

Product Lifecycle Policy

Technical support for a version of BarTender is available for four years after the next version is released

When a major version of BarTender is released (such as BarTender 2016), the "End of Support" countdown for the previous version (such as 10.1) begins. You will have another four years in which to receive technical support. After that, you can only get support by updating to a newer version of BarTender.

Stay informed: register your software. To receive notifications about new releases and end of support dates, provide a proper email address when you register your copy of BarTender.

At this time, the oldest version of BarTender that is still supported is 9.4 and support for this version is set to expire on June 1, 2016. Thereafter, the oldest supported version of BarTender will be 10.0.

End of Sales and End of Support Dates

BarTender Version	End of Sales Date*	End of Support Date
7.7x and older	May 1, 2010	May 1, 2010
8.0 - 8.01	December 1, 2010	December 1, 2012
9.0 - 9.1	July 1, 2012	July 1, 2014
9.2	September 1, 2012	September 1, 2014
9.3	May 1, 2013	May 1, 2015
9.4	June 1, 2014	June 1, 2016
10.0	October 1, 2015	October 1, 2017
10.1	November 1, 2017	November 1, 2019

* When a version of BarTender is no longer available for general sale, we will continue to support sales of older versions of additional Enterprise Automation and Automation licenses in a limited fashion:

- We will sell only to end users in certified environments who are unable to update their software to a newer version.
- Sales of back-level product are limited by the above End-of-Sales date. After this date, all sales of this version of BarTender cease.



BarTender is label design software, label printing software, barcode software, RFID software, an alternative to embedded printer code, and much more.

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