

## VSD Series II

# Quick Start Guide

Effective October 2012  
New Information





## Important Notice—Please Read

The product discussed in this literature is subject to terms and conditions outlined in Johnson Controls Inc. selling policies. The sole source governing the rights and remedies of any purchaser of this equipment is the relevant Johnson Controls Inc. selling policy.

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The information contained in this manual is subject to change without notice.

Cover Photo: Johnson Controls® VSD Series II Drive

## Warranty and Liability Information

In accordance with details on next page, Johnson Controls Inc. warrants the product delivered in the Johnson Controls shipping package to be free from defects in material and workmanship, under normal use and service. Products that fail during this period will be repaired or replaced at Johnson Controls discretion, with the same or a functionally equivalent product, provided the original purchaser (A) returns the failed product, and (B) provides proof of original date of purchase. The original purchaser of the product must obtain a Johnson Controls Return Material Authorization (RMA) number prior to returning any defective product. (When purchased through an Authorized Distributor, the Distributor should supply an RMA number to their customer.)

The maximum liability of this warranty is limited to the purchase price of the product. In no event, regardless of cause, shall Johnson Controls Inc. or Eaton Electrical Inc. be liable (a) for penalties or penalty clauses of any description, or (b) for certification not otherwise specifically provided herein and/or indemnification of purchaser or others for costs, damages or expenses, each arising out of or related to the product or services of any order or (c) for any damages resulting from loss of profits, use of products or for any incidental indirect or consequential damages, even if advised of the possibility of such damages.

### Standard Warranty

Subject to the limitations and conditions stated herein, that all new Series II VSD products shall be free from defects in material and workmanship and shall deliver their rated output as indicated on the nameplates for a period of thirty (30) months from date of shipment.

This warranty shall provide coverage for replacement parts only and does not cover failure or damage due to storage, installation, operation or maintenance not in conformance with Johnson Controls recommendations and industry standard practice or due to accident, misuse, abuse or negligence. In addition, this warranty does not cover reimbursement for labor, including any removal/installation expenses which may be incurred in connection with repair or replacement, unless otherwise agreed upon by Johnson Controls.

### Warranty with Certified Start-Up

Provided the equipment is commissioned by an authorized EATON® service provider (including individuals certified through Johnson Controls VSD Start-up/Commissioning Certification Training), JOHNSON CONTROLS warrants that all new Series II VSD products shall be free from defects in material and workmanship and shall deliver their rated output as indicated on the nameplates for a period of thirty-nine (39) months from date of shipment.

This warranty shall provide coverage for replacement parts and on-site labor, including any removal/installation expenses associated with the warranty claim.

### Return Authorization/General Returns

Product Description	Credit
Open, Type 1, Type 12 Drives	100%
Intellipass® and Intellid disconnect Type 1, Type 12 and Type 3R Enclosed Branded Drives	85%
Custom Engineered Drives and Obsolete Products	0%

1. JOHNSON CONTROLS agrees to accept VSD Open products for return and without penalty or restocking charge. JOHNSON CONTROLS will issue a 100% credit—provided the product is in its original unopened package and is returned within 120 days of receipt of product by JOHNSON CONTROLS.
2. JOHNSON CONTROLS agrees to accept VSD Intellipass and Intellid disconnect Drives with a 15% restocking fee provided the product is in its original unopened package and is returned within 120 days of receipt of product by JOHNSON CONTROLS.
3. JOHNSON CONTROLS shall promptly refund or credit said customer for any and all payments made by the buyer for such product(s). The buyer will be responsible for all freight charges associated with products authorized for return to JOHNSON CONTROLS.

## Support Services

The goal of Johnson Controls is to ensure your greatest possible satisfaction with the operation of our products. We are dedicated to providing fast, friendly, and accurate assistance. Whether it's by phone, fax, or e-mail, you can access support information listed below.

You should contact your local Johnson Controls Sales Representative for product pricing, availability, ordering, expediting, and repairs.

### Web Site

Use the Johnson Controls Web site to find product information.

### Web Site Address

[www.johnsoncontrols.com](http://www.johnsoncontrols.com) → HVAC Controls → Variable Speed Drives

### Johnson Controls Product Sales Operation

Call the Johnson Controls PSO Team if you need assistance with placing an order, stock availability or proof of shipment, expediting an existing order, emergency shipments, product price information and returns (including warranty returns).

Voice: 1-800-ASK-JNSN [275-5676] (US); 1-800-321-4023 (CA)

FAX: 1-800-356-1191 (US); 1-800-321-4024 (CA)

Support Hours of Operation: Monday–Friday, 6:30 a.m.–5:30 p.m. CST  
(No evening or weekend Customer Service hours).

If you are in the U.S. or Canada, you can take advantage of our toll-free line for technical assistance. Technical support engineers are available for calls during regular business hours.

Johnson Controls Field Support Center  
1-888-281-3792 Monday–Friday, 7:30 a.m.–5:30 p.m. CST  
email: [CGFieldSupportCenter@jci.com](mailto:CGFieldSupportCenter@jci.com)

### For emergency assistance, contact: Eaton Technical Resource Center

Voice: 877-ETN-CARE (386-2273) (8:00 a.m.–5:00 p.m. EST)

FAX: 828-651-0549

e-mail: [TRC@Eaton.com](mailto:TRC@Eaton.com)



## HVAC Application

The Johnson Controls VSD Series II drive contains a preloaded application for instant use.

The parameters of this application are listed in the complete Application Manual. The Application Manual can be found at <http://www.johnsoncontrols.com> —> HVAC Controls —> Variable Speed Drives.

### Specific Functions of Johnson Controls VSD Series II Application

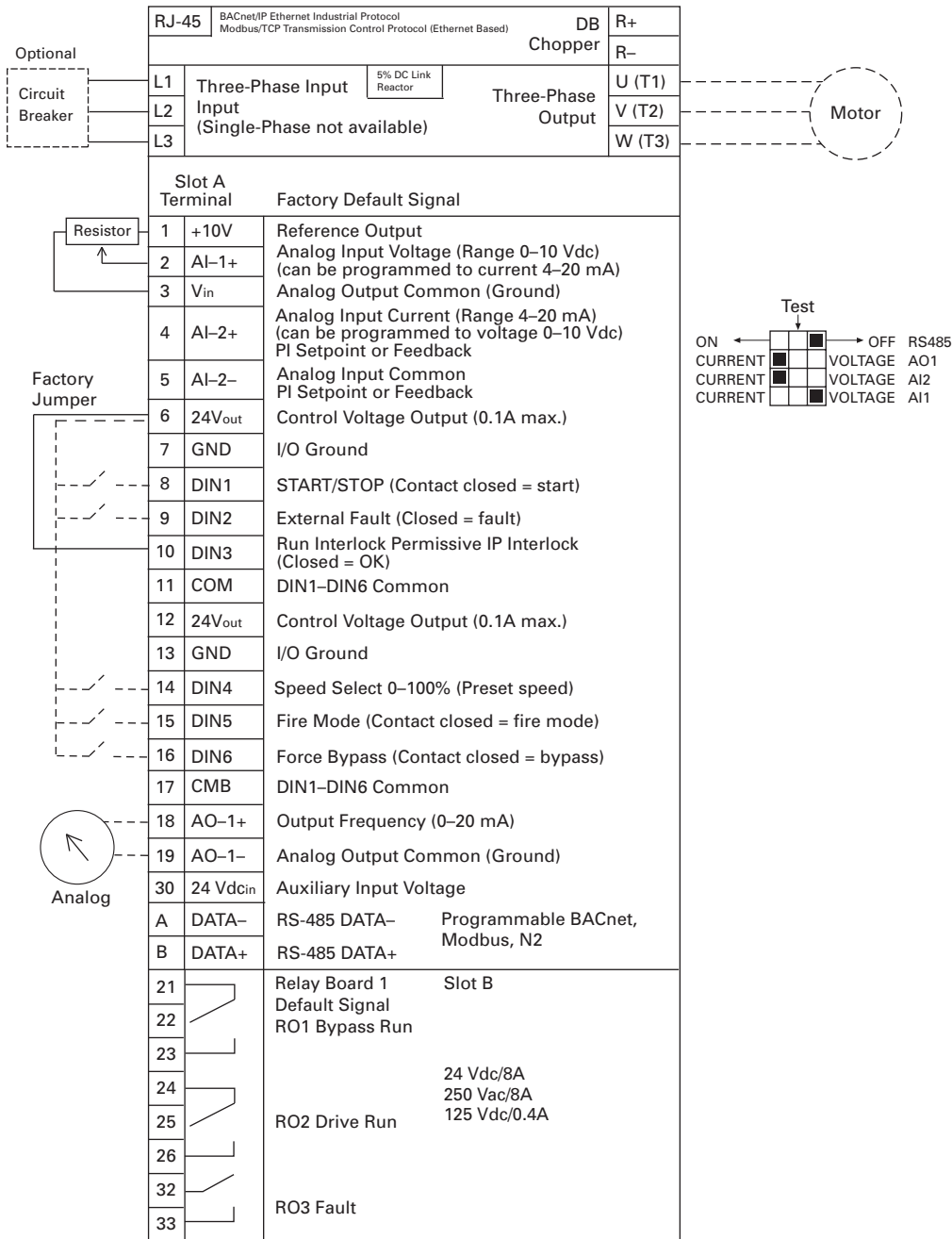
The Johnson Controls VSD Series II application is an easy-to-use application for not only basic pump and fan applications where only one motor and one drive is needed, but also offers extensive possibilities for PID control.

#### Features

- Startup Wizard for extremely fast setup for basic pump or fan applications
- Mini-Wizards to ease the setup of applications
- Hand/Off/Auto button for easy change between Hand (keypad), OFF, and Auto (Remote control) place. The auto control place is selectable by parameter (I/O or Fieldbus)
- Control page for easy operation and monitoring of the most essential values
- Run interlock input (damper interlock). Drive will not start before this input is activated
- Maximum output frequency 320 Hz
- Real-time clock and timer functions available. Possible to program three time channels to achieve different functions on the drive (for example, Start/Stop and Preset frequencies)
- External PID-controller available. Can be used to control a valve using the drive's I/O, for example
- Sleep mode function which automatically enables and disables drive running with user defined levels to save energy
- Two-zone PID-controller (two different feedback signals; minimum and maximum control)
- Two setpoint sources for the PID-control. Selectable with digital input
- PID setpoint boost function
- Feed forward function to improve the response to the process changes
- Process value supervision
- Multi-pump control
- Pressure loss compensation for compensating pressure losses in the pipework, for example, when sensor is incorrectly placed near the pump or fan

## Example of Control Connections

### Control Connections



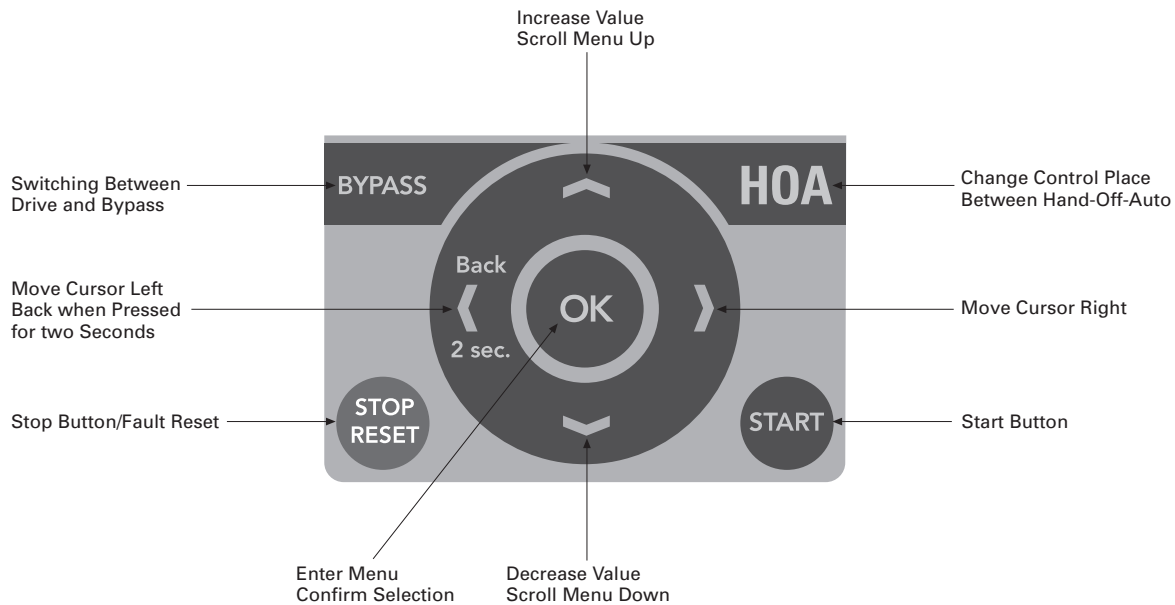


## Keypad of the Drive

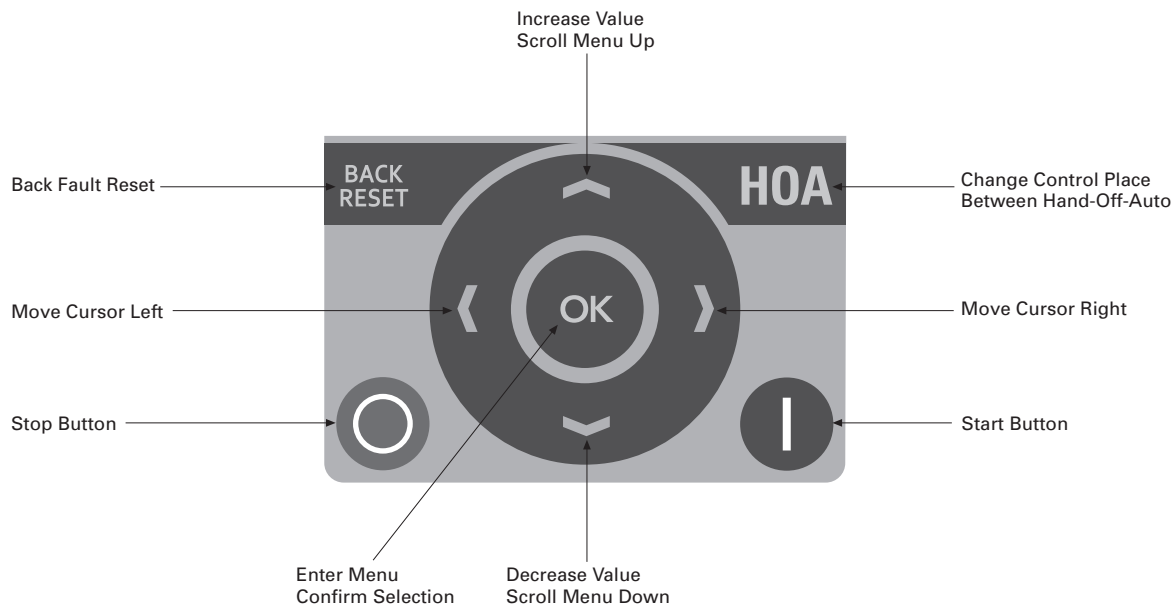
The control keypad is the interface between the Johnson Controls VSD Series II frequency converter and the user. With the control keypad it is possible to control the speed of a motor, to supervise the state of the equipment and to set the frequency converter's parameters.

There are two different keypads used with the Series II drive. The North American Keypad is slightly different than the EMEA Keypad. Functionality is quite similar. The EMEA keypad does not support the bypass functionality commonly used in the United States.

### US Keypad Buttons



### EMEA Keypad Buttons



# Keypad of the Drive

## Keypad Display

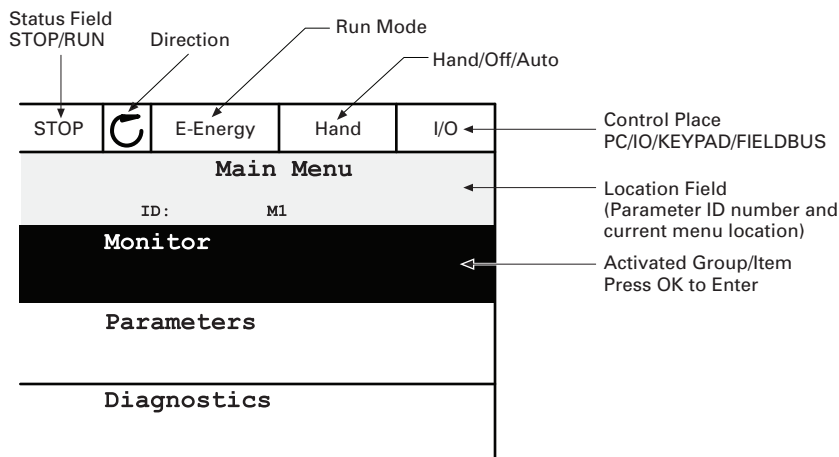
The keypad display indicates the status of the motor and the drive and any irregularities in motor or drive functions. On the display, the user sees information about his present location in the menu structure and the item displayed.

## Main Menu

The data on the control keypad are arranged in menus and submenus. Use the up and down arrows to move between the menus. Enter the group/item by pressing the OK button and return to the former level by pressing the Back/Reset button.

The *Location field* indicates your current location. The *Status field* gives information about the present status of the drive. See "Control Connections" on **Page 2**.

## Main Menu



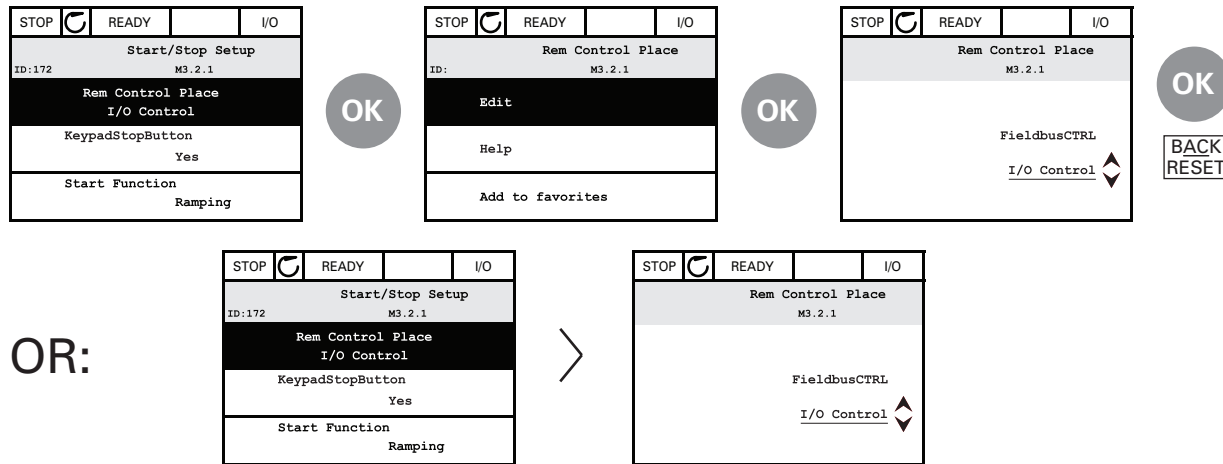
## Using the Graphical Keypad

### Editing Values

Change value of a parameter following the procedure below:

1. Locate the parameter.
2. Enter the *Edit* mode.
3. Set new value with the up/down arrow buttons. You can also move from digit to digit with the arrow buttons left/right if the value is numerical and then change the value with the up/down arrow buttons.
4. Confirm change with OK button or ignore change by returning to previous level with Back/Reset button.

## Editing Values on Graphical Keypad



## HOA Control Button

The HOA (Hand-Off-Auto) button is used for two functions: to quickly access the Control page and to easily change between the Hand (Keypad), Off, and Auto (Remote) control places.

### Control Place

The *control place* is the source of control where the drive can be started and stopped. Every control place has its own parameter for selecting the frequency reference source. In the HVAC drive, the *Hand control place* is always the keypad. The *Auto control place* is determined by parameter P2.1.1 (Keypad, I/O Terminal, I/O three-wire, or Fieldbus CTRL). The selected control place can be seen on the status bar of the keypad.

### Local Control

The keypad is always used as control place while in hand control. Hand control has higher priority than auto control. Therefore, if, for example, bypassed by parameter P2.1.17 through digital input while in *Remote*, the control place will still switch to Keypad if *Hand* is selected. Switching between Hand, Off, and Auto Control can be done by pressing the HOA button on the keypad.

### Changing Control Place

Change of control place from *Hand* to *Auto* (keypad).

1. Anywhere in the menu structure, push the HOA button.
2. Push the *arrow up* or the *arrow down* button to select *Hand/Off/Auto* and confirm with the OK button.
3. On the next display, select *Hand, Off, or Auto* and again confirm with the OK button.
4. The display will return to the same location as it was when the HOA button was pushed. However, if the Remote control place was changed to Hand (Keypad) you will be prompted for keypad reference.

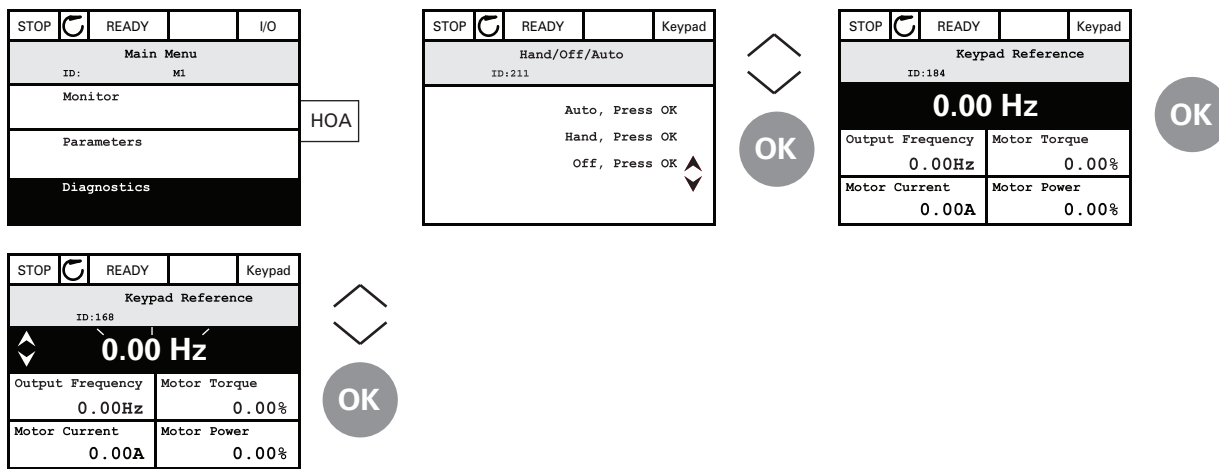
# Keypad of the Drive

## Accessing the Control Page

The *Control page* is meant for easy operation and monitoring of the most essential values.

1. Anywhere in the menu structure, push the *HOA* button.
2. Push the *arrow up* or the *arrow down* button to select *Control page* and confirm with the *OK* button.
3. The control page appears. If keypad control place and keypad reference are selected to be used, you can set the *Keypad reference* after having pressed the *OK* button. If other control places or reference values are used, the display will show Frequency reference which is not editable. The other values on the page are Multimonitoring values. You can choose which values appear here for monitoring (for this procedure, see Application Manual).

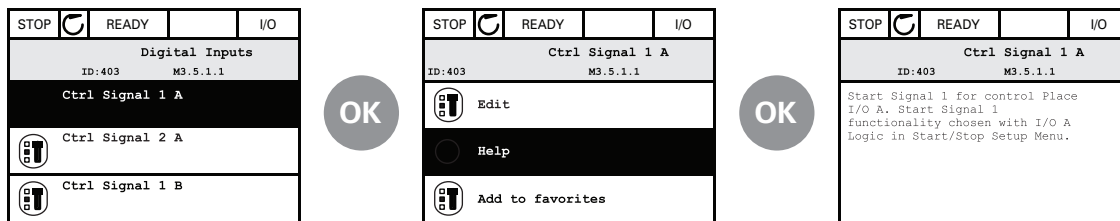
## Accessing Control Page



## Help Texts

The graphical keypad features instant help and information displays for various items. All parameters offer an instant help display. Select Help and press the OK button. Text information is also available for faults, alarms and the Startup Wizard.

## Help Text Example



## Johnson Controls Series II—Startup

### Startup Wizard

In the *Startup Wizard*, you will be prompted for essential information needed by the drive so that it can start controlling your process. In the Wizard, you will need the following keypad buttons:



Left/Right arrows. Use these to easily move between digits and decimals.



Up/Down arrows. Use these to move between options in menu and to change value.



OK button. Confirm selection with this button.



Back/Reset button. Pressing this button, you can return to the previous question in the Wizard. If pressed at the first question, the Startup Wizard will be cancelled.

Once you have connected power to your Johnson Controls Series II frequency converter, follow these instructions to easily set up your drive.

<b>1</b>	Run Startup Wizard	Yes No
<b>2</b>	Language Select	Depends on language package
<b>3</b>	Daylight Saving <sup>①</sup>	Russia US EU OFF
<b>4</b>	Time <sup>①</sup>	hh:mm:ss
<b>5</b>	Day <sup>①</sup>	dd.mm.
<b>6</b>	Year <sup>①</sup>	yyyy

**Note**

<sup>①</sup> These questions appear if battery is installed.

<b>7</b>	Application	Standard PID Multi-Pump
<b>8</b>	Bypass	Enabled Disabled
<b>9</b>	Motor Nominal Current	Min: 0.26A Max: Drive Dependent
<b>10</b>	Motor Nominal Voltage	Min: 180.0V Max: 690.0V
<b>11</b>	Motor Nominal Frequency	Min: 8 Hz Max: 320 Hz
<b>12</b>	Motor Nominal Speed	Min: 24 RPM Max: 19200 RPM
<b>13</b>	Min Frequency	Min: 0 Hz Max: 60 Hz
<b>14</b>	Max Frequency	Min: 12 Hz Max: 320 Hz
<b>15</b>	Accel Time 1	Min: 0.1s Max: 3000s
<b>16</b>	Decel Time 1	Min: 0.1s Max: 3000s
<b>17</b>	StartSourceHand	Keypad FieldbusCTRL I/O Three-Wire I/O Terminal
<b>18</b>	StartSourceAuto	I/O Terminal Keypad FieldbusCTRL I/O Three-Wire
<b>19</b>	SpeedSetptHand	Keypad Ref PID1 Activated AI1 + AI2 AI2 AI1 Fieldbus
<b>20</b>	SpeedSetptAuto	PID1 Activated AI1 + AI2 AI2 AI1 Fieldbus Keypad Ref

Now the Startup Wizard is done.

The Startup Wizard can be re-initiated by pressing and holding the back/reset button for two seconds. The Startup Wizard will appear upon next power up.

## PID Mini-Wizard

The PID Mini-Wizard is activated in the Quick Setup menu. This Wizard presupposes that you are going to use the PID controller in the “one feedback/one setpoint” mode. The control place will be I/O A and the default process unit “%”.

The PID Mini-Wizard asks for the following values to be set:

<b>1</b>	FeedBack1 Srce	AI2 AI1 Not Used ProceDataIn8 ProceDataIn7 ProceDataIn6 ProceDataIn5 ProceDataIn4 ProceDataIn3 ProceDataIn2 ProceDataIn1 AI6 AI5 AI4 AI3
<b>2</b>	Process Unit Selection	(Several Selections)
<b>3</b>	Process Unit Min	—
<b>4</b>	Process Unit Max	—
<b>5</b>	P-Gain	Min: 0% Max: 200%
<b>6</b>	Integration Time	Min: 0.00s Max: 600.00s
<b>7</b>	SetPT1 Source	Keypad SP1 Not Used ProceDataIn8 ProceDataIn7 ProceDataIn6 ProceDataIn5 ProceDataIn4 ProceDataIn3 ProceDataIn2 ProceDataIn1 AI6 AI5 AI4 AI3 AI2 AI1

## Multi-Pump

If Multi-Pump is the selected application, parameter group 2.16 will be visible in the menu structure. Default values may need to be adjusted to meet your application needs.

Parameter Group Name	Parameter Number	Parameter Name
Parameter Group 2.16: Multi-Pump	P2.16.1	Number of motors
	P2.16.2	Interlock function
	P2.16.3	Include FC
	P2.16.4	Autochange
	P2.16.5	Autochange interval
	P2.16.6	Autochange frequency limit
	P2.16.7	Autochange motor limit
	P2.16.8	Bandwidth
	P2.16.9	Bandwidth delay

## Menu Structure

For more information, the complete Application Manual can be referenced at:  
<http://www.johnsoncontrols.com> —> HVAC Controls —> Variable Speed Drives.

### Keypad Menus

Monitor	Basic	Diagnostics	Active Faults
	Timer Functions		Reset Faults
	Multimonitor		Fault History
Parameters	Basic Parameters	I/O & Hardware	Total Counters
	Analog Inputs		Trip Counters
	Digital Inputs		Software Info
	Analog Outputs	Basic I/O	
	Digital Outputs	Slot D	
	Drive Control	Slot E	
	Motor Control	Real Time Clock	
	Protections	Power Unit Settings	
	Fixed Frequencies	Keypad	
	Fire Mode	RS485	
	Multi-Pump	—	
	Braking	Ethernet	
	Fieldbus	User Settings	—
	Second Parameter Set	Favorites	—
	Timer Functions		

## Parameter List

Parameter Group Name	Parameter Number	Parameter Name	ID
<b>Parameter Group 2.1—Basic Parameters</b>			
Basic	P2.1.1	Application	213
	P2.1.2	ByPass	214
	P2.1.3	HOA Control Stc	1359
	P2.1.4	Start Srce Hand	1300
	P2.1.5	Speed Setpt Hand	1301
	P2.1.6	Start Srce Auto	1302
	P2.1.7	Speed Setpt Auto	1303
	P2.1.8	Min Frequency	101
	P2.1.9	Max Frequency	102
	P2.1.10	Accel Time 1	103
	P2.1.11	Decel Time 1	104
	P2.1.12	Motor Nom Currnt	113
	P2.1.13	Motor Nom Voltg	110
	P2.1.14	Motor Nom Freq	111
	P2.1.15	Motor Nom Speed	112
	P2.1.16	MotorPowerFactor	120
	P2.1.17	Current Limit	107
	P2.1.18	Service Factor	1357
<b>Parameter Group 2.2—Analog Inputs</b>			
Analog Input 1	P2.2.1.1	AI1 Signal selection	377
	P2.2.1.2	AI1 Signal Inv	387
	P2.2.1.3	AI1 Signal Range	379
	P2.2.1.4	AI1 Custom Min	380
	P2.2.1.5	AI1 Custom Max	381
	P2.2.1.6	AI1 Filter Time	378
Analog Input 2	P2.2.2.1	AI2 Signal selection	388
	P2.2.2.2	AI2 Signal Inv	398
	P2.2.2.3	AI2 Signal Range	390
	P2.2.2.4	AI2 Custom Min	391
	P2.2.2.5	AI2 Custom Max	392
	P2.2.2.6	AI2 Filter Time	389
Analog Input 3	P2.2.3.1	AI3 Signal selection	141
	P2.2.3.2	AI3 Signal Inv	151
	P2.2.3.3	AI3 Signal Range	143
	P2.2.3.4	AI3 Custom Min	144
	P2.2.3.5	AI3 Custom Max	145
	P2.2.3.6	AI3 Filter Time	142



Parameter Group Name	Parameter Number	Parameter Name	ID
<b>Parameter Group 2.2—Analog Inputs, continued</b>			
Analog Input 4	P2.2.4.1	AI4 Signal selection	152
	P2.2.4.2	AI4 Signal Inv	162
	P2.2.4.3	AI4 Signal Range	154
	P2.2.4.4	AI4 Custom Min	155
	P2.2.4.5	AI4 Custom Max	156
	P2.2.4.6	AI4 Filter Time	153
Analog Input 5	P2.2.5.1	AI5 Signal selection	188
	P2.2.5.2	AI5 Signal Inv	198
	P2.2.5.3	AI5 Signal Range	190
	P2.2.5.4	AI5 Custom Min	191
	P2.2.5.5	AI5 Custom Max	192
	P2.2.5.6	AI5 Filter Time	189
Analog Input 6	P2.2.6.1	AI6 Signal selection	199
	P2.2.6.2	AI6 Signal Inv	209
	P2.2.6.3	AI6 Signal Range	201
	P2.2.6.4	AI6 Custom Min	202
	P2.2.6.5	AI6 Custom Max	203
	P2.2.6.6	AI6 Filter Time	200
<b>Parameter Group 2.2—Basic Parameters</b>			
Basic	P2.2.7.1	Ref Scale Min.	1307
	P2.2.7.2	Ref Scale Max.	1308
<b>Parameter Group 2.3—Digital Inputs</b>			
Digital Input 1	P2.3.1.1	DI1 Open Invert	Not accessible
	P2.3.1.2	DI1 Function	Not accessible
Digital Input 2	P2.3.2.1	DIN 2 Invert	1419
	P2.3.2.2	DIN2 Function	1320
Digital Input 3	P2.3.3.1	DIN 3 Invert	1420
	P2.3.3.2	DIN3 Function	1321
Digital Input 4	P2.3.4.1	DIN 4 Invert	1421
	P2.3.4.2	DIN4 Function	1322
Digital Input 5	P2.3.5.1	DIN 5 Invert	1422
	P2.3.5.2	DIN5 Function	1323
Digital Input 6	P2.3.6.1	DIN 6 Invert	1423
	P2.3.6.2	DIN6 Function	1324
Digital Input Ext 1	P2.3.7.1	Ext-D1 Terminal	1325
	P2.3.7.2	Ext-D1 Function	1326
Digital Input Ext 2	P2.3.8.1	Ext-D2 Terminal	1327
	P2.3.8.2	Ext-D2 Function	1328

## Parameter List

Parameter Group Name	Parameter Number	Parameter Name	ID
<b>Parameter Group 2.3—Basic Parameters</b>			
Basic	P2.3.9.1	Start logic	1304
	P2.3.9.2	INTLK Timeout	1305
	P2.3.9.3	Delay Time	1306
	P2.3.9.4	Intrlk Stop Mode	1356
	P2.3.9.5	Interlock 1 Text	1315
	P2.3.9.6	Interlock 2 Text	1316
	P2.3.9.7	Interlock 3 Text	1317
<b>Parameter Group 2.4—Analog Outputs</b>			
Analog Output 1	P2.4.1.1	AO1 Function	10050
	P2.4.1.2	AO1 Filter Time	10051
	P2.4.1.3	AO1 Min Signal	10052
	P2.4.1.4	AO1 MinScale	10053
	P2.4.1.5	AO1 MaxScale	10054
	P2.4.1.6	AO1 Invert	10060
<b>Parameter Group 2.5—Digital Outputs</b>			
Digital Output 1	P2.5.1.1	RO1 function	11001
	P2.5.1.2	RO1 Invert	11020
	P2.5.1.3	RO1 ON delay	11002
	P2.5.1.4	RO1 OFF delay	11003
Digital Output 2	P2.5.2.1	RO2 function	11004
	P2.5.2.2	RO2 Invert	11021
	P2.5.2.3	RO2 ON delay	11005
	P2.5.2.4	RO2 OFF delay	11006
Digital Output 3	P2.5.3.1	RO3 function	11007
Supervision	P2.5.9.1	Superv1 Item	1622
	P2.5.9.2	Supervision #1 mode	1623
	P2.5.9.3	Supervision #1 limit	1624
	P2.5.9.4	Supervision #1 limit hysteresis	1625
	P2.5.9.5	Superv2 Item	1626
	P2.5.9.6	Supervision #2 mode	1627
	P2.5.9.7	Supervision #2 limit	1628
	P2.5.9.8	Supervision #2 limit hysteresis	1629

Parameter Group Name	Parameter Number	Parameter Name	ID
<b>Parameter Group 2.6—Drive Control</b>			
Basic	P2.6.1.1	Start Function	505
	P2.6.1.2	Stop Function	506
	P2.6.1.3	InhibitDirection	1336
	P2.6.1.4	Reference Unit	1362
	P2.6.1.5	Keypad Reference	184
	P2.6.1.6	Keypad Direction	123
	P2.6.1.7	Keypad Reference copy	181
	P2.6.1.8	Keypad Stop Button	114
	P2.6.1.9	Accel Time 2	502
	P2.6.1.10	Decel Time 2	503
	P2.6.1.11	RampselectMode	1333
	P2.6.1.12	Accel2Threshold	526
	P2.6.1.13	Decel2Threshold	1334
	P2.6.1.14	S-Ramp 1 Shape	500
	P2.6.1.15	S-Ramp 2 Shape	501
Skip Frequencies	P2.6.2.1	Range 1 Low Lim	509
	P2.6.2.2	Range 1 High Lim	510
	P2.6.2.3	Range 2 Low Lim	511
	P2.6.2.4	Range 2 High Lim	512
	P2.6.2.5	Range 3 Low Lim	513
	P2.6.2.6	Range 3 High Lim	514
	P2.6.2.7	Range 4 Low Lim	1337
	P2.6.2.8	Range 4 High Lim	1338
	P2.6.2.9	Range 5 Low Lim	1339
	P2.6.2.10	Range 5 High Lim	1340
	P2.6.2.11	Range 6 Low Lim	1341
	P2.6.2.12	Range 6 High Lim	1342
	P2.6.2.13	RampTimeFactor	518
<b>Parameter Group 2.7—Motor Control</b>			
Motor Control	P2.7.1	V/Hz RatioSelect	108
	P2.7.2	Field WeakngPnt	602
	P2.7.3	Voltage at FWP	603
	P2.7.4	V/Hz Mid Freq	604
	P2.7.5	V/Hz Mid Voltage	605
	P2.7.6	Zero Freq Voltg	606
	P2.7.7	Switching Freq	601

## Parameter List

Parameter Group Name	Parameter Number	Parameter Name	ID
<b>Parameter Group 2.8—Faults</b>			
Faults	P2.8.1.1	AI Low Fault	700
	P2.8.1.2	Undervoltage Flt	727
	P2.8.1.3	OutputPhase Flt	702
	P2.8.1.4	Motor Duty Cycle	708
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## Diagnostics

Under this menu, you can find *Active faults*, *Reset faults*, *Fault history*, *Counters* and *Software info*.

### Active Faults

Menu	Function	Note
Active faults	When a fault/faults appear(s), the display with the name of the fault starts to blink. Press OK to return to the Diagnostics menu. The <i>Active faults</i> submenu shows the number of faults. Select the fault and push OK to see the fault-time data.	The fault remains active until it is cleared with the Reset button (push for 2s) or with a reset signal from the I/O terminal or Fieldbus or by choosing <i>Reset faults</i> (see below). The memory of active faults can store the maximum of 10 faults in the order of appearance.

### Reset Faults

Menu	Function	Note
Reset faults	In this menu you can reset faults. For closer instructions.	 <b>CAUTION!</b> Remove external Control signal before resetting the fault to prevent unintentional restart of the drive.

### Fault History

Menu	Function	Note
Fault history	40 latest faults are stored in the Fault history.	Entering the Fault history and clicking OK on the selected fault shows the fault time data (details).

## Fault Codes

### Fault Codes and Descriptions

Fault Code	Fault ID	Fault Name	Possible Cause	Remedy
1	1	Overcurrent (hardware fault)	AC drive has detected too high a current ( $>4 \cdot I_H$ ) in the motor cable:	<ul style="list-style-type: none"> <li>• Check loading</li> <li>• Check motor</li> <li>• Check cables and connections</li> <li>• Make identification run</li> <li>• Check ramp times</li> </ul>
	2	Overcurrent (software fault)	<ul style="list-style-type: none"> <li>• Sudden heavy load increase</li> <li>• Short circuit in motor cables</li> <li>• Unsuitable motor</li> </ul>	
2	10	Overvoltage (hardware fault)	The DC-link voltage has exceeded the limits defined:	<ul style="list-style-type: none"> <li>• Make deceleration time longer</li> <li>• Use brake chopper or brake resistor (available as options)</li> <li>• Activate overvoltage controller</li> <li>• Check input voltage</li> </ul>
	11	Overvoltage (software fault)	<ul style="list-style-type: none"> <li>• Too short a deceleration time</li> <li>• Brake chopper is disabled</li> <li>• High overvoltage spikes in supply</li> <li>• Start/Stop sequence too fast</li> </ul>	
3	20	Earth fault (hardware fault)	Current measurement has detected that the sum of motor phase current is not zero:	Check motor cables and motor
	21	Earth fault (software fault)	<ul style="list-style-type: none"> <li>• Insulation failure in cables or motor</li> </ul>	
5	40	Charging switch	The charging switch is open, when the START command has been given: <ul style="list-style-type: none"> <li>• Faulty operation</li> <li>• Component failure</li> </ul>	<ul style="list-style-type: none"> <li>• Reset the fault and restart</li> <li>• Should the fault re-occur, contact the distributor near to you</li> </ul>

## Fault Codes and Descriptions, continued

Fault Code	Fault ID	Fault Name	Possible Cause	Remedy	
7	60	Saturation	Various causes: <ul style="list-style-type: none"> <li>Defective component</li> <li>Brake resistor short-circuit or overload</li> </ul>	<ul style="list-style-type: none"> <li>Cannot be reset from keypad</li> <li>Switch off power</li> <li>DO NOT RECONNECT POWER! Contact factory</li> <li>If this fault appears simultaneously with F1, check motor cables and motor</li> </ul>	
8	600	System fault	Communication between control board and power unit has failed	Reset the fault and restart. Should the fault re-occur, contact the distributor near you	
	602		Watchdog has reset the CPU		
	603		Voltage of auxiliary power in power unit is too low		
	604		Phase fault: Voltage of an output phase does not follow the reference		
	605		CPLD has faulted but there is no detailed information about the fault		
	606		Control and power unit software are incompatible		Update software. Should the fault re-occur, contact the distributor near you
	607		Software version cannot be read. There is no software in power unit		Update power unit software. Should the fault re-occur, contact the distributor near you
	608		CPU overload. Some part of the software (for example application) has caused an overload situation. The source of fault has been suspended		Reset the fault and restart. Should the fault re-occur, contact the distributor near you
	609		Memory access has failed. For example, retain variables could not be restored		
	610		Necessary device properties cannot be read		
	647		Software error		Update software. Should the fault re-occur, contact the distributor near you
	648		Invalid function block used in application. System software and application are not compatible		
	649		Resource overload: <ul style="list-style-type: none"> <li>Error when loading parameter initial values</li> <li>Error when restoring parameters</li> <li>Error when saving parameters</li> </ul>		
9	80	Undervoltage (fault)	DC link voltage is under the voltage limits defined: <ul style="list-style-type: none"> <li>Most probable cause: Too low a supply voltage</li> <li>AC drive internal fault</li> <li>Defect input fuse</li> <li>External charge switch not closed</li> </ul> <b>Note:</b> This fault is activated only if the drive is in Run state.	In case of temporary supply voltage break reset the fault and restart the AC drive. Check the supply voltage. If it is adequate, an internal failure has occurred. Contact the distributor near you	
	81	Undervoltage (alarm)			
10	91	Input phase	Input line phase is missing	Check supply voltage, fuses and cable	
11	100	Output phase supervision	Current measurement has detected that there is no current in one motor phase	Check motor cable and motor	

## Fault Codes and Descriptions, continued

Fault Code	Fault ID	Fault Name	Possible Cause	Remedy
12	110	Brake chopper supervision (hardware fault)	<ul style="list-style-type: none"> <li>No brake resistor installed</li> <li>Brake resistor is broken</li> <li>Brake chopper failure</li> </ul>	Check brake resistor and cabling. If these are OK, the chopper is faulty. Contact the distributor near you
	111	Brake chopper saturation alarm		
13	120	AC drive undertemperature (fault)	Too low temperature measured in power unit's heatsink or board. Heat-sink temperature is under $-10^{\circ}\text{C}$	—
	121	AC drive overtemperature (alarm)		
14	130	AC drive overtemperature (fault, heatsink)	Too high temperature measured in power unit's heatsink or board. Heat-sink temperature is over $100^{\circ}\text{C}$	<ul style="list-style-type: none"> <li>Check the correct amount and flow of cooling air</li> <li>Check the heatsink for dust</li> <li>Check the ambient temperature</li> <li>Make sure that the switching frequency is not too high in relation to ambient temperature and motor load</li> </ul>
	131	AC drive overtemperature (alarm, heatsink)		
	132	AC drive overtemperature (fault, board)		
	133	AC drive overtemperature (alarm, board)		
15	140	Motor stalled	Motor is stalled	Check motor and load
16	150	Motor overtemperature	Motor is overloaded	Decrease motor load. If no motor overload exists, check the temperature model parameters
17	160	Motor underload	Motor is underloaded	Check load
19	180	Power overload (short-time supervision)	Drive power is too high	Decrease load
	181	Power overload (long-time supervision)		
25	—	Motor control fault	Start angle identification has failed. Generic motor control fault	—
32	312	Fan cooling	Fan lifetime is up	Change fan and reset fan lifetime counter
33	—	Fire mode enabled	Fire mode of the drive is enabled. The drive's protections are not in use	—
37	360	Device changed (same type)	Option board changed for one previously inserted in the same slot. The board's parameter settings are saved	Device is ready for use. Old parameter settings will be used
38	370	Device changed (same type)	Option board added. The option board was previously inserted in the same slot. The board's parameter settings are saved	Device is ready for use. Old parameter settings will be used
39	380	Device removed	Optional board removed from slot	Device no longer available
40	390	Device unknown	Unknown device connected (power unit/option board)	Device no longer available
41	400	IGBT temperature	IGBT temperature (unit temperature + $I_2T$ ) is too high	<ul style="list-style-type: none"> <li>Check loading</li> <li>Check motor size</li> <li>Make identification run</li> </ul>
43	420	Encoder fault	Encoder 1 channel A is missing	<ul style="list-style-type: none"> <li>Check encoder connections</li> <li>Check encoder and encoder cable</li> <li>Check encoder board</li> <li>Check encoder frequency in open loop</li> </ul>
	421		Encoder 1 channel B is missing	
	422		Both encoder 1 channels are missing	
	423		Encoder reversed	
	424		Encoder board missing	

## Fault Codes and Descriptions, continued

Fault Code	Fault ID	Fault Name	Possible Cause	Remedy
44	430	Device changed (different type)	Option board changed for one not present in the same slot before. No parameter settings are saved	Set the option board parameters again
45	440	Device changed (different type)	Option board added. The option board was not previously present in the same slot. No parameter settings are saved	Set the option board parameters again
51	1051	External fault	Digital input	—
52	1052 1352	Keypad communication fault	The connection between the control keypad and frequency converter is broken	Check keypad connection and possible keypad cable
53	1053	Fieldbus communication fault	The data connection between the Fieldbus master and Fieldbus board is broken	Check installation and Fieldbus master
54	1354	Slot A fault	Defective option board or slot	Check board and slot
	1454	Slot B fault		
	1654	Slot D fault		
	1754	Slot E fault		
65	1065	PC communication fault	The data connection between the PC and frequency converter is broken	—
66	1066	Thermistor fault	The thermistor input has detected an increase of motor temperature	<ul style="list-style-type: none"> <li>• Check motor cooling and load</li> <li>• Check thermistor connection (if thermistor input is not in use it has to be short circuited)</li> </ul>
69	1310	Fieldbus mapping error	Non-existing ID number is used for mapping values to Fieldbus Process Data Out	Check parameters in Fieldbus Data Mapping menu
	1311		Not possible to convert one or more values for Fieldbus Process Data Out	The value being mapped may be of undefined type. Check parameters in Fieldbus Data Mapping menu
	1312		Overflow when mapping and converting values for Fieldbus Process Data Out (16-bit)	—
101	1101	Process supervision fault (PID1)	PID controller: Feedback value outside of supervision limits (and the delay if set)	—
105	1105	Process supervision fault (PID2)	PID controller: Feedback value outside of supervision limits (and the delay if set)	—









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