

## **Troubleshooting All Pond Solutions 1000EF Aquarium External Filter**

- The base of the unit must NOT be more than 1.4m (4.5 ft) below the tank water level.
- The water level must NOT be more than 17cm (7 inches) below the tank rim.
- It is essential to position your external filter BELOW your aquarium.
- The green hose must be kept taut with no loops and follow a STRAIGHT
- LINE from the filter to the rim of the aquarium. If the hosing is too long the filter WILL NOT WORK CORRECTLY.
- Check that your impeller and shaft are seated correctly and not damaged in any way.
- Ensure the impeller is free of any type of blockage and can rotate freely inside the motor head.
- The inlet pipe should NOT be positioned too close to an air stone, aeration device or the output valve to avoid reducing the effectiveness of the filter.