

EG860 V200R003C00

User Guide

Issue 02

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About This Document

Introduction

This document describes hardware, functions, networking, installation, configurations, and operation and maintenance (O&M) information of an EG860.

Product Version

This document (guide) is intended for EG860 in the following models:

Product Name	Product Version
EG860-C71	V200R003C00
EG860-D61	

Intended Audience

This document is intended for:

- System engineers
- Product engineers

Organization

1 Change History

Updates between document issues are cumulative. Therefore, the latest document issue contains all updates made in previous issues.

2 Introduction

This section describes functions, networking, and technical specifications of an EG860.

3 Hardware

This section describes hardware components and cables of an EG860.

4 Installation

This chapter describes how to install an EG860.

5 Configuration

Data configuration for EG860 can be performed by using WebUI or by auto-configuration.

6 Maintenance

This chapter describes how to maintain an EG860.

7 Reference

This chapter describes how to use the Web network management system (NMS).

8 Alarm Reference

This chapter describes possible alarms related to EG860, and how to handle them.

9 Glossary

This table provides the related glossary for reference.

Conventions

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
DANGER	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
WARNING	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
A CAUTION	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.
⚠ NOTICE	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results. NOTICE is used to address practices not related to personal injury.
□ NOTE	Calls attention to important information, best practices and tips. NOTE is used to address information not related to personal injury, equipment damage, and environment deterioration.

General Conventions

The general conventions that may be found in this document are defined as follows.

Convention	Description
Times New Roman	Normal paragraphs are in Times New Roman.
Boldface	Names of files, directories, folders, and users are in boldface . For example, log in as user root .
Italic	Book titles are in <i>italics</i> .
Courier New	Examples of information displayed on the screen are in Courier New.

Command Conventions

The command conventions that may be found in this document are defined as follows.

Convention	Description
Boldface	The keywords of a command line are in boldface .
Italic	Command arguments are in <i>italics</i> .
[]	Items (keywords or arguments) in brackets [] are optional.
{ x y }	Optional items are grouped in braces and separated by vertical bars. One item is selected.
[x y]	Optional items are grouped in brackets and separated by vertical bars. One item is selected or no item is selected.
{ x y }*	Optional items are grouped in braces and separated by vertical bars. A minimum of one item or a maximum of all items can be selected.
[x y]*	Optional items are grouped in brackets and separated by vertical bars. Several items or no item can be selected.

GUI Conventions

The GUI conventions that may be found in this document are defined as follows.

Convention	Description
Boldface	Buttons, menus, parameters, tabs, window, and dialog titles are in boldface . For example, click OK .
>	Multi-level menus are in boldface and separated by the ">" signs. For example, choose File > Create > Folder .

Keyboard Operations

The keyboard operations that may be found in this document are defined as follows.

Format	Description
Key	Press the key. For example, press Enter and press Tab .
Key 1+Key 2	Press the keys concurrently. For example, pressing Ctrl+Alt + A means the three keys should be pressed concurrently.
Key 1, Key 2	Press the keys in turn. For example, pressing Alt , A means the two keys should be pressed in turn.

Mouse Operations

The mouse operations that may be found in this document are defined as follows.

Action	Description
Click	Select and release the primary mouse button without moving the pointer.
Double-click	Press the primary mouse button twice continuously and quickly without moving the pointer.
Drag	Press and hold the primary mouse button and move the pointer to a certain position.

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1 Change History

Updates between document issues are cumulative. Therefore, the latest document issue contains all updates made in previous issues.

02 (2015-04-10)

This is the second release of the V200R003C00 version.

Compared with issue V200R003C00 01, the documentation does not contain any new information.

Compared with issue V200R003C00 01, the documentation includes the following changes:

Topic	Change Description
5.1.3 Configuring Transmission Data7.2.2 Internet Settings	Modified the displayed information for enabling Routing Behind MS .

Compared with issue V200R003C00 01, the documentation does not delete any information.

01 (2015-03-24)

This is the first release of the V200R003C00 version.

Compared with issue V200R003C00 Draft C, the documentation does not contain any new information.

Compared with issue V200R003C00 Draft C, the documentation includes the following changes:

Topic	Change Description
• 2.3 Technical Specifications	Optimized the content.
• 3.1.3 Indicators	
• 4.3.1 Mounting an EG860 on a Pole	
• 5.2 Remote Configuration (Autoconfiguration)	
• 7.2.3 DHCP Settings	
• 7.2.10 IGMP Management	
• 7.7.10 Log	
• 7.7.15 Alarm Configuration	

Compared with issue V200R003C00 Draft C, the documentation deletes the following information.

Reference > General Settings > WLAN WPS

Draft C (2014-12-01)

This is the Draft C release of the V200R003C00 version.

Compared with issue V200R003C00 Draft B, the documentation does not contain any new information.

Compared with issue V200R003C00 Draft B, the documentation includes the following changes:

Topic	Change Description
• 4.2 Installation Preparations	Optimized the content.
• 4.3.1 Mounting an EG860 on a Pole	
• 5.1.1 Log in to the WebUI	
• 7.2.4 WLAN Settings	
• 7.7.9 Diagnosis	
• 7.7.11 Device Switch	

Compared with issue V200R003C00 Draft B, the documentation does not delete any information.

Draft B (2014-11-11)

This is the Draft B release of the V200R003C00 version.

Compared with issue V200R003C00 Draft A, the documentation does not contain any new information.

Compared with issue V200R003C00 Draft A, the documentation includes the following changes:

Topic	Change Description
• 3.2.1 PoE Cable	Optimized the content.
• 5.1.1 Log in to the WebUI	
• 5.2 Remote Configuration (Autoconfiguration)	
• 7.2.12 FTP Settings	
• 7.2.13 Security access Settings	

Compared with issue V200R003C00 Draft A, the documentation does not delete any information.

Draft A (2014-10-30)

This is the Draft A release of the V200R003C00 version.

Compared with issue V200R002C00 05, the documentation includes the following new information:

- 2.4 Product Security
- 7.2.12 FTP Settings
- 7.2.13 Security access Settings
- 7.2.11 L2TP Settings
- 7.5 QoS Management
- 7.6 VPN
- 7.7.6 Password Complexity
- 7.7.7 Password security Settings
- 7.7.13 Work Frequency

Compared with issue V200R002C00 05, the documentation includes the following changes:

Topic	Change Description
2.1 Product Functions	Modified the main function of EG860.
2.3 Technical Specifications	Modified the technical specifications of EG860.
5.1.1 Log in to the WebUI	Modified the default password of WebUI.
5.1.3 Configuring Transmission Data	Added the configuration steps for L2TP.
7.2.1 SIM Card Settings	Modified the steps for setting SIM card.

Topic	Change Description
7.7.9 Diagnosis	Deleted the Tmsi information query. Added the configuration of WAN ICMP function.
7.7.11 Device Switch	Added the configuration of Antenna status parameter.
7.7.14 SIM Configuration	Deleted the default value of PLMN.
• 5.2 Remote Configuration (Autoconfiguration)	Optimized the content.
• 7.1.1 Internet	
• 7.1.2 LAN	
• 7.1.3 WLAN	
• 7.2.2 Internet Settings	
• 7.2.3 DHCP Settings	
• 7.2.4 WLAN Settings	
• 7.2.5 WLAN Multi-SSID	
• 7.2.7 Internet MTU	
• 7.7.5 Password Change	

 $Compared\ with\ issue\ V200R002C00\ 05, the\ documentation\ deletes\ the\ following\ information.$

Reference>FTP Management

2 Introduction

About This Chapter

This section describes functions, networking, and technical specifications of an EG860.

2.1 Product Functions

An EG860, as a data service device on the Internet of Things (IoT), is used in a long term evolution (LTE) network to upload or download user data. It provides data service (in route mode), security service (firewall/NAT), and equipment maintenance and management. NAT is short for Network Address Translation.

2.2 Network Networking

An EG860 is a wireless broadband access terminal that serves as a major device in a wireless Internet of Things (IoT) data private network. It can be installed indoors or outdoors.

2.3 Technical Specifications

The technical specifications of an EG860 cover mechanical, power, surge protection, performance, antenna, and environment specifications.

2.4 Product Security

EG860 security includes network security and application security. Application security includes wireless security and OM security.

2.5 Certification Information

This section describes the certification that EG860 has passed.

2.1 Product Functions

An EG860, as a data service device on the Internet of Things (IoT), is used in a long term evolution (LTE) network to upload or download user data. It provides data service (in route mode), security service (firewall/NAT), and equipment maintenance and management. NAT is short for Network Address Translation.

Background Information

A wireless data private network is an important part of **IoT** infrastructures. The wireless data private network is based on the wired government private network and requires base stations and access fibers as supplements. It provides secure and reliable channels for transmitting, converging, processing, and distributing sensor messages of various **IoT** applications. The wireless data private network uses unified standards for receiving sensor messages and is capable of identity authentication and secure transmission to meet the requirements for operating security and emergency management of a metro **IoT**.

Functions

IoT is about to introduce a new wave in the information industry following computers, Internet, and mobile communications.

A wireless data private network has the following attractions:

- Provides a unified, secure, omnipresent, and standard channel for transmitting sensor messages applicable to service and emergency management of a city.
- Avoids repeated construction of sensor networks.
- Reduces the cost of constructing **IoT** applications, fully utilizes limited frequency resources, and ensures information security.

An EG860 provides the following functions:

- Software management: bandwidth, software upgrading, wireless backhaul, dual tunnels, virtual SIM card, physical SIM card, multicast, static routing, routing behind MS, L2TP tunnel, QoS, data service encryption, and status management.
- Configuration management: auto-configurable commissioning and configuration management. The NMS manages an EG860 using the TR069 protocol, including configuration delivery from the NMS to an EG860, software upgrade, status and performance monitoring, log collection, alarm management, and health check.
- O&M: web-based local maintenance and performance statistics.
- Fault management: alarm, connectivity diagnosis, and log management.

2.2 Network Networking

An EG860 is a wireless broadband access terminal that serves as a major device in a wireless Internet of Things (IoT) data private network. It can be installed indoors or outdoors.

A government private network is a wired MAN that runs over existing optical cables and **SDH** or **MSTP** networks at the physical layer and adopts **MPLS VPN** architecture at the **IP** layer, to isolate different types of services that coexist over the same network.

-100M Ethernet.

A government private network covers agencies, offices, and business units regardless of size within a municipality. The integrated network is shown as **Figure 2-1**.

Core layer of wired Core node government Core node affairs network Core node Core node Converge layer of wired government affairs network Node Node Node Wired and wireless butt-joint layer Available cables of wired government affairs network Operator axclusive line New cables Rent the butt-joint eNBs of operator exclusive of operator exclusive of operator exclusive

■10-GB Ethernet — GB Ethernet

Figure 2-1 A government integrated network

The networking of wireless networks is shown as Figure 2-2.

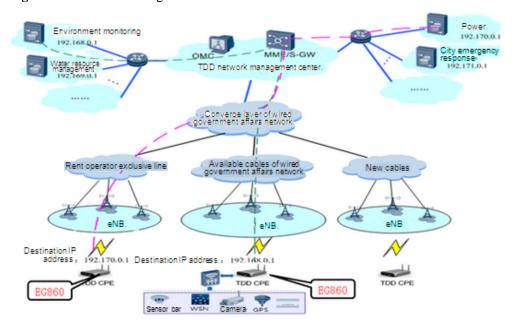


Figure 2-2 The networking of wireless networks

An EG860 operates on an LTE network. Data from a sensor travels through a **FE** port of the EG860 and, after being encapsulated to **IPv4** packets by the EG860, is transferred to backend servers.

NOTE

Personal information will be anonymized to protect user privacy.

2.3 Technical Specifications

The technical specifications of an EG860 cover mechanical, power, surge protection, performance, antenna, and environment specifications.

Mechanical specifications

Table 2-1 lists the mechanical specifications of an EG860.

Table 2-1 Mechanical specifications

Dimension	Weight
240 mm (H) x 200 mm (W) x 61 mm (D)	$\leq 2 \text{ kg}$

Electrical specifications

Table 2-2 lists the electrical specifications of an EG860.

Table 2-2 Electrical specifications of an EG860

Equipment	Rated voltage	Power
EG860	24 V DC (PWR)	Maximum power
	-48 V DC (POE)	consumption: 30 W

Surge Protection Specifications

Table 2-3 lists the surge protection specifications of the EG860.

Table 2-3 Surge protection specifications

Port	Surge Protection Specifications	
Power and signal ports	1,000 V	

Specifications

Table 2-4 and **Table 2-5** list the radio frequency (RF) specifications of an EG860-C71 and EG860-D61 respectively.

Table 2-4 RF specifications of EG860-C71

Mode	Item Description	
LTE	Frequency	1447 MHz-1467 MHz
		1785 MHz-1805 MHz
		832 MHz-862 MHz (uplink)/ 791 MHz-821 MHz (downlink)
	Carrier configuration	5 MHz/10 MHz/20 MHz
	Maximum transmit power	23 dBm±2 dBm
	Output frequency spectrum template and stray specifications	3GPP TS 36.101-compliant

Mode	Item Description	
	Receiver sensitivity	 1.8G and 1.4G -92dBm/20MHz -95dBm/10MHz -98dBm/5MHz 800M -88dBm/20MHz -92dBm/10MHz -95dBm/5MHz
	Blocking	3GPP TS 36.101-compliant
Wi-Fi	Working mode	IEEE 802.11b/g/n: 2.4 GHz
	Output power	IEEE 802.11b: <16dBm IEEE 802.11g: <15dBm IEEE 802.11n: <13dBm
	Receiver sensitivity	IEEE 802.11b: ≤-76 dBm@11Mbps IEEE 802.11g: ≤-65 dBm@54Mbps IEEE 802.11n: ≤-75 dBm@54Mbps

Table 2-5 RF specifications of EG860-D61

Mode	Item	Description
TD-LTE	Frequency	380MHz~450MHz
	Carrier configuration	In the fixed topology: 3MHz/5MHz/10MHz/20MHz In the vehicle-mounted communications system: 5MHz/10MHz/20MHz
	Maximum transmit power	
Output frequency spectrum template and stray specifications		3GPP TS 36.101-compliant

Mode	Item Description		Item Description	
Receiver sensitivity		-92dBm/20MHz -95dBm/10MHz -98dBm/5MHz -100.2dBm/3MHz		
	Blocking	3GPP TS 36.101-compliant		
Wi-Fi	Working mode	IEEE 802.11b/g/n: 2.4 GHz		
	Output power	IEEE 802.11b: <16dBm IEEE 802.11g: <15dBm IEEE 802.11n: <13dBm		
	Receiver sensitivity	IEEE 802.11b: ≤-76 dBm@11Mbps		
		IEEE 802.11g: ≤-65 dBm@54Mbps		
		IEEE 802.11n: ≤-75 dBm@54Mbps		

Antenna Specifications

Table 2-6 and **Table 2-7** list the antenna specifications of an EG860-C71 and EG860-D61 respectively.

Table 2-6 Antenna specifications of EG860-C71

Item	LTE Antenna (1.4G)	LTE Antenna (1.8G)	LTE Antenna (800M)	Wi-Fi Antenna
Mode	Built-in directional antenna or external antenna	Built-in directional antenna or external antenna	External antenna	Built-in omnidirectional antenna
Frequency	Built-in directional antenna: 1447MHz~146 7MHz External antenna: 1350MHz~150 0MHz	Built-in directional antenna: 17857MHz~18 05MHz External antenna: 1710MHz~188 0MHz	760MHz~870M Hz	2400MHz~250 0MHz

Item	LTE Antenna (1.4G)	LTE Antenna (1.8G)	LTE Antenna (800M)	Wi-Fi Antenna
Gain	Built-in directional antenna: ≥ 7.5dBi External antenna: ≥5dBi	Built-in directional antenna: ≥ 7.5dBi External antenna: ≥ 10dBi	≥5dBi	≥2dBi
Directivity diagram	Horizontal plane: > 75 vertical plane: > 60	Horizontal plane: > 75 vertical plane: > 60	Omnidirectiona 1	Omnidirectiona 1
Isolation between built-in LTE directional antennas	≥20dB	≥20dB	None	None
Isolation between built-in Wi-Fi omnidirectional antennas	None	None	None	≥20dB
Isolation between built-in LTE directional antennas and built-in Wi-Fi omnidirectional antennas	>35dB	>35dB	None	>35dB

Table 2-7 Antenna specifications of EG860-D61

Item	LTE Antenna (400M)	Wi-Fi Antenna
Mode	External antenna	Built-in omnidirectional antenna
Frequency	380MHz~410MHz/ 410MHz~440MHz/ 440MHz~450MHz/ 380MHz~450MHz	2400MHz~2500MHz

Item	LTE Antenna (400M)	Wi-Fi Antenna
Gain	 380MHz~410MHz/ 410MHz~440MHz/ 440MHz~450MHz:≥3.5 dBi 380MHz~450MHz:≥1.5 dBi 	≥ 2 dBi
Directivity diagram	Omnidirectional	Omnidirectional
Isolation between built-in LTE directional antennas	None	None
Isolation between built-in Wi-Fi omnidirectional antennas	None	≥20dB
Isolation between built-in LTE directional antennas and built-in Wi-Fi omnidirectional antennas	None	

Environment Specifications

Table 2-8 lists the operating environment specifications of an EG860.

Table 2-8 Operating environment specifications

Item	Description
Temperature	-40°C∼+50°C
Relative humidity	5%~95%
Temperature change rate	0.5℃/min
Atmospheric pressure	62 kPa~106 kPa
Altitude	≤ 3,000 m
Air flow rate	≤ 50 m/s
Rainfall intensity	6 mm/min
Rainwater temperature	+5℃
Sand	1000 mg/m³
Earthquake intensity	VIII or higher

Table 2-9 lists the storage environment specifications of an EG860.

Table 2-9 Storage environment specifications

Item	Description
Temperature	-40°C∼+70°C
Relative humidity	10%~100%
Temperature change rate	1 ℃/min
Atmospheric pressure	62 Kpa~106 Kpa
Air flow rate	≤ 55 m/s

2.4 Product Security

EG860 security includes network security and application security. Application security includes wireless security and OM security.

2.4.1 Network Security

EG860 network security uses Secure Sockets Layer (SSL) and Hypertext Transfer Protocol Secure (HTTPS).

SSL

The SSL protocol is a security connection technology for the server and client. It provides a confidential, trusted, and identity-authenticating connection to two application layers. SSL is regarded as a standard security measure and has been widely applied to web services.

• Identity authentication

Identity authentication checks whether a communication individual is the expected object. SSL authenticates servers and clients based on digital certificates and user/password. Clients and servers have their own identifiers. The identifiers are numbered by the public key. To verify that a user is legitimate, SSL requires digital authentication during data exchange in the SSL handshake procedure.

Connection confidentiality

Data is encrypted before transmission to prevent data from being hacked by malicious users. SSL uses encryption algorithms to ensure the connection confidentiality.

Data integrity

Any tampering on data during transmission can be detected. SSL establishes a secure channel between the client and the server so that all the SSL data can reach the destination intact.

HTTPS

For the EG860, the OM TCP applications can use SSL. HTTP over SSL is generally called HTTPS. HTTPS is used for connections between the NMS/WebUI and EG860. SSL also uses the digital certificate mechanism.

HTTPS provides secure HTTP channels. HTTPS is HTTP to which SSL is added, and SSL ensures the security of HTTPS.

2.4.2 Application Security

EG860 application security includes wireless security and OM security.

2.4.2.1 Wireless Security

EG860 wireless security includes authentication, air-interface data encryption, and integrity protection.

For details, see Security Feature Manual.

2.4.2.2 OM Security

OM security includes user authentication, access control, OM system security, and software digital signature.

2.4.2.2.1 User Authentication and Access Control

User authentication and access control are implemented for users to be served by the EG860. The objective of authentication is to identify users and grant the users with proper permission. The objective of access control is to specify and restrict the operations to be performed and the resources to be accessed by the users.

User Account Management

Local user account management involves modification and query of local user accounts. Information about a local user account includes user name and user description. To improve system security, the following security requirements must be satisfied:

- Password security policies
 - The password must contain 8 to 32 characters
 - The password must contain at least two character types and must not contain three or more than three consecutively same characters
 - The password must not contain the account name or its reversion
 - Maximum number of failed password attempts
 - Threshold of consecutive password modification failures
 - Duration after which a locked password can be automatically unlocked
- Password usage rules
 - Users must enter passwords twice when changing passwords, and the passwords entered cannot be copied.
 - Users can change their own passwords. The old password must be verified when it is changed.
 - User accounts are locked when the number of consecutive password failures reaches a specified threshold.
- Password storage and transmission rules

- Passwords are encrypted and are stored locally.
- Default account management
 - By default, the admin user is able to perform all operations except for the functions related to the TR069 protocol on the system. The acs user only can control the authentication between eOMC910 and EG860.
- User names and passwords

Table 2-10 describes the user names and default passwords for an EG860.

Table 2-10 User names and passwords

User Name	Default Password	Description
admin	4GCPE@TD	A user that accesses the EG860 by using the Web management interface.
acs	4GCPE@TD	An eOMC910 user that performs operations on the EG860.



- To enhance system security, users need to change the passwords periodically, preventing brute-force cracking.
- The password of the **acs** user must be changed on both the eOMC910 and the EG860.

User Login Management

The login types supported by NEs include local user login, and machine-machine authentication and certificate authentication for NMS access. All login types must be authenticated before communications. In addition, the following security requirements must be satisfied:

- Identity check mechanism
 - Identity check based on accounts and passwords
 - Automatic logins by programs for machine-machine accounts

2.4.2.2.2 OM System Security

OM system security includes software integrity check.

In the original procedure for releasing and using the software, the software integrity is ensured by using cyclic redundancy check (CRC). CRC can only prevent data loss during transmissions. If data is tampered with during transmissions, a forged CRC value will be regarded as valid by the CRC. Therefore, the receive end cannot rely on the CRC to ensure the consistency between the received data and the original data, adversely affecting the reliability and security for the software.

Software integrity protection implements the Hash algorithm or adds a digital signature to software (including mediation layers and configuration files) when releasing software, and then

uploads software to the target server or device. When a target device downloads, loads, or runs software, the target device performs the Hash check or authenticates the digital signature. By doing so, software integrity protection ensures end-to-end software reliability and integrity.

Software integrity protection helps detect viruses or malicious tampering in a timely manner, preventing insecure or virus-infected software from running on the device.

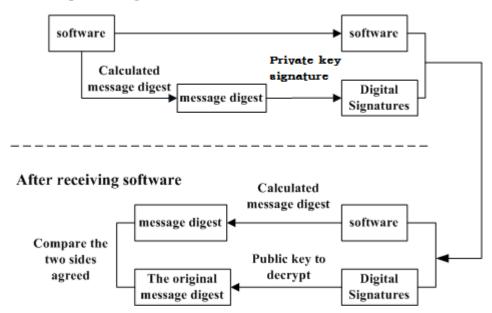
2.4.2.2.3 Digital Signature of Software

A digital signature of software is used to identify the software source. It ensures the integrity and reliability of software.

When software is released, its digital signature is delivered with the software package. After the software package is downloaded to an NE, the NE verifies the digital signature of the software package before using it. If the digital signature passes the verification, the software is intact and reliable. If the verification fails, the software package is invalid and cannot be used. **Figure 2-3** illustrates the principles of a software digital signature.

Figure 2-3 Digital signature of software

Before publishing software



- Before a software package is released, all files in the software package are signed with digital signatures. That is, after a message digest is calculated for all files in the software package, the message digest is digitally signed using a private key.
- After a software package with a digital signature is loaded to an NE through a media such as the software release platform, the NE first verifies the digital signature of the software package. That is, the NE uses a public key to decrypt the digital signature and obtain the original message digest. Then, the NE recalculates the message digest and compares the new message digest with the original one.
 - If the two message digests are the same, the software package passes the verification and can be used.

- If the two message digests are different, the software package fails the verification and cannot be used.

The public key used to decrypt digital signatures is stored in the secure storage area of an NE and cannot be queried or exported.

2.5 Certification Information

This section describes the certification that EG860 has passed.

Table 2-11 describes the certification that EG860 has passed.

Table 2-11 Certification that EG860 has passed

Certification Name	Description
Conformite Europende (CE)	Products with the CE marking comply with the electromagnetic compatibility directive (89/336/EEC) and low voltage directive (73/23/EEC) issued by European Commission. The CE marking is a mandatory conformity mark for products placed on the European market.
Restriction of the use of certain hazardous substances (RoHS)	RoHS restricts the use of certain hazardous materials in the manufacturing of electronic and electrical equipment, in consideration of human health and environmental protection. RoHS is enforced in each member state of the European Union.

User Guide 3 Hardware

3 Hardware

About This Chapter

This section describes hardware components and cables of an EG860.

3.1 EG860 Hardware

This section describes the exterior, front panel, indicators, and ports of an EG860.

3.2 EG860 Cables

This section describes the cables of an EG860, including power over Ethernet (PoE) cables, power cables and protection ground (PGND) cables.

3.1 EG860 Hardware

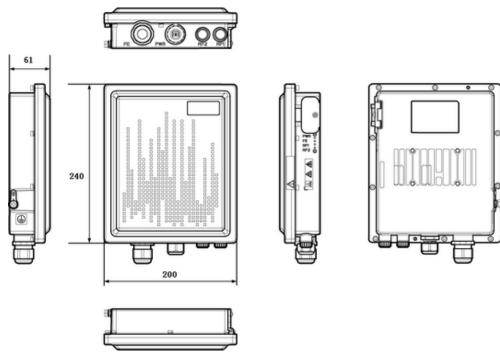
This section describes the exterior, front panel, indicators, and ports of an EG860.

3.1.1 Appearance

The exterior of an EG860 provides you a fair idea of major components.

Figure 3-1 shows the exterior of an EG860.

Figure 3-1 EG860 exterior (unit: mm)



3.1.2 Front Panel

An EG860 has an FE port, a power port, external antenna ports, subscriber identity module (SIM) card window, indicators, a nameplate, and a ground screw on its front panel.

Figure 3-2 shows the front panel of an EG860.

Figure 3-2 EG860 front panel

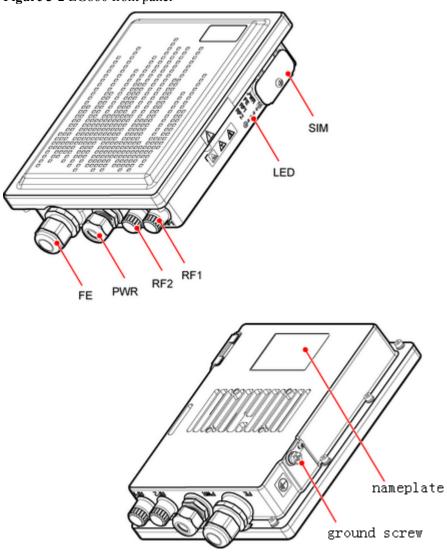


Table 3-1 provides port description for the front panel.

Table 3-1 Ports of the EG860 front panel

Item	Port	Description
FE	Data service port	Receives/Transmits data services and supplies power to an EG860.
PWR	Power port	Connects to a power supply.
RF1	External antenna port	Connects to an external
RF2		antenna.

Item	Port	Description
LED	None	Indicates the operating status of an EG860. For details, see 3.1.3 Indicators .
SIM card window	None	Houses SIM cards.
Nameplate	None	Displays manufacturer information.
Ground screw	None	Connects ground cables.

3.1.3 Indicators

All the indicators are on the front panel to show the operating status of an EG860.

Table 3-2 provides status explanation of the indicators.

Table 3-2 EG860 indicators

Indicator	Color	Status	Description
PWR	Red	On	Power supply is functional.
		Off	Power supply is absent.
RF1/RF2 Green	Steady on	Air interface signals are strong, with the real RSRP ranging between –95 dBm and –44 dBm.	
		Blinks on (green) and off at 3 Hz	Air interface signals are weak, with the real RSRP ranging between –105 dBm and –95 dBm.
		Steady off	No air interface signal is available, or air interface signals are very weak, with the real RSRP ranging between—141 dBm and –105 dBm.
FE	Green	Steady on	An FE port is working properly.

Indicator	Color	Status	Description
		Blinks on (green) and off at 3 Hz	An FE port transmits/ receives data at the speed of 10 Mbit/s.
		Blinks on (green) and off at 12 Hz	An FE port transmits/receives data at the speed of 100 Mbit/s.
		Steady off	No connection exists at an FE port.

3.1.4 Ports

An EG860 has an FE port, a power port, and external antenna ports.

The following provides functions of these ports:

- An FE port receives/transmits data services and supplies power to an EG860 by connecting to a POE injector.
- A power port supplies **DC** power to an EG860.
- Two external antenna ports are used for connecting external antennas.

3.2 EG860 Cables

This section describes the cables of an EG860, including power over Ethernet (PoE) cables, power cables and protection ground (PGND) cables.

3.2.1 PoE Cable

A PoE cable is a shielded network cable that connects EG860's FE port and the POE adaptor's PoE port.

Background Information

POE technology enables DC power supply and data transmission to an EG860 through an Ethernet cable.

Configuration Rules

- Both ends of an POE cable that is used to connect the EG860 and POE adaptor are shielded
 RJ45 connectors and configured in compliance with the following requirements:
 - Configure an EG860 with one PoE cable.
 - Use a **POE** cable with the length of 5 m or 20 m.
- Both ends of the cable that is used to connect the camera and POE adaptor are shielded
 RJ45 connectors and configured in compliance with the following requirements
 - Only one cable of this kind is used for each camera.

- Use a **POE** cable with the maximum length of 60 m.
- Standard Cat 5e outdoor network cables are used.

Technical Specifications

Table 3-3 lists the specifications of a **POE** cable.

Table 3-3 Technical specifications of a PoE cable

Item	Specifications
Color	Black
Number of wires	Four twisted pairs (eight signal cables)
Cross-sectional area	0.2 mm ² (24 AWG)
External diameter	$6.8 \text{ mm} \pm 0.3 \text{ mm}$
Operating temperature	-40°C~75°C
Minimum installation temperature	-20℃
Actual highest operating voltage	100 V
Actual highest operating voltage	2 A

Power Adapter

Figure 3-3 shows the appearance of a power adapter.

AC PORT PAGE

Figure 3-3 Connecting a PoE adapter

DATA: connects to the network cable of a computer or a camera.

PoE: connects to a **POE** cable.

Table 3-4 lists the specifications of a power adapter.

Table 3-4 Specifications of a power adapter

Item	Specifications	Application Scenario	Temperature Range
35 W POE power adapter	-40degC-50degC-90 V-264V-54V/0.65A- C8/RJ45-GE	When power is supplied through the POE port.	-40℃~50℃

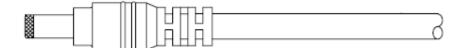
3.2.2 Power Cable

The power cable transmits 24V DC power. It applies only to the solar scenario.

Appearance

Figure 3-4 shows the appearance of a power cable.

Figure 3-4 Power cable appearance



Pin Assignment

A power cable (24V) is a two-core cable. **Table 3-5** describes the pin assignment for the wires of a power cable (24V).

Table 3-5 Pin assignment for the wires of a power cable

Wire	Color
NEG(-)	Blue
RTN(+)	Black

Technical Specifications

Table 3-6 lists the specifications of a power cable.

Table 3-6 Technical specifications of a power cable

Item	Specifications
Color	Black
Cross-sectional area of conductor	0.52mm ²
External diameter	6.85mm±0.2mm
Operating temperature	-40°C to 80°C
Storage temperature	-40°C to 80°C
Minimum installation temperature	-40℃
Rated voltage	300V

3.2.3 PGND Cable

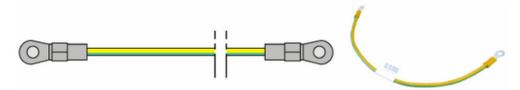
A protection ground (PGND) cable ensures the grounding of an EG860.

Appearance

A **PGND** cable is green and yellow with a cross-sectional area of 6 mm². Both ends of the cable are OT terminals. If a **PGND** cable is self-provided, a copper-conductor cable with a cross-

sectional area equal to or more than 6 mm² is recommended. **Figure 3-5** shows the exterior of a **PGND** cable.

Figure 3-5 PGND cable exterior



Technical Specifications

Table 3-7 lists the specifications of a PGND cable.

Table 3-7 Technical specifications of a PGND cable

Item	Specifications
Color	Yellow and green
Cross-sectional area	6 mm² (9 AWG)
External diameter	5.1 mm ± 0.3 mm
Operating temperature	-25°C70°C
Storage temperature	-40°C-50°C
Minimum installation temperature	-10℃
Rated voltage	600 V

User Guide 4 Installation

4 Installation

About This Chapter

This chapter describes how to install an EG860.

4.1 Site Preparations

This section describes how to prepare a site before EG860 installation.

4.2 Installation Preparations

This section describes how to unpack and check the goods onsite and prepare installation tools before EG860 installation.

4.3 Installation Procedure

This section describes how to install an EG860 on a pole and wall.

4.4 Checking Installation

Check hardware and power-on status of an EG860 after installation.

User Guide 4 Installation

4.1 Site Preparations

This section describes how to prepare a site before EG860 installation.

Select a site and space for installing an EG860 that meets the following requirements to ensure installation, commissioning, and operating of the equipment.

Requirements for Site Selection

To ensure long-term reliability of an EG860, select a site based on the network plan and technical requirements of the equipment, as well as considerations such as hydrology, geology, and transportation.

Site selection must meet the following requirements:

- Keep the site away from high temperature, dusty location, poisonous gases, explosive objects, and unstable voltages.
- Keep the site away from any electric substation, industrial boiler, and heating boiler.
- Keep the site away from any radar station, large-power radio transmitting station, and other interference sources. The field strength of interference sources cannot exceed that of unwanted radiation that an EG860 can shield.
- Keep an outdoor EG860 site 500 m away from the sea.
- Keep the site away from pollution sources. If this is not possible, deploy the site in perennial upwind direction of pollution sources.
- Keep the site at least 5 km away from heavy pollution sources such as a refinery and coal mine.
- Keep the site at least 3.7 km away from moderate pollution sources such as a chemical plant, a rubber plant, and an electroplating factory.
- Keep the site at least 2 km away from light pollution sources such as a food factory and a leather processing plant.
- The air intake vents of the communication equipment must be far away from the sewer pipe, septic tank, and sewage disposal pool. The atmospheric pressure inside the equipment room must be higher than that outside the equipment room. Otherwise, corrosive gases may enter the equipment room and corrode the components and circuit boards.
- Keep an indoor EG860 site away from livestock rearing houses and fertilizer warehouses.
 If this is not possible, the room must be located at a place that is in the upwind direction of the livestock room or fertilizer warehouse.
- Deploy an indoor EG860 site higher than the second floor in a building. Alternatively, mount an EG860 at least 600 mm higher than the record flood stage.

Requirements for Installation Space

To facilitate O&M, adhere to the following space requirements as shown in Figure 4-1.

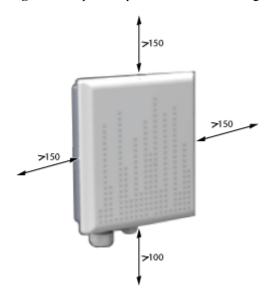


Figure 4-1 Space requirements for installing an EG860 (unit: mm)

Requirements for Operating Environment

For details about operating environment requirements, see 2.3 Technical Specifications.

4.2 Installation Preparations

This section describes how to unpack and check the goods onsite and prepare installation tools before EG860 installation.

Prerequisites

Upon the device arrival, inspect the device and ensure that the device is intact.

Verify that:

- 1. The quantity of devices is consistent with the packing list.
- 2. The shipping containers are intact.
- 3. The types and number of devices in the shipping containers are consistent with the packing list.
- 4. The devices are intact.

If short, wrong, excessive or damaged goods are found, maintain the goods while contacting the supplier as soon as possible.

Precautions

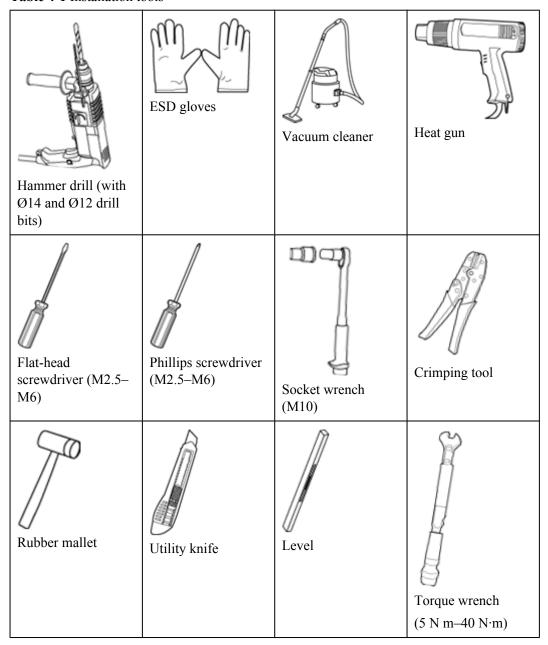
• Power on an EG860 within 24 hours after unpacking it. If you power off an EG860 for maintenance, restore power to the EG860 within 24 hours.

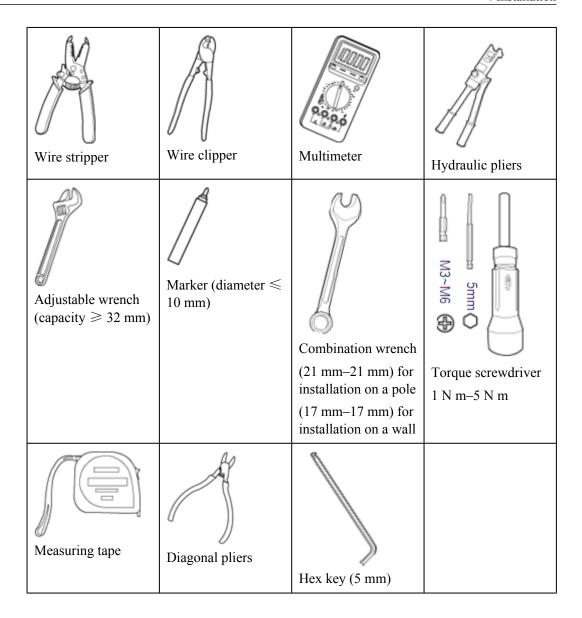
• If the temperature is -10°C or below, it is recommended to heat EG860 by setting **Heat status** to **Enable** in **System** > **Hardware Settings** in WebUI.

Installation Tools

Table 4-1 lists the tools used to install an EG860.

Table 4-1 Installation tools





4.3 Installation Procedure

This section describes how to install an EG860 on a pole and wall.

4.3.1 Mounting an EG860 on a Pole

This section describes how to mounting an EG860 on a pole in outdoor scenarios.

Context

The following provides the requirements for installation space and components.

• Requirements for a mental pole of EG860

Figure 4-2 shows the requirements for a mental pole of EG860.

48mm~381mm

Figure 4-2 Requirements for a mental pole of EG860 (unit: mm)

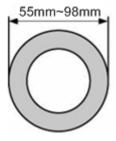
NOTE

1200~1600mm

- The product fitting bag contains 4 steel ties. Two of them are used for the mental pole whose diameter is lager than 114 mm, and the other two are used for the mental pole whose diameter is equal to or less than 114 mm.
- The steel tie for the mental pole whose diameter is lager than 114 mm is different from that for the mental pole whose diameter is equal to or less than 114 mm. Select different steel ties based on diameters of mental poles.
- Requirements for a mental pole of an antenna.

Figure 4-3 shows the requirements for a mental pole of an antenna.

Figure 4-3 Requirements for a mental pole of an antenna (unit: mm)



The requirements for antenna installation are as follows:

- The installation of lightning rod is required.
- The antenna must be mounted vertically.
- The antenna must be mounted on the top of metal pole. If the antenna is to be mounted horizontally with the metal pole, the horizontal distance between the antenna and metal pole should not be less than 2λ ($c=\lambda*f$).
- Figure 4-4 shows an EG860 and installation components.

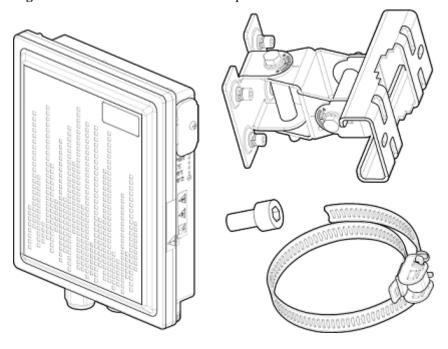


Figure 4-4 EG860 and installation components



To avoid direct lightning, EG860 must be installed in the protection angle of 45 degrees below a separate lightning rod, or protection angle of 45 degrees below a surrounding high-rise building.

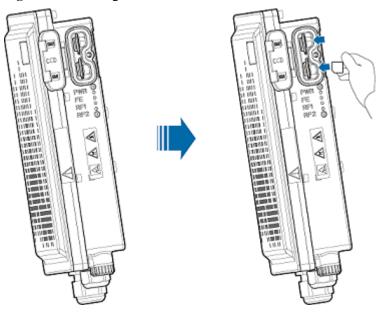
4.3.1.1 Mounting EG860 Equipment on a Pole

This section describes how to mount EG860 equipment on a pole.

Procedure

Step 1 Optional: Open the EG860 SIM card window and insert a SIM card, as shown in Figure 4-5.

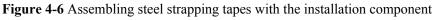
Figure 4-5 Inserting a SIM card

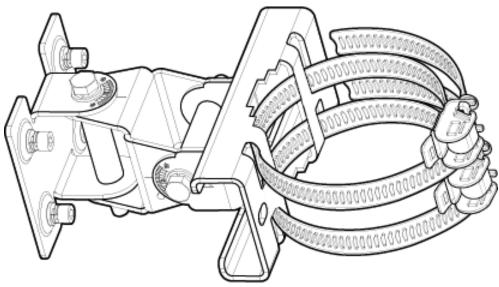


NOTE

Use a tweezer or a pair of needle-nose pliers to remove **SIM** cards.

Step 2 Assemble steel strapping tapes with the installation component, as shown in **Figure 4-6**.





Step 3 Install the assembled installation component on the EG860, with the torque being 48 kgf.cm, as shown in **Figure 4-7**.

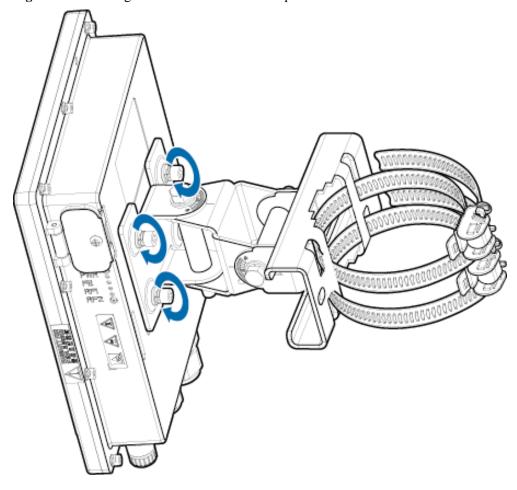
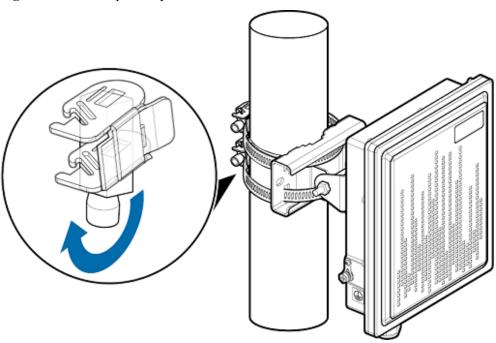


Figure 4-7 Installing an EG860 installation component

Step 4 Mounting the EG860 with the assembled installation component on the pole.

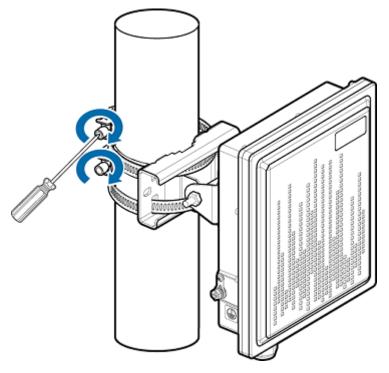
1. Roll the steel strapping tapes on the pole, let them go through the bayonet, and buckle up the bayonet after proper adjustment, as shown in **Figure 4-8**.

Figure 4-8 Buckle up the bayonet



2. Use the inner hexagon tool to tighten the steel strapping tapes, with the torque being 48 kgf.cm, as shown in **Figure 4-9**.

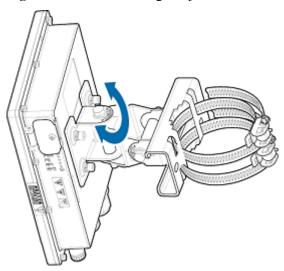
Figure 4-9 Tightening steel strapping tapes



Step 5 Properly adjust horizontal and vertical angles and tighten the screws on the top and side of the installation component.

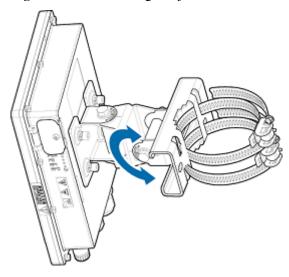
• Properly adjust the horizontal angle and tighten the screws on the top of the installation component, with the torque being 120 kgf.cm and a maximum of 45 degrees adjustment, as shown in **Figure 4-10**.

Figure 4-10 Horizontal angle adjustment



• Properly adjust the vertical angle and tighten the screws on the side of the installation component, with the torque being 120 kgf.cm and a maximum of 45 degrees adjustment, as shown in Figure 4-11.

Figure 4-11 Vertical angle adjustment



----End

User Guide 4 Installation

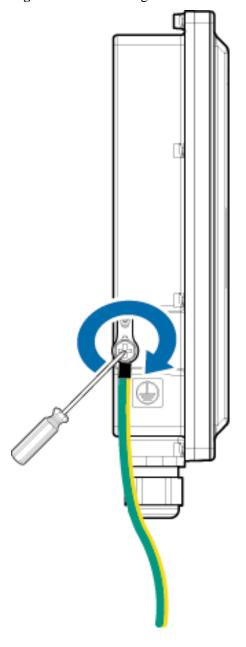
4.3.1.2 Connecting Cables to an EG860 Mounted on a Pole

This section describes how to connect cables to an EG860 mounted on a pole.

Procedure

Step 1 Connect the **PGND** cables, as shown in **Figure 4-12**.

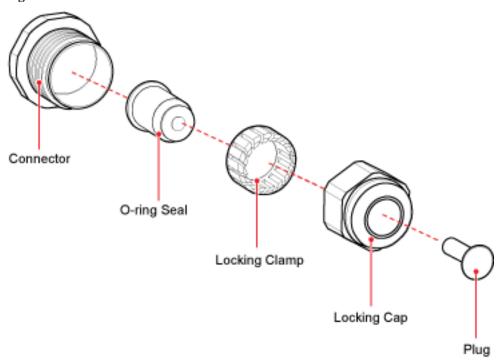
Figure 4-12 Connecting the PGND cable to the EG860



Step 2 Install the **POE** cable.

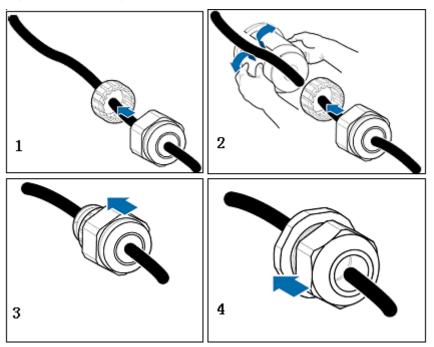
1. Loosen the PG connector at the **FE** port on the EG860. **Figure 4-13** shows the structure of the connector.

Figure 4-13 PG connector



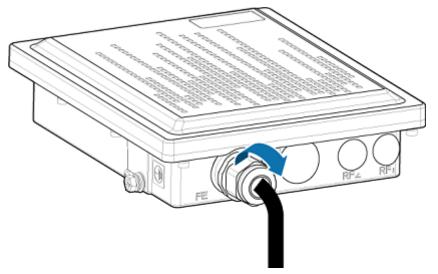
2. Insert a **POE** cable into the PG connector and ensure that the lock nut, rubber seal, and connector are compact, as shown in **Figure 4-14**.

Figure 4-14 Inserting a PoE cable into the PG connector



3. Inserting a **POE** cable into the **FE** port on the EG860, as shown in **Figure 4-15**.

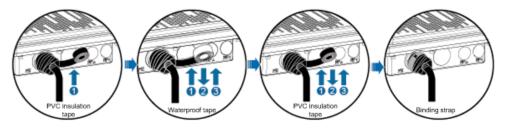




4. **Optional:**

In outdoor scenarios, waterproof the connecting joints as shown in Figure 4-16.

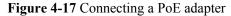
Figure 4-16 Waterproof

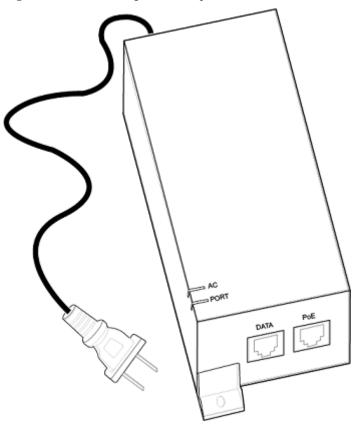


NOTE

- Before wrapping waterproof tape, stretch the tape evenly until the width of the tape is half of its original width.
- Wrap each layer of tape around the connector tightly and neatly, and ensure that each layer of tape overlaps more than 50% of the preceding layer.
- a. Wrap each connector with one layer of insulation tape from bottom up.
- b. Wrap each connector with three layers of waterproof tape, from bottom up, then from top down, and finally from bottom up. Do not cut the tape until all the three layers of the tape are already wrapped. Wrap each layer of tape around the connector tightly.
- c. Wrap each connector with three layers of PVC insulation tape, from bottom up, then from top down, and finally from bottom up. Do not cut the tape until all the three layers of the tape are already wrapped. Wrap each layer of tape around the connector tightly.
- d. Bind the both ends of the tape by cable tie.

5. Connect one end of the **POE** cable to the **POE** adapter as shown in **Figure 4-17**.





DATA: connects to the network cable of a computer or a camera.

PoE: connects to a **POE** cable.

NOTE

In the outdoor, it is recommended to place the **POE** adapter in a surge protection box (provided by customer).

Step 3 Optional: Connect the power cable.

1. Screw the waterproof cover off the PWR connector, as shown in Figure 4-18.

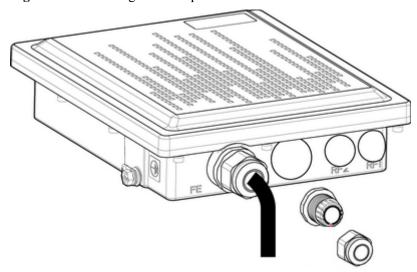
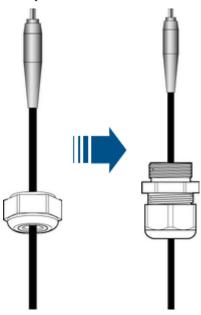


Figure 4-18 Screwing the waterproof cover off the PWR connector

2. Pass the power cable through the PWR connector and tighten the waterproof cover, as shown in **Figure 4-19**.

Figure 4-19 Passing the power cable through the PWR connector and tightening the waterproof cover



3. Connect the power cable to the EG860 and tighten the waterproof cover, as shown in **Figure 4-20**.

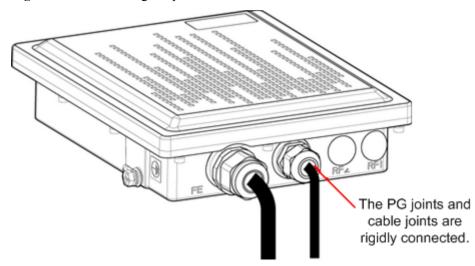


Figure 4-20 Connecting the power cable to the EG860

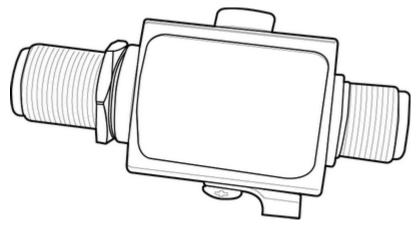
4. **Optional:** In outdoor scenarios, waterproof the connecting joints as shown in 2.4.

Step 4 (This step is for the installation of external antenna. Please skip this step if built-in antenna is used.) Install an antenna. Connect the antenna to EG860 using a ground device (DC) for the central conductor. **Figure 4-21** shows the DC for the central conductor. The DC for the central conductor is mainly used for detecting external antenna and some surge protection.

EG860 supports single antenna and double antennas.

- In single antenna mode, the antenna connects with RF1 of EG860.
- In double antennas mode, the antennas respectively connects with RF1 and RF2 of EG860. The two antennas must be in the same horizontal position, with a minimal interval of 1.5 meters.

Figure 4-21 DC for the central conductor



1. Loosen the antenna connector, as shown in Figure 4-22.

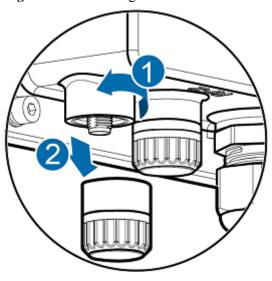
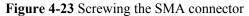
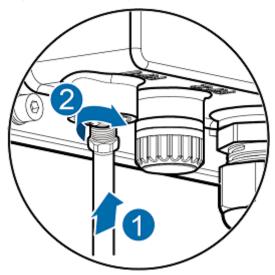


Figure 4-22 Loosening the antenna connector

2. Screw the **SMA** connector, with the torque being 10 kgf.cm, as shown in **Figure 4-23**.





- 3. **Optional:** In outdoor scenarios, waterproof the connecting joints as shown in **2.4**.
- 4. Connect an external antenna through the DC for the central conductor, as shown in **Figure 4-24** and **Figure 4-25**.

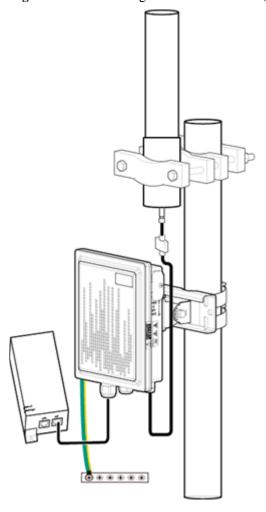


Figure 4-24 Connecting an external antenna (single antenna)

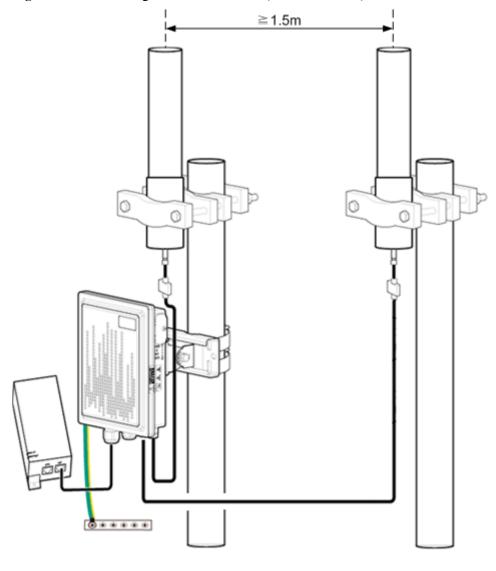


Figure 4-25 Connecting an external antenna (double antennas)

NOTE

- The ground device of central conductor needs to be fixed on the pole or other fixed blocks to
 avoid any unexpected swing. Also, waterproofing must be done at the connector of the device
 and RF cables.
- For details about how to install an external antenna, see the Antenna Installation Guide.

----End

4.3.2 Mounting an EG860 on a Wall

This section describes how to mount an EG860 in indoor scenarios.

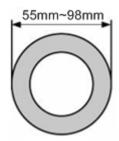
Context

The following provides the requirements for installation space and components.

• Requirements for a metal pole of an antenna.

Figure 4-26 shows the requirements for a metal pole of an antenna.

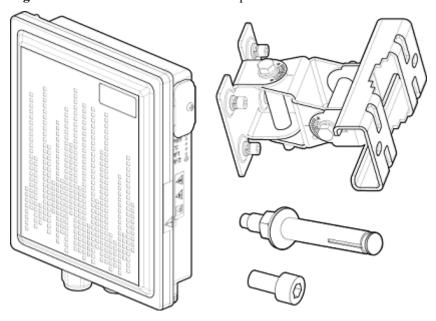
Figure 4-26 Requirements for a metal pole of an antenna (unit: mm)



The requirements for antenna installation are as follows:

- The installation of lightning rod is required.
- The antenna must be mounted vertically.
- The antenna must be mounted on the top of metal pole. If the antenna is to be mounted horizontally with the metal pole, the horizontal distance between the antenna and metal pole should not be less than 2λ ($c=\lambda*f$).
- Figure 4-27 shows an EG860 and installation components.

Figure 4-27 EG860 and installation components



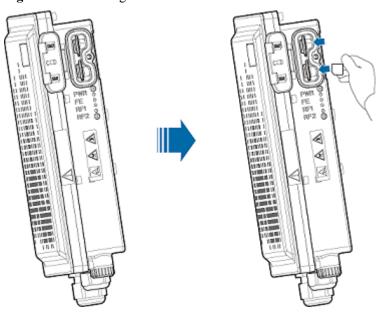
4.3.2.1 Mounting EG860 Equipment on a Wall

This section describes how to mount EG860 equipment on a wall.

Procedure

Step 1 Optional: Open the EG860 **SIM** card window and insert a **SIM** card, as shown in **Figure 4-28**.

Figure 4-28 Inserting a SIM card



NOTE

Use a tweezer or a pair of needle-nose pliers to remove SIM cards.

Step 2 Install the installation component on the EG860, with the torque being 48 kgf.cm, as shown in **Figure 4-29**.

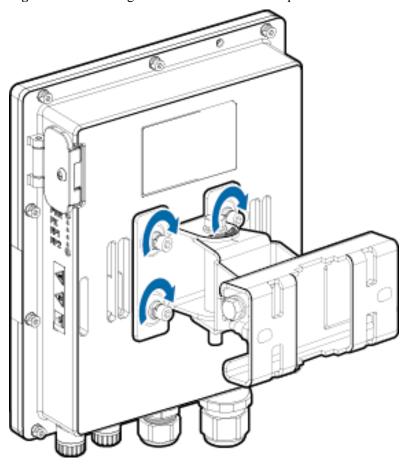
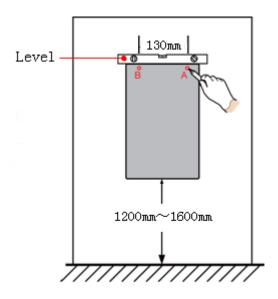


Figure 4-29 Installing an EG860 installation component

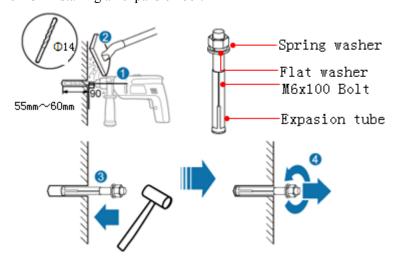
Step 3 Place a marking-off template against the wall, use a level to verify that the marking-off template is placed horizontally, and then mark anchor points with a marker, as shown in **Figure 4-30**.

Figure 4-30 Marking anchor points



Step 4 Use a hammer drill with a Ø14 drill bit to drill a hole on the anchor points, install expansion bolts, and remove dust from the hole, as shown in **Figure 4-31**.

Figure 4-31 Installing an expansion bolt



Step 5 Align the installation holes in the bracket with the expansion bolt holes in the wall, fasten the nuts of the expansion bolts, and mount the EG860 on the wall, as shown in **Figure 4-32**.

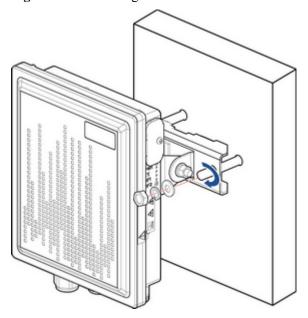


Figure 4-32 Mounting the EG860 on the wall

Step 6 Properly adjust horizontal and vertical angles and tighten the screws on the top and side of the installation component. For details, see Mounting EG860 Equipment on a Pole Step 5 of 4.3.1.1 Mounting EG860 Equipment on a Pole.

----End

4.3.2.2 Connecting Cables to an EG860 Mounted on a Wall

This section describes how to connect cables to an EG860 mounted on a wall.

Procedure

Step 1 Connect the PGND cables, as shown in Figure 4-33.

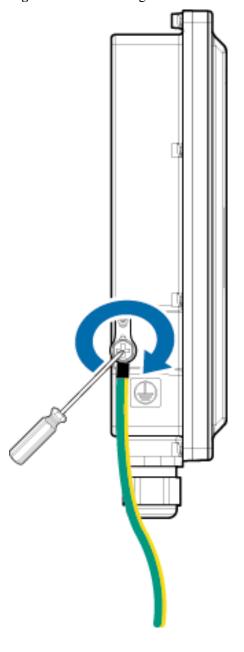
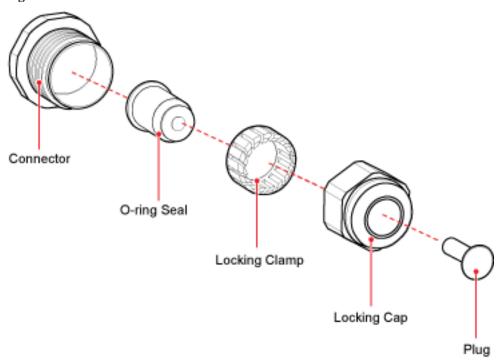


Figure 4-33 Connecting the PGND cable to the EG860

Step 2 Install the POE cable.

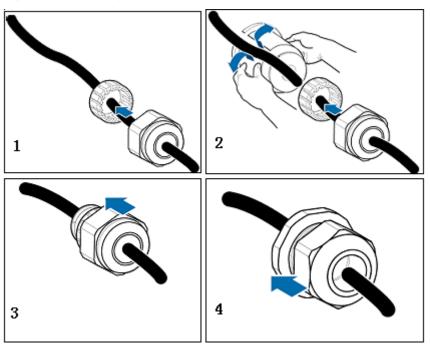
1. Loosen the PG connector at the **FE** port on the EG860. **Figure 4-34** shows the structure of the connector.

Figure 4-34 PG connector



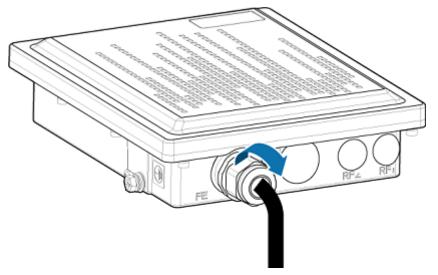
2. Insert a **POE** cable into the PG connector and ensure that the lock nut, rubber seal, and connector are compact, as shown in **Figure 4-35**.

Figure 4-35 Inserting a PoE cable into the PG connector



3. Inserting a **POE** cable into the **FE** port on the EG860, as shown in **Figure 4-36**.





4. **Optional:**

In outdoor scenarios, waterproof the connecting joints as shown in Figure 4-37.

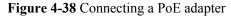
Figure 4-37 Waterproof

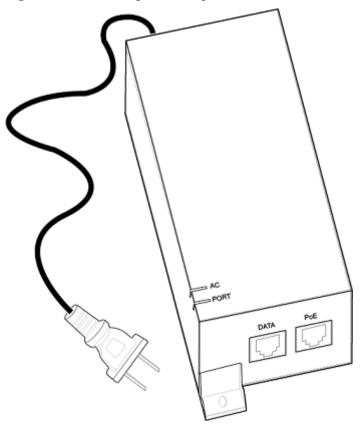


NOTE

- Before wrapping waterproof tape, stretch the tape evenly until the width of the tape is half of its original width.
- Wrap each layer of tape around the connector tightly and neatly, and ensure that each layer of tape overlaps more than 50% of the preceding layer.
- a. Wrap each connector with one layer of insulation tape from bottom up.
- b. Wrap each connector with three layers of waterproof tape, from bottom up, then from top down, and finally from bottom up. Do not cut the tape until all the three layers of the tape are already wrapped. Wrap each layer of tape around the connector tightly.
- c. Wrap each connector with three layers of PVC insulation tape, from bottom up, then from top down, and finally from bottom up. Do not cut the tape until all the three layers of the tape are already wrapped. Wrap each layer of tape around the connector tightly.
- d. Bind the both ends of the tape by cable tie.

5. Connect one end of the **POE** cable to the **POE** adapter as shown in **Figure 4-38**.





DATA: connects to the network cable of a computer or a camera.

PoE: connects to a **POE** cable.

NOTE

In the outdoor, it is recommended to place the **POE** adapter in a surge protection box (provided by customer).

Step 3 Optional: Connect the power cable.

1. Screw the waterproof cover off the PWR connector, as shown in **Figure 4-39**.

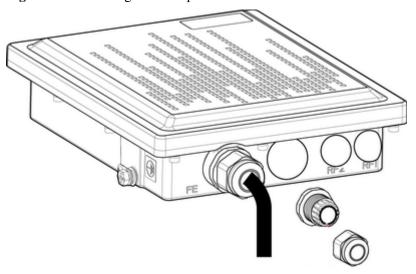
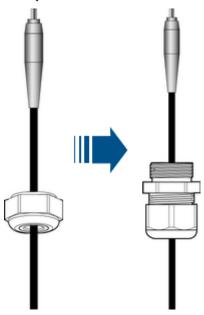


Figure 4-39 Screwing the waterproof cover off the PWR connector

2. Pass the power cable through the PWR connector and tighten the waterproof cover, as shown in **Figure 4-40**.

Figure 4-40 Passing the power cable through the PWR connector and tightening the waterproof cover



3. Connect the power cable to the EG860 and tighten the waterproof cover, as shown in **Figure 4-41**.

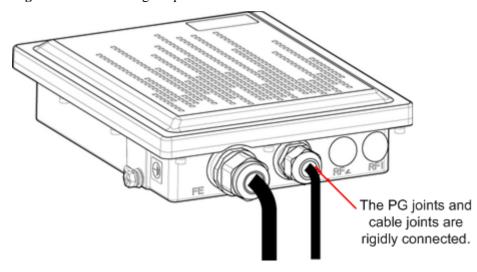


Figure 4-41 Connecting the power cable to the EG860

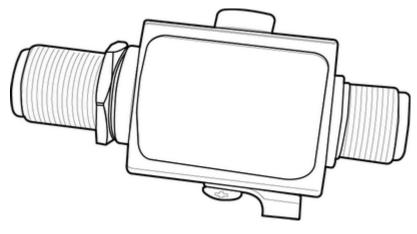
4. **Optional:** In outdoor scenarios, waterproof the connecting joints as shown in 2.4.

Step 4 (This step is for the installation of external antenna. Please skip this step if built-in antenna is used.) Install an antenna. Connect the antenna to EG860 using a ground device (DC) for the central conductor. **Figure 4-42** shows the DC for the central conductor. The DC for the central conductor is mainly used for detecting external antenna and some surge protection.

EG860 supports single antenna and double antennas.

- In single antenna mode, the antenna connects with RF1 of EG860.
- In double antennas mode, the antennas respectively connects with RF1 and RF2 of EG860. The two antennas must be in the same horizontal position, with a minimal interval of 1.5 meters.

Figure 4-42 DC for the central conductor



1. Loosen the antenna connector, as shown in Figure 4-43.

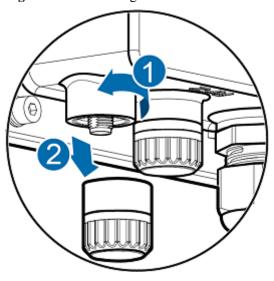
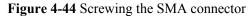
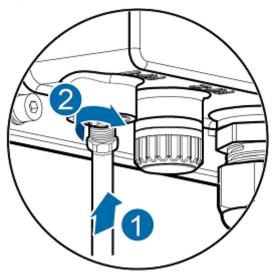


Figure 4-43 Loosening the antenna connector

2. Screw the **SMA** connector, with the torque being 10 kgf.cm, as shown in **Figure 4-44**.





- 3. **Optional:** In outdoor scenarios, waterproof the connecting joints as shown in 2.4.
- 4. Connect an external antenna through the DC for the central conductor, as shown in **Figure 4-45** and **Figure 4-46**.

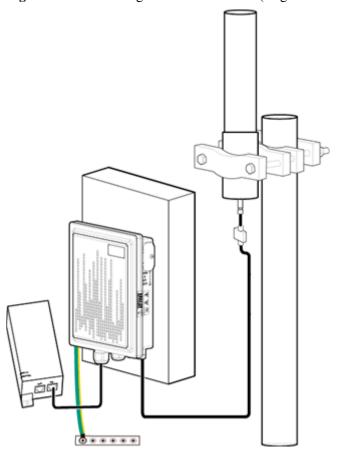


Figure 4-45 Connecting an external antenna (single antenna)

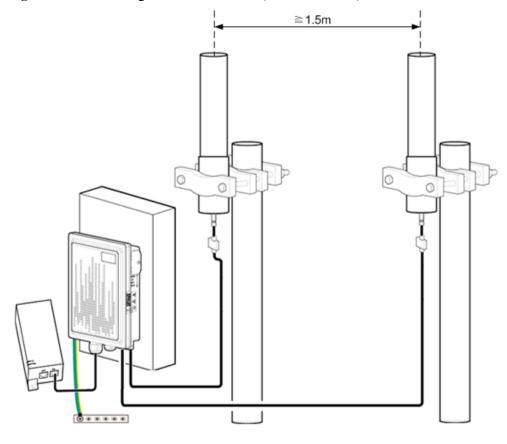


Figure 4-46 Connecting an external antenna (double antennas)

NOTE

- The ground device of central conductor needs to be fixed on the pole or other fixed blocks to avoid any unexpected swing. Also, waterproofing must be done at the connector of the device and RF cables.
- For details about how to install an external antenna, see the Antenna Installation Guide.

----End

4.4 Checking Installation

Check hardware and power-on status of an EG860 after installation.

Prerequisites

An EG860 has been properly mounted.

Procedure

Step 1 Check hardware installation.

Complete the items for hardware installation listed in Table 4-2.

Table 4-2 Checklist for hardware installation

No.	Check Item
1	The equipment position conforms to the engineering drawing and meets the space requirement. Sufficient space is reserved for equipment maintenance.
2	A SIM card is properly inserted.
3	The EG860 is properly mounted on a mental pole. The bracket is secure.
4	The EG860 is fixedly mounted on a wall. The holes in the bracket are aligned with those for expansion bolts and the bracket is placed against the wall securely and evenly.
5	Labels are correct, neat, and complete.

Complete the items for cable installation listed in **Table 4-3**.

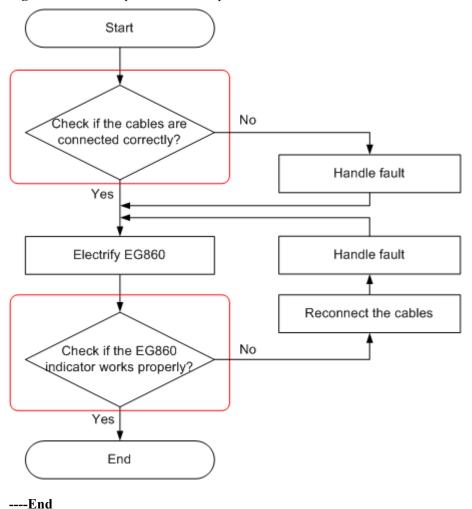
Table 4-3 Checklist for cable installation

No.	Check Item
1	The PGND cable is green and yellow. The NEG (-) cable is blue and the RTN (+) cable is black.
2	None of power cables or PGND cables is short-circuited or reversely connected.
3	The bare wires and lug handles at the wiring terminals are tightly wrapped up with PVC insulation tape.
4	The protection grounding of the EG860 and the surge protection grounding of the building share one group of ground conductors.
5	There are no connectors or joints on each power cable or PGND cable.
6	The connectors of the POE cable are securely connected.
7	The shield layer of the power cable is intact and the power cable is properly grounded.

No.	Check Item
8	Unused PG connectors are tightened and the protective covers of SMA connectors are sealed.

Step 2 Perform a power-on check by referring to **Figure 4-47**.

Figure 4-47 EG860 power-on check procedure



5 Configuration

About This Chapter

Data configuration for EG860 can be performed by using WebUI or by auto-configuration.

5.1 Onsite Configuration (WebUI)

This section describes how to configure an EG860 through a web-based management interface.

5.2 Remote Configuration (Auto-configuration)

EG860 supports the auto-configuration function. Auto-configuration deployment operations can be performed to EG860 on the NMS system.

5.1 Onsite Configuration (WebUI)

This section describes how to configure an EG860 through a web-based management interface.

5.1.1 Log in to the WebUI

This section describes how to connect to EG860 by using the Web management interface.

Prerequisites

- An EG860 has been properly mounted.
- After being powered on, the EG860 operates normally based on default configuration parameters.
- EG860 has been registered to the core network.
- Internet Explorer 8.0 or later has been installed on the PC.

Procedure

Step 1 Open Internet Explorer and enter https://192.168.1.1 in the address box.

MNOTE

- A non-IE browser may have compatibility and security issues. After using a non-IE browser, log out
 of websites or close the browser in a timely manner.
- If you remain idle for 5 minutes after logging into the WebUI, a forced logout is executed.
- 192.168.1.1 is the default IP address of EG860. Use the new IP address to log in if the IP address of EG860 has been changed.
- Step 2 On the Web management interface, input the User name and Password. The default User name of the system is admin and the Password is 4GCPE@TD.

NOTE

- If you forget the password for logging in to the Web management interface, restore the EG860 factory settings in **Topology View** on the eOMC910 terminal management client.
- If you forget the password for logging in to the Web management interface and the eOMC910 cannot connect to the EG860, send the product back to the manufacturer. Keep your password secure after setting it.
- **Step 3** Click **Log In** to enter the Web management interface.

----End

5.1.2 Configuring Basic Data

This section describes how to configure the EG860 basic data.

Retain the default parameter settings and no more configuration is required.

To query the basic information about EG860, choose **System > Device information**. The information is displayed on the **Device information** tab.

To modify the **SIM** configuration parameter and **PLMN** configuration parameter, choose **System** > **SIM configuration**. The modification can be performed on the **SIM configuration** page. After the modification, restart the device to validate the new data.

5.1.3 Configuring Transmission Data

This section describes how to configure transmission data for EG860 in typical service scenarios.

Context

EG860 provides the following three transmission modes for configuration. Select a transmission mode based on the networking.

• Routing Behind MS

When Routing Behind MS is applied, the uplink data will be forwarded via the available routes of EG860. The downlink data will be forwarded to EG860 according to the route set on the core network side.

NAT

NAT is to translate the **IP** address in the packet header of the **IP** data to another **IP** address.

• GRE

GRE encapsulates data packets of some network-layer protocols such as **IP** and IPX. The encapsulated data packets can be transmitted over another network-layer protocol such as **IP**. GRE adopts the tunnel technology and belongs to the Layer 3 tunnel protocol of **IP**. A tunnel is a virtual point-to-point connection that provides a path for transmitting the encapsulated data packets. Data packets are encapsulated and decapsulated at the two ends of a tunnel.

• L2TP

L2TP transmits PPP packets over a tunnel, allows a Layer 2 termination point and a PPP session endpoint to reside on different devices, and exchanges information using the packet switching technology, to extend the PPP model. **L2TP** combines the advantages of the L2F and PPTP protocols, and is an industry standard set by IETF.

Configuration principles for the four transmission modes are as follows:

- Four transmission modes both support one or more attached devices under an EG860.
 However, the operation for the Routing Behind MS transmission mode is relatively simple.
- If the network cannot traverse the public network, Routing Behind MS is recommended. If the network traverses the public network, NAT and GRE are recommended.
- When multi-cast services are required, only use GRE transmission mode.
- When Layer 2 networking transmission is used, only L2TP tunnel transmission can be used.
- When L2TP tunnel transmission is used, loopback networking must not be used. That is, two EG860s must not connect to the same switch.

Table 5-1 lists relevant NEs and devices for parameter setting in different transmission modes. For detailed configuration for other NEs and devices, see corresponding manuals.

Table 5-1 Transmission modes and relevant NEs and devices

Transmission Mode	Relevant NE and Device
Routing Behind MS	• EG860
	Core network device
	Router (configured only when the 2U core network device is used and interworking between different EG860 is required)
	Video server (configured when multiple network adapters are configured)
	LAN host (configured when multiple network adapters are configured)
NAT	• EG860
	Core network device
	Video server (configured when multiple network adapters are configured)
	LAN host (configured when multiple network adapters are configured)
GRE	• EG860
	Core network device
	Router
	Video server (configured when multiple network adapters are configured)
	LAN host (configured when multiple network adapters are configured)
L2TP	• EG860
	Router
	Video server (configured when multiple network adapters are configured)
	LAN host (configured when multiple network adapters are configured)

Application Scenarios

Devices attached to EG860 (such as sensor network gateways, cameras, and PCs) upload and download data through EG860. In addition, the server can also control the attached devices of EG860. **Figure 5-1** shows typical application scenarios.

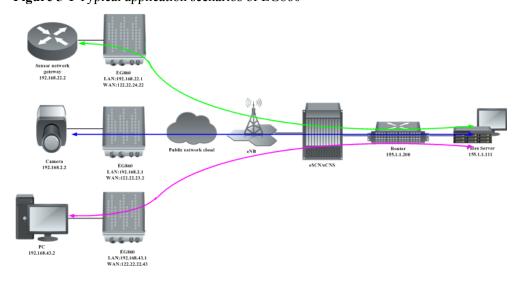


Figure 5-1 Typical application scenarios of EG860

Table 5-2 to **Table 5-5** list the data plans for different transmission modes.

Table 5-2 Data plan for the Routing Behind MS transmission mode (take the attached sensor network gateway as an example)

Parameter	Example
IP address of the attached device of EG860	192.168.22.2
IP address of the LAN port on the EG860	192.168.22.1
IP address allocated by the core network to the WAN port on the EG860	122.22.24.22
IP address of the router	155.1.1.200
IP address of the video server	155.1.1.111

Table 5-3 Data plan for the NAT transmission mode (take the attached camera as an example)

Parameter	Example
IP address of the camera	192.168.2.2
IP address of the LAN port on the EG860	192.168.2.1
IP address allocated by the core network to the WAN port on the EG860	122.22.23.2
IP address of the router	155.1.1.200
IP address of the video server	155.1.1.111

Table 5-4 Data plan for the GRE transmission mode (take the attached PC as an example) **NOTE**

EG860 supports both GRE single-tunnel transmission mode and GRE dual-tunnel transmission mode. The following table takes the GRE dual-tunnel transmission mode as an example.

Parameter	Example
IP address of the attached PC of EG860	192.168.43.2
IP address of the LAN port on the EG860	192.168.43.1
IP address allocated by the core network to the WAN port on the EG860	122.22.22.43
IP address of tunnel 1 on the EG860 side	43.0.0.2
IP address of tunnel 2 on the EG860 side	43.0.1.2
IP address of tunnel 1 on the router side	43.0.0.1
IP address of tunnel 2 on the router side	43.0.1.1
IP address of the core network to the router	178.1.7.7
	178.1.8.7
IP address of the router to the core network	178.1.7.1
	178.1.8.1
IP address of the router	155.1.1.200
IP address of the video server	155.1.1.111

Table 5-5 Data plan for the L2TP tunnel transmission mode (take the attached PC as an example)

Parameter	Example
IP address of the attached PC of EG860	192.168.43.2
IP address of the LAN port on the EG860	192.168.43.1
IP address allocated by the core network to the WAN port on the EG860	122.22.22.43
IP address of the router	155.1.1.200
IP address of the video server	155.1.1.111

Procedure

Configure the four transmission modes as follows: (the configuration data is from the data plan in **Application Scenarios**)

• Routing Behind MS

- 1. Choose **General Settings** > **Internet Settings**. The **Internet Settings** page is displayed.
- 2. In the Internet Settings page, set Routing Behind MS to Enable. The Enable Routing Behind MS needs disenabling the natport function or clear the natport and the Internet will be reconnected, continue or no? dialog box is displayed. Click OK.
- 3. Optional: In the Internet Settings page, set Quick Forward to Enable.
- 4. In the Internet Settings page, click Submit.

NAT

When the NAT transmission mode is used, **Port Mapping** should be configured on the EG860 side so that the server can control the devices attached to EG860. If upload and download services are performed only on the EG860 side, configuring **Port Mapping** is not required.

- 1. Choose **General Settings** > **Internet Settings**. The **Internet Settings** page is displayed.
- 2. In the Internet Settings page, set NAT to Enable. NAT Type is NAPT by default.
- 3. **Optional:** In the **Internet Settings** page, set **Quick Forward** to **Enable**.
- 4. In the **Internet Settings** page, click **Submit**.
- 5. Choose **NAT Settings** > **Port Mapping**. The **Port Mapping** page is displayed.
- 6. In the **Port Mapping** page, configure **Port Mapping** based on the plan. For detailed configuration methods, see **7.4 NAT Settings**.

Table 5-6 Examples for port mapping configuration (configuring three tunnels)

Parameter	Example 1	Example 2	Example 3	Description
Туре	Custom	Custom	Custom	When the value of Type is Custom , other parameters needed to be filled in manually. Set according to the plan.
Protocol	TCP/UDP	TCP/UDP	UDP	The Protocol used for port mapping
Remote Host	-	-	-	IP address of remote host
Remote Port Range	1-8079	8080	8081-65535	The port number of remote host

Parameter	Example 1	Example 2	Example 3	Description
Local Host	192.168.2.2	192.168.2.2	192.168.2.2	IP address of the camera
Local Port	-	80	-	The port number of local host
Status	Enable	Enable	Enable	Status of port mapping

• GRE

- 1. Choose **General Settings** > **Internet Settings**. The **Internet Settings** page is displayed.
- 2. In the **Internet Settings** page, configure data for **Tunnel**.

Tunnel1 is a tunnel for downlink data. **Tunnel2** is a tunnel for uplink data. The configuration rules are as follows:

- The **Peer IP** of **Tunnel1** cannot be the same with that of **Tunnel2**.
- The **Tunnel IP** of **Tunnel1** cannot be in the same network segment with that of **Tunnel2**. The subnet mask is 255.255.255.0.

Table 5-7 Examples for GRE tunnel configuration

Parameter		Parameter Value	Description
Tunnel1	Peer IP	178.1.7.1	IP address of the router to the core network
	Tunnel IP	43.0.0.2	IP address of tunnel 1 on the EG860 side
Tunnel2	Peer IP	178.1.8.1	IP address of the router to the core network
	Tunnel IP	43.0.1.2	IP address of tunnel 2 on the EG860 side

- 3. In the **Internet Settings** page, click **Submit**.
- 4. Choose **General Settings** > **Routing**, the **Routing** page is displayed.
- 5. In the **Routing** page, configure **Static Routes** based on the plan. For detailed configuration methods, see **7.2.8 Routing**.

Table 5-8 Examples for static route configuration

Parameter	Parameter Value	Description
Destination IP	155.1.1.111	IP address of the video server
Subnet Mask	255.255.255	The subnet mask 255.255.255.255 indicates that the destination of routes is only one host.
Gateway IP	43.0.1.2	IP address of tunnel 2 on the EG860 side

• L2TP

- 1. Choose **General Settings** > **L2TP Settings**. The **L2TP** interface is displayed.
- 2. On the **L2TP Config** interface, set related parameters.
- 3. Click Commit.

Table 5-9 Example for L2TP configuration

Parameter	Parameter Value	Description
L2TP Tunnel	Enable	If this parameter is set to Enable , the L2TP transmission mode is enabled.
Peer Ip Addr	155.1.1.200	IP address of the router
User	admin	Authentication user name of the L2TP tunnel transmission mode. The user name must be the same as that configured on the router.
Password	TD4GCPE	Authentication password of the L2TP tunnel transmission mode. The password must be the same as that configured on the router.
Add to bridge	Enable	If this parameter is set to Enable , a BCP interface is added to the bridge to implement ETH over PPP over L2TPv2.

5.1.4 Configuring Dedicates Bearers

This section describes how to configure dedicated bearers.

To ensure the service performance, configure dedicated bearers based on specific service and planning.

For data configuration on the EG860 side, see **7.2.9 Dedicated Context**.

For data configuration on the side of other NEs, see the QoS Feature Manual.

5.2 Remote Configuration (Auto-configuration)

EG860 supports the auto-configuration function. Auto-configuration deployment operations can be performed to EG860 on the NMS system.

Prerequisites

- An EG860 has been properly mounted.
- After being powered on, the EG860 operates normally based on default configuration parameters.
- The EG860 is registered to the network and can be managed by the eOMC910.

Context

NOTE

Security control must be implemented because uncertainties exist in the environments where remote terminals are located. Users are advised to provide remote access as required. Locally accessing EG860 has fewer risks

Procedure

The flowchart of remotely auto-configurable commissioning for EG860 using the eOMC910 is shown as **Figure 5-2**. See **Table 5-10** for details.

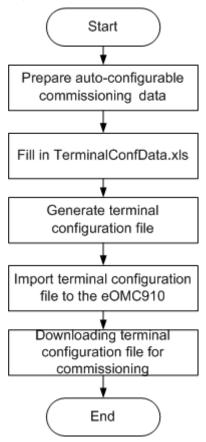


Figure 5-2 Flowchart for Auto-configurable Commissioning

Table 5-10 Description of the Auto-configurable Commissioning Steps

No.	Steps	Description
1	Prepare auto-configurable commissioning data	-
2	Fill in TerminalConfData.xls	Obtain complete directory of configuration file from the EG860 software package, which contains the TerminalConfData.xls sheet and other files. Fill TerminalConfData.xls based on the actual service scenario.

No.	Steps	Description
3	Generate terminal configuration file	Use eOMC910's Auto ConfigData Building tool to generate a terminal configuration file. See Addendum of eOMC910 Terminal Management Client User Guide in eOMC910 Product Documentation for details. NOTE If the matching EG860 is V200R003C00 version, after the terminal configuration file is generated by Auto ConfigData Building tool, use the self opening station configuration file integrity check tool to generate the verified terminal configuration file. For the detailed operations, please see the description of the Cover page in TerminalConfigData.xls.
4	Import terminal configuration file to the eOMC910	See Commissioning Configurations of eOMC910 Terminal
5	Downloading terminal configuration file for commissioning	Management Client User Guide in eOMC910 Product Documentation for details. NOTE After downloading the terminal configuration file, the EG860 user password will be set to the default password.

6 Maintenance

About This Chapter

This chapter describes how to maintain an EG860.

6.1 Preparations for Site Maintenance

Before maintaining an EG860, familiarize yourself with the site information, choose a maintenance task, and arrange tools and spare parts.

6.2 Powering on/off an EG860

Perform the following operations to power on or power off an EG860.

6.1 Preparations for Site Maintenance

Before maintaining an EG860, familiarize yourself with the site information, choose a maintenance task, and arrange tools and spare parts.

Learning Site Information

Learn the following information about the site before going onsite:

- Uncleared faults and alarms of the site
- Hardware configurations on the site
- Natural environment
- Spare parts

Choosing a Maintenance Task

Choose a proper maintenance task from the following items:

- Maintain the EG860 equipment room.
- Maintain power supply and grounding systems of an EG860.
- Maintain an EG860.

Arranging Tools and Spare Parts

Arrange necessary tools and spare parts for maintaining an EG860.

The following lists commonly used maintenance tools.

- Devices for frequency tests: include a frequency meter, a spectrum analyzer, connectors and cables.
- Power meter: is frequently used to measure and analyze the output power of an EG860.
- SiteMaster: is frequently used for antenna and feeder tests in terms of standing wave ratio, return loss, cable insertion loss, and fault location.
- Other devices:
 - Multimeter
 - Web NMS
 - Spare parts

6.2 Powering on/off an EG860

Perform the following operations to power on or power off an EG860.

Procedure

- Power on an EG860.
 - 1. Switch on the power supply connected to the EG860.

2. Check the status of the PWR indicator on the front panel. **Table 6-1** provides the status explanation for the PWR indicator.

Table 6-1 Status explanation for the PWR indicator

1	
Status	Description
On	The power supply is functional.
Off	The power supply is abnormal. Troubleshoot as follows:
	 Verify that the power cable is properly connected.
	• Remove and connect the power cable, and then switch on the power supply.
	Contact technical support engineers of the equipment provider if the preceding operations do not work.

• Power off an EG860.

Remove the power cable to power off the EG860 in the cases of special scenarios such as device replacement and intended outages and emergencies that the EG860 generates electric sparks or smoke.

----End

7 Reference

About This Chapter

This chapter describes how to use the Web network management system (NMS).

7.1 Status

This section describes how to check Internet, local area network (LAN), and wireless local area network (WLAN) status through the Status menu on the Web NMS.

7.2 General Settings

The Web NMS offers the General Settings menu to configure the subscriber identity module (SIM), Internet, Dynamic Host Configuration Protocol (DHCP), and wireless local area network (WLAN).

7.3 Security Settings

The Web NMS offers the Security Settings menu to configure Firewall General, MAC Filtering, and IP Filtering.

7.4 NAT Settings

Network Address Translation (NAT) settings, or port mapping settings, is necessary if a PC server is enabled and used by a WLAN, to allow port redirection for access from the WLAN to the server.

7.5 QoS Management

This section describes how to set QoS parameters on the QoS Management page.

7.6 VPN

This section describes how to configure VPN connections, and use the data service encryption function.

7.7 System

The Web NMS offer the System menu to view and configure parameters such as Device Information, Reset, Backup & Recovery, and Upgrade.

7.8 Logout

The login user interface is displayed upon a logout of the Web NMS.

7.1 Status

This section describes how to check Internet, local area network (LAN), and wireless local area network (WLAN) status through the Status menu on the Web NMS.

7.1.1 Internet

This page presents Internet connection status and traffic statistics.

Background Information

For the precise data about traffic statistics and online duration, contact related carriers.

Status

In Status, view the following information:

- SIM card status: displays the current status of the SIM card.
- **Network mode**: displays the network mechanism. If -- is displayed in **Network mode**, no router is connected to the Internet.
- Connection status: displays the status of the current network.
- IP and MAC: respectively displays the IP address and the MAC address of the EG860.

Statistics

In **Statistics**, view the following information:

- **Received**: displays the number of received packets.
- **Sent**: displays the number of sent packets.
- Total Volume: displays the total number of received or sent bytes.
- Packets: displays the total number of received and sent packets.
- Errors: displays the number of error packets.
- **Discarded**: displays the number of discarded packets.

MNOTE

Traffic statistics data are lost upon power-off of an EG860 but traffic is measured the next time the equipment is powered on.

7.1.2 LAN

This page presents local area network (LAN) connection status and traffic statistics.

Status

In **Status**, view the following information:

- IP and MAC: respectively displays the IP address and the MAC address of the EG860.
- **DHCP server**: displays the status of the **DHCP** server configured on a router.

• LAN1: display LAN port status.

Statistics

In **Statistics**, view the following information:

- Received: displays the number of received packets.
- **Sent**: displays the number of sent packets.
- Total Volume: displays the total number of received or sent bytes.
- Packets: displays the total number of received and sent packets.
- Errors: displays the number of error packets.
- **Discarded**: displays the number of discarded packets.

MOTE

Traffic statistics data are lost upon power-off of an EG860 but traffic is measured the next time the equipment is powered on.

7.1.3 WLAN

This page presents wireless local area network (WLAN) connection status and traffic statistics. A router provides four WLAN ports.

Status

In **Status**, view the following information:

- SSID: displays the name of the WLAN Wi-Fi access point.
- IP and MAC: respectively displays the IP address and the MAC address of EG860.
- Broadcast: displays SSID broadcast status of a WLAN port.
- Wireless encryption: displays the encryption mode of a WLAN port.

Statistics

In Statistics, view the following information:

- **Received**: displays the number of received packets.
- **Sent**: displays the number of sent packets.
- Total Volume: displays the total number of received or sent bytes.
- **Packets**: displays the total number of received and sent packets.
- Errors: displays the number of error packets.
- **Discarded**: displays the number of discarded packets.

NOTE

Traffic statistics data are lost upon power-off of an EG860 but traffic is measured the next time the equipment is powered on.

7.2 General Settings

The Web NMS offers the General Settings menu to configure the subscriber identity module (SIM), Internet, Dynamic Host Configuration Protocol (DHCP), and wireless local area network (WLAN).

7.2.1 SIM Card Settings

The personal identification number (PIN) of a subscriber identity module (SIM) card can be properly configured to prevent unauthorized access to a router.

Context

- The PIN management is only applicable to the physical SIM card but not to the virtual SIM card
- In case of using the physical SIM card, the router cannot provide network service if the PIN check fails.

Procedure

- Step 1 Choose General Settings > SIM Card Settings. The SIM Card Settings page is displayed.
- Step 2 Set PIN verification to Enable or Disable as required.

When **PIN verification** is changed from **Enable** to **Disable**, or from **Disable** to **Enable**, the **PIN** value must be input in the **Input PIN** column.

- **Step 3** Set **Save my PIN** to **Enable** if required. If this parameter is set to **Enable**, the PIN is checked automatically each time a user accesses the network through the WAN port.
- Step 4 Click Submit.
- **Step 5** Change the PIN as required.
 - 1. Set PIN verification to Enable.
 - 2. Set Modification to Enable.
 - 3. Enter the old PIN in **PIN**.
 - 4. Enter the new PIN in **New PIN**.
 - 5. Enter the new PIN again in **Confirm PIN**.
 - 6. Click Submit.

----End

7.2.2 Internet Settings

Different carriers have different access point name (APN) settings. If the APN parameters are incorrectly set, Internet service is inaccessible.

Context

• Communicate with the carrier before configuring the APN.

- When Connection mode is Always on, modify parameters on the page and click Submit, the number will be redialed.
- When Connection mode is Manual, modify parameters on the page and click Submit, and click Connect after the configuration takes effect.

Procedure

- Step 1 Choose General Settings > Internet Settings. The Internet Settings page is displayed.
- **Step 2** Configure the parameters in **Data Connect**.

If **Data Connect** is **Connected**, the Internet is accessible.

- 1. Configure **Data APN**.
 - If **Data APN** is set to **Auto APN**, the **APN** dynamically selects a network mode.
- 2. Configure the **Connection mode**.

The related parameters are as follows:

- Always on: indicates that a router is automatically connected to the Internet and always
 on. The Connection mode is set to Always on by default.
- Manual: indicates that a router is manually connected to the network after it is powered
 on or disconnected due to network faults.
- 3. **Optional:** Set **NAT** to **Enable**. **NAT Type** is **NAPT** by default.



NOTICE

If NAT is set to Enable, Routing Behind MS cannot be set to Enable.

- 4. If **DNS** is set to **Enable**, you must add the **IP** address of the DNS.
- 5. Optional: Set Routing Behind MS to Enable. The Enable Routing Behind MS needs disenabling the natport function or clear the natport and the Internet will be reconnectted, continue or no? dialog box is displayed. Click OK.
- 6. Set **Quick Forward** to **Enable**.
- 7. **Tunnel1** is a tunnel for multicast data. **Tunnel2** is a tunnel for unicast data. The configuration rules are as follows:
 - The **Peer IP** of **Tunnel1** cannot be the same with that of **Tunnel2**.
 - The **Tunnel IP** of **Tunnel1** cannot be in the same network segment with that of **Tunnel2**. The subnet mask is 255.255.255.0.

NOTE

- The GRE tunnel and quick forward cannot be configured at the same time.
- It is suggested not to configure GRE tunnel and routing behind MS at the same time.
- The WAN port will be restarted and services will be interrupted for seconds during routing behind MS and tunnel configuration.

Step 3 Click **APN Profile** to add the **APN**.

 An APN indicates an Internet access point provided by a carrier. Different carriers have different APN settings.

- If the APN in use does not match the operator, Internet services will be unavailable.
- The APN in use cannot be deleted.
- The default APN cannot be edited or deleted.
- Step 4 Click Edit APN Profile and configure APN, Dialed Number, User Name, and Password.
- Step 5 Click Submit.

----End

7.2.3 DHCP Settings

A Dynamic Host Configuration Protocol (DHCP) server manages all the equipment and assigns IP addresses to them within a LAN or WLAN.

Context

After changing parameter values of a **DHCP** server, perform the following operations:

- Log in to the EG860 again using the new IP address because the EG860 needs to be restarted.
- Check port mapping status.

Procedure

- **Step 1** Choose **General Settings** > **DHCP Settings**. The **DHCP Settings** page is displayed.
- Step 2 In LAN Host Settings, configure IP address, Subnet mask, and DHCP server.

 Configure related network parameters on the router.
- Step 3 In DHCP Settings, configure Start IP address, End IP address, and Lease time.

The related parameters are as follows:

- Configure Start IP address and End IP address in the same network segment with IP address in LAN Host Settings.
- Set Lease time to values ranging from 1 min to 10080 min.

Click **Connected Devices**, the **Connected Devices** page is displayed. The **Devices List** displays the active devices connected to the EG860 through the LAN and WLAN.

Step 4 Click Set Up List and configure Reserved Address List.

If the MAC address of equipment is a static **IP** address, the **DHCP** server will always assign the same **IP** address to the equipment. The related parameters are as follows:

- Configure MAC Address and IP Address as required.
- Status indicates validity of all the preceding configurations. Done indicates that all the
 configurations are valid. Waiting indicates that the configurations will take effect upon
 restart.
- Step 5 Click Submit.

----End

7 Reference

7.2.4 WLAN Settings

Wi-Fi equipment can connect to the Internet within the range of a WLAN.

Context

When **WLAN** parameters are modified, the **Wi-Fi** equipment needs to restart and the **WLAN** will be disconnected for about 30s.

Procedure

- Step 1 Choose General Settings > WLAN Settings. The WLAN Settings page is displayed.
- Step 2 Configure the parameters in General Settings.

The parameters in **General Settings** are basic control parameters for **WLAN** ports. The configurations are valid only when the **WLAN** is enabled. The related parameters are as follows:

- Set WLAN Status to Enable and configure the Wi-Fi function. WLAN Status is set to Enable by default.
- Mode can be set to 802.11b/g, 802.11b, 802.11g, 802.11n, or 802.11b/g/n.
- Channel value range: 1-13. If this parameter is set to Auto, the system automatically selects a channel with the lowest interference.
- 802.11n bandwidth can be set to 20 MHz or 20/40 MHz.
- Rate is set to Auto by default.
- Transmit power can be set to 5%, 30%, 60%, 80%, 90%, or 100%. 90% is recommended.
- If **QoS** is set to **Enable**, the QoS function is enabled for the WLAN.

Step 3 Configure the parameters in **Interface Profile**.

The related parameters are as follows:

- Auto SSID name is set to Enable, SSID is not manually set, and SSID is recommended to set it to WLAN-SN.
- SSID indicates a WLAN port, that is, the name of the user that accesses the WLAN.
- Set Maximum number of connected devices to a value from 1-32.
- If **Hide SSID broadcast** is set to **Enable**, the **WLAN** port will not be scanned.
- If AP isolation is set to Enable, Wi-Fi equipment cannot interact.
- Security can be set to NONE, WPA-PSK, WPA2-PSK, or WPA-PSK+WPA2-PSK.
 WPA2-PSK is recommended.
- WPA-PSK is the password to access the WLAN, and consists of 8 to 63 ASCII characters or 8 to 64 hexadecimal characters. The value is WLAN1-TDLTE by default, and can be changed as required.
- WPA encryption can be set to AES, TKIP, or TKIP+AES. AES is recommended.

Step 4 Click Submit.

----End

7.2.5 WLAN Multi-SSID

WLAN Multi-SSID allows four channels for Wi-Fi LAN access at different speeds based on customer and application requirements.

Context

If **WLAN** Multi-SSID parameters are modified, **Wi-Fi** equipment needs to restart. The **WLAN** will be disconnected for about 30s.

Procedure

- Step 1 Choose General Settings > WLAN Multi-SSID. The WLAN Multi-SSID page is displayed.
- Step 2 Configure the parameters in SSID List.

When several **WLAN** ports are activated, corresponding channels can be provided for **Wi-Fi** access. The related parameters are as follows:

- Auto SSID name is set to Enable, SSID is not manually set, and SSID is recommended to set it to WLAN-SN.
- SSID indicates a WLAN port.
- Set Maximum Number of Connected Devices to values ranging from 1 to 32.
- If **Hide SSID broadcast** is **Enable**, the **WLAN** port will not be scanned.
- If AP isolation is Enable, Wi-Fi equipment cannot interact.
- Security can be set to NONE, WPA-PSK, WPA2-PSK, or WPA-PSK+WPA2-PSK.
 WPA2-PSK is recommended.
- WPA-PSK consists of 8 to 63 ASCII characters or 8 to 64 hexadecimal characters.
- WPA encryption can be set to AES, TKIP, or TKIP+AES. AES is recommended.

Step 3 Click Submit.

----End

7.2.6 WLAN Access Restrictions

WLAN access restriction management determines the Wi-Fi equipment that can access to a Wi-Fi LAN based on MAC addresses.

Context

When **WLAN** access restriction management parameters are modified, **Wi-Fi** equipment must be initialized. The **WLAN** will be disconnected for about 30s.

Procedure

- Step 1 Choose WLAN Access Restrictions > WLAN Access Restrictions. The WLAN Access Restrictions page is displayed.
- **Step 2** Configure parameters in WLAN MAC Control.

The related parameters are as follows:

- SSIDNs can be configured with different rules of access restrictions.
- If SSID1 MAC Access is set to Blacklist and the MAC address list is empty, all the Wi-Fi equipment has access to the Internet within the WLAN.
- If **SSID1 MAC Access** is set to **Whitelist** and the **MAC** address list is empty, no **Wi-Fi** equipment has access to the Internet within the **WLAN**.

Step 3 Click Set Up List and configure WLAN MAC List.

Access restrictions for **Wi-Fi** devices are based on **MAC** addresses. If the **MAC** address of **Wi-Fi** equipment is changed, the previous filter rules become invalid. The related parameters are as follows:

- Configure MAC as required.
- If For SSIDn is Enable, the MAC filter rules are valid for SSID.

Step 4 Click Submit.

----End

7.2.7 Internet MTU

Set the maximum transmission unit (MTU) on an Internet port in Internet MTU.

Context

- A larger MTU presents a higher probability of Internet access failures.
- A packet larger than the MTU needs to be divided, which reduces transmission efficiency.

Procedure

- **Step 1** Choose **General Settings** > **Internet MTU**. The **Internet MTU** page is displayed.
- **Step 2** Configure the parameter in **Internet MTU Settings**.

Internet MTU: indicates the maximum length of the packets sent at an Internet port. The parameter ranges from 576 bytes to 1500 bytes. The recommended value is 1440 bytes. An **MTU** larger than 1500 bytes needs to be divided, which reduces transmission efficiency.

Step 3 Click Submit.

----End

7.2.8 Routing

If routers are cascaded within a LAN, a static route is required to allow network access for computers connected to the routers.

Context

Routers only work when connections are available.

Procedure

- **Step 1** Choose **General Settings** > **Routing**. The **Routing** page is displayed.
- Step 2 Click Add Item to configure Static Routes.

Static routes function similarly with dynamic routes except that static routes are manually created and always valid, and have higher priority than the dynamic routes.

Step 3 Click Submit.

----End

7.2.9 Dedicated Context

This page describes how to configure a dedicated channel.

Procedure

- **Step 1** Choose **General Settings** > **Dedicated Context**. The **Dedicated Context** page is displayed.
- Step 2 Click Add to configure parameters in Dedicated Context.

The related parameters are as follows:

- CID: indicates the channel identifier.
- QCI: indicates the QoS class identifier as shown in Table 7-1.

Table 7-1 QCIs

QCI	Resou rce Type	Priorit y	Data Packet Delay	Packet Loss Rate	Typical Service
1	GBR	2	100ms	10-2	Session voice
2		4	150ms	10-3	Session video (live broadcast)
3		3	50ms	10-3	Real-time gaming
4		5	300ms	10-6	Non-session video (buffer stream)
5	Non-	1	100ms	10-6	IMS signaling
6	GBR	6	300ms	10-6	Voice (buffer stream) and TCP- based services such as Internet surfing, email, chatting, file transfer, point-to-point (PTP) file sharing, and line-by-line scan video.
7		7	100ms	10-3	Voice and video (broadcast stream) and interactive game
8		8	300ms	10-6	Voice (buffer stream) and TCP-
9		9			based services such as Internet surfing, email, chatting, file transfer, point-to-point (PTP) file sharing, and line-by-line scan video.

• Configure **DLGBR**, **ULGBR**, **DLMBR**, and **ULMBR** as required.

Step 3 Click Edit to configure the parameters in TFT.

The related parameters are as follows:

- IP address: indicates the IPv4 address. Packets can be transmitted this IP address by using dedicated bearers.
- MASK: indicates the subnet mask.
- Packet Filter Id: indicates the identifier of packet filter.
- **Precedence**: indicates the priority of the relative packet filter.
- **Protocol Id**: ranges from 0 to 255 and is configured as required.
- Local port and Remote port: range from 0 to 65535 and are configured as required.
- CID: indicates the channel identifier.

Step 4 Click Submit.

----End

Example

Table 7-2 provides the typical **QoS** parameter settings for EG860.

Table 7-2 Typical QoS parameter settings for EG860

Service Type	CID	QCI	DLGBR (kbit/s)	ULGBR (kbit/s)	DLMBR (kbit/s)	ULMBR (kbit/s)
High- definition camera	2	4	1024	2688	10240	10240
Standard- definition camera	3	4	1024	1152	10240	10240
Checkpoin t	4	6	-	-	-	-

7.2.10 IGMP Management

This page presents how to configure Internet Group Management Protocol (IGMP).

Context

The multicast mode includes the dynamic multicast mode and static multicast mode. In dynamic multicast mode, the query interval depends on the number of NEs. The more the NEs, the longer the query interval. A maximum of 32 records can be configured to static multicast.

Procedure

- **Step 1** Choose **General Settings** > **IGMP Management**. The **IGMP Management** page is displayed.
- Step 2 Configure IGMP Management.

IGMP Proxy can be set to **Enable** as required.

Step 3 Set IGMP mode to Dynamic IGMP or Static IGMP.

NOTE

Configure the multicast source and multicast group if **IGMP mode** is set to **Static IGMP**.

- **Step 4** Set Query interval time to a value within the range from 10 to 256, the unit is second.
- Step 5 Click Submit.

----End

7.2.11 L2TP Settings

This section describes how to set related parameters of the L2TP transmission mode on the **L2TP Settings** interface.

Context

- **L2TP** implements Layer 2 **VPN**.
- After L2TP parameters are modified successfully, the L2TP tunnel is re-established, and services are interrupted.
- You are not advised to use the **L2TP** tunnel and fast forwarding function at the same time.
- **L2TP** does not support tunnel authentication. Before enabling **L2TP**, disable the tunnel authentication mode on the peer router.

Procedure

- Step 1 Choose General Settings > L2TP Settings. The L2TP Settings interface is displayed.
- **Step 2** If **L2TP** Tunnel is set to **Enable**, the **L2TP** transmission mode is enabled.
- **Step 3** Set **Peer Ip Addr** to the **IP** address of the L2TP server, that is, the **IP** address of the peer router.
- **Step 4** Set **User** and **Password** to the PPP authentication user name and password. The user name and password must be the same as those configured on the peer router.
- **Step 5** Set **Add to bridge** to **Enable**. BCP is added to the bridge to implement ETH over PPP over L2TPv2.
- Step 6 Click Commit.

----End

7.2.12 FTP Settings

This section describes how to enable or disable an FTP port on the FTP Settings interface.

Procedure

- **Step 1** Choose **General Settings** > **FTP Settings**. The **FTP Settings** interface is displayed.
- **Step 2** If **FTP port** is set to **Enable**, the FTP port is enabled.

NOTE

The **FTP port** needs to be enabled when using V100R200C00 eOMC910 to manage V200R003C00 EG860 for configuration delivery, log import/export, and upgrading.

Step 3 Click Submit.

----End

7.2.13 Security access Settings

This section describes how to enable or disable the two-way authentication with eOMC910 on the **Security access Settings** interface.

Procedure

- Step 1 Choose General Settings > Security access Settings. The Security access Settings interface is displayed.
- **Step 2** If **two-way authentication** is set to **Enable**, the two-way authentication with eOMC910 is enabled.

NOTE

The **two-way authentication** needs to be disabled when using V200R003C00 EG860 to connect to V100R200C00 eOMC910.

Step 3 Click Submit.

----End

7.3 Security Settings

The Web NMS offers the Security Settings menu to configure Firewall General, MAC Filtering, and IP Filtering.

7.3.1 Firewall General

This section describes how to configure firewall level and filter rules. The filter rules work only if the firewall is enabled.

Context

When default filter rules are used, data is transmitted unidirectionally from a LAN to a WAN.

The firewall filter mechanism is as follows:

MAC Address Filter

Only the filter rule for MAC address needs to be configured.

IP Address Filter

Only the filter rule for IP address needs to be configured.

• MAC Address Filter + IP Address Filter

The filter rule for both MAC address and IP address need to be configured. Make sure the MAC address and IP address correspond to each other.

Procedure

Step 1 Choose **Security Settings** > **Firewall General**. The **Firewall General** page is displayed.

Step 2 Configure the parameters in Firewall Level.

The related parameters are as follows:

- Current firewall level: indicates the validity level of the firewall. To configure validity rules, set the current firewall level to Custom.
- Firewall level: can be set to existing levels or customized.

Step 3 Click Submit.

----End

7.3.2 MAC Filtering

MAC filtering prioritizes IP filtering. Packets that are not filtered at the MAC layer will be filtered at the IP layer.

Procedure

- **Step 1** Choose **Security Settings** > **MAC Filtering**. The **MAC Filtering** page is displayed.
- Step 2 Click Add Item to configure the parameters in MAC Whitelist.

The related parameters are as follows:

- Current MAC filtering status: indicates the validity mode of MAC filtering.
- MAC filtering mode: indicates the filtering mode of a MAC address list. This parameter is described as follows:
 - If MAC filtering mode is set to Blacklist, the MAC addresses in the blacklist have no access rights to the network.
 - If MAC filtering mode is set to Whitelist, the MAC addresses in the whitelist have access rights to the network.
 - A maximum of 16 records can be configured for **Blacklist** and **Whitelist** respectively.

Step 3 Click Submit.

----End

Example

Table 7-3 provides the typical whitelist parameter settings for MAC address filter.

Table 7-3 Typical whitelist parameter settings

Index	MAC
1	00:1E:10:1F:04:05
2	00:E0:4C:98:58:98
3	D4:BE:D9:AF:F3:80

Index	MAC
4	44:19:B7:11:0A:9C
5	5C:F3:FC:2D:27:9F
6	D4:6E:5C:70:8F:66

NOTE

- 00:1E:10:1F:04:05 is the MAC address allocated by the core network to the WAN port on the EG860
- 00:E0:4C:98:58:98 is the MAC address of PC for EG860 local maintenance
- D4:BE:D9:AF:F3:80 is the service MAC address of the eOMC910
- 44:19:B7:11:0A:9C is the MAC address of the attached camera of EG860
- 5C:F3:FC:2D:27:9F is the MAC address of the Dispatcher
- D4:6E:5C:70:8F:66 is the MAC address of the WebUI for EG860

The above MAC addresses are for reference only. Please configure them according to the actual networking plan.

7.3.3 IP Filtering

A router determines whether to transfer a packet based on its source IP address, destination IP address, source port ID, destination port ID, and protocol type.

Procedure

- **Step 1** Choose **Security Settings** > **IP Filtering**. The **IP Filtering** page is displayed.
- Step 2 Click Add Item to configure the parameters in IP Whitelist.

The related parameters are as follows:

- IP filtering mode: If this parameter is set to Blacklist, the IP addresses in the blacklist have no access rights to the network. If this parameter is set to Whitelist, the IP addresses in the whitelist have access rights to the network.
- Application name: indicates an application rule template for IP filtering. You can select a
 customized template for quick configurations.

Step 3 Click Submit.

----End

Example

Table 7-4 provides the typical whitelist parameter settings for **IP** address filter.

Table 7-4 Typical whitelist parameter settings

Index	Application name	Source Address Range	Destination Address Range
1	Custom	192.168.71.5	192.168.71.10

Index	Application name	Source Address Range	Destination Address Range
2	Custom	122.22.22.71	191.162.1.3
3	Custom	191.162.1.3	122.22.22.71
4	Custom	192.168.71.1	184.1.5.10
5	Custom	184.1.5.10	192.168.71.1

NOTE

- 192.168.71.5 is the **IP** address of **PC** for EG860 local maintenance
- 192.168.71.1 is the **IP** address of the attached camera of EG860
- 192.168.71.10 is the **IP** address for logging into the EG860 WebUI
- 122.22.22.71 is the **IP** address allocated by the core network to the **WAN** port on the EG860
- 191.162.1.3 is the service **IP** address of the eOMC910
- 184.1.5.10 is the **IP** address of the Dispatcher

The above **IP** addresses are for reference only. Please configure them according to the actual networking plan.

7.4 NAT Settings

Network Address Translation (NAT) settings, or port mapping settings, is necessary if a PC server is enabled and used by a WLAN, to allow port redirection for access from the WLAN to the server.

Procedure

- **Step 1** Choose **NAT Settings** > **Port Mapping**. The **Port Mapping** page is displayed.
- Step 2 Click Add Item to configure the parameters in Port Mapping.

The related parameters are as follows:

- Type: indicates the type of the preset port mapping template. It is a configuration wizard. When the value of Type is Custom, other parameters needed to be filled in manually. Set according to the plan. When setting as other types, the default configuration is applied.
- **Protocol**: indicates the Protocol used for port mapping.
- Remote Host: indicates that only the authorized IP addresses are allowed to access the WLAN
- **Remote Port Range**: indicates the port number of remote host. It must be a single number or a range within the range from 1 to 65535.
- Local Host: indicates the IP address of the server within the LAN.
- Local Port: indicates the port number of local host. It must be a single number or a range within the range from 1 to 65535. When this parameter is null, by default, the Local Port and Remote Port Range are the same. For example, the value of Remote Port Range is 23, the value of Local Port is also23.

Step 3 Click Submit.

----End

7.5 QoS Management

This section describes how to set QoS parameters on the QoS Management page.

Context

EG860 supports QoS on multiple concurrent services to guarantee CPU resources for high-priority services. EG860 supports traffic filtering based on the source/destination IP addresses, source/destination port IDs, DSCP, and protocol types, to perform QoS on specified services.

QoS configurations are valid only for egress queues. On a WAN, QoS configurations are valid for uplink data; on a LAN, QoS configurations are valid for downlink data.

Procedure

- Step 1 Choose QoS Management > QoS Global. The QoS Global interface is displayed.
- Step 2 Set parameters in Global Settings.

The related parameters are as follows:

- Global: enables or disables QoS globally.
- WAN total Bandwidth: specifies the total uplink bandwidth. If this parameter is set to 0, the uplink bandwidth is not limited.
- LAN total Bandwidth: specifies the total downlink bandwidth. If this parameter is set to 0, the downlink bandwidth is not limited.
- Queue type: supports only HTB currently.

Step 3 Set Queue type.

A maximum of eight service queues are supported.

The related parameters are as follows:

- Queue name: specifies the service type name. The value can be customized.
- Interface type: specifies the service interface type. On a WAN, QoS configurations are valid for uplink data; on a LAN, QoS configurations are valid for downlink data.
- Priority: The value range is 1-8. 1 specifies the highest priority, and its default priority is
 8.
- Bandwidth: The total bandwidth of services with the same interface type must not exceed
 the global bandwidth of the corresponding interface type.
- **Enable**: After a rule is matched with a service, use this parameter to enable the rule.

Step 4 Click Edit to set parameters in Filter rule.

Each rule must match a service. A service can match a maximum of 32 rules.

The related parameters are as follows:

• Queue index: specifies the service that a rule matches.

- Rule priority: The value range is 1-32. Rule priority must be unique for each rule.
- **Protocol number**: specifies the protocol used by a rule. Common protocol numbers include 1 (ICMP), 2 (IGMP), 6 (TCP), 17 (UDP), and 47 (GRE). If a rule is used to match a GRE tunnel, the protocol number is 47, and the matching port is invalid.
- DSCP: specifies that a rule is matched using the DSCP. The value range is 0-63.
- Source IP: The input format is start IP address/mask bits, for example 192.168.32.0/24.
- Destination IP: The input format is start IP address/mask bits, for example 192.168.32.0/24.
- **Source port**: The value range is **0-65535**.
- **Destination port**: The value range is **0-65535**.

Step 5 Click Submit.

----End

7.6 VPN

This section describes how to configure VPN connections, and use the data service encryption function.

Procedure

- **Step 1** Choose **VPN** > **VPN**. The **VPN** interface is displayed.
- **Step 2** Click **New**, and set **VPN** connection parameters.

The related parameters are as follows:

- VPN connection: If this parameter is set to Enable, the encryption rule is enabled.
- **VPN name**: indicates the name of an encryption rule. The name must be unique.
- Remote IP address: indicates the IP address of the peer device on the VPN.
- Key mode: includes Manual and Auto modes.

If the Manual mode is used, the following parameters must be set:

- **Protocol**: includes **AH** and **ESP** protocols.
- Manual authentication algorithm: includes hmac_md5 and hmac-sha1 algorithms.
- Manual authentication key: If Manual authentication algorithm is hmac_md5,
 Manual authentication key must contain 16 characters; if Manual authentication
 algorithm is hmac-sha1, Manual authentication key must contain 20 characters.
- Manual encryption algorithm: If Protocol is set to ESP, this parameter can be set to 3des-cbc or des-cbc.
- Manual encryption key: required if Protocol is set to ESP.

If Manual encryption algorithm is 3des-cbc, Manual encryption key must contain 24 characters. The 24 characters are divided into three groups, and must meet the following requirements: the three groups must be different from each other; the characters in each group must not be completely the same; each group must contain valid ASCII code; the characters must not be only digits or letters.

7 Reference

- If Manual encryption algorithm is des-cbc, Manual encryption key must contain 8 characters.
- IPsec mode: includes Transmission and Tunnel.
- Data source: required if IPsec mode is Tunnel.
- Subnet mask of data source: required if IPsec mode is Tunnel.
- Data destination: required if IPsec mode is Tunnel.
- Subnet mask of data destination: required if IPsec mode is Tunnel.
- Local port: in Transmission mode, indicates the port used by the VPN; in Tunnel mode, indicates the data start port.
- Remote port: in Transmission mode, indicates the port used by the VPN; in Tunnel mode, indicates the data end port.
- Manual SPI: must be a hexadecimal character in the range of 0x100-0xffffffff.

If the **Auto** mode is used, the following parameters must be set:

- **Protocol**: includes **AH** and **ESP** protocols.
- IPsec mode: includes Transmission and Tunnel.
- Data source: required if IPsec mode is Tunnel.
- Subnet mask of data source: required if IPsec mode is Tunnel.
- Data destination: required if IPsec mode is Tunnel.
- Subnet mask of data destination: required if IPsec mode is Tunnel.
- **Local port**: in **Transmission** mode, indicates the port used by the VPN; in **Tunnel** mode, indicates the data start port.
- Remote port: in Transmission mode, indicates the port used by the VPN; in Tunnel mode, indicates the data end port.
- Mode: includes Aggressive and Main modes.
- Identification Type: If Mode is Aggressive, this parameter can be set to IP Type or Name Type.
- Local Identifier: required if Identification Type is Name Type.
- NAT-T state: indicates whether NAT traversal is enabled, and can be set to Enable,
 Disable, or Force.
- **Phase 1 encryption algorithm**: includes **3des**, **des**, **aes**, and **All**. **All** indicates that all the 3des, des, and aes algorithms are supported.
- Phase 1 authentication algorithm: includes md5, sha1, and All. All indicates that both md5 and sha1 algorithms are supported.
- Phase 1 DH group: indicates the length of the phase 1 DH group, and can be set to 768bit, 1024bit, 1536bit, 2048bit, or 4096bit.
- Phase 1 life cycle: value range: 60-86400; default value: 3600; unit: second
- Phase 2 encryption algorithm: includes 3des and des.
- Phase 2 authentication algorithm: includes hmac_md5 and hmac_sha1.
- Phase 2 DH group: indicates the length of the phase 2 DH group, and can be set to 768bit, 1024bit, 1536bit, 2048bit, 4096bit, or null.
- Phase 2 life cycle: value range: 60-86400; default value: 3600; unit: second

- Authentication mode: includes Pre-shared key and Certificate modes. If
 Authentication mode is Certificate, the common certificate, private certificate, and peer common certificate must be uploaded.
- Pre-shared key: required if Authentication mode is Pre-shared key, and contains 1 to 32 characters.

Step 3 Click Submit.

----End

7.7 System

The Web NMS offer the System menu to view and configure parameters such as Device Information, Reset, Backup & Recovery, and Upgrade.

7.7.1 Device Information

This section presents basic information that distinguishes a router.

Device information

In **Device information**, view the following information:

- Name: displays the name of the device.
- SN: displays the serial number of the device.
- Hardware version: displays the hardware version number of the device.
- **Software version**: displays the software version number of the device.
- Modem hardware Version: displays the hardware version number of the modem.
- Modem software Version: displays the software version number of the modem.

7.7.2 Reset

Reset is used to restart a router and recover factory defaults.

Context

If the webpage is not automatically refreshed within 60s, enter the login address manually.

Procedure

- **Step 1** Choose **System > Reset**. The **Reset** page is displayed.
- **Step 2 Optional:** To restart the router, click **Reboot**.
- Step 3 Optional: To recover factory defaults, click Restore.

Recovering factory defaults will delete all the configuration parameters.

----End

7.7.3 Backup & Recovery

Backup & Recovery allows backup and recovery of user configuration files.

Context

A router will restart after configuration files are recovered. Do not switch off the power supply during the recovery.

Procedure

- Step 1 Choose System > Backup & Recovery. The Backup & Recovery page is displayed.
- **Step 2 Optional:** To download configuration files, click **Backup**.
- **Step 3 Optional:** When the router is faulty, recover the configuration files as follows:
 - 1. Click **Browse** to upload the configuration files.
 - 2. Click **Recover** to recover the configuration files.

----End

7.7.4 Upgrade

Upgrade allows a local upgrade of a router.

Context

• EG860 can be upgraded on the local web or remote eOMC910. This manual describes how to upgrade EG860 on the local web. For details about how to upgrade EG860 on the remote eOMC910, see the eOMC910 Terminal Management Client User Guide in eOMC910 Product Documentation.

NOTE

Security control must be implemented because uncertainties exist in the environments where remote terminals are located. Users are advised to provide remote upgrade as required.

- Download the latest version of files before upgrading the router.
- The router will restart after a upgrade. Do not cut off the power supply during the upgrade.

Procedure

- Step 1 Choose System > Upgrade. The Upgrade page is displayed.
- Step 2 Click Browse... to upload files.
- **Step 3** Click **Upgrade** to upgrade the router.

----End

7.7.5 Password Change

This section describes how to change the password for logging in to the WebUI and the password for connecting with eOMC910 on the **Password Change** page.

Context

- The new password must meet password complexity requirements.
- The new password must not be one of the 3 passwords that are recently used.

Keep your password secure.

Procedure

- Step 1 Choose System > Password Change. The Password Change page is displayed.
- **Step 2** Change the password in **Password Change**.



The password of the **acs** user must be changed on both the eOMC910 and the Web management interface.

Step 3 Click Submit.

----End

7.7.6 Password Complexity

This section describes how to query and set the password complexity on the **Password Complexity** interface.

Context

You can query and set the password complexity. After the settings take effect, the new password must meet the complexity requirements when you change the password.

The complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least two character types and must not contain three or more than three consecutively same characters.

The character types include:

- Lowercase letters
- Uppercase letters
- Digits
- Special characters `~!@#\$%^&*()-_=+\|[{}];:'",<.>/?, and space
- The password must not contain the account name or its reversion.

For example, if the user name is **TD4GCPE**, the password must not be **TD4GCPE** or **EPCG4DT**.

Procedure

- Step 1 Choose System > Password Complexity. The Password Complexity interface is displayed.
- Step 2 Set the password complexity rules in Config Password Complexity.
- Step 3 Click Submit.

----End

7.7.7 Password security Settings

This section describes how to set password security policies on the **Password security Settings** interface.

Procedure

- **Step 1** Choose **System > Password security Settings**. The **Password security Settings** interface is displayed.
- **Step 2** Set password security policies on the **Password security Settings** interface.

The related parameters are as follows:

- Login Fail count: indicates the maximum login attempts to the WebUI. Value range: 1-10.
- Login Lock time: indicates the account lockout duration if the number of login attempts exceeds the specified value. Value range: 60-3600s.
- Change password count: indicates the maximum password change attempts. If the number of change attempts exceeds the specified value, the user must log in to the system again. Value range: 1-10.

Step 3 Click Submit.

----End

7.7.8 Date & Time

Date and time information is lost each time a router is powered off. It is recommended to enable the synchronization with network time function.

Procedure

- **Step 1** Choose **System > Date & Time**. The **Date & Time** page is displayed.
- **Step 2** Click **Manually set with local time** or **Synchronize with network time** to set time and date as required.

For detailed information about the parameters, see the online help on the right of the Web management interface.

Step 3 Click Submit.

----End

7.7.9 Diagnosis

Ping and Traceroute helps you quickly detect network connection status and the system check allows one-click self-check. Main/Neighbor Cell displays current main/neighbor cell information in real time. Chip temperature shows the current temperature of device internal environment. Tcpdump provides packet capture at ports. Tmsi provides Tmsi information query. Up/Down Throughup displays current throughput in real time. Work Frequency displays the current working frequency. Packet Stat displays the number of packets received/transmitted at a port. WAN ICMP controls whether to discard the ICMP packets received at the WAN port.

7 Reference

Procedure

- **Step 1** Choose **System** > **Diagnosis**. The **Diagnosis** page is displayed.
- Step 2 Configure Method as required.
 - If Method is set to Ping, you can ping Destination IP address or domain to help diagnose network faults.

The related parameters are as follows:

- **Destination IP address or domain**: indicates the destination **IP** address or domain name.
- Packet size: indicates the number of transmitted bytes and ranges from 1 bytes to 9,000 bytes.
- **Timeout**: indicates the timeout period for each response and ranges from 1s to 10s.
- **Do not Fragment**: Set this parameter to **Enable** or not as required.
- If **Method** is set to **Traceroute**, you can use the Traceroute function to test **Destination IP** address or domain to help diagnose network faults.

The related parameters are as follows:

- **Destination IP address or domain**: indicates the destination **IP** address or domain name.
- Maximum hops: indicates the maximum number of hops tested by traceroute and ranges from 1 to 100.
- **Timeout**: indicates the timeout period for each response and ranges from 2s to 10s.
- If **Method** is set to **System check**, check the equipment status and output the result.
- If **Method** is set to **Main/Neighbor Cell**, current main/neighbor cell information will be displayed in the result.
- If **Method** is set to **Chip temperature**, the ambient temperature inside the equipment will be displayed in the result.
- If **Method** is set to **Tcpdump**, the system automatically selects the size of the packets captured at the port based on the number of ports where packet capture is performed. The fewer the selected ports, the longer the period of packet capture.

NOTE

Packet capture lasts less than 10 minutes. After packet capturing is completed, click **Export** to save the packet capturing file.

- If **Method** is set to **Tmsi**, click **Query** to query the current **TMSI** parameters of the data card.
- If **Method** is set to **Up/Down Throughput**, current throughput information will be displayed in the result.
- If **Method** is set to **Work Frequency**, the locked working frequency is displayed. "0" indicates that no frequency is locked.
- If Method is set to Packet Stats, and Packet Stats is set to Enable, the number of received/ transmitted packets is collected.
- If **Method** is set to **WAN ICMP**, and **WAN ICMP** is set to **Enable**, the WAN ICMP function is switched on.

----End

7.7.10 Log

User operations and equipment abnormalities are recorded in logs.

Procedure

Step 1 Choose **System** > **Log**. The **Log** page is displayed.

Step 2 Export logs.

1. Set Log level.

The following options are provided to help troubleshoot:

- Information: records information of the system, including login information, upgrade information, and reset information.
- Warning: indicates problems that may affect operating of the system. If the problem is not handled in time, it may cause severe problems.
- Error: indicates the errors that may result in faults on equipment.
- 2. **Optional:** Click **Clear** to clear the logs.
- 3. Click **Export** to export the logs.

Step 3	Set Modem	log setting to	offline lo	g or Online log	J
- T- F	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~			<u> </u>	•

NOTE

Set Modem log setting to Online log when connecting Histudio.

Step 4 Export serial port logs.

Click **Collect**, and click **Export** after collecting serial port logs successfully. If you conduct any other operation before exporting logs, the **Export** button becomes unavailable, and you need to recollect the logs.

- 1. Click **Collect** to collect the serial port logs.
- 2. Click **Export** to export the serial port logs.

NOTE

Personal information is anonymized to protect user privacy.

3. Click **Clear** to clear the serial port logs.

----End

7.7.11 Device Switch

Set hardware device switches in **Device Switch**.

Procedure

- **Step 1** Choose **System > Device Switch**. The **Device Switch** page is displayed.
- Step 2 Set Heat status to Enable or not as required.

MNOTE

Only when **Heat status** is set to **Enable**, and the temperature is -10° C or below, will the heating film activate to heat EG860. Otherwise, the heating film will not be activate to heat.

Step 3 Set WAN Antenna. Set Antenna status based on the actual product.

The EM350-D61 data card supports only **Outer Antenna**. The EM350-C71 data card supports **Outer Antenna**, **Inner Antenna**, and **Outer Antenna Prefer**.

- **Step 4** Set **WIFI antenna**. **MIMO** is used in 802.11n mode, so set **Antenna status** to **Double WIFI antenna**.
- Step 5 Optional: Set Wan auto reset.

This parameter is valid only if **General Settings** > **Internet Settings** > **Connection mode** is set to auto.

Step 6 Click Submit.

----End

7.7.12 Bandinfo Number Configuration

This section describes how to check Localbandinfo and check and configure Airbandinfo on the **Bandinfo Number Configuration** page.

Procedure

- Step 1 Choose System > BandInfo. The Bandinfo Number Configuration page is displayed.
- Step 2 Configure AirBandInfo.

A minimum of one record and a maximum of eight records can be configured for AirBandInfo based on the following requirements:

- 1. Set each parameter to a value within the corresponding range.
- 2. Uniquely set **AirBand ID**. The ranges from Earfcn_Low to Earfcn_High of different cells cannot overlap.
- 3. The range from Freq_Low to Freq_High of AirBand must be a subset of that of Localband.
- 4. one AirBand corresponds to one LocalBand or multiple AirBands correspond to one LocalBand.

----End

7.7.13 Work Frequency

This section describes how to set the working frequency of a modem on the **Work Frequency** interface.

Context

After the working frequency is changed, the modem is restarted.

Procedure

- **Step 1** Choose **System > Work Frequency**. The **Frequency Settings** interface is displayed.
- **Step 2** Set **BandID**. The value range is **0-63**. **0** indicates that the frequency is not locked.
- Step 3 Set Frequency. The value range is 0-65535. 0 indicates that the frequency is not locked.

Step 4 Click Submit.

----End

7.7.14 SIM Configuration

This section describes how to modify virtual SIM card and PLMN configurations on the **SIM configuration** page.

Context

- After modifying SIM configurations and PLMN configurations, power off and restart Modem to validate the modification.
- You can change the SIM card number in **SIM configuration**. After **PLMN configurable parameter** is configured, the SIM card number is generated automatically.
- You can set one or multiple parameters at a time.

Procedure

- **Step 1** Choose **System > SIM configuration**. The **SIM configuration** page is displayed.
- **Step 2 Optional:** Configure parameters in **SIM configuration** to change the SIM card number.

The related parameters are as follows:

- MNC_Length can be set to 2 or 3. The default value is 3.
- **SIM** is a 15-bit number in decimal.
- Authen_Arith can be set to 0 or 1. 0 indicates the Millenge algorithm and 1 indicates the Test algorithm. Only 0 (Millenge) is supported at present.
- Op Value is a 32-bit number in hexadecimal (128bit). The default value is 0.
- K Value is a 32-bit number in hexadecimal (128bit).
- **Step 3 Optional:** Configure **PLMN configurable parameter** to generate the SIM card number. Set **PLMN** as required.
- Step 4 Click commit.

----End

7.7.15 Alarm Configuration

This section describes how to configure alarm information.

Context

The basic information of EG860 alarms is as follows:

Alarm Name	Alarm ID	Alarm Type	Alarm Severity
the Alarm Configuration of Lan state	50001	Communication alarm	Critical

Alarm Name	Alarm ID	Alarm Type	Alarm Severity
the Alarm Configuration of High Temperature	50002	Environment alarm	Major
the Alarm Configuration of RadioSignal Weak	50003	Quality of Service (QoS) alarm	Major

Procedure

- **Step 1** Choose **System > Alarm Configuration**. The **Alarm Configuration** page is displayed.
- Step 2 Configure the Alarm Configuration of Lan state, the Alarm Configuration of High Temperature, and the Alarm Configuration of RadioSignal Weak.

An example is provided as follows:

Alarm Name	AlarmRaiseS- moothPeriod	AlarmCeaseS- moothPeriod	AlarmReport Th	AlarmResum eTh
the Alarm Configuration of Lan state	10	10	None	None
the Alarm Configuration of High Temperature	6	6	75	65
the Alarm Configuration of RadioSignal Weak	6	6	-123	-118

- AlarmRaiseSmoothPeriod indicates the number of times for alarm generation and AlarmCeaseSmoothPeriod indicates the number of times for alarm clearing. Configure these parameters as required. The value range of AlarmRaiseSmoothPeriod and AlarmCeaseSmoothPeriod are 1~100.
- Configure **AlarmReportTh** and **AlarmResumeTh** as required.
- ResumeTh: 0 indicates that no alarm is reported and 1 indicates that alarms are reported.
- AlarmMaskFlag: 0 indicates that alarms are not masked and 1 indicates that alarms are masked.
- In the Alarm Configuration of High Temperature, the value range of AlarmReportTh and AlarmResumeTh are 20 °C~80 °C, set AlarmReportTh and AlarmResumeTh with a difference of more than 10 °C.

• In the Alarm Configuration of RadioSignal Weak, the value range of AlarmReportTh and AlarmResumeTh are -150 dBm~-50 dBm, set AlarmReportTh and AlarmResumeTh with a difference of more than 5 dB.

Step 3 Click Submit.

----End

7.8 Logout

The login user interface is displayed upon a logout of the Web NMS.

Procedure

Step 1 Click Logout.

Step 2 In the displayed Are you sure you want to log out dialog box, click OK.

----End

8 Alarm Reference

About This Chapter

This chapter describes possible alarms related to EG860, and how to handle them.

8.1 ALM-50001 Lan state

This alarm is reported when the LAN port of an EG860 is faulty and the link between the EG860 and the device connected to it is unavailable.

8.2 ALM-50002 High Temperature

This alarm is reported when the temperature of an EG860 exceeds a preset threshold.

8.3 ALM 50003-RadioSignal Weak

This alarm is reported when the signals received by an EG860 are weak.

8.1 ALM-50001 Lan state

This alarm is reported when the LAN port of an EG860 is faulty and the link between the EG860 and the device connected to it is unavailable.

Attribute

Alarm ID	Alarm Severity	Alarm Type
50001	Critical	Fault

Parameters

None

Impact on the System

Alarm Severity	Alarm Impact
Critical	The link between the EG860 and the device (such as a PC or a camera) connected to it is unavailable, and the device fails to connect to the network.

System Actions

None

Possible Causes

Cause Category	Possible Cause
Environment	The network cable connection between the EG860 and the device connected to it is faulty.
Equipment	A connection fault occurs on the device connected to the EG860.

Procedure

Check the network cable connection between the EG860 and the device connected to it.

Related Information

None

8.2 ALM-50002 High Temperature

This alarm is reported when the temperature of an EG860 exceeds a preset threshold.

Attribute

Alarm ID	Alarm Severity	Alarm Type
50002	Major	Fault

Parameters

None

Impact on the System

Alarm Severity	Alarm Impact
Major	Hardware may be damaged, and the EG860 fails to work properly, and services may be interrupted.

System Actions

None

Possible Causes

Cause Category	Possible Cause
Environment	The ambient temperature is excessively high and heat dissipation of the EG860 is poor.
Configuration	The alarm threshold is set to an inappropriate value.

Procedure

- Check whether any heat sources or devices that affect ambient temperature exist.
- Query the alarm threshold.

Related Information

None

8.3 ALM 50003-RadioSignal Weak

This alarm is reported when the signals received by an EG860 are weak.

Attribute

Alarm ID	Alarm Severity	Alarm Type
50003	Major	Fault

Parameters

None

Impact on the System

Alarm Severity	Alarm Impact
Major	Air interface signals received by the EG860 are weak and services may be affected.

System Actions

None

Possible Causes

Cause Category	Possible Cause
Environment	The RF feeder connection of the EG860 is faulty.
Configuration	The signals of the cell in which the EG860 resides are weak.

Procedure

- Check whether the **RF** feeder connection of the EG860 is normal.
- Check the signal strength in the cell in which the EG860 resides. To perform this check, log in to the **WebUI** and choose **System** > **Diagnosis**.

Related Information

None

9 Glossary

This table provides the related glossary for reference.

Glossary	Full Name
AAC	Advanced Audio Coding
AP	Access Point
APN	Access Point Name
CE	Conformite Europeenne
DC	Direct Current
DHCP	Dynamic Host Configuration Protocol
DMO	Direct Mode Operation
EEC	European Economic Community
ESD	Electrostatic Discharge
FE	Fast Ethernet
FTP	File Transfer Protocol
FTPS	File Transfer Protocol over SSL
GPS	Global Positioning System
ID	Identifier
IE	Internet Explorer
IMS	IP Multimedia Subsystem
IMSI	International Mobile Subscriber Identity
ІоТ	Internet of Things
IP	Internet Protocol

Glossary	Full Name
IPv4	Internet Protocol version 4
L2TP	Layer Two Tunneling Protocol
LAN	Local Area Network
LTE	Long Term Evolution
MAC	Media Access Control
MIMO	Multiple Input Multiple Output
MP3	MPEG audio layer-3
MPLS	Multiprotocol Label Switching
MS	Mobile Station
MSTP	Multi-Service Transmission Platform
MTU	Max Transmission Unit
NMS	Network Management System
OTA	Over the Air
PC	Personal Computer
PCB	Printed Circuit Board
PCC	Policy and Charging Control
PIN	Personal Identification Number
PLMN	Public Land Mobile Network
PGND	Protection Ground
POE	Power Over Ethernet
PTT	Push To Talk
PVC	Polyvinyl Chloride
QoS	Quality of Service
RF	Radio Frequency
RoHS	Restriction of the Use of Certain Hazardous Substances
RSRP	Reference Signal Received Power
SAR	Specific Absorption Rate
SDH	Synchronous Digital Hierarchy
SDP	Session Description Protocol

Glossary	Full Name
SELV	Safety Extra-low Voltage
SFTP	Secure File Transfer Protocol
SIM	Subscriber Identity Module
SMA	Sub-Miniature-A Connector
SSID	Service Set Identifier
ТСР	Transmission Control Protocol
TFT	Thin Film Transistor
TMO	Trunking Mode Operation
TMSI	Temporary Mobile Subscriber Identity
TNV	Telecommunication Network Voltage
USB	Universal Serial Bus
VPN	Virtual Private Network
WAN	Wide Area Network
WebUI	Web User Interface
Wi-Fi	Wireless Fidelity
WLAN	Wireless Local Area Network
WMA	Windows Media Audio
WPS	Wi-Fi Protected Setup