



## HP DEVICE RECOVERY SERVICE

SIMPLE, SECURE, AND SUSTAINABLE DEVICE  
REPURPOSING THAT PAYS YOU BACK.

Securely retire your end-of-use devices with expert data erasure services, receive residual value, and help enable the circular economy for greater sustainability.



**Get the secure data services  
you need for end-of-use devices.**

Help protect your business and personal data with our services that include data erasure, logistics, and reporting.



**Embrace  
sustainability.**

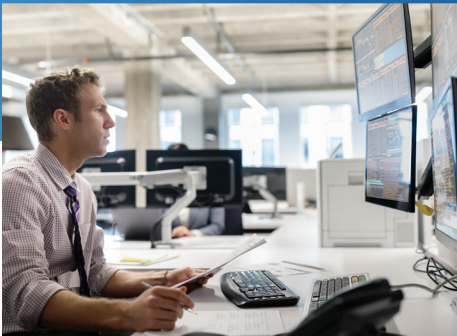
Return your devices to HP for refurbishment and reuse or responsible recycling.



**Recover the value  
of your devices.**

Receive money for your returned multi-vendor devices<sup>1</sup> and make device refreshes more affordable.

When it's time to retire old PCs and devices, get the job done efficiently and in a manner that provides value to your business. With support for the circular economy, let HP take charge of your retired equipment in a secure, efficient, and environmentally sound manner.



Secure your data

### Ensure your data is secure.

Rest assured our data security experts will render all device data unreadable using industry-standard erasure processes. Offsite, optional onsite, and other customizable services are available.

### Let HP take care of logistics.

Experience the convenience of having HP pack and ship devices from your designated location, or you can ship your devices back to HP. Custom services are also available.

### Receive the documentation you need.

We will securely track your returned assets throughout the process and send you a Certificate of Data Sanitization upon completion.



Embrace sustainability

### Help enable the circular economy.

Return your old devices to HP for a new purpose. We are committed to reducing waste and environmental impact through extensive reuse and recycling.

### Ensure compliance.

Trust that our recycling services comply with applicable governmental and environmental regulations and devices are processed according to our high-quality standards.

### See the positive results.

Receive a Sustainability Benefit Report that details the environmental benefits of the devices we recover.



Recover value

### Get residual value for returned devices.

Start on the path to new devices when we give you a fair market value<sup>1</sup> quote<sup>2</sup> on your returned HP and non-HP devices<sup>3</sup> based on hardware features, condition, and location. If there's no residual value, we will responsibly recycle the device.

To learn more and request a quote, please contact [ITAD@hp.com](mailto:ITAD@hp.com)

1. Fair market value will be assessed based on age and condition of the device. Not all devices may have any residual value. If not, they will be responsibly recycled.  
2. Quote is subject to physical product evaluation upon receipt by HP.  
3. The purchase of new HP devices is a prerequisite for non-HP branded devices.

