

NetSuite Governance Changes

2017.2 SOAP and RESTlet Concurrency



	CURRENT GOVERNANCE MODEL				NEW GOVERNANCE MODEL					
	WITHOUT SC+ LICENSE	1 SC+ LICENSE	2 SC+ LICENSE	3 SC+ LICENSE*	SUMMARY	SERVICE LEVEL	WITHOUT SC+ LICENSE	1 SC+ LICENSE	2 SC+ LICENSE	3 SC+ LICENSE*
SOAP WEB SERVICES SuiteTalk API	1 Request per User For example: If there are 15 users in the company, 15 concurrent requests can be initiated.	1 Request Per User + 10 concurrent requests for 1 designated user For example: If there are 15 users in a company, 15 concurrent requests can be initiated + 10 concurrent requests (total) for 1 designated user can be initiated.	1 Request Per User + 10 concurrent requests EACH for 2 designated users For example: If there are 15 users in a company, 15 concurrent requests can be initiated + 20 concurrent requests (total) for 2 designated users can be initiated.	1 Request Per User + 10 concurrent requests EACH for 3 designated users For example: If there are 15 users in a company, 15 concurrent requests can be initiated + 30 concurrent requests (total) for 3 designated users can be initiated.	SOAP and RESTlets will additionally be subjected to a unified governance. Every company will have a limit of concurrent requests permitted at any given time. This limit will govern both SOAP and RESTlets. The base concurrency level depends on account type, tier of service, and can be increased with one or more SuiteCloud Plus licenses. As before, per user governance for SOAP requests that utilize either Request Level Credential or Login/Logout authentication will continue to be enforced.	Shared, Tier 3	5 Concurrent Requests for the Entire Company	5 + 10 15 Concurrent Requests for the Entire Company	5 + (2 x 10) 25 Concurrent Requests for the Entire Company	5 + (3 x 10) 35 Concurrent Requests for the Entire Company
REST WEB SERVICES RESTlet API	NetSuite does not currently govern the total number of concurrent requests that can be initiated. Our documentation however indicates that up to 10 RESTlet requests can be initiated per REST endpoint. SC+ license does not change or impact RESTlet governance currently.				Hence, the new model is a combination of existing governance (per user governance for SOAP requests with RLC or Login/Logout) and Account level limit (both SOAP and RESTlet).	Tier 2	10 Concurrent Requests for the Entire Company	10 + 10 20 Concurrent Requests for the Entire Company	10 + (2 x 10) 30 Concurrent Requests for the Entire Company	10 + (3 x 10) 40 Concurrent Requests for the Entire Company
						Tiers 1, 1+, 0	15 Concurrent Requests for the Entire Company	15 + 10 25 Concurrent Requests for the Entire Company	15 + (2 x 10) 35 Concurrent Requests for the Entire Company	15 + (3 x 10) 45 Concurrent Requests for the Entire Company

* Customers can have more than 3 SC+ Licenses.