### **EEA Supplemental Website Privacy Statement**

### SCOPE OF THIS SUPPLEMENTAL STATEMENT

Qualys, Inc. ("Qualys", "we", "us", "our") provides to residents of the European Economic Area (EEA) this Supplemental Website Privacy Statement ("Supplemental Statement"), which supplements and localizes the Qualys Privacy Statement at <a href="http://www.qualys.com/company/privacy">http://www.qualys.com/company/privacy</a> ("Statement") for EEA residents.

Unless defined specifically in this Supplemental Statement, capitalized terms shall have the meaning set forth in the Statement.

"Site" shall mean the public-facing website at Qualys.com.

"Cloud Services" shall mean the services provided to Qualys' customers ("Qualys' Customer") via a software-as –a- service model pursuant to a Master Cloud Services Agreement or a comparable agreement.

"User" shall mean you when you are providing us personal information as a user of our Cloud Services on behalf of yourself or Qualys' Customer.

## CONTROLLER, PROCESSOR AND EU REPRESENTATIVE

Qualys, Inc., 919 E Hillsdale Blvd, 4th Floor, Foster City, CA 94404, USA, operates the Site and is the controller of any personal data collected or otherwise processed on or through the Site. Information on our representative in the EU is as follows: Qualys Technologies S.A., Maison de la Defense, 92400 Courbevoie, France, <a href="mailto:fdsailva@qualys.com">fdsailva@qualys.com</a>.

Qualys, Inc., 919 E Hillsdale Blvd, 4th Floor, Foster City, CA 94404, USA, operates the Site and is the processor of any personal data collected or otherwise processed on or through the Cloud Services by you as User. Information on our representative in the EU is as follows: Qualys Technologies S.A., Maison de la Defense, 92400 Courbevoie, France, fdasilva@qualys.com.

### PURPOSES AND LEGAL BASES FOR PROCESSING

We process your personal data on several different legal bases, as follows:

- 1. <u>Based on necessity to enter into or perform a contract with you or Qualys' Customer</u> we need to process your personal data to enter into an agreement with you or Qualys' Customer, to perform contractual obligations including, without limitation, to respond to related questions and requests or provide customer support;
- 2. <u>Based on legitimate interests</u> we process personal data from you
  - for the security and safety of the Site, the Cloud Services, our IT connected to the Site and Cloud Services, and the users of the Site;
  - to detect and prevent fraud;
  - to protect and defend the rights or property of others, or our own rights and interests;
  - to track your activities on the Site, provided you have not opted out of such data processing. Details about the web analytics and advertising solutions used on the Site can be found immediately below.
  - to track your activities on the Cloud Services to improve and facilitate our provision of the Cloud Services. Detailed information about the web analytics and advertising solutions used on the Site can be found immediately below.

Name and Provider of Solution	Personal Data Processed by Solution	Purpose of Solution	Retention Period Applicable to Personal Data	Your Choice Regarding the Solution
Google Analytics by Google, Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	Information on your use of the Site and/or Cloud Services, including, without limitation, your IP address	Evaluating your use of the Site, and/or Cloud Services compiling reports on website activity for us and providing other services relating to website activity, Cloud Services activity, and Internet usage to us	Varies depending on usage	You can prevent Google's collection and use of your personal data by downloading and installing the browser plug-in available under  https://tools.google. com/dlpage/gaoptou t?hl=en-GB  In addition, you can prevent the use of Google Analytics  In the latter case, an opt-out cookie will be set on your device, which prevents the future collection of your personal data when visiting this Site and Cloud Services. Be aware, however that the opt-out cookie will only be effective within the Internet browser you used to access the above link and only for as long as you do not delete the opt- out cookie.
Pingdom	Information on your use of the Site and/or Cloud Services, including, without limitation, your IP address	Evaluating your use of the Site, and/or Cloud Services compiling reports on website activity for us and providing other services relating to website activity, Cloud Services activity, and Internet usage to us	Varies depending on usage	

<sup>3. &</sup>lt;u>Based on compliance with legal obligations</u> - we may need to process your personal data to comply with relevant laws, regulatory requirements and to respond to lawful requests, court orders, and legal process;

4. <u>Based on your prior consent</u> - for placing cookies on your device (subject to certain exceptions) or sending marketing communications to you. Detailed information on our use of cookies and our marketing communications to you are set forth immediately below.

#### Cookies Used

The Site and Cloud Services makes use of cookies. Cookies are small text files downloaded by your Internet browser and stored on the device you use to access the Site (e.g., your desktop computer, tablet or smartphone). Depending on their purpose, cookies log specific user-related information such as your user preferences, authentication information, security parameters, data concerning the device you access the Site with and statistical information regarding your use of the Site. Where necessary during your visit of the Site or Cloud Services or when revisiting the Site or Cloud Services, your Internet browser transmits the cookies including the contained information back to the servers they were initially downloaded from. The analysis and Processing of such information allows us to ensure the functionality of the Site and Cloud Services, improve your online experience and optimize the structure and content of the Site and Cloud Services.

The cookies we use can be categorized as follows:

Strictly Necessary Cookies	These are cookies that ar	re required for the ope	eration of the Site or of certain
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parts thereof. They either serve the sole purpose of carrying out network transmissions or are strictly necessary in order for us to provide an online

service explicitly requested by you.

**Analytical/Performance Cookies** These cookies allow us to carry out web analytics or other forms of audience

measuring such as recognizing and counting the number of visitors and seeing how visitors move around the Site. This helps us to improve the way the Site works, for example, by ensuring that users are easily finding what they are

looking for.

**Functionality Cookies**These cookies are used to recognize you when you return to the Site. This

enables us to personalize our content for you, greet you by name and remember your preferences (for example, your choice of language or region). Loss of the information in these cookies may make our services less functional but would

not prevent the Site from working.

**Targeting/Profiling Cookies**These cookies record your visit to the Site and/or your use of the services, the

pages you have visited and the links you have followed. We will use this information to make the Site and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this

purpose.

**Demographic Information Cookies** These cookies collect and retain limited demographic information such as date

of birth and gender, if such information is provided by the user, which is tied to anonymous identifiers and may be referenced by the system for some tailored

advertising.

Cookies: A list of cookies used on the Site and in the Cloud Services: <a href="https://www.qualys.com/company/privacy/cookies/">https://www.qualys.com/company/privacy/cookies/</a> You may influence the scope and extent to which we use cookies when you visit our Site and Cloud Services. In particular, you may prevent cookies from being stored on your device by adjusting the respective settings on your Internet browser. However, please be aware that this might render certain functions of our Cloud Services more difficult to use. Depending on the Internet browser you use, you might also be able to specifically reject third-party cookies. In this context, please note, however, that third parties might still have access to your Personal Information to the extent that such information is logged by first-party cookies.

For more information on how to do so in the settings of your particular Internet browser, please see the following information.

Internet Explorer:

https://privacy.microsoft.com/en-us/internet-explorer-iell-preview-privacy-statement

Chrome:

https://www.google.com/intl/en/chrome/browser/privacy/

Firefox:

https://support.mozilla.org/en-US/products/firefox/protect-your-privacy

Safari:

http://www.apple.com/privacy/manage-your-privacy/

### Marketing Communications to You

On the Site at the following link: <a href="https://www.qualys.com/communication-preferences/">https://www.qualys.com/communication-preferences/</a> you can register to receive newsletters, event information or similar information on our products or services or the products or services of our affiliated companies. As part of the registration process, we ask you to provide us with certain mandatory information. Such information may include: name, email, company name, job title, company size, professional phone number, location of office.

When receiving a registration, we log and store the date/time of registration the registration was received from. This solely serves evidentiary purposes your contact detailed are used by an unauthorized party.

When registering to receive newsletters or similar information on the Site at <a href="https://www.qualys.com/communication-preferences/">https://www.qualys.com/communication-preferences/</a> you need to explicitly declare your consent in our processing of your personal data for this purpose.

You are under no obligation to provide such consent and, if you choose to do so nonetheless, you may withdraw your consent at any time with future effect for any or no reason by following the unsubscribe link contained in any email communication to you or by sending us an email at <a href="mailto:privacy@qualys.com">privacy@qualys.com</a>.

#### RECIPIENTS OF YOUR PERSONAL DATA

In the following circumstances, we disclose your personal data to the following third parties, as required or permitted by applicable law:

### Who your Personal Data May Be Disclosed To?

Companies affiliated with Qualys, Inc. including:

Qualys, Ltd

100 Brook Drive

Green Park

Reading, Berkshire

RG2 6UJ

United Kingdom

Qualys Technologies, SA Mainson de la Defense

7 Place de la Defense

Qualys GmbH

Munchen airport – Terminalstr Mitte 18

Qualys Netherlands, BV

Trustmoor Netherlands B.V.

Pins Hendriklaan 26

1075 BD Amsterdam

The Netherlands

Qualys Security TechServices Private Ltd.

10<sup>th</sup> and 11<sup>th</sup> floor, Panchshil Tech Park

Plot No. 4, Survey No's 1678-1683

Ganesh Khind Road Shivaji Nagar

What Is the Purpose Underlying the Disclosure?

To assist us in the operation or improvement of the Site and to enhance our products and services; to complete business administration of our relationship with Qualys' Customers; to manage our marketing relationship with Qualys' Customers and prospects; to respond to your requests for information or to apply for a job with Qualys.

Third-party suppliers and service providers including:

# Marketo, Inc.

901 Mariners Island Boulevard

Suite #500 (Reception)

San Mateo, CA 94404

**Oracle Corporation** 

500 Oracle Parkway

Redwood Shores, CA 94065

Salesforce.com, Inc.

The Landmark at One Market

Suite 300

San Francisco, CA 94105

Docusign Inc.

221 Main St.,

Suite 1000

San Francisco, CA 94105

Salesloft

1180 West Peachtree Street NW

To assist us in the operation or improvement of the Site and to enhance our products and services; to complete business administration of our relationship with Qualys' Customers; to manage our marketing relationship with Qualys' Customers and prospects; to respond to your requests for information or to apply for a job with Qualys.

Suite 600 Atlanta, GA 30309 Ringlead 200 Broadhollow Road Melville, NY 11747 USA Box 900 Jefferson Avenue Redwood City, CA 94063 Merchant e-Solutions Inc. c/o Privacy Officer 3475 Lenox Rd NE. Suite 500 Atlanta, GA 30342 Adobe Acrobat 345 Park Avenue San Jose, CA 95110 Google for Gmail and Google Analytics 1600 Amphitheatre Parkway Mountain View, CA, 94043. SolarWinds for Pingdom 7171 Southwest Parkway Bldg 400 Austin, Texas 78735 Jobvite 1300 S El Camino Real, 400

### DATA TRANSFERS TO RECIPIENTS OUTSIDE OF THE EU/EEA

To other third parties in line with applicable legal requirements

San Mateo, CA 94402

(where applicable)

Our headquarters, many of our data centers, and many of our affiliated companies and third-party service providers are located in the United States, which is subject to an adequacy decision by the EU Commission. According to the EU Commission, companies that self-certify under the EU-U.S. Privacy Shield program are subject to an adequate level of data protection. Qualys has self-certified under the EU-U.S. Privacy Shield and the Swiss-U.S. Privacy Shield Framework program. For more information, please see here: https://www.privacyshield.gov.

To comply with legal obligations that we are

subject to:

To ensure an adequate level of protection of your personal data also with respect to affiliated and unaffiliated service providers outside the United States and EEA, we enter into data processing and data transfer agreements that incorporate the

Standard Contractual Clauses approved by the EU Commission and our Technical and Operational Measures. You can ask for a copy of such Technical and Operational Measures by contacting Privacy@Qualys.com.

#### HOW LONG WE KEEP YOUR PERSONAL DATA

We have implemented appropriate retention periods for your personal data collected or otherwise processed on or through the Site as set forth in our records management policy. Personal data processed in the context of a contract with you will be retained by us for the term of the contract and for a reasonable time afterwards as might be required to determine and settle any related claims. Where our processing of your personal data is based on legitimate interests or the compliance with legal obligations, it will be deleted as soon as the underlying purpose has expired. Personal data processed based on your consent will be deleted if and when you withdraw such consent.

#### YOUR RIGHTS REGARDING THE PROCESSING OF YOUR PERSONAL DATA

Subject to the conditions set out in the applicable law, you have, without limitation, the rights to (i) inquire whether and what kind of personal data we hold about you and how it is processed, and to access or request copies of such personal data, (ii) request the correction or supplementation of personal data about you that is inaccurate, incomplete or out-of-date in light of the purposes underlying the processing, or to (iii) obtain the erasure of personal data no longer necessary for the purposes underlying the processing, processed based on withdrawn consent, processed for legitimate interests that, in the context of your objection, do not prove to be compelling, or processed in non-compliance with applicable legal requirements. In addition, you have, subject to the conditions set out in the applicable law and without limitation, the rights to (iv) request us to restrict the processing of personal data in certain situations where you feel its processing is inappropriate, (v) object, in certain circumstances, to the processing of personal data for legitimate interests, and to (vi) request portability of personal data that you have actively or passively provided to us (which does not include data derived or inferred from the collected data), where the processing of such personal Data is based on consent or a contract with you and is carried out by automated means. In case of concerns, you also have the right to lodge a complaint with the competent local data protection authority.

You may exercise the above mentioned rights of access, rectification, erasure, restriction, objection and data portability by contacting us under <a href="mailto:privacy@Qualys.com">privacy@Qualys.com</a> even to the extent that such claims relate to the processing of personal data by one or more of the data recipients identified in this privacy statement. Please note that if the personal information that you are inquiring about is within the Cloud Services based on your use as a User, then Qualys will have to forward your inquiry to the Qualys' Customer that controls the personal data within that subscription.

#### EFFECTIVE DATE AND CHANGES

This Supplemental Statement is effective May 25, 2018. We may make changes, including material changes, to this Supplemental Statement from time to time. You should review the Supplemental Statement each time you visit our Site to learn of any changes.

If you have questions about this Supplemental Statement, please contact us at Privacy@Qualys.com