

au

GZOne
TYPE-XX
Basic Manual

Preface

Thank you for buying the "G'zOne TYPE-XX (simply called the "product" or "main unit" from here on).

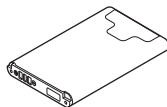
Before using the product, be sure to read the supplied "Basic Manual" (this manual) to ensure correct use.

List of Packaged Items

Before you start using the product, make sure that you have all the following packaged items with the product.



Main unit



Battery Pack
(KYY31UAA)



LOCK Rotating Tool
(sample)

- 取扱説明書 (Basic Manual) (Japanese)

The following items are not included in the package.

- Desktop holder (KYY31PUA)
- microSD memory card
- AC adapter
- Earphone
- USB Type-C™ cable



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- ◎Purchase a specified charger (sold separately).
- ◎Illustrations of the products in this manual are only for reference. They may look different from the actual product.

Operating Instructions

■ "Basic Manual" (This manual)

Handles only basic operations for main features.

■ "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese)

For detailed descriptions of various functions, refer to "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage:

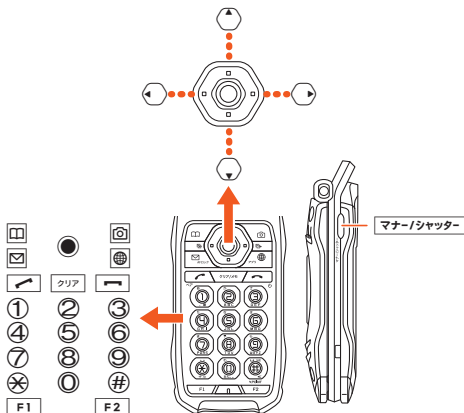
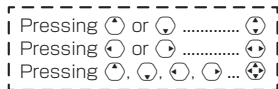
<https://www.au.com/support/service/mobile/guide/manual/> (Japanese)



Illustrations and Descriptions in This Manual

Note on Key Illustrations

In this manual, the key illustrations are simplified as shown below.



Description of Operations for Selecting Item/Icon/Button, etc.

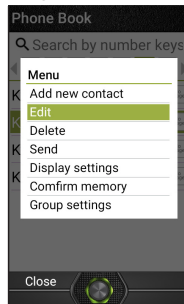
In this manual, step descriptions for selecting a menu item/icon/on-screen button, etc. with or and then pressing (OK/Check/Set/Commit/Done) are abbreviated as [Operation].

Example: To edit phone book contacts

1 From the standby screen, press

→ (Menu) → [Edit]

Indicates to select "Edit" with and commit with .





○For details on key operations, refer to "Basic Key Operations" (▶P.97).

■ Notes on Illustrations/Screenshots

Screenshots and operation instructions in this manual are based on the product with the SIM card is inserted.

The illustrations and screenshots in this manual may look different from the actual product or screens. Also, please note that the contents of the screen may be partially omitted.

In this manual, part of the screen such as icons are omitted.

Actual screen



Notations used in this manual



○In this manual, keys, screenshots and icons are described based on default settings of the product with the body color "GREEN". However, actual keys, screenshots and icons may differ or be partially omitted.

○Contents at the bottom of the screen that can be operated by pressing ●/□/⊞/⊞/⊞ are indicated in parentheses, such as □ (Menu).

* However, ● (OK)/● (Check)/● (Set)/● (Commit)/● (Done) are abbreviated as ● only.

○Menu items, layers and icons described in this manual may be different according to functions and conditions to use.

○In this manual, "microSD™ memory card (commercially available)" and "microSDHC™ memory card (commercially available)" are abbreviated as "microSD memory card" or "microSD".

○Company names and product names referred to in this manual are trademarks or registered trademarks of the respective companies. TM or ® may be omitted in this manual.

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Safety Precautions

When Using the Product

- Before you start using the product, be sure to read "Safety Precautions" in this manual to ensure correct use.
- Before you assume that the product is malfunctioning, check "Troubleshooting" in this manual.
Or, check for possible remedies in "トラブル診断 (trouble-check)" (Japanese) of au homepage:
<https://www.au.com/trouble-check/>
(Japanese)
- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication may not be possible in poor reception areas. Communication may be interrupted if you move into poor reception areas during communications.
- Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated (though the LTE/UMTS/GSM system has highly secure confidential communication features).

- VoLTE (LTE network) by au is used when connecting with emergency call receiving agencies within Japan. You cannot connect using 3G (circuit-switched network).
- The product is compatible with au World Service. Each network service described in this manual varies depending on the area and service content.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your cell phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your cell phone.
- If you are using the product overseas, check the relevant laws and regulations of the country/region you visit beforehand.
- The Company is not liable for any damages arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional or mistaken operation by the customer, or use under other unusual conditions outside the responsibility of the Company.

- The Company is not liable for any incidental damages (change/disappearance of saved content, loss of business income, disruption of business, etc.) arising from use of or inability to use the product.
 - The Company is not liable for any damages arising from failure to observe the described content of this manual.
 - You cannot use information obtained from the measuring sensor or GPS equipped with the product for the purpose which requires high reliability. Note that the Company is not liable for any damage or lost income arising from the difference caused by measurement.
 - The Company is not liable for any damages arising, for example, from malfunction caused by combination with connected devices or software not related to the Company.
 - Captured image data or downloaded data may sometimes be altered or lost due to faults, repair or other handling of the product. The Company is not liable for any damage or lost income resulting from recovery of these data.
 - It is recommended you keep a copy of important data on your PC's hard disk, etc. Whatever the cause of the defect or malfunction may be, the Company assumes no responsibility for alteration or loss of saved data.
- Contents saved in the product, such as contacts, mails and favorites might be altered or lost by an accident, fault, repair or mishandling. Be sure to keep a copy of important contents. Note that the Company assumes no responsibility for any damages or lost profits resulting from altered or lost contents.
 - Note that content data (both charged or free of charge) saved on the product cannot be returned to the customer when the product is replaced for repair of a fault, for example.
 - The product uses liquid crystal for its main display. The main display response speed may become slow when the ambient temperature is low, which is due to the characteristics of liquid crystal and is not a malfunction. The main display response speed will return to normal at room temperature.
 - Although the display used on the product is made using high-precision technology, some pixels (dots) might be lit or out at all times. This is not a malfunction.

- You are recommended to store copies of individual data such as photos/movies you took and music in your PC by sending each file as mail attachment, etc. Note, however, that you may not be able to make copies of some copyrighted data even by the above-mentioned means.
- Do not discard the old product together with regular trash. Please cooperate in the collection of the product (including optional parts) when it is no longer needed to protect the environment and effectively use resources. Old products are collected at an au shop/au Style and other places.
- If the confirmation screen such as terms and conditions, etc. appears when you use applications and functions of the product, follow the on-screen instructions.
- If the confirmation screen of communication charge appears when you use applications and functions of the product, follow the on-screen instructions.

* "The Company" as appears in this manual refers to the following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: KYOCERA Corporation



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- Reproduction of the content of this manual in part or in whole is prohibited.
- The content of this manual is subject to change without notice.
- Due to the specification changes of the operating system or termination of the services, some features become unavailable.
- Every effort has been made in the preparation of this manual. Should you notice any unclear points, omissions, etc., feel free to contact us.

Safety Precautions (Observe Strictly)

- Before using the product, thoroughly read this "Safety Precautions" for proper use.
- These precautions describe instructions that should be observed to prevent injury to the customer and others, or damage to property using the product.
- The signs below differentiate between the levels of danger that can occur if the product is not used within the specified guidelines.

 DANGER	This sign denotes that "death or serious injury* ¹ may directly result from improper use".
 WARNING	This sign denotes that "death or serious injury* ¹ may result from improper use".
 CAUTION	This sign denotes that "minor injury* ² or damage to property* ³ may result from improper use".

- *1 Serious injury: This refers to loss of sight, injury, burns (high- and low-temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning, etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- *2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- *3 Property damage: This refers to extended damage to buildings, furniture, livestock or pets.

Explanation of Graphic Symbols Used in This Manual

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates an action based on instructions that must be done.

	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from the power outlet.
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■ Precautions common to the main unit, battery pack, back cover, charger, SIM card, peripheral devices

DANGER

-  Do not use, store or leave the product in hot places (e.g. by the fire, near a heater, under a kotatsu or futon, in direct sunlight, in a car in the hot sun). Doing so may cause fire, burns, injuries, or electric shock.
-  Do not put the product into or near a heating cooking device such as a microwave oven or IH cooker, or high-pressure container such as a pressure cooker. Doing so may cause fire, burns, injuries, or electric shock.



Do not put sand, dirt, or mud on the product or put it on them directly. Do not touch the product with hands to which sand or others adhere.

Doing so may cause fire, burns, injuries, or electric shock.

For details on water/dust resistance, refer to the following.

►P.37 "Notes on Waterproof/Dustproof/Shockproof Properties"



Do not charge when the product is wet with water (drinking water, perspiration, seawater, urine of pet animals, etc.). Do not use it near water, such as in a bathroom.

Doing so may cause fire, burns, injuries, or electric shock.

For details on water resistance, refer to the following.

►P.37 "Notes on Waterproof/Dustproof/Shockproof Properties"



Do not subject the product to strong pressure or break the product. Especially when bringing the product putting in a pocket of clothes, do not let the product hit against surroundings or being put between the objects.

Doing so may cause fire, burns, or injury due to battery damage.

* Examples to avoid

- Sitting or squatting with the product put in a pocket of trousers or skirt
- Putting the product in a pocket of outer wear and catching them in a door or a door of car
- Stepping on the product on a soft object such as a sofa, bed, or bedding, or on a floor
- Putting the product into a seat of train or bus



Do not attempt to disassemble or modify the product.

Doing so may cause fire, burns, injuries, or electric shock.



Do not let the product get wet with water (drinking water, perspiration, seawater, urine of pet animals, etc.).

Doing so may cause fire, burns, injuries, or electric shock.

For details on water resistance, refer to the following.

►P.37 "Notes on Waterproof/Dustproof/Shockproof Properties"



Do not put water (drinking water, perspiration, seawater, urine of pet animals, etc.) into the charging terminal or the external connection terminal.

Doing so may cause fire, burns, injuries, or electric shock.

For details on water resistance, refer to the following.

►P.37 "Notes on Waterproof/Dustproof/Shockproof Properties"



Use the optional products specified by au.

Not doing so may cause fire, burns, injuries, or electric shock.



WARNING



Do not drop, trample, or throw the product or give a strong force or vibration to it.

Doing so may cause fire, burns, injuries, or electric shock.



Keep conductive materials (metal pieces, pencil lead, etc.) from coming in contact with the charging terminal or the external connection terminal, and prevent dust from getting inside.

Not doing so may cause fire, burns, injuries, or electric shock.



Do not cover or wrap the product with bedding, etc. while using or charging the product.

Doing so may cause fire or burns.



When cleaning the product, be careful not to allow disinfectant or moisture to come into the gaps of the product, charging terminal, external connection terminal, microphone, or speaker.

The product is damaged and may cause injuries or electric shock, etc.



If charging is not complete after the specified charging time, stop charging. Overcharging may cause fire, burns, or injuries.



Make sure to turn off or stop charging the product before you get close to places where a flammable gas or dust can be generated.

Using the product in places where a flammable gas can be generated may cause an explosion or fire.



Follow the instructions given by the respective institution regarding the use of the product in a gas station.

Do not charge the product in a gas station.

Be careful not to drop the product in a place like a gas station, especially when you put gas into a vehicle.

Using the product in places where a flammable gas can be generated may cause an explosion or fire.



Perform the following operations carefully while using, charging, or keeping the product if there are odors, noise, smoke, overheating, discoloring, deformation, or other abnormalities.

- Remove the power plug from the wall outlet.
- Turn the product off.
- Remove the battery pack from the product.

Not doing so may cause fires, burns, bodily injury, electric shock, etc.



CAUTION



Do not use the damaged product.

Doing so may cause fire, burns, or injuries.



Do not leave the product on unstable or sloping surfaces. Be careful especially when the product is set to vibrate.

The product may fall and cause injuries.



Do not use or store the product in humid or dusty places, or places that get hot.

Doing so may cause fire, burns, or electric shock.

For details on water/dust resistance, refer to the following.

►P.37 "Notes on Waterproof/Dustproof/Shockproof Properties"



When children use the product, do not let them use incorrectly without instruction by an adult for proper use.

Doing so may cause accidental swallow, injuries, or electric shock.



Do not store the product within the reach of small children.

Doing so may cause accidental swallow, injuries, or electric shock.



Be careful when using the product continuously for a long time or charging as it gets hot. Be careful of contacting with the product continuously by putting the product in a pocket of clothes or falling asleep etc.

The product, battery pack, or specified charger (sold separately) may become hot when using for a long time such as applications, calling, data communication, watching videos, or while charging. Depending on your physical predisposition and physical condition, contacting with a high temperature part may cause skin redness, itching, rash, or low-temperature burns.

■ Main Unit



DANGER



Do not throw the main unit into fire or apply heat.

Doing so may cause fire, burns, or injuries.



Do not apply excessive force such as sticking a sharp-edged tool (nail, etc.) into the product, hitting it with a hard tool (hammer, etc.), or stepping on it. Doing so may cause fire, burns, or injuries.



If the substance inside the product comes into contact with your eyes or mouth, immediately rinse the area with clean water, and then see a doctor right away.

Not doing so may cause loss of sight or poor physical condition due to the influence of the substance, etc. inside the product.



WARNING



Do not lighten or flash the lighting part of the light close to person's eye. Be especially careful to keep a sufficient distance from small children.

Not doing so may cause vision disturbance. Also, it may cause an accident such as injuries due to dizziness or shocks.



Do not lighten or flash the light to point at the eyes of someone driving a car etc.

Doing so may interfere with driving and cause an accident.



Do not watch a repeatedly flickering screen for a long time.

Doing so may cause muscle spasms or loss of consciousness, etc.



Do not allow water or other liquids (drinking water, perspiration, seawater, urine of pet animals, etc.), metal pieces, flammable material or foreign object into the SIM card slot or the microSD memory card slot on the product. Do not mistake the place and direction of the SIM card or the microSD memory card.

Doing so may cause fire, burns, injuries, or electric shock.



Do not expose the camera lens to direct sunlight for an extended period.

Doing so may cause fire, burns, or injuries by the light-collecting mechanism of the lens.



Do not emit a beeping sound at close range.
Doing so may cause hardness of hearing.



Turn off the product or set it to Airplane mode before going aboard an airplane.

Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.

If any functions that power on the product automatically are activated, deactivate them.

The product's signals may adversely affect on-board electronic equipment. If you commit a prohibited act while using the product on an airplane, you might be punished by law.



Follow the instructions given by the respective medical institution regarding the use of the product in a hospital.

Turn off the product in areas where the use of the product is prohibited.

If any functions that power on the product automatically are activated, deactivate them.

The product's signals may adversely affect electronic equipment and electronic medical equipment.



When using the handsfree call, loud ringtone is ringing, or in the standby mode, be sure to keep the product off of the ears. Also, when playing games, video, or music with an earphone microphone connected to the product, adjust the volume to the proper level.

When using the handsfree call, note that the speaker may emit loud sound. Ringtone or alarm sound can be heard even in the standby mode.

Turning the sound on with the volume set too loud or using the product continuously for a long time may adversely affect your ears.

Doing so may prevent surrounding sound from being heard, causing an accident.



If you have a weak heart, be careful when setting the ringtone vibration and incoming volume.

Sudden ringtone vibration and ringtone surprise you, it may cause harmful effect on heart.



To use electronic medical equipment, check with electronic medical equipment manufacturer or vendor to determine how devices are affected by radio waves before using.

Radio waves may affect the performance of electronic medical equipment.



Turn the product off near high-precision electronic control equipment or electronic equipment using low-power signals.

Not doing so may cause the equipment to fail or malfunction due to the product's signals.

* Examples of electronic equipment to avoid: a hearing aid, an implanted pacemaker, an implanted cardioverter-defibrillator, other electronic medical equipment, or other automatic control devices, etc. To use an implanted pacemaker, an implanted cardioverter-defibrillator, or other electronic medical equipment, check with electronic medical equipment manufacturer or vendor to determine how devices are affected by radio waves before using.



When the display or camera lens is accidentally broken, be careful of broken glass or exposed internal parts of the product.

Not doing so may cause burns, injuries, or electric shock with damaged parts or exposed parts.



Prevent a pet from biting the product.

Not doing so may cause fire, burns, or injuries due to battery pack ignition, rupture, overheat, or leak.



CAUTION



Do not swing the product around by holding strap, etc.

Doing so may cause an accident.



When calibrating COMPASS (correcting the compass), be sure to confirm the safety of your surroundings, grip the product firmly, and not to swing it more than necessary.

Doing so may cause an accident.



If the display breaks and the fluid, etc. leaks out from inside, do not let the fluid contact with the skin on your face or hands or clothes.

Doing so may cause eye or skin problems. If the internal matter comes into contact with your eyes, mouth, skin or clothes, immediately rinse the contacted area with clean water. Also, if it comes into contact with your eyes or mouth, seek medical treatment immediately after rinsing the contacted area.



Do not forcibly remove the back cover. This can damage the back cover and may cause injuries.



Be careful not to get your finger or a part of your body caught when installing the back cover.

Doing so may cause injuries.



Do not use the product without the back cover.

Doing so may cause burns, injuries, or electric shock.



Make sure to unlock the lock knob using LOCK Rotating Tool (sample) before removing the back cover.

► P.59 "Installing the Battery Pack"



To use the product in car, check with automobile manufacturer or dealer to determine how vehicle devices are affected by radio waves before using.

In rare cases, using the phone in some vehicle models can cause the vehicles electronic equipment to malfunction. In that case, stop using the product immediately.



If you develop skin problems, stop using the product immediately, and see a doctor.

Itching, rashes, eczema, etc. sometimes occurs depending on your physical constitution and condition.

For material of each part ► P.28 "Material List"



Be careful not to get your finger or a part of your body caught when opening/closing the product.

Catching your finger in the gap between the product may cause injuries.

 Make sure that there is no adhered metal pieces (cutter blade, staples, etc.) as the speaker (including the outer case side) or camera key part of this product generates magnetism. Not doing so may cause injuries with adhered metal pieces.

 Use the product in a well-lighted area and put some distance between you and the display when watching the display.
Using the product in dark places or near eyes may affect your vision.

Battery Pack

DANGER

 Do not allow metal fragments (necklace, hairpin) or conductive materials to come into contact with the battery pack. Do not bring or store the battery pack either with these materials.
Doing so may cause fire, burns, or injuries.

 Do not forcibly install the battery pack when attaching the battery pack. Do not forcibly remove the battery pack when removing the battery pack.
Doing so may cause fire, burns, or injuries.

For details on installing/removing the battery pack, refer to the following.

▶ P.59 "Installing the Battery Pack"

▶ P.62 "Removing the Battery Pack"

 Do not throw the battery pack into fire or apply heat.
Doing so may cause fire, burns, or injuries.

 Do not apply excessive force such as sticking a sharp-edged tool (nail, etc.) into the product, hitting it with a hard tool (hammer, etc.), or stepping on it.
Doing so may cause fire, burns, or injuries.



Check the orientation of the battery pack when installing the battery pack into the product.

Not doing so may cause fire, burns, or injuries due to battery pack ignition, rupture, overheat, or leak.

For details on installing the battery pack, refer to the following.

►P.59 "Installing the Battery Pack"



If the substance inside the battery pack comes into contact with your eyes or mouth, immediately rinse the area with clean water, and then see a doctor right away.

Not doing so may cause loss of sight or poor physical condition due to the influence of the substance, etc. inside the battery pack.



WARNING



Do not use the product if there are odors, noise, smoke, overheating, discoloring, deformation, or other abnormalities.

Doing so may cause fire, burns, or injuries.



Do not touch the battery pack with wet hands.

Doing so may cause burns or electric shock.



Stop using the product immediately and move the battery pack away from fire if you notice unusual odor or leakage of fluids inside the battery pack.

The battery fluid is flammable and could ignite, causing a fire, explosion, etc.



Prevent a pet from biting the battery pack.

Not doing so may cause fire, burns, or injuries due to battery pack ignition, rupture, overheat, or leak.



CAUTION



If fluid, etc. leaks out from the battery pack, do not let the fluid contact with the skin on your face or hands or clothes.

Doing so may cause eye or skin problems.

If the internal matter comes into contact with your eyes, mouth, skin or clothes, immediately rinse the contacted area with clean water. Also, if it comes into contact with your eyes or mouth, seek medical treatment immediately after rinsing the contacted area.



Do not discard the old battery pack together with regular trash.

Doing so may cause fire, burns, or injuries. May damage the environment. After insulating the battery pack no longer needed with tapes, etc. on terminals of the battery pack, and bring the battery pack to a sales outlet such as au shop/au Style. Alternatively, if your local municipality has a battery recycling program, dispose of it as provided for.



Do not use or charge the product with the battery pack is wet.

Doing so may cause fire, burns, or injuries.

Charger



WARNING



Do not use if the cord of the specified charger (sold separately) is damaged.

Doing so may cause fire, burns, or electric shock.



Do not touch the specified charger (sold separately) if you hear thunder.

Doing so may cause electric shock.



Do not short the charging terminal while it is connected to an outlet. Do not allow any part of your body such as your hands or fingers to come into contact with the charging terminal.

Doing so may cause fire, burns, or electric shock.



Do not place heavy objects on the cord of the specified charger (sold separately), or do not pull the cord with excessive force.

Doing so may cause fire, burns, or electric shock.



When you plug/unplug the specified charger (sold separately) into/from the outlet, do not contact metal straps or other metal objects with the jack.

Doing so may cause fire, burns, or electric shock.



Do not connect the voltage converter (such as a travel converter for overseas travel) to the specified charging equipment (sold separately).

Doing so may cause ignition, overheating, or electric shock.



Do not apply excessive force on the connection part with the specified charger (sold separately) connected to the product.

Doing so may cause fire, burns, injuries, or electric shock.



Do not touch the cord, charging terminal or power plug of the specified charger (sold separately) with wet hands.

Doing so may cause fire, burns, or electric shock.



Use the product at the specified power supply voltage. When charging the product overseas, use the specified charger (sold separately) for global use.

Incorrect power supply voltage may cause fire, burns, or electric shock.

AC adapter: 100 VAC (Connect to an AC outlet for internal household use)

AC adapter for global use : 100 V AC - 240 V AC (Connect to an AC outlet for internal household use)



Wipe off dust on the power plug.

Not doing so may cause fire, burns, or electric shock.



Fully plug the specified charger (sold separately) into the outlet.

Not doing so may cause fire, burns, or electric shock.



When you disconnect the power plug from an outlet, do not pull the cord of the specified charger (sold separately) with excessive force. Instead, grasp the adapter to disconnect.

Pulling the cord of the specified charger (sold separately) may damage the cord and cause fires, burns, electric shock, etc.



When plugging/unplugging the specified charger (sold separately) into/from the product, do not pull the cord with excessive force. Instead, plug/unplug it straight toward the jack to connect. Not doing so may cause fire, burns, injuries, or electric shock.



Stop using the charger immediately if you notice deformation of the charging terminal. Also, stop using the charger after recovering the original form of the terminal.

Short-circuiting of the charging terminal may cause fire, burns, injuries, or electric shock.



When the charger is not to be used for a long time, disconnect the power plug from the outlet.

Leaving it plugged in may cause fires, burns, or electric shock, etc.



Immediately remove the power plug from the outlet if water or other fluids (drinking water, perspiration, seawater, urine of pet animals, etc.) get on the adapter.

Not doing so may cause fire, burns, injuries, or electric shock.



Always remove the power plug from an outlet when cleaning the equipment.

Not doing so may cause fire, burns, or electric shock.



CAUTION



Do not keep touching continuously the specified charger (sold separately) when it is connected to an outlet.

Doing so may cause burns.

■ SIM Card



CAUTION



Be careful of the cut surface when handling an SIM card as it may damage a part of your body such as fingers, etc. The cut surface may cause injuries with adhered metal pieces.

■ Use near Medical Instruments and Inside Medical Facilities



WARNING



Wearers of medical equipment such as implanted pacemakers or defibrillators must carry and use the product at least 15 cm away from the implanted device. Radio waves may affect the performance of electronic medical equipment.



When using electronic medical devices as home medical treatment other than an implanted pacemaker and an implanted cardioverter-defibrillator outside medical facilities, check individually with the manufacturer of the electronic medical equipment regarding the influence of radio waves. Radio waves may affect the performance of electronic medical equipment.



Make sure that the product will not emit any signals (turn off power, put it in Airplane mode, etc.) if within 15 cm of those around you, such as where crowded and you cannot move freely. Since there may be people with an implanted pacemaker or an implanted cardioverter-defibrillator nearby. Radio waves may affect the performance of electronic medical equipment.



When using the product in medical facilities, be sure to observe the regulations of the facility. Radio waves may affect the performance of electronic medical equipment.

Material List

■ G'zOne TYPE-XX KYY31 main unit

Part	Material	Surface Treatment
Outer case (display case, key case)	PA + GF resin	Acrylic UV hardening coating
Outer panel (display rear panel, display hinge cover, key hinge cover, key rear panel), external connection terminal cover, phone book key, camera key, browser key, mail key, dial/pair key, clear/memo key, power/end call key, dial key, custom key, manner/shutter key	PC resin	Acrylic UV hardening coating

Part	Material	Surface Treatment
Outer case (top bottom bump protectors, back cover)	PC resin + TPU	—
Center key, cursor key, window panel (sub, photo light/flash light), screw (display rear panel)	PMMA resin	—
Window panel (main)	Chemically strengthened glass	Antifouling
Sub-screen ring, camera ring	Aluminum	Anodized aluminum
Mesh (display rear, back cover)	PC film	—
Charging terminal	Alloy of zinc	Gold-plated (CuNi-plated undercoating)
Lock knob	SUS	Ni-plated
External connection terminal cover seal	Silicon rubber	—

■ Battery pack (KYY31UAA)

Part	Material	Surface Treatment
Exterior	PC resin	—
Seal	PET (base material) + PP (surface)	—
Terminal	Copper	Gold-plated (Ni-plated undercoating)

■ LOCK Rotating Tool (sample)

Part	Material	Surface Treatment
Exterior	PA + GF resin	—

Handling Precautions

These precautions are provided to prevent product faults and to ensure that performance can be fully demonstrated. Thoroughly read these precautions to ensure correct use.

■ Precautions common to the main unit, battery pack, back cover, charger, SIM card, peripheral devices

- Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board resulting in a damage or malfunction. Keeping an external connection device connected to the external connection terminal might damage the connector resulting in a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

- To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use the product with the back cover and external connection terminal cover tightly closed. Note that the waterproof property is not guaranteed in every usage condition. Do not allow water to get inside the product, or splash water on a specified charger (sold separately) or optional accessories. Do not attach/remove the back cover of the product in the rain or with any water on its surface, and do not open/close the external connection terminal cover. Doing so may cause water intrusion resulting in internal corrosion.

Malfunctions determined to be caused by such water intrusion are not covered by the warranty.

- Do not use the product in extremely hot, cold or humid places.
(Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%. Temporary use at -21°C to 50°C is allowed.)
 - Main unit
 - Battery pack, SIM card (attached to the main unit)

- Do not use the product in extremely hot, cold or humid places.
(Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%).
 - Charging equipment
 - Related accessories
- Do not use in places subject to lots of dust or vibration. Doing so may cause malfunction.
- Clean the external connection terminal now and then with a dry cotton swab. Soiling may result in a poor connection. Avoid using excessive force, which can bend the external connection terminal.
- Clean the product with a soft dry cloth (such as the type used for eyeglasses). Forcefully rubbing with a dry cloth may scratch the display. The display may be stained if splash or smear is left attached to the surface. Wiping the product using thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the outer cover or cause malfunction.

- You can wipe the product with an alcohol disinfection sheet or a cloth wet with a small amount of alcohol. We had a wiping test to check chemical resistance of the product using cloths applying the following chemicals, which are used for general alcohol disinfection sheets, to them.

(1) isopropyl alcohol (2) ethanol
(3) sodium hypochlorite

We have confirmed that the product is not discolored or faded appreciably after the test assuming that it is wiped with an alcohol disinfection sheet. However, as we confirmed the product performance under the test environment, we do not guarantee that no discoloration or deformation occurs to the product.

* For details on how to clean the product, refer to "How to Clean the Product" (▶P.43).

- Use as far away as possible from fixed-line phones, TVs and radios. Use nearby might affect them.
- The product may become warm while charging, depending on the situation, but this is not abnormal.
- Remove the battery pack after turning off the product. Data stored in the product may sometimes be altered or lost by removing the battery pack before turning off the product.

- Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so may cause malfunction.
- Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.
- Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause malfunction.
- Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so may cause malfunction.
- The customer is not allowed to disassemble, modify or repair the product. Doing so may cause malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Law.
- To prevent short-circuiting of the connection terminal, do not allow your fingers or any other part of your body or conductive materials (metal, pencil lead, etc.) to come in contact with or enter these areas. Doing so may cause malfunction.
- In the event that the product gets wet while charging, immediately disconnect the power plug of the specified charger (sold separately).

- Do not use the product while driving a car or riding a motorbike or bicycle or while walking. Use of a mobile device while driving a car or motorbike is prohibited by law. Use of a cell phone while riding a bicycle may be punishable by some regulations.
- Using or charging the product in a bag or while it is covered with bedding might cause malfunction.
- When using a specified charger (sold separately) or external device, insert/remove the connector straight to/from the terminal. Improper connection may cause a fault.
- Do not expose the camera lens to direct sunlight for an extended period. Doing so may cause malfunction.
- Do not store the product in places subject to direct sunlight (e.g. in a car), places that get hot, places that get extremely cold, and in humid or dusty places. Doing so may cause malfunction.
- Do not leave the product on unstable or sloping surfaces. Be careful especially when the product is charging or set to vibrate. The product may fall and cause malfunction.
- For charging the product, do not exceed the rating of an outlet or wiring device by overloading an electrical circuit, etc.

■ Main unit

- Do not forcefully press, tap or intentionally subject the display to strong impact. Doing so may cause scratching or damage.
 - Do not forcefully press your fingernails, sharp objects, or hard objects against keys or display surface. Doing so may cause scratching or damage.
 - Never use the modified product. Use of a modified device violates the Radio Law and Telecommunications Business Law. The product has acquired such certification as conformity with technical regulations for a specified radio station based on the Radio Law and conformity with technical regulations for a terminal device based on the Telecommunications Business Law, and the "Technical Conformity Mark" can be confirmed internally in the product.
- From the standby screen, press  → [Settings] → [More settings] → [About phone] → [Compliance information]**
- If modifications are made to the internal components by removing the screws of the product, the certifications of conformity with technical regulations will become invalid. Never use the product without these certifications valid. Doing so violates the Radio Law and Telecommunications Business Law.

- Take care not to place magnetized items such as magnetic cards, speakers and TV sets near the product, as it might cause malfunction.
Putting strong magnetism close to the product might cause false operation.
- Do not bring magnetized cards such as cash cards, credit cards and prepaid cards closer to the product. Doing so may result in loss of recorded information.
- When you put the product in your pocket or bag, take care so that the display does not come in contact with metal objects or other hard objects. Not doing so may cause scratching or damage. Be aware that any metal or other hard cell phone strap that comes into contact with the display may scratch or damage them.
- When suddenly brought into a warm place from a cold place, or when in a humid location, or when used where temperature suddenly changes (e.g. near the air discharge port of an air conditioner), water drops (i.e. condensation) sometimes are formed inside the product. Note that when used under conditions such as this, humidity might cause corrosion or a fault.
- While writing/reading data to/from a microSD memory card, do not subject the product to vibration or impact, removing the battery pack, or turn off the power. Doing so may cause data loss or malfunction.
- Do not use the product without the back cover. Do not leave or store the product without the back cover either. Allowing dust or foreign objects to get inside the product may cause malfunction. (►P.41 "Attaching the back cover")
- You should normally use the product with the external connection terminal cover closed. Using the product with the cover opened can allow dust, liquid, etc. to enter and cause malfunction. (►P.40).
- Do not allow liquids, metal pieces, or other foreign matter into the SIM card slot or the microSD memory card slot on the product. Doing so may cause malfunction.
- Do not give strong impact on the product such as dropping, throwing, stomping. Doing so may cause malfunction.
- Do not place the product directly on sand at a beach, etc. Sand or other small particles might get inside the earpiece/receiver, mouthpiece (microphone), or speaker, etc., it might cause malfunction.

- Take care not to cover the mouthpiece (microphone) with your fingers during a call. It prevents your voice from being heard by the other party.

■ Battery pack



Li-ion00

(The battery pack of the product is a lithium-ion battery.)

The battery pack is not fully charged at the time of purchase. Charge the battery before using the product. Also charge the battery after long periods of disuse before using the product.

- Use in very hot or cold environments, for example, when left in an automobile with the windows closed in summer, will cause the battery capacity to drop and shorten the available battery usage time. This will also shorten the battery pack's service life. Try to use the battery as much as possible at room temperature.
- When the battery pack is not to be used for a long time, remove the battery pack from the main unit, and store it away from hot and humid places.

- The battery pack is a consumable item. If the performance of a battery pack does not recover (e.g. the usable time after each charge has become extremely short), the battery is at the end of service life, so stop use and buy a new one of the specified type. Note that the length of service life varies depending on the usage condition, etc.
- Battery packs sometimes swell up as they approach the end of their service life depending on the usage condition. This is due to the properties of lithium-ion batteries, and is not a problem in terms of safety.
- Do not use a battery pack that has been damaged or that is leaking battery fluid. Doing so may cause malfunction.
- Do not wet the battery pack with water, etc. A wet battery pack may cause malfunction. If you drop the product into water by mistake, immediately turn off the power, remove the battery pack, and contact an au shop/au Style or Repair and Delivery Support Center. Never charge a wet battery pack.

■Charger

- Do not wrap power cords of the specified charger (sold separately) around the charger. Do not forcibly bend the specified charger's (sold separately) plug or the connection between the connector and power cord. Do not place heavy objects on the cord of the specified charger (sold separately), or do not pull the cord with excessive force. Doing so may cause malfunction.
- When unplugging the power plug of the specified charger (sold separately) from the outlet, hold the power plug to do so. If you pull the cable, it might be damaged.

■SIM Card

- Do not forcibly remove or insert the SIM card. Be careful not to exert excessive force when inserting the card into your au cell phone.
- You are responsible for any damage caused by inserting your SIM card into some other IC card reader/writer, etc.
- Do not put stickers, etc. on the SIM card.
- Do not insert your SIM card with a conversion adapter attached. Doing so may cause malfunction.

- Do not damage the SIM card (use in a hot place, throw into fire, contact the metal part with foreign object, give an impact, bend, apply a load, moisten, etc.). Doing so may cause data loss or malfunction.

■Camera

- When photographing important occasions, take a trial shot and check the shot image to make sure it is correctly shot.
- Do not shoot in areas where shooting is prohibited.

■Copyrights and rights of portrait

- If the data you shot or recorded using the product or the data you downloaded from the Internet, etc. is in part or in whole protected by the third party's copyright, you are not allowed to copy, distribute, publicly send, modify the data without consent of the copyright holder, except for personal use, under the copyright law.
In addition, do not use or modify portraits or names of other individuals without their consent, as it may infringe on rights of portrait.
Note that shooting and recording might be restricted at some live performances, shows and exhibitions even for personal use.

- Be careful about the copyright and portrait right when posting photos you shot, etc. on Internet/homepages.

■ Back up content on the product

- Please back up important content recorded or downloaded to the product to an outside source. Content recorded to memory on the product sometimes disappears or is altered by unexpected factors, such as static electricity or a fault, or by repair, mishandling, etc.

■ FCC certification information

- This product is certified by the Federal Communications Commission (FCC). The product's FCC ID is JOYEB1090. You can view this certification in the following way.

How to confirm:

From the standby screen, press  → [Settings] → [More settings] → [About phone] → [Compliance information]

Notes on Waterproof/ Dustproof/Shockproof Properties

The product has the protection rating (JIS C 0920) for water resistance equivalent to IPX5*¹ and IPX8*² as well as dust resistance equivalent to IP5X*³ on the condition that the back cover and external connection terminal cover are completely attached (based on in-house testing).

The product also meets ruggedization test requirements, 19 categories of the US Department of Defense's MIL-STD-810H*⁴ standards (by Company test methods). Product capabilities are confirmed in a test environment, and does not guarantee capabilities under all conditions of actual use. No guarantees are made with regard to non-breakage or non-fault.

Before using the product, thoroughly read "Important Precautions before Use" to ensure correct use. Failure to follow the contents described in these sections may cause the intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a fault.

- *1 IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute from any direction.
- *2 IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.
- *3 IP5X equivalent means protection level that the product will securely maintain its operability as a communication device even after it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours. (Invasion of grit and dust cannot be prevented completely.)
- *4 19 categories of MIL-STD-810H

Drop	Tested by dropping from about 1.22 m in 26 directions onto steel plate Tested by dropping from about 1.8 m in 26 directions onto an iron/ concrete (our Company standard)
Shock	Tested by attaching device to test apparatus and subjecting to shock of 40 G from 6 directions 3 times
Immersion	Tested by immersing in about 1.5 m of water for 30 minutes

Blowing Rain	Tested by subjecting to rainfall of 1.7 mm/min from 6 directions for 30 minutes each direction
Rain Drip	Water resistance tested by dripping from 1 m (15 minutes)
Sand and Dust	Dust resistance tested by subjecting to dust continuously for 6 hours (wind 8.9 m/sec, concentration 10.6 g/m ³)
Humidity	Tested by subjecting continuously for 10 days (humidity 95%)
Solar Radiation	Tested by subjecting continuously for 20 hours to 1,120 W/m ² followed by shielding from radiation for 4 hours, repeated for 10 days.
Vibration	Tested by subjecting to vibration for 3 hours (in 3 directions at 1 hour each/20 to 2,000 Hz)
Temperature Shock	Tested by subjecting to sudden temperature change from -21 to 50 °C continuously for 3 hours
High Temperature Operation	Tested in an operation environment of 50 °C continuously for 3 hours, and a storage environment of 60 °C continuously for 4 hours
High Temperature Storage	

Low Temperature Operation	Tested in an operation environment of -21 °C continuously for 3 hours, and a storage environment of -30 °C continuously for 4 hours
Low Temperature Storage	
Low Pressure Storage	Tested continuously for 2 hours (57.2 kPa/equivalent to altitude of about 4,572 m)
Low Pressure Operation	
Freeze-Thaw	Tested by first subjecting to -10 °C environment with condensation and mist for 1 hour, and then checking operation in a 25 °C , 95% RH environment
Iceing/ Freezing Rain	Tested by exposing to -10 °C chilled water until coated with ice to 6 mm
Spraying salt water	Durability test against salt water by spraying 5% salt water continuously for 24 hours and then drying for 24 hours

Operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Important Items to Remember before Use

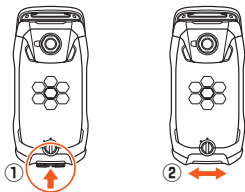
- Make sure the external connection terminal cover is closed firmly and the back cover is completely attached. Water resistance is effective when completely sealed.
- Never open/close the external connection terminal cover or back cover when the product or your hands are wet.
- Do not let the product submerged into or get wet with the liquids (alcohol, seawater, water from a swimming pool, hot water of hot spring, water containing soap, detergent, bath powder, soft drink, alcoholic beverages, seasoning, etc.) other than tap water. Do not use it in a place where it gets wet with pet urine either. If the product gets splashed, immediately rinse it off with tap water.
- Do not place the product directly on sand at a beach, etc. Sand or other small particles might get inside the earpiece/receiver, mouthpiece (microphone), or speaker, causing the volume to drop. If sand gets inside the product from hinges, it might cause overheating or a fault.
- Do not use the product underwater.
- Do not use or leave the product in a humid place such as a bathroom or kitchen for an extended period of time.

- Moisture may still remain after draining. While this will not affect use, you should not leave the product next to items you do not want to get wet. The product may wet clothing, inside of carry bag, etc.
- Drain any water in the earpiece/receiver, mouthpiece (microphone), or speaker that may be affecting audibility.
- The product is not designed to resist water pressure. Avoid exposing to high water pressure or submersing in water for a long period.
- Do not wash the product in a washing machine or ultrasonic bath.
- Do not immerse the product into a bathtub. The product is not designed to be heat resistant.
- The rapid changes of temperature may cause condensation, resulting in malfunction. Wait until the product reaches room temperature before you bring the product from a cold place into a warm bathroom.
- The product does not float on water.
- **External connection terminal cover & back cover**
- Close the external connection terminal cover firmly and make sure the back cover is completely attached. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage.

- Do not wear gloves while opening/closing the external connection terminal cover or removing/attaching the back cover. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage. Before closing the cover, wipe any water, soiling, etc. with a dry, clean cloth, no matter how small.
- Any deterioration or damage with the external connection terminal cover or back cover will affect water resistance.

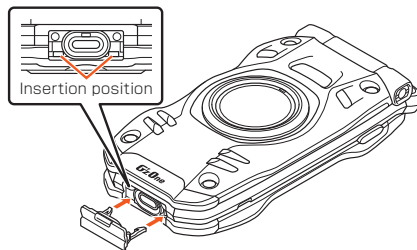
Closing the external connection terminal cover

First reinsert the hinge, and then push in the entire cover ① with the pad of your finger. Next, press with your finger along the direction of the arrow ② to close firmly and make sure there are no gaps in the cover.

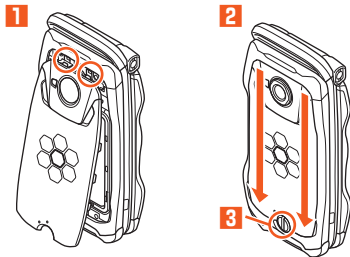


If the external connection terminal cover is detached

Insert the tip part of the external connection terminal cover to the insert position as follows.



Attaching the back cover

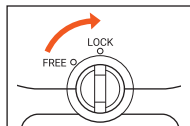


1 Insert diagonally the tip of 2 tabs on the battery cover in slots on the product.

2 Make sure there are no gaps all around the back cover while pressing from top to bottom along the arrow.

3 Rotate the lock knob clockwise to lock the back cover.

Use supplied LOCK Rotating Tool (sample).



■ If any liquid other than water gets on the product

- If anything other than water (seawater, washing detergent, alcoholic beverages, etc.) gets on the product, immediately rinse with water.
- You can wipe the product with an alcohol disinfection sheet or a cloth wet with a small amount of alcohol. We had a wiping test to check chemical resistance of the product using cloths applying the following chemicals, which are used for general alcohol disinfection sheets, to them.
(1) isopropyl alcohol (2) ethanol
(3) sodium hypochlorite

We have confirmed that the product is not discolored or faded appreciably after the test assuming that it is wiped with an alcohol disinfection sheet. However, as we confirmed the product performance under the test environment, we do not guarantee that no discoloration or deformation occurs to the product.

* For details on how to clean the product, refer to "How to Clean the Product" (▶P.43).

- You can wash the product under a mild flow (up to 6 liters per minute) of tap water at room temperature (5°C to 35°C) at a distance of about 10 cm from the faucet or showerhead.

- If soiled, wash by hand without using a brush, etc., holding the product so that the back cover and external connection terminal cover do not open.

■ After the product gets wet

- After becoming wet, drain water, and then without removing the back cover, wipe both the product and back cover with a dry, clean cloth.
- In cold regions, any water on the product may freeze. Using the product with frozen water may cause malfunction. Do not leave water drop on the product.

■ Rubber seal

- The rubber seal around the external connection terminal cover and on the product body when the back cover is opened are important in maintaining water resistance. Do not scratch or remove them.
- Be careful not to pinch the rubber seals when closing the external connection terminal cover or back cover. Trying to close the covers with a seal pinched can scratch the seal and affect water resistance. Any minute particles becoming lodged between contact surfaces (a single hair, etc.), no matter how small, can cause seepage.

- Any liquid other than water on the product can affect product durability.
- Do not insert pointed objects in the external connection terminal cover or back cover. Doing so may damage/deform the product or scratch the seals, allowing water seepage.
- Parts used for maintaining water resistance should be replaced every 2 years regardless of their appearance. Contact your nearest au shop/au Style for replacement.

■ Heat resistance

- Do not submerge the product in hot water or get it wet with hot water. Do not use the product in saunas or expose it to hot air from hair dryer, etc. The product is not designed to be heat resistant.

■ Shock

- The product shock resistance assumes usage in daily situations; subjecting the product to excessive shock such as by throwing or causing/letting the product fall forcefully may break the product.

How to Clean the Product

Wipe off stains on the product using a foam type hand soap or alcohol, etc. following the procedures below.

When Using a Foam Type Hand Soap/Body Soap

1 Remove the cables from the product completely and turn it off

For details on how to turn the power off, refer to "Turning the Power Off" (▶P.76).

2 Apply a form type hand soap/body soap to a soft cloth and wipe the product quickly with it

Be careful not to allow the foam type hand soap, etc. to come into the holes such as the earpiece/receiver or mouthpiece (microphone), etc.

3 Rinse the product until foams are removed completely

Wash the holes such as the earpiece/receiver or mouthpiece (microphone), etc. for approximately 30 seconds with running water.

4 Drain the holes such as the earpiece/receiver or mouthpiece (microphone), etc. thoroughly

For details on draining, refer to "Draining the Product" (▶P.45).

5 Dry the product thoroughly and make sure that no waterdrops remain on it

For details on drying the product, refer to "Draining the Product" (▶P.45).

■ When Using Alcohol

1 Remove the cables from the product completely and turn it off

For details on how to turn the power off, refer to "Turning the Power Off" (►P.76).

2 Apply small amount of isopropyl alcohol, ethanol, or sodium hypochlorite to a lint-free soft cloth and wipe the product with it

- * We have confirmed that the product is not discolored or faded appreciably after the test assuming that it is wiped with an alcohol disinfection sheet. However, as we confirmed the product performance under the test environment, we do not guarantee that no discoloration or deformation occurs to the product.
- * The product performance is confirmed under the test environment. We do not guarantee that nothing wrong occurs to the product.
- * Use isopropyl alcohol, ethanol, or sodium hypochlorite sold for disinfection after reading instructions for each thoroughly. Improper use may result in a negative influence on human body or catching fire.

■ Notes

- Remove commercially-available accessories (strap, etc.). For handling commercially-available accessories, refer to notes for each.
- The product is not designed to resist water pressure. Avoid exposing to high water pressure or submersing in water for a long period.
- As the desktop holder (KYY31PUA) (sold separately) is not waterproof, do not wipe it using a cloth applying a foam type hand soap or alcohol, etc. to it.
- When cleaning the product, make sure that the back cover is closed securely.
 - * Use a foam type hand soap/body soap manufactured by domestic manufacturers. Do not mix different types of form type hand soaps/body soaps.
Do not use a hand soap for kitchen, for business use, additive-free, or alkaline, a body soap for business use, additive-free, or alkaline, a solid soap, detergent, bath salt, shampoo, conditioner, facial cleanser, make-up remover, or toothpaste, etc. If one of these above is attached to the product, wash it with running water immediately.

Precautions on Charging

- Accessories and optional accessories are not water/dust resistant. Note the following before and after charging.
- Never charge the battery if the product is wet. Doing so may cause fire, burns, injuries, or electric shock.
- Make sure the product is not wet. If charging after the product has gotten wet, first drain water well and wipe with a dry, clean cloth, etc., before placing in the desktop holder (KYY31PUA) (sold separately) or opening the external connection terminal cover.
- If you opened the external connection terminal cover to charge, close the cover firmly after charging. To prevent seepage from the external connection terminal cover, you should charge using the desktop holder (KYY31PUA) (sold separately).
- Do not touch the specified charger (sold separately), desktop holder (KYY31PUA) (sold separately) with wet hands. Doing so may cause electric shock.
- Do not expose the specified charger (sold separately) and desktop holder (KYY31PUA) (sold separately) to water. Do not use it near water, such as in a bathroom, shower room,

kitchen, or washroom. Doing so may cause fire, burns, or electric shock. Do not bring it into a bathroom, etc. even when you are not charging with it. Doing so may cause fire, burns, or electric shock.

Draining the Product

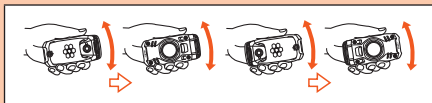
If you use the product after it gets wet, drain the earpiece/receiver, mouthpiece (microphone), speaker, and charger terminal. Water remaining in those parts might wet your clothes or bag, or the sound might become hard to hear. Follow the steps below to drain water.

- 1 Wipe water thoroughly on the surface of the product with a clean dry lint-free cloth**



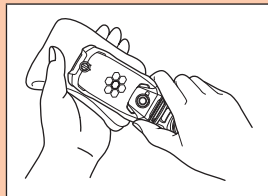
2 Shake the product

- ① Hold the product firmly and shake it in the direction of arrows until water does not come out.
- * When shaking the product, stay alert to your surroundings.
 - * Be careful not to have the product pop out, and hold it firmly to drain water.



- ② Wipe drained water.
- * Water is particularly difficult to drain from the earpiece/receiver, mouthpiece (microphone), speaker, and charger terminal. Hold the product with each part facing downward and pat on a cloth.
- ③ Place the product on a dry towel or cloth, then leave it at room temperature for a while.

- ③ Gently pat the product on a lint-free, dry, clean cloth, etc. and wipe away any water in gaps in the earpiece/receiver, mouthpiece (microphone), speaker, hinges, external connection terminal, etc.



- ④ Leave the product for 1 hour or more at room temperature to dry after removing drained water thoroughly

Even after you take these procedures, water may remain on the product. Do not place the product near things that you do not want to wet.

Also, take care not to wet your clothes, bag, etc.

Notes on Using Bluetooth®/ Wireless LAN (Wi-Fi®) Function

- The Bluetooth® and wireless LAN (Wi-Fi®) functions of the product conform to domestic standards of Japan, FCC standards, and have been certified.
- In some countries/regions, the use of the Bluetooth® and wireless LAN (Wi-Fi®) functions may be restricted. If you are using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is operated by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
- Do not use this product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
- Subjecting this product to magnetic or electrical noise might increase noise and prevent it from performing communications. (This product is particularly susceptible to noise when used near a microwave oven.)

- Using this product near a TV, radio or similar appliance might cause reception interference and disrupt TV images.
- Searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near the product or the same channel is being used.
- Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.
- The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

Cautions on Using 2.4 GHz Band

- The frequencies used by the Bluetooth® and/or wireless LAN (Wi-Fi®) functions of the product are in the 2.4 GHz band. In this frequency band, other similar wireless stations, in-plant wireless stations for mobile unit identification that require a license to use, such as factory production lines, specific small power wireless stations that do not require licenses, amateur wireless stations (collectively called "other wireless stations" from here on) are operated in addition to home electrical appliances such as microwave ovens, devices for industrial, scientific and medical devices.
 1. Before using the product, make sure that "other wireless stations" are not in operation nearby.
 2. In the event that instances of radio wave interference have occurred between the product and "other wireless stations", immediately either relocate the product or stop operation of the device (stop the emission of radio waves).
 3. If unsure or require assistance, contact an au shop/au Style or Customer Center.



memo

- ◎ The connections between this product and all other Bluetooth® and wireless LAN (Wi-Fi®) devices have not been confirmed. Therefore, connections with all Bluetooth® and wireless LAN (Wi-Fi®) devices are not guaranteed.
- ◎ This product supports security features for wireless communications that are compliant with the Bluetooth® and wireless LAN (Wi-Fi®) standard specifications, but the security may not be sufficient depending on the usage environment and configuration. Be careful when making data communication using Bluetooth® or wireless LAN (Wi-Fi®) function.
- ◎ Wireless LAN (Wi-Fi®) has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured. You are recommended to configure security settings before use at your decision and responsibility.
- ◎ The Company assumes no responsibility for leakage of data or information that may occur during Bluetooth®/wireless LAN (Wi-Fi®) communication.

© Since Bluetooth® and wireless LAN (Wi-Fi®) functions use the same frequency band, using the both functions at the same time may cause radio wave interference resulting in decreased communication speed or disconnection from the network. If connection fails, stop using either of the Bluetooth® and Wireless LAN (Wi-Fi®) functions.

Bluetooth® and wireless LAN (Wi-Fi®) functions of the product use frequencies in the 2.4 GHz band.

-Bluetooth® function: 2.4FH1/XX1



This product uses the 2.4 GHz band. FH-SS is used as the modulation scheme. The interference distance is about 10 m or less. The band of mobile unit identification devices cannot be avoided.

-Wireless LAN (Wi-Fi®) Function: 2.4DS4/OF4



This product uses the 2.4 GHz band. DS-SS and OFDM are used as the modulation schemes. The interference distance is about 40 m or less.

This means that all bandwidths are used, and that band of mobile unit identification devices can be avoided.

- Available channels vary depending on countries.
- For use in an airplane, check with the airline company in advance.

Security Code/PIN Code

Notes on Security Code

The product has various security codes that you can use.

The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts.

Be sure to change initial codes to your own codes before using the product.

Security code

Example of usage	①To do remote operation of voice mail and call forwarding services from a fixed-line phone ②To use Customer Center and to do various inquiries, applications, and modifications on the au homepage
Initial value	A four-digit number chosen by the customer and noted on the application form

■ Screen lock

Example of usage	To set/cancel the screen lock setting
Initial value	None

■ Application lock number

Example of usage	To use "Contacts lock"/"Email lock"/"+Message lock"/"All reset" etc.
Initial value	None

■ Notes on PIN Code

■ PIN Code

To prevent unauthorized use of the SIM card by a third party, you can set the product to require PIN code entry every time the power is turned on. You also need to enter PIN code when setting whether PIN code entry is required. If PIN code is incorrectly entered three times consecutively, the PIN code will be locked. You can unlock the PIN code using PUK code.

- At the time of purchase, the PIN code is "1234", and entry is not required. You can change the PIN code to any 4- to 8-digit number and the product to require entry if necessary.
- To use the product with a PIN code required, be sure to change the PIN code to your own number you have chosen.

■ PUK Code

In case PIN code is locked, you can unlock it by entering PUK code.

- PUK code is an 8-digit number given at the time of purchase, which is printed on the back side of the plastic card on which your SIM card is attached.
- After entering PUK code, you need to set a new PIN code.
- If PUK code is incorrectly entered ten times consecutively, contact an au shop/au Style, Toyota store, or Customer Center.
- PIN code is not reset by initializing the product.

<Please copy this section and use>

[Password entry field]	
au ID	Screen Lock: Lock No.
au ID password	Screen Lock: Password

- * Strictly manage your account and password to prevent a third party from obtaining them.

Notes on Data Communication Charges

- Since constant Internet connection is possible with the product, data communication may be performed automatically by some applications, resulting in high data communication charges. Therefore, subscription to a data flat-rate service/data communication charge discount service is recommended.
- Connection for browsing homepages, downloading applications, communication using applications, sending/receiving e-mails and configuring various settings is by the Internet, and data communication charge applies.

Notes on Call Charges

- When you end a call, make sure to disconnect the call. If you forget to disconnect, the call charges may be higher.

Notes on Applications

- To download applications, first set an au ID and download from au Smart Pass. For details on setting an au ID, refer to "Initial Settings" (▶P.77).

This product does not permit use of Google Play™ or EZweb.

- Be sure to check the security of the application, then install it at your own risk. Some applications may affect other applications or whole operations of the product. In addition, they might cause virus infection, damage various data, and send out your location information, usage history or personal information stored in your cell phone via the Internet.
- The Company assumes no responsibility for any problems that might be caused by applications you have installed. In such case, you may be charged a repair fee even during the warranty period.
- The Company assumes no responsibility for any disadvantage brought to you or any third party by applications you have installed.
- Some applications require that a microSD memory card be inserted.

- Some applications keep the screen turned on while they are active, or rapidly drain the battery while running in the background.
- Changes to method of operation or to screen display may occur without notice due to version upgrades of applications installed on the product. Note that there may be differences with descriptions in this manual.

Cell Phone Etiquette

■ Use of Cell Phones is Not Allowed in the Following Places!

- Do not listen to music, watch videos while driving a car or motorbike, or riding a bicycle. Use of cell phones while driving a car or motorbike is prohibited by law. (Use of cell phones while riding a bicycle may also be punishable by law.) In addition, stay alert to the traffic around you even when walking. Surrounding sounds might not be heard clearly, and gazing at the screen may distract your attention causing a traffic accident. Be especially careful at railroad crossings, station platforms and pedestrian crossings.
- Since using the product on airplanes is restricted, follow the instructions given by the respective airlines.

■ Be Considerate of People Around You

- Do not make calls in theaters, museums, libraries, and other similar places. Turn power off or turn on manner mode so as not to disturb others around you with your ringtones.
- Do not use the cell phone outside in town where you might hinder other pedestrians.
- Viewing a cell phone screen while walking is a serious hazard. Do not suddenly stop to talk on/operate the cell phone or do so while walking.
- Move to areas where you will not inconvenience others on bullet trains, in hotel lobbies, etc.
- Refrain from talking in a loud voice.
- Be careful of sound leakage from earphones in trains or other places with many people around you.
- Obtain the permission of other people before you take their photos with the cell phone's camera.
- When using the camera, follow common rules of etiquette regarding camera use.

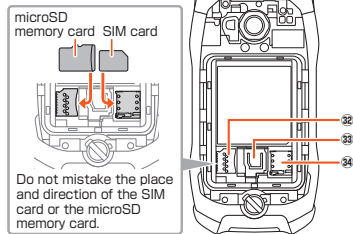
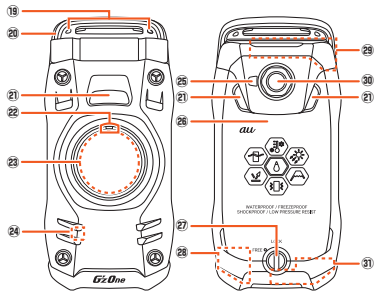
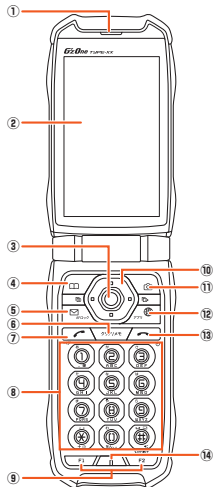
- Some people close to you in crowded places such as packed trains may be using a cardiac pacemaker. Turn on "Airplane mode" or turn the cell phone off in such places.

How to set Airplane mode:

From the standby screen, press  → [Settings] → [Wireless/Network] → Checkmark "Airplane mode"

- Abide by the rules of hospitals and other medical institutions where it is forbidden to use or carry cell phones.

Names and Functions of Parts



① Earpiece/receiver

Hear the other party's voice on call, play sound of Answering memo, etc.

② Display (main display)

③ ● Center key

Decides the menu or items to select.

From the standby screen, press the key to display the main menu. Holding down for at least 1 second in the standby screen disables the long-pressing operation of manner/shutter key when the product is folded (▶P.98).

④ ☐ Phone book key

In the standby screen, press to activate the phone book menu. Holding down for at least 1 second in the standby screen displays the phone book edit screen.

⑤ ☐ Mail key

In the standby screen, press to activate e-mail. Holding down for at least 1 second in the standby screen activates +Message (SMS).

⑥ クリア Clear/Memo key

While using the product, return to the previous screen.

From the standby screen, press the key to display the answer memo list screen.

Holding down for at least 1 second in the standby screen sets/cancels the auto answering function.

⑦ ☑ Call/Pair key

From the standby screen, press ☑ without entering a phone number to display the confirmation screen of pair registering. And register a person to pair to use the pair function (▶P.117). Holding down for at least 1 second in the standby screen activates the fake incoming call function to use.

⑧ 〇 - 〇, ✕, # Number keys

Enters phone numbers or characters. Holding down # for at least 1 second: Toggles the pointer ON/OFF while the pointer-capable function/application is activated (▶P.79).

⑨ - Custom key 1 - 2

Activate an application assigned to each key.

Hold down for at least 1 second to perform operations below with each key.

Holding down  for at least 1 second:

Displays the application history.

Holding down  for at least 1 second:

Displays the notifications.

⑩ Cursor key

Moves the cursor up/down/left/right, or activates functions.

 Left key/incoming call history

 Right key/outgoing history

 Up key

 Down key

⑪ Camera key

In the standby screen, press to activate the camera function. Holding down for at least 1 second in the standby screen displays the folder list of data folder.

⑫ Browser key

In the standby screen, press to display the browser menu.

Holding down for at least 1 second in the standby screen displays the Application screen (▶ P.94).

⑬ Power/End call key

While using the product, end call or exit functions. Holding down for at least 1 second turns the product on or off.

⑭ Mouthpiece (microphone)

Relays your voice to the other party. Or used for recording the voice sound. Take care not to cover with your fingers, etc.

⑮ External connection terminal

Used to connect Type-C Common AC Adapter O1 (sold separately) or desktop holder (KYY31PUA) (sold separately).

⑯ External connection terminal cover

⑰ マナー/シャッター Manner/Shutter key

In the standby screen, press to display the manner menu. In the standby screen or with the product closed, hold down to enter/exit the manner mode.

Press to light or switch the sub-display with the product closed.

Press to capture/save a photo while the camera is activated.

⑱ Charging terminal

Terminal for charging with the desktop holder (KYY31PUA) (sold separately).

⑲ Strap eyelet

⑳ Strap/belt eyelet

㉑ Speaker

Ringtones, alarms, etc. sound from here.

㉒ Charging/Notification indicator

Lights red during charging. Flashes according to settings for new call or new mail.

For details, refer to "Charging/Notification Indicator" (▶P.58).

㉓ Sub-display

Notifies you with information when a call is received, new mail is received, an alarm sounds, etc.

㉔ Sub-microphone (for noise canceling/recording movie sound)

㉕ Photo light/flash light

Lights when using the photo light/flash light.

㉖ Back cover

㉗ Lock knob

㉘ Built-in GPS/Wi-Fi®/Bluetooth® antenna*1

㉙ Built-in main antenna*1

㉚ Camera (lens)

㉛ Built-in sub antenna*1

㉜ microSD memory card slot*2

㉝ Stopper

㉞ SIM card slot*2

*1 The antenna is built into the product. Covering the antenna with your hand might affect communication quality.

*2 For details on inserting/removing the SIM card and the microSD memory card, refer to "Inserting/Removing the SIM Card" (▶P.64) and "Inserting/Removing the microSD Memory Card" (▶P.68).

Charging/Notification Indicator

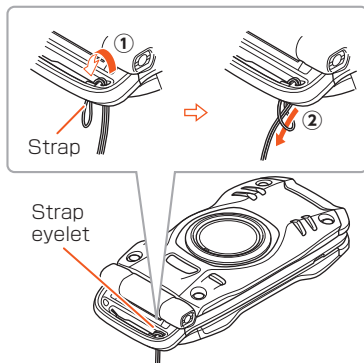
Lighting/Blinking the charging/notification indicator notifies you of the timing for charging, charging status, missed calls, or new mail, etc.

LED Color and Functioning	Notification Contents
Light-up in red	Indicates that the product is in charging.
Flashing in blue	Indicates missed calls, notification messages, or new +Message (SMS) when receiving a call*.
Flashing in red	Indicates a charging abnormality.

* These are default settings. You can change the Charging/Notification indicator setting in "Sound/Notification" (▶ P.149) of the settings menu.

How to Attach a Strap

- 1 Thread a strap through the strap eyelet (①)
- 2 Thread a strap through the front end of strap string (②)



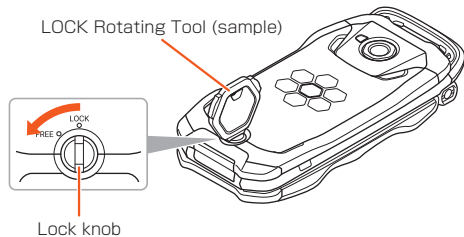
Installing/Removing the Battery Pack

Attach/remove the battery pack and back cover after turning off the product.

- Use the specified battery pack of the product.
- Always use LOCK Rotating Tool (sample) to rotate the lock knob.

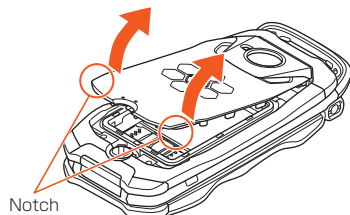
Installing the Battery Pack

- 1 Use LOCK Rotating Tool (sample) to turn the lock knob in the direction of "FREE"**



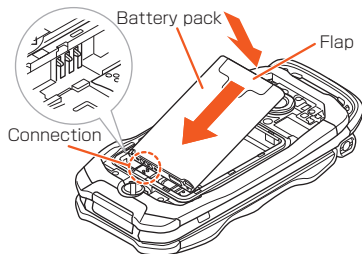
- 2 Remove the back cover of the product**

Lift the back cover side by side by the notch at its left/right using LOCK Rotating Tool (sample) or fingertips (fingernail, etc.) in the direction shown to remove.



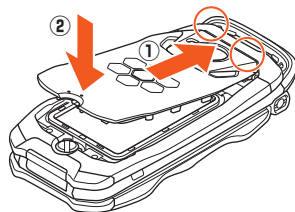
3 Install the battery pack

Confirm the position of connection, and then slide the battery pack in and press it firmly into place. Confirm the flap is sticking out of the battery pack.



4 Attach the back cover

Insert diagonally the tip of 2 tabs on the battery cover in slots on the product (①), and press at the bottom of the back cover (②) into place.



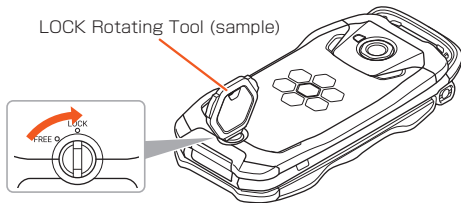
5 Press firmly to make sure there are no gaps around the back cover

Make sure there are no gaps while pressing along the arrow.



6 Use LOCK Rotating Tool (sample) to turn the lock knob in the direction of "LOCK"

LOCK Rotating Tool (sample)



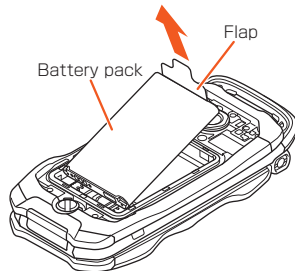
memo

- Attach the battery pack after checking that SIM card and microSD memory card are firmly in place.
- Close the back cover firmly and make sure there are no gaps around the back cover to maintain water resistance.
- Attaching the back cover incorrectly may cause damage.

Removing the Battery Pack

- 1 Use LOCK Rotating Tool (sample) to turn the lock knob in the direction of "FREE"
- 2 Remove the back cover of the product
(▶P.59 "Installing the Battery Pack")

- 3 Pull up the flap off of the battery pack to remove



- 4 Attach the back cover
(▶P.59 "Installing the Battery Pack")

SIM Card

The SIM card contains customer phone number and other information.

SIM lock is disabled for the product.

For au Nano IC Card O4 LE

(Back) (Front)



IC (metal) part



memo

- ◎Note that mishandling the SIM card might cause malfunction or damage. Remember the following points.
 - Do not touch the metal part of the SIM card.
 - Check the correct insert direction.
 - Do not forcefully attach/remove the card.
- ◎If the SIM card is not attached correctly or the SIM card has any abnormality, the error message is displayed.
- ◎Be careful not to lose the removed SIM card.
- ◎Do not insert your SIM card with a conversion adapter attached. Doing so may cause malfunction.

When SIM Card is Not Inserted

When the SIM card is not inserted, the following operations are unavailable. "2" appears on the status bar.

- Making*/Receiving a call
- Sending/receiving SMS
- Sending/receiving +Message
- Initial settings and sending/receiving of e-mail (@au.com/@ezweb.ne.jp)
- PIN code setting
- Checking your phone number and e-mail address of the product

Besides the items above, functions that require your phone number may also be unavailable.

* Emergency calls such as 110 (Police), 119 (Fire/Ambulance), 118 (Maritime rescue) are also unavailable. However, only emergency calls may be available in overseas. (Emergency call numbers differ depending on the countries/regions.)

PIN Code Limit Settings

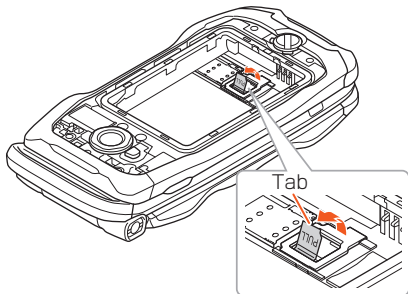
To protect your personal information, you can limit unauthorized use of the SIM card by a third party by changing PIN code or locking SIM card (►P.50 "PIN Code")

Installing/Removing the SIM Card

Attach/Remove the SIM card after turning off the product and removing the battery pack.

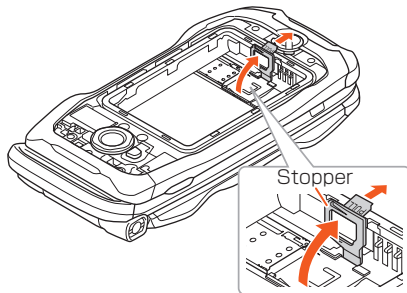
Inserting the SIM Card

- 1 Turn the power off and remove the battery pack**
(►P.62 "Removing the Battery Pack")
- 2 Raise the tab in the direction shown below**



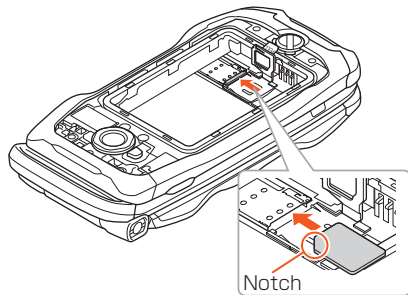
- 3 Pull the tab and raise the stopper in the direction shown below**

Be careful not to raise the stopper forcefully. May cause damage.



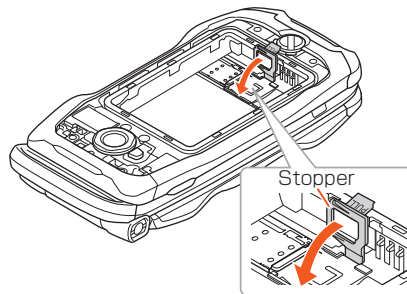
- 4 Slide the SIM card in the direction shown below with the terminal (metal) part downwards until it clicks**

Check the correct direction of the notch.



- 5 Lower the stopper until it clicks locked**

If the stopper is difficult to close, raise the stopper again and make sure the SIM card is installed all the way.



- 6 Install the battery pack and back cover**

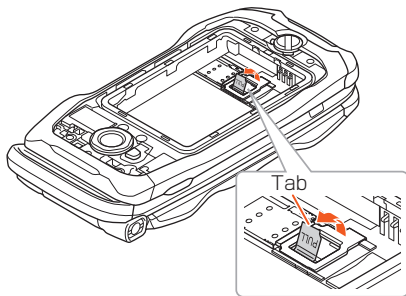
(► P.59 "Installing the Battery Pack")

Removing the SIM Card

- 1 Turn the power off and remove the battery pack

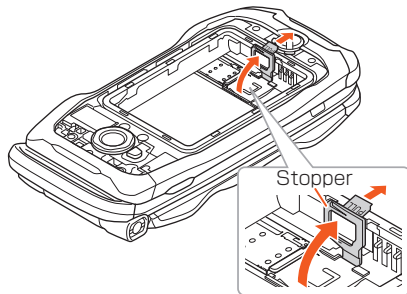
(► P.62 "Removing the Battery Pack")

- 2 Raise the tab in the direction shown below

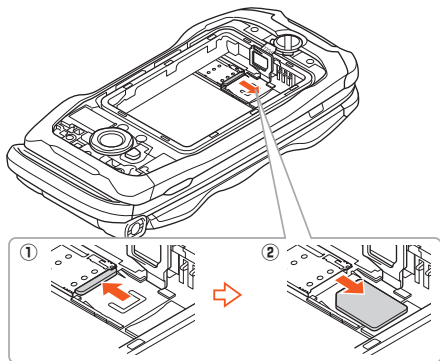


- 3 Pull the tab and raise the stopper in the direction shown below

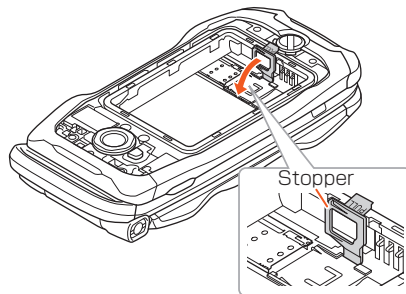
Be careful not to raise the stopper forcefully. May cause damage.



- 4** Push the SIM card until it clicks (①), and then slide the card to remove (②)



- 5** Lower the stopper until it clicks locked



- 6** Install the battery pack and back cover
(► P.59 "Installing the Battery Pack")

Inserting/Removing the microSD Memory Card

Inserting the microSD Memory Card

Attach the microSD memory card after turning off the product and removing the battery pack.

1 Turn the power off and remove the battery pack

(▶P.62 "Removing the Battery Pack")

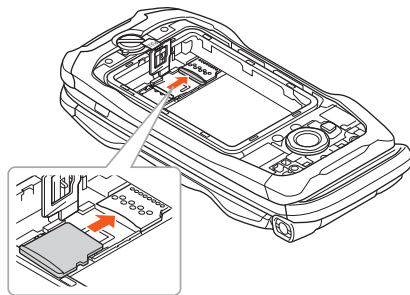
2 Raise the tab (▶P.64)

3 Pull the tab and raise the stopper (▶P.64)

Be careful not to raise the stopper forcefully. May cause damage.

4 Slide the microSD memory card in the direction shown below with the terminal (metal) part downwards, and insert the card in the microSD memory card slot

Note the orientation of the microSD memory card.



5 Lower the stopper until it clicks locked (▶P.65)

If the stopper is difficult to close, raise the stopper again and make sure the microSD memory card is installed all the way.

6 Install the battery pack and back cover

(▶P.59 "Installing the Battery Pack")



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◎Make sure that the top/bottom and front/rear of the microSD memory card are facing correctly.

Trying to force a wrongly oriented card into the slot could make it impossible to remove the card or result in damage.

◎Do not touch the terminal part of a microSD memory card.

Removing the microSD Memory Card

Remove the microSD memory card after turning off the product and removing the battery pack.

1 Turn the power off and remove the battery pack

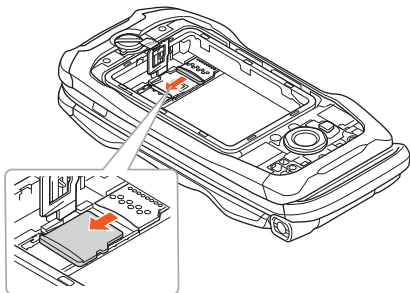
(▶P.62 "Removing the Battery Pack")

2 Raise the tab (▶P.64)

3 Pull the tab and raise the stopper (▶P.64)

Be careful not to raise the stopper forcefully. May cause damage.

- 4** Slide the microSD memory card in the direction shown below, and remove the card from the microSD memory card slot



- 5** Lower the stopper until it clicks locked (►P.65)

- 6** Install the battery pack and back cover

(►P.59 "Installing the Battery Pack")



memo

- Be careful not to pull out the microSD memory card forcefully. Doing so may cause malfunction or data erasure.
- After using the product for a long time, the removed microSD memory card may become warm. This is not a malfunction.

Charging

The battery pack is not fully charged at the time of purchase. Charge the battery sufficiently before use.

- While charging, the charging/notification indicator illuminates in red. When charging is finished, the charging/notification indicator goes out.



memo

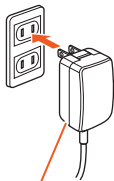
- ◎ The product may become warm while charging, depending on the situation, but this is not abnormal.
- ◎ Charging the product while using the camera function, the charging time may take longer than usual.
- ◎ When you operate the product with the specified charger (sold separately) connected, the product may repeat short-time charging/discharging resulting in short battery life.
- ◎ When temperature of environment or the product is high or low, charging may be slow or stopped. Charge the battery at room temperature as much as possible.

- ◎ If the charging/notification indicator blinks in red, check if the phone is connected correctly, etc. If the indicator keeps blinking, stop charging and then contact an au shop/ au Style or Repair and Delivery Support Center.
- ◎ Right after "100% ■" is displayed while charging, the charging/notification indicator may not turn off, but the indicator will turn off soon and the charging will be complete.
- ◎ After charging the product, close the external connection terminal securely so that any water or dusts do not come into the product. In addition, do not pull it hard or twist it.
- ◎ When charging with a desktop holder (KYY31PUA) (sold separately), do not use the external connection terminal of the product; otherwise, it may result in malfunction as well as the product cannot be charged properly.
- ◎ Keep a metal accessory or conductive materials (metal pieces, pencil lead, etc.) from coming in contact with the connection terminal and prevent them from getting inside.

Charging with the AC Adapter

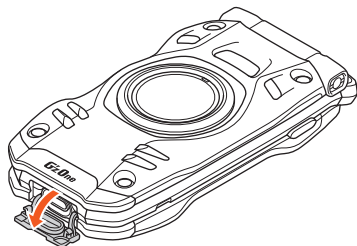
How to charge the product using Type-C Common AC Adapter O1 (sold separately) is described here. For details on the specified AC adapter (sold separately), see "Related Accessories" (►P.160).

- 1 Insert the power plug of Type-C Common AC Adapter O1 (sold separately) into an outlet (100 to 240 VAC)**



Type-C Common AC Adapter O1
(sold separately)

- 2 Open the external connection terminal cover of the product**



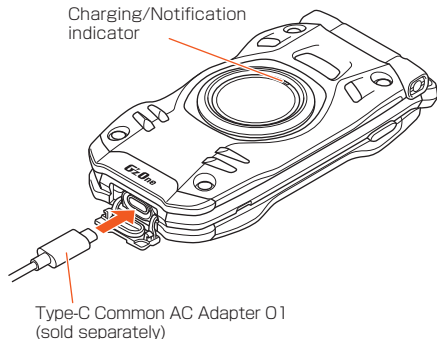
3 Insert the USB Type-C plug of Type-C Common AC Adapter 01 (sold separately) straight into the external connection terminal

The USB Type-C plug is reversible and can be inserted to the terminal whichever side is up.

Make sure the charging/notification indicator of the product blinks in red.

When the battery power turns on, "B" appears on the status bar.

When charging is finished, the charging/notification indicator goes out.



4 When charging is complete, pull out the USB Type-C plug of Type-C Common AC Adapter 01 (sold separately) straight from the external connection terminal

5 Close the external connection terminal cover

6 Unplug the power plug of Type-C Common AC Adapter 01 (sold separately) from the outlet



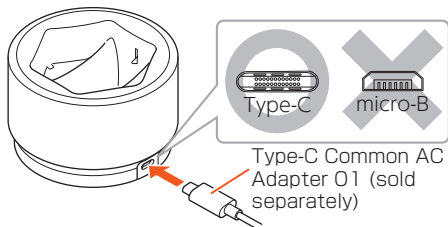
memo

- ◎Note that applying unnecessary force with an external device connected to the external connection terminal may cause damage.
- ◎When the battery is charged in the case that the batteries run out, the charging/notification indicator may not turn on soon, but charging is started.

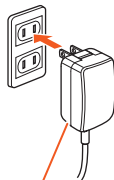
Charging with the Desktop Holder and the Specified AC Adapter

How to charge the product using the desktop holder (KYY31PUA) and Type-C Common AC Adapter 01 (sold separately) is described here. For details on the specified AC adapter (sold separately), see "Related Accessories" (►P.160).

- 1 Insert the USB Type-C plug of Type-C Common AC Adapter 01 (sold separately) to the connection terminal of the desktop holder (KYY31PUA)**



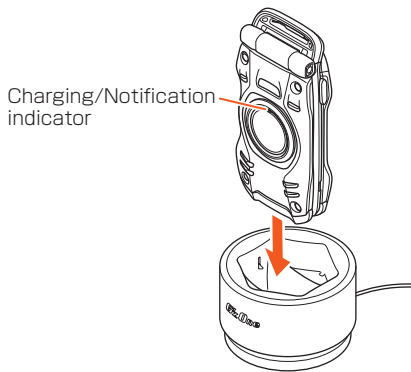
- 2 Insert the power plug of Type-C Common AC Adapter 01 (sold separately) into an outlet (100 to 240 VAC)**



Type-C Common AC Adapter 01 (sold separately)

3 Mount the closed product in the desktop holder (KYY31PUA)

Put the product in the direction shown below. Note the orientation of the product and desktop holder (KYY31PUA) (sold separately), and insert the product straight. Make sure the charging/notification indicator of the product blinks in red. When charging is finished, the charging/notification indicator goes out.



4 When charging is complete, pull the product out from the desktop holder (KYY31PUA) (sold separately)

5 Unplug the power plug of Type-C Common AC Adapter 01 (sold separately) from the outlet

Turning the Power On/Off

Turning the Power On

1 Hold down for at least 2 seconds

- For the first time you turn on the product, the initial setting activates. You need to set as required.



memo

- ◎ It may take longer for the product to display the standby screen when you turn the power on because the loading time of the SIM card takes long. The keys may become invalid while activating depending on the situation, but this is not abnormal.

Turning the Power Off

1 Hold down for at least 1 second

2 [Yes]

Forcing the Product to Shut Down and Restart

You can force the product to power off and reboot when the screen does not respond, or the power cannot be turned off.

1 Hold down and for at least 11 seconds



memo

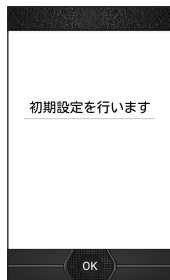
- ◎ If you turn off the product forcibly and restart, an unsaved data will be lost. Do not perform except when the product does not respond.

Initial Settings

At the first time of power-up, a screen for making initial settings is displayed, and you can set your au ID.

An au ID is an identifier for customers using au services. Register your au phone number as your au ID. By setting an au ID, you can use various services provided by au such as "au Smart Pass", "My au", and "au PAY".

1 ●

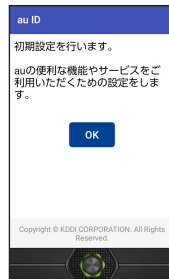


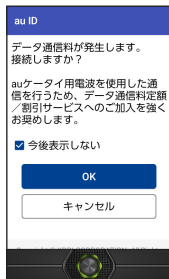
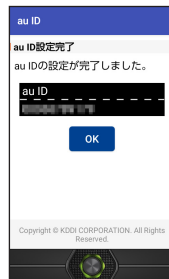
2 Confirm the contents → ●

3 [許可する (推奨) (Allow (Recommended))]

- Confirm the details with ⓘ (詳細説明 (Advanced)) as necessary.
- Selecting [許可しない (Do not allow)] may display the confirmation screen when using a function.

4 Confirm the contents → ● → ●
→ ●



5 Confirm the contents → [OK]**6 The au ID setting complete screen appears → [OK]**
au ID setting is complete and finish initial settings.

Using the Pointer

The product uses /// to operate the pointer. Activate a Pointer-capable function/application and turn the Pointer ON to use the on-screen pointer.

1 Activate a pointer-capable function/application

- " (OFF)"/" (ON) is displayed in the status bar, and "", etc. (pointer) is displayed when the pointer is ON.
- If the Pointer is OFF, refer to "Turn ON the Pointer" (▶P.79).
 - If a confirmation screen is displayed, confirm the content and select "Close this screen". Checkmark "Don't ask again" to no longer display the confirmation screen when next activating the Pointer.

Pointer Operation

Move the pointer on the screen up/down/left/right to operate the browser, etc.

■ Turn ON the Pointer

1 Activate a pointer-capable function/application and hold down for at least 1 second

Toggle the pointer ON/OFF.

- Key operation (except ////) is still possible when the pointer is ON (except some applications).

■ Move

By pressing ///, and you can move the pointer up/down/left/right. Also, by pressing  and , or  and  at the same time, you can move the pointer diagonally.



Select

With the pointer at buttons or items to select, the buttons or items are confirmed (action) by pressing ●.



Scroll

With the pointer at the up/down/left/right edge of the screen, move toward off the screen using ◀/▶/◀/▶.



- By holding down ● for at least 2 seconds, the Pointer changes to "✚", and you can scroll the screen using ◀/▶/◀/▶.

Switching to English Display

You can switch the display from Japanese to English.

1 From the standby screen, press

The main menu is displayed.

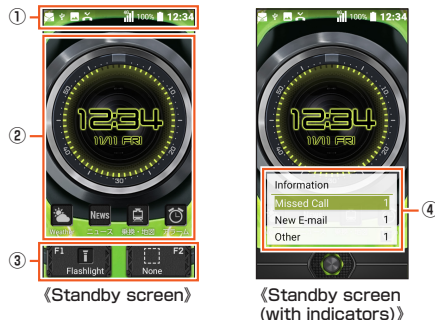
2 [設定 (Settings)] → [その他の設定 (More settings)] → [言語と入力 (Languages & input)] → [言語 (Language)] → [English] →

* The message "起動中のアプリ、メール送受信、ダウンロードなどが終了される場合があります。変更しますか？" (Applications, mail transmission/reception, and downloads may be terminated. Change the language?) appears. Confirm the content and then [はい (Yes)].

Using the Standby Screen

Check the status of the product in the standby screen.

■ Viewing the Standby Screen



① Status bar

Notification and status icons are displayed (▶ P.83).

② Widget area

Use widgets and applications.

- "Widget" is an indicator by which you can easily check information in the standby screen such as clock, calendar, etc.

③ Indicator of functions assigned to each custom key

Functions assigned to **F1** **F2** are displayed.

④ Indicators

Notifications for missed calls, new e-mail/+Message (SMS), etc. are displayed.

You can hide indicators by pressing **☐** / **クリア**.

- Select a notification → Press **●** or activate an application and confirm the contents to erase the indicator.

■ Using Widgets and Indicators

You can use the widgets and indicators in the standby screen.

■ Using Widgets

1 From the standby screen, press

☒ → **Select a widget** → **●**

- You can also select a widget with **☒** from the widget selection screen.

■ Selecting Indicators

1 Select an option → **●**

- When the indicators are not displayed, close the product and open it again to display the indicators.

■ Editing Widgets in the Standby Screen

Edit widgets displayed in the standby screen.

1 When the standby screen is displayed, press **☒** → **☐** (Edit)

2 Select a widget to edit or an open space → **●**

3 Add	Add a widget to the selected open space. Select the widget you want to add from "Widget" or "Application".
Sort	Sort selected widgets. To sort, move a widget you want to move to a new position → ● .

Delete	Delete a selected widget. Widgets are deleted only from the screen, not from the main unit completely. Therefore, you can add deleted widgets again.
Change clock color	Change the color of the selected world clock widget.

Monitoring the Product's Status

Viewing Icons

Notification icons for missed calls, new mail, and running operations are displayed on the left of the status bar, and status icons for product status are displayed on the right.

Main Notification Icons

Icon	Description
	Missed call
 / 	Message of new e-mail/E-mail on mail server
	New +Message/New SMS
	Call in progress, call arriving
	VoLTE call in progress
	Auto answering exists
	Internal memory low
	Screenshot exists
	Software update available
	Icons collected • It is displayed when all of the icons cannot be displayed on the status bar.

Main Status Icons

Icon	Description
	Time
	Battery level : 100% : Empty : Charging
	Airplane mode is set
	Signal strength (Receiving electric field) : Level 4 : Out of service area : In communication • An icon for the network is displayed. : 4G (LTE) available : Roaming (communication mode according to the network is also shown)
	SIM card uninserted
	Manner mode status : Manner mode : Drive mode : Silent mode
	During a call using hands-free
	In-call microphone is "OFF"
	Wi-Fi® signal strength - : Level display : In communication
	Bluetooth® in use : Standby : Connected

Icon	Description
	Auto answering set : Set : Full

Notification Panel

In the notification panel, you can check notifications and activate applications. Also, you can quickly toggle frequently-used functions such as Wi-Fi® or Bluetooth®, and other applications by using Quick settings.

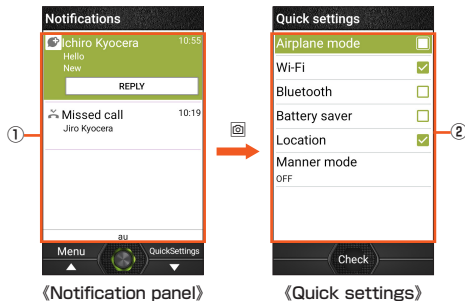
1 Hold down for at least 1 second

The notification panel is displayed.

- From the standby screen, you can also display the notification panel by pressing → Select the status bar → .

■ Quick Settings

When the notification panel is displayed, press  (QuickSettings) to switch the notification panel to Quick settings.



① Notification area

Check the product status and notification content.

② Settings menu

Set frequently-used functions to ON/OFF.

■ Using the Notification Panel

1 Select a notification you want to use in the notification panel →

You can activate the application corresponding to a notification.

■ Deleting notifications

1 Select a notification you want to delete in the notification panel → (Menu) → [Delete one] → [YES] → [OK]

Select "Delete all" to delete all notifications. Some notifications, such as for battery level, cannot be deleted.

■ Using Quick Settings

Example: To toggle Wi-Fi® ON/OFF

1 From the Quick settings screen, press [Wi-Fi]

Press to toggle Wi-Fi® ON/OFF.



memo

◎Press  /  while the notification panel is displayed to hide the notification panel.

Setting Manner Mode

Select the manner mode so as not to disturb others around you in public places.

- 1 From the standby screen, press**
 ● → **[Settings]** → **[Sound/Notification]** → **[Manner mode]**

The manner mode setting menu is displayed.

2 Manner mode	Does not sound ringtone from the speaker of the product. And turns the vibration ON.
Silent mode	Does not sound ringtone, and turns the vibration OFF.
Drive mode	Does not sound ringtone, and turns the vibration OFF. Plays a guidance and notifies the caller that you are driving a car when receiving a call. • You can change the settings of auto answering. For details, refer to "Settings for Auto Answering" (▶P.111).

3 [Ring]/[Do not ring]

Set whether to play back the video sound or music in the manner mode.



memo

- ◎ Use of cell phones while driving a car may cause traffic accidents, and is prohibited by law. Set the manner mode to "Drive mode" while driving a car.
- ◎ From the standby screen, press **マナー/シヤッター** to display the manner mode setting menu and set the manner mode.
- ◎ In the standby screen or with the product closed, hold down **マナー/シヤッター** for at least 1 second to return to the manner mode that you previously set. Hold down **マナー/シヤッター** for at least 1 second again to exit the manner mode.
- ◎ Even in the manner mode, the shutter clicks for photos. Also during movie shooting, start and stop beeps sound. And the alarm may sound according to the alarm setting (except the drive mode).
- ◎ While data is played in the muting state in the manner mode, press **⬆** to adjust the volume.

Setting Airplane Mode

When airplane mode is set, all the wireless functions (telephone, data communication, wireless LAN (Wi-Fi®) function, and Bluetooth® function) are disabled.

1 From the standby screen, press

● → [Settings] → [Wireless/Network] → Checkmark "Airplane mode"

When the airplane mode is set, "✈" appears on the status bar.



memo

◎When the airplane mode is set to ON, the telephone function (calling/receiving) is disabled. Even if the airplane mode is set, you can call 110 (Police), 119 (Fire/Ambulance), 118 (Maritime rescue). After making a call, the airplane mode is automatically set to OFF.

◎When the airplane mode is set to ON, sending/receiving mails, etc. is also disabled.

◎Even if the airplane mode is set to ON, the wireless LAN (Wi-Fi®)/Bluetooth® function can be set to ON. Using the product on airplanes or in hospitals may be restricted, follow the instructions given by the respective airlines and institutions.

Checking Your Phone Number

Checking Your Profile

1 From the standby screen, press

● → [Profile]

The profile screen is displayed.

- From the standby screen, you can also check by pressing ● → ○.

Editing Your Profile

1 From the profile screen, press (Menu) → [Edit]

The profile edit screen is displayed.

2 Enter the required items

- During editing, you can add items by pressing  (Menu) → [Add another field] → Checkmark the item to add →  (Add).

3 (Set) → [OK]



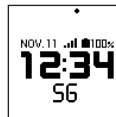
memo

- Items to note for editing your profile are the same as for editing the phone book. For details, refer to "Registering to the Phone Book" (▶ P.113).
- From the profile screen, you can reset your profile by pressing  (Menu) → [Reset] → [Yes] → [OK].

Using the Sub-display

The sub-display displays a date and time, device status such as the manner mode and battery level, caller name, and the information of OUTDOOR APPS (▶ P.140). The sub-display lights when you press  while the product is closed or after you close the product.

■ Viewing the Sub-display



《With Clock》



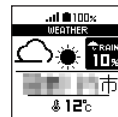
マナー/シャット-



《With Status》



マナー/シャット-



《With OUTDOOR APPS》

Pressing **マナー/シャッター** changes the OUTDOOR APPS display to the following contents.

- Weather → Air Temperature → Barometer·Altimeter



memo

◎From the standby screen, press **●** → [OUTDOOR APPS] → **☰** (Menu) → [Sub Display Settings] to select the OUTDOOR APPS function displayed in the sub-display.

■ Main Icons

Icon	Description
	Signal strength (Receiving electric field) : Strong : Fair : Weak : Very weak : Out of service area : Airplane mode is set
	Battery level : 100% : Empty
	Manner mode status : Manner mode : Drive mode : Silent mode
	Missed call
	Auto answering exists
	New e-mail message
	New +Message/New SMS
	Wi-Fi® connected
	Bluetooth® connected

Using the Main Menu

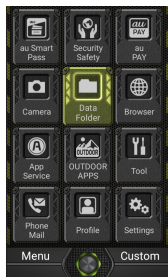
1 From the standby screen, press

The main menu is displayed.

2 Select a menu →

The menus correspond to the dial keys (0 - 9, *, #). You can also display a menu by pressing the corresponding key.

Viewing the Main Menu



《Main menu》

Main Menu Application List

Menu	Description
au Smart Pass	This is an application to make full use of "au Smart Pass Premium/au Smart Pass". We make your smartphone life more valuable, enjoyable, and secure.
Security/Safety	
My au	This is an application to check your monthly billing, data communication amount (GB), information on your rate plan, or points, etc. You can also carry out various procedures or inquiries smoothly.
Disaster countermeasure	This is an application in which you can use Disaster Message Board, Emergency Rapid Mail (Earthquake Early Warning and Disaster and Evacuation Information (including J-Alert) and Tsunami Warning and Emergency Warning) and Disaster Voice Messaging Service.

Menu	Description
Security/Safety	
Data Storage App	This is an application to store data such as photos or address book saved in your cell phone to the au server.
遠隔操作サポート (Remote Operation Service)	Call for technical supports on the device operations by sharing the screen that you are watching with au operators.
AnshinFilter for au	Parental control application for kids. Anshin Filter for au is a Pointer-capable application.
安心ナビ (探される) (Security Navi (device being searched for))	You can confirm the position of the child in this application. It is available by performing partner registration from a terminal of the protector.
ウイルスバスター for au (VirusBuster for au)	Blocks improper applications and sites in order to protect young people.

Menu	Description
Security/Safety	
迷惑メッセージ・電話ブロック (Block for spam SMS or calls)	This is a service to protect you from a spam SMS or calls. This service detects a spam SMS or calls such as fraudulent billing, etc., displays a warning message on the screen, and sorts them to the spam message folder automatically. Also, when you receive phone calls from public institutions or companies, etc. this service displays their names automatically even if they are not registered to the phone book.

Menu	Description
au PAY	The au WALLET application is reborn as au PAY application, which allows you to use au PAY, to recharge your au PAY prepaid card, to check the balance of your card, to check the billed amount of your au PAY card, to check information on auかんたん決済 (au easy payment), to check your point balance, history of purchase or benefits.
Camera	Capture photos/movies (▶P.136).
Data Folder	View captured photos/movies, downloaded files, etc.
Browser	View webpages in the same way as with a PC. The browser is a Pointer-capable application.

Menu	Description
App Service*	
au助手席ナビ (au Passenger seat navigation)	This is a car navigation application, which leads you to your destination with the optimal route considering the latest traffic jam information provided by VICS or traffic conditions.
auナビウォーク (au Navi for walkers)	Helps you navigate route combining public transportation and walk.
au Wi-Fi接続ツール (au Wi-Fi connection tool)	This is an application to use "au Wi-Fi SPOT", a public wireless LAN service provided by au.
OfficeSuite	You can view files of Word, Excel, etc.
au Selfcare	Check the setting status of the product simply or change settings easily.
OUTDOOR APPS	8 outdoor functions to obtain necessary information for outdoor activities such as weather, barometer and thermometer are installed. Use this function for various outdoor activities. (▶P.140).

Menu	Description
Tool	
Alarm	Use the alarm. (▶P.143).
Calendar	Use the calendar.
Countdown Timer	Use the countdown timer.
Stopwatch	Use the stopwatch.
World clock	Register the time in cities around the world to check.
Notepad	Use the notepad.
Calculator	Use the calculator.
FM radio	Use FM radio. (▶P.145).
Flashlight	Use a flash light. (▶P.141).
Kanji Check	Use a kanji checker. (▶P.144).
Sound Recorder	Use the sound recorder.
QRcode Reader	Use the QR code reader.
Phone/Mail	
Call Log	View incoming and outgoing histories as well as call frequency.
Phone Book	Register contact information in Contacts (▶P.113).

Menu	Description
Phone/Mail	
Auto answering	When you cannot answer the phone, it plays a response message and records a caller's message.
Voice memo	Record a conversation between the other party and you during a call.
Call Settings	Make call settings.
Speed dial	Display the speed dial list (▶P.107).
E-mail	Use an E-mail (@au.com/@ezweb.ne.jp) address to send/receive e-mails (▶P.118).
+メッセージ (SMS) (+Message (SMS))	Send and receive +Message (SMS) using a phone number as the recipient (▶P.126).
PC Mail	Send and receive a PC mail (POP3/IMAP) used on the network of a household PC or in an office, etc.
Profile	Check and edit your profile (▶P.87).

Menu	Description
Settings	Set and manage various functions from the setting menu (▶P.149).

* Downloaded and added applications appear in "Free" (▶P.94).



memo

- ◎ Some functions used by activating applications may incur communication charges.
- ◎ After application version upgrades, etc., the appearance of applications and icons on the product may differ from as shown in this manual.
- ◎ Preinstalled applications are not deleted even after performing an all reset.

Using Applications/Services

Use installed applications and download additional applications with "App Service".

1 From the standby screen, press

● → [App Service]

The Application screen is displayed.

- You can also display the Application screen by holding down  for at least 1 second in the standby screen.
- Press  to toggle tabs.

2 Select an application → ●

Getting Applications

1 From the standby screen, press

● → [App Service] → 

- Display the Free tab.

2 (Get app)

The au Smart Pass site is displayed. Follow the on-screen instructions to search for and download the application. Downloaded and added applications appear in "Free".

Changing the Main Menu

- 1 From the standby screen, press  →  (Menu)
- 2 [Layout] →  to select a menu → 

Using the Custom Menu

Register preferred applications to the custom menu for quick access.

Registering Applications to the Custom Menu

- 1 From the standby screen, press  →  (Custom)
The custom menu screen is displayed.
- 2 Select "Add application" where you want to register an application → 
- 3 Select an application to register → 

Using the Custom Menu to Activate Applications

- 1 From the standby screen, press  →  (Custom)
- 2 Select an application → 

Rearranging Applications

- 1 In the custom menu, select the application you want to rearrange →  (Menu)
- 2 [Sort] → Select the location where you want to rearrange the application → 

Deleting Applications

- 1** In the custom menu, select the application you want to delete
→  (Menu)
- 2** [Delete] → Checkmark the application you want to delete
→  (Delete)
 - The checkmarked application is deleted.
 - You can select/deselect all with  (CheckAll) /  (UnchkAll).

Using Custom Keys

Make settings when pressing  .

- The following application is assigned to each key at the time of purchase.
 - : Flashlight
 - : Not assigned
- Pressing a key with no application assigned displays the setting screen for the custom key.

- 1** From the standby screen, press  → [Settings] → [Custom key]

The custom key setting screen is displayed.

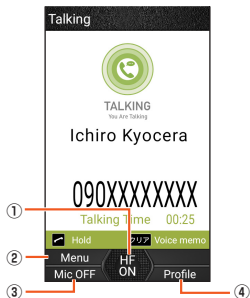
- 2** Select a key to set → 
- 3** Select an application to assign
→ 

Common Operations

Basic Key Operations

Using Functions that Appear at the Bottom of the Screen

Press the key corresponding to a function that appears at the bottom of the screen.



① For "HF ON", press .

② For "Menu", press .

③ For "Mic OFF", press .

④ For "Profile", press .

- When an image is displayed and functions are not displayed at the bottom of the screen,

press , , , etc. to display them.

Selecting Items

To select a displayed item, select the item using  or  and press .

Returning to the Previous Screen

Press  to go back one screen.

Returning to the Standby Screen

To return to the standby screen from any function, press .

- After a certain period of no key operation, the product may return to the standby screen automatically.
- If activating a function while in a call, the call may be interrupted.
- The function or application being used is ended.

Entering Numbers

Press  -  to enter numbers.

If "▲" and "▼" are displayed above and below the number entry field, you can press  to increase or decrease the number.

■ Moving to Previous or Next Data

While displaying mail, etc., you can press

 to move to the next data or  to move to the previous data.

■ Scrolling the Page

When browsing a webpage or displaying a mail list, data list, etc., you can press  to scroll up or  to scroll down.

■ Using Checkboxes

If a checkbox is displayed next to a setting item, you can select the item or checkbox to enable or disable the item. When performing operations on data such as "Copy multiple" or "Delete multiple", you can select checkboxes to select or deselect items.

Icon example	Description
	Setting is enabled or item is selected.
	Setting is disabled or item is not selected.

Disabling Manner/Shutter Key Operation when the Product is Folded (Key Lock)

1 From the standby screen, hold down for at least 1 second → [OK]

After closing the product, setting/canceling the manner mode by holding down  is disabled.

Hold down  for at least 1 second again → Press [OK] to enable.



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◎ Even if you disable and close the product, you can stop alarm, mail ringtone, and switch the sub-display contents by pressing .

Character Input

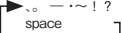
How to Enter Characters

■ Key Assignments for Character Entry

Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
①	▶ あいうえおあいうえお	▶ .@_ / : ~ ? , ' ! 1	1
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ アイウエオアイウエオ	▶ .@_ / : ~ ? , ! 1	1
Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
②	▶ かきくけこ	▶ a b c A B C 2	2
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ カキクケコ	▶ a b c A B C 2	2
Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
③	▶ さしすせそ	▶ d e f D E F 3	3
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ サシスセソ	▶ d e f D E F 3	3

Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
④	▶ たちつてとっ	▶ g h i G H I 4	4
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ タチツテトッ	▶ g h i G H I 4	4
Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
⑤	▶ なにぬねの	▶ j k l J K L 5	5
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ ナニヌネノ	▶ j k l J K L 5	5
Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
⑥	▶ はひふへほ	▶ m n o M N O 6	6
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ ハヒフヘホ	▶ m n o M N O 6	6
Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
⑦	▶ まみむめも	▶ p q r s P Q R S 7	7
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ マミムメモ	▶ p q r s P Q R S 7	7

Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
㊦	▶ やゆよやゆよ	▶ t u v T U V 8	8
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ ヤユヨヤユヨ	▶ tuvTUV8	8
Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
㊧	▶ りりるれろ	▶ w x y z W X Y Z 9	9
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ ラリルレロ	▶ wxyzWXYZ9	9
Character type	Hiragana/Kanji	2-byte alphabet	Numbers (2-byte/1-byte)
㊨	▶ わをんわ。ー・～ ! ? . space	▶ 0 space ! ? . , ' " _ -	0
	Katakana (2-byte/1-byte)	1-byte alphabet	Dial entry
	▶ ワランワ。ー・～! ? . space	▶ 0 space ! " # \$ % & ' () * + , - . / : ; < = > ? @ [¥] ^ _ ` { } ~	0
	*"ワ" can be entered with 2-byte katakana only.		

Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
㊦	Toggle large/ small (where characters allow) Add* (ten-ten) or° (maru) (where characters allow) 		Toggle large/small (where characters allow) When characters finalized, 	*	Short press ...*
					Hold down.... + (plus)
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
㊧	When entering text, display one character before (back function) When characters finalized, linebreak			#	Short press ...#
					Hold down.... ; (pause)
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
㊨	Display function quoting, useful phrases, etc. from menu Toggle normal conversion and prediction conversion (when character type is "漢")				—

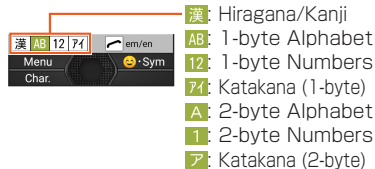
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	When entering text, display list of Emoji, DEmoji, (^_^) (facemarks), or symbol Toggle Emoji, DEmoji, (^_^) (facemarks), and symbol lists When entering text (while displaying conversion candidate), toggle input mode and prediction conversion				—
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Toggle character type Toggle previous category/page (when Emoji, DEmoji, (^_^) (facemarks), symbol, or conversion candidates selected)				—
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Undo finalized characters Toggle next category/page (when Emoji, DEmoji, (^_^) (facemarks), symbol, or conversion candidates selected)				—

Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Move cursor left Select conversion candidate During prediction conversion, shorten selected range				—
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Move cursor right Select conversion candidate During prediction conversion, broaden selected range (When the specified prediction for number of characters) When cursor at end of text string, enter 1-byte/2-byte space				—
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Move cursor up a line Select conversion candidate				—
Character type	Hiragana/ Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Move cursor down a line Select conversion candidate When cursor at end of text string, linebreak				—

Character type	Hiragana/Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Toggle 2-byte/1-byte				—
Character type	Hiragana/Kanji	Katakana (2-byte/1-byte)	Alphabet (2-byte/1-byte)	Numbers (2-byte/1-byte)	Dial entry
	Short press....Delete 1 character on cursor If no character on cursor, delete 1 character to left				Short press....Delete 1 place
	When selecting conversion candidate, stop conversion and delete 1 character				
	(For at least 1 second) Hold down....Delete all characters to right of cursor When cursor is at start or end of text string, delete all characters				Hold down....Delete all

■ Changing the Character Type to Enter

Pressing (Char.) on the character entry screen changes the character type. Press to toggle 2-byte/1-byte.



Phone

Making a Call

Entering a Phone Number and Making a Call

1 From the standby screen, enter a phone number

The dial screen is displayed and the number is entered.

When calling to fixed-line phones, enter the area code first even if the recipient is in the same city.

: Move cursor position

: Delete one number place

Hold down  for at least 1 second:

Return to the standby screen

 (Register): Register an entered number to the phone book (▶P.113)

2 → Talk

- You can also make a call by pressing  (Call) → [Call] to make a call.

Operations during a call:

-  (HF ON/HF OFF): Hands-free call ON/OFF
-  (Menu): Display menu
-  (Mic OFF/Mic ON): Mute ON/OFF
-  (Profile): Display profile
- : Adjust call volume (volume of other party's voice)
- : Place call on hold
- : Record a voice memo

3



- You can also fold the product to end a call.



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- Note that even if you cover the microphone, the sound can be conveyed to the other party.
- Even if "Airplane mode" is set, you can call emergency numbers (110, 119, 118).
- To operate on the screen with the screen turned off during a call, press any key other than  /  to turn on the screen.
- If the confirmation screen for Record later appears, select "Yes(Right now)" →  to set the Record later function.
 - * Record later functions from next calling.

■ Using Voice Memo/Record Later

■ Using a voice memo function

Record a conversation between the other party and you during a call.

1 From the call screen, press

- If the "Record later" function is set to ON, you cannot operate it by pressing .

■ Starting automatically for the recording of voice memo (Record later)

You need to set the settings of the voice memo if you start recording automatically.

1 From the standby screen, press → [Phone Mail] → [Voice memo]

2 Checkmark "Record later"

To save the contents of Record later

The confirmation screen of the voice memo to save the recorded content appears after calling.

- Press [Yes] → [OK] to save the voice memo recorded content.

- Note that the voice memo recorded content will be deleted if you select "No".

■ Playing back a voice memo

1 From the standby screen, press → [Phone Mail] → [Voice memo] → [Voice Memo List]

The voice memo list screen is displayed.

2 Select a voice memo to play back →

The selected voice memo is played.

- Press  (Pause) to stop the voice memo while it is playing.



memo

- ◎ The maximum recording time is 60 minutes per memo, and the maximum number to record is 50. When 50 voice memos are recorded, an unprotected voice memo will be deleted from the oldest memo in order. When all of the voice memos are protected, the voice memo recording is unavailable.

■ Emergency Call Location Notification

The product supports "Emergency call location notification" so that if you make an emergency call to Police, Fire and Ambulance or Regional Coast Guard Headquarters, your current location (GPS information) will be transmitted to the agency receiving the emergency call.



- ◎ In this section, Police (110), Fire and Ambulance (119) and Regional Coast Guard Headquarters (118) are collectively referred to as the emergency call receiving agency.
- ◎ VoLTE (LTE network) by au is used when connecting with emergency call receiving agencies within Japan. You cannot connect using 3G (circuit-switched network).
- ◎ This feature may not yet be available at some emergency call receiving agencies.
- ◎ If you add "184" before the Japan emergency call number 110/119/118, the emergency call responding agency will not be notified of your location, the same as your phone number.

- ◎ In places where signal reception from GPS satellites or a base station is relatively poor, such as in an underground mall, inside a building or behind a tall building, the emergency call receiving agency may be notified of some other place different from your actual location.
- ◎ When GPS cannot be used to notify of your location, base station signal is used instead.
- ◎ When making an emergency call to Police, Fire and Ambulance or Regional Coast Guard Headquarters, always confirm where you are, and tell them your exact location on the phone. Note that depending on the area where you are calling, your call may not be connected to the agency having jurisdiction over that area.
- ◎ If the emergency call receiving agency determines that human lives and health are in danger, they will be able to acquire the caller's location information during the call or within a certain period of time after the call.
- ◎ When incoming reject is set and you make an emergency call, the incoming reject setting will be automatically disabled for 5 minutes in order to receive calls from the emergency call receiving agency.

■ Using ; (Pause) / , (Auto Pause) Dialing and Making a Call

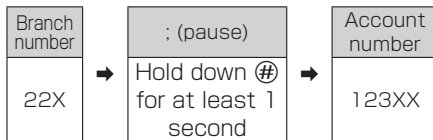
Enter the push signals to send beforehand and send the push signals during the call. This is a convenient feature when using information services and automatic reservation services.

Example: Using ; (Pause) to dial "03-0001-XXXX (bank phone number)" and send the branch "22X" and the account "123XX"

1 Enter the phone number (03-0001-XXXX) → Hold down # for at least 1 second

The first ; (pause) is entered.

2 Enter push signals to send



The second ; (pause) is entered.

* Enter a ; (pause) between several push signals to send them linked together.

3

After dialing, a confirmation screen is displayed. Confirm that the destination has answered the call and then select "Yes". A push signal is sent each time you select "Yes" and press .



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- ◎ When you use ", (Auto Pause)" dialing and make a call, enter the phone number →  (Menu) → [Pause] → Enter the push signals to send → .
- ◎ Pause dialing may not be sent correctly if transmission signal is poor.

Using Call Histories and Making a Call

1 From the standby screen, press

 (Incoming history) / 

(Outgoing history)

The incoming history/outgoing history screen is displayed.

In addition to incoming and outgoing histories, you can also check outgoing call frequency.

- Press  to toggle the outgoing history, incoming history, and call frequency screens.

 : Incoming call

 : Missed call

 : Missed call (one-ring phone scam*1)

 : Call rejected

 : Outgoing call

 : Auto answering/Voice memo

 : Voice memo service message*2

*1 Missed calls of less than 3 seconds are deemed to be one-ring phone scam calls. These may be calls to get the customer to call back and connect them to a malicious pay-for program. Use caution.

*2 In addition to the icon, "Play voicemail" appears on the incoming history.

2 Select contact to call from history →

Place a call to the selected person.

- Select an entry in the incoming history/outgoing history screen →  (Detail) and the incoming history/outgoing history details screen is displayed. Details cannot be displayed from the call frequency screen.

Using Speed Dial

You can make calls quickly to contacts registered to speed dial. Also, you can send an e-mail.

Registering to Speed Dial

1 From the standby screen, press → [Phone Mail] → [Speed dial]

2 Select <Not Registered> for the number to register → (Edit)

- If a number is selected with a destination already registered, operations such as dialing are available.

- 3 Select the destination to register** →  → [OK]

■ Dialing with Speed Dial

- 1 From the standby screen, enter the speed dial number (0 to 99)**

- 2** 

You can also make a call by pressing  (Call) → [Call] to make a call.



memo

◎When you send +Message (SMS) or e-mail using Speed dial, from the standby screen, enter the speed dial number (0 to 99) →  (Call) → [Create +Message]/[Create Mail].

■ Calling Overseas from au Phones (au International Call Service)

You can make international calls without any special procedure from the product.

Example: To call "212-123-XXXX" in the USA from the product

- 1 Enter the international access code "010"**

Holding down  for at least 1 second in the standby screen, the dial screen is displayed with "+" and adds "010" when the number is dialed.

- 2 Enter the country code of the USA "1"**

- 3 Enter the area code "212"**

If the area code starts with "0", dial it without including the "0" (There are some exceptions such as regions including Italy etc.).

- 4 Enter the phone number of the other party "123XXXX" → **



- ◎ You can also press  (Call) → [Add Special No.] → [Intl Call] to enter the country code when entering a phone number.
- ◎ The monthly limit fee is set for the au International Call Service. The au International Call Service is unavailable from when the limit fee is confirmed to be exceeded until the end of the same month.
- ◎ Even if you cannot use the service by exceeding the limit fee, you can use from the first day of the next month. Also, you can use the domestic call as usual while the service is stopped.
- ◎ International call charges are billed together with monthly local call charges.
- ◎ If you do not wish to use the service, you can set not to use the au International Call Service.
For au International Call Service:
From an au cell phone (without area code),
157 (toll free)
From fixed line phones  **0077-7-111** (toll free)
Open 9:00 to 20:00 (everyday)

Receiving a Call

Answering an Incoming Call

1 While receiving a call, / (Answer)

The call starts.

2 Talk →

Screen When a Call Arrives

The following is displayed when a call is received.

- If the other party's number is sent, it is displayed. If the number is registered in the phone book, their name and other information are also displayed.
- If the other party's number is not sent, the reason is displayed.

"ID Unsent" "Pay Phone" "Not Support*"

* When caller calls from phone unable to send number.

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- If you are not subscribed to LTE NET or LTE NET for DATA, set "Mobile data" in "Data usage" to OFF.

If you did not answer a call

- is displayed in the status bar. In the notification panel, the time and number of an incoming call or registered name in phone book is displayed.

To turn the ringtone or vibration off while receiving a call

- Press / **マナー/シャッター** while receiving a call to turn the ringtone or vibration off.

If you receive a call while you are using another function

- If you are using the phone book or other function when a call arrives, the call takes priority.
- If you were recording a movie, recording stops and recorded data is saved.
- If you were recording using a sound recorder, recording stops.
- If the product is in the manner mode (Drive mode), the auto answering activates automatically.

Rejecting an Incoming Call

1 While receiving a call, (Reject)

The ringtone stops and the call is canceled. The other party will hear voice guidance.

- While receiving a call, you can also press to reject the call.

Settings for Step-Up Ring Volume

Set to notify by step-up ring when receiving an incoming call from the same number within 10 minutes after receiving a missed call notification.

1 From the standby screen, press → [Phone Mail] → [Call Settings] → [Incoming Call settings]

2 Checkmark "Step-up ring volume"

- It is set to ON by default.

Settings for Snooze of Missed Call

Set snooze notification for unconfirmed missed calls to sound ringtone.

1 From the standby screen, press
● → [Phone Mail] → [Call Settings]

2 Checkmark "Snooze of missed call"

Notifies you with snooze of missed call when the predetermined time (5 mins/10 mins/20 mins/60 mins) has elapsed.

- Snoozing stops in the following cases.
 - The incoming history is displayed
 - 60 minutes passed after the incoming call

Using Auto Answering

Settings for Auto Answering

1 From the standby screen, press
● → [Phone Mail] → [Auto answering]

2 Recorded messages	▶ P.112 "Playing Back Auto Answering"
Auto answering	Set whether to play a response message and record a caller's message when you cannot answer the phone. • In the standby screen, hold down  for at least 1 second to set the function.
Answer time	Set time to respond with the auto answering.
Response message	Make settings for the response message of the voice memo. You can also create an original response message.

Auto
answering in
Drive mode

Set whether to respond with
the auto answering when
you set the manner mode to
"Drive mode".

Playing Back Auto Answering

1 From the standby screen, press
● → [Phone Mail] → [Auto
answering]

2 [Recorded messages]

- In the standby screen, press クリア to display the answer memo list screen.

**3 Select the answer memo to
play → ●**

- The selected answer memo is played.
- Press ● (Pause) to stop playing the answer memo.

Phone Book

Registering to the Phone Book

You can register contact information including phone number and e-mail address. You can also set ringtone, vibration, etc. individually for contacts.

1 From the standby screen, hold down  for at least 1 second
The phone book edit screen is displayed.

2 Set required items

- While registering, you can add items by pressing  (Menu) → [Add another field] → Checkmark the item to add →  (Add).

3  (Set) → [OK]



- ◎If the number is a fixed-line phone, enter the area code first.

- ◎If the name includes 1-byte alphabet and numbers, it may be displayed in the order of given name, family name.
- ◎If a caller's number is withheld, the ringtone that you set in "Incoming settings" are silenced, and the vibrator is not activated.
- ◎Numbers and names registered in the phone book can become erased due to accident or malfunction. Keeping a separate copy of numbers and other important information is recommended. The Company is not liable for any damages or lost profits whatsoever due to alteration or loss of contact information resulting from accident or malfunction.
- ◎Not to usually display a certain contact, set "Secret setting" to ON. To display a secret contact, change the setting with "Display settings".

Using the Phone Book List

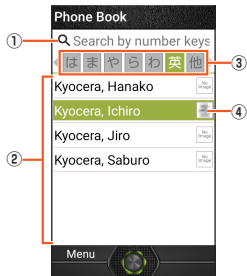
Displaying the Phone Book List

1 From the standby screen, press

The contacts list (name order) is displayed.

- When the contacts list is in "Group" view, a contacts list screen (group order) is displayed. Selecting a group displays a contacts list for that group.

Displaying the Phone Book List



《Contacts list (name order)》

① Search by number keys

You can search for contacts by pressing the number keys in the contacts list and entering characters to search. Pressing  deletes characters to search and ends search.

② Contacts

Contacts are displayed for the selected tab.

③ Tabs

④ Image

The registered image is displayed when "Display photo" is set to "Displayed" in the display settings.



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◎Press  to toggle tabs.

Using Information in Phone Book

1 From the standby screen, press

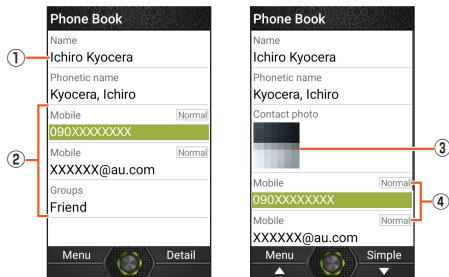


The phone book simple screen is displayed.

2 (Detail)

The phone book detail screen is displayed.

■ Viewing Phone Book Simple/ Phone Book Detail Screen



《Phone book (simple)》

《Phone book (detail)》

- ① Name
- ② Registered information
- ③ Image
- ④ Normally used phone number/Normally used e-mail address



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- ◎ You can make calls, create e-mail, etc. by selecting registered information and pressing .
- ◎ You can set a normally used phone number/e-mail address by selecting a phone number/e-mail address and pressing  → [Default phone No.]/[Default mail Address].
- ◎ You can edit registered information by pressing  (Menu) → [Edit].

Registering the Frequently Used Address to Pair Function

If you set the partner (up to 3) to Pair, you can make a call or send an e-mail easily.

1 From the standby screen, press

The confirmation screen of pair registration is displayed.

2 Press to select the destination to register → (Set)

The phone book list is displayed.

3 Select the contact → → [OK]

When a partner with an e-mail address is registered in the phone book, the activity information notice confirmation screen is displayed. In the confirmation screen, select [Yes]/[No] and follow the on-screen instructions.



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- When multiple phone numbers/e-mail addresses are registered in the phone book, press  in step 3 to display the screen for selecting a phone number/e-mail address to use in the pair function.
- Secret contacts cannot be registered. The pair is canceled if a registered partner is set to secret.

Using the Pair Function

You can make calls and send e-mails to the registered contacts.

1 From the standby screen, press

 →  to select the partner

2	Call	Make a call.
	Send E-mail	Display the e-mail create screen setting the e-mail address as a recipient.
	Send +Message (SMS)	Display the +Message (SMS) create screen setting the phone number as a recipient.



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◎ In the Pair screen, press  (Menu) → [Change Pair]/[Delete Pair] to change or delete the partner.

Mail

You can use the following types of mail applications with the product.

■E-mail

This is a service provided by au to send/receive an e-mail using the au mail address (▶P.118).

■+Message (SMS)

This is an application to exchange messages using the au phone number. You can also send a message to other domestic carriers, as well as to au phone numbers (▶P.126).

■PC Mail

Assign your e-mail account used for your PC, etc. to send/receive e-mails with the product in the same way as that of your PC (▶P.131).

E-mail

Initial Settings

To use e-mail (@au.com/@ezweb.ne.jp), subscription to LTE NET is required. If you did not subscribe when you purchased the product, contact an au shop/au Style or Customer Center. Your e-mail address is determined automatically after initial setting. You can change the e-mail address later.

- 1 From the standby screen, press** 
- 2 Confirm the contents → [接続する (Connect)]**
- 3 Confirm the contents → [閉じる (Close)]**



- ◎ You cannot make initial settings in Wi-Fi® communication only, and an error message is displayed.
You can set Wi-Fi® settings to off in the following operations.
From the standby screen, press ● → [Settings] → [Frequently used] → [Wi-Fi] → Unmark "Wi-Fi function".

Checking E-mail

Received e-mail is saved in the "Inbox".
Sent e-mail is saved in the "Outbox".
Received and sent e-mail that meets filtering criteria is saved in a designated folder.
E-mail that was saved without being sent and send-failed e-mail is saved in the "Unsent".

- 1 From the standby screen, press** ☑
The folder list is displayed.

2 Select [Inbox] / [Outbox] / [Unsent] / folder → ●

The e-mail list is displayed.

- ☒ (2Line/3Line): Switch mail list views.

3 Select an e-mail → ●

The e-mail message screen is displayed.

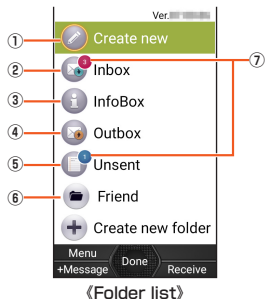
- ☒ (Prev): View previous e-mail
- ☒ (Next): View next e-mail



- ◎ Once the capacity of the "Inbox" is exceeded, oldest read e-mail is automatically deleted. E-mail that is unread, protected, or for which the text body is unreceived is not deleted.
- ◎ New e-mail cannot be received if the "Inbox" is full and it contains all unread e-mails.
- ◎ Once the capacities of the "Outbox" and "Unsent" are exceeded, oldest sent e-mail is automatically deleted. If there is no sent e-mail that can be deleted, send-failed e-mail is deleted, followed by unsent e-mail. Protected e-mail is not deleted.

■ Viewing the Folder List

In the folder list, the "Inbox", "Outbox", folders, etc. are displayed. Folders created by selecting "Create new folder" are displayed.



① Create new

② Inbox

③ InfoBox

View InfoBox mail.

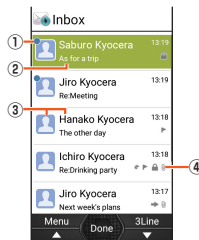
④ Outbox

⑤ Unsent

⑥ Folder

⑦ Number of unread/unsent e-mail

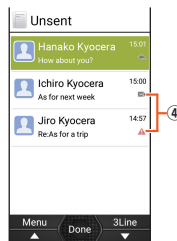
■ Viewing the E-mail List



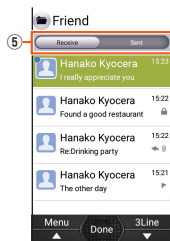
《Received e-mail list》



《Sent e-mail list》



《Unsent e-mail list》



《E-mail list (folders)》

- ① ●: Unread e-mail
○: E-mail with unreceived text body

② Subject

③ Recipient's/sender's name or e-mail address

The registered image/name is displayed if the e-mail address is registered in the contacts. If the e-mail address is unregistered, the e-mail address is displayed.

If a sender designation is set for the received e-mail, the set name is displayed.

- If the e-mail address is registered in the contacts, the registered name takes priority.

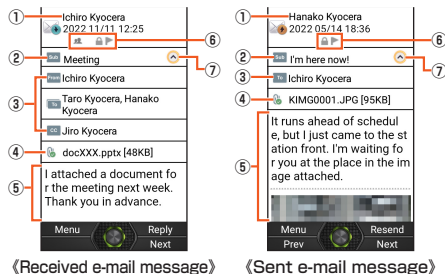
④ Icons

- ↩: Replied-to e-mail
- ➡: E-mail that has been forwarded
- ↩➡: Replied-to e-mail/e-mail that has been forwarded
- 📎: Electronic file attached
- 🔒: Protected e-mail
- 🚩: Flagged e-mail
- ⚠: Send failure e-mail
- 🔄: Auto-resend e-mail

⑤ Received/sent slider

Switch between received and sent e-mail lists in a folder.

■ Viewing an E-mail Message



① Recipient's/sender's name or e-mail address

② Sub: Subject

③ From: Sender's name or e-mail address

To / CC / BCC: Recipient's names or e-mail addresses

④ Attachment file

-  : Saved attachment file
-  : Save-failed attachment file
-  : Saved inline attachment file
-  : Unreceived attachment file
-  : Receive-failed attachment file

⑤ Mail text

⑥ Icons

-  : Replied-to e-mail
-  : E-mail that has been forwarded
-  : Replied-to e-mail/e-mail that has been forwarded
-  : Multiple recipients
-  : E-mail received with BCC recipients
-  : E-mail waiting to be sent again automatically
-  : Send failure e-mail
-  : Protected e-mail
-  : Flagged e-mail

⑦ / : Show/hide details

Sending E-mail

1 From the standby screen, press

 → [Create new]

The e-mail create screen is displayed.

2 Select the address entry field

→ 

3 Address book	Enter e-mail address from contacts as a recipient.
Address group	Enter all e-mail addresses registered to a contacts group as the recipients. If the number of e-mail addresses in the group exceeds the limit available for recipients, addresses are entered up to the limit.
Receive history	Select and enter an e-mail address from the received e-mail history/sent e-mail history.
Send history	
Profile	Enter own e-mail address registered in the product as recipient.

Direct input	Enter e-mail address directly.
Paste	Paste copied e-mail address.

* Items displayed depend on conditions.

4 Select the subject field → (Edit) → Enter the subject

5 Select the text field → Enter the text

6 [Send] → [Send]



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- ◎ You can press (Save) in the e-mail create screen to save e-mail that is being created to the "Unsent".
- ◎ デコレーションアニメ (decoration anime) is not supported.
- ◎ Up to 1,000 e-mails as the total for all recipients can be sent in one day.
- ◎ One e-mail can be sent to up to 30 recipients (including To, Cc, Bcc, up to 64 1-byte characters per e-mail) at a time.

◎ Emoji sent to an other-brand cell phone, PC, etc. may sometimes be converted to the other-brand emoji or may not be displayed properly. Emoji sent to another au phone may sometimes be converted to a differently designed au emoji.

◎ The confirmation screen when sending an e-mail can be disabled.

◎ By setting "Automatic resend" to ON, you can have failed e-mail automatically sent again later.

◎ You can insert up to 20 (totaling up to 100 KB) DEmoji in the mail text.

* Once a DEmoji is entered, the same DEmoji can be entered repeatedly any number of times.

Adding/Deleting Recipients

■ Adding a recipient

1 E-mail create screen → Select the empty address entry field



A menu for selecting a recipient entry method is displayed. Refer to step 3 of "Sending E-mail" (▶P.122).

■ Deleting a recipient

1 E-mail create screen → Select a recipient to delete → ● → [Delete] → [Delete]



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◎ You can change the recipient type (To/Cc/Bcc) by selecting "To" → ●. You cannot change the recipient type for the topmost recipient.

Receiving E-mail

1 Receiving E-mail

Once an e-mail is received, you are notified of the new e-mail in the following ways.

- "✉" is displayed in the status bar and a ringtone sounds.
- The e-mail address, name, and subject are displayed in the status bar. If a sender designation is set for the received e-mail, the set name is displayed. If the e-mail address is registered in the contacts, the registered name takes priority.
- The charging/notification indicator flashes.
- If the product is folded, "✉" is displayed in the sub-display.
The e-mail address (or name registered in the phone book if the e-mail address is registered there) is displayed.

2 From the standby screen, press



→ [Inbox]

The e-mail list is displayed.

3 Select a received e-mail →

The details screen of e-mail is displayed.



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- ◎E-mail is received in the background even while using e-mail or other functions. "✉" is displayed in the status bar and a ringtone sounds.
However, e-mail is not received in the background if "Auto-receive" is set to OFF.
- ◎If "Auto-receive" is set to OFF or there is a receive failure, a ringtone sounds and "✉" is displayed. Use "Receive" to receive the e-mail.
- ◎Data fees may be incurred even if mail is not properly received due to reception conditions or the data being received.
- ◎The maximum size of mail text that can be received is 1 MB per e-mail. If a mail text exceeds that, a message appears at the end of the received portion indicating that it is truncated.
- ◎Received e-mail may not be correctly displayed depending on the content of the mail.

Inquiring for and Receiving New Mail

You can inquire for and receive new mail if "Auto-receive" is set to OFF or there is an e-mail receive failure.

1 From the standby screen, press

The folder list is displayed.

2 (Receive)

Confirm whether there is new e-mail.

Checking E-mail Address

1 From the standby screen, press → (Menu) → [E-mail settings]

2 [E-mail information]

Your E-mail address is displayed.

- * From the standby screen, you can also check your E-mail address by pressing  → .

Changing E-mail Address

- 1** From the standby screen, press  →  (Menu) → [E-mail settings]
- 2** [Other settings]
- 3** Confirm the contents → [接続する (Connect)] → [メールアドレスの変更へ (To change e-mail address)]
- 4** Enter the security code →  (Done) → [送信 (Send)]
The security code is a 4-digit number set at subscription.
- 5** Confirm the contents → [承諾する (Accept)]
- 6** Checkmark "ご希望のメールアドレスに変更する (Change to your desired e-mail address)" → Enter an e-mail address →  (Done) → [送信 (Send)]
- 7** [OK]
- 8** [閉じる (Close)]

+Message (SMS)

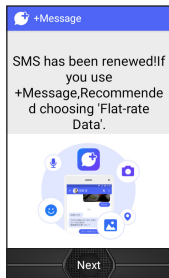
You can find many joys and conveniences in this messaging application.

+Message can exchange messages, photos, and movies with a phone number. Not only au phone number destinations, but also available for sending messages to smartphone users.

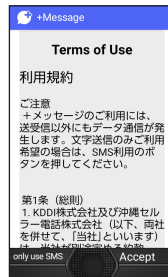
- * To use +Message, subscription to LTE NET is required.
- * Data transfers of +Message service incur data communication charges. Subscription to a flat-rate service is recommended.
- * If the other party does not use "+Message", you can only send messages as SMS. Communication charges are incurred for use in sending SMS.
- * You can also use the SMS (C-Mail) service you have used. If you want to use the SMS service you have used, select "only use SMS".

Initial Settings

- 1 From the standby screen, hold down  for at least 1 second
- 2  (Next)



- 3 Confirm the contents of 利用規約 (Terms of Use), press  (Accept) → Follow the on-screen instructions



+Message setting is complete.



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- ◎ In step 3, press  (only use SMS) → [Reject] to use the SMS (C-Mail) service you have used.

Using +Message

When you activate this application for the first time, the confirmation screen such as terms and conditions, etc. appears. Confirm the content and follow the on-screen instructions.

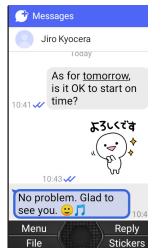


©Subscription to LTE NET is required.

The Usages of +Message

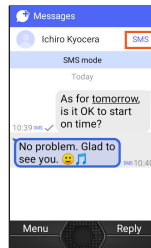
You can send stickers, photos and videos to the other party when the other party uses +Message.

If the other party does not use +Message, you can only send messages as SMS.



《+Message》

Sending/Receiving stickers, photos, etc. is available



《SMS》

"SMS" is displayed on the screen

How to Use +Message

1 From the standby screen, hold down for at least 1 second

The message list screen is displayed.

- Alternatively, to access the screen from the standby screen, → (+Message).
- The message list screen may not be displayed depending on the closing operation of "+Message". If this happens, press several times and

return to the message list screen.

2 (MyPage) → [How to use]

You can check the following contents.
Confirm the operation guide you need to know.

- Frequently asked questions
- Use guide



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◎Connection to the Internet is required in this case. If you are not subscribed to a flat-rate service, confirm the menu using your PC, etc.

Registering Recipients

Registering Recipients via QR Code

When you and the other party use +Message (SMS), by using the QR code for +Message (SMS), you can register the other party as a contact.

1 From the standby screen, hold down for at least 1 second

Alternatively, to access the screen from the standby screen,  → 
(+Message).

2 (MyPage) → [QR code] → Select "Add with QR code" by pressing → Read QR code → (Set) → [OK]

A new contact is registered.



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◎To display the +Message QR code, from +Message (SMS), press  (MyPage) → [QR code].

Registering a New Recipient

- 1 From the standby screen, hold down  for at least 1 second**
Alternatively, to access the screen from the standby screen,  →  (+Message).
- 2 Select the message of the destination to register →  (Menu) → [Add to contacts]**
Register a contact information when the screen moves to the entry screen of the phone book.

Sending a Message

In addition to messages (mail text body) with kanji, hiragana, katakana, alphabet and numbers, symbol, Emoji, you can also send stickers, photos and videos to the other party.

- 1 From the standby screen, hold down  for at least 1 second**
Alternatively, to access the screen from the standby screen,  →  (+Message).

- 2  (New Msg) → [New message]**

When sending a message to a contact who you received messages from before, you can also select the contact →  to create messages.

- 3 Select a recipient from the selection screen → **

- If quoting the name of the recipient from the phone book, select the entry field "Search by name, number..." and enter the name.
- If quoting the phone number of the recipient, enter the number in the entry field "Search by name, number..."
- Before sending SMS overseas, enter "010" and the "country code" at the start of the phone number for the recipient.

010 + country code + phone number for recipient

- * If the cell phone number for the recipient starts with a "0", enter the number without the "0".

4 **(Reply)** → Enter the text → **(Done)**

You can enter up to 2,730 characters in the mail text when the other party uses +Message.

You can enter up to 670 2-byte/1,530 1-byte characters in the mail text in the SMS (C-Mail) mode.

5 **(Send)**

The message is sent.

Select the message you sent →  (Menu) → [Message options] enables you to copy/transfer/delete the message.

Checking a Received Message

1 From the standby screen, hold down for at least 1 second

Alternatively, to access the screen from the standby screen,  →  (+Message).

2 Select a sender →

3 Display a received message

PC Mail

You can send and receive a PC mail used on the network of a household PC or smartphone, etc.

- To use a PC mail using the product, set the accounts of the PC mail in advance.
- Reception of the PC mail is done according to the "sync" setting. You cannot use the real time reception with this application.

Adding an Account of PC Mail

- To set up account information, contact your PC mail service provider or system administrator.

1 From the standby screen, press → [Phone Mail] → [PC Mail]

2 Follow the on-screen instructions

Sending PC Mail

- 1** From the standby screen, press  → [Phone Mail] → [PC Mail]
- 2**  (New)
- 3** Select the address entry field
→  →  → Enter the address
→  (Done)
- 4** Select the subject field → 
(Edit) → Enter the subject →  (Done)
- 5** Select the text field →  (Edit)
→ Enter the text →  (Done)
- 6**  (Send)

Receiving PC Mail

- 1** From the standby screen, press  → [Phone Mail] → [PC Mail]
The inbox screen is displayed.
- 2**  (Menu) → [Refresh]

Replying/Forwarding PC Mail

- 1** The inbox screen → Select a mail → 
- Replying to the mail
- 2**  (Reply) → Follow the onscreen instructions
- Replying to all
- 2**  (Menu) → [Reply all] → Follow the onscreen instructions
- Forwarding the mail
- 2**  (Menu) → [Forward] → Follow the onscreen instructions

Internet Access

Accessing the Internet

You can access the Internet by data communication or the wireless LAN (Wi-Fi®) function.



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- ◎Data communication is available only with subscription to LTE NET or LTE NET for DATA.
- ◎EZweb site is not available. The contents used by conventional 3G cell phones are continuously unavailable. Your cancellation procedure in person is required.

Using Data Communication

Data communication is available only with subscription to LTE NET or LTE NET for DATA. Settings for connecting to the Internet with LTE NET are pre-installed on the product, and activating an application that requires an Internet connection automatically connects the product to the Internet.

To access the Internet with LTE NET for DATA, in the standby screen, press  → [Settings] → [Wireless/Network] → [Mobile networks] → [Access Point Names] → [LTE NET for DATA].



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- ◎For the latest information on LTE NET, LTE NET for DATA, and data communication flat-rate/discount services, refer to the au homepage.

■ Precautions when Using Data Communication

- Using large-volume data communication, such as browsing websites containing images, downloading video and other data, and using applications that use data communication results in high data communication charges. Therefore, subscription to a flat-rate/discount service for data communication charges is recommended.
- To prevent excessive burdens on the network, communication speed is sometimes reduced due to continued large-volume data transfers, busy network conditions, etc.

■ How to Confirm Your Data Communication Charges

You can confirm your data communication charges at the following URL.

<https://www.au.com/support/>
(Japanese)

Browser

You can use the browser to view webpages in the same way as with a PC.

- The browser is a Pointer-capable application.
- Some webpages cannot be optimally displayed on the product's screen.

Displaying the Browser Menu

1 From the standby screen, press

The browser menu is displayed.

2	Homepage	Connect to the Internet and view webpages.
	Bookmarks	Use and manage registered bookmarks.
	Web Search	Enter a URL directly to display a site. You can also enter keywords to search for information on webpages.
	History	Display the browsing history.

Downloads	Display the download history.
My au	Display the My au homepage.
Browser Settings	Change browser settings.

Using the Pointer

You can use the Pointer's features to smoothly browse webpages. For details on the Pointer, refer to "Using the Pointer" (►P.79).

1 Hold down **#** for at least 1 second in webpages

The Pointer turns ON.

Hold down **#** for at least 1 second again, and the Pointer turns OFF.

2 Use the pointer to operate

Camera

- Fingerprints and smudges on the lens may cause images to appear unclear. Before capturing images, wipe the lens with a soft cloth. Rubbing forcefully may scratch the lens.
- Avoid fingers, hair, strap, etc. from covering the lens during image capture. Hold the strap if it interferes with capture.
- Take precautions for hand-held shake. The product moving may cause blurry images, so hold the product firmly. Especially indoors and in other low-light conditions, hand-held shake can occur more easily. Blurry images also occur more easily when the subject moves.
- Release the shutter after confirming that the subject is properly displayed in the display. Moving the camera while releasing the shutter may cause images to be blurry.

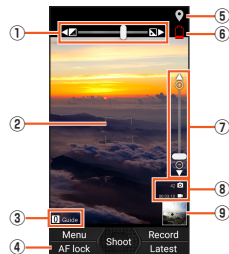
- When recording movies, avoid covering the microphone with fingers. Loudness of voices and surroundings during recording may affect the sound quality of the microphone.
- Focusing may not be possible for the following types of subjects.
 - Low-contrast subjects such as plain walls
 - Subjects with strong backlighting
 - Shiny subjects that reflect light brightly
 - Subjects with a pattern that repeats horizontally such as blinds
 - Several subjects with differing distances from the camera
 - Subjects in dark conditions
 - Fast-moving subjects
- Do not shine the photo light near eyes. Do not look directly into shining photo light. Do not shine photo light at other persons' eyes. Doing so may affect vision or cause other impairment.
- Even in manner mode, the shutter clicks for photos. Also during movie shooting, start and stop beeps sound. The volume cannot be adjusted.

- You should refrain from any activity which may infringe copyrights when duplicating, editing, etc. images taken or recorded with the product, as well as any activity which may infringe portrait rights such as use or modification of other person's portraits without permission. Photography or recording of live performances, entertainment, exhibits, etc. may also be prohibited even if intended only for personal use.
- Creating a public nuisance with use of the product camera may be punishable by law.
- Photos with location information appended and uploaded to the Internet can allow third parties to obtain the location information.

Viewfinder Layout

1 From the standby screen, press

- From the standby screen, you can also press  → [Camera] to activate the camera.
- When microSD memory card is installed, the confirmation screen is displayed. Follow the on-screen instructions.
- To switch the location to save data to, press  (Menu) → [Data Storage] → [Phone]/[SD card].



① EV compensation

Press  to display the adjustment bar and adjust the brightness of the exposure.

② Focus frame

③

Display the guide for key operations.

④ AF lock

Maintain continuous auto-focus.

⑤ Determining location/add location information

 (Determining location)  (Determined)

 (Could not determine)

⑥ Battery level

Displayed when battery is low.

⑦ Zoom

Press  to display a zoom bar and adjust the zoom.

⑧ Capture shots/Time remaining

Displayed when the storage where captured data is stored is low.

⑨ Preceding shot/Recorded data

Display thumbnail of preceding shot/recorded data.

Press  (Latest) to display the data.

Capturing Still Pictures/Video

1 From the standby screen, press

The monitor screen is displayed.

■ Shooting a photo

2 (Shoot) or マナー/シャッター

The camera focuses and the shot is taken. Captured data is automatically saved.

- The captured image is displayed if "Auto review" is set to ON. Press  (Delete) → [Yes] to delete the captured image.

■ Recording a movie

2 (Record)

Recording starts.

3 (Stop)

Recording stops. Recorded data is automatically saved.



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- Folding the product during recording stops recording.

- ©Although the product features continuous AF for maintaining continuous autofocus, it may take time for the camera to focus depending on the subject.
- ©Image quality is adjusted automatically and continuously according to the photographic scene or subject.
- ©During recording, the sub-microphone is used for recording the sound.

OUTDOOR APPS

Use useful applications for outdoor activities such as checking pressure and altitude with BAROMETER and checking tide information with TIDE.

- You can check some OUTDOOR APPS information in the sub-display (► P.88). In the OUTDOOR APPS screen, press  (Menu) → [Sub Display Settings] to select the OUTDOOR APPS function displayed in the sub-display.

1 When the standby screen is displayed, press → [OUTDOOR APPS]

The OUTDOOR APPS screen is displayed.

2	WEATHER	Check weather forecast at the registered spot.
---	---------	--

THERMOMETER	Check the temperature that you measure with the device.
BAROMETER	Convenient for mountain climbing due to the reference display of pressure and altitude of your location. You can check the change of this information each time in graphical view.
BAROMETER WEATHER	Forecast weather conditions according to the atmospheric change of your current location.
COMPASS	Check your current direction with COMPASS and measure an inclination with CLINOMETER.

PEDOMETER	Record the number of steps and consumed calories, and set the target number of steps.
TIDE	Check tide information at each specified location.
FISH	Check the activation of fish at a specified location.

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- ◎Note that the Company is not liable for any trouble, damage, loss or lost income arising from the temperature, pressure, altitude, direction, or GPS value obtained from OUTDOOR APPS. For details, refer to "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).
- ◎For detailed descriptions, refer to the "Full Instruction Manual" (Japanese). "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) is available on the au homepage.

Flashlight

1 When the standby screen is displayed, press → [Tool] → [Flashlight]

The flashlight turns on.

- When you press  or  or the specified lighting time elapses, the flashlight turns off. When you press  with the product folded, it also turns off.
- When you press , you can switch to Light on/Blink.
- When you press  (Menu), you can set blink speed, brightness and light time.

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- ◎Do not shine the flashlight near eyes. If the flashlight is lit, do not look directly into it. Do not shine the flashlight at other person's eyes. Doing so may affect vision or cause other impairment.

Using the Buzzer Sound

Use the buzzer sound according to usage such as buzzer and whistle. When the buzzer sounds, the flashlight will blink for 5 seconds.

1 Hold down **#** for at least 2 seconds

- Press any key to stop the buzzer.
- The buzzer continuously sounds unless you press any key or until the battery is empty.

■ Setting the Alert Buzzer Sound

Set the buzzer sounds.

1 From the standby screen, press → [Settings] → [Sound/Notification] → [Buzzer sound]

2 [Buzzer] / [Whistle (Every 10 seconds)] / [Reply Whistle (Every 20 seconds)] / [Bear Bell] → (Done)



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- The volume will be more than 100 dB (decibel) when you are at a distance of 10 cm from the speaker of the product. It may be difficult for the third party to hear the buzzer, depending on the ambient environment.
- Do not sound a buzzer at close range. Doing so may affect hearing or cause other impairment.
- Even in manner mode or when an earphone (sold separately) is connected to the product, the buzzer will sound from the speaker.
- You cannot adjust the volume of the buzzer.
- The buzzer does not guarantee crime prevention and safety. The company assumes no responsibility for any damages incurred on the users in the event of trouble.
- Be careful when handling the buzzer because the buzzer may sound as result of improper use by children.

Alarm

A specified time is notified by alarm or vibration.

1 From the standby screen, press

● → [Tool] → [Alarm]

The alarm list is displayed.

2 [Menu] → [Add]

Select an alarm → [Edit] to edit the alarm.

3 Set each item

Alarm set time	Set the time to play alarm.
Repeat	Set to repeat alarm.
Label	Change the alarm name.
Sound	Change the alarm sound.
Alarm volume	Set the alarm volume.
Snooze settings	Set whether to use the snooze or set the snooze interval.
Vibration pattern	Set the vibration pattern.
Silence after	Set the period to play alarm.

4 [Set] → [OK]



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○Pressing ● on the alarm list screen switches to ON/OFF.

When the alarm set time comes

- It notifies you by screen display, alarm, vibration, or charging/notification indicator.
 - To stop the alarm, press any key.
 - The notification screen is still displayed even after you stop the alarm. Press ● to return to the Home screen.
- To cancel the snooze, hold down [クリア] for at least 1 second.

Using the Menu in the Alarm List

1 From the alarm list screen, press [Menu]

2	Add	▶ P.143 "Alarm"
	Delete	Delete one or selected alarms.
	Settings	Alarm volume Set the alarm volume. Prioritize alarm Set whether to play alarm in the manner mode.

Kanji Check

You can enlarge a Kanji character with a lot of stroke counts to display and check it. You can check 100 characters at once.

1 From the standby screen, press

● → [Tool] → [Kanji Check]

2 Enter a Kanji to check → ●

(Done) → Select a character with ◀▶

An entered character is displayed one by one on the Kanji check screen.



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◎ Press ● (Edit) on the kanji check screen to edit the entered character.

Screenshot

1 Hold down マナー/シャッター and F1 for at least 1 second

Capture the displayed screen by screenshot (image memo).

- You can confirm captured screenshots in "Pictures" of Data Folder.



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◎ Screenshot may not be available depending on applications or functions.

Radio

Using FM Radio

You can listen to an analog FM radio by connecting an earphone/conversion adapter (sold separately) to the product. The product is compatible with Wide FM and you can also listen to AM radio programs.

- The product is compatible only with an analog connection with a USB Type-C earphone/earphone conversion adapter.
- When an earphone is connected, the sound is output from the earphone.

- 1 Connect an earphone, conversion adapter, etc. (sold separately) to the product**
- 2 From the standby screen, press**
● → [Tool] → [FM radio] → [OK]
- 3 Select the area → ●**
- 4 Select the prefecture → ●**

■ Operations on FM Radio Screen

- : Switch the speaker ON/OFF when an earphone is connected
You can switch only when an earphone/earphone conversion adapter compatible with switching is connected.
- ⬆️⬆️: Adjust volume level
- ⬅️➡️: Switching frequency (press for tuning, press and hold for auto tuning)
- クリア: Exit from FM radio
- ☰ (Menu): Enter the frequency, add to favorites, set the off-timer, change the area
- 📌 (Favorite): Display registered frequencies
- ⏮️: Switch to play in background

**memo**

- Selecting the area and prefecture is required only when FM radio is started for the first time.
- Communication fee is not charged, as no data communication is performed.
- An earphone/conversion adapter (sold separately) works as an antenna.
- Radio reception may be poor indoors or in a vehicle. Use the radio function as close to a window as possible for better reception.
- To start a FM radio again when playing it in background, press and hold **[F2]** for at least 1 second → Select the FM radio notification → . To exit from FM radio, **[クリア]** → [Yes].

Data Transfer

You can import/export data (phone book, photo, movie) from your old au phone to the product.

Using the microSD Memory Card

Save the data from the old au phone to the microSD memory card beforehand.

- ① Insert the microSD memory card you used into the product.
- ② You can transfer data from the data list screen in Data Folder.

Example: Transferring the phone book in the microSD memory card to the product

From the standby screen, press → [Data Folder] → [PIM] → Select the phone book → → (Set) → Select the data to register → → (Done) → [Yes] → [OK]

Using "Data Storage App"

To import data using au server, store the data from the old au phone to au server beforehand. Setting au ID is required for using au server.

To import data using a microSD memory card, save the data from the old au phone to the microSD memory card beforehand.

1 From the standby screen, press
● → **[Security Safety]**

2 [Data Storage App]

3 [データを保存/戻す (Save/Return data)]

Select [SDカードを使う (Use SD card)] or [auサーバーを使う (Use au server)] as necessary and follow the on-screen instructions to back up or restore the data.



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◎To use "Data Storage App" to back up the phone book to au server automatically, set as follows.

From the standby screen, press ● → [Security Safety] → [Data Storage App] → [データを保存/戻す (Save/Return data)] → [auサーバーを使う (Use au server)] → [アドレス帳の自動お預かり設定 (Contacts auto backup setting)]

Using Bluetooth® Function

You can transfer data using Bluetooth® functions.

Example: Transferring the phone book to the product

- ① From the standby screen, press  → [Settings] → [Frequently used] → [Bluetooth] → Checkmark "Bluetooth settings" → [Pair new device] → Select a Bluetooth® device → Follow the on-screen instructions to authenticate the Bluetooth® device
 - The product will be paired with a Bluetooth® device and you can receive the phone book data by sending the data with the other device and allowing the data reception with the product.
- ② After receiving files, press and hold  for at least 1 second to display the notification panel → [Bluetooth share: Received files] → Select a phone book →  →  (Set) → Select the data to register →  →  (Done) → [Yes] → [OK]



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- The company has not confirmed the connectivity between the product and all other Bluetooth® devices. Therefore, the company does not guarantee the connections between the product and all other Bluetooth® devices.

Settings

Displaying the Settings Menu

Set and manage various functions from the setting menu.

- 1 From the standby screen, press  → [Settings]

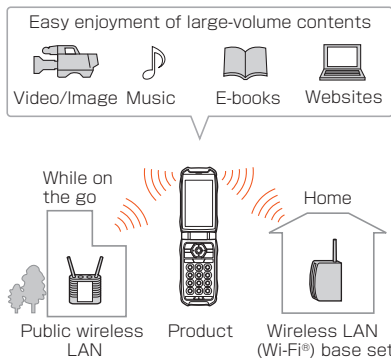
Item	Description
Frequently used	Set Wi-Fi®, Bluetooth®, ringtone, wallpaper, change font size, etc.
au ID Setting	Set an au ID.
Wallpaper/Display	Set display brightness, sub-display settings, etc.
Sound/Notification	Make settings for the manner mode; for the volume, charging/notification indicator, and vibration pattern when receiving a call.
Lock/Security	Make product lock or security settings.

Item	Description
Wireless/Network	Make network settings for Wi-Fi®, Bluetooth®, airplane mode, mobile networks, tethering, or VPN, etc.
Battery	Check the battery usage and make the battery saver settings, etc.
Custom key	Make settings for custom keys and the fake incoming call.
More settings	Set the USB, pointer, storage, applications, location information, accounts, language and input, date and time, user accessibility, reset option, device information, etc.

Wireless LAN (Wi-Fi®) Function

Wireless LAN (Wi-Fi®) Function

You can use a household wireless LAN (Wi-Fi®) environment or a public wireless LAN environment when outside to connect to an Internet service.



- For use at home, make sure you have an Internet connection and a wireless LAN (Wi-Fi®) base set (Wi-Fi® network).
- Before using out on the go, first check the Wi-Fi® network connection, the homepage of the public wireless LAN service provider, etc. where you will be using the product. A separate subscription may be required for service.
- Connection with all public wireless LAN services is not guaranteed.
- Wireless LAN (Wi-Fi®) function has the advantage that it can be freely connected anywhere within the radio wave range, as it uses radio waves for exchanging information. At the same time, there is a risk that a malicious third party may obtain unauthorized access if security settings have not been configured. You are recommended to configure security settings before use at your decision and responsibility.

Using the Wireless LAN (Wi-Fi®) Function

Enabling the Wireless LAN (Wi-Fi®) Function

- 1 From the standby screen, press  → [Settings] → [Frequently used] → [Wi-Fi]

The Wi-Fi® settings screen is displayed.

- 2 Checkmark "Wi-Fi function"
Wi-Fi® switches ON.

Connecting to a Wi-Fi® Network

- 1 From the standby screen, press  → [Settings] → [Frequently used] → [Wi-Fi]

When Wi-Fi® is activated, a list of connectable access points is displayed in the Wi-Fi® settings screen.

- 2 Select an access point → 

- 3 Enter the password → 
(Connect)

You can set "Show password" to ON to display a password as you enter it.



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- Some access points do not require a password.
- Depending on your environment, transmission speed may drop or a connection may be unavailable.

Disconnecting from an Access Point

- 1 From the standby screen, press  → [Settings] → [Frequently used] → [Wi-Fi]

- 2 Select the connected access point
→  →  (Forget)



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- After disconnecting from an access point, a password may be required to reconnect.

Appendix

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

■ Notes on Software Update

- You are charged for data communication according to your contract details when connecting to the Internet from the product using mobile data communication. Data communication takes place in large amounts especially for updating the OS.
- When software update is necessary, you will be informed on au homepage, etc. For details, contact an au shop/au Style or Customer Center (call toll-free 157). In addition, users of the product will receive a notice from au, when software update is necessary to improve the functionality of the product.
- It is recommended to back up your data before updating software.
- If software update has failed or stopped, perform the same procedure again.

- If the software update fails, it may become impossible to operate the product. If this happens, bring it to an au shop/au Style or Toyota store (not accepted by some shops).
- When using the product overseas, the software update functions may not be available.
- No operations are available during software update. Calling 110 (Police), 119 (Fire/Ambulance), 118 (Maritime rescue) and 157 (Customer Center) is not available. Alarm does not work, either.
- Charge the battery sufficiently before starting update. If the update is started with the battery power low or battery power becomes low during update, software update cannot be done.
- Check out the signal reception status. The software update may fail if the product is in a place with bad signal reception status.

Downloading and Updating Software

The product supports the software update. When a software update is available, "📶" is displayed in the status bar.

You can download an updated software directly from the settings menu of the product via Internet using Wi-Fi® communication.

1 From the standby screen, press ●
→ **[Settings]** → **[More settings]** →
[About phone] → **[Software update]**

2 [Check for update]

From here on, follow the on-screen instructions.



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- ◎ Depending on the condition of Wi-Fi® network you are using, available networks will be searched automatically and the connection may be switched from Wi-Fi® to a mobile network. In this case, note that an unexpected data communication charge may be applied.
- ◎ After a software update, the product cannot revert to the previous version software.

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Or, check for possible remedies in "トラブル診断 (trouble-check)" (Japanese) of au homepage:

<https://www.au.com/trouble-check/>
(Japanese)

Trouble	Detail	Page
Cannot operate/The screen does not respond/ Cannot turn off the power	You can force the product to power off and reboot by holding down  and  at the same time for at least 11 seconds.	P.76
The power is turned off unintentionally	Is the battery pack adequately charged?	P.71
The power is turned off while the wake-up logo is displayed	Is the battery pack adequately charged?	P.71

Trouble	Detail	Page
Cannot make calls	Is the power turned on?	P.76
	Is the correct SIM card inserted? • Insert the SIM card in the SIM card slot until it clicks.	P.63
	Was the number entered correctly? (Was the area code entered?)	P.103
	Did you press  after entering the number?	P.103
	Is "Airplane mode" still set?	P.87

Trouble	Detail	Page
Cannot receive calls	Is the signal strong enough?	P.84
	Is the product within the service area?	P.84
	Is the power turned on?	P.76
	Is the correct SIM card inserted? • Insert the SIM card in the SIM card slot until it clicks.	P.63
	Is "Incoming Reject" still set?	—
	Is "Airplane mode" still set?	P.87
	Is "Call forwarding services" still set?	—

Trouble	Detail	Page
"No signal" (out of service area) appears	Is the product within the service area or where signal is good enough?	P.84
	Is the built-in antenna covered with finger, etc.?	P.57
	Is the correct SIM card inserted? • Insert the SIM card in the SIM card slot until it clicks.	P.63
Cannot operate the keys panel	Is the power turned on?	P.76
	Is the product still locked?	—
	Turn off the power and then turn it on again.	P.76
The Pointer does not move as intended	Check for the correct way for using the Pointer.	P.79
	Turn off the power and then turn it on again.	P.76

Trouble	Detail	Page
Cannot operate a pop-up window using the browser	If a pop-up window appears, operate with the Pointer.	P.79
A message indicating that charging is necessary is displayed	The battery is almost empty.	P.71
The product answers calls when it shouldn't	Is "Auto answering" set?	P.111
The battery pack can only be used a short time	Is it adequately charged? • Charge until the red charging/notification indicator goes out.	P.71
	Does the battery pack have adequate service life remaining?	P.34
	Is the product left in the place for a long period where "No signal" (out of service area) appears?	P.84

Trouble	Detail	Page
When making a call, there is a busy signal and the call does not go through	Is the product within the service area or where signal is good enough?	P.84
	The wireless line is extremely busy or the party is calling. Retry later.	—
Camera does not operate	Is the battery low?	P.71
	Is the product or the battery at a normal temperature? The product may stop functioning if at a high/low temperature.	P.29

位置検索サポート (Find Missing Device Service)

You can use 位置検索サポート (Find Missing Device Service) to have the Customer Center find your au phone's approximate location or lock the screen if misplaced or lost.

* You need to subscribe au Smart Support, au Smart Pass, au Smart Pass Premium, Repair and Delivery Support, Usage Support, or Security Support Pack to use the service.

■ Calling the Customer Center and Searching Location or Remotely Locking the Product

From a fixed-line phone, ☎ 0077-7-113 (toll free)

From an au cell phone, 113 without area code (toll free)

Business hours: 24 hours (7 days a week)

• Follow voice guidance to complete procedure.

■ Switching Location Search Setting

Find Missing Device Service is preset to be enabled for the product so that the location can be searched.

You can disable the service by the following operations.

- 1** From the standby screen, press ●
→ [App Service] → [au Selfcare] →
Unmark "Set location search
support"

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- ◎ For details, refer to "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese). "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) is available on the au homepage.

After-Sales Service

■ When Asking for Repair

For repair, contact Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

- * The warranty period is one year from the day when you purchase the product.

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- ◎ Before handing the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- ◎ Recycled parts that meet the Company's quality standards are sometimes used for repair.
- ◎ Portable terminals collected by Replacement cell phone delivery service which you used before are recycled to portable terminals for replacement after repairs. Also, parts replaced by after-sales service are collected and recycled by the Company. They are not returned to customers.
- ◎ Instances where the product has been changed, modified, or analyzed (including software modification or analysis (including rooting, etc.) reverse-engineered, reverse-compiled, or reverse-assembled) or has been repaired at a location other than an authorized repair location designated by the Company may not be covered by warranty or may prevent the product from being accepted for repairs.
- ◎ The battery pack is not covered by free-of-charge repair warranty, as it is a consumable part.
- ◎ Packaged items except for the main unit is not covered by the free-of-charge repair warranty.

■ Performance Parts for Repair

The Company retains performance parts for repair of the product main unit and its peripherals for 4 years after discontinuation of production. Performance parts for repair refers to parts required for maintaining the functions of the product.

■ Terms of Services of Free-of-Charge Repair Warranty

1. When you apply for repair, inform us of your serial number (IMEI number). You can check the main unit or the sticker attached on the packaging box for the serial number (IMEI number).
2. Repairs will be done based on the terms of services of the free-of-charge repair warranty when the product is used correctly based on the instruction manual and the product is malfunctioning.

3. Repairs will be charged in the following cases even during the warranty period. (Also, the product cannot be repaired in some cases.)
 - ① When the product is not used correctly based on the instruction manual.
 - ② When the product is malfunctioning or damaged due to modification and repair.
 - ③ When the product is repaired by repair offices other than the company specified.
 - ④ When the product is malfunctioning or damaged due to a handling fault or accident. Or when there are some traces that the product is damaged by falling, water or humidity.
 - ⑤ When the product is malfunctioning or damaged due to earthquakes, storms, floods or other natural disasters, as well as fires, salt, abnormal voltage, etc.
4. Repairs may be refused depending on the damage condition of devices.
5. Note that the company shall not be liable for any damages and loss arising from the product malfunction.
6. The Company assumes no responsibility for any accidents when the product is connected with an unspecified device.
7. On-site repair is not available.

8. This warranty is valid only in Japan.

- * The warranty guarantees that free-of-charge repairs will be done based on the terms of period and conditions indicated above. Therefore, the warranty does not limit your legal rights against persons in charge of the warranty and other operators.

■ Repair and Delivery Support

An after-sales service membership program on a monthly basis called "Repair and Delivery Support" is available for using your au portable terminal for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For the monthly fee and details of this service, check on the au homepage.

<https://www.au.com/mobile/service/kosho-funshitsu/> (Japanese)



- ◎ You can apply for membership only at the time of purchasing your au portable terminal.
- ◎ Once you cancel the membership, you cannot reapply for it until you purchase an au portable terminal next time.
- ◎ Note that when changing the model or purchasing an extra portable terminal, this service only covers the most recently purchased au portable terminal.

- ◎ When an au portable terminal is handed over to you or someone else, the "Repair and Delivery Support" membership is also handed over to the successor of the portable terminal.
- ◎ When you get a new au portable terminal by changing the model, purchasing an extra portable terminal, etc., the "Repair and Delivery Support" membership for the old au portable terminal is automatically canceled.
- ◎ Service contents are subject to change without notice.

■ au IC Card (SIM Card)

The au IC card (SIM card) is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When malfunction is suspected, or in case of theft or loss, contact an au shop/au Style or Toyota store.

SIM Unlock

SIM lock is disabled for the product. Some services, functions, etc. may have restrictions when an other-carrier SIM card is used. The Company does not guarantee operation whatsoever.

For details, refer to the au homepage.

<https://www.au.com/support/service/mobile/procedure/simcard/> (Japanese)

Related Accessories

- Battery pack (KYY31UAA)
- Back cover (KYY31TAA)
- Desktop holder (KYY31PUA) (sold separately)
- KYOCERA 3.5φ Type-C conversion cable (0401QNA) (sold separately)
- TypeC Common AC Adapter 01 (0601PQA) (sold separately)
TypeC Common AC Adapter 02 (0602PQA) (sold separately)
- Common AC Adapter 05 (0501PWA) (sold separately)*1
- MicroB to Type-C Conversion Adapter (0601PHA) (sold separately)

*1 Requires a MicroB to Type-C Conversion Adapter (sold separately).



memo

- ◎ Accessories can be purchased at au online shop.
We may have stopped selling some accessories at au online shop.
<https://onlineshop.au.com> (Japanese)

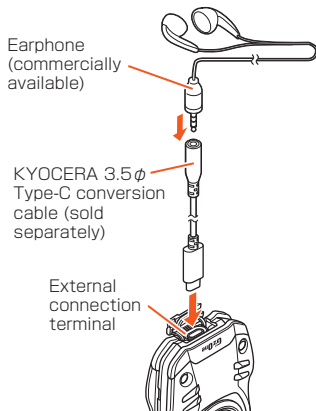
Using an Earphone

■ Using an Earphone (Commercially Available) with a KYOCERA 3.5φ Type-C Conversion Cable (0401QNA) (Sold Separately)

An earphone (commercially available) can be used by connecting a KYOCERA 3.5φ Type-C conversion cable (0401QNA) (sold separately).

- 1 Connect the earphone (commercially available) and KYOCERA 3.5φ Type-C conversion cable (0401QNA) (sold separately)**
- 2 Insert the KYOCERA 3.5φ Type-C conversion cable (0401QNA) (sold separately) in the product**

Insert the plug of KYOCERA 3.5φ Type-C conversion cable (0401QNA) (sold separately) straight into the external connection terminal.



© Depending on an earphone (commercially available), you may not be able to connect the KYOCERA 3.5 φ Type-C conversion cable (O401QNA) (sold separately).

Main Specifications

■ Main unit

Display	Approx. 3.4 inches, approx. 16.77 million colors, Transparent TFT	
	854 × 480 dots (FWVGA)	
Sub-display	Approx. 1.4 inches, 1 color, Translucent STN	
	96 × 96 dots	
Weight	Approx. 183 g (including the battery pack)	
Dimensions (W × H × D)	Approx. 55 × 115 × 23 mm (Thickest part: 26 mm)	
Internal memory*1		ROM: Approx. 16 GB RAM: Approx. 2 GB
Continuous talk time	In Japan	Approx. 610 minutes
	Overseas (GSM)	Approx. 410 minutes
Continuous standby time	In Japan	Approx. 340 hours
	Overseas (GSM)	Approx. 400 hours

Maximum number of Wi-Fi® tethering connection devices	10 devices	
Charging times (estimate)	Type-C Common AC Adapter 01 (sold separately)	Approx. 140 minutes
	Type-C Common AC Adapter 02 (sold separately)	Approx. 140 minutes
Effective camera pixels	Approx. 13 million pixels	
Camera imaging element	CMOS	
Wireless LAN (Wi-Fi®) function	IEEE802.11b/g/n compatible	

Bluetooth® function	Compatible version	Bluetooth® standards Ver.4.2 compatible* ²
	Output	Class 1
	Communication range* ³	10 m
	Supported Bluetooth profile* ⁴	GATT (Generic Attribute Profile) SPP (Serial Port Profile) A2DP (Advanced Audio Distribution Profile) AVRCP (Audio/Video Remote Control Profile) HSP (Headset Profile) HFP (Hands-Free Profile) OPP (Object Push Profile) PBAP (Phone Book Access Profile) PAN (Personal Area Networking Profile)

Bluetooth® function	Supported Bluetooth profile*4	PAN-NAP (Personal Area Networking-Network Access Point) PAN USER (Personal Area Networking-User)
	Frequency bands	2.4 GHz band

- *1 Since the storage is shared by data and apps, storage space may be reduced depending on the usage of apps.
- *2 It is confirmed that the product and all Bluetooth® devices are compliant with Bluetooth® standards designated by Bluetooth SIG, and they are authenticated. However, procedures may differ or data transfer may not be possible depending on the device's characteristics or specifications.
- *3 It changes according to objects obstructing devices and signal reception.
- *4 Specifications provided in Bluetooth® standards for making communication between Bluetooth® compatible devices in accordance with their intended use.

■ Battery pack (KYY31UAA)

Battery type	Lithium-ion battery
Rating	3.8 V, 1,500 mAh
Dimensions (W × H × D)	Approx. 36.0 × 57.1 × 5.5 mm
Weight	Approx. 26 g



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- © The continuous talk time and continuous standby time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.

Specific Absorption Rate (SAR) of Cell Phones

This model KYY31 mobile phone complies with Japanese technical regulations and international guidelines regarding exposure to radio waves.

This cell phone has been designed in observance of the Japanese technical regulations (*1) regarding exposure to radio waves and limits to exposure to radio waves recommended by equivalent international guidelines. These international guidelines were set out by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is in collaboration with the World Health Organization (WHO), and the permissible limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health condition.

The Japanese technical regulations and international guidelines define the limits using a unit of measurement known as the Specific Absorption Rate (SAR), which represents the average amount of radio frequency energy absorbed by the human body. The SAR limit for cell phones is 2.0 W/kg. The highest SAR value

for this cell phone when tested for use at the ear is 0.815W/kg (*2). The highest SAR value for this cell phone when tested for use on the body is 0.598W/kg (*2). There may be slight differences in SAR levels among individual products, but they all satisfy the limit.

The actual SAR of this cell phone while talking on the phone can be well below that indicated above. This is due to the cell phone being designed to only output the minimum power required to communicate with a base station. Therefore in general, the closer you are to a base station, the lower the power output of the cell phone is.

This cell phone can be used in positions other than against your head. Use a carrying case or similar accessory that holds the phone at least 1.5 cm separated from the body and ensure no metal parts are located between you and the cell phone. Under these conditions, this cell phone satisfies Japanese technical regulations and international guidelines for radio wave protection.

The World Health Organization has stated that "a large number of studies have been performed over the last two decades to assess whether mobile phones pose a potential health risk. To

date, no adverse health effects have been established as being caused by mobile phone use".

If you would like to know more detailed information, please refer to the WHO website.
<https://www.who.int/news-room/fact-sheets/detail/electromagnetic-fields-and-public-health-mobile-phones>

Please refer to the websites listed below if you would like to know more detailed information regarding SAR.

- Ministry of Internal Affairs and Communications website
<https://www.tele.soumu.go.jp/e/sys/ele/index.htm>
- Association of Radio Industries and Businesses website
<https://www.arib-emf.org/O1denpa/denpa02-02.html> (Japanese)
- au homepage
<https://www.au.com/mobile/product/sar-list/> (Japanese)

-
- *1 Technical regulations are defined by the Ministerial Ordinance Related to Radio Law (Article 14-2 of Radio Equipment Regulations).
- *2 This includes the wireless function that can be used simultaneously.

FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help and for additional suggestions.

Warning

The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

**FCC RF EXPOSURE INFORMATION**

Warning! Read this information before using your phone.

Warning! Read this information before using your phone. In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human to radio frequency electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards.

Body-worn Operation

This device was tested for typical body-worn operations with the back of the phone kept 0.39 inches (1.0 cm) from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.39 inches (1.0 cm) must be maintained between the user's body and the back of the phone, including the antenna. All beltclips, holsters and similar accessories used by this device must not contain any metallic components. Body-worn accessories that do

not meet these requirements may not comply with FCC RF exposure limits and should be avoided. This device is not intended to be used with a lanyard or strap on the body. The device contains a mounting point that may be used to attach the device to equipment, a backpack or tool belt, etc.

Turn off your phone before flying

You should turn off your phone when boarding any aircraft. To prevent possible interference with aircraft systems, U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

■ FCC Certification Information

- The product is certified by Federal Communications Commission (FCC).

The product's FCC ID is JOYEB1090.

You can view this certification in the following way.

How to confirm:

From the standby screen, press  → [Settings] → [More settings] → [About phone] → [Compliance information]

Export Administration Regulations

This product and its accessories may be subject to the Japan Export Administration Regulations ("Foreign Exchange and Foreign Trade Law" and its related laws). In addition, U.S. Re-export Regulations (Export Administration Regulations and the related laws and regulations) may apply to this product and its accessories. To export and re-export this product and its accessories take the required measures on your responsibility and at your expenses. For details on the procedures, contact the Ministry of Economy, Trade and Industry, the U.S. Department of Commerce.

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