



# Accessibility application — wireless services

Please print.

## Customer Contact Details to be completed by customer or TELUS agent

Surname		First name(s)
Street address		City/town
Province	Postal code	Mobile phone number
Other contact numbers		

## Exemption or discount (check the appropriate box)

<input type="checkbox"/> Directory assistance exemption for <b>motion</b> disability	CNIB registration number (if available)
<input type="checkbox"/> Directory assistance exemption for <b>visual</b> disability	
<input type="checkbox"/> Directory assistance exemption for <b>hearing</b> or <b>speech</b> disability	

## Visually impaired bill format (check **one** box only)

Please provide me with an additional TELUS bill and inserts in the following format.
<input type="checkbox"/> Braille
<input type="checkbox"/> Large print

**Note:** TELUS will provide statements in the above-specified alternate format within 2 months of receiving your **completed** application.

## Special instructions

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## Consent and waiver

The undersigned customer hereby consents to the disclosure by TELUS to third party Service Providers of customer's billing information for the number(s) listed below, for the purpose of generating bills in an alternate format. The undersigned customer has asked TELUS to send billing data over the Internet and agrees that TELUS will not be responsible for any release, loss or damage of data related to the transmission of such data.

Mobile phone number(s): \_\_\_\_\_ Customer's signature: \_\_\_\_\_

To be completed by a medical practitioner or an authorized official from applicant's organization:

Surname and first name of medical practitioner or authorized official		Title/position
Name of organization		Contact telephone number
Street address		
City/town	Province	Postal code

Reason(s) for application

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I hereby attest that the information provided on this application is correct.

\_\_\_\_\_  
Signature of medical practitioner or authorized official

Please mail or fax the completed application forms to:

**TELUS Communications Company**

Client Administration and Resolution Team (CART)  
3rd floor, 4519 Canada Way  
Burnaby, BC  
V5G 4S4

Fax: **1-800-299-3995**