

KEEPING YOU SAFE
AND INDEPENDENT
AT HOME OR ON
THE GO.

lively[™]
mobile ⊕

lively[™]
wearable2



EXCLUSIVE DISCOUNT FOR AARP MEMBERS:
AARP members save \$60 per year with the
Preferred or Ultimate Package.

LEADING THE WAY IN MOBILE HEALTH & SAFETY.



At GreatCall®, we understand your desire to maintain your independence. That's why we offer easy-to-use products and innovative services to help enhance your well-being and ensure your safety wherever you go.

GreatCall offers affordable packages with exclusive health and safety services to fit your needs. Choose from the Basic, Preferred or Ultimate Health & Safety Package to get exclusive services like unlimited access to nurses and doctors, Fall Detection, and the GreatCall Link app.

- No long-term contracts
- No cancellation fees
- 100% U.S.-based customer service
- Exclusive Health & Safety Packages
- No equipment to install



Endorsed by America's
Top Safety Advocate,
John Walsh

THE HIGHEST STANDARD MEDICAL ALERT.

One-button gets you help in any emergency.



- 100% mobile for help anywhere you go
- Get help 24/7 with our highly-trained certified Agents
- Enhanced GPS accuracy
- Fall Detection available³
- Waterproof design works in shower
- Loud speaker for two-way communication
- Most reliable 4G LTE network⁴

Included in box:

- Charging dock
- Clip accessory
- Fall Detection Lanyard
- User Guide



Link app alerts loved ones & keeps them up to date

★ "Fastest Call Response Time."
Independent review on *Dignified.com*, 2018⁵

All-new **lively**
mobile⁺

While other medical alert devices don't work outside your home, the Lively Mobile Plus can go anywhere. With its waterproof design, you can even use it in the shower. Just press the button to be connected immediately with a highly-trained 5Star Urgent Response Agent, who will get you the help you need in any situation. The Lively Mobile Plus also has Fall Detection capability, which automatically notifies Agents when a fall is detected.

The Lively Mobile Plus requires no additional equipment to buy or install. And with Health & Safety Packages as low as \$24⁹⁹ per month, you could **save \$200 per year** in monthly fees. That makes the Lively Mobile Plus the most affordable mobile medical alert service on the market².

Select your Health & Safety Package.

	BASIC	PREFERRED	ULTIMATE
Price	\$24 ⁹⁹ month ¹	\$29 ⁹⁹ month ¹	\$39 ⁹⁹ month ¹
Features	5Star Service	GreatCall Link Urgent Care 5Star Service	Fall Detection GreatCall Link Urgent Care 5Star Service



AARP members save \$60 per year with the Preferred or Ultimate Package.

GETTING HELP IS AS EASY AS 1-2-3.

HOW IT WORKS:



1 Connect
Press the button to speak immediately to a 5Star Urgent Response Agent.



2 Locate and Assess
Your Agent will confirm your location using enhanced GPS technology and assess your situation.



3 Get help, 24/7
Agents can call emergency services, contact family and will stay on the line until your situation is resolved.

"When I called 5Star, it alerted a lot of responders who came to my help. It saved my life."

- Gerald, Indiana

KEEP YOUR LIVELY MOBILE PLUS HANDY.

The single-unit, Lively Mobile Plus is small enough to wear everywhere.

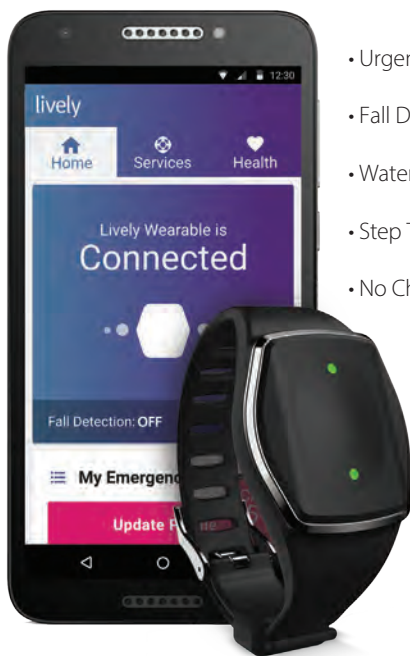
- Around neck with Fall Detection Lanyard
- On belt with clip accessory
- In purse with clip accessory

With all these options, you can wear your Lively Mobile Plus every day.



THE HEALTH & SAFETY APP YOU ACCESS FROM YOUR WRIST.

All-new **lively™**
wearable2



- Urgent Response Help 24/7
- Fall Detection available
- Water Resistant
- Step Tracker & Health Tips
- No Charging required



Smartphone not included.
Green light is shown when 5Star is being called.

Included in box:

- Adjustable wristband
- Fall Detection Lanyard
- Pre-Installed battery
- Extra battery
- User Guide



Connects you to a family member and sends an alert to their smartphone in the event of an emergency.



Must connect Lively Wearable2 to your iPhone or Android smartphone to call for help.

The Lively Wearable2 works with the Lively app on your smartphone to access 5Star, step tracking, and other GreatCall services. When you press the button on the Lively Wearable2, you will speak to a highly-trained 5Star Urgent Response Agent through your smartphone. Agents can send you any kind of help you need, whether you are locked out of your house or need medical attention.

When you have the Ultimate Health & Safety package and you wear the Lively Wearable2 around your neck with the included Fall Detection Lanyard, Agents will be automatically notified when a fall is detected. Take the Lively Wearable2 anywhere you take your smartphone to stay safe and independent. Lively Wearable2 can help to keep you active, healthy and accountable with its daily step tracker and health tips.

With three affordable Health and Safety Packages offering exclusive GreatCall services, you'll find the right plan for your budget.

Select your Health & Safety Package.

	BASIC	PREFERRED	ULTIMATE
	\$24 ⁹⁹ _{month}	\$29 ⁹⁹ _{month}	\$39 ⁹⁹ _{month}
	5Star Service	GreatCall Link Urgent Care 5Star Service	Fall Detection GreatCall Link Urgent Care 5Star Service



AARP members save \$60 per year with the Preferred or Ultimate Package.

FOR HELP IN ANY EMERGENCY, LARGE OR SMALL.

HOW IT WORKS:



Download the App
Download the Lively app to your smartphone, then call GreatCall to choose your monthly service plan.



Choose how to wear it
Wear it on your wrist to track your steps or around your neck with the Fall Detection Lanyard.



Get help 24/7
Press the button to speak to a 5Star Urgent Response Agent through your smartphone.

WEAR IT TWO WAYS.

Take your Lively Wearable2 anywhere you take your smartphone for added safety and independence.

- Around neck with Fall Detection Lanyard
- On your wrist



MORE THAN JUST MEDICAL ALERT DEVICES.

Whether you need emergency help, have a medical question, need a locksmith, or are concerned about having a fall, GreatCall offers many services, accessible right on your Lively device.

5★ 5Star Service

Get help anytime, anywhere, with 5Star Urgent Response.

5Star Urgent Response gives you one-button access to medical alert services and highly trained Agents who will confirm your location, assess the situation and get you the help you need.

Awarded fastest call response time, 5Star Service provides easy and reliable access to IAED-Certified Agents. Trained in CPR and other emergency procedures, 5Star Agents can assist you with any uncertain or unsafe situation, 24 hours a day.

If it's a medical emergency, 5Star Agents can help.

5Star Urgent Response Agents can send emergency assistance and stay on the line with you until help arrives. They can even assist EMT's with your medical history from your Personal Emergency Profile.

Everyday situation? 5Star Agents can help with that too.

If you get locked out of your house, need roadside assistance, or are lost and need directions, 5Star Agents can get you the appropriate help you need.

Fall Detection

Innovative technology detects falls.

When you wear your medical alert device on GreatCall's specially designed Fall Detection Lanyard, it can detect if you experience a fall. Advanced technology can sense sudden movement, so 5Star can be contacted and help can be sent even if you are unable to press the device button. This service is included with the Ultimate Health & Safety Package.

Urgent Care

Speak to a registered nurse or board-certified doctor from the comfort of your own home.

Medical advice is available to you anytime, anywhere, without an appointment. You can even get prescriptions and refills for common medications over the phone. And with Urgent Care, no insurance plan or co-pay is necessary.

GreatCall Link

Give your loved ones peace of mind.

The GreatCall Link app keeps friends and family updated on your health and safety. They just download the free app, and if you contact 5Star for help, they will receive an alert on their smartphone. You stay active and independent, while they feel more connected and reassured.

EASILY MANAGE YOUR ACCOUNT ONLINE.

Wherever you are, you can confidentially manage your account or update your Personal Profile in one central place at mygreatcall.com. With password-protected access, you or someone you trust can log in securely from anywhere in the world.



Purchase today and get your
FIRST MONTH FREE.



Call GreatCall directly at **1-866-252-0927**



Go online to **greatcall.com**



Buy at one of these fine retailers



amazon.com *Walgreens*

COUNT ON GREATCALL FOR GREAT SERVICE.



At GreatCall, we're people you can count on to provide a community of support for our products and services. Our award-winning, 100% U.S.-based customer service and technical support are ready when you need assistance of any kind.



Get **\$25 BACK** for you and a friend

Earn a one-time \$25 credit on your monthly bill for every person who activates a Lively Mobile Plus based on your referral and they'll get a \$25 credit too.



greatcall®

To order or learn more,
call GreatCall at 1-866-252-0927
or visit greatcall.com



¹Monthly fees do not include government taxes or assessment surcharges and are subject to change. Plans and services require the purchase of a Lively Mobile Plus or Lively Wearable2 device and a one time activation fee. Valid credit or debit card required for monthly service. ²Lively Mobile Plus determined the most affordable mobile medical alert system determined by totaling device cost, online activation fee, and 12 months of service among competitors offering mobile devices available for purchase. ⁵\$200 savings calculation based on average of PERS market leaders' monthly fees (not all PERS have the same features). ³For Lively Mobile Plus and Lively Wearable2, Fall Detection is an optional feature of 5Star Service and is designed to be used with the lanyard that we provide to you. We cannot guarantee Fall Detection will always accurately detect a fall. ⁴Consistently rated the most reliable network and best overall network performance in the country by IHS Markit's RootScore Reports. ⁵Preece, Jeph. Names Best Overall Pick in "The Best Medical Alert Systems for Seniors 2018." Dignified, 12 Apr 2018, <https://www.dignified.com/greatcall-review-24.html>.

5Star or 9-1-1 calls can only be made when cellular service is available. 5Star Service will be able to track an approximate location when your device is turned on and connected to the network, but we cannot guarantee an exact location. 5Star Services only function with Lively Wearable2 when Lively Wearable2 is paired and connected by Bluetooth to your compatible smartphone (not included) and your smartphone is charged, turned on, and has network access. The Lively Mobile Plus is waterproof certified to IPX7 standard, submersion in 3.3 feet of water for up to 30 minutes. GreatCall is not a healthcare provider. You should seek the advice of your physician if you have any questions about medical treatment. Urgent Care, brought to you in partnership with FONEMED®, is not a substitute for dialing 9-1-1 and should not be used in a case of emergency. FONEMED's registered nurses and contracted physicians through MDLIVE offer advice regarding healthcare decisions, may prescribe certain medications and make diagnoses. We are not liable for any act or omission, including negligence, of any FONEMED employee or contractor. Your referral must activate and maintain a new account with GreatCall for 60 days and be current in payment for you to receive the ⁵\$25 credit. Your account must also be current in payments to receive the referral credit. The credit cannot be refunded and has no cash value. You may refer up to 10 friends per year. GreatCall®, Lively™, and 5Star® are trademarks of GreatCall, Inc. registered and/or pending in the United States and other countries. Copyright ©2020 GreatCall, Inc. Other marks are property of their respective owners and may be trademarks. Appearance of device may vary.

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