

# Barracuda Message Archiver - Quick Start Guide

The Barracuda Message Archiver is a message archiving appliance that ensures all messages entering and leaving your network, along with inter-company emails, are archived and available for searching without the need for quotas on your email server. It is common for the Barracuda Message Archiver to be physically installed on your network and assigned an IP address as a node on your internal network.

# Getting Started This guide provide

This guide provides you with setup instructions for the Barracuda Message Archiver. We recommend reading these instructions fully before starting the setup. To begin setting up your Barracuda Message Archiver, you need the following:

- Barracuda Message Archiver, AC power cord, ethernet cables (included)
- VGA monitor (recommended)
- PS2 keyboard (recommended)

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## **Physical Installation**

To install the Barracuda Message Archiver:

- Fasten the Barracuda Message Archiver to a 19-inch rack or place it in a stable location.
- 2. Connect an ethernet cable from your network switch to the ethernet port on the back of the Barracuda Message Archiver.
- 3. Connect a standard VGA monitor, PS2 keyboard, and an AC power cord to the Barracuda Message Archiver.
- 4. Press the Power button on the front panel to turn the unit on.



# Configure IP Address and Network Settings

If you have a monitor connected, the Barracuda Message Archiver initially displays the Boot Menu; once fully booted, the Administrative Console login prompt displays. To begin the configuration:

- 1. Log into the Administrative Console using the admin login:
  - 1. Login: admin
  - 2. Password: admin

barracuda login: admin password:

2. Configure the IP Address, Subnet Mask, Default Gateway, Primary DNS Server, and Secondary DNS Server as appropriate for your network.

3. Save your changes.

If you do not have a monitor and keyboard, you can set the IP using the RESET button on the front panel. Press and hold the RESET button per the following table:

IP address	Press and hold RESET for
192.168.200.200	5 seconds
192.168.1.200	8 seconds
10.1.1.200	12 seconds



## **Open Firewall Ports**

If your Barracuda Message Archiver is located behind a corporate firewall, open the following ports on your firewall to ensure proper operation:

Port	Direction	TCP	UDP Usage	
22	In/Out	Yes	No Rer	mote diagnostics and service (recommended)*
25	In/Out	Yes	No Em	ail and email bounces
53	Out	Yes	Yes Doi	main Name Service (DNS)
80	Out	Yes	No Viru	us, Policy and Document Definition updates
123	In/Out	No Yes	Network Time Protocol (NTP)	

<sup>\*</sup>Access via Port 22 is required only if Technical Support is requested.



## Verify and Configure Access from the Web Interface

Use a computer with a Web browser connected to the same network as the Barracuda Message Archiver, and follow these steps:

- In the browser address bar, enter http:// followed by the Barracuda Message Archiver IP address, followed by the default Web Interface HTTP Port (:8000). For example, if you configured the Barracuda Message Archiver with an IP address of 192.168.200.200, you would enter the following: http://192.168.200.200:8000
- Log into the Barracuda Message Archiver Web interface as the administrator: Username: admin Password: admin
- 3. Go to the **BASIC > IP Configuration** page and perform the following:
  - Verify the values for IP Address, Subnet Mask, and Default Gateway.
  - Verify the values for Primary and Secondary DNS Server.
  - Enter the External System Name and Port. These values are used by your users to access the Barracuda Message Archiver.
  - Enter the Default Hostname and Default Domain. This is the name that
    is associated with bounced messages. For example, enter barracuda as
    the Default Hostname and <yourdomainname>.com as the Default
    Domain.
  - In the Local Domains section, enter the email domains that are to be archived. Click Add after each domain entry.
- 4. Click any of the **Save Changes** buttons to save the entered information.



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#### **Product Activation**

Verify that your Energize Updates subscription is activated on your Barracuda Message Archiver by going to the **BASIC > Status** page. Under Subscription Status, make sure the Energize Updates subscription is Current. If the Energize Updates status is "Not Activated", click the activation link to go to the Barracuda Networks Product Activation page and complete activation of your subscriptions.

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# **Change the Administrator Password**

To avoid unauthorized use, we recommend you change the default administrator password to a more secure password. You can only change the administrator password for the Web interface. You cannot change the password for the Administrative Console; this is accessible only via the keyboard which you can disconnect at any time.

- 1. Go to **BASIC** > **Administration**, and enter your old and new passwords.
- 2. Click Save Password.

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#### Update the Firmware

- 1. Go to **ADVANCED > Firmware Update** to check for the latest firmware updates. If there are none available, skip to Step 9.
- Click the **Download Now** button located next to the firmware version you
  wish to install. To view download progress, click the **Refresh** button. When
  the download is complete, the **Refresh** button is replaced by an **Apply Now**button. To avoid damaging the unit, do not power OFF during a firmware
  update or download.
- Click the Apply Now button to apply the firmware. This takes a few minutes to complete.
- 4. Click **OK** when prompted to reboot.
- After applying the firmware, you are required to log into the Web interface once again. Make sure to read the Release Notes to learn about enhancements and new features. It is good practice to verify settings, as new features may be included with the firmware update.



# Configure and Activate Journaling on your Email Server

If you have an email server capable of journaling, verify that it is set up and enabled per the directions for your particular email server. If your email server does NOT have journaling capabilities, skip to Step 11.

1. Notes for Microsoft® Exchange 2003:

Make sure to **enable envelope journaling**. "Envelope journaling" is an additional setting that must be enabled at a global level in Exchange in order for it to be in effect whenever standard (aka "message-only") journaling is activated for a particular mailbox store.

For more information, visit http://www.barracuda.com/documentation.

More information on journaling, including specific activation directions, is available in several places on Microsoft's Knowledge Base and TechNet sites:

Enabling "Message only" journaling:

http://support.microsoft.com/kb/261173

Enabling "Envelope" journaling:

http://technet.microsoft.com/en-us/library/aa997541.aspx

Troubleshooting message journaling in Exchange:

http://support.microsoft.com/kb/843105

# 2. Notes for journaling via a designated journal account:

Verify that the journal email account is ready to receive all journaled emails, and is able to retrieve email directly from the email server over one of the standard protocols (POP3, IMAP, etc.).

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### Configure Journal Accounts on the Barracuda Message Archiver

Once journaling is configured on your email server, enter the journal account information into the Barracuda Message Archiver to begin archiving:

- 1. Go to MAIL SOURCES > Journal Accounts.
- 2. Select **Enable Journal** Accounts, and in the Configuration section enter the **Server** name, **Username**, and **Password** for the journal account.
- 3. Select the **Protocol** used to communicate with the email server.
- Select the desired Keep Items on Server option, to determine whether
  journaled items are to be kept on the email server after they enter into the
  Barracuda Message Archiver.
- 5. Click the **Add** button to activate this journal account.
- 6. Repeat steps 2 thru 5 for additional journal accounts you wish to archive. Your Barracuda Message Archiver is now active and archiving all messages.



## If you do NOT have a journaling-capable email server...

If your email server does not have built-in journaling capabilities, then you must have a journaling-capable appliance like the Barracuda Spam & Virus Firewall to act as an SMTP proxy to your email server. **To set up journaling** <u>on a</u>

<u>Barracuda Spam & Virus Firewall</u> (firmware version 3.5 or later):

- 1. On your Barracuda Spam & Virus Firewall, go to BASIC > Administration.
- 2. Go to the **Mail Journaling** section, and in the **Destination Email Address** field, enter an SMTP recipient in the form: archiver@[ip\_address\_of\_Barracuda\_Message\_Archiver]

**Example**: archiver@[192.168.2.24]

 In the Bounce Address field, enter the email address that is to receive all bounce notifications from the Barracuda Message Archiver.

4. Click Save Changes.

Your Barracuda Spam & Virus Firewall is now ready to journal all messages directly to your Barracuda Message Archiver. For additional documentation, including an Administrator's Guide, visit <a href="http://www.barracuda.com/documentation">http://www.barracuda.com/documentation</a>.

#### Contact and Copyright Information

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