

City of Cleveland: LGBT-Owned Business Registry How To Guide



LGBT + Allied Chamber of Commerce

How To Guide

The City of Cleveland is one of the few cities in the United States to host a LGBT-Owned Business Registry.

Plexus invites any businesses based in *Cuyahoga, Geauga, Lake, Lorain, Medina, Portage or Summit counties* that are 51% or more owned by LGBT individual(s) to register online. These counties comprise what is called "The Cleveland Contracting Market". This guide provides essential information to help you successfully submit an application.

* Please use this guide as a tutorial after reviewing the informational packet *

Plexus is happy to assist you along the way. Don't hesitate to contact us to complete your application. For assistance or questions, contact:

info@thinkplexus.org 216.243.7510

For questions after you submit your application pertaining to the status, contact the City of Cleveland's Office of Equal Opportunity.

Office of Equal Opportunity Phone: 216.664.4152 Fax: 216.664.3870

REGISTER AT:

CLEVELAND.DIVERSITYCOMPLIANCE.COM

Document Checklist

The City of Cleveland has two sets of document lists that are needed to submit your application: **Mandatory Documents** must be submitted in order to process your application **Required Documents** are only needed *when applicable* to your business

Mandatory Documents

- Affidavit of Registration (LGBT)
- Driver's License or Passport
- Federal Tax Returns

Required Documents

- Business Cards and/or Company Brochure
- NGLCC Certificate
- ◊ Liability Insurance Certificate
- Worker's Compensation Certificate
- List of Owned and/or Leased Equipment
- Past Contracts and/or Purchase Orders
- Articles of Incorporation (Ownership documents, State Certificates, etc.)
- Share Ledger and/or Stock Certificates
- Proof of Stock Purchase
- ◊ Special Licenses Obtained
- Distributor Agreements
- Equipment Lease or Rental Agreement
- Birth Certificate of each Owner
- A Resume of all Principal Officers

Documents Supporting LGBT Status

NOTE: you need to provide enough documentation to attest to your LGBT status (these are NOT all required.) If the business is NGLCC Certified, NONE of these documents are required.

- Certified Copy of Domestic Partnership, Civil Union or Marriage Certificate
- Proof of Domestic Partnership Health Insurance
- Or Proof of Joint Property Ownership
- Documentation of Petition for Hospital Visitation Rights
- ◊ Legal Petition Name Change
- Letters from two Personal References attesting to LGBT Status
- Letter from Recognized LGBT Organization attesting to LGBT Status
- Letter from Physician attesting to LGBT Status
- Certificates/Awards/Honors of the Business and/or Owners as a Member of the LGBT Community.

Creating an Account

Before you can begin your application, you must create an account to login to the City of Cleveland Certification and Compliance Reporting System.

What you Need

- ◊ Tax ID
- Business Information (such as business name, DBA information, company type)
- Business Contact Information (email, phone, address)
- Company Contact Person (point person, their title, email, phone)

Steps to Create an Account

- 1. Go to: https://cleveland.diversitycompliance.com
- 2. Select "Apply for CSB/MBE/FBE/Section 3 Certification and LGBTBE Registration"

Certification and Compliance Reporting Sy	stem Home/Login
The Office of Equal Opportunity is pleased to welcome you to our Certification and Compliance Reporting System (CCRS).	System Access Login
Our web-based software system replaces cumbersome paper processes with streamlined online processes to help facilitate contract compliance reporting for companies doing business with the City of Cleveland.	Password:
Our system is accessible to Cleveland Departments, Consult ints, Contractors, and the General Public. The following key features are available, depending upon levels of access:	Remember username Login
 Enhanced online CSB/MBE/FBE/LGBTBE & Section 3 Certification Registry, with key-word search capabilities and directory download. 	 Search the CSB/MBE/FBE/LGBTBE & Section 3 Registry
 Communication with contractors via email, regarding subcontractor utilization. 	 Apply for CSB/MBE/FBE/Section 3 Certification and LGBTBE Registration
_ 11 1 1 1 1 1 1 1 1 1 1	- Contract Consch

The next screen gives three options to process your application.

Option 1: Recertification - this is only relevant if you are renewing your LGBT registry certificate OR you have registered with the City in another form (i.e. female owned business) AND you remember your login information

Option 2: Recertification - this is only relevant if you are renewing your LGBT registry certificate OR you have registered with the City in another form (i.e. female owned business) AND you DO NOT know your login information.

Option 3: New Certificate - this is the option for all businesses that have never used the City of Cleveland's Certification and Compliance Reporting System

Steps to Create an Account

3. Select "Create an Account"

NOTE: For anyone selecting Option 1 or Option 2, please login to your account or retrieve your old login information and proceed to the "Processing your Application" section of this guide.



After logging in to your account, click the **Apply for Certification** link on the right side of the page or select **View > My Certifications** from the left menu. If you have questions about this process or need more information, please contact **Customer Service**.

- 4. On the next screen, complete the 4 sections that include Tax ID, Business Information, Business Contact Information, and Company Contact Person.
- 5. Select "Next".

NOTE: The system will recognize if the Tax ID has been used on the City website before. If this is the case, it will give you the option to request new login information.

- 6. Review the information you submitted. Select "Edit" if any changes need to be made.
- 7. Checkmark the box "I would like to create an account in this system."
- 8. Select "Next."

Certificat on and Compliance Reporting System

Review Information

Please confirm y ur registration information. If you need to make changes, click Edit in the appropriate table.

Business Inform	tion		Edit
Business name		John Smith & Associates	
DBA name			
Tax ID Number		123456789	
Company Type		LLC	
Company Owners	nip Ethnicity	Caucasian	
Company Owners	nip Gender	Male	
Business Contac	Information		Edit
Email		johnsmith@lgbtbiz.com	
Phone		216-123-4561	
Fax		216-123-4561	
Web Site		www.lgbtbiz.com	
Address		123 Main St.	
		Cleveland, Ohio 44101	
Company Contac	Dorson		Edit
Company Contac	Person	Jahn Creith	Euit
Name			
Title		Owner	
Username		johnsmith@lgbtbiz.com	
Email		johnsmith@lgbtbiz.com	
Phone		216-123-4561	
Fax		216-123-4561	
Time Zone		US/Eastern	
	🕞 Lwould like to	create an account in this system	
	I would like to	create an account in this system.	
		Next Edit	

After selecting "Next" you will automatically get redirected to the dashboard for the City of Cleveland's Certification and Compliance Reporting System. If you already had a login established, this is the primary screen you see after logging into the system.

Home/Login

Processing your Application

User Dashboard

- The User Dashboard is the primary screen each user sees after logging into the system.
- If you selected Option 1 or Option 2, and logged into the system instead of creating an account, this is the screen you will see.

CLEVELAND	Dashboard Displaying records assigned to your co		Key Actions
	No information available for display in dashboard.		Renew/Apply for Certification <u>Take a Training Class</u>
↔ → 🚯 🎒			Alert
Home	Certification Center		No Activated Alerts. <u>View Pending Alerts</u> .
View » Search » Message » Settings » Help & Support » Logoff Show All Hide All	If your firm holds active certifications (SBE/MBE/WBE/DBE/HUB/etc) from any organize submit a request to add them to your account.	on,	System News Special Features for Vendors If your firm is certified (SBE, DBE, MBE, WBE, etc.), active records will appear in the "Certification Center" on the left side of this Dashboard. You can take two important actions: 1. Add a date alert to an active certification to remind you of an upcoming reneval. You can add multiple alerts to any active certification for example 90 days, 60 days, and 30 days before the reneval is due. 2. If your firm holds a certification that is not listed, <u>submit a missing certification request</u> . Our
Logged on as: John Smith John Smith & Associates			customer support team will review the supporting documentation and take action to add the record to ensure your profile is complete and up-to-date. Training Classes & Events Learn more about the system with our regular training classes and see upcoming events relevant to your business. <u>View details</u> . Yiew events & RSVP today Configure
			Channe Your Password Business Info Edit Your User Account Settings Profile Setup List/Add Users Main Contacts Commodity Codes EEO/Workforce Comp.
Steps to	Processing your Application		
1. Select "	'Renew/Apply for Certification."		

The next screen covers Qualifications and Definitions before applying.

NOTE: For the LGBT registry, the only two qualifications are having an office in the City of Cleveland Buying Market and being at least 51% owned by a LGBT individual(s).

2. In the "Select an Option" box select "Your firm is not currently certified by the City of Cleveland."

Select an Option Your firm is currently certified by the City of Cleveland. Your firm is not currently certified by the City of Cleveland.

3. Select "Your firm has a physical presence in the Cleveland Contracting Market."

Select an Option

Your firm is currently certified by the City of Cleveland.

Your firm is not currently certified by the City of Cleveland.

Your firm has a physical presence (office) in the Cleveland Contracting Market. The Cleveland Contracting Market is defined as the following counties: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage, and Summit.

Your firm is not located in the Cleveland area.

4. Select "Your firm is seeking LGBTBE registration."

Select an Option

Your firm is currently certified by the City of Cleveland.

Your firm is not currently certified by the City of Cleveland.

Your firm has a physical presence (office) in the Cleveland Contracting Market. The Cleveland Contracting Market is defined as the following counties: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage, and Summit. above).

Your firm is seeking CSB/MBE/FBE/LPE/SUBE certification

Your firm is seeking to participate in the Storefront Renovation Program (SRP)

Your firm is located in Cuyahoga County and seeking Section 3 certification.

Your firm is seeking LGBTBE registration.

Your firm is not located in the Cleveland area.

5. Select "Submit an LGBTBE Registration Application."

Select an Option
Your firm is currently certified by the City of Cleveland.
Your firm is not currently certified by the City of Cleveland.
Your firm has a physical presence (office) in the Cleveland Contracting Market. The Cleveland Contracting Market is defined as the following counties: Cuyahoga, Geauga, Lake, Lorain, Medina, Portage, and Summit. above).
Your firm is seeking CSB/MBE/FBE/LPE/SUBE certification
Your firm is seeking to participate in the Storefront Renovation Program (SRP)
Your firm is located in Cuyahoga County and seeking Section 3 certification.
Your firm is seeking LGBTBE registration.
» Submit an LGBTBE Registration application.
Your firm is not located in the Cleveland area.

You are now on the eligibility requirements before submitting your application. Your email address and company type is auto populated from your previous information.

- 6. Review the information and make sure your email address and company type is correct.
- 7. Select the radio button for "Application Auto-Fill" (even if you haven't applied before)
- 8. Select the radio button for "Yes" under eligibility, confirming the owner is a U.S. Citizen and the business is a for-profit organization.
- 9. Select "Continue."

Application Type Informat	n								
Certifying Agency		City of Cleveland							
Application Type		New LGBTBE Application	า						
Description		New application for regis	tration as a Les	bian, Gay, Bisex	ual, Transgende	r Business Ente	erprise (LGBTBE)		
	City o	f Cleveland New	Registratio	on Applica	tion				Need Help?
This application is for NEW LGBTBE reg	stration. This applica	ation is also for firms applyin	g for renewal reg	gistration every fi	ve (5) years.			1	<u>Download Part 2 of</u> the user manual
Note: This is a registration only. LGBT	E registration cann	not be used to satisfy CSB/	MBE/FBE subco	ontracting goals.		O it should be	-h		Sign up for a Training Class
For guidance, please call (216) 664-415	, between the hours	or 9:00 am and 5:00 pm or 6	email <u>sjonnsons</u> i	@city.cleveland.c	on.us or <u>cwnitakei</u>	(@city.cleveland	<u>.on.us</u> .		
Select a company type and application a	au p-fill option. Confin	m or enter your personal an	d company emai	l addresses to pe	ermit us to contact	you quickly for t	echnical support, if	needed.	
Company & Contact Information	at on								
Your Email Address		johnsmith@lgbtbiz.	com						
Company Email		johnsmith@lgbtbiz.	com						
Company Type *		LLC	·						
Application Auto-Fill *		Use existing account	information to a	uto-fill applicatior	n 🔶				
The following basic criterion is used to e overview to see if your firm should apply	valu te eligibility for i for i gistration.	registration. However, meeti	ng these basic it	ems does not gu	arantee that an ap	oplication will be	approved. This is o	only intende	i as a general
Eligibility Requirements									
Is the owner a U.S. citizen or lawfully ac	Imitte <mark>n</mark> permanent res	sident of the U.S.?						Yes	No
Is your firm organized as a for-profit bus	iness							Yes	No
			Continue	Return					

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The next screen is acknowledgment of the Mandatory and Required Documents that are listed on page 2 of this guide.

10. Select the box called "Check this box and click Continue to start the application process."

11.Select "Continue."

Mandatory Document			
All mandatory documents mu	t be provided with the application. Failure to submit a ma	indatory document	will result in a delay in processing and/or could result in denial.
	Document	Download File	Document Description
Affidavit of Registration (LGB		<u>Download</u>	Download the Affidavit and upload the completed and notarized form. The Affidavit MUST be notarized.
Driver's License or Passport			Copy of a Driver's License or Passport for each owner
Federal tax returns			Upload tax returns for the past 2 years
Required Documents			
Required documents must be a delay in processing and/or c	rovided when applicable to your firm. Failure to submit a uld result in denial.	a required documer	nt without an explanation as to why any such attachment was not provided will result in
	Document	Download File	Document Description
Business Cards and Company E	ochure		
NGLCC Certificate			
Liability Insurance Certificate			Current copy of your certificate for liability insurance for business
Worker's Compensation Certifi	ite		Current copy of your worker's compensation certificate
List of Equipment Owned/Leas	đ		Print clearly or a Typed List
Past contracts, purchase order			6 signed copies of past contracts, purchase orders and/or invoices evidencing services or products your company produces
Articles of Incorporation: Owne	ship, State Certificates & Board Minutes		
Share Ledger & Stock Certificat	(s		
Proof of Stock Purchase and/or	company Acquisition		
Licenses obtained under specia	rades or business		
SUPPLIERS: Distributorship Agr	ements		Copies of three (3) agreements
Equipment Lease or Rental Agr	e ment		
Birth Certificate			Copy of the birth certificate for each owner
Resume of All Principal Officers	· · · · · · · · · · · · · · · · · · ·		
Certified Copy of Domestic Part Certification	r rship Registration, Civil Union, or Marriage		
Proof of Domestic Partnership I	alth Insurance Utilization		
Proof of Joint Property Owners	h <mark>a</mark>)		
Documentation of Petition for H	ic pital Visitation Rights		
Legal Petition for Name Change	e		
Letter from 2 Personal Referen	cos Attesting to the LGBT Status of the Owner's		
Letter from Recognized LGBT 0 organizations) leader or board	re anization Attesting to LGBT Status (signed by the moder		
Certificates/Awards/Recogniti the LGBT Community	or of the Business and/or Owner(s) as a Member of		
Physician or Attorney Letter on Owner(s)	C ficial Letterhead Attesting to the LGBT Status of the		
	Check this box and click Continue to start the appli C	ication process.	Im I I I I I I I I I I I I I I I I I I

The Application Summary Screen

The application summary screen is the primary screen used to submit information regarding the LGBTBE registry application. Applications can take 30 to 90 minutes to complete based on the complexity of your business.

There are **four total sections** for the City of Cleveland LGBT Owned Business Registry. Three of them include typed sections, while the forth is just uploading the mandatory and required documents. The written (or typed) sections include: **Company Profile**, **Ownership & Control**, and **Operations**.

Main Documents Signature	Submit Utilities Cert List				
Application Type: New LGBT Application Number: 7273498	BE Application			A	pplication status: Incomplete Application started: 3/20/2015
Fill in each of the sections no sections have been complete The Contact Person noted be them access on the Utilities t	ted below by clicking the Proce ed, the application will be comple elow is the only user authorized t ab.	ss buttons. You can complet te and you will be able to sig o access this application. If s	e the sections in any oner, an gn and submit. someone else neers access, c	d the system will save your information as you go. Once all hange the contact by clicking the drop down menu or grant	Need Help? Download Part 2 of the user manual Sign up for a Training Class
Application Informa	tion				
Application Type		New LGBTBE Application			
Certifying Agency		City of Cleveland			
Business Name		John Smith & Associa	at .s		
Current Status		Incomplete			
Application Number		7273498			
Date for Deletion		6/18/2015 (Extend)			
Contact Person		John Smith 🔻 (Add	user not on list)		
Sections and Docur	nentation				
	Section			Status	
Company Profile			Process	complete: 0 completed of 10 required; 0 completed of 6 o	ptional
Ownership & Control			Process	complete: 0 completed of 8 required; 0 completed of 1 op	tional
Operations			Process	complete: 0 completed of 3 required; 0 completed of 2 op	tional
Document List			Process	complete: 0 attached of 3 mandatory; 0 attached of 23 rec	quired
					·
Signature and Subn	nittal				
	Section		Actions	Status	
Signature			Sim		
orginataro					
Submittal			Submit		
eps to Proces	ssing your App	lication	Delete Application		
12.Select the	e first "Process" k	outton to enter	into the	Company Profile section.	

Section 1: Company Profile

This section contains basic information including Business Name, DBA Name, Location, Contact Information, Website and Business Description.

What you Need

- ◊ Federal Employer ID Number (or SSN)
- Date Business was Established
- Date of Incorporate
- Gross Revenue for the Past Three Years

System Tip

The System notifies you as you complete your application by using Color Coding to show what is required, optional and completed.



Steps to Processing your Application

- 13.Completed the required and optional information. If something is required, that you cannot provide, type something into the box so that the system allows your to continue processing your application.
- 14.Select "Save & Return to Application Summary."
- 15. Select the second "Process" button to enter into the Ownership & Control section.

Section 2: Ownership & Control

This section speaks to who owns and operates the business. What the application is determining in this section is if your business is in fact owned and operated by a LGBT individual(s) at 51% or above.

What you Need

- Identity of those who hold 5% of the firm's ownership (Be ready to include % of ownership, date of ownership home address and salary of each)
- Number of shares authorized and information on voting shares (only if applicable)
- Investments, cash, equipment made to start the business and who contributed them
- Identity of those making day-to-day decisions. This question is broken down into basic business components: hiring/firing, financial decisions, marketing & sales, purchasing, supervision, etc. (Be ready to include any individual at your company responsible, their job title, their sexual orientation (if known) and gender.)

System Tip

In this section of the application, the system will allow you to auto populate information for the questions pertaining to day-to-day management and decision making.

Select this option if the remaining areas of business management pertain to same the individual.

1. Financial Decisions	10.			
Name	Title/Position	Sexual Identification Gende	er Owner	
		_	Yes	
Add more lines; save page * <u>Copy records in Section</u>	to add blank lines. Delete data from all fields in a line and so <u>1 to Sections 2-15 below</u> . Any existing information will b	save page to clear line.	Yes	
Add more lines; save page » <u>Copy records in Section</u> 2. Estimating	to add blank lines. Delete data from all fields in a line and so 1 to Sections 2-15 below. Any existing information will b	save page to clear line.	Ves Ves	
Add more lines; save page » <u>Copy records in Section</u> 2. Estimating Name	to add blank lines. Delete data from all fields in a line and so <u>1 to Sections 2-15 below</u> . Any existing information will t Title/Position	save page to clear line. I be overwritten. Sexual Identification Gende	er Owner	
Add more lines; save page » Copy records in Section 2. Estimating Name	to add blank lines. Delete data from all fields in a line and so <u>1 to Sections 2-15 below</u> . Any existing information will b Title/Position	save page to clear line. I be overwritten. Sexual Identification Gend	er Owner	

Steps to Processing Your Application

- 16. Completed the required and optional information. If something is required, that you cannot provide, type something into the box so that the system allows your to continue processing your application.
- 17.Select "Save & Return to Application Summary."
- 18.Select the third "Process" button to enter into the **Operation** section.

Section 3: Operations

This section is the shortest section of the application and is seeking information to determine the business is functioning.

What you Need

- List real property that is either owned/leased by the business
- List the 6 largest contracts completed by your firm over three years (not all 6 are required)
- List principal suppliers
- List any storage or warehouse information for stock or supplies

- 19. Completed the required and optional information. If something is required, that you cannot provide, type something into the box so that the system allows your to continue processing your application.
- 20.Select "Save & Return to Application Summary."
- 21. Select the fourth "Process" button to enter into the Document List section.

Section 4: Document Submission

This section allows you to submit your documents found on the document checklist (page 2 of this how to guide) electronically. The section is broken down into mandatory and required documents. Any mandatory document not uploaded will not allow of final application submission.

NOTE: Required documents may not be eligible to your organization. For those documents, Not Applicable is an option.

NOTE: You do not need to upload documents to provide proof of LGBT status if NGLCC Certified. Not all documents pertaining to LGBT status are required, provide as many as you have or until you believe you've satisfied the requirement.

Steps to Processing your Application

22. Attach each *Mandatory Document* using the "*Attach*" button. That button will prompt a pop-up box to upload that specific document.



Use the "Refresh List" button if you submitted an upload that is not showing.

- 23. Upload as many required documents as you deem necessary to your business.
- 24.Select the radio button in the *"Mark as Not Applicable"* column for any document you cannot procure or is not relevant to your business.

Required Documen	ts				
Required documents that are and/or could result in denial.	not relevant to your firm (can be marked as <u>not applicable</u> . Please use caution when reviewing the diffument list as failure to subm	nit the attachm	ents without an explanation as to why any such attachment was not pro	vided will result in a delay in processing
Attach (<u>Refresh</u>)	Mark as Not Applicable		Download Form	Document Description (<u>Refresh</u>)	Status (<u>Refresh</u>)
Lock In A	ach each document be	w or check the box to indicate it is not applicable to your business; then click the Lock In button.			
Attach Fax		Business Cards and Company Brochure			NOT attached
Attach Fax	i i	NGLCC Certificate			NOT attached
Attach Fax	<u> </u>	Liability Insurance Certificate		Current copy of your certificate for liability insurance for business	NOT attached
Attach Fax	- i	Worker's Compensation Certificate		Current copy of your worker's compensation certificate	NOT attached
Attach Fax	-	List of Equipment Owned/Leased		Print clearly or a Typed List	NOT attached
Attach Fax		Past contracts, purchase orders		6 signed copies of past contracts, purchase orders and/or invoices evidencing services or products your company produces	NOT attached
Attach Fax	0	Articles of Incorporation: Ownership, State Certificates & Board Minutes		-	NOT attached
Attach Fax		Share Ledger & Stock Certificates			NOT attached
Attach Fax		Proof of Stock Purchase and/or Company Acquisition			NOT attached
Attach Fax		Licenses obtained under special trades or business		-	NOT attached
Attach Fax		SUPPLIERS: Distributorship Agreements		Copies of three (3) agreements	NOT attached
Attach Fax		Equipment Lease or Rental Agreement			NOT attached
Attach Fax		Birth Certificate		Copy of the birth certificate for each owner	NOT attached
Attach Fax		Resume of All Principal Officers		-	NOT attached
Attach Fax		Certified Copy of Domestic Partnership Registration, Civil Union, or Marriage Certification		-	NOT attached
Attach Fax		Proof of Domestic Partnership Health Insurance Utilization			NOT attached
Attach Fax		Proof of Joint Property Ownership		-	NOT attached
Attach Fax		Documentation of Petition for Hospital Visitation Rights			NOT attached
Attach Fax		Legal Petition for Name Change			NOT attached
Attach Fax		Letter from 2 Personal References Attesting to the LGBT Status of the Owner's			NOT attached
Attach Fax		Letter from Recognized LGBT Organization Attesting to LGBT Status (signed by the organizations) leader or board member		-	NOT attached
Attach Fax	•	Certificates/Awards/Recognitions of the Business and/or Owner(s) as a Member of the LGBT Community		-	NOT attached
Attach Fax		Physician or Attorney Letter on Official Letterhead Attesting to the LGBT Status of the Owner(s)		-	NOT attached
Lock In A	each document abo	ove or check the box to indicate it is not applicable to your business; then click the Lock In button.			
		Refresh List Attach All Docs Via Fa	Retu	rn	

- 25.Select the "Lock In" button after you've either uploaded a document OR marked it as "Not Applicable".
- 26.Select the "Return" button to go back to the Application Summary Screen.

Signing & Submitting your Application

The final process includes signing your application and submitting it for approval. If your application IS NOT complete, you will not be able to access the signature tab.

Steps to Signing your Application

- 27. Select the "Sign" button on the Application Summary Screen.
- 28. The next screen will allow you to enter your Name, Title, Business Name and Date.
- 29.Select the checkmark indicating acknowledgement.

30.Select the "Sign	Application" button.	
* required entry		_
Electronic Signature		2
Signature * (type your name)	John Smith	
Your Title *	President	
Your Organization *	John Smith & Associates	
Today's Date 🔹	01/30/2015 (mm/dd/yyyy)	
Burti ctronica erein and atta and its manag	Ity signing this certification application, I hereby attest that the information contained sched in electronic format is accurate and correctly represents the business, its owners, ement.	
	Sign Application Cancel	
Steps to Submitting your	Application	

31.On the Application Summary Screen, select the "Submit" button.

You will receive a confirmation that your application has been submitted.

Confirmation of Submission

Below is an example of a submitted application. Each area will display a green checkmark. You will also receive an email notification of your application submission. You can also select *"View and Print App For Your Records"* to retain a PDF version or print a version of your completed application.

Main Documents Signature Submit Q & A Utilities Cert Lis]				
FIT Technologies, LLC Application Type: New LGBTBE Application Application Number: 0084586			Application status: Processing Complete, Decision Made Application started: 1/28/2015 Submitted: 1/29/2015		
The application review has been completed.			Need Help? Download Part 2 of the user manual		
Application Information					
Application Type	New LGBTBE Application	n			
Certifying Agency	City of Cleveland				
Business Name	FIT Technologies, LLC				
Current Status	Processing Complete, E	ecision Made			
Application Number	0084586				
Contact Person	Michelle Tomallo 🔻 (Add user not on list)			
	View	/ and Print App For Your F	Records		
Sections and Documentation					
Section		Actions	Status		
Company Profile		View	Complete (Michelle Tomallo, 1/29/2015): 10 completed of 10 required; 4 completed or 6 optional		
Ownership & Control Complete (Michelle Tomallo, 1/29/2015): 8 completed of 8 in optional					
Operations Complete (Michelle Tomallo, 1/29/2015): 3 completed of 3 required; 0 con optional					
Document List		View	Complete: 3 attached of 3 mandatory; 7 attached, 16 not applicable of 23 required		
Signature and Submittal					
Section		Actions	Status		

Next Steps

Signature

Submittal

Application Review can take weeks to complete. You will receive notice via email once your application is submitted. The City of Cleveland is very helpful about completing the process. If they need clarification or further information, they will contact you by submitting a 'QUESTION' on the system which generates an email to you. Retain your login information so you can enter the application system and answer any follow ups required by the City.

 \checkmark

View

View

Signed (Michelle Tomallo, 1/29/2015)

Submitted (Michelle Tomallo, 1/29/2015)

You can check your status by logging on to the system at anytime. Once your application is approved, you will receive a certificate from the City of Cleveland via mail.