



SOFTWARE UPGRADE 20.4



POCKET GUIDE

PRODUCT | PRICING | SUPPORT

SOFTWARE UPGRADE 20.4*

ALWAYS CONNECTED. ALWAYS READY. ALWAYS ON.

Snap-on® is always connected with the needs of its customers illustrated by a full century of revolutionary product development, engineered repair solutions and dedicated support that have repeatedly redefined the automotive service industry. You can be confident that a Snap-on diagnostic tool is always ready to serve customers with unparalleled breadth and depth in general and collision repair coverage. Snap-on has always been “on” serving customers with leading edge, innovative diagnostic solutions for more than 35 years.

NEW COVERAGE HIGHLIGHTS

- Expanded **Code Scan and Clear** for 2020 model years!
Ford®, GM®, Infiniti®, Jaguar®, Lexus®, Lincoln®, Mazda®, Nissan®, Subaru®, Toyota®, Volvo®
- **More ADAS** including Audi®, BMW®, Lincoln, Mercedes-Benz®, Volkswagen®
- Ford and Lincoln 2006 and newer **Key Programming** coverage
- Complete 2019 6.7L Diesel RAM® **special functions** coverage, especially important because of the 1500 body change
- **RAM Tire Size and Axle Ratios customizations** for pickup models back to 2006
- Ford F-Series 2011 and newer **Tire Size Programming and Tire Pressure Threshold Writing**
- Kia® and Hyundai® **Freeze Frame function added to** Engine, Transmission, ABS and Airbag systems for all 2010 and newer models
- Mercedes-Benz 2004-2010 SLK Class **Signal Acquisition Module** coverage. Important when working on this make. Very high in-demand coverage!
- Acura® and Honda® **Auto Query Transmission** for applicable vehicles, saving time during identification process
- **Body Unit Customizing System** added for applicable Subaru Outback, Legacy and Forester vehicles
- 2018 and newer Toyota and Lexus **Power Integration Unit** coverage for applicable vehicles
- Audi 2011 and newer **Transmission** enhancements
- Alfa Romeo® Stelvio **Body systems** have been added with codes, data, tests and special functions for 2018 and newer models

NEW FEATURES

- On ZEUS® and VERUS® Edge, and **NOW available on TRITON-D8®, APOLLO-D8™, MODIS™ Series, SOLUS Legend™ and SOLUS Edge™**, get **Automatic Screen Capture** uploads to Snap-on® Cloud and **ADAS Recalibration Reports** to demonstrate your calibration jobs
- **Live Battery Voltage Readings** found at the bottom corner of ZEUS and VERUS Edge. Useful when carrying out bi-directional tests
- **Automatic Mileage Population** on ZEUS and VERUS Edge Vehicle System and ADAS Recalibration Reports

ALWAYS...SIMPLER. FASTER. SMARTER.

- **Intelligent Diagnostics** guides users through every step needed to find the solution, while avoiding the steps they don't. It includes Smart Data released continuously before, during and after every software release
- **Snap-on Secure Vehicle Gateway™** provides direct access to vehicles right from the scan tool for 2018 and newer FIAT Chrysler (FCA) models
- **Ethernet communications** support with new adapter for applicable Jaguar, Land Rover® and Volvo vehicles
- The **Vehicle System Report** offers results for available systems plus Global OBD-II codes and Readiness Monitors for a more complete view
- Access to the **Snap-on Cloud** for up-to-the-second online storage.
- Archive, reference, retrieve and communicate Vehicle System Reports, thermal images and more to customers, colleagues, insurance companies
- Exclusive access to **SureTrack®**, providing Real Fixes and verified parts replacement records from millions of successful repair orders
- Exclusive **Fast-Track® Guided Component Tests** show how to test, where to connect and what results to look for
- **Guided Component Test Training** with over 70 topics and hundreds of on-tool courses ranging from 5-30 minutes, including Power User Tests, How To's and more
- **Software plans** to get the most comprehensive coverage and features
- Wide-ranging **support programs**, including a Customer Care hotline, extended warranty and free comprehensive online **Training and Support**

* For more features information, see pages 4–18.

For new coverage detail, see the Vehicle Coverage Guide located at diagnostics.snapon.com/vcguide or download a PDF at my.snapon.com under Diagnostics product tab.

SOFTWARE UPGRADE 20.4*

INTELLIGENT DIAGNOSTICS

Smarter.
Faster.
Fixed.

Your customers' jobs call for having all the right answers every time they make a repair. But for that they need the right diagnostic tool and software — from a company and representative they can trust.

Intelligent Diagnostics provides the information and resources they need to get the job done with filtered codes and vehicle-specific data to help find the right fix fast. Everything they need, and nothing they don't. For that specific issue on that specific vehicle. All right there, when and where they need it.

Hardware

Designed to withstand the rigors of the shop environment, Snap-on® hardware offers sleek, sophisticated design, a four-way thumb pad for quick navigation, color touchscreen display and wireless compatibility for more productivity in the bay.

Software

Advanced graphing features and OEM-level data, with up to eight live data parameters onscreen at a time — plus access to all data parameters when you need them, ensuring a seamless workflow.

Experience-Based Software

Optimized for workflow, with SureTrack® delivering verified parts replacement records and Real Fix® — and Smart Data for relevant vehicle and code-specific PIDS.

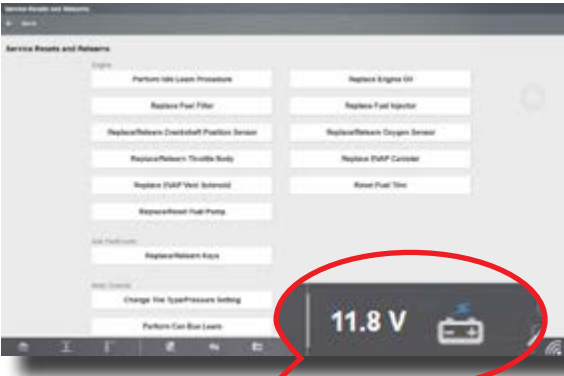
Unmatched Customer Support

Industry-best Snap-on Customer Care, plus 24/7 online training and support, industry-focused national online training, flexible financing and exclusive access to the Snap-on® Cloud.

INTELLIGENT DIAGNOSTICS

Snap-on

MUST-HAVE TOOLS OF THE TRADE



Live Battery Voltage Readings

Customers will know immediately that they're ready to perform tests with the live battery voltage reading.

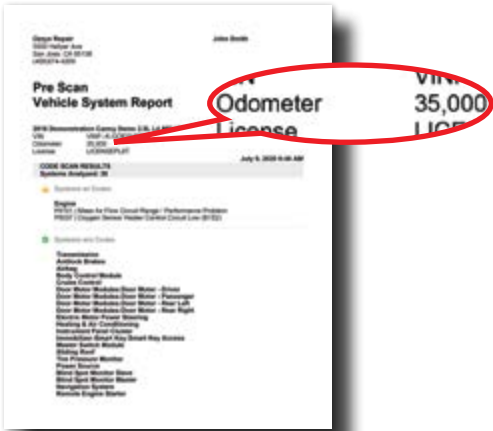
Find it displayed in the bottom corner of the diagnostics suite during vehicle identification.

Available on ZEUS® and VERUS® Edge.

See the demo at diagnostics.snapon.com/iddemo

* For more features information, see pages 4–18.
For new coverage detail, see the Vehicle Coverage Guide located at diagnostics.snapon.com/vcguide or download a PDF at my.snapon.com under Diagnostics product tab.

MUST-HAVE TOOLS OF THE TRADE



New automatic mileage population on Vehicle System and ADAS Recalibration reports for ZEUS® and VERUS® Edge

Pre- and Post-scan Vehicle System Reports

Speed Approvals, Repairs and Payment

Fast and accurate communications to customers and insurance providers move repairs along faster, speeding the time it takes to finish the job and get paid.

Vehicle System Reports may be labeled “Pre-scan” or “Post-scan” by the technician to clearly identify before and after results.

Pre-scan: Spots hidden issues, documents diagnostic results for shop’s customer, builds trust and speeds customer repair approval.

Post-scan: Illustrates repair success, conveys shop’s service value, emphasizes shop’s focus on customer care, aids customer satisfaction and quickens insurance processing.

Reports are automatically uploaded to the Snap-on® Cloud and also can be printed, emailed or viewed online.

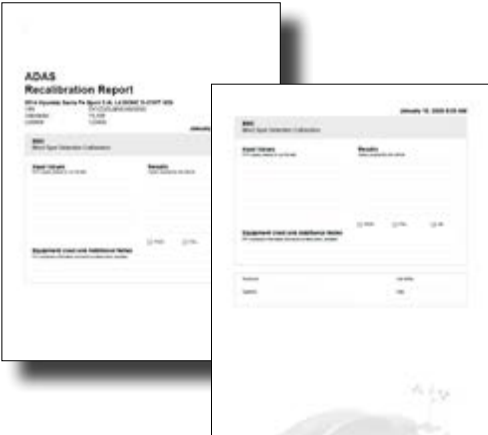
ADAS Recalibration Report

Meet the handy companion report to Pre- and Post-scan reports.

After performing one or more recalibrations the tool generates a report that identifies the vehicle, the system and date of recalibration. It also provides space to fill in input values and detailed results.

Now shops can show complete recalibration for one or many systems on just one report.

Available on ZEUS and VERUS Edge, and NOW TRITON-D₈®, APOLLO-D₈™, MODIST™ Series, SOLUS Legend™ and SOLUS Edge™.



* For more features information, see pages 4–18.
For new coverage detail, see the Vehicle Coverage Guide located at diagnostics.snapon.com/vcguide or download a PDF at my.snapon.com under Diagnostics product tab.

MUST-HAVE TOOLS OF THE TRADE



The Snap-on® Cloud

With Wi-Fi and a Snap-on tool with the newest software installed, automatically upload and access images, Vehicle System Reports and more from the Snap-on Cloud using a smart phone, tablet or PC.

Capture

- **Capture and Auto-load Reports:** With the most current Snap-on software loaded on a tool, users can capture Vehicle System Reports on a ZEUS®, TRITON-D₈®, APOLLO™ Series, VERUS® Edge, MODIS™ Series, SOLUS Legend™ and SOLUS Edge™
- **Automatic Screenshot** uploads to Snap-on Cloud for ZEUS, VERUS Edge TRITON-D₈, APOLLO Series, MODIS Series, SOLUS Legend and SOLUS Edge. And if you have a ZEUS, VERUS Edge or Diagnostic Thermal Imager, store your pictures in the cloud too
- **Direct Repair Order linkage:** Create permanent links which lead directly to the saved image or Vehicle System Report that can be added to and accessed from shop management software

Categorize

- **Mark Files:** Identify images as ‘Known good’ or ‘Known bad’
- **Tag Files:** File tagging makes keyword search fast for future reference
- **Get files:** By customer name, VIN or sort by date allowing for easy retrieval

Collaborate

- **Compare and Share:** Use with others to facilitate diagnosis and repair
- **Be the Expert:** Share “Known good” or “Known bad” images

Communicate

- **My Network:** Add up to 20 contacts and easily share files
- **Flexible Sharing:** Communicate Vehicle System Reports and images via text or email
- **Speed It Up:** Shops can share pre-scan reports and images with customers to receive quick repair approvals and post-scans with insurance companies to confirm OEM repair requirements have been met



SURETRACK®
THE FASTEST PATH TO FIXED

**Over 40 Million
SureTrack® Real Fixes!**

**New content is continually added and with the
latest software you instantly access:**

- Verified parts replacement records showing successful fixes
- Expert information hot-linked directly from diagnostic trouble codes
- Exclusive insight based on experience from millions of repair orders
- Vehicle-specific fixes based on symptoms, codes and mileage
- Definitive, reliable answers, validated by SureTrack® expert technicians

Visit www.suretrackblog.com to show customers successful solutions resolved by SureTrack and its community members!

* For more features information, see pages 4–18.

For new coverage detail, see the Vehicle Coverage Guide located at diagnostics.snapon.com/vcguide or download a PDF at my.snapon.com under Diagnostics product tab.

ON-TOOL CTM COURSES AND TRAINING

Customers can take advantage of hundreds of on-tool training courses on over 70 topics to help techs learn everything they need to know for component testing. These courses range from 5 -30 minutes and include Power User Tests, How To's and more.

Available training topics:

Automotive Communication Network Classification	High Intensity Discharge Lighting
Advanced Ignition System	Hybrid Vehicle
Air Conditioning	Immobilizer Function
Anti-Lock Braking	LIN Bus
Automotive Electrics	Mapped Cooling System
Basic Electronic Component	Mass Airflow Calculation
Battery Drain Test	NOx Accumulator
Brake Electronics	NOx Emissions
Brushless Direct Current Motor	On Fuel Additive Versus Urea Solution
CAN Bus	On Spark Ignition Induction Systems
Common Rail Diesel Injection	Pressure Transducer Diagnostic
Compression Ignition Engine Preheating	Priority Lighting
Current Ramp	Relay Test Procedure
Data Link Connector	Running Compressions Waveform
Diesel Particulate Filter	Selective Catalytic Reduction
Drive Control	Smart Charge
Driver Assistance Technology	Spark Ignition Direct Injection
Dynamic Steering	Spark Ignition Engine Emissions
Electric Windows	Spark Ignition Engine Management
Electronic Control Module	Components
Electronic Parking Assistance	Stop Start Technology
Electronic Throttle Control	Supplementary Restraint System
Electronically Controlled Transmission	Tire Pressure Monitoring System
Electronics	Voltage Drop Diagnosis
Engine Mechanical Theory	Waveform
Evaporative Emissions Diagnosis	
Forced Induction System	
Four Wheel Steering	
Fuel Filter Test	

MOTORCYCLE COVERAGE

Get the Snap-on® quality and expertise techs already know and trust in auto coverage with motorcycle coverage, to take on bike diagnostic jobs confidently and effortlessly.



Comprehensive OEM-specific coverage for nine domestic, Asian and European motorcycle makes as far back as 2000

- Makes include: Harley-Davidson®, BMW®, Victory®, Indian®, Ducati®, Yamaha®, Honda®, Kawasaki® and Suzuki®
- Comprehensive diagnostics with codes, live data graphing, functional tests, relearns and adaptations
- Accelerate maintenance tasks with special functions like brake bleeding, service light reset, compression tests and fuel tank drain
- PLUS! Automotive coverage for 47 domestic, Asian and European vehicles as far back as 1980

Motorcycle coverage optional. Separate adapter purchase required.

* For more features information, see pages 4–18.
For new coverage detail, see the Vehicle Coverage Guide located at diagnostics.snapon.com/vcguide or download a PDF at my.snapon.com under Diagnostics product tab.

FEATURES AT-A-GLANCE

PLATFORM FEATURES	ZEUS®	TRITON-D8®	APOLLO-D9™	SOLUS Legend™	ETHOS® Edge
INTELLIGENT DIAGNOSTICS	X	X	X		
MOTORCYCLE & AUTOMOTIVE COVERAGE				X	X
<6-SECOND BOOT-UP		X	X	X	X
LIVE DATA GRAPHING (SCANNER AND/OR SCOPE)	X	X	X	X	X
FUNCTIONAL TESTS & BI-DIRECTIONAL CONTROLS	X	X	X	X	X
WI-FI	X	X	X	X	X
PERFORMS RELEARNS & INITIALIZATIONS	X	X	X	X	X
SECURE VEHICLE GATEWAY™	X	X	X	X	X
ETHERNET COMMUNICATIONS SUPPORT	X¹	X¹	X	X¹	X¹
SURETRACK® EXPERT INFORMATION WITH WI-FI & CURRENT SOFTWARE	X	X	X	X	
VEHICLE SYSTEM REPORT WITH PRE-/POST-SCAN OPTION	X	X	X	X	
ADAS RECALIBRATION REPORT	X	X	X	X	
SNAP-ON® CLOUD AUTO FILE & SCREEN CAPTURE UPLOAD WITH CURRENT SOFTWARE	X	X	X	X	
CODE SCAN REPORT					X
CAMERA ID	X				
INSTANT ID WHEN CONNECTED TO VEHICLE	X	X	X	X	X
OEM TSBs, CAMPAIGNS & RECALLS WITH CURRENT SOFTWARE	X				
RECORDS ALL PIDS - WHILE ON OR OFF SCREEN	X	X	X	X	X
EXCLUSIVE PID TRIGGER	X	X	X	X	X
HOTKEY FOR INSTANT SCREEN SHOTS	X	X	X	X	X
WIRELESS SCAN MODULE	X				
DATA MANAGER APPLICATION FOR VEHICLE RECORDS	X				
BUILT IN CAMERA	X				
OPEN WEB BROWSER	X				
WIRELESS PRINTING	X	X²	X²	X²	
SHOPKEY® REPAIR INFORMATION & MANAGEMENT SYSTEM (OPTIONAL)	X				
HIGH-SPEED LAB SCOPE	4-CHANNEL	2-CHANNEL			
IGNITION SCOPE CAPABILITIES	X				
FAST-TRACK® GUIDED COMPONENT TESTS	X	X			
WAVEFORM LIBRARY AND KNOWN GOOD TEST VALUES	X	X			
ONBOARD GUIDED COMPONENT TESTS TRAINING COURSES	X	X			
SOFTWARE SUBSCRIPTION	X	X	X	X	X
PREPAID SOFTWARE PLAN	1YR OR 3YR	1YR	1YR		
ONLINE SOFTWARE UPDATE VIA SHOPSTREAM CONNECT		X		X	X
OVER-AIR AUTOMATIC SOFTWARE UPDATE	X		X		

¹ Requires additional accessories
² Print reports wirelessly using Snap-on Cloud

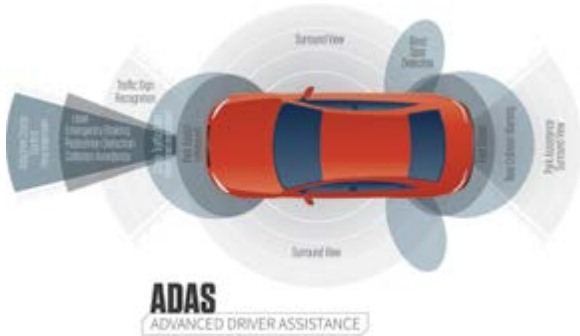
For more product comparison detail, visit my.snapon.com in the Diagnostics section, just click the Sales Support Files link and then refer to “Software Materials” tab.

WHAT YOU NEED TO KNOW ABOUT ADAS

ADAS IS HERE. ARE YOUR SHOPS AND TECHS READY?

What is ADAS?

Commonly referred to as drivers' aids or safety systems, Advanced Driver Assistance Systems (ADAS) create a better driving experience by helping drivers navigate challenges as well as protect them and others from harmful actions and collisions. These systems include, but are not limited to, lane departure warning, collision warning, adaptive cruise control, adaptive light control, automatic braking, automatic parking and blind spot detection.



Both collision and general repair shops perform common jobs, from windshield replacement, body work, wheel alignments to everyday component failure and replacement, relatedly a shop needs to recalibrate these systems to get the vehicle back on the road safely.



What is Needed to Perform ADAS Recalibrations?

• Snap-on® Diagnostic Platform

Snap-on ADAS coverage handles all recalibration types

• Initialization

An operation where the scan tool communicates directly with the vehicle to complete the recalibration

• Dynamic

A vehicle recalibrates itself using roadside markers. Following scan tool instructions Technicians drive a vehicle to complete the recalibration. This is most common for American made vehicles

• Static Recalibration and Targets*

Static recalibration requires a Snap-on diagnostic platform and OEM-compliant physical targets to recalibrate cameras or sensors. Targets are different for every make, model and type of sensor. Asian and European vehicles often require this type of recalibration.

• The EZ ADAS™ Recalibration System

The EZ ADAS Recalibration System is a target placement system, sold through John Bean®, designed to support the Snap-on scan tools when performing Static recalibration. This product is part of the Tech Lead brokerage program*

• ShopKey® Pro Repair Information System

The ShopKey Pro Repair information system can complement the diagnostic tool's coverage before the repair by identifying ADAS systems present that require recalibration in a vehicle

* EZ ADAS Recalibration System leads must be submitted using the Chrome Tech Lead process to receive brokerage. Contact your local John Bean representative or refer to the lead brokerage card for more information.

SOFTWARE OPTIONS

- **INTELLIGENT DIAGNOSTICS PREPAID PLANS** include complete data services, domestic, Asian and European coverage, SureTrack® and online upgrades
 - One (1) Year Plan available for ZEUS®, TRITON-D₈®, APOLLO™ Series
 - ZEUS Three (3) Year Plan offers prepaid plan services and coverage, plus a one (1) year extended warranty
- **SOFTWARE SUBSCRIPTION PROGRAM** with continuous software upgrades supplies domestic, Asian and optional European coverage, plus SureTrack and online software upgrades. Intelligent Diagnostics-enabled products receive complete data services
- **SINGLE SOFTWARE UPGRADE** offers six (6) months of domestic, Asian and optional European coverage, plus SureTrack

For pricing and availability see pages 19–27

HAVE PREPAID CUSTOMERS WITH UPCOMING EXPIRING PLANS?

Get a jump on it and refer to your Opportunity List in the Franchisee Portal to identify customers with plans expiring in the near future. The list highlights those nearest to expiring and provides a visual of the opportunities to renew in the next 90 days.

See pages 28–31 to learn how to renew customers on a new Prepaid Plan or Subscription.

SELL MORE SOFTWARE FASTER WITH CE+



You can sell both regular software upgrades and Software Subscription Program enrollments using Chrome Express+. Enjoy the independence and freedom to have an assistant do the selling while you tend to other customers, plus save time and offer customers the ultimate convenience to download and install software online.

See page 32 for How to Sell with CE

EXTENDED WARRANTY PROTECTION

Snap-on® offers peace of mind and protection for some of your customer's most valued business assets – their Snap-on diagnostic tools. Snap-on is proud to offer this comprehensive and flexible extended warranty coverage for an additional 12, 24 or 36 months[†] — it's your customer's choice.

Here are some key reasons why the Extended Warranty Program is right for your customer:

- Coverage equal to the original factory warranty
- Continuous protection for pennies a day
- Flexible financing available
- Protection against future parts and labor cost increases
- Increased resale value
- Can pay for itself in cost savings with just one repair
- Provides years of worry-free use
- 12, 24 or 36 month extended coverage[†]
- Genuine Snap-on service parts and expert service technicians
- Complimentary shipping and handling



The Snap-on Extended Warranty Program is the most comprehensive extended warranty in the business offering the same complete coverage as the original warranty. Whether customers choose 12, 24 or the 36 month extension, its universal protection remains the same!

[†] Extended Warranty Program available with new diagnostic tool purchases as well as any diagnostic tool while under its original Snap-on warranty

ETHERNET COMMUNICATION

Most Snap-on diagnostic scan tools now offer Ethernet access for those Jaguar, Land Rover and Volvo models that require it.

Ethernet-enabled adapters are required to harness this capability in the tool.

ZEUS® and VERUS® Edge
EESM306 Compact Scan Module
Part Number EAK0355L05A.....1,090.00



TRITON-D8®, APOLLO-D8™, MODIS Edge™, MODIS Ultra™, SOLUS Edge™, ETHOS® Edge, P1000™
OBD-II/DolP Data Cable with Light
Part Number EAX0072L17A.....\$225.95



ZEUS® Platform EEMS342EUR\$12,895

Requires Prepaid Plan or Subscription to activate Intelligent Diagnostics

Software Options – descriptions on page 16
3-year Prepaid Plan..... \$5,295
1-year Prepaid Plan.....\$1,595

Software Subscription Program\$1,500
Weekly Payment \$29

Single Software Upgrade
From Version 19.4 or earlier – EESP342U1 \$1,525
From Version 20.2 – EESP342U2..... \$1,135
SBEC Weekly Payment \$44

European Coverage Accessories
European Adapters and Keys – EAK0351L02A\$385
European Keys Only – EAK0301B06B\$210

Extended Warranty
12 Month – EWZEUS1\$363.00
24 Month – EWZEUS241\$653.40
36 Month – EWZEUS361\$925.65

LIST PRICE*† PLATFORMS AND SOFTWARE UPGRADE
INTELLIGENT DIAGNOSTICS

TRITON-D₈® Platform EEMS343EUR..... \$6,695

Requires Prepaid Plan or Subscription to activate Intelligent Diagnostics

Software Options – descriptions on page 16

1-year Prepaid Plan..... \$1,595

Software Subscription Program\$1,260

Weekly Payment \$25

Single Software Upgrade

From Version 19.4 – EESP343U1..... \$1,525

From Version 20.2 – EESP343U2..... \$1,135

SBEC Weekly Payment \$44

European Coverage Accessories

European Adapters and Keys – EAK0301B07C.....\$385

European Keys Only – EAK0301B06B.....\$210

Extended Warranty

12 Month – EWTRITN1\$363.00

24 Month – EWTRITN241.....\$653.40

36 Month – EWTRITN361.....\$925.65



APOLLO-D₉™ Platform EESC335EUR..... \$5,495

APOLLO-D₉™ Platform EESC333EUR..... \$5,495

Requires Prepaid Plan or Subscription to activate Intelligent Diagnostics

Software Options – descriptions on page 16

1-year Prepaid Plan..... \$960

Software Subscription Program \$882

Weekly Payment \$17

Single Software Upgrade

From Version 19.4 or earlier – EESP333U1 \$1,250

SBEC Weekly Payment \$48

From Version 20.2 – EESP333U2..... \$675

SBEC Weekly Payment \$26

European Coverage Accessories

European Adapters and Keys – EAK0301B07C.....\$385

European Keys Only – EAK0301B06B.....\$210

Extended Warranty

12 Month – EWAPOL91/EWAPOLL1\$259.00

24 Month – EWAPOL9241/EWAPOLL241.....\$466.00

36 Month – EWAPOL9361/EWAPOLL361.....\$660.00

VERUS® Edge Software EESP330##

VERUS PRO Software EESP327##

Software Options – descriptions on page 16

Software Subscription Program	\$1,380
Weekly Payment \$27	

Single Software Upgrade

From Version 19.4 or earlier – EESP330U1/EESP327U1	\$1,340
From Version 20.2 – EESP330U2/EESP327U2	\$1,025
SBEC Weekly Payment \$40	

European Coverage Activation – EESP330E/EESP327E

European Adapters and Keys – EAK0301B07C.....	\$385
European Keys Only – EAK0301B06B.....	\$210

MODIS Edge™ Software EEMS341##

MODIS Ultra™ Software EESP328##

Software Options – descriptions on page 16

Software Subscription Program	\$1,380
Weekly Payment \$27	

Single Software Upgrade

From Version 19.4 or earlier – EESP341U1/EESP328U1	\$1,340
From Version 20.2 – EESP341U2/EESP328U2	\$1,025
SBEC Weekly Payment \$40	

European Coverage Activation – EESP341E/EESP328E

European Adapters and Keys – EAK0301B07C.....	\$385
European Keys Only – EAK0301B06B.....	\$210



*† See back cover



SOLUS Legend™ Platform EESC336EUR..... \$3,695.00

SOLUS Edge™ Software EESC320##

SOLUS Ultra® Software EESP318##

Software Options – descriptions on page 16

Software Subscription Program \$792
Weekly Payment \$16

Single Software Upgrade

From Version 19.4 or earlier –

EESP336U1/EESP320U1/EESP318U1 \$1,135
SBEC Weekly Payment \$44

From Version 20.2 – EESP336U2/EESP320U2/EESP318U2 \$565
SBEC Weekly Payment \$22

European Coverage Activation – EESP320E/EESP318E \$695
European Adapters and Keys – EAK0301B07C.....\$385
European Keys Only – EAK0301B06B.....\$210

Extended Warranty

12 Month – EWSLEG1.....\$259.00
24 Month – EWSLEG241.....\$466.20
36 Month – EWSLEG361.....\$660.45

ETHOS® Edge Platform EESC332.....\$2,895

ETHOS PRO Software EESP331##

ETHOS Tech Software EESP321##

ETHOS Plus Software EESP319##

Software Options – descriptions on page 16

Software Subscription Program \$636
Weekly Payment \$13

Single Software Upgrade

From Version 19.4 or earlier

EESP332U1/EESP331U1/EESP321U1/EESP319U1 \$820
SBEC Weekly Payment \$32

From Version 20.2

EESP332U2/EESP331U2/EESP321U2/EESP319U2 \$490
SBEC Weekly Payment \$19

European Coverage Activation and Accessories

ETHOS Plus – EESP319E \$375

ETHOS Edge included with tool purchase

European Adapters and Keys – EAK0301B07C.....\$385
European Keys Only – EAK0301B06B.....\$210

Extended Warranty

12 Month – EWEEDGE1..... \$207.00
24 Month – EWEEDGE241 \$372.60
36 Month – EWEEDGE361 \$528.26



*† See back cover



P1000™ Software EESC334##

Software Options – descriptions on page 16	
Software Subscription Program	\$636
Weekly Payment \$13	

Single Software Upgrade	
From Version 19.4 or earlier	
EESP334U1.....	\$820
SBEC Weekly Payment \$32	
From Version 20.2	
EESP334U2.....	\$490
SBEC Weekly Payment \$19	

Harley-Davidson® Vehicle Software and Smart Vehicle Interface

For ZEUS®, TRITON-D®, and APOLLO™, VERUS®, MODIS™, SOLUS™ and ETHOS® Series	
EAK0347L01A	\$750

VANTAGE® Legend Platform EETM345 \$2,995.00

VANTAGE® Ultra Software EETM309##

Single software upgrade is good for one year of complete coverage.	
From Version 19.4 or earlier – EESP345U1/EESP309U1	\$475
SBEC Weekly Payment \$18	

Extended Warranty	
12 Month – EWWNLEG1	\$259.00
24 Month – EWWNLEG241	\$466.20
36 Month – EWWNLEG361	\$660.45

MICROSCAN® III EESC720 \$439.95



*† See back cover

HOW TO RENEW A PREPAID PLAN

Up to 90 days prior to a customer's Prepaid Plan expiration you can perform a renewal using a new Prepaid Plan

ZEUS®

1. Launch ScanBay™ from Chrome and select applicable product or product family
2. Boot the diagnostic tool. Insert your ScanBay USB (memory stick), then remove it after the USB stick scans the device and the onscreen “completed” message displays
3. Insert the USB stick into your Chrome laptop PC. Follow prompts to see qualifying software
4. Select Activate or Upgrade Customer Unit
5. Next select Renew Prepaid Plan and change the pricing if needed
6. Follow prompts to review and confirm the upgrade, details of the Prepaid Plan Renewal and customer information
7. The Prepaid Plan Renewal process is complete. Select Finish to exit and return to Chrome

TRITON-D₈® and APOLLO™ Series

1. Launch ScanBay™ from Chrome and select All Other Diagnostic Families/Products
2. Boot the diagnostic tool, and from the home screen select Tools, then Connect-to-PC. Connect a USB cable between the tool and your Chrome laptop PC
3. When Chrome laptop scans the device and displays the message “completed”, follow prompts to see qualifying software
4. Select Activate or Upgrade Customer Unit
5. Next select Renew Prepaid Plan and change the pricing if needed
6. Follow prompts to review and confirm the upgrade, check upgrade details of the Prepaid Plan Renewal and customer information
7. The Prepaid Plan Renewal process is complete. Select Finish to exit and return to Chrome

Find detailed instructions available in ScanBay Help or the Franchisee Portal



HOW TO ENROLL AN EXPIRING PREPAID PLATFORM IN SUBSCRIPTION

Up to 14 days prior to a customer's Prepaid Plan expiration you can enroll the unit into a Subscription

ZEUS®

1. From Chrome, select Subscription from the Account Type dropdown menu
2. Select Yes, when prompted if you would like to start a Subscription
3. Select Subscription from the list of promotions displayed
4. Launch ScanBay™ from Chrome
5. Select applicable product or product family
6. Boot the diagnostic tool, then Insert your ScanBay USB (memory stick), and remove it after the USB stick scans the device and the onscreen “completed” message displays
7. Insert the USB stick into your Chrome laptop PC. Follow prompts to see qualifying software
8. Confirm the subscription is for an individual or for a business, select Next to continue
9. Read and confirm you have the information listed on the screen before you continue, (customer contact information, bank routing numbers, etc.)
10. Connect the electronic signature pad to your Chrome laptop, then select Next to continue
11. Select Renew Subscription and select Next
12. Follow prompts to review and confirm the pricing and subscription details. Select Finish to perform the Subscription contract signing
13. From your Chrome sales system, select Print Contract
14. Complete all the required fields
Make sure to scroll down to view all the fields
15. Have the customer sign the contract using the electronic signature pad and select OK to approve. Exit to return to Chrome

TRITON-D₈® and APOLLO™ Series

1. From Chrome, select Subscription from the Account Type dropdown menu
2. Select Yes, when prompted if you would like to start a Subscription
3. Select Subscription from the list of promotions displayed
4. Launch ScanBay™ from Chrome
5. Select All Other Diagnostic Families/Products
6. Boot the diagnostic tool, and from the home screen select Tools, then Connect-to-PC. Connect a USB cable between the tool and your Chrome laptop PC
7. When Chrome laptop scans the device and displays the message “completed”, follow prompts to see qualifying software
8. Confirm the subscription is for an individual or for a business, select Next to continue
9. Read and confirm you have the information listed on the screen before you continue, (customer contact information, bank routing numbers, etc.)
10. Connect the electronic signature pad to your Chrome laptop, then select Next to continue
11. Select Renew Subscription and select Next
12. Follow prompts to review and confirm the pricing and subscription details. Select Finish to perform the Subscription contract signing
13. From your Chrome sales system, select Print Contract
14. Complete all the required fields
Make sure to scroll down to view all the fields
15. Have the customer sign the contract using the electronic signature pad and select OK to approve. Exit to return to Chrome

Find detailed instructions available in ScanBay Help or the Franchisee Portal



Start Here

Download the Snap-on CE+ Scanner app from the Apple app store

1. Log into CE+
2. Select the customer and start a new order and select account type: RA, EC or SUBS
3. Connect device
4. Launch ScanBay™
5. Open the CE+ Scanner app
6. Scan the unit's barcode*. Press the Back button on the top left of the screen once the barcode has been scanned successfully

The screenshot shows the ScanBay app interface. At the top, there's a header with the Snap-on logo and 'Chrome Express+'. Below that, a search bar is visible. The main area has tabs for 'Summary', 'Trans. History', 'Order & Quote', and 'Payment'. Under 'Order & Quote', there's a table with columns: Account Type, Pono ID, Agreed Payment, Collect This Week, Collect This Month, Open to Buy, Current Balance, and Balance As Of. A dropdown menu is open for 'Account Type', showing options: RA, EC, and SUB. Below the table, there's a 'Customer Order # Term 0.000' field. At the bottom, there's a 'Grand Total' of \$0.00 and a 'Freight' of \$0.00. There are buttons for 'Complete Order', 'Cancel Order', 'Update Types', 'Email / View', and 'Complete Order'.

For Single Software Upgrade

7. Select the desired software product and any accessories to add to the order
8. Once all items are on the order, click Complete Order

For Software Subscription Program†

Enroll New Device

7. Select the product to be subscribed and any accessories to be added to the order
8. Select OK in Data Ready for Contract page to return to the Order and Quote tab

Complete Enrollment Contract

9. Select the Complete Order button to navigate to the Subscription tab and review the estimated Monthly Payment. Select the Complete Order button again
10. Enter optional Direct Debit information
11. Follow prompts to open, review, sign and complete the Contract (similar to the EC process). Select Submit
12. Email SUB Order Receipt and contract copy to the customer

Complete RA Order

- For Enrollment Fee and optional Accessories
13. See open RA Order containing the Enrollment Fee and any selected accessories. Review, add more items and select Complete Order
14. Complete the “Please have customer enter their initials” screen with your customer
15. Email customer the additional RA order receipt

Email receipts include instructions on how to download the software upgrade using ShopStream Connect or ShopStream Update Tool

* Barcode resides on the back/rear of all platforms except for the VERUS PRO. The barcode on the VERUS PRO is found on its base/bottom

† Individual Intelligent Diagnostics Plan sale not available using CE+. Use Chrome to sell Intelligent Diagnostics for eligible platform products



Remove Original Device from Software Subscription Program and Enroll New Platform in Software Subscription Program

1. Log into Chrome
2. Select the customer, start a new order and for Trade-In select previous subscription/Debtor ID in Account Type
SUB – [followed by the current Debtor Number]

Subscribe New Device

3. Connect new device
4. Launch ScanBay™
5. Select the subscription product and any accessories to be added to the order
6. In the next windows follow the prompts to review your selection
7. Select Finish to complete the Agreement

Complete SUB Contract

8. On the Subscription tab, review the estimated Monthly Payment.
Select Print Contract to open and display the Subscription Contract
9. Enter optional Direct Debit information
10. Follow prompts to open, review, sign and complete the Contract (similar to the EC process). Click Print/Submit
11. Close the contract PDF window

Programming New Device

12. Choose the Complete Order button to continue the transaction
13. ScanBay wizard screens are displayed. Follow the prompts to complete software programming

Unsubscribe Old Device

ScanBay will auto-detect and display the platform type and serial number to trade-in.

Complete RA Order

After selecting Finish, you are returned to Chrome where the subscription enrollment fee and accessories for the newly enrolled device are displayed on a separate RA order. Review, add more items and complete the sale

Most Important Step

Perform ScanBay Sync to communicate transaction to ScanBay

Remove Original Device from Software Subscription Program and Place New ZEUS®, TRITON-D₈® or APOLLO™ Series on Intelligent Diagnostics Plan at Platform Purchase

1. Log into Chrome
2. Select the customer, start a new order and select RA or EC Account Type
3. Launch ScanBay
4. Select Product
5. Connect new device
6. Select Activate or Upgrade option
7. Select Data Plan
8. Follow ScanBay prompts
9. Connect device being traded in to unsubscribe and select Next
10. The ScanBay wizard provides prompts to complete the transaction

Most Important Step

Perform ScanBay Sync to communicate transaction to ScanBay

INSTALL SOFTWARE UPGRADES FASTER

ScanBay™ Software Upgrade using MicroSD Card

TRITON-D₈®, P1000™ and APOLLO™, MODIS™, SOLUS™, ETHOS® and VANTAGE® Series

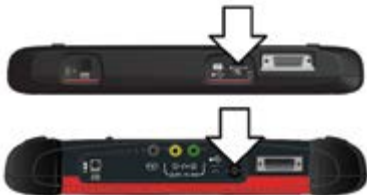
The following instructions describe how to upgrade diagnostic tool software using the tool's MicroSD card and your Chrome/ScanBay laptop.

IMPORTANT! Read Before Proceeding

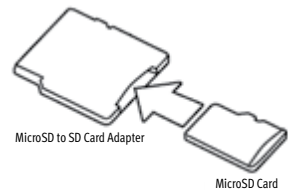
- Secure digital cards (MicroSD, SD, etc.) are sensitive to electrostatic discharges (ESD) and can easily be damaged by static electricity. Before handling the card, ground yourself by touching a metal object that is grounded to discharge any static electricity
- To perform this upgrade a MicroSD-to-SD card adapter is required
- The diagnostic tool must be powered by the AC power supply during the upgrade process. If the tool loses power during the upgrade process, the tool may be damaged
- The diagnostic tool MUST have been placed into Connect-to-PC mode with its MicroSD card inserted
- Do NOT turn the diagnostic tool on BEFORE inserting the card. The diagnostic tool MUST be off when the card is inserted
- The diagnostic tool is inoperable without the MicroSD card. Do not lose, damage, or allow the card to fall into the housing during removal or installation
- Be careful when inserting the Micro SD card into the diagnostic tool. If the card is inserted at an angle the card may be damaged

Upgrade Instructions

1. Turn off the diagnostic tool
2. Remove the MicroSD card from the diagnostic tool by gently pressing it down and then releasing. The card will pop-up and can be removed



3. Insert the MicroSD card into the MicroSD-to-SD card adapter
4. If required, remove the SD slot protector (simulated card) from the Chrome/ScanBay laptop card slot, then insert the MicroSD-to-SD card adapter (with MicroSD card) into the laptop card slot



5. Start ScanBay and complete the software upgrade delivery process
6. After the upgrade is complete, remove the MicroSD-to-SD card adapter from the laptop, and remove the MicroSD card from the adapter
7. With the diagnostic tool off, insert the MicroSD card into the diagnostic tool
8. Connect the AC power supply to the diagnostic tool. The tool will automatically turn on
9. Follow the on-screen prompts to complete the upgrade installation process on the diagnostic tool
10. If required, reinstall the SD slot protector (simulated card) into the laptop SD card slot to prevent damage



ZEUS®, VERUS® Edge, VERUS PRO

1. **Communication or Software Challenge?** Disconnect the scanner or wireless scan module from vehicle and power off for at least 45 seconds then reboot the unit
2. **Other Communication Issues?** Try second DA-4 Cable (except ZEUS). Verify the power LED on the DA-4 Cable is illuminated (does not apply to VERUS). For ZEUS verify a green LED illuminates when you plug the compact scan module into the OBD connector of the vehicle. Verify vehicle has 12 volt and ground at the correct pin locations (pin #4 is ground and pin #16 is 12 volt on standard 16-pin OBD-II style connectors)
3. **Coverage Verification?** Check the software version on the tool and refer to the Vehicle Coverage Guide to verify coverage support of vehicle and system. Find the guide at diagnostics.snapon.com/software
4. **General Performance Issues?** Check for viruses at Snap4help.com/virus (VERUS PRO) or perform a Microsoft Security Essentials scan (VERUS Edge and ZEUS). The VERUS Edge and ZEUS should be rebooted everyday (Note: Sleep and Wake is NOT a reboot)
5. **Wireless Scanner Calling for Keys?** Verify the wireless scan module is Bluetooth® paired to the scanner. On ZEUS a blue LED light will blink once the Compact Scan Module has connected to the platform

TRITON-D₈®, P1000™ and APOLLO™, MODIS™, SOLUS™ and ETHOS® Series

1. **Platform or Software Challenge?** Disconnect from vehicle, power off for at least 45 seconds and reboot the unit
2. **Other Communication Issues?** Try second Data Cable. Verify the power LED on the DA-4, DA-5, and/or Smart Vehicle Interface Cable is illuminated which indicates the vehicle has 12 volt and ground at the correct pin locations (pin #4 is ground and pin #16 is 12 volt on standard 16-pin OBD-II style connectors)
3. **Coverage Verification?** Check the software version on the tool and refer to the Vehicle Coverage Guide to verify coverage support of vehicle and system. Find the guide at diagnostics.snapon.com/software
4. **Unit is Locked Up or Will Not Power Down?** Press and hold the power button until unit powers down, then reboot. After connecting to the vehicle wait for a second beep before navigating to the vehicle selection in the scanner
5. **Correct Connection to Vehicle?** Verify Data Cable or vehicle-specific adapter being used match what is being requested by the software



CELEBRATING A CENTURY OF ENDLESS INNOVATION

For a complete run-down of available coverage, refer to the
Vehicle Coverage Guide located at diagnostics.snapon.com/vcguide

***Important Platform and Upgrade Reminder**

Prices and availability subject to change without notice. List prices and weekly
payments do not include Sales Tax

Some functions shown require an internet connection

†Software Subscription Program

Enrollment fee is separate and not eligible for weekly or monthly payment option.

Rates and terms are subject to credit approval at time of sale and terms of the
program and contract. Not everyone will be approved. Payment based on 12 month
term for Subscription. Payment is estimated, does not include taxes and other
charges, and is subject to change. Not all software products qualify

†Intelligent Diagnostics Prepaid Plan

Data package is separate and may be included on EC. Rates and terms are subject to
credit approval at time of sale and terms of the program and contract. Not everyone
will be approved. Payment based on contract term. Not all platform products qualify

Diagnostic Training & Support

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