



# User Manual

**mydlink™ Wi-Fi Smart Plug**

DSP-W215

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# Preface

D-Link reserves the right to revise this publication and to make changes in the content hereof without obligation to notify any person or organization of such revisions or changes.

## Manual Revisions

| Revision | Date              | Description  |
|----------|-------------------|--------------|
| 1.3      | December 18, 2015 | • update app |

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# Package Contents



DSP-W215 mydlink™ Wi-Fi Smart Plug



Quick Install Card

If any of the above items are missing, please contact your reseller.

# System Requirements

|                             |   |
|-----------------------------|---|
| <b>General Requirements</b> | <ul style="list-style-type: none"><li>• Wireless router (802.11 n) with an Internet connection</li><li>• One available power outlet</li></ul>                           |
| <b>Mobile Requirements</b>  | <ul style="list-style-type: none"><li>• iPhone, iPad, or Android smartphone or tablet<sup>1</sup></li></ul>   |
| <b>mydlink Requirements</b> | <ul style="list-style-type: none"><li>• For mydlink and mydlink app requirements refer to: <b><a href="http://www.mydlink.com">http://www.mydlink.com</a></b></li></ul> |

<sup>1</sup>Please refer to the mobile app's store page to check whether your device is compatible.  
App download link here: <http://qrs.ly/e646482>

# Introduction

The D-Link DSP-W215 mydlink™ Wi-Fi Smart Plug is a multi-purpose, compact, and easy-to-use device that allows you to monitor and control your home's electronic devices from wherever you are. Scheduling provides a helpful way to save power while you're at work or asleep, and the mydlink™ Home app provides an easy way to check usage, set up alerts, or turn a device on or off. Most importantly, the DSP-W215 will safeguard against damage to your home and appliances due to overheating, giving you peace of mind.

## **Control Your Power Usage From Anywhere**

With the DSP-W215, you'll have the ability to control the power supply to electronic devices in your home. Set a schedule that turns your TV off when you're asleep, or ensures that your desk lamps aren't left on when you're at work. The mydlink™ Home app will allow you to switch your appliances on or off in an instant, and change your power schedules on-the-go, ensuring that you don't have to worry about leaving something on while you're away.

## **Compact and Convenient**

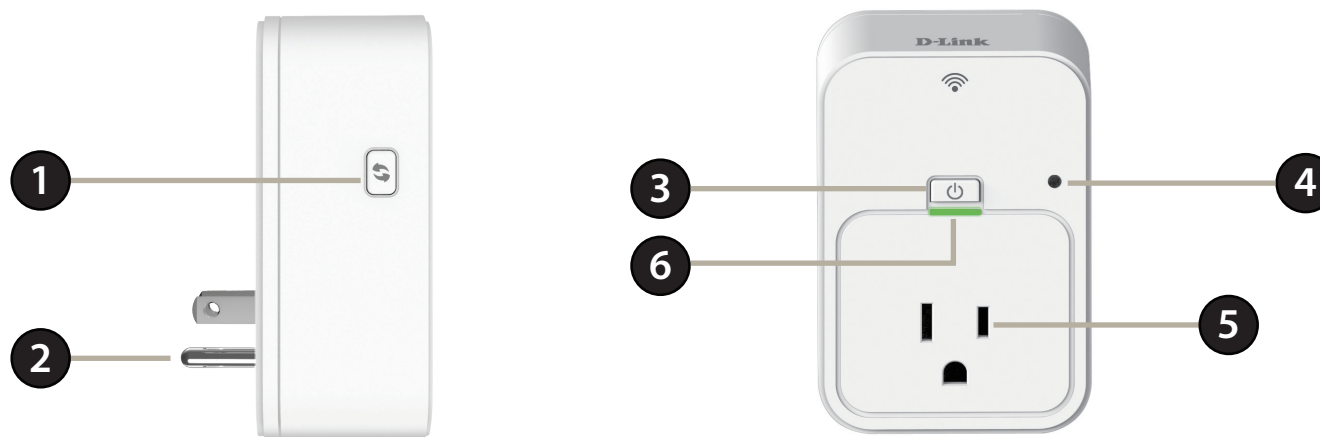
20% smaller than traditional plug-in timers, the DSP-W215 blends seamlessly into your wall outlet without taking up extra space. No extra cables are necessary as the Smart Plug simply layers over your existing plug socket.

## **Easy to Set Up**

Simply push the Wi-Fi Protected Setup (WPS) button on the DSP-W215, and then on your home mydlink router, to establish a secure connection in an instant. The Smart Plug will automatically be added to your list of devices on the mydlink™ Home app, allowing you to get started right away.

# Hardware Overview

## LEDs and Buttons



|          |                          |   |  |
|----------|--------------------------|---|--|
| <b>1</b> | <b>WPS/Reset Button</b>  | Press for one second to start the WPS connection process. The System Status LED will start to blink green. To reset the device to factory defaults, press and hold for about 10 seconds until the Status LED turns red. |  |
| <b>2</b> | <b>Power Plug</b>        | Plug the Smart Plug into a wall power socket.   |  |
| <b>3</b> | <b>Power Button</b>      | Press to turn the connected device on or off.   |  |
| <b>4</b> | <b>System Status LED</b> | Solid Green   | The uplink is established and an IP is provisioned.        |
|          |                          | Blinking Green  | WPS is activated.  |
|          |                          | Blinking Orange   | The uplink is not established or an IP is not provisioned. |
|          |                          | Solid Red   | The smart plug is powering on or is defective.             |
|          |                          | Light Off   | The smart plug is powered off.                             |
| <b>5</b> | <b>Power Socket</b>      | Connect your appliances, lamps, and other electronic devices you wish to monitor.   |  |
| <b>6</b> | <b>Power LED</b>         | The LED will be solid green if the power socket is powered on.  |  |

# Safety

Please read all of the safety and operating instructions before using your device:

1. Do not open the device or attempt to repair or service it.
2. Use the device in a dry location, and avoid placing it in a humid environment.
3. Do not submerge the device in liquid or attempt to clean it with liquids or solvents. To clean the device, disconnect from the power outlet and use a damp towel.
4. This device should only be used indoors.

## Before you Begin

Plan the location of your Smart Plug devices:

1. Connect Smart Plug devices into electrical outlets that are not controlled by a wall switch. This will help you to avoid accidentally turning off power to the device.
2. Verify that your Smart Plug devices are electrically rated to operate with the power available in your location.
3. Be sure to plug the power cables into properly grounded electrical outlets in order to help prevent against electrical shock.



# Wireless Installation Considerations

The Smart Plug lets you access your network using a wireless connection from anywhere within the operating range of your wireless network. Keep in mind the number and thickness of walls and ceilings, as well as the location of other objects that the wireless signals must pass through, may limit the range. Typical ranges vary depending on the types of materials and background RF (radio frequency) noise in your home or business. The key to maximizing wireless range is to follow these basic guidelines:

1. Keep the number of walls and ceilings between the Smart Plug and other network devices to a minimum. Each wall or ceiling can reduce your adapter's range by 3-90 feet (1-30 meters). Position your devices so that the number of walls or ceilings is minimized.
2. Strive for a direct line between network devices. A wall that is 1.5 feet thick, at a 45-degree angle, will appear to be almost three feet thick. At a two-degree angle it appears to be over 42 feet thick! Position your devices so that the signal will travel straight through a wall or ceiling, instead of at an angle, for the best reception.
3. Be aware of the type of building materials between your devices. A solid metal door or aluminum studs may have a negative effect on range. Try to position the Smart Plug and computers so that the signal passes through drywall or open doorways. Materials and objects such as glass, steel, metal, walls with insulation, water (fish tanks), mirrors, file cabinets, brick, and concrete will degrade your wireless signal.
4. Keep your product away (at least three to six feet) from electrical devices or appliances that generate RF noise.
5. If you are using 2.4 GHz cordless phones or wireless products such as ceiling fans, lights, and home security systems, your wireless connection may degrade dramatically or drop completely. Make sure your 2.4 GHz phone base is as far away from your wireless devices as possible. The base transmits a signal even when the phone is not in use.

# Installation and Setup

To install your Smart Plug, first download and install the mydlink™ Home app on your mobile device. This app will walk you through installing and configuring your Smart Plug.

## Step 1:

Download the **mydlink™ Home** app from the App Store (iPhone, iPad, or iPod touch) or Google Play (Android).

## Step 2:

Once the mydlink™ Home app is installed, launch the app and follow the on-screen instructions.

## Step 3:

Log into your mydlink account. If you don't have one, sign up for a free mydlink account by tapping the **Sign Up!** link.

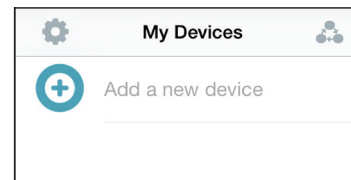
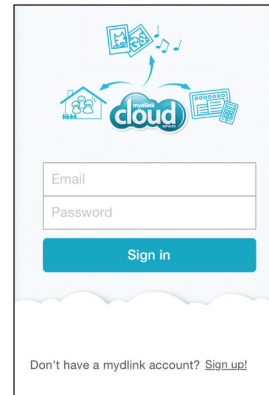
## Step 4:

The My Devices page will appear.

Tap **Add a new device**.



App download link: <http://qrs.ly/e646482>



### Step 5:

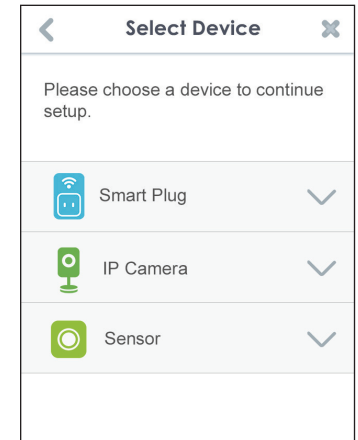
Tap **Scan** to scan the QR code on the device label or configuration card.

OR

Tap **Skip QR Code**, select your device from the drop-down menu, and proceed to step 6.

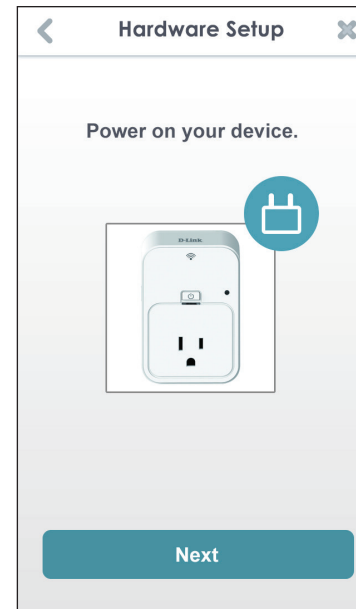


OR



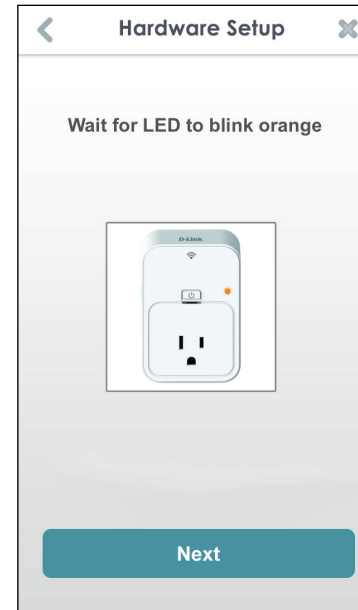
### Step 6:

Plug your Smart Plug into an available outlet.  
Tap **Next** to continue.



## Step 7:

When the Status LED is blinking orange, tap **Next** to continue.

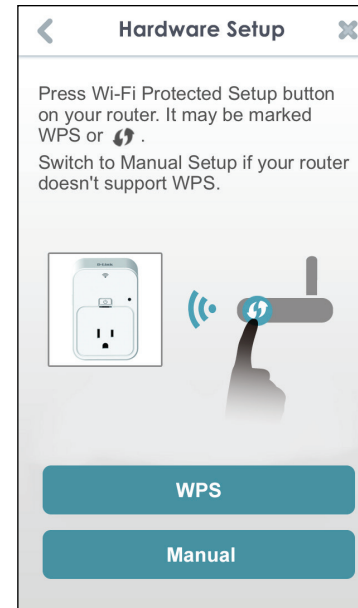


## Step 8:

If your router supports WPS, press the WPS button on your router. Tap **WPS** and then go to step 8-1.

**Note:** Refer to your router's documentation if you are not sure if your router supports WPS.

If your router does not support WPS or you want to manually connect to your wireless router, tap **Manual** and then go to step 8-2.



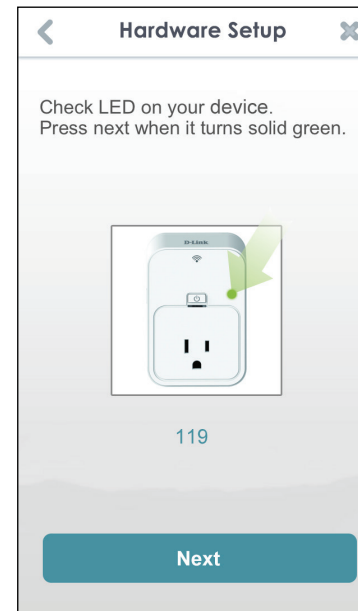
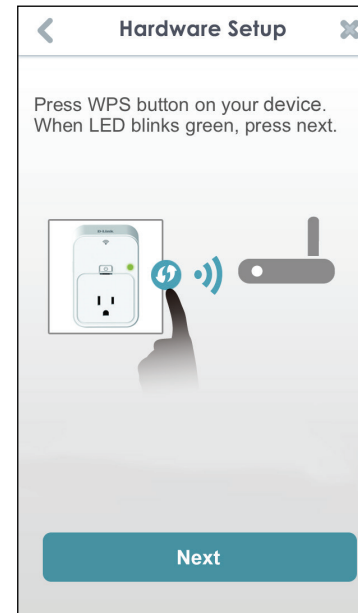
## Step 8-1:

### WPS

If you tapped **WPS** and pressed the WPS button on your router in the previous step, press the WPS button on your Smart Plug. The Status LED will start to blink green. Allow up to two minutes to connect to your router. Tap **Next** to continue.

**Note:** You must press the WPS button on your router first and then on the Smart Plug within two minutes.

After about two minutes, the Status LED will turn solid green. This indicates that the Smart Plug has successfully connected to your wireless router. Tap **Next** to continue.



**Step 8-2:****Manual Setup**

If you tapped **Manual** in Step 8, you must connect to the Smart Plug directly. Do not close this app.

On your mobile device, go to **Settings > Wi-Fi**. Select the network called **DSP-xxxx** (where xxxx is the last 4 digits of the MAC address).

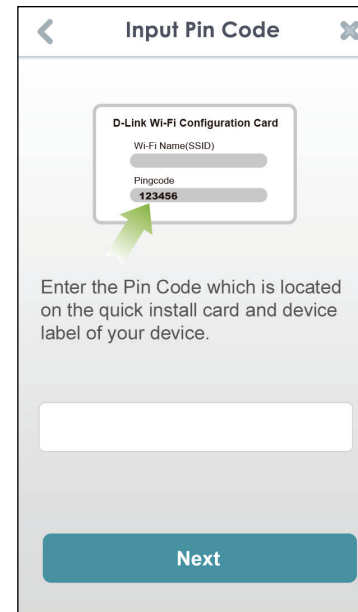
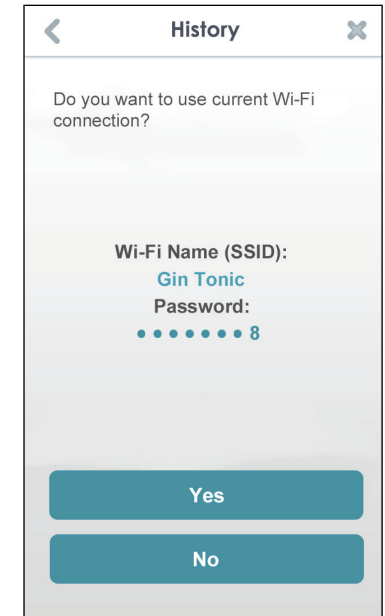
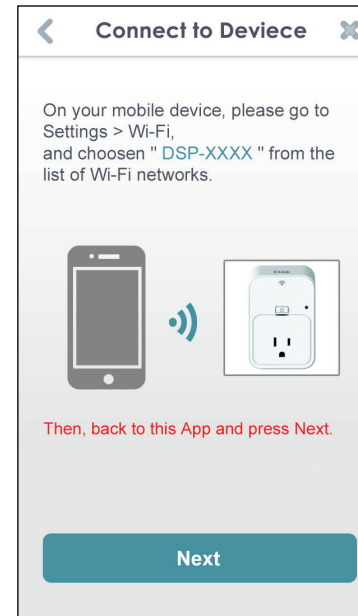
**Note:** For the exact network name (SSID), refer to the Quick Install card that came with the product.

Tap **Next** to continue.

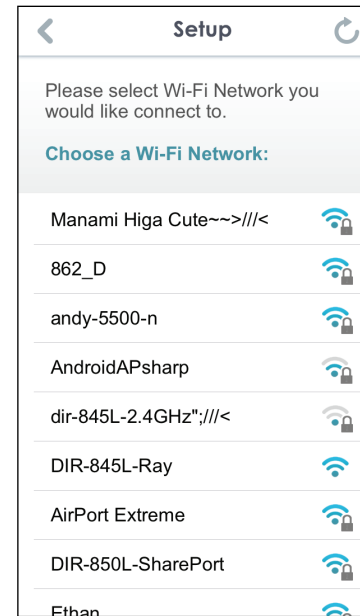
The app may ask if you wish to connect to your current Wi-Fi. Tap **Yes** or **No**.

Enter the PIN code and tap **Next**.

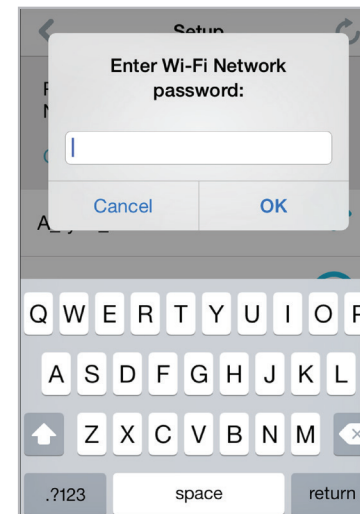
This code is located both on the back of the Smart Plug and the Quick Install card.



A list of discovered wireless networks will appear. Select your wireless network by tapping your wireless network name (SSID).



If your wireless network requires a password to connect, enter it at the prompt and tap **OK**.



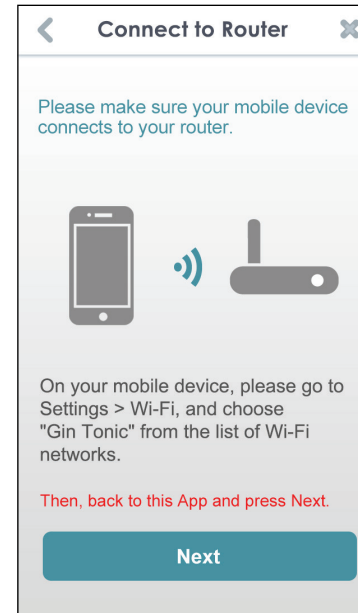
## Step 9:

Once you connect, you will need to connect to your mobile device or tablet (that you are currently running the app from) to your wireless router (if you are not already). Make sure you keep this app running.

On your mobile device, go to **Settings > Wi-Fi**. Connect to your wireless router and enter your Wi-Fi password (if you have one).

Go back to this app and tap **Next** to continue.

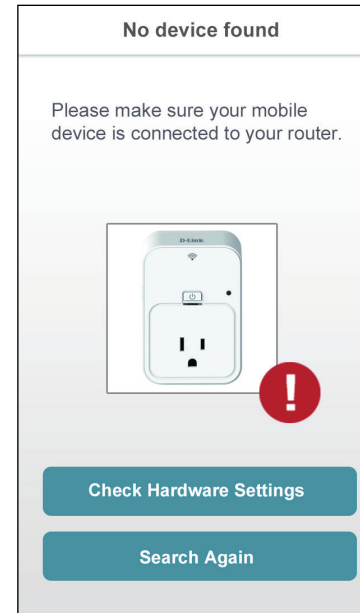
Your device will now scan your network for Smart Plugs.





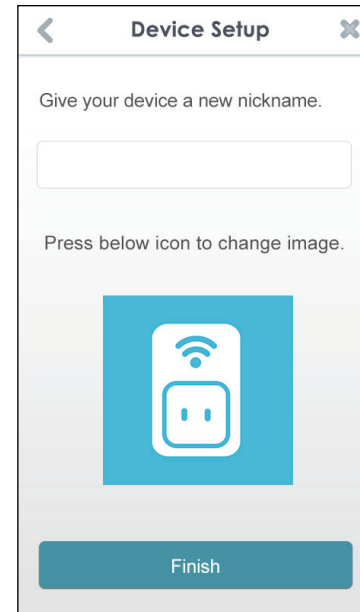
If you receive this error message, please do the following:

1. Make sure your mobile device is connected to your router.
2. Make sure the status LED on your Smart Plug is solid green.
3. Tap **Check Hardware Settings** and verify the settings.
4. Tap **Search Again** to rescan.

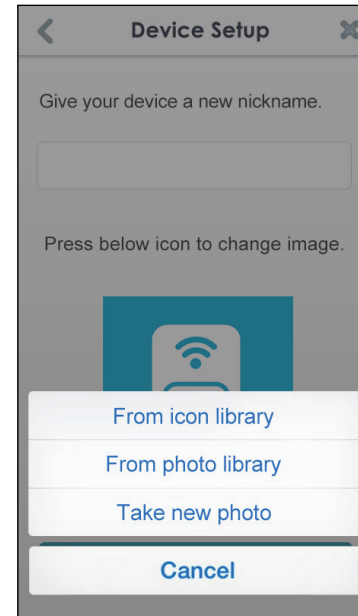


## Step 10:

Enter a customized name for your Smart Plug. Tapping the image changes the icon for your device. Otherwise tap **Finish**.

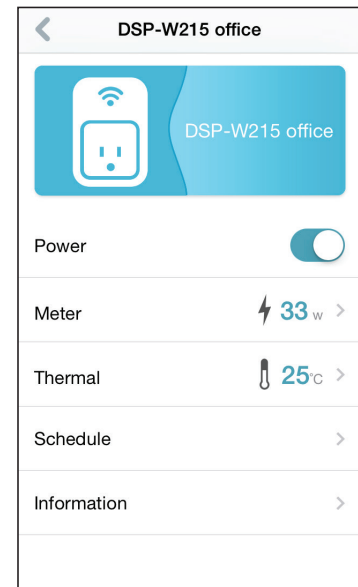


If you tapped the icon in the previous step, select a new icon to represent the device plugged into your Smart Plug. If you do not want to change the icon, tap **Cancel**.



The mydlink™ Home app is now set up and ready for use.

You can turn the device on and off by tapping **Power**, or schedule the device to power on and off at certain times of the day by tapping **Schedule**. Finally, for information about the device status, tap **Device Information**.



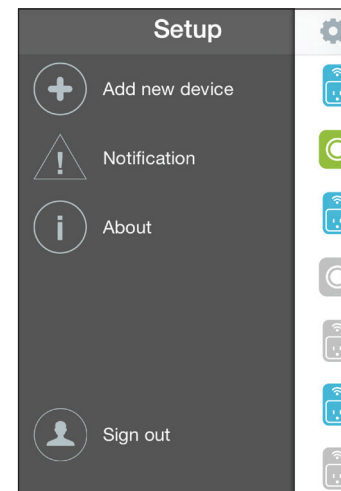
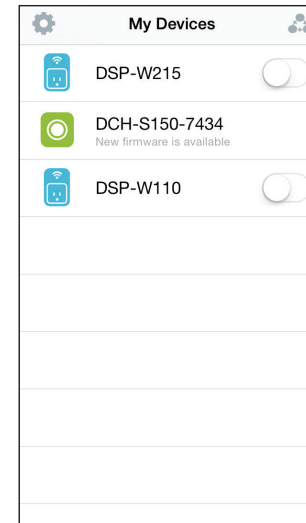
# mydlink™ Home

## My Devices

Tapping **DSP-W215** (or the custom name you assigned to it) on the My Devices page will take you to the device's settings. On the selected device page, you can change the icon or the device name by simply tapping on it.

Tap the icon in the top-right to cycle between **My Devices**, **My Actions** on page 21, and **My Places** on page 24.

Tap the gear icon on the My Devices page to add new devices, view notifications, view mydlink™ Home app information, or **Sign out** of the app.



# DSP-W215

This page allows you to turn the device on or off, and view the power usage and temperature.

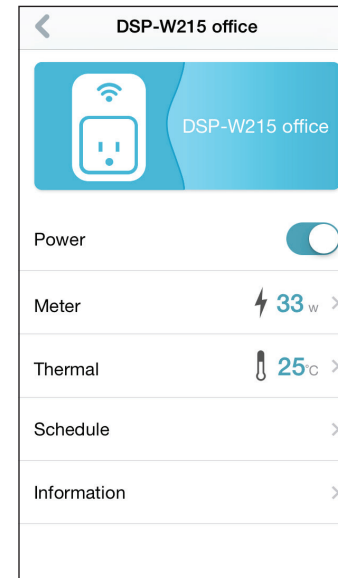
**Power:** Toggle the connected device's power on or off.

**Meter:** Displays the connected device's power meter.

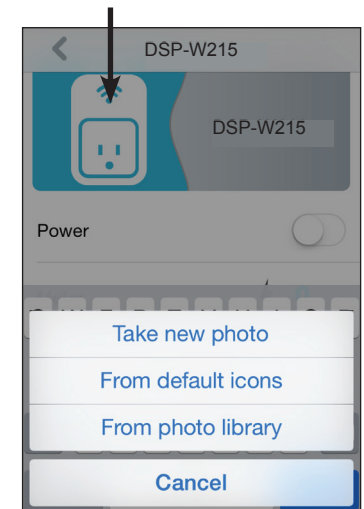
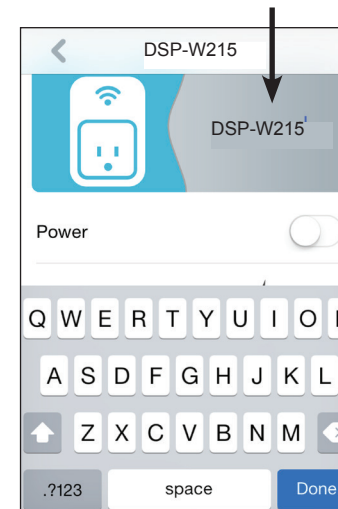
**Thermal:** Displays the current device temperature.

**Schedule:** Choose or set up a schedule for the connected device. See **Schedule on page 18**.

**Information:** This page will show detailed information about the product and your network. See **Information on page 20**.



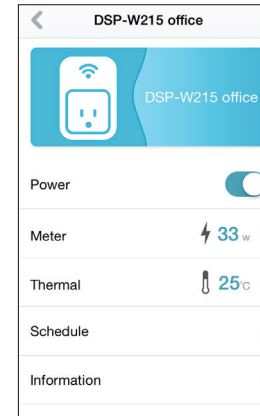
To change the smart plug name or associated icon, tap the name or the icon respectively, and enter the new name or use the menu to select the new icon.



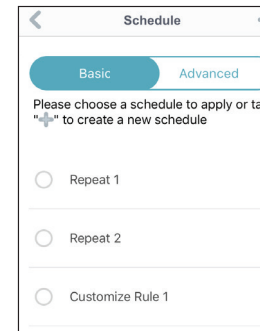
# Schedule

In this section you can customize schedules that control when your DSP-W215 will be active.

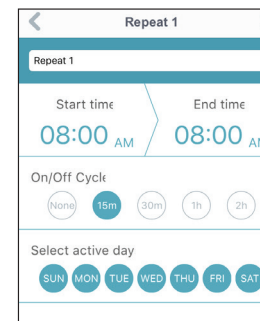
To customize a schedule for a device, tap on the device from the My Devices screen, then tap Schedule.




There are two types of schedules you can configure: **Basic** and **Advanced**.



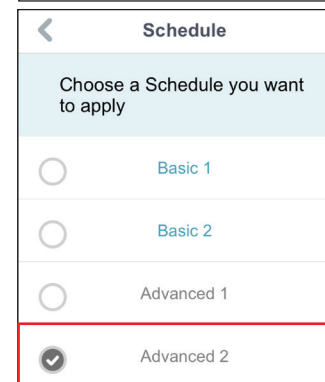
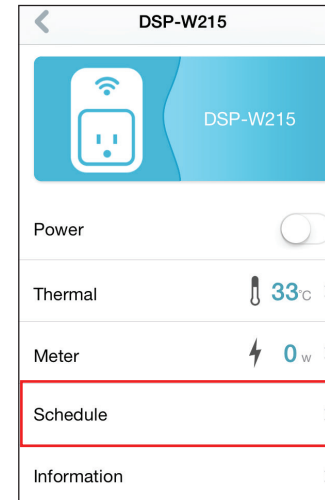
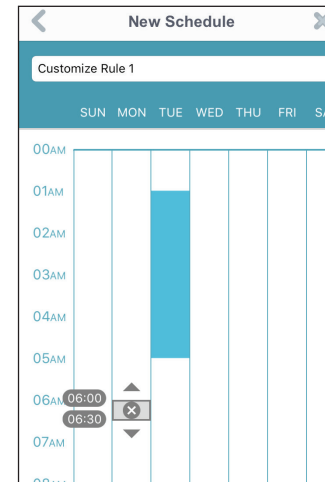
Tapping one of the **Basic** profiles will take you to the next page where you can select the active days, Start and End time, and Frequency (or duration) that the device will be active. This type of schedule is suited for schedules using the same Start and End times and Frequency. Tap the schedule name to rename the rule.



Tapping **Advanced** will take you to the Details page where you can select different days and times that the device will be active in a table. Simply tap and drag the bars in the table to adjust the times. Tap the  icon to delete a specific time. Tap **Advanced** to rename the rule.

To activate the schedule after the schedule is configured, go to the **My Devices** page (see **My Devices on page 16**) and tap on a device.

Tap **Schedule** and select the custom schedule you've just configured to apply it to the device.



# Information

This page shows your product and related network details.

**Product Name:** Displays the product model.

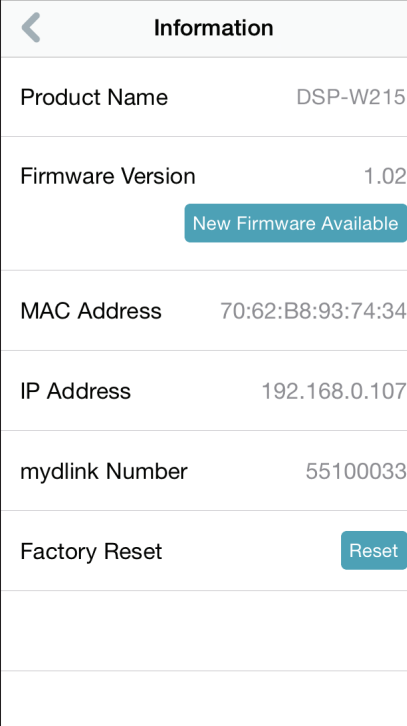
**Firmware Version:** Displays the version of the firmware. If there is new firmware available, the app will show it.

**MAC Address:** Displays the MAC address of the device.

**IP Address:** Displays the IP address of the device.

**mydlink Number:** Displays the mydlink number of the device.

**Factory Reset:** Tap **Reset** to perform a factory reset.

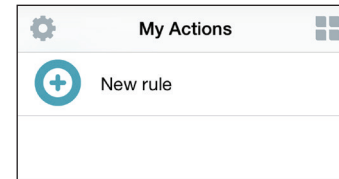


| Information      |  |
|------------------|--|
| Product Name     | DSP-W215                                       |
| Firmware Version | 1.02<br><a href="#">New Firmware Available</a> |
| MAC Address      | 70:62:B8:93:74:34                              |
| IP Address       | 192.168.0.107                                  |
| mydlink Number   | 55100033                                       |
| Factory Reset    | <a href="#">Reset</a>                          |
|                  |  |
|                  |  |

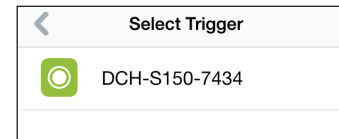
# My Actions

This page lets you add and enable/disable rules which execute actions such as notifications when your DSP-W215 detects motion.

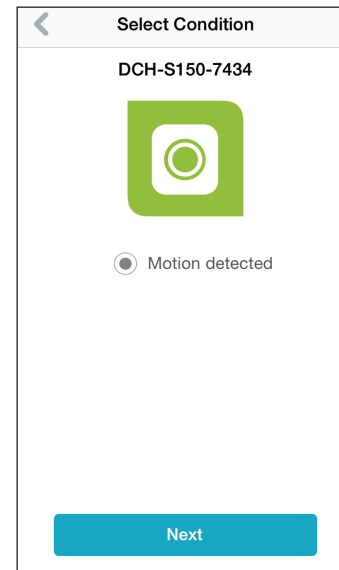
1. To add a new rule for you device, tap on **New rule**.



2. Tap on the device you want to trigger with the rule.

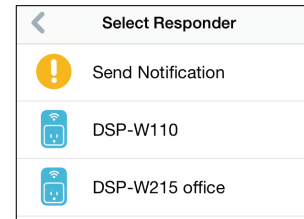


3. Select from the available conditions for this device and tap **Next**.

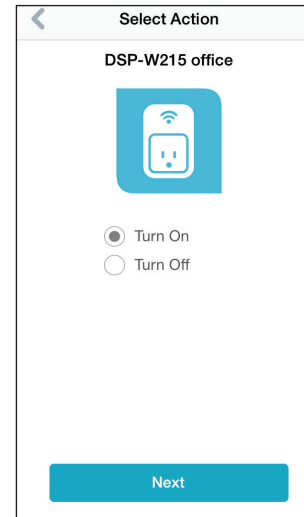




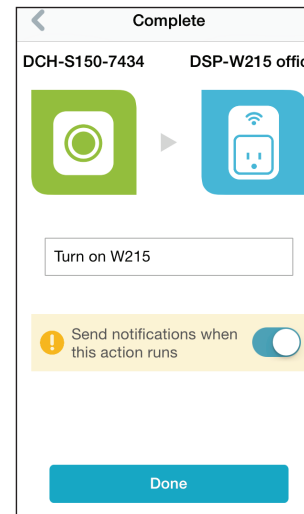
4. Select from the available responses for this device.



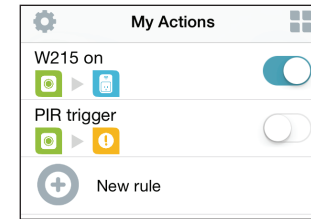
5. Select from the available actions for this device. Tap **Next**.



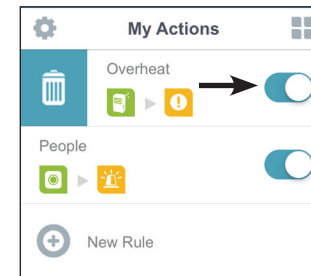
6. In the text box, type in a name for this rule and tap **Done**.



7. You will be taken back to the My Actions page and you can now enable or disable your rule from this page.



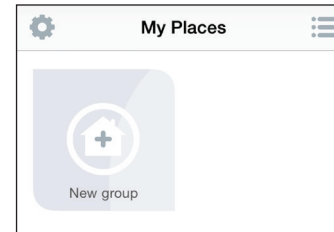
8. To delete the rule, swipe right and tap the trash icon.



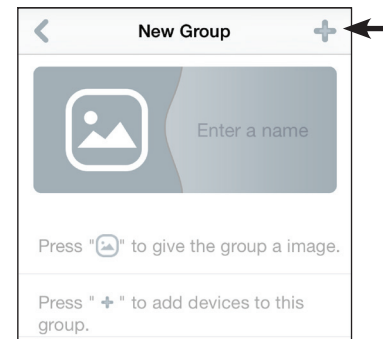
# My Places

This page allows you to add devices into a group so you can easily see which devices are in a particular location.

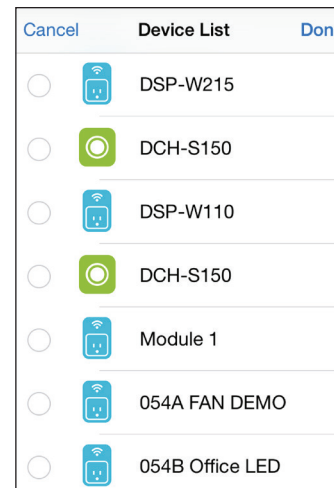
1. To create a group, tap **New group**.



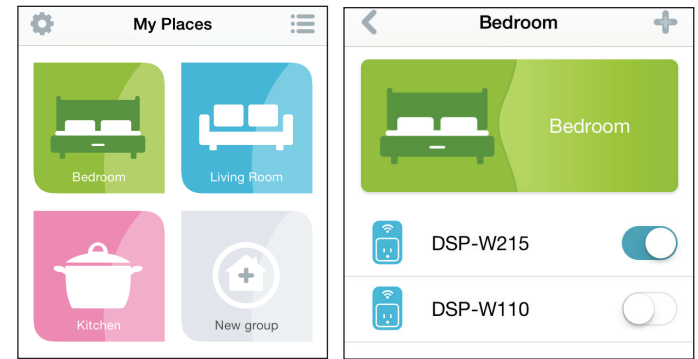
2. On the New Group page, tap the icon to choose an icon or photo for the group. Tap next to it to enter a name for the group. Then tap the + icon to add devices.



3. Tap the devices to be included in this group and tap **Done**.



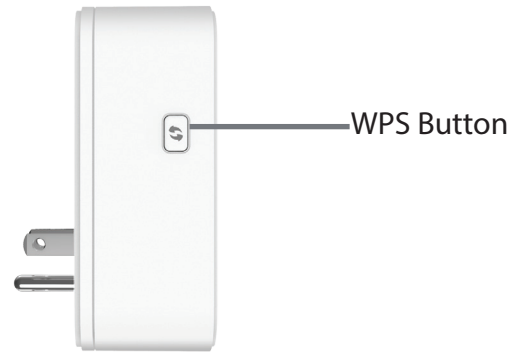
4. Your group is created and will show up in My Places. Tapping each device in the group will take you to their settings.



# Connecting to a Wireless Router

## WPS Button

WPS (Wi-Fi Protected Setup) is a simple and secure way to connect your DSP-W215 to your network. Please refer to the user manual for the wireless router you want to connect to make sure you understand how to enable WPS. Once you know, follow the steps below:



**Step 1** - Press the WPS button on your wireless device.

**Step 2** - Press the WPS button on the DSP-W215 for about 1 second. The status LED on the device will start to blink.

**Step 3** - Once the Status LED light stops blinking and turns solid green, you will be connected and your wireless connection will be secured. If WPS connection is not successfully established, the LED will blink in orange again. Simply press the WPS button on the router and the Smart Plug and try to establish the connection again.

# Troubleshooting

## **How do I reset the DSP-W215?**

When you reset your DSP-W215, it will change your settings back to the factory default settings. To reset the device, locate the Reset button on the side of the device. With the device plugged in, press and hold the Reset button for about 10 seconds until the Power LED turns red.

## **Why isn't the Power LED turning on when I plug in my Smart Plug?**

If the Power LED is not turning on:

1. Press the ON/OFF button on the front of the Smart Plug.
2. Make sure the outlet is working properly. Try plugging in another device to see if it works.
3. Make sure that if the outlet is controlled by a light switch, it is in the ON position.
4. Try a different outlet to see if the Smart Plug works there.

## **Why can't I connect to my wireless router?**

If you are having trouble connecting to your wireless router, try plugging the DSP-W215 into a location that is closer to your router. After the Power LED turns solid green, you can unplug the Smart Plug and move it to the desired location.

## **Where can I find the mydlink™ Home app?**

You may download the free mydlink™ Home app from the App Store (iPhone, iPad, or iPod touch) or Google Play (Android). Search for the mydlink™ Home app by typing in "mydlink home".

You can also download the app from <http://qrs.ly/e646482>

## **How does the Smart Plug work while I am away from home?**

Remote access of the Smart Plug is enabled once you have registered and linked your Smart Plug through mydlink. When your Smart Plug is enabled for remote access, you will be able to control your Smart Plug from anywhere using your iPhone, iPad, iPod touch, or Android device.\*

*\* Your Smart Plug must be connected to your home Wi-Fi network with Internet access for remote access.*

# Technical Specifications

## Standards

- IEEE 802.11n

## Smart Functions

- Smart remote control
- Push notifications
- Overheat protection
- Energy usage monitor

## Security

- WPA
- WPA2
- WPS (Wi-Fi Protected Setup)

## Power

- Input: 100 to 125 V
- Consumption: Maximum 5 W
- Maximum output power: 1800 W

## Temperature

- Operating: 0 to 40 °C (32 to 104 °F)
- Storage: -20 to 65 °C (-4 to 149 °F)

## Humidity

- Operating: 10% to 90% non-condensing
- Storage: 5% to 95% non-condensing

## LEDs

- Status
- Power

## Certifications

- FCC
- UL

## Dimensions

- 117 x 66 x 39 mm (4.6 x 2.6 x 1.55 inches)

## Weight

- 125 grams (4.41 ounces)

# Contacting Technical Support

U.S. and Canadian customers can contact D-Link technical support through our web site or by phone.

Before you contact technical support, please have the following ready:

- Model number of the product (e.g., DSP-W215)
- Hardware Revision (located on the label on the device (e.g., rev A1))
- Serial Number (s/n number located on the label on the device).

You can find software updates and user documentation on the D-Link website as well as frequently asked questions and answers to technical issues.

## For customers within the United States:

**Phone Support:**

(877) 453-5465

**Internet Support:**

<http://support.dlink.com>

## For customers within Canada:

**Phone Support:**

(800) 361-5265

**Internet Support:**

<http://support.dlink.ca>



# Warranty

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. (“D-Link”) provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from D-Link or its authorized reseller or distributor, and
- Only for products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, or addresses with an APO or FPO.

## **Limited Warranty:**

D-Link warrants that the hardware portion of the D-Link product described below (“Hardware”) will be free from material defects in workmanship and materials under normal use from the date of original retail purchase of the product, for the period set forth below (“Warranty Period”), except as otherwise stated herein.

- Hardware: One (1) year

The customer’s sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link’s option, to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund the actual purchase price paid. Any repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement hardware need not be new or have an identical make, model or part. D-Link may, at its option, replace the defective Hardware or any part thereof with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer, and is subject to the same limitations and exclusions. If a material defect is incapable of correction, or if D-Link determines that it is not practical to repair or replace the defective Hardware, the actual price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware or part thereof that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

### **Limited Software Warranty:**

D-Link warrants that the software portion of the product (“Software”) will substantially conform to D-Link’s then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days (“Software Warranty Period”), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Software Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. The customer’s sole and exclusive remedy and the entire liability of D-Link and its suppliers under this Limited Warranty will be, at D-Link’s option, to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link’s functional specifications for the Software or to refund the portion of the actual purchase price paid that is attributable to the Software. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Replacement Software will be warranted for the remainder of the original Warranty Period and is subject to the same limitations and exclusions. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

### **Non-Applicability of Warranty:**

The Limited Warranty provided hereunder for Hardware and Software portions of D-Link’s products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold “As-Is” without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

### **Submitting A Claim (USA):**

The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow DLink to confirm the same, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product) if the product is not registered.

The customer must obtain a Case ID Number from D-Link Technical Support at 1-877-453-5465, who will attempt to assist the customer in resolving any suspected defects with the product. If the product is considered defective, the customer must obtain a Return Material Authorization (“RMA”) number by completing the RMA form and entering the assigned Case ID Number at <https://rma.dlink.com/>.

After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the product and will not ship back any accessories.

The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery (“COD”) is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to D-Link Systems, Inc., 17595 Mt. Herrmann, Fountain Valley, CA 92708. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link. Return shipping charges shall be prepaid by D-Link if you use an address in the United States, otherwise we will ship the product to you freight collect. Expedited shipping is available upon request and provided shipping charges are prepaid by the customer. D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link’s reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

**Submitting A Claim (Canada):**

The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- Customers need to provide their receipt (proof of purchase) even if the product is registered. Without a receipt, no warranty service will be done. The registration is not considered a proof of purchase.
- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same, along with proof of purchase of the product (such as a copy of the dated purchase invoice for the product) if the product is not registered.
- The customer must obtain a Case ID Number from D-Link Technical Support at 1-800-361-5265, who will attempt to assist the customer in resolving any suspected defects with the product. If the product is considered defective, the customer must obtain a Return Material Authorization (“RMA”) number by completing the RMA form and entering the assigned Case ID Number at <https://rma.dlink.ca/>.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the product and will not ship back any accessories.

- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery (“COD”) is allowed. Products sent COD will be rejected by D-Link. Products shall be fully insured by the customer and shipped to D-Link Networks, Inc., 2525 Meadowvale Boulevard Mississauga, Ontario, L5N 5S2 Canada. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via Purolator Canada or any common carrier selected by D-Link. Return shipping charges shall be prepaid by D-Link if you use an address in Canada, otherwise we will ship the product to you freight collect. Expedited shipping is available upon request and provided shipping charges are prepaid by the customer. D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link’s reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.
- RMA phone number: 1-800-361-5265 Hours of Operation: Monday-Friday, 9:00AM – 9:00PM EST

### **What Is Not Covered:**

The Limited Warranty provided herein by D-Link does not cover:

Products that, in D-Link’s judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; and Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product.

While necessary maintenance or repairs on your Product can be performed by any company, we recommend that you use only an Authorized D-Link Service Office. Improper or incorrectly performed maintenance or repair voids this Limited Warranty.

### **Disclaimer of Other Warranties:**

EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED “AS-IS” WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT.

IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

**Limitation of Liability:**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK'S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NONCONFORMING PRODUCT. THE MAXIMUM LIABILITY OF D-LINK UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

**Governing Law:**

This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This Limited Warranty provides specific legal rights and you may also have other rights which vary from state to state.

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**CE Mark Warning:**

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

**FCC Statement:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**Note:** The country code selection is for non-US model only and is not available to all US model. Per FCC regulation, all WiFi product marketed in US must fixed to US operation channels only.

**IMPORTANT NOTICE:**

**FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.to match the intended destination. The firmware setting is not accessible by the end user.

**Industry Canada statement:**

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

**Radiation Exposure Statement:**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

**Declaration d'exposition aux radiations:**

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

# Registration

Register your product online at [registration.dlink.com](http://registration.dlink.com)



Product registration is entirely voluntary and failure to complete or return this form will not diminish your warranty rights.

Version 1.3  
December 18, 2015