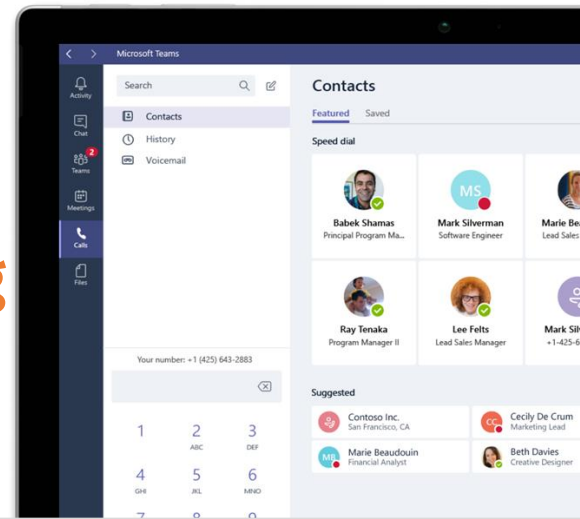




# Enable Calling in Microsoft Teams through Direct Routing



**IPT for Teams Direct Routing** is a simple, cost-effective solution, that connects Microsoft Teams via SIP Trunking to allow users make and receive calls on any device using the Microsoft Teams App (mobile or desktop).

## What is IPT for Teams?

IPT for Teams from IP Telecom is a suite of cloud services that enables voice calling to Microsoft Teams, enabling and ensuring business connectivity. There's no hardware or software to install and it can be set up and deployed rapidly to remote enable your business phone system. Now you can bring all users under one collaboration platform by using Microsoft Teams for collaboration, messaging and voice across all devices.



## Why customers use IPT for Teams Direct Routing

- Enable Calling in Teams experience without needing any additional hardware or software
- A simple monthly subscription cloud service that can be delivered to all users
- Cost efficient solution to enable connectivity allowing users to make and receive calls whilst onsite or remote
- **Cost efficient SaaS model**

## Full Teams Experience

- Add calling to teams to increase productivity
- Work on desktop and mobile to free your workforce
- The Teams calling experience is intuitive and familiar to users

**Get the best of both worlds**

## Simple Deployment

- No hardware or software to install
- All users can be enabled rapidly without the need for complex training.
- Deployment can be carried out rapidly and offsite once all prerequisites are in place

**Can be deployed in hours across the globe**

## Enterprise Level Service

- Global infrastructure in Microsoft Azure
- Around the clock monitoring and support
- Enterprise grade encryption and security built-in

**Low risk, non-disruptive, cost effective.**

# With IPT for Teams you can deliver a voice solution that combines Voice and Teams Collaboration



## IPT for teams brings Microsoft Teams to life

- **Voice enabled collaboration** is driving in excess of a 50% increase in collaborative work
- 80% of employee time is spent collaborating and 62% connect to meetings using mobile phones
- Business goals are more quickly achieved when people enjoy working together



## Preserve the current voice investment

- Current voice platforms deliver wide-ranging business services to many types of users
- **Leveraging the current investment** to power Office 365 saves on disruptive, costly new infrastructure and services
- Making **Microsoft Teams integrate with current business processes** can multiply the benefits of collaboration and integration



## Simplified IT in the Cloud delivers flexibility

- **Increase working flexibility and efficiency** - 72% of workers will be working remotely by 2021 even if the pandemic is resolved
- Reduce the number of applications needed for users
- Lower support costs and higher productivity
- **International Reach:** Customers can use multiple carriers in different countries for full international coverage and numbering and we can enable them all to work through IPT for Teams
- Cloud Service: Operates as a **pure Cloud Based Service**, meaning no hardware or software overhead for the customer
- **Ease of Admin:** Single sign-on portal for the link to SIP Trunk providers and simple mapping of numbers to Teams users & accounts

## Bring Calling to Teams

**The quickest and most cost-efficient way to enable Calls in Microsoft Teams.**

### Why not give it a try?

- Redefine how your current voice platform is used
- IPT for Teams can be evaluated without disruption
- Evaluate the service free for 30 days for up to 25 users
- Discover the **boost your team** workers get from a new way of collaborating

| Comparison of methods to achieve calls in Microsoft teams | IPT for Teams: PBX | Microsoft Calling Plans | IPT for Teams: Trunks | IPT Direct Routing |
|---|--------------------|-------------------------|-----------------------|--------------------|
| Simple per-user subscription                              | ✓                  | ✓                       | ✓                     | ✗                  |
| No number porting required                                | ✓                  | ✗                       | ✓                     | ✓                  |
| No hardware or software required                          | ✓                  | ✓                       | ✓                     | ✗                  |
| Keep PBX call flows and groups                            | ✓                  | ✗                       | ✗                     | ✗                  |
| Keep Call Centre functionality                            | ✓                  | ✗                       | ✗                     | ✗                  |
| No complex PBX configuration required                     | ✓                  | ✓                       | ✗                     | ✗                  |
| Keep existing desk phones and devices                     | ✓                  | ✗                       | ✗                     | ✗                  |
| Available in all countries                                | ✓                  | ✗                       | ✓                     | ✓                  |
| No special training or knowledge                          | ✓                  | ✓                       | ✓                     | ✗                  |
| Cost-effective for SMB                                    | ✓                  | ✓                       | ✓                     | ✗                  |
| Mix Teams and standard VOIP phones for users              | ✓                  | ✗                       | ✗                     | ✗                  |
| Keep your current phone provider                          | ✓                  | ✗                       | ✓                     | ✓                  |

## Provide enhanced collaborative tools for your teams to deliver a true productivity boost for your projects

- **Leverage existing voice services** to integrate with the latest Microsoft Teams features
- **Streamline** the number of tools your users need to use, **reducing cost, administration and training.**
- Take advantage of the latest enhanced communications to save costs and **increase the level of service** your users enjoy

*“S3 Group previously implemented Skype for Business across offices in Dublin and Cork. IP Telecom worked closely with us to integrate our existing S4B solution with their Hosted PBX platform to give us a seamless solution for voice and collaboration. Response times are excellent. Support is always technical at a senior level.*

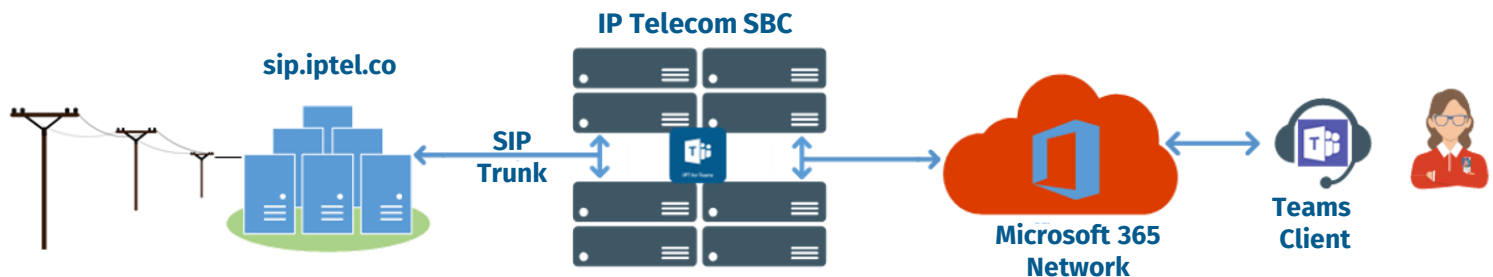
**Mick O'Toole | Senior IT Systems Engineer | S3 Group**

# How it works. Simply deploy IPT for Teams Direct Routing and we'll take care of the rest

## Calling via Teams with Direct Routing

Integrating MS Teams with a SIP trunk VoIP account is made simple through IPT for Teams

1. Our SBC server establishes a SIP Trunk with sip.iptel.co.
2. IP Telecom provides credentials to configure the SIP trunk which we generate directly on your account.
3. We assign a number to each Microsoft Teams user that allows them to make and receive calls via Microsoft Teams apps (Desktop or Mobile). See illustration below.



4. Note that unlike the fully integrated IPT for Teams, the SIP service only has a limited feature set in comparison. It does however enable Teams inbound and outbound calling via SIP Trunking.
5. Once all prerequisites are met and order form with all requirements are filled out the service can be rolled out in a number of hours, depending on the scale and complexity of the set up

## Prerequisites for deployment – your checklist



Before we can create your setup, we require the following:

- A spare Office 365 user license available temporarily whilst we complete the setup.
- Depending on the number of users, the same amount of phone numbers were assigned to the customer on our SIP trunk Service – this requires the completion of our Teams Order Form.
- SIP Trunk Credentials information if based on an existing Trunk so these can be created on our SBC portal.
- Global admin access on their Office 365 account.

## Why IP Telecom?

We're passionate about Unified Communications. Since 2010 we've been working with our customers to reimagine the world of business communications and collaboration; we consistently drive progress, innovation and creativity at a rapid pace helping business stay ahead of the curve when it comes to taking advantage of the latest technology, so business can be done more efficiently and effectively. 100% Irish owned and operated we've been deploying Microsoft Teams based calling solutions since 2018 and have an unmatched level of expertise and experience in Teams solutions for business.