

COX OKLAHOMA TELCOM, L.L.C.
d.b.a. COX COMMUNICATIONS
d.b.a. COX BUSINESS SERVICES

OKLAHOMA CORP. COMMISSION TARIFF NO. 1
FIRST REVISED TITLE PAGE

LOCAL EXCHANGE SERVICE

COX OKLAHOMA TELCOM, L.L.C.

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF OKLAHOMA**

Issued: April 7, 1999
Cause No. PUD 990000001

Effective: April 7, 1999
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Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

COX OKLAHOMA TELCOM, L.L.C. OKLAHOMA CORP. COMMISSION TARIFF NO. 1
d.b.a. "COX COMMUNICATIONS" or 'COX"ONE HUNDRED FORTY-THIRD REVISED PAGE NO. 2
d.b.a. "COX BUSINESS SERVICES" or 'COX BUSINESS"
LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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COX OKLAHOMA TELCOM, L.L.C. OKLAHOMA CORP. COMMISSION TARIFF NO. 1
d.b.a. "COX COMMUNICATIONS" or "COX" EIGHTY-SECOND REVISED PAGE NO. 3
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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

**EXPLANATION SYMBOLS REFER MARKS, AND ABBREVIATIONS OF
TECHNICAL TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

(AT)	To signify addition to text.
(C)	To signify a correction.
(CP)	To signify change in practice.
(CR)	To signify a change in rate.
(CT)	To signify a change in text.
(DR)	To signify a discontinued rate.
(FC)	To signify a change in format lettering or numbering.
(MT)	To signify a moved text.
(NR)	To signify a new rate.
(RT)	To signify removal of text.

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LOCAL EXCHANGE SERVICE

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Cox Oklahoma Telcom, L.L.C. to Customers within the local exchange service area as defined below.

SERVICE AREA

The Company will provide service to Customers within the service area depicted below, consistent with the other terms and conditions of this tariff. The local service area is defined as the following exchange areas in the Oklahoma City location: Arcadia, Bethany, Britton, Choctaw, Edmond, El Reno, Guthrie, Harrah, Midwest City, Moore, Mustang, Nicoma Park, Noble, Norman, Oklahoma City, Piedmont, Spencer, Wheatland and Yukon. The local service area is defined as the following exchange areas in the Tulsa location: Bixby, Broken Arrow, Catoosa, Claremore, Collinsville, Coweta, Jenks, Kiefer, Owasso, Sand Springs, Sapulpa, Skiatook and Tulsa.

(AT/RT)
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(AT/RT)
(AT/RT)

*Ada, Afton, Alex, Allen, Alluwe, Altus, Alva, Anadarko, Antlers, Ardmore, Atoka, Bartlesville, Bennington, Bessie, Billings, Binger, Blackwell, Blair, Bokoshe, Boswell, Braggs, Breckenridge, Bristow, Byers, Cache, Caddo, Calvin, Carney, Carrier, Cashion, Cement, Chandler, Chelsea, Cherokee, Chickasha, Cleveland, Clinton, Coalgate, Coldwater, Commerce, Copan, Cordell, Coyle, Cromwell, Cushing, Davis, Delaware, Depew, Dewey, Duncan, Drumright, Durant, Eldorado, Elk City, Enid, Eufala, Fairland, Fairmont, Fairview, Fort Cobb, Fort Gibson, Fort Towson, Glencoe, Granite, Grove, Hartshorne, Headrick, Healdton, Henryetta, Hillsdale, Hitchcock, Hobart, Holdenville, Hugo, Idabel, Indianola, Ketchum, Kingston, Konowa, Kremlin, Lake Aluma, Lawton, Lone Wolf, Luther, Madill, Mangum, Marietta, Marland, Marlow, Maud, McAlester, McLoud, Medford, Meridian, Miami, Minco, Morrison, Muldrow**, Mulhall, Muskogee, Newkirk, Nowata, Oilton, Okemah, Okmulgee, Olustee, Pauls Valley, Pawhuska, Pawnee, Perkins, Perry, Picher, Pocasset, Pocola, Ponca City, Pryor, Quapaw, Ralston, Rattan, Red Rock, Ringling, Ripley, Rocky, Roff, Rush Springs, Ryan, Sallisaw, Sayre, Seminole, Shawnee, Soper, Sperry, Spiro, Stigler, Stillwater, Stratford, Tahlequa, Tallhina, Tishomingo, Tonkawa, Tupelo, Tuttle, Valley Brook, Vinita, Walters, Wanette, Wapanucka, Waukomis, Waurika, Weatherford, Weleetka, Wellston, Westville, Wetumka, Wewoka, Wilburton, Wilson, Woodward, Wynnewood, Yale.

(AT)
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(AT)

*The obligation to provide telecommunications services in these exchanges will depend on the facilities in place to provide such services, whether owned by Cox Oklahoma or leased from another telecommunications carrier. To the extent Cox provides voice services in these exchanges, the local calling areas of the served exchanges conform to the local calling areas of the Incumbent Local Exchange Carriers providing service to those exchanges.

(AT)

**Cox Customers in Muldrow exchange are served via Cox Arkansas Telcom, LLC. Rates, charges, and terms and conditions of the service provided by Cox Arkansas to Oklahoma Customers are set forth in a Local Exchange tariff approved by the Arkansas Public Utility Commission and noticed to the Oklahoma Corporation Commission via a Notice of Reciprocity of Final Order on April 21, 2006.

(AT)

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LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions

Certain terms used generally throughout this tariff are defined below.

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Advance Payment: Payment of all or part of a construction charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Business Customer: A Customer receiving local exchange Business Service as defined herein.

Business Telephone Service: Telephone service provided to:

- A. a business location, or
- B. a residential location, which is listed in the business section of the local telephone book, or
- C. a residential location advertised or used as a place of business.

Cable Service: This service is defined, at a minimum, as the basic service tier (BST). BST includes the local broadcast stations and any public, educational, and government programming required by the franchise agreement.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call basis.

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

Company: Cox Oklahoma Telcom, L.L.C., which is the issuer of this tariff.

Combination Service (Combo Svc. Or Cox Preferred): shall mean a Residential Customer, who qualifies for discounts on the first and additional lines if the Customer also purchases Digital Cable Services and high speed internet access from the Cox-Affiliated Company. The eligibility will continue so long as the Customer continues to purchase both services from the Cox-Affiliated Company.

(CP)
(CP)
(CP)

Competitive Situation: shall exist where there are at least two bidders competing to provide Business Service.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to makeup a six-way call.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Cox: Cox Oklahoma Telcom, L.L.C., which is the issuer of this tariff.

Cox-Affiliated Company: shall mean a wholly owned subsidiary of Cox Oklahoma Telcom, L.L.C.'s parent company, Cox Com, Inc., which provides cable and high speed internet access in the State of Oklahoma.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, bypassing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Embedded Multimedia Terminal Adapter ("eMTA"): Equipment provided to the Customer to enable Cox's provision of voice telephone service.

(AT)
(AT)

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Holidays: New Year's Day, Martin Luther King Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Hunting: Routes a call to an idle station line. With Serial Hunting, Calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Calling Area: The local calling area for Customers served by the Company shall, depending upon the Customer's location within the State of Oklahoma, include the exchanges of the Oklahoma City Wide Area Calling Plan or the Tulsa Wide Area Calling Plan, as established by the Oklahoma Corporation Commission, as well as the additional exchanges set forth in Section 3.1.1 of this tariff.

(AT)
(AT)

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription: A process whereby a Customer chooses a long distance carrier and is then able to access that carrier by dialing 1+.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Residential Customer: A Customer receiving Residential Service as defined herein.

Residential Service: Service to the following locations:

- Private residences which are not advertised or used as a place of business,
- Private apartments or hotels, rooming houses or boarding houses where service is confined to the Customer's use,
- Detached structures when strictly used as a part of the residence on the same premises and is not used as a place of business.
- University Dormitory Rooms

In the event, a Customer's service is discovered to be in violation of the provisions above, the telephone company shall backbill to recover the under charge. To determine the amount of under charge the telephone company shall first review its' service records to determine the period of under charge. Should the Customer dispute the period determined by the telephone company, the Customer has the burden of demonstrating a shorter period of under charge. In cases where the telephone company service records do not indicate a probable period of under charge, a period of 12 months shall be used and the burden of demonstrating a shorter period shall be upon the Customer. The under charge shall be assessed based upon Switched Access Service charges.

The Company, upon failure of the Customer to pay the amount back billed, shall suspend service to the Customer until such time as the backbilled amount plus late payment penalty, if any, are paid in full.

A residential Customer may not port a business telephone number to the Company as a residential telephone number.

Resold Services: Local exchange services provided by the Incumbent Local Exchange Carrier and resold by the Company.

LOCAL EXCHANGE SERVICE

SECTION 1 - Definitions, cont'd.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Oklahoma under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

1. The Company reserves the right to limit or allocate the use of existing facilities when it deems necessary to manage the lack of facilities or to manage a facility shortage due to some other cause beyond the Company's control. The Company maintains the right to apply protective controls, such as call gapping, which selectively cancels the completion of traffic carried over its network, including the traffic associated with an End User's transmission to another carrier. In addition, the Company reserves the right to limit call duration when deemed necessary to prevent network degradation and to optimize network efficiency of its telephone service. The Company will incur no liability for call interruptions resulting from the Company's efforts to avoid such degradation.
2. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the availability and capacity of the Company's fiber optic cable and other facilities as well as facilities the Company may, from time to time, obtain from other carriers to furnish service as required at the sole discretion of the Company.
3. The furnishing of service under this tariff is subject to the availability to the Company of adequate numbering resources and may be subject to the Company's implementation of interconnection arrangements with incumbent local exchange carrier in Oklahoma.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

(AT)

2.1.2 Shortage of Equipment or Facilities, cont'd.

(AT)

4. **The Company also reserves the right to manage and replace its facilities as necessary, taking into account technology advances, equipment lifecycle, availability of equipment and replacement parts, and impending failure of equipment. Replacement of facilities under such circumstances may result in customers being required, for example, to change from circuit-switched voice services to packet-switched voice services. Where necessary for Cox to manage or replace facilities or at the customer's premise, customer must provide access as specified in Section 2.3.1 (Obligations of the Customer – General) of this tariff or face disconnection, providing reasonable written notice has been sent.**

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2.1.3 Terms and Conditions

1. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
2. Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
3. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

Issued: April 6, 2017
Cause No.

Effective: April 7, 2017
Order No.: _____

Issued by: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

4. This tariff shall be interpreted and governed by the laws of the State of Oklahoma without regard for the State's choice of laws provisions.
5. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
6. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, either reserved or assigned, to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Any telephone number reserved by the Company in advance of activation of Cox telephone service is subject to change by the Company. **Customers should not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer's use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer's telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines. Business Customers, who have fulfilled contract obligations and wish to transfer service type from Business to Residential, will be allowed to keep existing telephone number(s) and receive residential rates. Business Customers, who have not fulfilled contract obligations and switch service types from Business to Residential, will be issued new telephone number(s) when the service is transferred to a Residential Service type. Additionally, call intercept will not be deployed to inform the caller of the new Residential Service number(s).**
7. The Customer agrees to operate any Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to Company-provided equipment pursuant to section 2.1.3.9 following.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

8. Service to certain Customers is provided via an Embedded Multimedia Terminal Adapter ("eMTA") and/or other voice telephone service devices ("Equipment"). If service is provided via Equipment, the Customer will receive Equipment provided by Cox during installation. The Equipment works on household power and requires a battery to operate during a power outage. The battery will operate up to **24** hours in case of a power outage depending on usage. While the Customer's telephone service will be available without a battery or a fully charged battery, services, including access to 9-1-1 services will not be available during outages without a battery or if the battery has been drained. The Customer may order a battery from Cox by calling the Cox customer service number or visiting a Cox retail store after telephone service is installed. (C)
- (a)
- (b) If the Customer does not subscribe to Lifeline service, Cox will provide a battery upon request at the then-prevailing retail price, plus shipping if applicable. The Customer may obtain batteries from sources other than Cox if available, but the Customer is responsible for ensuring that any battery obtained from another source is compatible with the Equipment. The Customer is responsible for installation of the battery and for monitoring the battery and determining when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.
- (c) If the Customer does subscribe to Lifeline service, the Customer is entitled to receive one battery for Equipment installed at the Customer premises. The battery will be delivered to the Lifeline Customer at the service address where eligibility for Lifeline was established. The Lifeline Customer is responsible for installing and monitoring the battery, and contacting Cox when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced. Lifeline customers may request a replacement battery from Cox free of charge.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

9. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision. (MT/CT)
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(MT)
10. To the extent that either the Company or any other Telephone Company exercises control over available cable pairs, conduit, duct, space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the company makes similar facilities under its control available to its customers. (AT)
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(AT)

(MT) Material moved from Page 17.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1.4 Liability of the Company

1. Delays or Interruption of Service - The Customer assumes all risk for damages arising out of delays in installation of service or facilities, mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment or facilities furnished by the company or arising out of failure of the company to maintain proper standards of maintenance of operations or to exercise reasonable supervision, except as follows:

If service is interrupted by causes other than the negligence or unlawful act of the Customer an allowance at the rate for that portion of the Customer's service affected by the interruption shall be made upon request for the time such interruption continues after the fact is reported by the Customer or after detected by the company if the interruption is for more than 24 hours. The allowance shall be equal to 1/30th of the monthly service charges for the first 24-hour period and for each succeeding 24-hour period or fraction thereof. The maximum credit allowable with respect to local exchange service shall not exceed the amount of local exchange service and expanded calling scope charges during a single billing period. The liability of the company for damages shall in no event, by reason of any delays, interruptions, omissions, errors, failures or defects in installation or service, exceed an amount equal to the Customers local exchange service and expanded local calling scope charges for a regular billing period with respect to such delayed, defective or interrupted local exchange service. No other liability shall in any way attach to the company in consideration of such delays or interruptions. The company will not be liable for any loss or damage, nor for any impairment or failure of service arising from or in connection with the use of Customer-owned facilities or equipment.

2. Cox Oklahoma Telcom shall not be liable to the Customer, or any other person for interruptions of any service provided on the premises of a race track or other area subject to the control of the Oklahoma Horse Racing commission, when deactivated or made inoperative during certain periods of the time as mandated by the Oklahoma Horse Racing Commission.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

3. Indemnification - The Customer indemnifies and saves harmless the company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence or removal of the company's equipment, facilities and associated wiring on the Customer's premises and further, the Customer indemnifies and saves harmless the Company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the company or the use thereof by the Customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, and apparatus, equipment, and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the Company.

4. The services furnished by the Company, in addition to the limitations set forth preceding, also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (a) caused by Customer-provided equipment, including service interruptions due to power outages and failure of batteries (except where a contributing cause is the malfunctioning of a company-provided connecting arrangement, in which event the liability of the company shall not exceed an amount equal to a proportional amount of the company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (b) not prevented by Customer-provided equipment.

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Issued: October 23, 2013
Cause No. PUD _____

Effective: November 1, 2013
Order No.: _____

Issued by: Paul Cain
St. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

5. Defacement of Premises - No liability shall attach to the company by reason of any defacement or damage to the Customer's premises resulting from the existence of the company's equipment, facilities and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of the negligence of the company or its employees.
6. Errors - The company's liability for damages arising from errors or omissions in the making up or printing of its directories or for error or omission on intercept service or in accepting listings as presented by Customers or prospective Customers shall be limited to the amount of actual impairment of the Customer's service, and in no event shall it exceed an amount equal to the Customer's local exchange service and expanded calling scope charges during the period covered by the directory in connection with which the error or omission occurs.
7. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments or of any military authority; preemption of existing service in compliance with national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lockouts, or work stoppages.
8. The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer provided systems, equipment, including batteries, facilities or services which are interconnected with Company services.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

9. With respect to Emergency Number 911 Service:
- (a) Cox shall not be liable to the Customer, or to any other person, for any damages arising out of errors, interruptions, defects, failures or malfunctions of 911 and/or E911 Service, including damages arising from errors or defects of associated equipment and data processing systems, except that the Customer shall be entitled to an allowance for interruptions as specified in this Tariff.
 - (b) The Customer agrees to release, indemnify and hold Cox harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, of for any loss, damage or destruction of any property, whether owned by the Customer or others.
 - (c) If the Customer does not purchase a battery for the eMTA or does not monitor the status of the battery and replace it when it no longer holds a charge, service, including 911 service, will not function during a household power outage. Even if customer has a battery for the eMTA, if customer only has a phone that requires electricity to operate (e.g. a cordless phone), access to 911 service will not be available during a commercial power outage.
 - (d) The 911 Customer also agrees to release, indemnify and hold Cox harmless for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of 911 service features and the equipment associated with it, or by an services furnished by Cox, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service, and which arise out of the negligence or other wrongful act of Cox, the 911 Customer, its users, agencies or municipalities, or the employees or agents of anyone of them.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.4 Liability of the Company, cont'd.

9. With respect to Emergency Number 911 Service: (Cont'd.)

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(g) Emergency Locator Service (cont'd)

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Without limiting the generality of the foregoing, if Customer is served by the Company through a PBX or any customer-owned or customer-controlled equipment, or Cox Business VoiceManager and Centrex then Customer shall immediately and continuously inform the Company of any and all changes to the PBX or other equipment which might impair the accuracy of the E911 database as to any users of the Company's services. Moreover, Customer shall timely inform all new and existing users of its equipment or its internal telephone systems of the limitations of E911 in such a setting and shall provide the users with instructions on how they should identify their physical location in situations in which a 911 call is placed.

The acknowledgments by, and obligations of, the Customer apply to any form of E911 service provided to the Customer by Company including its PS/ALI offering.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

RESERVED FOR FUTURE USE

Issued: April 7, 1999
Cause No. PUD 990000001

Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

Effective: April 7, 1999
Order No.: _____

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

RESERVED FOR FUTURE USE

Issued: April 7, 1999
Cause No. PUD 990000001

Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

Effective: April 7, 1999
Order No.: _____

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.5 Notification of Service-Affecting Activities

The Company may provide the Customer reasonable notification of service activities that occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. However, some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
2. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.6 Provision of Equipment and Facilities, cont'd.

3. Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
4. The Company shall not be responsible for the installation, operation or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (b) the reception of signals by Customer provided equipment; or
 - (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Standard installation service charges reflect service provided between Monday through Saturday, 8:00 a.m. - 5:00 p.m., at current installation intervals and without work interruptions by the Customer. For Residential Customer requests for expedited services that require installations on a date that is less than the normal offered interval, a 100% increase in applicable service charge shall apply, or if during a promotional period, the full non-discounted service charge would apply. For Business Customer requests for expedited services that require installations on a date that is less than the normal offered interval, an increase in applicable service charge shall apply per line per section 3.1.2.2(a), or if during a promotional period, the full non-discounted service charge would apply.

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2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

1. the payment of all applicable charges pursuant to this tariff;
2. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. If an eMTA is installed at the customer premises, monitoring the battery in the eMTA and contacting Cox for a replacement when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced;
5. If the Customer is a Lifeline Customer and if an eMTA is installed at the customer premises, monitoring the battery in the eMTA and contacting Cox for a replacement when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge;
6. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.3. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.3 Obligations of the Customer, cont'd.

2.3.1 General, cont'd.

The Customer shall be responsible for:

7. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; (CT)
8. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section 2.3.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; (CT)
9. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and (CT)
10. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes. (CT)
11. allowing the Company, or its agent, access to the property, with no notice, to remove Company facilities and/or equipment when Customer has discontinued service. (CT)
12. providing the Company with written notification of any change in name, ownership or control. (CT)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.3 Obligations of the Customer, cont'd.

2.3.2 Claims

With respect to any service, equipment or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
2. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.3.3 Private Identification Number ("PIN") Access

The F.C.C. requires that Customers set up and use a Private Identification Number ("PIN") when communicating with the Company to obtain certain information about, or to make certain changes to, their telephone account. Use of this PIN may be waived when communicating with an account representative dedicated to a Business Customer's account. Cox **phone service** is subject to the Cox privacy **policies** posted on the Company's website at <https://www.cox.com/aboutus/policies/annual-privacy-notice.html> for **Residential Customers** and <https://www.cox.com/aboutus/policies/business-annual-privacy-notice.html> for **Business Customers** .

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

1. The Customer is responsible for providing and maintaining any terminal equipment on the Customer's premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.4 Customer Equipment and Channels, cont'd.

2.4.2 Station Equipment, cont'd.

2. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

1. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
2. Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
3. Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.4 Customer Equipment and Channels, cont'd.

2.4.4 Inspections

1. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
2. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within 10 days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to take such actions and provide such notice, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

1. Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements

2.5.1 Payment for Service, cont'd.

2. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.¹ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

¹ Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

(C)

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

1. All service, installation, monthly Recurring Charges and Non Recurring Charges are due and payable upon receipt.
2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. When technically and administratively feasible, the Company and the Customer may agree to billing alternatives, allowing the Customer to receive billing information in alternative formats and/or frequencies.
3. For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
4. Amounts not paid within 15 days after the date of invoice are considered past due. If the Company does not receive the entire amount billed by the due date, a late payment charge of 1.5% may be assessed on the unpaid balance.
5. When a Customer makes a payment to the Company in the form of a check, bank draft, credit card, debit card or other non-cash payment method, and the payment is returned to Cox unpaid, a \$25.00 returned item fee may be applied to the Customer's account.

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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the OKLAHOMA CORPORATION Commission in accordance with the Commission's rules of procedure.

1. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
2. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits

1. Applicants for service or existing Customers who cannot establish a satisfactory credit standing with the Company may be required at any time to provide the Company a security deposit. The deposit requested will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - (a) one month's recurring charges for a service or facility which has a minimum payment period of one month and the estimate of two month's charges for usage-sensitive priced services; or
 - (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
2. A residential applicant shall not be required to pay a deposit:
 - (a) When the Company, at its discretion, verifies that an applicant had previous service with Cox or a Cox Affiliated Company and the applicant has maintained satisfactory credit, the applicant would obtain service without a deposit, or

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

(b) When the Company, at its discretion, verifies that an applicant had previous service with any telecommunications service provider in the State of Oklahoma for the same type of service within the last two years and the Company also verifies through regional and/or national data exchanges that the applicant's payment record was satisfactory, applicant would obtain service without a deposit. If the applicant had been delinquent in the payment of a telecommunications service provider account on more than two (2) occasions, presented a dishonored check for payment of a telecommunications service account or had service disconnected due to nonpayment as reported in the regional and/or national data exchanges within the past 12 months, the Company may require a deposit prior to delivery of telephone service; or

(c) When the Company, at its discretion, verifies satisfactory credit information derived from a national credit bureau agency(s), the Company will not require a deposit or if applicant provides pertinent information to their credit standing in the form of:

a written guarantee, acceptable to Cox,

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

3. Interest on cash deposits shall be paid by Cox at no less than the rate calculated as follows:

(a) For all consumers deposits returned within one (1) year or less, the interest rate shall be established the 1st day of January of each year to equal the average of the weekly percent annual yields of one (1) year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest basis point.

(RT)

(RT)

(b) Provided, however, that after the interest rate is initially established pursuant to this subsection, the interest rate(s) shall not change unless the application of the formula in paragraph (5)(a) results in a change in interest rate(s) that is/are greater than **fifty (50)** basis points.

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4. If a refund of the deposit is made within thirty (30) days of receipt of the deposit, no interest payment shall be made. If Cox retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of deposit. No interest shall accrue on a deposit after discontinuance of service. Cox will provide payment of accrued interest for all end-users annually by negotiable instrument or by credit against current billing.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

5. The deposit shall cease to draw interest on the date it is returned or credited to the end-user's account.
6. In determining the amount of any deposit, no charges for estimated telephone directory advertising will be used.
7. The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the Customer within thirty (30) days after settlement of the consumer's account, either in person or by mailing it to the end-user's last known address.
8. If service is not connected, or after disconnection of service, Cox shall promptly and automatically refund the Customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the area of Cox shall not be deemed a disconnection within the meaning of this rule, and no additional deposit may be required unless otherwise permitted by these rules.
9. Cox shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check that is subsequently dishonored. If the Customer does not meet these refund criteria, the deposit and interest may be retained in accordance with subsection (d) of this Section.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.5 Deposits, cont'd.

10. Cox may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.
11. Cox will keep records to show:
 - (a) The name, account number, and address of each depositor.
 - (b) The amount and date of the deposit.
 - (c) Each transaction concerning the deposit.
12. Cox will issue a receipt of deposit to each applicant from whom deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.
13. The deposit made by the end-user with Cox at the time of application for telephone service shall not constitute an advance payment to cover service bills, but for all purposes it is to be considered as security for the payment of monthly bills or other proper charges.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service

1. Cox may refuse service, suspend or terminate existing service to an end-user without notice for tampering with Cox's equipment, or misuse or abuse thereof in order to avoid payment of lawful charges or use thereof in such manner as to create danger to life or property of Cox or other end-users.
2. Cox may refuse service, suspend or terminate existing service to a Customer pursuant to the disconnect procedure defined below for any of the following reasons:
 - (a) Nonpayment of a bill within the period prescribed by these tariffs and/or nonpayment of a single bill within a multiple bill account.
 - (b) Failure to make a security deposit as set forth in these tariffs.
 - (c) Violation of or noncompliance with any provision of law, or of OAC 165:55, or these tariffs.
 - (d) Refusal to permit Cox reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
 - (e) Interconnection of a device, line, or channel to Cox's facilities or equipment contrary to Cox's terms and conditions of service on file with and approved by the Commission.
 - (f) Excessive or improper use of telephone service, or use in such manner as to interfere with reasonable service to other Customers.
 - (g) Use of service or facilities for a call or calls, in a manner reasonably expected to frighten, abuse, torment, or harass another user of the Public Switch Telephone Network.
 - (h) Any other violation of the Company's regulations.
3. Cox will provide documentation to the Customer upon request, indicating the reason(s) that service is being withheld.
4. Upon a Customer's request to terminate local exchange service, Cox will inform such Customer of the Customer's responsibility to contact the Customer's IXC regarding continuance or termination of such service from the IXC.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd.

5. Cox shall not be required to provide service to an applicant or Customer who has not paid for prior telephone service rendered by a telecommunications service provider in the same or different location, and furnished to the same person or legal entity.
6. Cox shall not be required to furnish or continue furnishing service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished.
7. Customers will not be held responsible for the nonpayment of another Customer's bill unless the Customer superseded the service or was a co-applicant or guarantor for the service or shared the service of the nonpaid account.
8. Cox will extend a payment arrangement to an applicant for a prior bill, unless the applicant has not fulfilled prior payment arrangements within the past twelve (12) months.
9. Cox will not refuse service or suspend existing service or disconnect existing service by reason of nonpayment for telephone service by a previous occupant at the premises for which service is sought, or by reason of nonpayment of any amount back-billed due to misapplication of rates provided the applicant enters into a deferred payment plan. Cox will not disconnect or suspend service without mailing or delivering a bill to the Customer for the amount due to Cox in accordance with OAC 165:55-9-4.
10. Residential Service cannot be suspended or disconnected for failure to pay a bill for a Business Service.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd.

11. Business Service cannot be suspended or disconnected for failure to pay a bill for a Residential Service.
12. Service may not be withheld from a Customer whose name was fraudulently used to obtain service at another location without the Customer's permission or knowledge
13. Cox will not deny service to a Customer for nonpayment of an amount past due for more than three (3) years, if the company cannot substantiate the charges with a copy of the Customer's bill.
14. Service will not be suspended or discontinued to a current Customer in good standing who accepts an additional household member owing a previous bill to Cox, unless that additional household member is listed on the lease arrangements or another utility service as a responsible party, or unless the household member shared service with the Customer at a different or same location.
15. Cox will not provide billing and collection for any provider of intrastate telecommunications services who does not have proper authority to operate in the State of Oklahoma.
16. Cox may require each Customer whose service has been suspended for nonpayment of bills, to pay all amounts due for regulated services or execute a deferred payment agreement, if offered, in accordance with OAC 165:55-11-3(d), before service is restored.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd

17. In case of controversy arising out of the refusal of Cox to extend service or out of its efforts to suspend or disconnect existing service, either party or the Commission staff may make application to the Commission for relief pursuant to OAC 165:55-1-7. If there is an unresolved dispute pending with the Commission concerning a bill and the Customer pays the undisputed portion of that bill, disconnection procedures shall be held in abeyance until the dispute is resolved.
18. If service is denied, suspended or terminated pursuant to these tariffs, Cox will advise the Customer of the Customer's right to contact the Commission's Consumer Services Division and shall provide the Customer with the Consumer Service Division's address and the telephone number.
19. Cox or the Customer may seek assistance from the Commission to review records of Cox and the Customer concerning the Customer's complaint.
20. After the Commission has notified Cox of a complaint or inquiry from the Customer regarding the Customer's account, Cox will coordinate communication with the Commission Staff regarding the complaint. The Commission Staff shall be the intermediary between Cox and the Customer until the resolution of the problem has been completed.
21. Any written correspondence or notices to the end-user by the telecommunications service provider relating to billing disputes or complaints, which are not otherwise provided for in this Chapter, shall meet the following criteria:
 - a) The correspondence shall be sent to the end-user's choice of billing address.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd

- (b) The correspondence shall clearly state that it is from Cox.
 - (c) The correspondence shall clearly state any applicable deadlines within which the Customer must take the appropriate action.
 - (d) The correspondence shall clearly state that if the Customer is unable to resolve any disputes with Cox regarding the subject of the correspondence, the Customer may contact the Commission's Consumer Services Division at the address and telephone numbers stated on the correspondence.
22. Written correspondence shall be considered delivered three (3) business days after the correspondence has been mailed. When service to a Customer is to be disconnected for: (1) nonpayment of a bill for telephone service after service has been suspended or (2) failure to make a security deposit after a reasonable time, Cox will give at least ten (10) days from the date of mailing the written notice to the Customer prior to disconnection. Said written notice will be mailed by Cox or delivered to the Customer's billing address as listed with Cox. If the mailed notice is returned from that address as undeliverable, the notice may be delivered to the premises at which the service was rendered. Notice will be deemed given to the Customer three (3) business days after mailing by Cox. Unless a dangerous condition exists or the Customer requests disconnection, service will not be disconnected on a day when personnel of Cox are not available to the public to arbitrate disputes or for making collections and reconnecting service

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd.

23. Service to a Customer may be suspended or disconnected for any reason which by these tariffs requires notice, other than nonpayment for service or failure to make a security deposit, only upon order of the Commission, upon application and after notice and hearing. For good cause shown, the Commission may order suspension or disconnection of service pending hearing, with or without notice to the Customer.
24. A notice of suspension or disconnection will contain the following information:
 - (a) The words "NOTICE OF SUSPENSION" or "NOTICE OF DISCONNECTION" in print type larger than the print type of the notice text.
 - (b) The name and address and the telephone number of the Customer.
 - (c) statement of the reason for the proposed suspension or disconnection of service.
 - (d) The date on or after which service will be suspended or disconnected unless appropriate action is taken.
 - (e) The telephone number in bold print of Cox where the Customer may make an inquiry.
 - (f) The approved charges for restoral or reconnection.
 - (g) A statement that the Customer must contact Cox regarding the suspension or disconnection, prior to contacting the Commission's Consumer Services Division. The address and telephone number of the Commission's Consumer Services Division, in print size which is smaller than the print size used for Cox's telephone number.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd.

- (h) The services that are being suspended or disconnected, whether local and/or toll, and if the service to be suspended or disconnected is local service, a statement that the Customer must also contact their IXC if such Customer wishes to terminate such service in order to avoid incurring additional charges for such service.
25. The following additional information will be in the notice unless said information can be obtained in the telephone directory and the notice refers the Customer to the location in the directory where the information can be obtained:
- (a) A statement of how a Customer may avoid the suspension or disconnection of service, including a statement that the Customer must notify Cox on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of Cox.
 - (b) A statement that informs the Customer where payments may be made or how to obtain a listing of authorized payment agencies.
26. Regardless of the reason for suspension or disconnection of service, if Cox permits access to its Customer service number(s) for a period of time of at least 30 days, Cox will, where available, also provide access to 911 or E911 service.
27. Where service to a Customer has been refused, suspended or disconnected as authorized by OAC 165:55-11-11, Cox will not be required to connect, restore or reconnect service except by order of the Commission and, if so ordered, only upon the terms and conditions specified in the order. When service to any Customer has been suspended or disconnected pursuant to these tariffs, upon connection, restoral or reconnection, Cox will be authorized to make the connection, restoral or reconnection charge as prescribed in these tariffs.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd

28. After the cause for suspension or disconnection has been cured, Cox will connect, restore or reconnect service as soon as possible.
29. Upon the Company's discontinuance of service to the Customer under Section 2.5.6, all applicable charges, including termination charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.
30. Telephone Calls with Intent to Annoy:
 - A. The Company may discontinue service to any Customer, who with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such person any threat to inflict injury to the person or property of the person addressed or any family member.
 - B. The Company may discontinue service of any Customer, who with intent to annoy, repeatedly telephones another without disclosing his/her true identity to the person answering the telephone, whether or not conversation ensues during the telephone call.
 - C. The Company may, at its discretion, terminate service to any Customer who establishes a pattern of behavior with respect to the services provided by the Company that is intended to vex, harass or annoy the Company, its employees, agents or other Users of the Publicly Switched Telephone Network. A pattern of behavior is intended to vex, harass or annoy if it disturbs, irritates or interrupts the Company's operations through continued and repeated acts, or disturbs, irritates, or interrupts Users of the Public Switched Telephone Network through continued and repeated acts.
 - D. Prior to disconnection of service for calls described in parts A. and B. above, the Company will make reasonable effort to persuade the Customer placing such calls to cease all such activity. If such activity persists, the Company may, at its option, disconnect service. Prior to disconnection of service for calls described in part C. above, the Company may, at its option, refuse to transact business with the Customer except by written communication. If the Customer continues to engage in conduct set forth in section C above, the Company may, at its option, immediately discontinue service.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.6 Discontinuance of Service, cont'd

- E. For the purpose of this section 2.5.6, telephone calls shall include Customer's usage of facsimile, paging or any other communication devices to access the service provided by the Company.
- F. Company may disconnect service to any Customer who violates 47 U.S.C. §227, Restrictions on the Use of Telephone Equipment.

2.6 Allowances for Interruptions of Service

- 2.6.1 Credit for interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified herein for Local Line or Cox Connect Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.6 Allowances for Interruptions of Service, cont'd.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

1. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
2. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
3. interruptions due to the failure or malfunction of non-Company equipment;
4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions,
5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
7. interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

1. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
3. The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.7 Cancellation of Service, cont'd.

2.7.2 Cancellation Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

1. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
3. all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.10 Toll Service

2.10.l If a Residential Customer in any single month, accrues toll charges in excess of twice the average monthly toll charges of the Company's Customers in the same class of service (residential or business) or twice the actual monthly average of the individual Customer's charges, whichever is greater, the Company will review the Customer's previous billing and payment history. If the Customer's account is deemed to be a credit risk, as described in Section 2.5.5.2, the Company will attempt to contact the Customer to make inquiries concerning the abnormal usage and may require a security and/or payment of charges on the account to continue toll service. If the Customer does not respond after at least two attempts by the Company to contact the Customer, the Company may suspend toll service. A Customer who has had toll restriction placed on their account will not be able to dial or complete inter/intraLATA toll calls. The actions taken by the Company under this subsection will be implemented as authorized by O.A.C. 165:55-9-14(c).

2.11 Transfer of Credit Balances

For disconnected bundled service accounts consisting of regulated and non-regulated services, Cox may apply any/all remaining credit balances on any regulated services against any remaining outstanding debit balances on any non-regulated services on the same account.

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(CP)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions

3.1 Local Exchange Service

The Company's local telephone service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service;
-
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888 telephone numbers;
- access Telephone Relay Service.
- touch tone;
- a white pages directory listing.

(CP)
(CP)

3.1.1 General Regulations

1. Service Areas: Where facilities are available, the applicable Service Area contained herein (Page 8 of tariff) define the Company's service areas.
2. Local Calling Area: The Company concurs in the exchange and local calling area designation specified in Southwestern Bell's Oklahoma Local Exchange Tariff, which includes the Oklahoma City Wide Area Calling Plan and the Tulsa Wide Area Calling Plan, as established by the Oklahoma Corporation Commission, as well as the additional exchanges listed herein.

Oklahoma Wide Area Calling Plan Exchanges:

Arcadia, Bethany, Britton, Blanchard, Cashion, Choctaw, Crescent, Dibble, Edmund, El Reno, Guthrie, Harrah, Jones, Luther, Mcloud, Meeker, Meridian, Midwest City, Minco, Moore, Mustang, Newalla, Newcastle, Nicoma Park, Noble, Norman, Okarche, Oklahoma City, Piedmont, Pocasset, Purcell, Shawnee, Spencer, Tribbey, Tuttle, Union City, Washington, Wellston, Wheatland, Yukon

Additional Exchanges in Cox Oklahoma Telcom's Local Calling Area for the Oklahoma City area:

Calument, Cedar Lake, Chickasha, Kingfisher, Pearson, Stella, Tecumseh

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions

(AT)

3.1 Local Exchange Service, cont'd.

3.1.1 General Regulations, cont'd.

2. Local Calling Area, cont'd.

Tulsa Wide Area Calling Plan Exchanges:

Avant, Barnsdall, Beggs, Bixby, Bixby North, Bristow, Broken Arrow, Catoosa, Claremore, Cleveland, Collinsville, Coweta, Hallett, Haskell, Hominy, Inola, Jenks, Jennings, Kellyville, Keystone, Kiefer, Mannford, Mannford East, Mounds, Ochelata, Oglesby, Oilton, Osage, Owasso, Porter, Prue, Ramona, Sand Springs, Sapulpa, Skiatook, Sperry, Talala, Tulsa, Wynona

Additional Exchanges in Cox Oklahoma Telcom's Local Calling Area for the Tulsa area:

Chelsea, Depew, Drumright, Henryetta, Morris, Okmulgee, Snug Harbor, Wagoner

(AT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

1. Custom Calling Features

Custom Calling Features are optional central office services furnished to individual line business and/or residence Customers. Custom Calling Features are available where facilities exist and operating conditions permit. (CT)

(a) FEATURE DESCRIPTIONS

Anonymous Call Rejection: Allows the Customer to reject incoming calls from callers that intentionally block their caller identification information.

Auto Ring Down Service: Allows a Business Customer to automatically connect a station to a pre-programmed telephone number.

Busy Line Redial: Allows a Customer to program his or her telephone to automatically redial a number which is busy.

Call Forwarding: Allows the Customer to program his or her telephone so that incoming calls are forwarded to another number.

Call Forwarding - Busy: Automatically forwards all incoming calls to a Customer-defined alternate number when the Customer's line is off hook.

Call Forwarding - No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forwarding - Remote Access: Allows the Customer to change the forwarding of a call (edit, activate, or deactivate) from a remote location by dialing in and pressing a series of codes.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.1.(a) FEATURE DESCRIPTIONS, cont'd.

Call Forwarding of Call Waiting Calls: Provides the Customer the capability to forward unanswered waiting calls to a Customer-designated number by using the combined functions of Call Waiting and Call Forward - No Answer. An incoming call to a busy line first receives standard waiting treatment in which an audible tone is heard by the called party and audible ringing is heard by the calling party. If the call is not answered after a period of time equal to the time-out value of Call Forward - No Answer, the incoming call is given Call Forward - No Answer treatment and is forwarded to a subscriber designated number.

Call Number Block (per call block): Allows the party placing an outgoing call to block the delivery, on a per call basis, of the caller's identifying information, his or her name and telephone number (TN) from caller ID display devices. (Exceptions to call number block are E911 and Toll Free Service.)

Call Number Block (per line block): Allows the party placing an outgoing call to always block their name and telephone number (TN) from the party receiving the call. (Exceptions to call number block are E911 and Toll Free Service.)

Call Return: Provides the Customer an announcement of the last phone number that called them. This feature is available on a per line (monthly) basis or on a per use basis.

Call Trace: Allows a Customer who has been receiving harassing or annoying phone calls to have the number of the caller recorded and kept by the Company. Customer must then file a complaint with appropriate law enforcement agencies. This feature is only available on a per use basis.

Call Transfer: Provides the capability to transfer or add a third party, using the same line.

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Call Waiting: The subscriber, already involved in a call, receives a tone that another incoming call is waiting to be answered. The called party, hearing the call-waiting tone during the existing conversation, can choose to flash the hookswitch and connect to the incoming call. This feature includes Cancel Call Waiting which allows the subscriber to enter a code that disables the Call Waiting feature so that he or she will not hear a tone during a conversation with another party.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.1(a) FEATURE DESCRIPTIONS, cont'd.

Call Waiting ID: Allows the subscriber to receive calling party information during call waiting. Call Waiting ID presents the subscriber with a set of options to treat the incoming call. These options include forwarding the call, placing the call on hold, sending the call to treatment, placing the existing call on hold and answering the incoming call, or answering the call and dropping the existing call. This feature requires specialized Customer Premises Equipment.

Caller ID (Caller Name & Number Delivery): Allows the called party to see the name and where available the telephone number of the calling party. This feature requires specialized Customer Premises Equipment.

Distinctive Ring: Where facilities and operating conditions permit, this feature allows up to four directory numbers to terminate on a telephone line and telephone set. Each directory number has a distinctive ringing sequence and is priced separately.

Hunting: Routes a call to an idle station line. Calls to a member of a serial hunt group will search from that point to the end of the group and stop. Calls to a member of a circular hunt group will make a complete search of all the numbers within the hunt group.

Long Distance Alert: This feature helps increase the completion of toll calls by providing a distinctive call waiting tone (if the line is off-hook) or a distinctive ringing cadence (if the line is on-hook) that alerts the Customer to an incoming long distance call. (RT)

Priority Ringing: Allows up to 31 directory numbers to be automatically identified by distinctive ringing. If a subscriber is engaged in conversation and a call from one of the designated directory numbers arrives, a distinctive call waiting tone accompanies the incoming call. All other calls ring normally.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.2 Local Exchange Service, cont'd.

3.1.2.1(a) FEATURE DESCRIPTIONS, cont'd.

HD (High Definition) Voice: Provides Residential Customers crystal clear conversations with reduced background noise. Requires CPE/Handset support for both calling and called parties. A standard call will be established if HD Voice is not supported. (AT)
(AT)
(AT)
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Remote Call Forwarding: Uses a telephone number and a central office switch to automatically forward all incoming calls dialed to the Remote Call Forwarding telephone number to the terminating telephone number. All toll calls will be carried over the Cox network. Charges for additional talk paths will apply per path for non-Cox telephone numbers.

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are accepted. All other calls are forwarded to an announcement.

Selective Call Forwarding: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to another number instead of being completed at the Customer's telephone number. All other calls are completed as usual.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers. Incoming calls from these numbers are forwarded to an announcement. All other calls are accepted. This feature is available on a per line (monthly) basis or on a per use basis.

Speed Calling - 8, 30 & 50: Allows a Customer to preprogram up to 8, 30, or 50 telephone numbers, and then access these numbers with the simple touch of one digit or two digits on the telephone set.

Three Way Calling: Allows the Customer to conference in a third person to an existing call so all three people can speak together in the same conversation. This feature is available on a per-line (monthly basis) or on a per-use basis.

Simultaneous Ring: The simultaneous ring feature can ring several different phones at one time when an incoming call is received. All designated (programmed) numbers will ring at the same time and the call can be answered from any of the programmed devices. (AT)
(AT)
(AT)
(AT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.1(b) FEATURE PACKAGES

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(MT)

(MT) Material moved to Page 145.45, Obsolete Services section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Local Line Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), Monthly Recurring Charges (MRCs) as specified in Sections 3.1.2.2.(a) and 3.1.2.2.(b) respectively

(a) Non-Recurring Charge (per line)	<u>Res.</u>	<u>Home Office</u>	
Line Connection (Activation) Charge, each line [^]	\$100.00	\$82.75	(CR)
Office Only Connection Charge (applies in lieu of the Line Connection Charge)	\$20.00		
Self-Install Connection Charge [†]	\$0.00		(CR)
Trip Charge for Cox Voice Service (post install service appointment within 30 days of failed self-install)	\$100.00		(CT/CR) (AT)
Standard Service Appointment [‡]	\$75.00		
Drop Work [§] (applies for premises initial installation)	\$20.00		
Business Line Connection Charge[^] (Term commitment)	MTM	<u>1-2YR</u>	<u>3YR</u>
	\$82.75	\$65.50	\$35.25
			<u>5YR</u> \$0.00

[^] Initial Connection Charges for Business Service may be waived in Competitive Situations. Business Customer requests for expedited services, which require installation on a date that is less than the normal interval, a \$165.50 charge will apply per line. If during a promotional period, the full non-discounted service charge would apply. Initial and subsequent Residential Line Connection (Activation) Charges may be discounted if Customer subscribes to additional services provided by Cox or a Cox-Affiliated Company, such as cable TV and/or high speed internet access. Other charges may apply for inside wire repair.

[†] Full or reduced Line Connection (Activation) Charge may apply in addition to Self-Install Connection Charge if Cox Technician is dispatched to Customer's premise as a result of failed Self-Install attempt that is determined to be customer related.

[‡] Charge applies to premise visit at Customer's request or premise visit required by Customer reported trouble determined to be on Customer's side of network demarcation point

[§] At Customer's option, additional charges related to the installation of buried drops may apply on a case by case basis.

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

2. Local Line Rates and Charges

(a) Non-Recurring Charge[^] (per line) Res. **Bus **Home Office****

Account Changes - Billing Record
(per billing record change) \$3.00 \$0.00 \$0.00

Line Restoral Charge⁵
(per line) \$20.00 \$35.00 \$35.00

Relocate eMTA \$60.00 N/A N/A
(Media Terminal Adapter for Hybrid System.)

Hunt Group Change Charge N/A \$25.00 \$25.00

Feature Change Charge \$3.00

(RT)

[^] Initial Connection charges for business service may be waived in Competitive Situations. Initial Residential Line Connection Charges will be reduced by (1) 75% if the Customer subscribes to one of the pre-defined three product Cox Connection bundles (2) 50% if the Customer is transferring his Cox telephone service to another Cox location in the state of Oklahoma. Initial Residential Line Connection Charges will be reduced to (1) \$10 if the Customer leaves their current local provider to receive Cox local service, (2) \$0 if the Customer subscribes to Cox telephone service through the Cox website www.cox.com. Other charges may apply for inside wire repair and/or additional jack installation. If a Cox Connection bundle customer is transferring his bundle, then Initial Residential Line Connection Charges will be reduced by 75%. Other charges may apply for inside wire repair and/or additional jack installation.

⁵ If service is temporarily interrupted for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Line Connection Charges apply.

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.2 Local Line Rates and Charges, cont'd.

Cox Voice Preferred

Where facilities exist and operating conditions permit, Cox Voice Preferred offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. Cox Voice Preferred includes:

1. One flat-rated Residential Access Line with Simultaneous Ring and High Definition Voice (HD Voice),
2. Unlimited Cox Long Distance call plan for both intra- and inter-LATA toll services,
3. Preferred Feature Pack includes: Caller ID Per Call Blocking, Call Return, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 and Speed Dial 30, and
4. Voicemail.

Terms and Conditions

1. The applicable monthly recurring charge for Cox Voice Preferred will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Oklahoma, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
3. The unlimited intralATA and interlATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.

(MT) Material moved to Page 145.45, Obsolete Services Section.

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(AT)

SECTION 3 - Service Descriptions, cont'd.

(AT)

3.1 Local Exchange Service, cont'd.

3.1.2.2 Local Line Rates and Charges, cont'd.

Cox Voice Preferred, cont'd.

Terms and Conditions, cont'd.

4. International toll calls to landlines in Mexico are included in this package.
5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multiparty chat lines, directory assistance, per-use feature calling, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge: \$20.00^{††}

(AT/NR)

^{††} Monthly Recurring Rate includes local access, long distance, and select features.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.2 Reserved

3.1.2.2(c) Local Line Rates and Charges

Residential Custom Calling Features	MRC	Per- Use**	NRC	
Call Trace - per use	N/A	4.75	N/C	
Caller ID per Line Blocking	N/C	N/C	N/C	(AT)

(RT)

** Except for Call Trace (no cap), Per Use charges will not exceed \$6.00 per billing period.

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Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2.2 Local Line Rates and Charges, cont'd.

(c) Business Custom Calling Features (per line equipped)	Monthly Rate ⁸	Per Use ⁹	NRC ¹⁰
Anonymous Call Rejection	Free		(N/C)
Auto Ring Down	3.75		23.00
Busy Line Redial*	3.75	0.75	23.00
Call Forwarding*	3.75		23.00
Call Forwarding Busy* ^ψ	3.75		23.00
Call Forwarding No Answer* ^ψ	3.75		23.00
Call Forwarding - Remote Access	4.75		23.00
Call Forwarding of Call Waiting	4.75		23.00
Call Hold	3.75		23.00
Call Number Block (per call block)	Free		N/C
Call Number Block (per line block)	Free		N/C
Call Return*	3.75	0.75	23.00
Call Transfer	3.75		23.00
Call Trace - per trace	N/A	4.00	23.00
Call Waiting*	3.75		23.00
Call Waiting ID	10.50		23.00
Caller ID*	8.90		23.00
Distinctive Ringing	5.50		23.00
Hunting (per number)	1.25		10.00
Long Distance Alert*	3.75		23.00
Priority Ringing*	3.75		23.00
Remote Call Forwarding (RCF)	16.00		20.00
RCF Additional Paths	16.00		20.00
Selective Call Acceptance*	3.75		23.00
Selective Call Forwarding*	3.75		23.00
Selective Call Rejection*	3.75		23.00
Speed Calling - 8*	2.75		23.00
Speed Calling - 30	3.75		23.00
Speed Calling - 50	4.75		23.00
Three-Way Calling*	3.75	0.75	23.00
Solution Package ^ϕ	17.50		23.00
Business ID Package ^ϕ	11.95		23.00

(MT)

* Denotes features included with the Solutions Package.

MT – Material formerly found on this page has been moved to page 143, Obsolete Services.

⁸ Business rates apply to Home Office Service offering.

⁹ Per Use charges will not exceed the charges for seven uses per billing period.

¹⁰ Only one Non-Recurring charge will apply when a Customer purchases more than one feature in a single order. Non-recurring charges will be waived during initial service connection.

^ψ Cox will discount Call Forwarding-Busy and Call Forwarding-No Answer when provided on the same access line. The rate for the combined feature package is \$4.00.

^ϕ Business Customers who subscribe to Basic Voice Mail service and a feature package on the same business line will receive a 30% discount off of the standard tariff price for the feature package.

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Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line Rates and Charges, cont'd.

3. Labor & Material Rates

The labor charges outlined below apply whenever a Customer Premises visit is required at the Customer's request for regulated service. If materials are required to complete the job, the cost plus a reasonable profit will be assessed:

	Mon. - Sat. <u>8 am - 5 pm</u>	Sun. & Mon. - Sat. <u>excluding 8a.m. - 5p.m.</u>	<u>Holidays¹¹</u>
First 30 minutes or fraction thereof	\$35.00	\$40.00	\$45.00
Each additional 15 minutes or fraction thereof	\$12.00	\$16.00	\$20.00

¹¹ Holidays are defined as New Years Day, Martin Luther King Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.3 Reserved

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(MT)

(MT) Material relocated to Page 108, Obsolete Services section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.3.1 Reserved

(MT/CT)

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(MT) Material relocated to Page 109, Obsolete Services section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.3.1 Reserved

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(MT) Material relocated to Page 110, Obsolete Services section.

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(AT)

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.3 Reserved

(MT/CT)

(MT)

(MT) Material relocated to Page 111, Obsolete Services section.

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Cox Communications, Inc.
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Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.3 Reserved

(MT/CT)

(MT)

(MT) Material relocated to Page 112, Obsolete Services section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.3.2 Reserved

(MT/CT)

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(MT) Material relocated to Page 113, Obsolete Services section.

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.3 Cox Connect, cont'd.

Reserved For Future Use

(MT)

(MT) Material relocated to Obsolete Services, page 139.

(MT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3. Reserved

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(MT) Material relocated to Page 113, Obsolete Services section.

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material formerly found on this page relocated to Page 145.2, Obsolete Services

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material formerly found on this page relocated to Page 145.3, Obsolete Services

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material formerly found on this page relocated to Page 145.4, Obsolete Services

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material formerly found on this page relocated to Page 145.5, Obsolete Services

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Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material formerly found on this page relocated to Page 145.6, Obsolete Services

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Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.12, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.13, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.14, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.15, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.16, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.17, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.18, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.19, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.20, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.21, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.22, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.23, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.24, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.25, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.26, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.27, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.28, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(M) Material formerly located on this page has been moved to Section 8.2, Obsolete Services.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

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(M) Material formerly located on this page has been moved to Section 8.2, Obsolete Services.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

Issued: April 7, 1999
Cause No. PUD 990000001

Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

Effective: April 7, 1999
Order No.: _____

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

Issued: April 7, 1999
Cause No. PUD 990000001

Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

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Order No.: _____

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(MT)

(MT)

(MT) Material relocated to Page 145.29, Obsolete Services Section.

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Cause No. PUD

Issued by: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

Effective: October 2, 2020
Order No.: _____

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.30, Obsolete Services Section.

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(MT)

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6205-B Peachtree Dunwoody Road,
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT)

(MT) Material relocated to Page 145.32, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Page 145.33, Obsolete Services Section.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT)

(MT) Material relocated to Page 145.34, Obsolete Services Section.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT)

MT) Material relocated to Page 145.35, Obsolete Services Section.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material relocated to Obsolete Services, Page 145.1.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material formerly found on this page relocated to Page 145.7, Obsolete Services

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(MT) Material formerly found on this page relocated to Page 145.8, Obsolete Services

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Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(MT)

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(MT) Material formerly found on this page relocated to Page 145.9, Obsolete Services

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1400 Lake Hearn Drive,
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(MT)

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Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
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Order No.: - _____

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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(RT)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(AT)
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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(AT)
(RT)

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

(AT)
(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 The Customer will be allowed to make up to 3 calls per month to Directory Assistance at no charge. On May 1, 2003, the free call allowance will be eliminated. Each call to Directory Assistance after the free call allowance will be charged as follows:

Residence Per Call	\$2.49
Business Per Call	\$2.49

(CR)

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.2.3 Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service and calls billed to the Customers' Company calling card. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.

3.2.4 Charges for DA are not applicable to calls placed from a hospital which has as its principal undertaking the in-patient medical care or surgical of the sick or disabled persons.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Credit Cards: Provides the Customer with the capability to place a call using a credit card with the assistance of an operator.

(C)
(C)

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.3 Operator Assistance, cont'd.

3.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Third Number Billing	\$4.00	
Credit Card (Operator Dialed)	\$4.00	(C)
Collect Calling	\$4.00	(C)
Person to Person	\$5.00	
Station to Station (Operator Dialed)	\$3.00	
General Assistance	N/C	

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Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.3 Operator Assistance, cont'd.

Reserved

(CT)

(MT)

(MT)

(MT) Material relocated to Obsolete Services, Page 145.10

(AT)

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Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.4 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by on or behalf of the incumbent local exchange carrier in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

3.4.2 Directory listings must be in the name of a person who lives at a residence and must be a legally authorized or adopted name. Listings may reflect full first/given name or initials of that name. For example, John Smith may be listed as John or J. Smith. (AT)
(AT)
(AT)
(AT)

3.4.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (CT)

3.4.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. (CT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.4 Directory Listings, cont'd.

3.4.5 In order for listings to appear in an upcoming directory, the Customer must (CT) furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.6 Directory listings are provided in connection with each Customer service as (CT) specified herein.

- 1. Primary Listing:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2. Additional Listings:** In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.6. Additionally, if the Customer's listing is longer than one line, the Customer will be assessed the rate specified in Section 3.4.6 on a per-line basis.
- 3. Foreign Listing:** A foreign listing is a listing entered in the alphabetical list of an exchange other than that which the listed service is furnished. Except where the foreign listing is to appear in the form of an alternative listing, a foreign listing is furnished only when a listing of the same name and telephone *number is to appear in the normal directory.*
- 4. Nonpublished Listings:** Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are as specified in Section 3.4.6. Additional residential lines used for facsimile machines and computer modems will not be assessed this fee.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.4 Directory Listings, cont'd.

3.4.6 (cont'd)

(CT)

- 5. Non-Directory Listed:** A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 3.4.6. Additional residential lines used for facsimile machines and computer modems will not be assessed this fee.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.4 Directory Listings, cont'd.

3.4.7 Directory Listings Rates

	<u>Res.</u>		<u>Bus.</u>		
	<u>Monthly</u>	<u>NRC[◇]</u>	<u>Monthly</u>	<u>NRC[◇]</u>	
Primary Listing	N/C	N/A	N/C	N/A	
Additional Listing	\$1.25	\$7.25	\$6.00	\$18.00	
Foreign Listing	N/A	N/A	\$6.00	\$18.00	
Non-Published	\$4.00 ⁼	N/C	\$1.75	\$18.00	
Non-Directory Listed	\$3.50 ⁼	N/C	\$1.75	\$18.00	
Change Listing	N/A	\$3.00	N/A	\$18.00	(CR)
Change Number	N/A	\$25.00	N/A	\$22.50	(CR)

◇ NRC will be waived during initial service connection.

⁼ Additional residential lines used for facsimile machines and computer modems will not be assessed this fee.

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Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.5 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

3.6 Vanity Telephone Numbers

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

The following charges will apply for Vanity Telephone Numbers:

Non-Recurring (per number)	Monthly Recurring (per number)
\$0.00	\$0.00

3.7 Telecommunications Relay Service (TRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

The Oklahoma Telephone Association (OTA) administers the Oklahoma Telecommunications Relay Service (TRS) on behalf of the state of Oklahoma.

A TRS Fees List is available on the OTA website:

<http://www.oklata.org/?q=node/8>

(AT)
|
(AT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.8 Public Utility Assessment Fee

Monthly fee per exchange access line or arrangement \$.05

3.9 Wide Area Calling Plan (WACP) Surcharge

Monthly fee per exchange access line or arrangement:

Oklahoma City WACP Surcharge \$0.01

Tulsa WACP Surcharge \$0.38

3.10 Employee Discounts

A discount is allowed from the standard residential rates for services furnished at residences of officials and employees of the Company.

3.11 Reserved

(CT)

(CP/RT)

(CP/RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.11 Reserved, cont'd

(CT)

(CP/RT)

(CP/RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.11 Reserved, cont'd

(CT)

(CP/RT)

(CP/RT)

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.11 Reserved, cont'd

(MT)

(MT)

(MT) Material relocated to Page 145.37, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 4 - Promotional Offerings and Service Guarantees

4.1 Promotional Offerings

Promotional offerings may be offered that are beneficial to the targeted and/or qualified Customers. Promotional offerings are not intended to replace any obligation of Cox to submit tariffs or to post the Terms of Service. Cox will maintain a log of all current promotional offerings and shall provide the log to the commission upon request.

(AT)

(AT)

(RT)

(RT)

4.2 Service Guarantees

Satisfaction Guarantee

If a residential Customer is not completely satisfied with Cox Digital Telephone Service within the first thirty (30) days, the Company will refund the first month's charges on the Primary Line, excluding local toll and long distance charges, features, taxes and fees.

Or,

If a residential Customer after a service period of at least 60 days but not more than 90 days, is not completely satisfied with Cox Digital Telephone Service, the Company will reimburse the Customer's incurred charges for reconnection up to \$40 to switchback to the ILEC's local exchange service. It is the Customer obligation to provide proof of the charges incurred for reconnection by producing the ILEC's monthly bill for said reconnection.

On-Time Guarantee

The Company offers an On-Time Guarantee to its Customers. If a Customer notifies Cox that a Cox technician, or agent, did not arrive at the Customer's premises within the prearrange service window, Cox will offer the Customer a coupon redeemable for up to \$20 off of the Customer's next payment transaction.

4.3 Winback Offer

If a Residential Customer switched their Cox Digital Telephone (CDT) service to another telephone provider, the former CDT Customer may be eligible for the winback offer. If the Customer switches service back to Cox and subscribes to CDT, the non-recurring charge (NRC) for activation will be waived and the Customer will receive a 50% discount on any monthly recurring charge (MRC) for up to 12 months of service.

LOCAL EXCHANGE SERVICE

SECTION 5 - Special Service Arrangements

5.1 Special Service Arrangements

Arrangements may be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. The requested service or arrangements are not offered under other sections of this tariff. The facilities utilized to provide the requested service or arrangements are of a type normally used by the Company in furnished its other services. The requested service or arrangements are compatible with other Company services, facilities, and its engineering and maintenance practices. These offerings are subject to the availability of necessary Company personnel and capital resources.

(RT)
(RT)
(RT)

Services offered on a case by case basis include, but are not limited to,:

DS-3, Digital Service level 3: Equivalent of 28 DS 1 channels, and operating at 44.736 Mbps, also called T-3.

OC-n, Optical Carrier-n: A SONET (Synchronous Optical Network) based application using optical signals in speeds beginning with OC-1 (51.840 Mbps) up to OC-48 (2.5 Gbps).

WAN, Wide Area Network: This network uses links provided by Cox facilities and/or other local telephone companies to connect disperse sites within the state.

LOCAL EXCHANGE SERVICE

SECTION 5 - Special Service Arrangements

5.2 Homeland Security Arrangement (HSA)

(AT)

1. General

The Company's Homeland Security Arrangement (HSA) is available to any city, county or state agency, or federal campus, (e.g.: an incorporated borough, town, city or village, or a military base). Services included in a HSA may be any service offered by the Company through any of the Company's state tariffs and are configured unique to each municipality's individual requirements. The Company will assist the Customer with their telecommunications services design while addressing Customer needs relating to redundancy, disaster recovery and preparedness, emergency management and/or any other arrangements needs. Products and services under HSA are provided at the discretion of the Company, where facilities exist and where technically available.

2. Rates

Rates for services provided under HSA (except Business Access Lines) will be provided on an Individual Case Basis (ICB) according to each Customer's specific configuration and the associated cost analysis. ICB Rates for the HSA will be based on the incremental costs, contribution level, and contract term option selected. These factors will vary with each HSA and will, therefore, reflect varying ICB rates for each municipality's HAS. Rates for Business Access Lines may be included in the HSA, but will be priced using existing tariff rates. All ICB pricing will comply with OAC 165:55-5-10.3.

3. Payment Options

Payment options specified by the Customer will be offered when possible. The Customer will be required to sign a term agreement for the services provided.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 6 - Residential Assistance Offerings and OUSF Recovery Charge

6.1 Lifeline Telephone Assistance Program

6.1.1 General

In order to qualify for the federal Lifeline program, a Customer must meet the requirements of 47 CFR §54.409. When applying for the program, an eligible applicant must complete a Company application to certify they meet the requirements specified in 47 CFR §54.409. Lifeline eligibility will be verified annually. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued. (CT)

The federal Lifeline program provides for a waiver of the FCC Access Fee and a reduction of the monthly recurring rate for local exchange service for eligible Residential Customers. A consumer must not already receive a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service. (RT)
(RT)
(CT)

6.1.2 Regulations

In order to qualify for the Lifeline Service Program, a Customer must meet the requirements of 47 CFR §54.409 and receive assistance or benefits under Income-based or Program-based participation that provides:

- Supplemental Nutrition Assistance Program (SNAP – Food Stamps) (RT)
- (RT)
- (RT)
- Bureau of Indian Affairs General Assistance (CT)
- Tribally Administered Temporary Assistance to Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)
- Federal Public Housing Assistance (Section 8) (RT)
- Head Start (income qualified customers only – Tribal Lands) (CT)
- Medical Assistance (Medicaid) (RT)
- Supplemental Security Income (SSI)
- Veterans Pension & Survivors Pension benefit (AT)
- Must be at or below 135% of the Federal Poverty Guidelines to qualify.

LOCAL EXCHANGE SERVICE

SECTION 6 - Residential Assistance Offerings and OUSF Recovery Charge

6.1 Lifeline Telephone Assistance Program, cont'd.

6.1.2 Regulations, cont'd.

The applicant for Tribal Lands Lifeline support must also certify under penalty of perjury that 1) he/she is a resident on Tribal Lands as described in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v); 2) that he/she is eligible for, or is receiving benefits from, one or more of the qualifying programs and must indicate which program(s); and 3) that he/she will notify the Company in the event that he/she becomes ineligible for such qualifying benefits.

Qualified Tribal Land applicants will receive the enhanced Lifeline discount of \$25.98^{\$\$\$} per month. Qualified non-Tribal Land applicants will receive a Lifeline discount of \$9.26 per month. Contact Company Customer Service Representative for rate details. (CT)
(CT)

When applying for the program, an eligible applicant must complete a Company application to certify they meet the requirements as specified in 6.1.2 preceding.

Lifeline eligibility will be verified annually. If, after verification, a subscriber is identified as being ineligible, the Lifeline credit will be discontinued.

Standard Line Connection (Activation) Charges apply to Lifeline Customers. Please see Section 3.1.2.2 of this tariff.

No deposit will be required of a Lifeline Customer if the Customer voluntarily subscribes to Toll Restriction.

If a Customer does not elect Toll Restriction, regular deposit guidelines and regulations will apply.

^{\$\$\$} \$25.98 reflects enhanced Lifeline support applied to Cox's retail rate in order to flow through the entire subsidy to qualifying Tribal Land residents. (CT)

LOCAL EXCHANGE SERVICE

SECTION 6 - Residential Assistance Offerings and OUSF Recovery Charge

6.2 Reserved for Future Use.

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 6 – Residential Assistance Offerings and OUSF Recovery Charge

6.3 Recovery of Oklahoma Universal Service Fund Contributions from Customers

A. General Regulations

1. Contributions to the Oklahoma Universal Service Fund (OUSF) are assessed as a uniform percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenue for a 12-month period identified by the OUSF Administrator. This percentage is established annually pursuant to an Order issued by the OKLAHOMA CORPORATION Commission.
2. Pursuant to 170.S.§139 106 and OAC 165 59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the OUSF from its Customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
3. Either a flat fee or a percentage recovery charge as described below shall be assessed for the fee recovery.
4. Recovery shall be assessed on the same retail revenues as those used for contribution purposes.

B. OUSF Recovery Charge (Percentage or Flat Fee)

1. Recovery of the OUSF contribution shall be made by a uniform monthly flat fee or percentage, which shall be applied to each Customer's bill in addition to any other applicable rates and charges as provided for in this tariff. The OUSF Recovery Charge is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to offset for any over-recovery or under-recovery from the Customers, pursuant to OAC 165:59-3-46
2. The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to the Customer's bills.

LOCAL EXCHANGE SERVICE

SECTION 6 - Residential Assistance Offerings and OUSF Recovery Charge

6.3 Recovery of Oklahoma Universal Service Fund Contributions from Customers (cont'd).

B. OUSF Recovery Charge (Percentage or Flat Fee) (cont'd).

3. The resulting OUSF recovery amounts are not revenues of the Company, and therefore are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fees, or assessment in the Customer's bill.
4. If recovery is made pursuant to this tariff from the Customers, the amount resulting from the OUSF Recovery Charge will be stated separately in the Customer's monthly bill.
5. Records shall be kept by the Company which reflect the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission along with any changes in the OUSF Recovery Charge.

C. Changes in the OUSF Recovery Charge

1. Any change to the OUSF Recovery Charge shall be made by written notification to the Director of the Public Utility Division. A replacement tariff page reflecting the revised OUSF Recovery Charge shall be included with the notification letter.
2. Notification of changes to the OUSF Recovery Charge shall be made at least 30 days before effective date of change.
3. The revised OUSF Recovery Charge shall not be billed to any Customer until the Director of the Public Utility Division receives such notification.

LOCAL EXCHANGE SERVICE

SECTION 6 - Residential Assistance Offerings and OUSF Recovery Charge

6.3 Recovery of Oklahoma Universal Service Fund Contributions from Customers
(cont'd).

C. Changes in the OUSF Recovery Charge (cont'd).

4. If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail Customers, the page which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, any supporting documentation related to the recovery charge adjustment will be made available at the time that the OUSF Monthly Recovery Charge is changed and notification is given to the Directory of the Public Utility Division.
5. Revisions for over-recovery and/or under-recovery shall be made no more than once every twelve (12) months, or one time each quarter pursuant to any change of the OUSF contribution factor.

Oklahoma Universal Service Fund Recovery Charge

Recovery Percentage
Effective **July 1, 2019**

6.28%

(C)

SECTION 7 - Miscellaneous Service Offerings

7.1 Toll Restriction

Toll Restriction allows the Customer the flexibility to restrict both business and residential access lines and trunks from billable toll calls, but allows completion of local directory assistance calls. If a Customer attempts to dial a restricted toll call, the Customer's call will be intercepted and an announcement will advise the caller of the toll restriction.

7.1.1 Terms and Conditions

- Where facilities and operating conditions permit, this service will be offered to both business access lines and trunks and residential access lines.
- Toll Restriction may prevent the completion of 1+ local calls.
- Toll Restriction is available to Lifeline Customers at no charge.

7.1.2 Rates and Charges

	<u>NRC</u>	<u>Monthly</u>	
Business, per line or trunk	\$0.00	\$2.00	
Residence, per line	--	\$1.60	(CR)

7.1.a Block International Direct Dialed Calls

Block International Direct Dial allows the Customer the flexibility to restrict business access lines and trunks from placing billable international calls, If a Customer attempts to dial a restricted international call, the Customer's call will be intercepted and an announcement will advise the caller of the international call restriction.

7.1.a.1 Terms and Conditions

- Where facilities and operating conditions permit, this service will be offered to business access lines and trunks.

7.1.a.2 Rates and Charges

	<u>NRC</u>	<u>Monthly</u>
Business, per line or trunk	\$0.00	\$2.00

Issued: January 5, 2018
Cause No. PUD: _____

Effective: January 7, 2018
Order No.: _____

Issued by: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

SECTION 7 - Miscellaneous Service Offerings

7.2 Temporary Suspension of Service - Customer Initiated – Seasonal Saver Plan

Residential or Business Service may be temporarily suspended at the Customer behest. Prior to the service suspension, the Customer shall have paid for at least the first full month of service.

7.2.1 Terms and Conditions

- The suspension rate will not be applicable until after the service has been in effect for at least one full month.

7.2.1 Terms and Conditions (cont'd)

- The full service rate will apply, if service is restored within 30 days after the date beginning the suspension of service.
- If the service is suspended for a period of 31 days or longer, the reduced rate as set forth in the following Section 7.2.2 will apply. The normal monthly recurring rates will be suspended and replaced by the monthly rate below.
- Customers may suspend service for a minimum of 30 days to a maximum of 9 months. Customers may go on seasonal status twice per calendar year with a minimum of 30 days between occurrences. After nine consecutive months, or after a total of nine months within a calendar year, services are subject to return to full billing as subscribed to prior to the seasonal saver suspension of service.
- Customers on Seasonal Service are unable to reach emergency services by dialing 911.

7.2.2 Rates and Charges

	<u>NRC</u>	<u>Monthly</u>	
Residential Customer Originated Request, per line	\$10.00	\$9.99****	(CP)
Business Customer Originated Request, per line	\$25.00	\$20.00	

**** As a competitive measure, Residential Customers expressing a desire to disconnect services may be offered a Seasonal Saver MRC of \$5.99.

(CP)
(CP)
(CP)

Issued: June 30, 2014
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Issued by: Paul Cain
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Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.3 Cox Basic Business Bundle

1. GENERAL

The Cox Basic Business Bundle (CBBB) offers business Customers a bundled package term plan of one, two, three and five year commitment. The package combines telephony services and the Cox-Affiliated Company's service for high-speed Internet access. The services provided with this package are:

- Flat-rated business access lines with , (RT)
- Business ID Feature Package, (RT)
- Any qualifying Cox Long Distance Plan or Toll Restriction. (AT)

2. Regulations⁼

1. Business Access Lines

Business Customers that subscribe to CBBB will receive a flat-rated business access lines. (RT)
(RT)
(RT)

2. Business ID Feature Package

The Cox Basic Business Bundle (CBBB) includes the Company's Business ID Package that provides call management features described within this tariff and is provided pursuant to a Customer's request. (AT/RT)
(RT)
(RT)

(RT)

⁼ Failure to pay for the Bundled Package will result in cancellation of the Package and will cause regulated services to be billed at regular tariffed rates. Regulated services will not be disconnected for the non-payment of non-regulated services.

SECTION 7 - Miscellaneous Service Offerings

7.3 Cox Basic Business Bundle

3. Long Distance

Business Customers must select Cox as their Long Distance provider for the first ten CBBB lines. Customers can choose from any qualifying Cox Long Distance Plan available at installation. For CBBB lines greater than ten, Customers may select another carrier to be their LD provider.

3. Rates and Charges[†]

The table below defines the telephony charges associated with the CBBB offering in the State of Oklahoma.

Business Access Lines	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
1 Primary Line	\$36.06	\$35.34	\$34.62	\$33.19
Additional Lines	\$23.00	\$22.00	\$21.00	\$20.00
Installation Charge ⁼ Per Package	\$199.00	\$99.00	\$0.00	\$0.00

† Customers may add Call Forwarding – Remote Access with an MRC of \$1.00 per access line.

⁼ The installation charge is a one-time charge associated with the installation of all lines offered under Cox Basic Business Bundle package and may be waived in a Competitive Situation.

(NR)
(NR)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT) Material relocated to Page 145.38, Obsolete Services Section.

(MT)

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Issued by: Paul Cain
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LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

(MT) Material relocated to Page 145.39, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

(MT) Material relocated to Obsolete Services, page 144.

(MT)

(MT)

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Effective: December 6, 2013
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Issued by: Paul Cain
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Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

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(MT)

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Issued by: Martin Corcoran
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LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT) Material relocated to Obsolete Services, Page 145.

(MT)

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Issued by: Paul Cain
Sr. Manager, Regulatory Operations
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.6 COX DIGITAL TRANSPORT

Cox Digital Transport Service is a business product that provides intrastate dedicated high-capacity channels for transport of data signals between Customer sites. Cox Digital Transport's main function is to operate as a Local Area Network (LAN) to LAN interconnection.

Cox Digital Transport service provides for the transmission of data at a standard bit rate of up to 1Gbps. Cox Digital Transport service is available in point-to-point and multipoint configurations and may include other information services. (CT)

Regulations

In addition to the regulations, restriction and conditions contained in this tariff, the following regulations apply to Cox Digital Transport. The services provided for Cox Digital Transport are primarily designed to meet the point-to-point data communications requirements of Business Customers, i.e., non-interexchange carriers. These services may not be resold or provided to any other company without prior written consent of the Company.

Provisioning

Customer interface and equipment specifications must meet the Company's requirements to provide the service. This service may require specific Customer provided equipment, facilities and space. Additional services may be provisioned from Cox over the basic Cox Digital Transport Service. Cox Digital Transport provides the physical layer and basic transport only.

The Company assumes no responsibility for the thorough transmission of signals by CPE (Customer premise equipment), for the quality of or defects in such transmission, for the reception of signals by CPE, or address signaling to the extent addressing is performed by CPE. Error detection and correction of data generated by CPE is the Customer's responsibility. QOS (quality of service) may be provided by Cox as a separate non-tariffed rate information service.

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.6 COX DIGITAL TRANSPORT, Cont'd

Cox Digital Transport Service is provisioned for ATM (Asynchronous transfer mode) or Ethernet as default handoff protocol. Ethernet and other protocols may be provisioned at Cox's discretion as separate non-tariffed information services.

Cox Digital Transport Service is provisioned at standard bandwidths listed in this tariff but may also be available in other speeds. Greater and lesser bit rate channel bandwidths may be available to Customers on a case-by-case basis at the sole discretion of Cox. Such bit rates are at the sole discretion of the Company and are priced and delivered on an ICB basis. Charges will be determined based the length of term, capacity chosen, and profitability for the Company to deliver such capacity.

Bit rate speeds are provided as best effort UBR (uncommitted band rates). CBR (committed band rates) may be available from Cox priced and delivered on an ICB basis.

Other Services

Additional Cox informational services the Cox Digital Transport may include but are not limited to: MPLS (Multi-protocol Label Switching) Labeling, BGP (Border Gateway Protocol), VLAN (Virtual Local Area Networks), PVP (Private Virtual Paths), QoS (Quality of Service), MRTG (Multi-Router Traffic Graph) reporting, Ethernet protocol and other special packet prioritization, bridges, protocols, network design or service reports. The ability to provide any additional service is at the discretion of Cox and will be provided at published, tariffed or ICB pricing as appropriate. When Cox Digital Transport is bundled with other Cox services, Cox may offer pricing on an Individual Case Basis. For customers who subscribe to 3 or more Cox Digital Transport services Cox may provision one of the circuits at a higher bandwidth, up to and including 1Gb, at no additional charge with availability dependent upon network resources and specific conditions solely at the discretion of Cox.

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.6 COX DIGITAL TRANSPORT, Cont'd

Rates and Charges

Install charges are one-time charges, which apply to the provisioning and installation of a Cox Digital Transport channel. Install charges will be dependant upon availability of Company facilities, construction and equipment charges associated with delivering such services.

Recurring charges are flat recurring rates that apply each month or fraction thereof that the service is provided.

Bit Rate (Mbps)	NRC	MTM	12-Month	24-Month	36-Month	48-Month	60-Month
10	\$500	\$1,650	\$1,400	\$1,200	\$1,000	\$900	\$800
50	\$1,000	\$1,850	\$1,600	\$1,400	\$1,200	\$1,100	\$1,000
100	\$1,000	\$1,950	\$1,700	\$1,500	\$1,300	\$1,200	\$1,100
300	\$1,500	\$3,100	\$2,700	\$2,400	\$2,100	\$2,000	\$1,800
500	\$1,500	\$3,400	\$3,000	\$2,700	\$2,400	\$2,300	\$2,000
1 Gbps	\$2,000	\$3,800	\$3,400	\$3,100	\$2,800	\$2,700	\$2,400

* Non-Recurring Charges will be waived in a Competitive Situation.

Customer Specific Pricing

Discount pricing for Cox Digital Transport Service may apply for term and volume or in response to a bona-fide competitive offer. The established rates and charges for these services will apply for the duration of the contract. Customers who are under existing contract that qualifies for the volume discount pricing may at anytime convert to a Customer Specific Pricing contract without incurring any termination charges. During the term of the Customer Specific Pricing contract, additional service elements may be added to the contract, and the contract will specify the terms and conditions of such additions.

(AT)
(AT)
(RT)

Issued: September 6, 2011
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Issued by: Martin Corcoran
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Cox Communications, Inc.
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LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.6 COX DIGITAL TRANSPORT, Cont'd

1. Cox Metro Ethernet Over Fiber

Description

Cox Metro Ethernet Over Fiber service is a form of Digital Transport that is an Ethernet based data transport service that provides Layer 2 connectivity across multiple locations and platforms over optical fiber-based metropolitan area network in support of data intensive applications, and convergence of voice and data.

Description of Rate Elements

- User Network Interface (UNI) – The UNI is the physical interface or port that is the demarcation between the customer and Cox.
- Ethernet Virtual Connection (EVC) – An EVC is an association of two or more UNIs that limits the exchange of frames to UNIs in the Ethernet Virtual Connection at a specified rate.

Application of Rates

Pricing will be based on a case by case basis. It will be non-discriminatory and offered to all similarly situated Customers.

(AT)
(AT)

(DR)

(DR)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.6 COX DIGITAL TRANSPORT, Cont'd

1. Cox Metro Ethernet Over Fiber, Cont'd.

Application of Rates, Cont'd.

Pricing will be based on a case by case basis. It will be non-discriminatory and offered to all similarly situated Customers.

(AT)
(AT)

(DR)

(DR)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.7 Telecommunications Service Priority (TSP) System

1. General TSP Description-

Cox TSP provides priority Cox services to Federal Government Agencies and authorized users for provisioning and restoration of services within defined critical and emergency situations. The Cox TSP System is designed to meet the requirements of the Federal Communications Commission (FCC) to expedite provisioning and restoration of mission-critical telecommunications services outlined under the Federal TSP Program and National Communications System (NCS 3-1). Additional sources of reference for include:

1. National Communications System (NCS) Manual 3-1-1
2. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service user Manual"
3. National Communications System (NCS) handbook 3-1-2
4. Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NS/EP) Service Vendor Handbook

Priority Installation and/or Restoration of NS/EP telecommunications services shall be provided in accordance with part 64.401, appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

2. Qualifying TSP Service Categories-

Cox Customers must meet specific categories regarding essential or emergency services in order to apply for NS/EP services. NS/EP qualified categories include the following four "Essential" categories outlined in NCSC 3-1, Section 15 plus an "Emergency" category:

- Category A- National Security Leadership
- Category B- National Security Posture and U.S. Population Warning
- Category C- Public Health, Safety and Maintenance of Law and Order
- Category D- Public Welfare and Maintenance of National Economic Posture
- Category E- Emergency (applicable for provisioning requirements only)

(AT)

(AT)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.7 Telecommunications Service Priority (TSP) System, Cont'd.

(AT)

3. Service Level Priorities-

Cox Services may be assigned priority levels of "1" (Highest) through "5" (lowest) with additional emergency (E) assignment of priority level as outlined in NCSC 3-1, Section 15. The OPT is responsible for ensuring that TSP assignments are not concentrated at one priority level. For additional information refer to NCSC 3-1-1, Section 2.5, figure 2-3.

Cox may provide sub-priority level assignments for own internal use as provided under NCSC 3-1, Section 15. Conditions may arise that deem it necessary to preempt one or more Customer services with a lower or no restoration priority in order to install or restore NS/EP telecommunications service of a higher priority. The Company will make reasonable effort to notify the Customer of the action being taken if such preemptive action is necessary. Customers who have their service levels impacted from this situation may qualify for credit for such services in accordance with the provisions for credits as specified in the Cox Local Exchange Service tariff section 2.

4. Qualifying TSP Services-

The scope of work for identifying specific TSP services is described as follows:

A) Priority Provisioning (Installation):

The initial set-up and construction process for provisioning and supplying telecommunications services to a Customer, including all associated transmission, wiring and equipment, if provided by the Cox, at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

B) Priority Restoration:

The restoration of Cox services currently being contracted by a Cox Customer at a time earlier than Cox standard order intervals. Cox standard order intervals are quoted on a case-by-case basis and are time/date sensitive.

C) Priority Restoration Level Implementation (Assignment):

Designated priority levels (1,2,3,4,5 and E) of service associated with the restoration of a particular NS/EP telecommunications service.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.7 Telecommunications Service Priority (TSP) System, Cont'd.

4. Qualifying TSP Services, cont'd.

- D) Priority Restoration Level Change:
Changes in priority level to any pre-assigned priority service levels for a NS/EP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NS/EP service.
- E) Priority Restoration Administration and Maintenance:
Administrative and maintenance necessary to correspond to NS/EP provided services.

5. Applicable Cox Service Profiles-

Telecommunications services identified under this program support National Security or Emergency Preparedness (NS/EP) missions. The TSP System provides a guideline for Cox to provide priority restoration of services in case of an isolated incident or the result of large-scale or national disasters, emergencies, civil, or military crisis.

The Cox TSP System applies to Cox "on-net" Cox-owned switched or special access services. For facilities, where Cox does not provide the entire facility, Cox will issue the TSP Authorization code with the order to the carrier providing the non-Cox portion of the facility and Cox will pass these charges through to the Customer. The Cox TSP System does not include any resale or UNE/EEL type of facilities in which Cox may not control or provision all or part of the services provided. The Cox TSP System also applies only to Customers directly contracted with Cox. The TSP System applies only to NS/EP telecommunications services as outlined in NCS 3-1, Section 7 "Scope of the NS/EP TSP System".

Cox will, within the limits of good management and availability, make available the necessary facilities to restore service in the event of conditions supporting TSP. Restoration of services may require the use of temporary facilities such as wireless or ground level cable or fiber runs and drops. Restoration may also require the temporary use of government-owned facilities.

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.7 Telecommunications Service Priority (TSP) System, Cont'd.

(AT)

5. Applicable Cox Service Profiles, cont'd.

All TSP services are identified by specific "service profiles". The service profile defines the level of support to the portion of the telecommunications service that Cox owns and/or operates. The service profile is composed of the following element groups:

- Element Group A- Customer premises equipment. This may include Cox owned and/or managed routers, network interface devices and network termination equipment.
- Element Group B- Customer premises wiring. This may be included under the Cox Commercial Service Assurance Plan and/or separately contracted Customer premise construction.
- Element Group C- Operations. This is the actual service such as local dial tone service, Internet access, data transport, etc. provided by Cox.
- Element Group D- Technical Control Facility/Fault Detection/Isolation. This may be included under specific services contracted through Cox. Many Cox services are monitored for fault or failure by either our NOC (Network Operations Center) or SOC (Systems Operations Center). This may also include additional local service and troubleshooting.
- Element Group E- Service Testing. This may include Cox troubleshooting, initial provisioning circuit testing and/or maintenance testing during restoration.
- Element Group F- First service/Route Diversity. This may include first, or primary, services as well as diversity of Cox services provided through multiple routes, either virtual or real, provided by dual-route-builds into physical locations, BGP virtual routes over routers, SONET dual routing, etc.
- Element Group G- Facility/Site Access. This may include Cox co-located sites where Customer owned and/or maintained equipment or facilities reside, emergency access points for mobile communications vehicles, etc.

5. Specific Customer Information and Records-

For Customers who obtain TSP System service, they acknowledge and consent to the provision of certain Customer service record information and/or Customer Proprietary Network Information (CPNI) by the Company to the National Communications System (NCS) in order for the NCS to maintain and administer the overall TSP System. This Customer service record information will include all relevant TSP System Service information and the TSP Authorization.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.7 Telecommunications Service Priority (TSP) System, Cont'd.

6. Qualification Process-

A potential TSP user must request a TSP assignment from the OPT (Office of Priority Telecommunications) located at the NCS (National Communications System). If the OPT approves a Cox Customer request, a TSP assignment will be forwarded back to the Customer in the form of a 12 digit TSP Authorization Code (NCSC 3-1-1, Section 2.4 for additional details). To obtain priority provision and/or restoration of a qualifying Cox service, a Cox Customer must forward a service order containing the TSP Authorization Code to Cox at the following location:

Cox Communications
Cox Service Assurance Department
2310 N.W. 10th Street
Oklahoma City, OK 73107
Phone 405-600-6000
Fax 405-600-6565

(CT)
(CT)

8. Rate Applications-

The rates contained herein apply only to direct charges associated with the Cox TSP System. Rates for specific telecommunications services and products are covered under the current Cox Local Exchange tariff and may include recurring monthly charges, non-recurring charges, construction charges and mileage sensitive charges are outlined in the Cox tariff specific to services.

Rates for Priority Provisioning, Priority Restoration, are applied on a "per circuit" basis for special access services and on a "per line or trunk" basis for Switched Access Service. Priority Provisioning and Priority Restoration rates are applied as a one-time activation charge for each Cox TSP circuit, line and/or trunk service request. When an Access Service is ordered with both Priority Provisioning and Priority Restoration, the non-recurring charge for Priority Restoration applies for both the provisioning and the restoration.

The Administration and Maintenance charges are applied per line or trunk and per circuit for Special Access Service. Each loop or loop segment of a Special Access multi-point service will be treated as a separate circuit with charge applied on a per loop basis.

The Priority Level Change charge is applicable when the TSP System order activity is changing priority levels. It applies each time the level is changed to a higher or lower level or when moving to an "E" category.

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.7 Telecommunications Service Priority (TSP) System, Cont'd.

(AT)

8. Rate Applications-

For subsequent orders for additional lines and circuits, TSP System assignment may apply upon Customer request and review by Cox. When the TSP System is revoked, or discontinued, and the associated Service is continued in service, no charge applies for such discontinuance of Cox TSP.

When performing services under TSP where additional labor charges may apply, Cox will attempt to notify Customer of charges before the required additional labor is undertaken. The Customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain Services may cause certain delays and, as a result, could jeopardize the intent of early restoration of services provided under this program.

In subscribing to the TSP System service, the Customer recognizes this condition, grants the Company the right to quote charges after the restoration or installation is completed and agrees to pay the charges.

	<u>Non-Recurring Charges</u>	<u>Monthly</u>
Priority Provisioning Installation (per line or trunk, or per circuit)	\$45.00	N/A
Priority Restoration Level Implementation (per line or trunk, or per circuit)	\$45.00	N/A
Priority Level Change (per line or trunk, or per circuit)	\$45.00	N/A
Administration & Maintenance of Priority Restoration (per circuit, line or trunk)	N/A	\$4.00
Labor, construction, special Equipment , additional facilities, and other resources related to delivery of services under TSP conditions.	ICB	ICB

(AT)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.8 N-1-1 Service

DESCRIPTION

N-1-1 Service is a three-digit local dialing arrangement available in specified areas (CT) for the delivery of information via voice grade facilities. 2-1-1 is available in most (RT/AT) areas and is used to deliver community information. 8-1-1 is also available in most (AT) areas and should be used to inform utilities that the Customer is preparing to dig on (AT) the property. 8-1-1 is a "call-before-you-dig" information number. Pursuant to (AT) Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. This tariff section provides information related to N-1-1 numbers, (AT) except for 4-1-1 and 9-1-1 Services. (AT)

TERMS AND CONDITIONS

- a. N-1-1 Service is available in Cox territory only. To provide N-1-1 access to end users in another local service provider's territory, the N-1-1 customer must make appropriate arrangements with the other local service provider. (CT)
- b. This service is provided subject to the availability of the N-1-1 code. (CT)
- c. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc).
- d. Directory listings may be provided for N-1-1 under the terms, conditions, rates and charges specified in Section 3 of this Tariff. (CT)
- e. Access to N-1-1 is not available to the following classes of service: (CT)
 - 1 +
 - 0+, 0-(credit card, third-party billing, collect calls),
 - 101XXXX.In addition, operator assisted calls to the N-1-1 customer will not be completed. (CT)
- f. The N-1-1 customer is restricted from selling or transferring the N-1-1 code to an unaffiliated entity, either directly or indirectly. (CT)
- g. N-1-1 will not provide calling number information in real time to the N-1-1 customer. If the N-1-1 customer needs this type of information, the N-1-1 customer must subscribe to a compatible Caller Identification Service as specified elsewhere. (CT)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.8 N-1-1 Service, cont'd.

TERMS AND CONDITIONS, cont'd.

- h. Calls to a N-1-1 code terminate to a disconnected number will be routed to an (CT) intercept of the announcement facilities for a maximum of 60 days, when the N- (CT) 1-1 provider is a Company subscriber. The announcement provided may refer (CT) the caller to another telephone number. Callers placing calls to N-1-1 from areas (CT) where N-1-1 Service is not provided will be advised that the service is not (CT) available from their number.
- i. The Oklahoma Statewide 2-1-1 Advisory Committee will resolve disputes regarding geographic coverage by two or more 2-1-1 customers.
- j. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. If during this period the N-1-1 customer decides to (CT) discontinue service establishment, the N-1-1 code will be recalled and the code (CT) will be considered available for reassignment. If the network has been provisioned for the subscriber, any charges that have been billed will not be refunded or waived.

Only a single seven or ten-digit local number or a single ten-digit toll free number may be used.

- k. N-1-1 Service is provided where facilities permit. (CT)
- l. The N-1-1 customer should work separately with cellular or wireless companies to (CT) ascertain whether cellular or wireless customers will be able to reach the (CT) applicable agency provided by dialing N-1-1. (CT)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.8 N-1-1 Service, cont'd.

TERMS AND CONDITIONS, cont'd.

- m. N-1-1 will be provided under the following conditions: (CT)
- (1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgment of the Company, to handle calls to N-1-1 without impairing the Company's general telephone service or telephone plant. (CT)
 - (2) The N-1-1 customer is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service. (CT)
 - (3) The N-1-1 customer shall be liable for, and shall indemnify, protest, defend and save harmless the Company against all suits., actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited, to any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander. (CT)
 - (4) Suspension of N-1-1 Services is not allowed. (CT)
 - (5) The N-1-1 customer will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N-1-1. At the Company's request, the N-1-1 customer will assist in responding to complaints made to the Company concerning the subscriber's N-1-1 service. (CT)
 - (6) The Company will provide both oral and written notification when a N-1-1 customer's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N-1-1. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the N-1-1 customer makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments. (CT)
 - (7) The N-1-1 customer assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses. (CT)

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.8 N-1-1 Service, cont'd.

TERMS AND CONDITIONS, cont'd.

- n. The Company may take all legal and practical steps to disassociate it from N-1-1 customers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users. (CT)
- o. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

RATES and CHARGES

- a. Charges applicable to N-1-1 Service will be per this Section of the tariff, except for 4-1-1 and 9-1-1 Services. If any additional wire centers are added, the Monthly Recurring will change based on an incremental additive as dictated by the new configuration of the serving wire centers. Calls connecting to a number that is a toll call will be assessed toll charges by the pre-subscribed carrier. (AT) (AT)
- b. Billed Number Screening Service (BNS) prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account. For N-1-1, Billed Number Screening Service will be provided at no additional cost. (CT)
- c. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
- d. Monthly Recurring Rate: \$0.00
- e. Non-Recurring Rate: \$676.53 per switch

LOCAL EXCHANGE SERVICE

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7.9 Integrated Services

(AT)

1. Service Description

Cox Integrated Services is a commercial service provided by Cox Business Services that provides Customers with voice grade channel(s) and the Cox Affiliated Company's Internet service across the same network facility.

2. Standard Components

Integrated Facility – Transport facility with the capacity to provide voice grade channels and Internet service.

Voice Grade Channels – The Cox Integrated Service includes switching and trunking equipment required to connect the Customer to the Cox network. It may, depending upon available network facilities, also provide PBX Customers with digital or analog access to the PSTN through the Cox Integrated Services arrangement. These facilities provide access to and from the telecommunications network for message long distance service and for local calling appropriate to the Cox tariffed offering selected by the Customer. The Voice Grade Channels are only available in conjunction with the Integrated Facility and provide a minimum of one (1) to a maximum of eighteen (18) channels.

Internet Service♦ – The Cox Integrated Service will include select speeds of the Companies High Speed Internet across the Integrated Facility providing the Voice Grade Channels. The minimum amount of speed provided is 384K with the maximum at 1MB.

Configuration Changes – The Cox Integrated Service may be reconfigured at the Customers' request. Configuration changes are subject to the limitation of equipment and the Cox network.

3. Rules and Regulations

1. Services provided from other carriers or local service providers can not be delivered over the Cox Integrated Service unless contracted directly and approved by Cox Business Services.
2. Minimum 3 Year contract required for all sales of the Integrated Service
3. Provisioning for the Integrated Service is subject to availability of services, specific Customer provided equipment, specific Customer location, limitation of equipment and the Cox network. The Company will determine the best method for network transport.
4. Cox Integrated Service is limited to Cox Serviceable areas.
5. Cox Integrated Service is not available for resale, or sharing of the services.

(AT)

♦ Service is not regulated by the Oklahoma Corporation Commission.

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.9 Integrated Services, cont'd.

4. Responsibility of the Customer

The Customer is responsible to ensure all Customer Provided Equipment (CPE) is compatible with the Cox Network at all times and that operation of CPE will not interfere with any services offered by Cox. All other responsibilities of the Customer are outlined in this tariff under Obligation of the Customer in Section 7.9.2.

5. Rates and Charges

This section outlines the rates and charges unique to Cox Integrated Service.

1. The Integrated Facility rates and charges contain a fixed monthly recurring charge that is billed in advance.
2. The Integrated Facility will also include a nonrecurring charge.
3. Fixed monthly recurring charges will apply for each voice grade channel and billed in advance.
4. Reconfiguration of the setup of the integrated service after initial install will be charged a fixed Configuration Charge for each reconfiguration.
5. Monthly recurring and nonrecurring charges for other services that are integrated and delivered over the Cox Integrated Service will apply based on network availability, prevailing tariff rates for applicable services or published rates on non-tariffed services.
6. Monthly recurring fees and End User Common Line Charge as specified in the Cox FCC Access tariff will apply for each integrated voice service.

Component Rates and Charges for Integrated Services.

<u># of Voice Lines</u>	<u>Internet Speed[♦]</u>	<u>MRC</u>	<u>NRC</u>
1. (a) In Band Signaling			
1 - 8	1MB	\$499.00	\$200.00
9 - 12	768K	\$499.00	\$200.00
13 - 16	512K	\$499.00	\$200.00
17 - 18	384K	\$499.00	\$200.00
1. (b) Out of Band Signaling			
1 - 7	1MB	\$499.00	\$250.00
8 - 11	768K	\$499.00	\$250.00
12 - 15	512K	\$499.00	\$250.00
16 - 17	384K	\$499.00	\$250.00
2. Configuration Change Charge (each)			\$150.00
3. Caller ID is an optional add-on service that is available for an additional charge where facilities and technology exist.			

Non-Recurring Charges (NRCs) will be waived in a competitive situation.

[♦] Service is not regulated by the Oklahoma Corporation Commission.

LOCAL EXCHANGE SERVICE

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7.10 Customer Retention Program

(AT)

The Retention Program is designed to meet the needs of many different existing customers offering several options for the Customer to choose from when renewing their contract with the Company. All usage based charges including but not limited to Calling Cards, Toll Free services, Interstate and Intrastate long distance does not qualify for any discount with any of the options listed. Existing Cox Business Customers may renew term contracts for all Cox tariffed services up to 12 months prior to expiration of original contract with any the following options:

Option A

Existing Cox Business Customers may renew term contracts based on their expiring term contract at the following rates:

1. Original 5-year contract- Customer can retain 5 year rates by signing a contract extension of 3 additional years
2. Original 3-year contract- Customer can retain 3 year rates by signing a contract extension of 1 additional year
3. Original 3-year contract- Customer can get 5 year rates by signing a contract extension of 3 additional years
4. New additional tariffed services may be added at the time of contract extension at the extended contract rate and terms

Option B

Existing Cox Business Customers may renew on any term (except month-to-month) and receive the call management features they subscribe to for free for the life of their new term. Remote Call Forwarding is the only feature not available for free, regular tariff pricing applies.

Option C

1. Existing CBS Customers completing a 3 Year term or greater may renew their contract for another 3 Year term will receive 50% off for the first 2 months or on any existing services and for any new services added at the time of renewal.
2. Existing CBS Customers completing a 3 Year term or greater may renew their contract for a 4 Year term will receive 50% off for the first 3 months or on any existing services and for any new services added at the time of renewal.
3. Existing CBS Customers completing a 3 Year term or greater may renew their contract for a 5 Year term will receive 50% off for the first 4 months or on any existing services and for any new services added at the time of renewal.

Option D

Existing Cox Business Customers completing a 1 or 2 year term renewing their contract for 3 year term or greater will receive 50% off for the first 4 months on any existing services and for any new services added at the time of renewal.

(AT)

LOCAL EXCHANGE SERVICE

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7.11 Business Continuity Service

Business Continuity Services ("BCS") reroutes calls to a primary business location to a designated back-up location. BCS offers the Business Customer two choices of service: Cox Diversity and Cox Redirect.

Cox Business Diversity Service

Cox Business Diversity Service ("BDS") automatically reroutes voice paths when all trunks are busy or the trunks are experiencing an interruption of service. BDS is provisioned by default from the main number of an originating T-1 to the main number of a terminating T-1. The Customer must designate a back-up address to which calls are routed in that busy or service-interruption situation. BDS is only available on a month-to-month pricing schedule and rates include a monthly recurring, non-recurring, and usage charges if applicable.

(AT)

Cox Business Diversity Service Terms & Conditions

- Offer available with Voice/T-1 services.
- Service includes talk-path quantity options (12, 16, 20, or 24) per route..
- Service may be available for routing calls within: (1) a local calling area (LCA), (2) the LATA, or (3) outside of the LATA. Usage charges apply outside the LCA.
- Customer is responsible for the payment of all charges that may be assessed by another Service Provider.
- Service is intended to provide continuity of service in the event of a disaster. Cox reserves the right to disconnect service in the event of excessive overflow of normal business traffic.
- Calls may not be forwarded in the event of failure in the Customer's switching equipment, network capacity issues or other network failures.
- BDS Service may not route calls to the same address or the same street.

(AT)

(AT)

(AT)

(AT)

(AT)

(AT)

Rates and Charges*

Cox Diversity Service will be assessed on a per circuit basis for Non-Recurring Charges (NRCs), Monthly Recurring Charges (MRCs) and Usage as detailed below.

	NRC [♦]	MRC
12 Talk-Paths (Default Configuration)	\$99.95	\$79.95
16 Talk-Paths	\$99.95	\$89.95
20 Talk-Paths	\$99.95	\$99.95
24 Talk-Paths	\$99.95	\$109.95

Usage charges will be applied for calls routed outside the local calling area.

Usage Rate \$0.10 per minute

* ICB pricing available with three or more routes.

♦ Initial NRCs may be waived in Competitive Situations. NRCs include installation, service charges and re-provisioning of Customer's BDS service

(AT)

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Reserved For Future Use.

(MT)

(MT)

(MT) Moved text to Obsolete Services Section, page 141

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Order No.: - _____

Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

(MT) Material relocated to Page 145.40, Obsolete Services Section.

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

(MT) Material relocated to Page 145.41, Obsolete Services Section.

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Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

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(MT)

(MT) Material relocated to Page 145.42, Obsolete Services Section.

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Atlanta, Georgia 30328

LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

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SECTION 7 - Miscellaneous Service Offerings

(MT)

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Atlanta, Georgia 30328

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

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(MT)

(MT)

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

SECTION 7 - Miscellaneous Service Offerings

(RT)

(MT)

(MT)

(MT) Material moved to Page 145.46, Obsolete Services Section.

(RT)

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6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

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(MT)

(MT)

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Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
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7.16 Reserved

(MT/AT)

(MT) Material relocated to Page 145.11 (Obsolete Services)

(MT)

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

SECTION 7 - Miscellaneous Service Offerings

7.17 Reserved

(C)

(C)

SECTION 7 - Miscellaneous Service Offerings

7.18 24 Month Service Agreement⁺⁺⁺

(RT)

A. Description

Under this promotion, new and existing Residential Customers in Cox's Oklahoma Service Area, who agree to a 24 Month Service Agreement and meet the eligibility criteria set forth below, will receive a price lock guarantee for the twenty-four month term of the agreement.

B. Eligibility

To be eligible, Customer must be a new or existing Residential Customer of Cox or its affiliate in good standing (no outstanding balance over 30 days) and subscribe to a 24-month term commitment ("Subscription Term") for at least one line of Residential flat rate service and select Cox as the provider for local toll and long distance telephone service for this line.

C. Terms and Conditions

1. If during the Subscription Term (i) Customer disconnects any of the services described in B above, or (ii) Customer's Service is disconnected for non-payment, fraud or violation of applicable tariffs or terms and conditions, Customer will be billed, and Customer shall pay, an early termination fee ("ETF") of \$240.00. The ETF will be reduced by \$10.00 for each full month of the Subscription Term that the Customer completes. For example, if Customer terminates CDT Service during month 18 of the Subscription Term, Customer shall pay Cox a \$70 ETF [\$240.00 minus \$170 (\$10.00 x 17 full months)]. If Services are suspended, restricted, or cancelled, charges will accrue through the date that Cox fully processes the suspension, restriction or cancellation. (CT)
2. Customer may cancel their Subscription Term and service under this promotion within 30 days of the installation date of all eligible services ("Cancel Date") without incurring an ETF. To do so, Customer must notify Cox by calling Cox's Customer Care Center no later than the Cancel Date. (CT)
3. Except as noted in 2 above, Customer must pay to Cox all outstanding charges for Services, including payment of any bills that remain due after the date of cancellation (including, any ETF). (CT)
4. Customer's 24-month term commitment will begin on the date all eligible services, as defined in B above, are installed. (CT)
5. At the end of Customer's Subscription Term, pricing for CDT Services will revert to the tariff pricing in effect at that time.
6. Except as otherwise prohibited by law, the Customer agrees to arbitrate any dispute. Notwithstanding the arbitration agreement, the Customer may bring appropriate claims to the small claims court, if the claims fall within the small claims court's jurisdiction, or before the Federal Communications Commission or a state public utilities commission.
7. This offer may not be combined with any other discount offer under this tariff.

⁺⁺⁺ Customers under agreements entered into prior to April 1, 2016 will be grandfathered.

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Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

SECTION 7 - Miscellaneous Service Offerings

7.19 Reserved

(RT/CT)

(RT)

SECTION 7 - Miscellaneous Service Offerings

7.20 Emergency Locator Service

(C)

1. General

At the request of the Customer and upon the approval of the Company and at those prices set forth in the chart below, the Company will offer to the Customer certain Automatic Location Identification ("ALI") and/or Private Switch/Automatic Location Identification ("PS/ALI") services as an enhancement to its other 911 local service offerings. PS/ALI service provides E911 service features for stations that operate behind private switches, e.g., PBXs. Specifically, the PS/ALI service provides an automatic display at the Public Safety Answering Point (hereafter "PSAP") of the caller's telephone number and the address/location of the telephone. A Customer's PBX must be capable of providing the telephone number to the 911 system to identify the specific extension originating a 911 call. The Company's PS/ALI service provides a PBX 911 manager for "public safety/address location point" database management and the Customer is required to update databases using a web-based interface.

All telephone numbers that a customer desires to be included in the Company's PS/ALI service must be owned by the Company. Telephone numbers that are provided by a service provider other than the Company are not eligible for inclusion in this service.

2. Eligibility Requirements

A Customer who desires to receive service shall satisfy the following obligations to Company:

1. Customer will complete a customer profile ordering form (i) designating a single point of contact for all operational issues, (ii) supplying the necessary telephone number range(s) and PSAP, if multiple locations apply. Customer and Company shall validate telephone number ranges provided through any LEC dial tone provider(s) other than Company.
2. Company will have up to thirty (30) business days to attempt to load the initial customer data after the receipt of acceptable data files from the customer. Should the initial load attempt fail due to the losing company's business practices, it shall be the customer's responsibility to negotiate with the losing company to release the numbers that are being transferred to Cox.
3. Company will attempt to load additional numbers submitted on subsequent Load Forms within seven (7) business days following the receipt of a valid TNs but full assurance of meeting a seven (7) day timeline is guaranteed.

(C)

SECTION 7 - Miscellaneous Service Offerings

7.20 Emergency Locator Service (Cont'd)

2. Eligibility Requirements (cont'd)

4. Customer is responsible for working with Company and any other LEC dial tone provider(s) to set up any required National Emergency Numbering Association identification codes (hereafter referred to as "NENA ID") for Customer's PS/ALI records.
5. Customer is responsible for obtaining authorization from any LEC dial tone provider other than Company to insert and modify ALI records for the specified telephone number ranges in any regional E911 databases using the separate NENA ID assigned for PS/ALI records.
6. Customer shall provide Company with a signed and properly authorized copy of a Letter of Agency (LOA) in favor of Company in the form requested by Company.
7. In addition to any other fees charged by Company, Customer is responsible for any costs of any tasks related to setting up data exchange and obtaining user IDs and passwords for regional E911 databases. Customer must obtain any approval needed for Company to submit PBX records on its behalf to regional E911- database provider(s), including any approval that may be required by any government agency.
8. In the event some of the automatic location identification records needed by Company to provision PS/ALI services are not "owned" by the Company, Customer shall obtain and provide to Company prior written consent from the E911 service provider to allow Company to use same without charge.
9. If Customer is porting to Company a block of telephone numbers from another telephone company, Customer is responsible for working with the transferee LEC to port the main billing telephone number and all associated telephone numbers via the NENA standard unlock and migrate function codes through normal Service Order Input ("SOI") processing.
10. If Customer discontinues dial tone services with Company or another provider, the use of PS/ALI services by Customer will be discontinued for the corresponding block of telephone numbers.

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(C)

SECTION 7 - Miscellaneous Service Offerings

7.20 Emergency Locator Service (Cont'd)

(C)

2. Eligibility Requirements (cont'd)

11. Customer must have a personal computer workstation with the following requirements in order to interface with Company and receive PS/ALI service from the Company and Customer shall meet these requirements at every point in time:
 - Microsoft Windows 95, Windows 98, or Windows NT 4.0 Windows XP, Windows 7 and Vista (or most current version)
 - Internet access
 - Microsoft Internet Explorer, Version 5.01, Service pack 1 or higher
 - Currently Apple/MAC browsers are not supported
12. Company shall bill Customer for PS/ALI services in its normal billing interval and Customer shall pay same as indicated on the invoice.
13. By means of a direct telephone conversation (no email or voice mail messages will be provided), a representative of Company will provide the Customer with a user ID, as password, and a secure key code token for Customer's use in meeting its responsibilities hereunder. Customer will provide Company with a spreadsheet containing the telephone numbers, names, and site-specific PBX information for initially loading the records into the PS/ALI database. A PS/ALI Initial Load File ("ILF") form will be provided to the Customer to provide Company with the required ILF fields and format information for the initial build of telephone number records into Company's system. Company will validate that the numbers submitted by the customer are owned by the Company but is not otherwise required to manipulate and/or change any of the data provided in the ILF on behalf of Customer and may rely upon the accuracy of same; instead, Customer is responsible for submitting the correct field and formatting information via the ILF form. The Customer may submit the first ILF data form to the Company without additional charge. Customer will incur additional charges for any subsequent ILFs required.
14. Company will attempt to correct only MSAG errors, that is, "701" errors (house number out of range in MSAG) and "709" errors (street not found in MSAG). MSAG related errors that Company is unable to correct will be forwarded to Customer for correction. All other error types detected either by validation against Company databases or against other host ALI databases, will also be returned to Customer for correction. This includes errors that occur during the Initial Load File build and errors occurring after the initial load. Error records will be returned 'as is' to Customer.

(C)

SECTION 7 - Miscellaneous Service Offerings

7.20 Emergency Locator Service (Cont'd)

2. Eligibility Requirements (cont'd)

15. Customer will migrate and update DID numbers and all other telephone numbers associated with this service through the PS/ALI Manager after the ILF. The web-based system permits Customer to maintain station level ALI identification records in the form of "move", "add," "change" or "delete" to pre-authorized Customer records identified by telephone number range on the PS/ALI Customer Profile Order Form.
16. After validation and processing through the PS/ALI database system, Company will route updated telephone number records to the appropriate "E911 database" provider based upon the NPA/NXX on each record. Records processed by the Company will be transmitted to the appropriate E911 database provider(s) throughout the country.
17. Telephone numbers that are transported outside of Company's defined operational jurisdictions, either on a temporary or permanent basis, may not be routed to the proper PSAP and customer will assume any and all risk associated with this condition.
18. The PS/ALI Manager's web-based interface offers a range of online reports to facilitate PBX management, allowing data to be sorted by address and telephone number range, and Customer is expected to use same and to be totally responsible for the accuracy of any information provided.
19. For day-to-day management processing matters, Customer should contact its designated Company data analyst. Company analysts provide routine support services Monday through Friday during normal business hours (8:00 a.m. – 5:00 p.m. Mountain Time), excluding Company-observed holidays.
20. Company will provide training to Customer at a mutually agreed-upon date and time. This training will include training on the use of the web-based services. Company will provide one training class, for a maximum of two (2) hours, via a telephone conference call to a maximum of two (2) attendees. Company will provide a maximum of two (2) copies of training course materials to attendees of the training conference call described herein.

(C)

(C)

SECTION 7 - Miscellaneous Service Offerings

7.20 Emergency Locator Service (Cont'd)

(C)

2. Eligibility Requirements (cont'd)

21. If Customer decides to discontinue dial tone service with Company or any other LEC providing services to the Customer, then Customer shall immediately notify the assigned Company data analyst in writing that a designated telephone number range will discontinue dial tone services stating the identification of the LECs including Company associated with those numbers. Such notification must be received by Company forty five (45) days in advance. It is the Customer's responsibility to communicate with Company and any other affected LECs regarding the discontinuation and within twenty (20) days of providing the notice set forth above, Customer must either delete all records through the normal SOI update process or instruct Company to unlock all such records. After all records are deleted or unlocked, Company may deny Customer account access. After thirty (30) days, the account access will be denied regardless of option chosen.
22. For Customer requests that are beyond the scope of the deliverables outlined in this tariff, Customer may submit a change request ("Change Request") form to Company and Company at its option may accept the requested change and/or propose additional charges to Customer for same.
23. Any and all PS/ALI system problems that Customer experiences shall be immediately reported to Company without delay. Notwithstanding the foregoing, any Internet Explorer problems experienced by Customer while using PS/ALI should be reported to the browser manufacturer.
24. As a condition to Company's obligation to initiate and continue PS/ALI services to Customer, Customer is obligated to deliver to Company and to continue in full force and effect the following:
 - a. a completed order form as required by the Company,
 - b. its authorization for NENA IDs and permission for insertion into ALI databases,
 - c. identification of Customer's PS/ALI program manager,
 - d. a completed and accurate ILF form,
 - e. a signed authorized executed letter of agency as described above,
 - f. a designated point of contact,
 - g. evidence sufficient to Company that the Customer has obtained authorization from any and all LEC dial tone providers to insert and modify ALI records for the specified telephone number ranges,
 - h. and complete and accurate information about its PBX equipment sufficient to establish that the equipment has the capability to forward ANI information to the selective router in accordance with LEC and local requirements.

(C)

SECTION 7 - Miscellaneous Service Offerings

7.20 Emergency Locator Service (Cont'd)

2. Eligibility Requirements (cont'd)

25. Company may request from time to time additional information from Customer and Customer shall promptly and within any time period stated respond to any such request.
26. At any time and from time to time, Company may assign or delegate some or all of its rights and responsibilities hereunder to any qualified provider of PS/ALI services or support and Customer agrees to cooperate fully with any agent, assignee or delegate of Company in furtherance of Company's provision of PS/ALI services.

3 Rates and Charges

The monthly recurring and nonrecurring charges assessed by the Company are as follows:

Monthly Recurring Charges	
One-to-One Recurring Charge, per Number	\$0.15
Many-to-One Recurring Charge, per Occurrence	\$5.00
Nonrecurring Charges	
Initial Load File Installation (more than 25 lines or telephone numbers	\$1,500.00
Initial Load File Installation Charge (less than 25 lines or telephone numbers	\$400.00

One-to-One Recurring Charge per Number – Customer elects to have every station number registered in the ALI database

Many-to-One Recurring Charge per Occurrence – Customer elects to associate multiple station numbers with a single number that will be registered in the ALI database

(C)

(C)

SECTION 7 - Miscellaneous Service Offerings

(MT)

(MT)

(MT) Material moved to Page 145.48, Obsolete Services Section.

SECTION 7 - Miscellaneous Service Offerings

7.22 Foreign Exchange Service

(AT)

1. General

Foreign Exchange Service (FX) provides dial tone service in an exchange different from which the Customer would normally be served. The service is available to Residential and Business Customers and is provided as a voice grade service.

2 Regulations

1. FX is available only between exchanges where all facilities and service points are located in the same LATA.
2. FX may not be used as a means to bypass charges for intraLATA or interLATA toll services.

3. Directory Listings

3. One directory listing will be provided for FX in the exchange where the Customer's dial tone is obtained.
4. Additional listings will be provided at regular rates and charges.
5. Listings in other directories will be provided at the regular rate for foreign listings.

4. Rates

Pricing will be based on a case by case basis. It will be non-discriminatory and offered to all similarly situated Customers.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

(MT)

8.1 Residential Bundled Services Package

1. General

The Bundled Services Package offers certain discounted or free services for eligible Residential Customers who subscribe to following services provided by Cox or a Cox-Affiliated Company: local and long distance telephone service, cable TV, and high speed internet access.

2. Regulations

Customers that subscribe to the specific services detailed below will be eligible to receive certain discounted or free services as defined in Section 3, following. The Customer must subscribe to the following services:

- a residential telephone access line with any Custom Calling Feature Package, (i.e., Active Lifestyle, Control Plus, and/or Solutions Package)
- intrastate and interstate long distance service,
- Cox-Affiliated Company's cable television service, and
- Cox-Affiliated Company's high-speed internet access service.

Eligibility requires no term commitments to receive the discounts and/or free services offered under the Bundled Services Package, however, the Customer must continue the subscription to the services listed above and maintain the account in good standing.

3. Rates, Charges and Discounts

All telephony services offered under this package will be billed at the standard tariffed rate, except for the discounts detailed below. Once eligibility is established, the Customer will be entitled to service discounts every month the Customer maintains the level of service defined above. The telephone discount offer is one-hundred (100) free minutes of intrastate and/or interstate long distance service or the Customer may elect discounts related to the other services provided by the Cox-Affiliated Company. Additionally, the Line Connection Charge associated with the first line will be waived for the initial establishment of service for Customers that subscribe to the Bundled Services Package.

Additionally, Customers, who select the 100 Free Minute option, will be automatically enrolled in Cox's U.S. Savings Plan. The \$3.95 monthly recurring charge will be waived and the Customer will be assessed the reduced rate of 7 cents per minute for intrastate and interstate long distance after the initial 100-minute period.

= Failure to pay for the Bundled Package will result in cancellation of the Package and will cause regulated services to be billed at regular tariffed rates. Regulated services will not be disconnected for the non-payment of non-regulated services.

(MT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.11. Preferred Package

(CT)

General

Where facilities exist and operating conditions permit, the CDT Preferred Package will be offered to Residential Customers via the cox.com website. The CDT Preferred Package is a bundled package, which includes a local access line, the Solutions Feature Package, Simple Five Calling Plan and Voice Mail. As an eligibility requirement, the Customer must select Cox long distance for both PIC and LPIC elections.

Terms and Conditions

The CDT Preferred Package's Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service. This plan is available on a per line basis and can be provisioned on multiple lines on the account. The Monthly Recurring Charge for the package will apply on a per line basis.

Rates and Charges[♦]

Monthly Recurring Charges CDT Preferred Package	\$29.99
--	---------

[♦] Non-Recurring Charges will apply for activation of CDT Essential as specified in Section 3.1.2.2(a) of the tariff.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service

(CT)

8.2.1 FEATURE PACKAGES

Active Lifestyle Package: Provides a residential Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 8, Busy Line Redial.

Control Plus Package: Provides a residential Customer with the following features: Call Waiting ID, Call Return, Priority Ringing, and Long Distance Alert.

Essential Feature Pak: Provides a Residential Customer with the following features: Call Waiting, Caller ID, Call Waiting ID and Busy Line Redial. This feature package requires specialized Customer Premises Equipment.

Premier Feature Pak: Provides a Residential Customer with the following features: Busy Line Redial, Caller ID, Call Waiting, Call Waiting ID, Call Forwarding, Call Forwarding Busy, Call Forward No Answer, Call Return, Priority Ringing, Selective Call Forwarding, Selective Call Acceptance, Selective Call Rejection and Three Way Calling. This feature package requires specialized Customer Premises Equipment.

Cord-Cutter Service (Limited Basic Service)

Cox additionally offers existing Residential Customers, who request service disconnection citing their use of wireless telephone service only, a Measured Rate service. The Cord-Cutter Service includes a basic line with 30 minutes of local calling for \$9.99¹⁵ per month. Additional local minutes over the 30 minute allowance will be charged at \$0.50 per minute and will be capped at \$25.00 per month, which includes the \$9.99 per month line charge. The following restrictions apply to this offer: (1) Available only on the Primary Line; (2) Customer must select Cox for PIC and LPIC; (3) Customers may not subscribe to domestic or international calling plans other than the default plan; (4) Customers may select one ala carte feature at the current tariffed rate, except Call Return and Busy-Line Redial. No feature packages are available for subscription with the Cord-Cutter offer; (5) The service does not qualify for bundle discounts; and (6) the offer is not available to Customers receiving a discounted service.

¹⁵ The \$9.99 MRC for Cord-Cutter Service effective January 8, 2015 applies only to Customers within the Oklahoma City Service Area. Customers within the Tulsa Service Area will continue to be charged \$8.50 MRC until the new \$9.99 MRC becomes effective on March 3, 2015.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

(CT)

8.2.2 Local Line Rates and Charges

Residential Custom Calling Features	MRC	Per- Use¹⁶	NRC
Anonymous Call Rejection	0.99		N/C
Busy Line Redial		0.50	
Call Forwarding (CFD)	7.50		N/C
Call Forwarding Remote Access	1.00		N/C
Call Number Block (per call block)	Free		N/C
Call Number Block (per line block)	Free		N/C
Call Return	5.00	2.00	
Call Waiting	6.50		N/C
Call Waiting ID (CWID)	11.00		N/C
Caller ID	8.50		N/C
Selective Call Rejection	4.00		N/C
Three-Way Calling	5.00	2.00	N/C
Call Forward with CWID Package	4.00		N/C

¹⁶ Except for Call Trace (no cap), Per Use charges will not exceed \$6.00 per billing period.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Cox Digital Telephone Packages

1. CDT Essential Package

General

Where facilities exist and operating conditions permit, the CDT Essential Package will be offered to Residential Customers. The CDT Essential Package is a bundled package, which includes a local access line with Busy Line Redial, Call Waiting, Call Waiting ID and Caller ID custom calling service. As an eligibility condition of the package, the Customer must select Cox Long Distance for both PIC and LPIC elections. If the Customer requests Toll Restriction, the Primary Interexchange Carrier (PIC) and IntraLATA Interexchange Carrier (LPIC) will be removed from the Customer's record. Charges and terms associated with Toll Restriction are as set forth in Section 7.1 of this tariff.

Terms and Conditions

The CDT Essential Package's Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service. This plan is available on a per line basis and can be provisioned on multiple lines on the account. The Monthly Recurring Charge for the package will apply on a per line basis.

Rates and Charges

Monthly Recurring Charges		
CDT Essential Package	\$25.00	(CR)
<u>Effective Date:</u>	Oklahoma City Area – December 3, 2020	(AT)
	Tulsa Area – February 4, 2021****	(AT)

Non-Recurring Charges will apply for activation of CDT Essential as specified in Section 3.1.2.2(a) of the tariff.

**** The rate for Tulsa Area Customer will remain \$24.99 until February 4, 2021.

Issued: November 23, 2020
Cause No.

Effective: December 3, 2020
Order No.: None - Streamline

Issued by: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

(AT)
(AT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service

(MT)

3.1.2.1(b) FEATURE PACKAGES

Solution Package: Provides the business Customer with the following features: Call Forwarding, Call Waiting, Speed Calling - 8, Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forwarding - Busy, Call Forwarding - No Answer, Call Forwarding of Call Waiting, Caller ID, Priority Ringing, Long Distance Alert, and Call Waiting ID. This feature package requires specialized Customer Premises Equipment.

Business Value Package: Provides a business Customer with the following features: Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial and Call Transfer.

Business ID Package: Provides a business Customer with the following features: Call Waiting ID, Call Forwarding, 3 Way Calling, Call Waiting, Speed Calling 30, Busy Line Redial and Call Transfer. This feature requires specialized Customer Premises Equipment.

(MT)

(MT) Material relocated from Page 60.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

3.1.2.2 Local Line Rates and Charges, cont'd.

(b.2) Monthly Recurring Charges^{Ψ18}

	<u>M-T-M</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
Cox Connect Business Flat Rate Service Per Line**	\$42.85	\$41.06	\$40.34	\$39.62	\$38.91	\$38.19
Cox Connect Home Office Flat Rate Service Per Line**	\$36.85	\$35.06	\$34.34	\$33.62	\$32.91	\$32.19
Cox Connect Measured Rate Per Line**	\$24.93	\$24.93	\$24.93	\$24.93	\$24.93	\$24.93
Rate / Minute**	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10

Cox Connect ISDN-BRI (per line)^Ψ \$85 (all terms)

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(MT) Material relocated from Page 62.1.

^Ψ ISDN-BRI service is available to Business Customers where facilities exist and operating conditions permit. ICB pricing may apply for station quantities: (1) greater than 25; or (2) greater than ten (10) with service agreements of 60 months or longer.

¹⁸ Discount pricing may apply for term and volume or in response to a bona-fide competitive offer.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

(RT)

(RT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

(MT)

3.1.3 Cox Connect Trunk(s)♦

Cox Connect Trunk(s) provide Business Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Cox Connect Trunk(s) can be provisioned as analog and will be provided in the following manner:

1. Cox Connect-Basic

Cox Connect-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

(a) One-Way Outbound

Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

(b) One-Way Inbound or Two-Way

Provides the Customer with a single analog connection which can carry one-way inbound or two-way traffic.

Features: The following standard features are available:

	<u>NRC</u>	<u>Monthly</u>
Station/Line Hunting (per line)	\$10.00	\$1.25
Hunt Group Change Charge	\$25.00	N/A

(c) Cox Connect-Basic Rates and Charges:

A Cox Connect-Basic Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.1.(c).1 and 3.1.3.1.(c).2 respectively.

(MT)

(MT) Material relocated from Page 63.

♦ Non-recurring charges will be waived in Competitive Situations for any offering of Cox Connect Trunk(s).

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

3.1.3.1 Cox Connect, cont'd.

(c) Cox Connect-Basic Rates and Charges, cont'd.

1. Non-Recurring Charges

Connection Charges (per trunk)[^]

MTM	1YR	2YR	3YR-5YR
\$82.75	\$65.50	\$35.25	\$0.00

Account Changes (Moves, Changes, Additions) (per change) \$30.00

Account Changes (Per Billing Record Change) \$15.00

PIC-2 Change
Per line - initial set-up N/A
After initial set-up* \$5.00

Restoral Charge¹⁹ (per trunk) \$30.00

* Waive PIC Change charge if Cox Long Distance is selected.

(MT) Material relocated from Page 64.

[^] Initial Connection charges for business service will be waived in Competitive Situations.

¹⁹ Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

3.1.3.1 Cox Connect, cont'd.

(c) Cox Connect-Basic Rates and Charges, cont'd.

1. Non-Recurring Charges, cont'd.

Suspension of Service (per trunk)	\$25.00
--------------------------------------	---------

2. Monthly Recurring Charges

	Month to <u>Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
Cox Connect [♦] (per trunk Basic Trk Equivalent	\$35.85	\$34.06	\$33.34	\$32.62	\$31.91	\$31.19

(MT)

(MT)

(MT) Material relocated from Page 65.

♦ Discount pricing for Business Trunks may apply for term and volume or in response to a bona-fide competitive offer.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

3.1.3 Cox Connect, cont'd.

2. Direct Inward Dialing (DID)

Provides the Business Customer with Direct Inward Dialing over a single analog connection which can carry one-way, inbound traffic.

A Customer who orders DID will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.(a) and 3.1.3.2.(b).

(MT)

(MT)

(MT) Material relocated from Page 66.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

3.1.3 Cox Connect, cont'd.

2. Direct Inward Dialing (DID), cont'd.

(a) Non-Recurring Charges

DID Line Termination (Per Trunk)		\$0.00		
Per 20 number group				
MTM	1YR	2YR	3YR-5YR	
\$65.00	\$45.00	\$25.00	\$0.00	
Per 100 number group				
MTM	1YR	2YR	3YR-5YR	
\$80.00	\$55.00	\$35.00	\$0.00	

Non-Recurring charges may be waived in a Competitive Situation.

(MT)

(MT)

(MT) Material relocated from Page 67.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

3.1.3.2 Cox Connect - Direct Inward Dialing (DID), cont'd.

(b) Monthly Recurring Charges

	Month to <u>Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
DID Line Termination ²⁰	\$23.50	\$22.33	\$21.86	\$21.34	\$20.92	\$19.90
DID 20 [♦] Number Group	\$10.00	\$9.50	\$9.30	\$9.10	\$8.90	\$8.70
DID 100 [♦] Number Group	\$27.00	\$25.75	\$24.50	\$22.75	\$21.50	\$20.25

(MT)

(MT)

(MT) Material relocated from Page 68.

²⁰ DID Line Termination charges only apply to Cox Connect Trunks.

[♦] For relocation of service outside the Customer's current rate center, one (1) RCF charge will apply per block of DID numbers. Discount pricing for DID Blocks may apply for term and volume or in response to a bona-fide competitive offer. Pricing will be reduced when bundled with Cox-affiliate's unregulated services.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.12 Local Exchange Service, cont'd.

(MT)

3. Cox Connect, cont'd.

(a) Flexcom Service

Flexcom Service (Digital Interface) provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System.

Flexcom Service can be used to carry one-way outbound traffic, one-way inbound, two-way traffic, Direct Inward Dialing, or a combination thereof.

One-Way Outbound

Provides the Customer with individual channels which are restricted to carry outbound traffic only.

One-Way Inbound

Provides the Customer with individual channels which are used to carry one-way inbound traffic only. One common telephone number will be provided per trunk group.

Two-Way

Provides the Customer with individual channels that are fully integrated two-way DID trunks. One common telephone number will be provided per trunk group.

(d) Application of rates: Pricing will be based on a case by case basis. It will be non-discriminatory and offered to all similarly situated Customers.

(MT)

(MT) Material relocated from Page 70.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

1. GENERAL

Cox, d.b.a. Cox Business Services, offers centrex service to its commercial End Users. The offering provides Customers a choice among three feature packages; Basic Centrex, Attendant Centrex, and Call Center Centrex. Additionally, the offering allows Customers the flexibility to augment their feature packages through the use of A-la-Carte feature additions.

Cox Connect Centrex is an integrated business network consisting of station equipment (CPE) located at the Customer's premises and the Company's Nortel DMS-500 digital switch located in the central office. It is the DMS-500 that provides the enhanced capabilities that affords the Customer both flexibility and economy.

2. APPLICATION

Cox Centrex's flexible design offers services to all sizes of organizations from small businesses using only a few lines to the most complex system with up to 100,000 lines. Cox Centrex's flexibility also provides convenient installation; as new features are developed, they can be added to the existing switch without it being taken out of service.

This service can be used for all sizes of business:

- Multiple offices that want abbreviated dialing
- Customer Service Groups
- Call Center Operations
- Technical Support or Help Desks
- Offices that want direct dialing without going through an attendant
- Businesses that want PBX functionality and wish to conserve capital.

(MT)

(M) Material formerly located on page 71.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

2. APPLICATION (cont'd)

Meridian Business Sets and single line sets are connected directly to the DMS-500. There is no connecting point on the Customer premises with a limited number of trunks running back to the DMS-500 as with a PBX environment; therefore, every Centrex terminal must be connected to a line card in the DMS-500.

3. CUSTOMER PROFILE

Cox Connect Centrex Service is well suited for virtually any commercial Customer, as product applications in the marketplace are very diverse.

- Current Cox Business Services Customer
- U.S. based operations
- Product applications such as those listed in the previous section
- Tailored call coverage area
- Have existing local service and want to port the number to Cox Business Services
- Customers who want PBX functionality without managing it.

(MT)

*

(M) Material formerly located on page 71.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES

A. BASIC CENTREX PACKAGE

The Basic Centrex package is the core feature package in Cox's Centrex service offering. The basic feature package contains the most requested centrex features and allows full functionality of the telephone network.

Basic Centrex Features

Abbreviated Dialing	Caller ID
Audio Interlude	Direct Inward Dialing
Auto Dial	Direct Outward Dialing
Call Forwarding All Calls	Distinctive Ring
Call Forwarding Busy	Group Intercom
Call Forwarding Don't Answer	Last Number Redial
Call Hold	Make Set Busy
Call Transfer	Message Waiting
Call Park	Speed Calling
Call Waiting	Three Way Calling

Abbreviated Dialing

Abbreviated dialing is a feature of Cox Centrex that allows each member in a Customer group to dial another member in the same Customer group without having to dial the 7 or 10 digit telephone number. For Customers under 25 lines, this feature can be delivered with Group Intercom at no charge, or through NCOS setup at \$2 a month extra. For Customers over 25 lines, this feature can be delivered through NCOS setup.

Audio Interlude (AUDIO)

Where facilities exist and operating conditions permit, this system feature provides the ability for a Customer group to have music, announcement, ringing, or silence applied to a calling line while on hold or in a queue for certain Cox Centrex features.

This applies to calls coming in on a trunk or from a line.

(MT)

(M) Material formerly located on page 71.2.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

A. BASIC CENTREX PACKAGE (cont'd)

Auto Dial (AUD) ⁼

Business Set Automatic Dial is a station feature that allows a Business Set station user to call a frequently dialed number by pressing the assigned AUD key. The user is permitted to program and change the number in automatic dial.

Call Forwarding All Calls (CFU)

This station feature allows a station user to re-route incoming calls to another telephone number. This number can be within the Customer group, the local calling area, a foreign exchange, or the call can be forwarded to an attendant.

Call Forwarding Busy (CFB)

This station feature allows all incoming calls directed to a busy station to be forwarded to a designated station within a Customer group or to an attendant.

Call Forwarding Don't Answer (CFD)

This station feature automatically routes an incoming call to another designated station or to the attendant (within the Customer group), if a called station does not answer within a specified time.

Call Hold (CHD)

This station feature is an optional feature that is available to single line sets only. Business Set users use the built-in Hold key.

Call Park (PRK)

The Call Park station feature allows a station to park one call against its own DN. The parked call can be retrieved from any station within the Customer group. Once a call is parked against a DN, the user is free to make or receive calls on that DN.

(MT)

*

⁼ use of this feature requires a digital telephone.

(^M) Material formerly located on page 71.3.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

A. BASIC CENTREX PACKAGE (cont'd)

Call Pickup (CPU)

Call Pickup allows a station to answer incoming calls to another station within a pre-set pickup group by dialing a feature activation code or pressing a CPU key.

Call Transfer and Three Way Calling (CXR & 3WC)

The station features Call Transfer and Three Way Calling both allow a station to include a third party in a call and then optionally transfer the call to the third party; the party also has the ability to talk privately with the destination before transferring the call, this capability is called Consultation Hold.

Call Waiting (CWT)

Call Waiting allows a station user, already talking on the phone, to be informed by a tone when another call is waiting to reach the station. Normally, the incoming caller hears audible ringing while the called station user hears the call waiting tone. A second burst of call waiting tone is applied after 10 seconds.

Caller ID⁼

Caller ID is really the Calling Name Display feature associated with a Business Set. This station feature allows name to be displayed for incoming or outgoing calls on a Business Set with display. Parties originating calls are able to see the name of the party they have dialed. Parties receiving calls are able to see the name of the party who is calling.

(MT)

⁼use of this feature requires a digital phone.

(^M) Material formerly located on page 71.4.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

A. BASIC CENTREX PACKAGE (cont'd)

Direct Inward Dialing (DID)

This allows for each user of Cox Centrex to have their own individual phone number so that each user can accept calls directly from outside the Customer group without having to go through an attendant.

Direct Outward Dialing (DOD)

This allows for each user of Cox Centrex to access the PSTN network without an attendant. The user usually dials 9 then the phone number as usual. The actual number that the user dials is programmable and can be any number between 1-9.

Distinctive Ringing (DRING)

Distinctive Ringing is a *system feature* that gives a Cox Centrex subscriber the ability to determine the origination of a call by the cadence or variation of the ringing on the terminating end.

Group Intercom (GIC)

This feature allows station-abbreviated dialing to other station members within the same GIC group. The number of members in the GIC group will determine the dialing scheme. For example, a group of 10 members will use #0 - #9 and a group of 100 members will use #00 - #99.

Last Number Redial (LNR) (LNRA)⁼

Last Number Redial (LNR) allows a station user to redial the last called number by pressing one or two keys rather than dialing the entire number again. Once LNR is assigned to a set, activation is achieved by pressing the pound key (#). On a Business Set, LNR is assigned to each DN key that wants to activate the feature. The feature Last Number Redial from Set (LNRA)⁼ allows Last Number Redial to be assigned to a set. It allows a user to access any free DN on the set and, by activating the feature, have the last number dialed from the set automatically redialed. LNRA must be assigned to Key 1 of the Business Set.

(MT)

*

⁼ use of this feature requires a digital phone.

(M) Material formerly located on page 71.5.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

A. BASIC CENTREX PACKAGE (cont'd)

Make Set Busy (MSB)

This station feature allows the user to make their station lines busy to incoming calls. When the Make Set Busy option is in effect, the station continues to have the option of making outgoing calls and activating other features.

Message Waiting (MWT)

The Business Set indicator can be a solid LCD indicator beside the MWT keys or the red lamp on the M5208, M5216, or M5316 Meridian Business Sets.

Speed Calling (SCS) (SCL)

Speed Call Short List allows a user to store up to 10 numbers so that they can be dialed automatically by using single digit codes (0 to 9). Speed Call Long List allows a user to store up to 30,50, or 70 numbers so that they can be dialed automatically by using single and double digit codes (0 to 9 and 10 to 70).

Three Way Calling (3WC)

See Call Transfer

(MT)

(M) Material formerly located on page 71.6.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

B. ATTENDANT CENTREX PACKAGE

The Attendant Centrex package provides the tools necessary for receptionists, secretaries, executive assistants, or small call center attendants to effectively manage multiple incoming lines to a single attendant station. The Attendant Centrex package includes all the features of the Basic Centrex Package plus the additional features listed below.

Busy Lamp Field/Direct Station Selection	Key Short Hunt
Directed Call Park	Multiple Appearance DN
Executive Busy Override	Series Completion
Intercom	Station Camp-On

The additional features that are included in Attendant Centrex are described in Section B, following.

Busy Lamp Field/Direct Station Selection (BLF) =

The station feature provides two capabilities for Meridian Business Sets (MBS). Busy Lamp Field allows MBS users to monitor station status of a Directory Number (DN) or set through the use of MBS lamp states.

Direct Station Selection provides direct dialing to a monitored DN or set by means of the BLF key.

Directed Call Park (DCPK)

The Directed Call Park station feature has the same basic concept of the Call Park feature except that it allows the station to park a call against any valid centrex station directory appearance in the system, from where it may later be retrieved from any station.

Executive Busy Override (EBO)

The Executive Busy Override station feature allows a station to gain access to a busy station by flashing the switchhook during busy tone and dialing a feature activation code on a Single Line Set, or pressing a key on the Business Set.

(MT)

*

= use of this feature requires a digital phone.

(M) Material formerly located on page 71.7.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

B. ATTENDANT CENTREX PACKAGE (cont'd)

Intercom (ICM) =

The Intercom station feature allows a Business Set user to directly call a pre-designated Business Set by pressing the ICM feature key.

Key Short Hunt (KSH) †

The station feature Business Set Key Short Hunt allows incoming calls to hunt up through a set of DN appearances on a Business Set in search of an idle DN upon which to terminate.

Multiple Appearance Directory Numbers (MADN)

A directory number (DN) that is assigned to more than one Business Set or Single Line Set is called a Multiple Appearance Directory Number or MADN. The telephones that are assigned this DN are a MADN group.

Series Completion (SCMP)

Series Completion is a line option station feature that redirects calls from a busy DN to another designated DN in the same office.

Single Line Queuing (SLQ)

This station feature provides a Centrex set the ability to have calls wait in queue.

Station Camp-On (MBSCAMP) †

This station feature enhances the call transfer capability of the Meridian Business Set (MBS) by allowing an MBS to transfer the call to a busy station. If the busy station does not answer the call within a certain time period, the call is recalled to the originating station. This capability is known as "camp-on".

(MT)

= use of this feature requires a digital phone.

(M) Material formerly located on page 71.8.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

C. CALL CENTER CENTREX PACKAGE

Call Center Centrex package provides business call center features or operator banks. **Along with all of the features of Basic Centrex and most of the features of Attendant Centrex***, this package has additional features that make call center employee's jobs easier.

* excludes Executive Busy Override (EBO) and Intercom (ICM)

The additional features that are included in Call Center Centrex are described below.

Malicious Call Hold (MCH)⁼

The Malicious Call Hold station feature allows a Business Set subscriber to hold a malicious call connection within the switching unit, enabling the call to be traced back to the originating party.

Multiline Hunting (MLH)

With this enhancement, when a DN in the multi-line hunt group is dialed, hunting starts at that DN and continues according to the hunt characteristics of that particular group.

Uniform Call Distribution (UCD)

The Uniform Call Distribution (UCD) feature allows for an even distribution of incoming calls to a DN answered by a group of Cox Centrex stations. This group of stations is called a UCD group.

(MT)

*

⁼ use of this feature requires a digital phone.

(M) Material formerly located on page 71.9.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

D. A-LA-CARTE FEATURES

The Company makes available the features listed below on an a-la-Carte basis. As an a-la-Carte example, a Customer purchases the Basic Centrex package, but would also like the Intercom feature added to all, or a portion, of the centrex stations without subscribing to the Attendant Centrex package. The Customer may purchase the Intercom feature as an a-la-carte enhancement of the Basic Centrex package. Additional features not listed below may be available on a case by case basis and offered at the Company's sole discretion.

Account Codes	Intercom^H
Authorization Codes	Malicious Call Hold^H
Automatic Call Distribution	Multiple Appearance DN^H
Automatic Line	Multiline Hunting^H
Call Center Mgmt Information Sys	Ring Again
Call Forward Remote Access	Series Completion^H
Direct Inward System Access	Single Line Queuing^H
Directory Number Hunt	Speed Calling^H
Directed Call Park^H	Station Message Detail Recording
Executive Busy Override^H	Station Camp-On^H
Executive Message Waiting	Uniform Call Distribution^H

Account Codes

This feature allows a user to enter a billing number into an SMDR for charge-back purposes. This Account Code (ACCT) may be from 2 to 14 digits in length. The length is the same for all stations in a Customer group.

The account code feature permits:

- A station user to enter a cost accounting or client billing number into an SMDR record.
- A station user to be prompted for an Account Code because of the called number and the station's attributes
- A station user to be prompted by the DMS-500 for an Account Code because of the Authorization Code of the called number
- A station user to enter a cost accounting or client billing number when an incoming call is answered.

(MT)

^H See preceding Section 4. B & C for feature description.

(^M) Material formerly located on page 71.10.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

D. A-LA-CARTE FEATURES (cont'd)

Authorization Codes

An authorization code (AUTH) is a specific set of digits assigned to and used by a station user. By assigning each employee an authorization code, the business can track who makes each call, particularly toll calls. The authorization code can be either voluntary or required to complete the call. An authorization code can range in length from 2 to 12 digits, with the length fixed for the Customer group. These codes are recorded on the Customer's SMDR report so they can be tracked.

Entering an Authorization Code:

- Identifies an authorized user in the Centrex network
- Records an Authorization Code in the MSDR for billing and analysis purposes
- Assigns a Network Class of Service (NCOS) designation to a person rather than to a station or incoming trunk group.

Automatic Call Distribution (ACD)

DMS Meridian Automatic Call Distribution is a system feature that enables operating companies to offer Customers complete ACD service. ACD efficiently handles large volumes of incoming calls by distributing them equally among a group of answering positions. This feature will be priced on an individual case basis and therefore is not included in the a la carte pricing.

Automatic Line (AUL)

Automatic Line (AUL) provides an automatic connection between a calling station that goes off-hook and a predetermined location. The calling station does not receive dial tone. The automatic connection is made to a stored

(MT)

(M) Material formerly located on page 71.11.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

D. A-LA-CARTE FEATURES (cont'd)

Call Center Management Information System (CCMIS)

CCMIS is designed for Customers whose call-center operations are served by a single DMS-500 or Meridian ACD server. CCMIS software provides agent and group performance-monitor screens, historical archiving and reports, load-management capabilities, and profile maintenance. This feature will be priced on an individual case basis and therefore is not included in the a la carte pricing.

Call Forward Remote Access (CFRA)

This allows a station to activate or deactivate CFU, CFI, or CFF from a line other than its own. The feature CFU, CFI, or CFF must already exist on the line being activated or deactivated; CFRA alone does not provide these features.

Direct Inward System Access (DISA)

Direct System Inward Access (DISA) is a *system feature* that enables selected outside callers the capability to dial from the switched network directly into the DMS-500, and gain access to the Centrex facilities without attendant assistance.

Callers dial a 7 or 10 digit software directory number or an inwats DISA number to access their Centrex. Automatic answer is provided to callers prompting either for an authorization code or presenting dial tone. Callers can then access Centrex facilities depending upon NCOS restrictions set against users' authorization codes or against their DISA numbers.

With the DISA feature, the Customer should also use the SMDR and Authorization Codes features. The DISA feature is accessible from Digitone (DTMF) sets only.

(MT)

(M) Material formerly located on page 71.12.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

D. A-LA-CARTE FEATURES (cont'd)

Directory Number Hunt (DNH)

There are two hunting options:

- **Sequential** – Each line in the Directory number Hunt (DNH) group has its own unique DN. The hunt group can be accessed by dialing the main number, Pilot DN, or by dialing the DN of one of the hunt group members. Hunting is sequential starting as the number dialed and ending at the last number in the hunt group.
- **Circular** – If option CIR (circular hunting) is assigned to the DNH group, all lines in the hunt group will be hunted regardless of the start point of hunting.

Executive Message Waiting (EMW) =

The Executive Message Waiting (EMW) feature allows users to receive message-waiting indication and see display information showing whom has left the Call Request message.

Message List Editing (MLE) is not a line option, but is provided as part of EMW. It allows users with display MBS sets to review and edit any or all of the queued messages.

Station Message Detail Recording (SMDR)

A major part of battling long-distance abuse is being aware of the volume and types of calls being placed from Centrex stations. Employees who know that records of toll calls will be made available to management are likely to be more careful in using long-distance facilities. SMDR is the call detail recording system within the DMS-500 intended to record call information for the Centrex end-user.

(MT)

= use of this feature requires a digital phone.

(M) Material formerly located on page 71.13.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

4. CENTREX PACKAGES (cont'd.)

D. A-LA-CARTE FEATURES (cont'd)

Station Message Detail Recording (SMDR) (CONT'D)

SMDR is provided directly to the end user, with no processing or sorting function performed by Cox Business Services. Our Centrex management software, C3C from Strata Group, records and sends the SMDR records to each our Customers automatically based on their preferred schedule. Making the process simply and easy so that our Customers do not have to put with the hassle of keeping up with it.

A variety of call details are recorded in SMDR, such as calling party, called digits, originating, and terminating types. The SMDR formats are unique to Meridian Digital Centrex and are not the same or in any way related to the call record formats used for creating AMA records or CDR records.

Data recorded on a per-call basis includes:

- Customer group identification
- Originating Party identification
- Terminating Party identification
- Date and start time of the call
- Call duration
- Digits dialed
- Expensive route warning tone identification
- Authorization code
- Account code
- Feature code identification, when applicable

The ultimate objective for the end user SMDR is to gain information about the use of the end Customer's telecommunications facilities. This information may be used to allocate costs within the end user organization, to monitor usage (and possible abuse) of the system by the station users, or to plan ongoing telecommunications requirements.

Ring Again (RAG)

This feature allows a station user encountering a busy DN to be notified when the busy station becomes idle, and the system automatically re-dials that same number.

(MT)

(M) Material formerly located on page 71.14.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

5. REGULATIONS

- A.** Cox Centrex is furnished subject to the availability of network facilities and features from central office switching equipment located in the Company's central office. The service allows for normal station activity including incidental additions and deletions.
- B.** Each system established must consist of a minimum of five (5) main station lines. Main station lines connect the Customer's Premises Equipment (CPE) and the Company's central office switching equipment.
- C.** Directory listings will be provided in accordance with the regulations set forth in the Directory Listing section of this tariff.
- D.** Cox Centrex lines will be equipped with the standard features as specified in the Basic Centrex Package, Section 4.A., above. Current Customers of FITS I & II Centrex packages will become obsolete effective January 10, 2001. Obsolete systems may add stations and new locations with FITS feature packages until the term of the Customer's contract has expired. At such time, the Customer must convert the FITS Centrex package to the minimum centrex service offering, the Basic Centrex Package or discontinue the Company's service.
- E.** Temporary suspension of service is not applicable with this service.
- F.** When multiple features are activated on the same line, certain features may take precedence over others. System limitations will be disclosed to the Customer.
- G.** Rerouting of calls that cannot be completed to the number originally dialed will be offered a standard intercept message (Number Referral Service). The standard central office recorded announcement equipment will intercept incoming calls to unassigned station numbers. The announcement provided states that the number called is not a working number and advises the caller of the main directory number for the centrex group.

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(M) Material formerly located on page 71.15.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

5. REGULATIONS

- H.** End User Surcharges as specified in the Company's FCC No. 4, Sections 5.1, 5.2, and 8.9 and FCC No. 5, Sections 4.2 and 4.4 apply as appropriate. Application of End User Surcharges for centrex lines used by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Station lines terminated in dormitory housing for administrative or business use will be considered business service.

For Centrex service, an additive equivalent to the Interstate Business or Residential (where appropriate) End User Common Line Charge will apply on a PBX trunk equivalency basis according to the following table:

Total Unrestricted Lines	PBX Trunk Equivalency
Up to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 100	15
Each Additional 15 lines	+1

(MT)

*

(M) Material formerly located on page 71.16.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

5. REGULATIONS (cont'd)

- I.** Centrex rates and charges apply for a fixed period of time from 12 months to 60 months (service period plan) and are guaranteed against Company initiated change for the duration of the plan. ICB pricing arrangements may apply for centrex service periods greater than 60 months or for centrex stations in quantities greater than 24.

Upon the expiration of the original service period plan a Customer must select a new service period plan or the rates applicable will be those offered under the 12 month service period plan.

- J.** Provisioning of the Customer Premises Equipment (CPE) and software for use with Automatic Call Distribution (ACD) is the responsibility of the Customer. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD service render any facilities provided by the Customer obsolete, or requires modification of such equipment.

- K.** Calling Name and/or Number Service Interaction.
The calling name and/or number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller data. If a Customer with Call Waiting and Caller ID, and is on an existing call, the second incoming call will not be displayed. The second incoming call will receive a call waiting tone.

- L.** Termination charges will apply for centrex service if discontinued or transferred to another address before the expiration of the initial contract period. Additionally, termination charges will apply when a centrex system is reduced to the extent that the station capacity (lines) falls into the next lower range of the contract schedule.

(MT)

*

(M) Material formerly located on page 71.17.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

(MT)

6. RATES AND CHARGES

A. Flat Rate Pricing

The three packages available in the Centrex offering are priced below. One-time charges apply for each package per line or station. Customers must purchase a minimum of 5 centrex lines.

Basic Centrex	One Time Charges	Monthly Recurring Charges			
	Install per line	1 Year	2 Year	3 Year	5 Year
5-25 lines	\$10	\$25	\$25	\$23	\$21
26-100	\$10	\$23	\$23	\$21	\$20
101-500	\$10	\$21	\$21	\$20	\$19
501 +	\$10	\$19	\$19	\$18	\$17

Attendant Centrex	One Time Charges	Monthly Recurring Charges			
	Install per line	1 Year	2 Year	3 Year	5 Year
5-25 lines	\$10	\$40	\$36	\$33	\$30
26-100	\$10	\$36	\$34	\$31	\$28
101-500	\$10	\$34	\$31	\$28	\$27
501 +	\$10	\$30	\$29	\$27	\$25

Call Center Centrex	One Time Charges	Monthly Recurring Charges	
	Install per line	3 Year	5 Year
5-25 lines	\$10	\$33	\$30
26-100	\$10	\$31	\$28
101-500	\$10	\$28	\$27
501 +	\$10	\$27	\$25

A la Carte Features	Monthly Recurring Charges			
	1 Year	2 Year	3 Year	5 Year
5-25 lines	\$4	\$3	\$3	\$2
26-100	\$4	\$3	\$3	\$2
101-500	\$3	\$3	\$2	\$1
501 +	\$3	\$3	\$2	\$1

(MT)

(M) Material formerly located on page 71.18.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.2 COX CONNECT CENTREX

6. RATES AND CHARGES (cont'd)

B. Other Required Charges

One-Time Initial Customer Setup Charge	\$100	per Customer group
Miscellaneous Move/Add/Changes Charge	\$20	per change per station
Centrex Mgmt. Software Setup Charge	\$150	per Customer group
SMDR Record Retrieval Setup Charge	\$50	per Customer group
SMDR Record Retrieval Monthly Charge	\$50	MRC per Customer group
Meridian Business Set (MBS) surcharge	\$2	per month per MBS
Abbreviated Dialing*	\$2	monthly recurring
* Abbreviated dialing at no charge after 25 lines.		

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(MT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.3 Cox Office Solutions Flex, (COSF)

(MT)

1. GENERAL

The Cox Office Solutions Flex, COSF, offers business Customers a bundled package term plan of one, two, three and five year commitment. The package combines telephony services and the Cox-Affiliated Company's service for high-speed internet access. The services provided with this package are:

- a range of flat-rate business or Centrex access lines,
- a block of minutes (pooled among all the business access lines in the bundle) of interstate and intrastate long distance calls, and
- the Cox-Affiliated Company's high-speed internet access service.

2. Regulations

2. Business Access Lines

Business Customers that subscribe to COSF will receive a range of flat-rate business or Centrex access lines. Additional lines requested by the Customer will be billed at the regular subscription rates.

4. Shared Minutes of Long Distance

The Cox Office Solutions Flex (COSF) includes a block of shared minutes of interstate and intrastate long distance. The block of minutes is pooled among all lines. Any unused minutes remaining at the end of the billing period will not carry over to the next billing period. Interstate calls in excess of the pooled block will be billed at six (6) cents per minute per the Company's FFC Domestic tariff. Intrastate calls will be billed at six (6) cents per minute per the Company's Local and Intrastate tariffs.

Business Access Lines	Standard Block of LD Minutes	Rate per Block of Minutes
5-8 Lines	600 Minutes#	\$30.00
9-12 Lines	800 Minutes#	\$40.00
13-22 Lines	1000 Minutes	\$50.00

Customer may upgrade Long Distance minutes to next block of minutes for an additional \$10.00 per month.

(MT) Material formerly located on page 93.

= Failure to pay for the Bundled Package will result in cancellation of the Package and will cause regulated services to be billed at regular tariffed rates. Regulated services will not be disconnected for the non-payment of non-regulated services.

(MT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.3 Cox Office Solutions Flex, cont'd

(MT)

2. Regulations, cont'd

5. High-Speed Internet Access

The COSF also includes options for high-speed Internet access from the Cox-Affiliated Company. The Customer must purchase this Internet access to receive the pricing below for telephone service.

3. Rates and Charges

The table below defines the telephony charges associated with the COSF offering in the State of Oklahoma.

Business Access Lines	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
5-22 Centrex Lines Per Line	\$25.00	\$22.50	\$21.25	\$20.00
5-22 POTS Lines Per Line	\$34.00	\$30.60	\$28.90	\$27.20
Installation Charge ⁼ Per Package	\$499.00	\$374.25	\$0.00	\$0.00

(MT) Material formerly located on page 94.

⁼ The installation charge is a one-time charge associated with the installation of all the services offered under Cox Office Solutions Flex package. If a high-speed internet Customer is adding telephony service under this package, the installation charges would apply as defined in section 3 of this tariff.

(MT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.4 Connection-90^(sm) Package

(MT)

The Cox Connection 90 Package is a residential bundled package of local and long distance telephone services. The package includes two local access lines, the Solutions feature package on the primary line, 90 minutes of long distance service on the primary line, and the U.S. Saving Plan on both lines. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. The following products and services are included in the Cox Connection 90 Package:

1. One (1) Primary Local Access Line with the Solutions feature package,
2. An additional Non-Primary Local Access Line, and
3. U.S. Savings Plan, seven cents per minute long-distance calling plan on both Connection-90 Local Access Lines. However, the first 90 minutes of long distance charges on the Local Access Line with the Solutions Package are included with the Connection-90 Plan (no carryover of unused minutes from month to month). All toll calls placed on the additional access line will be billed at seven (7) cents per minute.

Monthly Recurring Charge: \$41.95
Non-Recurring Charge (per package)^H

8.5 Cox Connection 200^(sm) Package

The Cox Connection 200 Package is a residential bundled package of local and long distance telephone services. The package includes a local access line, the Solutions feature package, 200 minutes of long distance service, and the U.S. Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. The following products and services are included in the Cox Connection 200 Package:

1. A local access lines,
2. The Solutions Feature Package,
3. 200 minutes of long distance service, and
4. The U.S. Saving Plan's monthly recurring charge is waived.

Rates and Charges

Monthly Recurring Charge \$39.95
Non-Recurring Charge^H

(MT) Material relocated from page 97.

^H As specified in Section 3.1.2.2(a), a Non-Recurring Line Connection Charges will apply for activation of Cox Connection Packages.

Issued: August 20, 2004
Cause No.

Effective: August 30, 2004
Order No.: None – OS Filing

(MT)

Issued by: Martin Corcoran
Director of Tariff Development
Cox Communications, Inc.
1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.6 Cox Unlimited Connection^(sm) Package[#]

(MT)

General

Where facilities exist and operating conditions permit, the Cox Unlimited Connection^(sm) Package will be offered to Residential Customers. The Cox Unlimited Connection^(sm) Package is a bundled package of local and long distance telephone services. The package includes a local access line, the Control Plus feature package, unlimited residential minutes of direct dialed intrastate and interstate long distance service, and Voice Mail. An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections. The following services are included in the package:

- A local access line,
- Control Plus
- Unlimited residential minutes of direct dialed intrastate and interstate long distance service, and
- Voice Mail

Terms and Conditions

1. The Cox Unlimited Connection^(sm) Package Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
2. Cox Unlimited Connection^(sm) Package does not permit the Customer to place business calls.
3. The Company may monitor the Customer's usage to ensure that the Customer's use is consistent with the applicable restrictions and limitations, i.e., the Customer's usage is consistent with residential usage. If the Customer's usage is not consistent with the applicable restrictions, the Company may terminate the Cox Unlimited Connection^(sm) Package immediately upon notifying the Customer, and convert the Customer to another usage sensitive plan of the Customer's choice.

Rates and Charges

Monthly Recurring Charges
Unlimited Connections with Control Plus \$47.95

(MT) Material relocated from page 97.1.

[#] Service is limited to one (1) Connection Package per account.

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Director of Tariff Development
Cox Communications, Inc.
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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.7 Cox Connect 1.5 Network Services

(MT)

(a) Cox Connect-1.5 Network Service

Cox Connect 1.5 Service (Digital Interface) provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System.

Cox Connect 1.5 Service can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

(i) One-Way Outbound

Provides the Customer with individual channels which are restricted to carry outbound traffic only.

(ii) One-Way Inbound or Two-Way

Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

(b) Rates and Charges^{♦=}

	<u>NRC</u>	<u>Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
Digital Trunk	\$700.00	\$190.00	\$180.50	\$176.70	\$172.90	\$169.10	\$165.30
Trunk Equivalent	N/A	\$30.00	\$28.50	\$27.90	\$27.30	\$26.70	\$26.10

(MT) Material formerly located on page 69.

♦ In addition to the term discounts listed above, volume discounts may also apply.

= Individual case basis contracts may be provided if three (3) or more DS-1's are installed at a single site or location.

(MT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.8 A la carte Custom Calling Features

The a la carte custom calling features listed below have been grandfathered and are only available to the Customers under subscription as of the grandfathered effective date.

Residential Custom Calling Features	Monthly Rate	Per Use²¹	NRC	
Busy Line Redial*	2.75		N/C	(CP/RT)
				(CP/RT)
				(CP/RT)
Long Distance Alert [◇]	2.75		N/C	(CP/RT)
				(CP/RT)
Selective Call Forwarding*	2.75		N/C	
Speed Calling - 8*	2.90		N/C	
Speed Calling - 30	3.75		N/C	
Call Waiting ID (CWID)	11.00		N/C	
Caller ID	8.50		N/C	(CP/RT)
Selective Call Rejection	4.00		N/C	
Three-Way Calling	6.00	2.00	N/C	
Solutions Package	14.95		N/C	
Active Lifestyle Package	5.95		N/C	
Control Plus Package	10.95		N/C	
Call Forward with CWID Package	4.00		N/C	(CP/RT)
Call Return	6.00	2.00	N/C	

(RT)
(RT)

²¹ Per Use charges will not exceed the charges for seven uses per billing period.

[◇] Currently not offered in the Tulsa Residential Market Area.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.9 Business Continuity Service, Cont'd.

Cox Redirect

Cox Redirect reroutes up to 10 simultaneous calls. The service is invoked manually by the Customer when disaster occurs. Customer may designate up to 2 back-up locations. Cox Redirect is provisioned from the main number of an originating T-1 to a smaller satellite location.

Cox Redirect Terms & Conditions

- Offer available with Voice/T-1 services.
- Price includes up to 10 talk-paths per route.
- Originating location must be serviced by Cox. Terminating location need not be a T-1 location.
- Back-up location may be any telephone number that complies with the North American Numbering Plan (NANP).
- Cox assumes no responsibility for forwarding calls to numbers that are inaccurately provided to Cox by the Customer.
- Calls may not be forwarded in the event of failure in the Customer's switching office or other network failure.

Pricing

Pricing is available on an individual case basis. Customer shall provide Company with information including, but not limited to: usage data, traffic studies, and phone bill(s) to facilitate pricing and provisioning of this service.

(MT)

(MT)

(MT) Moved text from page 102.15.

Issued: August 20, 2009
Cause No. PUD _____

Effective: August 21, 2009
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Issued by: Martin Corcoran
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1400 Lake Hearn Drive,
Atlanta, Georgia 30319

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.10 COX DIGITAL TRANSPORT

(MT)

Rates and Charges

Install charges are one-time charges, which apply to the provisioning and installation of a Cox Digital Transport channel. Install charges will be dependant upon availability of Company facilities, construction and equipment charges associated with delivering such services.

Recurring charges are flat recurring rates that apply each month or fraction thereof that the service is provided.

Bit Rate (Mbps)	NRC	MTM	12-Month	24-Month	36-Month	48-Month	60-Month
1.5	\$250	\$325	\$250	\$200	\$150	\$125	\$100
3	\$500	\$950	\$800	\$700	\$600	\$575	\$550

(MT)

Cox Metro Ethernet Over Fiber

(MT!)

Description

Cox Metro Ethernet Over Fiber service is a form of Digital Transport that is an Ethernet based data transport service that provides Layer 2 connectivity across multiple locations and platforms over optical fiber-based metropolitan area network in support of data intensive applications, and convergence of voice and data.

Description of Rate Elements

- User Network Interface (UNI) – The UNI is the physical interface or port that is the demarcation between the customer and Cox.
- Ethernet Virtual Connection (EVC) – An EVC is an association of two or more UNIs that limits the exchange of frames to UNIs in the Ethernet Virtual Connection at a specified rate.

Application of Rates

Pricing is flat rate, non-distance sensitive.

User Network Interface (UNI) Rates							
Speed (Mbps)	NRC**	MTM	12-Month	24-Month	36-Month	48-Month	60-Month
1.5*	\$250	\$325	\$250	\$200	\$150	\$125	\$100
3*	\$500	\$650	\$500	\$400	\$300	\$250	\$200
3	\$500	\$950	\$800	\$700	\$600	\$575	\$550

* Metro Ethernet Over Fiber services do not include the required DS-1 transport elements.
(MT) Material formerly found on page 100.(MT1) Material formerly found on page 100.0.1.

(MT1)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.11 COX Business Custom Calling Features

(c)	Business Custom Calling Features (per line equipped) Business Value Package Φ	Monthly <u>Rate</u> 8.95	Per <u>Use</u>	<u>NRC</u> <u>23.00</u>
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8.12 **Local Line Rates and Charges, cont'd.**

(AT)

3.1.2.2.(b.1) Monthly Recurring Charges

Residential \diamond

(AT)

MT – Material was relocated from Page 62, grandfathering \$16.99 rate.

\diamond The Residential Flat Rate Line MRC will be reduced to \$16.99 for Customers that subscribe to CDT and the Cox Affiliated Company's HSI and Digital Video Services.

(MT)
(MT)

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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.13 Connection Packages

D. Connection-60^(sm) Package[#]

The Cox Connection 60 Package is a residential bundled package of local and long distance telephone services. The package includes a local access line, the Solutions feature package, 60 minutes of long distance service, and the U.S. Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. The following products and services are included in the Cox Connection 60 Package:

1. One (1) Local Access Line,
2. Solutions feature package, and
3. U.S. Savings Plan[♦], seven cents per minute long distance calling plan, where the first 60 minutes are bundled with the Connection 60 Package (no carryover of unused minutes from month to month).

Monthly Recurring Charge: \$30.95

Non-Recurring Charge^H

(MT)

(MT)

(MT) Material relocated from Page 96, expiring service with no active accounts.

[#] Service is limited to one (1) Connection Package per account.

[♦] Residential Customers in the Tulsa Market Area will receive the Simply Five Savings Plan, a five cent per minute call plan.

^H As specified in Section 3.1.2.2(a), a Non-Recurring Line Connection Charges will apply for activation of Cox Connection Packages.

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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.13 Connection Packages, cont'd.

(MT)

D. Cox Unlimited Connection^(sm) Package

General

Where facilities exist and operating conditions permit, the Cox Unlimited Connection^(sm) Package will be offered to Residential Customers. The Cox Unlimited Connection^(sm) Package is a bundled package of local and long distance telephone services. The package includes the Solutions feature package, Cox Oklahoma Unlimited Long Distance service (as defined in the Cox OK Interexchange tariff), and Voice Mail. An eligibility condition of the package requires that the Customer select Cox long distance for both PIC and LPIC elections. The following services are included in the package:

- Solutions Feature Package,
- Unlimited residential minutes of direct dialed intrastate and interstate long distance service, and
- Voice Mail

Terms and Conditions

4. The Cox Unlimited Connection^(sm) Package Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
5. Cox Unlimited Connection^(sm) Package does not permit the Customer to place business calls.
6. If usage under this plan is not consistent with typical Residential Customer usage, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service with prior written notice. Calls that are not consistent with typical Residential voice use include but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. Call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis up to a maximum of four Residential telephone lines. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges, including Universal Service Fund fee, apply.

Rates and Charges

Monthly Recurring Charges
Unlimited Connections with Solutions \$48.58

(MT) Material relocated from Page 97.1, expiring service with no active accounts.

(MT)

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.14 Cox Connect, Flexcom Service

(MT1)

A. (d) Cox Connect Flexcom Rates and Charges⁼

	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
Flexcom						
Digital Trunk	\$450.00	\$420.00	\$395.00	\$375.00	\$355.00	\$330.00
Business Trunk						
Equivalent	\$14.50	\$14.50	\$14.50	\$14.50	\$14.50	\$14.50
Non Recurring						
Charges ¹	\$700.00	\$500.00	\$250.00	\$0.00	\$0.00	\$0.00

(MT1)

8.15 Cox Connect PRI SERVICE

(MT2)

A. Rates and Charges*

	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
Cox Connect PRI						
Monthly (per PRI)	\$1250.00	\$950.00	\$850.00	\$800.00	\$780.00	\$730.00
Per Trunk Equivalent	\$19.75	\$ 19.75	\$ 19.75	\$ 19.75	\$ 19.75	\$ 19.75
Installation (per PRI) [♦]	\$700.00	\$500.00	\$250.00	\$0.00	\$0.00	\$0.00

(MT2)

(MT1) Material relocated from Page 70.

(MT2) Material relocated from Page 73.8.

⁼ Discount pricing for Flexcom Service may apply for term and volume or in response to a bona-fide competitive offer.

¹Non-Recurring Charges will be waived in a competitive situation.

[♦] Non-recurring charges will be waived in Competitive Situations.

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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.16 Cox DS1/T1 Multi-Access Plus Service

(MT)

Service Description

Cox DS1/T1 Multi-Access Plus is a commercial service provided by Cox Business Services that provides Customers with a High capacity (1.544Mbps) Facility. This facility provides delivery of voice grade channels or integrated voice and data communication services between a Customer's premises and the Cox central office. Subleased T1 lines may be included as part of the transport element between the Customer premises and the Cox central office. The Cox DS1/T1 Multi-Access Plus service provides special pricing and may include additional discounts when delivering multiple services to a single location under a minimum of 36-month contract.

Standard Components

Facility Charge - Single or multi DS1/T1 (1.544Mbps) transport facilities, each multiplexed into 24 industry standard channels.

Switching and Trunking Equipment- The Cox DS1/T1 Multi-Access Plus service includes switching and trunking equipment required to connect the Cox DS1/T1 Multi-Access Plus Transport element from the Customer premises to the Cox central office and access to and from the telecommunications network.

(MT)

(MT) Material relocated from Page 70.1.

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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.16 Cox DS1/T1 Multi-Access Plus Service, cont'd.

(MT)

Optional Components

Multi-Access Plus Cross Connect – Provides the DS0 connection between two or more Multi-Access Plus Services. Cross-Connects are provided on a per channel basis.

Multi-Access Plus Voice Line – Provides office switching and trunking equipment needed to connect the Customer to the Cox Network with the Cox DS1/T1 Multi-Access Plus Transport. It also, provides PBX Customers with digital or analog access to the PSTN through the Cox DS1/T1 Multi-Access Plus Transport. These facilities provide access to and from the telecommunications network for message long distance service and for local calling appropriate to the Cox tariffed offering selected by the Customer. The Multi-Service Voice Access Line is available only in conjunction with the Cox DS1/T1 Multi-Access Plus Transport Element.

Multi -Access Plus Configuration – Provides for the additional configuration of providing integrated voice and data channels across the same facility.

Cox optional features and call plans that are available with Business Access Lines may also be provided with Multi-Service Voice Access Lines at current tariff or promotional pricing.

(MT)

(MT) Material relocated from Page 70.2.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.16 Cox DS1/T1 Multi-Access Plus Service, cont'd.

(MT)

Rules and Regulations

This section outlines the rules and regulations unique to Cox DS1/T1 Multi-Access Plus.

1. Services provided from other carriers or local service providers can not be delivered over the Cox DS1/T1 Multi-Access Plus facilities unless contracted directly and approved by Cox Business Services.
2. Provisioning for the Cox DS1/T1 Multi-Access Plus service is subject to availability of services, specific Customer provided equipment, specific Customer location and limitations of equipment and the Cox network.
3. Cox DS1/T1 Multi-Access Plus availability is limited to Cox serviceable areas.
4. Cox DS1/T1 Multi-Access Plus is not available for resale, or sharing of the services.

Rates and Charges

This section outlines the rates and charges unique to Cox DS1/T1 Multi-Access Plus.

1. The channelized transport element rates and charges contain a fixed monthly recurring charge.
2. The channelized transport element may also include a nonrecurring charge dependent upon specific location and delivery of services to Customer premises.

(MT)

(MT) Material relocated from Page 70.3.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.16 Cox DS1/T1 Multi-Access Plus Service, cont'd.

(MT)

Rates and Charges, cont'd.

3. Monthly recurring trunk charges will apply for each voice access line.
4. Nonrecurring rates and charges for other digital services that are integrated and delivered over the Cox DS1/T1 Multi-Access Plus circuit will apply based on prevailing tariffs rates for applicable services or published rates on nontariffed services.
5. Monthly recurring fees and End User Common Line (EUCL) charges as specified in the Cox general access tariff will apply for each integrated voice access line included on the Cox DS1/T1 Multi-Access Plus circuit.
6. Below are the Component Rates and Charges for Cox DS1/T1 Multi-Access Plus. Discount pricing may apply for term and volume or in response to a bona-fide competitive offer.

1. Facility Charge*

	Monthly Recurring Rate	Non Recurring Rate¹
Month-to-Month	\$525.00	\$700.00
1 Year Term	\$450.00	\$500
2 Year Term	\$385.00	\$250
3 Year Term	\$335.00	0
4 Year term	\$335.00	0
5 Year Term	\$335.00	0

2. Voice Access Lines

	Monthly Recurring Rate	Non Recurring Rate
Month-to-Month	\$22.00	0
1 Year Term	\$17.00	0
2 Year Term	\$12.60	0
3 Year Term	\$12.20	0
4 Year term	\$12.20	0
5 Year Term	\$12.20	0

* POTS lines may be provisioned over HFC facilities, in which case a DS1/T1 transport element (Facility Charge) may not be required.

¹Non-Recurring charges will be waived in a Competitive Situation.

(MT)

(MT) Material relocated from Page 70.4.

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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.16 Cox DS1/T1 Multi-Access Plus Service, cont'd.

Rates and Charges, cont'd.

6. Component Rates and Charges for Cox DS1/T1 Multi-Access Plus

3. Integrated Cross-Connect DS0 Pathways (each)

Fixed charge.... \$10.00

Mileage dependent charge \$1.75/mile

4. Multi-Access Plus Configuration \$125.00[♦]

(MT)

(MT)

(MT) Material relocated from Page 70.5.

[♦] This rate element will be reduced in a competitive situation.

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1400 Lake Hearn Drive,
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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.17 Cox EXPERT PRI

(MT)

1. GENERAL

The Cox EXPERT PRI offers business Customers a bundled package term plan with a minimum one-year commitment. The package combines local telephone services, Cox long distance and/or the Cox Affiliated Company's service for high-speed internet access. The services provided with this package are:

- a. Option A
 - A Cox Connect PRI for local telephone service.
 - Cox long distance or the Cox Affiliated Company's service for high-speed internet access or Cox Digital Transport service
- b. Option B
 - A Cox Connect PRI for local telephone service.
 - Cox long distance and the Cox Affiliated Company's service for high-speed internet access or Cox Digital Transport service

2. Regulations^φ

- a. Cox Connect PRI

Business Customers that subscribe to Cox EXPERT PRI will receive a discounted monthly recurring charge for the PRI facility. Customers will comply with the terms and conditions set forth in this tariff for a Cox Connect PRI. The application of rates for the Cox EXPERT PRI is set forth in the Cox Connect PRI section in this tariff. Customers will be required to pay per trunk equivalency fees as identified in the Cox Connect PRI section of this tariff.

(MT)

(MT) Material relocated from Page 73.9.

^φ Failure to pay for the bundled package will result in cancellation of the package and will cause regulated services to be billed at regular tariffed rates. Regulated services will not be disconnected for the non-payment of non-regulated services.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.17 Cox EXPERT PRI, cont'd.

(MT)

2. Regulations, cont'd.

b. Packages

The Cox EXPERT PRI includes options for Cox Long Distance, Cox Affiliated Company's high-speed Internet Access, and Cox Digital Transport services. Option A requires the Customer to purchase Cox Long Distance or Cox Dedicated Long Distance or Cox Digital Transport service. Option B requires the Customer to purchase Cox Long Distance or Cox Dedicated Long Distance and Company's high-speed Internet or Cox Digital Transport. Customers will receive Cox Long Distance service or plans as provided in Company's IXC tariff. Cox Long Distance and Cox Dedicated Long Distance services include both interstate and intrastate calls.

c. Long Distance Options

Customers who choose Cox Long Distance with the Cox EXPERT PRI service will have the option of choosing any Cox Long Distance plan available and the following EXPERT PRI LD Plan, which includes buckets of minutes based on term. Minutes are for both intrastate and interstate and are pooled among all lines. Any unused minutes do not roll over to the next month. Overages once the bucket of minutes are used are billed in 6/6 increments. Call plans cannot be mixed.

EXPERT PRI LD PLAN	12 Month Term	24 Month Term	36 Month Term	48 Month Term	60 Month Term
Number of Minutes Included Each Month	1000	2000	3000	4000	5000
Overage Rate Per Minute	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05

(MT)

(MT) Material relocated from Page 73.10.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.17 Cox EXPERT PRI, cont'd.

(MT)

3. Rates and Charges

The table below defines the PRI facility charges associated with the Cox EXPERT PRI bundled offering. Discount pricing for Cox EXPERT PRI Service may apply for term and volume or in response to a bona-fide competitive offer.

EXPERT PRI Service	12 Month Term MRC	24 Month Term MRC	36 Month Term MRC	48 Month Term MRC	60 Month Term MRC
<u>OPTION A</u>	\$340	\$320	\$290	\$260	\$210
<u>OPTION B</u>	\$290	\$270	\$240	\$210	\$160
INSTALL (NRC) *	\$500	\$250	\$0	\$0	\$0

(MT)

(MT) Material relocated from Page 73.10.1.

LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.18 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options: (MT)

- 1. Busy Line Verification:** Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- 2. Busy Line Verification with Interrupt:** The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- 3. Rates:** Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - (a) The operator verifies that the line is busy with a call in process.
 - (b) The operator verifies that the line is available for incoming calls.
 - (c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request

Busy Line Verification	\$2.00
Busy Line Verification with Interrupt	\$3.00

(MT)

(MT) Material relocated from Pages 79 and 80.

(AT)

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1400 Lake Hearn Drive,
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LOCAL EXCHANGE SERVICE

SECTION 8 - Obsolete Services

8.19 Price Lock Guarantee (PLG) and \$100 Cash Back with a 24 Month Service Agreement

(MT)

A. Description

Under this promotion, new and existing Residential Customers in Cox's Oklahoma ___ Service Area, who agree to a 24 Month Service Agreement and meet the eligibility criteria set-forth below, will receive a price lock guarantee for the twenty-four month term of the agreement and \$100 Cash Back in the form of a check.

B. Eligibility

To be eligible, Customer must be a new or existing Residential Customer of Cox or its affiliate in good standing (no outstanding balance over 30 days) and receive a verbal or written offer from Cox to subscribe to a 24-month term commitment ("Subscription Term") for at least one line of Residential flat rate service and select Cox as the provider for local toll and long distance telephone service for this line and subscribe to the Cox Affiliated Company's video and high-speed Internet services.

C. Terms and Conditions

- 1) If during the Subscription Term (i) Customer disconnects any of the services described in B above, or (ii) Customer's Service is disconnected for non-payment, fraud or violation of applicable tariffs or terms and conditions, Customer will be billed, and Customer shall pay, an early termination fee ("ETF") of \$120.00. The ETF will be reduced by \$5.00 for each full month of the Subscription Term that the Customer completes. For example, if Customer terminates CDT Service during month 18 of the Subscription Term, Customer shall pay Cox a \$35 ETF [\$120.00 minus \$85 (\$5.00 x 17 full months)]. If Services are suspended, restricted, or cancelled, charges will accrue through the date that Cox fully processes the suspension, restriction or cancellation.
- 2) Customer may cancel their Subscription Term and service under this promotion within 30 days of the installation date of all eligible services ("Cancel Date") without incurring an ETF. To do so, Customer must notify Cox by calling Cox's Customer Care Center no later than the Cancel Date.
- 3) Except as noted in 2 above, Customer must pay to Cox all outstanding charges for Services, including payment of any bills that remain due after the date of cancellation (including, any ETF).
- 4) Customer's 24-month term commitment will begin on the date all eligible services, as defined in B above, are installed.
- 5) At the end of Customer's Subscription Term, pricing for CDT Services will revert to the tariff pricing in effect at that time.
- 6) Except as otherwise prohibited by law, the Customer agrees to arbitrate any dispute. Notwithstanding the arbitration agreement, the Customer may bring appropriate claims to the small claims court, if the claims fall within the small claims court's jurisdiction, or before the Federal Communications Commission or a state public utilities commission.
- 7) This offer may not be combined with any other discount offer under this tariff.

(MT) Material relocated from Page 100.22.

(MT)

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LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service.

(MT)

4. Cox Connect Centrex

3. GENERAL

The Company offers Centrex service to its commercial End Users. The offering provides Customers a choice among three feature packages: Basic Centrex, Expanded Centrex, and Digital Centrex. Additionally, the offering allows Customers the flexibility to augment their feature packages through the use of a-la-carte feature additions.

Cox Connect Centrex is an integrated business network consisting of station equipment (CPE) located at the Customer's premises and the Company's Nortel DMS-500 digital switch located in the central office. It is the DMS-500 that provides the enhanced capabilities that affords the Customer both flexibility and economy.

4. APPLICATION

Cox Centrex's flexible design offers services to all organizations from small business using only a few lines to the most complex system. Cox Centrex flexibility also provides convenient installation and system management.

This service can be used for any business size:

- Multiple offices that want abbreviated dialing
- Customer Service Groups
- Call Center Operations
- Technical Support or Help Desks
- Offices that want direct dialing without going through an attendant
- Businesses that want PBX functionality and wish to conserve capital.

(MT)

(MT) Material relocated from Page 71.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. APPLICATION (cont'd)

Meridian Business Sets and single line sets are connected directly to the DMS-500. There is no connecting point on the Customer premises with a limited number of trunks running back to the DMS-500 as with a PBX environment; therefore, every Centrex terminal must be connected to a line card in the DMS-500.

5. CUSTOMER PROFILE

Cox Connect Centrex Service is well suited for virtually any commercial Customer, as product applications in the marketplace are very diverse.

- Current Cox Business Services Customer
- U.S. based operations
- Product applications such as those listed in the previous section
- Tailored call coverage area
- Have existing local service and want to port the number to Cox Business Services
- Customers who want PBX functionality without managing it.

(MT)

(MT) Material relocated from Page 71.1.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. Centrex Packages

A. BASIC CENTREX PACKAGE

The Basic Centrex Package is made up of the core features in the Company's Centrex service offering. The entire Basic Centrex Package is required on all Centrex accounts.

Basic Centrex Features

Abbreviated Dialing	Directory Number Hunt
Call Forwarding All Calls	Direct Inward Dialing
Call Forwarding Busy	Direct Outward Dialing
Call Forwarding Don't Answer	Last Number Redial
Call Hold	Message Waiting
Call Pick Up	Speed Calling
Call Transfer	Three Way Calling
Call Waiting	

Abbreviated Dialing

Abbreviated dialing is a feature of Cox Centrex that allows each member in a Customer group to dial another member in the same Customer group without having to dial the 7 or 10-digit telephone number. For Customers under 25 lines, this feature can be delivered with Group Intercom at no charge, or through NCOS setup at \$2 a month extra. For Customers over 25 lines, this feature can be delivered through NCOS setup.

Call Forwarding All Calls (CFU)

This station feature allows a station user to re-route incoming calls to another telephone number. This number can be within the Customer group, the local calling area, a foreign exchange, or the call can be forwarded to an attendant.

(MT)

(MT) Material relocated from Page 71.2.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. CENTREX PACKAGES (cont'd)

A. BASIC CENTREX PACKAGE (cont'd)

Call Forwarding Busy (CFB)

This station feature allows all incoming calls directed to a busy station to be forwarded to a designated station within a Customer group or to an attendant.

Call Forwarding Don't Answer (CFD)

This station feature automatically routes an incoming call to another designated station or to the attendant (within the Customer group), if a called station does not answer within a specified time.

Call Hold (CHD)

This station feature is an optional feature that is available to single line sets only. Business Set users use the built-in Hold key.

Call Pickup (CPU)

Call Pickup allows a station to answer incoming calls to another station within a pre-set pickup group by dialing a feature activation code or pressing a CPU key.

Call Transfer and Three Way Calling (CXR & 3WC)

The station features Call Transfer and Three Way Calling both allow a station to include a third party in a call and then optionally transfer the call to the third party; the party also has the ability to talk privately with the destination before transferring the call, this capability is called Consultation Hold.

Call Waiting (CWT)

Call Waiting allows a station user, already talking on the phone, to be informed by a tone when another call is waiting to reach the station. Normally, the incoming caller hears audible ringing while the called station user hears the call waiting tone. A second burst of call waiting tone is applied after 10 seconds.

(MT)

(MT) Material relocated from Page 71.3.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. CENTREX PACKAGES (cont'd)

A. BASIC CENTREX PACKAGE (cont'd)

Directory Number Hunt (DNH)

There are two hunting options:

- **Sequential** – Each line in the Directory number Hunt (DNH) group has own unique DN. The hunt group can be accessed by dialing the m number, Pilot DN, or by dialing the DN of one of the hunt group membe Hunting is sequential starting as the number dialed and ending at the l number in the hunt group.
- **Circular** – If option CIR (circular hunting) is assigned to the DNH group, lines in the hunt group will be hunted regardless of the start point of huntin

Direct Inward Dialing (DID)

This allows for each user of Cox Centrex to have their own individual phone numl so that each user can accept calls directly from outside the Customer group with having to go through an attendant.

Direct Outward Dialing (DOD)

This allows for each user of Cox Centrex to access the PSTN network without attendant. The user usually dials 9 then the phone number as usual. The act number that the user dials is programmable and can be any number between 1-9.(MT)

(MT) Material relocated from Page 71.4.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. CENTREX PACKAGES (cont'd)

A. BASIC CENTREX PACKAGE (cont'd)

Last Number Redial (LNR) (LNRA)

Last Number Redial (LNR) allows a station user to redial the last called number by pressing one or two keys rather than dialing the entire number again. Once LNR is assigned to a set, activation is achieved by pressing the pound key (#). On a Business Set, LNR is assigned to each DN key that wants to activate the feature. The feature Last Number Redial from Set (LNRA) allows Last Number Redial to be assigned to a set. It allows a user to access any free DN on the set and, by activating the feature, have the last number dialed from the set automatically redialed. LNRA must be assigned to Key 1 of the Business Set.

Message Waiting (MWT)

The Business Set indicator can be a solid LCD indicator beside the MWT keys or the red lamp on the M5208, M5216, or M5316 Meridian Business Sets.

Speed Calling (SCS)

Speed Call Short List allows a user to store up to 10 numbers so that they can be dialed automatically by using single digit codes (0 to 9).

Three Way Calling (3WC)

See Call Transfer

(MT)

(MT) Material relocated from Page 71.5.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. CENTREX PACKAGES (cont'd)

B. EXPANDED FEATURE PACKAGE

The Expanded Feature Package provides the tools to more effectively utilize the Centrex telephone network. The Expanded Feature Package includes all the features of the Basic Centrex Package plus the additional features listed below. Subscribers may purchase up to 8 of the features below as a package or individually on an a la carte basis. See Section 3.1.4.6, following, for information on rates and charges.

Call Forward Remote Access	Series Completion
Call Park	Single Line Queuing
Caller ID	Speed Call (Long)
Directed Call Park	Automatic Line*
Distinctive Ring	Executive Busy Override*
Ring Again	

(*) requires a digital phone.

Call Forward Remote Access (CFRA)

This allows a station to activate or deactivate CFU, CFI, or CFF from a line other than its own. The feature CFU, CFI, or CFF must already exist on the line being activated or deactivated; CFRA alone does not provide these features.

Call Park (PRK)

The Call Park station feature allows a station to park one call against its own DN. The parked call can be retrieved from any station within the Customer group. Once a call is parked against a DN, the user is free to make or receive calls on that DN.

(MT)

(MT) Material relocated from Page 71.6.

LOCAL EXCHANGE SERVICE

SECTION 3 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. CENTREX PACKAGES (cont'd)

B. EXPANDED FEATURE PACKAGE (cont'd)

Caller ID

Caller ID is really the Calling Name Display feature associated with a Business Set. This station feature allows name to be displayed for incoming or outgoing calls on a Business Set with display. Parties originating calls are able to see the name of the party they have dialed. Parties receiving calls are able to see the name of the party who is calling.

Directed Call Park (DCPK)

The Directed Call Park station feature has the same basic concept of the Call Park feature except that it allows the station to park a call against any valid Centrex station directory appearance in the system, from where it may later be retrieved from any station.

Distinctive Ringing (DRING)

Distinctive Ringing is a *system feature* that gives a Cox Centrex subscriber the ability to determine the origination of a call by the cadence or variation of the ringing on the terminating end.

Ring Again (RAG)

This feature allows a station user encountering a busy DN to be notified when the busy station becomes idle, and the system automatically re-dials that same number.

(MT)

(MT) Material relocated from Page 71.7.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

4. CENTREX PACKAGES (cont'd)

B. EXPANDED FEATURE PACKAGE (cont'd)

Series Completion (SCMP)

Series Completion is a line option station feature that redirects calls from a busy DN to another designated DN in the same office.

Single Line Queuing (SLQ)

This station feature provides a Centrex set the ability to have calls wait in queue.

Speed Call Long (SCL)

Speed Call Long List allows a user to store up to 30 numbers so that they can be dialed automatically by using double-digit codes (10 to 30).

Automatic Line (AUL)

Automatic Line (AUL) provides an automatic connection between a calling station that goes off-hook and a predetermined location. The calling station does not receive dial tone. The automatic connection is made to a stored number consisting of 1 to 15 digits.

Executive Busy Override (EBO)

The Executive Busy Override station feature allows a station to gain access to a busy station by flashing the switchhook during busy tone and dialing a feature activation code on a Single Line Set, or pressing a key on the Business Set.

(MT)

(MT) Material relocated from Page 71.8.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4.4 COX CONNECT CENTREX (cont'd)

C. DIGITAL CENTREX PACKAGE

Digital Centrex package provides business digital features. As a complement to the features of the Basic Centrex Package, this package has the added functionality that is required for digital Centrex station equipment, or CPE.

Auto Dial	MADN
Busy Lamp Field	Make Set Busy
Executive Message Waiting	Station Camp-On
Key Short Hunt	

Auto Dial (AUD)

Business Set Automatic Dial is a station feature that allows a Business Set station user to call a frequently dialed number by pressing the assigned AUD key. The user is permitted to program and change the number in automatic dial.

Busy Lamp Field/Direct Station Selection (BLF)

The station feature provides two capabilities for Meridian Business Sets (MBS). Busy Lamp Field allows MBS users to monitor station status of a Directory Number (DN) or set through the use of MBS lamp states.

Direct Station Selection provides direct dialing to a monitored DN or set by means of the BLF key.

Executive Message Waiting (EMW)

The Executive Message Waiting (EMW) feature allows users to receive message-waiting indication and see display information showing the party that left the Call Request message.

Message List Editing (MLE) is not a line option, but is provided as part of EMW. It allows users with display MBS sets to review and edit any or all of the queued messages.

(MT)

(MT) Material relocated from Page 71.9.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4.4 COX CONNECT CENTREX (cont'd)

C. DIGITAL CENTREX PACKAGE (cont'd)

Key Short Hunt (KSH) †

The station feature Business Set Key Short Hunt allows incoming calls to hunt up through a set of DN appearances on a Business Set in search of an idle DN upon which to terminate.

Multiple Appearance Directory Numbers (MADN)

A directory number (DN) that is assigned to more than one Business Set or Single Line Set is called a Multiple Appearance Directory Number or MADN. The telephones that are assigned this DN are a MADN group.

Make Set Busy (MSB)

This station feature allows the user to make their station lines busy to incoming calls. When the Make Set Busy option is in effect, the station continues to have the option of making outgoing calls and activating other features.

Station Camp-On (MBSCAMP) †

This station feature enhances the call transfer capability of the Meridian Business Set (MBS) by allowing an MBS to transfer the call to a busy station. If the busy station does not answer the call within a certain time period, the call is recalled to the originating station. This capability is known as "camp-on".

(MT)

(MT) Material moved from Page 71.10.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

D. A-LA-CARTE FEATURES

The Company makes available the features listed below on an individual case basis. As an ICB example, a Customer purchases the Basic Centrex package, but wants to add the Intercom feature to all, or a portion, of the Centrex stations. The Customer may purchase the Intercom feature as an ICB enhancement of the Basic Centrex package. Additional features not listed below may be available on a case-by-case basis and offered at the Company's sole discretion. See Section 3.1.4.6, following, for information on rates and charges.

Audio Interlude	Malicious Call Hold
Intercom	Uniform Call Distribution (UCD)

Audio Interlude (AUDIO)

Where facilities exist and operating conditions permit, this system feature provides the ability for a Customer group to have music, announcement, ringing, or silence applied to a calling line while on hold or in a queue for certain Cox Centrex features. This applies to calls coming in on a trunk or from a line.

Intercom (ICM)

The Intercom station feature allows a Business Set user to directly call a pre-designated Business Set by pressing the ICM feature key.

Malicious Call Hold (MCH)

The Malicious Call Hold station feature allows a Business Set subscriber to hold a malicious call connection within the switching unit, enabling the call to be traced back to the originating party.

Uniform Call Distribution (UCD)

The Uniform Call Distribution (UCD) feature allows for an even distribution of incoming calls to a DN answered by a group of Cox Centrex stations. This group of stations is called a UCD group.

(MT)

(MT) Material relocated from Page 71.11.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

5. REGULATIONS

- A.** Cox Centrex is furnished subject to the availability of network facilities and features from central office switching equipment located in the Company's central office. The service allows for normal station activity including incidental additions and deletions.
- B.** Each system established must consist of a minimum of ten (10) main station lines. Main station lines connect the Customer's Premises Equipment (CPE) and the Company's central office switching equipment.
- C.** Directory listings will be provided in accordance with the regulations set forth in the Directory Listing section of this tariff.
- D.** Cox Centrex lines will be equipped with the standard features as specified in the Basic Centrex Package, Section 4.A., above. Current Customers of FITS I & II Centrex packages will become obsolete effective January 10, 2001. Obsolete systems may add stations and new locations with FITS feature packages until the term of the Customer's contract has expired. At such time, the Customer must convert the FITS Centrex package to the minimum centrex service offering, the Basic Centrex Package or discontinue the Company's service.
- E.** Temporary suspension of service is not applicable with this service.
- F.** When multiple features are activated on the same line, certain features may take precedence over others. System limitations will be disclosed to the Customer.
- G.** Rerouting of calls that cannot be completed to the number originally dialed will be offered a standard intercept message (Number Referral Service). The standard central office recorded announcement equipment will intercept incoming calls to unassigned station numbers. The announcement provided states that the number called is not a working number and advises the caller of the main directory number for the Centrex group.

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(MT) Material relocated from Page 71.12.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

5. REGULATIONS (cont'd)

- H.** End User Surcharges as specified in the Company's FCC No. 4, Sections 5.1, 5.2, and 8.9 and FCC No. 5, Sections 4.2 and 4.4 apply as appropriate. Application of End User Surcharges for Centrex lines used by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Station lines terminated in dormitory housing for administrative or business use will be considered business service.

For Centrex service, an additive equivalent to the Interstate Business or Residential (where appropriate) End User Common Line Charge will apply on a PBX trunk equivalency basis according to the following table:

Total Unrestricted Lines	PBX Trunk Equivalency
Up to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 100	15
Each Additional 15 lines	+1

(MT)

(MT) Material relocated from Page 71.13.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

4. COX CONNECT CENTREX (cont'd)

5. REGULATIONS (cont'd)

- I.** Centrex rates and charges apply for a fixed period of time from 12 months to 60 months (service period plan) and are guaranteed against Company initiated change for the duration of the plan. ICB pricing arrangements may apply for Centrex service periods greater than 60 months or for Centrex stations in quantities greater than 25.

Upon the expiration of the original service period plan a Customer must select a new service period plan or the rates applicable will be those offered under the 12-month service period plan.

- J.** Reserved

- K.** Calling Name and/or Number Service Interaction.
The calling name and/or number will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller data. If a Customer with Call Waiting and Caller ID, and is on an existing call, the second incoming call will not be displayed. The second incoming call will receive a call waiting tone.

- L.** Termination charges will apply for Centrex service if discontinued or transferred to another address before the expiration of the initial contract period. Additionally, termination charges will apply when a Centrex system is reduced to the extent that the station capacity (lines) falls into the next lower range of the contract schedule.

(MT)

(MT) Material relocated from Page 71.14.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

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4. COX CONNECT CENTREX (cont'd)

6. RATES AND CHARGES

A. Flat Rate Pricing

The three packages available in the Centrex offering are priced below. Nonrecurring charges apply for each package per line or station. Customers must purchase a minimum of 10 Centrex lines.

Basic Centrex	Nonrecurring¹	Monthly Recurring Charges (per line)			
	Install per line	1 Year	2 Year	3 Year	5 Year
10-25 lines	\$10	\$25	\$25	\$23	\$21
26-100	\$10	\$23	\$23	\$21	\$20
101-500	\$10	\$21	\$21	\$20	\$19
501 +	\$10	\$19	\$19	\$18	\$17

Digital Centrex	Nonrecurring¹	Monthly Recurring Charges (per line)			
	Install per line	1 Year	2 Year	3 Year	5 Year
All Lines	\$10	\$2.00	\$2.00	\$2.00	\$2.00

Expanded Features	Nonrecurring¹	Monthly Recurring Charges (per line)			
	Install per line	1 Year	2 Year	3 Year	5 Year
10-25 lines ²	\$10	\$5.00	\$5.00	\$5.00	\$5.00
26 +	\$10	\$5.00	\$5.00	\$5.00	\$5.00

A La Carte Features	Nonrecurring	Monthly Recurring Charges (per line) *			
		1 Year	2 Year	3 Year	5 Year
10-25 lines		\$4	\$3	\$3	\$2
26-100		\$4	\$3	\$3	\$2
101-500		\$3	\$3	\$2	\$1
501 +		\$3	\$3	\$2	\$1

(*) Caller ID when purchased a la carte is \$7.50 per station regardless of term.

¹Non-Recurring charges will be waived in a Competitive Situation.

²In instances where the customer is charged the Centrex System Fee, the Expanded Feature Package will be included at no charge for up to 25 lines.

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(MT) Material relocated from Page 71.15.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

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4. COX CONNECT CENTREX (cont'd)

6. RATES AND CHARGES (cont'd)

C. Other Required Charges

One-Time Initial Customer Setup Charge	\$100	Per Customer Group
Miscellaneous Move/Add/Changes Charge	\$20	Per change per station
Meridian Digital Set Port Charge	\$2	Per month per MBS
System Charge The System Charge is required for systems with less than 26 stations and may be waived in competitive situations.	\$75	Per Customer Group (per month)

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(MT) Material relocated from Page 71.16.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

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3.1.5 Cox Connect PRI Service

GENERAL

Cox Connect PRI Service is an optional form of local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). Cox Connect PRI Service is a high-capacity access path for communications providing voice or data transmission over the public network.

1. Explanation of Terms

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots, is dedicated to a given call.

ISDN Primary Rate Interface (PRI)

Cox Connect PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and business trunks. It can also be used as loop transport for circuit-switched data applications. Cox Connect PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth and uses the Integrated Services Digital Network (SDN) architecture to provide the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, Cox Connect PRI provides the Customer with the service capabilities and features described in the following.

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(MT) Material relocated from Page 73.1.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

3.1.5 Cox Connect PRI SERVICE

1. Explanation of Terms, cont,d

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The

ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their servicing central office.

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI Customer premises equipment (CPE) located at the Customer premises must be compatible with the network interface.

Optional Service Features Package

The Optional Service Features Package incorporates the optional features Calling Line Identification and Call-by-Call Service Selection.

Primary Rate Access Facility

The Primary Rate Access Facility provides a high-capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the Customer's premises and the central office. Each Primary rate Access Facility supports one Cox Connect PRI Interface Arrangement.

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(MT) Material relocated from Page 73.2.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

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3.1.5 Cox Connect PRI SERVICE

1. Explanation of Terms, cont,d

Primary Rate Interface (PRI) Arrangement

Cox Connect PRI Arrangement is a Customer premises to central office service providing ISDN capabilities. The PRI arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels, which are defined as follows:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B channels.

PRI Trunk Group

A PRI Trunk Group is a group of channels which are designated as one of the following:

Incoming Exchange Trunk Group
Outgoing Exchange Trunk Group
Two-Way Exchange Trunk Group

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(MT) Material relocated from Page 73.3.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

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3.1.5 Cox Connect PRI SERVICE

1. Explanation of Terms, cont,d

Simulated Facility Group

A Simulated Facility Group is a software-defined register used to limit the number of simultaneous calls with specific attributes.

Customers subscribing to Cox Connect PRI must comply with ISDN Primary Rate Interface specifications as designated by the Company.

2. Service Capabilities

Cox Connect PRI provides the capability to:

- a. Transport Customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.
- b. Where available, one D channel can control up to 20 PRI Interface Arrangements depending on facility capabilities. In such cases, a single D channel in one PRI Interface Arrangement handles all the signaling and control requirements of multiple PRI Interface Arrangements in a specific grouping allowing supplemental PRI Interface Arrangements to consist of 24 B channels.
- c. Allow B channels to be designated for specific services, such as Incoming Exchange Trunks, Outgoing Exchange Trunks and Two-Way Exchange Trunks, or optionally configure channels to access Incoming and Outgoing Exchange Trunks on a per call basis. Two-way Exchange Trunks may not be accessed on a Call-by-Call basis.
- d. Allow the user to have access to the directory number of the calling party.

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(MT) Material relocated from Page 73.4.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

3.1.5 Cox Connect PRI SERVICE

3. Conditions

Customers subscribing to Cox Connect PRI must comply with ISDN Primary Rate Interface specifications as designed by the Company.

- a. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- b. ISDN compatible terminal equipment is a requirement for operation. It is the Customer's responsibility to power and obtain such equipment.
- c. Cox Connect PRI service does not preclude the Customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Exchange Area. Where facilities are available, the Customer will be able to originate and receive circuit-switched data calls outside of his/her serving central office.
- d. All PRI Interface Arrangement configurations must have at least one 23B+D Interface Arrangement for signaling and control functions. A 23B + Back-up D Interface Arrangement is required whenever the Cox Connect PRI Interface Arrangements ordered and in-service would otherwise cause more than 47 B-channels to be controlled by a single D channel.

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(MT) Material relocated from Page 73.5.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

3.1.5 Cox Connect PRI SERVICE

4. Features

Features available with Cox Connect PRI:

a. Back-up D Channel

Automatically takes over for a failed D channel in case of trouble.

b. Call-by-Call Service Selection

As an option to the Dedicated B Channel Configuration, B channels may be configured to access multiple services on a per call basis. The Customer premises equipment signals the local central office as to what type of service to access for each call.

c. Calling Line Identification

Allows the user to have access to the directory number of the calling party.

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(MT) Material relocated from Page 73.6.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont'd.

(MT)

3.1.5 Cox Connect PRI SERVICE

5. Rates and Charges

1. Application of Rates

- a. The Trunk dialtone is included in the Cox Connect PRI Service rates and charges.
- b. The Trunk Usage rate (Flat) specified in the Local Exchange Services tariff apply, as appropriate, to each trunk provisioned on the Cox Connect PRI Service using the circuit-switched voice arrangement.
- c. Existing tariff rates, charges and regulations for DID service apply, where required. This includes DID numbers and trunk connection charges. Tariffed DID trunk connection charges apply for each DID trunk provisioned on the Cox Connect PRI Interface Arrangement.
- d. Individual Additional Telephone Numbers may be ordered from this tariff without incurring DID trunk connection charges.
- e. Trunk hunting is included in the Cox Connect PRI Service rates and charges.
- f. Discount pricing for PRI Service may apply for term and volume or in response to a bona-fide competitive offer.
- g. Pricing will be based on a case by case basis. It will be non-discriminatory and offered to all similarly situated Customers.**

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(MT) Material relocated from Page 73.7.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.20 Local Exchange Service, cont’d.

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3.1.6 Cox Connect I-net.

1. General

Cox Connect I-net Service is available to qualified business for deployment of internet access services. I-net is a service which provides digital network access for inward internet access applications only. I-net service is offered via a DS1 and/or DS3 communications link.

2. Service

I-net Service provides internet based access capabilities, provisioned and delivered on a single digital access link to a Customer’s location. I-net provides the Customer with inward terminating digital service through the use of an Integrated Service Digital Network - Primary Rate Interface (ISDN-PRI). I-net Service is provisioned and delivered over a DS1 (1.544 Mbps) communications link. Cox Connect I-net is provisioned in the same manner as Cox Connect PRI, where a standard DS1 is divided into twenty-three (23) sixty-four (64) Kbps B (Bearer) channels and one sixty-four (64) Kbps D (Data) channel, or as it is commonly known in the industry, 23B+D. The Bearer channels are provisioned to carry internet based traffic, data traffic, or video traffic and will not support voice carriage. The Data channel will carry out of band signaling for one or more of the DS1 links.

3. Rates and Charges (per PRI):

Rates and charges for I-net PRI’s in quantities of three (3) or more may be provided on an individual case basis.

		<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>	<u>4 Years</u>	<u>5 Years</u>
Cox Connect [‡]						
I-net (monthly recurring)	--	\$450	\$425	\$400	\$375	\$375
I-Net Recurring Port Charge (per port)		\$49	\$49	\$49	\$49	\$49
I-net (non-recurring) [‡]	--	\$500	\$250	\$0	\$0	--

(MT) Material relocated from Page 74.

[‡] Discount pricing for I-net Service may apply for term and volume or in response to a bona-fide competitive offer.

[‡] Non-recurring charges will be waived in Competitive Situations.

(MT)

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LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

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8.21 Customer Retention Program

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Existing Cox Business Customers may renew term contracts for all Cox tariffed services up to 6 months prior to expiration of original contract at the following rates:

1. Original 5-year contract- Customer can retain 5 year rates by signing a contract extension of 3 additional years
2. Original 3-year contract- Customer can retain 3 year rates by signing a contract extension of 1 additional year
3. Original 3-year contract- Customer can get 5 year rates by signing a contract extension of 3 additional years
4. New additional tariffed services may be added at the time of contract extension at the extended contract rate and terms

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(MT) Material relocated from Page 85.4.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.22 Cox One Plan

(MT)

General

Where facilities exist and operating conditions permit, the Cox One Plan will be offered to Cox Business Services Customers. The Cox One Plan is a bundled package of up to 10 flat-rate lines, a feature package, and local and long distance telephone services. An eligibility condition of the package requires the Customer to select Cox long distance for both PIC and LPIC elections.

The following services are included in the Cox One Plan:

- A local access line,
- One of the Feature Packages listed below, and
- Unlimited minutes of direct dialed intrastate and interstate long distance service.

Feature Packages:

- Freedom Feature Package: Call Forwarding, Call forwarding – Busy, Call Forwarding - No Answer, Call Transfer, Caller ID, Hunting, and Three-Way Calling.
- Choice Feature Package: Call Forwarding, Call forwarding – Busy, Call Forwarding - No Answer, Call Transfer, Caller ID, Hunting, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Speed Calling – 30, and Three-Way Calling.
- Unlimited Feature Package: Busy Line Redial, Call Forwarding, Call forwarding – Busy, Call Forwarding - No Answer, Remote Access to Call Forwarding, Call Return, Call Transfer, Caller ID, Hunting, Long Distance Alert, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Speed Calling – 30, and Three-Way Calling.

Terms and Conditions

1. The Customer must select Cox as the carrier of choice for both the intraLATA toll and interLATA toll services for each Business access line subscribed to under this package.
2. All lines on the Customer's account must be provisioned with the same package, except for specialty lines such as elevator, fax and alarm lines. The Customers may subscribe up to a maximum of ten Cox One Plan lines for at least a one-year minimum commitment. Additional lines provisioned with the Unlimited LD Call Plan may be added on a case-by-case basis.
3. The Cox One Plan's Monthly Recurring Charge will be billed in advance in accordance with the tariff.

(MT)

(MT) Material relocated from Page 95.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.22 Cox One Plan, Continued

(MT)

Terms and Conditions, Continued

4. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this package, (2) have no cash value for refund purposes, (3) are not transferable or assignable, (4) shall not be applied to calls outside the United States, and (5) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
5. The Company may monitor the Customer’s toll usage subject to this package. If the Customer uses the toll minutes under this package for outbound telemarketing, call centers or non-voice services, including but not limited to, data services, the Customer will be presumed to be in violation of the usage restrictions of this package. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specific herein.
6. If the Company determines that a Customer has failed to demonstrate that the usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer’s toll service to the schedule and rates specified in Section 3 and 4 of the Company’s Interexchange Tariff No. 3.
7. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this unlimited call plan, refer to the Customer Services Agreement at <http://www.cox.com/telephone/customerservicesagreement.asp>.

Rates and Charges

Cox One Plan	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>4-Year Term</u>	<u>5 Year Term</u>
Cox Unlimited	\$46.95	\$45.95	\$44.95	\$43.95	\$42.95
Cox Choice	\$42.95	\$41.95	\$40.95	\$39.95	\$38.95
Cox Freedom	\$38.95	\$37.95	\$36.95	\$35.95	\$34.95

Business Line Connection Charge and associated Non-Recurring rates and charges will apply

(MT)

(MT) Material relocated from Page 95.1.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.23 Cox Express Plan

(MT)

1. General

Where facilities exist and operating conditions permit, the Cox Express Plan will be offered to Cox Business Services Customers. The Cox Express Plan is a bundled package of up to 10 flat-rate lines, the Solutions Package, and Unlimited Long Distance service.

2. Terms and Conditions

1. Cox Express Plan is available to new customers only.
2. The customer must select Cox Unlimited Call Plan for both the intra-LATA toll and inter-LATA toll services for each Business access line subscribed to under this package.
3. All lines on the Customer's account must be provisioned with the same package.
4. The customer must select a Cox Affiliate Business Internet.
5. Customer may subscribe to a maximum of ten (10) Cox Express Plan lines.
6. In the event that the customer cancels any component of this bundled plan during the unexpired term of this service, pricing for remaining unbundled services shall revert to a la carte tariffed rates.

3. Monthly Recurring Charge

3-Year Term \$40.00
5-Year Term \$40.00

4. Non-Recurring Charge

Business Line Connection Charge and associated Non-Recurring Charges per section 3.1.2.2 (a) will apply.

(MT)

(MT) Material relocated from Page 100.16.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.24 Secure Private Network (SPN) Service

(MT)

1. General

Where facilities exist and operating conditions permit, SPN will be offered to Cox Business Services Customers within the state of Oklahoma. SPN is a Layer 2, dedicated service that uses Data Over Cable Service Interface Specifications (DOCSIS) to transport data traffic between business locations. One cable modem may support up to 32 Ethernet-compatible devices. SPN is available in point-to-point and multi-point configurations. SPN may be integrated with Cox Digital Transport services.

Company offers SPN in several symmetrical and asymmetrical speeds. Symmetrical services are provisioned for same speeds upstream and downstream. Asymmetrical services are provisioned for higher speeds downstream than upstream. Speeds are uncommitted or delivered as best effort.

2. Terms and Conditions

Customer interface and equipment specifications must meet the Company's requirements to provide the service. SPN may require specific Customer Provided Equipment (CPE), facilities and space. SPN provides the physical layer and basic transport only. IP addressing and management is the sole responsibility of the Customer.

Customer must request a service credit within forty-five (45) calendar days after the end of the calendar month in which the failure occurred.

The Company assumes no responsibility for the transmission of signals by CPE, for the quality of or defects in such transmission, for the reception of signals by CPE, or address signaling to the extent addressing is performed by CPE. Error detection and correction of data generated by CPE is the Customer's responsibility.

The Company shall not be liable for any damage to the Customer that may arise due to the Customer's attempts to use SPN before all installation and provisioning steps are completed by the Company to ensure privacy and security.

SPN may not be resold or provided to any non-business Customers without prior written consent from the Company.

(MT)

(MT) Material relocated from Page 100.17.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.24 Secure Private Network (SPN) Service, cont'd.

(MT)

3. Rates and Charges

Non-Recurring Charges (NRC) are one-time charges, which apply to the provisioning and installation of SPN service. Recurring charges are flat rates, per point of termination, which apply each month or fraction thereof that the service is provided.

Symmetrical Bit Rate	NRC	MTM	12-Month	24-Month	36-Month	48-Month	60-Month
256K	\$199	\$190	\$140	\$120	\$100	\$90	\$80
512K	\$199	\$215	\$165	\$145	\$125	\$115	\$105
768K	\$199	\$240	\$190	\$170	\$150	\$140	\$130
1.0M	\$199	\$260	\$210	\$190	\$170	\$160	\$150
1.5M	\$199	\$290	\$240	\$220	\$200	\$190	\$180
2.0M	\$199	\$315	\$265	\$245	\$225	\$215	\$205
3.0M	\$199	\$350	\$300	\$280	\$260	\$250	\$240

Asymmetrical Bit Rate (Down/Up)	NRC	MTM	12-Month	24-Month	36-Month	48-Month	60-Month
768K/256K	\$199	\$215	\$165	\$145	\$125	\$115	\$105
1.5M/384K	\$199	\$260	\$210	\$190	\$170	\$160	\$150
3.0M/512K	\$199	\$315	\$265	\$245	\$225	\$215	\$205
6.0M/768K	\$199	\$360	\$310	\$290	\$270	\$260	\$250
6.0M/2.0M	\$199	\$380	\$330	\$310	\$290	\$280	\$270
10.0M/1.0M	\$199	\$390	\$340	\$320	\$300	\$290	\$280

* Non-Recurring Charges will be waived on commitments of 24-, 36-, 48-, and 60-month terms.

4. Individual Case Basis Pricing

Discount pricing for Cox SPN Service may apply for term and volume or in response to a bona-fide competitive offer. Additionally, Cox offers its SPN Customers a bandwidth guarantee that the Company will “right size” the Customer’s bandwidth or we’ll upgrade the service to the next tier at no additional costs. Higher bandwidths may be provided subject to capacity limitations.

(MT)

(MT) Material relocated from Page 100.18.

LOCAL EXCHANGE SERVICE

SECTION 8 – Obsolete Services

(AT)

8.24 Secure Private Network (SPN) Service, cont'd.

(MT)

5. Service Level Guarantee

Network Availability on Cox-owned hybrid fiber-coax (HFC) network is 99.5%. This parameter is calculated by dividing the number of minutes the services are available for Customer's use by the total number of minutes in a consecutive thirty (30) day period in a calendar month multiplying by 100, averaged on a monthly basis across all HFC locations. Upon request, Customer will receive a 1-day credit (1/30 of MRC) per each hour of outage if Network Availability falls below 99.5%.

Exceptions to Credit Allowance. Credit Allowances shall not be provided for Service Interruptions: (i) caused by Customer, its employees, agents or subcontractors; (ii) due to failure of power or other equipment provided by Customer or the public utility company supplying power to Cox or Customer; (iii) during any period in which Cox is not allowed access to the premises of Customer to access Cox equipment; (iv) due to scheduled maintenance and repair; (v) caused by a loss of service or failure of the Customer's internal wiring or other customer equipment; or (vi) due to Force Majeure events. For purposes of this SLA, Force Majeure shall mean (i) third party cable cuts, acts of God, fire, flood, or other natural disaster; (ii) laws, orders, rules, regulations, directions, or actions of governmental authorities having jurisdiction over the Services; (iii) any civil or military action including national emergencies, riots, war, civil insurrections or terrorist attacks; (iv) taking by condemnation or eminent domain of a party's facilities or equipment; or (v) delays in obtaining permit or other approvals from governmental authorities for construction or Services provisioning. Credit Allowances for Service Interruptions shall not be provided if: (i) Customer is in breach of its Agreement with Cox; (ii) Customer has a past due balance with Cox under the Agreement; or (iii) Customer is otherwise not in good financial standing with Cox. In no event shall Customer receive more than One (1) Monthly Recurring Charge (MRC) as credit for Service Interruptions or outages in any thirty (30) day period regardless of the number of Service Interruptions or outages. Customer must request a service credit within forty-five (45) calendar days after the end of the calendar month in which the failure occurred.

(MT)

(MT) Material relocated from Page 100.19.

SECTION 8 – Obsolete Services

(AT)

8.25 T2O

(MT)

1. General

T2O provides switched and integrated services over Special Access DS-1 (Type II) facilities to select markets in Oklahoma City and Tulsa MSAs. Switched services include POTS, PRI, and Flexcom. Integrated services provide switched services (POTS, PRI, or Flexcom) plus Cox Internet services over the same Type II facility.

2. Terms and Conditions

1. Services must be delivered over a Type II facility.
2. Minimum 3 year term. Customer agrees to pay the Company any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus all Early Termination Charges as specified in Section 2.7.2.
3. Customer interface and equipment specifications must meet the Company’s requirements to provide the service.
4. PRI and Flexcom services may include Cox Redirect Business Continuity Service and Resale 1FB at no additional charge, upon request.
5. POTS may include Cox Redirect Business Continuity Service, Resale 1FB, and Business ID feature pack on every line except for Resale 1FB at no additional charge, upon request.
6. Available in Tulsa, Catoosa, Jenks, Kiefer, Owasso, Sand Springs, Sapulpa, Oklahoma City, Arcadia, Bethany, Del City, Edmond, El Reno, Midwest City, Moore, Mustang, Nichols Hills, Nicoma Park, Noble, Norman, Spencer, Wheatland, Yukon.

3. Rates and Charges

Non-Recurring Charges (NRC) are one-time charges, which apply to the provisioning and installation of T2O service. Monthly Recurring Charges (MRCs) are flat rates, which apply each month or fraction thereof that the service is provided.

T2O Service	36-Month	48-Month	60-Month
MRC	\$399	\$399	\$399
NRC	waived	waived	waived

(MT)

(MT) Material relocated from Page 100.20.

SECTION 8 – Obsolete Services

(AT)

8.26 Local Exchange Service

(MT)

1. FEATURE PACKAGES

Premier Feature Pak: Provides the Residential Customer with the following features: Caller ID Per Call Blocking, Call Return, Busy Line Redial, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8, Speed Dial 30, HD Voice and Simultaneous Ringing. This feature package is only available to Customers who subscribe to Cox Voice Premier Package.

(MT)

2. Residential Customers are offered Flat Rate Service. Business Customers may select either Flat Rate or Measured Rate Service. The term "flat rate service" denotes residential or business service where, for a stated monthly rate, unlimited calling is allowed to all other local exchange service lines in the local calling area in which it is furnished. The term "Measured Rate Service" denotes business service for which charges are made according to a measured amount of usage. Rates include a monthly access line charge and usage charges (per minute or portion thereof) on local calls.

(MT1)

(b.1) Monthly Recurring Charges	<u>Residential</u>
Local Line – Flat Rate Line Charge	
Standard Rate	\$20.00
<u>Effective date</u>	Oklahoma City Area – December 3, 2020
	Tulsa Area – February 4, 2021⁺⁺⁺⁺⁺

(MT1)

(MT) Material moved from Page 60.1.

(MT1) Material moved from Page 62.

+++++ Rate for Tulsa Area Customers will remain \$19.99 until February 4, 2021.

(MT1)
(MT1)

Issued: March 19, 2021
Cause No. PUD

Effective: March 23, 2021
Order No.: None - Streamline

Issued by: Paul Cain
Director, Regulatory Operations
Cox Communications, Inc.
6205-B Peachtree Dunwoody Road,
Atlanta, Georgia 30328

SECTION 8 – Obsolete Services

(AT)

8.27 Cox Voice Packages

(MT)

1. Cox Voice Economy

Cox also offers to existing Residential Customers currently subscribing to Cox Digital Telephone service who express a desire to disconnect phone service, a package known as CDT Economy. CDT Economy is offered as a retention only service for Residential Customers that includes a Residential Primary Line provisioned with Caller ID and Cox Long Distance for intra- and inter-LATA service.

Monthly Recurring Rate: \$18.40

**Effective Date: Oklahoma City Area – December 3, 2020
Tulsa Area – February 4, 2021^{*****}**

(MT)

2. Cox Voice Premier Package

(MT1)

Where facilities exist and operating conditions permit, the Cox Premier Package offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. The Cox Voice Premier Package includes:

1. One flat-rated Residential Access Line,
2. Unlimited Cox Long Distance for both intra- and inter-LATA toll services,
3. The Premier Feature Pack, and
4. Basic Voice Mail, optional.

(MT1)

(MT) Material moved from Page 100.21.

(MT1) Material moved from Page 100.21.1.

***** Rate for Tulsa Area Customers will remain \$18.39 until February 4, 2021.

(MT)

(MT)

Issued: March 19, 2021
Cause No. PUD

Effective: March 23, 2021
Order No.: None - Streamline

Issued by: Paul Cain
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SECTION 8 – Obsolete Services

(AT)

8.27 Cox Voice Packages, cont'd.

(MT)

2. Cox Voice Premier Package, cont'd.

Terms and Conditions

- 1 The applicable monthly recurring charge for the Cox Premier Package will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
- 2 The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Kansas, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI and American Samoa.
- 3 The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
- 4 International toll calls to landlines in Mexico are included in this package.
- 5 If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multi-party chat lines, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge: **\$30.00**

Effective Date:

Oklahoma City Area – December 3, 2020
Tulsa Area – February 4, 2021^{§§§§§§}

(MT)

(MT) Material moved from Page 100.21.2.

§§§§§§ Rate for Tulsa Area Customers will remain \$29.99 until February 4, 2021.

(MT)

(MT)

Issued: March 19, 2021
Cause No. PUD

Effective: March 23, 2021
Order No.: None - Streamline

Issued by: Paul Cain
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SECTION 8 – Obsolete Services

(AT)

8.28 Cox Unlimited Call Plan

(MT)

General

Where facilities exist and operating conditions permit, the Cox Unlimited Call Plan will be offered to Residential Customers. The Cox Unlimited Call Plan is a bundled of intrastate and interstate long distance minutes.

Terms and Conditions

1. The Cox Unlimited Call Plan Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
2. Cox Unlimited Call Plan does not permit the Customer to place business calls.
3. International toll calls are not included with this package.
4. The Cox Unlimited Plan (the "Plan") is for direct-dialed domestic residential voice usage only. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice usage include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers, telemarketing, multi-party conference calling, multi-party "chat" lines, or engaging in activities that generate minutes that result in revenue-sharing by a Customer. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Plan. Call detail is not available with this Plan. Customers must subscribe to Cox Long Distance and to the Company's local exchange service. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party chat lines or multi-party conference calls, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges, including the Universal Service Fund, apply

Rates and Charges

Monthly Recurring Charge \$20.00

(MT)

(MT) Material moved from Page 100.32.

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.1 General

Private Line Service is a transport service, which is offered on a point-to-point basis. Each Private Line Service is dedicated to the Customer and the entire usable bandwidth for each service is available to the Customer for their exclusive use.

Standard pricing is available for all non-custom services. Standard rates are provided in Section 9.4 following. The tariffed rates contained in this section are applied based on the locality of service, type of service and the term plan selected. Private Line Service does not utilize the Company's end office switches.

9.1.1 Tariff Application

- A. For service furnished between two or more end user premises which are located within the Company's serving area, and are used for local communications within an exchange area, or between exchange areas served by Cox, the rates and regulations set forth in this section will apply.
- B. For services furnished jointly with or for another carrier which is geographically restricted and completely utilized for Intrastate-InterLATA communications, the rates and regulations set forth in the Company's Intrastate Access Tariff No. 2 shall apply.
- C. For service furnished jointly with or for another carrier where the usage is both Intrastate and Interstate communications, the rates and regulations set forth in the Company's Interstate Tariff FCC No. 4 shall apply.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.1 General (Cont'd.)

9.1.2 Point-to-Point Service

Point-to-Point or Two Point Service allows two Customer-designated locations to be connected by one dedicated transport service. The service terminated at both locations must be the same speed and the same capacity.

9.1.3 On-Net v. Off-Net

On-Net Services are those which connect two locations which are both directly served by the Company's network. Pricing and regulations pertaining to On-Net Services are described in this tariff.

Off-Net Services are those where one or more locations to be connected is not served directly by the Company's network. Off-Net Service must be provisioned, in part, by another local access provider. In the instances where the Company is able to provide Off-Net Services, the performance parameters and pricing of the Off-Net Services will be passed through to the Customer.

All rates included in Section 9.4 are for On-Net and Off-Net arrangements, unless the costs of providing the Off-Net Service would be cost-prohibitive for the Company. In which case, the Company would provide pricing on a case-by-case basis.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.2 Standard Pricing Plan Description

9.2.1 Recurring Charges

Recurring Charges are monthly charges applied on a city-specific basis. Recurring charges apply to Point-to-Point Service.

Recurring charges for Point-to-Point Service will vary based on the locality of service, capacity of service, the distance of service and the term plan selected. Point-to-Point Service recurring charges are applied on a circuit basis and reflect complete end-to-end charges.

A. Channel Termination

The Channel Termination rate category provides for the communications path between a customer designated premises and the serving wire center of that premises.

B. Channel Mileage

The Channel Mileage rate category provides for the end office equipment and transmission channel between serving wire centers associated with the two customer premises.

C. Optional Features and Functions

Optional Features and Functions may be added to a special access service to improve its quality or utility to meet the Customer's specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.2 Standard Pricing Plan Description (Cont'd.)

9.2.2 Non-Recurring Charges

Non-Recurring Charges (NRCs) are one-time only charges. NRCs may be waived for certain promotions and under the specific terms of individual case basis services. Additionally, Non-Recurring Charges may be waived in a Competitive Situation.

9.2.3 Termination Liability

Unless otherwise specified in individually negotiated contracts, the termination liability for services purchased under a Term Agreement will be equal to the lesser of either:

- A.** 100% of the balance of the total billing payable for the unexpired term of the agreement, or
- B.** the difference between the monthly rate for selected term plan and the monthly rate for the longest term plan that Customer could have satisfied prior to early discontinuance of service, plus any waived or discounted amounts granted through the agreement.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.3 Service Descriptions

9.3.1 DS3 Service

DS3 Service is a dedicated, high capacity, full duplex channel with a line speed of 44.736 Mbps isochronous serial data have a line code of bipolar with three zero substitution (B3ZS). DS3 Service has the equivalent capacity of 28 DS1 Services at 1.544 Mbps or 672 Voice Grade Services at 56/64 Kbps. DS3 Service is available with an electrical interface.

9.3.2 DS1 Service

DS1 Service is a dedicated, high capacity, full duplex channel with a line speed of 1.544 Mbps isochronous serial data having signal format of either Alternate Mark Inversion (AMI) or Bipolar 8 Zero Substitution (B8ZS) and either Superframe (D4) or Extended Superframe formats. DS1 Service has the equivalent capacity of 24 Voice Grade services or 24 DS0 services. AMI can support 24 56Kbps channels and B8ZS can support 24 64Kbps channels.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

9.3 Service Descriptions (Cont'd.)

9.3.3 Custom Services

Private Line Services not described above or requests for non-standard configurations and specialized service options will be handled on an Individual Case Basis as set forth in Section 9.3.4 following.

(AT)

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.3 Service Descriptions (Cont'd.)

9.3.4 Special Construction

Special construction or arrangement of facilities may be undertaken by the Company on a reasonable efforts basis at the request of the Customer, and upon a determination by the Company that such charges should apply in that particular instance. Special Construction cases/rates are on an Individual Case Basis.

Special Construction is undertaken:

- A.** where facilities are not presently available,
- B.** where the service is of a type other than that which the Company would normally utilize in the furnishing of its service;
- C.** where the service is requested over a route other than that which the Company would normally utilize in the furnishing of its services;
- D.** where the service is in a quantity greater than that which the Company would normally provide;
- E.** where service is requested on an expedited basis;
- F.** where service is requested on a temporary basis until permanent facilities are available;
- G.** where the service requested involves abnormal costs; or
- H.** where service is requested in advance of the Company's normal construction schedule.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.3 Service Descriptions (Cont'd.)

9.3.5 Time and Material Service

This service provides for the Labor and Material charges associated with installation, maintenance, testing and repair deemed to be associated with equipment and facilities not provided by the Company or deemed to be non-standard or non-routine.

The Company shall have no responsibility for the maintenance and repair of any kind with respect to equipment and facilities not provided by the Company. The Company will charge the Customer Time and Material Charges listed in Section 9.5 for any maintenance visits with respect to service problems which are determined to arise from equipment or facilities not provided by Company.

When a Customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer shall be responsible for payment of Time and Materials Charges as listed in Section 9.5 for the period of time from when the Company personnel were dispatched to the Customer's premises to when the work is completed. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

If the Customer, after being informed that the trouble is not in Company facilities, wishes to have the maintenance work performed by Company, and the Company agrees to perform the work, the Time and Material Charges listed in Section 9.5 will apply.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

9.3 Service Rate Descriptions (Cont'd.)

9.3.5 Time and Material Service (Cont'd.)

At the Customer's request, and upon agreement by the Company, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases Time and Material Charges listed in Section 9.5 will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply (may need to specify how the additional charges will be calculated).

(AT)

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.4 Rate Schedule

DS1 Service (1.544 Mbps)

Contract Term	MTM	12-Month	24-Month	36-Month	60-Month
Non-Recurring Charges*	\$ 700.00	\$ 500.00	\$ 250.00	\$0.00	\$0.00
Channel Termination per point of termination	\$ 181.00	\$ 160.00	\$ 145.00	\$ 112.00	\$ 92.00
Channel Mileage Fixed	\$ 75.00	\$ 50.00	\$ 45.00	\$ 39.00	\$ 34.00
Channel Mileage Per Mile (Between Oklahoma City and Tulsa)	\$ 6.00	\$ 3.85	\$ 3.65	\$ 3.20	\$ 2.75
Channel Mileage Per Mile (Between all other locations)	\$ 16.00	\$ 14.50	\$ 14.00	\$ 13.00	\$ 10.00

* Non-Recurring charges may be waived in a Competitive Situation.

Individual case basis contracts may be provided if three (3) or more DS-1s are installed, or when Cox Private Line Service is bundled with other Cox services, or when the costs of providing an Off-Net circuit(s) is cost prohibitive for the Company.

DS3 Service (44.736 Mbps)

All rates and charges for DS3 Services will be available on an individual case basis.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 9 – Private Line Services

(AT)

9.5 TIME AND MATERIAL CHARGES

Basic time, normally scheduled working hours, per engineer or technician.

1st 1/2 Hr. or Fraction	\$35.00
Ea. Add'l 1/4 Hr. or Fraction	\$12.00

Overtime, outside of normally scheduled working hours, per engineer or technician.

1st 1/2 Hr. or Fraction	\$40.00
Ea. Add'l 1/4 Hr. or Fraction	\$16.00

Premium time, outside of schedule work day, per engineer or technician.

1st 1/2 Hr. or Fraction	\$45.00
Ea. Add'l 1/4 Hr. or Fraction	\$20.00

(AT)

LOCAL EXCHANGE SERVICE

SECTION 10 – State of Oklahoma Services

(AT)

10. State of Oklahoma Telecommunication Service Contract SW00450

10.1 General Regulations:

The regulations specified within Cox Local Exchange Tariff are to apply unless expressly stated otherwise within the State of Oklahoma Contract SW00450.

This State of Oklahoma Tariff section is valid pursuant to the State of Oklahoma Contract SW00450.

Pursuant to Title 74, Section 85.7d and OAC 580:15-6-22 electronic and information technology procurements, agreements, and contracts shall comply with applicable Oklahoma Information Technology Accessibility Standards issued by the Oklahoma Office of State Finance.

Rates in this tariff are available in accordance with the Services provided pursuant to State Contract SW00450.

Purchases by the State of Oklahoma are exempt from Oklahoma sales or use taxes and Federal excise tax. The Central Purchasing Division shall furnish tax exemption certificates upon written request.

The State may terminate the Contract immediately, without a 30-day written notice to the supplier, when violations are found to be an impediment to the function of an agency and detrimental to its cause, when conditions preclude the 30-day notice, or when the State Purchasing Director determines that an administrative error occurred prior to Contract performance. If the Contract is terminated, the State shall be liable only for payment for products and/or services delivered and accepted.

10.2 Service Description:

The service description for each of the services provisioned pursuant to State Contract SW00450 can be found in Section 3, preceding.

(AT)

LOCAL EXCHANGE SERVICE

SECTION 10 – State of Oklahoma Services

(NR)

10. State of Oklahoma Telecommunication Service Contract SW00450, Cont'd.

10.3 Rates and Charges:

The table below defines the telephony charges associated with the SW00450 offering in the State of Oklahoma. Lines and trunks will be assessed the End User Common Lines Charge as provided in Cox tariffs.

<u>VOICE NETWORK SERVICES</u>	<u>ONE TIME COST</u>	<u>MONTHLY COST(ON-NET)</u>	<u>MONTHLY COST(ON-NET WITH CONSTRUCTION)</u>
Business Access Line	Waived	\$17.00	ICB
Direct Inward Dialing (Trunk)	Waived	\$40.00	ICB
Direct Inward Dialing -20 Block	Waived	\$2.00	\$2.00
Direct Inward Dialing -100 Block	Waived	\$4.00	\$4.00
Digital Loop Service	Waived	NA	NA
SmartTrunk	Waived	SEE SW00450	SEE SW00450
Primary Rate Interface	Waived	\$379.00	\$499.00
Primary Rate Interface (3 PRI's or more at one location)	Waived	\$349.00	ICB
Primary Rate Interface (20 PRI's or more at one location)	Waived	\$329.00	ICB
Plexar (CENTREX ANALOG)	Waived	\$14.00	ICB
Plexar (CENTREX DIGITAL)	Waived	\$16.00	ICB
T-1 (24 Channel Voice T-1)	Waived	\$349.00	\$463.00
Dedicated T1(LD Trunk)	Waived	\$200.00	ICB
Dedicated T1(LD Trunk 6 or more at a single location)	Waived	\$0.00	ICB

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LOCAL EXCHANGE SERVICE

SECTION 10 – State of Oklahoma Services

(NR)

10. State of Oklahoma Telecommunication Service Contract SW00450, Cont'd.

10.3 Rates and Charges, cont'd:

	ONE TIME COST	MONTHLY COST (ON- NET)	MONTHLY COST(ON-NET WITH CONSTRUCTION)
VOICE NETWORK SERVICES			
Features for voice services listed below			
Standard features	Waived	\$3.75	ICB
Call Forward on Call Waiting	Waived	\$4.75	ICB
Caller ID	Waived	\$8.90	ICB
Distinctive Ring	Waived	\$5.50	ICB
Remote Call Forwarding	Waived	\$16.00	ICB
Speed Call 8	Waived	\$2.75	ICB
Speed Call 30	Waived	\$4.75	ICB
Hunting- Per Line	Waived	\$1.25	ICB
Voice Mail Box- Basic	Waived	\$9.50	ICB
Feature Packages for Voice Products	Waived		
BusinessID -CallWaiting, Caller ID, 3Way, Speed Call 30, Busy Line Redial, Call Transfer	Waived	\$11.95	ICB
BusinessValue - Call Forward, 3Way, Call Waiting, Speed Call 30, Busy Line Redial, Call Transfer	Waived	\$8.95	ICB
Solutions -Call Forwarding, Call Waiting, Speed Calling - 8, Three-Way Calling, Call Return, Busy Line Redial, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forwarding - Busy, Call Forwarding - No Answer, Call Forwarding of Call Waiting, Caller ID, Priority Ringing, Long Distance Alert, and Call Waiting ID.	Waived	\$17.50	ICB
DIRECTORY ASSISTANCE(Local and Long-Distance)		\$1.00	

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LOCAL EXCHANGE SERVICE

SECTION 10 – State of Oklahoma Services

(NR)

10. State of Oklahoma Telecommunication Service Contract SW00450, Cont'd.

10.3 Rates and Charges, cont'd:

<u>Bid Section</u>	<u>One Time Charge</u>	<u>MRC</u>
C3.1.3 Private Dial Plans	ICB	n/a
C3.1.10 Toll Fraud	n/a	n/a
C3.1.11 Directory Assistance	\$1.00	
C3.1.12 Operator Assistance		
Third Number Billing	\$1.65	
Calling Card	\$1.65	
Collect Calling	\$1.65	
Station to Station	\$1.65	
Person to Person	\$3.00	
Busy Line Verification	\$2.00	
Busy Line Verification with Interrupt	\$3.00	
C.3.2.5. Toll Free Payphone Surcharge	\$0.10	
C.3.2.6 Monthly Toll Free Number Charges	n/a	
C3.3 Disaster Recovery Routing	ICB	ICB
C3.5.3 Country to Country Calling	See cox.com site	
C3.11 Video Services	n/a	
C3.12 Audio Conferencing	n/a	n/a
C3.13 Video Services	n/a	n/a
		n/a
C3.16.2 Overflow Processing		
(LD if applicable is \$0.10 per minute)		\$79.95
C.3.17.7 Fundamental Requirements	n/a	\$109.95
C3.19.6 Engineering Support		n/a
Sales Engineering Support	n/a	
Network Engineering Support	\$80.00/ hr.	n/a

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LOCAL EXCHANGE SERVICE

SECTION 10 – State of Oklahoma Services

(NR)

10. State of Oklahoma Telecommunication Service Contract SW00450, Cont'd.

10.3 Rates and Charges, cont'd:

LONG DISTANCE RATES		Price Per Minute	Rounding
Type Call	Description	Per Minute Cost	In seconds
Corp Calling Card	Intrastate	\$0.35	6/6
Corp Calling Card	Intrastate	\$0.35	6/6
Dedicated 800	Canada	\$0.07	6/6
Dedicated 800	Interstate	\$0.0125	6/6
Dedicated 800	Intra IntraLATA	\$0.0275	6/6
Dedicated 800	Intrastate	\$0.0275	6/6
Direct Dial	Inter IntraLATA	\$0.0100	6/6
Direct Dial	Interstate	\$0.0100	6/6
Direct Dial	Interstate	\$0.0100	6/6
Direct Dial	Interstate	\$0.0100	6/6
Direct Dial	Intra IntraLATA	\$0.0150	6/6
Direct Dial	Intra IntraLATA	\$0.0150	6/6
Direct Dial	Intra IntraLATA	\$0.0150	6/6
Direct Dial	Intra IntraLATA	\$0.0150	6/6
Direct Dial	Intrastate	\$0.0150	6/6
Direct Dial	Intrastate	\$0.0150	6/6
Direct Dial	Intrastate	\$0.0150	6/6
Switched 800	Canada	\$0.07	6/6
Switched 800	Interstate	\$0.0125	6/6
Switched 800	Intra IntraLATA	\$0.0275	6/6
Switched 800	Intrastate	\$0.0275	6/6
Switched Data	Interstate	\$0.0100	6/6
Switched Data over Dedicated	Direct Dial	\$0.0100	6/6

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LOCAL EXCHANGE SERVICE

SECTION 10 – State of Oklahoma Services

10. State of Oklahoma Telecommunication Service Contract SW00450, Cont'd.

10.3 **Rates and Charges, cont'd:**

DATA NETWORK SERVICES	<u>ONE TIME COST</u>	<u>MONTHLY COST (ON-NET)</u>	<u>MONTHLY COST (OFF-NET)</u>
DS0	WAIVED	NA	NA
DS1	WAIVED	\$225.00	ICB
DS3	WAIVED	\$1,325.00	ICB
Frame Relay	WAIVED	NA	NA
Fractional T-1	WAIVED	\$225.00	ICB
ATM Services	WAIVED	ICB	ICB

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