



ASTON MARTIN THE AMERICAS

December 5, 2019



Fort Lee NJ [REDACTED]

## **IMPORTANT SAFETY RECALL NOTICE**

### **NHTSA Recall 19V-806**

This notice applies to your vehicle: [REDACTED]

Dear [REDACTED]

#### **Safety Recall Action RA-01-1327 – Incorrect Installation of the Passenger Airbag**

#### **REASON FOR THIS RECALL ACTION**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety exists in certain vehicles that were manufactured from August 2017 through December 2018.

On the affected vehicles, it is possible that the passenger airbag fasteners may not be tightened to the correct torque specification.

This defect may cause the airbag to not deploy correctly, increasing the risk of injury during a crash.

The models affected are:

- 2018-2019 DB11 (Coupe and Volante)
- 2019 DBS Superleggera (Coupe)
- 2019 Vantage

#### **WHAT WE WILL DO**

We will examine the passenger airbag fasteners and, retighten them if necessary to make sure that the passenger airbag is secured correctly. This will be performed free of charge.

## **WHAT YOU SHOULD DO**

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labour time necessary to complete this service correction is a maximum of 13 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-866-278-6661.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

## **IF YOU NO LONGER OWN THE VEHICLE**

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

A handwritten signature in black ink that reads "Scott Kinnear". The signature is fluid and cursive, with a long horizontal stroke at the end.

Scott Kinnear  
After Sales Manager  
Aston Martin the Americas