



PRIMO

h T R I O

Multi-purpose beverage dispenser

Owner's Manual

#601183

CONTENTS

p. **3**

Functions & Features

p. **5**

Set Up

p. **6**

Operation

p. **7**

- Maintenance
 - Changing Bottles
-

p. **8**

- Energy Saving Mode
 - Troubleshooting
 - Warnings & Safety
-

p. **9**

- Warranty Information
-

Welcome to the Primo family! Our mission is to provide you with pure water to help ensure a healthy home, family and future. We're committed to creating happy, healthful communities by giving people like you an easy way to stay hydrated – and saving you money in the process.

Keeping your home stocked with Primo water is easy and inexpensive. Our convenient retail exchange program allows you to grab a new bottle and recycle your old one whenever you're ready, or you can replenish your empty bottle at one of our self-service refill stations.

We want you to be completely satisfied with Primo's water and your new hTRIO. So if you have any questions or feedback, or if you just want to find the closest Primo water retailer in your area, please call us at 866-429-7566 or find us online at PrimoWater.com. Be sure to ask how you can save even more by joining Club Primo.

Live well,

A handwritten signature in blue ink that reads "Billy D. Prim". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Billy D. Prim
CEO
Primo Water Corporation

Your hTRIO multi-purpose
beverage dispenser

PRIMO[®] hTRIO

Multi-purpose beverage dispenser

MODEL #601183

WARNING

To reduce the risk of injury and property damage, user must read this manual before assembling, installing & operating dispenser.

SAVE THIS MANUAL
FOR FUTURE USE



FUNCTIONS & FEATURES

Storage Compartment: Removable tray keeps single serve cups organized and within easy access.

Brew Controls and Function Lights: Controls for delivering 6, 8, or 10 ounce hot beverages. Blinking red light around the E icon indicates water bottle is empty.

NOTE: O³ functionality is not available on this model.

Brewer Cup Drawer with Attachable Extension: Press silver button to eject drawer. Accepts single serve K-cups or ground coffee for brewing. Use extension for short containers. Brewing function will not operate if tray is not fully inserted.1

Cold Water Paddle Control: Depress paddle with beverage container to dispense. Release to stop.

Hot Water Paddle Control with Child Safety Feature: Push red button and depress paddle with beverage container to dispense. Release to stop.

LED Nightlight: Helps in low light situations.

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FUNCTIONS & FEATURES

Drip Tray & Grid with Full Indicator: Dishwasher safe. Slides in and out. Red float rises when tray is full indicating it's time to empty.



Straw Assembly and Hanger: Located inside cabinet. Straw assembly connects to bottle to allow water to be pumped into hot and cold tanks. Rest straw assembly on hanger to keep it clean when changing bottles.

Water Bottle: Not included. Uses 3, 4 or 5 gallon bottles. Visit www.PrimoWater.com to find Primo Water at a store near you.



Convenience Switches: Located on back in a panel of (3) switches.

- Nightlight - Blue switch located on the far left of the panel. Allows you to choose to have the nightlight ON or OFF.
- Hot & Cold Controls - Switch red control to ON to heat the water. Red switch must be on to use brew function. Switch green control to ON to begin cooling. The unit will not heat or cool the water or brew beverages/snacks unless the switches are ON.

SET UP

Should you need support from our product experts, you will be asked to provide your serial number and model number. You can find the 10 digit serial number below the silver label on the back of the dispenser. *Please enter the serial number here:*

Serial Number: _____ Model Number: 601183

Position Dispenser

Notice: Do NOT plug power cord into wall outlet until instructed.

1. Place dispenser upright. NOTE: If dispenser has been laid on its side, please allow it to remain upright for at least 24 hours prior to use.
2. Locate dispenser on a hard and level surface in a cool shaded location near a dedicated receptacle.
3. Position dispenser so the back is at least 4 inches from wall and there are at least 4 inches of clearance on both sides.

Install Drip Tray & Grid

1. Remove drip tray and grid from protective packaging.
2. Slide drip tray assembly into position until it is secure.

Install Water Bottle

Bottle not included. Requires standard 3, 4 or 5 gallon water dispenser bottles.
Visit www.PrimoWater.com to find Primo Water at a store near you.

1. Clean bottle cap and neck with a cloth and warm soapy water, then rinse.
2. Open dispenser door.
3. Place straw assembly on hanger.
4. Place fresh bottle outside of cabinet.
5. Remove entire plastic cap from top of bottle.
6. Clean outside of new bottle with a cloth.
7. Place straw into bottle.
8. Slide collar down until it clicks in place.
9. Push head down until straw hits bottom of bottle.
10. Slide bottle into cabinet and close door.

Notice: Water will not pump from bottle unless door is fully closed.

Provide Electricity

Plug dispenser into a dedicated outlet. At this time the pump will begin to move water from the bottle to the hot and cold tanks. It will take up to 4 minutes to fill the tanks for the first time. During this period the pump will run continuously. This is normal.

Activate Hot and Cold Switches

Notice: This unit will not dispense hot or cold water until the switches are activated.

To activate, push top side of the red and green switches to start heating and cooling water.

Activate Nightlight

To activate, push top side of the blue switch in. The LED bulb below the center spout will light.

Register at Club Primo

While you wait for the water to get to the desired temperatures, please register your dispenser. This will be helpful should you need customer service assistance in the future. Go to www.PrimoWater.com and click on Club Primo.

OPERATION

This water dispenser has been tested and sanitized prior to packing and shipping. During transit dust and odors can accumulate in the tank and lines. Dispense and dispose at least one quart of water prior to drinking any water.

Dispensing Cold Water (37°- 50°F / 3°- 10°C)

Tank Capacity: 3.6L, Flow Rate: 35mL per second / 1.5L per hour

After setup, it will take 1 hour to get water to maximum cold temperature. During this time the compressor will run continuously. This is normal.

1. Depress cold water paddle with container to start water flow.
2. Release paddle once desired fill level is achieved.

Dispensing Hot Water (176°- 203°F / 80°- 95°C)

Tank Capacity: 1L, Flow Rate: 35mL per second / 4.5L per hour

CAUTION: This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from unit while dispensing. Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.

After setup, hot water will be available in 15-20 minutes.

1. Press and hold red button and depress paddle with container to start flow.
2. Release paddle and red button once desired fill level is achieved.

Single Serve Use

CAUTION: This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from unit while dispensing. Never allow children to use brewer without proper and direct supervision. Unplug unit to prevent unsupervised use by children.

After setup, hot water will be available in 15-20 minutes.

1. Position container below the center spout.
2. Press the silver button to partially eject the brewer cup drawer and then remove it completely.
3. If dispensing into a standard size cup, snap extender into bottom of brewer cup drawer to reduce splashing. If using a travel size mug, leave extender off.



CAUTION: *The needle located in the tray cup is very sharp. Do not insert fingers into tray cup.*

4. To make a K-cup beverage, place desired K-cup into opening. Press firmly to ensure that the tray needle pierces the K-cup. The top of the K-cup must be flush with the top of the drawer
5. Insert drawer back into dispenser until it locks in place. The green cup size lights surrounding the serving size buttons will illuminate for 5 seconds.
NOTE: Brewer will not operate without drawer fully inserted.
6. Press the button for the desired serving size within 5 seconds of inserting the drawer. Failure to do so will require ejecting and reinserting the tray.
7. During brewing, the green light surrounding the selected size will flash and hot liquid will begin to dispense from the spout.

MAINTENANCE

For best taste, performance and hygiene:

1. Clean your cabinet, controls, bottle probe and spout each time you change your water bottle. Use a clean soft cloth and a food grade sanitizer or bleach.
2. Clean brewer cup drawer, spout extender, filter cup accessory, drip tray, grid and float as needed with warm soapy water. Rinse completely and dry before using.
3. This model has tips on the hot and cold spout to minimize drips. Over time they can clog and slow down the flow of water. To clean, pull gently on the tips, flush with warm soap water, rinse, allow to dry and place back onto spouts.
4. To minimize mineral deposits which can clog lines and imparts odors and off-tastes, use only high quality Primo purified bottled water.
5. To maximize product life we recommend you flush and clean the water lines and reservoirs at least every six months. Visit www.primowater.com to watch a video.

CHANGING BOTTLES

A flashing red function light alerts you when your bottle is empty. Replace the bottle as soon as possible.

NOTE: *The unit will not heat or cool water if the bottle light is flashing. This is a safety feature.*

1. Open dispenser door and slide empty bottle out of cabinet.

2. Remove probe assembly from empty bottle. Place probe on probe hanger.
3. Set empty bottle aside.
4. Place fresh bottle outside of cabinet. Remove entire plastic cap from top of bottle. Clean outside of new bottle with a cloth.
5. Place probe into bottle. Slide collar down until it clicks in place. Push head down until tube hits bottom of bottle.
6. Slide bottle into cabinet and close door.

ENERGY SAVING MODE

Your Water Dispenser has a built in Energy Saving Mode. It is activated when the Single Serve dispensing system has not been used for 3 hours. During this mode, the 6, 8 & 10 ounce lights will flash every 5 seconds. Hot water is still available while in this mode, however, the water temperature is reduced from 203°F (95°C) to 190°F (88°C). To return to Single Serve brewing temperature, press any cup size button. The cup size lights will flash on and off indicating the hot water is heating to single serve brewing temperature. Once the single serve brewing temperature is achieved, the 6, 8 & 10 ounce lights will remain on for 5 seconds. If a cup size is not selected after 5 seconds, the 6, 8, & 10 ounces lights will turn off. To reset the brewing lights and be able to select a coffee size, the Brewer Cup Drawer must be ejected and reset back in place. The 6, 8 & 10 ounce lights will turn back on; press one of the cup sizes. Once cup size is selected, the light will remain on until coffee is dispensed.

TROUBLESHOOTING

For help, additional instructions, and videos for maintaining and operating your dispenser, please visit www.primowater.com. Go to Customer Care and click on FAQs. Or, please call 866-429-7566 for assistance.

WARNINGS & SAFETY PRECAUTIONS

To reduce risk of injury and property damage, user must read this entire guide before assembling, installing & operating dispenser.

Failure to execute the instructions in this manual can cause personal injury or property damage.

Models that heat water dispense at very high temperatures. Failure to use properly can cause personal injury.

When operating this dispenser, always exercise basic safety precautions, including the following:

- Prior to use, this dispenser must be properly assembled and installed in accordance with this manual.
- This dispenser is intended for water dispensing only. Do NOT use other liquids. Do NOT use for other purposes. Never use any other liquid in the dispenser other than known and microbiologically safe bottled water.
- For indoor use only. Keep water dispenser in a dry place away from direct sunlight. Do NOT use outdoors.
- Install and use only on a hard, flat and level surface.
- Do NOT place dispenser into an enclosed space or cabinet.
- Do NOT operate dispenser in the presence of explosive fumes.
- There must be at least 4 inches clearance on the sides of the dispenser to permit airflow.
- The dispenser is intended to be plugged into a ground fault interrupting receptacle.
- Do not use an extension cord with your water dispenser.
- Do NOT use dispenser if cord becomes frayed or otherwise damaged.
- To protect against electric shock, do NOT immerse cord, plug, or any other part of dispenser in water or other liquids.
- The brewer tray uses a sharp needle to pierce the beverage/soup cup. To avoid risk of injury, do not insert fingers into the brewer tray cup.
- Do not eject tray during brewing.

- Never allow children to dispense hot water or use brewer without proper and direct supervision. Unplug unit to prevent unsupervised use by children.
- Do not activate brew function without beverage/soup cup in the brewer tray.
- Do not dispense hot water if water bottle is empty.
- Service should be performed only by a certified technician. Please contact us at 866-429-7566 for assistance.

LIMITED WARRANTY

Primo Water Corporation, ("Vendor") warrants to the original purchaser of this dispenser, and to no other person, that if this dispenser is assembled and operated in accordance with the printed instructions accompanying it, then for a period of one (1) year from the date of purchase, all parts in such dispenser shall be free from defects in material and workmanship. Vendor may require reasonable proof of your date of purchase from an authorized retailer or distributor. Therefore, you should retain your sales slip or invoice. The Limited Warranty shall be limited to repair or replacement of parts, which prove defective under normal use and service and which Vendor shall determine in its reasonable discretion upon examination to be defective. Before returning any parts, you should contact Vendor's Customer Service Department using the contact information listed below. If Vendor confirms, after examination, a defect covered by this Limited Warranty in any returned part, and if Vendor approves claim, Vendor will replace such defective part without charge. If you return defective parts, transportation charges must be prepaid by you. Vendor will return replacement parts to original purchaser, freight or postage prepaid.

The Limited Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, improper installation or improper maintenance or service by you or any third party, or failure to perform normal and routine maintenance on the dispenser, as set out in the User's Manual. In addition, the Limited Warranty does not cover damages to the finish, such as scratches, dents, discoloration or rust after purchase.

The Limited Warranty is in lieu of all other express warranties. Vendor disclaims all warranties for products that are purchased from seller other than authorized retailers or distributors. AFTER THE PERIOD OF THE ONE (1) YEAR EXPRESS WARRANTY, VENDOR DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FURTHER, VENDOR SHALL

HAVE NO LIABILITY WHATSOEVER TO PURCHASER OR ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Vendor assumes no responsibility for any defects caused by third parties. This Limited Warranty gives the purchaser specific legal rights; a purchaser may have other rights depending upon where he or she lives. Some jurisdictions do not allow exclusion or limitation of special, incidental or consequential damages, or limitations on how long a warranty lasts, so the above exclusion and limitations may not apply to you.

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