



Case Study: Defense Contractor Applies Security-in-Depth to Help Meet UL Requirements

Challenge

In order to receive approval for a U.S. government contract, this defense contractor needed to provide security coverage in an unsecured portion of their facility.

Due to the location of the defense contractor in a multi-tenant facility, the government agency that hired the defense contractor, mandated that a shared hallway be monitored after business hours and on weekends to ensure unauthorized persons did not enter the critical space.

In addition, as part of UL Standard 2050 which requires government contractors to adhere to specific levels of security, there was a fifteen-minute response time requirement for this facility. Since the current guard service was managed from an off-site location, the contractor was concerned that the mandated response time could not be guaranteed without on-site security guards.

Solution

To help the company cost-effectively become more compliant, ADT installed video cameras in the hallway at key strategic points and implemented Video Guard Tours, a managed video solution.

- Video Guard Tours:** The cameras operate and record activities after hours and on weekends. At regularly scheduled intervals, specially trained Special Operations security professionals, at the ADT Monitoring Center, view the hallways of the facility in real time to determine if there are any unusual or suspicious activities. If unusual or suspicious activity is spotted, ADT operators will follow the contractor's security protocol and notify the company's contracted security service.

Plus, ADT® Video Guard Tours provides the contractor with access to both the live video and recorded video footage through an ADT online portal.

As a result, the footage can be used to provide invaluable visual intelligence during a security breach, or view a situation "live" while maintaining a copy of the incident. The captured footage can then be transmitted to law enforcement and other authorities.

"ADT® Video Guard Tours was an excellent alternative to on-site security guard services. Not only did it help us meet the UL 2050 requirements, it helped us save nearly \$70,000 a year."

— Defense Contractor Security Director

"Since the transmission of live video footage is accomplished through a broadband connection, ADT was able to work with the customer's IT staff. Implementation was swift and painless for the entire team."

— Jay Hahn,
ADT Chief Technology Officer



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Implementation

The stand-alone system includes several installed cameras positioned at different angles, which allow ADT operators to view critical areas within the facility. An on-site DVR stores video footage and facilitates the search and retrieve functions on the customer portal.

From an IT perspective, ADT® Video Guard Tours implementation presented few challenges for the contractor, since the transmission of live video footage is accomplished through a broadband connection. To help meet documentation requirements, each remote guard tour is logged along with appropriate notes, still pictures and video clips to enable future recall and review. The defense contractor also receives weekly summary reports, via e-mail, of all tours from the previous week.

Results

By layering video and managed service with the legacy intrusion detection and access control systems, ADT helped the contractor increase the security of their facility. Additionally, the added layer of security provided security in depth which was critical in helping the contractor to successfully petition for an extension of the UL Standard 2050 response time requirement. Of equal importance, ADT® Video Guard Tours has helped the contractor save nearly \$70,000 per year in on-site security guard costs.

To learn more about how ADT Government Solutions can help your business, please contact **1-877-210-6350**, or visit us at **www.ADTselectview.com**

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