

Investor information

Stock transfer agent

Questions or requests for assistance regarding changes to, or transfers of, your registered stock ownership should be directed to our Transfer Agent, Computershare Trust Company, N.A. at:

Verizon Communications Inc.
c/o Computershare
P.O. Box 505000
Louisville, KY 40233-5000

Phone: 800 631-2355 or 781 575-3994

Outside the U.S.: 866 725-6576

Website: www.computershare.com/verizon

Email: verizon@computershare.com

Persons using a telecommunications device for the deaf (TDD) may call: 800 952-9245

Shareowner services

Please contact our Transfer Agent regarding information about the following services:

Online account access: Registered shareowners can view account information online at www.computershare.com/verizon.

Click on “Create Log In” to register. For existing users, click on “Log In.”

Direct dividend deposit service: Verizon offers an electronic funds transfer service to registered shareowners wishing to deposit dividends directly into savings or checking accounts on dividend payment dates.

Direct invest stock purchase and share ownership plan: A direct stock purchase and share ownership plan allows current and new investors to purchase Verizon common stock and to reinvest their dividends toward the purchase of additional shares. For more information, go to www.verizon.com/about/investors/shareowner-services.

Electronic delivery: By receiving links to proxy, annual report and shareowner materials online, you can help Verizon reduce the amount of materials we print and mail. As a thank you for choosing electronic delivery, Verizon will plant a tree on your behalf. It's fast and easy, and you can change your electronic delivery options at any time.

Sign up at www.computershare.com/verizon to take advantage of the many benefits electronic delivery offers, including:

- Faster access to financial documents
- Email notification of document availability
- Access to your documents online 24/7
- Convenience of managing your documents (view and print)

If your shares are held by a broker, bank or other nominee, you may elect to receive an electronic copy of the annual report and proxy materials online at www.proxyvote.com, or you can contact your broker.



Investor services

Investor website: Get company information and news on our investor website – www.verizon.com/about/investors.

Email alerts: Get the latest investor information delivered directly to you. Subscribe to email alerts on our investor website.

Stock market information

Shareowners of record as of December 31, 2017: 659,979

Verizon (ticker symbol: VZ) is listed on the New York Stock Exchange and the Nasdaq Global Select Market.

Dividend information

At its September 2017 meeting, the Board of Directors increased our quarterly dividend 2.2 percent. On an annual basis, this increased Verizon's dividend to \$2.36 per share. Dividends have been paid since 1984.

Form 10-K

To receive a printed copy of the 2017 Annual Report on Form 10-K, which is filed with the Securities and Exchange Commission, please contact Investor Relations:

Verizon Communications Inc.
Investor Relations
One Verizon Way
Basking Ridge, NJ 07920
Phone: 212 395-1525

Corporate governance

Verizon's Bylaws, Code of Conduct, Corporate Governance Guidelines and the charters of the committees of our Board of Directors can be found on the corporate governance section of our website at www.verizon.com/about/investors/corporate-governance.

If you would like to receive a printed copy of any of these documents, please contact the Assistant Corporate Secretary:

Verizon Communications Inc.
Assistant Corporate Secretary
1095 Avenue of the Americas
New York, NY 10036