

Setting up your Smart Wi-Fi Extender



Choose 1 of 4 simple setup options

- 1 Connect with AT&T's Smart Home Manager app
- 2 Connect with seamless pairing
- 3 Connect with wireless pairing system
- 4 Connect with Ethernet
- 5 Troubleshooting and tips



Tip: Control your home Wi-Fi® network with the Smart Home Manager app. The Smart Home Manager app is also the best way to set up your Wi-Fi extender. Do everything from troubleshoot to manage devices from almost anywhere.

Option 1: Connect with AT&T's Smart Home Manager app



You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at att.com/wifixtender
The extender needs to be in the room next to the gateway during setup.

1. Download the Smart Home Manager app from your app store or go to att.com/smarthomemanager



For quick setup, open the camera on your smartphone and hold the camera over the QR code for a few seconds.

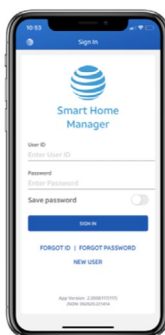


The Smart Home Manager app

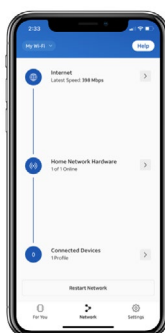
Control and manage your home Wi-Fi network with Smart Home Manager app. Troubleshoot, check your Wi-Fi connection strength, and manage devices from pretty much anywhere.

Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi gateway. Features may depend upon gateway models. Data rates may apply for download and usage.

2. Sign in with your AT&T user ID and password.
Need help? att.com/shmhelp



3. Select **Help** → **Network** → **Home Network Hardware** → **Add Extender**. Once you see the **WHITE** light, you're all set.



Option 2: Connect with seamless pairing



You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at att.com/wifiextender
The extender needs to be in the room next to the gateway during setup.

1. Connect the power supply to the extender and plug the other end into an electrical outlet in close proximity to the gateway (not controlled by a light switch). It should automatically pair with the gateway.



2. Once paired, unplug it, and move it to the room you want your extender in. Once you see the **WHITE** light, you're all set.



Tip: The lights will stop flashing once it's paired. This may take up to 5-6 minutes. For more help, use the Smart Home Manager app or att.com/extendersetup

Option 3: Connect with wireless pairing system



You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at att.com/wifiextender
The extender needs to be in the room next to the gateway during setup.

1. Connect the power supply to the extender and plug the other end into an electrical outlet in close proximity to the gateway (not controlled by a light switch). Push the WPS button and watch for the light to blink **GREEN**.



Tip: Make sure the extender is plugged in near the gateway. Both radio bands need to be enabled on the gateway and have the same network name. For help, use the Smart Home Manager app or go to att.com/enhancedwifi

2. Press and release the WPS button on the gateway. Then, press the WPS button on the back of the extender. The light will turn solid **WHITE** when paired and ready to use or move.



Note: Your gateway should look like one of these.

3. Unplug the extender from the outlet. Move it between the gateway and the area where you want a stronger signal. Plug the extender into a known working outlet and wait for the **WHITE** light. Once you see the solid **WHITE** light on the extender, you're all set.



Option 4: Connect with Ethernet



You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at att.com/wifiextender. **The extender needs to be in the room next to the gateway during setup.**

1. Attach the extender to the gateway by connecting one end of the **YELLOW** Ethernet cable to one of the **YELLOW** Ethernet ports on the back of the gateway. Attach the other end of the cable to the **YELLOW** Ethernet slot on the back of the extender.



Tip: Make sure the Ethernet cable is firmly connected. Once both ends are properly connected, the Ethernet port LED will turn solid **GREEN**.

2. Connect the power supply to the extender and plug it into an electrical outlet (not controlled by a light switch). The power jack LED on the back of the extender should turn solid **GREEN**. Once you see the solid **WHITE** light on the front of the extender indicating you're paired, you're all set.



Tip: The power light should turn **GREEN** within one second and the extender front light will begin to blink **WHITE** within 5 seconds. Then, it will begin to boot.



3. Unplug the extender and move it in to the room you want the extender in..

Troubleshooting and tips



 **Do not place** the extender on the floor. Visit att.com/extenderguide to help detect the best placement for your extender.

Check if your extender is working.



Paired and functioning (solid **WHITE** light)

Troubleshooting



Device is out of range



Not paired



Out of range

Only applicable to WPS Pairing or if Wi-Fi signal is out of range.



Light will flash up to 5 minutes while connecting



Check all cables and cords and reboot the extender using the reset button on the back.

Need more help?



Go to att.com/smarthomemanager or att.com/support



Go to att.com/wifiextender for additional extender support and a list of compatible gateways.

Additional information



Manage your account. Available 24/7. Download the myAT&T app at att.com/myattapp



Accessibility support. Braille or large print: call **800.288.2020**

¿Hablas español? Visita att.com/userguides y haz clic en **Ver en español** al final de la pagina. También puedes consultar la guía del extensor de señal Smart Wi-Fi de AT&T para ver más detalles.