear on the list, Wireless Direct is not enabled. See [Changing Printer Setting to Use Wireless Direct](#) to enable Wireless Direct.

3. Enter password.

Your device is connected to the printer.

▶▶▶ Note

- Check the password for the Wireless Direct.
 1. Select **LAN settings** on the Home screen and then press the **OK** button.
 2. Select **Wireless Direct** and then press the **OK** button.
 3. Select **Show password** and then press the **OK** button.
- Depending on the device you are using, entering the password is required to connect a device to the printer via Wi-Fi. Enter the password specified for the printer.
- If your Wi-Fi Direct compatible device is set to prioritize using Wi-Fi Direct and it is connecting to the printer, the printer displays a confirmation screen asking if you allow the device to connect to the printer.

Make sure the name on the LCD is the same as that of your wireless communication device and select **Yes**.

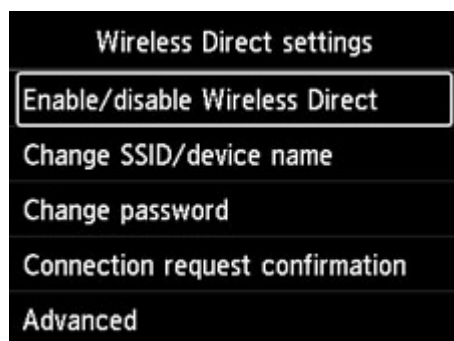
Changing Wireless Direct Setting

Change the settings for the Wireless Direct following the procedure below.

1. Select **LAN settings** on the HOME screen and then press the **OK** button.

2. Select **Wireless Direct** and then press the **OK** button.

3. Select **Settings** and then press the **OK** button.



- **Change SSID/device name**

Change the identifier (SSID) for Wireless Direct.

The identifier (SSID) is the printer's name (device name) displayed on a Wi-Fi Direct compatible device.

Follow the procedure below to change the identifier (SSID).

- To set manually

1. Press the **OK** button to enter the input screen.
2. Enter the identifier or printer name.
3. Confirm the inputted content and select **OK**.

- To set automatically

1. Select **Auto update**.
2. Check displayed message and select **Yes**.

- **Change password**

Change the password for Wireless Direct.

- To set manually.

1. Select **Change manually**.
2. Press the **OK** button to enter the input screen.
3. Enter the new password (10 characters).
4. Confirm the inputted content and select **OK**.

- To set automatically

1. Select **Auto update**.
2. Check displayed message and select **Yes**.

- **Connection request confirmation**

Change the confirmation screen setting when a Wi-Fi Direct compatible device is connecting to the printer.

If you want the printer to display the screen to inform you a Wi-Fi Direct compatible device is connecting to the printer, select **Yes**.

Important

- To prevent an unauthorized access, we recommend you should select the setting to display the confirmation screen.

Note

- If you change the Wireless Direct setting of the printer, also change the wireless router setting of the device.

IJ Network Device Setup Utility (macOS)

- **IJ Network Device Setup Utility**
- **Starting Up IJ Network Device Setup Utility**
- **Diagnosing and Repairing Network Settings**
- **List of Models Which Does Not Support Diagnosis and Repair Function**

IJ Network Device Setup Utility

If anything is wrong with connection, IJ Network Device Setup Utility diagnoses the settings of the printer and those of computer on which it is installed. In addition, IJ Network Device Setup Utility restores the status of the printer and computer.

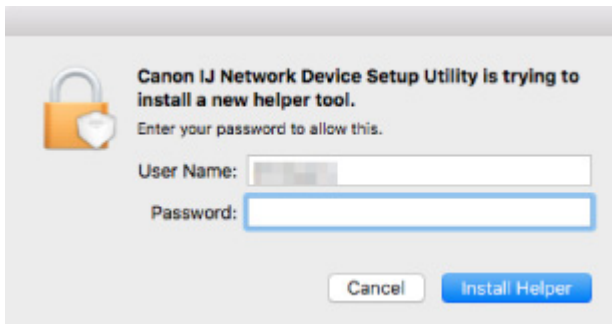
»» Important

- To use the printer over LAN, make sure you have the equipment necessary for the connection type, such as a wireless router or a LAN cable.
- When you install IJ Network Device Setup Utility, disable block function of firewall.

Starting Up IJ Network Device Setup Utility

Start up **Launchpad**, select **Canon Utilities**, and then select IJ Network Device Setup Utility.

When you start up IJ Network Device Setup Utility, the screen below appears.



Enter the password specified for your computer and select **Install Helper**. IJ Network Device Setup Utility starts diagnosis and repair of network.

➡ [Diagnosing and Repairing Network Settings](#)

Diagnosing and Repairing Network Settings

IJ Network Device Setup Utility diagnoses and repairs computer settings or connection between the computer and printer when a problem (e.g. cannot print from a printer on the network) occurs.

►► Important

- Some models do not support diagnosis and repair function.

For details:

➡ [List of Models Which Does Not Support Diagnosis and Repair Function](#)

IJ Network Device Setup Utility starts checking the computer settings when it starts up. Perform operations following the instructions on the screen.

►► Note

- This function checks the following items:
 - whether the computer is connected to the router
 - whether the printer can be detected on the network
 - whether the signal strength or communication level is sufficient (when using Wi-Fi)
 - whether the printer port setting matches with the network setting

List of Models Which Does Not Support Diagnosis and Repair Function

The following models does not support "Diagnose and Repair" function of IJ Network Device Setup Utility.

- G4000 series
- PRO-500 series
- PRO-1000 series
- MB2100 series
- MB2700 series
- MB5100 series
- MB5400 series
- iB4000 series
- PRO-520
- PRO-540
- PRO-560
- PRO-540S
- PRO-560S
- PRO-2000
- PRO-4000
- PRO-6000
- PRO-4000S
- PRO-6000S
- TS9000 series
- TS8000 series
- TS6000 series
- TS5000 series
- MG3000 series
- E470 series

Other Network Information

- **Technical Terms**
- **Restrictions**
- **Firewall**
- **List of Devices Which May Interfere with Wi-Fi Communication**

Technical Terms

In this section, technical terms used in the manual are explained.

- ➔ [A](#)
- ➔ [B](#)
- ➔ [C](#)
- ➔ [D](#)
- ➔ [E](#)
- ➔ [F](#)
- ➔ [H](#)
- ➔ [I](#)
- ➔ [K](#)
- ➔ [L](#)
- ➔ [M](#)
- ➔ [O](#)
- ➔ [P](#)
- ➔ [R](#)
- ➔ [S](#)
- ➔ [T](#)
- ➔ [U](#)
- ➔ [W](#)

A

- **Ad-hoc**

Client computer and printer setting where wireless communication occurs on a peer-to-peer basis, i.e., all clients in with the same network name (SSID) communicate directly with each other. No wireless router is required. This printer does not support ad-hoc communication.

- **Admin Password**

Administrator password in IJ Network Device Setup Utility to restrict access to network users. It must be entered to access the printer and change printer settings.

- **AES**

An encryption method. It is optional for WPA. Strong cryptographic algorithm adopted within U.S. government organizations for information processing.

- **Authentication Method**

The method that a wireless router uses to authenticate a printer through a Wi-Fi. The methods are agreeable each other.

For WPA/WPA2, authentication method is PSK.

B

- **Bonjour**

A service built into macOS operating system to detect the connectable devices on a network automatically.

C

- **Channel**

Frequency channel for wireless communication. In the infrastructure mode, the channel is automatically adjusted to match that set to the wireless router. This printer supports channels 1 to 13. (Channels 12 and 13 are not supported depending on the country or region of purchase.) Note that the number of channels that can be used for your Wi-Fi varies depending on the region or country.

D

- **Default Gateway**

A relay device to connect to another network such as a router or a computer.

- **Default router address**

A default IP address set for a router.

- **DHCP server functionality**

The router assigns an IP address automatically whenever the printer or the personal computer on a network starts up.

- **DHCPv6**

A protocol to assign necessary information automatically when a computer connects to network. DHCPv6 can be used when IPv6 is enabled.

- **DNS server**

A server that converts device names into IP addresses. When specifying IP addresses manually, specify the addresses of both a primary and a secondary server.

E

- **Easy wireless connect (Cableless setup)**

Specifies a wireless router settings using a device (e.g. smartphone) directly without using a wireless router.

F

- **Firewall**

It is a system that prevents an unlawful computer access in the network. To prevent, you can use the firewall function of a broadband router, the security software installed in the computer, or operation system for computer.

H

- **Host name**

A name for a computer or printer on network so that it can be recognized easily. Single-byte alphanumeric characters are used generally.

I

- **IEEE802.11b**

International standard for Wi-Fi using the 2.4 GHz frequency range with a throughput of up to 11 Mbps.

- **IEEE802.11g**

International standard for Wi-Fi using the 2.4 GHz frequency range with a throughput of up to 54 Mbps. Compatible with 802.11b.

- **IEEE802.11n**

International standard for Wi-Fi using the 2.4 GHz and 5 GHz frequency ranges. Even when using two or more antennas simultaneously or obtaining a bigger transfer rate than before by using multiple communication channels at the same time, the transmission speed may be influenced by the connected apparatus.

At the maximum transfer rate of 600 Mbps, it is possible to communicate with multiple computer terminals within a dozen or so metre radius.

Compatible with 802.11b and 802.11g.

- **Infrastructure**

One of the wireless communication methods. Wireless communication devices (e.g. computer or printer) are connected to the network via a wireless router.

- **IP Address**

A unique number with four parts separated by dots. Every network device that is connected to the Internet has an IP address. Example: 192.168.0.1

An IP address is usually assigned by a wireless router or a DHCP server of the router automatically.

- **IPv4/IPv6**

They are internetwork-layer protocol used on the internet. IPv4 uses 32-bit addresses and IPv6 uses 128-bit addresses.

K

- **Key Format**

Select either **ASCII** or **Hex** as the WEP key format. The character that can be used for the WEP key differs depending on the selected key formats.

- **ASCII**

Specify with a 5 or 13-character string that can include alphanumeric and underscore "_" characters. It is case-sensitive.

- **Hex**

Specify a 10-digit or 26-digit string that can contain hexadecimal (0 to 9, A to F, and a to f).

- **Key Length**

Length of the WEP key. Select either 64 bits or 128 bits. Longer key length allows you to set a more complex WEP key.

L

- **Link local address**

An IP address generated automatically from a specific prefix (information of current network: fe80::) and an interface identifier generated from printer's MAC address.

- **Link Quality**

The status of the connection between the wireless router and the printer excluding noise (interference) is indicated with a value from 0 to 100%.

- **LPR**

A platform-independent printing protocol used in TCP/IP networks. It does not support bidirectional communication.

M

- **MAC Address**

Also known as the physical address. A unique and permanent hardware identifier that is assigned to network devices by its manufacturer. MAC addresses are 48 bits long and are written as a hexadecimal number separated by colons, i.e., 11:22:33:44:55:66.

O

- **Operation Status**

Indicates the status on whether the printer can be used.

P

- **Prefix length**

The number of bits on the network part of an IP address. The number of bits is 8 bit to 24 bit for IPv4, and 64 bit for IPv6.

- **Proxy server**

A server that links a LAN-connected computer to the Internet. When using a proxy server, specify the address and the port number of the proxy server.

- **PSK**

An encryption method employed by WPA/WPA2.

R

- **Router**

A relay device to connect to another network.

S

- **Signal Strength**

The strength of the signal received by the printer from the wireless router is indicated with a value from 0 to 100%.

- **Network name (SSID)**

Unique label for Wi-Fi. It is often represented such as a network name or a wireless router name. network name (SSID) distinguishes one Wi-Fi from another to prevent interference.

The printer and all clients on a Wi-Fi must use the same network name (SSID) in order to communicate with each other. The network name (SSID) can be up to 32 characters long, and is made up of alphanumeric characters. The network name (SSID) may also be referred to by its network name.

- **Stealth**

In the stealth mode, a wireless router hides itself by not broadcasting its network name (SSID). The client must specify the network name (SSID) set to the wireless router to detect it.

- **Stateful address**

An IPv6 address acquired from a DHCP server using DHCPv6.

- **Stateless address**

A tentative IPv6 address generated automatically using a prefix included in RA (Router Advertisement) and a MAC address. An IPv6 address is generated in an environment where a DHCP server is not available.

- **Subnet Mask**

IP address has two components, the network address and the host address. Subnet Mask used to calculate the Subnet Mask address from the IP address. A Subnet Mask is usually assigned by a wireless router or a DHCP server of the router automatically.

Example:

IP Address: 192.168.127.123

Subnet Mask: 255.255.255.0

Subnet Mask Address: 192.168.127.0

T

- **TCP/IP**

Suite of communications protocols used to connect hosts on the Internet or the LAN. This protocol allows different terminals to communicate with each other.

- **TKIP**

An encryption protocol employed by WPA/WPA2.

U

- **USB**

Serial interface designed to enable you to "hot-swap" devices, i.e., by plugging and unplugging them without turning off the power.

W

- **WCN (Windows Connect Now)**

Users running Windows Vista or later can obtain the setting information directly via wireless network (WCN-NET).

- **WEP/WEP Key**

An encryption method employed by IEEE 802.11. Shared security key used to encrypt and decrypt data sent over wireless networks. This printer supports key length of 64 bits or 128 bits, key format of ASCII code or Hexadecimal, and key number of 1 to 4.

- **Wi-Fi**

International association that certifies interoperability of Wi-Fi products based on the IEEE 802.11 specification.

This printer is a Wi-Fi authorized product.

- **Wireless Direct**

The printer is used as a wireless router to connect external wireless communication devices (e.g. computers, smartphones, or tablets) in an environment where no wireless router is available. You can connect up to 5 devices to the printer using Wireless Direct.

- **Wireless LAN**

A network that, instead of being connected by physical wires, is connected by a wireless technology, such as Wi-Fi.

- **Wireless Router**

A wireless transceiver or base station that receives information from wireless clients/the printer and rebroadcasts it. Required in an infrastructure network.

- **WPA**

Security framework announced by the Wi-Fi Alliance in October 2002. The security has been strengthened more than WEP.

- Authentication

WPA defines the following authentication methods: PSK that can be used without an authentication server, plus WPA-802.1x that do require an authentication server.

This printer supports WPA-PSK.

- Passphrase

This encrypted key is used to perform WPA-PSK authentication.

The password should be a string of 8 to 63 alphanumeric characters or a 64-digit hexadecimal value.

- **WPA2**

Security framework released by the Wi-Fi Alliance in September 2004 as a later version of WPA. Provides a stronger encryption mechanism through Advanced Encryption Standard (AES).

- Authentication

WPA2 defines the following authentication methods: PSK that can be used without an authentication server, plus WPA2-802.1x that do require an authentication server.

This printer supports WPA2-PSK.

- Passphrase

This encrypted key is used to perform WPA2-PSK authentication.

The password should be a string of 8 to 63 alphanumeric characters or a 64-digit hexadecimal value.

- **WPS (Wi-Fi Protected Setup)**

WPS is a standard for easy and secure establishment of a wireless network.

There are 2 primary methods used in the Wi-Fi Protected Setup:

PIN entry: a mandatory method of setup for all WPS certified devices

Push button configuration (PBC): an actual push button on the hardware or through a simulated push button in the software.

Restrictions

If you use a printer over the Wi-Fi, we highly recommend you perform security settings for Wi-Fi network using WPA/WPA2 from the viewpoint of security. Wireless communication with a product that does not comply with the Wi-Fi standard cannot be guaranteed.

Connecting with too many computers may affect the printer performance, such as printing speed.

If you use a printer with Wireless Direct, you cannot perform the following settings:

- Specifying an IP address manually
- Enabling/disabling IPv6

Firewall

A firewall is a function of the security software installed in the computer or operation system for computer, and is a system that is designed to prevent unauthorized access to a network.

Precautions When Firewall Function is Enabled

- A firewall function may limit communications between a printer and a computer. This may disable printer setup and communications.
- During the printer setup, you may be prompted to enable or disable communications, depending on the firewall function of the security software or operation system. If so, choose to enable communications.
- When using IJ Network Device Setup Utility, you may be prompted to enable or disable communications, depending on the firewall function of the security software. If so, choose to enable communications.
- If you cannot set up the printer, temporarily disable the firewall function of the security software or operation system.

Important

- If you disabled the firewall function, disconnect your network from the Internet.
- Some applications (like the network configuration software) override firewall settings. Check the application's settings beforehand.

Note

- For the operation system firewall settings or the security software firewall settings, refer to the instruction manual of the computer or software, or contact its manufacturer.

List of Devices Which May Interfere with Wi-Fi Communication

While using the printer via Wi-Fi, the following devices near the printer or wireless router may cause radio frequency interference and affects connection between the printer and wireless router. Radio frequency interference may cause sending print jobs or printing speed to slow down.

- Microwave oven
- Baby monitor
- Wireless mouse
- Wireless keyboard
- Wireless earphone/headphones
- Wireless camera (e.g. security camera)

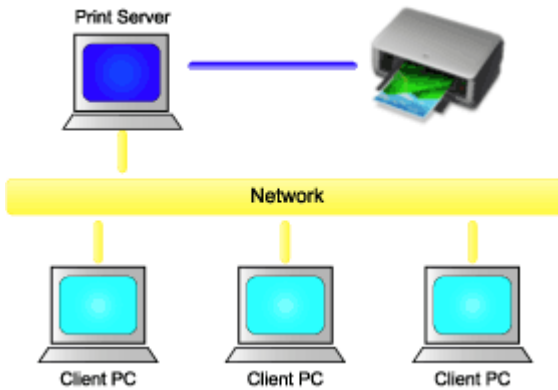
We recommend you take measures below to avoid radio frequency interference.

- Place the devices above as far away from the printer or wireless router as possible.
- Turn the devices off and stop using them temporarily.

Sharing the Printer on a Network (macOS)

When multiple computers are being used in the network environment, you can share the printer connected to one computer with the other computers.

Before carrying out the setup for printer sharing, select **Network** from **System Preferences**, and check whether the network settings have been set.



This section describes the procedure for sharing a printer among Mac.

- [Settings on Print Server](#)

This section describes how to set up a computer that connects with this printer.

- [Settings on Client PC](#)

This section describes the procedure for setting a computer that uses this printer through a network. When you perform print, the data is sent to the printer through the print server system.

Related Topic

- ➡ [Restrictions on Printer Sharing](#)

Settings on Print Server

When you use the printer on a network, set up the printer driver for sharing on the print server system.

The procedure for setting up the print server systems is as follows:

1. [Install the printer driver](#) on the print server system

2. Check that the printer to be used has been added

Open **System Preferences**, and select **Printers & Scanners**.

The printer list displays the printers that are connected to the computer.

3. Set sharing

Check the **Share this printer on the network** check box.

»» Note

- Depending on the environment you are using, a message prompting you to restart the computer may be displayed. To complete the installation properly, restart the computer.

The setup on the print server system is complete. Next, set up the client systems.

Settings on Client PC

After setting up the print server system, set up the client system.

The procedure for setting up the client systems is as follows:

1. [Install the printer driver](#) on the client systems

2. Display the printer list

Open **System Preferences**, and select **Printers & Scanners**.

Click **+** to display the printer list.

3. Add a printer to be shared

Select a shared printer displayed in the printer list, and then click **Add**.

The setup on the client systems is now completed.

Note

- The print procedures are the same as when the computer is connected directly to the printer with a USB cable.
At the Page Setup dialog, select the printer that is connected to the print server to be used.

Restrictions on Printer Sharing

These are restrictions that apply when you are using a printer in a network environment.

- Install the same version of the printer driver in the print server system and the client systems. You can download the latest printer driver from our web site.
- Use printer sharing with users who have the administrator privilege.
- Depending on how the computer is connected with the printer, the computer may not be able to access the function information that was set on the printer and display the correct settings.
- Media information on the printer driver cannot be changed when using a client machine.

Adjustments for Better Print Quality

- [Aligning the Print Head](#)
- [Aligning the Print Head Manually](#)

Aligning the Print Head

If printed ruled lines are misaligned or print results are otherwise unsatisfactory, adjust the print head position.

▶▶▶ Note

- We recommend using the same type of paper for print head alignment as for printing.
- If the remaining ink level is low, the print head alignment sheet will not be printed correctly.

[Replace the ink tank](#) whose ink is low.

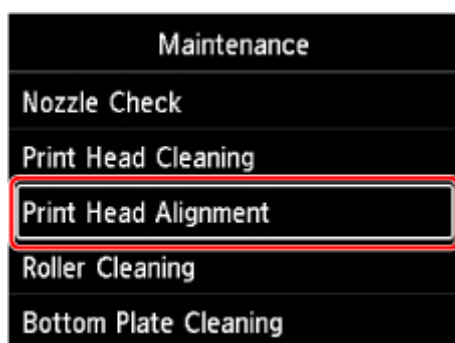
You need to prepare: two sheets of A4 or Letter-sized paper

1. [Check that printer is turned on.](#)
2. Select **Maintenance** on HOME screen.

➡ [LCD and Operation Panel](#)

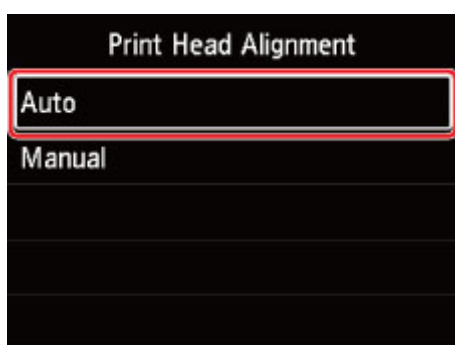
The **Maintenance** screen will appear.

3. Select **Print Head Alignment**.



The **Print Head Alignment** screen will appear.

4. Select **Auto**.



The confirmation screen will appear.

5. Select **Yes**.

The media type selection screen appears.

6. Select paper to use.

7. Load the prepared paper in the paper source specified in the message.

If the paper source is the manual feed tray, load one sheet of paper at a time.

- ➡ [Loading Paper in the Top Feed](#)
- ➡ [Loading Paper in the Manual Feed Tray](#)

8. Select **OK**.

The print head alignment sheet is printed, and the print head is aligned automatically.

This takes about 2 to 3 minutes.

»»» **Note**

- If automatic print head alignment fails, an error message appears on the LCD.
 - ➡ [When Error Occurred](#)

9. When the completion message appears, select **OK**.

»»» **Note**

- If the print results are still not satisfactory after adjusting the print head position as described above, [align the print head manually](#).

Aligning the Print Head Manually

Try aligning the print head manually after automatic print head alignment if printing results are not as expected, as when printed ruled lines are misaligned.

»» Note

- Before adjusting the print head position manually, adjust the print head position automatically. For details on adjusting the print head position automatically, see [Aligning the Print Head](#).
- We recommend using the same type of paper for print head alignment as for printing.

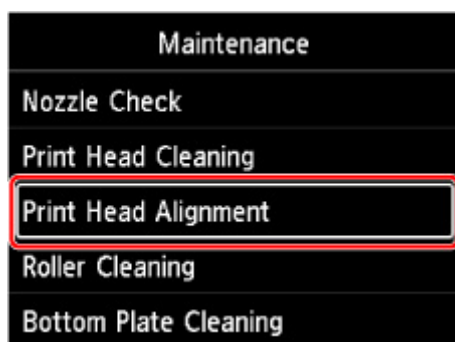
You need to prepare: a sheet of A4 or Letter-sized paper

1. [Check that printer is turned on.](#)
2. Select **Maintenance** on HOME screen.

➡ [LCD and Operation Panel](#)

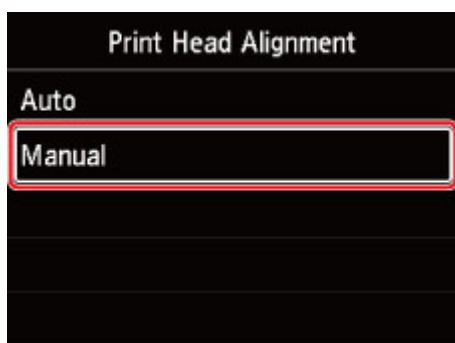
The **Maintenance** screen will appear.

3. Select **Print Head Alignment**.



The **Print Head Alignment** screen will appear.

4. Select **Manual**.



The confirmation screen will appear.

5. Select **Yes**.

»» Note

- When the automatic print head alignment has not been performed, a message will appear. In this case, select **Yes**, press the **OK** button, then [perform the automatic print head alignment](#).

The media type selection screen appears.

6. Select paper to use.

7. Load the prepared paper in the paper source specified in the message.

- ➡ [Loading Paper in the Top Feed](#)
- ➡ [Loading Paper in the Manual Feed Tray](#)

8. Select **OK**.

The print head alignment pattern will be printed.

9. When **Did the patterns print correctly?** appears, make sure pattern was printed correctly, and if so, select **Yes**.

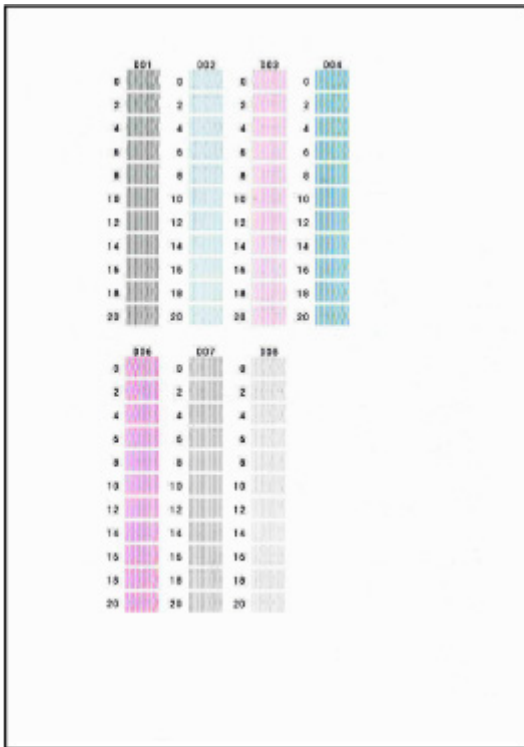
10. Check message and select **Next**.

The input screen for head position alignment values is displayed.

Print Head Alignment - Manual	
D-1	10
D-2	10
D-3	10
D-4	10

OK

11. Look at the pattern and select the number of the pattern in each column that has straight lines.



►► Note

- Look at the pattern and pick the setting that produces the least warped vertical straight lines.



A: Vertical straight lines

B: Warped vertical straight lines

12. Repeat this procedure until you finish inputting a pattern number in all columns, select **OK**.

13. When the completion message appears, select **OK**.

Maintenance and Consumables

- **Maintenance Procedure**
- **Ink Tanks**
- **Print Head**
- **Performing Maintenance Functions from Your Computer (Windows)**
- **Performing Maintenance Functions from Your Computer (macOS)**
- **Cleaning the Printer**
- **Other Maintenance**

Maintenance Procedure

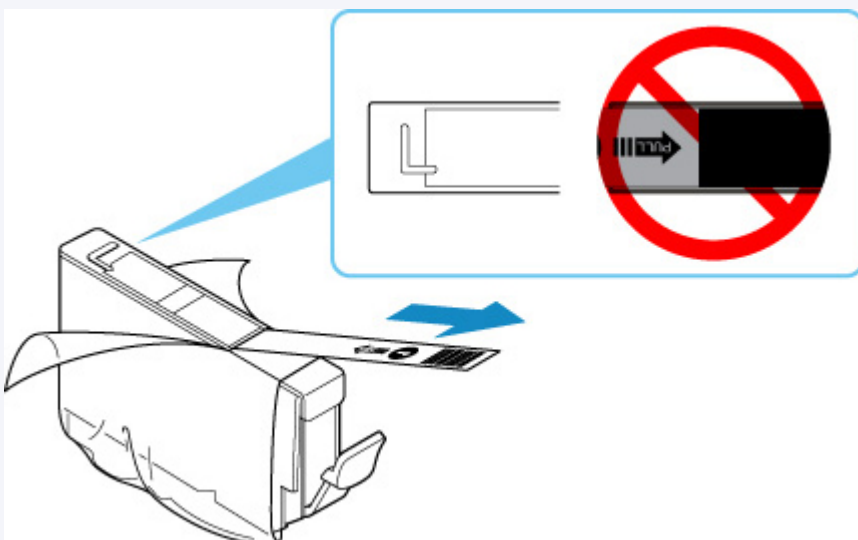
If print results are blurred, colors are not printed correctly, or print results are unsatisfactory (e.g. misaligned printed ruled lines), perform the maintenance procedure below.

Important

- Do not rinse or wipe the print head and ink tank. This can cause trouble with the print head and ink tank.

Note

- Make sure that the orange protective tape does not remain on the ink tank.



- Check the ink status.
 - ➡ [Checking Ink Status on the LCD](#)
- For Windows, increasing the print quality in the printer driver settings may improve the print result.
 - ➡ [Changing the Print Quality and Correcting Image Data](#)

When the Print Results Are Blurred or Uneven:

Step1 Print the nozzle check pattern.

From the printer

- ➡ [Printing the Nozzle Check Pattern](#)

From the computer

- For Windows:
 - ➡ [Printing a Nozzle Check Pattern](#)
- For macOS:
 - ➡ [Printing a Nozzle Check Pattern](#)

Step2 [Examine the nozzle check pattern.](#)

If there are missing lines or horizontal streaks in the pattern:



|| Step3 Clean the print head.

From the printer

➡ [Cleaning the Print Head](#)

From the computer

- For Windows:
 - ➡ [Cleaning the Print Heads](#)
- For macOS:
 - ➡ [Cleaning the Print Heads](#)

After cleaning the print head, print and examine the nozzle check pattern: ➡ [Step1](#)

If the problem is not resolved after performing from step 1 to step 3 twice:



|| Step4 Clean the print head deeply.

From the printer

➡ [Deep Print Head Cleaning](#)

From the computer

- For Windows:
 - ➡ [Cleaning the Print Heads](#)
- For macOS:
 - ➡ [Cleaning the Print Heads](#)

➤➤➤ Note

- When you have performed the procedure until step 4 and the problem has not been resolved, turn off the power and clean the print head deeply again after 24 hours.

If the problem is still not resolved, the print head may be damaged. Contact your nearest Canon service center to request a repair.

When the Print Results Are Not Even such as the Ruled Lines Are Misaligned:

|| Step [Align the print head.](#)

Ink Tanks

- [Ink](#)
- [Replacing Ink Tanks](#)
- [Checking Ink Status on the LCD](#)

Ink

Ink is used for various purposes other than printing.

Ink may be used for purposes other than printing.

When you use the Canon printer for the first time after you install the bundled ink tanks, the printer consumes a small amount of ink in the amount to enable printing by filling the nozzles of the Print Head with ink. For this reason, the number of sheets that can be printed with the first ink tanks is fewer than the succeeding ink tanks.

The printing costs described in the brochures or websites are based on the consumption data from not the first ink tank /ink cartridge but the succeeding ink tank /ink cartridge.

Ink is sometimes used to maintain the optimal printing quality.

To keep printer's performance, Canon printer performs cleaning automatically according to its condition. When the printer performs cleaning, a small amount of ink is consumed. In this case, all colors of ink may be consumed.

[Cleaning function]

The cleaning function helps the printer to suck air bubbles or ink itself from the nozzle and thus prevents print quality degradation or nozzle clogging.

▶▶▶ Note

- Ink is consumed for print preparation operation that is periodically and automatically performed to keep printer's performance and for print head cleaning. Therefore, unused ink for printing may also be consumed.

Black-and-white printing uses color ink.

Black-and-white printing may use ink other than black ink depending on the type of printing paper or the settings of the printer driver. So, color ink is consumed even when printing in black-and-white.

Replacing Ink Tanks

When remaining ink cautions or errors occur, the message will appear on the LCD to inform you of the error. In this state, the printer cannot print. Take appropriate action according to the message.

➡ [When Error Occurred](#)

▶▶▶ Note

- If print results become faint or white streaks appear despite sufficient ink levels, see [Maintenance Procedure](#).
- For precautionary notes on handling ink tanks, see [Notes on ink tanks](#).

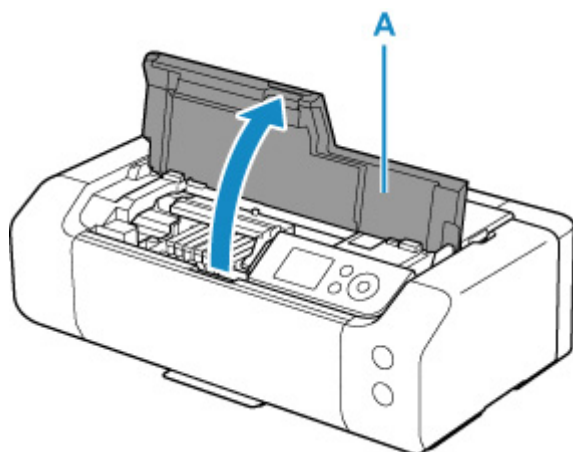
Replacing Procedure

When you need to replace an ink tank, follow the procedure below.

1. [Check that printer is turned on.](#)

2. Open the top cover (A).

The print head holder moves to the replacement position.



⚠ Caution

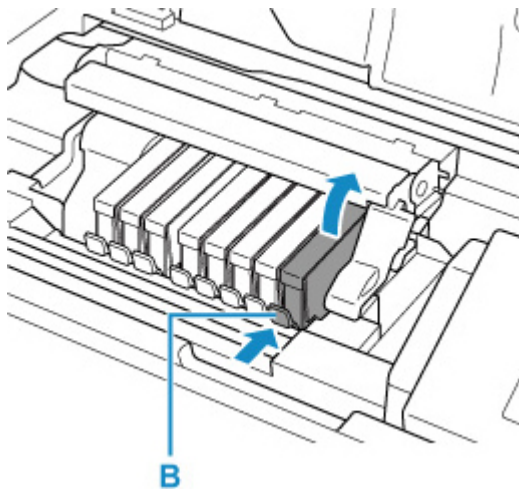
- Do not hold the print head holder to stop or move it forcibly. Do not touch the print head holder until it stops completely.

▶▶▶ Important

- Do not touch the metallic parts or other parts inside the printer.
- If the top cover is left open for more than 10 minutes, the print head holder moves to the right. In this case, close and reopen the top cover.

3. Remove the ink tank where the ink runs out.

Push the tab (B) and lift the ink tank to remove.



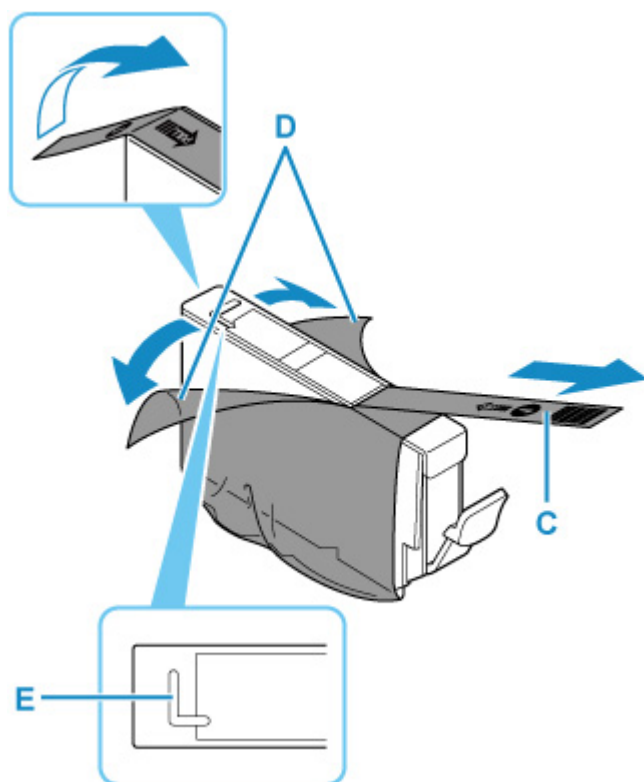
►► Important

- Do not touch other parts besides the ink tanks.
- Handle the ink tank carefully to avoid staining of clothing or the surrounding area.
- Discard the empty ink tank according to the local laws and regulations regarding disposal of consumables.

►► Note

- Do not remove two or more ink tanks at the same time. Be sure to replace ink tanks one by one when replacing two or more ink tanks.

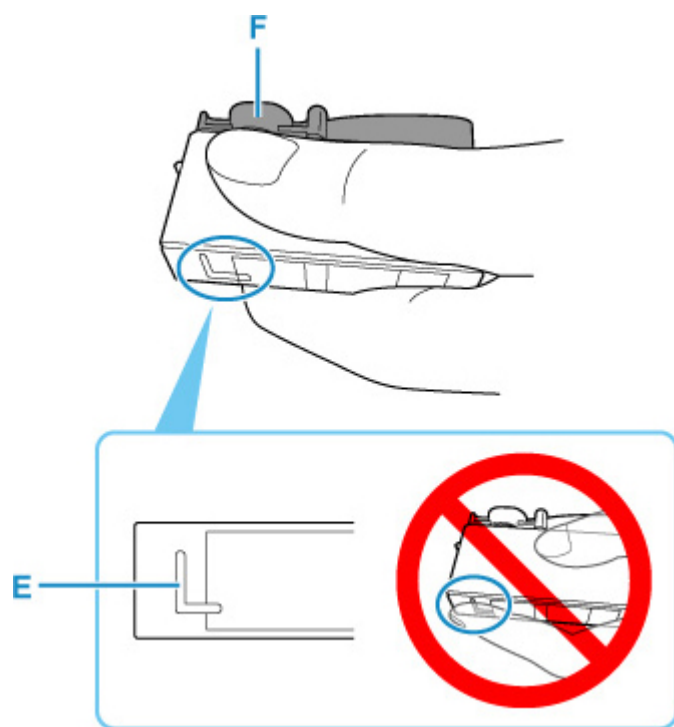
4. Take a new ink tank out of its package, remove the orange tape (C) completely, then remove the protective film (D) completely.



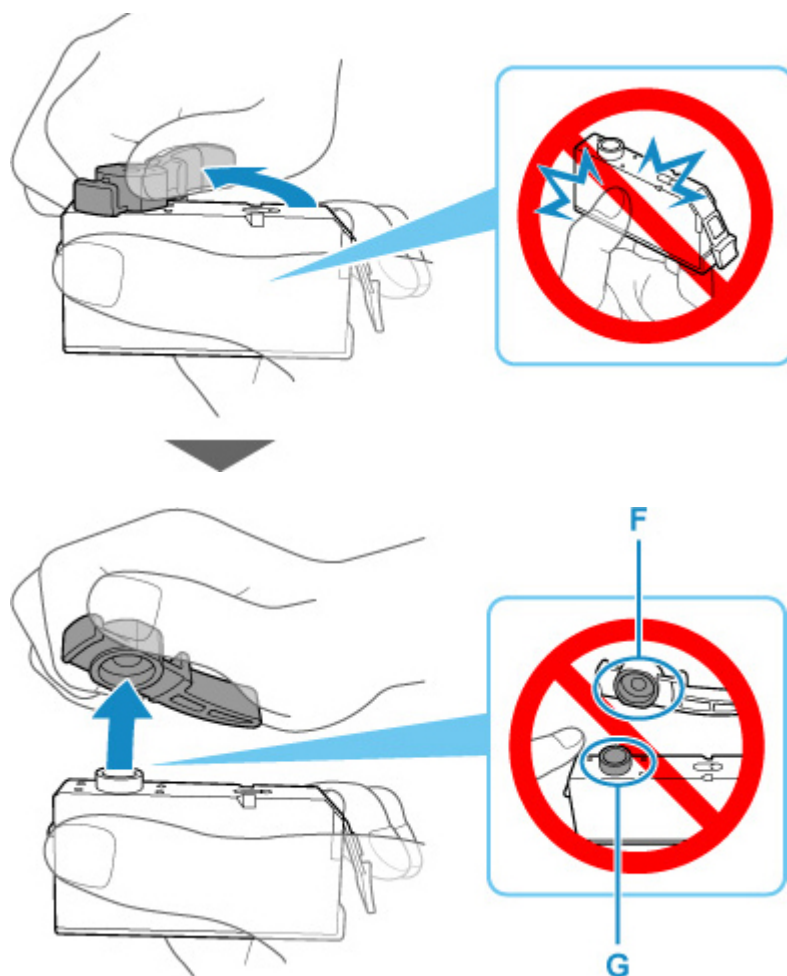
Important

- Handle an ink tank carefully. Do not drop or apply excessive pressure to it.
- If the orange tape remains on the L-shape air hole (E), ink may splash or the printer may not print properly.

5. Hold the ink tank with the orange protective cap (F) pointing up while being careful not to block the L-shape air hole (E).



6. Twist the orange protective cap (F) 90 degrees horizontally to remove it off GENTLY.

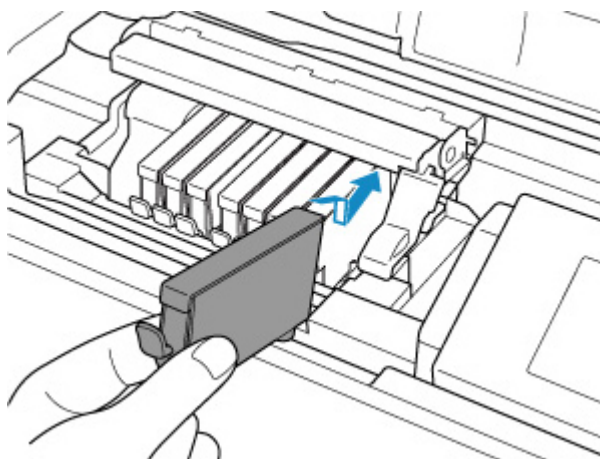


Important

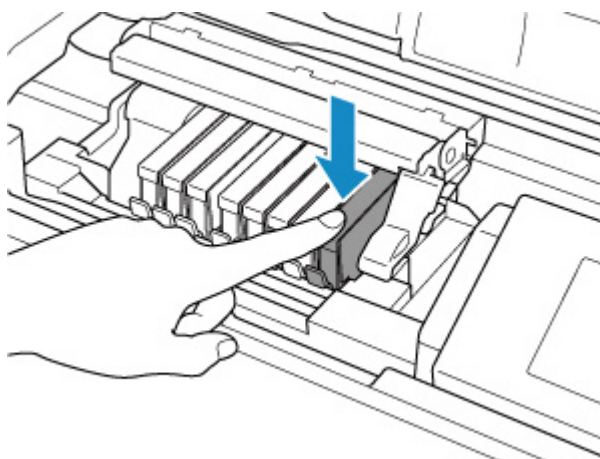
- Do not push the sides of the ink tank. If you push the sides of the ink tank with the L-shape air hole (E) blocked, ink may splash.
- Do not touch the inside of the protective cap (F) or the open ink port (G). The ink may stain your hands if you touch them.
- Do not reattach the protective cap (F) once you have removed it. Discard it according to the local laws and regulations regarding disposal of consumables.

7. Insert the front end of the ink tank into the print head at a slant.

Make sure that the position of the ink tank matches the label.



8. Press on the top of the ink tank until the ink tank snaps firmly into place.



Important

- You cannot print if the ink tank is installed in the wrong position. Be sure to install the ink tank in the correct position according to the label on the print head holder.
- You cannot print unless all the ink tanks are installed. Be sure to install all the ink tanks.

9. Close the top cover.

▶▶▶ Note

- If the error message appears on the LCD after the top cover is closed, take appropriate action.
 - ➡ [When Error Occurred](#)
- When you start printing after replacing the ink tank, the printer starts cleaning the print head automatically. Do not perform any other operations until the printer completes the cleaning of the print head.
- If the print head is out of alignment, as indicated by misaligned printed ruled lines or similar symptoms, [align the print head](#).

Notes on ink tanks

▶▶▶ Important

- Use a new ink tank for replacement. Installing a used ink tank may cause the nozzles to clog. Furthermore, with such an ink tank, the printer will not be able to inform you when to replace the ink tank properly.
- Once an ink tank has been installed, do not remove it from the printer and leave it out in the open. This will cause the ink tank to dry out, and the printer may not operate properly when it is reinstalled. To maintain optimal printing quality, use an ink tank within six months of first use.

▶▶▶ Note

- Color ink may be consumed even when printing a black-and-white document or when black-and-white printing is specified. Every ink is also consumed in the standard cleaning and deep cleaning of the print head, which may be necessary to maintain the performance of the printer.

When an ink tank is out of ink, replace it immediately with a new one.

➡ [Ink](#)

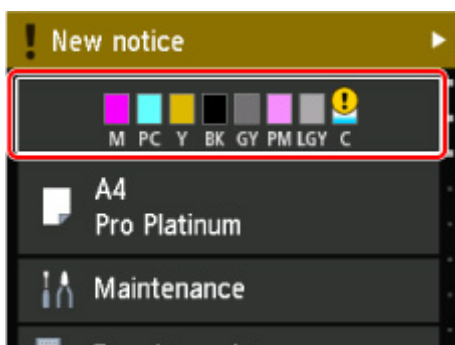
Checking Ink Status on the LCD

1. Make sure that the power is turned on, and display the HOME screen.

If the HOME screen is not displayed, press the **HOME** button.

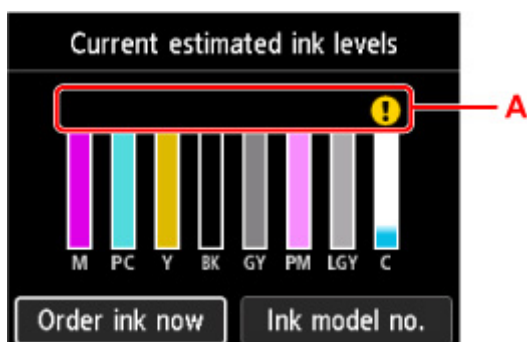
2. Select the ink status display area on the HOME screen, then press the **OK** button.

➡ [LCD and Operation Panel](#)



3. Check the ink status.

A symbol appears in the area A if there is any information about the remaining ink level.



The ink is running low. Prepare a new ink tank.



Ink has run out. Replace the ink tank with a new ink tank.



This appears when remaining ink level is not known.

➤➤➤ Note

- The above screen shows estimated ink levels.
- To access the ink purchasing site, select **Order ink now** on this screen and display the QR code. Cost of connecting to Internet is to be born by the customer.
- Selecting **Ink model no.** displays the **Ink model number** screen for checking ink tank numbers.
- You can check the ink status on the computer screen.
 - ➡ Checking the Ink Status from Your Computer (Windows)
 - ➡ [Checking the Ink Status from Your Computer](#) (macOS)

Print Head

- **Printing the Nozzle Check Pattern**
- **Examining the Nozzle Check Pattern**
- **Cleaning the Print Head**
- **Deep Print Head Cleaning**

Printing the Nozzle Check Pattern

Print the nozzle check pattern to determine whether the ink ejects properly from the print head nozzle.

»» Note

- If the remaining ink level is low, the nozzle check pattern will not be printed correctly. [Replace the ink tank](#) whose ink is low.

You need to prepare: a sheet of A4 or Letter-sized plain paper

1. [Check that printer is turned on.](#)
2. Load a sheet of A4 or Letter-sized plain paper in the top feed.

➡ [Loading Paper in the Top Feed](#)

3. Select **Maintenance** on HOME screen.

➡ [LCD and Operation Panel](#)

The **Maintenance** screen will appear.

4. Select **Nozzle Check**.



The confirmation screen will appear.

5. Select **Yes**.

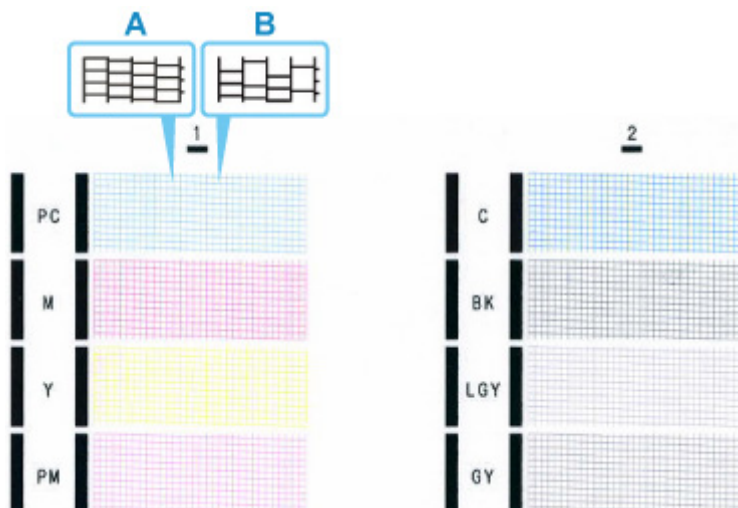
The nozzle check pattern will be printed and two pattern confirmation screens will appear on the LCD.

6. [Examine the nozzle check pattern.](#)

Examining the Nozzle Check Pattern

Examine the nozzle check pattern, and clean the print head if necessary.

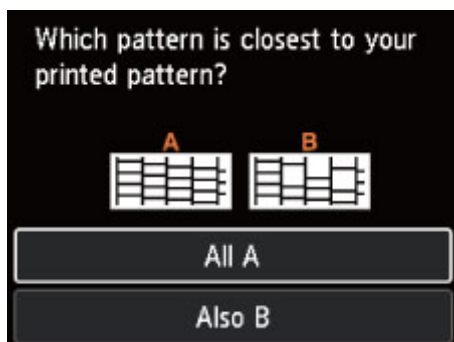
1. Check if there are missing lines in the pattern.



A: No missing lines

B: Lines are missing

2. Select the pattern that is closer to the printed nozzle check pattern on the confirmation screen.



For A (no missing lines) in the pattern:

The cleaning is not required. Select **All A**, confirm the message, then select **OK**.

The screen will return to the **Maintenance** screen.

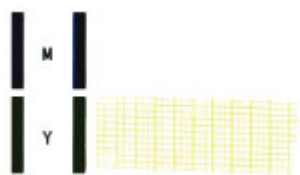
For B (lines are missing) in the pattern:

The cleaning is required. Select **Also B**, then select **Yes** on the cleaning confirmation screen.

Select an ink group containing missing lines to perform cleaning.

➡ [Cleaning the Print Head](#)

If any color in the pattern is not printed:



(Example: Magenta pattern is not printed)

The cleaning is required. Select **Also B**, then select **Yes** on the cleaning confirmation screen.

Select an ink group that is not printed to perform cleaning.

➡ [Cleaning the Print Head](#)

Cleaning the Print Head

Clean the print head if lines are missing or if horizontal streaks are present in the printed nozzle check pattern. Cleaning unclogs the nozzles and restores the print head condition. Cleaning the print head consumes ink, so clean the print head only when necessary.

You need to prepare: a sheet of A4 or Letter-sized plain paper

1. [Check that printer is turned on.](#)
2. Load a sheet of A4 or Letter-sized plain paper in the top feed.

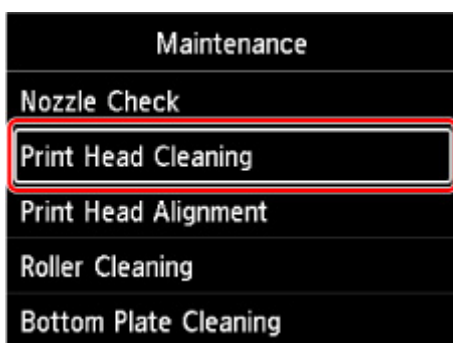
➡ [Loading Paper in the Top Feed](#)

3. Select **Maintenance** on HOME screen.

➡ [LCD and Operation Panel](#)

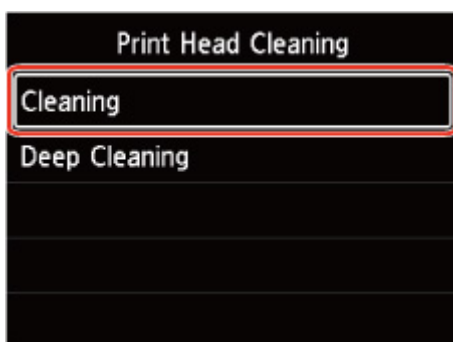
The **Maintenance** screen will appear.

4. Select **Print Head Cleaning**.



The **Print Head Cleaning** screen will appear.

5. Select **Cleaning**.



The **Cleaning** screen will appear.

6. Select ink group to be cleaned.

- **All colors**
- **Pattern 1:** PC / M / Y / PM
- **Pattern 2:** C / BK / LGY / GY

The confirmation screen will appear.

7. Select **Yes.**

The printer starts cleaning the print head.

Do not perform any other operations until the printer completes the cleaning of the print head. This takes about 1 minute.

The pattern print confirmation screen will appear.

8. Select **Yes.**

The nozzle check pattern will be printed.

9. [Examine the nozzle check pattern](#).

»» Note

- If the problem is not resolved after cleaning the print head twice, [clean the print head deeply](#).

Deep Print Head Cleaning

If print quality does not improve by the standard cleaning of the print head, clean the print head deeply. Cleaning the print head deeply consumes more ink than the standard cleaning of the print head, so clean the print head deeply only when necessary.

You need to prepare: a sheet of A4 or Letter-sized plain paper

1. [Check that printer is turned on.](#)
2. Load a sheet of A4 or Letter-sized plain paper in the top feed.

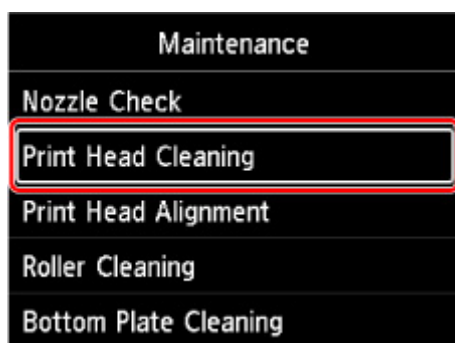
➡ [Loading Paper in the Top Feed](#)

3. Select **Maintenance** on HOME screen.

➡ [LCD and Operation Panel](#)

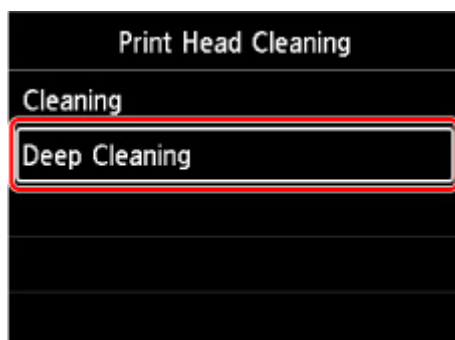
The **Maintenance** screen will appear.

4. Select **Print Head Cleaning**.



The **Print Head Cleaning** screen will appear.

5. Select **Deep Cleaning**.



The **Deep Cleaning** screen will appear.

6. Select ink group to be cleaned.

- **All colors**
- **Pattern 1:** PC / M / Y / PM
- **Pattern 2:** C / BK / LGY / GY

The confirmation screen will appear.

7. Select **Yes.**

The printer starts cleaning the print head deeply.

Do not perform any other operations until the printer completes the deep cleaning of the print head. This takes about 1 minute.

The pattern print confirmation screen will appear.

8. Select **Yes.**

The nozzle check pattern will be printed.

9. When the completion message appears, select **OK.**

10. [Examine the nozzle check pattern](#).

If a particular color is not printed properly, [replace the ink tank](#) of that color.

If the problem is not resolved, turn off the power and clean the print head deeply again after 24 hours.

If the problem is still not resolved, the print head may be damaged. Contact your nearest Canon service center to request a repair.

Performing Maintenance Functions from Your Computer (macOS)

- **Opening Remote UI for Maintenance**
- **Cleaning the Print Heads**
- **Checking the Ink Status from Your Computer**
- **Printing a Nozzle Check Pattern**

Opening Remote UI for Maintenance

You can perform maintenance of printer and change the settings from a Remote UI.
The following is the procedure to open a Remote UI.

1. Open **System Preferences**, and select **Printers & Scanners**
2. Select your model from the printer list, and click **Options & Supplies...**
3. Click **Show Printer Webpage...** in **General** tab

Remote UI starts.

»»» Note

- When the printer is being used via USB connection **Show Printer Webpage...** will not display.
- The password may have to be entered after Remote UI starts. In such a case, enter the password and click **OK**. In case you do not know the password, click **Passwords and cookies**.

Related Topics

- ➔ [Cleaning the Print Heads](#)
- ➔ [Checking the Ink Status from Your Computer](#)
- ➔ [Printing a Nozzle Check Pattern](#)
- ➔ [Managing the Printer Power](#)
- ➔ [Reducing the Printer Noise](#)

Cleaning the Print Heads

The print head cleaning and deep cleaning functions allow you to clear up clogged print head nozzle. Perform print head Cleaning if printing results are not satisfactory or if a specific color fails to print, even though there is enough ink.

Cleaning

1. Select **Utilities** from [Remote UI](#)

2. Click **Cleaning**

When the dialog opens, select the ink group for which cleaning is to be performed.

Before running the cleaning, check the following items:

Check whether the printer is on and open the printer's cover.

Check the following items for each ink. Then, if necessary, perform **Cleaning**.

- [Is there ink remaining in the tank?](#)
- Did you push in the ink tank completely until you heard a clicking sound?
- If the orange tape is there, has it been peeled off completely?
Any remaining tape will hinder ink output.
- Did you install the ink tanks in their correct positions?

3. Perform Cleaning

Click **Yes**.

Print head Cleaning starts.

4. Complete Cleaning

Next, the message for Nozzle Check pattern printing is displayed.

5. Check the results

To check whether the print quality has improved, click **Yes**. To cancel the check process, click **No**.

If cleaning the head once does not resolve the print head problem, clean it once more.

»» Important

- **Cleaning** consumes a small amount of ink.
Cleaning the print head frequently will rapidly deplete your printer's ink supply. Perform Cleaning only when necessary.

Deep Cleaning

Deep Cleaning is more thorough than cleaning. Perform deep cleaning when two **Cleaning** attempts do not resolve the print head problem.

1. Select **Utilities** from [Remote UI](#)

2. Click **Deep Cleaning**

When the dialog opens, select the ink group for which deep cleaning is to be performed.

Before running the deep cleaning, check the following items:

Check whether the printer is on and open the printer's cover.

Check the following items for each ink. Then, if necessary, perform **Deep Cleaning**.

- [Is there ink remaining in the tank?](#)
- Did you push in the ink tank completely until you heard a clicking sound?
- If the orange tape is there, has it been peeled off completely?
Any remaining tape will hinder ink output.
- Did you install the ink tanks in their correct positions?

3. Perform Deep Cleaning

Click **Yes**.

Print head Deep Cleaning starts.

4. Complete Deep Cleaning

Next, the message for Nozzle Check pattern printing is displayed.

5. Check the results

To check whether the print quality has improved, click **Yes**. To cancel the check process, click **No**.

►► Important

- **Deep Cleaning** consumes a larger amount of ink than **Cleaning**.
Cleaning the print head frequently will rapidly deplete your printer's ink supply. Perform Cleaning only when necessary.

►► Note

- If there is no sign of improvement after **Deep Cleaning**, turn off the printer, wait 24 hours, and then perform **Deep Cleaning** again. If there is still no sign of improvement, the ink may have run out or the print head may be worn. For details on the remedial action to be taken, see "[Ink Does Not Come Out](#)."

Related Topic

➡ [Printing a Nozzle Check Pattern](#)

Checking the Ink Status from Your Computer

You can check the detailed information such as the remaining ink level and the ink tank types of your model.

If you select **Printer status** from [Remote UI](#), the ink status appears as an illustration.

Estimated ink levels

You can check the types and levels of ink.

When ink levels are running low or an error occurs because there is no ink, a notification icon will appear.

Ink model number

You can look up the correct ink tank for your printer.

»» Note

- To check the ink status, you can also display the pop-up menu of the Print dialog and select **Supply Levels**.

Printing a Nozzle Check Pattern

The Nozzle Check function allows you to check whether the print head is working properly by printing a Nozzle Check pattern. Print the pattern if printing becomes faint, or if a specific color fails to print.

Nozzle Check

1. Select **Utilities** from [Remote UI](#)

2. Click **Nozzle Check**

The confirmation message appears.

Before printing the Nozzle Check pattern, check the following items:

Check whether the printer is on and open the printer's cover.

Check the following items for each ink. Then, if necessary, perform **Nozzle Check**.

- [Is there ink remaining in the tank?](#)
- Did you push in the ink tank completely until you heard a clicking sound?
- If the orange tape is there, has it been peeled off completely?
Any remaining tape will hinder ink output.
- Did you install the ink tanks in their correct positions?

3. Load paper in the printer

Load one sheet of A4 size plain paper into the top feed.

4. Print a Nozzle Check pattern

Click **Yes**.

Printing of the Nozzle Check pattern begins.

5. Check the print result

When the dialog opens, check the print result. If the print result is normal, click **All A**.

If the print result is smudged or if there are any unprinted sections, click **Also B** to clean the print head.

Related Topic

➡ [Cleaning the Print Heads](#)

Cleaning the Printer

- **Cleaning Exterior Surfaces**
- **Cleaning Paper Feed Rollers**
- **Cleaning Inside the Printer (Bottom Plate Cleaning)**

Cleaning Exterior Surfaces

Be sure to use a soft and dry cloth such as eyeglasses cleaning cloth and wipe off dirt on the surface gently. Smooth out wrinkles on the cloth if necessary before cleaning.

»» Important

- Be sure to turn off the power and unplug the power cord before cleaning the printer.
- Do not use tissue paper, paper towels, rough-textured cloth, or similar materials for cleaning so as not to scratch the surface. Paper tissue powder or fine threads may remain inside the printer and cause problems such as print head blockage and poor printing results.
- Never use volatile liquids such as thinners, benzene, acetone, or any other chemical cleaner to clean the printer, as this may cause a malfunction or damage the surface of the printer.

Cleaning Paper Feed Rollers

If the paper feed roller is dirty or paper powder is attached to it, paper may not be fed properly. In this case, clean the paper feed roller. Cleaning will wear out the paper feed roller, so perform this only when necessary.

You need to prepare:

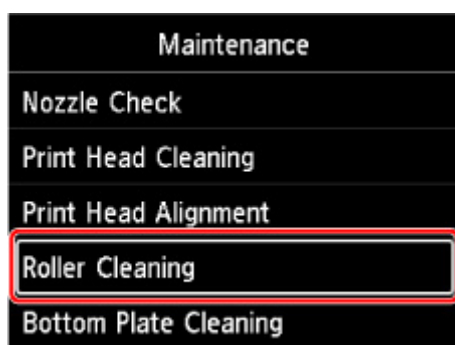
For the top feed: three sheets of A4 or Letter size plain paper

For the manual feed tray: a single sheet of A4 or Letter size plain paper

1. [Check that printer is turned on.](#)
2. Select **Maintenance** on HOME screen.
➡ [LCD and Operation Panel](#)

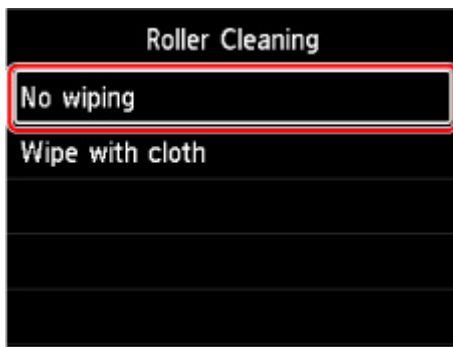
The **Maintenance** screen will appear.

3. Select **Roller Cleaning**.



The confirmation screen will appear.

4. Select **Yes**.
5. Select paper source (**Top feed** or **Manual tray**) for paper feed roller cleaning.
If **Manual tray** is selected, go to step 8.
6. Select **No wiping**.



7. Remove any paper in top feed and press **OK** button.

The paper feed roller will rotate as it is cleaned without paper.

When the paper feed roller stops rotating, the cleaning is complete.

8. Follow the message to load A4 or Letter size plain paper in the paper source you selected in step 5.

Load three sheets of paper in the top feed or a single sheet of paper in the manual feed tray.

- ➔ [Loading Paper in the Top Feed](#)
- ➔ [Loading Paper in the Manual Feed Tray](#)

9. Select **OK**.

The printer starts cleaning. The cleaning will be complete when the paper is ejected.

10. When the completion message appears, select **OK**.

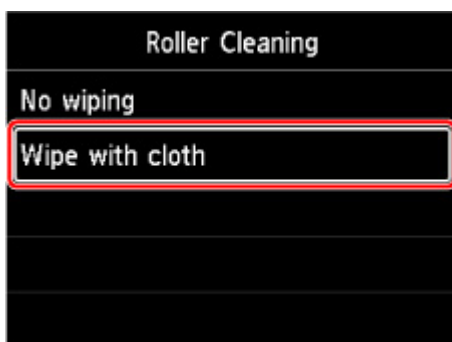
▶▶▶ Note

- If the problem is not resolved after performing the paper feed roller cleaning with **No wiping**, wipe the paper feed roller with a damp cloth.

- ➔ [Wiping Paper Feed Rollers with Damp Cloth](#)

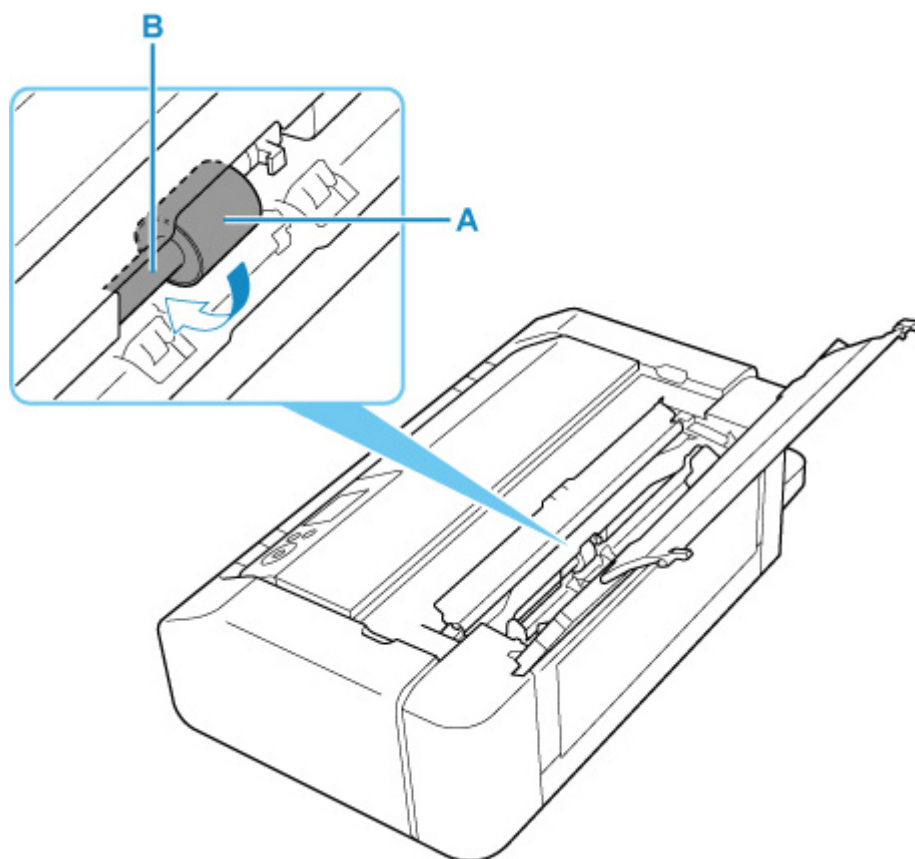
Wiping Paper Feed Rollers with Damp Cloth

1. Select **Wipe with cloth** on **Roller Cleaning** screen.



2. Check message and select **OK**.
3. Remove any paper in top feed and press **OK** button.
4. Press **ON** button.
5. Make sure **ON** lamp is turned off and wipe paper feed roller with damp cloth.

Wipe the paper feed roller (A) in the top feed with a moistened cloth or other materials. Do not touch the paper feed roller with your fingers, wipe it as rotating the shaft (B) with your fingers.



►►► Note

- If the shaft is not rotated, turn off the printer and turn it on again.

6. After wiping with damp cloth, press **ON** button.
7. Perform paper feed roller cleaning (**No wiping**) again.

►►► Note

- If printing data is sent to the printer when performing the paper feed roller cleaning with **Wipe with cloth**, the auto power on setting is disabled even if it is set to be automatically turned on.

In this case, set the printer to be automatically turned on again.

From the printer

➡ [Energy saving settings](#)

From the computer

➡ Managing the Printer Power (Windows)

➡ [Managing the Printer Power](#) (macOS)

If the problem is not resolved after cleaning the paper feed roller, contact your nearest Canon service center to request a repair.

Cleaning Inside the Printer (Bottom Plate Cleaning)

Remove stains from the inside of the printer. If the inside of the printer becomes dirty, printed paper may get dirty, so we recommend performing cleaning regularly.

You need to prepare: a sheet of A4 or Letter-sized plain paper*

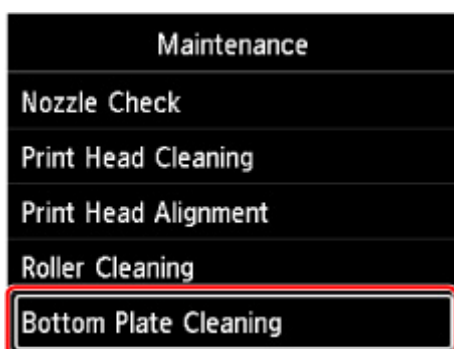
* Be sure to use a new piece of paper.

1. [Check that printer is turned on.](#)
2. Select **Maintenance** on HOME screen.

➡ [LCD and Operation Panel](#)

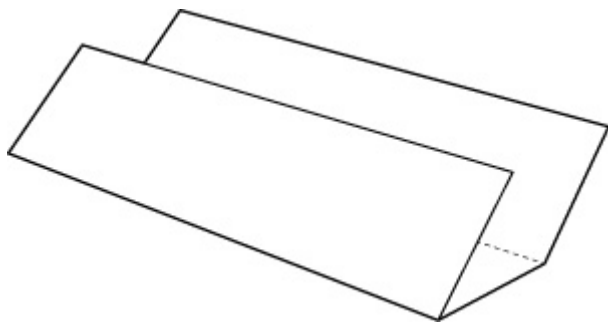
The **Maintenance** screen will appear.

3. Select **Bottom Plate Cleaning**.

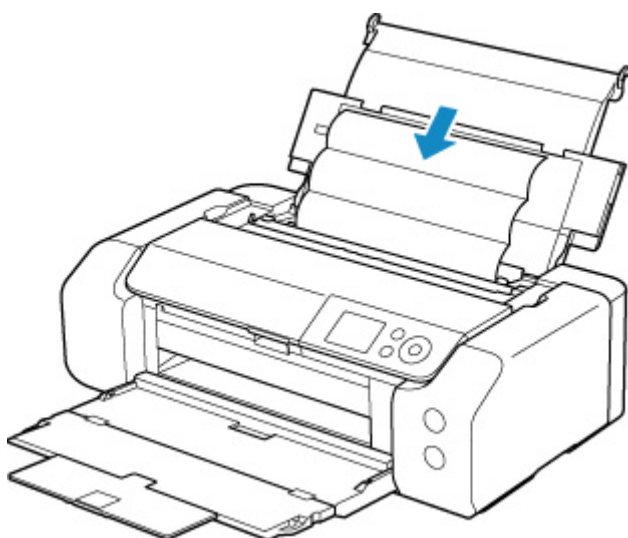


The confirmation screen will appear.

4. Select **Yes**.
5. Follow the message to remove any paper from the top feed, then select **OK**.
6. Fold A4 or Letter-sized plain paper so that short side is in thirds, unfold paper, then select **OK**.



7. Load this sheet of paper sideways in the top feed with the open side facing you.



8. Select **OK.**

The paper cleans the inside of the printer as it feeds through the printer.

Check the folded parts of the ejected paper. If they are smudged with ink, perform Bottom Plate Cleaning again.

9. When the completion message appears, select **OK.**

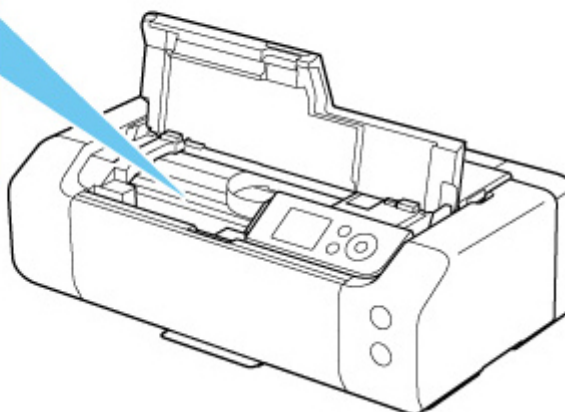
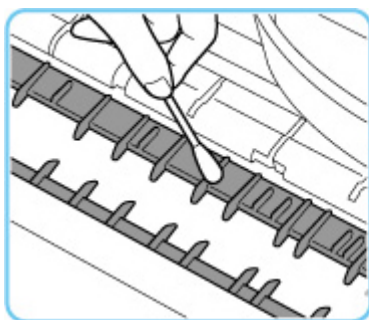
▶▶▶ Note

- When performing Bottom Plate Cleaning again, be sure to use a new piece of paper.

If the problem is not resolved after performing cleaning again, the protrusions inside the printer may be stained. Wipe off any ink from the protrusions using a cotton swab or the like.

▶▶▶ Important

- Be sure to turn off the power and unplug the power cord before cleaning the printer.



Other Maintenance

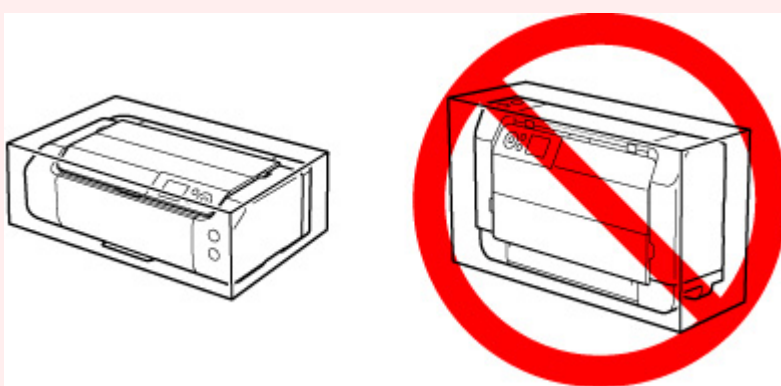
- [Transporting Your Printer](#)

Transporting Your Printer

When relocating the printer for changing your living place or repairing it, make sure of the following.

»» Important

- Pack the printer in a sturdy box so that it is placed with its bottom facing down, using sufficient protective material to ensure safe transport.
- With the print head and ink tank left installed in the printer, press the **ON** button to turn off the power. This allows the printer to automatically cap the print head, thus preventing it from drying.
- After packing, do not tilt the box containing the printer or turn it on its side or upside down. Doing so may cause the ink to leak during transport and cause damage to the printer.
- When a shipping agent is handling transport of the printer, have its box marked "THIS SIDE UP" to keep the printer with its bottom facing down. Mark also with "FRAGILE" or "HANDLE WITH CARE".



1. Turn the printer off.
2. Check that **ON** lamp is off and [unplug power cord](#).

»» Important

- Do not unplug the printer while the **ON** lamp is lit or flashing, as it may cause malfunction or damage to the printer, making the printer unable to print.

3. Retract trays.
4. Unplug the printer cable from the computer and from the printer, then unplug the power cord from the printer.
5. Use adhesive tape to secure all the covers on the printer to keep them from opening during transportation. Then pack the printer in the plastic bag.
6. Attach the protective material to the printer when packing the printer in the box.

Specifications

- Specifications
- Print Area

Specifications

General Specifications

Interface	USB Port: Hi-Speed USB * Network Port: Wired LAN: 100BASE-TX / 10BASE-T Wi-Fi: IEEE802.11n / IEEE802.11g / IEEE802.11b / IEEE802.11a * A computer that complies with Hi-Speed USB standard is required. Since the Hi-Speed USB interface is fully upwardly compatible with USB 1.1, it can be used at USB 1.1. USB and the network can be used at the same time. Wi-Fi and wired LAN cannot be used at the same time.
Operating environment	Temperature: 41 to 95 °F (5 to 35 °C) Humidity: 10 to 90 % RH (no condensation) * The performance of the printer may be reduced under certain temperature and humidity conditions. Recommended conditions: Temperature: 59 to 86 °F (15 to 30 °C) Humidity: 10 to 80 % RH (no condensation) * For the temperature and humidity conditions of papers such as photo paper, refer to the paper's packaging or the supplied instructions.
Storage environment	Temperature: 32 to 104 °F (0 to 40 °C) Humidity: 5 to 95 % RH (no condensation)
Power supply	AC 100-240 V, 50/60 Hz (The supplied power cord is only for the country or region you purchased.)
Power consumption	Printing: 16 W or less *1 Standby (minimum): 1.0 W or less *1*2 OFF: 0.2 W or less *1 USB connection to a PC *2 The wait time for standby cannot be changed.
External dimensions (W x D x H)	Approx. 25.2 x 15 x 7.9 in. (Approx. 639 x 379 x 200 mm) * With the trays retracted.
Weight	Approx. 31.0 lb (Approx. 14.1 kg) * With the Print Head and ink tanks installed.

Network Specifications

Communication protocol	SNMP, HTTP, TCP/IP (IPv4/IPv6)
Wired LAN	Supported Standards: IEEE802.3u (100BASE-TX) / IEEE802.3 (10BASE-T) Transfer speed: 10 Mbps/100 Mbps (auto switching) Security: IEEE802.1X (EAP-TLS/EAP-TTLS/PEAP)
Wi-Fi	Supported Standards: IEEE802.11n / IEEE802.11g / IEEE802.11b / IEEE802.11a Frequency bandwidth: 2.4 GHz / 5 GHz Channel: 2.4 GHz: 1-11 or 1-13 5 GHz: W52, W53, W56, W58 * Wireless Direct cannot be used in the 5GHz band. * Frequency bandwidth and available channels differ depending on country or region. Communication distance: Indoors 164 feet/50 m * Effective range varies depending on the installation environment and location. Security: WEP (64/128 bits) WPA-PSK (TKIP/AES) WPA2-PSK (TKIP/AES) Setup: WPS (Push button configuration/PIN code method) Easy wireless connect

Minimum System Requirements

Conform to the operating system's requirements when higher than those given here.

Windows

Operating System	Windows 10, Windows 8.1, Windows 7 SP1 Note: Operation can only be guaranteed on a PC with pre-installed Windows 7 or later. Printer driver, IJ Printer Assistant Tool, and IJ Network Device Setup Utility support the following OS: Windows Server 2008 R2 SP1, Windows Server 2012 R2, Windows Server 2016, and Windows Server 2019.
Hard Disk Space	2.0 GB or more Note: For bundled software installation. The necessary amount of hard disk space may be changed without notice.

macOS

Operating System	OS X 10.11.6, macOS 10.12 - macOS 10.15
Hard Disk Space	1.5 GB or more Note: For bundled software installation. The necessary amount of hard disk space may be changed without notice.

Other Supported OS

iOS, Android, Chrome OS Some functions may not be available with the supported OS. Refer to the Canon web site for details.

Mobile Printing Capability

Apple AirPrint
PIXMA Cloud Link
Mopria Print Service

- Internet connection or CD-ROM drive is required to install the software for Windows.
- macOS: For macOS, an internet connection is required during software installation.
- Internet connection is required to use all the user's guide.

Information in this manual is subject to change without notice.

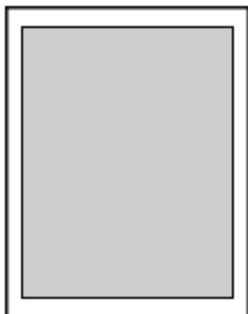
Print Area

- **Print Area**
- **Standard Sizes**
- **Sizes for 0.98 in. (25 mm) Margin Paper**
- **Envelopes**
- **Printable Discs**

Print Area

To maintain print quality, the printer leaves a margin around the edges of paper. The printable area is inside this margin.

Printable area  : You can print in this area.



»» Note

- By selecting Borderless Printing option, you can make prints with no margins.
- When performing Borderless Printing, slight cropping may occur at the edges since the printed image is enlarged to fill the whole page.
- When performing Borderless Printing, select **Magnification level for borderless** in **Print settings** of **Printer settings** to specify the amount of images that extends off the paper.

➡ [Print settings](#)

- For Borderless Printing, use the following paper:
 - Photo Paper Pro Platinum <PT-101>
 - Glossy Photo Paper "Everyday Use" <GP-501>
 - Photo Paper Glossy <GP-701>
 - Photo Paper Plus Glossy II <PP-201/PP-208/PP-301>
 - Photo Paper Pro Luster <LU-101>
 - Photo Paper Plus Semi-gloss <SG-201>
 - Matte Photo Paper <MP-101>[*1](#)
 - Photo Paper Pro Premium Matte <PM-101>[*1](#)
 - Premium Fine Art Rough <FA-RG1>[*1](#)
 - Double sided Matte Paper <MP-101D>
 - Greeting Card
 - Card Stock

*1 Borderless Printing is disabled depending on print settings. To enable Borderless Printing, remove margin restrictions.

➡ Print Options dialog box (Windows)

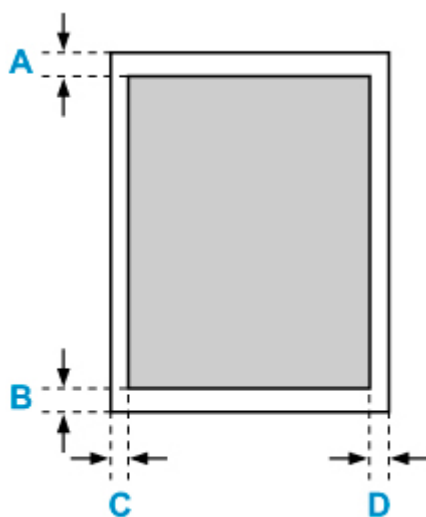
➡ [Advanced Paper Settings](#) (macOS)

Performing Borderless Printing on any other type of paper may substantially reduce printing quality and/or result in printouts with altered color hues.

- Borderless Printing is not available for A5, B5, B4, or Legal size paper, plain paper, envelopes or T-Shirt Transfers.
- Depending on the type of paper, Borderless Printing may reduce the print quality at the top and bottom edges of the paper or cause these parts to become smudged.

Standard Sizes

Size	Print Area (width x height)
Letter	8.00 x 10.69 in. (203.2 x 271.4 mm)
Legal	8.00 x 13.69 in. (203.2 x 347.6 mm)
11" x 17" (28 x 43 cm)	10.73 x 16.69 in. (272.6 x 423.8 mm)
A5	5.56 x 7.95 in. (141.2 x 202.0 mm)
A4	8.00 x 11.38 in. (203.2 x 289.0 mm)
A3	11.43 x 16.22 in. (290.2 x 412.0 mm)
A3+	12.69 x 18.70 in. (322.2 x 475.0 mm)
B5	6.90 x 9.80 in. (175.2 x 249.0 mm)
B4	9.85 x 14.02 in. (250.2 x 356.0 mm)
4" x 6" (10 x 15 cm)	3.73 x 5.69 in. (94.8 x 144.4 mm)
5" x 7" (13 x 18 cm)	4.73 x 6.69 in. (120.2 x 169.8 mm)
7" x 10" (18 x 25 cm)	6.73 x 9.69 in. (171.0 x 246.0 mm)
8" x 10" (20 x 25 cm)	7.73 x 9.69 in. (196.4 x 246.0 mm)
10" x 12" (25 x 30 cm)	9.73 x 11.69 in. (247.2 x 296.8 mm)
8.27 x 23.39 in. (210 x 594 mm)	8.00 x 23.07 in. (203.2 x 586.0 mm)
Square 5" x 5" 13 x 13 cm	4.53 x 4.53 in. (115.0 x 115.0 mm)
12" x 12" (30 x 30 cm)	11.73 x 11.68 in. (298.0 x 296.8 mm)



 Printable area

Letter, Legal

A: 0.12 in. (3.0 mm)

B: 0.20 in. (5.0 mm)

C: 0.25 in. (6.4 mm)

D: 0.25 in. (6.3 mm)

Square 5" x 5" 13 x 13 cm

- A: 0.24 in. (6.0 mm)
- B: 0.24 in. (6.0 mm)
- C: 0.24 in. (6.0 mm)
- D: 0.24 in. (6.0 mm)

Other than Letter, Legal or Square 5" x 5" 13 x 13 cm

- A: 0.12 in. (3.0 mm)
- B: 0.20 in. (5.0 mm)
- C: 0.13 in. (3.4 mm)
- D: 0.13 in. (3.4 mm)

Sizes for 0.98 in. (25 mm) Margin Paper

When art paper with 0.98 in. (25 mm) margins is selected, the printer is restricted from printing in the top and bottom 0.98 in. (25 mm) of the paper. We therefore recommend checking the printing area in the preview screen before printing.

If the print head is rubbing against the top and bottom edges of the paper, causing smudging, you can avoid this by using 0.98 in. (25 mm) margin paper.

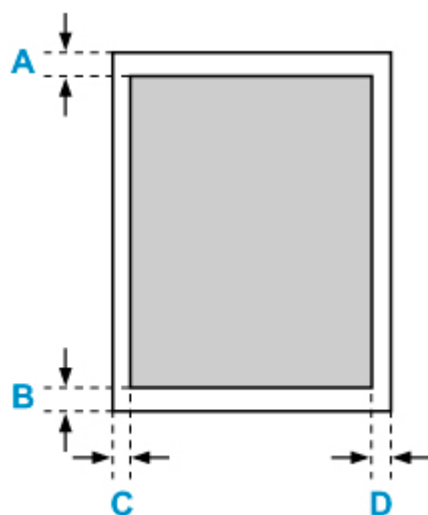
When you are using the following paper, the printer prints to paper sizes with 0.98 in. (25 mm) margins depending on print settings. To print to other page sizes, remove restrictions on margins.

- Matte Photo Paper <MP-101>
- Photo Paper Pro Premium Matte <PM-101>
- Premium Fine Art Rough <FA-RG1>

➡ Print Options dialog box (Windows)

➡ [Advanced Paper Settings](#) (macOS)

Size	Print Area (width x height)
Letter (0.98 in. (25 mm) margin)	8.00 x 9.03 in. (203.2 x 229.4 mm)
11" x 17" (28 x 43 cm) (0.98 in. (25 mm) margin)	10.73 x 15.03 in. (272.6 x 381.8 mm)
A4 (0.98 in. (25 mm) margin)	8.00 x 9.72 in. (203.2 x 247.0 mm)
A3 (0.98 in. (25 mm) margin)	11.43 x 14.57 in. (290.2 x 370.0 mm)
A3+ (0.98 in. (25 mm) margin)	12.69 x 17.05 in. (322.2 x 433.0 mm)
8.27 x 23.39 in. (210 x 594 mm) (0.98 in. (25 mm) margin)	8.00 x 21.42 in. (203.2 x 544.0 mm)



 Printable area

Letter

A: 0.98 in. (25.0 mm)

B: 0.98 in. (25.0 mm)

C: 0.25 in. (6.4 mm)

D: 0.25 in. (6.3 mm)

Other than Letter

A: 0.98 in. (25.0 mm)

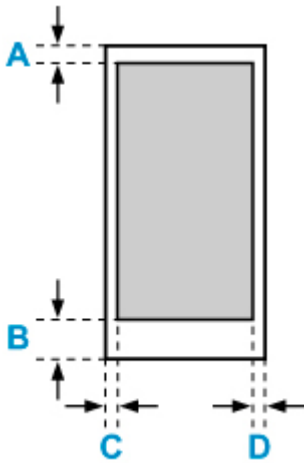
B: 0.98 in. (25.0 mm)

C: 0.13 in. (3.4 mm)

D: 0.13 in. (3.4 mm)

Envelopes

Size	Print Area (width x height)
Envelope Com 10	3.68 x 8.68 in. (93.5 x 220.6 mm)
Envelope DL	3.88 x 7.85 in. (98.8 x 199.3 mm)



 Printable area

A: 0.32 in. (8.0 mm)

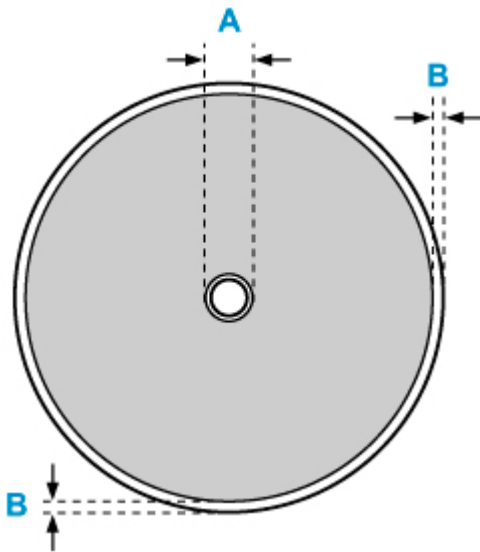
B: 0.50 in. (12.7 mm)

C: 0.23 in. (5.6 mm)

D: 0.23 in. (5.6 mm)

Printable Discs

The printing area of the printable disc is from 0.67 in. (17 mm) of the internal diameter to 0.04 in. (1 mm) from the external diameter of the printing surface.



Printable area

A: 0.67 in. (17.0 mm)

B: 0.04 in. (1.0 mm)

Safety

- **Safety Precautions**
- **Regulatory Information**
- **WEEE (EU&EEA)**
- **When Repairing, Lending, or Disposing of the Printer**
- **Legal Restrictions on Printing**

Safety Precautions

Safety Precautions

- This manual contains important notices and safety precautions about your printer.

Do not use the printer in ways other than described in the accompanying manuals, as this may result in fire, electric shock or other unexpected accidents.

Safety standard marks and declarations are only valid for the supported voltages and frequencies in the applicable countries or regions.

Warning

- Users with cardiac pacemakers:

This product emits a low-level magnetic flux. If you feel abnormalities, please move away from the product and consult your doctor.

- Do not use the printer in the following cases:

Stop use immediately, unplug the printer and call your local service representative to request repair.

- Metal objects or liquids are spilt inside the printer.
- The printer emits smoke, strange odors, or makes unusual noises.
- The power cord or plug overheat or are broken, bent or damaged in any way.
- Failure to adhere to the following may result in fire, electric shock, or injury:
 - Do not place product close to the flammable solvents such as alcohol or thinner.
 - Do not open or modify the printer.
 - Use only the power cord/cables that came with your printer. Do not use these cables with other devices.
 - Do not plug in to voltages or frequencies other than those specified.
 - Plug the power cord into the socket completely.
 - Do not plug in or unplug the power cord with wet hands.
 - Do not damage the power cord by twisting, bundling, tying, pulling or excessively bending it.
 - Do not place heavy objects on the power cord.
 - Do not connect multiple power cords to a single electrical outlet. Do not use multiple extension cords.
 - Do not leave the printer plugged in during lightning storms.
 - Always unplug the power cord and cables when cleaning. Do not use flammable sprays or liquids such as alcohol or thinners for cleaning.
 - Unplug the power cord once a month to check that it is not overheating, rusted, bent, scratched, split, or otherwise damaged.

Caution

- Do not put your hands inside the printer while printing.
- Do not touch the print head or other metal parts immediately after printing.
- Ink
 - Keep ink out of reach of children.
 - If ink is accidentally licked or swallowed, rinse out your mouth and drink one or two glasses of water. If irritation or discomfort occurs, obtain medical advice immediately.

- In case ink gets in contact with eyes, rinse with water immediately. In case ink gets in contact with skin, wash with soap and water immediately. If irritation to eyes or skin persists, obtain medical advice immediately.
-

General Notices

Choosing a Location

Refer to "[Specifications](#)" in the Online manual for details on operating environment.

- Do not install the printer in a location that is unstable or subject to excessive vibration.
- Do not install the printer in locations that get very hot (direct sunlight, or close to a heating source), very humid or dusty locations, or outdoors.
- Do not place the printer on a thick rug or carpet.
- Do not place the printer flush against a wall.

Power Supply

- Keep the area around the power outlet clear at all times so you can easily unplug the power cord if necessary.
- Never remove the plug by pulling on the cord.

General Notices

- Do not tilt the printer, stand it on end, or turn it upside down. This may cause ink to leak.
- Do not place anything on top of the printer. Be especially careful to avoid metal objects such as paper clips and staples, and containers holding flammable liquids such as alcohol or thinner.
- Do not attempt to open, disassemble or modify the ink tanks. Ink may leak and damage your printer.
- Do not throw print heads or ink tanks in the fire.

Regulatory Information

Users in the U.S.A.

FCC Notice (U.S.A. Only)

For 120V, 60Hz model

Model Number: K10512 (Contains FCC Approved WLAN Module K30374)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Use of a shielded cable is required to comply with Class B limits in Subpart B of Part 15 of the FCC Rules.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The equipment complies with FCC radiation exposure limits for uncontrolled equipment. This equipment should be installed and operated with minimum distance at least 20cm between the radiator and persons body (excluding extremities: hands, wrists, feet and ankles) and must not be colocated or operated with any other antenna or transmitter.

Canon U.S.A., Inc.

One Canon Park

Melville, New York 11747

1-800-652-2666

Interference

Do not use the printer around medical equipment or other electronic devices. Signals from the printer may interfere with the correct operation of these devices.

Users in Australia

5150 - 5350MHz band is indoor use only.

In Australia, use on channels 120-128 are prohibited in 5GHz Wireless LAN band.

Users in New Zealand

5150 - 5250MHz band is indoor use only.

WEEE (EU&EEA)

Only for European Union and EEA (Norway, Iceland and Liechtenstein)



These symbols indicate that this product is not to be disposed of with your household waste, according to the WEEE Directive (2012/19/EU), the Battery Directive (2006/66/EC) and/or national legislation implementing those Directives. If a chemical symbol is printed beneath the symbol shown above, in accordance with the Battery Directive, this indicates that a heavy metal (Hg = Mercury, Cd = Cadmium, Pb = Lead) is present in this battery or accumulator at a concentration above an applicable threshold specified in the Battery Directive. This product should be handed over to a designated collection point, e.g., on an authorized one-for-one basis when you buy a new similar product or to an authorized collection site for recycling waste electrical and electronic equipment (EEE) and batteries and accumulators. Improper handling of this type of waste could have a possible impact on the environment and human health due to potentially hazardous substances that are generally associated with EEE. Your cooperation in the correct disposal of this product will contribute to the effective usage of natural resources. For more information about the recycling of this product, please contact your local city office, waste authority, approved scheme or your household waste disposal service or visit www.canon-europe.com/weee, or www.canon-europe.com/battery.

Nur für Europäische Union und EWR (Norwegen, Island und Liechtenstein)



Diese Symbole weisen darauf hin, dass dieses Produkt gemäß WEEE-Richtlinie (2012/19/EU; Richtlinie über Elektro- und Elektronik-Altgeräte), Batterien-Richtlinie (2006/66/EG) und nationalen Gesetzen zur Umsetzung dieser Richtlinien nicht über den Hausmüll entsorgt werden darf. Falls sich unter dem oben abgebildeten Symbol ein chemisches Symbol befindet, bedeutet dies gemäß der Batterien-Richtlinie, dass in dieser Batterie oder diesem Akkumulator ein Schwermetall (Hg = Quecksilber, Cd = Cadmium, Pb = Blei) in einer Konzentration vorhanden ist, die über einem in der Batterien-Richtlinie angegebenen Grenzwert liegt. Dieses Produkt muss bei einer dafür vorgesehenen Sammelstelle abgegeben werden. Dies kann z. B. durch Rückgabe beim Kauf eines neuen ähnlichen Produkts oder durch Abgabe bei einer autorisierten Sammelstelle für die Wiederaufbereitung von Elektro- und Elektronik-Altgeräten sowie Batterien und Akkumulatoren geschehen. Der unsachgemäße Umgang mit Altgeräten kann aufgrund potenziell gefährlicher Stoffe, die generell mit Elektro- und Elektronik-Altgeräten in Verbindung stehen, negative Auswirkungen auf die Umwelt und die menschliche Gesundheit haben. Durch Ihre Mitarbeit bei der umweltgerechten Entsorgung dieses Produkts tragen Sie zu einer effektiven Nutzung natürlicher Ressourcen bei. Um weitere Informationen über die Wiederverwertung dieses Produkts zu erhalten, wenden Sie sich an Ihre Stadtverwaltung, den öffentlich-rechtlichen Entsorgungsträger, eine autorisierte Stelle für die Entsorgung von Elektro- und Elektronik-Altgeräten oder Ihr örtliches

Entsorgungsunternehmen oder besuchen Sie www.canon-europe.com/weee, oder www.canon-europe.com/battery.

Union Européenne, Norvège, Islande et Liechtenstein uniquement.



Ces symboles indiquent que ce produit ne doit pas être mis au rebut avec les ordures ménagères, comme le spécifient la Directive européenne DEEE (2012/19/UE), la Directive européenne relative à l'élimination des piles et des accumulateurs usagés (2006/66/CE) et les lois en vigueur dans votre pays appliquant ces directives. Si un symbole de toxicité chimique est imprimé sous le symbole illustré ci-dessus conformément à la Directive relative aux piles et aux accumulateurs, il indique la présence d'un métal lourd (Hg = mercure, Cd = cadmium, Pb = plomb) dans la pile ou l'accumulateur à une concentration supérieure au seuil applicable spécifié par la Directive. Ce produit doit être confié au distributeur à chaque fois que vous achetez un produit neuf similaire, ou à un point de collecte mis en place par les collectivités locales pour le recyclage des Déchets des Équipements Électriques et Électroniques (DEEE). Le traitement inapproprié de ce type de déchet risque d'avoir des répercussions sur l'environnement et la santé humaine, du fait de la présence de substances potentiellement dangereuses généralement associées aux équipements électriques et électroniques. Votre entière coopération dans le cadre de la mise au rebut correcte de ce produit favorisera une meilleure utilisation des ressources naturelles. Pour plus d'informations sur le recyclage de ce produit, contactez vos services municipaux, votre éco-organisme ou les autorités locales compétentes, ou consultez le site www.canon-europe.com/weee, ou www.canon-europe.com/battery.

Uitsluitend bestemd voor de Europese Unie en EER (Noorwegen, IJsland en Liechtenstein)



Met deze symbolen wordt aangegeven dat dit product in overeenstemming met de AEEA-richtlijn (2012/19/EU), de richtlijn 2006/66/EG betreffende batterijen en accu's en/of de plaatselijk geldende wetgeving waarin deze richtlijnen zijn geïmplementeerd, niet bij het normale huisvuil mag worden weggegooid. Indien onder het hierboven getoonde symbool een chemisch symbool gedrukt staat, geeft dit in overeenstemming met de richtlijn betreffende batterijen en accu's aan dat deze batterij of accu een zwaar metaal bevat (Hg = kwik, Cd = cadmium, Pb = lood) waarvan de concentratie de toepasselijke drempelwaarde in overeenstemming met de genoemde richtlijn overschrijdt. Dit product dient te worden ingeleverd bij een hiervoor aangewezen inzamelpunt, bijv. door dit in te leveren bij een hiertoe erkend verkooppunt bij aankoop van een gelijksoortig product, of bij een officiële inzameldienst voor de recycling van elektrische en elektronische apparatuur (EEA) en batterijen en accu's. Door de potentieel gevaarlijke stoffen die gewoonlijk gepaard gaan met EEA, kan onjuiste verwerking van dit type afval mogelijk nadelige gevolgen hebben voor het milieu en de menselijke gezondheid. Uw medewerking bij het op juiste wijze weggooiën van dit product draagt bij tot effectief gebruik van natuurlijke hulpbronnen. Voor verdere informatie over recycling van dit product kunt u contact opnemen met uw plaatselijke gemeente,

afvaldienst, officiële dienst voor klein chemisch afval of afvalstortplaats, of kunt u terecht op www.canon-europe.com/weee, of www.canon-europe.com/battery.

Sólo para la Unión Europea y el Área Económica Europea (Noruega, Islandia y Liechtenstein)



Estos iconos indican que este producto no debe desecharse con los residuos domésticos de acuerdo con la Directiva sobre RAEE (2012/19/UE) y la Directiva sobre Pilas y Acumuladores (2006/66/CE) y/o la legislación nacional. Si aparece un símbolo químico bajo este icono, de acuerdo con la Directiva sobre Pilas y Acumuladores, significa que la pila o el acumulador contiene metales pesados (Hg = Mercurio, Cd = Cadmio, Pb = Plomo) en una concentración superior al límite especificado en dicha directiva. Este producto deberá entregarse en un punto de recogida designado, por ejemplo, entregándolo en el lugar de venta al adquirir un producto nuevo similar o en un centro autorizado para la recogida de residuos de aparatos eléctricos y electrónicos (RAEE), baterías y acumuladores. La gestión incorrecta de este tipo de residuos puede afectar al medio ambiente y a la salud humana debido a las sustancias potencialmente nocivas que suelen contener estos aparatos. Su cooperación en la correcta eliminación de este producto contribuirá al correcto aprovechamiento de los recursos naturales. Los usuarios tienen derecho a devolver pilas, acumuladores o baterías usados sin coste alguno. El precio de venta de pilas, acumuladores y baterías incluye el coste de la gestión medioambiental de su desecho, y no es necesario mostrar la cuantía de dicho coste en la información y la factura suministradas a los usuarios finales. Si desea más información sobre el reciclado de este producto, póngase en contacto con su municipio, el servicio o el organismo encargado de la gestión de residuos domésticos o visite www.canon-europe.com/weee, o www.canon-europe.com/battery.

Només per a la Unió Europea i a l'Espai Econòmic Europeu (Noruega, Islàndia i Liechtenstein)



Aquests símbols indiquen que aquest producte no s'ha de llençar amb les escombraries de la llar, d'acord amb la RAEE (2012/19/UE), la Directiva relativa a piles i acumuladors (2006/66/CE) i la legislació nacional que implementi aquestes directives. Si al costat d'aquest símbol hi apareix imprès un símbol químic, segons especifica la Directiva relativa a piles i acumuladors, significa que la bateria o l'acumulador conté un metall pesant (Hg = mercuri, Cd = cadmi, Pb = plom) en una concentració superior al límit aplicable especificat en la Directiva. Aquest producte s'hauria de lliurar en un dels punts de recollida designats, com per exemple, intercanviant un per un en comprar un producte similar o lliurant-lo en un lloc de recollida autoritzat per al reciclatge de residus d'aparells elèctrics i electrònics (RAEE) i piles i acumuladors. La manipulació inadequada d'aquest tipus de residus podria tenir un impacte negatiu en l'entorn i en la salut humana, a causa de les substàncies potencialment perilloses que normalment estan associades a l'RAEE. La vostra cooperació a l'hora de rebutjar correctament aquest producte contribuirà a la utilització efectiva dels recursos naturals. Els usuaris tenen dret a retornar les bateries o els

acumuladors usats sense cap càrrec. El preu de venda de les bateries i els acumuladors inclou el cost de la gestió ambiental dels residus i no es necessari mostrar l'import d'aquest cost en aquest fullet o en la factura que es lliuri a l'usuari final. Per a més informació sobre el reciclatge d'aquest producte, contacteu amb l'oficina municipal, les autoritats encarregades dels residus, el pla de residus homologat o el servei de recollida d'escombraries domèstiques de la vostra localitat o visiteu www.canon-europe.com/weee, o www.canon-europe.com/battery.

Solo per Unione Europea e SEE (Norvegia, Islanda e Liechtenstein)



Questi simboli indicano che il prodotto non può essere smaltito con i rifiuti domestici, ai sensi della Direttiva RAEE (2012/19/UE), della Direttiva sulle Batterie (2006/66/CE) e/o delle leggi nazionali che attuano tali Direttive. Se sotto il simbolo indicato sopra è riportato un simbolo chimico, in osservanza della Direttiva sulle batterie, tale simbolo indica la presenza di un metallo pesante (Hg = Mercurio, Cd = Cadmio, Pb = Piombo) nella batteria o nell'accumulatore con un livello di concentrazione superiore a una soglia applicabile specificata nella Direttiva sulle batterie. Il prodotto deve essere conferito a un punto di raccolta designato, ad esempio il rivenditore in caso di acquisto di un nuovo prodotto simile oppure un centro di raccolta autorizzato per il riciclaggio di rifiuti di apparecchiature elettriche ed elettroniche (RAEE) nonché di batterie e accumulatori. Un trattamento improprio di questo tipo di rifiuti può avere conseguenze negative sull'ambiente e sulla salute umana a causa delle sostanze potenzialmente nocive solitamente contenute in tali rifiuti. La collaborazione dell'utente per il corretto smaltimento di questo prodotto contribuirà a un utilizzo efficace delle risorse naturali ed eviterà di incorrere in sanzioni amministrative ai sensi dell'art. 255 e successivi del Decreto Legislativo n. 152/06. Per ulteriori informazioni sul riciclaggio di questo prodotto, contattare le autorità locali, l'ente responsabile della raccolta dei rifiuti, un rivenditore autorizzato o il servizio di raccolta dei rifiuti domestici, oppure visitare il sito www.canon-europe.com/weee, o www.canon-europe.com/battery.

Apenas para a União Europeia e AEE (Noruega, Islândia e Liechtenstein)



Estes símbolos indicam que este produto não deve ser eliminado juntamente com o seu lixo doméstico, segundo a Diretiva REEE de 2012/19/UE, a Diretiva de Baterias (2006/66/CE) e/ou a sua legislação nacional que transponha estas Diretivas. Se houver um símbolo químico impresso como mostrado abaixo, de acordo com a Diretiva de Baterias, isto indica que um metal pesado (Hg = Mercúrio, Cd = Cádmio, Pb = Chumbo) está presente nesta pilha ou acumulador, numa concentração acima de um limite aplicável especificado na Diretiva. Este produto deve ser entregue num ponto de recolha designado, por exemplo num local autorizado de troca quando compra um equipamento novo idêntico, ou num local de recolha autorizado para reciclar equipamento elétrico e eletrónico (EEE) em fim de vida, bem como pilhas e baterias. O tratamento inadequado deste tipo de resíduos pode ter um impacto negativo no ambiente e na saúde humana, devido a substâncias potencialmente perigosas que estão associadas com

equipamentos do tipo EEE. A sua cooperação no tratamento correto deste produto irá contribuir para a utilização mais eficaz dos recursos naturais. Para obter mais informações acerca de como reciclar este produto, por favor contacte as suas autoridades locais responsáveis pela matéria, serviço de recolha aprovado para pilhas e baterias ou serviço de recolha de resíduos sólidos domésticos da sua municipalidade, ou visite www.canon-europe.com/weee, ou www.canon-europe.com/battery.

Gælder kun i Europæiske Union og EØS (Norge, Island og Liechtenstein)



Disse symboler betyder, at produktet ikke må bortskaffes sammen med dagrenovation i henhold til WEEE-direktivet (2012/19/EU), batteridirektivet (2006/66/EF) og/eller den lokale lovgivning, som disse direktiver er gennemført i. Hvis der i overensstemmelse med batteridirektivet er trykt et kemisk symbol under det symbol, der er vist ovenfor, betyder det, at batteriet eller akkumulatoren indeholder tungmetaller (Hg = kviksølv, Cd = cadmium, Pb = bly) i en koncentration, som ligger over de grænseværdier, der er beskrevet i batteridirektivet. Produktet skal afleveres på et godkendt indsamlingssted, f.eks. i overensstemmelse med en godkendt én-til-én-procedure, når du indkøber et nyt tilsvarende produkt, eller på et godkendt indsamlingssted for elektronikaffald samt for batterier og akkumulatorer. Forkert håndtering af denne type affald kan medføre negative konsekvenser for miljøet og menneskers helbred på grund af de potentielt sundhedsskadelige stoffer, der generelt kan forefindes i elektrisk og elektronisk udstyr. Når du foretager korrekt bortskaffelse af produktet, bidrager du til effektiv brug af naturressourcerne. Kontakt din kommune, den lokale affaldsmyndighed, det lokale affaldsanlæg, eller besøg www.canon-europe.com/weee, eller www.canon-europe.com/battery for at få flere oplysninger om genbrug af dette produkt.

Μόνο για την Ευρωπαϊκή Ένωση και τον ΕΟΧ (Νορβηγία, Ισλανδία και Λιχτενστάιν)



Αυτά τα σύμβολα υποδεικνύουν ότι αυτό το προϊόν δεν πρέπει να απορρίπτεται μαζί με τα οικιακά απορρίμματα, σύμφωνα με την Οδηγία για τα Απόβλητα Ηλεκτρικού και Ηλεκτρονικού Εξοπλισμού (ΑΗΗΕ) (2012/19/ΕΕ), την Οδηγία για τις Ηλεκτρικές Στήλες (2006/66/ΕΚ) ή/και την εθνική νομοθεσία που εφαρμόζει τις Οδηγίες εκείνες. Εάν κάποιο χημικό σύμβολο είναι τυπωμένο κάτω από το σύμβολο που φαίνεται παραπάνω, σύμφωνα με την Οδηγία για τις Ηλεκτρικές Στήλες, υποδηλώνει ότι κάποιο βαρύ μέταλλο (Hg = Υδράργυρος, Cd = Κάδμιο, Pb = Μόλυβδος) υπάρχει στην μπαταρία ή τον συσσωρευτή σε συγκέντρωση μεγαλύτερη από το ισχύον επίπεδο που καθορίζεται στην Οδηγία για τις Ηλεκτρικές Στήλες. Αυτό το προϊόν πρέπει να παραδίδεται σε καθορισμένο σημείο συλλογής, π.χ. σε μια εξουσιοδοτημένη βάση ανταλλαγής όταν αγοράζετε ένα νέο παρόμοιο προϊόν ή σε μια εξουσιοδοτημένη θέση συλλογής για την ανακύκλωση των αποβλήτων ηλεκτρικού και ηλεκτρονικού εξοπλισμού (ΗΗΕ) και των ηλεκτρικών στηλών και συσσωρευτών. Ο ακατάλληλος χειρισμός αυτού του τύπου αποβλήτων μπορεί να έχει αρνητικό αντίκτυπο στο περιβάλλον και την υγεία του ανθρώπου, λόγω δυνητικά επικίνδυνων ουσιών που

γενικά συνδέονται με τον ΗΗΕ. Η συνεργασία σας για τη σωστή απόρριψη αυτού του προϊόντος θα συμβάλει στην αποτελεσματική χρήση των φυσικών πόρων. Για περισσότερες πληροφορίες σχετικά με ανακύκλωση αυτού του προϊόντος, επικοινωνήστε με το τοπικό γραφείο της πόλης σας, την υπηρεσία απορριμμάτων, το εγκεκριμένο σχήμα ή την υπηρεσία απόρριψης οικιακών αποβλήτων ή επισκεφθείτε τη διεύθυνση www.canon-europe.com/wEEE ή www.canon-europe.com/battery.

Gjelder kun den europeiske union og EØS (Norge, Island og Liechtenstein)



Disse symbolene indikerer at dette produktet ikke skal kastes sammen med husholdningsaffald, i henhold til WEEE-direktivet (2012/19/EU), batteridirektivet (2006/66/EF) og/eller national lov som har implementert disse direktivene. Hvis et kemisk symbol vises under symbolet vist ovenfor, i samsvar med batteridirektivet, indikerer dette at et tungmetall (Hg = kvikksølv, Cd = kadmium, Pb = bly) findes i batteriet eller akkumulatoren i en konsentrasjon over en gjeldende øvre grense som er spesifisert i batteridirektivet. Produktet må leveres til et dertil egnet innsamlingspunkt, det vil si på en autorisert en-til-en-basis når en kjøper et nytt lignende produkt, eller til et autorisert innsamlingssted for resirkulering av avfall fra elektrisk og elektronisk utstyr (EE-utstyr) og batterier og akkumulatorer. Feil håndtering av denne typen avfall kan være miljø- og helseskadelig på grunn av potensielt skadelige stoffer som ofte brukes i EE-utstyr. Din innsats for korrekt avhending av produktet vil bidra til effektiv bruk av naturressurser. Du kan få mer informasjon om resirkulering av dette produktet ved å kontakte lokale myndigheter, avfallsadministrasjonen, et godkjent program eller husholdningens renovasjonsselskap, eller gå til www.canon-europe.com/wEEE, eller www.canon-europe.com/battery.

Vain Euroopan unionin sekä ETA:n (Norja, Islanti ja Liechtenstein) alueelle.



Nämä tunnukset osoittavat, että sähkö- ja elektroniikkalaiteromua koskeva direktiivi (SER-direktiivi, 2012/19/EU), paristoista ja akuista annettu direktiivi (2006/66/EY) sekä kansallinen lainsäädäntö kieltävät tuotteen hävittämisen talousjätteen mukana. Jos yllä olevan symbolin alapuolelle on paristodirektiivin mukaisesti painettu kemiallisen aineen tunnus, kyseinen paristo tai akku sisältää raskasmetalleja (Hg = elohopea, Cd = kadmium, Pb = lyijy) enemmän kuin paristodirektiivin salliman määrän. Tuote on vietävä asianmukaiseen keräyspisteeseen, esimerkiksi kodinkoneliikkeeseen uutta vastaavaa tuotetta ostettaessa tai viralliseen sähkö- ja elektroniikkalaiteromun tai paristojen ja akkujen keräyspisteeseen. Sähkö- ja elektroniikkalaiteromun virheellinen käsittely voi vahingoittaa ympäristöä ja ihmisten terveyttä, koska laitteet saattavat sisältää ympäristölle ja terveydelle haitallisia aineita. Tuotteen asianmukainen hävittäminen säästää myös luonnonvaroja. Jos haluat lisätietoja tämän tuotteen kierrätyksestä, ota yhteys kunnan jätehuoltoviranomaisiin tai käyttämäsi jätehuolto-yhtiöön tai käy osoitteessa www.canon-europe.com/wEEE, tai www.canon-europe.com/battery.

Endast för Europeiska unionen och EES (Norge, Island och Liechtenstein)



De här symbolerna visar att produkten inte får sorteras och slängas som hushållsavfall enligt WEEE-direktivet (2012/19/EU), batteridirektivet (2006/66/EG) och/eller nationell lagstiftning som implementerar dessa direktiv. Om en kemisk symbol förekommer under ovanstående symbol innebär detta enligt Batteridirektivet att en tungmetall (Hg = Kvicksilver, Cd = Kadmium, Pb = Bly) förekommer i batteriet eller ackumulatorn med en koncentration som överstiger tillämplig gräns som anges i Batteridirektivet. Produkten ska lämnas in på en avsedd insamlingsplats, t.ex. på en återvinningsstation auktoriserad att hantera elektrisk och elektronisk utrustning (EE-utrustning) samt batterier och ackumulatörer eller hos handlare som är auktoriserade att byta in varor då nya, motsvarande köps (en mot en). Olämplig hantering av avfall av den här typen kan ha negativ inverkan på miljön och människors hälsa på grund av de potentiellt farliga ämnen som kan återfinnas i elektrisk och elektronisk utrustning. Din medverkan till en korrekt avfallshantering av produkten bidrar till effektiv användning av naturresurserna. Om du vill ha mer information om var du kan lämna in den här produkten, kontakta ditt lokala kommunkontor, berörd myndighet eller företag för avfallshantering eller se www.canon-europe.com/weee, eller www.canon-europe.com/battery.

Pouze Evropská unie a EHP (Norsko, Island a Lichtenštejsko)



Tento symbol znamená, že podle směrnice OEEZ (2012/19/EU), směrnice o bateriích (2006/66/ES) a/ nebo podle vnitrostátních právních prováděcích předpisů k těmto směrnicím nemá být tento výrobek likvidován s odpadem z domácností. Je-li v souladu s požadavky směrnice o bateriích vytištěna pod výše uvedeným symbolem chemická značka, udává, že tato baterie nebo akumulátor obsahuje těžké kovy (Hg = rtuť, Cd = kadmium, Pb = olovo) v koncentraci vyšší, než je příslušná hodnota předepsaná směrnicí. Tento výrobek má být vrácen do určeného sběrného místa, např. v rámci autorizovaného systému odběru jednoho výrobku za jeden nově prodaný podobný výrobek, nebo do autorizovaného sběrného místa pro recyklaci odpadních elektrických a elektronických zařízení (OEEZ), baterií a akumulátorů. Nevhodné nakládání s tímto druhem odpadu by mohlo mít negativní dopad na životní prostředí a lidské zdraví, protože elektrická a elektronická zařízení zpravidla obsahují potenciálně nebezpečné látky. Vaše spolupráce na správné likvidaci tohoto výrobku napomůže efektivnímu využívání přírodních zdrojů. Chcete-li získat podrobné informace týkající se recyklace tohoto výrobku, obraťte se prosím na místní úřad, orgán pro nakládání s odpady, schválený systém nakládání s odpady či společnost zajišťující likvidaci domovního odpadu, nebo navštivte webové stránky www.canon-europe.com/weee nebo www.canon-europe.com/battery.

Csak az Európai Unió és az EGT (Norvégia, Izland és Liechtenstein) országában



Ezek a szimbólumok azt jelzik, hogy a termék hulladékkezelése a háztartási hulladéktól különválasztva, az elektromos és elektronikus berendezések hulladékairól (WEEE) szóló (2012/19/EU) irányelvnek és az elemekről és akkumulátorokról, valamint a hulladék elemekről és akkumulátorokról szóló (2006/66/EK) irányelvnek megfelelően és/vagy ezen irányelveknek megfelelő helyi előírások szerint történik.

Amennyiben a fent feltüntetett szimbólum alatt egy veggyel is szerepel, az elemekről és akkumulátorokról szóló irányelvben foglaltak értelmében ez azt jelzi, hogy az elem vagy az akkumulátor az irányelvben meghatározott határértéknél nagyobb mennyiségben tartalmaz nehézfémeket (Hg = higany, Cd = kadmium, Pb = ólom). E terméket az arra kijelölt gyűjtőhelyre kell juttatni – pl. hasonló termék vásárlásakor a régi becserélésére vonatkozó hivatalos program keretében, vagy az elektromos és elektronikus berendezések (EEE) hulladékainak gyűjtésére, valamint a hulladék elemek és hulladék akkumulátorok gyűjtésére kijelölt hivatalos gyűjtőhelyre. Az ilyen jellegű hulladékok nem előírászerű kezelése az elektromos és elektronikus berendezésekhez (EEE) általánosan kapcsolható potenciálisan veszélyes anyagok révén hatással lehet a környezetre és az egészségre. E termék megfelelő leselejtezésével Ön is hozzájárul a természeti források hatékony használatához. A termék újrahasznosítását illetően informálódjon a helyi polgármesteri hivatalnál, a helyi közterület-fenntartó vállalatnál, a hivatalos hulladéklerakó telephelyen vagy a háztartási hulladék begyűjtését végző szolgáltatónál, illetve látogasson el a www.canon-europe.com/weee, vagy www.canon-europe.com/battery internetes oldalra.

Tylko dla krajów Unii Europejskiej oraz EOG (Norwegia, Islandia i Liechtenstein)



Te symbole oznaczają, że produkt nie należy wyrzucać razem z odpadami gospodarstwa domowego, zgodnie z dyrektywą WEEE w sprawie zużytego sprzętu elektrycznego i elektronicznego (2012/19/UE) lub dyrektywą w sprawie baterii (2006/66/WE) bądź przepisami krajowymi wdrażającymi te dyrektywy. Jeśli pod powyższym symbolem znajduje się symbol chemiczny, zgodnie z dyrektywą w sprawie baterii oznacza to, że bateria lub akumulator zawiera metal ciężki (Hg = rtęć, Cd = kadm, Pb = ołów) w stężeniu przekraczającym odpowiedni poziom określony w dyrektywie w sprawie baterii. Użytkownicy baterii i akumulatorów mają obowiązek korzystać z dostępnego programu zwrotu, recyklingu i utylizacji baterii oraz akumulatorów. Niewłaściwe postępowanie z tego typu odpadami może mieć wpływ na środowisko i zdrowie ludzi ze względu na substancje potencjalnie niebezpieczne, związane ze użytym sprzętem elektrycznym i elektronicznym. Państwa współpraca w zakresie właściwej utylizacji tego produktu przyczyni się do efektywnego wykorzystania zasobów naturalnych. W celu uzyskania informacji o sposobie recyklingu tego produktu prosimy o kontakt z właściwym urzędem miejskim lub zakładem gospodarki komunalnej bądź zapraszamy na stronę www.canon-europe.com/weee, lub www.canon-europe.com/battery.

Platí len pre štáty Európskej únie a EHP (Nórsko, Island a Lichtenštajnsko)



Tieto symboly označujú, že podľa Smernice o odpade z elektrických a elektronických zariadení (OEEZ) 2012/19/EÚ, Smernice o batériách (2006/66/ES) a podľa platnej legislatívy Slovenskej republiky sa tento produkt nesmie likvidovať spolu s komunálnym odpadom. Ak je chemická značka vytlačená pod vyššie uvedeným symbolom, znamená to, že táto batéria alebo akumulátor obsahuje ťažký kov (Hg = ortuť, Cd = kadmium, Pb = olovo) v koncentrácii vyššej, ako je príslušná povolená hodnota stanovená v Smernici o batériách. Produkt je potrebné odovzdať do určenej zberne, napr. prostredníctvom výmeny za kúpu nového podobného produktu, alebo na autorizované zberné miesto, ktoré spracúva odpad z elektrických a elektronických zariadení (EEZ), batérií a akumulátorov. Nesprávna manipulácia s takýmto typom odpadu môže mať negatívny vplyv na životné prostredie a ľudské zdravie, pretože elektrické a elektronické zariadenia obsahujú potenciálne nebezpečné látky. Spolupracou na správnej likvidácii tohto produktu prispějete k účinnému využívaniu prírodných zdrojov. Ďalšie informácie o recyklácii tohto produktu získate od miestneho úradu, úradu životného prostredia, zo schváleného plánu OEEZ alebo od spoločnosti, ktorá zaisťuje likvidáciu komunálneho odpadu. Viac informácií nájdete aj na webovej stránke: www.canon-europe.com/wEEE, alebo www.canon-europe.com/battery.

Üksnes Euroopa Liit ja EMP (Norra, Island ja Liechtenstein)



Antud sümbolid viitavad sellele, et vastavalt elektri- ja elektroonikaseadmete jäätmeid käsitlevale direktiivile (2012/19/EL), patareisid ja akusid ning patarei- ja akujäätmeid käsitlevale direktiivile (2006/66/EÜ) ja/või nimetatud direktiive rakendavatele riiklikele õigusaktidele ei või seda toodet koos olmejäätmetega ära visata. Kui keemiline sümbol on trükitud eespool toodud sümboli alla, siis tähendab see, et antud patareis või akus leiduva raskemetalli (Hg = elavhõbe, Cd = kaadmium, Pb = plii) kontsentratsioonitase on kõrgem kui patareisid ja akusid ning patarei- ja akujäätmeid käsitlevas direktiivis sätestatud piirmäär. Antud tootest tekkinud jäätmed tuleb anda vastavasse kogumispunkti, nt müügipunkti, mis on volitatud üks ühe vastu vahetama, kui ostate uue sarnase toote, või vastavasse elektri- ja elektroonikaseadmete jäätmete ning patareide ja akude ümbertöötlemiseks mõeldud kogumispunkti. Antud liiki jäätmete vale käitlemine võib kahjustada keskkonda ja inimeste tervist elektri- ja elektroonikajäätmetes tavaliselt leiduvate potentsiaalselt ohtlike ainete tõttu. Antud tootest tekkinud jäätmete nõuetekohase kõrvaldamisega aitate kasutada loodusvarasid efektiivselt. Täiendava teabe saamiseks elektri- ja elektroonikaseadmetest tekkinud jäätmete ning patarei- ja akujäätmete tagastamise ja ümbertöötlemise kohta võtke ühendust kohaliku omavalitsusega, asjakohase valitsusasutusega, asjakohase tootjavastutusorganisatsiooniga või olmejäätmete käitlejaga. Lisateavet leitate ka Interneti-leheküljelt www.canon-europe.com/wEEE või www.canon-europe.com/battery.

Tikai Eiropas Savienībai un EEZ (Norvēģijai, Islandei un Lihtenšteinai)



Šie simboli norāda, ka atbilstoši ES Direktīvai (2012/19/ES) par elektrisko un elektronisko iekārtu atkritumiem (EEIA), Direktīvai (2006/66/EK) par baterijām un akumulatoriem, un akumulatoru atkritumiem, ar ko atceļ Direktīvu 91/157/EEK, un vietējiem tiesību aktiem šo izstrādājumu nedrīkst izmest kopā ar sadzīves atkritumiem. Ja zem iepriekš norādītā simbola ir uzdrukāts ķīmiskais simbols, saskaņā ar direktīvu par baterijām un akumulatoriem tas nozīmē, ka šīs baterijas vai akumulatori satur smagos metālus (Hg = dzīvsudrabs, Cd = kadmījs, Pb = svins) un to koncentrācijas līmenis pārsniedz direktīvā par baterijām un akumulatoriem minēto piemērojamo sliekšni. Šis izstrādājums ir jānodod piemērotā savākšanas vietā, piemēram, apstiprinātā veikalā, kur iegādājaties līdzīgu jaunu produktu un atstājat veco, vai apstiprinātā vietā izlietotu elektrisko un elektronisko iekārtu un bateriju un akumulatoru pārstrādei. Nepareiza šāda veida atkritumu apsaimniekošana var apdraudēt vidi un cilvēka veselību tādu iespējami bīstamu vielu dēļ, kas parasti ir elektriskajās un elektroniskajās iekārtās. Jūsu atbalsts pareizā šāda veida atkritumu apsaimniekošanā sekmēs efektīvu dabas resursu izmantošanu. Lai saņemtu pilnīgāku informāciju par šāda veida izstrādājumu nodošanu otrreizējai pārstrādei, sazinieties ar vietējo pašvaldību, atkritumu savākšanas atbildīgo dienestu, pilnvaroto organizāciju vai iestādi, kas veic sadzīves atkritumu apsaimniekošanu, vai apmeklējiet tīmekļa vietni www.canon-europe.com/wEEE, vai www.canon-europe.com/battery.

Tik Eiropas Savienībai ir EEE (Norvēģijai, Islandijai ir Lichtenšteinai)



Šie simbolai reiškia, kad šio gaminio negalima išmesti į buitines atliekas, kaip reikalaujama WEEE Direktyvoje (2012/19/ES) ir Baterijų direktyvoje (2006/66/EB) ir (ar) jūsų šalies nacionaliniuose įstatymuose, kuriais šios Direktyvos yra įgyvendinamos. Jeigu cheminio ženklo simbolis yra nurodytas žemiau šio ženklo, tai reiškia, kad vadovaujantis Baterijų direktyvą, baterijų ar akumuliatorių sudėtyje yra sunkiųjų metalų (Hg = gyvsidabris, Cd = kadmio, Pb = švino), kurių koncentracija viršija Baterijų direktyvoje nurodytas leistinas ribas. Šį gaminį reikia pristatyti į specialųjį surinkimo punktą, pavyzdžiui, mainais, kai jūs perkate naują panašų gaminį, arba į specialiąją surinkimo vietą, kurioje perdirbamos elektrinės ir elektroninės įrangos atliekos bei naudotos baterijos ir akumuliatoriai. Dėl netinkamo šio tipo atliekų tvarkymo gali nukentėti aplinka ir iškilti grėsmė žmogaus sveikatai dėl galimai kenksmingų medžiagų, iš esmės susijusių su elektrine ir elektronine įranga. Bendradarbiaudami ir teisingai utilizuodami šiuos gaminius, jūs padėsite efektyviai naudoti gamtinius išteklius. Daugiau informacijos apie gaminio perdirbimą jums gali suteikti vietinis biuras, atliekų tvarkymo bendrovė, sertifikuoti organai ar buitinių atliekų surinkimo įmonės. Taip pat siūloma apsilankyti interneto svetainėje www.canon-europe.com/wEEE, arba www.canon-europe.com/battery.

Самостоятелно за Европейска унија и ЕП (Норвешка, Исландија и Лихтенштајн)



Тези симболи значат, дека овој производ е согласно со Директива ОЕЕО (2012/19/ЕУ), Директива 2006/66/ЕС и/или национално законодавство, кое ги ужива овие директиви, не смеа да се отфрла со несортирани домаќински отпад. Ако под горните прикажани симболи е отпечатан хемиски симбол, то е согласно со Директива, дека во тој батерија или акумулатор е присутна тешка метал (Hg = жива, Cd = кадмиј, Pb = свинец), и иако во концентрација, која е над релевантна гранична вредност, определена во Директива. Овој производ е потребно да се однесе на избрано збирно место, т. е. пообластено трговиште, каде при купување нов (сличен) производ можете да вратите стариот, или на пообластено збирно место за повторна употреба на отпадна електрична и електронска опрема (ЕЕО) и батерии и акумулатори. Неправилно ракување со овој вид отпад може негативно да влијае на околината и човечко здравје поради потенцијално опасни материји, кои се често поврзани со ЕЕО. Ваше учество при правилно отфрлање на овој производ е важен придонес кон разумно користење на природни ресурси. За повеќе информации за повторна употреба на овој производ се обвршете на локален месен орган, надлежна служба за отпад, представник на пообластено трговиште за обработка на отпад или на локално комунално. Може да ги посетите нашата веб-страница www.canon-europe.com/weee, или www.canon-europe.com/battery.

Самостоятелно за Европскиот сојуз и ЕП (Норвегија, Исландија и Лихтенштајн)



Овие симболи покажуваат, дека овој производ не треба да се отфрла заедно со домаќински отпад согласно Директивата за ИУЕЕО (2012/19/ЕС), Директивата за батерии (2006/66/ЕС) и/или Вашето национално законодавство, кое ги ужива овие директиви. Ако под горните прикажани симболи е отпечатан хемиски симбол, согласно со Директивата за батерии, овој вториот симбол означува присуството на тешка метал (Hg = жива, Cd = кадмиј, Pb = олово) во батеријата или акумулаторот во концентрација над означената гранична вредност за одговарачкиот елемент во Директивата. Овој производ треба да се предаде на предначинет за целта пункт за собирање, на пример на база за рециклажа, кога купувате нов сличен производ, или во одобрен собирачки пункт за рециклирање на излезот од употреба на електрично и електронско опрема (ИУЕЕО), батерии и акумулатори. Неправилно третирање на овој вид отпад може да доведе до евентуални негативни последици за околината и човечко здравје поради потенцијално опасни материји, кои обично се поврзани со ЕЕО. Во исто време Ваше учество за правилно отфрлање на овој производ ќе придонесе за ефективно користење на природните ресурси. За повеќе информации за тоа каде можете да предадете за рециклирање на овој производ, може да се свржете со Вашите месни власти, со орган, одговорен за отпадот, со одобрената система за ИУЕЕО или со Вашата месна служба за домаќински отпад, или посетете www.canon-europe.com/weee, или www.canon-europe.com/battery.

Doar pentru Uniunea Europeană și EEA (Norvegia, Islanda și Liechtenstein)



Aceste simboluri indică faptul că acest produs nu trebuie aruncat împreună cu deșeurile menajere, în conformitate cu Directiva DEEE (2012/19/UE), Directiva referitoare la baterii (2006/66/CE) și/sau legile dvs. naționale ce implementează aceste Directive. Dacă un simbol chimic este imprimat sub simbolul de mai sus, în conformitate cu Directiva referitoare la baterii, acest simbol indică prezența în baterie sau acumulator a unui metal greu (Hg = Mercur, Cd = Cadmiu, Pb = Plumb) într-o concentrație mai mare decât pragul admis specificat în Directiva referitoare la baterii. Acest produs trebuie înmănat punctului de colectare adecvat, ex: printr-un schimb autorizat unu la unu atunci când cumpărați un produs nou similar sau la un loc de colectare autorizat pentru reciclarea reziduurilor de echipament electric și electronic (EEE) și baterii și acumulatori. Administrarea neadecvată a acestui tip de deșeuri, ar putea avea un impact asupra mediului și asupra sănătății umane datorită substanțelor cu potențial de risc care sunt în general asociate cu EEE. Cooperarea dvs. în direcția reciclării corecte a acestui produs va contribui la o utilizare eficientă a resurselor naturale. Pentru mai multe informații despre reciclarea acestui produs, vă rugăm să contactați biroul dvs. local, autoritățile responsabile cu deșeurile, schema aprobată sau serviciul dvs. responsabil cu deșeurile menajere sau vizitați-ne la www.canon-europe.com/weee, sau www.canon-europe.com/battery.

Samo za Europsku uniju i EEA (Norveška, Island i Lihtenštajn)



Oznaka pokazuje da se ovaj proizvod ne smije odlagati s komunalnim i ostalim vrstama otpada, u skladu s direktivom WEEE (2012/19/EC), Direktivom o baterijama (2006/66/EC) i Pravilnikom o gospodarenju otpadnim baterijama i akumulatorima te Pravilnikom o gospodarenju otpadnim električnim i elektroničkim uređajima i opremom. Ako je ispod prethodno prikazane oznake otisnut kemijski simbol, u skladu s Direktivom o baterijama, to znači da se u ovoj bateriji ili akumulatoru nalazi teški metal (Hg = živa, Cd = kadmij, Pb = olovo) i da je njegova koncentracija iznad razine propisane u Direktivi o baterijama. Ovaj bi proizvod trebalo predati ovlaštenom skupljaču EE otpada ili prodavatelju koji je dužan preuzeti otpadni proizvod po sistemu jedan za jedan, ukoliko isti odgovara vrsti te je obavljao primarne funkcije kao i isporučena EE oprema. Otpadne baterije i akumulatori predaju se ovlaštenom skupljaču otpadnih baterija ili akumulatora ili prodavatelju bez naknade i obveze kupnje za krajnjeg korisnika. Neodgovarajuće rukovanje ovom vrstom otpada može utjecati na okoliš i ljudsko zdravlje zbog potencijalno opasnih supstanci koje se najčešće nalaze na takvim mjestima. Vaša suradnja u pravilnom zbrinjavanju ovog proizvoda pridonijet će djelotvornom iskorištavanju prirodnih resursa. Dodatne informacije o recikliranju ovog proizvoda zatražite od svog lokalnog gradskog ureda, službe za zbrinjavanje otpada, odobrenog programa ili komunalne službe za uklanjanje otpada ili pak na stranicama www.canon-europe.com/weee ili www.canon-europe.com/battery.

Korisnici u Srbiji



Ovaj simbol označava da ovaj proizvod ne sme da se odlaže sa ostalim kućnim otpadom, u skladu sa WEEE Direktivom (2012/19/EU), Direktivom o baterijama (2006/66/EC) i nacionalnim zakonima. Ukoliko je ispod gore navedenog simbola odštampan hemijski simbol, u skladu sa Direktivom o baterijama, ovaj simbol označava da su u ovoj bateriji ili akumulatoru prisutni teški metali (Hg – živa, Cd – kadmijum, Pb - olovo) u koncentracijama koje premašuju prihvatljivi prag naveden u Direktivi o baterijama. Ovaj proizvod treba predati određenom centru za prikupljanje, npr. po principu „jedan-za-jedan“ kada kupujete sličan novi proizvod, ili ovlašćenom centru za prikupljanje za reciklažu istrošene električne i elektronske opreme (EEE), baterija i akumulatora. Nepravilno rukovanje ovom vrstom otpada može imati negativne posledice po životnu sredinu i ljudsko zdravlje usled potencijalno opasnih materijala koji se uglavnom vezuju za EEE. Vaša saradnja na ispravnom odlaganju ovog proizvoda će doprineti efikasnom korišćenju prirodnih resursa. Više informacija o tome kako možete da reciklirate ovaj proizvod potražite od lokalnih gradskih vlasti, komunalne službe, odobrenog plana reciklaže ili servisa za odlaganje kućnog otpada, ili posetite stranicu www.canon-europe.com/weee, ili www.canon-europe.com/battery.

When Repairing, Lending, or Disposing of the Printer

If you have entered personal data, passwords and/or other security settings on the printer, such information may be stored in the printer.

When sending the printer for repair, lending or transferring the printer to another person, or disposing of the printer, please be sure to follow the steps below in order to delete such information and prevent third parties from accessing it.

- **Various settings > Printer settings > Reset settings > Reset all > Yes**

Legal Restrictions on Printing

Printing or modifying printed copies of the following may be punishable under law.

This list is non-exhaustive. When in doubt, check with a local legal representative.

- Paper money
- Money orders
- Certificates of deposit
- Postage stamps (canceled or uncanceled)
- Identification badges or insignia
- Selective service or draft papers
- Checks or drafts issued by governmental agencies
- Motor vehicle licenses and certificates of title
- Traveler's checks
- Food stamps
- Passports
- Immigration papers
- Internal revenue stamps (canceled or uncanceled)
- Bonds or other certificates of indebtedness
- Stock certificates
- Copyrighted works or works of art, without the owner's consent

Screenshots in This Manual

For Windows:

The screenshots used in this manual are the screens that appear when the operating system Windows 10 is used.

For macOS:

The screenshots used in this manual are the screens that appear when the operating system macOS Mojave 10.14 is used.

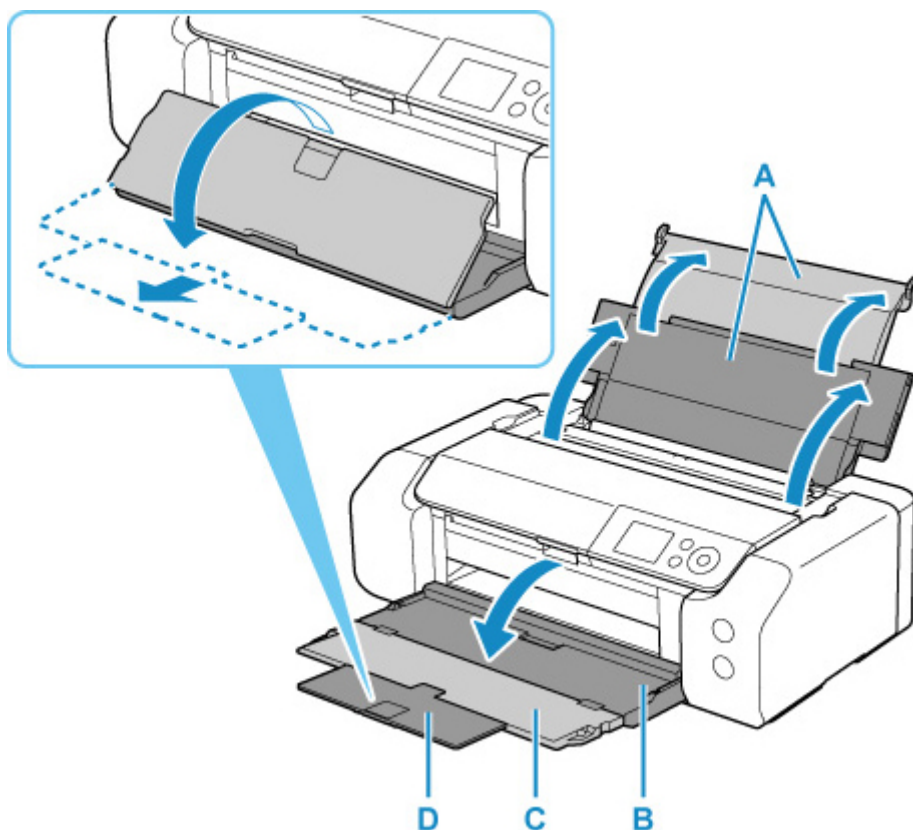
Basic Printing Workflow

- [Printing Photos from a Computer \(Windows\)](#)
- [Printing Photos from a Computer \(macOS\)](#)

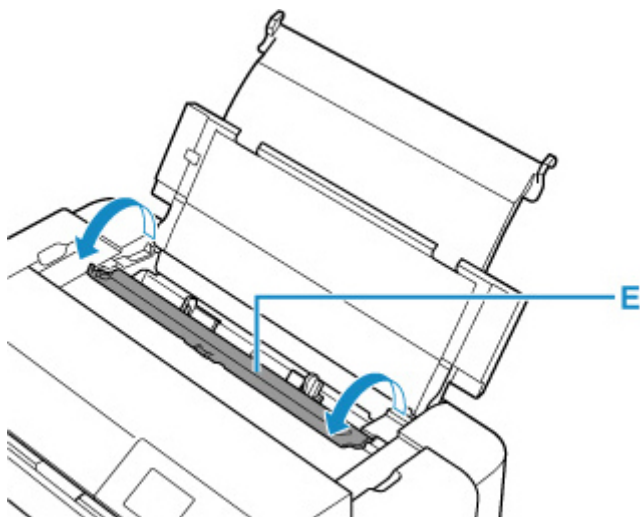
Printing Photos from a Computer (Windows)

This section describes how to print photos with a software application on your computer.

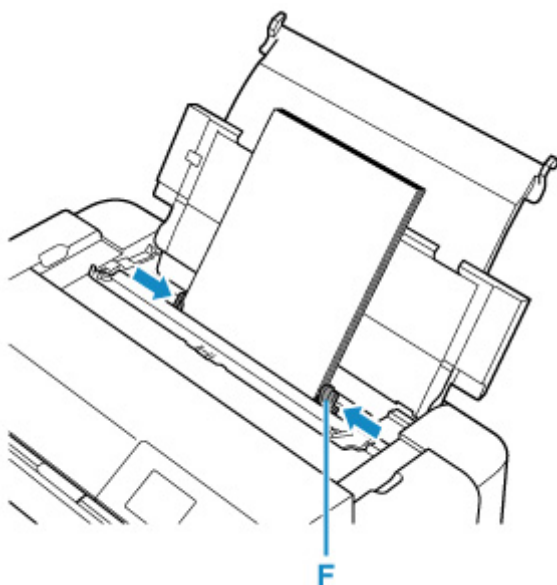
1. Open the paper support (A) of the top feed.
2. Open the paper output tray (B) gently.
3. Open the output tray extension (C), then pull out the paper output support (D).



4. Open the feed slot cover (E).

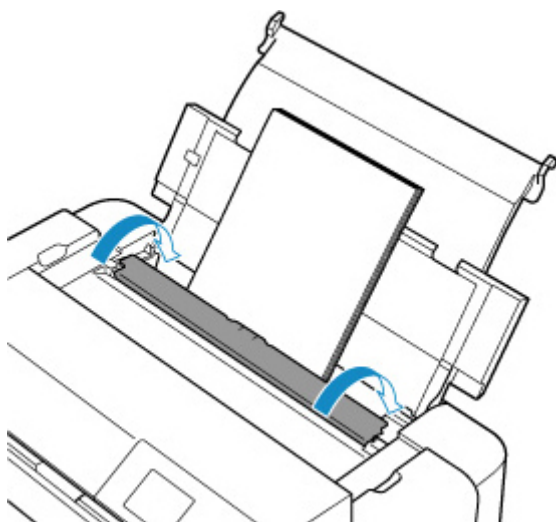


5. Slide right paper guide (F) to open both paper guides and load the paper in the center of the top feed WITH THE PRINT SIDE FACING YOU.
6. Slide right paper guide (F) to align both paper guides with both sides of the paper stack.

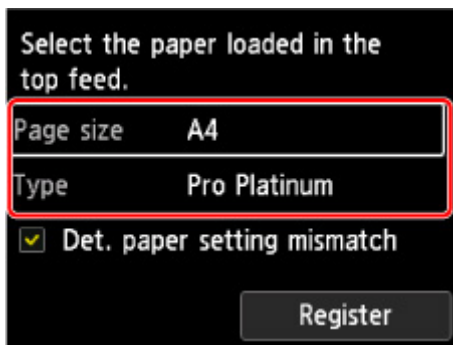


7. Close feed slot cover gently.

The paper information registration screen for the top feed is displayed on the LCD.



8. Select the size and type of paper loaded in the top feed at **Page size** and **Type**, select **Register**, then press the **OK** button.



9. Select Print from the software application's menu.

In general, select **Print** on the **File** menu to open the **Print** dialog box.

10. Select your model name and click **Preferences** (or **Properties**).

The printer driver setup window appears.

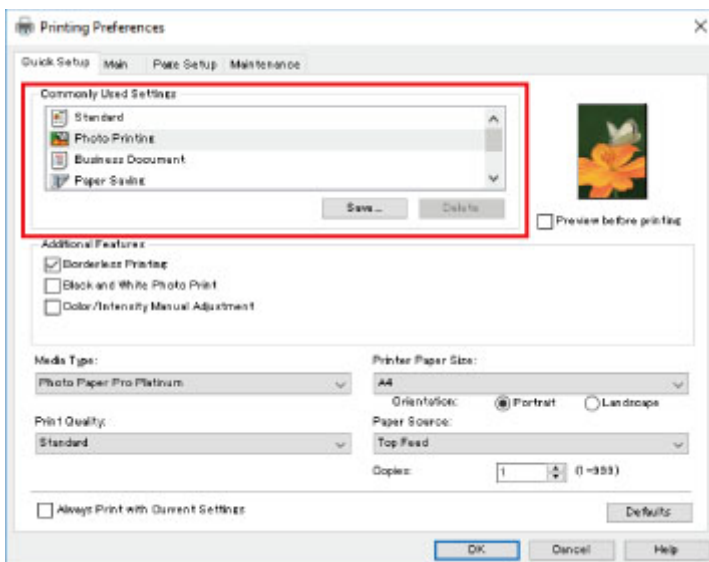
»»» **Note**

- Depending on software application you use, command names or menu names may vary and there may be more steps. For details, refer to the user's manual of your software application.

11. Select a frequently used profile.

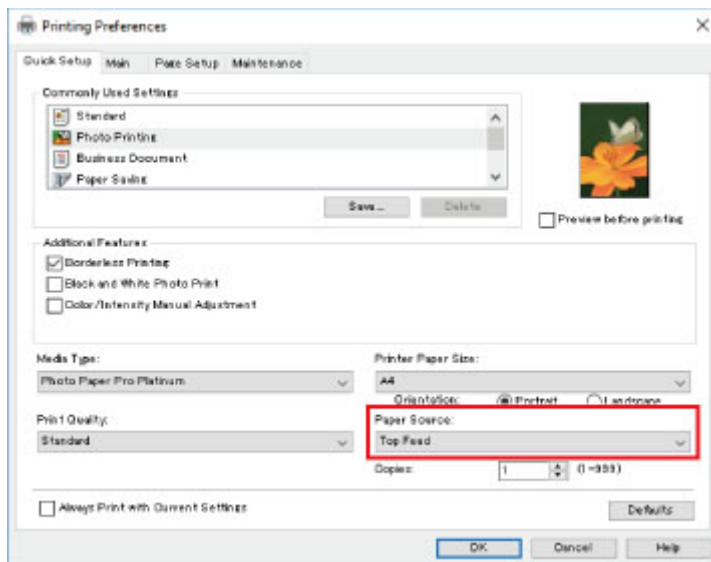
In **Commonly Used Settings** on the **Quick Setup** tab, select a printing profile suited for the purpose.

When you select a printing profile, the **Additional Features**, **Media Type**, and **Printer Paper Size** settings are automatically switched to the values that were preset.



12. Select the paper source.

Select **Top Feed** at **Paper Source**.



13. After completing the setup, click **OK**, then execute print.

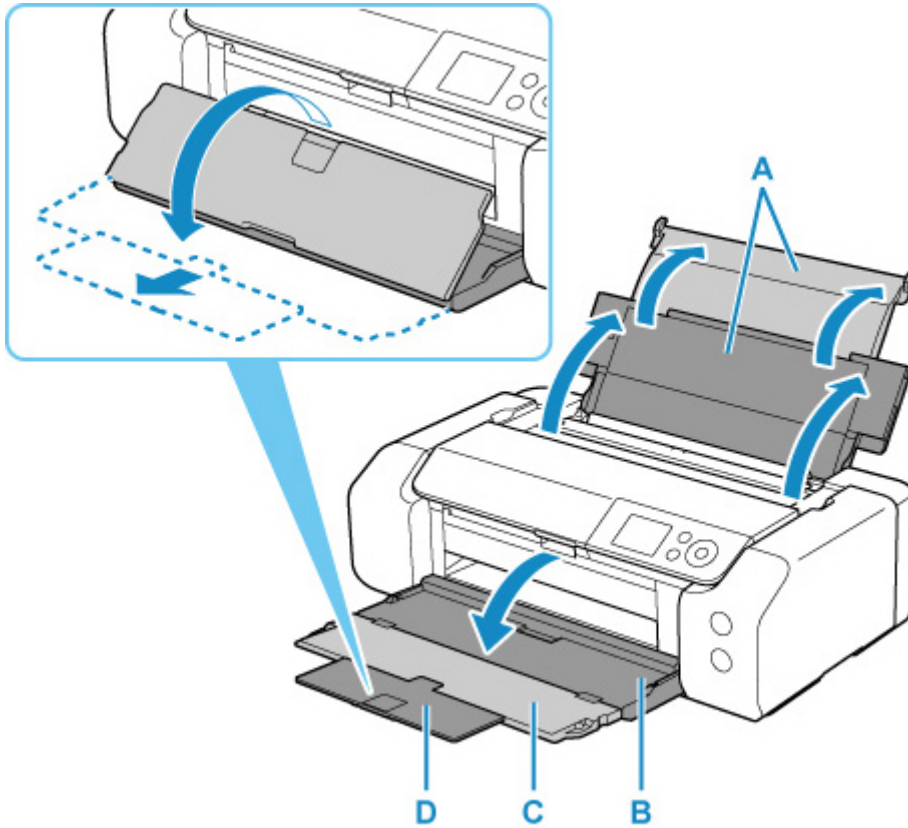
►►► Note

- The printer driver setup window enables you to specify various settings for printing.
 - ➡ Printing from Application Software (Windows Printer Driver)
- For printing on long-length paper (paper that the length is up to 39.00 in. (990.6 mm)), make sure enough ink remains.

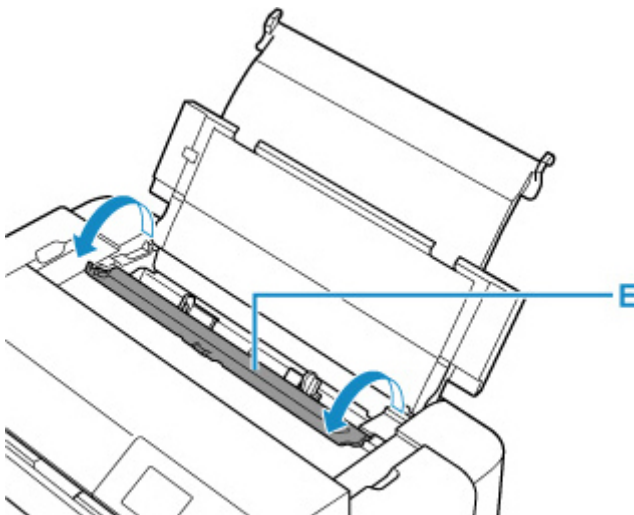
Printing Photos from a Computer (macOS)

This section describes how to print photos with a software application on your computer.

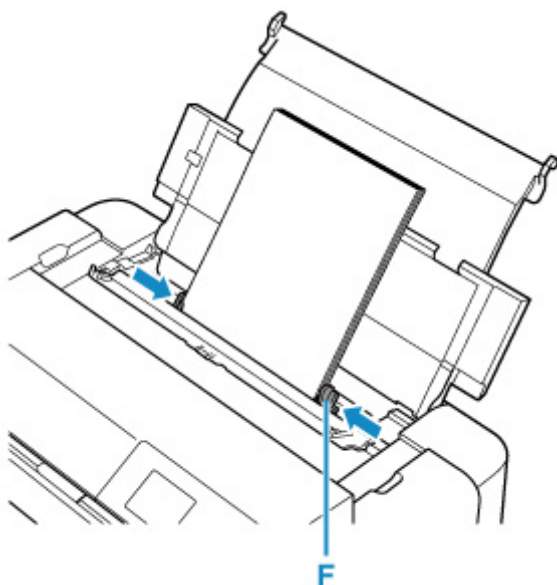
1. Open the paper support (A) of the top feed.
2. Open the paper output tray (B) gently.
3. Open the output tray extension (C), then pull out the paper output support (D).



4. Open the feed slot cover (E).

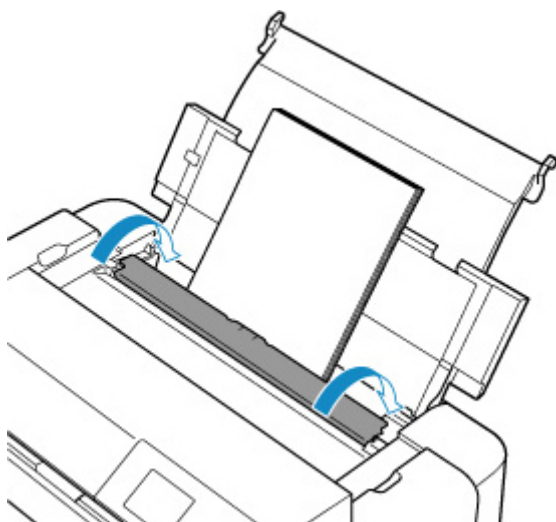


5. Slide right paper guide (F) to open both paper guides and load the paper in the center of the top feed WITH THE PRINT SIDE FACING YOU.
6. Slide right paper guide (F) to align both paper guides with both sides of the paper stack.

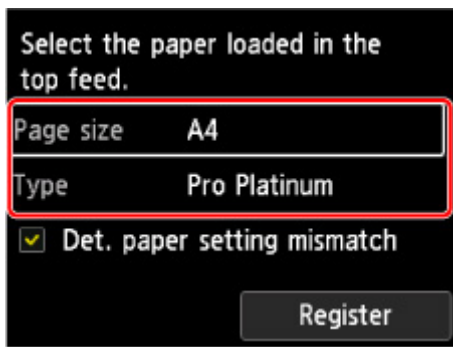


7. Close feed slot cover gently.

The paper information registration screen for the top feed is displayed on the LCD.



8. Select the size and type of paper loaded in the top feed at **Page size** and **Type**, select **Register**, then press the **OK** button.



9. Select Print from the software application's menu.

In general, select **Print...** from the **File** menu to open the Print dialog.

Note

- For details on the operations of software application you use, refer to the user's manual of your software application.

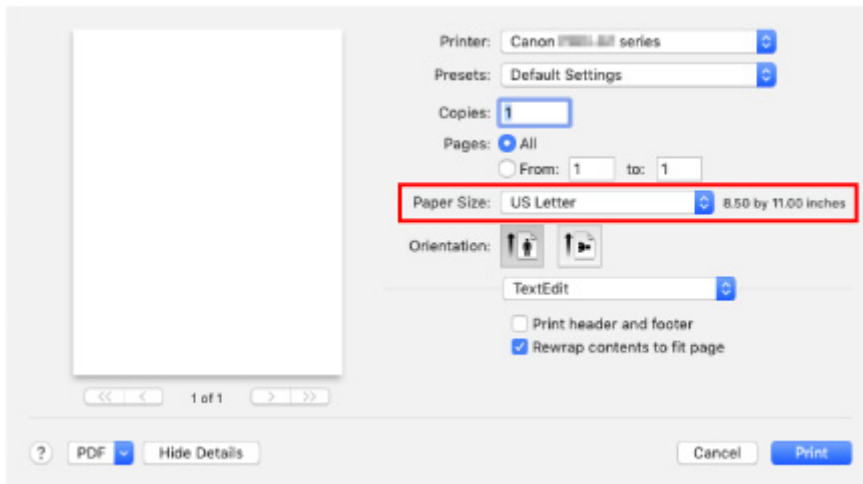
10. Select your model from the **Printer** list.

Click **Show Details** to switch the Setup window to the detailed display.

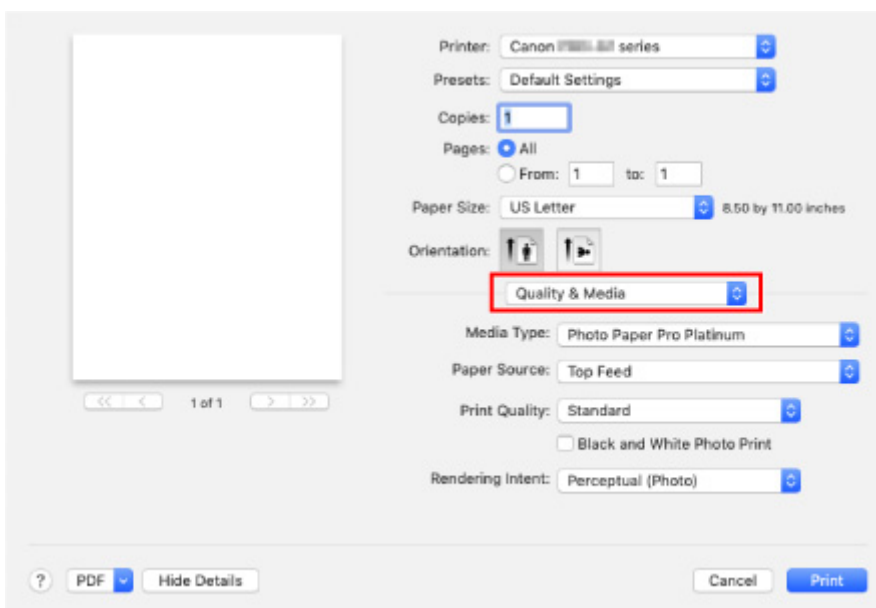


11. Select the paper size.

For **Paper Size**, select the paper size to be used.



12. Select **Quality & Media** from the pop-up menu.

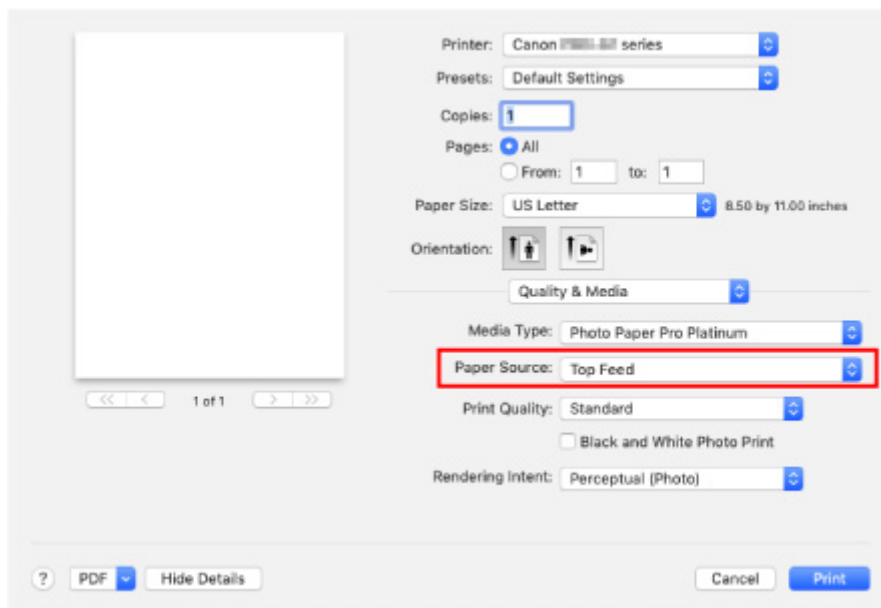


13. Select the media type.

For **Media Type**, select the same paper type loaded in the printer.

14. Select the paper source.

Select **Top Feed** at **Paper Source**.



15. After completing the setup, click **Print**, then execute print.

»»» Note

- The Print dialog of the printer driver enables you to specify various settings for printing.
 - ➡ [Printing from Application Software \(macOS Printer Driver\)](#)
- For printing on long-length paper (paper that the length is up to 39.00 in. (990.6 mm)), make sure enough ink remains.

Enhanced Printing Options

► Printing from Your Computer

■ Printing from Application Software (Windows Printer Driver)

■ Basic Printing Setup🔥Basics

- Paper Settings on the Printer Driver and the Printer (Media Type)
- Paper Settings on the Printer Driver and the Printer (Paper Size)

■ Various Printing Methods

- Setting a Page Size and Orientation
- Setting the Number of Copies and Printing Order
- Perform Borderless Printing
- Scaled Printing
- Page Layout Printing
- Tiling/Poster Printing
- Duplex Printing
- Setting Up Envelope Printing
- Printing on Postcards
- Setting Paper Dimensions (Custom Size)
- Setting the Stapling Margin
- Fit-to-Page Printing
- Booklet Printing
- Stamp/Background Printing
 - Registering a Stamp
 - Registering Image Data to be Used as a Background
- Switching the Paper Source to Match the Purpose
- Displaying the Print Results before Printing

■ Changing the Print Quality and Correcting Image Data

- Setting the Print Quality Level (Custom)
- Printing a Color Document in Monochrome
- Specifying Color Correction
 - Optimal Photo Printing of Image Data
 - Adjusting Colors with the Printer Driver
 - Printing with ICC Profiles

- Interpreting the ICC Profile
- Adjusting Tone
- Adjusting Color Balance
- Adjusting Brightness
- Adjusting Contrast
- **Printing from Application Software (macOS Printer Driver)**
 - **Basic Printing Setup🔥Basics**
 - Paper Settings on the Printer Driver and the Printer (Media Type)
 - Paper Settings on the Printer Driver and the Printer (Paper Size)
 - **Various Printing Methods**
 - Setting the Number of Copies and Printing Order
 - Perform Borderless Printing
 - Scaled Printing
 - Page Layout Printing
 - Setting Up Envelope Printing
 - Printing on Postcards
 - Setting Paper Dimensions (Custom Size)
 - Setting the Stapling Margin
 - Scaling the Printing to Fit the Paper Size
 - Switching the Paper Source to Match the Purpose
 - **Changing the Print Quality and Correcting Image Data**
 - Setting the Print Quality Level (Custom)
 - Printing a Color Document in Monochrome
 - Specifying Color Correction
 - Optimal Photo Printing of Image Data
 - Adjusting Colors with the Printer Driver
 - Printing with ICC Profiles (Specifying an ICC Profile from the Application Software)
 - Printing with ICC Profiles (Specifying an ICC Profile from the Printer Driver)
 - Interpreting the ICC Profile
 - Adjusting Tone
 - Adjusting Color Balance
 - Adjusting Brightness
 - Adjusting Contrast

➤ **Printing Using AirPrint**

➤ **Printing from Smartphone/Tablet**

■ **Printing from iPhone/iPad/iPod touch (iOS)**

- Printing from iOS Device (AirPrint)
- Using PIXMA/MAXIFY Cloud Link

■ **Printing from Smartphone/Tablet (Android)**

- Using PIXMA/MAXIFY Cloud Link
- Printing with Mopria Print Service
- Printing with Canon Print Service

■ **Connecting with Wireless Direct**

➤ **Printing Using Operation Panel**

■ **Printing Templates Such as Lined or Graph Paper**

➤ **Printing from Digital Camera**

- **Printing Photographs Directly from PictBridge (Wi-Fi) Compliant Device**
- **PictBridge (Wi-Fi) Print Settings**

Printing from Your Computer

- **Printing from Application Software (Windows Printer Driver)**
- **Printing from Application Software (macOS Printer Driver)**

Printing from Application Software (macOS Printer Driver)

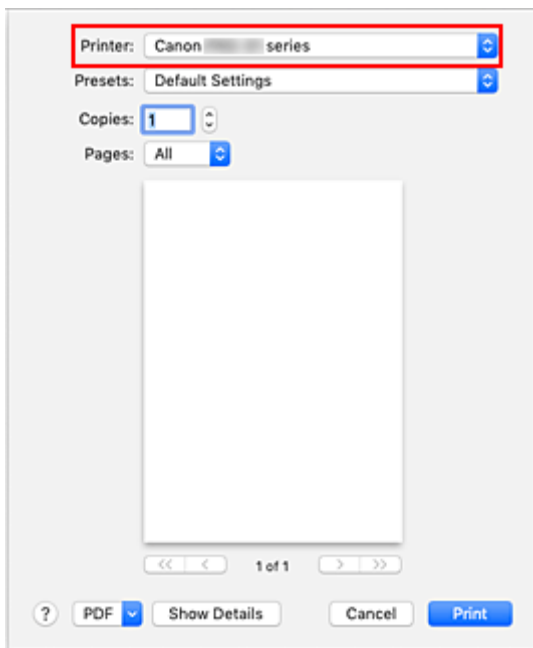
- **Basic Printing Setup** 📌 **Basic**
- **Various Printing Methods**
- **Changing the Print Quality and Correcting Image Data**

Basic Printing Setup

This section describes the simple setup procedure so that the printer prints properly.

1. [Check that printer is turned on](#)
2. [Load paper](#) in printer
3. Select printer

Select your model from the **Printer** list in the [Print Dialog](#).



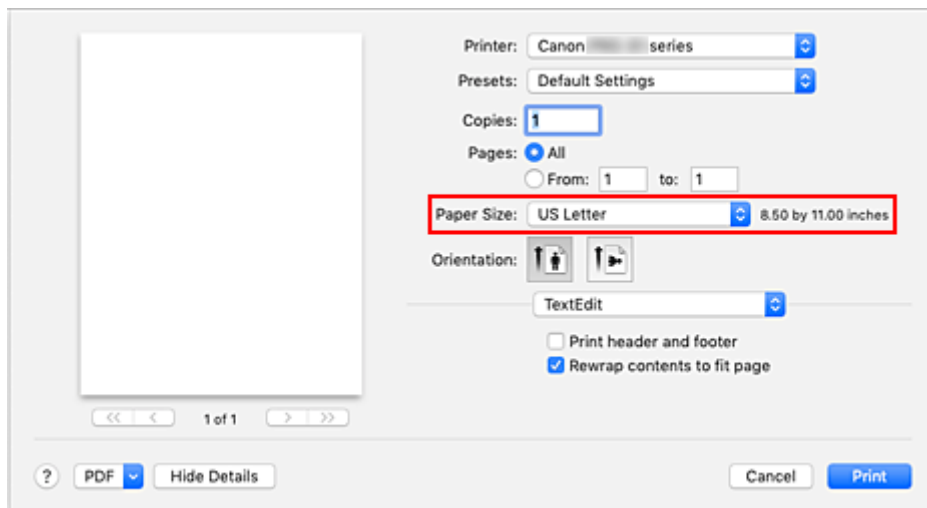
►►► Note

- Click **Show Details** to switch the Setup window to the detailed display.

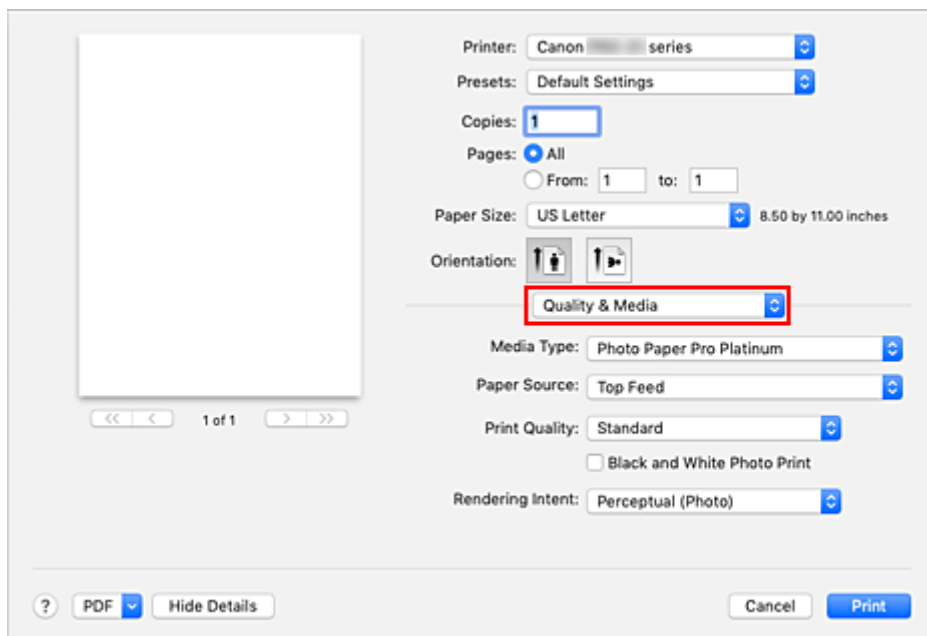
4. Select the paper size

For **Paper Size**, select the paper size to be used.

You can also set the number of copies, the printing range, and the printing direction.

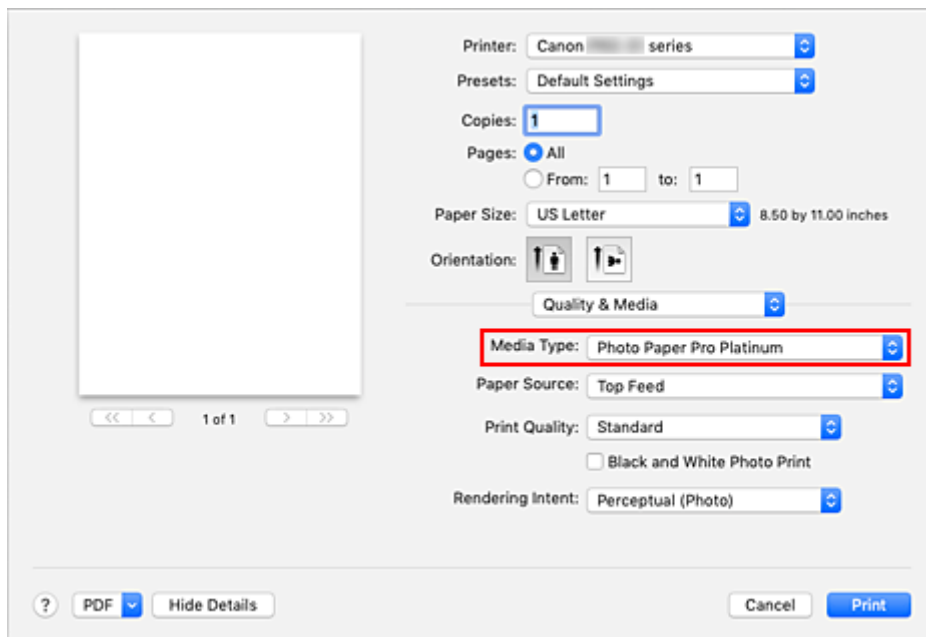


5. From the pop-up menu, select **Quality & Media**



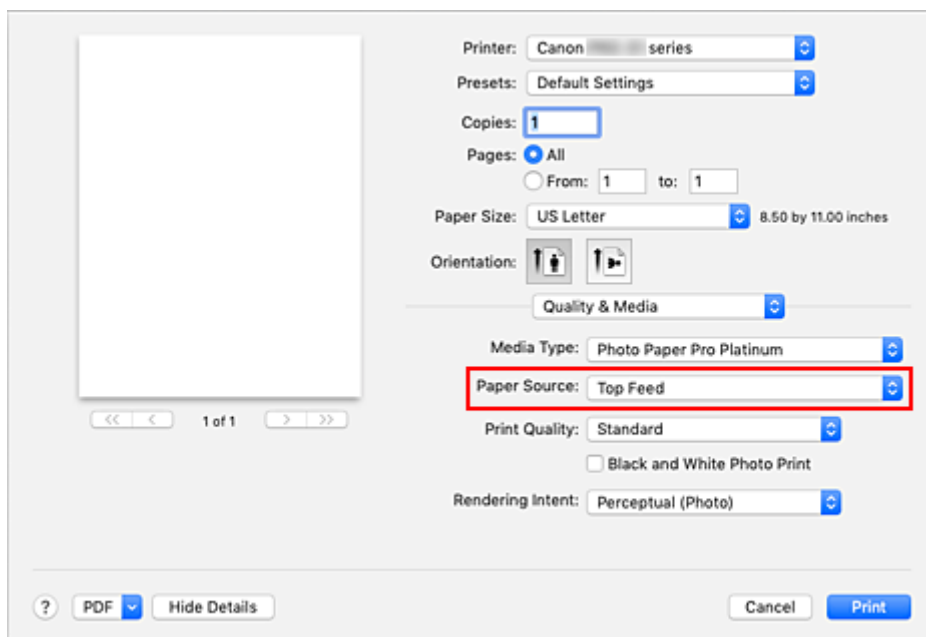
6. Select media type

Select the **Media Type** that is loaded in the printer.



7. Select the paper source

Select an item in **Manual Feed** or **Top Feed** that matches your purpose for **Paper Source**.

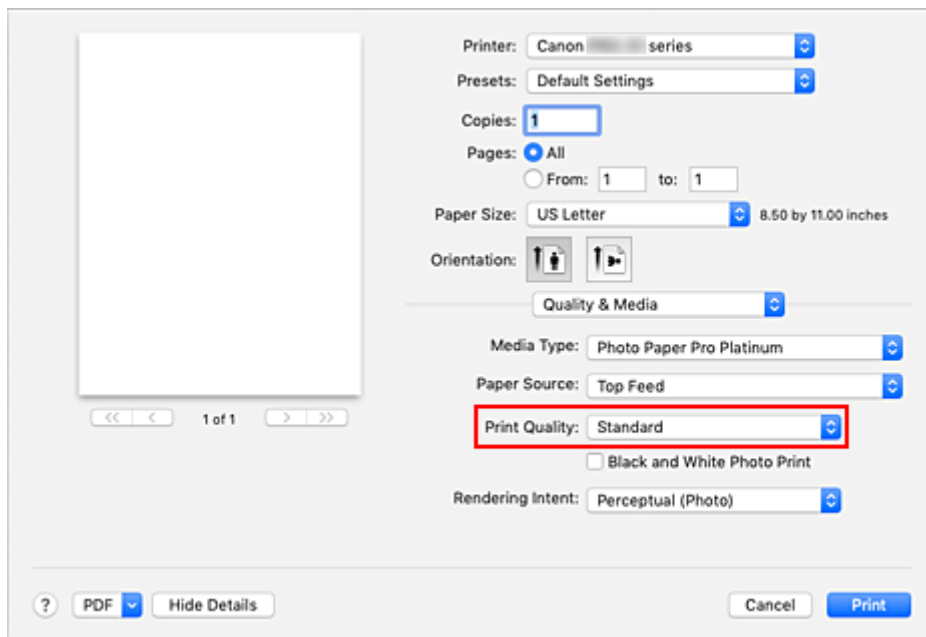


Important

- The paper source settings that can be selected may differ depending on the paper type and size.

8. Select print quality

For **Print Quality**, select **High**, **Standard**, or **Fast** according to your purpose.

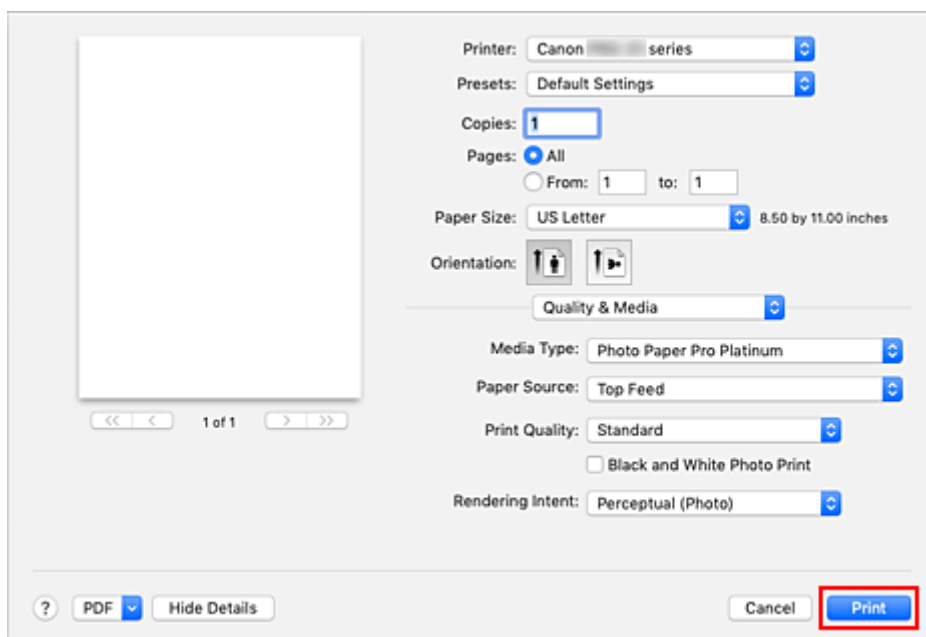


»» Important

- Certain print quality levels cannot be selected depending on the settings of **Media Type**.

9. Click **Print**

When you perform printing, the printer prints the document to match the media type and paper size.



»» Important

- If you are performing large-format printing, make sure that the ink tank has plenty of remaining ink.
- In the **Presets** section, click **Save Current Settings as Preset...** to [register the specified settings](#).
- To print by using the manual feed tray, perform the operation according to the instructions displayed on the screen.

»» Note

- If the paper settings in the print dialog differ from the paper information registered on the printer, an error may occur. For instructions on what to do if an error occurs, see "[Register Paper Information](#)." For details about the paper information to be registered on the printer, see the following:
 - [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#)
 - [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#)
- When you set **Media Type** to **Matte Photo Paper**, **Premium Fine Art Rough** or **Photo Paper Pro Premium Matte A** from the **Quality & Media** pop-up menu of the print dialog, we recommend that you set **Paper Size** to **4 x 6**, **L**, or "XXX Margin 25" in the print dialog.
When a page size other than "XXX Margin 25" is selected, an error message may appear.
Select "XXX Margin 25", or change the [Cancel Margin Regulation](#) for paper size setting from the **Advanced Paper Settings** pop-up menu of the print dialog.

Paper Settings on the Printer Driver and the Printer (Media Type)

When you use this printer, selecting a media type and [paper size](#) that matches the print purpose will help you achieve the best print results.

Depending on the media type you are using, specify the media type settings on the printer's operation panel or the printer driver as described below.

Canon genuine papers (Document Printing)

Media name <Model No.>	Media Type in the printer driver	Paper information registered on the printer
Canon Red Label Superior <WOP111>	Plain Paper	Plain paper
Canon Océ Office Colour Paper <SAT213>	Plain Paper	Plain paper
High Resolution Paper <HR-101N>	High Resolution Paper	High-Res Paper

Canon genuine papers (Photo Printing)

Media name <Model No.>	Media Type in the printer driver	Paper information registered on the printer
Photo Paper Plus Glossy II <PP-201/PP-208/PP-301>	Photo Paper Plus Glossy II A	Plus Glossy II A
Photo Paper Pro Platinum <PT-101>	Photo Paper Pro Platinum	Pro Platinum
Photo Paper Pro Luster <LU-101>	Photo Paper Pro Luster	Pro Luster
Photo Paper Plus Semi-gloss <SG-201>	Photo Paper Plus Semi-gloss	Plus Semi-gloss
Matte Photo Paper <MP-101>	Matte Photo Paper	Matte
Premium Fine Art Rough <FA-RG1>	Premium Fine Art Rough	Fine Art Rough
Glossy Photo Paper "Everyday Use" <GP-501>	Glossy Photo Paper A	Glossy A
Photo Paper Glossy <GP-701>	Glossy Photo Paper A	Glossy A
Photo Paper Pro Premium Matte <PM-101>	Photo Paper Pro Premium Matte A	ProPremiumMatteA

Canon genuine papers (Original Product)

Media name <Model No.>	Media Type in the printer driver	Paper information registered on the printer
Light Fabric Iron-on Transfers <LF-101>	Light Fabric Iron-on Transfers	LF Iron Transfers
Dark Fabric Iron-on Transfers <DF-101>	Dark Fabric Iron-on Transfers	DF Iron Transfers

Commercially available papers

When you use non-genuine Canon paper, you can print easily by using the existing settings that have been prepared on the printer's operation panel and in the printer driver.

Media name	Media Type in the printer driver	Paper information registered on the printer
Plain Paper (including recycled paper)	Plain Paper	Plain paper
Photo Paper (Approximately 0.1mm to less than 0.3mm)	Lightweight Photo Paper *1	Light Photo Paper
Photo Paper (Approximately 0.3mm to less than 0.6mm)	Heavyweight Photo Paper *1	Heavy Photo Paper
Art Paper (Approximately 0.1mm to less than 0.3mm)	Heavyweight Fine Art Paper *1	Heavy Art Paper
Art Paper (Approximately 0.3mm to less than 0.6mm)	Extra Heavyweight Fine Art Paper *1	EX Hvy Art Paper
Fabric that has the look of canvas	Canvas *1	Canvas
Japanese Paper Washi	Japanese Paper Washi *1	Japanese Paper
Envelopes	Envelope	Envelope
T-Shirt Transfers	T-Shirt Transfers	T-Shirt Transfers
Greeting Cards	Inkjet Greeting Card	IJ Greeting Card
Card Stock	Card Stock	Card stock

*1 To improve the print quality and paper feeding when using paper other than Canon genuine paper, create a custom paper by using Media Configuration Tool and add it to the printer.
These media types can be used as custom paper standards.

»»» Note

- If you have added a new media type using the Media Configuration Tool, open the Canon IJ Printer Utility2, and from **Media Information**, select **Update Media Information (Correct Media Information)** and carry out a driver media information update.
When printing on a newly added media type, change both the media settings on the printer driver and the registered media information on the printer to those of the new media.
- When you set **Media Type** to **Matte Photo Paper**, **Premium Fine Art Rough**, or **Photo Paper Pro Premium Matte A** from the **Quality & Media** pop-up menu of the print dialog, we recommend that you set **Paper Size** to **4 x 6**, **L**, or "XXX Margin 25" in the print dialog.
For information about printable ranges, refer to "[Print Area](#)."

Paper Settings on the Printer Driver and the Printer (Paper Size)

When you use this printer, selecting a paper size that matches the print purpose will help you achieve the best print results.

You can use the following paper sizes on this printer.

Paper Size in the printer driver	Paper information registered on the printer
4 x 6	KG/4"x6"(10x15)
5 x 7	2L/5"x7"(13x18)
7 x 10	7"x10"(18x25cm)
8 x 10	8"x10"(20x25cm)
10"x12" 25x30cm	10"x12"(25x30cm)
210x594mm	210x594mm
210x594mm Margin 25	210x594mm
A3	A3
A3 Margin 25	A3
A3+ 13"x19" 33x48cm	A3+
A3+ Margin 25	A3+
A4	A4
A4 Margin 25	A4
A5	A5
Envelope #10	Envelope Com 10
Envelope Choukei 3	Nagagata 3
Envelope Choukei 4	Nagagata 4
Envelope DL	Envelope DL
Envelope You4	Yougata 4
Envelope You6	Yougata 6
JIS B4	B4
JIS B5	B5
L	L(89x127mm)

Postcard	Hagaki
Postcard Double	Hagaki 2
Square 5"x5" 13x13cm	Square 5"
Square 12"x12" 30x30cm	12"x12"(30x30cm)
Tabloid	11"x17"(28x43cm)
Tabloid Margin 25	11"x17"(28x43cm)
US Legal	Legal
US Letter	Letter
US Letter Margin 25	Letter
Custom Size	Others

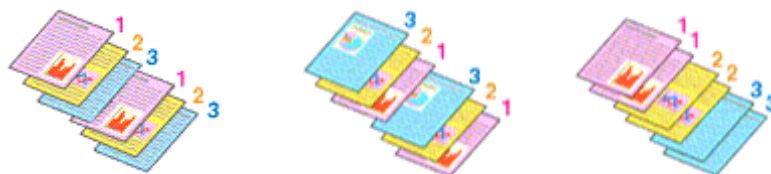
Various Printing Methods

- **Setting the Number of Copies and Printing Order**
- **Perform Borderless Printing**
- **Scaled Printing**
- **Page Layout Printing**
- **Setting Up Envelope Printing**
- **Printing on Postcards**
- **Setting Paper Dimensions (Custom Size)**
- **Setting the Stapling Margin**
- **Scaling the Printing to Fit the Paper Size**
- **Switching the Paper Source to Match the Purpose**

Setting the Number of Copies and Printing Order

Collate pages + Reverse Collate pages + Normal

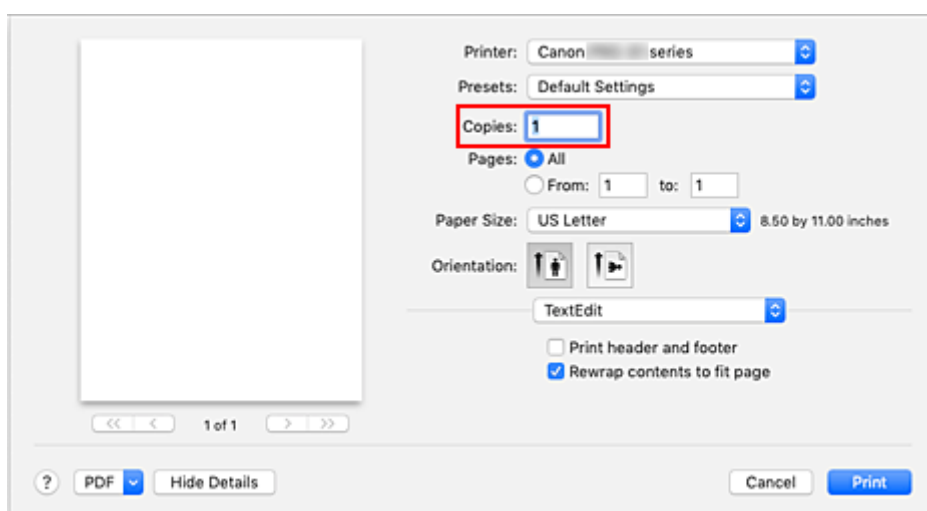
Reverse



The procedure for specifying the number of copies and printing order is as follows:

1. Specify the number of copies to be printed

Specify the number of copies to print from the **Copies** in the [Print Dialog](#).



2. Select **Paper Handling** from the pop-up menu

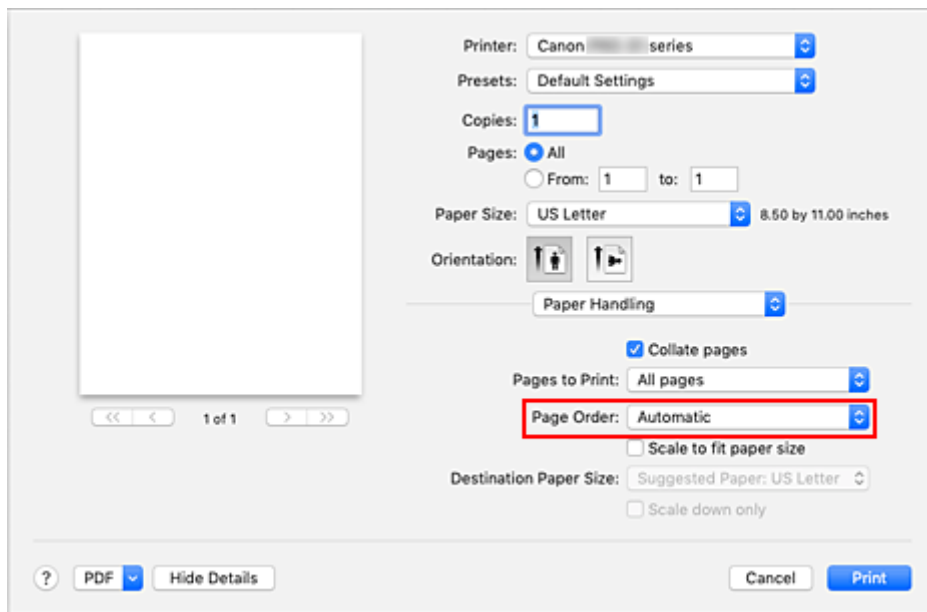
3. Check the **Collate pages** check box when you are specifying multiple copies in the **Copies** box

Check the **Collate pages** check box to print all the pages of a single copy together.
Uncheck this check box to print all pages with the same page number together.

4. Specify the print order

Check **Page Order**.

When you select **Automatic** or **Reverse**, printing starts from the last page.
When you select **Normal**, printing starts from the first page.



5. Click **Print**

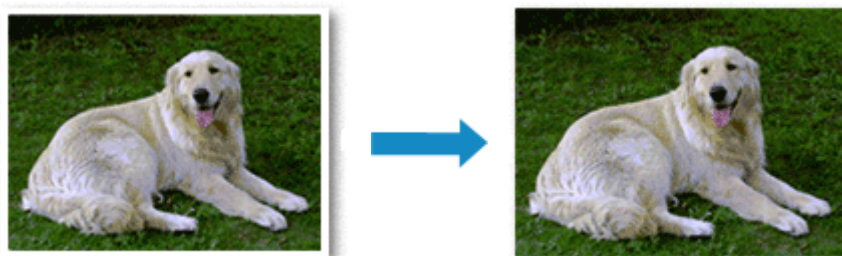
When you perform print, the specified number of copies will be printed with the specified printing order.

»» Important

- When the application software that you used to create the document has the same function, specify the settings on the printer driver. However, if the print results are not acceptable, specify the function settings on the application software. When you specify the number of copies and the printing order with both the application software and this printer driver, the number of copies may be multiplied numbers of the two settings or the specified printing order may not be enabled.

Perform Borderless Printing

The borderless printing function allows you to print data without any margin by enlarging the data so that it extends slightly off the paper. In standard printing, margins are created around the document area. However, in borderless printing function, these margins are not created. When you want to print data such as a photo without providing any margin around it, set borderless printing.



The procedure for performing borderless printing is as follows:

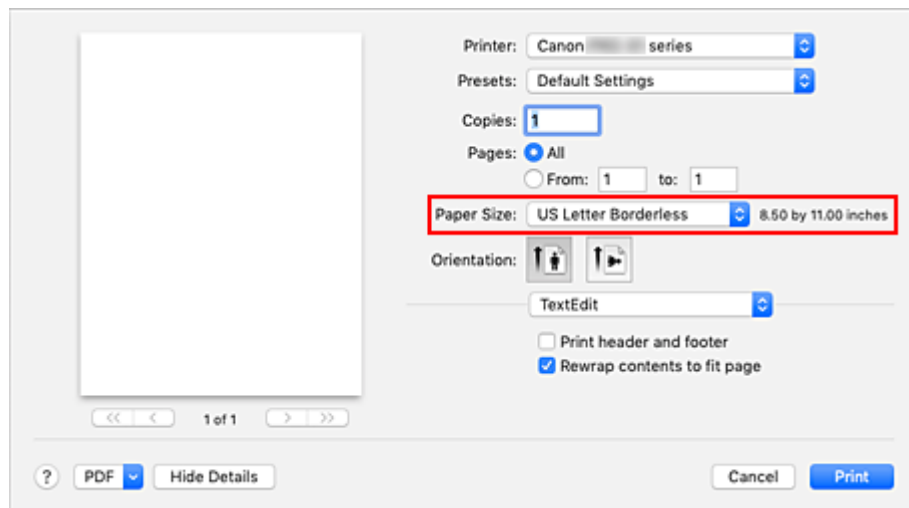
Note

- You can also set **Magnification level for borderless** on the operation panel of the printer, but the settings on the printer driver will be prioritized.

Setting Borderless Printing

1. Select the size of the paper for borderless printing

Select "XXX borderless" from the **Paper Size** in the [Print Dialog](#).



2. Select **Page Processing** from the pop-up menu

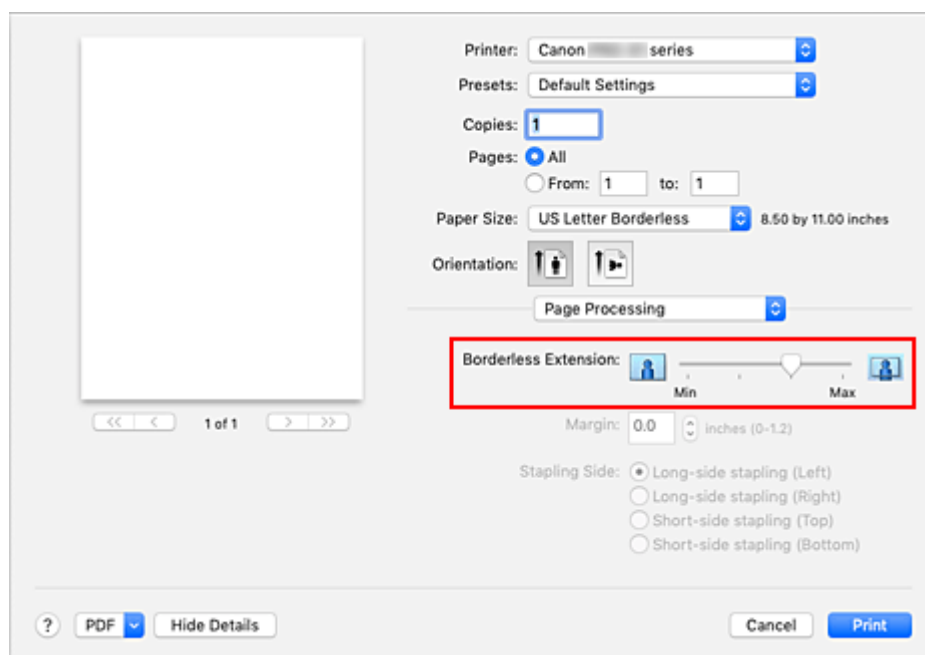
3. Adjust the amount of extension from the paper

If necessary, adjust the amount of extension using the **Borderless Extension** slider.

Moving the slider to the right increases the amount extending off the paper, and moving the slider to

the left decreases the amount.

It is recommended to set the slider at the second position from the right for most cases.



►►► Important

- When the **Borderless Extension** slider is set to the rightmost position, the back side of the paper may become smudged.

4. Click **Print**

When you perform print, the data is printed without any margins on the paper.

►►► Important

- Borderless printing only supports specific paper sizes. Make sure to select a paper size with the wording "Borderless" from the **Paper Size**.
- When borderless printing is enabled, **Envelope**, **Hagaki A**, **Light Fabric Iron-on Transfers**, **Dark Fabric Iron-on Transfers**, **High Resolution Paper**, and **T-Shirt Transfers** appear grayed out and are unavailable in **Media Type** list of **Quality & Media** of the pop-up menu in the Print dialog.
- Depending on the type of paper, Borderless Printing may reduce the print quality at the top and bottom edges of the paper. Borderless Printing on thick paper may also smudge the front or back surface of the paper.
- When the ratio of the height to the width differs from the image data, a portion of the image may not be printed depending on the size of the media used.
In this case, crop the image data with an application software according to the paper size.
- When scaled printing or page layout printing is enabled, you cannot perform borderless printing.

►►► Note

- When you set **Media Type** to **Plain Paper**, **Matte Photo Paper**, **Premium Fine Art Rough** or **Photo Paper Pro Premium Matte A** from the **Quality & Media** pop-up menu of the print dialog, borderless full-page printing is not recommended.

Expanding the Range of the Document to Print

Setting a large amount of extension allows you to perform borderless printing with no problems. However, the portion of the document extending off the paper range will not be printed and for this reason, the subjects around the perimeter of a photo may not be printed.

When you are not satisfied with the result of borderless printing, reduce the amount of extension. The extension amount decreases as the **Borderless Extension** slider is moved to the left.

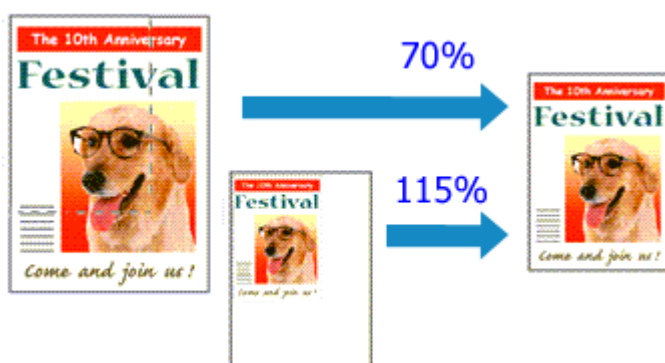
Important

- When the amount of extension is decreased, an unexpected margin may be produced on the print, depending on the size of the paper.

Note

- When the **Borderless Extension** slider is set to the leftmost position, image data will be printed in the full size.

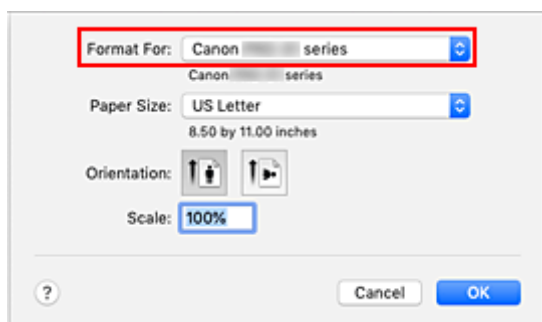
Scaled Printing



The procedure for printing a document with pages enlarged or reduced is as follows:

1. Select the printer

In the [Page Setup Dialog](#), select your model name from the **Format For** list.



2. Set scaled printing

Specify the scaling factor in the **Scale** box, and click **OK**.

►►► Note

- Depending on the **Scale** value that you set, an error message may be displayed.

3. Complete the setup

On the [Print Dialog](#), click **Print**.

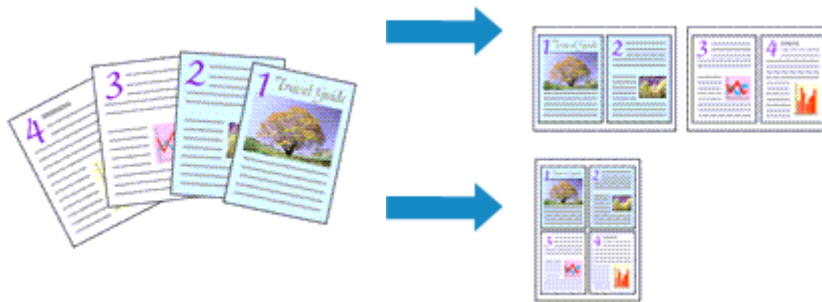
When you perform print, the document will be printed with the specified scale.

►►► Important

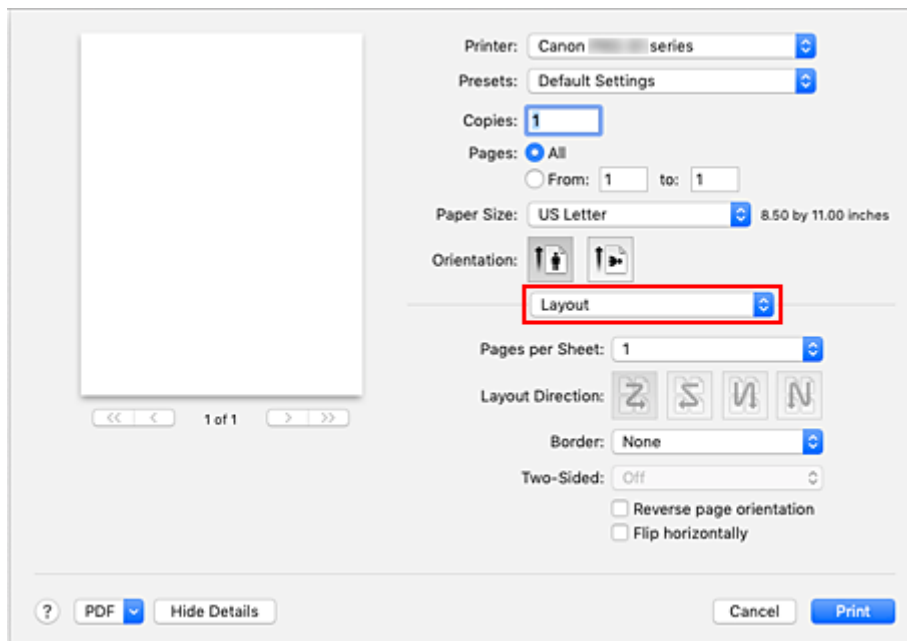
- When the application software which you used to create the original has the scaled printing function, configure the settings on your application software. You do not need to configure the same setting in the Page Setup dialog.

Page Layout Printing

The page layout printing function allows you to print more than one page image on a single sheet of paper.



1. Select **Layout** from the pop-up menu in the [Print Dialog](#)



2. Set the number of original you print on one page

In **Pages per Sheet**, specify the number of page you print on one page.

3. If necessary, set the following items

Layout Direction

To change the page placement order, select an icon from the list.

Border

To print a page border around each document page, select a type of page border.

Reverse page orientation

Select this check box to change the paper orientation.

Flip horizontally

Select this check box to reverse left and right of the document.

4. Click **Print**

When you perform print, the specified number of pages will be arranged on each sheet of paper in the specified order.

Setting Up Envelope Printing

The procedure for performing envelope printing is as follows:

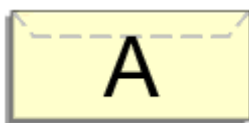
1. [Load envelope](#) into printer

2. Select paper size in [print dialog](#)

For Paper Size, select **Envelope #10**, **Envelope DL**, **Envelope You4**, or **Envelope You6**.

3. Set printing orientation

To print the addressee information horizontally, select Horizontal for **Orientation**. Then check the **Reverse page orientation** from the **Layout** pop-up menu in the Print dialogue.



4. From pop-up menu, select **Quality & Media**

5. Select media type

For **Media Type**, select **Envelope**.

6. Select print quality

For **Print Quality**, select **High** or **Standard**, whichever matches your purpose.

7. Click **Print**

When you perform printing, the information is printed on the envelope.

»» Important

- When printing on an envelope, always select the print settings from the print dialog.

»» Note

- If the paper settings in the print dialog differ from the paper information registered on the printer, an error may occur. For instructions on what to do if an error occurs, see "[Register Paper Information](#)." For details about the paper information to be registered on the printer, see the following:
 - [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#)
 - [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#)

Printing on Postcards

This section describes the procedure for printing on postcards.

1. [Load postcard](#) on the printer
2. Select paper size in the [Print Dialog](#)

Select **Postcard** or **Postcard Double** from the **Paper Size** menu.

»»» Important

- Return postcards can be used only when you print them from the computer.
- When printing a return postcard, always set the paper size to **Postcard Double** from your application software or the printer driver.
- Do not fold the return postcard. If a crease is formed, the printer will not be able to feed the postcard properly, and this condition will cause line shifts or a paper jam.
- With return postcards, borderless printing cannot be used.

3. Select **Quality & Media** from the pop-up menu
4. Select the media type

For **Media Type**, select the same paper type loaded in the printer.

»»» Important

- This printer cannot print on postcards that have photos or stickers attached.
- When printing on each side of a postcard separately, you will get cleaner printing if you print the message side first and then print the address side.
- The paper settings in the print dialog are different, depending on whether you are printing on the address side or the message side. For details about the paper information to be registered in the print dialog and on the printer, see the following:
 - [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#)
 - [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#)

5. Click **Print**

When you perform printing, the data will be printed onto the postcard.

»»» Important

- If you check the **Do not show again** check box when a guide message is displayed before printing starts, this will stop any more guide messages from being displayed.

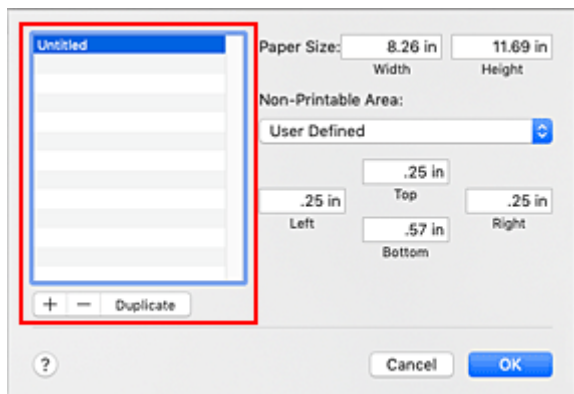
Setting Paper Dimensions (Custom Size)

You can specify the height and width of paper when its size cannot be selected from the **Paper Size** menu. Such a paper size is called "custom size."

The procedure for specifying a custom size is as follows:

1. Creating a new custom paper size

In the [Print Dialog](#), select **Manage Custom Sizes...** from **Paper Size**.
In the displayed dialog, click **+**.



Untitled will be added to the list.

2. Setting details about the custom paper size

Click **Untitled**, enter the name of the paper size you want to register, and specify the **Width** and **Height** of the paper for **Paper Size**.

Select **User Defined** or your model for **Non-Printable Area**, and enter the margins.

3. Registering the custom paper size

Click **OK**.

The custom size is registered.

Important

- If the application software that created the document has a function for specifying height and width values, use the application software to set the values. If the application software does not have such a function or if the document does not print correctly, perform the above procedure from the printer driver to set the values.

Note

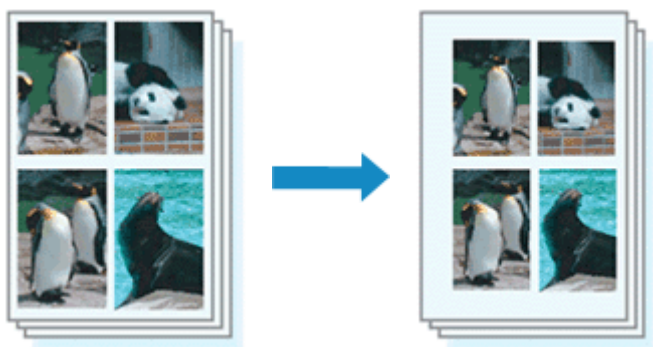
- To duplicate the registered paper size, select the paper size that you want to duplicate from the **Custom Paper Sizes** list, and click **Duplicate**.
- To delete a registered paper size, select the paper size that you want to delete from the **Custom Paper Sizes** list, and click **-**.

- If the paper settings in the print dialog differ from the paper information registered on the printer, an error may occur. For instructions on what to do if an error occurs, see "[Register Paper Information](#)." For details about the paper information to be registered on the printer, see the following:
 - [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#)
 - [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#)

Related Topic

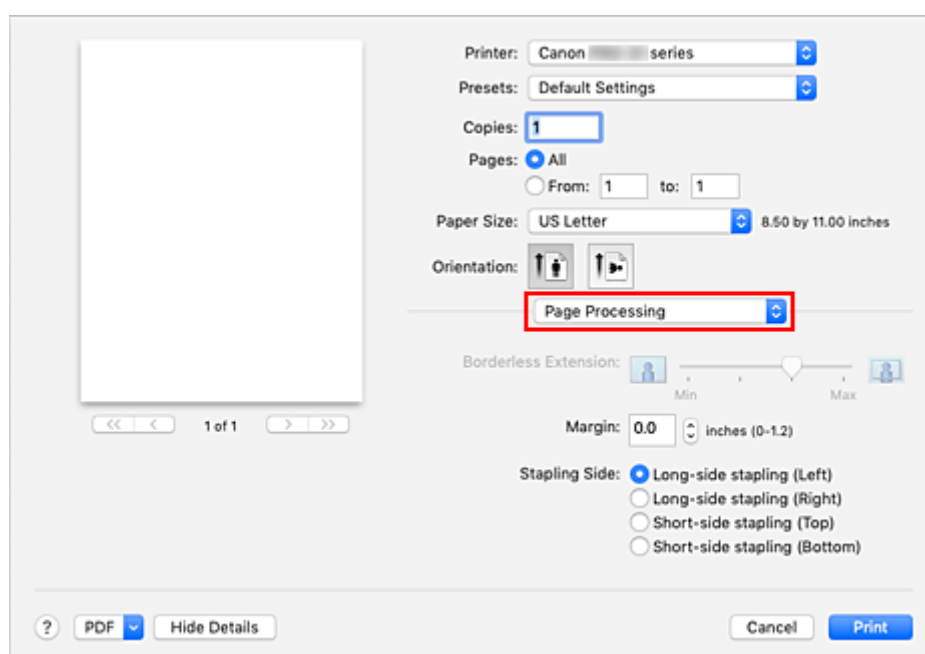
➡ [Changing the Printer Operation Mode](#)

Setting the Stapling Margin



The procedure for setting the margin width and the staple side is as follows:

1. Select **Page Processing** from the pop-up menu on the [Print Dialog](#)



2. Set the margin width and the staple side

If necessary, set the **Margin** width, and select a stapling position from the **Stapling Side** list.

▶▶▶ Note

- The printer automatically reduces the print area depending on the staple position margin.

3. Click **Print**

When you perform print, the data is printed with the specified margin width and staple side.

▶▶▶ Important

- When borderless printing is enabled, **Margin** and **Stapling Side** appear grayed out and are unavailable.

Scaling the Printing to Fit the Paper Size

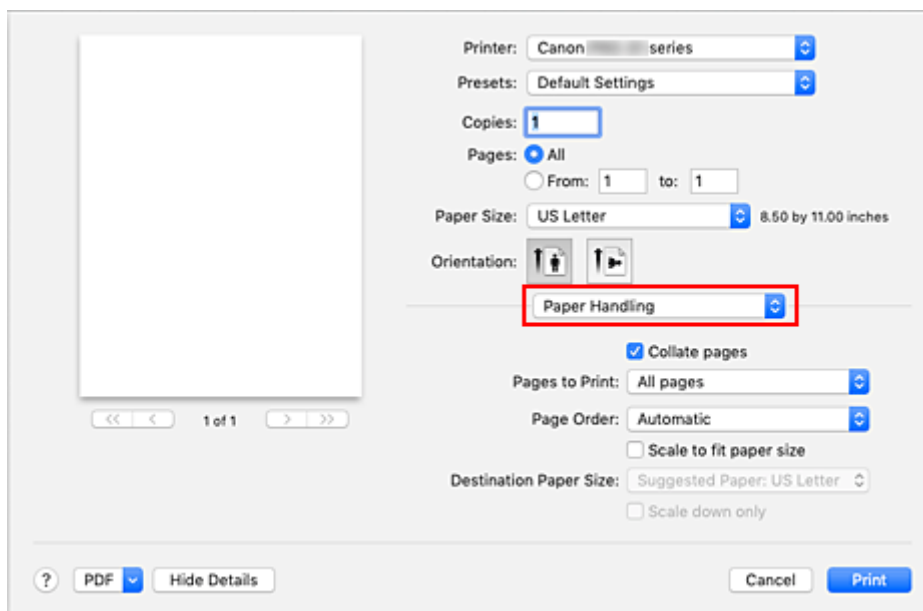


The procedure for printing a document that is automatically enlarged or reduced to fit the page size to be used is as follows:

1. Check the paper size

Check that the **Paper Size** in the [Print Dialog](#) is the same as the paper size that you set in the application software.

2. Select **Paper Handling** from the pop-up menu



3. Set the print paper size

Check the **Scale to fit paper size** check box. Then from the **Destination Paper Size** pop-up menu, select the paper size that is actually loaded in the printer.

4. If necessary, check the **Scale down only** check box

When you check this check box, the document will be reduced to fit to the paper size when the document size is larger than the page size. The document will be printed in the original size when the document size is smaller than the page size.

5. Click **Print**

When you perform print, the document will be enlarged or reduced to fit to the page size.

Switching the Paper Source to Match the Purpose

In this printer, there are two paper sources, a manual feed tray and a top feed.

You can facilitate printing by selecting a paper source setting that matches your media type or purpose.

The procedure for setting paper source is as follows:

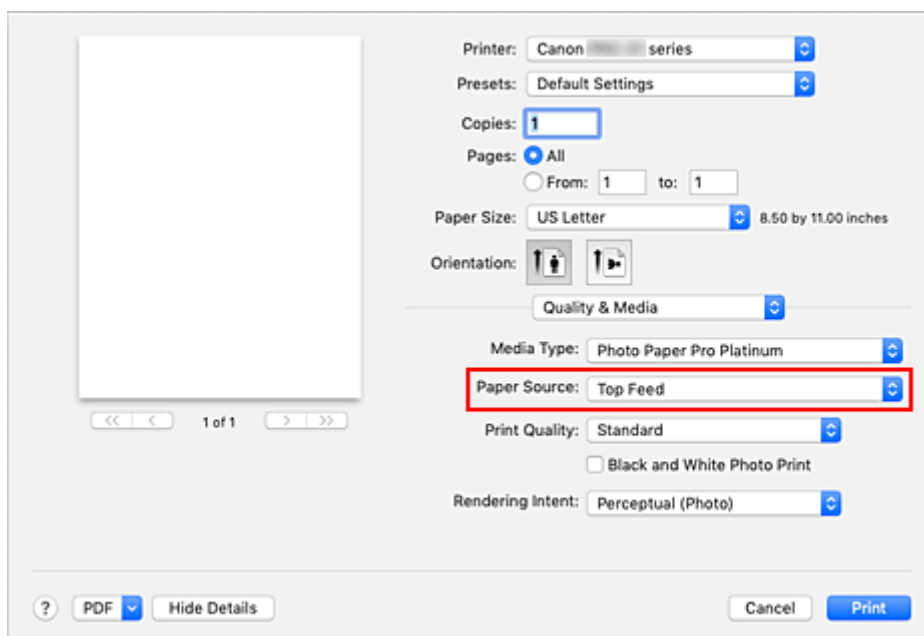
1. Select **Quality & Media** from the pop-up menu of the [Print Dialog](#)

2. Select the media type

For **Media Type**, select the same paper type loaded in the printer.

3. Select the paper source

For **Paper Source**, select the item below that matches your purpose.



Manual Feed

Paper is supplied from the manual feed tray in the back.

»»» Important

- When **Plain Paper**, **Envelope**, **Hagaki A**, **Ink Jet Hagaki**, **Hagaki K**, **Hagaki**, **High Resolution Paper**, or **T-Shirt Transfers** is selected from the **Media Type** menu of the **Quality & Media** on the pop-up menu in the Print dialog, paper cannot be supplied from the manual feed tray in the back.
- When **4 x 6**, **5 x 7**, **7 x 10**, **A5**, **Envelope #10**, **Envelope Choukei 3**, **Envelope Choukei 4**, **Envelope DL**, **Envelope You4**, **Envelope You6**, **JIS B5**, **L**, **Postcard**, **Postcard Double**, or **Square 5"x5" 13x13cm** is selected for **Paper Size** on the Print Dialog, paper cannot be supplied from the manual feed tray in the back.

Top Feed

Paper is fed from the top feed.

Important

- When **Heavyweight Photo Paper**, **Premium Fine Art Rough**, **Photo Paper Pro Premium Matte A**, or **Extra Heavyweight Fine Art Paper** is selected from the **Media Type** menu of the **Quality & Media** on the pop-up menu in the Print dialog, paper cannot be supplied from the top feed.

4. Click **Print**

When you perform print, the printer uses the specified paper source to print the data.

Note

- If the paper settings in the print dialog differ from the paper information registered on the printer, an error may occur. For instructions on what to do if an error occurs, see "[Register Paper Information](#)."

For details about the paper information to be registered on the printer, see the following:

- [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#)
- [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#)

Changing the Print Quality and Correcting Image Data

- **Setting the Print Quality Level (Custom)**
- **Printing a Color Document in Monochrome**
- **Specifying Color Correction**
 - Optimal Photo Printing of Image Data
 - Adjusting Colors with the Printer Driver
 - Printing with ICC Profiles (Specifying an ICC Profile from the Application Software)
 - Printing with ICC Profiles (Specifying an ICC Profile from the Printer Driver)
 - Interpreting the ICC Profile
- **Adjusting Tone**
- **Adjusting Color Balance**
- **Adjusting Brightness**
- **Adjusting Contrast**

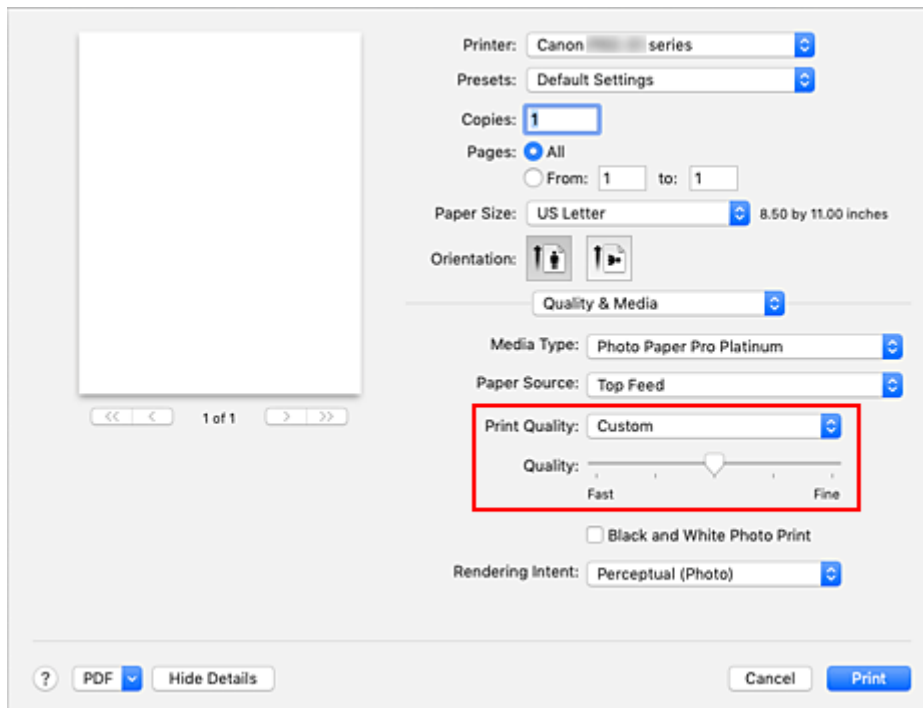
Setting the Print Quality Level (Custom)

The print quality level can be set in the **Custom**.

The procedure for setting the print quality level is as follows:

1. Select **Quality & Media** from the pop-up menu on the [Print Dialog](#)
2. Select the print quality

Select **Custom** for **Print Quality**.



3. Setting the print quality level

Move the **Quality** slider to select the print quality level.

4. Click **Print**

When you perform print, the image data is printed with the selected print quality level.

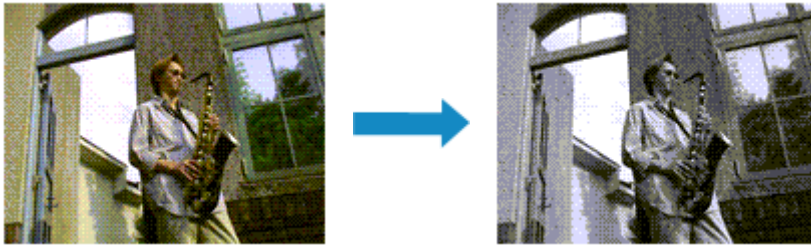
Important

- Certain print quality levels cannot be selected depending on the settings of **Media Type**.

Related Topics

- ➔ [Specifying Color Correction](#)
- ➔ [Adjusting Color Balance](#)
- ➔ [Adjusting Brightness](#)
- ➔ [Adjusting Contrast](#)

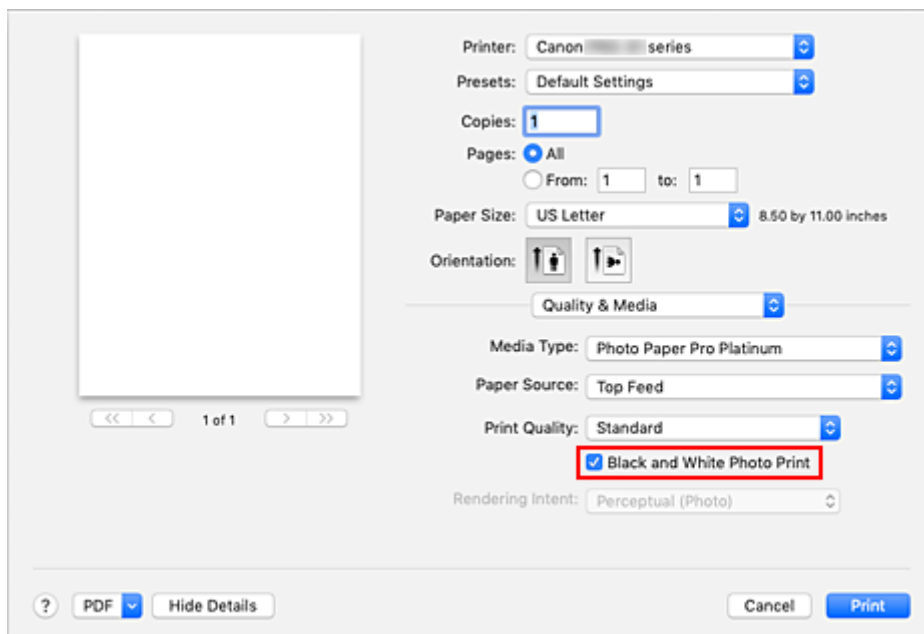
Printing a Color Document in Monochrome



The procedure for printing a color document in monochrome is as follows:

1. Select **Quality & Media** from the pop-up menu on the [Print Dialog](#)
2. Set black and white photo printing

Check the **Black and White Photo Print** check box.



3. Click **Print**

When you perform print, the document is converted to grayscale data. It allows you to print the color document in monochrome.

»» Note

- During **Black and White Photo Print**, inks other than black ink may be used as well.

Related Topic

➔ [Adjusting Tone](#)

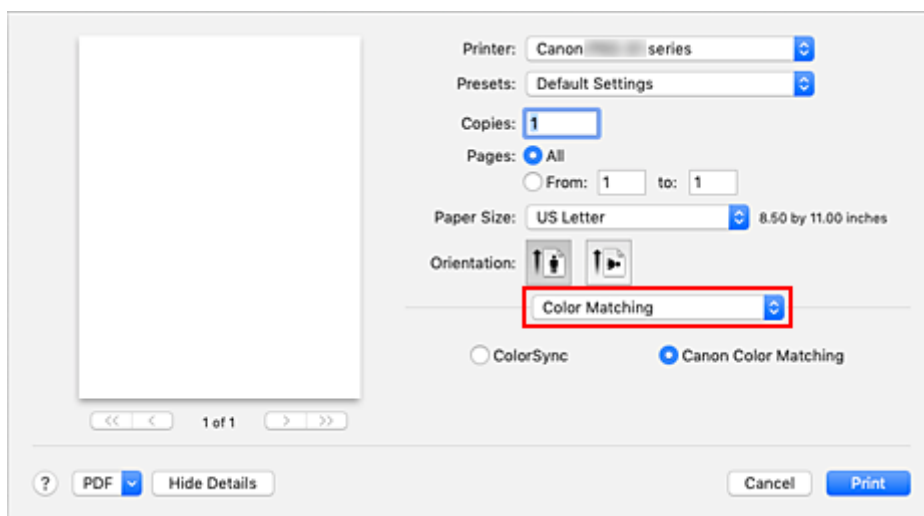
Specifying Color Correction

You can specify the color correction method suited to the type of document to be printed. Normally, when data is printed, the printer driver automatically adjusts the colors.

When you want to print by using the color space of the image data effectively or by specifying a printing ICC profile from your application software, select **ColorSync**. When you want to print by having the printer driver correct the colors, select **Canon Color Matching**.

The procedure for specifying color correction is as follows:

1. Select **Color Matching** from the pop-up menu of the [Print Dialog](#)



2. Select color correction

Select the item below that matches your purpose.

ColorSync

Perform color correction using ColorSync.

Canon Color Matching

The driver will perform necessary adjustments during printing.

For information about driver matching, see "[Adjusting Colors with the Printer Driver.](#)"

»» Important

- If you think that the colors displayed on the monitor are different from the printed results, go to the print dialog popup menu **Quality & Media**, and then select **No Color Correction** in **Rendering Intent**.

3. Click **Print**

When you perform print, the document data is printed with the specified color correction.

»» Important

- Depending on the application software, when a printing ICC profile is specified from that application software, **Canon Color Matching** cannot be selected because **ColorSync** is selected automatically.

- The **Quality & Media** setting is necessary even when **ColorSync** or **Canon Color Matching** is selected.

Related Topics

- ➔ [Optimal Photo Printing of Image Data](#)
- ➔ [Adjusting Colors with the Printer Driver](#)
- ➔ [Printing with ICC Profiles \(Specifying an ICC Profile from the Application Software\)](#)
- ➔ [Printing with ICC Profiles \(Specifying an ICC Profile from the Printer Driver\)](#)
- ➔ [Interpreting the ICC Profile](#)

Optimal Photo Printing of Image Data

When people print images taken with digital cameras, they sometimes feel that the printed color tones differ from those of actual image or those displayed on the monitor.

To get the print results as close as possible to the desired color tones, you must select a printing method that is best suited to the application software used or to your purpose.

Color Management

Devices such as digital cameras, scanners, monitors, and printers handle color differently. Color management (color matching) is a method that manages device-dependent "colors" as a common color space.

For macOS, a color management system called "ColorSync" is built into the operating system. sRGB is one of the common color spaces that is frequently used.

ICC profiles convert device-dependent "colors" into a common color space. By using an ICC profile and carrying out color management, you can draw out the color space of the image data within the color reproduction area that the printer can express.

▶▶▶ Note

- Normally, image files are saved in JPEG format. Some digital cameras allow you to save images in a format called RAW. RAW data refers to an image saving format that requires a computer to develop the image. You can embed an input ICC profile tag into a RAW file by using special application software.

Selecting a Printing Method Suited to the Image Data

The recommended printing method depends on the color space of the image data or the application software to be used.

There are two typical printing methods.

Check the color space of the image data and the application software to be used, and then select the printing method suited to your purpose.

Adjusting Colors with the Printer Driver

Describes the procedure for printing by using the color correction function of the printer driver.

Select this function when you want to print impressions that are close to those displayed on the monitor, for example, if you corrected the colors while checking the print image on the monitor.

Printing with ICC Profiles (Specifying an ICC Profile from the Application Software)

Describes the procedure for printing by using the color space of the image data effectively.

You can print with a common color space by setting up the application software and the printer driver so that the color management matches the input ICC profile of the image data.

The method for setting up the printer driver differs depending on the application software to be used.

Related Topic

➡ [Interpreting the ICC Profile](#)

Adjusting Colors with the Printer Driver

To use driver matching when printing, turn on the printer driver's color correction function.

Driver matching accurately applies the characteristics of data displayed on the monitor and allows you to obtain print results of impressions that are close to those displayed on the monitor.

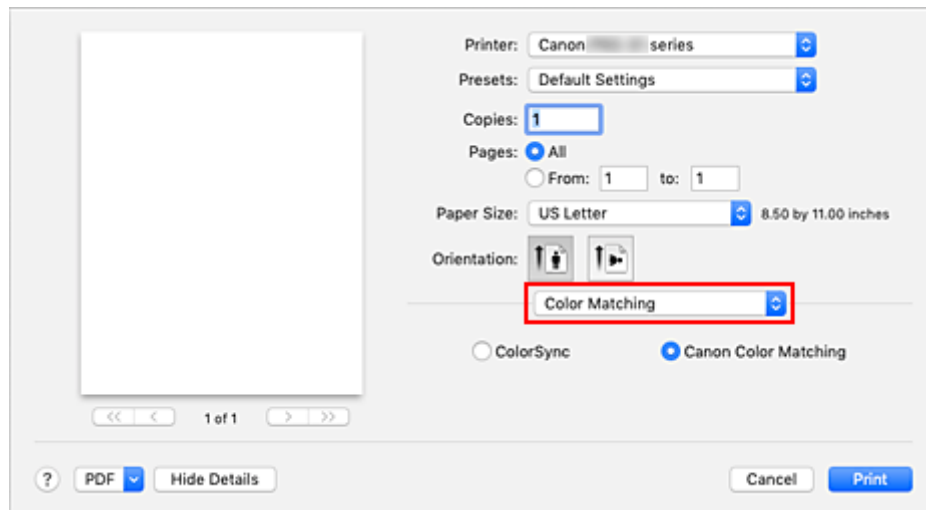
Important

- When printing using driver matching, Canon recommends that you set the monitor and the environment light as follows:
 - Monitor
 - Color temperature: D50 (5000K)
 - Brightness: 100 to 120cd/m²
 - Gamma: 2.2
 - Environment light
 - Fluorescent light for D50 color evaluation (color temperature 5000K, high color rendering properties)
 - Brightness when looking at printed materials: 500 lx ± 125 lx

Note

- When printing from an application software that allows you to identify and specify ICC profiles, use an ICC profile for printing with that application software and select setting items that manage colors.

- Select **Color Matching** from the pop-up menu of the [Print Dialog](#)



- Select color correction

Select **Canon Color Matching**.

- Select the rendering intent

Select **Perceptual (Photo)** in **Rendering Intent** in the **Quality & Media** pop-up menu.

- Set the other items

From the pop-up menu, select **Color Options**. If necessary, adjust the color balance (**Cyan**, **Magenta**, **Yellow**) and adjust **Brightness**, and **Contrast** settings.

5. Click **Print**

When you perform print, the printer driver adjusts the colors when printing the data.

Related Topics

- ➡ [Setting the Print Quality Level \(Custom\)](#)
- ➡ [Specifying Color Correction](#)
- ➡ [Adjusting Color Balance](#)
- ➡ [Adjusting Brightness](#)
- ➡ [Adjusting Contrast](#)

Printing with ICC Profiles (Specifying an ICC Profile from the Application Software)

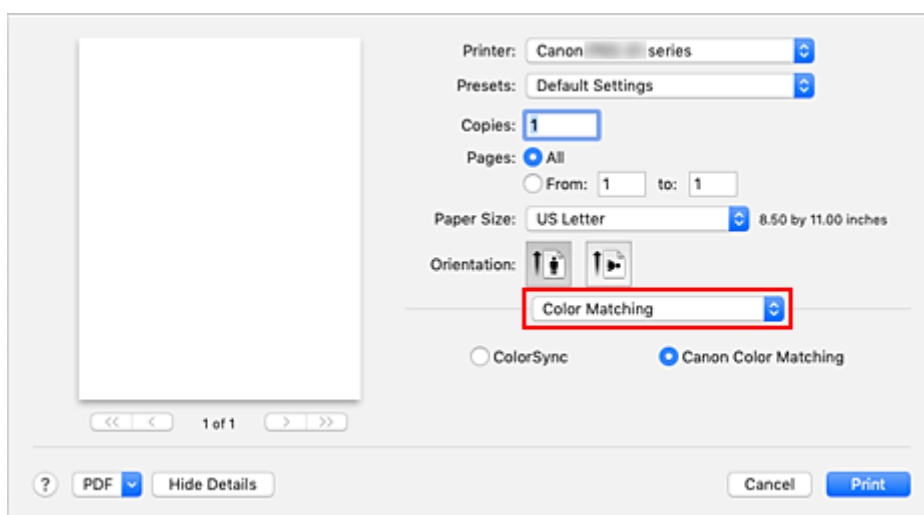
When you print from Adobe Photoshop, Canon Digital Photo Professional, or any application software that can identify input ICC profiles and allows you to specify such profiles, printer uses the color management system (ColorSync) built-into macOS when printing. The printer prints the editing and touch-up results of the application software and effectively uses the color space of the input ICC profile specified in the image data.

To use this printing method, use your application software to select color management items and specify an input ICC profile and a printing ICC profile in the image data.

Even if you print using a printing ICC profile that you created yourself or one for special Canon paper, be sure to select color management items from your application software.

For instructions, refer to the manual of the application software you are using.

1. Select **Color Matching** from the pop-up menu of the [Print Dialog](#)



2. Select color correction

Select **ColorSync**.

You can leave **Profile** set to **Automatic**.

»» Important

- Depending on the application software you use, you may not be able to select setting items other than **ColorSync**.
- If you choose a **Profile** setting other than **Automatic** or "Printing Paper ICC Profile", the printer will not be able to print with the correct colors.
- If you think that the colors displayed on the monitor are different from the printed results, go to the print dialog popup menu **Quality & Media**, and then select **No Color Correction** in **Rendering Intent**.

3. Click **Print**

When you perform print, the printer uses the color space of the image data.

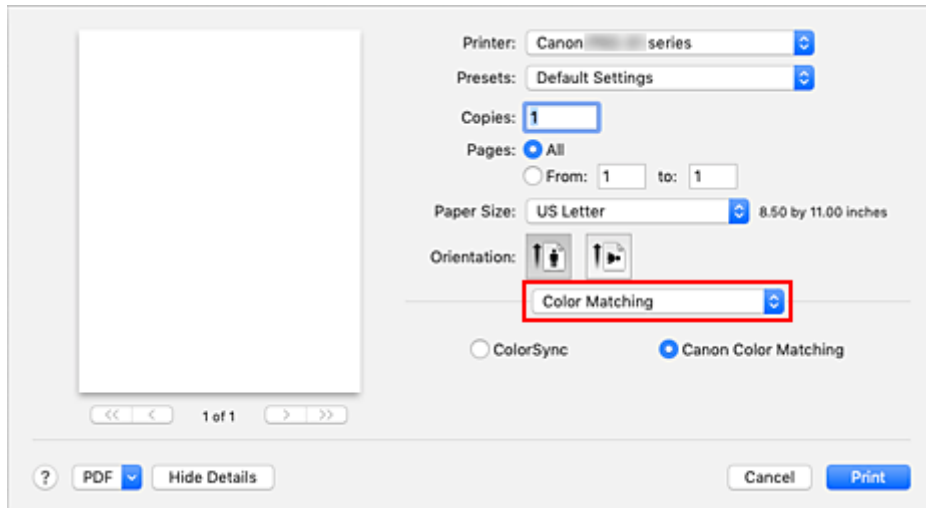
Related Topics

- ➡ [Setting the Print Quality Level \(Custom\)](#)
- ➡ [Specifying Color Correction](#)
- ➡ [Adjusting Color Balance](#)
- ➡ [Adjusting Brightness](#)
- ➡ [Adjusting Contrast](#)

Printing with ICC Profiles (Specifying an ICC Profile from the Printer Driver)

Print from an application software that cannot identify or specify input ICC profiles by using the color space of the input ICC profile found in the data.

1. Select **Color Matching** from the pop-up menu of the [Print Dialog](#)



2. Select color correction

Select **ColorSync**.

You can leave **Profile** set to **Automatic**.

»» Important

- If you choose a **Profile** setting other than **Automatic** or "Printing Paper ICC Profile", the printer will not be able to print with the correct colors.

3. Click **Print**

When you perform print, the printer uses the color space of the image data.

»» Important

- You cannot specify an input ICC profile from the printer driver.

Related Topics

- ➔ [Setting the Print Quality Level \(Custom\)](#)
- ➔ [Specifying Color Correction](#)
- ➔ [Adjusting Color Balance](#)
- ➔ [Adjusting Brightness](#)
- ➔ [Adjusting Contrast](#)

Interpreting the ICC Profile

When you need to specify an ICC profile for this printer, specify the ICC profile of the print output media.

The ICC profiles installed for this printer appear as follows.

Canon XXXXX Photo Paper Plus Glossy II
 (1) (2)

- (1) : Printer model
 - (2) : Media type
- Canvas -P: Canvas
Extra Heavyweight Fine Art Paper -P: Extra Heavyweight Fine Art Paper
Glossy Photo Paper A: Photo Paper Glossy
Heavyweight Fine Art Paper -P: Heavyweight Fine Art Paper
Heavyweight Photo Paper -P: Heavyweight Photo Paper
Japanese Paper Washi -P: Japanese Paper Washi
Lightweight Photo Paper -P: Lightweight Photo Paper
Matte Photo Paper -P: Matte Photo Paper
Photo Paper Plus Glossy II A: Photo Paper Plus Glossy II
Photo Paper Plus Semi-gloss: Photo Paper Plus Semi-gloss
Photo Paper Pro Crystal Grade: Photo Paper Pro Crystal Grade
Photo Paper Pro Luster: Photo Paper Pro Luster
Photo Paper Pro Platinum: Photo Paper Pro Platinum
Photo Paper Pro Premium Matte A: Photo Paper Pro Premium Matte
Premium Fine Art Rough: Premium Fine Art Rough

Adjusting Tone

When printing black and white photos, you can produce the cooling effects of cool colors and the warming effects of warm colors.



Cool Tone is selected **Black and White** is selected **Warm Tone** is selected

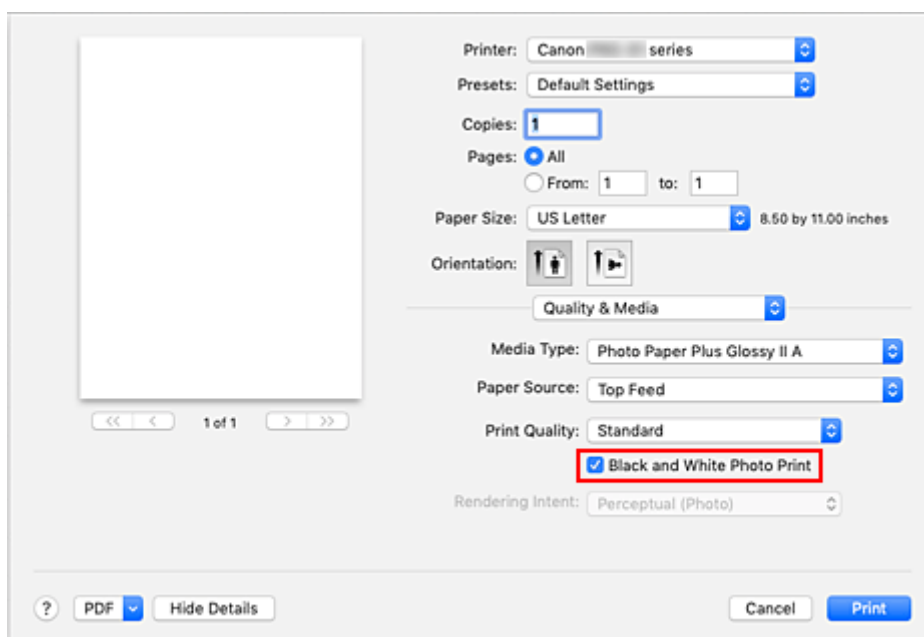
The procedure for adjusting tone is as follows:

1. Select **Quality & Media** from the pop-up menu of the [Print Dialog](#)
2. Select the media type

For **Media Type**, select either **Photo Paper Plus Glossy II A**, **Photo Paper Pro Platinum**, **Photo Paper Pro Luster**, **Photo Paper Plus Semi-gloss**, **Photo Paper Pro Crystal Grade**, **Lightweight Photo Paper**, **Heavyweight Photo Paper**, **Premium Fine Art Rough**, **Photo Paper Pro Premium Matte A**, **Heavyweight Fine Art Paper**, **Extra Heavyweight Fine Art Paper**, **Canvas**, or **Japanese Paper Washi**.

3. Set black and white photo printing

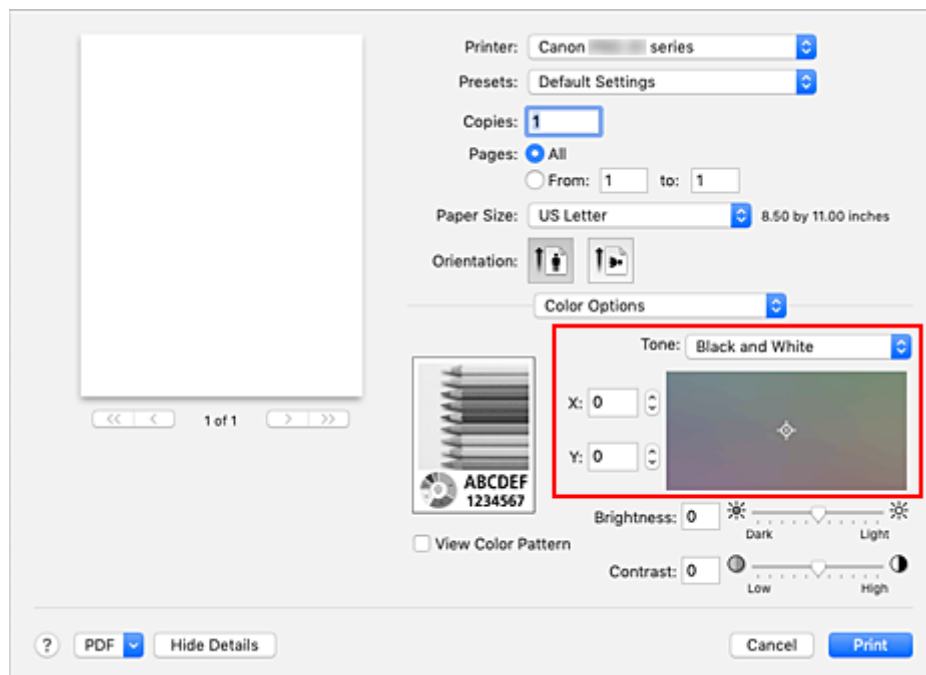
Check the **Black and White Photo Print** check box.



4. Select **Color Options** from the pop-up menu

5. Adjusting monochrome tones

Specify one of the following items from **Tone**. The selected value will be shown in the preview on the left side.



Cool Tone

This item adjusts color tones to cool shades (cool black). When you select **Cool Tone**, a value of -30 is entered for **X**, and a value of 0 for **Y**.

Black and White

This item adjusts color tones to neutral shades. When you select **Black and White**, a value of 0 is entered for **X**, and a value of 0 for **Y**.

Warm Tone

This item adjusts color tones to warm shades (warm black). When you select **Warm Tone**, a value of 30 is entered for **X**, and a value of 0 for **Y**.

Custom

You can adjust the color tones while checking the colors in the adjustment area.

To adjust the color tones, either enter values directly or click the up/down arrows. When you enter values, set values in the range of -100 to 100 for **X**, and -50 to 50 for **Y**.

You can also adjust the color tones by clicking or dragging the adjustment area with the mouse.

If you select another color tone and then select **Custom** again, the values that were preset in **Custom** are restored.

Important

- **Tone** and **X, Y** (Monochromatic adjustment value) are displayed when **Black and White Photo Print** check box is selected for **Quality & Media**.

6. If necessary, adjust monochromatic colors manually

To adjust the color tones, either enter values directly to **X** or **Y** (Monochromatic adjustment value) or click the up/down arrows.

You can also adjust the color tones by clicking or dragging the adjustment area with the mouse.

7. Click **Print**

When you perform print, the color document is converted to grayscale data with adjusted tones. It allows you to print the color document in monochrome.

Important

- If you select **ColorSync** for **Color Matching**, then **Tone**, **X**, and **Y** appear grayed out and are unavailable.

Related Topics

- ➡ [Printing a Color Document in Monochrome](#)
- ➡ [Adjusting Brightness](#)
- ➡ [Adjusting Contrast](#)

Adjusting Color Balance

You can adjust the color tints when printing.

Since this function adjusts color balance of the output by changing the ink ratios of each color, it changes the total color balance of the document. Use the application software when you want to change the color balance significantly. Use the printer driver only when you want to adjust the color balance slightly.

The following sample shows the case when color balance is used to intensify cyan and to diminish yellow so that the overall colors are more uniform.



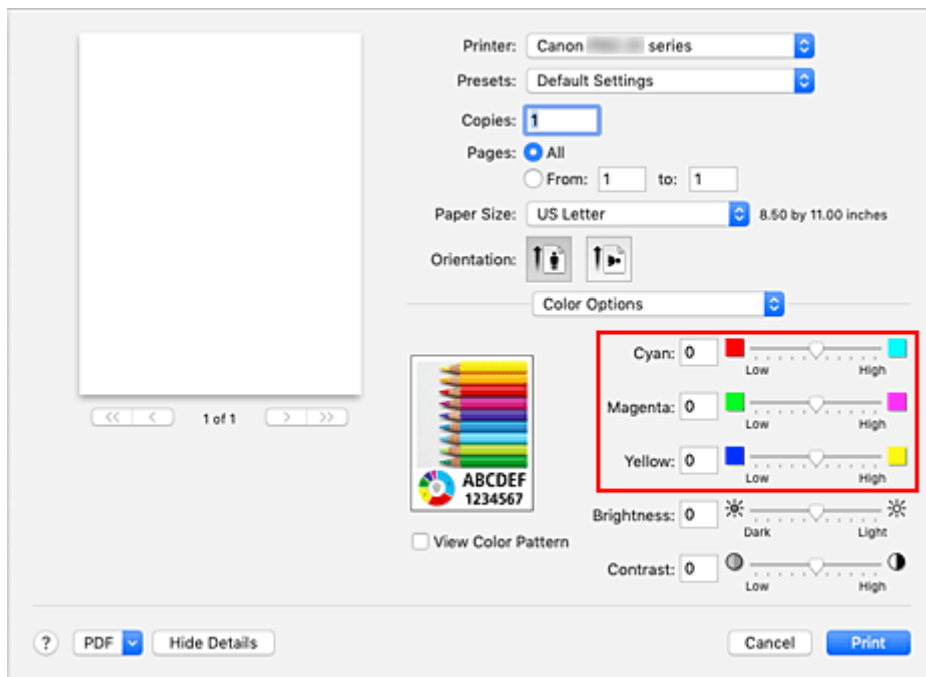
No adjustment Adjust color balance

The procedure for adjusting color balance is as follows:

1. Select **Color Options** from the pop-up menu of the [Print Dialog](#)
2. Adjust color balance

There are individual sliders for **Cyan**, **Magenta**, and **Yellow**. Each color becomes stronger when the corresponding slider is moved to the right, and becomes weaker when the corresponding slider is moved to the left. For example, when cyan becomes weaker, the color red becomes stronger.

You can also directly enter a value linked to the slider. Enter a value in the range from -50 to 50. The current settings are displayed in the settings preview on the left side of the printer driver.



3. Click **Print**

When you perform print, the document is printed with the adjusted color balance.

»» Important

- When the **Black and White Photo Print** check box is checked for **Quality & Media**, the color balance (**Cyan, Magenta, Yellow**) are unavailable.
- If you select **ColorSync** for **Color Matching**, then the color balance (**Cyan, Magenta, Yellow**) appear grayed out and are unavailable.

Related Topics

- ➔ [Setting the Print Quality Level \(Custom\)](#)
- ➔ [Specifying Color Correction](#)
- ➔ [Adjusting Brightness](#)
- ➔ [Adjusting Contrast](#)

Adjusting Brightness

You can brighten or darken the colors of the overall image data during printing.
The following sample shows the case when light colors are darkened when the image data is printed.



No adjustment



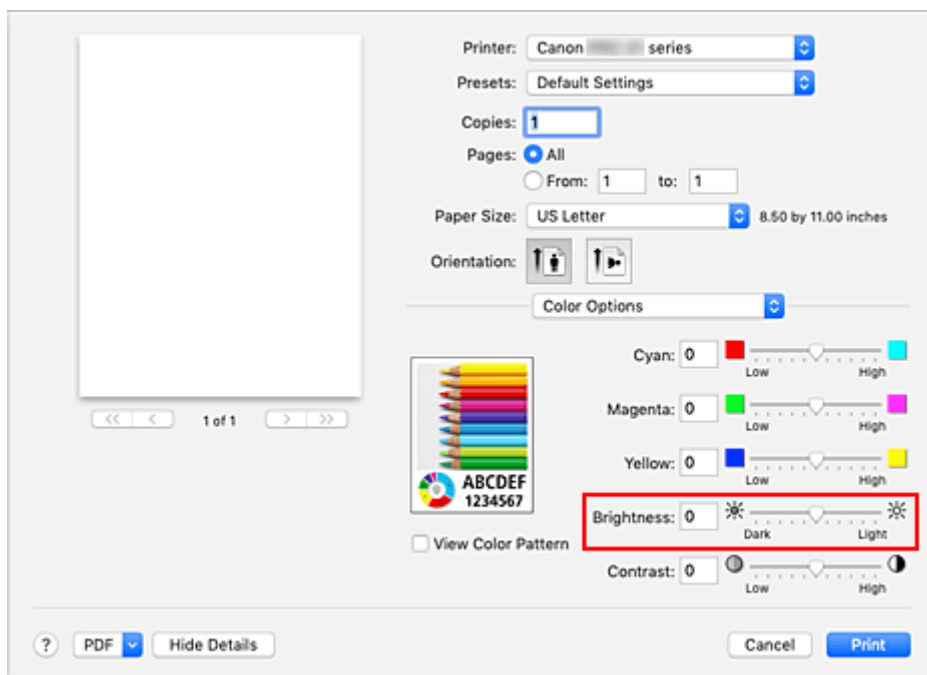
Darken light colors

The procedure for adjusting brightness is as follows:

1. Select **Color Options** from the pop-up menu of the [Print Dialog](#)
2. Adjust brightness

Moving the **Brightness** slider to the right brightens the colors, and moving the slider to the left darkens the colors.

You can also directly enter a value linked to the slider. Enter a value in the range from -50 to 50. The current settings are displayed in the settings preview on the left side of the printer driver.



3. Click **Print**

When you perform print, the data is printed at the adjusted brightness.

»» Important

- If you select **ColorSync** for **Color Matching**, then the **Brightness** appears grayed out and is unavailable.

Related Topics

- ➔ [Setting the Print Quality Level \(Custom\)](#)
- ➔ [Specifying Color Correction](#)
- ➔ [Adjusting Color Balance](#)
- ➔ [Adjusting Contrast](#)

Adjusting Contrast

You can adjust the image contrast during printing.

To make the differences between the light and dark portions of images greater and more distinct, increase the contrast. On the other hand, to make the differences between the light and dark portions of images smaller and less distinct, reduce the contrast.



No adjustment

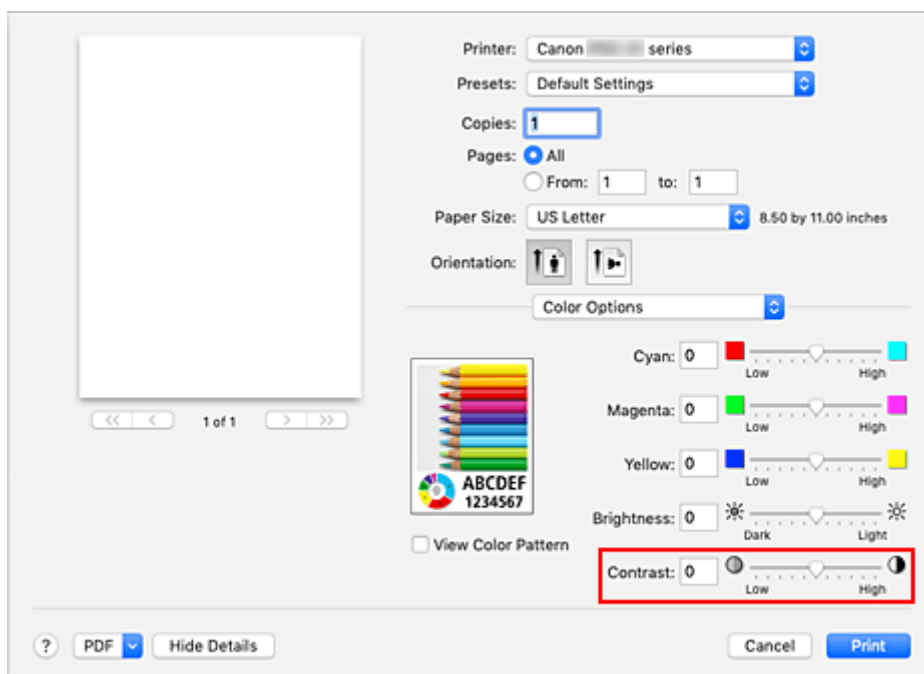
Adjust the contrast

The procedure for adjusting contrast is as follows:

1. Select **Color Options** from the pop-up menu of the [Print Dialog](#)
2. Adjust the contrast

Moving the **Contrast** slider to the right increases the contrast, and moving the slider to the left decreases the contrast.

You can also directly enter a value linked to the slider. Enter a value in the range from -50 to 50. The current settings are displayed in the settings preview on the left side of the printer driver.



3. Click **Print**

When you perform print, the image is printed with the adjusted contrast.

»» Important

- If you select **ColorSync** for **Color Matching**, then the **Contrast** appears grayed out and is unavailable.

Related Topics

- ➔ [Setting the Print Quality Level \(Custom\)](#)
- ➔ [Specifying Color Correction](#)
- ➔ [Adjusting Color Balance](#)
- ➔ [Adjusting Brightness](#)

Printing Using AirPrint

You can print photographs, E-mails, web pages, and other documents using AirPrint, even if the printer driver is not installed or the application is not downloaded.

»»» Important

- There are [restrictions](#) for printing using AirPrint. Please be aware in advance. If you want to use all the functions of the printer, use the Canon IJ printer driver.

Checking Your Environment

First, check your environment.

- AirPrint Operation Environment
Mac running the latest version of OS
- Requirement
The Mac and the printer must be connected by one of the following methods:
 - Connected to the same network over a **LAN**
 - Connected directly without wireless router (Direct Connection)
 - Connected by USB

Add The Printer as AirPrint Printer on Your Mac

1. Open **System Preferences -> Printers & Scanners**
2. Click **+** next to the printer list
3. Select your printer listed as **Bonjour**
4. Select **Secure AirPrint** from **Use**
5. Click **Add**

The Printer will be added as AirPrint Printer on Your Mac

Print with AirPrint from a Mac

1. [Check that printer is turned on](#)

»»» Note

- If **Auto power on** is enabled, printer automatically turns itself on when receiving a print job.

2. [Load paper](#) in printer

3. Select paper size and paper type from printer

Register the set paper size and paper type on the printer operation panel.

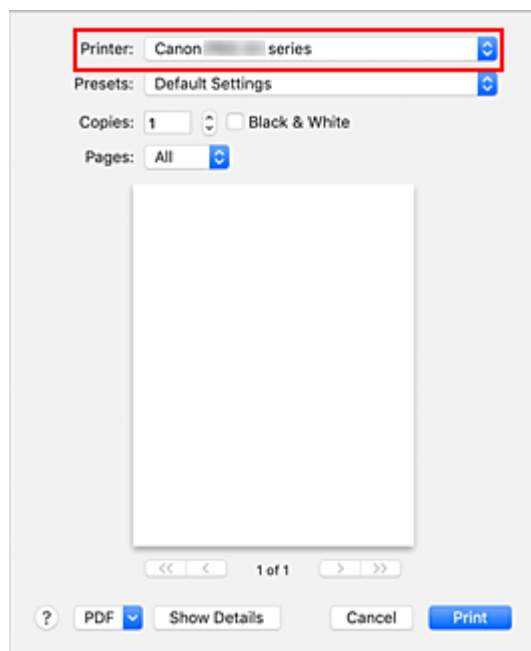
For instructions, see "[Register Paper Information](#)."

4. Start printing from your application software

The Print dialog opens.

5. Select printer

Select your model from the **Printer** list in the Print dialog.

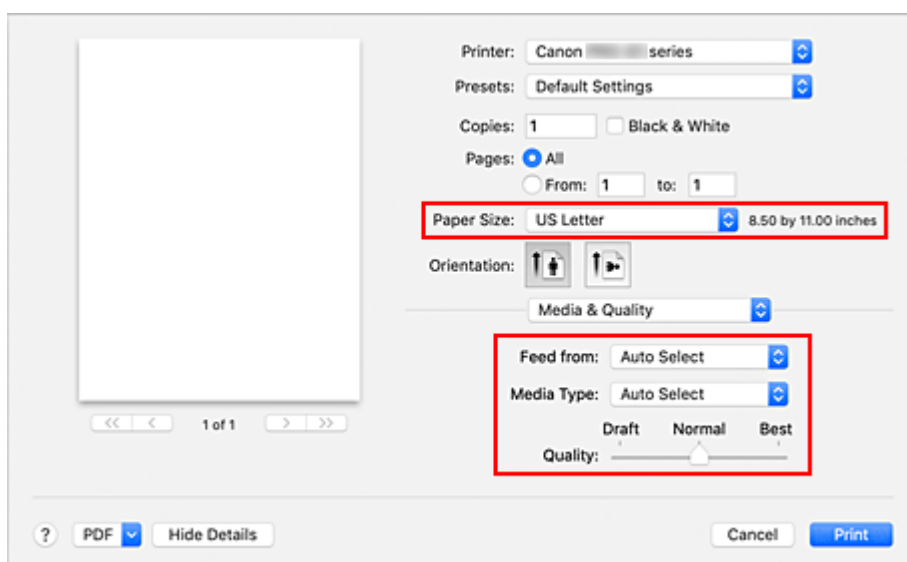


▶▶▶ Note

- Click **Show Details** to switch the setup window to the detailed display.

6. Check print settings

Set items such as **Paper Size** to the appropriate size, as well as **Feed from**, **Media Type**, from **Media & Quality** of the pop-up menu.



Important

- When feeding paper into the manual feed tray, select **Multi-purpose Tray** in **Feed from**.
- An error may occur if the paper size set in the print dialog is different from the paper size set on the printer. Select the correct items on the print dialog and the printer that correspond to the paper being printed.

Note

- Use the Print dialog to set general print settings such as the layout and the print sequence. For information about print settings, refer to macOS help.
- You can set **Print quality settings (Color mode)**, and **Magnification level for borderless** on the operation panel of the printer. For details, see "[AirPrint print settings](#)" or "[Print settings](#)."

7. Click **Print**

The printer prints according to the specified settings.

Note

- It can take the Wi-Fi a few minutes to get connected after the printer turns on. Print after checking that the printer is connected to the network.
- You cannot use AirPrint if Bonjour settings of printer are disabled. Check **LAN** settings of printer and enable Bonjour settings.
- Refer to "[Cannot Print Using AirPrint](#)" for printing problems when using AirPrint.
- The display of the settings screen may differ depending on the application software you are using.

Printing of Envelopes

For printing on the envelope from Mac, refer to the following.

Print result image	Orientation of print data	Orientation of loading envelope
--------------------	---------------------------	---------------------------------

	 The print data is rotated by 180 degrees against the print result image.	 Load the envelope in vertically with the address side facing up so that the folded flap of the envelope will be faced down on the right side.
---	---	--

Deleting Print Job

Use **Stop** button from printer to cancel the print job.

Restrictions on the AirPrint

- Some paper sizes that are compatible with the Canon IJ printer driver are not compatible with AirPrint. If using these sizes, set a "custom size."

Printing from Smartphone/Tablet

- **Printing from iPhone/iPad/iPod touch (iOS)**
- **Printing from Smartphone/Tablet (Android)**
- **Connecting with Wireless Direct**

Printing from iPhone/iPad/iPod touch (iOS)

- **Printing from iOS Device (AirPrint)**
- **Using PIXMA/MAXIFY Cloud Link**

Printing from iOS Device (AirPrint)

Use AirPrint to print photographs, E-mails, web pages, and other documents without having to download special applications.

Checking Your Environment

First, check your environment.

- AirPrint Operation Environment
iPhone, iPad, and iPod touch running the latest version of iOS
- Requirement
The iOS device and the printer must be connected by one of the following methods:
 - Connected to the same network over a **LAN**
 - Connected directly without wireless router (Direct Connection)

Printing with AirPrint from iOS Device

1. [Check that printer is turned on](#)

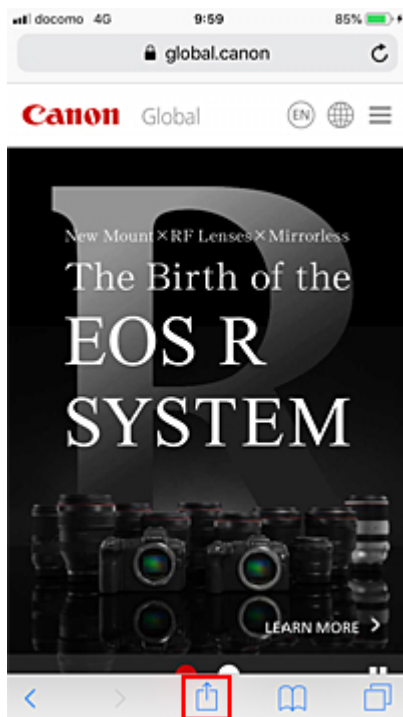
Note

- If **Auto power on** is enabled, printer automatically turns itself on when receiving a print job.

2. [Load paper](#) in printer

3. Tap operation icon using your iOS device's application

The following screen appears when printing from iOS 12's Safari. The screen differs depending on the devices or applications.



Menu options appear.

4. Tap **Print**



5. Select your model name from **Printer** on **Printer Options**

»» Important

- Because some applications do not support AirPrint, **Printer Options** may not be displayed. If an application does not let you use printer options, you cannot print from that application.

6. Check Print Settings

Set the number of copies to be printed and print options, as needed.

7. Tap **Print**

The printer prints according to the specified settings.

▶▶▶ Note

- It can take the Wi-Fi a few minutes to get connected after the printer turns on. Print after checking that the printer is connected to the network.
- You cannot use AirPrint if Bonjour settings of printer are disabled. Check **LAN** settings of printer and enable Bonjour settings.
- Refer to "[Cannot Print Using AirPrint](#)" for printing problems when using AirPrint.

Paper Size

With AirPrint, the paper size is selected automatically according to the application being used on the iOS device and the region in which AirPrint is used.

When you use the photo application, the default paper size is L size in Japan, and 4"x6" or KG in other countries and regions.

When you use the document application, the default paper size is letter size in the U.S. region, and A4 in Japan and Europe.

If the paper settings when printing differ from the paper information registered on the printer, the document will be printed using the paper settings configured on the printer.

▶▶▶ Important

- Depending on the device or OS, the initial settings of paper size may differ from the above mentioned.
Test printing is recommended.
- Depending on the application you are using, the available paper size may differ.

Printing of Envelopes

For printing on the envelope from iOS device with AirPrint, refer to the following.

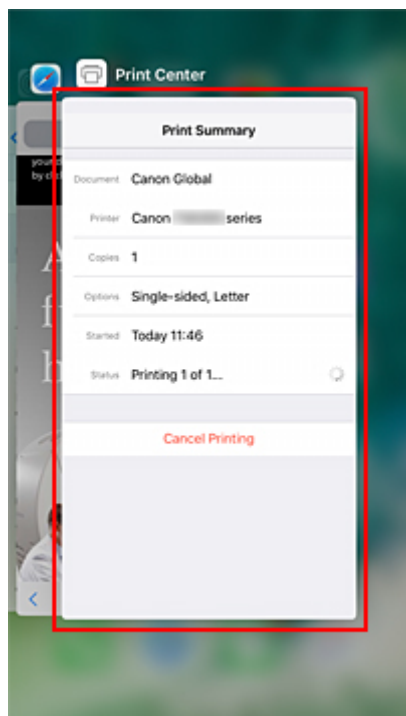
Print result image	Orientation of print data	Orientation of loading envelope
	 The print data is rotated by 180 degrees against the print result image.	

	Load the envelope in vertically with the address side facing up so that the folded flap of the envelope will be faced down on the right side.
--	---

Checking Print Status

You can check the print status of AirPrint from **Print Center**.

Tap **Print Center** that is displayed in multitasking mode on your iOS device.



Deleting Print Job

To delete a print job with AirPrint, use one of the following two methods:

- From printer: Use **Stop** button to cancel the print job.
- From iOS device: Tap **Print Center** that is displayed in multitasking mode. In the screen that appears, tap on the print job to be deleted, and then tap **Cancel Printing**.

Printing from Smartphone/Tablet (Android)

- **Using PIXMA/MAXIFY Cloud Link**
- **Printing with Mopria Print Service**
- **Printing with Canon Print Service**

Connecting with Wireless Direct

You can connect devices (e.g. computer, smartphone, or tablet) to the printer by two methods below.

- Wireless connection (connecting devices via a wireless router)
- Direct wireless connection (connecting devices using Wireless Direct)

This section describes Wireless Direct, which allows you to print by connecting the devices to the printer directly.

Follow the procedure below to set up and use Wireless Direct.

1. Preparing the printer.

➡ [Changing Printer Setting to Use Wireless Direct](#)

2. Preparing a device to connect to the printer.

➡ [Changing Settings of a Device and Connecting It to the Printer](#)

Important

- You can connect up to 5 devices to the printer at the same time with Wireless Direct.
- Check the usage restrictions and switch the printer to the Wireless Direct.

➡ [Restrictions](#)

Changing Printer Setting to Use Wireless Direct

1. Make sure the printer is turned on.
2. Select **LAN settings** on HOME screen and then press the **OK** button.
➡ [Setting Items on Operation Panel](#)
3. Select **Wireless Direct** and then press the **OK** button.
4. Select **Settings** and then press the **OK** button.
5. Select **Enable/disable Wireless Direct** and then press the **OK** button.
6. Check displayed message, select **Yes** and then press the **OK** button.

After Wireless Direct is enabled, the identifier (SSID), etc. when using the printer with wireless direct connection are displayed.

You can check various settings of wireless direct.

Note

- The password is required when connecting a device to the printer. Depending on the device you are using, no password is required.

- When you connect a Wi-Fi Direct compatible device to the printer, select the device name displayed on the LCD from your device.
- To change the identifier (SSID) and the password, see below.

➡ [Changing Wireless Direct Setting](#)

Changing Settings of a Device and Connecting It to the Printer

1. Turn on Wi-Fi function on your device.

Enable "Wi-Fi" on your device's "Setting" menu.

For more on turning on Wi-Fi function, see your device's instruction manual.

2. Select "DIRECT-XXXX-PRO-200series" ("X" represents alphanumeric characters) from list displayed on your device.

▶▶▶ Note

- If "DIRECT-XXXX-PRO-200series" does not appear on the list, Wireless Direct is not enabled. See [Changing Printer Setting to Use Wireless Direct](#) to enable Wireless Direct.

3. Enter password.

Your device is connected to the printer.

▶▶▶ Note

- Check the password for the Wireless Direct.
 1. Select **LAN settings** on the Home screen and then press the **OK** button.
 2. Select **Wireless Direct** and then press the **OK** button.
 3. Select **Show password** and then press the **OK** button.
- Depending on the device you are using, entering the password is required to connect a device to the printer via Wi-Fi. Enter the password specified for the printer.
- If your Wi-Fi Direct compatible device is set to prioritize using Wi-Fi Direct and it is connecting to the printer, the printer displays a confirmation screen asking if you allow the device to connect to the printer.

Make sure the name on the LCD is the same as that of your wireless communication device and select **Yes**.

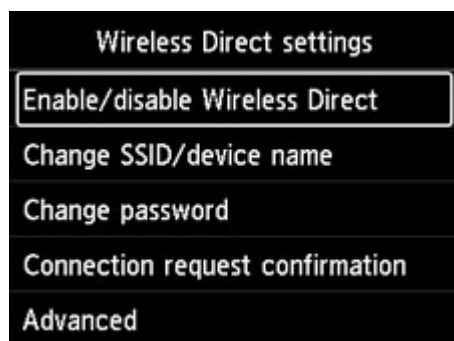
Changing Wireless Direct Setting

Change the settings for the Wireless Direct following the procedure below.

1. Select **LAN settings** on the HOME screen and then press the **OK** button.

2. Select **Wireless Direct** and then press the **OK** button.

3. Select **Settings** and then press the **OK** button.



- **Change SSID/device name**

Change the identifier (SSID) for Wireless Direct.

The identifier (SSID) is the printer's name (device name) displayed on a Wi-Fi Direct compatible device.

Follow the procedure below to change the identifier (SSID).

- To set manually

1. Press the **OK** button to enter the input screen.
2. Enter the identifier or printer name.
3. Confirm the inputted content and select **OK**.

- To set automatically

1. Select **Auto update**.
2. Check displayed message and select **Yes**.

- **Change password**

Change the password for Wireless Direct.

- To set manually.

1. Select **Change manually**.
2. Press the **OK** button to enter the input screen.
3. Enter the new password (10 characters).
4. Confirm the inputted content and select **OK**.

- To set automatically

1. Select **Auto update**.
2. Check displayed message and select **Yes**.

- **Connection request confirmation**

Change the confirmation screen setting when a Wi-Fi Direct compatible device is connecting to the printer.

If you want the printer to display the screen to inform you a Wi-Fi Direct compatible device is connecting to the printer, select **Yes**.

Important

- To prevent an unauthorized access, we recommend you should select the setting to display the confirmation screen.

Note

- If you change the Wireless Direct setting of the printer, also change the wireless router setting of the device.

Printing Using Operation Panel

- **Printing Templates Such as Lined or Graph Paper**

Printing Templates Such as Lined or Graph Paper

You can print a template form such as lined paper, graph paper, or checklist, etc. on A3, A4, B5, or Letter-sized plain paper.

You can also print pattern paper for many usages, such as photo album pages and Place mats, onto A3, A4 or Letter-sized plain paper, matte photo paper, card stock paper, and other types of paper.

➡ [Printable template forms](#)

➡ [Printing template forms](#)

Printable template forms

The following templates are available:

- **Pattern paper**



You can select many patterns.

- **Notebook paper**



You can select three line spacing formats.

Setting on the printer's LCD:

- **Notebook paper 1 (8 mm)**
- **Notebook paper 2 (7 mm)**
- **Notebook paper 3 (6 mm)**

- **Graph paper**

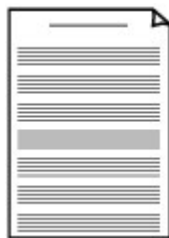


You can select three square sizes.

Setting on the printer's LCD:

- **Graph paper 1 (5 mm grid)**
- **Graph paper 2 (3 mm grid)**
- **Graph paper 3 (1 mm grid)**

- **Staff paper**



You can print staff paper with 10 or 12 staves.

Setting on the printer's LCD:

- **Staff paper 1 (10 staves)**
- **Staff paper 1(10 staves/x2)**
- **Staff paper 2 (12 staves)**
- **Staff paper 2(12 staves/x2)**

- **Checklist**



You can print a notepad with checkboxes.

Setting on the printer's LCD:

Checklist

- **Handwriting paper**

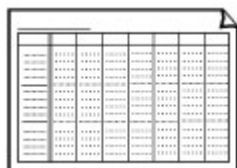


You can print handwriting paper.

Setting on the printer's LCD:

Handwriting paper (3 lines)

- **Weekly schedule**

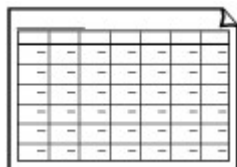


You can print a weekly schedule form.

Setting on the printer's LCD:

Weekly schedule (vertical)

- **Monthly schedule**



You can print a monthly schedule form.

Setting on the printer's LCD:

Monthly schedule(calendar)

Printing template forms

Print template form following the procedure below.

1. Check that printer is turned on.

➡ [Power Supply](#)

2. Select  **Template print** on HOME screen and press the **OK** button.

➡ [LCD and Operation Panel](#)

3. Use the ▲▼ buttons to select template you want to print and press the **OK** button.

When a message appears, check it and press the **OK**.

➡ [Printable template forms](#)

4. Use the ◀▶ buttons to select the form you want to print and press the **OK** button.

5. If necessary, change the settings using the ▲▼ buttons and press the **OK** button.

Template print	
Copies	1
Page size	A4
Type	Plain Paper
Paper src	Top feed
Start print	

- **Copies**

Use the ▲▼ buttons to specify the number of copies and press the **OK** button.

- **Page size**

Use the ▲▼ buttons to select the page size and press the **OK** button.

▶▶▶ **Note**

- Depending on the form, some setting of page size cannot be specified. If it is selected,  and **Error details** are displayed on the printer's LCD. In this case, select  on the upper left on the printer's LCD to check the message and change the setting.

- **Type**

Use the ▲▼ buttons to select the media type and press the **OK** button.

▶▶▶ **Note**

- The paper type is set to **Plain paper**, except pattern paper.

- **Paper src**

When printing using **Template print**, **Top feed** is the only paper feed position available.

6. Load paper.

➡ [Loading Paper](#)

When printing pattern paper, load configurable plain paper, matte photo paper, or card stock paper.

7. Select **Start print**.

The printer starts printing.

Printing from Digital Camera

- **Printing Photographs Directly from PictBridge (Wi-Fi) Compliant Device**
- **PictBridge (Wi-Fi) Print Settings**

Printing Photographs Directly from PictBridge (Wi-Fi) Compliant Device

You can connect a PictBridge (Wi-Fi) compliant device such as a digital still camera, digital camcorder, or camera-equipped mobile phone to the printer via Wi-Fi, and print recorded images directly without using a computer.

Connectable devices:

PictBridge (Wi-Fi) compliant device

Printable image data format:

The printer accepts images* taken with a camera compliant with the Design rule for Camera File system and PNG files.

* Exif 2.2/2.21/2.3 compliant

Important

- Wi-Fi connection with the printer is required to use this function.

Note

- PictBridge is the Standard to print your photos directly without using a computer, connecting a device such as a digital still camera, digital camcorder, or camera-equipped mobile phone.
In this manual, PictBridge printing with the Wi-Fi connection is referred to as "PictBridge (Wi-Fi)."
- When printing photos with the PictBridge (Wi-Fi) compliant device connected to the printer, we recommend the use of the AC adapter supplied with the device. If you are using the device battery, be sure to charge it fully.
- Depending on the model or brand of your device, you may have to select a print mode compliant with PictBridge (Wi-Fi) before connecting the device. You may also have to turn on the device or select Play mode manually after connecting the device to the printer.

Perform necessary operations on the PictBridge (Wi-Fi) compliant device before connecting it to this printer according to instructions given in the device's instruction manual.

1. Check that printer is turned on.

➡ [Power Supply](#)

2. [Load paper.](#)

3. Connect PictBridge (Wi-Fi) compliant device to printer.

Detect the printer with the PictBridge (Wi-Fi) compliant device and connect the PictBridge (Wi-Fi) compliant device to the printer.

Note

- For more on detecting the printer, refer to your PictBridge (Wi-Fi) compliant device's instruction manual.

4. Specify print settings such as paper type and layout.

Use your PictBridge (Wi-Fi) compliant device to select the same size and type of paper as is loaded in the printer.

➡ [Settings on PictBridge \(Wi-Fi\) Compliant Device](#)

If your PictBridge (Wi-Fi) compliant device does not have a setting menu, change the setting from the printer.

➡ [Settings on Printer](#)

Note

- When printing from the PictBridge (Wi-Fi) compliant device, set the print quality with the operation panel on the printer. You cannot set the print quality on the PictBridge (Wi-Fi) compliant device.

5. Start printing from your PictBridge (Wi-Fi) compliant device.

PictBridge (Wi-Fi) Print Settings

➔ [Settings on PictBridge \(Wi-Fi\) Compliant Device](#)

➔ [Settings on Printer](#)

Settings on PictBridge (Wi-Fi) Compliant Device

This section describes the PictBridge (Wi-Fi) function of the printer. For the print settings on a PictBridge (Wi-Fi) compliant device, refer to the instructions given in the device's instruction manual.

▶▶▶ Note

- In the following description, names of setting items are given according to those used in Canon-brand PictBridge (Wi-Fi) compliant devices. Setting item names may be different depending on the brand or model of your device.
- Some setting items explained below may not be available on some devices. In this case, the settings made on the printer are applied. Also, when some items are set to **Default** on a PictBridge (Wi-Fi) compliant device, the printer settings for these items are applied.

➔ [PictBridge print settings](#)

The following settings can be used when printing from a PictBridge (Wi-Fi) compliant device.

• Paper size

- A3+
- A3
- Letter
- A4
- 4" x 6" (10 x 15 cm)
- 5" x 7" (13 x 18 cm)
- 8" x 10" (20 x 25 cm)
- 2L (5.00 x 7.01 in. (127.0 x 178.0 mm))
- Square 5" x 5" (13 x 13 cm)

▶▶▶ Note

- Depending on your PictBridge (Wi-Fi) compliant device, you may not be able to select some paper sizes or paper size names may vary.

• Paper type

- Default:
 - Photo Paper Pro Platinum <PT-101>
- Photo:
 - Photo Paper Plus Glossy II <PP-201/PP-301>
 - Photo Paper Plus Semi-gloss <SG-201>
 - Matte Photo Paper <MP-101>
- Fast Photo:

- Photo Paper Pro Platinum <PT-101>
- Photo Paper Pro Luster <LU-101>

◦ Plain:

- Plain Paper

When **Paper type** is set to **Plain**, borderless printing will be disabled even when **Layout** is set to **Borderless**.

• Layout

Default (Selections based on the printer setting), Borderless, Bordered, 1-up*1, 20-up*2, 35-up*3

*1, *2 With a Canon brand PictBridge (Wi-Fi) compliant device, selecting items with "i" mark allows you to print shooting info (Exif Data) in list format (20-up) or on the margins of the specified data (1-up). (May not be available with some Canon-brand PictBridge (Wi-Fi) compliant devices.)

*3 Printed in 35 mm Film Style Layout (Contact Printing Layout). Available only with a Canon-brand PictBridge (Wi-Fi) compliant device. (May not be available with some Canon-brand PictBridge (Wi-Fi) compliant devices.)

• Print date & file no.

Default (Off: No printing), Date, File No., Both, Off

• Image optimize

Default (Selections based on the printer setting), On (Auto photo fix)*1, Off, Red-Eye*2

*1 The scene or person's face of a shot photo is recognized and the most suitable correction for each photo is made automatically. It makes a darkened face by backlight brighter to print. It also analyzes a scene such as scenery, night scene, person, etc. and corrects each scene with the most suitable color, brightness, or contrasts automatically to print.

*2 Can be selected only on certain Canon-brand PictBridge (Wi-Fi) compliant devices. (May not be selected depending on the device.)

• Trimming

Default (Off: No trimming), On (follow the camera's setting), Off

Settings on Printer

You can change the PictBridge (Wi-Fi) print settings from the **PictBridge print settings** screen. Set the print settings to **Default** on the PictBridge (Wi-Fi) compliant device when you want to print according to the settings on the printer.

This section describes the procedure to display the **PictBridge print settings** screen.

1. Check that printer is turned on.

➡ [Power Supply](#)



2. Select **Various settings** on HOME screen and press the **OK** button.

➡ [LCD and Operation Panel](#)

3. Use the ▲▼ buttons to select **Printer settings**, and press the **OK** button.
4. Use the ▲▼ buttons to select **PictBridge print settings**, and press the **OK** button.
5. Check message that is displayed and press the **OK** button.

The **PictBridge print settings** screen is displayed.

For more on the setting items:

➡ [PictBridge print settings](#)

Windows Software

➤ **Printer Driver**

- Overview of the Printer Driver
- Printer Driver Description
- Updating the Printer Driver

➤ **Printing Using Canon Application Software**

- Easy-PhotoPrint Editor Guide
- Professional Print & Layout Guide
- Digital Photo Printing Guide
- IJ Network Device Setup Utility Guide
- Media Configuration Tool Guide
- PosterArtist Guide

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Overview of the Printer Driver

- **Canon IJ Printer Driver**
- **How to Open the Printer Driver Setup Dialog**
- **Page Setup Dialog**
- **Print Dialog**
- **Canon IJ Printer Utility2**
 - Opening the Canon IJ Printer Utility2
- **Displaying the Printing Status Screen**
- **Instructions for Use (Printer Driver)**
- **Deleting the Undesired Print Job**

Canon IJ Printer Driver

The Canon IJ printer driver (simply called printer driver below) is software that you install onto your computer so that it can communicate with the printer.

The printer driver converts the print data created by your application software into data that your printer can understand, and sends the converted data to the printer.

Because different printers support different data formats, you need a printer driver that supports your printer.

Using Help of the Printer Driver

You can display Help function from the [Print Dialog](#).

Select a setup item from the pop-up menu in the Print dialog. Then click  at the bottom left of the screen to display an explanation of the item.

Help for the printer driver is displayed when the following pop-up menu item is selected:

- **Quality & Media**
- **Color Options**
- **Advanced Paper Settings**
- **Page Processing**

How to Open the Printer Driver Setup Dialog

You can display the printer driver setup window from the application software you are using.

Opening the Page Setup Dialog

Use this procedure to set the page (paper) settings before printing.

1. Select **Page Setup...** from the **File** menu of the application software

The [Page Setup Dialog](#) opens.

Opening the Print Dialog

Use this procedure to set the print settings before printing.

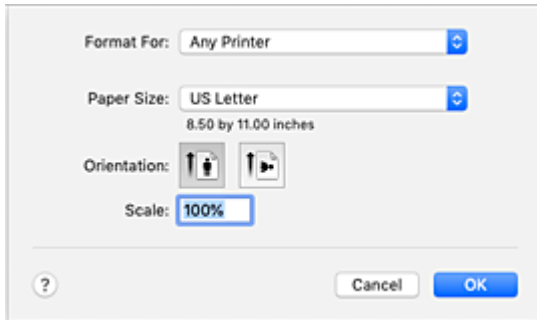
1. Select **Print...** from the **File** menu of the application software

The [Print Dialog](#) opens.

Page Setup Dialog

In the Page Setup dialog, you configure the basic print settings such as the size of paper loaded in the printer or the scaling ratio.

To open the Page Setup dialog, you typically select **Page Setup...** from the **File** menu of your application software.



Format For

Select the model to be used for printing.

Paper Size

Select the size of the paper to be used for printing.

To set a non-standard size, select **Manage Custom Sizes....**

Orientation

Select the print orientation.

Scale

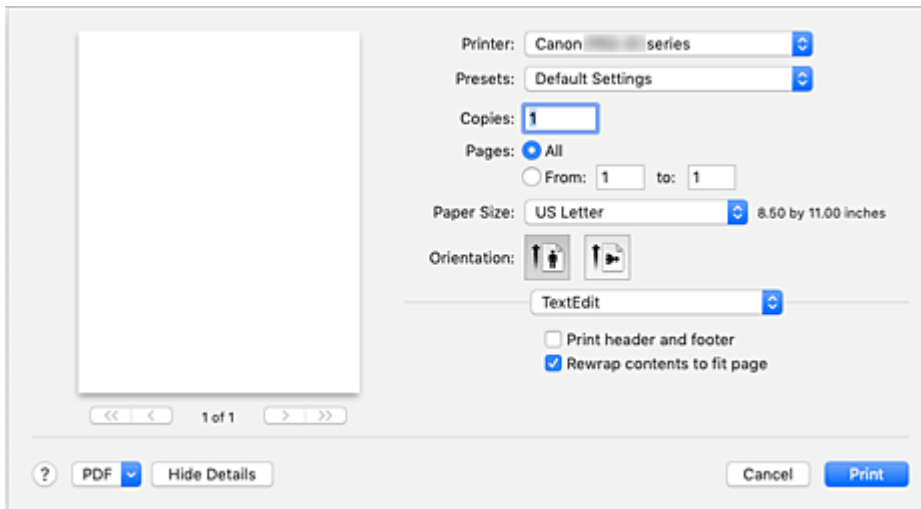
Set the scaling percentage.

You can expand or reduce the size of the document when printing.

Print Dialog

In the Print dialog, you can set paper type, paper source and print quality to start printing.

To open the Print dialog, you typically select **Print...** from the **File** menu of your application software.



Printer

Select the model to be used for printing.

When you click **Add Printer...**, a dialog for specifying the printer opens.

Presets

You can save or delete the settings of the Print dialog.

►►► Note

- You can select **Show Presets...** to check the print settings that are set in the Print dialog.

Copies

You can set the number of copies to be printed.

►►► Note

- You can set collated printing by choosing **Paper Handling** from the pop-up menu.

Pages

You can set the range of pages to be printed.

Paper Size

Select the size of the paper to be used for printing.

To set a non-standard size, select **Manage Custom Sizes....**

Orientation

Select the print orientation.

Pop-up Menu

You can switch between pages in the Print dialog by the pop-up menu. The first menu to appear differs depending on the application software that opened the Print dialog.

You can choose one of the following items from the pop-up menu.

Layout

You can set page layout printing.

Use **Reverse page orientation** to change the paper orientation, and use **Flip horizontally** to print a mirror image of the document.

Color Matching

You can select the color correction method.

Paper Handling

You can set the pages to be printed on paper and the print order.

Cover Page

You can output cover pages both before and after a document.

Quality & Media

You can set basic print settings that match the printer.

Color Options

You can adjust the print colors as you desire.

Advanced Paper Settings

Specifies detailed print settings that match the media type loaded in the printer.

Page Processing

Adjusts how much of the document extends outside the paper when full-page borderless printing is used, and specifies the stapling side and stapling margin when multiple sheets of paper are being stapled together.

Supply Levels

A rough indication of the remaining ink level is displayed.

PDF

You can save a document in PDF (Portable Document Format) format.

Canon IJ Printer Utility2

The Canon IJ Printer Utility2 allows you to perform printer maintenance or change the settings of the printer.

What You Can Do with the Canon IJ Printer Utility2



You can switch between pages in Canon IJ Printer Utility2 by the pop-up menu. You can choose one of the following items from the pop-up menu.

Custom Settings

Change the settings of this printer.

Online Printing Resources

Go to a Canon website with printing resources such as ICC profiles and printing tips.

Important

- To use this function, you must have an Internet connection. Note that you are responsible for any Internet connection fees.

Media Information

Gets the latest media information from the printer and updates the media information in the printer driver.

Note

- To operate the Canon IJ Printer Utility2, you must first turn on the printer.
- Depending on the items selected, the computer communicates with the printer to obtain information. If the computer is unable to communicate with the printer, an error message may be displayed. If this happens, click **Cancel** to display the most recent settings specified on your computer.

Opening the Canon IJ Printer Utility2

To open the Canon IJ Printer Utility2, follow the steps below.

1. Open **System Preferences**, and select **Printers & Scanners**

2. Start the Canon IJ Printer Utility2

Select your model from the printer list, and click **Options & Supplies...**

Click **Open Printer Utility** in **Utility** tab.

Canon IJ Printer Utility2 is launched.

Displaying the Printing Status Screen

Check the print progress according to the following procedure:

1. Launch the printing status screen

- If the print data has been sent to the printer

The printing status screen opens automatically. To display the printing status screen, click the  (the printer icon) displayed on the Dock.

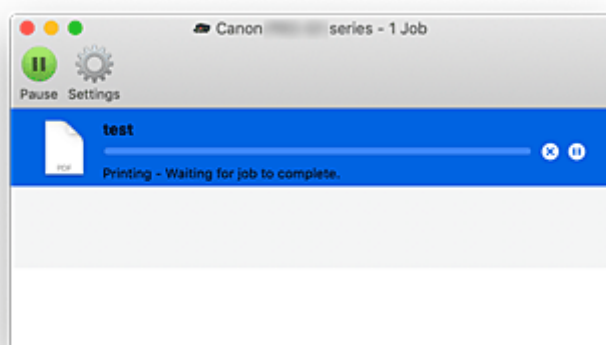
- If the print data has not been sent to the printer

Open **System Preferences**, and select **Printers & Scanners**.

To display the printing status screen, select the name of your printer model from the printer list, and then click **Open Print Queue....**

2. Checking the printing status

You can check the name of the file being printed or ready for being printed.



-  Deletes the specified print job.
-  Stops printing the specified document.
-  Resumes printing the specified document.
-  Stops printing all documents.
-  Displayed only when printing of all documents is being stopped, and resumes printing all documents.

»» Important

- If an error occurs, an error message will appear on the printing progress confirmation screen.
- The content of the error message may differ depending on the OS version.
- The printer part names in the error message may differ from what is listed in this manual.
- If the content of the error message is difficult to understand, check the error message displayed on the printer operation panel.

Instructions for Use (Printer Driver)

This printer driver is subject to the following restrictions. Keep the following points in mind when using the printer driver.

Restrictions on the Printer Driver

- When you set up the Page Setup dialog, be sure to begin by selecting the model you are using from the **Format For** list. If you select another printer, printing may not be performed properly.
- The following functions cannot be used in macOS, though they can be used in Windows computers.
 - Duplex Printing
 - Booklet Printing
 - Tiling/Poster Printing
- Depending on the application software that you are using, a preview may not be displayed on the left side of the Print dialog.
- If you connect this printer and AirPort with a USB cable and print, you must install the latest AirPort firmware.

Notes on Adding a Printer

- If you will be installing the Canon printer driver on a macOS and using the printer through a network connection, select the printer name that contains Bonjour in the **Add** dialog.
- If several options are displayed under **Use** in the **Add** dialog, choose Canon XXX (where "XXX" is your model name) in order to maximize your ability to control settings during printing.

Deleting the Undesired Print Job

If the printer does not start printing, canceled or failed print job data may be remaining. Delete unnecessary print jobs from the print status check screen.

1. Open **System Preferences**, and select **Printers & Scanners**
2. Select your model, and then click **Open Print Queue...**

The print status check screen appears.

3. Select the unnecessary print job and click  (Delete)

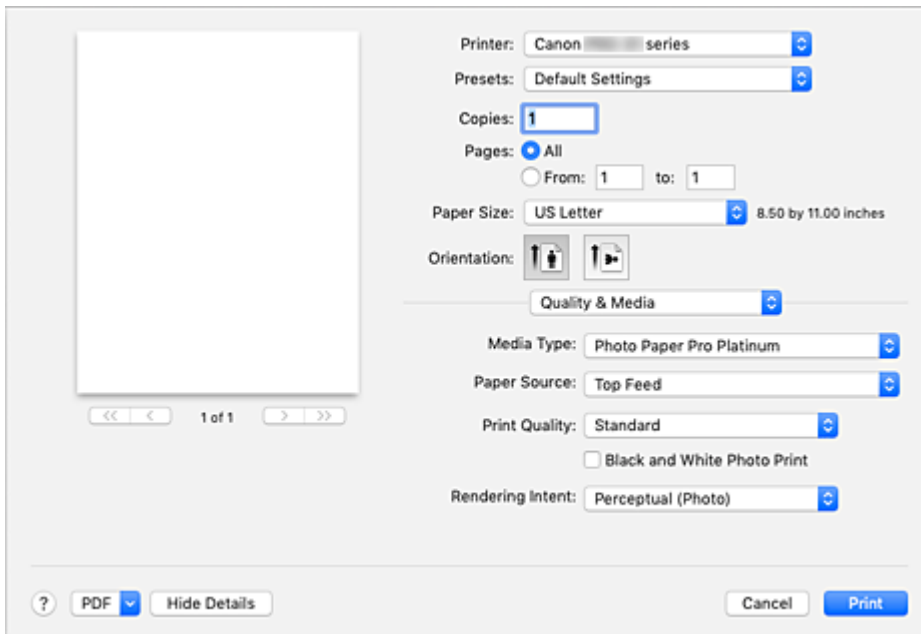
The selected print jobs will be deleted.

Description of Print Dialog

- **Quality & Media**
- **Color Options**
- **Advanced Paper Settings**
- **Page Processing**

Quality & Media

This dialog allows you to create a basic print setup in accordance with the paper type. Unless special printing is required, normal printing can be performed just by setting the items in this dialog.



Media Type

Select the type of media to be used.

You must select the type of media actually loaded in the printer. This selection enables the printer to carry out printing properly for the material of the media used.

Paper Source

Select the source from which paper is supplied.

Manual Feed

Paper is supplied from the manual feed tray in the back.

Top Feed

Paper is fed from the top feed.

Print Quality

Select the one that is closest to the original document type and the purpose.

When one of the radio buttons is selected, the appropriate quality will be set automatically.

High

Gives priority to print quality over printing speed.

Standard

Prints with average speed and quality.

Fast

Gives priority to printing speed over print quality.

Custom

Select this radio button to specify a quality.

Quality

When you select **Custom** in **Print Quality**, you can use the slider bar to adjust the print quality level.

Black and White Photo Print

Set black and white photo printing. Black and white photo printing refers to the function of converting your document to grayscale data in the printer to print it in monochrome.

When you check the check box, both monochrome and color documents will be printed in monochrome.

When printing a color document, be sure to uncheck the check box.

Rendering Intent

Specify the method of matching to use when selecting **Canon Color Matching** in **Color Matching**.

Perceptual (Photo)

Reproduces colors of general photos naturally and features smooth gradation. In addition, selecting this setting allows you to adjust colors easily using an application software.

No Color Correction

Performs printing without color matching.

»» Note

- When printing on a double postcard, select Postcard Double for Paper Size, and then print again.
- If you print on paper other than hagaki, load the paper according to usage instructions, and then click **OK**.

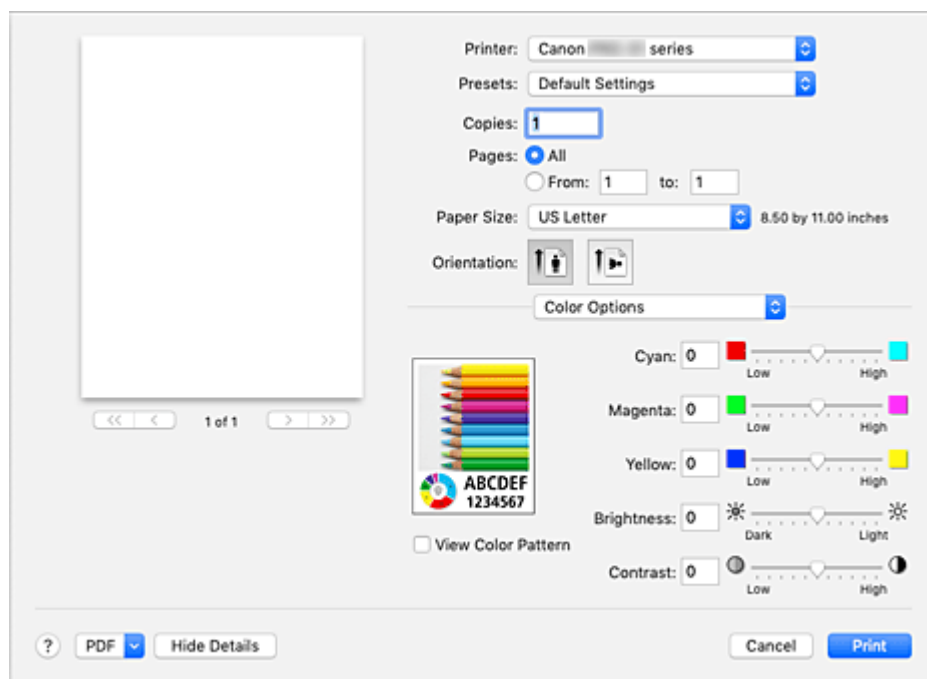
Related Topics

- ➡ [Switching the Paper Source to Match the Purpose](#)
- ➡ [Setting the Print Quality Level \(Custom\)](#)
- ➡ [Printing a Color Document in Monochrome](#)
- ➡ [Adjusting Colors with the Printer Driver](#)

Color Options

This dialog allows you to adjust the print color as you like. If the color of the printed image is not as expected, adjust the properties in the dialog and retry printing.

The adjustments made here do not affect the colors of the original print data unlike application software dedicated to image processing. Use this dialog just to make fine adjustments.



Preview

Shows the effect of color adjustment.

As you adjust each item, the effects are reflected in the color and brightness.

View Color Pattern

Displays a pattern for checking color changes produced by color adjustment.

When you want to display the sample image with a color pattern, check this check box.

►►► Note

- When the **Black and White Photo Print** check box is checked in the **Quality & Media**, the graphic is displayed in monochrome.

Color balance (Cyan, Magenta, Yellow)

If necessary, adjust the strength of each color. To strengthen a color, drag the slider to the right. To weaken a color, drag the slider to the left.

You can also directly enter a value linked to the slider. Enter a value in the range from -50 to 50.

Adjusting the color balance will result in variations in the balance among the volumes of the individual color inks and hence in the hues of the document as a whole.

Use the printer driver only when adjusting the color balance slightly. To change the color balance significantly, use the application software.

Tone

Sets the color adjustment for monochrome printing.

You can select **Cool Tone**, **Black and White**, **Warm Tone** or **Custom**.

You can also enter **X** and **Y** values while checking the color tone, click the adjustment area with the mouse, or adjust the tone by dragging the slider.

Cool Tone

This item adjusts color tones to cool shades of gray (cool black). When you select **Cool Tone**, a value of -30 is entered for **X**, and a value of 0 for **Y**.

Black and White

This item adjusts color tones to neutral shades of gray. When you select **Black and White**, a value of 0 is entered for **X**, and a value of 0 for **Y**.

Warm Tone

This item adjusts color tones to warm shades of gray (warm black). When you select **Warm Tone**, a value of 30 is entered for **X**, and a value of 0 for **Y**.

Custom

You can adjust the color tones while checking the colors in the adjustment area. To adjust the color tones, either enter values directly or click the up/down arrows. You can also adjust the color tones by clicking or dragging the adjustment area with the mouse. If you select another color tone and then select **Custom** again, the values that were preset in **Custom** are restored.

X, Y (Monochromatic adjustment value)

If necessary, you can adjust monochromatic colors manually. To adjust the color tones, either enter values directly or click the up/down arrows. You can also adjust the color tones by clicking or dragging the adjustment area with the mouse. When you enter values, set values in the range of -100 to 100 for **X**, and -50 to 50 for **Y**. The selected value will be shown in the preview on the left side.

»»» Important

- **Tone** and **X, Y (Monochromatic adjustment value)** are displayed when **Black and White Photo Print** check box is selected for **Quality & Media**.
- When selecting **Plain Paper**, **Matte Photo Paper**, **Hagaki A**, **Ink Jet Hagaki**, **Hagaki**, **Inkjet Greeting Card**, or **Card Stock** as the **Media Type** under **Quality & Media**, the **Tone**, **X**, and **Y** options will be grayed out and you will be unable to use these settings.

Brightness

Adjusts the brightness of your print. You cannot change the levels of pure white and black. However, the brightness of the colors between white and black can be changed. Colors become brighter as you drag the slider toward the right and darker as you drag the slider toward the left.

You can also directly enter brightness values that are linked to the slider bar. Enter a value in the range from -50 to 50.

Contrast

The Contrast function changes the differences between light and dark in images during printing.

To make the differences between the light and dark portions of images greater and more distinct, increase the contrast. On the other hand, to make the differences between the light and dark portions of images smaller and less distinct, reduce the contrast.

You can also directly enter a value linked to the slider. Enter a value in the range from -50 to 50.

»»» Important

- When the **Black and White Photo Print** check box is checked for **Quality & Media**, the color balance (**Cyan**, **Magenta**, **Yellow**) are unavailable.

- If you select **ColorSync** for **Color Matching**, then the color balance (**Cyan, Magenta, Yellow**), **Tone**, **X, Y, Brightness**, and **Contrast** appear grayed out and are unavailable.

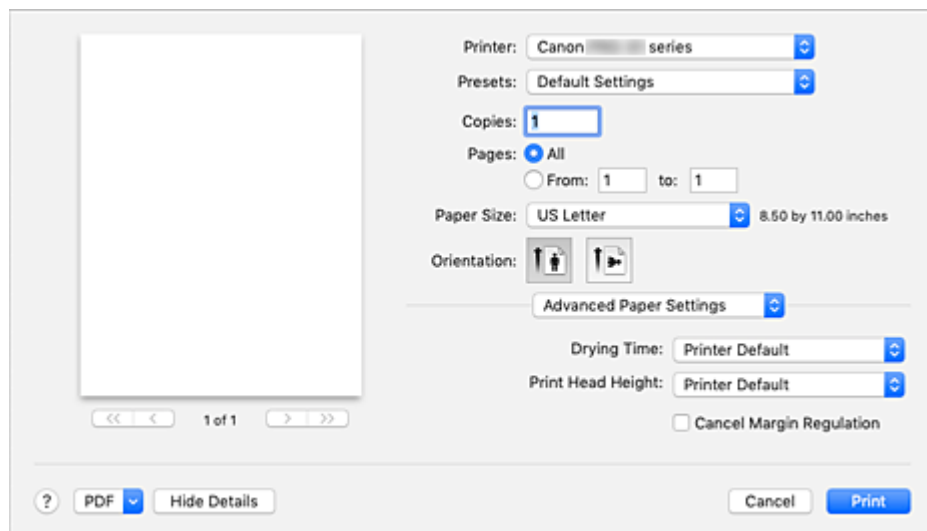
Related Topics

- ➔ [Specifying Color Correction](#)
- ➔ [Adjusting Color Balance](#)
- ➔ [Adjusting Tone](#)
- ➔ [Adjusting Brightness](#)
- ➔ [Adjusting Contrast](#)

Advanced Paper Settings

Use this dialog box to set detailed print settings that match the media type loaded on the printer.

If the paper becomes stained during printing or if the quality of the print results is less than expected, using these settings may improve the print results.



Drying Time

Allows you to set how long the printer rests before printing of the next page starts.

If the next page is ejected before the print surface dries completely and the paper becomes stained, set a longer ink drying wait time.

Print Head Height

Allows you to widen the gap between the print head and the paper to reduce paper abrasion when printing high density pages. To reduce paper abrasion, select **Avoid Paper Abrasion**.

Cancel Margin Regulation

Cancels the safety margin regulation when you set **Media Type** to **Matte Photo Paper**, **Premium Fine Art Rough**, or **Photo Paper Pro Premium Matte A** from the **Quality & Media** pop-up menu of the print dialog.

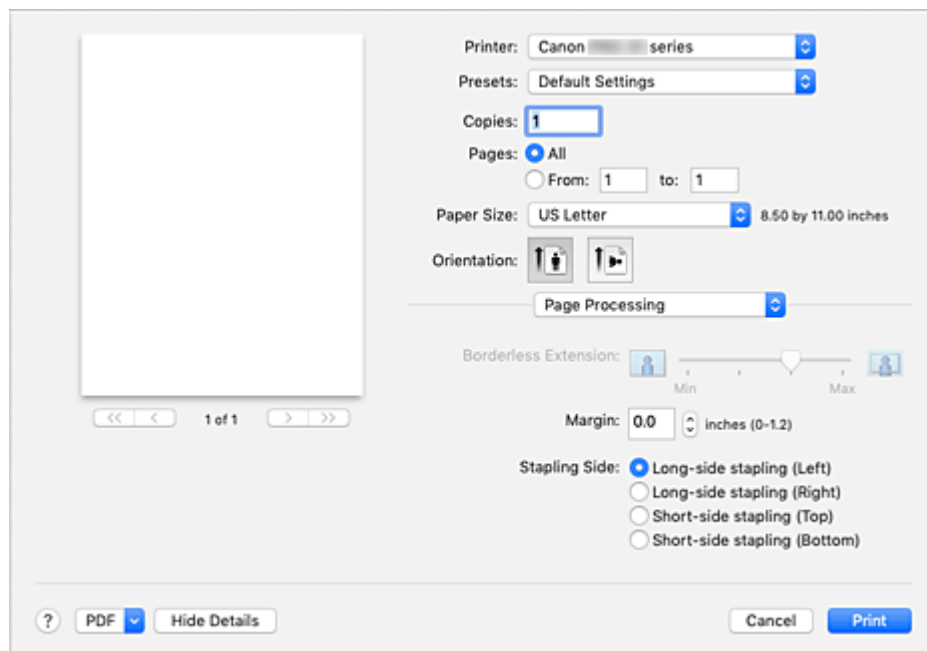
When you check this item, the safety margin regulation is canceled, printing in a wider print area and borderless full-page printing become possible, and printing can be performed for all paper sizes.

When the safety margin regulation is canceled, the paper may become smudged or the print quality may drop depending on the paper size used and the environment.

If that happens, we recommend that you print on a paper size that has large margins.

Page Processing

Use this dialog to adjust how much of the document extends outside the paper when full-page borderless printing is used and to specify the stapling side and stapling margin when multiple sheets of paper are being stapled together.



Borderless Extension

Adjusts how much of the document extends outside the paper by using the **Borderless Extension** slider bar.

Drag to slider bar to the right to increase the extension amount, and to the left to decrease the extension amount.

Margin

Sets the margin width for stapling multiple sheets of paper together. Values from 0 mm to 30 mm (0 in. to 1.2 in.) can be entered.

Stapling Side

Sets the side of the paper to be stapled.

Long-side stapling (Left)/Long-side stapling (Right)

Select this when stapling the long side of the paper.

Select either left or right.

Short-side stapling (Top)/Short-side stapling (Bottom)

Select this when stapling the short side of the paper.

Select either top or bottom.

Related Topics

- ➔ [Perform Borderless Printing](#)
- ➔ [Setting the Stapling Margin](#)

Updating the Printer Driver

- **Installing the Printer Driver**
- **Downloading Latest Printer Driver**
- **Delete the Unnecessary Canon IJ Printer from the Printer List**
- **Before Installing the Printer Driver**

Installing the Printer Driver

You can access our web site through the Internet and download the latest printer driver for your model.

This section explains the procedure for installing the downloaded printer driver.

1. Mount disk

Double-click the disk image file that you downloaded.

The file unzips, and the disk is mounted.

2. Start Installer

In the unzipped disk, double-click "PrinterDriver_XXX_YYY.pkg" ("XXX" is the model and "YYY" is the version).

3. Open Installer

Install the printer driver by following the screen messages.

When the usage agreement screen appears, read the contents, and then click **Continue**. Unless you agree to the conditions of the usage agreement, you will not be able to install this software.

4. Select installation destination

If necessary, change the installation destination, and click **Continue**.

5. Continue installation

Click **Install**.

When the authentication screen is displayed, enter the name and password of the administrator, and then click **Install Software**.

6. Finish installation

Follow the installation completion message, and click **Close**.

This completes the installation of the printer driver.

»» Important

- If the Installer does not operate normally, from the **Installer** menu of Finder, select **Quit Installer**. After the Installer ends, repeat the installation procedure.
- The printer driver is available free of charge. Internet connection fees apply.

Related Topics

- ➔ [Downloading Latest Printer Driver](#)
- ➔ [Delete the Unnecessary Canon IJ Printer from the Printer List](#)
- ➔ [Before Installing the Printer Driver](#)

Downloading Latest Printer Driver

By updating the printer driver to the latest version of the printer driver, unresolved problems may be solved.

You can access our website and download the latest printer driver for your model.

Important

- You can download the printer driver for free, but any Internet access charges incurred are your responsibility.

Related Topics

- ➡ [Before Installing the Printer Driver](#)
- ➡ [Installing the Printer Driver](#)

Delete the Unnecessary Canon IJ Printer from the Printer List

A Canon IJ Printer that you no longer use can be deleted from the printer list.

Before deleting the Canon IJ Printer, disconnect the cable that connects the printer to the computer.

The procedure to delete the unnecessary Canon IJ Printer from the printer list is as follows:

You cannot delete the Canon IJ Printer unless you are logged in as a user with the administrative right. For information about an administrative user, refer to the user's manual for the macOS.

1. Open **System Preferences**, and select **Printers & Scanners**

2. Delete the Canon IJ Printer from the printer list

From the printer list, select the Canon IJ Printer to be deleted, and then click -.

Click **Delete Printer** when the confirmation message appears.

Before Installing the Printer Driver

This section describes the items that you should check before installing the printer driver. You should also refer to this section if the printer driver cannot be installed.

Checking the Personal Computer Settings

- Terminate all running applications.
- Log on as a user who has the administrator account. The installer will prompt you to enter the name and password of the administrative user. When multiple users are using macOS, log on with the account of the administrator who registered first.

»» Important

- When you upgrade macOS, all printer drivers that were installed will be deleted. If you plan to continue using this printer, re-install the latest printer driver.

Related Topics

- ➔ [Downloading Latest Printer Driver](#)
- ➔ [Installing the Printer Driver](#)

Printing Using Canon Application Software

- **Easy-PhotoPrint Editor Guide**
- **Professional Print & Layout Guide**
- **Digital Photo Printing Guide**
- **IJ Network Device Setup Utility Guide**
- **Media Configuration Tool Guide**

Frequently Asked Questions



Network

- ➡ [Cannot Find Printer on Network](#)
- ➡ [Cannot Find Printer while Using Wi-Fi](#)
- ➡ [Network Key \(Password\) Unknown](#)
- ➡ [Cannot Print or Connect](#)

For other questions about network, [click here](#).



Print

- ➡ [Printer Does Not Print](#)
- ➡ [Printouts Are Blank/Blurry or Fuzzy/Inaccurate or Bleeding Colors/Streaks or Lines](#)
- ➡ [Printout Results Are Unsatisfactory](#)
- ➡ [List of Support Code for Error \(Paper Jams\)](#)
- ➡ [Cannot Print or Connect](#)



Installation

- ➡ [Failed to Printer Driver Installation \(Windows\)](#)



Error

- ➡ [When Error Occurred](#)
- ➡ [Message \(Support Code\) Appears](#)

Solve Problems

Printer Does Not Work

- ➡ [Printer Does Not Turn On](#)
- ➡ [Printer Turns Off Unexpectedly or Repeatedly](#)
- ➡ [Wrong Language Appears in LCD](#)
- ➡ [LCD Is Off](#)
- ➡ [USB Connection Problems](#)
- ➡ [Cannot Communicate with Printer via USB](#)
- ➡ [Printer Does Not Print](#)
- ➡ [Printing Stops](#)
- ➡ [Cannot Print Using AirPrint](#)
- ➡ [Printer Prints Slowly](#)
- ➡ [Ink Does Not Come Out](#)
- ➡ [List of Support Code for Error \(Paper Jams\)](#)
- ➡ [Printer Does Not Pick up or Feed the Paper/"No Paper" Error](#)
- ➡ [Cannot Print on the Disc Label](#)
- ➡ [Paper Does Not Feed from Paper Source Specified in Printer Driver \(Windows\)](#)
- ➡ [Printout Results Are Unsatisfactory](#)

- ➡ [Cannot Print from Smartphone/Tablet](#)

Cannot Set Correctly (Network)

- ➡ [Cannot Find Printer on Check Printer Settings Screen During Setup \(Windows\)](#)
- ➡ [Cannot Find Printer while Using Wi-Fi](#)
- ➡ [Cannot Find Printer while Using Wired LAN](#)
- ➡ [Printer Suddenly Stopped Working for Some Reason](#)
- ➡ [Network Key \(Password\) Unknown](#)
- ➡ [Forgot Administrator Password of Printer](#)
- ➡ [Printer Cannot Be Used After Replacing Wireless Router or Changed Router Settings](#)
- ➡ [Message Appears on Computer During Setup](#)
- ➡ [Checking Network Information](#)
- ➡ [Restoring to Factory Defaults](#)

Cannot Set Correctly (Installation)

- ➡ [Failed to Printer Driver Installation \(Windows\)](#)
- ➡ [Updating Printer Driver in Network Environment \(Windows\)](#)

Error or Message Appears

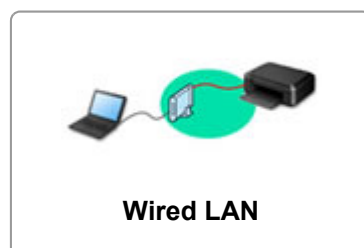
- ➡ [When Error Occurred](#)
- ➡ [Message \(Support Code\) Appears](#)
- ➡ [List of Support Code for Error](#)
- ➡ [Error Message Appears on PictBridge \(Wi-Fi\) Compliant Device](#)

Operation Problems

- ➡ [Network Communication Problems](#)
- ➡ [Printing Problems](#)
- ➡ [Problems while Printing from Smartphone/Tablet](#)
- ➡ [Mechanical Problems](#)
- ➡ [Installation and Download Problems](#)
- ➡ [Errors and Messages](#)
- ➡ [If You Cannot Solve a Problem](#)

Network Settings and Common Problems

Here are frequently asked questions on network. Select a connection method you are using, or you want to use.



Wireless LAN

Cannot Find Printer

- ➡ [Cannot Find Printer while Using Wi-Fi](#)
- ➡ [Cannot Find Printer on Check Printer Settings Screen During Setup \(Windows\)](#)
- ➡ [Cannot Proceed beyond Printer Connection Screen](#)
- ➡ [Printer is Not Found by Printer Find Screen of Setup](#)
- ➡ [Searching Printer by IP Address or Host Name During Setup](#)
- ➡ [Error Occurs During Wi-Fi Setup](#)
- ➡ [Detect Same Printer Name](#)
- ➡ [Reconfiguration Method of LAN Connection/Reconfiguration Method of Wi-Fi Connection](#)

Cannot Print or Connect

- ➡ [Printer Suddenly Stopped Working for Some Reason](#)
- ➡ [Printer Cannot Be Used After Replacing Wireless Router or Changed Router Settings](#)
- ➡ [Cannot Access to Internet on Wi-Fi from Communication Device](#)
- ➡ [Connecting Printer and Wireless Router Using Easy wireless connect](#)
- ➡ [Cannot Connect Smartphone/Tablet to Wireless Router](#)
- ➡ [Error Occurs During Wi-Fi Setup](#)
- ➡ [Connects to Another Computer via LAN/Changes from USB to LAN Connection](#)
- ➡ [Cannot Print or Connect](#)

LAN Setting Tips/Changing LAN Settings

- ➡ [Network Key \(Password\) Unknown](#)
- ➡ [Forgot Administrator Password of Printer](#)
- ➡ [Checking Network Information](#)
- ➡ [Restoring to Factory Defaults](#)
- ➡ [Checking Wireless Router SSID/Key](#)
- ➡ [Checking Wireless Router Network Name \(SSID\) for Smartphone/Tablet](#)
- ➡ [Privacy Separator/SSID Separator/Network Separation Function](#)
- ➡ [Default Network Settings](#)
- ➡ [Connects to Another Computer via LAN/Changes from USB to LAN Connection](#)
- ➡ [Printing Network Settings](#)
- ➡ [Reconfiguration Method of LAN Connection/Reconfiguration Method of Wi-Fi Connection](#)
- ➡ [Checking Status Code](#)

Printing from Smartphone/Tablet

- ➡ [Connecting Printer and Wireless Router Using Easy wireless connect](#)
- ➡ [Cannot Connect Smartphone/Tablet to Wireless Router](#)
- ➡ [Checking Wireless Router Network Name \(SSID\) for Smartphone/Tablet](#)
- ➡ [Setting Up Using Smartphone/Tablet](#)
- ➡ [Cannot Print from Smartphone/Tablet](#)
- ➡ [Downloading Canon PRINT Inkjet/SELPHY](#)

Problems while Using Printer

- ➡ [Message Appears on Computer During Setup](#)
- ➡ [Printer Prints Slowly](#)
- ➡ [No Ink Level Appears in Printer Status Monitor \(Windows\)](#)

Wireless Direct

Cannot Print or Connect

- ➡ [Printer Suddenly Stopped Working for Some Reason](#)
- ➡ [Cannot Access to Internet on Wi-Fi from Communication Device](#)
- ➡ [Cannot Print or Connect](#)

LAN Setting Tips/Changing LAN Settings

- ➡ [Network Key \(Password\) Unknown](#)
- ➡ [Forgot Administrator Password of Printer](#)
- ➡ [Checking Network Information](#)
- ➡ [Restoring to Factory Defaults](#)
- ➡ [Default Network Settings](#)
- ➡ [Printing Network Settings](#)
- ➡ [Reconfiguration Method of LAN Connection/Reconfiguration Method of Wi-Fi Connection](#)
- ➡ [Checking Status Code](#)

Printing from Smartphone/Tablet

- ➡ [Cannot Print from Smartphone/Tablet](#)
- ➡ [Downloading Canon PRINT Inkjet/SELPHY](#)

Problems while Using Printer

- ➡ [Message Appears on Computer During Setup](#)
- ➡ [Printer Prints Slowly](#)
- ➡ [No Ink Level Appears in Printer Status Monitor \(Windows\)](#)

Wired LAN

Cannot Find Printer

- ➡ [Printer is Not Found by Printer Find Screen of Setup](#)
- ➡ [Searching Printer by IP Address or Host Name During Setup](#)
- ➡ [Cannot Find Printer while Using Wired LAN](#)
- ➡ [Detect Same Printer Name](#)

Cannot Print or Connect

- ➡ [Printer Suddenly Stopped Working for Some Reason](#)
- ➡ [Cannot Print or Connect](#)

LAN Setting Tips/Changing LAN Settings

- ➡ [Forgot Administrator Password of Printer](#)
- ➡ [Checking Network Information](#)
- ➡ [Restoring to Factory Defaults](#)
- ➡ [Default Network Settings](#)
- ➡ [Connects to Another Computer via LAN/Changes from USB to LAN Connection](#)
- ➡ [Printing Network Settings](#)
- ➡ [Reconfiguration Method of LAN Connection/Reconfiguration Method of Wi-Fi Connection](#)
- ➡ [Checking Status Code](#)

Problems while Using Printer

- ➡ [Message Appears on Computer During Setup](#)
- ➡ [Printer Prints Slowly](#)
- ➡ [No Ink Level Appears in Printer Status Monitor \(Windows\)](#)

Network Communication Problems

- **Cannot Find Printer on Network**
- **Network Connection Problems**
- **Other Network Problems**

Cannot Find Printer on Network

While performing printer setup:

- Cannot Find Printer on Check Printer Settings Screen During Setup (Windows)
- Cannot Proceed beyond Printer Connection Screen
- Printer is Not Found by Printer Find Screen of Setup
- Searching Printer by IP Address or Host Name During Setup

While using printer:

- Cannot Find Printer while Using Wi-Fi
- Cannot Find Printer while Using Wired LAN

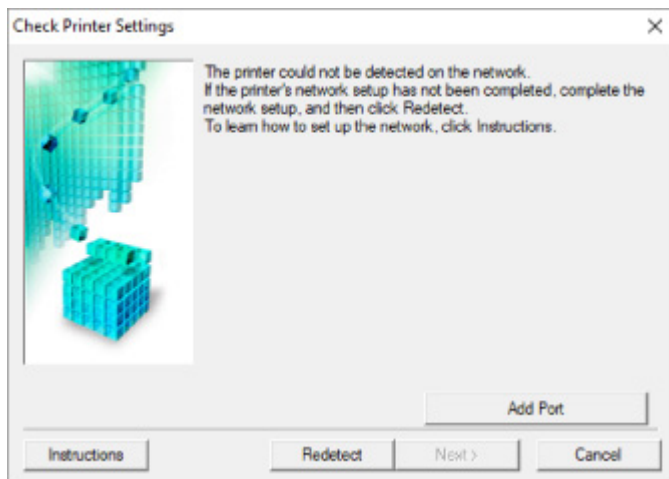
➤➤➤ Note

- You cannot use the wireless LAN and the wired LAN at the same time.

Cannot Find Printer on Check Printer Settings Screen During Setup (Windows)

If the printer cannot be found and the **Check Printer Settings** screen appears after searching the printer by **Automatic search** on the **Search for Printers** screen, click **Redetect** and search for the printer again by the IP address on the **Search for Printers** screen.

If the printer has not been found after searching it by the IP address, check network settings.



- **When using Wi-Fi:**

- ➔ [Checking Power Status](#)
- ➔ [Checking PC Network Connection](#)
- ➔ [Checking Printer's Wi-Fi Settings](#)
- ➔ [Checking Wi-Fi Environment](#)
- ➔ [Checking Printer's IP Address](#)
- ➔ [Checking Security Software Settings](#)
- ➔ [Checking Wireless Router Settings](#)

- **When using wired LAN:**

- ➔ [Checking LAN Cable and Router](#)
- ➔ [Checking PC Network Connection](#)
- ➔ [Checking Printer's Wired LAN Settings](#)
- ➔ [Checking Printer's IP Address](#)
- ➔ [Checking Security Software Settings](#)
- ➔ [Checking Router Settings](#)



Cannot Find Printer on Check Printer Settings Screen During Wi-Fi Setup (Windows)-Checking Power Status



Are printer and network device (router, etc.) turned on?

Make sure the printer is turned on.

➡ [Checking that Power Is On](#)

Make sure network device (router, etc.) is turned on.

If printer or network device is off:

Turn on printer or network device.

It may take a while for the printer and network device to become ready for use once they are turned on.

Wait a while after turning on the printer or network device, and then click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.

If printer and network device are on:

If the network devices are on, turn them off and on again.

If above does not solve the problem:

➡ [Checking PC Network Connection](#)



Cannot Find Printer on Check Printer Settings Screen During Wi-Fi Setup (Windows)-Checking PC Network Connection



Can you view any web pages on your computer?

Make sure the computer and network device (router, etc.) are configured and the computer is connected to the network.

If you cannot view any web pages:

Click **Cancel** on the **Check Printer Settings** screen to cancel to set up the network communication.

After that, configure the computer and network device.

For the procedures, refer to the instruction manuals supplied with the computer and network device, or contact their manufacturers.

If you can view web pages after configuring the computer and network device, try to set up the network communication from the beginning.

If you can view web pages, or if above does not solve the problem:

➡ [Checking Printer's Wi-Fi Settings](#)

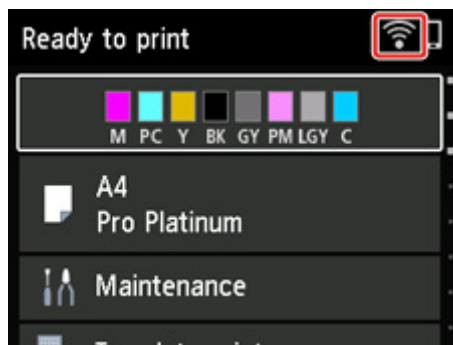


Cannot Find Printer on Check Printer Settings Screen During Wi-Fi Setup (Windows)-Checking Printer's Wi-Fi Settings



Is printer set to allow wireless communication?

Make sure the  or  icon is displayed on the LCD.



If icon is not displayed:

The printer is not set to allow wireless communication. Turn on wireless communication on the printer.

If icon is displayed:

➡ [Checking Wi-Fi Environment](#)

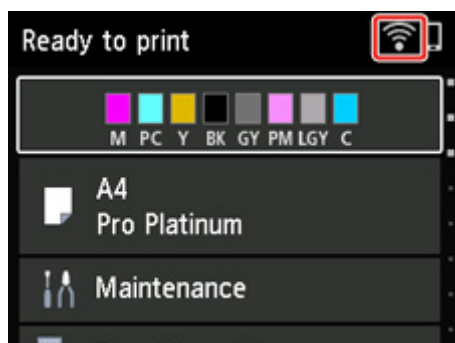


Cannot Find Printer on Check Printer Settings Screen During Wi-Fi Setup (Windows)-Checking Wi-Fi Environment



Is the printer connected to the wireless router?

Use the icon on the LCD to make sure the printer is connected to the wireless router.



If is displayed:

- Check wireless router configuration.

After checking the wireless router setting, make sure the printer is not placed far away from the wireless router.

The printer can be up to 50 m (164 ft) from the wireless router. Make sure the printer is close enough to the wireless router to be used.

Place the printer and wireless router where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a Wi-Fi due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

▶▶▶ Note

- Though an antenna is attached to most wireless routers, some of them have it inside.

- Check wireless router setting.

The printer and wireless router should be connected using 2.4 GHz or 5 GHz bandwidth. Make sure the wireless router for the printer's destination is configured to use 2.4 GHz or 5 GHz bandwidth.

»»» Note

- Some wireless routers distinguish network names (SSIDs) by the last alphanumeric character according to their bandwidth (2.4 GHz or 5 GHz) or purpose (for computer or game machine).

To check the network name (SSID) of the wireless router the printer is connected to, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.

➡ [LAN settings](#)

- Print the network settings.

➡ [Printing Network Settings](#)

For details, see the instruction manual supplied with the wireless router or contact the manufacturer.

After taking measures above, click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.

If the printer cannot be detected, the printer is not connected to the wireless router. Connect the printer to the wireless router.

After connecting the printer to the wireless router, set up the network communication from the beginning.

If  is displayed:

➡ [Checking Printer's IP Address](#)



Cannot Find Printer on Check Printer Settings Screen During Wi-Fi Setup (Windows)-Checking Printer's IP Address



Is printer's IP address specified correctly?

If printer's IP address is not specified correctly, the printer may not be found. Make sure whether printer's IP address is not used for another device.

To check the printer's IP address, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.
 - ➡ [LAN settings](#)
- Print the network settings.
 - ➡ [Printing Network Settings](#)

| If the IP address is not specified correctly:

See [If an error screen appears](#): and specify the IP address.

| If the IP address is specified correctly:

- ➡ [Checking Security Software Settings](#)



Cannot Find Printer on Check Printer Settings Screen During Wi-Fi Setup (Windows)-Checking Security Software Settings



Make sure the firewall does not interfere with setup.

The firewall of your security software or operation system for computer may limit communication between the printer and your computer.

- **If a firewall message appears:**

If a firewall message appears warning that Canon software is attempting to access the network, set the security software to allow access.

After allowing the software to access, click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.

- **If no firewall message appears:**

Temporarily disable the firewall and redo the network communication setup.

After the setup is complete, re-enable the firewall.

▶▶▶ Note

- For more on firewall settings of your operating system or security software, see instruction manual or contact its manufacturer.

| If above does not solve the problem:

➡ [Checking Wireless Router Settings](#)



Cannot Find Printer on Check Printer Settings Screen During Wi-Fi Setup (Windows)-Checking Wireless Router Settings



Check wireless router settings.

Check wireless router network connection settings, such as IP address filtering, MAC address filtering, encryption key, and DHCP function.

Make sure the same radio channel is assigned to the printer and the wireless router.

To check the settings of the wireless router, see the instruction manual supplied with the wireless router or contact the manufacturer.

In addition, make sure the wireless router you are using is configured to use 2.4 GHz or 5 GHz bandwidth.

▶▶▶ Note

- Depending on the wireless router, different network name (SSID) is assigned for a bandwidth (2.4 GHz or 5 GHz) or its usage (for PC or game machine) using alphanumeric characters at the end of network name (SSID).

After checking the wireless router settings, click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.



Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking LAN Cable and Router



Is LAN cable connected, and are printer and router on?

Make sure the LAN cable is connected.

Make sure the printer is turned on.

➡ [Checking that Power Is On](#)

Make sure the router is turned on.

If LAN cable is connected and printer or network device is off:

Turn on printer or network device.

It may take a while for the printer and network device to become ready for use once they are turned on.

Wait a while after turning on the printer or network device, and then click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up the network communication.

If LAN cable is connected and printer and network device are on:

If the printer cannot be found after trying to redetect it, even though the printer and the network device are on:

➡ [Checking PC Network Connection](#)



Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking PC Network Connection



Can you view any web pages on your computer?

Make sure the computer and network device (router, etc.) are configured and the computer is connected to the network.

If you cannot view any web pages:

Click **Cancel** on the **Check Printer Settings** screen to cancel to set up the network communication.

After that, configure the computer and network device.

For the procedures, refer to the instruction manuals supplied with the computer and network device, or contact their manufacturers.

If you can view web pages after configuring the computer and network device, try to set up the network communication from the beginning.

If you can view web pages:

➡ [Checking Printer's Wired LAN Settings](#)



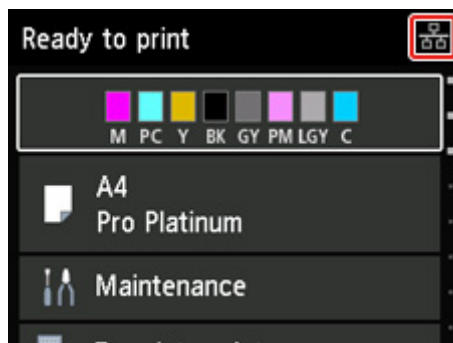
Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Printer's Wired LAN Settings



Is printer set to allow wired communication?



Make sure the icon is displayed on the LCD.



If icon is not displayed:

The printer is not set to allow wired communication. Turn on wired communication on the printer.

Once you have turned on wired communication, redo the network communication setup from the beginning.

If icon is displayed:

➡ [Checking Printer's IP Address](#)



Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Printer's IP Address



Is printer's IP address specified correctly?

If printer's IP address is not specified correctly, the printer may not be found. Make sure whether printer's IP address is not used for another device.

To check the printer's IP address, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.
 - ➡ [LAN settings](#)
- Print the network settings.
 - ➡ [Printing Network Settings](#)

| If the IP address is not specified correctly:

See [If an error screen appears](#) and specify the IP address.

| If the IP address is specified correctly:

- ➡ [Checking Security Software Settings](#)



Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Security Software Settings



Make sure the firewall does not interfere with setup.

The firewall of your security software or operation system for computer may limit communication between the printer and your computer.

- **If a firewall message appears:**

If a firewall message appears warning that Canon software is attempting to access the network, set the security software to allow access.

After allowing the software to access, click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.

- **If no firewall message appears:**

Temporarily disable the firewall and redo the network communication setup.

After the setup is complete, re-enable the firewall.

▶▶▶ Note

- For more on firewall settings of your operating system or security software, see instruction manual or contact its manufacturer.

| If above does not solve the problem:

➡ [Checking Wireless Router Settings](#)



Cannot Find Printer on Check Printer Settings Screen During Wired LAN Setup (Windows)-Checking Router Settings



Check router settings.

Check router network connection settings such as IP address filtering, MAC address filtering, and DHCP function.

For more on checking the settings of the router, refer to the instruction manual supplied with the router or contact its manufacturer.

After checking the router settings, click **Redetect** on the **Check Printer Settings** screen to redetect the printer.

If the printer is found, follow the instructions on the screen to continue to set up network communication.



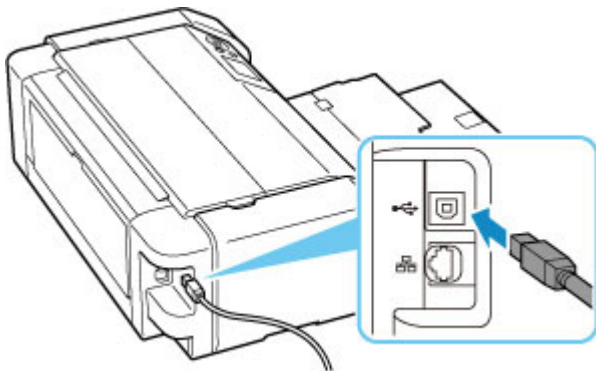
Cannot Proceed beyond Printer Connection Screen



If you cannot proceed beyond the **Printer Connection** screen, check the following.

Check1 Make sure USB cable is securely plugged in to printer and computer.

Connect the printer and the computer using a USB cable as the illustration below. The USB port is located at the back of the printer.



Important

- Check the direction of the "Type-B" connector and connect it to the printer. For details, refer to the instruction manual supplied with the USB cable.

Check2 Follow procedure below to connect printer and computer again.

Important

- For macOS, make sure the lock icon is on the lower left of the **Printers & Scanners** screen.

If the  icon (locked) is displayed, click the icon to unlock. (The administrator name and the password are necessary to unlock.)

1. Unplug USB cable from printer and computer and connect it again.
2. Make sure no printer operation is in progress and turn off.
3. Turn on printer.

Check3 If you cannot resolve problem, follow procedure below to reinstall printer driver.

1. Finish setup
2. Turn off printer.
3. Restart computer.
4. Make sure you have no application software running.

5. [Click here](#) and perform setup.



Cannot Find Printer while Using Wi-Fi



Check1 Make sure printer is turned on.

If not, make sure the printer is securely plugged in and press **ON** button to turn on.

The **ON** lamp flashes while the printer is initializing. Wait until the **ON** lamp stops flashing and remains lit.

Check2 Check the icon on the LCD.

If the  icon is not displayed, select **LAN settings > Wi-Fi > Settings >** in this order, and select **Enable** for **Enable/disable Wi-Fi**.

If the  icon is displayed, see Check 3 or later checking items to make sure whether printer setup is complete or the settings of wireless router to connect are correct.

Check3 Make sure printer setup is complete on the computer.

If it is not, click here and perform setup.

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➡ Checking Printer Connection Status Using IJ Network Device Setup Utility

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➡ Starting Up IJ Network Device Setup Utility

- **For macOS:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

Check4 Make sure printer and wireless router network settings match.

Make sure the network settings of the printer (e.g. network name (SSID) or network key (password), etc.) are identical with those of the wireless router.

To check the settings of the wireless router, refer to the instruction manual provided with it or contact its manufacturer.

▶▶▶ Note

- Use 2.4 GHz or 5 GHz frequency band to connect to a wireless router. Match the network name (SSID) set for the printer with that for 2.4 GHz or 5 GHz frequency band of the wireless router.

To check the network name (SSID) set for the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.
 - ➡ [LAN settings](#)
- Print the network settings.
 - ➡ [Printing Network Settings](#)

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➡ [Checking Printer Connection Status Using IJ Network Device Setup Utility](#)

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

- **For macOS:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

Check5 Make sure the printer is not placed too far away from the wireless router.

If the distance between the printer and wireless router is too far, wireless communication becomes poor. Place the printer and wireless router close to each other.

▶▶▶ Note

- Though an antenna is attached to most wireless routers, some of them have it inside.

Check6 Make sure wireless signal is strong. Monitor signal strength and move printer and wireless router as necessary.

Place the printer and wireless router where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a Wi-Fi due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Check the signal strength on the LCD.

- ➡ [LCD and Operation Panel](#)

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➡ [Checking Printer Connection Status Using IJ Network Device Setup Utility](#)

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➡ Starting Up IJ Network Device Setup Utility

- **For macOS:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

Check7 Make sure the computer is connected to the wireless router.

For more on how to check the computer settings or connection status, see your computer instruction manual or contact its manufacturer.

»» Note

- If you use a smartphone or tablet, make sure the Wi-Fi is enabled on the device.

Check8 Make sure **Enable bidirectional support** is selected in the **Ports** sheet of the **Printer properties** dialog box. (Windows)

If not, select it to enable bidirectional support.

Check9 Make sure security software's firewall is off.

If your security software's firewall is on, a message may appear warning you that Canon software is attempting to access the network. If this warning message appears, set security software to always allow access.

If you are using any programs that switch between network environments, check their settings. Some programs use a firewall by default.

Check10 If printer is connected to an AirPort Base Station via LAN, make sure you use alphanumeric characters for network name (SSID). (macOS)

If the problem is not resolved, click here and redo setup.



Printer is Not Found by Printer Find Screen of Setup



The printer could not be detected with the current setup method.

Canon series

1 2 3 4

Select Printer

Select the printer you want to set up from the list. If multiple printers have the same product name, check the serial number.

IPv4 Device IPv6 Device

Product Name	Serial Number (Last 5 Digits)	IP Address	MAC Address

Checking the serial number

If the printer that you are looking for is not in the list, click [Printer Not Found].

Printer Not Found

Back Next

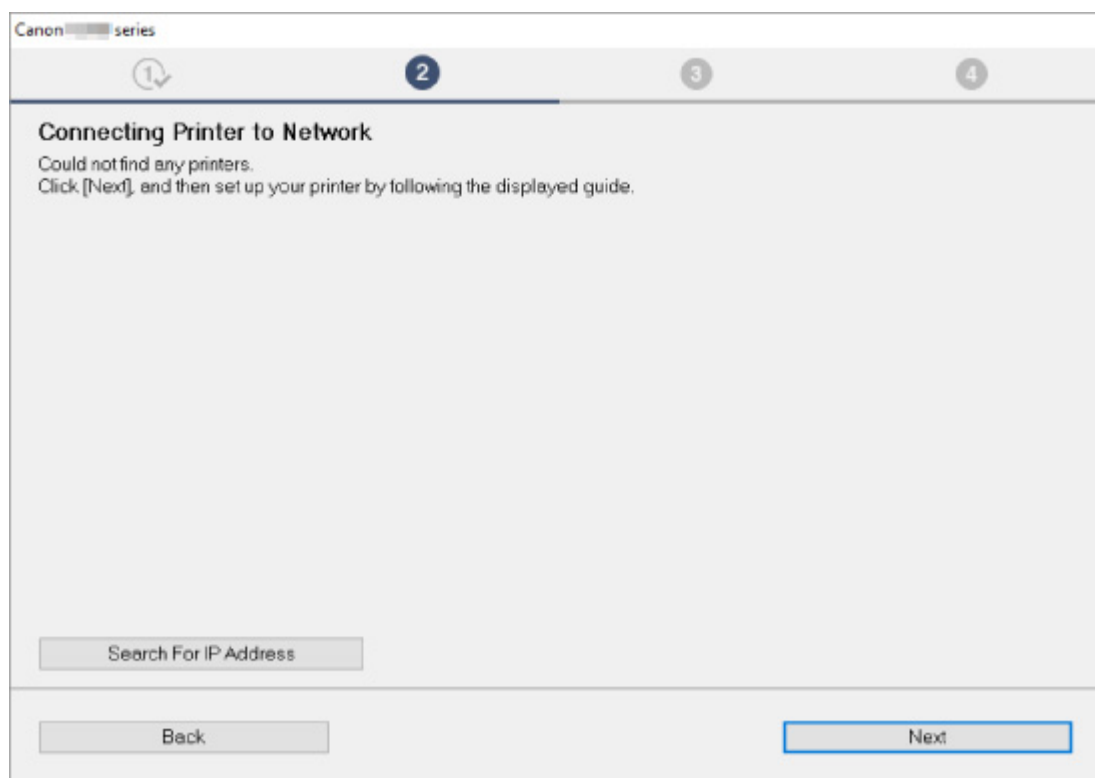
Click **Printer Not Found** and perform setup following the instructions on the screen.

▶▶▶ Note

- You can search for printers by an IP address or host name.
➡ [Searching Printer by IP Address or Host Name During Setup](#)

Searching Printer by IP Address or Host Name During Setup

If the printer cannot be found on the **Printer Detection** screen, the **Connecting Printer to Network** screen appears.



The Windows screen is used as an example above.

Clicking **Search For IP Address** allows you to search for a printer by specifying the IP address or host name of the printer.

1. Check printer's IP address or host name.

To check the printer's IP Address or host name, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.
 - ➡ [LAN settings](#)
- Print the network settings.
 - ➡ [Printing Network Settings](#)

▶▶▶ Note

- If you use the printer in an office, ask the network administrator.

2. Specify searching methods.

Select one of the methods below.

Canon series

1 2 3 4

Printer Search Method Selection

☒ Search by IPv4 address

☐ Search by IPv6 address

☐ Search by host name

To specify an IP address and run the search, you must assign an IP address to the printer beforehand. For more details, click [Online Manual].

Online Manual

Back Next

A B C

The Windows screen is used as an example above.

A: Search by IPv4 address

Select to search for printers by IPv4 address.

B: Search by IPv6 address

Select to search for printers by IPv6 address.

C: Search by host name

Select to search for printers by host name. A host name is referred to as LLMNR host name or Bonjour service name.

3. Enter IP address or host name and click **Next**.

Printer search starts.

If an error screen appears:

Resolve the error according to the instruction on the screen.

If the IP address you entered is already used for another device, follow the procedure below to specify printer's IP address.

1. Select **LAN settings** on HOME screen and press the **OK** button.

➡ [LCD and Operation Panel](#)

2. Select **Wi-Fi** and press the **OK** button.

3. Select **Settings** and press the **OK** button.

4. Select **Advanced** and press the **OK** button.
5. Select **TCP/IP settings** and press the **OK** button.

- If you specify IPv4 address:

1. Select **IPv4**.
2. Select **Yes** on the displayed screen.
3. Select **IP address**.
4. Select **Manual setup**.
5. Enter IP address.
6. Select **OK**.
7. Enter subnet mask.
8. Select **OK**.
9. Enter default gateway.
10. Select **OK**.

The IPv4 address has been specified.

- If you specify IPv6 address:

1. Select **IPv6**.
2. Select **Yes** on the displayed screen.
3. Select **Enable/disable IPv6**.
4. Select **Enable**.

The IPv6 address has been specified.

Important

- If firewall is enabled on the computer, printers on a different subnet may not be detected. Disable firewall.

If firewall interferes with printer search:

- **If a firewall message appears:**

If a firewall message appears warning that Canon software is attempting to access the network, set the security software to allow access.

After allowing the software to access, specify the IP address or host name and search for printers again.

If the printer is found, follow the instructions on the screen to continue to set up the network communication.

- **If no firewall message appears:**

Temporarily disable the firewall and specify the IP address or host name to search for printers again.

After the setup is complete, re-enable the firewall.

Note

- For more on firewall settings of your operating system or security software, see instruction manual or contact its manufacturer.



Cannot Find Printer while Using Wired LAN



Check1 Make sure printer is turned on.

Check2 Is  icon displayed on LCD?

If the icon is not displayed, from the setup menu select **LAN settings > Wired LAN > Settings > Enable/disable Wired LAN** and then select **Enable**.

Check3 Make sure LAN cable is connected properly.

Make sure the printer is connected to the router with the LAN cable. If the LAN cable is loose, connect the cable properly.

If the LAN cable is connected to the WAN side of the router, connect the cable to the LAN side of the router.

Network Connection Problems

- **Printer Suddenly Stopped Working for Some Reason**
- **Network Key (Password) Unknown**
- **Printer Cannot Be Used After Replacing Wireless Router or Changed Router Settings**
- **Forgot Administrator Password of Printer**
- **Printer Prints Slowly**
- **Cannot Access to Internet on Wi-Fi from Communication Device**
- **No Ink Level Appears in Printer Status Monitor (Windows)**
- **Cannot Print or Connect**

Printer Suddenly Stopped Working for Some Reason

- ➔ [Cannot Connect to a Printer after Network Configuration Changes](#)
- ➔ [Cannot Connect to a Printer via Wireless LAN \(Wi-Fi\)](#)
- ➔ [Cannot Connect to a Printer through Wireless Direct](#)
- ➔ [Cannot Connect to a Printer via Wired LAN](#)
- ➔ [Cannot Print through Network](#)



Cannot Connect to a Printer after Network Configuration Changes



It may take a while for the computer to obtain an IP address, or you may need to restart your computer. Make sure the computer has obtained a valid IP address, and try again to find the printer.



Cannot Connect to a Printer via Wireless LAN (Wi-Fi)



Check1

Check the power status of printer, network devices (e.g. wireless router), and smartphone/tablet.

- Turn on the printer or devices.
- If the power is already turned on, cycle the power switch.
- It may be necessary to resolve wireless router problems (e.g. update interval of a key, problems of DHCP update interval, energy saving mode, etc.) or to update the wireless router firmware.

For details, contact the manufacturer of your wireless router.

Check2

Can you view any web pages on your computer?

Make sure your computer is connected to the wireless router properly.

For more on checking computer settings or connection status, see the instruction manual supplied with the computer or contact the manufacturer.

Check3

Is the printer connected to the wireless router?

Use the  icon on the LCD to check the connection status between the printer and wireless router. If the  icon is not displayed, Wi-Fi is disabled. Turn on wireless communication on the printer.

Check4

Make sure the printer and wireless router network settings match.

Make sure the network settings of the printer (e.g. network name (SSID) or network key (password), etc.) are identical with those of the wireless router.

To check the settings of the wireless router, refer to the instruction manual provided with it or contact its manufacturer.

▶▶▶ Note

- Use 2.4 GHz or 5 GHz frequency band to connect to a wireless router. Match the network name (SSID) set for the printer with that for 2.4 GHz or 5 GHz frequency band of the wireless router.

To check the current network settings of the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.
 - ➡ [LAN settings](#)
- Print the network settings.
 - ➡ [Printing Network Settings](#)

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➡ [Checking Printer Connection Status Using IJ Network Device Setup Utility](#)

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

- **For macOS:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

Check5 Make sure the printer is not placed too far away from the wireless router.

If the distance between the printer and wireless router is too far, wireless communication becomes poor. Place the printer and wireless router close to each other.

▶▶▶ Note

- Though an antenna is attached to most wireless routers, some of them have it inside.

Check6 Make sure wireless signal is strong. Monitor signal status and move printer and wireless router as necessary.

Place the printer and wireless router where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a Wi-Fi due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Check the signal strength on the LCD.

- ➡ [LCD and Operation Panel](#)

»» Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➡ Checking Printer Connection Status Using IJ Network Device Setup Utility

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➡ Starting Up IJ Network Device Setup Utility

- **For macOS:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

Check7 Make sure of the Wi-Fi channel numbers used for your computer.

You need to have the same Wi-Fi channel number that you are using for the wireless router as your computer. It is normally set in the way that you can use all the Wi-Fi channels. However, when the channels that you are using are restricted, the Wi-Fi channels do not match.

See the instruction manual provided with your computer and check the Wi-Fi channel number available for your computer.

Check8 Make sure channel set on wireless router is a usable channel as confirmed in Check 7.

If it is not, change the channel set on the wireless router.

Check9 Make sure security software's firewall is off.

If your security software's firewall is on, a message may appear warning you that Canon software is attempting to access the network. If this warning message appears, set security software to always allow access.

If you are using any programs that switch between network environments, check their settings. Some programs use a firewall by default.

Check10 If printer is connected to an AirPort Base Station via LAN, make sure you use alphanumeric characters for network name (SSID). (macOS)

If the problem is not resolved, click here and redo setup.

- **Positioning:**

Make sure there are no obstacles between the printer and the wireless router.



Cannot Connect to a Printer through Wireless Direct



Check1 Check the power status of printer.

➡ [Power Supply](#)

If the power is already turned on, cycle the power switch.

Check2 Is the icon displayed on the LCD?

If not, Wireless Direct is disabled. Turn on Wireless Direct.

Check3 Check the settings of your device (smartphone/tablet).

Make sure Wi-Fi is enabled on your device.

For details, refer to your device's instruction manual.

Check4 Make sure printer is selected as connection for device (e.g. smartphone or tablet).

Select the network name (SSID) for Wireless Direct specified for the printer as the connection destination for devices.

Check the destination on your device.

For details, refer to your device's instruction manual or visit the manufacturer's website.

To check the network name (SSID) for Wireless Direct specified for the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.

➡ [LAN settings](#)

- Print the network settings.

➡ [Printing Network Settings](#)

Check5 Have you entered the proper password specified for the Wireless Direct?

To check the password specified for the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.

➡ [LAN settings](#)

- Print the network settings.

➡ [Printing Network Settings](#)

Check6 Make sure the printer is not placed too far away from the device.

If the distance between the printer and device is too far, wireless communication becomes poor. Place the printer and device close to each other.

Check7 Make sure 5 devices are already connected.

Wireless Direct does not allow more than 5 devices to be connected.

Cannot Connect to a Printer via Wired LAN

Check1 Make sure the printer is turned on.

Check2 Make sure the LAN cable is connected properly.

Make sure the printer is connected to the router with the LAN cable. If the LAN cable is loose, connect the cable properly.

If the LAN cable is connected to the WAN side of the router, connect the cable to the LAN side of the router.

If the problem is not resolved, redo setup from the web page.

For Windows, you can redo setup using the Setup CD-ROM.

Cannot Print through Network

Check1 Make sure the computer is connected to the wireless router.

For more on how to check the computer settings or connection status, see your computer instruction manual or contact its manufacturer.

Check2 If Printer Driver is not installed, install it. (Windows)

Click [here](#) and install the printer driver.

Check3 Make sure wireless router does not restrict which computers can access it.

For more on connecting to and setting up your wireless router, see the wireless router instruction manual or contact its manufacturer.

Note

- To check the MAC address or IP address of your computer, see [Checking Computer IP Address or MAC Address](#).

Network Key (Password) Unknown

- ➔ [WPA/WPA2 or WEP Key Set for Wireless Router Unknown, Cannot Connect](#)
- ➔ [Setting an Encryption Key](#)



WPA/WPA2 or WEP Key Set for Wireless Router Unknown, Cannot Connect



For more on setting up a wireless router, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure your computer can communicate with the wireless router.

➤➤➤ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➔ [Checking Printer Connection Status Using IJ Network Device Setup Utility](#)

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➔ [Starting Up IJ Network Device Setup Utility](#)

- **For macOS:**

- ➔ [Starting Up IJ Network Device Setup Utility](#)



Setting an Encryption Key



For more on setting up a wireless router, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure your computer can communicate with the wireless router.

➤➤➤ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➔ [Checking Printer Connection Status Using IJ Network Device Setup Utility](#)

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➔ [Starting Up IJ Network Device Setup Utility](#)

- **For macOS:**

- ➔ [Starting Up IJ Network Device Setup Utility](#)

Selecting WPA, WPA2, or WPA/WPA2 is recommended for security reason. If your wireless router is compatible with WPA/WPA2, you can also use WPA2 or WPA.

- **Using WPA/WPA2 (Windows)**

The authentication method, Wi-Fi password, and dynamic encryption type must be identical among the wireless router, the printer, and your computer.

Enter the Wi-Fi password configured on the wireless router.

Either TKIP (basic encryption) or AES (secure encryption) is selected automatically as the dynamic encryption method.

For details, see *If WPA/WPA2 Details Screen Appears*.

➤➤➤ **Note**

- This printer supports WPA/WPA2-PSK (WPA/WPA2-Personal) and WPA2-PSK (WPA2-Personal).

- **Using WEP**

The length or format of the Wi-Fi password and authentication method must be identical among the wireless router, the printer, and your computer.

To communicate with a wireless router that generates a password automatically, you must set the printer to use the password generated by the wireless router.

- **For Windows:**

When the **WEP Details** screen appears after you click **Search...** on the **Network Settings (Wi-Fi)** screen in IJ Network Device Setup Utility, follow the on-screen instructions to set the password length, format, and the password to use.

For details, see *If WEP Details Screen Appears*.

➤➤➤ **Note**

- If the printer is connected to an AirPort Base Station via LAN:

If the printer is connected to an AirPort Base Station via a LAN, check the settings in **Wireless Security of AirPort Utility**.

- Select **64 bit** if **WEP 40 bit** is selected for password length in AirPort Base Station.
 - Select **1** for the password to use. Otherwise, computer will not be able to communicate with printer via the wireless router.



Printer Cannot Be Used After Replacing Wireless Router or Changed Router Settings



When you replace a wireless router, redo the network setup for the printer according to the replaced one.
Click [here](#) and perform setup.

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

- ➡ [Checking Printer Connection Status Using IJ Network Device Setup Utility](#)

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

- **For macOS:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)

If this does not solve the problem, see below.

- ➡ [Cannot Communicate with Printer After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router](#)
- ➡ [With Encryption On, Cannot Communicate with Printer After Changing Encryption Type at Wireless Router](#)



Cannot Communicate with Printer After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router



Check1 Check wireless router setting.

To check the wireless router setting, see the instruction manual provided with the wireless router or contact its manufacturer. Make sure the computer and the wireless router can communicate with each other under this setting.

Check2 If filtering MAC addresses or IP addresses at wireless router, check that MAC addresses or IP addresses for computer, network device, and printer are registered.

Check3

If using WPA/WPA2 key or a password, make sure encryption key for computer, network device, and printer matches key set for wireless router.

The length or format of the Wi-Fi password and authentication method must be identical among the wireless router, the printer, and your computer.

For details, see [Setting an Encryption Key](#).



With Encryption On, Cannot Communicate with Printer After Changing Encryption Type at Wireless Router



If you change the encryption type for the printer and it subsequently cannot communicate with the computer, make sure the encryption type for the computer and the wireless router matches the type set for the printer.

- ➡ [Cannot Communicate with Printer After Enabling MAC/IP Address Filtering or Encryption Key on Wireless Router](#)



Forgot Administrator Password of Printer



Initialize the printer settings.

On the HOME screen, select **Various settings** > **Printer settings** > **Reset settings** > **Reset all** and then select **Yes**, restore to default administrator password.

➡ [Reset settings](#)

After initializing the printer settings, redo setup.

Click [here](#) and redo setup.



Printer Prints Slowly



Check1 Printer may be printing a large job from another computer.

Check2 Make sure the printer is not placed too far away from the wireless router.

Place the printer and wireless router where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a Wi-Fi due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Check3 Make sure wireless signal is strong. Monitor signal status and move printer and wireless router as necessary.

Check the signal strength on the LCD.

➡ [LCD and Operation Panel](#)

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

➡ Checking Printer Connection Status Using IJ Network Device Setup Utility

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

- ➡ Starting Up IJ Network Device Setup Utility

- **For macOS:**

- ➡ [Starting Up IJ Network Device Setup Utility](#)



Cannot Access to Internet on Wi-Fi from Communication Device



Check1 Is your device connected to printer using Wireless Direct?

If your device is connected to the printer using Wireless Direct, you cannot access to the Internet. Turn off Wireless Direct and connect your device to the wireless router.

For details, see the instruction manual provided with your device and wireless router.

Check2 Is wireless router on?

Check3 Is wireless router configured properly?

For more on checking wireless router settings, see the instruction manual provided with the wireless router or contact its manufacturer.

Check4 Check your device and wireless router location.

Check the distance between your device and wireless router, and check for obstruction or source of radio wave interference nearby.



No Ink Level Appears in Printer Status Monitor (Windows)



Use the printer driver with bidirectional communication.

Select **Enable bidirectional support** in the **Ports** sheet of the **Printer properties** dialog box.

➡ [How to Open the Printer Driver Setup Window](#)



Cannot Print or Connect



Redo printer setup if one of conditions below is applied.

- if you have replaced a computer or wireless router
- if you have changed wireless router settings
- if you have changed the printer connection method (Wi-Fi/wired LAN/USB)
- if you have forgotten the administrator password specified for the printer

If you have forgotten the password, on the HOME screen, select **Various settings > Printer settings > Reset settings > Reset all** to restore the password to default, and then redo printer setup.

➡ [Reset settings](#)

Visit [here](#) for more on the setup procedure.

If none of the above is applied, see [Printer Suddenly Stopped Working for Some Reason](#).

Other Network Problems

- **Checking Network Information**
- **Restoring to Factory Defaults**
- **Message Appears on Computer During Setup**
- **Connecting Printer and Wireless Router Using Easy wireless connect**
- **Cannot Connect Smartphone/Tablet to Wireless Router**
- **Downloading Canon PRINT Inkjet/SELPHY**
- **Checking Wireless Router SSID/Key**
- **Checking Wireless Router Network Name (SSID) for Smartphone/Tablet**
- **Privacy Separator/SSID Separator/Network Separation Function**
- **Setting Up Using Smartphone/Tablet**
- **Error Occurs During Wi-Fi Setup**
- **Checking Status Code**

Checking Network Information

- ➔ [Checking Printer IP Address or MAC Address](#)
- ➔ [Checking Computer IP Address or MAC Address](#)
- ➔ [Checking Communication Between the Computer, the Printer, and the Wireless Router](#)
- ➔ [Checking Network Setting Information](#)

Checking Printer IP Address or MAC Address

A

To check the printer's IP Address or MAC address, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.
 - ➔ [LAN settings](#)
- Print the network settings.
 - ➔ [Printing Network Settings](#)

For Windows, you can check the network setting information on the computer screen.

- ➔ Canon IJ Network Device Setup Utility Screen

Checking Computer IP Address or MAC Address

A

To check the IP Address or MAC address of your computer, follow the instructions below.

- **For Windows:**

1. Select **Command Prompt** from **Start**.
2. Enter "ipconfig/all" and press **Enter**.

The IP address and MAC address of your computer appear. If your computer is not connected to a network, the IP address does not appear.

- **For macOS:**

1. Select **System Preferences** from Apple menu, and then click **Network**.
2. Make sure network interface used by computer is selected, and then click **Advanced**.

When you are using Wi-Fi on your computer, make sure **Wi-Fi** is selected as network interface.
When you are using wired LAN, make sure **Ethernet** is selected.

3. Click **TCP/IP** to check the IP address, or click **Hardware** to check the MAC address.



Checking Communication Between the Computer, the Printer, and the Wireless Router



Perform a ping test to check if communication is taking place.

- **For Windows:**

1. Select **Command Prompt** from **Start**.

2. Type the ping command and press **Enter**.

The ping command is as follows: ping XXX.XXX.XXX.XXX

"XXX.XXX.XXX.XXX" is the IP address of the target device.

If communication is taking place, a message like the one shown below appears.

Reply from XXX.XXX.XXX.XXX: bytes=32 time=10ms TTL=255

If **Request timed out** appears, communication is not taking place.

- **For macOS:**

1. Start **Network Utility** as shown below.

Select **Computer** from **Go** menu of Finder, double-click **Macintosh HD > System > Library > CoreServices > Applications > Network Utility**.

2. Click **Ping**.

3. Make sure **Send only XX pings** (XX are numbers) is selected.

4. Enter IP address of target printer or target wireless router in **Enter the network address to ping**.

5. Click **Ping**.

"XXX.XXX.XXX.XXX" is the IP address of the target device.

A message such as the following appears.

64 bytes from XXX.XXX.XXX.XXX: icmp_seq=0 ttl=64 time=3.394 ms

64 bytes from XXX.XXX.XXX.XXX: icmp_seq=1 ttl=64 time=1.786 ms

64 bytes from XXX.XXX.XXX.XXX: icmp_seq=2 ttl=64 time=1.739 ms

--- XXX.XXX.XXX.XXX ping statistics ---

3 packets transmitted, 3 packets received, 0% packet loss

If "100% packet loss" appears, communication is not taking place. Otherwise, computer is communicating with target device.

Checking Network Setting Information

A

To check the printer's network settings information, print out the network settings information or use the operation panel to display it.

- Display on the LCD.
 - ➡ [LAN settings](#)
- Print the network settings.
 - ➡ [Printing Network Settings](#)



Restoring to Factory Defaults



»» Important

- Initialization erases all network settings on the printer, making printing operation from a computer over a network impossible. To use the printer over a network again after restoring it to the factory defaults, [click here](#) and redo setup.

Initialize the network setting using the printer's operation panel.

➡ [Reset settings](#)

Message Appears on Computer During Setup

- ➔ [Screen to Enter Password Appears During Setup \(Windows\)](#)
- ➔ [Encryption Settings Screen Appears When Wireless Router Selected \(Windows\)](#)
- ➔ ["You have connected the printer to the non encrypted wireless network" Appears](#)

Screen to Enter Password Appears During Setup (Windows)



If the printer is set up for use with a network and an administrator password has been set, a screen asking you to enter the password appears.

Enter the same password as that specified for the printer.

Note

- An administrator password is already set for the printer at the time of purchase.

For details:

- ➔ Administrator Password

For improved security, we recommend that you change the administrator password.

- ➔ Change Administrator Password

Encryption Settings Screen Appears When Wireless Router Selected (Windows)



This screen appears automatically if the selected wireless router is encrypted. Set the same encryption settings as those set for the wireless router.

For more on encryption settings, see [Performing/Changing Wi-Fi Settings](#).

"You have connected the printer to the non encrypted wireless network" Appears



Security is not configured on the wireless router. The printer can still be used, so continue the setup procedure and complete it.

Important

- If you connect to a network that is not protected with security measures, there is a risk of disclosing data such as your personal information to a third party.



Connecting Printer and Wireless Router Using Easy wireless connect



Using "Easy wireless connect" allows you to register wireless router information to the printer directly via a device (e.g. smartphone or tablet). Turn the printer and the device on and perform connection setup.

For details:

➡ [Easy wireless connect](#)

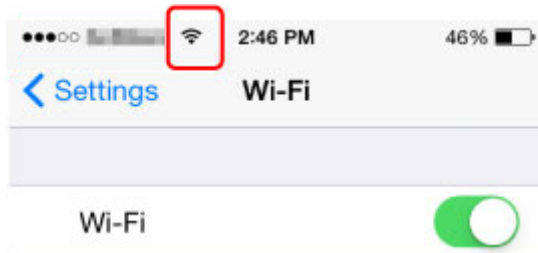


Cannot Connect Smartphone/Tablet to Wireless Router



Check Is the Wi-Fi antenna displayed on your smartphone/tablet?

- Example (iOS):



- Example (Android):



If the antenna is not displayed, your device's wireless function is disabled. Enable Wi-Fi on your device and connect it to a wireless router. For more on the procedure, refer to your device's instruction manual or visit the manufacturer's website.

▶▶▶ Note

- The setup on your smartphone/tablet will be easier when you complete setting up a wireless printer connection on your computer in advance.



Downloading Canon PRINT Inkjet/SELPHY



Download Canon PRINT Inkjet/SELPHY from App Store and Google Play.

- ➡ For iOS
- ➡ For Android

You can use AirPrint if you use an iOS device.

- ➡ [Printing from iOS Device \(AirPrint\)](#)

You can also use Canon Print Service (printing plug-in) if you use an Android device.

- ➡ Canon Print Service



Checking Wireless Router SSID/Key



The position where the SSID/Key of a wireless router is written differs depending on the manufacturer.

For details, refer to your wireless router's instruction manual or visit the manufacturer's website.

Note

- Some wireless routers distinguish network names (SSIDs) by the last alphanumeric character according to their bandwidth (2.4 GHz or 5 GHz) or purpose (for computer or game machine).

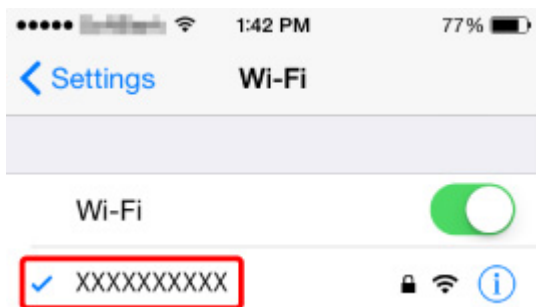


Checking Wireless Router Network Name (SSID) for Smartphone/ Tablet

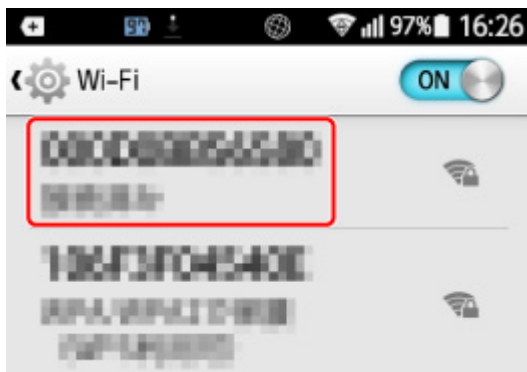


Check it from the setting screen of your smartphone/tablet.

- **Example (iOS):**



- **Example (Android):**



For details on how to display the setting screen, refer to your device's instruction manual or visit the manufacturer's website.

Important

- Perform setup for your printer and smartphone/tablet so that they can connect to the same wireless router.



Privacy Separator/SSID Separator/Network Separation Function



If a privacy separator, SSID separator, or Network separation function is enabled on the wireless router, you cannot perform setup. Before performing setup, disable these functions. For the procedure, refer to your wireless router's instruction manual or visit the manufacturer's website.



Setting Up Using Smartphone/Tablet



Refer to Getting Started or visit [here](#) to perform setup.

Note

- If you have a computer, you can set up the printer on the computer more easily.



Error Occurs During Wi-Fi Setup



Check1 Check wireless router location

Make sure the printer is not placed far away from the wireless router.

The printer can be up to 50 m (164 ft) from the wireless router. Make sure the printer is close enough to the wireless router to be used.

Place the printer and wireless router where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a Wi-Fi due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

»»» Note

- Though an antenna is attached to most wireless routers, some of them have it inside.

Check2 Check wireless router settings

The printer and wireless router should be connected using 2.4 GHz or 5 GHz bandwidth. Make sure the wireless router for the printer's destination is configured to use 2.4 GHz or 5 GHz bandwidth.

»»» Note

- Some wireless routers distinguish network names (SSIDs) by the last alphanumeric character according to their bandwidth (2.4 GHz or 5 GHz) or purpose (for computer or game machine).

To check the network name (SSID) of the wireless router the printer is connected to, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.

➡ [LAN settings](#)

- Print the network settings.

➡ [Printing Network Settings](#)

For details, see the instruction manual supplied with the wireless router or contact the manufacturer.

If you use an encryption key, specify it for the network name (SSID) you are using.

For details, see [Setting an Encryption Key](#).

»»» Note

- Pressing a button on the wireless router allows you to connect the printer and wireless router.



➡ WPS Connection

- For manual setup:

➡ WPS (PIN Code) Connection

If the measures above do not resolve the problem, make sure the DHCP of the wireless router is enabled.



Checking Status Code



You can check the current network status by printing network information. "Status Code" represents the network status.

Follow the procedure below to check the status code.

1. Print out network settings.

➡ [Printing Network Settings](#)

2. Check "2-2 Result Codes" on printout.

2- 2 Result Codes		c-0,c-7,c-9,c-12
2 Network Diagnostics		
2- 1 Diagnostic Result		There is a problem in the settings/environment
2- 2 Result Codes		c-0,c-7,c-9,c-12
2- 3 Result Code Details		canon.com/ijnwt

3. Visit <http://canon.com/ijnwt> to check details on displayed status code (c-xx: "xx" represents numeric characters).

Problems while Printing from Smartphone/Tablet

- **Cannot Print from Smartphone/Tablet**

Cannot Print from Smartphone/Tablet

If you cannot print from your smartphone/tablet, it is possible that your smartphone/tablet cannot communicate with the printer.

Check the cause of your problem according to the connection method.

- ➔ [Cannot Communicate with Printer over Wireless LAN](#)
- ➔ [Cannot Communicate with Printer while It Is in Wireless Direct](#)

▶▶▶ Note

- For problems on printing with other connection methods or more on performing settings of each connection method:
 - ➔ Using PIXMA/MAXIFY Cloud Link
 - ➔ [Printing from iOS Device \(AirPrint\)](#)



Cannot Communicate with Printer over Wireless LAN



If your smartphone/tablet cannot communicate with the printer, check the following.

Check1 Check the power status of printer, network devices (e.g. wireless router), and smartphone/tablet.

- Turn on the printer or devices.
- If the power is already turned on, cycle the power switch.
- It may be necessary to resolve wireless router problems (e.g. update interval of a key, problems of DHCP update interval, energy saving mode, etc.) or to update the wireless router firmware.

For details, contact the manufacturer of your wireless router.

Check2 Check the settings of your device (smartphone/tablet).

Make sure Wi-Fi is enabled on your device.

For details, refer to your device's instruction manual.

Check3 Is the printer connected to the wireless router?



Use the  icon on the LCD to check the connection status between the printer and wireless router. If the  icon is not displayed, Wi-Fi is disabled. Turn on wireless communication on the printer.

Check4 Are network settings of printer identical with those of wireless router?

Make sure the network settings of the printer (e.g. network name (SSID) or network key (password), etc.) are identical with those of the wireless router.

To check the settings of the wireless router, refer to the instruction manual provided with it or contact its manufacturer.

To check the current network settings of the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.
 - ➡ [LAN settings](#)
- Print the network settings.
 - ➡ [Printing Network Settings](#)

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.
Select the link below to download IJ Network Device Setup Utility and install it.
 - ➡ Checking Printer Connection Status Using IJ Network Device Setup UtilitySee below for starting up IJ Network Device Setup Utility.
 - **For Windows:**
 - ➡ Starting Up IJ Network Device Setup Utility
 - **For macOS:**
 - ➡ [Starting Up IJ Network Device Setup Utility](#)

Check5 Are network settings of your smartphone/tablet identical with those of wireless router?

Make sure the network settings of the printer (e.g. network name (SSID) or network key (password), etc.) are identical with those of the wireless router.

To check the settings of your smartphone/tablet, refer to the instruction manual provided with it.

If the network settings of your smartphone/tablet are not identical with those of the wireless router, change the network settings of it to match with those of the wireless router.

Check6 Make sure the printer is not placed too far away from the wireless router.

If the distance between the printer and wireless router is too far, wireless communication becomes poor. Place the printer and wireless router close to each other.

▶▶▶ Note

- Though an antenna is attached to most wireless routers, some of them have it inside.

Check7 Make sure wireless signal is strong. Monitor signal status and move printer and wireless router as necessary.

Place the printer and wireless router where there are no obstacles between them. Wireless communication between different rooms or floors is generally poor. Wireless communication can be impeded by building materials containing metal or concrete. If the printer cannot communicate with the computer over a Wi-Fi due to a wall, place the printer and the computer in the same room.

In addition, if a device like a microwave oven that emits radio waves of the same frequency bandwidth as a wireless router is nearby, it may cause interference. Place the wireless router as far away from interference sources as possible.

Check the signal strength on the LCD.

➡ [LCD and Operation Panel](#)

▶▶▶ Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

➡ Checking Printer Connection Status Using IJ Network Device Setup Utility

See below for starting up IJ Network Device Setup Utility.

- **For Windows:**

➡ Starting Up IJ Network Device Setup Utility

- **For macOS:**

➡ [Starting Up IJ Network Device Setup Utility](#)

Cannot Communicate with Printer while It Is in Wireless Direct

A

If your smartphone/tablet cannot communicate with the printer in the Wireless Direct, check the following.

Check1 Check the power status of printer and other devices (smartphone or tablet).

Turn on the printer or devices.

If the power is already turned on, cycle the power switch.

Check2 Is the  icon displayed on the LCD?

If not, Wireless Direct is disabled. Turn on Wireless Direct.

Check3 Check the settings of your device (smartphone/tablet).

Make sure Wi-Fi is enabled on your device.

For details, refer to your device's instruction manual.

Check4 Make sure printer is selected as connection for device (e.g. smartphone or tablet).

Select the network name (SSID) for Wireless Direct specified for the printer as the connection destination for devices.

Check the destination on your device.

For details, refer to your device's instruction manual or visit the manufacturer's website.

To check the network name (SSID) for Wireless Direct specified for the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.

➡ [LAN settings](#)

- Print the network settings.

➡ [Printing Network Settings](#)

Check5 Have you entered the proper password specified for the Wireless Direct?

To check the password specified for the printer, display it using the operation panel of the printer or print out the network setting information of the printer.

- Display on the LCD.

➡ [LAN settings](#)

- Print the network settings.

➡ [Printing Network Settings](#)

Check6 Make sure the printer is not placed too far away from the device.

If the distance between the printer and device is too far, wireless communication becomes poor. Place the printer and device close to each other.

Check7 Make sure 5 devices are already connected.

Wireless Direct does not allow more than 5 devices to be connected.

Printing Problems

- **Printer Does Not Print**
- **Ink Does Not Come Out**
- **Printer Does Not Pick up or Feed the Paper/"No Paper" Error**
- **Cannot Print on the Disc Label**
- **Printout Results Are Unsatisfactory**
- **Printing Stops**
- **Cannot Print Using AirPrint**
- **Paper Does Not Feed from Paper Source Specified in Printer Driver (Windows)**



Printer Does Not Print



Check1 Make sure printer is turned on.

If not, make sure the printer is securely plugged in and press **ON** button to turn on.

The **ON** lamp flashes while the printer is initializing. Wait until the **ON** lamp stops flashing and remains lit.

»» Note

- If you are printing large data such as photos or other graphics, printing may take longer to start. The **ON** lamp flashes while the computer is processing data and sending it to the printer. Wait until printing starts.

Check2 Make sure printer is properly connected to computer.

If you are using a USB cable, make sure it is securely connected to both the printer and the computer. When the USB cable is securely plugged in, check the following:

- If you are using a relay device such as a USB hub, disconnect it, connect the printer directly to the computer, and retry the printing. If printing starts normally, there is a problem with the relay device. Contact the vendor of the relay device.
- There could also be a problem with the USB cable. Replace the USB cable and retry the printing.

If you use the printer over a LAN, make sure the printer is correctly set up for network use.

➡ [Cannot Find Printer while Using Wi-Fi](#)

➡ [Cannot Find Printer while Using Wired LAN](#)

»» Note

- IJ Network Device Setup Utility allows you to diagnose and repair the network status.

Select the link below to download IJ Network Device Setup Utility and install it.

➡ [Checking Printer Connection Status Using IJ Network Device Setup Utility](#)

See below for starting up IJ Network Device Setup Utility.

• For Windows:

➡ [Starting Up IJ Network Device Setup Utility](#)

• For macOS:

➡ [Starting Up IJ Network Device Setup Utility](#)

Check3 Check bandwidth used by wireless router and printer.

If you connect with Wireless Direct while the printer is connected to the wireless router in the 5 GHz bandwidth, the connection between the wireless router and the printer is canceled. (Some countries and regions may not

support the 5 GHz bandwidth.) Use the 2.4 GHz bandwidth to prevent disconnection. When you connect the printer and wireless router in the 2.4 GHz bandwidth, you can print via the wireless router or Wireless Direct.

➡ [Connecting with Wireless Direct](#)

Check4 Make sure paper settings match information set for top feed or manual feed tray.

If the paper settings do not match the information set for the top feed or the manual feed tray, an error message appears on the LCD. Follow the instructions on the LCD to solve the problem.

➡ [Register Paper Information](#)

➤➤➤ Note

- You can select whether the message which prevents misprinting is displayed.
 - To change the message view setting when printing using the printer's operation panel:
 - ➡ [Paper-related settings](#)
 - To change the message view setting when printing using the printer driver:
 - ➡ Changing the Printer Operation Mode (Windows)
 - ➡ [Changing the Printer Operation Mode](#) (macOS)

Check5 If printing from a computer, delete unnecessary print jobs.

- **For Windows:**
 - ➡ Deleting the Undesired Print Job
- **For macOS:**
 - ➡ [Deleting the Undesired Print Job](#)

Check6 Make sure that the multi-purpose tray guide is closed.

If the multi-purpose tray guide is opened, close it.

Check7 Is the manual feed tray in the paper feed position?

If the manual feed tray is in the paper jam clearing position, return the tray to the paper feed position.

Check8 Does the page size setting match the size of paper loaded in the printer?

- **For Windows:**

Check the message on the printer's LCD to clear the error. Then check **Page Size** setting in **Page Setup** sheet of the printer driver and load paper that is the same size as the setting and try printing again.

Set the printer not to detect the width of the paper using the printer driver.

To set the printer not to detect the width of the paper, open the printer driver setup window, and in **Custom Settings** under **Maintenance** sheet, select **Disable paper width detection when printing from computer** check box, and then click **OK**.

To open the printer driver setup window, see How to Open the Printer Driver Setup Window.

* Clear **Disable paper width detection when printing from computer** check box again once printing is complete, and then click **OK**.

- **For macOS:**

Check the message on the printer's LCD to clear the error. Then check the **Paper Size** setting in the Page Setup dialog and load paper that is the same size as the setting and try printing again.

Set the printer not to detect the width of the paper using the Canon IJ Printer Utility2.

To set the printer not to detect the width of the paper, open the Canon IJ Printer Utility2, select **Custom Settings** in the pop-up menu, select **Disable paper width detection when printing from computer** check box, and then click **Apply**.

To open the Canon IJ Printer Utility2, see [Opening the Canon IJ Printer Utility2](#).

* Clear the **Disable paper width detection when printing from computer** check box again once printing is complete, and then click **Apply**.

Check9 Are media type and paper size specified properly in the printer driver?

When the media type is specified to **Photo Paper Pro Premium Matte A**, **Premium Fine Art Smooth**, or **Matte Photo Paper** in the printer driver, specify a paper size from the following size that has wide margins.

- **A4 (Margin 25)**
- **Letter (Margin 25)/US Letter (Margin 25)**
- **A3 (Margin 25)**
- **A3+ (Margin 25)**
- **11"x17" (Margin 25)**
- **210x594mm (Margin 25)**

»» Important

- By canceling the safety margin regulation with the following method, you can print with normal paper size.

- **For Windows:**

Click **Print Options** on **Page Setup** sheet of the printer driver. Then select **Cancel the safety margin regulation for paper size** check box in the dialog that appears.

- **For macOS:**

Select **Cancel Margin Regulation** check box in **Advanced Paper Settings** in the Print dialog.

If you print with normal paper size, conditions such as paper abrasion may cause paper stains or deterioration of print quality depending on the environment. We recommend that you print with a paper size that has wide margins.

Check10 Is your printer's printer driver selected when printing?

The printer will not print properly if you are using a printer driver for a different printer.

- **For Windows:**

Make sure "Canon XXX series" (where "XXX" is your printer's name) is selected in the Print dialog box.

►► Note

- If multiple printers are registered to your computer, set your printer as default printer to make the one selected by default.

• For macOS:

Make sure your printer's name is selected in **Printer** in the Print dialog.

►► Note

- If multiple printers are registered to your computer, select **Set as Default Printer** from **System Preferences > Printers & Scanners** for a printer to make the one selected by default.

Check11 Set correct printer port. (Windows)

• For connecting printer to computer using USB cable:

1. Make sure the printer is turned on.
2. Select **Devices and Printers** in the **Control Panel** and right-click the icon of the printer to correct the printer port.
3. Select **Remove device**, delete the unnecessary printer driver.
4. Unplug the USB cable.
5. Reconnect the USB cable.

The printer driver rebuilding starts and a new printer icon is added.

If the printer icon is not added after about 5 minutes, printer driver is not installed correctly. Redo printer setup.

• For connecting printer to the network:

You can perform network settings using IJ Network Device Setup Utility.

1. Start Up IJ Network Device Setup Utility.
 - ➡ Starting Up IJ Network Device Setup Utility
2. Select **Diagnose and Repair**.

Connectable printer detection is performed.
3. Chose the printer that you want to reconnect from the list, and select **Next**.

Select **Next** when the diagnosis result is displayed.
4. Select **Exit**.

Check12 Are you trying to print a large data file? (Windows)

If you are trying to print a large data file, it takes a long time to start printing.

If the printer does not start printing after a certain period of time, select **On** for **Prevention of Print Data Loss** on the **Print Options** dialog box.

For details, refer to Page Setup Tab Description.

►► Important

- Selecting **On** for **Prevention of Print Data Loss** may reduce print quality.

- After printing is completed, select **Off** for **Prevention of Print Data Loss**.

Check13 If printing from your computer, restart the computer.

Restart the computer and try printing again.



Ink Does Not Come Out



Check1 Make sure of the estimated ink levels in the ink tanks.

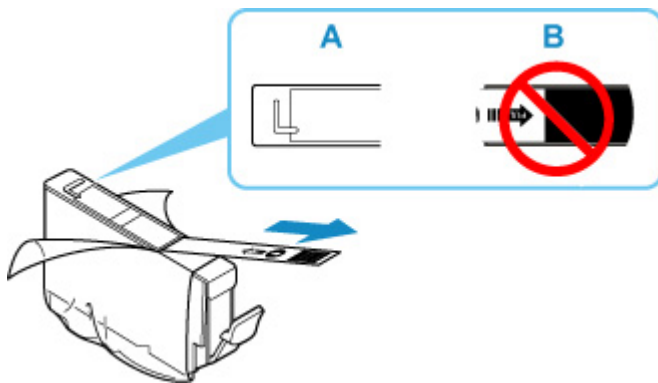
Check the ink status on the LCD.

➡ [Checking Ink Status on the LCD](#)

Check2 Are the orange tape and plastic wrap still on the ink tank?

Make sure all the protective plastic wrap is peeled off to expose the L-vent area, as shown below (A).

If the orange tape remains on the ink tank (B), peel it off.



Check3 Are the print head nozzles clogged?

Follow the steps below to print a nozzle check pattern and determine whether the ink is ejected properly from the print head nozzles.

Step1 Print the nozzle check pattern.

After printing the nozzle check pattern, examine the pattern.

• **For Windows:**

➡ [Printing a Nozzle Check Pattern](#)

• **For macOS:**

➡ [Printing a Nozzle Check Pattern](#)

If the pattern is not printed correctly, go to the next step.

Step2 Clean the print head.

After cleaning the print head, print the nozzle check pattern and check the result.

• **For Windows:**

➡ [Clean the print head](#)

• **For macOS:**

➡ [Clean the print head](#)

If it does not improve, clean the print head again.

If it still does not improve, go to the next step.

Step3 Clean the print head deeply.

After cleaning the print head deeply, print the nozzle check pattern and check the result.

- **For Windows:**

- ➡ Clean the print head deeply

- **For macOS:**

- ➡ [Clean the print head deeply](#)

If it does not improve, turn off the printer, wait for more than 24 hours, and go to the next step. When you turn the printer off, do not unplug it from the power supply.

Step4 Clean the print head deeply again.

After cleaning the print head deeply again, print the nozzle check pattern and check the result.

If it still does not improve, go to the next step.

Step5 Request a repair.

The print head may be damaged. Contact your nearest Canon service center to request a repair.

For details on printing the nozzle check pattern, print head cleaning, and print head deep cleaning, see [Print Head](#).



Printer Does Not Pick up or Feed the Paper/"No Paper" Error



Check1 Make sure paper is loaded.

➡ [Loading Paper](#)

Check2 When loading paper, consider the following.

- When loading two or more sheets of paper, flip through the paper before loading it.



- When loading two or more sheets of paper, align the edges of the sheets before loading the paper.
- When loading two or more sheets of paper, make sure the paper stack does not exceed the paper load limit.

However, paper may not feed correctly at the maximum capacity, depending on the type of paper or environmental conditions (very high or low temperature and humidity). In such cases, reduce the amount of paper you load at a time to less than half of the paper load limit.

- Always load the paper in portrait orientation, regardless of the printing orientation.

In the manual feed tray:

When you load the paper, load one sheet at a time. When you print continuously, set the next paper after the last one is finished printing.

Check3 Is paper too thick or curled?

➡ [Unsupported Media Types](#)

Check4 When loading postcards, consider the following:

- If a postcard is curled, it may not feed properly even though the paper stack does not exceed the paper load limit.

Load Japanese postcards with their postcode column downward.

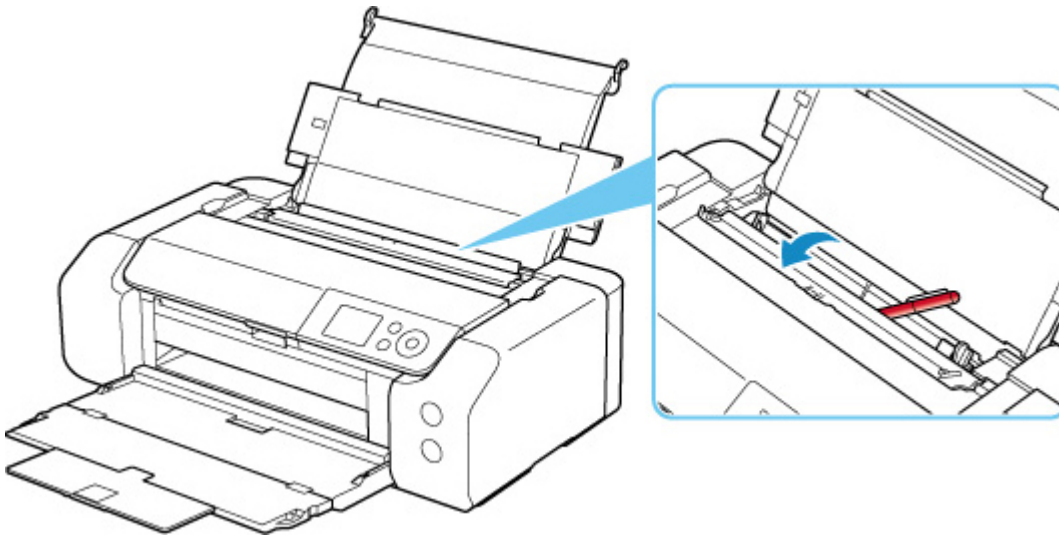
Check5 Check paper source setting.

➡ [Switching the Paper Source to Match the Purpose](#)

Check6 Make sure paper weight is suitable for use with printer.

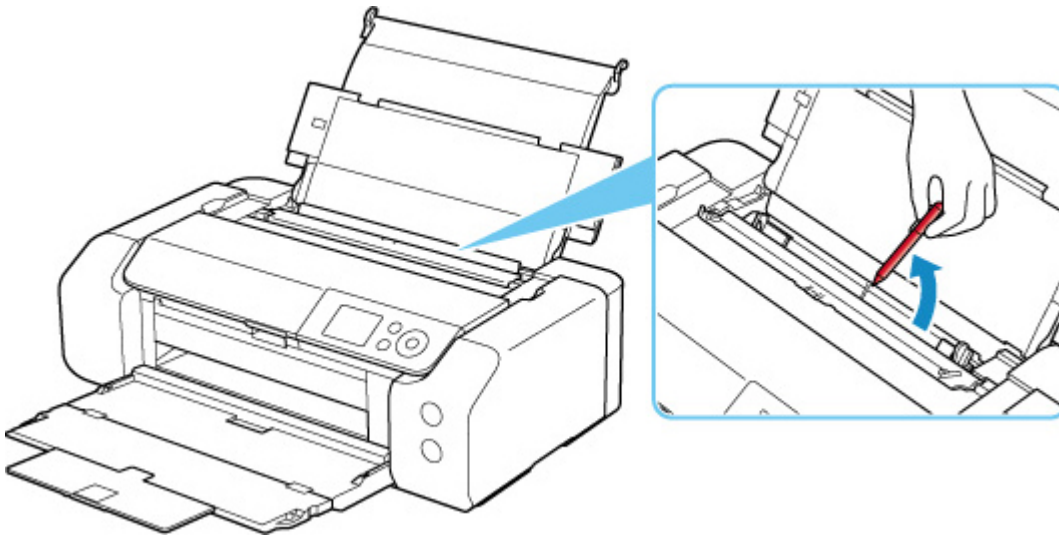
➡ [Supported Media Types](#)

Check7 Make sure that there are not any foreign objects in top feed or manual feed tray.



If the paper tears in the top feed or manual feed tray, see [List of Support Code for Error \(Paper Jams\)](#) to remove it.

If there are any foreign objects in the top feed or manual feed tray, be sure to turn off the printer, unplug it from the power supply, then remove the foreign object.



➡➡➡ **Note**

- If the feed slot cover is opened, close it slowly.

Check8 Make sure that the multi-purpose tray guide is closed completely.

Paper does not feed properly if the multi-purpose tray guide is even slightly open.

➡ [Placing a Printable Disc](#)

Check9 Clean paper feed roller.

➡ [Cleaning Paper Feed Rollers](#)

➡➡➡ **Note**

- Cleaning the paper feed roller abrades it, so do this only when necessary.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.

Cannot Print on the Disc Label

- ➔ [Disc Label Printing Does Not Start](#)
- ➔ [Multi-Purpose Tray Does Not Feed Properly](#)
- ➔ [Multi-Purpose Tray Jammed](#)

Disc Label Printing Does Not Start



Check1 Is multi-purpose tray placed properly?

Place the multi-purpose tray properly again and select **OK** on the LCD.

Use the multi-purpose tray (marked A) supplied with this printer.

For more on placing the multi-purpose tray, see [Placing a Printable Disc](#).

Check2 Is printable disc placed on multi-purpose tray?

Place the printable disc on the multi-purpose tray properly and select **OK** on the LCD.

Use the multi-purpose tray (marked A) supplied with this printer.

For more on placing the multi-purpose tray, see [Placing a Printable Disc](#).

Check3 Has time elapsed since you placed the multi-purpose tray?

If a certain period of time has elapsed since you placed the multi-purpose tray, it may be ejected.

Follow the instructions on the LCD and try the operation again.

Multi-Purpose Tray Does Not Feed Properly



Check1 Is multi-purpose tray placed properly?

Place the multi-purpose tray properly again and select **OK** on the LCD.

Use the multi-purpose tray (marked A) supplied with this printer.

For more on placing the multi-purpose tray, see [Placing a Printable Disc](#).

Check2 Unrecognizable printable disc may be placed.

Canon recommends that you use printable discs specially processed to be printed on by an inkjet printer.

Multi-Purpose Tray Jammed

A

Pull out the multi-purpose tray gently.

If the multi-purpose tray cannot be pulled out, cycle the power switch. The multi-purpose tray will automatically be ejected.

When the multi-purpose tray is pulled out, place the multi-purpose tray (marked A) again and retry printing. For more on placing the multi-purpose tray, see [Placing a Printable Disc](#).

If the multi-purpose tray is still jammed, check if there is a problem with the printable disc.

➡ [Multi-Purpose Tray Does Not Feed Properly](#)



Printout Results Are Unsatisfactory



If the print results are unsatisfactory due to white streaks, misaligned/distorted lines, or uneven colors, check the paper and print quality settings first.

Check1 Do page size and media type settings match size and type of loaded paper?

If these settings do not match, it is not possible to obtain the proper result.

If you are printing a photograph or an illustration, an incorrect paper type setting may reduce the quality of the printout color.

Also, if you print with an incorrect paper type setting, the printed surface may be scratched.

In borderless printing, uneven coloring may occur depending on the combination of the paper type setting and the loaded paper.

The method for checking the paper and print quality settings differs depending on what you are using your printer for.

- **Printing from your computer**

Check the settings using the printer driver.

➡ Basic Printing Setup

- **Printing from a PictBridge (Wi-Fi) compliant device**

Check the settings on your PictBridge (Wi-Fi) compliant device or using the operation panel.

➡ [PictBridge \(Wi-Fi\) Print Settings](#)

➡ [PictBridge print settings](#)

- **Printing from your smartphone/tablet using Canon PRINT Inkjet/SELPHY**

Check the settings on Canon PRINT Inkjet/SELPHY.

➡ Print Photos from Your Smartphone

Check2 Make sure appropriate print quality is selected (see list above).

Select a print quality suited to the paper and to what you are printing. If you notice blurs or uneven colors, increase the print quality setting and retry the printing.

Note

- When printing from a PictBridge (Wi-Fi) compliant device, set the print quality setting using the operation panel.

This setting cannot be made on the PictBridge (Wi-Fi) compliant device.

Check3 When using Wi-Fi, make sure radio status is good.

➡ Checking Wi-Fi Network Status

If the radio status is poor, it may be possible that print results are not satisfactory or the printing speed is slow. Retry printing after the radio status improves.

If the problem is not resolved even after the radio status improves, use the printer via USB or a wired LAN.

Check4 If problem is not resolved, check also the sections below.

See also the sections below:

- ➡ [Printouts Are Blank/Blurry or Fuzzy/Inaccurate or Bleeding Colors/Streaks or Lines](#)
- ➡ [Lines Are Misaligned/Distorted](#)
- ➡ [Paper Is Smudged / Printed Surface Is Scratched](#)
- ➡ [Vertical Line Next to Image](#)
- ➡ [Cannot Complete Printing](#)
- ➡ [Lines Incomplete or Missing \(Windows\)](#)
- ➡ [Images Incomplete or Missing \(Windows\)](#)
- ➡ [Ink Blots / Paper Curl](#)
- ➡ [Back of Paper Is Smudged](#)
- ➡ [Uneven or Streaked Colors](#)



Printouts Are Blank/Blurry or Fuzzy/Inaccurate or Bleeding Colors/ Streaks or Lines



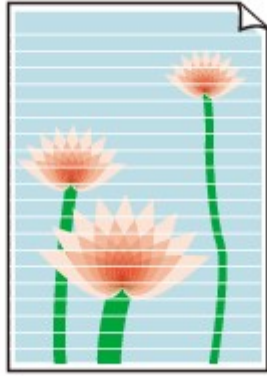
Printing Is Blurry



Colors Are Wrong



White Streaks Appear



A

Check1 Check paper and print quality settings.

➡ [Printout Results Are Unsatisfactory](#)

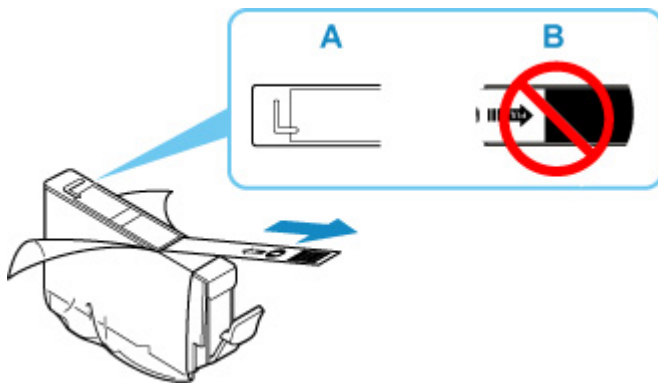
Check2 Check status of ink tanks. Replace ink tank if ink has run out.

➡ [Replacing Ink Tanks](#)

Check3 Are the orange tape and plastic wrap still on the ink tank?

Make sure all the protective plastic wrap is peeled off to expose the L-vent area, as shown below (A).

If the orange tape remains on the ink tank (B), peel it off.



Check4 Are the print head nozzles clogged?

Follow the steps below to print a nozzle check pattern and determine whether the ink is ejected properly from the print head nozzles.

Step1 Print the nozzle check pattern.

After printing the nozzle check pattern, examine the pattern.

• **For Windows:**

➡ [Printing a Nozzle Check Pattern](#)

- **For macOS:**

➡ [Printing a Nozzle Check Pattern](#)

If the pattern is not printed correctly, go to the next step.

Step2 Clean the print head.

After cleaning the print head, print the nozzle check pattern and check the result.

- **For Windows:**

➡ Clean the print head

- **For macOS:**

➡ [Clean the print head](#)

If it does not improve, clean the print head again.

If it still does not improve, go to the next step.

Step3 Clean the print head deeply.

After cleaning the print head deeply, print the nozzle check pattern and check the result.

- **For Windows:**

➡ Clean the print head deeply

- **For macOS:**

➡ [Clean the print head deeply](#)

If it does not improve, turn off the printer, wait for more than 24 hours, and go to the next step. When you turn the printer off, do not unplug it from the power supply.

Step4 Clean the print head deeply again.

After cleaning the print head deeply again, print the nozzle check pattern and check the result.

If it still does not improve, go to the next step.

Step5 Request a repair.

The print head may be damaged. Contact your nearest Canon service center to request a repair.

For details on printing the nozzle check pattern, print head cleaning, and print head deep cleaning, see [Print Head](#).

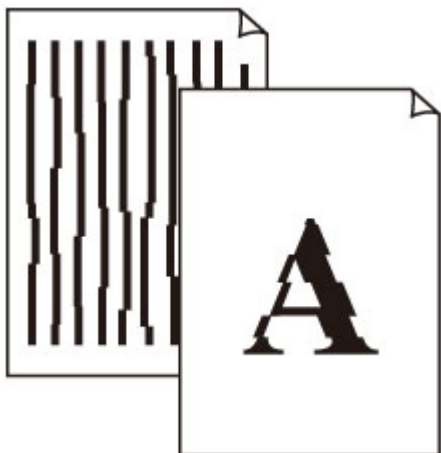
Check5 When using paper with one printable surface, make sure paper is loaded with printable side facing up.

Printing on the wrong side of such paper may cause unclear prints or prints with reduced quality.

Refer to the instruction manual supplied with the paper for detailed information on the printable side.



Lines Are Misaligned/Distorted



Check1 Check paper and print quality settings.

➡ [Printout Results Are Unsatisfactory](#)

Check2 Perform print head alignment.

If printed lines are misaligned/distorted or print results are otherwise unsatisfactory, adjust the print head position.

➡ [Aligning the Print Head](#)

»» Note

- If the problem is not resolved after performing the print head alignment, perform print head alignment manually.

➡ [Aligning the Print Head Manually](#)

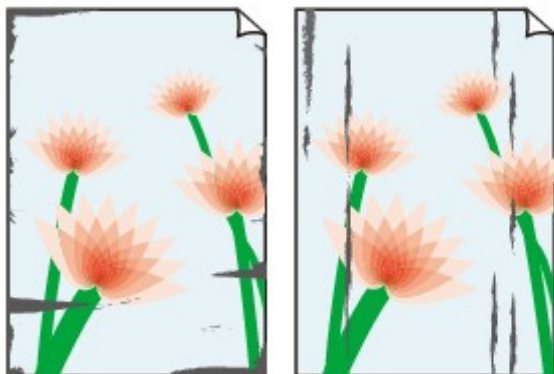
Check3 Increase print quality and try printing again.

Increasing the print quality using the printer driver may improve the print result.



Paper Is Smudged / Printed Surface Is Scratched

Paper Is Smudged



Smudged Edges

Smudged Surface



Printed Surface Is Scratched



Check1 Check paper and print quality settings.

➡ [Printout Results Are Unsatisfactory](#)

Check2 Check paper type.

- Make sure you are using the right paper for what you are printing.
 - ➡ [Supported Media Types](#)
- For borderless printing, use a paper suitable for borderless printing.

If the paper you are using is not suitable for borderless printing, the print quality may be reduced at the top and bottom edges of the paper.

➡ [Print Area](#)

Check3 Correct curl before loading paper.

When using Photo Paper Plus Semi-gloss, even if the sheet is curled, load one sheet at a time as it is. Rolling this paper in the opposite direction to flatten it may crack the paper surface and reduce the print quality.

We recommend putting unused paper back into the package and storing it flat.

- **Plain Paper**

Turn the paper over and reload it to print on the other side.

- **Other Paper such as envelope**

If the paper corners curl more than 0.1 in. / 3 mm (A) in height, the paper may smudge or may not feed properly. Follow the instructions below to correct the paper curl.



1. Roll up paper in opposite direction to paper curl as shown below.

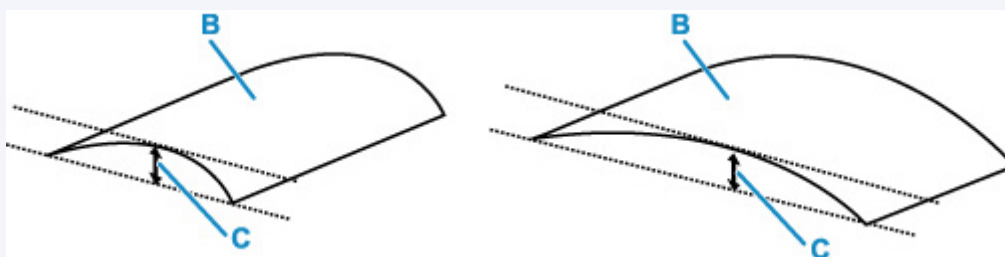


2. Check that paper is now flat.

We recommend printing curl-corrected paper one sheet at a time.

»» Note

- Depending on paper type, the paper may smudge or may not feed properly even if it is not curled inward. Follow the instructions below to curl the paper outward up to 0.1 in. / 3 mm (C) in height before printing. This may improve the print result.



(B) Print side

We recommend feeding paper that has been curled outward one sheet at a time.

Check4 Set printer to prevent paper abrasion.

Adjusting the setting to prevent paper abrasion will widen the clearance between the print head and the paper. If you notice abrasion even with the media type set correctly to match the paper, set the printer to prevent paper abrasion using the operation panel or the computer.

This may reduce the print speed.

* Once you have finished printing, undo this setting. Otherwise, it will apply to subsequent print jobs.

- **From operation panel**

On the HOME screen, select **Various settings** > **Printer settings** > **Print settings**, and then set **Prevent paper abrasion** to **ON**.

➡ [Changing Settings from Operation Panel](#)

- **From computer (Windows):**

1. Check that printer is turned on.
2. Open Canon IJ Printer Assistant Tool.
 - ➡ Opening the Maintenance Tool (Canon IJ Printer Assistant Tool)
3. Select **Custom Settings**.
4. Select **Prevents paper abrasion** check box and select **OK**.
5. Check message and select **OK**.

- **From computer (macOS):**

Adjust the setting to prevent paper abrasion from Remote UI.

➡ [Opening Remote UI for Maintenance](#)

Check5 If brightness is set low, increase brightness setting and try printing again.

(Windows)

If you are printing with a low brightness setting on plain paper, the paper may absorb too much ink and become wavy, causing paper abrasion.

➡ Adjusting Brightness

Check6 Do not print outside recommended printing area.

If you print outside the recommended printing area of your paper, ink may stain the lower edge of the paper.

Resize the document using application software.

➡ [Print Area](#)

Check7 Is paper feed roller dirty?

Clean paper feed roller.

➡ [Cleaning Paper Feed Rollers](#)

▶▶▶ Note

- Cleaning the paper feed roller abrades it, so do this only when necessary.

Check8 Is inside of printer dirty?

Ink may stain the inside of the printer, smudging the printout.

Perform bottom plate cleaning to clean inside of printer.

➡ [Cleaning Inside the Printer \(Bottom Plate Cleaning\)](#)

▶▶▶ Note

- To prevent staining inside the printer, be sure to set the correct paper size.

Check9 Set longer ink drying time.

This allows the printed surface to dry, preventing smudges and scratches.

- **For Windows:**

1. Check that printer is turned on.
2. Open Canon IJ Printer Assistant Tool.
 - ➡ Opening the Maintenance Tool (Canon IJ Printer Assistant Tool)
3. Select **Custom Settings**.
4. Drag **Ink Drying Wait Time** slide bar to set the wait time and select **OK**.
5. Check message and select **OK**.

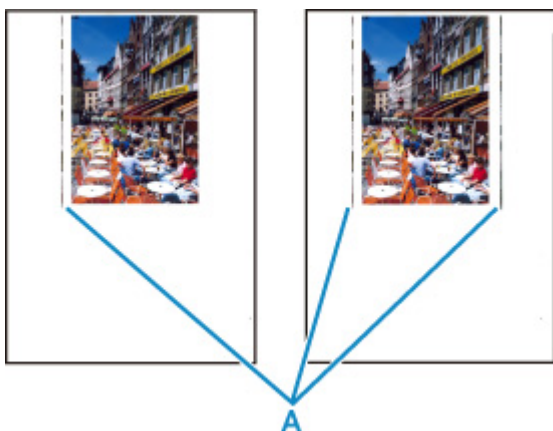
- **For macOS:**

Set the waiting time using Remote UI.

➡ [Opening Remote UI for Maintenance](#)



Vertical Line Next to Image



Check Is loaded paper size correct?

If the loaded paper is larger than the size you specified, vertical lines (A) may appear in the left margin or the both margins.

Set the paper size to match the loaded paper.

➡ [Printout Results Are Unsatisfactory](#)

▶▶▶ Note

- The direction or pattern of the vertical lines (A) may vary depending on the image data or the print setting.
- This printer performs automatic cleaning when necessary to keep printouts clean. A small amount of ink is ejected for cleaning.

Although the ink is normally ejected onto the ink absorber at the outer edge of the paper, it may get onto the paper if the loaded paper is larger than the set size.



Cannot Complete Printing



Check1 Select setting not to compress printing data. (Windows)

If you select the setting not to compress the printing data with an application software you are using, the printing result may be improved.

Click **Print Options** on **Page Setup** sheet of the printer driver. Select the **Do not allow application software to compress print data** check box and click **OK**.

Important

- Clear the check box once printing is complete.

Check2 Are you trying to print a large data file? (Windows)

If you are trying to print a large data file, it takes a long time to start printing.

If the printer does not start printing after a certain period of time, select **On** for **Prevention of Print Data Loss** on the **Print Options** dialog box.

For details, refer to Page Setup Tab Description.

Important

- Selecting **On** for **Prevention of Print Data Loss** may reduce print quality.
- After printing is completed, select **Off** for **Prevention of Print Data Loss**.

Check3 Your hard disk may not have sufficient free space to store job.

Delete unnecessary files to free up disk space.



Lines Incomplete or Missing (Windows)

	Tokyo	London	New York
Jan.	12,000,000	10,500,000	12,300,000
Feb.	11,500,000	10,800,000	12,000,000
Mar.	13,800,000	12,800,000	14,200,000



Check1 Are you using Page Layout Printing or Binding Margin function?

When the Page Layout Printing or Binding margin function is in use, thin lines may not be printed. Try thickening the lines in the document.

Check2 Are you trying to print a large data file? (Windows)

If you are trying to print a large data file, it takes a long time to start printing.

If the printer does not start printing after a certain period of time, select **On** for **Prevention of Print Data Loss** on the **Print Options** dialog box.

For details, refer to Page Setup Tab Description.

Important

- Selecting **On** for **Prevention of Print Data Loss** may reduce print quality.
- After printing is completed, select **Off** for **Prevention of Print Data Loss**.



Images Incomplete or Missing (Windows)



Check1 Select setting not to compress printing data.

If you select the setting not to compress the printing data with an application software you are using, the printing result may be improved.

Click **Print Options** on **Page Setup** sheet of the printer driver. Select **Do not allow application software to compress print data** check box and click **OK**.

For details, refer to Page Setup Tab Description.

Important

- Clear the check box once printing is complete.

Check2 Are you trying to print a large data file? (Windows)

If you are trying to print a large data file, it takes a long time to start printing.

If the printer does not start printing after a certain period of time, select **On** for **Prevention of Print Data Loss** on the **Print Options** dialog box.

For details, refer to Page Setup Tab Description.

Important

- Selecting **On** for **Prevention of Print Data Loss** may reduce print quality.
- After printing is completed, select **Off** for **Prevention of Print Data Loss**.



Ink Blots / Paper Curl

Ink Blots



Paper Curl



Check1 Check paper and print quality settings.

➡ [Printout Results Are Unsatisfactory](#)

Check2 If brightness is set low, increase brightness setting and try printing again.

(Windows)

If you are printing with a low brightness setting on plain paper, the paper may absorb too much ink and become wavy, causing paper abrasion.

➡ Adjusting Brightness

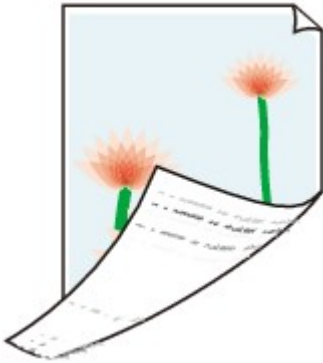
Check3 Use Photo Paper to print photos.

To print data with high color saturation such as photographs or images with dark colors, we recommend that you use Photo Paper Plus Glossy II or other Canon specialty paper.

➡ [Supported Media Types](#)



Back of Paper Is Smudged



Check1 Check paper and print quality settings.

➡ [Printout Results Are Unsatisfactory](#)

Check2 Perform bottom plate cleaning to clean inside of printer.

➡ [Cleaning Inside the Printer \(Bottom Plate Cleaning\)](#)

»» Note

- During too much printing, ink may stain the inside of the printer.



Uneven or Streaked Colors

Uneven Colors



Streaked Colors



Check1 Check paper and print quality settings.

➡ [Printout Results Are Unsatisfactory](#)

Check2 Are the print head nozzles clogged?

Follow the steps below to print a nozzle check pattern and determine whether the ink is ejected properly from the print head nozzles.

Step1 Print the nozzle check pattern.

After printing the nozzle check pattern, examine the pattern.

- **For Windows:**

➡ [Printing a Nozzle Check Pattern](#)

- **For macOS:**

- ➡ [Printing a Nozzle Check Pattern](#)

If the pattern is not printed correctly, go to the next step.

Step2 Clean the print head.

After cleaning the print head, print the nozzle check pattern and check the result.

- **For Windows:**

- ➡ Clean the print head

- **For macOS:**

- ➡ [Clean the print head](#)

If it does not improve, clean the print head again.

If it still does not improve, go to the next step.

Step3 Clean the print head deeply.

After cleaning the print head deeply, print the nozzle check pattern and check the result.

- **For Windows:**

- ➡ Clean the print head deeply

- **For macOS:**

- ➡ [Clean the print head deeply](#)

If it does not improve, turn off the printer, wait for more than 24 hours, and go to the next step. When you turn the printer off, do not unplug it from the power supply.

Step4 Clean the print head deeply again.

After cleaning the print head deeply again, print the nozzle check pattern and check the result.

If it still does not improve, go to the next step.

Step5 Request a repair.

The print head may be damaged. Contact your nearest Canon service center to request a repair.

For details on printing the nozzle check pattern, print head cleaning, and print head deep cleaning, see [Print Head](#).

Check3 Perform print head alignment.

- ➡ [Aligning the Print Head](#)

Note

- If the problem is not resolved after performing the print head alignment, perform print head alignment manually.

- ➡ [Aligning the Print Head Manually](#)

Check4 Color may be uneven if printing materials were stacked while drying.

To avoid uneven colors, we recommend drying each sheet separately.



Printing Stops



Check1 Is paper loaded?

Make sure paper is loaded.

If necessary, load paper.

Check2 Do documents to be printed have many photographs or illustrations?

It takes time for the printer and the computer to process large data such as photos or other graphics, so it may seem that the printer is not working.

Also, if you are printing data that requires a lot of ink on successive sheets of plain paper, the printer may pause temporarily. In either case, wait until the process is complete.

▶▶▶ Note

- If you are printing a document with a large printing area or printing several copies, printing may pause to allow the ink to dry.

Check3 Has printer been printing continuously for a long period?

If the printer has been printing continuously for a long time, the print head or other parts around it may overheat. The printer may stop printing at a line break for a period of time and then resume printing.

In this case, wait a while without doing anything. If the printing does not resume, turn the printer off. After waiting for a while, turn on the printer, and check whether printing is possible.

⚠ Caution

- Print head and surrounding area can become extremely hot. Never touch print head or nearby components.
-

Check4 Is the multi-purpose tray guide opened while printing on paper?

Close the multi-purpose tray guide.



Cannot Print Using AirPrint



Check1 Make sure printer is turned on.

➡ [Power Supply](#)

If the printer is turned on, cycle the power switch, and then check whether the issue is resolved.

Check2 Make sure printer is registered to your computer.

Check3 Make sure printer is connected by LAN to same network subnet as AirPrint compliant device when printing over LAN.

Check4 Make sure printer has enough paper and ink.

Check5 Make sure no error message is displayed on printer's LCD.



Paper Does Not Feed from Paper Source Specified in Printer Driver (Windows)



Check Is paper source setting inconsistent between application program and printer driver?

Change the application software setting corresponding to the printer driver setting, or click **Print Options** on **Page Setup** sheet of the printer driver and select **Disable the paper source setting of the application software** on **Print Options** screen.

When the paper source setting is inconsistent between an application program and the printer driver, the application software setting takes precedence.

For details, refer to Page Setup Tab Description.

Mechanical Problems

- **Printer Does Not Turn On**
- **Printer Turns Off Unexpectedly or Repeatedly**
- **USB Connection Problems**
- **Cannot Communicate with Printer via USB**
- **Wrong Language Appears in LCD**
- **LCD Is Off**
- **Print Head Holder Does Not Move to Replacement Position**
- **Printer Status Monitor Not Displayed (Windows)**
- **Updating Printer Firmware**



Printer Does Not Turn On



Check1 Press **ON** button.

➡ [Power Supply](#)

Check2 Make sure power plug is securely connected to printer, and then turn on again.

Check3 Unplug printer, leave it for at least 2 minutes, and then plug it back in and turn on again.

If this does not solve the problem, contact your nearest Canon service center to request a repair.



Printer Turns Off Unexpectedly or Repeatedly



Check If printer is set to turn off automatically after a certain time, disable this setting.

If you have set the printer to turn off automatically after a specified time, the power will shut off by itself once that time has elapsed.

- **To disable the setting from the operation panel:**

1. Check that printer is turned on.
2. Select **Various settings** on Home screen and press the **OK** button.
3. Select **Printer settings** and press the **OK** button.
4. Select **Energy saving settings** and press the **OK** button.
5. Select **Auto power off** and press the **OK** button.
6. Select **Never** and press the **OK** button.
7. Select **OK** and press the **OK** button.

The setting is disabled.

- **To disable the setting from the computer:**

For Windows, use Canon IJ Printer Assistant Tool to disable the setting.

Follow the procedure below to disable the setting using Canon IJ Printer Assistant Tool.

1. Open Canon IJ Printer Assistant Tool.
 - ➡ Opening the Maintenance Tool (Canon IJ Printer Assistant Tool)
2. Select **Auto Power Settings**.
3. Select **Disable** for **Auto Power Off**.
4. Select **OK**.
5. Select **OK** on the displayed screen.

The setting to shut off the power automatically is disabled.



USB Connection Problems



Make sure of the checking item below when you find one of the followings.

- Printing is slow.
- Hi-Speed USB connection does not work.
- A message such as **"This device can perform faster"** appears. (Windows)

▶▶▶ Note

- If your system environment does not support Hi-Speed USB, the printer operates at the slower speed of USB 1.1. In this case, the printer works properly but printing speed may slow down due to the communication speed.

Check

Check following to make sure your system environment supports Hi-Speed USB connection.

- Does the USB port on your computer support Hi-Speed USB connection?
- Does the USB cable or the USB hub support Hi-Speed USB connection?

Be sure to use a certified Hi-Speed USB cable. We recommend that the USB cable be no longer than 10 feet / 3 meters or so.

- Is the Hi-Speed USB driver working properly on your computer?

Make sure the latest Hi-Speed USB driver is working properly and obtain and install the latest version of the Hi-Speed USB driver for your computer, if necessary.

▶▶▶ Important

- For more information, contact the manufacturer of your computer, USB cable, or USB hub.



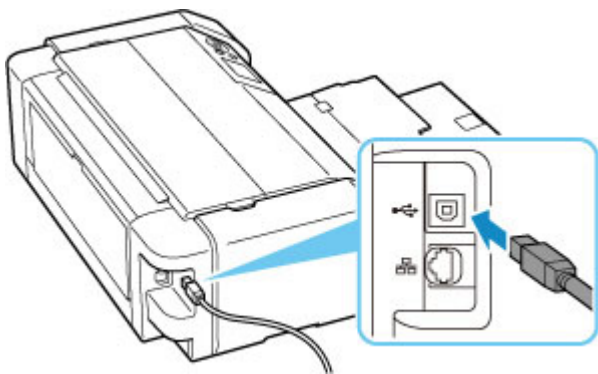
Cannot Communicate with Printer via USB



Check1 Make sure printer is turned on.

Check2 Connect USB cable properly.

As the illustration below, the USB port is at the back of the printer.



Important

- Check the direction of the "Type-B" connector and connect it to the printer. For details, refer to the instruction manual supplied with the USB cable.

Check3 Make sure **Enable bidirectional support** is selected in the **Ports** sheet of the **Printer properties** dialog box. (Windows)

If not, select it to enable bidirectional support.

- ➡ How to Open the Printer Driver Setup Window



Wrong Language Appears in LCD



Follow the instructions below to select your language.

1. Press the **HOME** button and wait a little.



2. Select  on the HOME screen and press the **OK** button.

3. Select top setting item and press the **OK** button.

4. Select seventh setting item from top and press the **OK** button.

5. Select a language that you want to use for LCD and press the **OK** button.



LCD Is Off



- If **ON** lamp is off:

The printer is not on. Check that the power cord is connected and press the **ON** button.

- If **ON** lamp is lit:

The LCD may be in screen-saver mode. Press any button on the operation panel.



Print Head Holder Does Not Move to Replacement Position



Check1 Is **ON** lamp off?

Check if the **ON** lamp is lit.

The print head holder will not move unless the power is on. If the **ON** lamp is off, close the top cover and turn the printer on.

The **ON** lamp flashes while the printer is initializing. Wait until the **ON** lamp stops flashing and remains lit, open the top cover again.

Check2 Is an error message displayed on LCD?

Close the top cover, follow the support code (error number) displayed in the error message to resolve the error, and then reopen it. For details on resolving the error, see [List of Support Code for Error](#).

Check3 Has top cover been left open for 10 minutes or longer?

If the top cover is left open for more than 10 minutes, the print head holder moves to the position to protect it to prevent the print head from drying out. Close and reopen the top cover to return the print head holder to the position for replacing.

Check4 Has printer been printing continuously for a long period?

Close the top cover, reopen it after a while.

If the printer has been printing continuously for a long time, the print head holder may not move to the position for replacing since the print head may overheat.



Printer Status Monitor Not Displayed (Windows)



Check Is printer status monitor enabled?

Make sure that **Enable Status Monitor** is selected on the **Option** menu of the printer status monitor.

1. Open printer driver setup window.
➡ [How to Open the Printer Driver Setup Window](#)
2. On **Maintenance** sheet, click **View Printer Status**.
3. Select **Enable Status Monitor** on **Option** menu if it is not selected.



Updating Printer Firmware



»» Important

- Make sure the printer is connected to Internet before updating printer firmware.

➡ [Updating Printer Firmware from Operation Panel](#)

➡ [Updating Printer Firmware from Remote UI](#)

Follow the procedure below.

Updating Printer Firmware from Operation Panel

1. Check that printer is turned on and display HOME screen.
If the HOME screen is not displayed, press the **HOME** button.
2. Select **Various settings** on HOME screen and press the **OK** button.
The setup menu screen appears.
3. Select **Printer settings** and press the **OK** button.
4. Select **Firmware update** and press the **OK** button.
5. Select **Install update** and press the **OK** button.
6. Check displayed message and select **Yes** and press the **OK** button.
7. Check displayed message and select **Start update** and press the **OK** button.
Update starts.
Finishing update turns off the printer and it turns on again.
8. Check displayed message and press the **OK** button.

Updating Printer Firmware from Remote UI

1. [Display printer status on web browser.](#)
2. Select **Firmware update**.

3. Select **Install update**.

4. Check displayed message and select **Update**.

Update starts and returns to the menu screen when update is completed.

Installation and Download Problems

- **Failed to Printer Driver Installation (Windows)**
- **Updating Printer Driver in Network Environment (Windows)**
- **Disable Function to Send Usage Information of Printer**
- **Taking Time to Setup Process (Windows)**



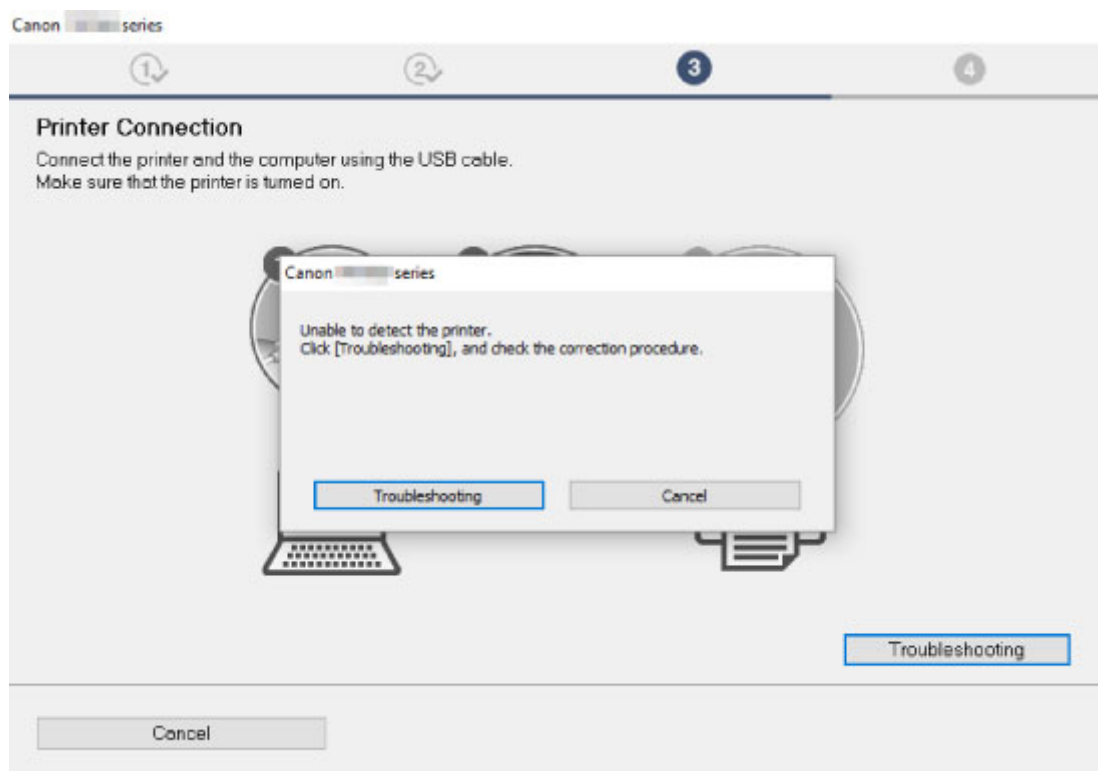
Failed to Printer Driver Installation (Windows)



➔ [If you cannot get past the Printer Connection screen:](#)

➔ [Other cases:](#)

If you cannot get past the Printer Connection screen:



➔ [Cannot Proceed beyond Printer Connection Screen](#)

Other cases:

If the printer driver was not installed correctly, uninstall the printer driver, restart your computer, and then reinstall the printer driver.

➔ Deleting the Unnecessary Printer Driver

Click [here](#) and install the printer driver.

»»» Note

- If the installer was stopped due to a Windows error, Windows operation may be unstable, and you may not be able to install the drivers. Restart your computer and then reinstall the drivers.



Updating Printer Driver in Network Environment (Windows)



Download the latest Printer Driver in advance.

Download the latest Printer Driver for your model on the download page of the Canon website.

After the download is completed, overwrite and install the new version of the Printer Driver according to the specified installation procedure.

Note

- The network settings on the printer are not affected, so the printer can be used on the network without redoing settings.



Disable Function to Send Usage Information of Printer



The function to send usage information of the printer is configured or controlled by the printer, computer, and smartphone/tablet separately. Disable the function from each device as well as the printer.

Important

- Make sure each device is connected to Internet before disabling the function to send usage information.
- If you perform settings to stop sending usage information, you cannot use services, which requires information on your printer, such as PIXMA/MAXIFY Cloud Link.
- In some case, it may take time for your choice to be reflected in your printer.

➡ [For Windows:](#)

➡ [For macOS:](#)

➡ [For Canon PRINT Inkjet/SELPHY:](#)

For Windows:

Perform setup procedure to change the setting for sending information of the printer.

1. Make sure computer to change setting is connected to Internet.
2. Click [here](#) and start setup procedure.
3. Click **Start Setup** on **Start Setup** screen.

Proceed the setup procedure according to the instructions on the screen until the **For using services related to Canon product** license agreement screen appears.

4. Click **Do not agree** on **For using services related to Canon product** license agreement screen.

The warning screen appears.

5. Click **OK** on displayed screen.
6. Proceed setup procedure to the end according to instructions on screen.
7. If **For using services related to Canon product** license agreement screen appears again after a certain period of time, click **Do not agree**.

▶▶▶ Note

- Depending on your operating environment, it may take time for the license agreement screen to appear.
- Do not turn off the printer until the license agreement screen appears again.

For macOS:

Perform setup procedure to change the setting for sending information of the printer.

1. Click here and start setup procedure.
2. Click **Start Setup** on **Start Setup** screen.
Proceed the setup procedure according to the instructions on the screen until the **For using services related to Canon product** license agreement screen appears.
3. Click **Do not agree** on **For using services related to Canon product** license agreement screen.
The warning screen appears.
4. Click **OK** on displayed screen.
5. Proceed setup procedure to the end according to instructions on screen.
6. If **For using services related to Canon product** license agreement screen appears again after a certain period of time, click **Do not agree**.

▶▶▶ Note

- Depending on your operating environment, it may take time for the license agreement screen to appear.
- Do not turn off the printer until the license agreement screen appears again.

For Canon PRINT Inkjet/SELPHY:

Use Canon PRINT Inkjet/SELPHY to change the setting for sending information of the printer and smartphone/tablet.

1. Check that printer is turned on.
2. Start up Canon PRINT Inkjet/SELPHY.
3. Tap button on upper right.
4. Tap version information.

5. Tap **About.**

6. Tap **Extended Survey.**

The **Extended Survey** agreement screen appears.

7. Check displayed message and tap **Do not agree.**

The function to send usage information from Canon PRINT Inkjet/SELPHY is disabled.

Tap **Agree** to enable the function to send usage information.

Next, disable the function to send usage information from the printer.

8. View Top screen of Canon PRINT Inkjet/SELPHY.

Make sure the printer to change the setting is selected.

9. Tap printer icon.

10. Tap **Web Service Usage Confirmation.**

The **For using services related to Canon product** agreement screen appears.

11. Check displayed message and tap **Do not agree.**

The warning screen appears.

12. Tap **OK on displayed warning screen.**

The function to send usage information from the printer is disabled.

Tap **Agree** to enable the function to send usage information.

▶▶▶ Note

- Do not turn off the printer until you finish changing the setting on your smartphone/tablet.

If multiple devices are connected to the printer, you need to disable the function to send usage information on all devices. If the function is enabled on one of the devices, sending usage information will continue.



Taking Time to Setup Process (Windows)



If Windows update starts during setup, or if you perform setup while Windows update is in progress, it may take a while to register the printer or to perform other processes.

Wait for a while. This is not a malfunction.

Errors and Messages

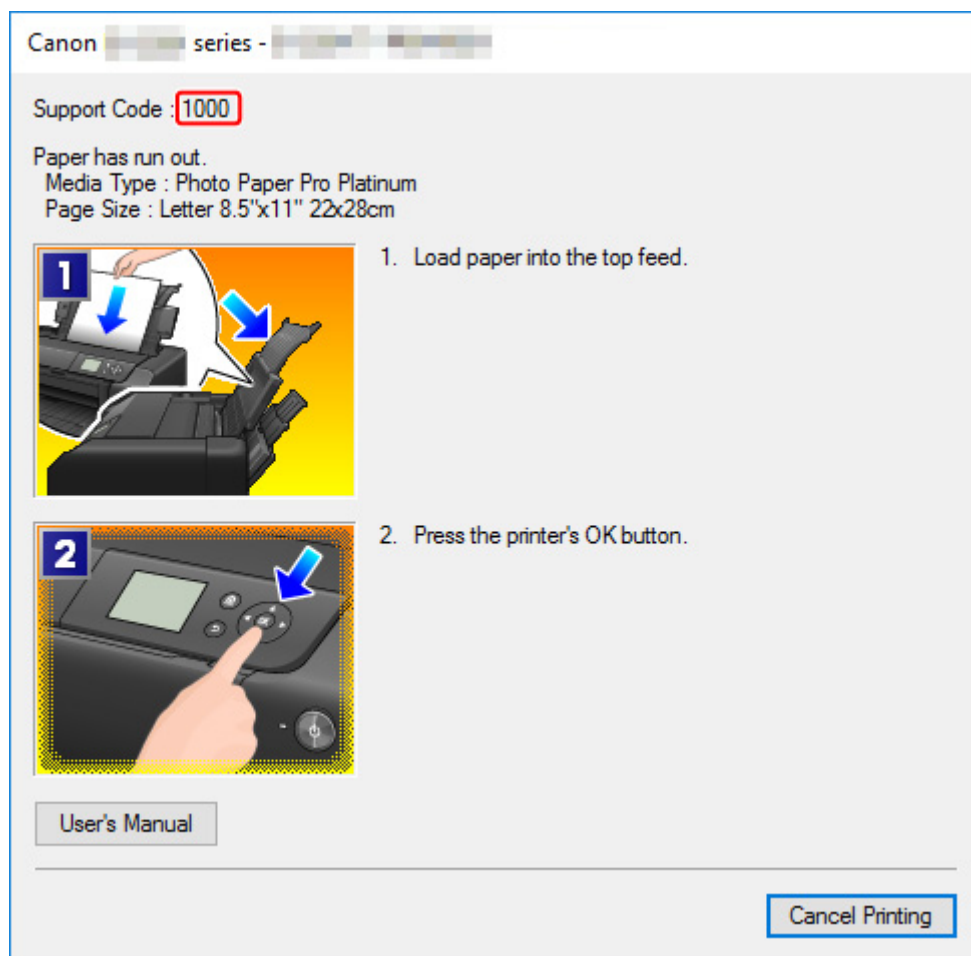
- **When Error Occurred**
- **Message (Support Code) Appears**
- **Error Message Appears on PictBridge (Wi-Fi) Compliant Device**

When Error Occurred

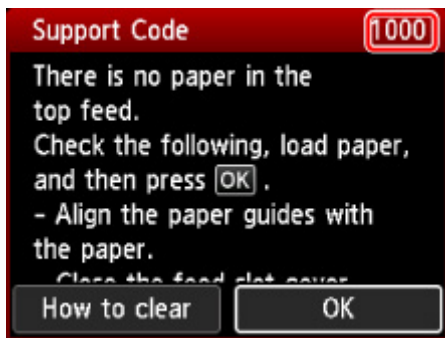
If an error occurs in printing, for example, if the paper runs out or jams, a troubleshooting message appears automatically. Take the appropriate action described in the message.

When an error occurs, a message is displayed on the computer or on the printer. For some errors, a support code (error number) is also displayed.

When a Support Code and a Message are displayed on the Computer Screen (Windows):



When a Support Code and a Message are displayed on the Printer's LCD:



For details on how to resolve errors with Support Codes, see [List of Support Code for Error](#).

For details on how to resolve errors without Support Codes, see [Message \(Support Code\) Appears](#).

Message (Support Code) Appears

This section describes some of the messages that may appear.

»»» Note

- A support code (error number) is displayed for some errors. For details on errors that have support code, see [List of Support Code for Error](#).

If a message appears on the printer's LCD, see below.

➔ [Message Appears on the Printer's LCD](#)

If a message appears on the computer, see below.

➔ [Error Regarding Power Cord Being Unplugged Is Displayed \(Windows\)](#)

➔ [Writing Error/Output Error/Communication Error \(Windows\)](#)

➔ [Other Error Messages \(Windows\)](#)

Message Appears on the Printer's LCD

Check the message and take appropriate action.

- **Power was not turned off correctly the last time. Press the  button when turning power off.**

The printer may have been unplugged while the power was still on.

Press the printer's **OK** button to cancel the error.

»»» Note

- See [Unplugging the Printer](#) to unplug the printer correctly.
- **Cannot connect to the server. Please wait a while and try again.**

The printer cannot connect to the server due to a communication error.

Press the printer's **OK** button to cancel the error and try again after a while.

Error Regarding Power Cord Being Unplugged Is Displayed (Windows)

The printer may have been unplugged while it was on.

Check the error message that appears on the computer and click **OK**.

The printer starts printing.

See [Unplugging the Printer](#) for unplugging the power cord.

Writing Error/Output Error/Communication Error (Windows)

Check1 If the **ON** lamp is off, make sure printer is plugged in and turn on.

The **ON** lamp flashes while the printer is initializing. Wait until the **ON** lamp stops flashing and remains lit.

Check2 Make sure printer is properly connected to computer.

If you are using a USB cable, make sure it is securely connected to both the printer and the computer. When the USB cable is securely plugged in, check the following:

- If you are using a relay device such as a USB hub, disconnect it, connect the printer directly to the computer, and retry the printing. If printing starts normally, there is a problem with the relay device. Contact the vendor of the relay device.
- There could also be a problem with the USB cable. Replace the USB cable and retry the printing.

If you use the printer over a LAN, make sure the printer is correctly set up for network use.

Check3 Make sure printer driver is installed correctly.

Uninstall the printer driver following the procedure described in [Deleting the Unnecessary Printer Driver](#) and [click here to reinstall it](#).

Check4 When printer is connected to your computer with a USB cable, check device status from your computer.

Follow the procedure below to check the device status.

1. Select **Control Panel > Hardware and Sound > Device Manager**.

Note

- If the **User Account Control** screen appears, select **Continue**.

2. Open **USB Printing Support Properties**.

Double-click **Universal Serial Bus controllers** and **USB Printing Support**.

Note

- If **USB Printing Support Properties** screen does not appear, make sure the printer is correctly connected to the computer.



Check2 [Make sure printer is properly connected to computer.](#)

3. Click **General** tab and check for a device problem.

If a device error is shown, see Windows Help to resolve it.

Other Error Messages (Windows)

Check If an error message appears outside printer status monitor, check the following:

- **"Could not spool successfully due to insufficient disk space"**

Delete any unnecessary files to increase the amount of free space on the disk.

- **"Could not spool successfully due to insufficient memory"**

Close other applications to increase the available memory.

If you still cannot print, restart your computer and retry the printing.

- **"Printer driver could not be found"**

Uninstall the printer driver following the procedure described in [Deleting the Unnecessary Printer Driver](#) and [click here to reinstall it](#).

- **"Could not print Application name - File name"**

Try printing again once the current job is complete.



Error Message Appears on PictBridge (Wi-Fi) Compliant Device



The following are the possible errors that may occur when printing directly from a PictBridge (Wi-Fi) compliant device and the countermeasures to clear them.

▶▶▶ Note

- This section describes errors that are indicated on Canon-brand PictBridge (Wi-Fi) compliant devices. The error messages and operations may vary depending on the device you are using. For errors on non-Canon PictBridge (Wi-Fi) compliant devices, check the support code (error number) displayed on the printer's LCD and take the appropriate action to clear the error.
➡ [List of Support Code for Error](#)
- For the errors indicated on the PictBridge (Wi-Fi) compliant device and their solution, also refer to the instruction manual of the device. For other troubles on the device, contact the manufacturer.

Error Message on PictBridge (Wi-Fi) Compliant Device	What to Do
Printer in use	If the printer is printing from the computer or warming up, wait until it finishes. If you are registering paper information, complete it. When it is ready, the printer starts printing automatically. In cases other than the above, check the support code on the printer's LCD and take the appropriate action to resolve the error. ➡ List of Support Code for Error
No paper	Load paper and select Continue in the display on your PictBridge (Wi-Fi) compliant device, or press the printer's OK button.
Paper error / Incorrect paper type	Check the support code on the printer's LCD and take the appropriate action to resolve the error. ➡ List of Support Code for Error
Paper jam	Select Stop in the display of your PictBridge (Wi-Fi) compliant device to stop printing. Check the support code on the printer's LCD and the condition of the jammed paper, and remove the paper properly. ➡ List of Support Code for Error (Paper Jams) Then load new paper and retry printing.
Printer cover open	Close the top cover on the printer.
No print head	Check the support code on the printer's LCD and take the appropriate action to resolve the error.

	➡ List of Support Code for Error
Waste tank full / Ink absorber full	Check the support code on the printer's LCD and take the appropriate action to resolve the error. ➡ List of Support Code for Error
No ink / Ink cassette error	Check the support code on the printer's LCD and take the appropriate action to resolve the error. ➡ List of Support Code for Error
Ink error	Check the support code on the printer's LCD and take the appropriate action to resolve the error. ➡ List of Support Code for Error
Hardware error	Check the support code on the printer's LCD and take the appropriate action to resolve the error. ➡ List of Support Code for Error
Printer error	An error requiring servicing may have occurred. Turn off the printer and unplug it. Plug in the printer and turn on again. If this does not solve the problem, contact your nearest Canon service center to request a repair.

If You Cannot Solve a Problem

If there is a problem that you cannot solve following the instructions in this chapter, contact Canon through the Support page of the Canon website or contact your nearest Canon service center.

Canon support staff are trained to be able to provide technical support to satisfy customers.

Caution

- If the printer emits any unusual sound, smoke, or odor, turn it off immediately. Unplug the printer and contact the seller you bought it from or your nearest Canon service center. Never attempt to repair or disassemble the printer yourself.
 - If you attempt to repair or take apart the printer, your warranty will be invalidated even if it has not expired.
-

Before contacting the service center, note the following:

- Product name
(Your printer's name is written on the front cover of the setup manual.)
- Serial number (see [Printing Network Settings](#))
- Details of problem
- What you tried to solve the problem, and what happened

List of Support Code for Error

Support code appears on the printer's LCD and your computer screen when errors occur.

A "support code" is an error number, and appears along with an error message.

When an error occurs, check the support code and take the appropriate action in response.

Support Code Appears on Printer's LCD and Computer Screen

• 1000 to 1ZZZ

[1000](#) 1001 1002 1006 [1013](#) 1062

[1200](#) [1250](#) 1261 [1300](#) 1308 [1401](#)

1403 1405 1408 1409 140A 140C

1410 1411 1412 1413 1414 1415

1416 1417 [1600](#) [1660](#) 1684 [1688](#)

[1689](#) 168C [1700](#) 1701 1730 1731

1830 1850 1851 1855 1856 1857

[1890](#)

• 2000 to 2ZZZ

2103 [2114](#) [2115](#) 2123 2124 2500

2503

• 3000 to 3ZZZ

3000 3306 3310 3311 3312 3313

3314 3315 3316 3317 3318 3319

3413 3439 3440 3441 3442 3443

3444 3445 3446 3447

• 4000 to 4ZZZ

4100 [4103](#) 4104 4109 4111 495A

• 5000 to 5ZZZ

[5100](#) [5200](#) 520C 520E 5400 5700

[5B00](#) 5B01 5B22 5C02

- **6000 to 6ZZZ**

[6000](#) 6001 6004 6500 6502 6700
6701 6800 6801 6830 6831 6832
6833 6900 6901 6902 6910 6911
6920 6921 6930 6931 6932 6933
6940 6941 6942 6943 6944 6945
6946 6A80 6A81 6D01

- **7000 to 7ZZZ**

7600 7700 7800 7802

- **8000 to 8ZZZ**

8200 8300

- **A000 to ZZZZ**

B400 [C000](#)

For paper jam support codes, see also [List of Support Code for Error \(Paper Jams\)](#).

List of Support Code for Error (Paper Jams)

If paper jams, remove it following the appropriate procedure as shown below.

- If you can see the jammed paper at the paper output slot / top feed / manual feed tray:
 - ➡ [1300](#)
- If the paper tears and you cannot remove it from the paper output slot / top feed / manual feed tray or if the paper is jammed inside the printer:
 - ➡ [Paper Is Jammed inside Printer](#)
- If the small size paper is jammed:
 - ➡ Small Size Paper Is Jammed inside Printer
- Cases other than above:
 - ➡ Other Cases

Cause

Paper is jammed in the paper output slot / top feed / manual feed tray.

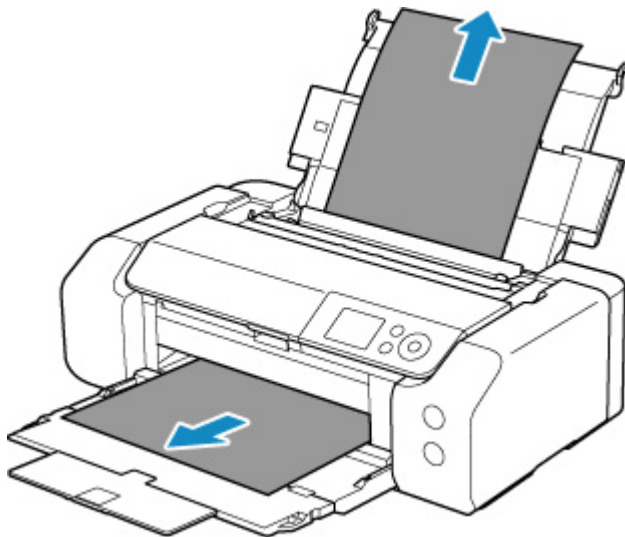
What to Do

Remove the jammed paper according to the paper source.

If the paper loaded in the top feed is jammed:

1. Slowly pull out paper, either from paper output slot or from top feed, whichever is easier.

Hold the paper with both hands, and pull it out slowly so as not to tear it.



►► Note

- If you cannot pull out the paper, turn the printer back on without pulling forcibly. The paper may be ejected automatically.
- If paper becomes jammed during printing and you need to turn off the printer to remove it, press the printer's **Stop** button to stop the printing before you turn off the printer.
- If the paper tears and you cannot remove the jammed paper from the paper output slot or the top feed, remove the paper from inside the printer.

➡ [Paper Is Jammed inside Printer](#)

2. Reload paper and press the printer's **OK** button.

The printer resumes printing. Reprint the page you were printing if it was not printed properly due to the paper jam.

If you turned off the printer in step 1, the print data that was sent to the printer is erased. Redo the printing.

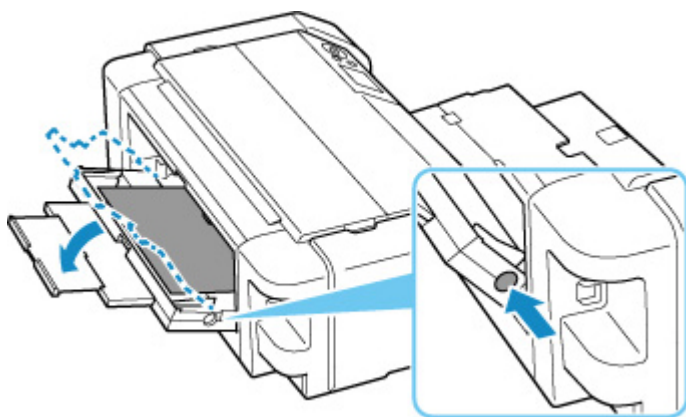
►►► Note

- When reloading the paper, make sure you are using suitable paper and loading it correctly. Also, make sure that the paper in the top feed is not resting against a wall or any other obstacle. If the paper is touching a wall, this may prevent the paper from being fed into the printer correctly.
- We recommend using paper sizes other than A5 to print documents with photos or graphics. A5 paper may curl and jam as it leaves the printer.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.

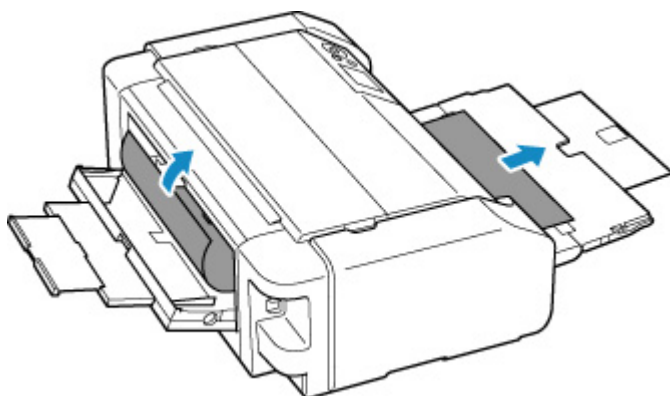
If the paper loaded in the manual feed tray is jammed:

1. Press **Paper Jam Clearing** button and set manual feed tray to paper jam clearing position.



2. Slowly pull out paper, either from paper output slot or from manual feed tray, whichever is easier.

Hold the paper with both hands, and pull it out slowly so as not to tear it.



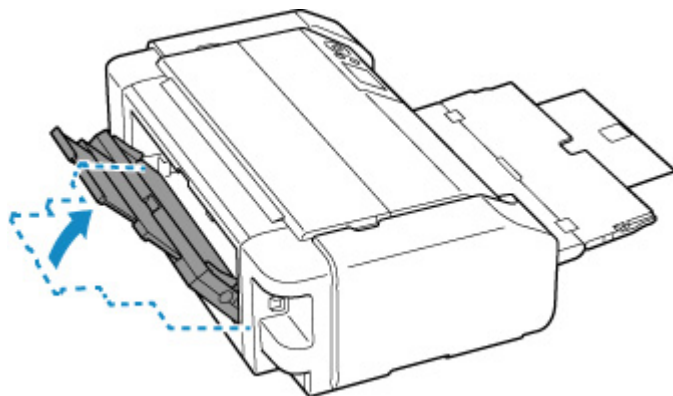
►►► Note

- If you cannot pull out the paper, turn the printer back on without pulling forcibly. The paper may be ejected automatically.

- If paper becomes jammed during printing and you need to turn off the printer to remove it, press the printer's **Stop** button to stop the printing before you turn off the printer.
- If the paper tears and you cannot remove the jammed paper from the paper output slot or the manual feed tray, remove the paper from inside the printer.

➡ [Paper Is Jammed inside Printer](#)

3. Return manual feed tray to original position.



4. Reload paper and press the printer's **OK button.**

The printer resumes printing. Reprint the page you were printing if it was not printed properly due to the paper jam.

If you turned off the printer in step 2, the print data that was sent to the printer is erased. Redo the printing.

➤➤➤ Note

- When reloading the paper, make sure you are using suitable paper and loading it correctly. Also, make sure that the paper in the top feed is not resting against a wall or any other obstacle. If the paper is touching a wall, this may prevent the paper from being fed into the printer correctly.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.

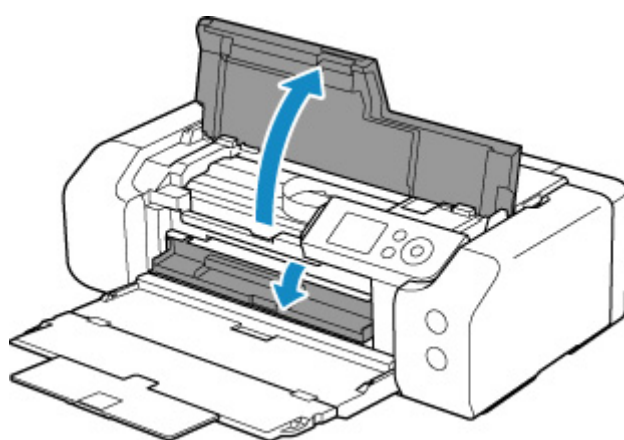
Paper Is Jammed inside Printer

If the jammed paper tears and you cannot remove the paper from the paper output slot / top feed / manual feed tray, or if the jammed paper remains inside the printer, remove the paper following the instructions below.

»» Note

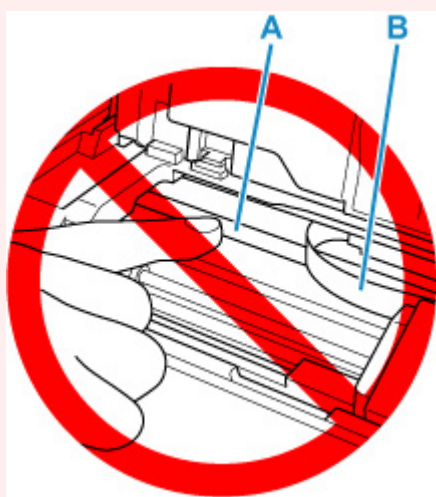
- If paper becomes jammed during printing and you need to turn off the printer to remove it, press the printer's **Stop** button to stop the printing before you turn off the printer.

1. Turn off the printer and unplug it.
2. Open top cover and multi-purpose tray guide.



»» Important

- Do not touch clear film (A) or white belt (B).

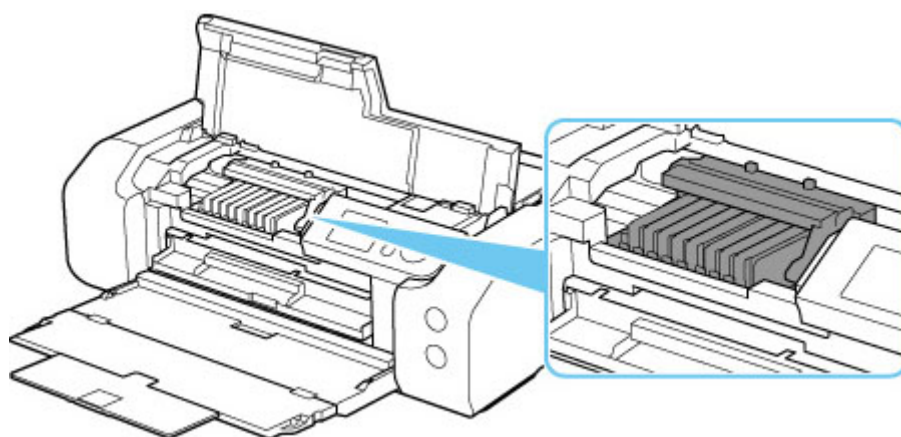


If you soil or scratch this part by touching it with paper or your hand, it could damage the printer.

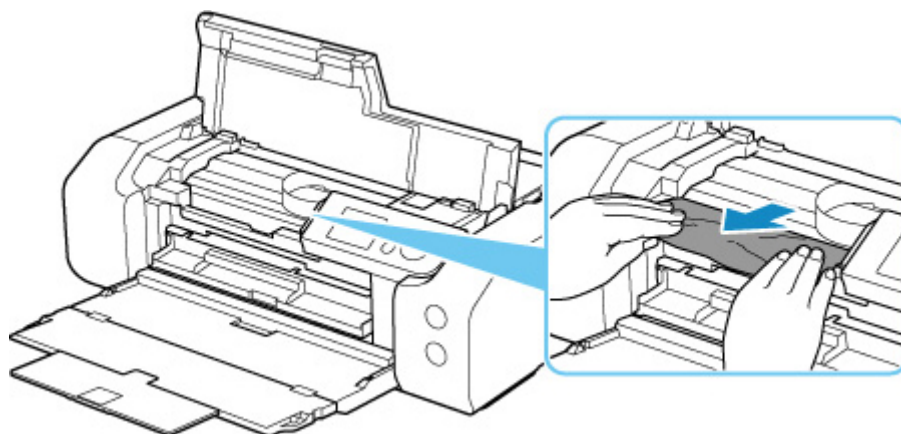
3. Check if jammed paper is under print head holder.

If the jammed paper is under the print head holder, move the print head holder to the far right or left, whichever makes it easier to remove the paper.

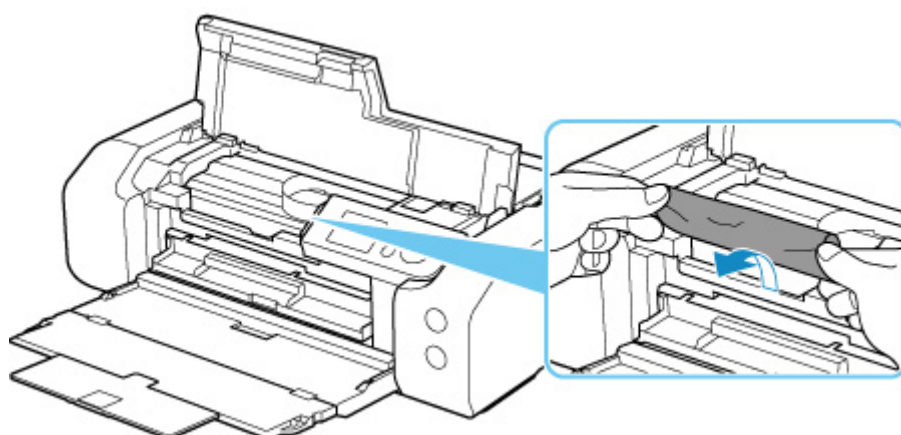
When moving the print head holder, hold the top of the print head holder and slide it slowly to the far right or left.



4. Hold jammed paper firmly in both hands.

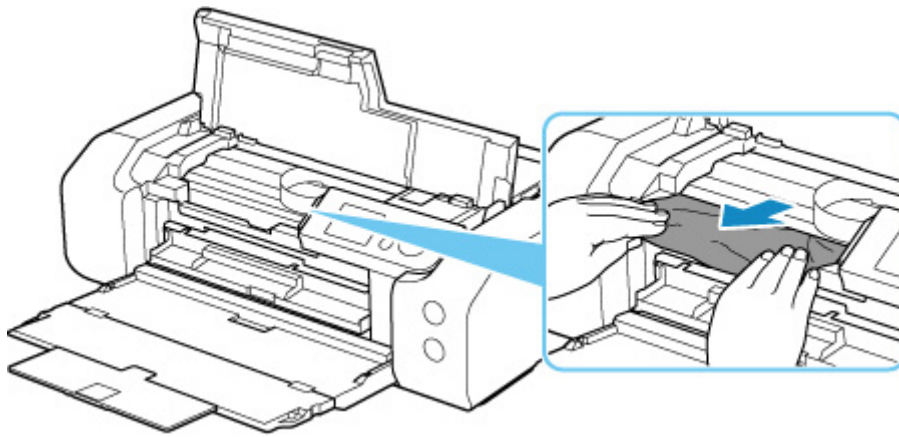


If the paper is rolled up, pull out it.



5. Slowly pull out paper, so as not to tear it.

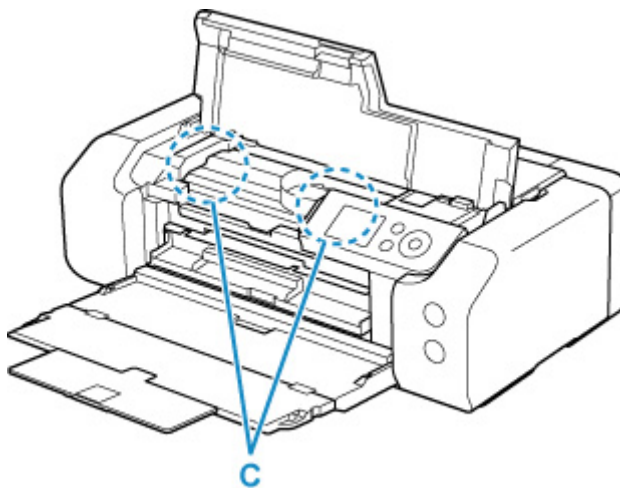
Pull out the paper at an angle of about 45 degrees.



6. Make sure all jammed paper is removed.

If the paper tears when you pull out it, a bit of paper may remain in the printer. Check the following and remove any remaining paper.

- Any paper left under the print head holder?
- Any small bits of paper left in the printer?
- Any paper left in the left and right empty spaces (C) in the printer?



7. Close top cover.

All jobs in the print queue are canceled. Redo the printing.

▶▶▶ Note

- When reloading the paper, make sure you are using suitable paper and loading it correctly.

If a paper jam message appears on the printer's LCD or on your computer screen when you resume printing after removing all the jammed paper, there may be some paper still inside the printer. Check the printer again for any remaining bits of paper.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.

Cause

Possible causes include the following.

- There is no paper in the top feed.
- Paper is not loaded in the top feed properly.

What to Do

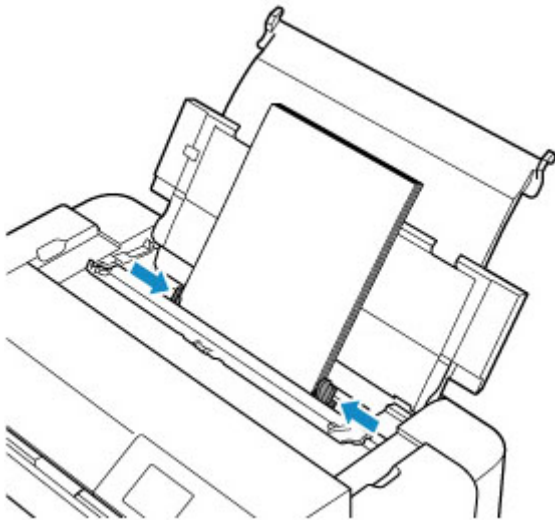
Take the corresponding actions below.

- Load paper in the top feed.

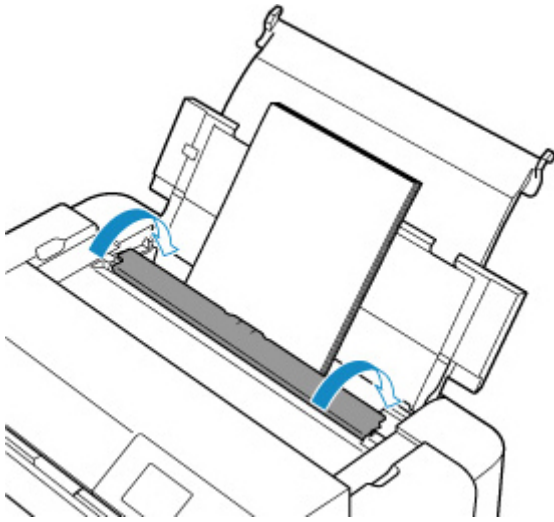
➡ [Loading Paper in the Top Feed](#)

▶▶▶ Note

- The loadable paper differs depending on the paper source. For details on the paper that can be loaded in the top feed, refer to [Loading Paper in the Top Feed](#).
 - Load one sheet of A4 / Letter size plain paper in the top feed before aligning the print head during the first printer setup.
- Align the paper guides of the top feed with both edges of the paper.



- Close the feed slot cover.



After carrying out the above measures, press the printer's **OK** button.

»» Note

- To cancel printing, press the printer's **Stop** button.

Cause

Multi-purpose tray compatible media is not set on multi-purpose tray, or the media position is misaligned.

What to Do

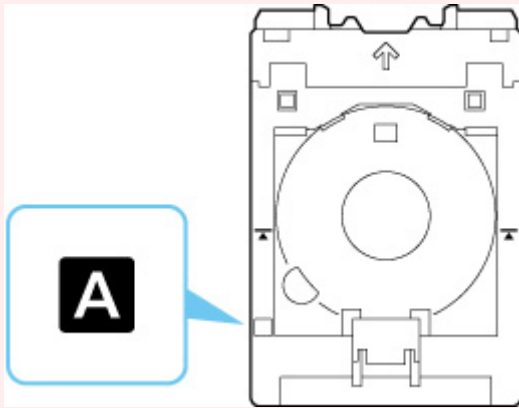
Remove the multi-purpose tray, place the multi-purpose tray compatible media properly, and then attach the multi-purpose tray to the printer.

➡ [Placing Multi-purpose Tray](#)

Then press the printer's **OK** button to cancel the error.

Important

- When you print on multi-purpose tray compatible media, use the supplied multi-purpose tray (the one with the "A" mark).



Note

- To cancel printing, press the printer's **Stop** button.

1200

Cause

Top cover is open.

What to Do

Close the top cover and wait for a while.

Do not forget to close it, such as after replacing ink tanks.

1250

Cause

Paper output tray is closed.

What to Do

Open the paper output tray.

Cause

Print head may not be installed properly or may be damaged.

What to Do

Take the corresponding actions below.

- Install the print head.
- If the print head is already installed, remove and reinstall it.

Then close the top cover.

- Turn off the printer and turn it back on.

If the measures above do not solve the problem, contact your nearest Canon service center to request a repair.

Cause

Ink may have run out.

What to Do

If printing is in progress, you are recommended to stop printing, replace the ink tank, and then print again.

If printing is in progress and you want to continue printing, press the printer's **OK** button with the ink tank installed. Then printing can continue under the ink out condition. Replace the empty ink tank immediately after the printing. The printer may be damaged if printing is continued under the ink out condition.

1660

Cause

The ink tank is not installed.

What to Do

Install the ink tank.

Cause

The ink has run out.

What to Do

Replace the ink tank and close the top cover.

If you want to continue printing in this condition, you need to disable the function for detecting the remaining ink level. Press and hold the printer's **Stop** button for at least 5 seconds, and then release it.

With this operation, disabling the function for detecting the remaining ink level is memorized.

Please be advised that Canon shall not be liable for any malfunction or trouble caused by using a non-genuine Canon ink tank or by using non-genuine Canon ink.

▶▶▶ Note

- If the function for detecting the remaining ink level is disabled, the ink tank is displayed in white on the Estimated ink levels screen on the LCD.

Cause

Printer detected ink out condition.

What to Do

Replace the ink tank and close the top cover.

An ink tank that was once empty is installed.

If you want to continue printing, you need to disable the function for detecting the remaining ink level. To disable this function, press and hold the printer's **Stop** button for at least 5 seconds, and then release it.

With this operation, disabling the function for detecting the remaining ink level is memorized.

Please be advised that Canon shall not be liable for any malfunction or trouble caused by using a non-genuine Canon ink tank or by using non-genuine Canon ink.

▶▶▶ Note

- If the function for detecting the remaining ink level is disabled, the ink tank is displayed in white on the Estimated ink levels screen on the LCD.

Cause

Ink absorber is almost full.

What to Do

Press the printer's **OK** button to continue printing. Contact your nearest Canon service center to request a repair.

»» Note

- In the case of warnings or errors caused by remaining ink levels, the printer cannot print.

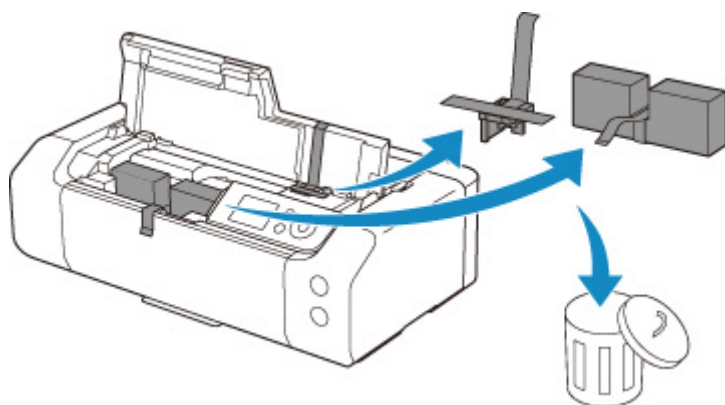
Cause

Protective materials for shipping may still be attached.

What to Do

Open the top cover and make sure that the protective materials for securing the print head holder have been removed.

If the protective materials are still there, remove them and close the top cover.



In the case of the first printer setup, [click here](#), select your printer name on the page, and follow the instructions.

Cause

Paper settings specified when printing do not match the paper information for the top feed registered in the printer.

▶▶▶ Note

- For the appropriate combination of the paper settings specified in the printer driver and the paper information registered in the printer, refer to the following.
 - ➡ Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)
 - ➡ [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#) (macOS)
 - ➡ Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
 - ➡ [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#) (macOS)
- For how to register paper information in the printer, refer to the following.
 - ➡ [Register Paper Information](#)

For example, if the paper settings specified when printing differ from the paper information for the top feed registered in the printer, the following message is displayed on the printer's LCD.

- Paper settings specified on the printer driver when printing:

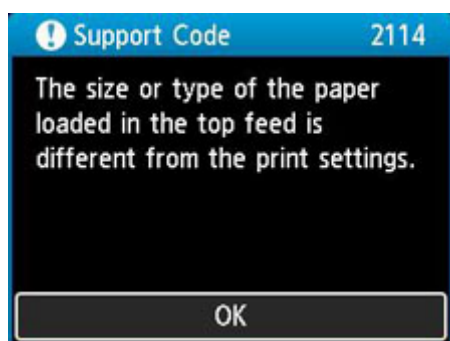
Paper size: **A5**

Paper type: **Plain paper**

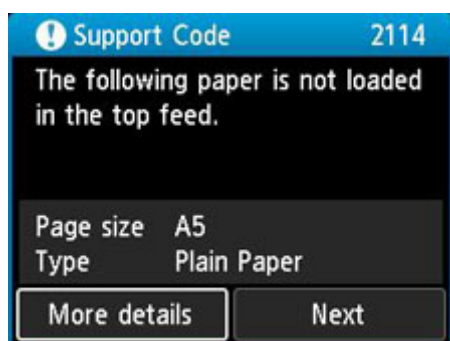
- Paper information for the top feed registered in the printer:

Paper size: **A4**

Paper type: **Plain paper**

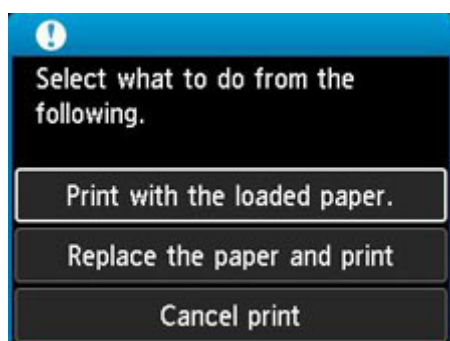


When you press the printer's **OK** button, the paper settings specified when printing are displayed on the LCD.



What to Do

Select **Next** using the ◀▶ buttons and press the printer's **OK** button to display the screen below.



Select the appropriate action using the ▲▼ buttons and press the printer's **OK** button.

»» Note

- Depending on settings, some of the options below may not appear.

Print with the loaded paper.

Select this option to print on the loaded paper with the paper settings specified when printing.

For example, when the paper size specified at printing is A5 and the paper information for the top feed is registered as A4, select this option to print on A4 paper loaded in the top feed with the A5 setting.

Replace the paper and print

Select this option to print after changing the paper in the top feed.

For example, when the paper size specified at printing is A5 and the paper information for the top feed is registered as A4, select this option to print after replacing the paper in the top feed with A5 paper.

After changing the paper and closing the feed slot cover, the paper information registration screen for the top feed appears. Register the paper information in the printer according to the loaded paper.

»» Note

- If you do not know the paper size and paper type to be loaded in the top feed, press the printer's **Back** button. The paper size and paper type are displayed.
- For the appropriate combination of the paper settings specified in the printer driver and the paper information registered in the printer, refer to the following.

➡ Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)

- ➡ [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#) (macOS)
- ➡ Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
- ➡ [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#) (macOS)

Cancel print

Cancels printing.

Select this option when you want to change the paper settings specified at printing. Change the paper settings and retry printing.

➤➤➤ Note

- To suppress the misprint prevention message, change the setting as described below. When you suppress the message, the printer uses the paper settings specified at printing, regardless of whether the paper loaded in the top feed matches the paper settings.
 - To change whether to display a misprint prevention message when printing without using the printer driver:
 - ➡ [Paper-related settings](#)
 - To change whether to display a misprint prevention message when printing using the printer driver:
 - ➡ Changing the Printer Operation Mode (Windows)
 - ➡ [Changing the Printer Operation Mode](#) (macOS)

Cause

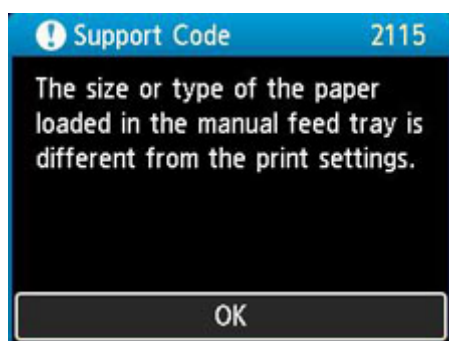
Paper settings specified when printing do not match the paper information for the manual feed tray registered in the printer.

▶▶▶ Note

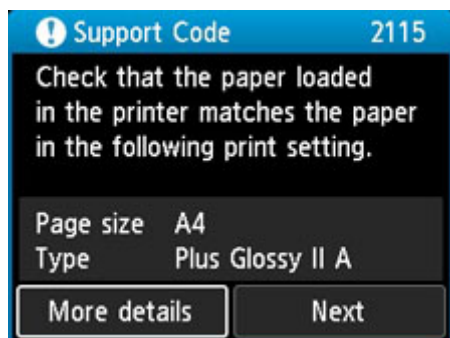
- For the appropriate combination of the paper settings specified in the printer driver and the paper information registered in the printer, refer to the following.
 - ➡ Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)
 - ➡ [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#) (macOS)
 - ➡ Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
 - ➡ [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#) (macOS)
- For how to register paper information in the printer, refer to the following.
 - ➡ [Register Paper Information](#)

For example, if the paper settings specified when printing differ from the paper information for the manual feed tray registered in the printer, the following message is displayed on the printer's LCD.

- Paper settings specified on the printer driver when printing:
 Paper size: **A4**
 Paper type: **Photo Paper Plus Glossy II A**
- Paper information for the manual feed tray registered in the printer:
 Paper size: **A3**
 Paper type: **Plus Glossy II A**

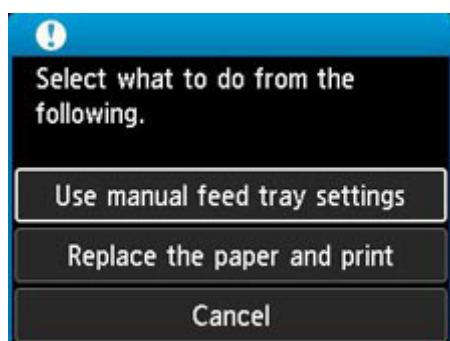


When you press the printer's **OK** button, the paper settings specified when printing are displayed on the LCD.



What to Do

Select **Next** using the ◀▶ buttons and press the printer's **OK** button to display the screen below.



Select the appropriate action using the ▲▼ buttons and press the printer's **OK** button.

▶▶ Note

- Depending on settings, some of the options below may not appear.

Use manual feed tray settings

Select this option to print on the loaded paper with the paper settings specified when printing.

For example, when the paper size specified at printing is A4 and the paper information for the manual feed tray is registered as A3, select this option to print on A3 paper loaded in the manual feed tray with the A4 setting.

Replace the paper and print

Select this option to print after changing the paper in the manual feed tray.

For example, when the paper size specified at printing is A4 and the paper information for the manual feed tray is registered as A3, select this option to print after replacing the paper in the manual feed tray with A4 paper.

After changing the paper, the paper information registration screen for the manual feed tray appears. Register the paper information in the printer according to the loaded paper.

▶▶ Note

- If you do not know the paper size and paper type to be loaded in the manual feed tray, press the printer's **Back** button. The paper size and paper type are displayed.
- For the appropriate combination of the paper settings specified in the printer driver and the paper information registered in the printer, refer to the following.

➡ Paper Settings on the Printer Driver and the Printer (Media Type) (Windows)

- ➡ [Paper Settings on the Printer Driver and the Printer \(Media Type\)](#) (macOS)
- ➡ Paper Settings on the Printer Driver and the Printer (Paper Size) (Windows)
- ➡ [Paper Settings on the Printer Driver and the Printer \(Paper Size\)](#) (macOS)

Cancel

Cancels printing.

Select this option when you want to change the paper settings specified at printing. Change the paper settings and retry printing.

▶▶▶ Note

- To suppress the misprint prevention message, change the setting as described below. When you suppress the message, the printer uses the paper settings specified at printing, regardless of whether the paper loaded in the manual feed tray matches the paper settings.
 - To change whether to display a misprint prevention message when printing without using the printer driver:
 - ➡ [Paper-related settings](#)
 - To change whether to display a misprint prevention message when printing using the printer driver:
 - ➡ Changing the Printer Operation Mode (Windows)
 - ➡ [Changing the Printer Operation Mode](#) (macOS)

4103

Cause

Cannot perform printing with current print settings.

What to Do

Press the printer's **Stop** button to cancel printing.

Change the print settings specified when printing and retry printing.

Cause

Printer error has occurred.

What to Do

If you are printing, press the printer's **Stop** button to cancel printing, then turn off the printer.

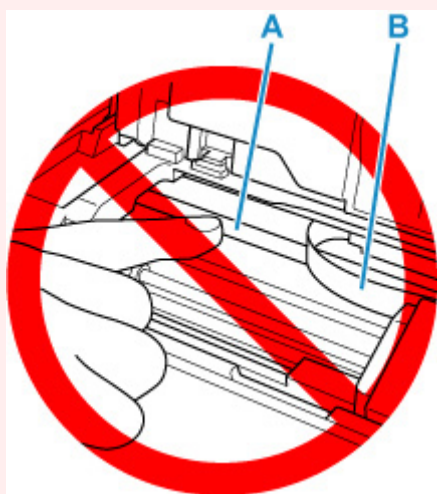
Check the following:

- Make sure print head holder motion is not impeded by protective materials for securing the print head holder, jammed paper, etc.

Remove any impediment.

»» Important

- When clearing an impediment to print head holder motion, be careful not to touch clear film (A) or white belt (B).



If you soil or scratch this part by touching it with paper or your hand, it could damage the printer.

- Make sure the ink tanks are properly installed.

Press ink tanks until they click into place.

Turn the printer back on.

If this does not solve the problem, contact your nearest Canon service center to request a repair.

5200

Cause

Printer error has occurred.

What to Do

Turn off the printer and unplug it.

After a while, plug in the printer again and turn it back on.

If this does not solve the problem, contact your nearest Canon service center to request a repair.

5B00

Cause

Printer error has occurred.

What to Do

Contact your nearest Canon service center to request a repair.

Note

- In the case of warnings or errors caused by remaining ink levels, the printer cannot print.

6000

Cause

Printer error has occurred.

What to Do

Turn off the printer and unplug it.

Plug in the printer again and turn it back on.

If this does not solve the problem, contact your nearest Canon service center to request a repair.

C000

Cause

Printer error has occurred.

What to Do

Turn off the printer and unplug it.

Plug in the printer again and turn it back on.

If this does not solve the problem, contact your nearest Canon service center to request a repair.