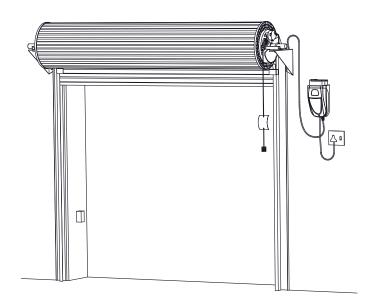
## **Installer Instructions**





# **Domestic Roll-Up Door Operator**

Designed, manufactured and supported by ET NICE (Pty) Ltd



www.etnice.co.za

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For any assistance with this product that is not covered in this manual please contact us on: 0860 109 238 (RSA) or via our online support facility at www.etnice.co.za.

# Be Safe!

WARNING!! These are the general safety obligations for the installers and users of ET NICE (Pty) Ltd automation equipment. A copy of this document also appears in the user instructions. Those instructions must be issued to the responsible end user during the handover and instruction meeting.

- 1. Only suitably qualified persons, may install, repair or service the product. Unless expressly indicated in the user instructions, no user serviceable components can be found inside any ET NICE (Pty) Ltd automation product.
- 2. It is important for personal safety to study and follow all the instructions carefully. Incorrect installation or misuse may cause serious personal harm.
- 3. Keep the instructions in a safe place for future reference.
- 4. This product was designed and manufactured, strictly for the use indicated in the accompanying documentation. Any other use not expressly indicated in the documentation, may damage the product and/or be a source of danger. ET NICE (Pty) Ltd cannot accept responsibility for improper use or incorrect installation of this product.
- 5. ET NICE (Pty) Ltd cannot accept responsibility if the principles of good workmanship are disregarded by the installer.
- 6. ET NICE (Pty) Ltd cannot accept responsibility regarding safety and correct operation of the automation, if other manufacturers' equipment is added to this product.
- 7. Do not make any modifications or alterations to this product. Do not substitute any component of this product with any other component not expressly designed into this product.
- 8. Anything other than expressly provided for in the accompanying instructions is not permitted.

### Prior to installation:

- 1. All unnecessary ropes, chains and fasteners must be removed and all unnecessary latches or locks must be disabled from locking.
- 2. The gate or door must be balanced correctly where it, neither opens nor closes from any position under its own load. When operated by hand the gate or door should be free of hindrance and easily moved (In the case of a garage door if the balancing springs need to be adjusted the adjustment should only be carried out by a qualified and experienced person).
- 3. The construction of the gate or door must be sound and automatable. It is the responsibility of the installer to ensure that the mechanical components of the gate or door system are sufficient to withstand the necessary forces in cases of overload.
- 4. It is the responsibility of the installer to ensure the gate or door is sufficiently trapped within its range of travel by means of mechanical ends of travel stoppers.
- 5. Ensure all fixed mounting points, such as the wall above the door in a garage door system or the posts in a swing gate system, are sound and strong enough to allow proper fixing of the operator.
- 6. It is the responsibility of the installer to ensure the installed position selected for this product, falls within the limitations of the products ingress protection rating.
- 7. Ensure the area of installation is not subject to explosive hazards. There should be no volatile gasses or fumes as these can present a serious safety hazard.
- 8. All ET NICE (Pty) Ltd garage door operators are supplied with a sealed 15A safety plug on lead for use in an electrical code of practice approved plug point. Do not extend, modify or replace the plug lead unless duly qualified as an electrician. Before installing the unit, ensure the mains supply is switched off.
- 9. ET NICE (Pty) Ltd gate operators are supplied with a terminal connection for the electrical supply beneath the screwed down cover of the operator. In the case of a model requiring 220Vac supply at the operator, an all pole negatively biased switch, with a contact opening of greater than 3mm must be installed within 1.5m of the operator. This switch must be clear of all workings of the system and must be in a position secure from public access. This switch and its connections must be inspected and passed by a certified electrician prior to using it.
- 10. It is the responsibility of the installer to ascertain that the designated persons (including children) intended to use the system, do not suffer reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the system by a person responsible for their safety.
- 11. The drive may not be installed on a door incorporating a wicket door, unless the drive is disabled by the release of the wicket door. (Wicket door :- A pedestrian door within the main gate or door)

### **During installation:**

- 1. Ensure the working area is clear of obstructions and obstacles.
- 2. Install the safety warning sticker within clear view of where the gate or door will be operated from. Typically this would be adjacent to any fixed trigger switches or on the gate or door itself.
- 3. The emergency manual release must be installed where it is no higher than 1.8m from the floor level. This would apply to the cord in a garage installation or the lockable lever in a gate installation.
- 4. Any additional fixed door control switches such as wall consoles or keypads, if installed, must be at a height of at least 1.5m, within clear sight of the gate or door and away from any moving components of the system.

Continued overleaf......

- 1. It is highly recommended that a set of safety infra-red beams be used in conjunction with this product. The safety beams must be installed in such a way that the product is prevented from running when anything is in the path of the door or gate.
- 2. Over and above the recommendation to use safety infra-red beams with this product it is mandatory to install and use a safety beam set when using the automatic closing feature. It is recommended that a warning light be fitted to any automation system.
- 3. The gate or door warning labels must be installed in a prominent place and/or adjacent to any fixed controls that trigger the system. These must be in clear line of sight of the gate or door opening.
- 4. The emergency manual release instruction label must be installed on or adjacent to the emergency manual release mechanism.

### After installation - It is the responsibility of the installer to ensure the users:

- 1. Is proficient in the use of the manual emergency release mechanism.
- 2. Is issued with the documentation accompanying this product.
- 3. Understands that the gate or door may not be operated out of clear sight.
- 4. Ensures that children are kept clear of the gate or door area at all times, and that children do not play with the remote transmitters or any fixed trigger switches linked to the system.
- 5. Is instructed not to attempt to repair or adjust the automation system and to be aware of the danger of continuing to use the automation system in an unsafe condition before a service provider attends to it.
- 6. Is proficient in testing the unit's safety obstruction sensing system.
- 7. Is aware of what to check for with regards to wear and tear that may need to be attended to from time to time by the service provider.
- 8. Is aware that a fatigued battery may not be disposed of in the general refuse and must be handed in at a battery merchant for safe disposal. Before removing the battery from the system the household mains must be disconnected. In the case of the motor unit being removed and scrapped, the battery must be removed first.

### **Technical specifications.**

	-
Rated door size.	8m <sup>2</sup>
Maximum travel.	137 drum revolutions.
Primary power supply to control box.	220 – 240Vac @ 50Hz – 60Hz
Peak power consumption at control box.	230W
Electrical class.	Class 1 🔷
Motor voltage.	24Vdc
Ancillary devices power supply output.	24Vdc @ 200mA
Built in battery charger.	200mA intelligent charger, with low battery cutout.
Motor current.	Current limited to 6.5A.
Rated Load.	40N
Anti-crushing safety sensing.	Yes – Electronic profiling.
Duty cycle maximum.	25% with 220Vac present.
Number of operations on battery reserve. (Battery health and charge level at time of power failure dependent. Calculated on a 2.1m door travel with a movement resistance of 40N or less)	25 using the standard 1.3Ah batteries within 24hrs.
Operating speed. (Door load and power supply dependent)	Up to 8m/min. (Calculated on a door with a drum diameter of 200mm)
Built-in courtesy light.	LED cluster.
Courtesy light brightness.	400 lumens.
Courtesy light power.	1W
Receiver format.	ET BLU MIX © backward compatible with ET BLUE. (Rolling code)
Receiver frequency.	433.92MHz
Receiver channels.	4CH (Button trigger, Courtesy light, Auxiliary relay, Holiday lock-out)
Receiver memory capacity.	31 users.
All users can be allowed control of all channels.	Yes
Auto-close mode.	Simple auto-close.
Auxiliary relay modes.	Courtesy light, electric lock, receiver relay, alarm. (Via ET E-Coms relay modules)
Alarm monitoring.	Safety beam tampering and door forced open alarm.
Programming interface.	Up and down buttons, LEDs and buzzer.
Ingress protection.	IP20
Operating temperature range.	-20 to 50° C (14F to 122F)
Physical dimensions.	See next page.
Technical specifications subject to change without prior notice.	

### Component identification and descriptions.

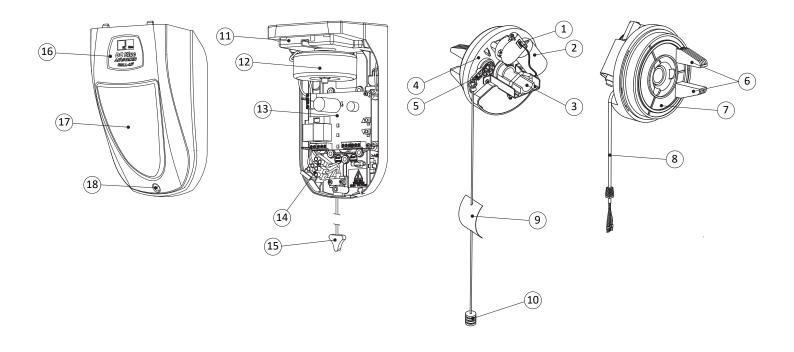
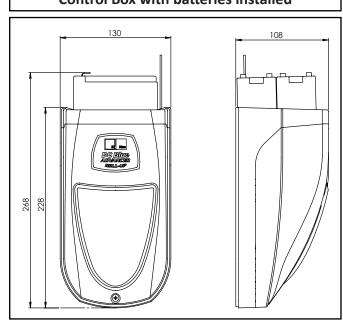


Diagram number	Description	Diagram number	Description			
1	Encoder.	10	Emergency release cord bobbin.			
2	Geared electric motor.	11	Battery cradle.			
3	Torsion bar mounting bracket.	12	Torroidal transformer.			
4	Motor-head chasis.	13	Control card.			
5	Emergency release lever.	14	Household mains supply connector with inline fuse.			
6	Drum wheel engagement fork.	15	Factory fitted household mains plug.			
7	Drum wheel.	16	Product model decal.			
8	Motor and encoder wiring cable.	17	Control box cover with intergrated light diffuser.			
9	Emergency release instructions label.	18	Control box cover mounting screw.			

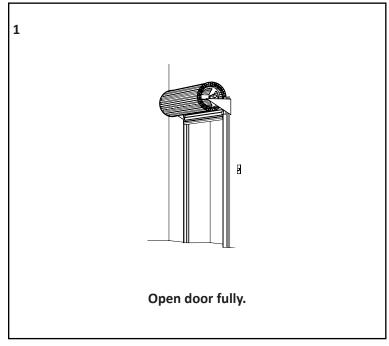
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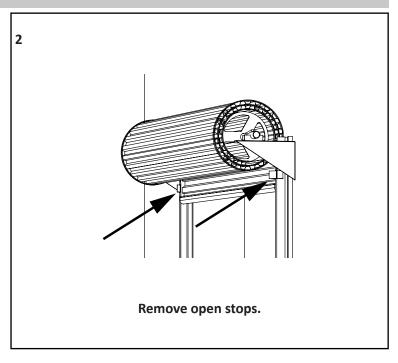
**Motor Head** 

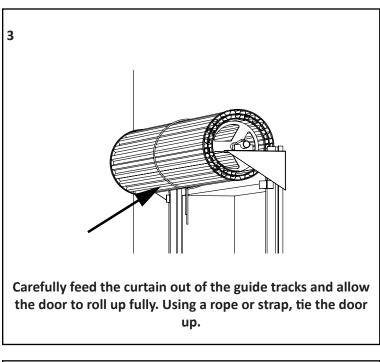
### **Control Box with batteries installed**

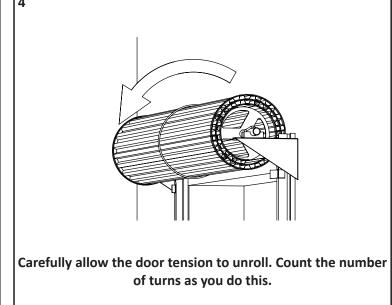


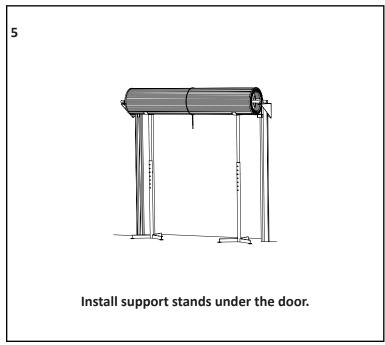
### Fitting the motorhead.

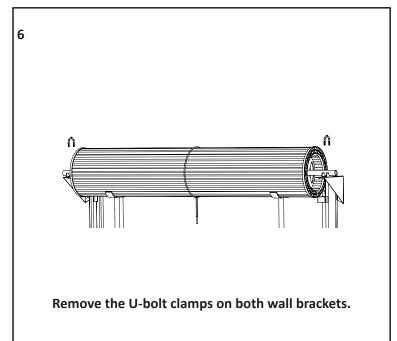


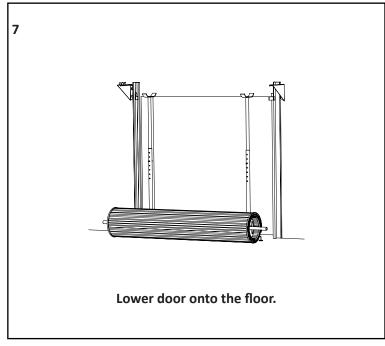


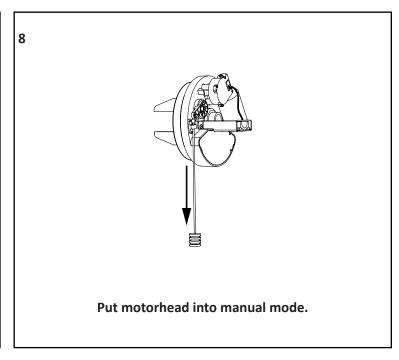


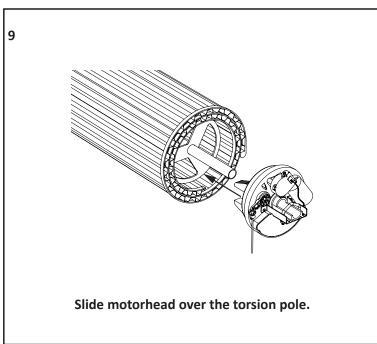


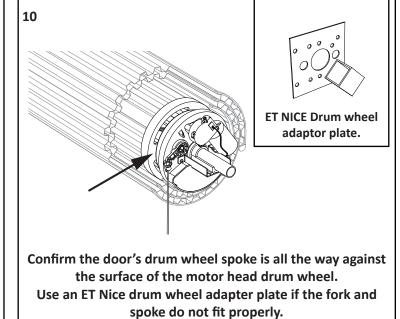


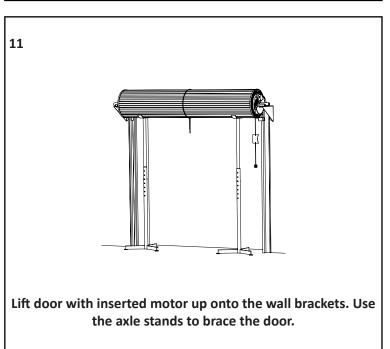


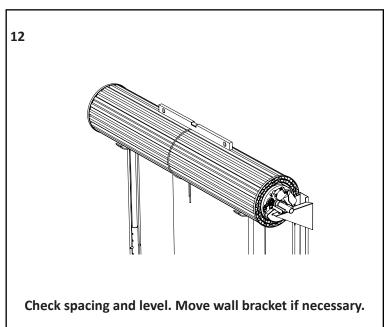


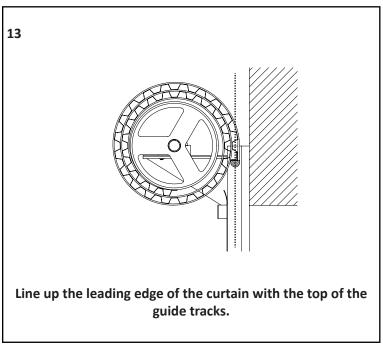


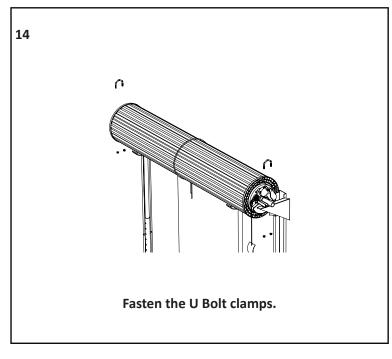


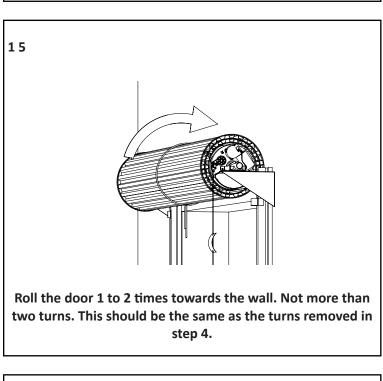


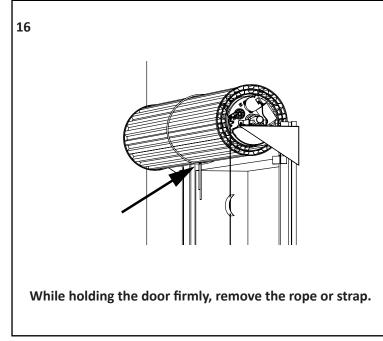


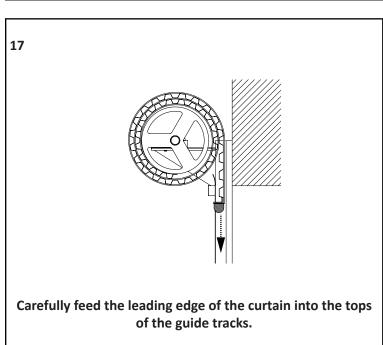


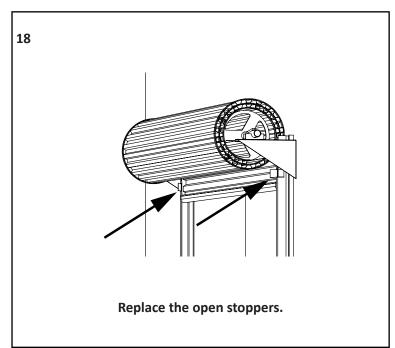


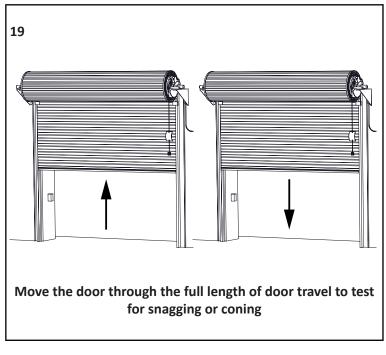


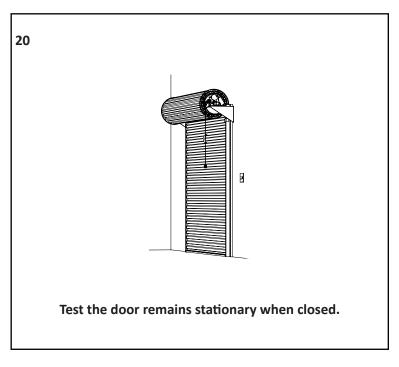


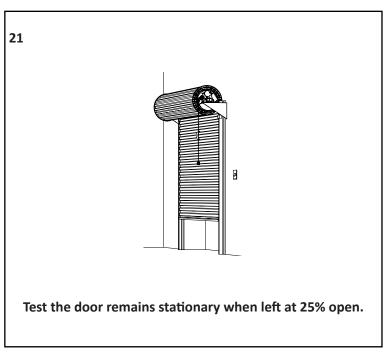


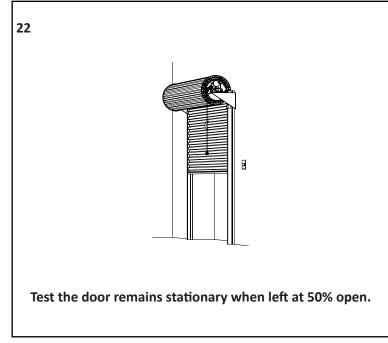


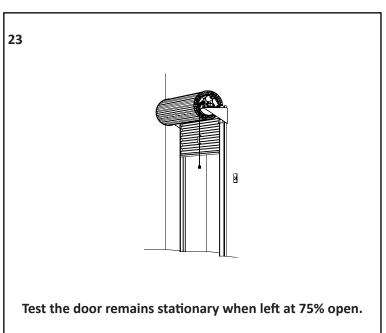


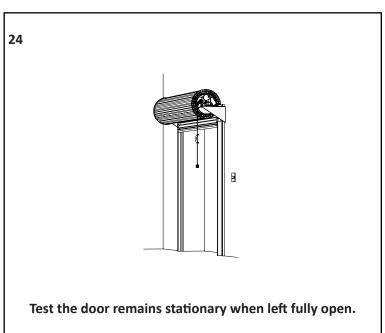


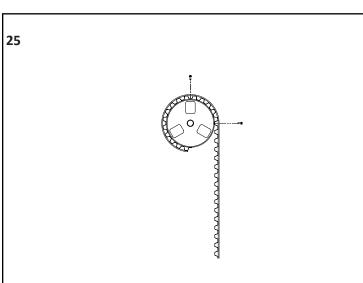


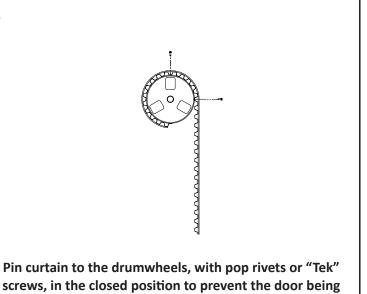








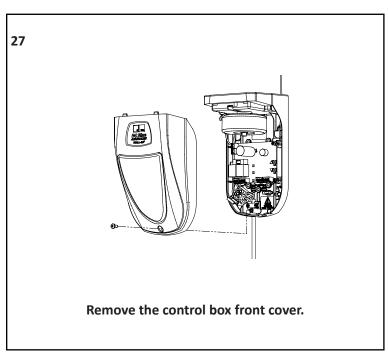




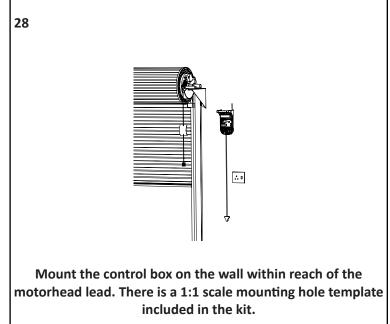
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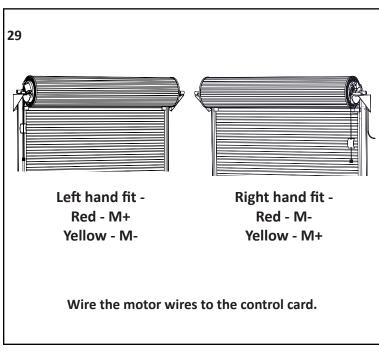


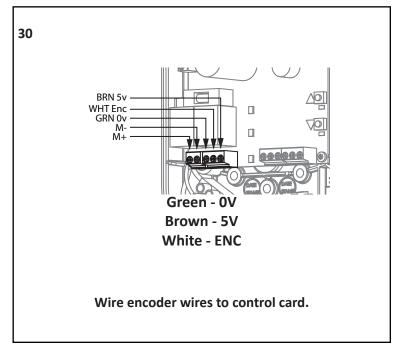
For additional support or for installations where the motorhead does not rest on top of the wall bracket, install a "Tek" screw through the motor bracket and into the torsion pipe.



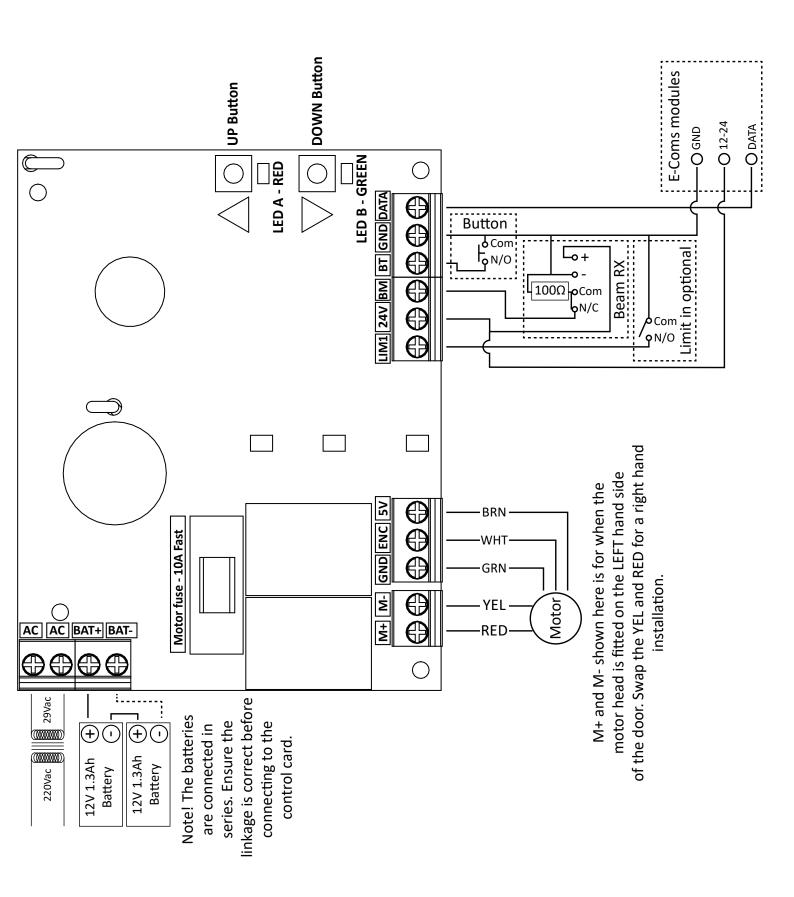
forced open.



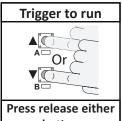




### Control card wiring.



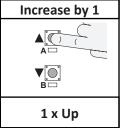
### Using the buttons when in standby mode: (Installer actions)

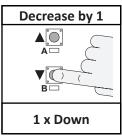


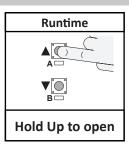


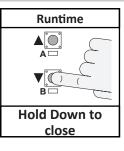
button

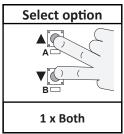
### Using the buttons when in programming mode: (Installer actions)

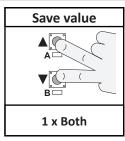


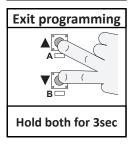


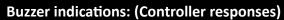






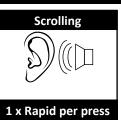


















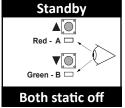
### **LED indications: (Controller responses)**

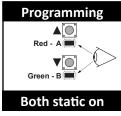
There are three LED statuses. Namely:

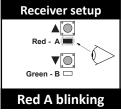
Static off.

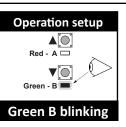
Static on.

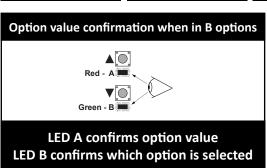
Blinking - LED blinks followed by a pause repeatedly to confirm a program option or option value.







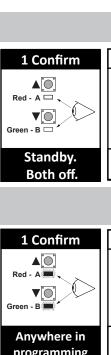


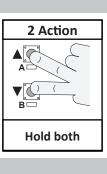


# Programming menu, quick refference guide.

Data range		All codes in memory cleared	Only code being transmitted cleared	30 user memory. Each user can be allowed usage of any combination of the 4 channels.				Open, closed positions & load profile	1 (Most sensitive) - 9 (Least sensitive)	Enable/disable	0 (Off) - 255 seconds.	0 (Off) - 5 (Hardest)	
Confirmation	LED B	ЭĤО	ЭĤО	ЭĤО	ЭŲ	ЭŲ	JJO OH	Static on	1 flash; pause; 1 flash	2 flashes; pause; 2 flashes	3 flashes; pause; 3 flashes	4 flashes; pause; 4 flashes	5 flashes; pause; 5 flashes
	LED A	6 flashes; pause; 6 flashes	5 flashes; pause; 5 flashes	4 flashes; pause; 4 flashes	3 flashes; pause; 3 flashes	2 flashes; pause; 2 flashes	1 flash; pause; 1 flash	Static on	Flashes saved data value	Flashes saved data value	Flashes saved data value	Flashes saved data value	Flashes saved data value
	Buzzer	Single blip with each press	Single blip with each press	Single blip with each press	Single blip with each press	Single blip with each press	Single blip with each press	Double beep after 3 seconds	Single blip with each press	Single blip with each press	Single blip with each press	Single blip with each press	Single blip with each press
Action to take	Down button	Not used	Not used	Not used	Not used	Not used	Not used	Press + Hold	Press + release x 1	Press + release x 2	Press + release x 3	Press + release x 4	Press + release x 5
	Up button	Press + release x 6	Press + release x 5	Press + release x 4	Press + release x 3	Press + release x 2	Press + release x 1	Press + Hold	Not used	Not used	Not used	Not used	Not used
												$\geq$	
2. 2. 2. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3. 3.	rrogramming opnom	Master erase	Single button erase	HOL channel learn	RLY channel learn	LT channel learn	BT channel learn	Programming menu	Runtime setup	Force level setup	Beam input setup	Auto-close setup	Positive close setup
8	ıogıa	A6	A5	A4	A3	A2	A1	Pri	B1	B2	B3	B4	B5
			d (	T 3					d	nıəç	noi	erai	0
								START HERE					

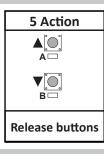
### How to enter programming mode:

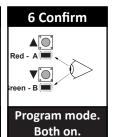








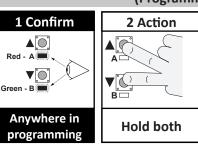


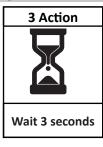


You have entered the programming options menu. Scroll up or down to required program option.

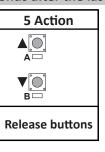
### How to exit programming mode:

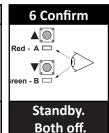
(Programming will also exit automatically 30 seconds after the last button press)





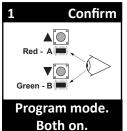


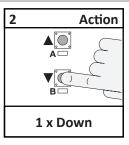


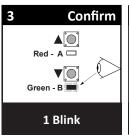


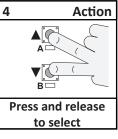
You have exited the programming options menu. If runtime was previously set, the door can be used normally.

### **OPTION B1 - (Runtime) Learning the door travel and natural door load profile.**

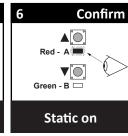


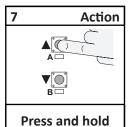




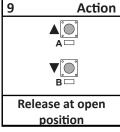




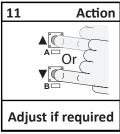


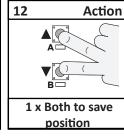




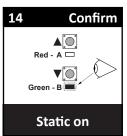


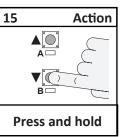




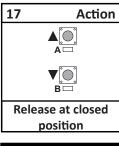




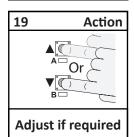


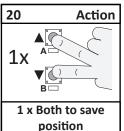


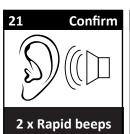














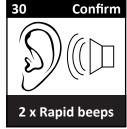


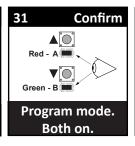






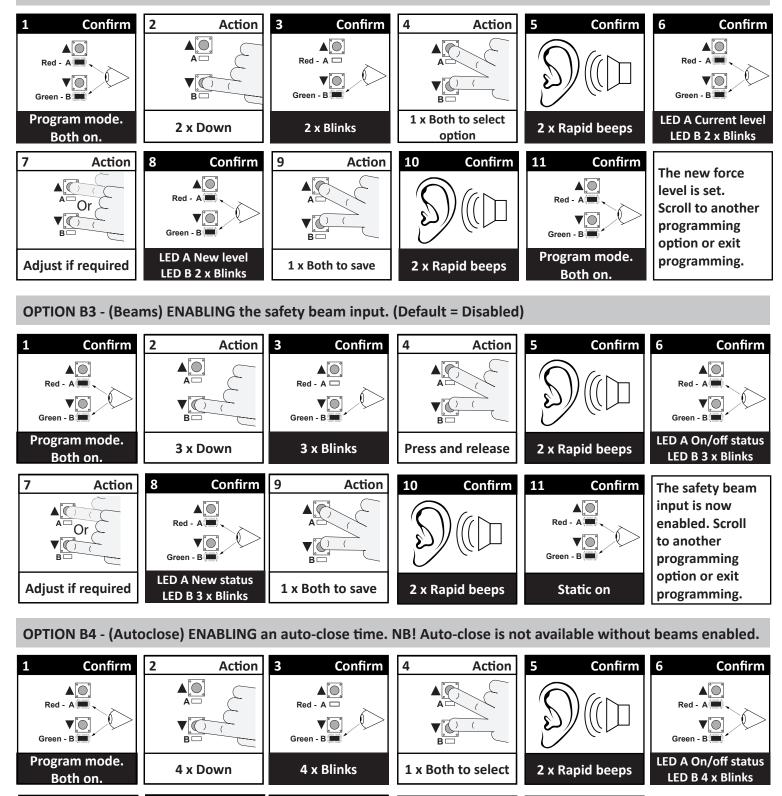






Runtime is complete. Scroll to another programming option or exit programming.

### OPTION B2 - (Force) Adjusting the safety overload force sensitivity. 1 Gentle to 9 Hard (Default = 3)



Action

1 x Both to save

10

Confirm

2 x Rapid beeps

11

Confirm

**▼** 🔘

Static on

Red - A

Green - B

The auto-close

enabled. Scroll

programming option or exit

programming.

time is now

to another

8

Action

Or

Adjust if required

Confirm 9

lacksquare

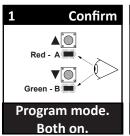
**LED A New status** 

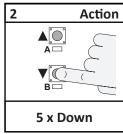
LED B 4 x Blinks

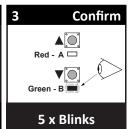
Red - A .

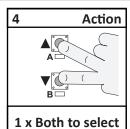
Green - B

### OPTION B5 - (Positive close) ENABLING a positive close level. (1 Gentle to 5 Hard)

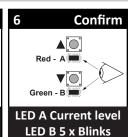


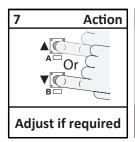


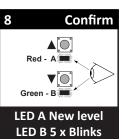


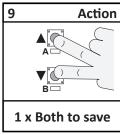


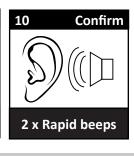


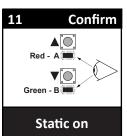






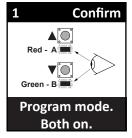


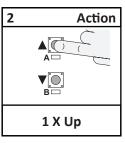


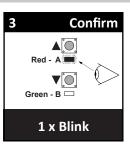


The Positive close mode is now enabled. Scroll to another programming option or exit programming.

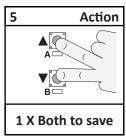
### Option A1 - Receiver: Learning a transmitter user code into the Button Trigger channel.







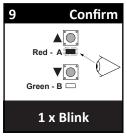






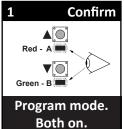


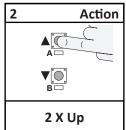


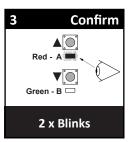


Repeat from 4 for additional transmitters, scroll to another programming option or exit programming.

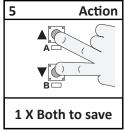
### Option A2 - Receiver: Learning a transmitter user code into the Light Trigger channel.







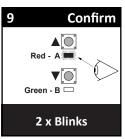






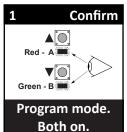


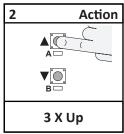


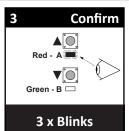


Repeat from 4 for additional transmitters, scroll to another programming option or exit programming.

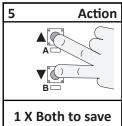
### Option A3 - Receiver: Learning a transmitter user code into the Auxiliary Relay channel. (Requires E-coms relay)

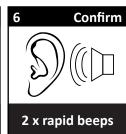






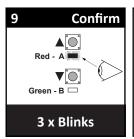






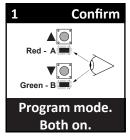


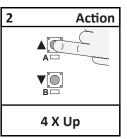


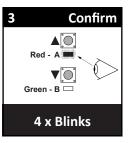


Repeat from 4 for additional transmitters, scroll to another programming option or exit programming.

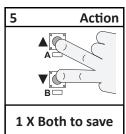
### Option A4 - Receiver: Learning a transmitter user code into the Holiday Lock-out channel.







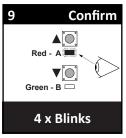






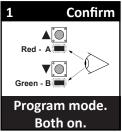


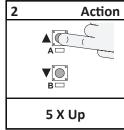


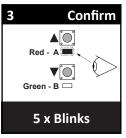


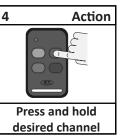
Repeat from 4 for additional transmitters, scroll to another programming option or exit programming.

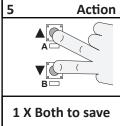
### Option A5 - Receiver: Erasing a single user code. The transmitter must be present.

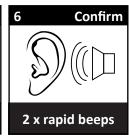






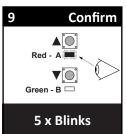






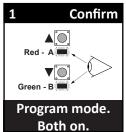


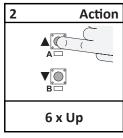


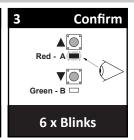


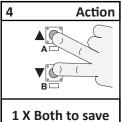
Repeat from 4 for additional transmitters, scroll to another programming option or exit programming.

Option A6 - Receiver: Master erasing the receiver memory. This does not effect any of the B option values.

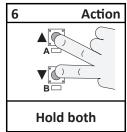




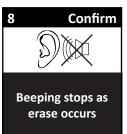




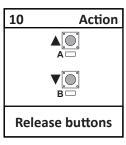


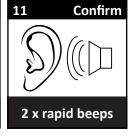


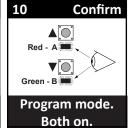






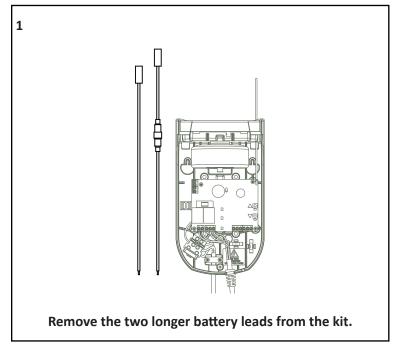


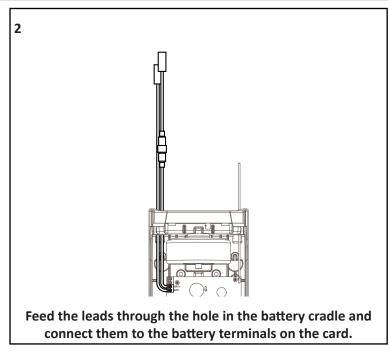


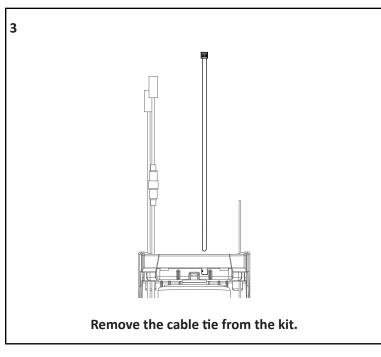


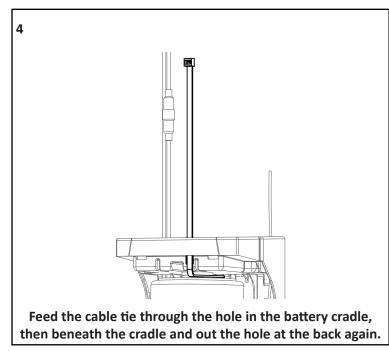
Receiver master erase is complete. Scroll to another programming option or exit programming.

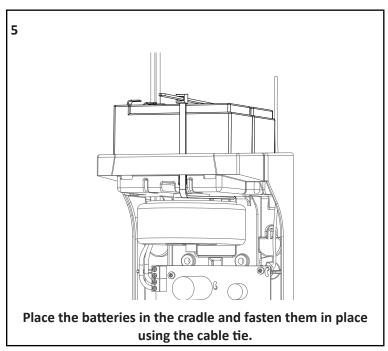
### Fitting the Batteries.

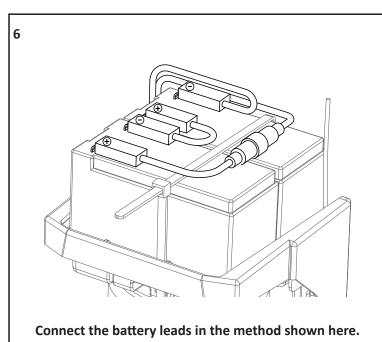












### WARRANTY:

- 1. All goods manufactured by ET NICE (Pty) Ltd carry a 12 month factory warranty from date of original invoice.
- 2. All goods are warranted to be free of faulty components and manufacturing defects.
- 3. Faulty goods will be repaired or replaced at the sole discretion of ET NICE (Pty) Ltd free of charge. Within the warranty period.
- 4. This warranty is subject to the goods being returned to the premises of ET NICE (Pty) Ltd.
- 5. The carriage of goods is for the customer's account.
- 6. This warranty is only valid if the correct installation and application of goods, as laid out in the applicable documentation accompanying said goods, is adhered to.
- 7. All warranty claims must be accompanied by the original invoice.
- 8. All claims made by the end user must be directed to their respective service provider/installer.

### The following conditions will disqualify this product from the warranty as laid out above. These conditions are non-negotiable.

- 1. Any unauthorized non-manufacturer modifications to the product or components thereof.
- 2. Any modification to the installation methods described in the installation instructions.
- 3. Any application or use of the product other than the intended use and application described in the product documentation.

### The following items are not included in the warranty or they carry a special warranty condition of their own.

- 1. The battery (Limited 6 month warranty)
- 2. The motor brushes.
- 3. Damage resultant of wind and other climatic influences such as lightning strikes.
- 4. Damage due to high voltage surges on the household mains or short circuiting of the gates to the electric fencing.
- 5. Damage due to infestation i.e. Ants nesting...
- 6. Water damage. It is the responsibility of the installer to ensure the product is installed in a location that is protected from water ingress. The ingress protection rating is specified in the accompanying documentation. Housings that require that cable entries are made by the installer do not carry an ex-factory ingress protection rating as it is the responsibility of the installer to seal the cable entry points after installation of the cabling.

For further product documentation, such as the sales brochure, visit our webpage by scanning the QR code here:

