Lifeline Service in Massachusetts is provided by Verizon New England, Inc., and Verizon Online LLC

Lifeline is a government assistance program supported by the Massachusetts Department of Telecommunications and Cable and the Federal Communications Commission. Verizon offers the following Lifeline-supported services as an Eligible Telecommunications Carrier:

- Voice Lifeline Flat Rate Unlimited - $10.85
- Voice Lifeline Measured Service – $3.91
- Broadband (internet) - $9.25 monthly discount

Only eligible consumers may enroll in the programs.

You may qualify for Lifeline service if you can show proof that you participate in certain government assistance programs or your annual income is 135% or below the Federal Poverty Guideline. If you qualify based on income, you will be required to provide income verification. For a list of qualifying government assistance programs and income guidelines, please see your state's application form from this same website.

In addition, the Lifeline program is limited to one discount per household consisting of wireline, wireless or broadband (internet). You are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another provider.

Verizon also provides Lifeline service to residents of federally recognized lands who meet Native American Lifeline criteria.

Lifeline service is a non-transferrable benefit.

Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment, or may be barred from the program.

You must meet certain eligibility requirements in order to qualify for the Lifeline service. An application for Verizon Lifeline service can be obtained at this same website, www.verizon.com/lifeline, or an application can be mailed by calling 1.800.VERIZON (1.800.837.4966).

To find out more information, you may also call the Universal Service Administrative Company (USAC), which administers Lifeline for the FCC by calling 888.641.8722 or by accessing their website at www.LifelineSupport.org.

All rates, terms and conditions included in this notice are subject to change. For current Verizon Lifeline information and rates, visit www.verizon.com/tariffs.