

# INSTALLATION GUIDE

## AXIS M3027-PVE Network Camera



## About this Document

This document includes instructions for installing AXIS M3027-PVE on your network. Previous experience of networking will be beneficial when installing the product.

## Legal Considerations

Video and audio surveillance can be prohibited by laws that vary from country to country. Check the laws in your local region before using this product for surveillance purposes. This product includes one (1) H.264 decoder license. To purchase further licenses, contact your reseller.

## Trademark Acknowledgments

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## Electromagnetic Compatibility (EMC)

This equipment has been designed and tested to fulfill applicable standards for:


- Radio frequency emission when installed according to the instructions and used in its intended environment.
- Immunity to electrical and electromagnetic phenomena when installed according to the instructions and used in its intended environment.

**USA** – This equipment has been tested using a shielded network cable (STP) and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may

cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Canada** – This Class B digital apparatus complies with Canadian ICES-003.

**Europe** –  This digital equipment fulfills the requirements for RF emission according to the Class B limit of EN 55022.

This product fulfills the requirements for immunity according to EN 61000-6-1 residential, commercial and light-industrial environments.

This product fulfills the requirements for immunity according to EN 61000-6-2 industrial environments.

This product fulfills the requirements for immunity according to EN 55024 residential and commercial environments.

## **Australia**

This digital equipment fulfills the requirements for RF emission according to the Class B limit of AS/NZS CISPR 22.

**Korea** – 이 기기는 가정용(B급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

**Japan** – この装置は、クラスB 情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。

## **Safety**

This product complies with IEC/EN/UL 60950-22, Safety of Information Technology Equipment.

The power supply used with this product shall fulfill the requirements for Safety Extra Low Voltage (SELV) and Limited Power Source (LPS) according to EN/IEC/UL 60950-22.

## **Equipment Modifications**

This equipment must be installed and used in strict accordance with the instructions given in the user documentation. This equipment contains no user-serviceable components. Unauthorized equipment changes or modifications will invalidate all applicable regulatory certifications and approvals.

## **Liability**

Every care has been taken in the preparation of this document. Please inform your local Axis office of any inaccuracies or omissions. Axis Communications AB cannot be held responsible for any technical or typographical errors and reserves the right to make changes to the product

and documentation without prior notice. Axis Communications AB makes no warranty of any kind with regard to the material contained within this document, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Axis Communications AB shall not be liable nor responsible for incidental or consequential damages in connection with the furnishing, performance or use of this material. This product is only to be used for its intended purpose.

### Disposal and Recycling

When this product has reached the end of its useful life, dispose of it according to local laws and regulations. For information about your nearest designated collection point, contact your local authority responsible for waste disposal. In accordance with local legislation, penalties may be applicable for incorrect disposal of this waste.

#### Europe

This symbol means that the product shall not be disposed of together with household or commercial waste.

Directive 2012/19/EU on waste electrical and electronic equipment (WEEE) is applicable in the European Union member states. To prevent potential harm to human health and the environment, the product must be disposed of in an approved and environmentally safe recycling process. For information about your nearest designated collection point, contact your local authority responsible for waste disposal. Businesses should contact



the product supplier for information about how to dispose of this product correctly.

This product complies with the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS).

#### China

This product complies with the requirements of the legislative act Administration on the Control of Pollution Caused by Electronic Information Products (ACPEIP).



### Support

Should you require any technical assistance, please contact your Axis reseller. If your questions cannot be answered immediately, your reseller will forward your queries through the appropriate channels to ensure a rapid response. If you are connected to the Internet, you can:

- download user documentation and firmware updates
- find answers to resolved problems in the FAQ database. Search by product, category, or phrases
- report problems to Axis support by logging in to your private support area.

### Battery Replacement

This Axis product uses a 3.0 V CR2032 lithium battery as the power supply for its internal real-time clock (RTC).

Under normal conditions this battery will last for a minimum of 5 years. Low battery power affects the operation of the RTC, causing it to reset at every power-up. A log message will appear when the battery needs replacing. The battery should not be replaced unless

required!

If the battery needs replacing, please contact [www.axis.com/techsup](http://www.axis.com/techsup) for assistance.

### **⚠ WARNING**

Dispose of used batteries according to the manufacturer's instructions.

### **NOTICE**

- Risk of explosion if battery is incorrectly replaced.
- Replace only with the same or equivalent battery, as recommended by the manufacturer.

#### **Remplacement des piles**

Ce produit Axis nécessite une pile au lithium CR2032 de 3,0 V pour l'alimentation de son horloge en temps réel interne. Dans des conditions normales d'utilisation, cette pile est censée durer au moins 5 ans. Si la pile est faible, le fonctionnement de l'horloge en temps réel peut être affecté et entraîner sa réinitialisation à chaque mise sous tension. Un message enregistré apparaît lorsque la pile doit être remplacée. Ne remplacez la pile qu'en cas de nécessité ! Si la pile doit être remplacée, veuillez contacter [www.axis.com/techsup](http://www.axis.com/techsup) pour obtenir de l'aide.

### **⚠ AVERTISSEMENT**

- Jetez les piles usagées conformément aux consignes du fabricant.

### **AVIS**

- Le remplacement incorrect de la pile peut entraîner un risque d'explosion.
- Remplacez la pile par une pile identique ou équivalente uniquement, en respectant les recommandations du fabricant.

#### **Batteriewechsel**

Dieses Axis-Produkt ist mit einer 3,0 V CR2032 Lithium-Batterie als Stromversorgung für die interne Echtzeituhr (RTC) ausgestattet. Unter normalen Bedingungen hält die Batterie mindestens 5 Jahre. Bei entladener Batterie ist der Betrieb der Echtzeituhr nicht mehr ausreichend gewährleistet, so dass die Uhr bei jedem Systemstart zurückgesetzt wird. Sie erhalten eine Protokollnachricht, wenn ein Batteriewechsel erforderlich ist. Die Batterie sollte erst bei Bedarf gewechselt werden. Unter [www.axis.com/techsup](http://www.axis.com/techsup) finden Sie Informationen darüber, was Sie beim Austausch der Batterie beachten müssen.

### **⚠ WARNUNG**

- Verbrauchte Batterien sind gemäß den Herstelleranweisungen zu entsorgen.

### **HINWEIS**

- Explosionsgefahr bei fehlerhaftem Batteriewechsel!
- Die Batterie muss durch dasselbe oder ein gleichwertiges Fabrikat ersetzt werden, das vom Hersteller zugelassen ist.

### Sostituzione della batteria

Questo prodotto Axis utilizza una batteria al litio CR2032 da 3.0 V per alimentare il real-time clock (RTC) interno. In normali condizioni questa batteria ha una durata di almeno 5 anni. La batteria scarica influisce sul funzionamento dell'RTC, che viene reimpostato ad ogni accensione. Un messaggio di registro apparirà quando la batteria dovrà essere sostituita. La batteria non deve essere sostituita a meno che non sia necessario.

Se la batteria non deve essere sostituita, contattare [www.axis.com/techsup](http://www.axis.com/techsup) per assistenza.

### **⚠️ AVVERTENZA**

- Smaltire le batterie usate secondo le istruzioni del produttore.

### **AVVISO**

- Rischio di esplosione se la batteria non viene sostituita correttamente.
- Sostituire solo con una batteria identica o equivalente, come raccomandato dal produttore.

### Sustitución de la batería

Este producto Axis utiliza una batería de litio CR2032 3.0 de 3,0 V como fuente de alimentación para su reloj de tiempo real interno (RTC). En condiciones normales, esta batería durará un mínimo de 5 años. Cuando la batería tiene poca carga, el funcionamiento del RTC se puede ver afectado, ya que esto puede hacer que se reinicie cada vez que se encienda. Aparecerá un mensaje de registro

cuando sea necesario sustituir la batería. No se debe sustituir la batería a menos que sea necesario.

Si necesita sustituir la batería, visite la página [www.axis.com/techsup](http://www.axis.com/techsup) para recibir asistencia.

### **⚠️ ADVERTENCIA**

- Deseche las baterías usadas según las instrucciones del fabricante.

### **AVISO**

- Deseche las baterías usadas según las instrucciones del fabricante.

### Contact Information

Axis Communications AB  
Emdalavägen 14  
223 69 Lund  
Sweden  
Tel: +46 46 272 18 00  
Fax: +46 46 13 61 30  
[www.axis.com](http://www.axis.com)

### Dome Cover Cleaning

#### **NOTICE**

- Be careful not to scratch or damage the dome cover. Do not clean a dome cover that looks clean to the eye and never polish the surface. Excessive cleaning could damage the surface.
- For general cleaning of a dome cover it is recommended to use a non-abrasive, solvent-free neutral soap or detergent with water and a soft cloth. Rinse well with clean lukewarm water. Dry with a soft cloth to prevent water spotting.
- Never use harsh detergents, gasoline, benzene or acetone etc. and avoid cleaning in direct sunlight or at elevated temperatures.

## Nettoyer la bulle du dôme

### **AVIS**

- Veillez à ne pas rayer ou endommager la bulle du dôme. Ne nettoyez pas la bulle du dôme si elle semble propre à l'oeil nu et ne frottez jamais sa surface. Un nettoyage excessif peut l'endommager.
- Pour le nettoyage général de la bulle du dôme, il est recommandé d'utiliser un savon ou un détergent neutre sans solvant, non abrasif, avec de l'eau et un chiffon doux. Rincez abondamment avec de l'eau tiède et propre. Séchez à l'aide d'un chiffon doux pour éviter les tâches d'eau.
- N'utilisez jamais de détergents forts, d'essence, de benzène ou d'acétone, etc. et évitez toute exposition directe aux rayons du soleil ou à des températures élevées lors du nettoyage.

## Reinigung der Kuppelabdeckung

### **HINWEIS**

- Achten Sie darauf, die Kuppelabdeckung nicht zu zerkratzen oder zu beschädigen. Reinigen Sie die Kuppelabdeckung nicht, solange sie sauber aussieht, und polieren Sie niemals die Oberfläche. Übermäßiges Reinigen kann die Oberfläche beschädigen.
- Zur allgemeinen Reinigung einer Kuppelabdeckung wird die Verwendung einer nicht aggressiven, lösungsmittelfreien neutralen Seife bzw. eines solchen Reinigungsmittels zusammen mit Wasser und einem

weichen Tuch empfohlen. Spülen Sie gut mit sauberem, lauwarmem Wasser nach. Trocknen Sie die Kuppelabdeckung mit einem weichen Tuch ab, um Wasserflecken zu vermeiden.

- Verwenden Sie niemals scharfe Reinigungsmittel, Benzin, Benzol, Aceton o. Ä., und führen Sie die Reinigung nicht unter direkter Sonneneinstrahlung oder bei hohen Temperaturen durch.

## Pulizia della copertura a cupola

### **AVVISO**

- Fare attenzione a non graffiare o danneggiare la copertura a cupola. Non pulire una copertura a cupola visivamente pulita e non lucidare mai la superficie. Una pulizia eccessiva potrebbe danneggiare la superficie.
- Per la pulizia generale della copertura a cupola si raccomanda l'uso di un sapone neutro, non abrasivo e privo di solventi o di un detergente con acqua e un panno morbido. Risciacquare perfettamente con acqua tiepida pulita. Asciugare con un panno morbido per evitare macchie d'acqua.
- Non utilizzare detergenti irritanti, benzina, benzene o acetone, ecc. ed evitare di pulire alla luce diretta del sole o a temperature elevate.

## Limpieza de la cubierta del domo

### **AVISO**

- Tenga cuidado de no arañar ni dañar la cubierta del domo. No limpie una cubierta del domo que parezca

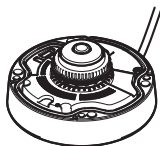
limpia y no pula nunca la superficie.  
El exceso de limpieza podría dañar la superficie.

- Para la limpieza general de la cubierta del domo se recomienda utilizar un jabón neutro no abrasivo y sin disolvente o un detergente con agua y un paño suave. Aclare bien con agua limpia y tibia. Seque con un paño suave para evitar las manchas de agua.
- No utilice detergentes abrasivos, gasolina, benceno, acetona, etc., y evite limpiarlo con luz directa del sol o a temperaturas elevadas.

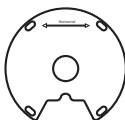
## Warranty







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1x



1x



1x



1x



1x



2x



1x



1x



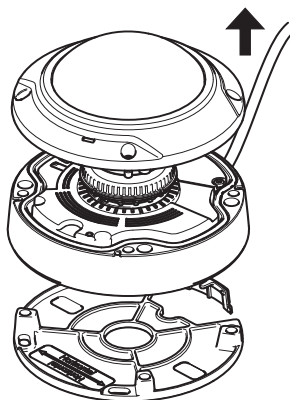
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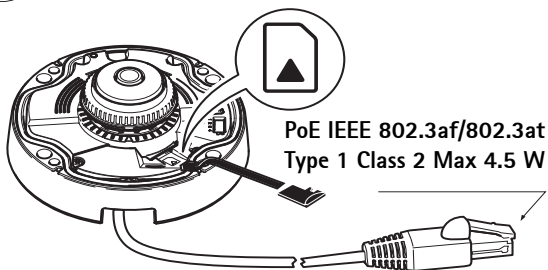


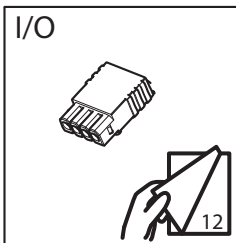
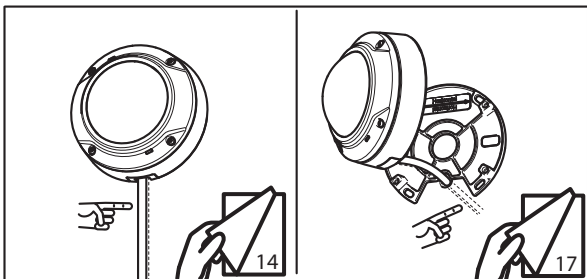
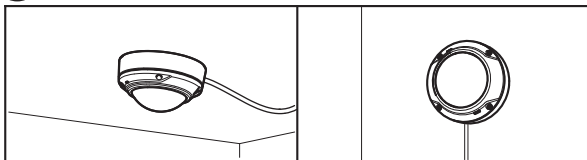
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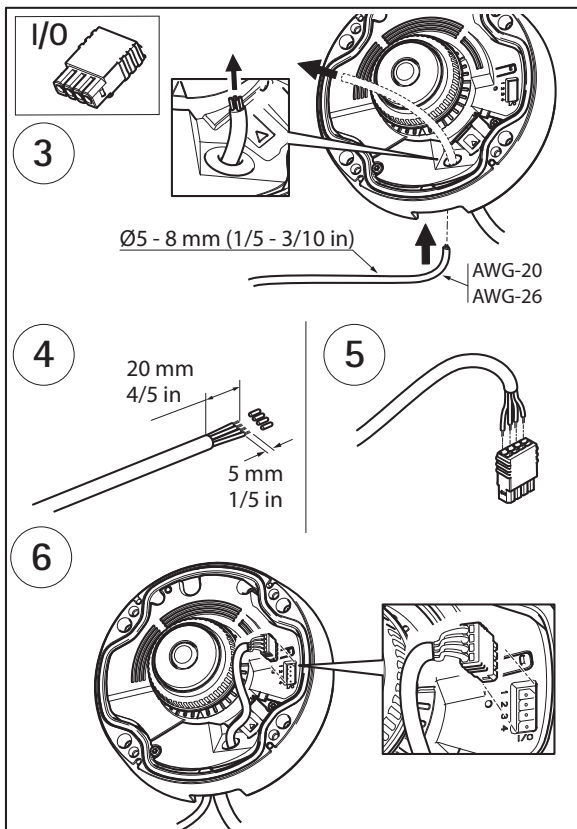
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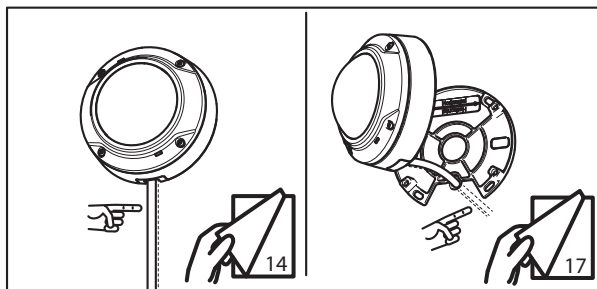


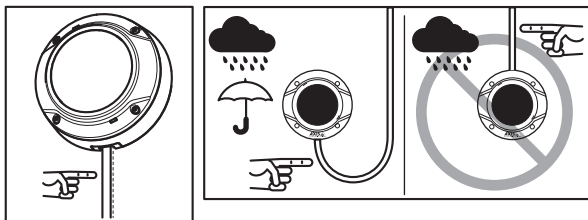
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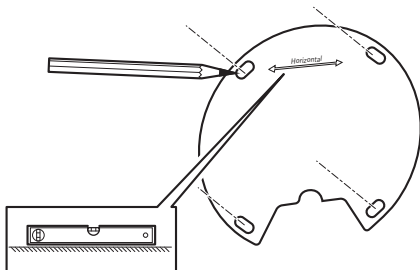




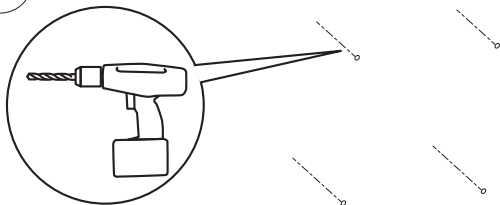




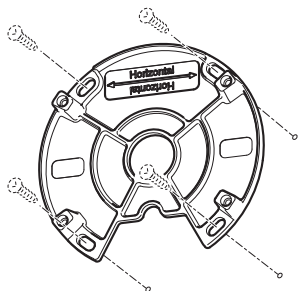
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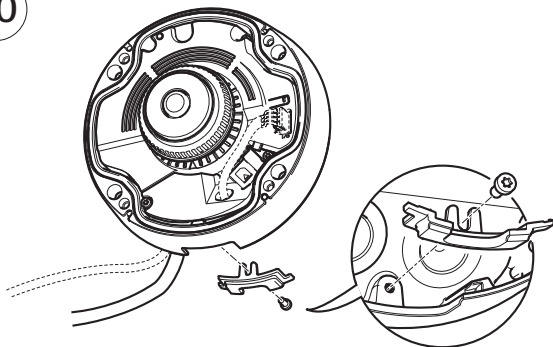
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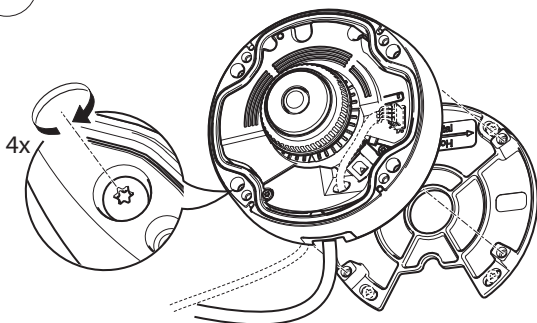
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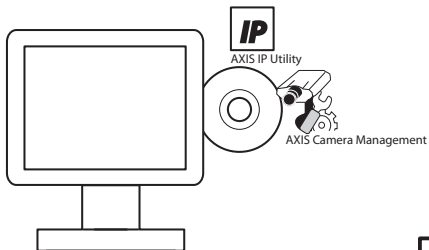
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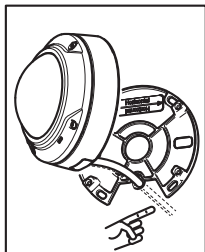
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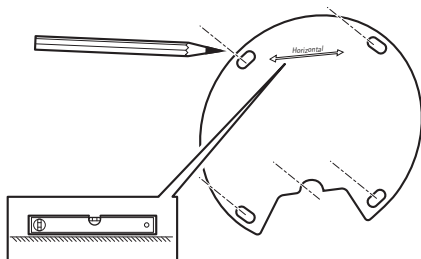
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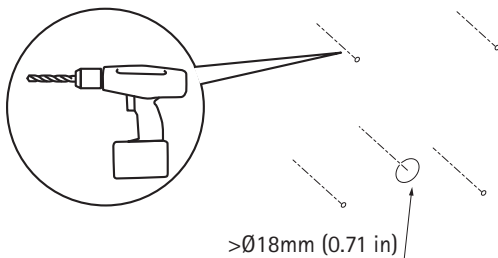




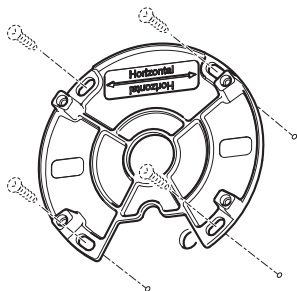
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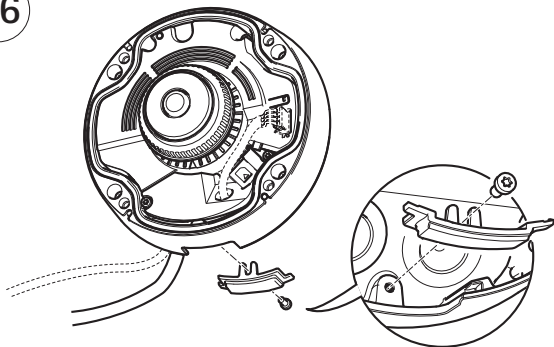
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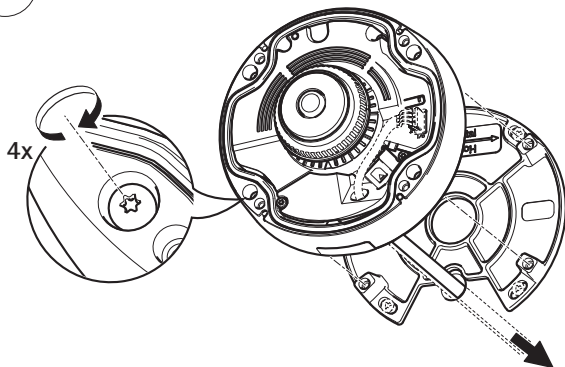
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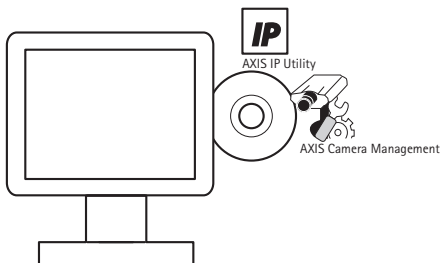
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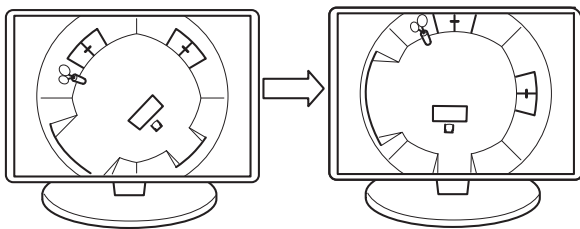
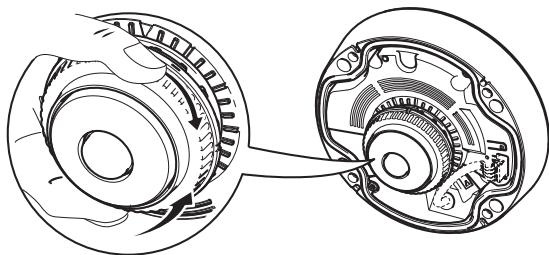
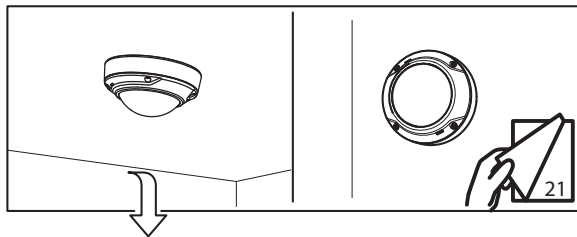
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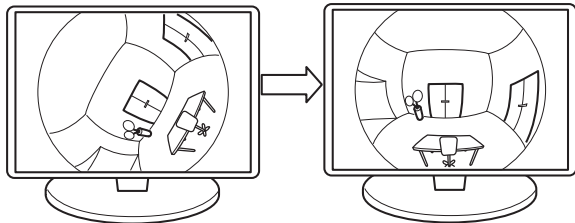
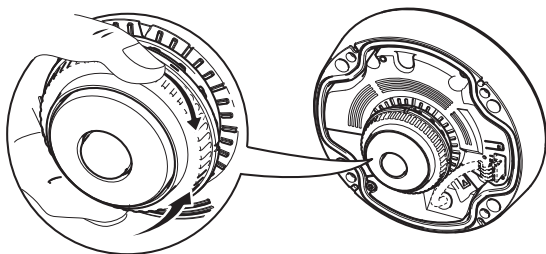
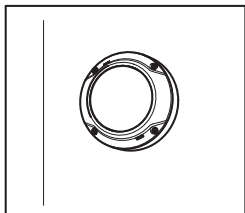
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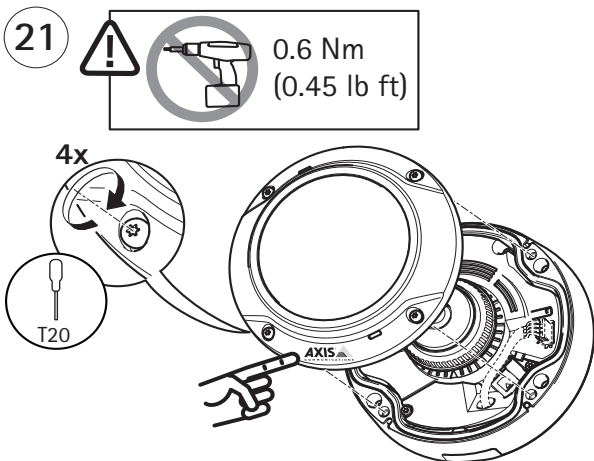


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