## ATUS SERVICE FORM

## PLEASE FILL OUT FORM COMPLETELY AND RETURN WITH YOUR REPAIR

## **RETURN SHIPPING NAME AND ADDRESS:** - - Please Note: ATUS will not ship product to P.O. Boxes - -Return Shipping Name: UPS Deliverable Address:\_\_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_ Zip Code: Contact Person: Telephone (daytime): (\_\_\_\_)\_\_\_\_Other Telephone: (\_\_\_\_)\_\_\_\_ Fax: ( ) E-Mail: ATUS DEALERS ONLY: Acc# Ref# PRODUCT INFORMATION: Product Model Number / Serial Number (if applicable): **IS THE PRODUCT UNDER WARRANTY?** □ No □ Yes IF "YES." PROVIDE A SALES SLIP OR OTHER PROOF OF PURCHASE DATE TO VALIDATE WARRANTY. "STORE STOCK" PRODUCT IS "STORE OWNED" AND REQUIRES PROOF OF PURCHASE FOR WARRANTY CLAIMS. ALL REPAIRS WITHOUT PROOF OF PURCHASE ARE CONSIDERED OUT-OF-WARRANTY AND WILL BE CHARGED. DETAILED DESCRIPTION OF THE PROBLEM AND ANY SPECIAL INSTRUCTIONS: US Postal ZIP Codes where wireless products are used (if applicable): **CREDIT CARD PAYMENT INFORMATION (NON-WARRANTY REPAIR ONLY):** Method of Payment: Visa MasterCard Discover Dealer Account ☐ American Express ☐ C.O.D. ☐ PayPal Card Number: \_\_\_\_\_\_ Expiration Date: Security Code: Name As It Appears On Card:\_\_\_\_\_ Credit Card Billing Address (if different from above):

<sup>\*</sup>If you are tax exempt in the state of Ohio, please provide a copy of your tax exempt certificate with the repair.

<sup>\*</sup>You may request a "call for credit card." Be sure you have provided a daytime telephone number.