



## *How funding works in CTF?*

California Teleconnect Fund provides a 50% adjustment towards the monthly recurring charges associated with eligible Sprint services within California. The savings will be reflected on the Sprint invoice in the form of an adjustment. FCC funding or subsidy must first apply prior to applying the CTF discount on select services subscribed to by schools, libraries and CBO's offering head start programs and RHCPs.

Discounts are a net calculation after all other discounts apply, including but not limited to E-rate percentage deduction or the statewide average percentage deduction. Services that receive the CTF discount cannot be sold, resold, transferred or shared with any other nonqualifying entity or person, nor used for purposes other than the intended goals of the California Teleconnect Fund.

# *California Teleconnect Fund Program*

*Making telecommunications  
services affordable for schools,  
libraries and others.*

### ***Where do I go for help?***

#### ***Contact the Sprint CTF Support Team***

***Email:*** CTF\_Request@sprint.com

#### ***Jenna Berglund, CTF Program Manager***

jennifer.berglund@sprint.com  
2180 Harvard Street, Suite 100  
Sacramento, CA 95815

***Desk phone:*** 916-568-4505

***Mobile:*** 916-826-4199

Sprint Service Provider Identification Number:

***CPUC:*** U-5112-C

For more detailed CTF Program information, including complete rules and criteria, please visit ***cpuc.ca.gov/PUC/Telco/Public+Programs/CTF***



## What is CTF?

The California Teleconnect Fund (CTF) Program provides discounts to assist schools, libraries, certain healthcare and nonprofit organizations in obtaining affordable telecommunications services. Approved participants receive a 50% discount on select eligible communications services.

The CTF Program is funded through a surcharge on all customers that purchase intrastate telecommunications services. The California Public Utilities Commission (CPUC) administers the California Teleconnect Fund Program.

## Who is eligible?

There are six categories of organizations that may be eligible for CTF. The overview of each category is as follows:

- > **Schools:** Public or nonprofit private schools with annual endowments under \$50 million
- > **Libraries:** Eligible to participate in state-based plans for funds under Title III of the Library Services and Technology Act
- > **Hospitals and Health Clinics:** Owned and operated by a municipal, county government or a hospital district
- > **Community-based organizations (CBO):** Must be nonprofit and directly provide healthcare, educational instruction, community technology programs, job training/placement or 2-1-1 referral services
- > **Community Colleges**
- > **California Telehealth Network Participants**

All organizations must be located in California. For complete eligibility rules and criteria, please see the CPUC's website regarding CTF at [cpuc.ca.gov/PUC/Telco/Public+Programs/CTF](http://cpuc.ca.gov/PUC/Telco/Public+Programs/CTF)

## What services are funded?

### **The following services qualify for the CTF discount:**

- > **Wireless:** Internet access including services that offer mobile data, connection and email access
- > **Wireline:** Services include Internet access services, T-1 Lines, OC 3-OC 192, Integrated Services Digital Network (ISDN - PRI) and Multiprotocol Label Switching (MPLS)\*

\*MPLS is eligible when used in conjunction with another CTF-eligible service.

### **Applying for California Teleconnect Fund:**

To apply for CTF, please visit the CPUC's CTF website at [cpuc.ca.gov/PUC/Telco/Public+Programs/CTF/Application.htm](http://cpuc.ca.gov/PUC/Telco/Public+Programs/CTF/Application.htm)

First review the summarized eligibility requirements and information to determine if your organization might qualify for the CTF discount. Then review the instructions and complete the application in full. The application and all supporting documents should be mailed directly to the CPUC. Be sure to include a separate application for each individual location.

California Public Utilities Commission  
Communication Division – CTF Program  
505 Van Ness Avenue  
San Francisco, CA 94102

The application review process generally takes 30 to 90 days. After reviewing an application, the CPUC will notify you via email if the status is approved, deficient or rejected.

## Adding CTF to your Sprint account

Upon your approval of CTF, please notify the Sprint CTF Team at [CTF\\_Request@sprint.com](mailto:CTF_Request@sprint.com) with the following information:

- > Email authorization requesting to add CTF to your account
- > Applicant's contact information: First and last name, email, phone number, address
- > Copy of the approval letter from the CPUC
- > All corresponding billing accounts

The data will be verified and a confirmation notification will be sent via email. For a newly approved applicant, the discount begins (retroactively) on the date the CPUC received the application, provided the approved applicant contacts Sprint within 30 days of receiving the approval notification. If the newly approved applicant contacts Sprint after the 30-day period, the discount begins on the date of contact.