



# Combo Gift For Z490 (STEAM CODE & Free Gift)

Redemption Process

MADE FOR **GAMERS & CREATORS**



# Step 1 : Register/Login to MSI Member Center



**WELCOME TO MSI MEMBER CENTER**

REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS !

- ✓ Warranty Registration [More](#)
- ✓ Exclusive updates on promotions and events
- ✓ Quicker service and product support
- ✓ View your current registered MSI products

**MSI GameBot**  
One click to get MSI member service!

QR codes for download from AppStore and Google Play

**MSI RESPECT YOUR PRIVACY**

MSI does not trade customer information. Just as important, you control how MSI contacts you. We will collect your preferences at the end of this registration, and we encourage you to view our complete online privacy policy. <https://www.msi.com/page/privacy-policy>

1

MSI OFFICIAL SITE MSI FORUM English / English

## LOGIN

E-mail

Password

[Forgot your password?](#)

Captcha   
You need to calculate the answer  $X + Y = ?$

2

[Login](#) [Create an Account](#)

If you have any questions about the registration process, please refer to [FAQ](#).

You can use the account and password below to log in directly as an MSI Member.

[Facebook](#) [Google](#)



# Step 2 : Go to product registration page

msi

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HOME

MY PROFILE

1 MY PRODUCT

2 MY REWARDS

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY
- APPLY FOR REPAIR SERVICE
- GARANTIE SUR SITE

Welcome! chiaan lin

## MY PRODUCT

+ Product Registration



# Step 3 : register a new product

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English / English

[HOME](#)Welcome! [chiaan lin](#)[MY PROFILE](#)[MY PRODUCT](#)[MY REWARDS](#)[SHOUTOUT](#)[MY WARRANTY](#)[PROMOTIONS](#)[MY SUPPORT](#)[WEB TICKET](#)[REPAIR HISTORY](#)[APPLY FOR REPAIR SERVICE](#)[GARANTIE SUR SITE](#)

## MY PRODUCT

### WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

#### ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

1. This does not apply to product of which standard warranty has been expired.(But customers can still complete registration and questionnaire)
2. Customers have to complete the questionnaire in advance to get the full benefits.
3. MSI reserves the right to update or modify these terms and conditions of this program.
4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.

If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

[I want to register a new product](#)

主機板 - [超頻 / 電競 / 軍規] 系列免費升級 4 / 5 年保固

# Step 4 : Select product line



PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER



Notebook



Mobile Workstation



Vortex



All-in-One PC



Desktop



Monitor



Motherboard



Graphics Card



CASE



Gaming Chair



Gaming Gear



Others



# Step 5 : Choose the way to find S/N number

MSI REGISTER HELPER

Manually Register Product

Download Register Helper

MSI PRODUCT REGISTER - X

Member email account

Product Serial Number

\* Manually Register Product: Find the S/N code by manually checking product

\* Download Register Helper: Find the S/N code by downloading register helper



# Step 5-1-1 : Download register helper

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HOME

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PROMOTIONS

MY SUPPORT

WEB TICKET

REPAIR HISTORY

Welcome!

## MSI REGISTER HELPER

Download Register Helper

MSI PRODUCT REGISTER

Member email account

Product Serial Number

Submit

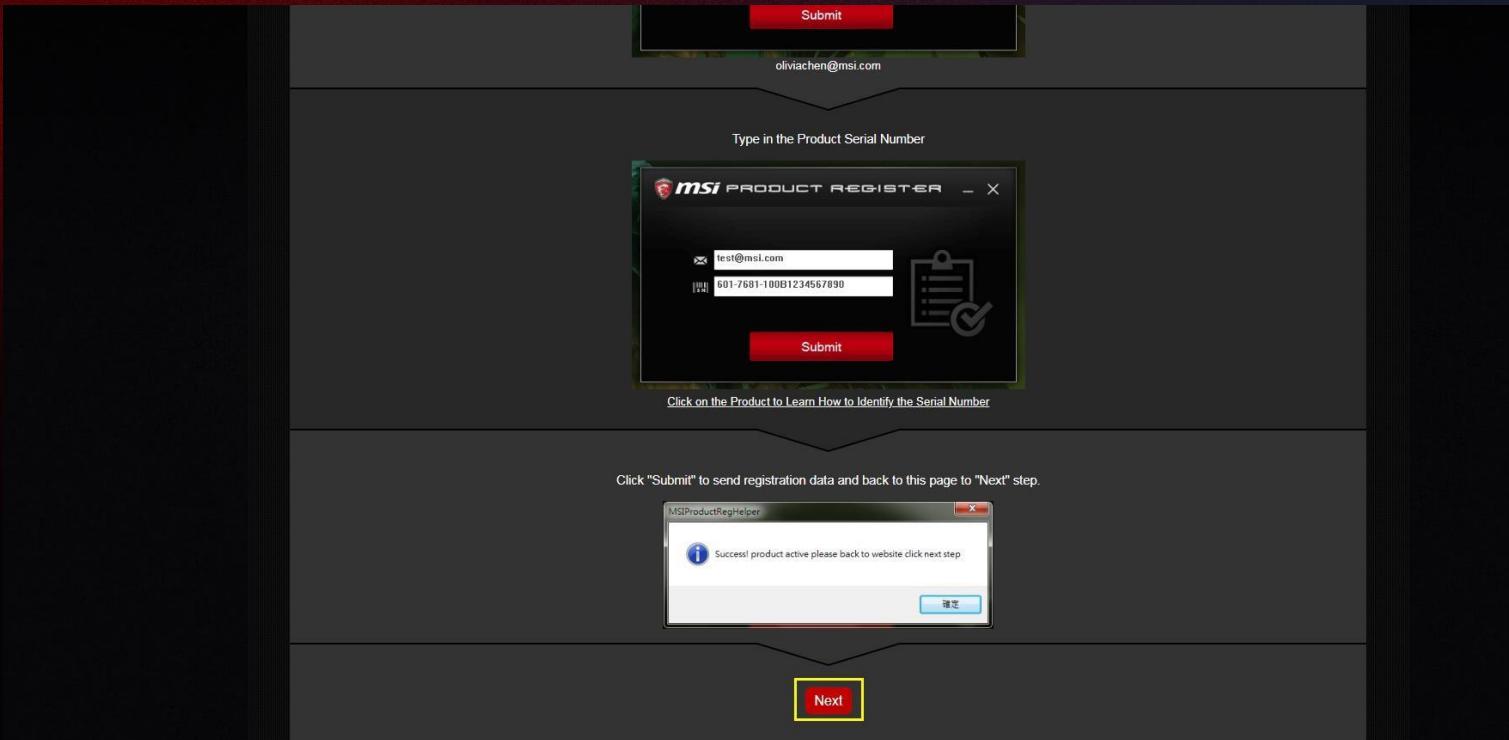
Please run Register Helper on the MSI product

Please "DO NOT" close this page, follow the instructions below, then click "Next" at the bottom of the page.

Type in your MSI Email Account

Download register helper. The computer you run the Helper should be your purchased motherboard/Desktop.  
\*If your purchased motherboard is not installed, please click "Try other register way" beside Download button.

## Step 5-1-2 : Submit registration data & click “Next” on this page



Submit registration data with Register Helper

Back to this page and click red button with “NEXT”



# Step 5-2-1 : Fill in S/N number

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SERVICE](#)[ONLINE CHAT](#)

Welcome!

## PRODUCT REGISTRATION

\* S/N1 (S/N)

601-7[REDACTED]-020B1[REDACTED]

[Click on the Product to Learn How to Identify the Serial Number](#)

Please pay attention to the differences between '0' and 'O', '1' and 'I'. If you still have problem, please contact us through My Support.

[Next](#)[Cancel](#)

# Step 5-2-2 : Complete the product registration form



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Welcome!

PRODUCT REGISTRATION

Product Type	Motherboard
Product Name	MEG X399 CREATION
Model	91-XXXXXX
Serial Number	000-XXXXXX

**CHK** Please find the serial number sticker on the product and input the 3 digit CHK code as shown below. (The image shown below is an example on where the CHK code could be found)



**Country/Region**  **Purchased Date**

**Where did you purchase the product**  
 Retail store  
 Online retailer  
 Reseller

**Store Name**  **Invoice Upload**

Please resize the image to a width no greater than 1600px (jpg, gif, png)  
The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)



# Step 6 : Select the promotion you want to redeem

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Welcome! 李孟震

REGISTER YOUR MSI PRODUCT NOW TO ENJOY A HOST OF BENEFITS !

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- ✓ Quicker service and product support

PROMOTIONS

Redeem Guide [I have Promotion Code](#)

Each product can only redeem its qualifying promotion(s) once. MSI reserves the right of final decision on the interpretation of these promotions. Not every MSI Model qualify for this promotion.



Application usage record

26 minutes ago	My Profile
26 minutes ago	My Warranty
1 week ago	Promotions

1. Select “PROMOTIONS”
2. Click on the Promotion that you would like to redeem
3. Select the Product you purchased

# Step 7 : Provide Invoice & Product Barcode Photos to Verify



Personal Information. \* Please fill in correctly.

E-mail	<input type="text"/>
* Last Name	<input type="text"/>
* First Name	<input type="text"/>
* Zip Code	<input type="text"/>
* Address	<input type="text"/>
* Telephone	<input type="text"/>
* Invoice Number	<input type="text"/>

Register eligible products, and upload the invoice

Motherboard

Product Type	Product Name / Serial Number	Purchased Date	Invoice	Product Barcode
Motherboard	MEG Z490 GODLIKE 601- <input type="text"/>	2020/05/06	<input type="radio"/> Select <input type="button" value="Check"/> <input type="button" value="Upload"/>	<input type="button" value="Upload"/>

# Example of Uploaded Documents



## INVOICE

1 ABC PC BUILD

Billing Address			
Customer no.			
Order no.			
Branch no.			
Reference	Description	VAT	Quantity Ordered
3	MSI Z490 GODLIKE	20%	1
	Delivery Charge	20%	1

## Product S/N



Please make sure you have uploaded three items 1) Invoice/Purchase Proof 2) Product S/N

- Invoice/Purchase Proof : 1) Channel Partner name 2) Purchase Date 3) Purchase Model Name
- Product S/N number (show like upper example)

# Step 8: Redeem Complete

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English / English

## MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Home](#)

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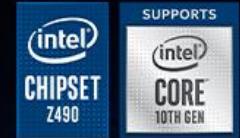
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Taiwan ( TW )

# Get your Prize!



## COMBO GIFT FOR Z490



\*ONLY 10 SETS FOR COOLER AND GAMING CHAIR OR WHILE STOCKS LAST

Agree to the Event Terms and Conditions to complete product registration and await MSI review. If MSI determines You meet all eligibility criteria, the game code(s) (see below) will be sent to Your registered email address.

Verification may take up to **14** business days.



MADE FOR GAMERS & CREATORS

