



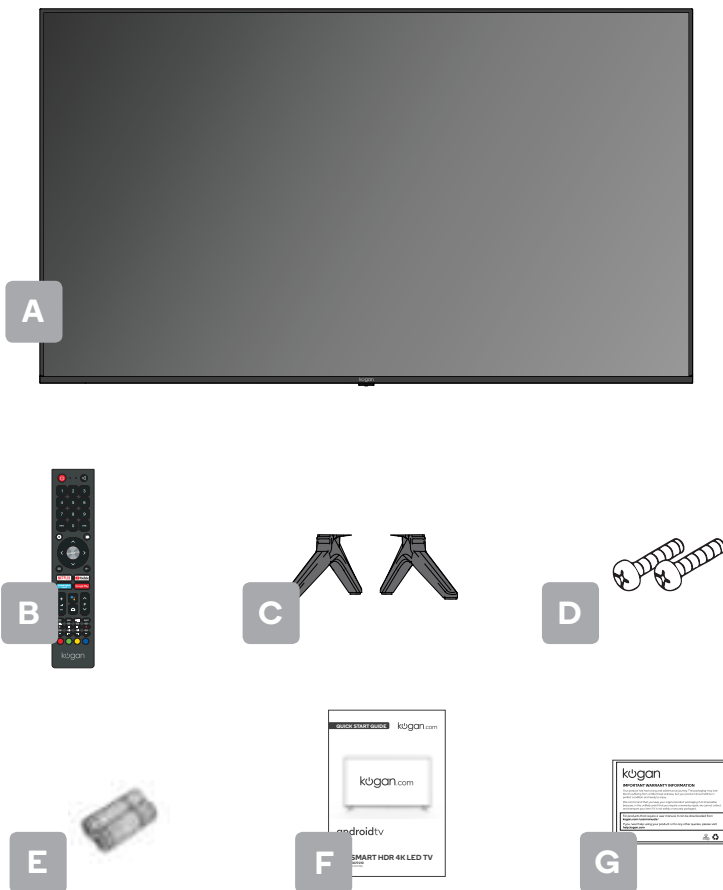
androidtv

**65" SMART HDR 4K LED TV**

**SERIES 9 XU9210**

(KALED65XU9210STB)

# COMPONENTS



**A** Kogan 65" Smart HDR 4K LED TV

**B** Remote control

**C** Stand (x2)

**D** M6 x 25mm screw (x2)

**E** AAA battery (x2)

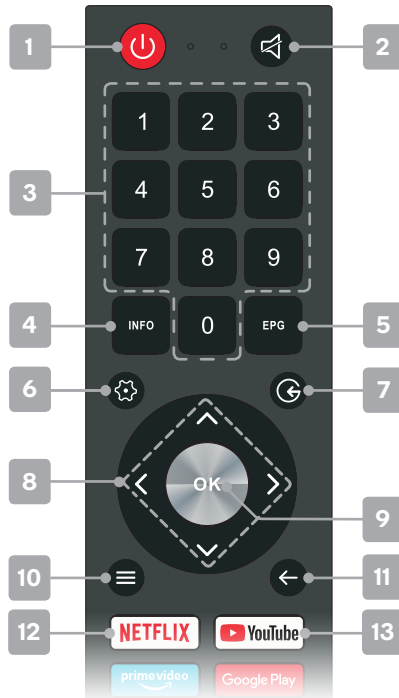
**F** Quick-start guide

**G** Warranty card

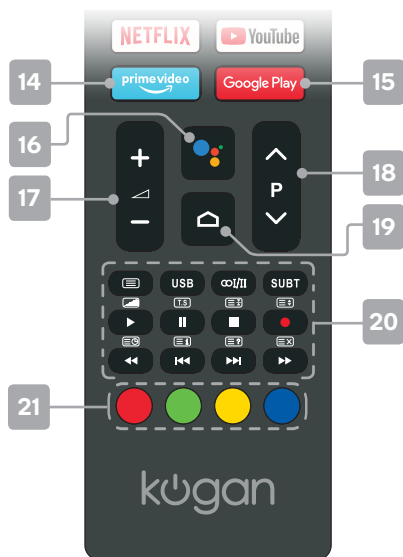
## NOT INCLUDED

Phillips head screwdriver, antenna cable, broadband internet connection.

# REMOTE CONTROL OVERVIEW



- 1 **Power**, press to enter or exit standby mode
- 2 **Mute** to toggle sound on/off
- 3 **Number buttons** to select channels or input passwords
- 4 **INFO** displays the current program information
- 5 **EPG Electronic Program Guide** DTV mode
- 6 **Device preferences** to display sound and picture options
- 7 **Source** displays the list of input source channels.
- 8 **Direction buttons** for navigating menus and settings
- 9 **OK Enter** select the current item or confirm selection, display **Channel list** in DTV mode
- 10 **Quick Menu** to display TV options with optional, adjustable settings
- 11 **Back** to the previous menu
- 12 **NETFLIX** to open app homepage
- 13 **YouTube** to open app homepage



14 **prime video** to open app homepage

15 **Google Play** to open app homepage

16 **Google Assistant** to launch the built-in virtual assistant for voice commands

17 **Volume** to adjust the volume up or down

18 **Program** to scroll channels

19 **Home** to access the home page

20 **Teletext** to show/hide Teletext (Teletext not available in Australia or New Zealand)

**usb** Press to switch to the USB source.

**Audio** to select available languages and audio channels.

**Subtitles** to select subtitles

**Start** playback in media mode;

**MIX mode** in teletext

**Pause** in media/PVR mode;

**Timeshift** function in DTV mode

**Stop** in media/PVR mode;

**Hold** teletext page on display, press again to release

**Record** in DTV mode;

**Change size** of teletext screen

**Reverse playback rapidly** in media mode; **Subtitle** mode, or Submenu

**Skip to previous** in media mode; **Index page**

**Skip to next** in media mode; **Reveal hidden** information in some teletext pages

**Advance playback rapidly** in media mode;

**Cancel** teletext but not exit

21 **Colour buttons** for navigational use within apps

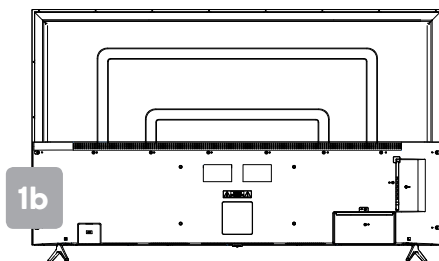
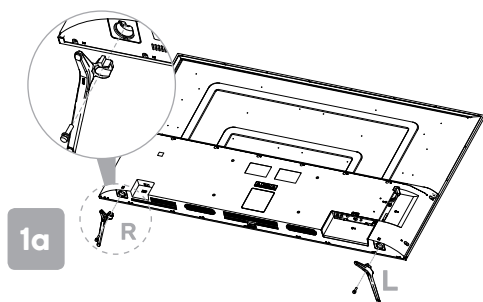
# ASSEMBLY AND INSTALLATION

## BEFORE YOU GET STARTED

Spread cushioning flat to lay the TV on. This will help to prevent damage.

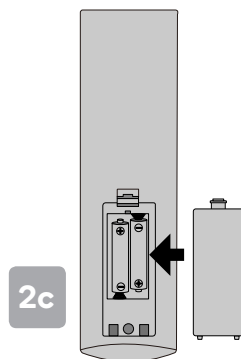
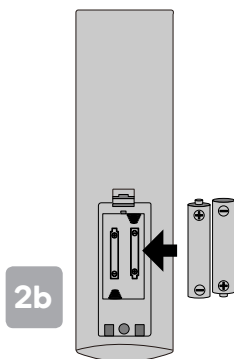
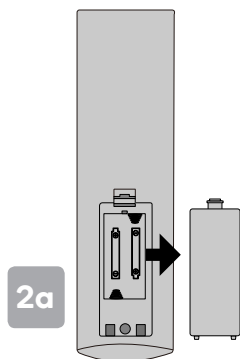
### 1. Stand assembly

- Attach stands to base of TV, ensuring 'L' and 'R' markings on the TV and stands match.
- Insert one 25mm screw for each stand and use Phillips head screwdriver (not supplied) to tighten.



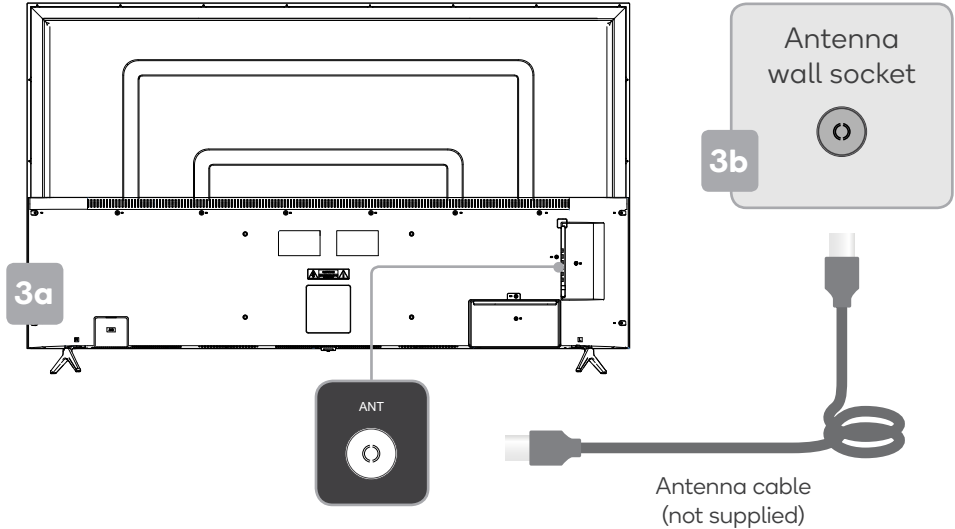
### 2. Remote control assembly

- Open the battery compartment cover on the back side.
- Insert two 1.5V AAA size batteries, making sure to match the polarity markings (+ / -) of the batteries with the diagram inside the compartment.
- Replace battery compartment cover.



### 3. Connect to antenna

- a. Connect an antenna cable (not supplied) via the 'ANT' input port at the back of the TV.
- b. Ensure the antenna cable is also connected to a working antenna, either via an antenna wall socket in your home, or directly.



### 4. Turning TV on

Plug the power cord into a suitable power outlet, then press the POWER (⏻) button on the remote control, making sure to aim it at the sensor at the front of the TV. Alternatively, you can press the power button on the lower side of the back panel on the TV.

#### TURNING TV OFF

Press the POWER (⏻) button on the remote control to enter standby mode. To power down the TV completely, unplug the power cord from the power outlet.

Do not leave your set in standby mode for long periods of time. If you will not use the TV for a long time, it is recommended to unplug the set from both the power outlet and aerial.

# FIRST TIME SETUP

When turning the TV on for the first time, the **Welcome** screen will appear. Use the **^**, **v** and **OK** buttons to navigate the following options.

## **Bluetooth**

Your Android TV remote control has bluetooth capabilities. Follow the onscreen prompts to pair the remote with the TV. This will allow you to use voice commands with your remote via the Google Assistant button.

## **Language**

Select your menu language.

## **Quickly set up with Android phone**

If you have an Android smartphone, you can easily transfer your phone's Wi-Fi network and Google account to your TV. If not, select 'Skip'.

## **Select Wi-Fi network**

Your Android TV will automatically scan for wireless networks nearby. Ensure the TV is within range of your wireless modem or router, and have your password handy. Follow the prompts to input your password and connect your TV to your selected network.

If you'd prefer to connect an Ethernet cable to connect to the internet, simply insert the cable (not supplied) to the 'LAN' input port at the back of the TV **(4b)**, and ensure that it is correctly connected to the internet.

## **Google Account sign-in**

Linking your Google Account to your Android TV will allow you to install new apps from the Play store, as well as receive recommendations, movies, and more from Google.

## **Terms of Service**

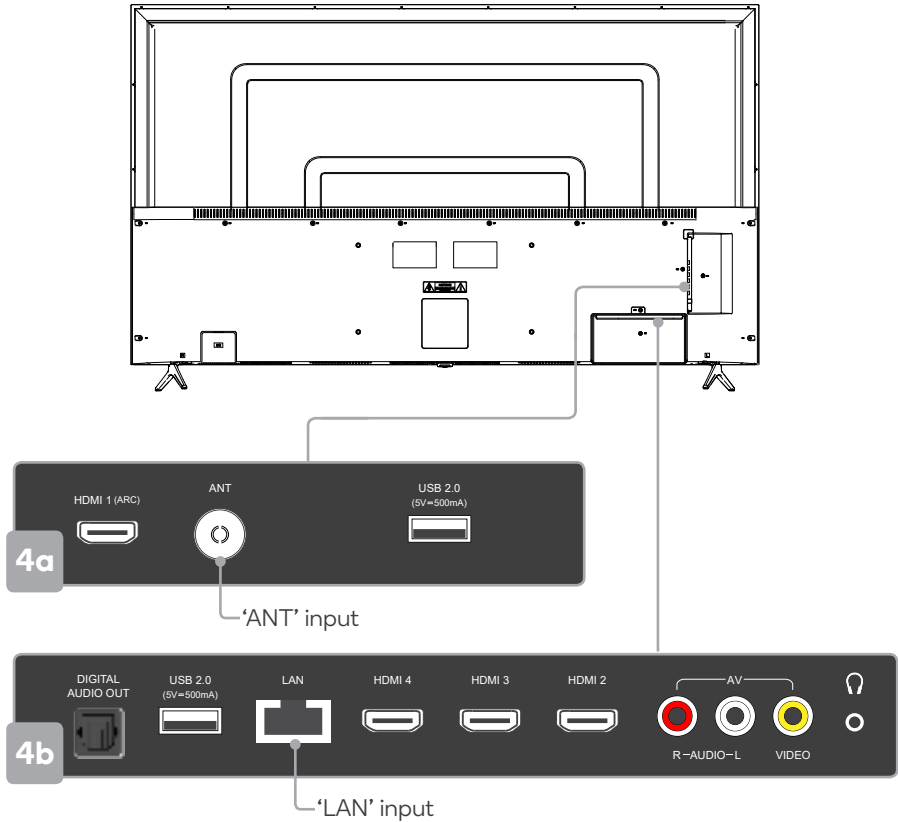
This page will allow you to read each of the Google Terms of Service, Privacy Policy, and Google Play Terms of Service in full, and to accept.

## **Location**

Grant permission for your Android TV to detect your location. You can adjust these permissions at any time from Settings.

## **Help improve Android**

Grant permission for your Android TV to detect your location to automatically send diagnostic information to Google.

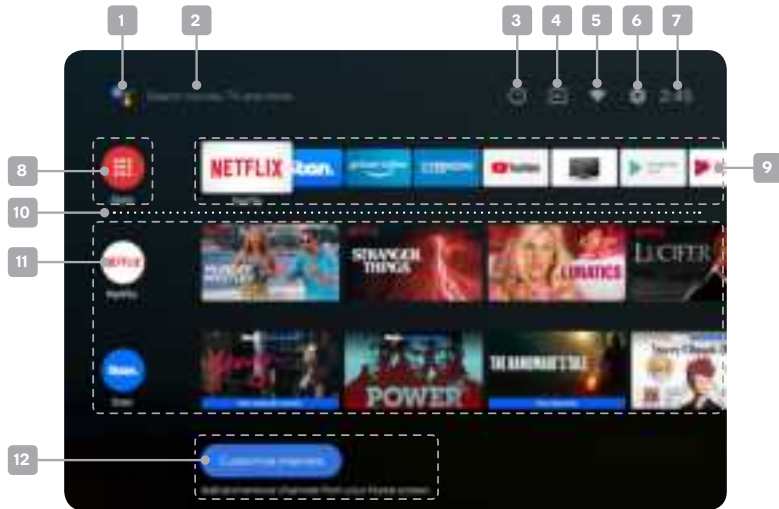


Following these options, the **Auto Tuning** screen will appear. Ensure you have an antenna cable connected to the 'ANT' input port at the back of the TV **(4a)**.

The auto tuning function will search for and save all available free-to-air TV channels. After confirming your settings (the default will be set for Australia), the process will automatically begin. The number of searched channels will be displayed on the screen.

When setup is complete, you will be able to access the **Home** page.

# HOME PAGE



## 1 Google Assistant

Click to launch the built-in virtual assistant, which will begin listening for voice commands. Give it a try, ask “What’s the weather today?”

## 2 Text search

Enter text manually to search TV apps.

## 3 System notifications

This option will only appear when notifications are present.

## 4 Source

Access free-to-air channels (‘DTV’) or other input source channels.

## 5 Internet connection

This will display as a Wi-Fi or LAN icon, depending on your connection. Select for connectivity options.

## 6 Settings

Access the global settings menu.

## 7 Clock

Time and date settings can be adjusted in the global settings.

## 8 Apps

Access the App Centre to display all installed apps. Free-to-air channels can be accessed under the ‘Live TV’ option.

## 9 Favourites list

A customisable list of apps available at a single click.

## 10 Play next

Displays the program you are watching or have queued to play next. You can add to this list by long pressing the **OK** button, then selecting “Add to play next”. If the play next queue is empty, it will not be shown on the home page.

## 11 Pinned channels

Show the program list of pinned channels. The order of this list can be adjusted by pressing **<** from the channel icon and selecting the “<>” icon. Empty channels will not be shown on the home page.

## 12 Customise channels

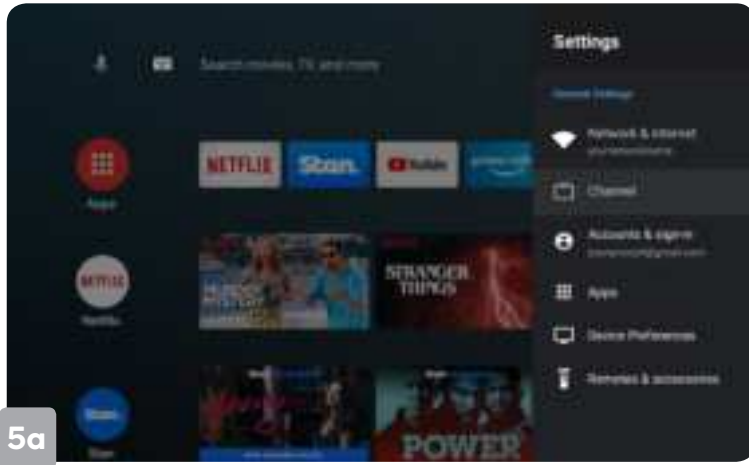
Add or remove pinned channels from the home page.

# SETTINGS

## Global settings

To access the global settings menu (**5a**), simply navigate to the ‘⚙️’ icon on the Home screen. Here you will find all of the adjustable options for Android TV’s interface, connectivity, and apps.

In DTV mode you can also press the ≡ **Quick Menu** button on your remote control and use the </> buttons to navigate to the Settings option.



## Quick Menu

Options for your TV (picture, aspect ratio, speakers, etc) can be accessed by pressing the ≡ **Quick Menu** button on your remote control. Use </> buttons to navigate through the submenus, and ^/∨ buttons to access Channel and Recording/Time Shift options.

## Device preferences

To open the device options submenu directly during live TV playback, press the ⚙️ **Device preferences** button on your remote control.

# BASIC TROUBLESHOOTING

## Poor picture and sound quality

- Try a different channel
- Adjust the antenna
- Check all connections

## No picture or sound in TV status

- Try another channel
- Press the TV/AV button
- Make sure TV is plugged in
- Check the antenna connection

## No sound or sound is too low at maximum volume

- Check the volume settings on any external speakers connected to your television
- Adjust the TV volume accordingly
- Check another channel or input
- Check that MUTE hasn't been turned on

## No colour, wrong colour or tints

- Make sure the program itself is broadcast in colour
- Select the picture menu, then adjust the colour and tint submenus

## Picture rolls vertically

- Check all connections

## Blurred or snowy picture, distorted sound

- Check direction, location and connections to your antenna
- Issues may be caused by the use of an indoor antenna (poor signal)

## Remote control malfunctions

- Replace remote control batteries
- Check battery terminals
- Remote is out of range, move closer to TV
- Remove any obstructions between remote and IR sensor of TV
- Make sure the power cord to your TV is plugged in and turned on

## Image is not centred on the screen

- Adjust the horizontal and vertical position

## “No Signal” on HDMI source

- Test the device with a different HDMI cable
- Plug the device into another HDMI port
- Try a different device connected to the same cable and port
- Perform a factory reset on your TV

**For our full TV troubleshooting guide and extended User Manual for this TV, head online to [help.kogan.com](http://help.kogan.com)**



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## **Need more information?**

This is a **Quick Start Guide**, and while we hope that this has given you the assistance needed for a simple set-up, a full user guide outlining all of this product's instructions and features can be found online at **[help.kogan.com](https://help.kogan.com)**

kogan.com