

FACT SHEET

Hawaiian Telcom is Hawaii's Technology Leader, providing integrated communications, broadband, data center and entertainment solutions for business and residential customers statewide.

Services include Internet, video, voice, wireless, data network solutions and security, colocation, and managed network and cloud services supported by the reach and reliability of Hawaiian Telcom's next-generation fiber network and a 24/7 state-of-the-art network operations center.

Hawaiian Telcom provides critical infrastructure to some of Hawai'i's most important institutions including banks, hospitals, military, civil defense agencies, hotels and schools. Hawaiian Telcom also manages and operates the next-generation platform that provides 911 emergency services statewide.

Our wholesale customers include longdistance, wireless, and other wireline and Internet service providers that purchase highcapacity connections, wireless back haul, fiber and IP-based services, which enable them to serve Hawai'i customers.



FAST FACTS



NETWORK & INFRASTRUCTURE



2010-2015:
Invested half a
billion dollars in
building and
expanding nextgeneration fiber
network and
systems statewide.

Key Milestones



1883 King David Kalākaua grants charter to Mutual Telephone Company.

1902 First direct link to U.S. Mainland via undersea telegraph cable.

1912 First commercial radio circuit established on Oʻahu.

1954 Becomes Hawaiian Telephone Company.

1957 Built first submarine telephone cable connecting Hawai'i to the U.S. Mainland.

1964 Built first trans-Pacific submarine cable connecting Hawai'i to Japan and the U.S. Mainland.

1967 Becomes GTE Hawaiian Telephone.

1977 First fiber optic link installed in Hawai'i at Camp Smith.

1998 Launches High-Speed Internet service.

2000 Becomes Verizon Hawai'i.

2005 Becomes Hawaiian Telcom.

2010 Successfully restructures with a new board of directors and management team.

2011 Hawaiian Telcom TV debuts on Oʻahu; Hawaiian Telcom begins trading on NASDAQ stock exchange.

2012 Acquires Wavecom Solutions, which provides voice, data and converged services to local businesses.

2013 Acquires SystemMetrics, a premier data center services provider focused on enterprise-class colocation and cloud-computing solutions for businesses.

Joins Southeast Asia-United States (SEA-US) consortium to build and operate a new trans-Pacific submarine cable system, connecting Indonesia, Philippines, Guam, Hawai'i and California by the end of 2016. SEA-US's initial design capacity is more than one million times faster than Hawai'i's average Internet user speed of 20 megabits-per-second (Mbps).

Launches 1 gigabit-per-second (Gbps) Internet service; first Hawai'i company to become a Microsoft Cloud Solutions Provider; launches Desktop as a Service (DaaS).

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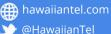
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