

# Restricted Service Agreement

CenturyLink agrees to provide you with new local telephone service, without a security deposit, under the following Restricted Service Agreement.

## Your Restricted Service will include:

- Your local telephone service
- Toll Restriction Service (to prevent direct-dialed billable long-distance calls)
- Billed Number Screening (stops most collect, third-number billing and/or calling card calls from being charged to your account)

## Restricted Service can also include:

- Touch-tone Service
- Local Directory Assistance calls
- Non-published and Non-listed service
- Wire Maintenance Service
- Additional optional services

## As part of this agreement, you agree:

- Not to accept any collect calls that may not be blocked by Billed Number Screening Service
- Not to make any long-distance calls by accessing a long-distance carrier through the use of a calling card, a 1-800 number or a local access number (long-distance calling with a prepaid calling card is allowed)
- If you make these kinds of restricted calls, this service will be disconnected, and all deposits and outstanding charges will be due.

Please note that if you can't meet your previous telephone service payment arrangements, your Restricted Service will be temporarily disconnected. A reconnection charge, security deposit and full payment of all outstanding charges will be required to reestablish telephone service.

Restricted Service may result in a monthly recurring charge and/or a one-time charge. These amounts, if applicable, will appear on your monthly billing statement.