



alcatel 3082^{4G}

For more information on how to use the phone, please go to www.alcatelmobile.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions and more.



Note:

This is a user manual for Alcatel 3082X.

Help

Refer to the following resources to get more FAQ, software, and service information.

Consulting FAQ

Go to:

<https://www.alcatelmobile.com/content/faq/>

Updating your phone's software

Update through the **Updates** app on your device.

To download the software update tool onto your PC, go to:

<https://www.alcatelmobile.com/content/software-drivers/>

Finding your serial number or IMEI

You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the phone, press *#06# or **Settings > Regulatory & safety > IMEI**.

Obtaining warranty service

First follow the advice in this guide. Then check hotlines and repair centres information through:

<https://www.alcatelmobile.com/content/hotline-service-center/>

Viewing legal information

On the phone, go to **Settings > About > Privacy and User Terms**

Using other Alcatel apps

Go to:

<https://www.alcatelmobile.com/content/app-services/>

Table of Contents

Safety and use	6
Radio waves	14
Licences.....	19
General information.....	19
1 Your mobile.....	22
1.1 Keys and connectors.....	22
1.2 Getting started.....	25
1.3 Home screen.....	27
1.4 App list	28
2 Call logs.....	30
2.1 Making a call	30
2.2 Answer or decline a call	31
2.3 Accessing voicemail	32
3 Contacts.....	32
3.1 Consult your Contacts.....	32
3.2 Adding a contact.....	33
3.3 Editing your contacts	33
3.4 Deleting a contact	34
3.5 Available options.....	34
4 Calendar.....	36
4.1 Multimode view	36

4.2	Add a new event.....	37
4.3	Event reminder.....	38
5	Tools.....	38
5.1	Alarm.....	38
5.2	Calculator.....	38
5.3	Bluetooth.....	38
5.4	Convert.....	38
5.5	Fake call.....	39
5.6	Call filter.....	39
5.7	Torch.....	40
5.8	World clock.....	40
5.9	Voice alarm.....	40
5.10	SIM Toolkit.....	40
6	Message.....	41
6.1	Write messages.....	41
6.2	Send a multimedia message.....	42
6.3	How to type a message.....	42
6.4	Settings.....	43
7	Multimedia.....	44
7.1	Gallery.....	44
7.2	Recorder.....	47
8	My files.....	47
9	Camera.....	48
9.1	Camera.....	48

9.2	Video.....	48
10	Settings.....	49
10.1	Phone settings.....	49
10.2	Call settings.....	50
10.3	Profiles.....	51
10.4	Network selection.....	52
10.5	Connections.....	52
10.6	Security.....	52
10.7	Regulatory & safety.....	54
10.8	Restore factory settings.....	54
10.9	About.....	54
10.10	Update.....	54
11	Accessories.....	54
12	Warranty.....	55
13	Troubleshooting.....	57
14	Specifications.....	64



www.sar-tick.com



This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found in the **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods of time. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when a hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked.

When driving, do not use your phone and headset to listen to music or to the radio. Using a headset can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is not a problem:

- Do not place your phone on top of the dashboard or within an airbag deployment area;
- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from the phone's electromagnetic waves.

CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the phone away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the phone and accessories without supervision.

If your phone has a removable cover, note that your phone may contain substances that could create an allergic reaction.

If your phone is a unibody device, the back cover and battery are not removable. If you disassemble your phone the warranty will not apply. Disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C (32°F) to +40°C (104°F).

At over 40°C (104°F) the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Do not use the phone if the glass made screen is damaged, cracked, or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone

model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep;
- Take a minimum of a 15-minute break hourly;
- Play in a room in which all lights are on;
- Play at the farthest distance possible from the

screen;

- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again;
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the operator)

disclaim any liability which may result from improper use of the phone.

BATTERY:

For a non-unibody device:

Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns);
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of a used battery in household garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

For a non-unibody device with a non-removable battery:

Observe the following precautions:

- Do not attempt to eject, replace, or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household

garbage or store it at temperature above 60°C (140°F).

Phone and battery must be disposed of in accordance with locally applicable environmental regulations.

For a unibody device:

Observe the following precautions:

- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open the battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F);

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these types of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

CHARGERS:

Mains powered chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Model: PA-5V550mA-006 / PA-5V550mA-015 / PA-5V550mA-012/ PA-5V550mA-017/ PA-5V550mA-029/CY050055EU-L/ CY050055UK-L

Input Voltage: 100~240V

Input AC Frequency: 50/60Hz

Output Voltage: 5.0V

Output Current: 0.55A

Output Power: 2.75 W

Average active efficiency: 69.0%

No-load power consumption: 0.08 W

Radio waves

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific

organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg for Head SAR and Body-worn SAR, and 4 W/kg for Limb SAR.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded		
Head SAR	UMTS 900	1.58 W/kg
Body-worn SAR (5 mm)	GSM 900	0.74 W/kg
Limb SAR (0 mm)	LTE Band 1	2.79 W/kg

During use, the actual SAR values for this phone are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your phone is automatically decreased when full power is not needed for the call. The lower the power output of the phone, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the phone should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisations such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and

body during phone calls, or reduce the amount of time spent on the phone.

For more information, you can go to www.alcatelmobile.com

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the phone will be compliant with

the guidelines when used with a headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 5 mm away from the body.

If you connect your device to networks or other devices (like for example Wifi, Bluetooth, NFC, or any other method) please note that some of your personal data may be shared with them. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), ensure your network security. These precautions will help prevent unauthorised access to your phone. Your product can store personal information in various locations including a SIM card, memory card and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data

protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organisational measures to protect all personal data, for example, against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to:

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

Licences.....



microSD Logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under licence. Other trademarks and trade names are those of their respective owners.

Alcatel 3082X Bluetooth Declaration ID
D049911

General information.....

- **Internet address:** www.alcatelmobile.com
- **Hotline:** See the "SERVICES" leaflet that came with your phone or go to our website.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

This radio equipment operates with the following

frequency bands and maximum radio-frequency power:

GSM 900: 33.5 dBm

GSM 1800: 30.5 dBm

UMTS B1 (2100): 23.5 dBm

UMTS B8 (900): 24 dBm

LTE FDD B1/3 (2100/1800): 24.5 dBm

LTE FDD B7/20 (2600/800): 24 dBm

LTE FDD B8 (900): 23 dBm

LTE FDD B28(700): 23.5 dBm

Bluetooth 2.4GHz band: 9.93 dBm

- Regulatory information

Hereby, TCL Communication Ltd. declares that the radio equipment type Alcatel 3082X is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: http://www.alcatelmobile.com/EU_doc.

- Additional information

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: http://www.alcatelmobile.com/EU_doc.

Protection against theft ⁽¹⁾

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your phone is stolen. This number allows your phone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

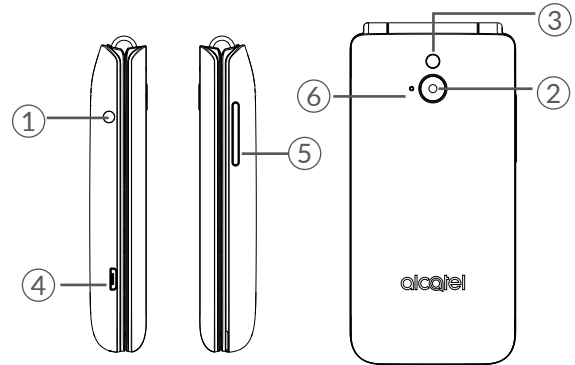
There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific operator services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

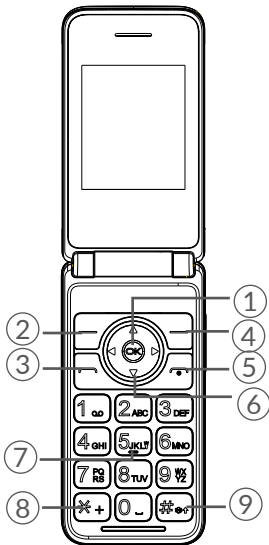
⁽¹⁾ Contact your service provider to check service availability.

1 Your mobile

1.1 Keys and connectors



1. Headset connector
2. Camera
3. Flash
4. USB port
5. Volume up/down
6. LED indicator



1. Centre soft key

- Confirm an option (press the middle of the key)
- Press: access to the app list (Home screen)

2. Left soft key

3. Call key

- Pick up/send a call
- Press: enter Call logs (from Idle screen)

4. Right soft key

5. End key

- Return to the previous screen, or close a dialog box or options menu.
- Press: end a call

6. Navigation key

- Move to top, bottom, left or right menus.
- Press (from Idle screen):
- Up/Down: to access volume adjustment
- Right: to access Profiles
- Left: to access Messages

7. "5" key

- In idle screen:
- Press: Input "5"
- Long press: switch on/off the torch

8. "*" key

- In idle screen
- Press: Input "*"
- Long press: lock screen
- In Edit mode:
- Press: insert symbols

9. "#" key

- Idle screen

- Press: Input "#"
- Long press: Vibrate mode on/off
- In edit mode
- Press: change the input method

1.2 Getting started

1.2.1 Set up

Inserting or removing the SIM/microSD card

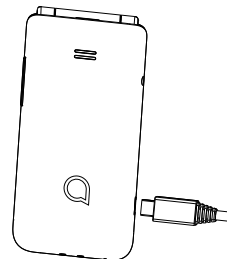
Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Power off your phone before inserting or removing the SIM/microSD card.

Charging the battery

Connect the battery charger to your phone and plug into the socket.

- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).



To reduce power consumption and energy waste, disconnect your charger when the battery is fully charged; switch off Bluetooth. In Settings you can also lower the brightness of the screen, and shorten the length of time before the screen goes to sleep.

1.2.2 Power on your phone

To turn your phone on, hold down the **End** key until the phone powers on. It will take a few seconds before the screen lights up. Unlock your phone with a password before the Home screen can display if you've set a screen lock in Settings.

Set up your phone for the first time

The first time you power on the phone, you should set the following options:

- Select the phone's language, then press the Right soft key to continue.

Even if no SIM card is installed, your phone will still power on and you will be able to use some of the phone's features.

1.2.3 Power off your phone

To turn your phone off, hold down the **End** key.

1.3 Home screen



1 Status bar

- Status/Notifications











1.4 App list

Press the **Left soft key** or **Centre soft key** from the Home screen to access the App list.




1.4.1 Status bar ⁽¹⁾

The Status bar appears at the top of your Home screen. Icons indicate your phone's status and new notification alerts appear in the Status bar.

	New message or multimedia message		No SIM card installed
	Silent mode		Alarm is set
	SD card installed		Bluetooth is on
	Level of network reception		Headset connected
	Flight mode		New voicemail

1.4.2 Change Home screen wallpaper

- From the Home screen, press the **Centre soft key**, select the **Settings** icon , and then press the **Navigation key** to select **Phone settings** > **Display** > **Wallpaper settings** > **Static wallpaper** or **More**

⁽¹⁾ The icons and illustrations in this guide are provided for information purposes only.

pictures.

- Select a new image and press the **Left soft key** to save. Exit and the new image will then be displayed on your Home screen.

2 Call logs.....

2.1 Making a call

Dial the desired number, press the **Call key** to place the call, or press the **Right soft key** to select a contact from **Contacts**. Use the up or down action of the **Navigation key** to select the desired contact and press the **Call key**. If you make a mistake, you can delete the incorrect digits by pressing the **Left soft key**. To hang up the call, press the **End key**.



Op. crs A Delete

International call

To dial an international call, press **+ - |** twice to enter “+”, then enter the international country prefix followed by the full phone number and finally press the **Call key**.

Emergency call

If your phone has network coverage, dial the emergency number and press the **Call key** to make an emergency call.

2.2 Answer or decline a call



When you receive a call:

- Press the **Left soft key** or **Call key** to answer.
- Press the **Right soft key** or **End key** to decline.

2.3 Accessing voicemail ⁽¹⁾

- Press and hold **1☎** to call voicemail.
- Follow the prompts to set up your voicemail account.

3 Contacts.....

3.1 Consult your Contacts

Contacts enables quick and easy access to the contact you want to reach.

You can access this function by:

- pressing the **Centre soft key** from the Home screen and select **Contacts**.
- pressing the **Right soft key** from the Home screen.



⁽¹⁾ Contact your network operator to check service availability.

- 1 Press the **Left soft key** to access more options.
- 2 Press the **Centre soft key** to enter contact details.
- 3 Press the **Right soft key** to return to the Home screen.

3.2 Adding a contact

In your contacts list screen, select **Add contacts**, or press the **Left soft key** to select **Options > New** to add new contacts with detailed information.



When finished, press the **Left soft key** to save.

3.3 Editing your contacts

Select a contact, press the **Centre soft key** to access **Details**, select **Options > Edit**, and press the **Centre soft key** to edit.



3.4 Deleting a contact

In your contacts list screen, press the **Left soft key** to access **Options**, select **Delete**, and press the **Centre soft key** to delete.



3.5 Available options

From the contact list, you can access the following options:

New

Create a new contact on your Phone or SIM.

New message

Send an SMS/MMS to the contact you've selected from **Contacts**.

Call

Make a call to the selected contact.

Delete

Delete the selected contact.

Delete multiple

Delete one or more contacts at a time.

Import/Export

- **Copy**
Copy contacts from your phone or SIM card.
Copy contacts to your phone or SIM card.
- **Import contacts**
Import contacts to your phone or SIM card.
- **Export contacts**
Export contacts from your phone or SIM card.

Send vCard

Send a contact via SMS/MMS/Bluetooth.

Others

- **Speed dial**
Set one or more speed dial contacts at a time.
- **Own number**
Set Name and Mobile of your own.
- **Service number**
- **Storage status**
View the storage status on SIM and Phone.

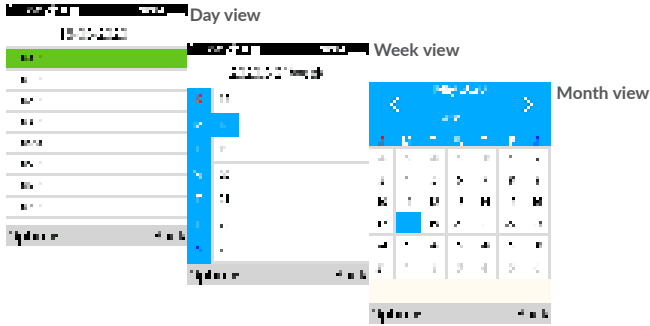
4 Calendar

Use the Calendar to keep track of important meetings, appointments, etc.

To access this function, press the **Centre soft key** from the Home screen and select **Calendar**.

4.1 Multimode view

You can display the Calendar in Day, Week or Month view. Press the **Left soft key** and select **Options** to change your Calendar view.



4.2 Add a new schedule

Press the **Left soft key** to add a new event from any Calendar view.

- Fill in all the required information for this new event. If it is a whole-day event, you can select **All-day event**.
- When finished, press the **Left soft key** to save.

More important options are available by pressing the **Left soft key** from the Calendar main screen:

- **Go to date**
- **View events**

Press the **Centre soft key** to view the events you've

added to the **Calendar**.

4.3 Event reminder

If a reminder is set for an event, the upcoming event will appear on the screen when the reminder time arrives.

5 Tools.....

5.1 Alarm

Your phone has a built-in alarm clock with snooze feature. You can set up to five alarms with different wake-up times.

5.2 Calculator

Press the up, down, left, right and Centre soft key to select "+, -, ×, ÷" and "=" respectively.

5.3 Bluetooth

You can exchange data, such as video, images, and audio, with other Bluetooth supported devices within a limited range after pairing.

5.4 Convert

Convert supports weight conversion and length

conversion.

5.5 Fake call

You can create a fake call through this function. It helps you to politely escape from social situations at any time you wish.

5.6 Call filter

You can create a call blacklist using this function.

From the **Call filter** screen, the following options are available:

Blacklist

You can add contacts to the blacklist by using the following methods:

1. From **Blacklist > Options > New**

- Enter a name and number or press **OK** to select one contact from the **Contacts** list at a time, then press **Left soft key** to save.

2. From **Blacklist > Options > Import contacts**

- Select and mark contacts one by one, or mark all contacts at once through **Options > Mark all**

- **Options > OK**

Settings

Enable/disable the call and message functions for contacts on your blacklist.

5.7 Torch

Turn on/off the torch.

5.8 World clock

The first clock displays the time based on your location when you set up your phone. You can add other cities to show the time in their time zones.

5.9 Voice alarm

With this menu, you can create a voice file and set it as the alarm.

5.10 SIM Toolkit

This phone supports various service functions. The specific items depend on your SIM card and network. The Service menu will be automatically added to the phone menu when supported by your network and SIM card.

Note: Consult the local network operator for related fees and set-up details.

6 Message.....



Use the messaging feature to send and receive text (SMS) and multimedia (MMS) messages.

6.1 Write messages

- From the Home screen, press the **Centre soft key** and select **Message**.
- Press the **Left soft key** to write text messages.
- Enter the phone number of the recipient in the **To** bar or press the **Centre soft key** to add recipients.
- Press the **Message** bar to enter the text of the message.
- Press the **Centre soft key** or **Left soft key** to send your messages.



6.2 Send a multimedia message

MMS enables you to send video clips, images, photos, contacts and sounds. From the Message screen, select **Options > Add** and select the attachment.

An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached.

6.3 How to type a message

When in edit mode, the default input method is English. You can press the Keypad to change the input method to access numbers 1,2,3... or long press the corresponding key to get the number you want.

You can enter text using predictive text input, or press # to set your desired text input.

- For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter you want is located on the same key as the present one, press the key repeatedly until the next cursor is displayed.
- Press the **#, *** key to switch between "abc--> ABC--> 123" modes.
- To insert a punctuation mark or special character, press the *** - |** key.
- If you want to delete any previously typed letters or symbols, press the **Right soft key** to delete them one

by one.

6.4 Settings

SMS settings

- Message centre

You can view your message centre number here.

- Message validity period

You can set your message validity period as 1 hour, 6 hours, 24 hours, 72 hours, 1 week or Maximum.

- Status report

You can choose to enable or disable status reports.

- Reply path

Mark the checkbox to enable reply path.

- Character code

You can set the character code as 7 bit, 8 bit, UCS2 or Auto.

- Preferred storage

Set the path for the location of your saved messages.

- Export SMS

Set the SMS path you want to export from.

- Auto signature

Select to apply an auto signature to your messages.

- Signature

Input your signature.

MMS settings

- MMS account

Select your data account for multimedia messages.

- Receive options

You can set receive settings.

- Send options

You can set send settings.

- File storage

You can set the path for the location of saved MMS files.

- Play audio

You can set whether or not to play audio files.

- Restore default.

Restore your phone to its default settings.

7 Multimedia

7.1 Gallery

Gallery acts as a media player for you to view photos.

In addition, a set of further picture operations are available for you to choose from.

To access this function, press the **Centre soft key** from the Home screen and select **Multimedia > Gallery**.



- 1 Press the **Left soft key** to access more options.
- 2 Press the **Centre soft key** to view the selected picture.
- 3 Press the **Right soft key** to return to Multimedia.

Modifying your picture



More options are available by pressing the **Left soft key** from the picture screen.

- **Set as wallpaper**
Enables you to set the picture as wallpaper.
- **Screen saver**
Enables you to set the picture as screen saver.
- **Set as contact icon**
Enables you to set the picture as contact icon.
- **Delete**
Delete the selected picture.
- **Share**
Share the picture via MMS or Bluetooth.
- **Rename**
Enables you to rename the picture.

- **Slideshow**

Press to view your **Gallery** pictures as a slideshow.

- **Zoom**

Press the **Centre soft key** to zoom in and **Left soft key** to zoom out of the picture.

- **Details**

View picture information, such as name, size, image type, etc.

7.2 Recorder

Use this function to record audio files. The phone supports WAV and AMR. When completed, the file will be stored in Audio automatically.

8 My files.....

To access this function, press the **Centre soft key** from the Home screen and select **My files**.

Your phone provides internal storage space for you to manage files and also supports a microSD card. The contents of the microSD card are editable. You can create a new folder and delete, edit, search, mark, and view the details and files it contains.


9 Camera.....

Your mobile phone is equipped with a camera for taking photos and shooting videos.

9.1 Camera

To access this function, press the **Centre soft key** from the Home screen and select **Camera**.

To take a picture

The screen acts as the viewfinder. Position the object or landscape in the viewfinder, and press the **Centre soft key** to take pictures, it will be automatically saved when **Auto save** is activated, or press **Left soft key**  to save.

9.2 Video

To shoot a video

- Press the right side of the **Navigation key** to switch to Video mode from Camera mode.
- Press the **Centre soft key** to shoot a video.
- When finished, press the **Left soft key** to save. You can view the file by selecting **Options > View video directory**.

10 Settings.....

To access this function, press the **Centre soft key** from the Home screen and select **Settings**.

10.1 Phone settings

To modify the Phone settings, select Phone settings and you will see Display, Time & date, Widget bar Auto power on/off, Language settings.

- **Display**

This function allows you to select Wallpaper settings, Set screensavers, Contrast, Backlight and Keypad backlight time.

- **Time & date**

It allows you to modify date and time settings, including 12/24h format and date format (Year-Mon-Day/Mon-Day-Year/Day-Mon-Year). You can also choose to update the time display automatically by selecting **Update settings > Auto update time**.

- **Widget bar**

Select On/Off to activate or deactivate the display of widgets on the main screen. Enter **Edit Widgets** to choose widgets that you want to display on the main screen.

- **Auto power on/off**

You can set the power on/off times using this function.

- **Language settings**

Choose the display language for messages here. You can choose **display language** and **input language** in this menu.

10.2 Call settings

- **Call divert**

You can activate, cancel or verify the status of call forwarding to voicemail or to a specified number. The following configurations are possible:

Call forwarding unconditional: systematic forwarding of all your calls.

Call forwarding on busy: if your line is busy, if you don't answer or if you are outside the network range.

Call forwarding on no reply: if you do not want to reply.

Divert if unreachable

Cancel all diverts

- **Call waiting**

Activate/Deactivate the notification of a second incoming call by a beep. You can also check the status of waiting calls.

- **Call barring**

The following configurations are possible:

All outgoing calls

All outgoing calls are barred.

All incoming calls

All incoming calls are barred.

Incoming calls when roaming

All incoming calls are barred when roaming.

ISD calling

All ISD calls are barred.

Outgoing calls when roaming

Outgoing international calls except those to your country of subscription are barred.

Cancel all barring

Deactivate all call barring.

- **Hide ID**

You can choose to hide ID, show your number or display ID by network.

- **Others**

You can activate/deactivate **Call time minute reminder**, **Reply SMS after reject** and **Auto record voice call** in this menu.

10.3 Profiles

With this menu, you can set the sound mode to **Normal**, **Silent**, **Vibrate** or **Flight** mode.

10.4 Network selection

Network connection can be switched between **Auto** and **Manual**.

10.5 Connections

- **Network account**

You can set your network account.

- **Mobile data**

You can turn on/off data connection according to your need.

- **Data roaming**

Data services can be used while roaming overseas.

- **Preferred network type**

You can select **4G/3G/2G Auto**, **3G/2G Auto** or **2G Only** as your preferred network type.

- **VoLTE**

Your device supports VoLTE function, mark the checkbox to activate it. Consult with the operator to get more details.

10.6 Security

You can protect your phone by activating and changing the PIN and password, its initial one is 1234.

This feature also allows you to lock your phone by activating the **PIN2** for **Fixed dial number**.

- **PIN**

The SIM card protection code is requested each time the phone is powered on.

- **Modify PIN2**

A protection code for certain SIM card features (FDN) will be requested if you attempt to access the card when the code is activated. Select to update it with a new one (between 4 and 8 digits).

- **Phone locked**

An unlock code is requested each time the phone is powered on.

- **Modify the phone password**

Change the phone's password (the initial one is 0000).

- **Privacy**

This allows applications to be locked. Enter the password, (the initial one is 0000) and mark the checkbox to activate the lock for **Call logs**, **Message**, **Camera**, **Contacts**, **My files**, **Calendar**, **SD card**, **Audio player**, and **Video player**.

- **Auto keypad lock**

You can activate/deactivate the Auto keypad lock and set a time for it.

- **Fixed dial number**

This allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, a PIN2 code is mandatory.

10.7 Regulatory & safety

View information about your phone, such as **Product Model**, **Manufacturer Name**, **IMEI**, **CU Reference**, etc.

10.8 Restore factory settings

Make the phone's settings return to their default values. End-user data will be erased. Enter the default password 0000 to confirm restore and reboot.

10.9 About

You can view **Privacy and User Terms**.


10.10 Update

If you want to update the system, select **check for updates** and when that's finished, your phone will have the latest version of the software.

11 Accessories.....

Standard accessories

- Battery
- Charger
- Quick Start Guide
- Product Safety Information leaflet

 Only use the Alcatel batteries, chargers, and accessories along with your device.

12 Warranty

Your phone warranty covers against any defect or malfunction which may occur in conditions of normal use during the warranty period of twelve (12) months ⁽¹⁾ from the date of purchase as shown on your original invoice.

Batteries ⁽²⁾ and accessories sold with your phone are also covered against any defect which may occur during the first six (6) months ⁽¹⁾ from the date of purchase as

⁽¹⁾ The warranty period may vary depending on your country.

⁽²⁾ The life of a rechargeable phone battery in terms of conversation time, standby time and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labour but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;
- Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;
- Modification, adjustment or alteration of software or hardware performed by individuals not authorised by

TCL Communication Ltd.;

- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in cases where the labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd. or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited to commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

13 Troubleshooting.....

Before contacting the service centre, you are advised to

follow the instructions below:

- You are advised to fully charge (100%) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access Update phone, press Settings\Update\check for updates. and carry out the following checks:

My phone can't be switched on or is frozen

- Check the battery contacts, remove and reinstall your battery, then turn your phone on.
- Check the battery power level, charge for at least 20 minutes.

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **End key**.
- Remove the battery and re-insert it, then restart the phone.

My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the **End key**.
- Check the battery charge level.

My phone can't charge properly

- Make sure you are using an **Alcatel** battery and the charger from the box.
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

My phone can't connect to a network or "No service" is displayed

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone can't connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.

- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connection settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure the SIM card has been correctly inserted.
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls

- Make sure you have dialled a valid number and have pressed the **call key**.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check if the network is overloaded or unavailable).

- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.


The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

I can't find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the **Volume Up/down** key.
- Check the network strength .
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an **Alcatel** accessory.

When I select a number from my contacts, the number can't be dialled

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact to my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability.

I can't access my voicemail

- Make sure your operator's voicemail number is correctly entered.
- Try later if the network is busy.

I am unable to send and receive MMS

- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server centre number or your MMS profile with your operator.

- The server centre may be busy, try again later.

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

14 Specifications.....

Processor	Single core A7 processor, up to 1.0 GHz
Platform	UMS 9117
Memory	128MB ROM + 64MB RAM
Dimensions (LxWxT)	106.1x52.2x19.25mm
Weight	109g
Display	2.4 inch main LCD screen
Network	GSM 900/1800 UMTS B1/8 LTE B1/3/7/8/20/28(full) (Band frequency and data speed are operator dependent.)
Connectivity	<ul style="list-style-type: none"> • Bluetooth BT5.0 • 3.5 mm audio jack • micro-USB

Camera	<ul style="list-style-type: none"> Up to 1.30 megapixel back camera by SW
Audio supported formats	AAC, AMR-NB, AMR-WB.
Battery ⁽¹⁾	Capacity: 1380 mAh
Expansion Slot	microSD™ memory card (Availability of microSD card depends on market)

Note: Specifications are subject to change without prior notice.

⁽¹⁾ The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.