

# Appendix 2:

## Pledge-by-pledge tracker

Pledge	Dept	Progress
1. The government is now committing to using ONS' recommended measurement package as its standard way of measuring loneliness.	DCMS	Ongoing and on track
2. The government will continue to explore how it can contribute to evidence building and sharing and will hold roundtables to discuss this with the Technical Advisory Group and other key stakeholders over the coming months.	DCMS	Completed
3. By 2023, the government will support all local health and care systems to implement social prescribing connector schemes across the whole country supporting the government's aim to have a universal national offer available in GP practices.	DHSC, NHSE	Being delivered through NHS Long Term Plan. On track
4. Publish a Common Outcomes Framework for social prescribing in 2018/19.	NHSE	Completed and published.
5. Map all social prescribing connector schemes across England to create a national database of local social prescribing schemes this year.	NHSE	In progress
6. Publish a best practice guide to social prescribing later this year.	NHSE	Completed
7. Launch an online social prescribing platform for commissioners and practitioners later this year, which includes templates, resources and facilitates regional communities of practice.	NHSE	Completed
8. Pilot new accredited learning programmes for social prescribing link workers in early 2019.	NHSE	In progress
9. Establish regional social prescribing steering groups to promote collaborative commissioning and best practice in social prescribing. Facilitate a cross-government social prescribing workshop and co-host six regional social prescribing workshops in 2019 to promote best practice in social prescribing.	NHSE	Completed and in delivery phase

10. The Department of Health and Social Care, NHS England and the Department for Work and Pensions will undertake work to assess how a variety of organisations and services currently refer individuals into social prescribing schemes and local provision. These departments will commit to testing methods that will improve how a range of organisations refer into existing social prescribing services and provision in 2019/20.	DHSC, NHSE, DWP	
11. The Home Office will trial an innovative digital solution 'Safe and Connected' to support lonely older people who live in the community through calls from postal workers as part of their usual delivery rounds. The trial will take place in Liverpool, Whitby and New Malden in 2018/19, with an independent evaluation anticipated to report in June 2019.	HO	Completed
12. Public Health England will include the government-approved loneliness measure within its consultation on revising the Public Health Outcomes Framework. Data would be published on the Public Health Outcomes Framework website, where we would be able to see how the nation is performing on reducing loneliness.	PHE	In progress and due to be published shortly
13. The Department for Work and Pensions will enhance its Tell us Once initiative later this year by integrating advice for those at risk of experiencing loneliness.	DWP	Completed
14. As an expansion of the new pilot announced in the Inclusive Transport Strategy, by 2020 the Department for Transport will explore how they can help to identify signs of loneliness or lack of social connections with seven mobility centres in England.	DFT	In progress
15. With the support of the Home Office, the National Trading Standards Scam Marshal scheme will be expanded to improve the resilience of lonely or socially isolated older adults to fraud, scams and financial abuse.	HO	Ongoing and on track

<p>16. The Department for Digital, Culture, Media and Sport, in collaboration with the Local Government Association, digital experts, local authorities, the Ministry of Housing Communities and Local Government and the voluntary sector, will launch pilots to explore how better use of data can make it easier for people to find local activities, services and support and help local commissioners to better map local provision. There will be up to four pilots in four local authority areas in England by March 2020, which will involve work to identify possible solutions.</p>	<p>DCMS, MHCLG</p>	<p>In progress</p>
<p>17. The Ministry for Housing, Communities and Local Government will work with the Local Government Association and the National Association of Local Councils to explore an effective means of learning and sharing best practice.</p>	<p>MHCLG</p>	<p>Due to be published shortly</p>
<p>18. The Department for Business, Energy and the Industrial Strategy will continue to work with the Campaign to End Loneliness to establish and grow a network of champions to encourage employers to adopt a pledge to support their employees' social wellbeing. Alongside this, government will work with the Campaign to End Loneliness and businesses to capture and share the work they are doing to help tackle loneliness in the wider community and to promote this work and develop it further.</p>	<p>BEIS</p>	<p>Ongoing</p>
<p>19. To improve and build on current practice, job centres will develop better approaches for sharing information on effective programmes that support those who face challenges, including those at risk of experiencing loneliness. This will include training for work coaches to ensure that they are encouraged to ask about social connections in conversations with claimants who are struggling with work preparation activity. Loneliness could also be added to the online tools used by work coaches to assess the needs of users.</p>	<p>DWP</p>	<p>Ongoing and on track</p>

20. The Department of Health and Social Care will improve knowledge sharing among social workers through the Chief Social Worker for Adults and their sector networks. The aim will be to further develop social workers' ability to recognise those who may be experiencing loneliness and their knowledge of services or support to refer people on to.	DHSC	Ongoing and on track
21. The Department for Digital, Culture, Media and Sport will devote up to £1.8m in funding to help local people maximise the potential of underutilised community spaces in innovative and creative ways, through a new fund. The learning from these loneliness interventions will inform wider policy-making in the future, both in DCMS and across government. There will be a particular focus on improving access to community space for youth.	DCMS	Ongoing and on track
22. By the end of 2018, the Department for Education will publish guidance for schools on maximising the use of their premises, as well as other forms of income generation that can be beneficial to the community.	DFE	Completed but guidance yet to be published
23. The Department for Education will also collect data on which schools already allow use of their premises, in order to understand how best to support other schools to do so.	DFE	In progress
24. The Department for Transport's forthcoming Community Rail Strategy will help support community groups wishing to make use of unused or underused railway property. This will provide access to new local community spaces by encouraging the rail industry to adopt a flexible approach to lease conditions and maintain a consistent, communicative approach based on respect and trust when engaging with community groups.	DFT	Ongoing and on track
25. The Department for Work and Pensions will share good practice and encourage all job centres that can open up their space to do so.	DWP	Ongoing and on track

26. In partnership with the Campaign to End Loneliness, British Red Cross, the Association of Convenience Stores and others, the Department for Business, Energy, and Industrial Strategy will work with businesses to explore how they can provide community space outside of working hours or engage with the wider community in other ways.	BEIS	Developing
27. The Department for Environment, Food and Rural Affairs will support community infrastructure and community action to tackle loneliness in local areas. The Action with Communities in Rural England network of Rural Community Councils has already begun prioritising work with local partners on tackling loneliness in rural areas using the department's contribution to their funding. Alongside this, the Department of Environment, Food and Rural Affairs will convene a rural stakeholder group this autumn to advise and support the work of government departments and help with the local communication of initiatives and good practice. The group will meet regularly to explore issues specific to rural areas.	DEFRA	In progress
28. The Department for Transport will provide funding to the Community Transport Association in 2019 to enable the existing community transport-specific training to be recognised as part of the qualification for professional coach and bus drivers.	DFT	Developing
29. The Department for Transport will create new partnerships with transport providers and community organisations who are developing ideas and initiatives for how transport can be used as a means to help tackle loneliness, and use industry-wide forums to promote these.	DFT	In progress
30. The Department for Transport will put the need for inclusive transport at the heart of its approach to the Future of Mobility Grand Challenge, making sure that our future transport system works to overcome problems like loneliness and social exclusion, rather than exacerbate them. The Future of Mobility urban strategy, to be published later this year, will provide further details and set a clear direction for industry on the importance of inclusive design.	DFT	Completed

<p>31. The Ministry of Housing, Communities and Local Government will commission a research partner to evaluate four community-led housing schemes and an overarching evaluation to build the evidence base on how these innovative housing models can reduce loneliness. Over the next year, it will also work with external stakeholders such as the UK Cohousing Network to build a database of case studies of innovative housing developments that promote social cohesion.</p>	<p>MHCLG</p>	<p>In progress</p>
<p>32. The Ministry of Housing, Communities and Local Government will also run a series of industry events, conferences and seminars to promote the role of design in wellbeing, including tackling loneliness. They will publish case studies and evidence by the end of spring 2019. The outcome of these discussions will be used to inform the development of planning practice guidance, which will be published to support the recently revised National Planning Policy Framework. More broadly, tackling loneliness will be incorporated in regional and national design quality events. The Ageing Society Grand Challenge will build on this, working with local partners in taking forward broader work on how to develop inclusive homes and communities that support people to remain healthy and independent for longer.</p>	<p>MHCLG</p>	<p>Sector engagement: activity revised and completed Ageing Society Grand Challenge: on track</p>
<p>33. Encourage loneliness to be considered in measures of design quality, starting with Homes England and other government programmes. Government will ensure that community cohesion is considered in the assessment process for prospective garden communities. The Ministry of Housing, Communities and Local Government will work with Homes England to incorporate community cohesion as part of the support they offer existing and future garden communities through emerging design quality measures and industry events.</p>	<p>MHCLG</p>	<p>Ongoing</p>

34. Featuring loneliness in criteria for bidding for the Department for Digital, Culture, Media and Sport's new £400,000 Digital Inclusion Innovation Fund (launched in September 2018).	DCMS	Completed.
35. The Home Office and Department for Digital, Culture, Media and Sport's forthcoming white paper on internet safety will ensure that all individuals feel empowered to manage online risks and participate online, including people who are experiencing loneliness. Additionally, the Minister for Digital and the Creative Industries will run a roundtable with technological companies to explore their impact on loneliness and how they can help to prevent it.	DCMS	Completed
36. The Department for Education will work with the National Apprenticeship Service to encourage employers to offer work placements and apprenticeships to young people with special education needs or disabilities.	DFE	In progress
37. The Department for Education will publish best practice guidance on work placements for young people with special educational needs or disability.	DFE	Completed
39. Public Health England's forthcoming mental health campaign will highlight loneliness as a potential risk factor for mental health problems, and emphasise the importance of strong social connections for mental wellbeing.	PHE	Campaign to launch shortly
40. The Department for Education has announced that it is launching the new subjects of relationships education at primary and relationships and sex education at secondary level, which will emphasise the value of social relationships. Loneliness will feature in the guidance content to ensure teaching about the impact of loneliness, particularly on mental health. All primary and secondary schools will be encouraged to teach relationships education by 2019, and required to do so from September 2020.	DFE	Ongoing and on track

41. The Department for Education will improve mental health support for students and will also set up a working group with the sector to review the support needed for students in the transition into university, particularly in the critical first year transition.	DFE	In progress
42. For young people, the Department for Digital, Culture, Media and Sport is expanding uniformed youth programmes to create more places for disadvantaged young people, with a new £5 million Uniformed Youth Fund.	DCMS	In progress
43. The Department for Digital, Culture, Media and Sport will launch up to five pilot projects by March 2019. These pilots will test and develop new models to support flexible and inclusive volunteering opportunities, supporting people who might otherwise miss out due to their life circumstances.	DCMS	In progress
44. Sport England will make new grant awards totalling £1m from its Active Ageing Fund to two programmes which specifically tackle loneliness through sport and physical activity for people over 55.	DCMS	In progress
45. Arts Council England, supported by the organisations they fund, will work with public health providers to provide arts and cultural programmes as part of the planned expansion of social prescribing.	DCMS	In progress
46. Government will work with Arts Council England to promote the role that arts and culture can play in addressing loneliness through their programmes. Arts Council England will identify and promote examples of best practice in reducing social isolation through using existing arts and cultural assets to create easily accessible spaces.	DCMS	In progress
47. The Department for Digital, Culture, Media and Sport will work with Arts Council England to utilise the new loneliness measure across relevant projects and programmes, improving our understanding of how the arts and culture build social connections and protect against loneliness.	DCMS	Developing



48. The Department for Digital, Culture, Media and Sport will run masterclasses on evaluation and measuring the impact of library services in reducing loneliness, with reference to the new loneliness measure, to improve our understanding of the important role that libraries play in preventing individuals from feeling lonely.	DCMS	Completed
49. The 2018 Libraries Week will include loneliness as part of its wellbeing theme to help raise awareness.	DCMS	Completed
50. £6 million funding for two innovation programme projects focusing on reducing isolation and loneliness among care leavers.	DfE	Developing
50. Continue the Staying Close pilot programme in eight local areas, with a view to rolling out the programme nationally.	DfE	In progress
50. Extend Personal Advisor support to all care leavers to age 25.	DfE	Completed
50. Provide £5m to test social impact bonds to deliver three 'payment by results' contracts, for programmes aiming to support young care leavers who are Not in Education, Employment or Training (NEET) or at risk of becoming NEET.	DfE	In progress
51. The Department for Digital, Culture, Media and Sport will tackle youth loneliness through £100,000 for research into how to address youth loneliness through uniformed youth groups.	DCMS	Ongoing and on track
51. The Department for Digital, Culture, Media and Sport will tackle youth loneliness through 2019 #iwill campaign and the Department for Environment and Rural Affairs partnership supporting young people to look after local green spaces and wildlife habitats, while building social connections.	DCMS	Completed

52. Evaluation and learning are also part of the design of the Building Connections Fund. Government will appoint an independent evaluator to support grantees to evaluate the impact of their projects, and to collate and analyse the findings.	DCMS	In progress. Awaiting evaluation results
53. The Minister for Sport and Civil Society will continue to lead cross-government work on tackling loneliness.	DCMS	Ongoing
54. The cross-government ministerial group will continue to meet to take forward government's work on loneliness and to oversee the delivery of the commitments in the strategy. Alongside this, government will work closely with the Loneliness Action Group and its members to share learning and ensure effective implementation.	All	Ongoing
55. The group will publish an annual progress report on the loneliness agenda. As government reviews its approach, and further learning is generated, government will explore the possibility – and suitability – of setting a quantitative target for change.	DCMS	Awaited
56. Ministers at three key government departments (MHCLG, DfT and BEIS) will have their portfolios extended to include loneliness, to demonstrate the importance of this agenda across a wide range of policy areas. The Minister for Sport and Civil Society and the Minister of State for Care's portfolios already include loneliness.	MHCLG, DfT, BEIS, DHSC, DCMS	Completed
57. From 2019 to 2020, individual government departments will highlight the progress they are making on addressing loneliness, including the commitments in this strategy, through their annual single departmental plans.	All	Included in published DCMS and DEFRA plans only
58. Government's intention is to embed consideration of loneliness and relationships throughout the policy-making process. Government will explore various mechanisms for doing this, and will, for example, include it in guidance for the Family Test.	DCMS	In progress. Included in Family Test guidance.