

FACT SHEET

Hawaiian Telcom is Hawaii's Technology Leader, providing integrated communications, broadband, data center and entertainment solutions for business and residential customers statewide.

Services include Internet, video, voice, wireless, data network solutions and security, colocation, and managed network and cloud services supported by the reach and reliability of Hawaiian Telcom's next-generation fiber network and a 24/7 state-of-the-art network operations center.

Hawaiian Telcom provides critical infrastructure to some of Hawaii's most important institutions including banks, hospitals, military, civil defense agencies, hotels and schools. Hawaiian Telcom also manages and operates the next-generation platform that provides 911 emergency services statewide.

Our wholesale customers include long-distance, wireless, and other wireline and Internet service providers that purchase high-capacity connections, wireless back haul, fiber and IP-based services, which enable them to serve Hawaii customers.

FAST FACTS

TECHNOLOGY LEADER



Hawai'i-based 24/7 Network Operations Center

LOCAL EMPLOYEES



More than 1,300 local employees statewide

NETWORK & INFRASTRUCTURE



2010-2015:
Invested half a billion dollars in building and expanding next-generation fiber network and systems statewide.

Key Milestones

- 1883** King David Kalākaua grants charter to Mutual Telephone Company.
- 1902** First direct link to U.S. Mainland via undersea telegraph cable.
- 1912** First commercial radio circuit established on O'ahu.
- 1954** Becomes Hawaiian Telephone Company.
- 1957** Built first submarine telephone cable connecting Hawai'i to the U.S. Mainland.
- 1964** Built first trans-Pacific submarine cable connecting Hawai'i to Japan and the U.S. Mainland.
- 1967** Becomes GTE Hawaiian Telephone.
- 1977** First fiber optic link installed in Hawai'i at Camp Smith.
- 1998** Launches High-Speed Internet service.
- 2000** Becomes Verizon Hawai'i.
- 2005** Becomes Hawaiian Telcom.
- 2010** Successfully restructures with a new board of directors and management team.
- 2011** Hawaiian Telcom TV debuts on O'ahu; Hawaiian Telcom begins trading on NASDAQ stock exchange.
- 2012** Acquires Wavecom Solutions, which provides voice, data and converged services to local businesses.
- 2013** Acquires SystemMetrics, a premier data center services provider focused on enterprise-class colocation and cloud-computing solutions for businesses.
- 2014** Joins Southeast Asia-United States (SEA-US) consortium to build and operate a new trans-Pacific submarine cable system, connecting Indonesia, Philippines, Guam, Hawai'i and California by the end of 2016. SEA-US's initial design capacity is more than one million times faster than Hawai'i's average Internet user speed of 20 megabits-per-second (Mbps).
- 2015** Launches 1 gigabit-per-second (Gbps) Internet service; first Hawai'i company to become a Microsoft Cloud Solutions Provider; launches Desktop as a Service (DaaS).

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