

City of Winter Park

**Challenge**

- Strong two-factor authentication for CJIS mandate.
- Integration into existing infrastructure.

Solution

- DigitalPersona® authentication

"Chief of Police loves it - he says it's the best thing since apple pie."

George Maldonado
System Administrator
City of Winter Park

Winter Park, Florida

The City of Winter Park employs 550 people serving more than 28,000 central Florida residents. The City deployed the DigitalPersona software solution to address the two-factor authentication component of the Criminal Justice Information System (CJIS) mandate. With DigitalPersona, the City is able to secure access to networks and applications used by employees at city hall, central facilities including vehicle maintenance, the electric division, water plants and in emergency vehicles such as police cars and fire trucks.

CHALLENGE

CJIS mandates advanced authentication, such as biometrics, PKI, smart cards or token-based devices, in addition to typical security methods such as usernames and passwords. Ease of use was critical in selecting a solution that worked for everyone from town hall employees to emergency first responders. Police and Fire Departments couldn't be slowed down by a new system that was difficult to use.

The City of Winter Park also needed a solution that maximized their IT investments by tightly integrating into existing systems such as Microsoft Active Directory Services, Naviline and 'green screen' AS/400 applications, as well as notebooks with built-in fingerprint readers.

SOLUTION

The DigitalPersona solution supports various authentication methods, including biometrics which cannot be shared between users and do not get in the way of performing critical public and emergency services.

DigitalPersona integrates with Active Directory making centralized management easy for IT staff while also providing authentication verification tools; an important factor in the City's decision process.

RESULTS

The City of Winter Park is now compliant with the CJIS two-factor authentication mandate. In addition, the DigitalPersona solution has significantly increased the security of communication on its network between City employees, including those in police cars and fire trucks.

"The DigitalPersona solution has strengthened our security and compliance with CJIS," said George Maldonado, systems administrator

BENEFITS**Compliance**

Enables advanced authentication for CJIS mandate.

Secure and Fast Access

Safeguards against unauthorized access without disrupting operations.

Ease of Use

Eliminates manual typing of usernames and passwords.

for the City of Winter Park. "It fits seamlessly into our existing infrastructure and City employees have embraced the ease of use."

DigitalPersona is fully integrated with the City's Network Access Control (NAC) and communication encryption policies, exceeding their original security concerns.

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