Nokia 2720 V Flip
user guide
verizon ${ }$

## Get started

## Buttons and parts



1. Call button
2. Shortcut button
3. Left selection button
4. Scroll button
5. Earpiece
6. Camera
7. Flash
8. Microphone
9. Headset connector
10. SOS call/Google Assistant button. If you have set the accessibility mode on, this button sends an

SOS call. Otherwise, the button switches Google Assistant on.
11. Back cover opening slot
12. USB connector
13. Loudspeaker
14. Volume buttons
15. Right selection button
16. Back button
17. Power/End button
18. Microphone

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

## Swap the SIM card and insert the memory card

Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

## Optional:

Your phone comes with the SIM card preinstalled, but if you want to swap the SIM, follow these steps:

1. Put your fingernail in the small slot at the bottom of the phone, lift and remove the cover.

2. If the battery is in, lift it out.

3. Slide the SIM card holder to the left and open it up. Place the nano-SIM in the slot. face down,
close down the holder and slide it to the right to lock it in place.

4. Slide the memory card in the memory card slot.

5. Put back the battery.
6. Put back the cover.

Note: The microSD card is sold separately.
Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

## Charge your phone

1. Insert the small end of the USB cable into the phone.
2. Insert the larger end into the charger and plug it into an outlet.


Your phone supports the USB Micro-B cable. You can also charge your phone from a computer with a USB cable, but it may take a longer time.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.

## Turning your phone on/off

NOTE: The first time you turn on your phone, you will need to activate it. See the Get started guide included with your phone.

To turn your phone on, press and hold $\sqrt{\text { (1) }}$ until the phone vibrates.


To turn your phone off, press and hold $\sqrt{\text { (1) }}$ and select Power Off.

## Basics

## Explore your phone

To open the apps list, press the scroll button.
To open an app or select a feature, scroll to the app or feature and select SELECT.

To go back to the previous view, press the back button.
To go back to the home screen, press ${ }^{(1)}$.
CHANGE THE VOLUME
To change the volume during a call, press the volume buttons.

To change the volume of your media apps, ringtones, alerts, and alarms, press the scroll button, and select Settings. Scroll right to Personalization, and select Sound > Volume.

To change the volume when listening to the radio or music, select Options > Volume.

## Protect your phone

## LOCK THE BUTTONS AND SCREEN

If you want to avoid accidentally making a call when your phone is in your pocket or bag, you can lock your buttons and screen.

To lock your buttons and screen, press and hold ${ }^{(6)}$ and select Lock, or close the fold.

## UNLOCK THE BUTTONS AND SCREEN

To unlock the buttons and screen, select Unlock, or open the fold.

## SET A SCREEN LOCK

You can set the phone to ask for a screen lock code.

1. Press the scroll button and select Settings.
2. Scroll right to Privacy \& Security.
3. Select Screen Lock > Screen Lock > On, and create a four-digit code. Note, however, that you need to remember the code you created, as Verizon wireless is not able to open or bypass it.

## Write text

Press a button repeatedly until the letter is shown.
To type in a space, press 0.
To type in a special character or punctuation mark, press *.

To switch between character cases, press \# repeatedly.
To type in a number, press and hold a number button.

## CHANGE THE TEXT SIZE

Do you want to read bigger text on the display?

1. Press the scroll button and select Settings.
2. Scroll right to Device, and select Accessibility > Large text > On.

## Accessibility mode

With the accessibility mode, the text on the phone display is bigger, the alerts louder, and the Google Assistant button turns into an SOS call button. If you didn't switch the accessibility mode on when setting up your phone, press the scroll button, and select Settings > Device > Accessibility Mode > On.

## ADD YOUR ICE DETAILS

To be able to make SOS calls, you need to add your ICE (In Case of Emergency) details. To add your personal details, press the scroll button, and select Settings > Device > ICE information.

To define the contacts to whom the SOS call is made, press the scroll button, and select Settings > Device > ICE information > Options > Create ICE contacts. Note that you cannot use official emergency call numbers as your ICE contacts.

## MAKE AN SOS CALL

Once you have the accessibility mode switched on and added an ICE contact, you can make SOS calls. To make the call, press and hold the SOS call button for three seconds, or press the SOS call button quickly twice. The phone calls your first ICE contact. If the contact doesn't answer in 25 seconds, the phone calls the next contact,
and keeps calling your contacts 10 times until one of them answers the call, or you press the end button.

Note: When the SOS call is answered, the phone goes to handsfree mode. Do not hold the phone close to your ear, as the volume may be very loud.

## SEND AN SOS MESSAGE

You can select to send an SOS message if no one answers your SOS call. Press the scroll button and select Settings > Device > Accessibility Mode > On > SOS Call > SOS Message > On.

To edit the pre-defined message, select SOS Message > Edit.

Tip: If you want to keep the accessibility mode on, but don't want to make SOS calls, press the scroll button, and select Settings > Device > Accessibility Mode > SOS Call > Off.

## Google Assistant

Google Assistant can help you search information online, translate words and sentences, make notes and calendar appointments, for example.

If you have not switched on the accessibility mode, the SOS call button works as the Google Assistant button.

To use Google Assistant, press and hold the Google Assistant button for three seconds, and follow the instructions on the display.

## Battery life

To save power:

- Always charge the battery fully.
- Mute unnecessary sounds, such as keypad sounds.
- Use wired headphones, rather than the loudspeaker.
- Set the phone screen to switch off after a short time.
- Lower the screen brightness.
- When applicable, use network connections, such as Bluetooth, selectively: switch the connections on only when you are using them.


## Connect with your friends and

 family
## Calls

MAKE A CALL

1. Type in the phone number. To type in the + character, used for international calls, press * twice.
2. Press $\curvearrowleft$.
3. To end the call, press ${ }^{(1)}$ or close the fold.

## ANSWER A CALL

When the phone rings, press $\curvearrowleft$.

## REJECT A CALL

To reject a call, press ${ }^{(1)}$.

## REAL-TIME TEXT (RTT)

To set real-time text on, press the scroll button, and select Settings > Device > Accessibility > RTT > On. Select Visible during calls to see RTT functions during phone calls, Always visible - Automatic to be able to make only RTT calls in Messages, Contacts and Call log applications, or Always visible - Manual to be able to select whether to make a phone call or an RTT call in Messages, Contacts and Call log applications.

When you receive a phone call, press $\curvearrowright$ and then select Options > RTT view to be able to start writing.

## Contacts

Save and organize your friends' and family members' phone numbers.

## ADD A CONTACT

1. Press the scroll button and select Contacts.
2. Select New and whether to save the contact to the phone memory or the SIM card.
3. Enter the contact details.
4. Select SAVE.

## TRANSFER CONTACTS FROM YOUR OLD PHONE

To add contacts from your Gmail or Outlook account or your memory card to your new phone, press the scroll button, and select Contacts > Options > Settings > Import Contacts and the relevant option.

To add contacts from your old phone using Bluetooth:

1. On your new phone, press the scroll button, and select Settings > Network \& Connectivity > Bluetooth > On.
2. Switch on Bluetooth on your old phone and send the needed contacts to your new phone using Bluetooth.
3. On your new phone, accept the transfer request.
4. On the home screen, select Notices $>$ Files received > Import.

## CALL A CONTACT

You can call a contact directly from the contacts list.

1. Press the scroll button, and select Contacts.
2. Scroll to a contact and press $\curvearrowleft$.

## Send messages

## SEND A MESSAGE

1. Press the scroll button, and select Messages > New.
2. In the To field, press \# until you are able to enter numbers and then type in a phone number, or select Add to add a contact from your contacts list.
3. Write your message. If you need to remove a character, press the back button.
4. Select Send.

## Mail

## ADD A MAIL ACCOUNT

When you use the E-mail app for the first time, you are asked to set up your email account.

1. Press the scroll button, and select E-Mail.
2. Select Next and type in your name and e-mail address.
3. Select Next and type in your password.

## SEND MAIL

1. Press the scroll button and select E-Mail.
2. Select Compose.
3. In the To field, type in an e-mail address.
4. Type in the message subject and the mail.
5. Select Send.

## Personalize your phone

## CHANGE YOUR RINGTONE

1. Press the scroll button, and select Settings.
2. Scroll right to Personalization and select Sound > Tones > Ringtones.
3. Scroll to a ringtone and press the scroll button.

## CHANGE THE LOOK OF YOUR HOME SCREEN

You can change the look of your phone with wallpapers.

1. Press the scroll button, and select Settings.
2. Scroll right to Personalization and select Display > Wallpaper.
3. Select Camera to take a new photo for the wallpaper, Gallery to choose a wallpaper from the photos on your phone, or Wallpaper to select from pre-defined wallpapers.

## Camera

## TAKE A PHOTO

1. To switch the camera on, press the scroll button, and select Camera.
2. To take a photo, press the scroll button.

## TAKE PHOTOS WITH A TIMER

Want to have time to get in the shot too? Try out the timer.

1. Press the scroll button, and select Camera.
2. Select Options, scroll right to Self Timer, and select the time.
3. Press the scroll button to take the photo.

## VIEW A PHOTO YOU HAVE TAKEN

To view the photo right after taking it, select Preview.
To view the photo later, on the home screen, press the scroll button, and select Gallery.

## RECORD A VIDEO

1. Press the scroll button, and select Camera.
2. To start recording, scroll right and press the scroll button.
3. To stop recording, press the scroll button.

## WATCH THE RECORDED VIDEO

To view the video right after recording, select Preview.
To watch the video later, on the home screen, press the scroll button and select Video.

## Internet and connections

## Browse the web

## CONNECT TO THE INTERNET

1. Press the scroll button, and select Internet.
2. Select Search Internet.
3. Write a web address, and select GO.
4. Use the scroll button to move the mouse cursor in the browser.

CLEAR YOUR BROWSING HISTORY

1. Press the scroll button, and select Settings.
2. Scroll right to Privacy \& Security and select Browsing privacy.
3. Select Clear browsing history.

## Bluetooth ${ }^{\circledR}$ <br> SWITCH ON BLUETOOTH

1. Press the scroll button, and select Settings > Network \& Connectivity > Bluetooth.
2. Switch Bluetooth to On.
3. Select Nearby devices to find a new device or Paired devices to find a device you have paired your phone with previously.

## Wi-Fi

SWITCH ON WI-FI

1. Press the scroll button and select Settings > Network \& Connectivity > Wi-Fi.
2. Switch Wi-Fi to On.
3. Select Available networks and the network you want, enter a password if needed, and select Connect.

## ENABLE WI-FI CALLS

1. Press the scroll button and select Settings > Network \& Connectivity > Wi-Fi calling.
2. Switch Wi-Fi calling to On.

You can now make calls over a Wi-Fi connection if mobile network is not available.

## Music and videos

## Music player

You can listen to your MP3 music files with the music player.

## LISTEN TO MUSIC

1. Press the scroll button and select Music.
2. Select whether you want to view your playlists, artists, albums, or songs.
3. Scroll to a song, and press the scroll button.

Tip: To set a song as ringtone, scroll right to Songs, scroll to the song you want, and select Options > Save as ringtone.

## Listen to radio

## SEARCH FOR RADIO STATIONS

You need to connect a compatible headset to listen to the radio. The headset acts as an antenna. Make sure that the headset is properly connected.

Press the scroll button and select FM Radio > TURN ON.
To search for available radio stations, select Stations > Options > Scan Stations.

To save a radio station, select Options > Add to favorites.

To switch to a saved station, select Stations > Favorites and the station.

To adjust the volume, select Options > Volume and scroll up or down.

To listen to a radio station using the phone's speakers, select Options > Switch to speaker. Keep the headset connected.

To turn off the radio, select TURN OFF.

## Video player

## PLAY A VIDEO

1. Press the scroll button, and select Video.
2. Scroll to the video you want to watch and press the scroll button.
3. Press the scroll button to pause and resume playback while watching the video.

To watch the video in full screen, select Full Screen.
To adjust the volume, select Options > Volume and scroll up or down.

To share the video with a friend, select Options > Share, and select to share using e-mail, messaging, or Bluetooth, for example.

## Recorder

## RECORD A SOUND CLIP

1. Press the scroll button, and select Recorder.
2. To record, select New and press the scroll button.
3. To stop recording, select Done.

## Organize your day

## Clock

## SET AN ALARM

1. Press the scroll button, and select Clock.
2. Select New > Time, use the scroll button to set the time, and select SAVE.
3. If needed, set the alarm to repeat or give the alarm a name.
4. Select Save.

If you often need an alarm at the same time, but don't want to set in on repeat, just scroll to the alarm and select TURN ON. The alarm sounds at the time you have specified.

## COUNTDOWN TIMER

If you need an alarm but don't want to create one in the alarm clock, use the countdown timer.

1. Press the scroll button, and select Clock.
2. Scroll right to Timer.
3. Select SET, and use the scroll button to set the needed time.
4. Select START.

## STOPWATCH

1. Press the scroll button, and select Clock.
2. Scroll right to Stopwatch and select START.
3. Select Lap when a lap has been completed.
4. To stop the stopwatch, select PAUSE > Reset.

## Calendar

Add a calendar reminder

1. Press the scroll button and select Calendar > CALENDAR.
2. Scroll to the date you want and select Add.
3. Enter the event details.
4. Select whether to add a reminder to the event.
5. Select Save.

## Calculator

## MAKE A CALCULATION

1. Press the scroll button, and select Calculator.
2. Enter the first factor of your calculation, use the scroll button to select the operation, and enter the second factor.
3. Press the scroll button to get the result of the calculation.

## Converter

## CONVERT MEASUREMENTS

1. Press the scroll button and select Unit Converter.
2. Select the conversion type.
3. Press the scroll button to open a list of available measurements, and select the one you want to convert from.
4. Scroll to the second measurement, press the scroll button, and select the measurement you want to convert to.
5. Use the number buttons to enter the value you want to convert. The converter shows the converted value automatically.

## Copy content and check the

 memory
## Copy content

COPY CONTENT BETWEEN YOUR PHONE AND COMPUTER

1. Press the scroll button, and select Settings.
2. Scroll right to Storage and set USB storage to Enabled.
3. Connect your phone to a compatible computer with a compatible USB cable.
4. On your computer, open a file manager, and browse to your phone. You can see the content
stored on your phone and on the memory card, if inserted.
5. Drag and drop items between your phone and computer.

## File manager

## FIND YOUR FILES

To find your files quickly, press the scroll button, and select File Manager. To find items on your phone, select Internal. To find items on your memory card, select SD Card.

## Memory

## CHECK THE AMOUNT OF FREE MEMORY

1. Press the scroll button, and select Settings.
2. Scroll right to Storage and check Media and Application data to see how much memory is consumed and how much is available.

## Security and privacy

## Security settings

## CHECK YOUR APPS' PERMISSIONS

1. Press the scroll button, and select Settings.
2. Scroll right to Privacy \& Security and select App permissions.
3. Select an app to see what kind of permissions it requests. You can grant or deny permissions.

MANAGE YOUR INTERNET PRIVACY SETTINGS

1. Press the scroll button, and select Settings.
2. Scroll right to Privacy \& Security and select Do not track.
3. Select whether you want to allow websites to track your browsing.

## HAC notice

Your phone is compliant with the FCC Hearing Aid Compatibility requirements.

The FCC has adopted HAC rules for digital wireless phones. These rules require certain phones to be tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing aid compatibility standards. The ANSI standard for hearing aid compatibility contains two types of ratings:

M-Ratings: Rating for less radio frequency interference to enable acoustic coupling with hearing aids.

T-Ratings: Rating for inductive coupling with hearing aids in telecoil mode.

Not all phones have been rated. A phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible. Your phone meets the M4/T4 level rating.

However, hearing aid compatibility ratings don't guarantee that interference to your hearing aids won't happen. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to http://www.fcc.gov/cgb/dro.

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