

**SERVICES FOR GOVERNMENTAL ENTITIES**

Pricing for Governmental Entities

**A. General**

Pursuant to Public Utility Regulatory Act (PURA), the Company's services may be available to federal, state or local governmental entities under flexible pricing. "Governmental entity" includes all federal, state and local governmental bodies, including any branch thereof, and all subordinate bodies lawfully created to carry out any governmental function. The term may include, for example, the following: The United States, the State of Texas or any other state; a county; a municipality; a publicly-funded hospital; a public school district; a municipal or county fire department; a federal, state, county, or police department or agency; a water district or authority; and any other subordinate body, department, commission, or agency lawfully created by the federal, state, or local government to carry out any governmental function, power, duty, or purpose. Pricing flexibility includes:

- packaging of services;
- volume, term and discount pricing;
- zone density pricing; and
- other promotional pricing

Prices set for Governmental entities will be in accordance with the rules as stated in the provisions of PURA, effective September 1, 1999.

**SERVICES FOR GOVERNMENTAL ENTITIES (cont'd)**

## Term Pricing Plan for Governmental Entities

**A. General**

The Term Pricing Plan for Governmental Entities provides governmental entities, as defined in paragraph A. on the previous sheet (see **SERVICES FOR GOVERNMENTAL ENTITIES – Pricing for Governmental Entities**), with rate stabilization and reduced rates for the services listed in paragraph B., following. The Term Pricing Plan for Governmental Entities provides for one, two, three and five-year Service Terms and Renewal Service Terms. To qualify, the customer must sign a Term Pricing Plan for Governmental Entities Agreement (Agreement) that must include Local Exchange Service in addition to at least one other service listed in paragraph B. This Agreement will establish the Service Term or Renewal Service Term duration and the applicable rates in effect at the time of the agreement. All rules, regulations, fees and surcharges applicable to the services listed in paragraph B., following will also apply under the Term Pricing Plan for Governmental Entities.

**B. Services Available for the Term Pricing Plan for Governmental Entities**

- Access Advantage Plus, Part 6, Section 7
- Digital Loop Service and SuperTrunk Option, Part 20, Section 6
- MegaLink Digital, Part 15, Section 3
- MegaLink III, Part 15, Section 3
- SelectVideo, Part 20, Section 17
- SelectData, Part 20, Section 17
- SmartTrunk, Part 17, Section 2
- Network Reconfiguration Service, Part 20, Section 15
- Local Exchange Service, Part 4, Section 2, paragraph D. (Business Services)

(C)

**C. Regulations**

1. The following regulations, in addition to all rules, regulations, fees and surcharges applicable to the services listed in paragraph B., will apply to the Term Pricing Plan for Governmental Entities.
2. The Agreement must include Local Exchange Service (Part 4, Section 2, paragraph D.) in addition to at least one other service listed in Paragraph B.
3. If the Company increases the rates of the services listed in paragraph B., the affected Term Pricing Plan for Governmental Entities customers will continue to pay the rates that were in effect at the time the customer signed the Agreement. If the Company decreases the rate of any service listed in paragraph B., and the new rate is below the rate in this guidebook, the customer will receive the decreased rate as of the effective date of the change. The Company will notify the affected customers of any of the above changes in the Company's rates.

**SERVICES FOR GOVERNMENTAL ENTITIES (cont'd)**

## Term Pricing Plan for Governmental Entities (cont'd)

**C. Regulations (cont'd)**

4. Term Pricing Plan for Governmental Entities customers may choose to terminate an existing Agreement before the end of the Service Term and request a new Agreement for a Service Term that is equal to or greater than the previous Agreement. They may also change the existing service to other services provided by the Company under another Agreement provided the new Agreement is for a service term of at least as long as the term remaining on the original Agreement. The Agreement must be based on the rates that are in effect at the time of the change.
5. Term Pricing Plan for Governmental Entities customers must provide the Company with a written notice of intent to renew an Agreement no later than 90 days prior to its expiration. New Agreement rates will be at the rates in effect at the time the new Agreement is signed. If the customer elects not to renew the Agreement, or does not notify the Company of their intent to renew the Agreement, the service will automatically be billed under the month-to-month rates in effect at the time the Agreement expires.
6. Customers requesting the termination of an Agreement prior to the expiration date (excluding requests identified in paragraph C.4) will be charged a termination charge pursuant to paragraph C.7, following. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.
7. Any termination charge shall be the lesser of:
  - The difference between the Agreement Service Term rates and the rates for the next lower Service Term<sup>/1/</sup> times the months actually completed plus interest charges based on the cost of money in effect at the time of termination; or
  - The present value of the monthly payments remaining on the service term. This amount will be calculated using the cost of money rate in effect at the time of termination.
8. Customers currently subscribing to services listed in paragraph B. may convert their existing service to the Term Pricing Plan for Governmental Entities. If the current services are under a Service Term, the new Agreement must have a Service Term of at least as long as the remaining Service Term of the existing Plan, otherwise, termination charges will apply. Where renewal options exist in this guidebook, customers must first complete their initial service term from either this guidebook or the initial service term from the associated Part/Section reference listed in paragraph B.
9. Additional discounts that may be available to Governmental Entities in other Company guidebooks cannot be applied to the Term Pricing Plan for Governmental Entities service offerings.

/1/ If the service is terminated before the completion of the least available term the calculation is based on the guidebook month-to-month rates and applicable nonrecurring charges of the service in paragraph B. being terminated.

**SERVICES FOR GOVERNMENTAL ENTITIES (cont'd)**

Term Pricing Plan for Governmental Entities (cont'd)

**D. Rates and Charges<sup>/1/</sup>**

	USOC	Monthly Rate				Installation Charges	(C)
		1 Year	2 Year	3 Year	5 Year		
<i>Access Advantage Plus<sup>/4/</sup></i>							
Transport	EMZDX	\$350.00	\$340.00	\$330.00	\$325.00	\$0.00	
Integrated Voice Access Line, each							
- Single Line	1F7	10.50	9.00	7.50	6.00	0.00	
- Multi Line	1D8	15.00	12.00	9.00	6.00	0.00	
<i>Digital Loop Service<sup>2,3/</sup></i>							
Digital Trans. Loop Arrangement, each	DLS	180.00	150.00	140.00	136.00	0.00	
Line Termination Activated (Each Termination)							
- Inbound Non-DID	DLT1X	2.75	2.20	2.20	2.18	0.00	
- Inbound DID	DQT1X	2.75	2.20	2.20	2.18	0.00	
- Outbound	DLTOX	2.75	2.20	2.20	2.18	0.00	
- Inbound/Outbound	DLTCX	2.75	2.20	2.20	2.18	0.00	
Line Termination (Each Termination)							
- Non-DID	DZA1X	8.75	7.96	7.80	7.73	0.00	
- DID	DZADX	8.75	7.96	7.80	7.73	0.00	
<i>Digital Loop Service (SuperTrunk Option)<sup>3/</sup></i>							
SuperTrunk Port (Each Arrangement)	N2Y1X	140.00	135.00	130.00	125.00	0.00	
Digital Trans. Loop Arrangement, each	DLS	180.00	150.00	140.00	136.00	0.00	
Two-Way Access, each channel							
- With DID	TF7CX	16.00	15.50	15.00	15.00	0.00	
- Without DID	T2PCX	16.00	15.50	15.00	15.00	0.00	

/1/ Rates for options that may be available for the services listed below shall be found in the respective guidebooks of the services which are listed in paragraph B.

/2/ Digital Loop Service requires *Business Trunk Equivalents* found in Part 6, Section 7, paragraph B.3.d, Digital Network Component.

/3/ Effective June 30, 2016, Digital Loop Service, including SuperTrunk Option, are grandfathered. See Part 20, Section 6.

/4/ Access Advantage Plus is grandfathered effective November 1, 2016. See Part 20, Section 6. (N)

**SERVICES FOR GOVERNMENTAL ENTITIES (cont'd)**

Term Pricing Plan for Governmental Entities (cont'd)

**D. Rates and Charges<sup>/1/</sup> (cont'd)**

	<u>USOC</u>	<u>1 Year</u>	<u>Monthly Rate</u>			<u>Installation Charges</u>
			<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>	
<i>SmartTrunk Service</i>						
SmartTrunk Interface						
(First and Additional), each						
- Initial	ZPAZD	\$565.00	\$407.00	\$355.00	\$312.00	\$0.00
- Renewal	ZPAZD	285.00	275.00	260.00	250.00	0.00
Integrated Services Network Component						
Component Flat Trunk equivalent, DID/DOD						
Each SmartTrunk B-Channel <sup>/2/</sup>		20.00	20.00	20.00	20.00	0.00
<i>SelectVideo</i>						
Control Link, Option 1						
(First and Additional), each						
- Initial	ZVPB1	645.00	485.00	430.00	385.00	0.00
- Renewal	ZVPB1	355.00	345.00	330.00	320.00	0.00
Usage Rate for Option 1 is \$0.045 to \$0.65 per minute <sup>/3/</sup>						
Communications Link, Option 1						
(First and Additional), each						
- Initial	ZVPC1	645.00	485.00	430.00	385.00	0.00
- Renewal	ZVPC1	355.00	345.00	330.00	320.00	0.00
Usage Rate for Option 1 is \$0.045 to \$0.65 per minute <sup>/3/</sup>						
<i>SelectData</i>						
Control Link, Option 1						
(First and Additional), each						
- Initial	ZVPBX	645.00	485.00	430.00	385.00	0.00
- Renewal	ZVPBX	355.00	345.00	330.00	320.00	0.00
Usage Rate for Option 1 is \$0.045 per minute <sup>/4/</sup>						
Communications Link, Option 1						
(First and Additional), each						
- Initial	ZVPCX	645.00	485.00	430.00	385.00	0.00
- Renewal	ZVPCX	355.00	345.00	330.00	320.00	0.00
Usage Rate for Option 1 is \$0.045 per minute <sup>/4/</sup>						

/1/ Rates for options that may be available for the services listed below shall be found in the respective guidebooks of the services which are listed in paragraph B.

/2/ NF9, T151X, T15CX, T2EOX, T2E1X, T2ECX

/3/ See Primary Rate ISDN: SelectVideo and SelectData, Part 20, Section 17, paragraph J.1.d.

/4/ See Primary Rate ISDN: SelectVideo and SelectData, Part 20, Section 17, paragraph J.1.e.

**SERVICES FOR GOVERNMENTAL ENTITIES (cont'd)**

Term Pricing Plan for Governmental Entities (cont'd)

**D. Rates and Charges<sup>/1/</sup> (cont'd)**

	<u>USOC</u>	<u>1 Year</u>	<u>Monthly Rate</u>			<u>Installation Charges</u>
			<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>	
<i>MegaLink Digital</i>						
Local Distribution Channel, per channel	SYN56	\$80.00	\$70.00	\$65.00	\$60.00	\$0.00
Interoffice Channel Mileage						
Fixed Charge 0-29 Miles	XCBGB	10.00	10.00	10.00	10.00	0.00
Rate per Mile	XCBGB	0.00	0.00	0.00	0.00	0.00
Fixed Charge 30+ Miles	XCBGC	20.00	20.00	20.00	20.00	0.00
Rate per Mile	XCBGC	0.00	0.00	0.00	0.00	0.00
Inter-Digital Serving Office Channel						
Fixed Charge 0-29 Miles	XXXXX	10.00	10.00	10.00	10.00	0.00
Rate per Mile	XXXXX	0.00	0.00	0.00	0.00	0.00
Fixed Charge 30+ Miles	XXXXX	20.00	20.00	20.00	20.00	0.00
Rate per Mile	XXXXX	0.00	0.00	0.00	0.00	0.00
<i>MegaLink III</i>						
Local Distribution Channel, per channel	1LDPJ					
- Initial		200.00	170.00	155.00	145.00	0.00
- Renewal		170.00	150.00	130.00	125.00	0.00
Interoffice Channel Mileage						
Fixed Charge 0-29 Miles	XCBGD	60.00	60.00	60.00	60.00	0.00
Rate per Mile	XCBGD	0.00	0.00	0.00	0.00	0.00
Fixed Charge 30+ Miles	XCBGE	80.00	80.00	80.00	80.00	0.00
Rate per Mile	XCBGE	0.00	0.00	0.00	0.00	0.00
Central Office Multiplexing 1.544 Mbps (DS1) to 64 kbps (DS0) per arrangement	QMU	190.00	175.00	165.00	155.00	0.00
Clear Channel Capability, Per Local Distribution channel	CLR	8.00	5.00	5.00	5.00	0.00
<i>Network Reconfiguration Service<sup>/2/</sup></i>						
DS-1 Port, each	PT6	40.00	35.00	25.00	20.00	0.00
<i>Local Exchange Service</i> (Refer to Part 4, Section 2, paragraph D.)						

(C)

/1/ Rates for options that may be available for the services listed below shall be found in the respective guidebooks of the services which are listed in paragraph B.

/2/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.

(N)  
(N)

**TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM****A. General**

The National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System is a service developed to meet the requirements of the Federal Government for the priority installation and/or restoration of NSEP telecommunications services.

NSEP telecommunications services are defined as those services used to maintain a state of readiness or to respond to and manage any event or crisis, i.e., local, national or international, which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the national Security Emergency Preparedness posture of the United States.

A TSP designation requires and authorizes priority action by the Company providing such services.

**B. Regulations**

The regulations and rates specified herein are in addition to the applicable regulations found in other sections of this Guidebook.

**C. Definitions****National Security Emergency Preparedness (NSEP) Telecommunications Service**

Those services used to maintain a state of readiness or to respond to and manage any event or crisis, i.e., local, national or international, which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the National Security Emergency Preparedness posture of the United States.

**Prime Service Vendor**

The service vendor from whom the customer or his authorized agent orders NSEP Telecommunications Service.

**Subcontracting Service Vendor**

The service vendor who, under contract or guidebook concurrence, agrees to provide a portion of an NSEP Telecommunications Service.

**Telecommunications Service Priority (TSP) Authorization Code**

A special 12 digit code assigned by the TSP Program Office, which authorized priority provisioning and/or restoration designations for NSEP Telecommunications services.

**D. Availability of Service**

TSP System service is available to all qualified Federal Government Agency customers. Non-Federal Government customers requesting TSP System service must be sponsored by a qualified Federal Government Agency. The request for a TSP Authorization Code must be processed through the sponsoring Agency.

TSP System service is applicable to any service for which the associated tariff or guidebook authorizes TSP System service. These services include General Exchange Service, Local Exchange Service, Wide Area Telecommunications Service, Cellular Mobile Telephone Interconnection Service, Private Line Service, Digital Link Service, Dataphone Digital Service, Switched Access Service and Special Access Service.

**TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (cont'd)****E. Provision of Service**

1. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A., of the Federal Communications Commission's (FCC's) Rules and Regulations.
2. In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" Office of Emergency Communications (OEC) Handbook 3-2-1 and in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" NCS Manual 3-1-1. These publications may be obtained from the Government Printing Office, Superintendent of Documents, 941 N. Capitol, N.E. Washington, D.C. 20401.
3. TSP System Service will be provided to any customer upon receipt of written confirmation that the proper Priority System Authorization Number (PSAN), as provided by the Federal Government, has been duly authorized and that authorization has subsequently been confirmed by the Company.
4. The customer, in obtaining TSP system service, acknowledges and consents to the provision of certain customer service record information by the Company to the OEC in order for the OEC to maintain and administer its overall TSP System. This customer service record information will include TSP Authorization Code and Company Circuit Service Identification information.
5. Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary and if circumstances permit, the Company will make reasonable effort to notify one preempted service customer of the action being taken. Credit allowance for such service preemption shall be in accordance with the provisions for service interruption as set forth in the guidebook applicable to the service with which it is associated (e.g. Local Exchange Service, Private Line Service, etc.).

**TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (cont'd)****F. Application of Rates**

1. Certain activities associated with the TSP System performed by the Company in compliance with Part 64.401, Appendix A of the FCC's Rules and Regulations are included in the following rate elements:

Priority Installation (Provisioning)

The act of supplying telecommunications service to a customer, including all associated transmission, wiring, and equipment if legally provided by the Company, in a period of time shorter than standard order intervals would allow. One charge applies per circuit/line/trunk per request.

Priority Restoration Level Implementation (Assignment)

The act of designating the priority level for the restoration of a particular NSEP telecommunication service. One charge applies for the initial service installation. One charge applies for each subsequent request to add circuit/line/trunk locations to an existing service.

Priority Restoration Level Change (Revision)

The act of changing the priority level assignment for an NSEP telecommunication service. This includes any extension of an existing priority level assignment to an expanded NSEP service. One nonrecurring charge applies per circuit/line/trunk per request.

Priority Restoration Administration and Maintenance

The act of administering and maintaining the TSP system in such a manner that it corresponds to the Office of Emergency Communications database. The monthly charge applies per circuit/line/trunk location.

2. Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the service with which it is associated.
3. When TSP is revoked, or discontinued, and the associated service (e.g., Local Exchange Service, Private Line Service, etc.) is continued in service, no charge applies for such a discontinuance.
4. When performing Priority Installation (Provisioning), or Restoration of a Digital Link Service in compliance with part 64.401, Appendix A, of the FCC's Rules and Regulations, the Company, due to circumstances beyond its control, may not be in a position to notify the customer in advance that certain additional labor charges may apply as set forth in the guidebook applicable to the associated service.
5. In subscribing to TSP System service, the customer recognizes this condition and grants the Company the right to quote charges after the installation or restoration has been completed.

**TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (cont'd)**

**G. Rates and Charges**

The following rates and charges are in addition to all other rates and charges that may be applicable to the associated service provided. None of the following rates or charges will apply for any individual or entity granted a restoration priority level of one (1), two (2) or three (3)<sup>/1/</sup>.

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>USOC</u>
1. Priority Installation (PI) Per request, per service <sup>/2/</sup>			
Prime Service Vendor	None	\$65.00	P1APX
Subcontractor	None	65.00	P1APX
2. Priority Restoration (PR) Per request, per service			
a. PR Level Implementation <sup>/2/</sup>			
Prime Service Vendor	None	65.00	PRSPX
Subcontractor	None	65.00	PRSPX
b. PR Level change on an existing service <sup>/3/</sup>			
Prime Service Vendor	None	65.00	PR8PX
Subcontractor	None	65.00	PR8SX
3. Administration and Maintenance of TSP Service, Per Point of Termination on a Customer Premises			
Prime Service Vendor	\$4.10	None	PR9PX
Subcontractor	3.34	None	PR9SX

/1/ It will be the responsibility of the individual or entity requesting TSP service to obtain approval for the appropriate restoration priority level from the TSP Program Office as administered by the Director, Office of Emergency Communications (OEC) as a prerequisite for obtaining TSP service from the Company.

/2/ When a service is ordered in both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

/3/ When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation charge, only the Priority Restoration Charge applies.